



Access Rotorua

Rotorua Āhei

A guide to accessible facilities in your city

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua

We want a city that is accessible to everybody

The purpose of this map is to help you plan your journey – whether you are a visitor to Rotorua or a local who requires information on accessible facilities.

Included in this map guide is information regarding mobility parking, accessible toilets, transport options and accessible recreational facilities in Council reserves and sports grounds.

AED Defibrillator location



Scan this QR code to see where the nearest Defibrillator is located.



Please note that some information may have changed after date of print.

Transport Te haere mā runga waka, pahi, tekehī

CityRide buses

Ngā Pahi

Free off-peak travel for Super Gold card holders (Mon-Fri 9am-3pm, weekends & public holidays). All CityRide buses are accessible.

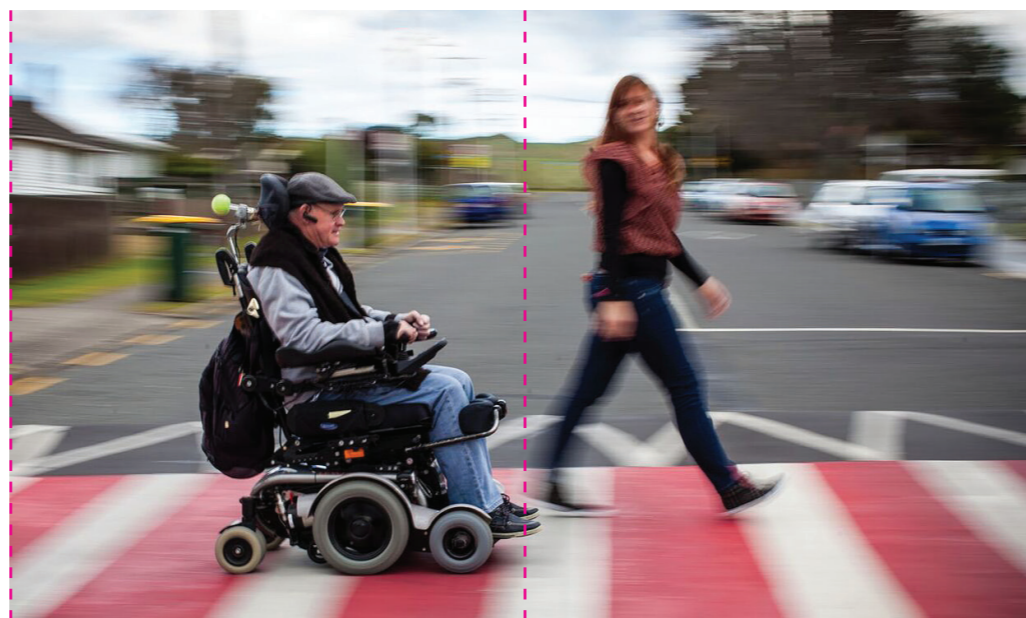
All bus users must now use a Bee Card. For more information and to view routes and timetables go to: www.baybus.co.nz

Walking and wheeling

Te Hīkoi me ngā Tūru Wīra

Most of Rotorua's growing shared path (Cyway) network are Accessible and are popular with walkers and all wheeled users (cyclists, scooters, skaters, wheelchair and mobility scooter users).

We ask that users adhere to shared path 'Share with Care' etiquette,



which includes keeping left, and passing on the right, travelling at a controllable speed and that people on bikes and mobility scooters ring their bell or sound their horn while approaching others from the rear.

The new shared paths are smooth concrete, asphalt or compacted lime chip. Crossings on the shared path network are also smooth and

Total Mobility Scheme

Bay of Plenty Regional Council scheme which entitles Total Mobility Scheme cardholders to receive a 50% discount on door to door taxi travel, up to a maximum of \$25 per trip (50% discount on a \$50 fare). There is assessment criteria and applicants must apply via an approved assessment agency. The assessment criteria is based on the applicants ability to manage any one or more of the following –

- Ability to get to the location which their transport departs from

are generally easy to navigate for small wheels.



Taxis

Ngā Tekehī

Rotorua Taxis (wheelchair van)
0800 500 000 or 07 348 1111

Taxi Cabs Rotorua (wheelchair van)
0800 4TAXIS or 07 347 9797

- Getting onto their chosen transport independently
- Being able to ride securely
- Being able to get off their chosen transport independently
- Being able to get to their final destination

For more information about the Total Mobility Scheme and for a list of approved assessing agencies in Rotorua, visit www.boprc.govt.nz/living-in-the-bay/getting-around/total-mobility or phone 0800 884 880

Mobility parking Tūnga waka whaikahawaka

The mobility parking scheme provides specific parking spaces and other parking privileges for people with disabilities.

Rotorua has at least 2 mobility parks per street in the Rotorua Central District (CBD) and 5 parks in Ngongotaha Village.

Mobility card holders can use dedicated mobility spaces for as long as they want without paying. All other car parks can be used by mobility card holders, without having to pay, for double the amount of time specified (except P15 spaces which are limited to the timeframes specified and are intended for quick pick up and drop offs).

If no time limit is specified, mobility card holders may park in this space for as long as they require without having to pay. Ensure that your valid mobility permit is clearly displayed.



For permits:

Contact the national Mobility Parking Office which issues permits. Phone 0800 662 7275 or email mobilityparking@ccsDisabilityAction.org.nz



Keep the path free for me

Please park on the road so I can use the path safely



Recreation Mahi a te rēhia



Trailrider

The Trailrider is an off-road wheelchair which can be lent to our local disabled community. The Rotorua Lakes Council and the Halberg Foundation was successful in gaining funding from Recreation Aotearoa's Outdoor Activity Fund. The Trail rider can be used by children through to adults and requires two or more people to operate.

For enquiries about using the trail rider contact: Forest Recreation Management at Forest.Recmanagement@rotorualc.nz

Accessible toilets are located in the following lake reserves, parks and sportsgrounds:

Parks, reserves and sports-grounds Ngā pāka, whenua rāhui me ngā papa hākinakina


- Government Gardens (Motutara Pt)
- Government Gardens Playground
- Centennial Park (Tree Trust), Tihiotonga
- Murray Linton Rose Gardens, Fenton Park
- Ray Boord Park, Devon St West
- Smallbone Park (pavilion), Devon St West
- Redwoods toilets, Long Mile Rd
- Whakarewarewa MTB Park toilets
- Forest Hub 2, Tarawera Rd
- Puarenga Park, Ngapuna
- Puketawhero Park, Te Ngae
- Karenga Park, Koutu
- Jessie Martin Park, Ngongotahā
- Kauae Cemetery, Ngonogtahā

- Reeme St Reserve, Ngongotahā
- Butchers Pool, Reporoa
- Reporoa Domain Reserve
- Kerosene Creek, Waiotapu

Lake reserves

Ngā Roto Rāhui

- Hamurana Reserve, Lake Rotorua
- Okawa Bay Reserve, Lake Rotorua
- Hannahs Bay Reserve, Lake Rotorua
- Lake Tikitapu Reserve (Blue Lake)
- Acacia Road Reserve, Lake Ōkareka
- Boyes Beach, Lake Ōkareka
- Steep Street Reserve, Lake Ōkareka
- Tarawera Landing Reserve, Lake Tarawera
- Stoney Point Reserve, Lake Tarawera
- Trout Pool Rd Toilets, Okere Falls
- Hinehopu Reserve, Lake Rotoiti
- Matahi Spit, Lake Rotoma
- Lake Okaro Reserve
- Guy Rowe Reserve, Lake Rerewhakaaitu

Ruru is Council's kaitiaki (guardian) of making safe and sustainable journeys in Rotorua. He helps to protect and teach everyone road safety awareness. He watches over drivers, cyclists and pedestrians and helps them to navigate roads, cycleways and shared paths safely.

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua

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- ### LEGEND
- Mobility parks
 - Central Bus stops
 - Post shop
 - i-Site
 - Taxi stands
 - Accessible walking paths
 - ATMs
 - Hospital
 - Pharmacies
- ### Accessible toilets
- 1 Rotorua Bowling Club
 - 2 Carpark building
 - 3 Rotorua Lakefront Reserve
 - 4 Pukuatua St
 - 5 Jean Batten Square
 - 6 Te Aka Mauri (Library/Children's Health Hub) Adult change table & Parents Room
 - 7 Rotorua Lakes Council Customer Centre
 - 8 Rotorua Central Mall
 - 9 Rotorua Hospital
 - 10 Aquatic Centre
 - 11 Hall Rd Reserve, Ngongotaha Village

- ### Key sites
- | | |
|--|--|
| 1 Aquatic Centre | 8 Rotorua Lakes Council |
| 2 Bay of Plenty Regional Council | 9 Te Aka Mauri/Rotorua Public Library & Childrens Health Hub |
| 3 CCS Disability Action | 10 Rotorua Museum |
| 4 Citizens Advice Bureau | 11 Sir Howard Morrison Performing Arts Centre |
| 5 Lakes Primicare (A/H Pharmacy) | 12 Eat Street |
| 6 Needs Assessment Service Coordination Services (Lakes DHB) | 13 Seating To Go |
| 7 Police Station | |

