ROTORUA-TATAU TATAU Our people, our culture, our place, our Rotorua

Issue 13 | December 2020

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Tuia programme The Arts Village Project updates COVER STORY: Rotorua Pound Homeless Hounds

> ROTORUA LAKES COUNCIL Te Kaunihera o ngā Roto o Rotorua

SEASON'S GREETINGS!

Rotorua Lakes Council's Civic Centre will be closed from midday Tuesday 22 December 2020 to 8am Tuesday 5 January 2021.

We wish you and your loved ones a safe, happy and relaxing holiday break.

Services such as water, rubbish and recycling, noise and animal control will continue during the holiday period. Rotorua Library will be open except on public holidays.

For any questions or urgent issues phone the Customer Centre (24 hours, 7 days a week) on () 07 348 4199.

No rubbish/recycling collection on Christmas Day

This year Christmas Day falls on a Friday. If that is your usual collection day, **put your bins out on Boxing Day, Saturday 26 December, instead.**

Collections will return to normal the following week (28 December – 1 January 2021).

Check your collection day at **()** rotorualakescouncil.nz/rubbish

Call Rotorua Lakes Council on **() 07 348 4199** any time, if you:

- () have questions or concerns about rubbish or recycling collections
- () see illegal dumping
- () see an overflowing bin or litter.

Cover photo

Pauline Keogh, Bruno, Frankie, Rocky and Jason Keogh.

Te Kaunihera o ngā Roto o Rotorua Rotorua Lakes Council, Civic Centre, 1061 Haupapa Street, Rotorua

Private Bag 3029 Rotorua Mail Centre Rotorua 3046

🛈 07 348 4199

rotorualakescouncil.nz

Find Rotorua Lakes Council on:



Our Rotorua - our weekly e-pānui

Keep up-to-date with projects, services, initiatives, decision and events involving the Council and your community. Sign up at

rotorualakescouncil.nz/ epanui



Hai āwhina i a koe | Here to help

ROTORUA POUND HOMELESS HOUNDS

Thinking about adopting a furry friend? Check out the Rotorua Pound – Homeless Hounds Facebook group

This Rotorua Lakes Council Facebook group profiles dogs that are ready to find new homes with loving owners like local Pauline Keogh, who now has two pound hounds in the family.

Dogs are impounded for various reasons – they may be picked up as a stray or for roaming, seized by Animal Control due to safety concerns, surrendered to Council, or dumped at the Pound. Our Animal Control team works hard to reunite dogs with owners where possible and appropriate, but many dogs are never claimed and the council Animal Control team does their best to find them new homes.

The personalities of the dogs that end up in Council's care can be as diverse as their breeds, so the team works with you to find a dog that will be a good match for your family, property, and lifestyle.

"Life wouldn't be the same without the dogs," according to Pauline Keogh.



She visited the Rotorua Pound in search of a small dog and walked away with Rocky, the biggest of her three current dogs.

"We've always had rescue dogs, and had recently lost our two senior dogs within weeks of each other when I went out to the Rotorua Pound with the aim of finding a small dog to join our family.

"Instead of a small dog, I fell in love with Rocky, who is quite a big dog – with energy to match!

Find us on Facebook

@HomelessHoundsRotorua

"A few months later, I saw Frankie on the Rotorua Pound Homeless Hounds page, and decided he was the smaller dog for our family that I had initially been looking for.

"Frankie was looking pretty worse-for-wear when we first got him but he scrubbed up nicely and now gets treated to regular grooming and haircuts. He may be small, but he's the boss!

"Bruno is our third dog, we got him before the others. They're all great friends and keep themselves, and us, entertained," Pauline says.

"Life wouldn't be the same without the dogs – they keep me company and our favourite pastime is weekends at the beach."

Talking about the adoption process, Pauline says the pound staff are "great", the process runs smoothly and pound staff go out of their way to find good, forever homes for the dogs.

The Rotorua Pound Homeless Hounds Facebook group was set up in early 2020 as another way to

find new homes for dogs and has some great success stories. The group profiles dogs ready for adoption, provides information about requirements and fees, and details about the pound. Nō roto i te hapori | In the community

SAFETY IN NEIGHBOURHOOD NUMBERS

For many of us, 2020 has been a year that has seen us connect with our neighbourhoods more than ever before. Whether it was a wave or a chat over the fence during lockdown, or offering to collect groceries or run errands for neighbours who were immuno-compromised, the COVID-19 pandemic certainly brought out the kindness in Kiwis.

Now, as we head into the summer months, it's just as important to keep those connections going to ensure you've got trusted people who can keep an eye on your mail while you're on holiday, or perhaps to organise a summertime street party.

Being part of Neighbourhood Support is a great way to bring people and neighbourhoods together to create safe, resilient and connected communities.

You could meet regularly or as needed, stay connected online or by email, host barbecues or events, volunteer to be a street contact, undertake some neighbourhood projects, or even start your own group. **Sign up at (()) nsrotorua.info/registration**

Summer means people are often away and homes and vehicles can become a target for burglars. Get to know your neighbours and develop plans to deal with problems or suspicious activity. Exchanging phone numbers or emergency contact details is a good start.

When going on holiday:

- » Have someone clear your letterbox
- » Make sure a trusted neighbour/friend has your contact details while you are away
- » Lock away all tools, garden furniture and valuable garden items
- » If away for a long period arrange for your lawns to be mowed

Find out more about Neighbourhood Support Rotorua by phoning () 07 349 9470 or 🖄 nsrotorua@gmail.com



Summer security tips

- » Shut and lock all doors, even if you're only going out for a short time.
- » Close and lock all windows burglars don't like to smash glass.
- » Don't 'hide' keys outside your home, or leave them in an obvious place near doors or windows.
- Make sure your valuables, including televisions and stereo systems, cannot be seen from outside.
- Make your home look occupied when you're away by using timers on radios and lights.
- » When you buy new electrical items, don't advertise them by leaving the empty boxes out for recycling, turn the boxes inside out and fold them down.
- » Hide or lock away passports and official documents.
- » Don't leave car keys near doors or windows.

THE BIG PICTURE FOR TE TATAU O TE ARAWA

Te Tatau o Te Arawa has mapped out its part in helping bring to life the Te Arawa 2050 Vision.

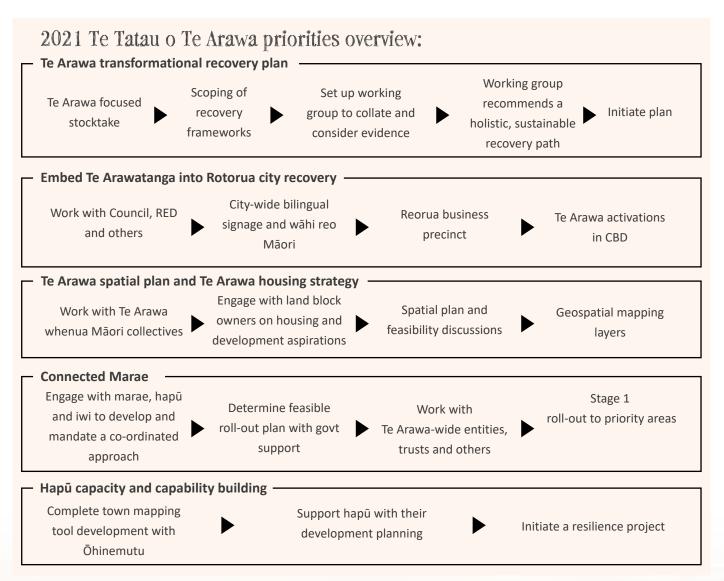
Established in partnership with Rotorua Lakes Council in 2015, the Te Tatau board represents about 43,000 descendants and strives to create sustainable wellbeing of people, culture and place within the Te Arawa rohe.

It's now on a mission to support the growth of Te Arawa in seven areas identified in the Te Arawa Vision:

Culture • Place • People • Technology and • Enterprise and • Leadership and • Unity and Innovation Economy Influence Connection

Te Tatau manahautū (executive officer), Jude Pani, says members have accepted the challenge.

"We're ready to continue the journey. [We] are advancing projects like Rotorua Reorua and mahi in the Hapū capacity and capability space, like Hui Kuia and the Ōhinemutu Town Mapping Tool Project that's being led by Ngāti Whakaue, with expertise from the University of Canterbury," she says.



The Te Arawa 2050 Vision document is available at \oplus tearawavision.nz.

The board's AGM is on 13 December 2020 from 1pm at GHA, Fenton St, Rotorua. Contact Jude Pani via A jude@tetatau.nz for more information.

COUNCIL UPDATES

Kawenata to enable long-term solution for Rotorua community

Work is underway to give effect to a kawenata (agreement) between Rotorua Lakes Council, CNI Iwi Holdings and Te Arawa Lakes Trust to work together towards a new long-term solution for discharge of wai tātari (recovered wastewater).

Kawenata - Puarenga Catchment of Te Rotoruanuia-Kahumatamomoe has been guided by Te Tūāpapa o ngā Wai o Te Arawa (Te Arawa Cultural Values Framework) and includes establishing a Puarenga Catchment Reference Group to improve and enhance the mauri of the waters in the catchment.

The kawenata is in response to significant opposition to the proposed discharge of wai tātari to the environment at Sanatorium Reserve/Te Arikiroa via a land contact bed. Forest landowner CNI has generously offered the continued use of land in the forest while work continues towards a long-term solution that will not include use of the forest land.

A Sustainable Forest Approach (SFA) will be implemented. This will include upgrading the city's wastewater treatment plant and the short to medium-term continuation of discharging wai tātari in the forest, but with improvements and in a culturally appropriate and environmentally sustainable way. The area of land to be used will reduce from the current 400ha to less than 40ha. Significant work was undertaken by a Cultural Assessment Sub-committee as part of the original proposal for discharge of wai tātari at Sanatorium Reserve/Te Arikiroa and this land contact bed technology and mātauranga will be applied as part of the SFA.

It is expected to take a few years to develop and implement a suitable SFA model so Council will seek consent to continue the current forest spray system in the meantime.

The kawenata acknowledges Te Whakapapa o Te Wai (the guiding Te Arawa Values) of Wai, Waiariki, Waiora, Wairua and Waiata, recognising the importance of water, health, spirit and rhythm.

Whakarewarewa Forest is owned by CNI Iwi Holdings Limited (CNI) on behalf of the Central North Island Iwi, being: Ngāi Tūhoe; Ngāti Tuwharetoa; Ngāti Whakaue; Ngāti Whare; Ngāti Manawa; Ngāti Rangitihi; Raukawa; and The Affiliate Te Arawa Iwi and Hapū.

Wastewater services transition to new contract

Delivery of the district's dayto-day wastewater services has transitioned to the Trility consortium under its 10-year contract with Rotorua Lakes Council.

The aim is to create a stable, reliable and safe wastewater network and the contract includes wastewater network maintenance and renewals, and operating the city and Rotoiti wastewater treatment plants. Ownership, control and any decisions about further investment and expansion of networks remain with Council.

The consortium is made up of Trility NZ, Fulton Hogan and Stantec NZ and the changeover has seen 11 wastewater treatment plant staff transition to Trility, plus the creation of five new management and technical positions in Rotorua. Trility has also established a panel of specialist subcontractors and suppliers, 42 of them based in Rotorua, to support delivery of its contract. You can find out more about Innovating Streets for People at: nzta.govt.nz/roadsand-rail/innovatingstreets/about/pilotfund

Street interventions trialled in Lynmore

The Safer Streets Lynmore working group which includes Lynmore Primary School, Rotorua Police, Waka Kotahi (NZTA), Tatau Pounamu Collective, Cycle Action Rotorua and Rotorua Lakes Council, has identified an area around Lynmore School for an 'Innovating Streets for People' pilot.

Following community consultation, Council successfully applied to Waka Kotahi for funding to invest in temporary interventions in streets around Lynmore School (Owhatiura Drive, Iles Road, Larcy Road, Lynbert Road) to ease congestion and make it more attractive for people to walk and cycle around their neighbourhood.

Under the Innovating Streets for People pilot fund, interventions are temporary, providing a way to test their effectiveness to see if they would encourage more people to use alternate modes, instead of vehicles, for short journeys.

CONGRATULATIONS TO ALL WESTPAC ROTORUA BUSINESS AWARDS WINNERS!

The theme for the 2020 awards was Celebrating Rotorua Resilience, acknowledging the challenges faced by our business community and local organisations as a result of COVID-19.

This year's winners

- » Build Back Better Award: Waimangu Volcanic Valley
- » Employer of the Year: Watchdog Security
- » Environmental Sustainability Award: Kaitiaki Adventures
- » Essential Business of the Year: Rotorua Airport Limited
- » Community Support/Care: Piripoho Services
 (services and support for people with children
 0-18 to support health and wellbeing, Eastside)

- » People's Choice Award: Rotovegas Boxing Gym
- » Outstanding Contribution to Rotorua (RLC sponsored): Rotorua Lakeside Concert Charitable Trust
- Business Person of the Year: Tim Rigter (Red Stag GM)
- » Bilingual Business Award: Kōtihi Reo Consultants

Mayor Steve Chadwick, who spoke at the awards event, says she was inspired by the way that Rotorua businesses and local community organisations swung into gear to protect businesses, jobs and the health and wellbeing of our people.

We know there are some great stories behind the 2020 winners and look forward to sharing these with you in future *Tatau Tatau issues*.

Safe Water skiing

If you're towing someone behind your boat, whether they're on skis, a wakeboard or biscuit, they must wear a lifejacket and only ski between sunrise and sunset.

As a skipper you need to:

- Keep to designated ski areas (or make sure you are more than 200m offshore);
- Always have an observer who is aged 10 year or over; and
- Always tow in an anti-clockwise direction.

The designated ski lanes and ski areas throughout the region give priority to these activities.

For more information visit boprc.govt.nz/safeboating



PROTECT THE LAKES AND RIVERS YOU LOVE

AUKATIA TE HORA STOP THE SPREAD

This summer boat and trailer inspections will be happening at boat ramps throughout the Rotorua Te Arawa Lakes to ensure that lake users are aware of their obligations to check, clean and dry their gear when moving between waterways.



TE ARAWA LAKES TRUST





Ka hao te rangatahi | Empowering youth



TUIA - DEVELOPING LEADERSHIP CAPACITY AMONG RANGATAHI MÁORI

The Tuia programme is an intentional, long-term, intergenerational approach to developing the leadership capacity of young Māori in communities. The programme involves local mayors selecting young Māori from their district to mentor, encourage and enhance leadership skills.

Selected rangatahi also undertake and record a 100hour community service project in their communities, providing an opportunity to share their experiences, practice new strategies and demonstrate leadership.

Developing a 'one-to-one' mentoring relationship with Tuia reps over a 12-month period provides an opportunity for mayors to better understand their world view as a young Māori growing up in their whanau, hapū, iwi and wider community.

Meet one of our 2020 Tuia reps for Rotorua - Jahnte Walker



What has been the best part of being a Tuia rep this year?

It would definitely be meeting all the crazy, amazing, talented Tuia 2020 reps! I have met so many influential rangatahi over the past year. We have all laughed, cried, danced and wānanga together, we all share such a special bond. We already have plans to meet up during the summer holiday.

Meeting Che Wilson, Pania Newton, Professor Rangi Matamua and so many other influential speakers, we had two online wānanga due to COVID-19 so we were lucky enough to have guest speakers all the way from Hawai'i and America.

What has been the biggest learning?

I used to struggle with my identity, I used to think [I was] 'not Māori enough' to be a part of this or that but since being a part of Tuia I quickly realised that it does not matter how little you know about Te Ao Māori. Being a part of this kaupapa has been a stepping stone for me to learn te reo Māori and more about my whakapapa.

How do you think other rangatahi can benefit from this programme?

It is such a life-changing kaupapa, I think every rangatahi Māori should be part of Tuia. I have come out of this more confident, have a better understanding of decision-making, time management, and just how important it is to be Māori in Aotearoa. You have the power to create change!

Would you encourage other rangatahi to give it a go and if so, why?

Yes, yes, 100 per cent yes! I cannot stress how life-changing Tuia has been for me. I was always so anxious and stuck to my little bubble with my family before taking on the Tuia rep role.Tuia has given me the opportunity to step out of my comfort zone without being too overwhelming. I now live by the motto 'no regrets' – I highly suggest you live by this too. He pito kōrero i ngā mahi a te Kaunihera | Update to services

TALKING TRASH

'Tis the season for picnics

After you have sizzled the sausages, polished off the chip 'n' dip and slurped away the L&P, make sure you put your rubbish in the bin, or take it home with you if there is no bin available or the bins are already full.

Take care of our clean and green whenua to make sure it stays that way.

Did you know there are 800 hectares of parks, gardens and reserves in Rotorua? Why not pack a picnic this summer and check out some of our beautiful parks and playgrounds.

Christmas Day kerbside collection change

This year **Christmas Day (25 December) falls on a Friday.** If your kerbside collection day is usually on Friday, this will change to **Saturday 26 December 2020 instead for this collection only.**

Kerbside collection returns to normal the following week.

Normal collections will be made on Boxing Day and New Year's Eve.



SAVE TIME – DO IT ONLINE

Some of the tasks you can do online with Rotorua Lakes Council

- Register and renew dog registration
- Request property and rates information
- Pay for parking
- Pay for rates or set up a direct debit
- Receive rates invoice via email
- Have your say take part in community consultations
- Check district maps
- Library services select ebooks, pay fees and extend loan periods
- Check your rubbish and recycling collection day

Head to (() rotorualakescouncil.nz for more information.

If you need help with online services call one of our friendly Customer Centre staff on (© 07 348 4199 (Monday – Friday 8am to 5pm)

Rates invoice by email

Did you know you can receive rates invoices by email rather than having it posted to you?

It will be more efficient – and more environmentally-friendly!

For help call us on (C) 07 348 4199 or email A info@rotorualc.nz

Pay by Direct Debit

Direct debit is a great payment option. For information and to fill out a direct debit form, go to () rotorualakescouncil.nz/ ratespayment

If you spot an overflowing bin on a Council reserve Call () 07 348 4199 at any time to report it. Ka ao ka ao ka awatea | Making a difference

HOME IS WHERE THE ART IS

Standing proudly on the corner of Hinemaru and Hinemoa Streets, The Arts Village has been showcasing and developing local artists since 2002.

With a calendar brimming with events and classes, there is always plenty to see and do at The Arts Village and the main summer event is Art in the Park, on Sunday 21 February.

A firm favourite among artists and art lovers alike, Art in the Park is held in the Government Gardens with more than 70 creatives and artisans from around the Bay of Plenty selling crafts, artwork and handmade goods, as well as live music, free artmaking and plenty of kai.

Also featuring during summer are holiday programmes for tamariki, workshops and classes for adults, open studio space, outdoor performances, and a community art project.

So there is plenty to get involved with at the Arts Village during the coming months.

However, COVID-19 has put a strain on funding and the newly-formed Arts Village Supporters Club is a way to support this facility through regular giving to ensure ongoing opportunities for local artists to shine.

"The Arts Village is a non-profit community centre that works with a wide range of community partners, funders and the Rotorua Lakes Council through a partnership agreement," explains Mary-Beth Acres, Arts Village director.

Keep up-to-date with The Arts Village at **F** RotoruaArtsVillage

"While we're grateful for our support from funders, we need to hit some big fundraising goals over the next 12 months to keep our mahi going. The Supporters Club offers a way for members of our community to become patrons through financial contributions. There are also a number of other great ways to show support through buying art, booking venue space, and volunteering time.

"We know that art, in all its forms, is hugely beneficial. The Arts Village aims to foster and inspire our community to not only create art and learn new skills, but also to be inspired and feel connected through art," Mary-Beth says.

"The Supporters Club will ensure we can continue to provide a great venue and a wide variety of classes, exhibitions, talks, festivals, community projects, and cultural celebrations to help enrich the artistic fabric of Rotorua."

Join the Supporters Club by emailing office@artsvillage.org.nz or visiting artsvillage.org.nz/supportersclub

ARIIST RESIDENCY

OPEN STUDIOS

ARJIST RESIDENCY SHOWCASE Jhursday, 23 Jan 530 730

PROJECT - Jummer An Residency 2019/2024



He Hapori Tū Pakari | Community resilience

INNER CITY SECURITY PATROLS CONTINUE

Council-funded inner city security patrols will continue this summer as part of local community

safety initiatives.

Council's Safe City Guardians and contracted security staff will patrol the inner city area and the patrol schedule and staffing will continue to be reviewed and adapted as necessary to meet community need.

CCTV continues to be regularly monitored seven days a week and security staff have direct communication links with police and with council staff monitoring the CCTV network.



The Guardians also remain available to help businesses, locals and visitors with general queries and will note feedback from inner city businesses to help inform future Council decisions.

HAVE YOU GOT THE PARKING APP?

The parking app, **PrestoPark**, offers a flexible and contactless way to pay for parking in Rotorua.

What are the benefits of using PrestoPark?

- The ability to manage parking transactions in most paid parking zones in Rotorua (excludes the Pukuatua St parking building)
- No need to walk to a parking machine simply use your phone
- Start your transaction from wherever you are
- If you end up running later than you thought, you can extend your existing transaction (remember to adhere to sign posted time limits)
- If you return earlier than expected, you can stop your transaction
- Receive an optional notification prior to your parking stay ending
- You can use the app for multiple vehicles
- GPS location helps you identify which zone you are in (your device, not your car)

The app is available to download from Apple and Android app stores. A comprehensive set of FAQs and app instructions are available on i-Park's website at

i-park.co.nz/rotorua



Te tirohanga ki te mahi | Vision to action

While work is underway to upgrade the outdoor 50m pool there is still plenty going on this summer at Rotorua Aquatic Centre:

Shred for Summer join the gym

- Health assessments and exercise programmes
- » Aqua Fitness Classes
- » Spa and pool access
- » Easy weekly payment plans

Unison Lake Safety Programme: 18 – 22 January

- Free programmes for tamariki during the holidays
- » Vital water safety skills including life jackets, and deep water survival skills
- » Unison Lake Safety giveaways
- Register early to secure a space in the programme

SwimMagic Swim School – programmes suitable for all ages and abilities

- Classes for ages six months all the way to adults
- » The swim school is open 48 weeks of the year

Family Fun Days

- » Celebrate Christmas party –
 Sunday 13 December
- » School's Out! End of year party Friday 18 December 2020
- » New Year party Saturday 2 January 2021
- » Pink Picnic to support Breast Cancer Awareness Sunday 17 January 2021

Follow

RotoruaAquatic and stay up to date with what's happening at the pools! Enjoy the inflatables, Tarzan swing and poolside trampoline each day from midday to 3pm.

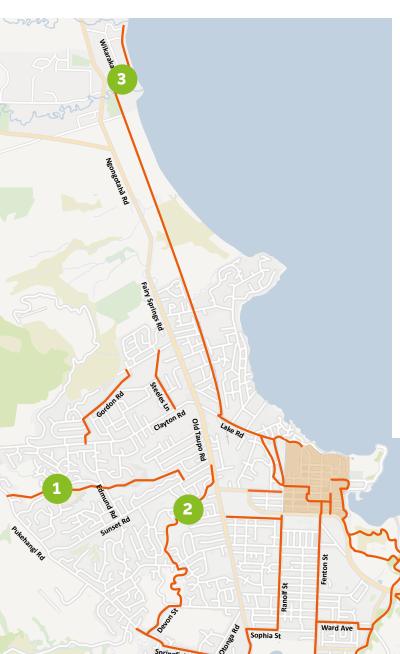
Papa whakatupu | Outstanding places to play

RIDE OR STRIDE CITY-WIDE

It is now easier than ever to ditch your car for short trips and enjoy alternative ways to get around.

With six shared path projects completed this year alone, more residents are taking up the opportunity to commute safely to work or school.

Here are some more excuses to explore the more than 34km of shared paths in our city.



Froude S

Do you live in Pukehangi?

1 The 4km Linton Park shared path will take you from Pukehangi Road, through the grassy reserves of Linton Park East and West, ending at Sunset Road behind the Mount View shops.

Want to go for a cruisy bike ride but not keen to ride on the roadside?

2 Ride along the 3km Utuhina Stream shared path which begins on Devon Street West and weaves its way along the stream. The last section is lime chip, which helps to protect the roots of the redwoods that line the path. The route emerges on Old Taupo Road near the entrance to Shirley Street.

Venture to the Rotorua Farmers Market from Ngongotahā

3 Taui Street footpath has been upgraded to a shared path to connect the Ngongotahā trail to the lakeside Reeme Street Reserve path – 6.8km from Reeme Street Reserve to Lake Road.

Finish a walk with your dog along Te Ngae Road next to the Redwoods area

4 Along the edge of Scion's tree archive (otherwise known as the dog exercise area), the Te Ngae Road shared path is part of Stage One of Waka Kotahi's (NZTA) Eastern Corridor project, providing easy access to the Redwoods area of the forest to and from Sala Street.

How to share with care

Please keep left, ride safely and be mindful of other path users.

Ring your bike bell or call out on approach to let others know that you are about to pass.



Get on your bike, and be where you need to be within minutes.

Julie Parsons coordinates volunteers for Rotorua Museum tours and Rotorua Lakes Council events. This time of year she is especially busy also facilitating the Creative Communities Scheme.

Biking to work every day has become part of Julie's daily routine, aided by the shared path network that gives her a smooth and easy ride into the CBD. Her morning bike commute means more time to relax later in the day.

"The best thing is that you feel refreshed and energised by the time you get to work. And you don't have to find an extra part of your day to fit in some exercise, because you're already doing it!"

"I live in Springfield and absolutely love riding to work – it just puts a smile on my face. It takes me 10 to 15 minutes to get into town. It's really quick and there are plenty of places to lock your bike up all over the city." Between March 2016 and March 2020 the number of people biking, scootering, using wheelchairs and mobility scooters on Springfield Road has increased 276 per cent.

Julie uses the Fenton Street shared path as a direct route to town. She loves how the shared path network connects her with the CBD as well as with the natural landscapes around Rotorua that make our city unique.

"On my way home I can deviate to the Sulphur Point pathway and get an extra little bit of enjoyment from nature on the way."

The convenience of biking is a major bonus. Julie rides to and from work, to meetings, and to Government Gardens to take 'Outside the Walls' walking tours. "It's just so quick to leave the office, get on your bike, and be where you need to be within minutes.

"I choose to ride on the shared paths simply because it makes you feel safe when you're riding around the city. There's plenty of room, and I use a bell to make sure anyone walking in front of me can hear me coming."

Looking for more reasons to try out the shared paths in your neighbourhood?

Art by Bike:

Last Saturday of the month (September – April), 10am For more information, contact (*) julie.parsons@rotorualc.nz

Walk and Wheels Wednesday:

All local schools are invited to take part throughout Summer 2020/2021. Contact

cycling@rotorualc.nz for tips and tricks on how to get started.

National Go By Bike Day: Wednesday 17 February 2021.

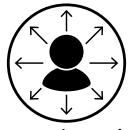
Frocks on Bikes:

Saturday 20 February 2021. For more information, contact cycling@rotorualc.nz

For more events and updates follow @SafeandSustainable Journeys

Kia haumaru te haere

Tēna koa whāia ngā tohutohu a ngā mana hautū marutau waka me ngā kaimahi.



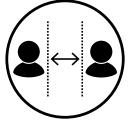
Maumaharatia āu haereere

Scan in using the NZ COVID Tracer App; or note the number of the service you're on, when and where you got on and where you are sitting today.



Whakamahia ngā tikanga akuaku pai

Regularly wash your hands with soap and then dry, or use hand sanitiser. Cough or sneeze into your elbow.



Me tū wehewehe mēnā ka taea

Give others space, where possible.



E whakatenatenahia ana te mau uwhi mata

Wear for the entire journey and avoid touching it or your face. Dispose of your single-use mask in a bin, or wash your reusable one in hot water after each use.



E noho ki te kāinga mēnā kei te māuiui koe

If you are feeling unwell, don't travel.



I MŌHIO RĀNEI KOE? DID YOU KNOW?

All our supplies follow a similar pattern of consumption, but each year is slightly different as weather patterns vary and affect the amount of water people use.

As well as storage limitations, at peak use times we are also limited by pump, treatment and pipe capacity. There are also limits on the amount of water we can take under the resource consents Council has been granted. The largest water supply is the central city supply with total storage capacity of 32,000 cubic metres (1 cubic metre = 1,000 litres) in

Rotorua's water comes from

10 urban and rural supplies.

10 reservoirs.

Our city is different from those that have large storage dams and rely on seasonal rainfall. Nearly all our sources are reliable springs from which we pump daily to keep our reservoirs as full as possible. To manage our supplies within set limits and make sure we retain enough daily storage for firefighting or equipment faults, it's really important during dry weather periods that people use water sensibly, avoid wastage and report leaks so they can be fixed.

For the last full year, the lowest monthly average water consumption was 20,800 cubic metres per day, in August. The highest monthly average was in February with 27,200.

The day with the highest water use occurred in February (33,100 cubic metres). Average daily household use in Rotorua is approximately 850 litres per day.

INFRACORE

Allan Simes and the Drinking Water Team help keep the Rotorua community safe and healthy.

A Senior Technical Specialist for InfraCore, Allan's highest priority is public health.

"What we do affects everyone using the Council water supply. Knowing that we have direct responsibility for ensuring the drinking water supply meets the expectations of the New Zealand Drinking Water Standards and the Rotorua public is something we don't take lightly," he says. "If we get it wrong, people get sick and that's not something we want to happen. That is why it is important to have a passion for this job."

Allan's work involves daily monitoring checks of the drinking water treatment plants to ensure they are operating as they should.

"We have a fantastic water supply in Rotorua, the quality is amazing, and we have a responsibility to keep it that way."

infracore.co.nz

Te tirohanga ki te mahi | Vision to action

TE PŪTAKE O TAWA IS OPEN!



Te Pūtake o Tawa, the new forest hub at 516 Tarawera Road, is part of wider Whakarewarewa Forest developments, providing recreational access and opportunity for future commercial ventures.

Work began in late June 2019 and the once unofficial parking area has been transformed into a brand new hub with capacity for 400+ vehicles, event space, toilets and showers, bike washing facilities, and significant scope for future commercial development and employment opportunities.

CNI Iwi Holdings Ltd chair, Bronco Carson, says the hub is a significant step towards realising CNI's vision - Mana Whenua, Mana Tangata, Mana Ao Turoa - Protect and develop the land, empower the people, collectively build the future.

"A project of this magnitude requires partners and collaboration. We have the strength of an eight iwi collective, working with local government, iwi, and commercial operators, to bring benefit and value for the greater good of the community."

Mountain Bike Rotorua and Tūhourangi Tribal Authority were granted concessions to operate at Te Pūtake o Tawa.

Mountain Bike Rotorua will provide bike hire and retail and as current concession holders for shuttle services in the forest, they are also looking to integrate this with their Te Pūtake o Tawa operations.

Te Pūtake o Tawa is now open to the public. Car park open hours are 6am – 9pm seven days a week. Tūhourangi Tribal Authority has partnered with local businesses to provide a food and beverage offering, retail space, and a guided cultural forest experience. The concessions are expected to be operational by the end of the year.

Rotorua Mayor Steve Chadwick cites the hub as an example of the strength of partnerships in delivering positive outcomes for the community.

"I want to acknowledge Council's partnership with Te Arawa . . . and the partnership between Council, CNI, and mana whenua, along with the support of Timberlands, that has enabled the Whakarewarewa Forest developments to go ahead. I also want to acknowledge the role that Provincial Growth Fund investment has played in this project, and many others in our district. Without these partnerships, we would not be able to achieve the outcomes we are working towards for our community."

The Whakarewarewa Forest Development has received \$7.09m investment from Government's Provincial Growth Fund, along with \$7.5m from Rotorua Lakes Council, to enhance the forest amenity and improve the experience for all users. This is a collaborative project between CNI Iwi Holdings and Rotorua Lakes Council, with the support and guidance of mana whenua. Timberlands has also supported the development of Te Pūtake o Tawa.

Martin Steller



LAKEFRONT REDEVELOPMENT PROGRESS

Lake edge

HEB Construction continues work along the lake edge. Significant progress has been made on the new boardwalk and terracing. This area of work is on schedule to be finished by June 2020.

Memorial Drive

A key part of the Lakefront redevelopment is creating recreation spaces that are uninterrupted by roads and vehicles. Lakefront Drive will be removed to prioritise pedestrian and cycle movement near the lake edge and Memorial Drive is being transformed into a car park and plaza rather than a through-road.

Once work on Memorial Drive is complete (scheduled for February 2021), parking spaces there will be time limited to ensure availability of spaces for lakefront visitors. Once the entire lakefront project is complete, the total number of car parks available at the lakefront will remain approximately the same as before the development and the main parking areas will be on Memorial Drive and off Tūtānekai Street.

Lakefront playground

Parts of the new playground are taking shape. Campbell Infrastructure has installed some new play equipment, seating, picnic tables and new BBQs in the existing playground area. The playground will remain open as is during summer, with work to extend the play area to start next year. Preload (a large amount of heavy soil loaded onto an area to compact the ground) is in place to stabilise the ground in preparation for this work.

Programme with schools

HEB Construction and Rotorua Lakes Council are running an engagement programme with Rotorua Primary School, Te Rangihakahaka Centre for Science and Technology and Te Kura Kaupapa Māori o Te Koutu. The aim is to teach students about the Lakefront redevelopment and take them along on the journey as the project progresses.



Lakefront attractions continue to operate Lakefront attractions remain open and ready for business. This summer you can check out what's on offer from the Lakeland Queen, Volcanic Air, Katoa and Mana Adventures.

For most recent updates, visit rotorualakescouncil.nz/ visiontoaction



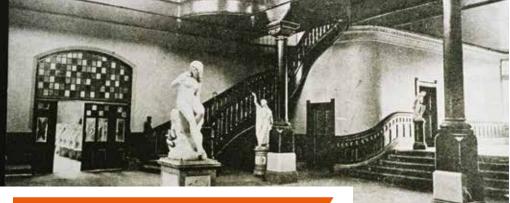
The Bath House, circa 1965, photograph by Jack Lang, Rotorua Museum Te Whare Taonga o Te Arawa (OP-5998)

For most recent updates, visit rotorualakescouncil.nz/ visiontoaction



Artist impression of reinstated foyer ceiling and lower foyer. Courtesy of DPA Architects.

JANNANAN SAMARAMANAN MANANAN MANANANA



Te tirohanga ki te mahi | Vision to action

ROTORUA MUSEUM PROJECT UPDATE

While planning and deconstruction continues, extensive research is underway to ensure that heritage features are restored to their original state where possible.

The Bath House foyer is one of the most impressive heritage areas in the building. The double height atrium has had many lives, opening as The South Seas Spa in 1908, hosting dining and dancing as Tudor Towers and now Rotorua Museum Te Whare Taonga o Te Arawa.

With all these phases, elements have been changed and DPA Architects, alongside Heritage New Zealand, is using a range of research techniques to reinstate heritage colours and materials to closely link to what was in place in 1908.

The hexagon terracotta floor tiles were originally a lighter colour and it is unlikely the walls would have been yellow in 1908. The extensive kauri panelling, door frames and ceiling were stained darker during the last century. Dado lines in the upper mezzanine will be reinstated to allow for hidden lighting to showcase the dramatic wooden ceiling.

> A special project to reinstate newel lights at the bottom of each sweeping staircase will see further ambient lighting in the lower foyer, in keeping with the original architecture. Originally gas fixtures, these lights were changed prior to 1958 and replaced by a larger electric fixture by 1965 until completely removed. Friends of Rotorua Museum will generously fund the newel lights.

> > Artist impressions courtesy of DPA Architects.

Te tirohanga ki te mahi | Vision to action

SIR HOWARD MORRISON PERFORMING ARTS CENTRE

There has been some exciting progress on the performing arts centre redevelopment project, with construction now well and truly underway.

SHMPAC construction progress 20 October 2020 Photo by Stewart Brown The construction contract was awarded to Hawkins which started on site five days after Council approved the contract in late September.

Scaffolding went up very quickly in preparation for work to start on removing the curved glass façade at the front of the building, to expose the original 1940s heritage wings.

Because the building is Category 1 heritage rated, the construction team must work to a plan agreed with Heritage New Zealand, ensuring features to be retained are protected and any that need to be removed for reinstatement later are carefully stored in the meantime.

Internal work has also been progressing well. Diggers have been hard at work in the Concert Chamber removing old foundations in preparation for construction of new, strengthened foundations. Also underway are removal of asbestos and lead paint in the foyer, and asbestos-contaminated soil in the Civic Theatre, auditorium flooring has been removed and work has started to enlarge the orchestra pit.

During the summer months, the main tasks will include continued asbestos removal, along with removal of the old roof and glass facade.

Construction is expected to be finished by the end of 2021, followed by commissioning of the

building, installation of fixtures and fittings, and operational testing. The transformed facility is scheduled to reopen in February 2022.

For most recent updates, visit rotorualakescouncil.nz/ visiontoaction

SHMPAC foyer exterior and interior. Artist impression Sept 2020



SUMMER IS THE PERFECT TIME TO ENJOY OUR BACKYARD

Lakes, forests, bikes and wildlife! It's what summer is all about in Rotorua.

Supporting local is so easy and many places have great locals' deals and packages. All the details are at rotoruanz.com/local Longer days and warmer weather means it's time to grab the sun block and a water bottle (reusable, of course) and head out to explore our amazing back yard. The possibilities are nearly endless with so many free activities and others that support our local businesses.

Nature's best

Does summer even happen if you don't visit one of our lakes? No matter how you like to enjoy them – swimming, paddle boarding, boating, floating, fishing, or just admiring the view – be sure to take advantage this summer.

If you want to take things up a notch and support our locals, book a night-time tour to paddle across a lake to see glow worms in their natural habitat. Or take a jet boat ride to natural hot water falls at the end of a hidden geothermal valley called The Squeeze.

Most of our lakes are surrounded by beautiful forests. Whakarewarewa is a favourite for walking, running and mountain biking amid towering Californian redwoods, pines and native flora. And the new 40km Forest Loop bike trail is sure to become a favourite with many.

As with our lakes and reserves, the forest is free to visit and you can level up here too – literally – by enjoying a Redwoods Treewalk tour in the forest canopy.

Check out the new forest hub, Te Pūtake o Tawa, along Tarawera Road on the way to Tikitapu (Blue Lakes). There's plenty of parking, toilets and showers with food, beverage and tour offerings coming soon.

Who doesn't love our furry and feathered friends?

Close encounters of the fluffy kind abound. Visit newly hatched kiwi chicks at the National Kiwi Hatchery Aotearoa. If you arrive for the 10am tour, you may get to see the chicks undergo their daily health checks.

How about a round of mini golf amid giant Flemish rabbits just waiting for a cuddle? Mini Golf New Zealand is an 18-hole championship course, but perhaps the best thing about it is the free range wildlife. Pigeons, friendly rabbits, fish, frogs and abundant bird life make this a must-do for animal lovers.

Book in to see the incredible Flight of the Falcon show at Wingspan National Bird of Prey Centre to watch our native falcon, the kārearea, in action. Your visit will support the ongoing construction of the new site for New Zealand's leading conservation, education and research organisation for birds of prey.

Paradise Valley Springs, Rotorua Heritage Farms, aMAZEme, and Diversion Maze Park are also perfect for animal lovers.

E-OFFERINGS THRIVING AT ROTORUA LIBRARY

Libraries have long been about more than physical books and Rotorua Library's virtual shelves are home to more than 24,000 eBooks and eAudiobooks, more than 500 eMagazines and about 2,000 digital newspapers from around the world.

This digital collection was a reading lifeline to many during the COVID-19 lockdown this year. Demand for eBooks increased significantly during this time and lending rates from the eLibrary remain higher than they were pre-COVID.

When forced to close the doors of Te Aka Mauri during lockdown, Rotorua Library staff opened the virtual doors to different ways of engaging with the community and providing access to books, research information, literacy activities and other library services.

Follow all the library's summer activities at F RotoruaLibrary

When New Zealand dropped back to Alert Level 2, library staff were ready with a brand new suite of services.

Library To You comprises new Home Delivery and Click and Collect services and is available to customers who are unable to visit the library in person, an extention of services that have always been offered to people who are housebound, often due to mobility or health reasons. The Click and Collect service is designed for customers who are time-poor, enabling them to pop in to the library and collect a bag of reading material chosen for them by one of the library team.

Job losses and reduced work hours as a result of COVID-19 has seen increased demand for help updating CVs, using recruitment websites and applying for jobs. A range of options are available including regular CV drop-in times in the public computer room, employment workshops on writing CVs and cover letters, and sessions with careers advisors at the library's Careers Advice Pop-up Shop courtesy of the Tertiary Education Commission. Youngsters weren't forgotten during lockdown with childron's librarians Kylia. Kirsty, TA and Frankia

children's librarians Kylie, Kirsty, TA and Frankie recorded stories and songs from their homes for a virtual version of He Pī Ka Rere. They gained

such a following online that the library is now running some programmes daily and has launched a brand new programme called He Pī Ka Roha – Discoverers, for children aged 18 months to 3.

MOTHERWEL

Ngā Pātanga | Events

SUMMER ART TRAILS IN THE CITY

Explore central Rotorua this summer and check out the fantastic artwork we have on display!

These free art trails are suitable for all ages and a great way to get the whānau out and about.



When: Last Saturday of the month (now through to April 2021) at 10am (weather permitting) Where: Starts from Te Manawa (corner of Hinemoa and Tūtānekai Streets)

Duration: 1.5 – 2 hours (approximately)

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When: 19 December 2020 - 3 February 2021 Where: Trail maps from Rotorua iSite (Fenton Street) **Duration:** 1 hour (approximately)

Can you find all the beautifully decorated fish created by local artists? Grab a trail map, find all 12 fish and vote for your favourite! The Fish out of Water Art Trail began 16 years ago to celebrate the magnificent lakes and fisheries in Rotorua. Take a picture with your favourite fish and tag us!

13h Out of Waler

 @FishOutOfWaterRotorua #FishOutOfWaterRotorua



The Sulphur Lake Sculpture Trail is located in Government Gardens, around the picturesque Sulphur Lake. Recently refreshed, this trail showcases stone and wood sculptures carved during Sculpture Symposiums in 2014, 2016 and 2018. Grab a trail map from near the lake and explore at leisure!



For more information on any of these trails or other Rotorua events: f @RotoruaNui and 🌐 Rotoruanui.nz

Sulphur Point.

Ngā Pātanga | Events

TARAWERA ULTRAMARATHON -AN EVENT THAT EMBRACES AND CELEBRATES THE WIDER ROTORUA REGION

Tarawera Ultramarathon is an iconic Rotorua event that takes in more than 200km of stunning local trails, seven lakes, waterfalls, lush forest and volcanic trails, finishing at the Lakefront Reserve. The 13th edition is scheduled for 13 and 14 February 2021.

An event that celebrates the natural beauty of our region, Tarawera Ultramarathon is also a celebration of the people and organisers work closely with local iwi to ensure an incredible cultural experience for participants. Māori Investments Ltd provides access to Tarawera Forest and Te Ariki Isthmus Lands Trust, Ngāti Rangitihi and Onuku Māori Lands Trust enable course and lake access elsewhere.

The 100 Miler and 50km participants start at Te Puia and 100 Miler finishers are presented with a pounamu when crossing the line, a gift unique to the event and the culture that underpins it.

Started by local businessman Paul Charteris in 2009, the Tarawera Ultramarathon has become New Zealand's premier trail running event with event distances catering for various abilities – 21km, 50km, 102km and the 100 Miler.

With a view to seeing the event reach its full potential, Charteris and co-owner, former race director Tim Day, sold the event to The IRONMAN Group in 2019. Paul has stayed on in an ambassadorial role while Tim remains course director and is supporting current race director Sam Ellis to ensure a seamless transition.

Under IRONMAN's stewardship, Tarawera Ultramarathon grew by an incredible 50 per cent in 2020 with more than 3,000 participants this year.

Despite the impact of COVID, the aim is to match that for 2021 and more than 2,200 are already signed up. Most are visitors, bringing supporters and family with them, providing a welcome boost to the local economy, with tourism and hospitality sectors in particular benefiting.

The event returns \$40,000 directly to the community in return for a 600-strong volunteer workforce with the Tokoroa Lions Club, Jogging the Powerpoles and Kawerau Gravity Sports Club significant contributors.

The event is also part of the prestigious Ultra Trail World Tour, with participants in the 102km race earning ranking points and the chance to qualify for the Western States 100 Mile Endurance Run.

Tarawera Ultramarathon 13 & 14 February, 2021 taraweraultra.co.nz Entries open for all events, 21km, 50km, 102km, 100 Miler

Photograph by Graeme Murray



TE WHENUA WHAKAMĪHARO O HANA KŌKŌ SANTA'S WONDERLAND

Explore this fun display of Christmas lights, decorations, trees and Santa!

When: 21 November 2020 - 8 January 2021 (excl Christmas Day)

Where: Rotorua i-SITE Visitor Information Centre, Fenton Street

Generation Centre

KONOHETE WAIATA KIRIHIMETE CAROLS BY CANDLELIGHT

Rotorua East Lions presents a family evening of Christmas music and entertainment. When: Friday 11 December, 7.30pm - 9.15pm Where: Kuirau Park GendlelightCarols

TE WHAKATAETAE PÅ PAORO BUNNINGS NZSS TOUCH CHAMPIONSHIPS

NZ Secondary School players will showcase their dynamic and impressive touch skills. When: Friday 11 -Sunday 13 December Where: Rotorua International Stadium f @TouchNZ

TE RĪKETA KŌRETI KI TIKITAPU **BLUE LAKE 2 KAYAK REGATTA**

Watch top-class kayakers compete, featuring world and Olympic medallists. When: Saturday 12 & Sunday 13 December Where: Lake Tikitapu (Blue Lake) Canoeracing.org.nz



KIRIHIMETE HĀKOAKOA CHRISTMAS FESTIVAL

f @RotoruaNui

Celebrate the festive season with music, activities, craft stalls, food stands, Santa and much more. When: Saturday 19 December, 10am - 3pm



ROTORUA. NAU MAI TE MAMAE **ROTORUA. SUFFER**

New Zealand's hardest triathlon through scenic courses to test your staying power. When: Friday 18 - Sunday 20 December Where: Lake Tikitapu (Blue Lake) f @Rotorua.Suffer



RAUPUHIA TE IKA FISH OUT OF WATER ART TRAIL

Track down the decorated fish and vote for your favourite in this fun trail.

When: 19 December 2020 - 3 February 2021 Where: Collect trail map from Rotorua i-SITE Visitor Information Centre. Fenton Street



FishOutOfWaterRotorua

ROTORUA WAIRUA PAI **GOOD VIBES ROTORUA**

Proud to be back for its second year. Featuring some of New Zealand's finest reggae artists! When: Sunday 27 December, 3pm - 10.30pm Where: Rotorua Village Green GoodVibesNZFestival

TE AHUREI REIHI HŌIHO RAUMATI O ROTORUA **ROTORUA SUMMER FESTIVAL**

Pack a picnic, rally the kids and join Racing Rotorua for a day of thrilling racing. When: Monday 28 December, 11am - 5pm Where: Arawa Park Racecourse, Fenton Street arawapark.co.nz



WHANAPOIKIRI AOTEAROA TE IKA-A-MĀUI vs TE WAIPOUNAMU

NORTH vs SOUTH MÃORI FOOTBALL AOTEAROA

Watch them compete for the pride of the North and South! When: Saturday 23 January Where: Rotorua International Stadium f @MaoriFootball

TE TŌNAMANA PĀHIKETEPAORO MĀORI NATIONAL MĀORI BASKETBALL TOURNAMENT

Iwi from all over New Zealand compete in the largest national basketball tournament.

When: Tuesday 26 – Saturday 30 January Where: Energy Events Centre, Rotorua (maoribasketball.co.nz



PŪTAHITANGA ONE PEOPLE CONCERT

A community whānau event featuring kai, hauora stalls and great local musical acts. When: Saturday 30 January, 12pm - 4pm Where: Kuirau Park f @DominateEvents

TE AHUREI HĀKINAKINA-HUHUA KI TIKITAPU BLUE LAKE MULTISPORT FESTIVAL

One of NZ's longest running triathlon and multisport events. When: Saturday 30 & Sunday 31 January Where: Lake Tikitapu (Blue Lake) GBlueLakeMultiSport

TE MARU A HINERAUKATAURI MUSIC AT THE ROTUNDA



creative rotorua

Bring along a deck chair or a rug and enjoy an afternoon of entertainment showcasing local music.

When: Every Sunday in February & March, 1pm - 3pm

Where: Band Rotunda, Government Gardens

f @CreativeRotorua

WAITANGI – MŌ TE AROHA O TE IWI WAITANGI – FOR THE LOVE OF THE PEOPLE

The official Waitangi Day event in Rotorua. Live music and entertainment, fun activities, market stalls, tours and more!

When: Saturday 6 February, 10am – 3pm

Where: Ōhinemutu Village

f @WaitangiDayRotorua

TE WHATATŪTŪ WAKA MOANA PARADE OF CLASSIC AND WOODEN BOATS



This parade of classic and wooden boats is an annual event started in 1998. When: Saturday 6 February, 11am - 12pm Where: State Highway 33, Okere Falls, Lake Rotoiti f @RotoitiBoatClub

TE OMA TAUMANO ROA KI TARAWERA TARAWERA ULTRAMARATHON

New Zealand's most prestigious trail running event.

When: Saturday 13 February, 4am - 5pmWhere: Rotorua Village Greenf @TaraweraUltra

TE WHAKAATURANGA KĀINGA ME NGĀ MĀRA O ROTORUA

ROTORUA HOME & GARDEN SHOW

This show is packed with all the ideas you need to transform your home! When: Friday 12 - Sunday 14 February Where: Energy Events Centre, Rotorua () homeandgardenshow.co.nz

MAHI TOI KI ŌRUAWHATA ART IN THE PARK

An artist and artisan market alongside local music and delicious food stalls. When: Sunday 21 February, 10am - 4pm Where: Government Gardens artsvillage.org.nz

The ARTS VILLAGE

PŪERU ME TE PAIHIKARA FROCKS ON BIKES

Dress in your finest frock and dust off your bike to enjoy the new Utuhina Stream shared path. When: Saturday 20 February, 2pm - 4pm Where: Departing from Rotorua International Stadium



ROTORUA NUI – TE RĀRANGITAKA KI NGĀ PĀTANGA O ROTORUA HAPORI **ROTORUA NUI – YOUR GUIDE TO ROTORUA EVENTS!**

A new one-stop shop for all your Rotorua event information

rotoruanui.nz

