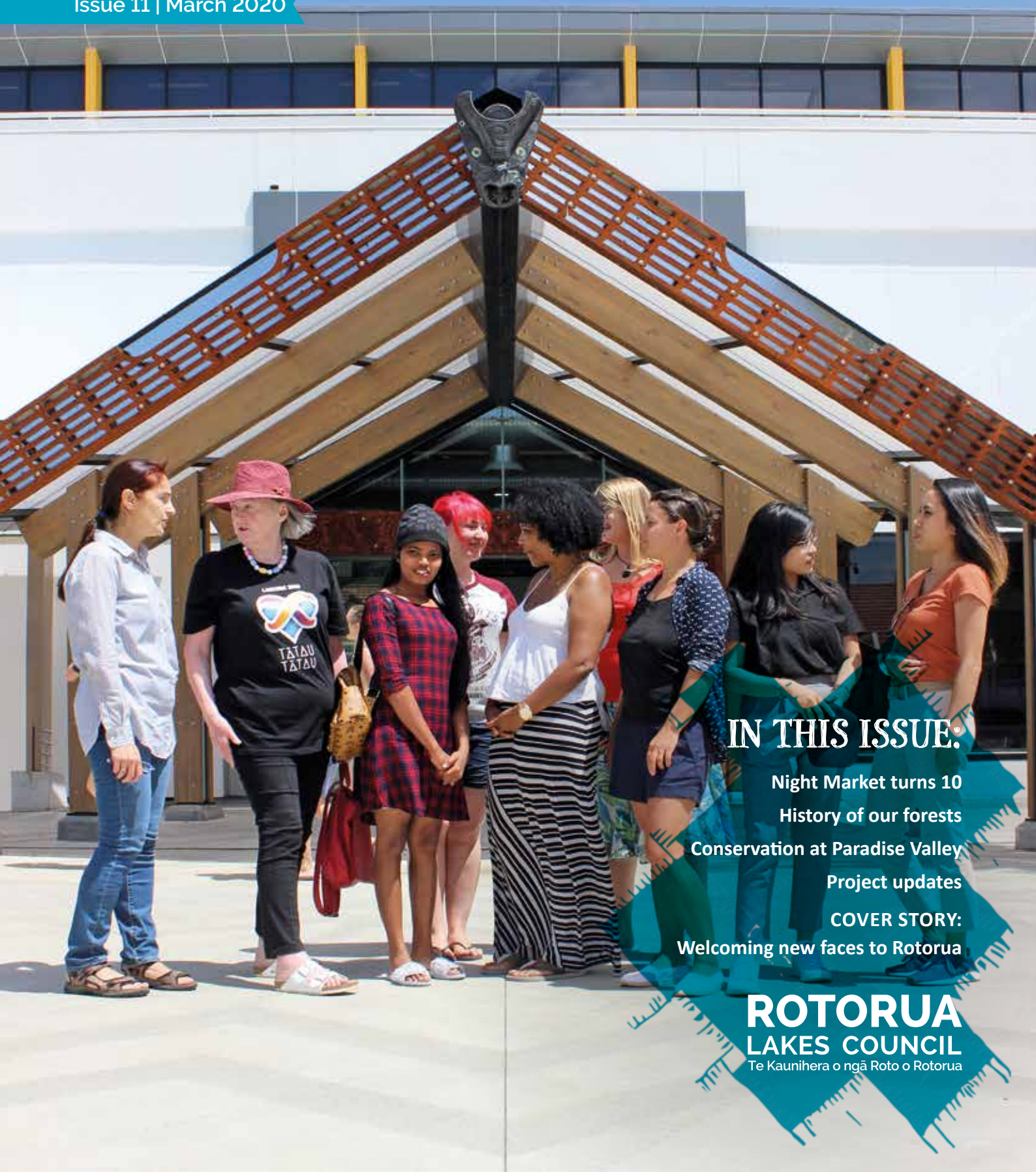


# ROTORUA-TATAU TATAU

Our people, our culture, our place, our Rotorua

Issue 11 | March 2020



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Night Market turns 10

History of our forests

Conservation at Paradise Valley

Project updates

COVER STORY:

Welcoming new faces to Rotorua

**ROTORUA  
LAKES COUNCIL**

Te Kaunihera o ngā Roto o Rotorua

Koinei tō tātau kāinga.  
Ko tātau ōna tāngata.  
Nā tātau tonu i ora ai te ahurea Te Arawa me ōna āhuatanga katoa.  
He iwi auaha tātau e tuku nei i tā tātau e ako nei.  
E kōkiri nei tātau i te angitū, i te hihiri me ngā rerekētanga maha.  
E kaha tautoko nei tātau i te whakapūmautanga o te taiao.  
Mō te katoa a Rotorua...Tatau tatau.

This is our home.  
We are its people.  
We're the heart of Te Arawa culture and expression.  
We're innovative and we share what we learn.  
We're driving opportunity, enterprise and diversity.  
We're supporting a legacy of sustainability for our environment.  
Rotorua is a place for everyone.  
Tatau tatau - We together.

Rotorua provides many opportunities for people to grow businesses, enjoy their leisure time and develop strong community connections.

In this issue of our magazine, we showcase the people and organisations who are reaching out to offer fantastic services to new and existing residents, and those who are reaching up to new heights, taking on business mentoring and intern opportunities.

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**Cover photo:** Members of the Rotorua Multicultural Council and Women's Wellness Programme (left to right): Natela from Russia; Margriet from South Africa, President of the Rotorua Multicultural Council; Sunethra from Sri Lanka; Natasha from Russia; Maristella from Brazil; Astrid from Sweden; Valeria from Russia, Administrator of the Rotorua Multicultural Council; Patrice and Belle from the Philippines.

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🌐 [rotorualakescouncil.nz](http://rotorualakescouncil.nz)

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🌐 [rotorualakescouncil.nz/epanui](http://rotorualakescouncil.nz/epanui)

# MAKING A DIFFERENCE

## A home away from home

What is life like if you are an immigrant woman, recently arrived in Rotorua?

Your partner may have already found work or your children are getting settled in school.

They are making their own friends and routines and learning new English words, while you feel a growing sense of isolation.

Help is at hand with the Rotorua Multicultural Council Women's Wellbeing Programme. The 10-week course introduces migrant women to people and places around Rotorua to help them settle happily in their new home.

The Rotorua Women's Wellbeing Programme is based on a programme developed by the

NZ Federation of Multicultural Councils, adapted for our district by Rotorua Multicultural Council President Dr Margriet Theron. The programme is coordinated by Valeria Liaskovskaia, herself a migrant from Russia, and is very interactive, as opposed to others around the country that are classroom-based.

the NZ Federation of Multicultural Councils brought together multicultural councils from around New Zealand to develop a Women's Wellbeing Framework - handbooks and a programme to meet the needs of migrant women.

**The aims of the programme are to enable migrant women to say:**

- I remain strong in my culture
- I am learning to become a Kiwi
- My family's needs are met
- I am part of a community network
- I lead a balanced life
- My voice is heard.

With funding from the J R McKenzie Trust, this programme is being implemented by Multicultural Councils across New Zealand.

## Visits to key Rotorua sites include:

- Rotorua Lakes Council to hear about the ethnic celebrations in which they can take part or help to organise, including Indian Diwali and Chinese New Year.
- Rotorua Police Station to talk about personal safety, how to report a crime, their rights when talking to police.

One of the objectives of the Rotorua Multicultural Council is to help migrants understand the special place of Māori in New Zealand society. On a visit to Ōhinemutu, participants learn about marae protocol and Māori culture.

Visits are also arranged to the Government Gardens, The Arts

Village, Rotorua Night Market, Rotorua Hospital and Citizens Advice Bureau, and a workshop is held on CV writing and interview skills.

**Margriet explains that the final session is time for reflection.**

**"We ask if the objectives of the programme have been met - do participants now feel part of the Rotorua community?"**

**Have they made new friends? Do they understand that the Rotorua Multicultural Council and Rotorua Lakes Council will support them when they celebrate their own cultural identity and the festivals of their home country?"**

"Participants often talk about the confidence they have gained and how much it has meant to them to come to the understanding that they are not alone in facing the challenges of building a new life in Rotorua."

With funding from E Tū Whānau and the Ministry for Women,



Programme participants and Mayor Steve Chadwick at the Council Galleria



Programme participants at Ōhinemutu

Want to find out more?  
Contact Rotorua Multicultural Council President Dr Margriet Theron at [theronm@yahoo.com](mailto:theronm@yahoo.com)

# ACCELERATE YOUR SUCCESS

Rotorua is a hub of creativity and passion and an initiative contributing to more local business innovation is Firestation's popular Accelerate programme.

The programme, run by Darren and Rachael McGarvie, provides group and individual coaching for people wanting their new and established medium-sized businesses to grow fast.

That connection to innovation is one reason Destination Rotorua funds the six-month programme as part of helping to boost the district's economic performance through business development.

***"We have a deep pool of talent in Rotorua that continues to create successful products, services and activities for our community and visitors," Destination Rotorua Chief Executive Michelle Templer says. "Funding Firestation's Accelerate programme is one way we help these businesses and grow the Rotorua business portfolio."***

Rotorua's DCA Architects now has two Accelerate graduates on their team - associate Nick Chibnall-West has just completed the programme and operations manager Helen Mossman is a 2019 graduate.

Nick, who is also in a management role at DCA, says the whole programme has been a real eye-opener.

***"At university there was no business acumen passed on to us, so this is all new to me. Learning about the over-arching business philosophy and***

***everything behind it is another part of the business that's been really interesting to learn.***

"I feel if I hadn't done Accelerate, I'd be flying blind and just reacting, as opposed to being more proactive with the foresight I've gained through the programme. It's been hugely beneficial to me."

Helen says the strategic planning and finance modules were favourites and a highlight has been gaining confirmation that DCA's strategic planning has been on the right track.

***"The programme gives you a different view of things, and it gives you different skills. Working in a business is different to working on the business," Helen says.***

Hamish Hodgson, who is setting up The Milkman, a glass bottle milk delivery service, says Accelerate has been "really great". Construction of the processing building on his family's Hamurana farm is scheduled to be finished soon after he graduates from the programme.

***"The one-on-one mentoring sessions have been extremely helpful and the advice I got saved me thousands of dollars," Hamish says.***

**Keen to know more?**

**Contact**

**Firestation  
1289 Fenton Street  
Rotorua**

**📞 027 271 1517**

**✉️ [grow@thefirestation.nz](mailto:grow@thefirestation.nz)**



***Nick Chibnall-West and Helen Mossman, both of DCA Architects, are graduates of the Accelerate programme.***



Local land owners Jim Bennett and John Moore monitor water quality in the Ngongotahā stream

He taiao mā | Enhanced environment

## ACTION UNDERWAY IN PARADISE

Residents of Rotorua's Paradise Valley are leading the way for positive change to the land and waterways in the area.

Formed prior to the flood event of March 2017 the catchment group is chaired by Sarah Thomson (also a member of Council's Rural Community Board), and supported by Janie Stevenson, Bay of Plenty Regional Coordinator for NZ Landcare Trust.

Sarah says there are plans in place for plenty of progress in the coming months.

***"We needed to be part of the solution."***

A main focus of the group currently is a water monitoring programme which involves lab tested water samples and citizen science testing from

several sites in the catchment.

Monitoring kits were generously funded by the Rotorua Energy Charitable Trust.

Trees and debris have been removed from the stream to reduce the risk of blockages causing damage during future rain events, with the group planting in the new area to try and limit stream bank erosion.

**For more information and upcoming catchment group events, check out**

 [landcare.org.nz](http://landcare.org.nz)



Nō roto i te hapori | In the community

## FROCKS FOR THE MEMORIES

Rotorua's newest shared path 'The Linton Park Link' was opened in a flurry of fashion at a Frocks on Bikes event, in February.

Rotorua Lakes Council's Safe and Sustainable Journeys team joined the community to celebrate by enjoying a ride along the 3.1km concrete and asphalt track, and back again.

The Frocks on Bikes event happens each summer, featuring a different cycle route in Rotorua. It encourages people of all ages and abilities to experience cycling in a relaxed and social environment.

This year, more than 30 men and women donned their helmets and dresses to ride together in style.



**For more information on upcoming rides, workshops and education programmes, visit**

 [rotorualakescouncil.nz/sasj](http://rotorualakescouncil.nz/sasj)

or email

 [cycling@rotorualc.nz](mailto:cycling@rotorualc.nz)



**Photo credit:**  
Roger Whitefield

# COUNCIL UPDATES

**Priorities set:** Liveable, thriving communities is a key priority for Council this term with housing a major component to drive positive community outcomes. Council has also committed to a climate action plan and to completing projects in the 2018-28 Long-term Plan including investment in infrastructure, the lakefront, forest and Kuirau Park developments and re-opening of the museum and performing arts centre. Rotorua's 2030 Vision will be extended out to 2050.

**Progress on housing plan:** Central Government has committed to investing in housing solutions for Rotorua, supporting Council, Te Arawa iwi, Government agencies and other key stakeholders working on a district housing plan. Mayor Steve Chadwick says it's not just about houses but also about ensuring people have the support, services, facilities and amenities they need, including infrastructure to enable more housing and more community police and mental health services. The mayor says a whole-of-community, whole-of-government approach is critical to delivering solutions that will make a difference.

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 [rotorualakescouncil.nz/epanui](https://www.rotorualakescouncil.nz/epanui)

or keep an eye on our website and social media channels.



 [rotorualakescouncil.nz](https://www.rotorualakescouncil.nz)

**Ōkaro lake bed returned to iwi:**

The Ōkaro lake bed has been vested to Te Arawa Lakes Trust, bringing all 14 Lakes under Te Arawa ownership and ensuring iwi will play a critical role in protecting the taonga for generations to come. Co-management of the lake will continue to sit within the Rotorua Te Arawa Lakes Programme.


**Tarawera land transfer:** Land at Tarawera Landing is to be transferred to Tūhourangi Tribal Authority following a recent decision of the Council. Public access to the reserve will continue but Council ownership and management of the section of reserve under the current café is not necessary for the operation of the recreation reserve. Return of this land will be of huge significance to Tūhourangi.

**Funding increase for partnership board:** Council funding for the Te Arawa partnership board, Te Tatau o Te Arawa, is increasing so it can increase engagement with Te Arawa. Council's contribution to the board, which also receives other funding for kaupapa it undertakes, will increase by \$122,500 to \$372,500 per year and will enable it to complete work on a Te Arawa vision.

**Westbrook Sport and Recreation Precinct - community feedback sought:**


An initial concept for a proposed Westbrook sports and recreation precinct incorporating Westbrook Reserve, Ray Boord

Park, Smallbone Park, the stadium, the netball courts and Springfield Golf Course is open for community feedback. There is also the potential for future housing in this area. No final decisions have been made but initial feedback is sought with a view to putting the proposal forward for further consideration and consultation as part of the next long-term plan.

**For information and to provide feedback go to**  [rotorualakescouncil.nz/koreromai](https://www.rotorualakescouncil.nz/koreromai)

**Pukehangi Heights Plan Change process underway:**

This has now passed its second submissions phase and is proceeding under a Streamlined Plan Change Process following approval from the Ministry for the Environment in early 2020. The area on the south-western side of Pukehangi Road was identified as a Future Growth Area in the Rotorua District Plan in 2016. It is proposed zoning be altered to a mix of residential and rural residential. Hearings are expected to be held late June with recommendations to then go to the Minister for the Environment in September for a final decision.

**Find out more at**  [rotorualakescouncil.nz/koreromai](https://www.rotorualakescouncil.nz/koreromai)



**CCTV camera monitoring in action**

## INNER CITY SAFETY UPDATE

Council continues to work closely with the police to address anti-social and criminal behaviour in the wider CBD as part of an ongoing joint inner city safety campaign.

Council's Safe City Guardians and security partners continue to patrol daily in the wider CBD area, including parks, dealing with issues and engaging with the public.

Council has 48 fixed CCTV cameras throughout the CBD and monitoring of these increased when the joint council/police inner city safety campaign began in late 2018.

The cameras and monitoring provide additional "eyes" on the inner city, helping to identify and often de-escalate problems, and where criminal behaviour is witnessed via CCTV, council can alert police quickly.

Police also patrol the CBD as resourcing allows and an inner city community constable provides additional support and engages with local businesses, providing advice and assistance as needed.

Data collated from monitoring of the CBD from 1 July 2019 to 5 March 2020 indicates that Fridays, Saturdays and Sundays are when most incidents take place. Most incidents are picked up through CCTV monitoring – 1,363 were recorded in this July to March time period, and the combined interventions by all involved in the inner city safety campaign for this period resulted in 242 arrests.

### **Anti-social or criminal behaviour should not be tolerated.**

It is vital that people report anti-social and criminal behaviour or incidents to the police immediately so that action can be taken and so that council and

the police are able to get an accurate picture of what is occurring.

Places where people congregate in or near the central city continue to be closely monitored. Our public spaces are for everybody's enjoyment and the expectation is that people respect both the spaces and other users.

Council has the ability to trespass people from public areas such as reserves and council facilities due to anti-social or criminal behaviour, or for their own or the public's safety, and does so from time to time when this is deemed necessary. Council does not distinguish between people who are homeless and others in dealing with issues, behaviour, or situations in the CBD or other public places.

Senior Sergeant Karl Konlechner of the Rotorua Police says the joint approach to inner city safety benefits everyone.

***"We want people to feel safe but we can't be everywhere at once. The partnership with council means we have additional eyes and ears on the street and are receiving immediate information that enables us to respond quickly," he says.***

"We are aware not all activity or incidents are being reported so would really encourage people to make sure they do report these to the police so they can be dealt with. People should try not to deal with matters themselves and we need a complete picture of what's happening so that we can continue to re-assess and review our collective response."

**Please report any anti-social or criminal behaviour to the police immediately on 111.**

He ngākau nui ki te ako | Love to learn

# NEVER TOO OLD TO LEARN

Whether you're wanting to upskill, meet new people or try something new, there are plenty of classes and groups available in Rotorua designed for seniors.



*Ken Morley  
and Liz Rangi  
with Pani  
Taiepa (centre)  
of the Rotorua  
Library*



## Stepping Up – Rotorua Library

Build your computer and digital skills in small, easy steps at Rotorua Library's Stepping Up classes.

This free programme is for all adults seeking basic computer knowledge, or looking to develop digital skills relevant to their work and life. The programme works to meet the needs of its participants, so if there's a specific question you have, be it regarding computers, smartphones or online accounts, this is where you'll find the answers.



**For class details, visit Rotorua Library at Te Aka Mauri or phone**

📞 **07 348 4177**

## Drop-in classes – Mokoia Community Association

The Mokoia Community Association runs drop-in classes at its premises at 297 Vaughan Road, behind the Te Ngae shopping centre. Anyone can attend and there is no need to register, just bring a koha (donation) and your materials for any of the following classes:

- Painting (Wednesdays 1pm – 3:30pm)
- Craft (Thursdays 1pm – 3pm)
- U3A camera club (the second and fourth Tuesday of each month 2pm - 4pm)



## Resources, activities, support and services – Age Concern

Rotorua Age Concern is another fantastic resource for local seniors. They provide support services, information, advice and personal advocacy, as well as social activities.

This year, Rotorua Lakes Council has partnered with Age Concern to run a Staying Safe/Agewise Driver Refresher Course at Parksyde Community Centre, situated near the Aquatic Centre. This road safety update for over 65s aims to educate drivers on the effects of the ageing process on driving, provide tools to address these and ultimately help you to enjoy safe and successful mobility for as long as possible. The course is a fun, classroom-based theory session and includes lunch. There is no cost to attend, however registration is essential (details below).

## Staying Safe/Agewise Driver Refresher Course dates for 2020 are:

- Tuesday, 7 April
- Wednesday, 13 May
- Tuesday, 11 August
- Wednesday, 12 August
- Wednesday, 9 September
- Wednesday, 21 October

**To register for the Staying Safe/Agewise Driver Refresher Course, complete the form online at**

🌐 **rotorualakescouncil.nz/agewise**  
**or phone Rotorua Lakes Council on**

📞 **07 348 4199**



# MANAAKITANGA – MORE THAN JUST HOSPITALITY

Living in Rotorua, we're all familiar with manaakitanga. We may not all know the word, but the essence of it – being a great host and being proud of our city – is something that comes easily, especially when welcoming visitors.

But did you know there's even more to manaakitanga? And it's not just reserved for visitors.

Manaakitanga means to uplift somebody's mana by making them feel welcome.

**Mana = somebody's pride/dignity**

**Aki = to encourage, enthuse, uplift**

**Tanga = changes the verb 'manaaki' to a noun**

Kingi Biddle (Pukenga Mātauranga Māori, Rotorua Lakes Council) explains that it starts with acknowledging that everyone has a right to be seen.

*"We want to honour the time and effort people make in coming to visit Rotorua.*

*We want to ensure they enjoy everything the district has to offer, and feel safe while they are here. But we can also show manaakitanga to each other as residents of Rotorua. This is easily done by greeting people when you see them,*

*whether that's at work, in line at a café, or passing them on the street or in the forest."*

Manaakitanga is based on the idea that you are a good host when you welcome someone to your home. And while it's an easy gesture to put the kettle on when someone pops over to visit, showing manaakitanga in Rotorua is not just about who you see within your four walls, it's also about hosting people in our city's many streets, and at our lakes and attractions.

*"Manaakitanga is ultimately about caring for each other," Kingi says. "It is generosity in spirit as well as acts of kindness. Hospitality is just one part of manaakitanga."*

So next time you say "kia ora" to a passing backpacker, why not check in to see if they need directions? Or show manaakitanga to your workmates by surprising them with some home baking for morning tea!



*Kingi Biddle, Pukenga Mātauranga Māori, Rotorua Lakes Council*

Kia ora is a well-used greeting, meaning 'be well'.

**Kia = be**

**ora = life, wellness**

Tēnā koe, while often used when greeting elders, can also be used as an everyday greeting. Following on from the manaakitanga principle of recognition, 'tēnā koe' means 'there you are'.

**Tēnā = [you] are there**

**koe = you**

*Kingi sums up manaakitanga with the proverb He kura te tangata – Humanity is precious. "If humanity is precious then let us take care of, and exercise generosity towards, each other."*

# STOP THE SPREAD

*Do your bit to protect the lakes and rivers that you love*

All it takes is one tiny fragment of hornwort or a single catfish egg to spread to previously unaffected waterways.



**CHECK**



**CLEAN**



**DRY**



TE ARAWA LAKES TRUST

[boprc.govt.nz/check-clean-dry](https://boprc.govt.nz/check-clean-dry)



Nō roto i te mahi | On the job

# STUDENTS ON TRACK WITH INTERN PROGRAMME

Rotorua Lakes Council has supported rangatahi as interns for more than 20 years.

During the 2019/20 summer Council had nine interns, either current tertiary students or recent graduates, working across the organisation.

Each of the interns has a connection to Rotorua. All have lived here, many born and raised, and most return each summer to their families here.

Council staffers Leigh Richards and Louise Stanley co-ordinate the intern programme to ensure successful experiences for both students and the organisation. Leigh says the 2019/20 intake were wonderful assets to their respective teams.

**Back row  
(left to right):  
Tara Chemis,  
Alex Norton,  
Caitlin Smith,  
James Dender,  
Maria Trass,  
Oliver Nixon**

**Front row  
(left to right):  
Savannah Seekup,  
Lilian Short,  
Mairatea Mohi**



*“The summer internship programme is a valuable contribution Council makes to support our rangatahi on their education to employment pathway. Interns bring with them vibrancy, a fresh perspective, the latest knowledge in their field and a willingness to learn and contribute to their team.”*

Internship opportunities are advertised from early October on Council’s careers website and Facebook page as well as via Rotorua Daily Post, Student Job Search and tertiary institutions.

Te tirohanga ki te mahi | Vision to action

# KEY NZTA PROJECTS UNDERWAY

Work has begun on Stage 1 of NZTA’s upgrade of Rotorua city’s eastern roading corridor.

It is part of Connect Rotorua, a \$24 million programme of works to transform the city’s central and eastern corridors in partnership with Rotorua Lakes Council.

Tarawera roundabout will be replaced with traffic lights and improvements will be made to the SH30 (Te Ngae)/Sala Street intersection. Work will also include four-laning between Allen Mills and Iles roads, 3.5km of new shared paths, undergrounding of powerlines and installation of new water mains on behalf of Council.

The watermains are part of the first section of work, along with creating a new access to the Whakarewarewa rugby club.

Traffic delays during the first stage are expected to be minor.

The whole project is expected to be finished in late 2021.

**For more information visit**  
[nzta.govt.nz/projects/connect-rotorua/eastern-corridor](https://nzta.govt.nz/projects/connect-rotorua/eastern-corridor)

Waka Kotahi the NZ Transport Agency has also announced \$14m in funding to improve the Ngongotahā roundabout intersection and for standard

safety improvements along 8.1km of SH5 to improve safety, ease congestion and enhance accessibility. Details and timelines are to be announced.



**NZTA’s Ross I’Anson, Mayor Steve Chadwick, Veronica Butterworth, Minnie Vercoe at the launch of the NZTA Eastern Corridor transport project**

Whakatupu tamariki | Growing our children

# MAKING A SPLASH WITH DIGITAL TECHNOLOGY

Digital Technology and Engineering education programmes run by the Rotorua Museum Education Team have led to local school teams winning places in an international Aquabots competition.

## What's an Aquabot?

Aquabots is based on an international underwater robotics programme called SeaPerch. Local students got involved in a regional competition by participating in guided build days last year, creating a working underwater robot. Teams then went back to their classes and created unique attachments to enable the robot to pick up a range of balls from the pool floor. They also developed a presentation to take judges through their learning journey.

Forty-two school teams participated in the first annual Rotorua Aquabots Regional. There were four events including a presentation, obstacle course, switching on underwater lights and ball recovery.

The top three teams in each division attended Nationals in Nelson and Rotorua teams took out 10 of the 24 placings. John Paul College Year 10 Boys won the high school division and the Malfroy Montessori Sharks won the primary/intermediate division. These two teams are now fundraising to get to the International Competition at the University of Maryland in May 2020.

While students are benefiting from the Digital Technology and Engineering programmes, teachers are also learning and gaining access to hands-on, low-cost professional development.

In addition to whole class programmes, the Rotorua Museum Education Team offers an after-school code club where students learn how to code their own computer games and explore stop motion animation.

The after-school robotics club allows students to practice becoming engineers and compete in a variety of competitions.

School holiday programme experiences like Robocup Jnr Mini allow children to develop a one-minute play using robots as actors.

This year is going to be even bigger with more schools getting involved and more programmes on offer.

**Teachers can make a booking for their class by emailing**

**✉ [kristina.joyce@rotorualc.nz](mailto:kristina.joyce@rotorualc.nz)**

If you'd like to support our work with events, schools and/or the fundraising effort for the Malfroy Primary and John Paul College teams, please contact

✉ [jessica.wilkes@rotorualc.nz](mailto:jessica.wilkes@rotorualc.nz)

He tāone marū | Vibrant city heart

# HARI HURINGA TAU KI TE HOKOMANGA PŌ

## ROTORUA NIGHT MARKET CELEBRATES 10<sup>TH</sup> BIRTHDAY

When Unison turned the lights on at the Night Market in March they were accompanied by the glow of candles to celebrate this special market turning 10.

The market was created to add vibrancy and life in the heart of our central city with Rotorua Lakes Council working alongside the former Heart of Tūtānekai Group and with inspiration gathered from around the world.

With three months to prepare, the very first Rotorua Night Market was held 6 March 2010 with 24 stall holders and took up one block of Tūtānekai Street (between Haupapa and Pukuatua Streets).

Initially the concept was for white tents, however these were tricky to keep clean and maintain, so when Unison came on board as market sponsor in 2014, the tents were changed to blue.

With a busy summer ahead and with the market at full capacity, the decision was made to extend it to cover two blocks in November 2015. This saw the market stretching from Haupapa Street to Hinemoa Street, providing the ability to have more stallholder sites matched with seating, tables, activities and entertainment. It resulted in more people attending, and staying for longer.

Today the market averages more than 65 stall holders during the peak summer season.

The weekly event received the Excellence in Event Hospitality Award at the 2018 Rotorua Hospitality Awards and has become a must-do for not only locals but also visitors. It also provides a wide range of community and economic impacts for the region.



### Community Benefits

- Supporting multi-cultural groups
- Platform for local entertainers
- Fundraising
- Promoting special events
- Interaction between locals and visitors

### Economic Benefits

- Increased employment
- Increased revenue for local businesses
- Opportunities for small business start-ups
  - Johney's Dumplings
  - Guidough's
  - vKitchen
  - Japanese on Rice

Happy 10<sup>th</sup> Birthday!

 @RotoruaNightMarket

# PARKING NEWS

Keep an eye out for the following changes that are being made as part of our continuous improvement approach to parking.

We've worked on enhancing the payment machine screens, the parking app is currently being trialled and we're reducing the cost of parking in some peripheral CBD streets as a parking solution for inner city workers.

## Enhanced on-screen instructions/ optional guidance

Over the last few months, Council and i-Park have been working on a number of enhancements to the payment machines' screens. These changes are designed to address some of the questions we are commonly asked. This will include the ability for users to access more detailed information on-screen about how to use the parking system and the payment machines. Additionally, the machines that take coin payments have been fitted with red bands to make them more visible to drivers.

## Warning tickets for first time \$40 non-payment infringements

As part of Council's further education campaign, parking wardens are issuing warning notices to vehicles that would otherwise receive a \$40 non-payment fine. Vehicles will only be eligible for a warning notice if this is the first offence for non-payment and meets the parameters set by Council. This process is in place until 31 March at which time it will be reviewed.

## A reduced all day parking rate for select CBD periphery streets

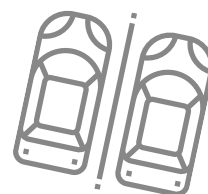
Following feedback on the parking system – the parking tariff will be reduced to a maximum of \$4 per day in select CBD periphery streets. These areas will become Pink Zones. These zones will include some existing paid parking areas and some new paid parking areas with the aim of reducing pressure on inner city workers by providing better access to more low cost, all day parking solutions close to the CBD. Council is currently working through a process to confirm which areas this change will apply to and will provide further information once available. This change will happen in stages, with the first Pink Zone being introduced as soon as possible.

## More solutions for lower cost long term parking options

Council is creating an additional carpark off Hinemaru St. Parking spaces in this carpark will be available to reserve at \$4 a day over a medium to long term timeframe (6 – 12 months). Local businesses have already expressed an interest in reserving over half of these parking spaces. We are looking to have this parking area up and running as soon as possible. We are also looking to provide a similar parking solution on the Kuirau Park side of town in due course. Keep an eye on council's website for updates.

If you would like to register your interest for a space in this new carpark, please email

 [info@rotorualc.nz](mailto:info@rotorualc.nz)




At the time of writing, the app is being trialled to help ensure a smooth implementation. Keep an eye on council's website to find out when the app is available for download.

 [rotorualakescouncil.nz/parking](http://rotorualakescouncil.nz/parking)



### Improvements to Pukuatua St parking building

i-Park has recently upgraded the system in the Pukuatua St parking building. The new system is ticketless (no more entry/exit tickets or concession cards!). The system now detects your vehicle's number plate and lifts the barrier arm automatically. The building offers long and medium term parking options at a reduced rate.

Visit  [i-park.co.nz/rotorua](http://i-park.co.nz/rotorua) and select "Pukuatua Carpark" for more information or to request one of the discounted parking options. Casual parking is available at \$6.00 per day. There are payment machines by the stairwells on Levels 2 & 3 for casual parkers.

In the near future Council will also be improving the lighting in the building, giving it a new paint job, and installing new CCTV cameras.



### Introduction of a mobile app for parking

The app will allow users to pay from anywhere, stop and extend parking app sessions on the go, and keep a record of parking payments made through the app.

Using the app will involve a small percentage based fee (10% of total parking cost up to 50c max.) as illustrated in the chart below. This fee covers the cost to the developer and any credit/debit card fees. Part of this cost is absorbed by Council in short-stay situations to help ensure that the app is priced between paying with coins and paying with a credit/debit card for on-street parking.

### Example of app fees

Parking duration (hours)	1.5	2	2.5	3	3.5	4	4.5	5	5.5	6	6.5
Tariff	\$1.50	\$2	\$2.50	\$3.00	\$3.50	\$4	\$4.50	\$5	\$5.50	\$6	\$6.50
App fee	\$0.15	\$0.20	\$0.25	\$0.30	\$0.35	\$0.40	\$0.45	\$0.50	\$0.50	\$0.50	\$0.50
User pays	\$1.65	\$2.20	\$2.75	\$3.30	\$3.85	\$4.40	\$4.95	\$5.50	\$6.00	\$6.50	\$7.00

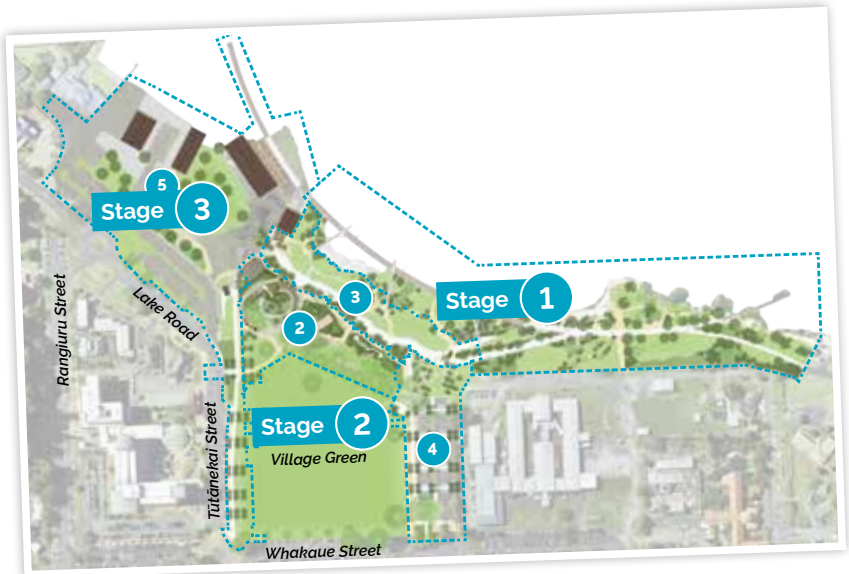


# FIRST STAGES OF LAKEFRONT DEVELOPMENT WELL UNDERWAY

Work to develop Rotorua's lakefront into a modern and fresh space is now well underway.

Work on stages 1 and 2 began last year. Contractor HEB Construction Ltd is working along the lake edge to construct a new boardwalk and terracing. This has involved deconstructing the old walkway and removing timber and red paving stones. The timber is being stored off-site and will be used later on in the construction of the new playground. Some of the red pavers will be re-used by council in footpaths and at parks and playgrounds and others have been donated to marae in Rotorua and to the Putaruru Timber Museum.

HEB Construction has had some heavy machinery on site and has used a crane to create a wall within the lake using sheet piling. The wall creates a safe space for construction to go ahead within the lakebed. Water has now been sucked out of some of these areas to create a dry working space where the old lake edge can be further demolished without debris entering the lake,



and the new lake edge can begin to take shape. You can watch video footage of this work on Council's Facebook page at [@RotoruaLakesCouncil](https://www.facebook.com/RotoruaLakesCouncil) In December, Waiotahi Contractors began work on Stage 2, enabling works for the new playground and new toilet block. This involves realigning wastewater pipes, installing new water reticulation and stormwater lines, and preparing the ground for construction. A large part of this work will involve pre-loading the ground where the new playground and toilet block will be built. Pre-loading is where a large amount of heavy soil is loaded onto an area to compact and stabilise the ground.

The next stage of work, which is expected to start at the end of April, will involve transforming Memorial Drive into a plaza rather than a thoroughfare with the new lakefront design providing more space for people to gather and enjoy. Memorial Drive will be expanded to provide more space for a larger variety of parking including mobility, motorcycle and bicycle parking. The space will also be used for other purposes such as events and parades.

For more information about this project visit [rotorualakescouncil.nz/visiontoaction](https://www.rotorualakescouncil.nz/visiontoaction)







**KATOA**  
LAKE ROTORUA

## Katoa Lake Rotorua

Katoa Lake Rotorua is your house of adrenaline on the lakefront, offering an exhilarating 30-minute jetboat trip filled with thrills, spills and the famous Hamilton 360 spin.

Hitting speeds of 85kmph over our scenic and majestic lake, you'll visit four cultural and historic points along the way.

You'll get up close and personal with the heart of our lake - Mokoia Island, then blast off and whip over to the geothermal wonder of Sulphur Bay.

Wet weather gear is provided for this one-of-a-kind experience for all ages and thrill levels.

**For more information visit:**

 [katoalakerotorua.co.nz](http://katoalakerotorua.co.nz)

## A reminder that commercial operators at the lakefront are still open for business!

There is a wide range of activities including waka paddling tours, jet boating and parasailing, tours to Mokoia Island, Lakeland Queen excursions, float plane and helicopter rides, and bumper boat and kayak hire.

Read about some of these experiences below:



## Volcanic Air

Volcanic Air offers helicopter and float plane tours that provide lifetime experiences with options to land on Mount Tarawera or at Ōrākei Korako, with additional experiences including aerial tours of our stunning crater lakes and vibrant geothermal reserves.

Helicopter options include fully guided tours on Mount Tarawera, site of the largest local eruption in our living memory.

Floatplane options combine the thrill of taking off and landing on our lakes and rivers with flights over the area's volcanoes, unique geothermal highlights, lakes and national parks.

Tours depart from Volcanic Air's downtown lakefront facility or from customers' lodge of choice where helicopter and floatplane access is available.

**For more information visit:**

 [volcanicair.co.nz](http://volcanicair.co.nz)





Te tirohanga ki te mahi | Vision to action

# PROJECT UPDATES



1960s



2016



2020



Artist impression

## Te Whare Taonga o Te Arawa Rotorua Museum

Hawkins took over the site in February following deconstruction work completed by local firm Burtons Construction. These works included removal of all non-heritage walls, and old plant equipment being decommissioned and removed to allow a clean slate for Hawkins' arrival.

The deconstruction work highlighted some of the hidden heritage features that will be reinstated during the project. The images to the left show the lowered corridor ceiling that will be removed to expose the original raking.

## Rotorua Museum and Sir Howard Morrison Performing Arts Centre

Hawkins, pre-construction contractor for the seismic strengthening and redevelopment of these iconic historic Rotorua buildings, has taken over both sites since being appointed to the projects late last year.

**For the most recent updates on progress for both these projects and to see the latest designs, visit**

[rotorualakescouncil.nz/visiontoaction](http://rotorualakescouncil.nz/visiontoaction)

## Sir Howard Morrison Centre Project Update



The Sir Howard Morrison Performing Arts Centre project is at a critical stage with the final detailed design now complete.

Local firm Burtons has finished the deconstruction work and handed over to Hawkins. All fixtures, fittings and equipment have been removed and more of the building structure has been exposed so engineers can better see and act on any previously unknown issues or challenges.

A building consent has been submitted and the main construction phase is due to start in April 2020. Once started, construction will take about 12 months with the centre scheduled to reopen around April/May 2021.

In parallel with all the building work, architects Shand Sheldon and First Light have been working with cultural architect and artist Henriata Nicholas to incorporate mana whenua stories into the design.

This work has been led by Ngāti Whakāue who gifted the land on which the building sits.

Te tirohanga ki te mahi | Vision to action

# PARTNERING TODAY FOR THE FUTURE

## Iwi-owned forests for all to enjoy

Until the 1880s the Tokorangi and Whakarewarewa forests were home to settlements and cultivations for Ngāti Whakaue and Tūhourangi.

Tokorangi was a stronghold of Ngāti Whakaue and Whakarewarewa was used by both.

Tūhourangi harvested tawa berries at Moerangi, Kākāpiko and Pākaraka. Ducks, raupō (bullrush) and kōkōwai were also sourced in these areas and rāhui (temporary closures) were put in place each year to ensure supply was plentiful.

Ngāti Whakaue and Tūhourangi acknowledge each other's mana whenua in the area, based on traditional relationships through shared whakapapa ties and on common historical associations relevant to these lands over many generations.

Almost 100 years on since iwi called the forests home, the area was officially designated as a "Forest park" under the Forests Act in 1975.

This was followed by a forestry visitor centre opening in 1978.

The next decade also saw new walking tracks developed, including the Waitawa Walk, which was developed and opened as an identification trail.

In 2009, the land on which the Whakarewarewa Forest and Tokorangi Forest (Redwoods) sit was returned to Māori ownership as part of a Treaty of Waitangi settlement. By 2010, a working group comprised of representatives from the district council, Kaingaroa Timberlands, Iwi and CNI Iwi Holdings (the land management company) was set up to focus on recreational management in the forests.

Council is responsible for the management of the Tokorangi Forest block and also manages recreation in Whakarewarewa Forest, under a management agreement with CNI and Timberlands who hold the Crown Forestry Licence (CFL) for the Whakarewarewa Forest block. When the CFL expires in 2043, full management and ownership will be returned to mana whenua iwi.

As part of the Rotorua district's long-term vision, and thanks to funding from Government's Provincial Growth Fund, the Council is currently managing an investment of \$14.5 million to enhance the forest amenity and improve the experience for all.

Learn more about  
this work at  
[rotorualakescouncil.nz/  
visiontoaction](http://rotorualakescouncil.nz/visiontoaction)

Te tirohanga ki te mahi | Vision to action

# AQUATIC CENTRE REDEVELOPMENT PLANNING

The complex nature of the work to upgrade Rotorua Aquatic Centre means significant investigation and planning is needed before physical work can start.

Investigations into the condition of the centre's pools and buildings are now complete and the project team is concentrating on designing each element of the upgrade.

Project Manager Ian Stabler says getting everything timed

Work underway includes:

- designing the outdoor pool refurbishment (filtration, pipework and pool surrounds)
- selecting materials for the indoor pool roof
- designing a new ventilation system for the indoor pool
- completing designs for the indoor change rooms and foyer.

correctly is his focus right now. "The aim is to start the outdoor pool during winter when it will have less impact on users. However, we have to make sure the design is right, that we can source the required materials – especially those manufactured

overseas – and select the right contractors. This all takes time and considerable coordination. *"We want to ensure that the Centre will be an asset the community can use for years to come."*

**Ka āwhina mai ka āwhina atu, ngā mahi a te rēhia**  
We put leisure in your life, and life in your leisure



Rotorua Aquatic Centre Kuirau Park, 18 Tarewa Road, Rotorua  
Ph: 07 348 8833 | [www.clmnz.co.nz/rotorua](http://www.clmnz.co.nz/rotorua)

**ROTORUA**  
LAKES COUNCIL

# ROTORUA MARATHON

The Rotorua Marathon has been a highlight on runners' calendars for 56 years and remains an iconic marathon in New Zealand.

It is the only marathon in the world that tracks 42.2km around a single lake.

No stranger to long-distance running, Annemarie Gallagher is using her expertise and passion to inspire others to find their own love for running as part of the Kia Tū, Kia Ora Summer Wellness Programme.

A partnership between Rotorua Marathon, Lake City Athletic Club and Athletics New Zealand, sponsored by Rotorua Energy Charitable Trust, the programme was developed to support 200 participants with free training and education with the goal of completing all or part of the 42.2km event around the lake.

Annemarie is the programme director and hands-on trainer for those signed up to the clinics.

***"My parents were members of the Whakatāne Club and I grew up watching them run. I always ran on and off, but after my son had brain cancer in 2013, that's when the turning point came. I was very overweight, very depressed and felt life was over.***

***"I knew that in order to help Joshua live his best life, I had to live mine and getting back running was key to that. I set a goal to run the Rotorua Marathon in 2017, ran it, lost 30kg as part of the journey and now my whole existence is about helping others realise that their biggest obstacle is usually themselves."***

Kia Tū, Kia Ora involves running clinics, social events, personalised training plans, fun challenges, nutritional support, access to professional mentors and entry to the Rotorua Marathon. Training has been underway since mid-January.

Annemarie says her hope for the programme is to make running fun for all who take part.

***"It's about making friends and meeting goals. My biggest hope is that they will join the club and continue building their fitness.***

***"I love it when 'the light comes on' in people. They realise that they are fitter than they have ever been and they had a tonne of laughs while doing it."***

Rotorua Lakes Council supports the Rotorua Marathon each year and encourages local events to engage the wider community as much as possible. The Kia Tū, Kia Ora programme is a positive way to introduce more of the community to the sport and continue the iconic event for generations to come.



The 56th Rotorua Marathon takes place on Saturday 2 May, 2020. To register, visit

 [rotoruumarathon.co.nz](http://rotoruumarathon.co.nz)

# KO HARATUA TE MARAMA PŪORO O AOTEAROA NZ MUSIC MONTH

1 – 31 May

It is no surprise that Rotorua's New Zealand Music Month celebrations have gone from strength to strength over the last few years, given we have such a wealth of local performers to choose from.

Rotorua has an exceptionally talented arts community and this year's Music Month promises a diverse range of artists, from emerging to established, and covering a myriad of genres. Rotorua is in for a treat!

Performances will take place at the Rotorua Night Market, the Rotorua Farmers Market and various other locations around town.



Visit


 @RotoruaEvents

for the full schedule  
of events




## KA MAUMAHARA TONU TĀTAU KI A RĀTAU ANZAC COMMEMORATIONS



 **Te Wāhi Maumaharatanga – WW1  
WW1 Rotorua District Field of  
Remembrance**

Wednesday 15 – Monday 27 April  
Cenotaph, Government Gardens  
Marking the anniversary of the  
Gallipoli landings by ANZAC troops  
on 25 April 1915, each of the crosses  
represents a soldier from the Rotorua  
district who lost their life while serving  
during World War One.

 **Te Kauhau ANZAC Ki Te Ata  
ANZAC Dawn Service**

Saturday 25 April, 5.45am  
Ōhinemutu

Te Arawa Māori Returned Services  
League conduct parade and dawn  
service to honour fallen soldiers.

 **Te Kauhau ANZAC Ki Tūmatanui  
ANZAC Civic Memorial Service**

Saturday 25 April, 9am  
Energy Events Centre, Queen's Drive  
Gather at Memorial Drive to join the  
parade leading to the Civic Service.

 @RotoruaLakesCouncil





## KO HARATUA TE MARAMA PŪORO O AOTEAROA NEW ZEALAND MUSIC MONTH

Celebrate New Zealand music at a wide range of events hosted around Rotorua.

**When:** 1 – 31 May

**Where:** Various Rotorua locations

[f @rotoruaevents](#)



## ROTORUA OMA TAUMANO | ROTORUA MARATHON

**Competitors:** Run or Walk. Full Marathon, Red Stag Timber off-road Half Marathon, 10km, 5.5km.

**Supporters:** Enjoy entertainment, food and stalls while you wait for runners to return.

**When:** Saturday 2 May, 8am – 4pm

**Where:** Energy Events Centre, Rotorua

[r](#) [rotoruumarathon.co.nz](http://rotoruumarathon.co.nz)



## TE WHAKAATURANGA RAPUARA O ROTORUA ROTORUA CAREERS EXPO

The best gathering of education, training, community providers and local employers.

**When:** Tuesday 19 & Wednesday 20 May

**Where:** Energy Events Centre, Rotorua

[f @RotoruaCareersExpo](#)



## TE HĪTORI O TE WHARE KAUKAU O ROTORUA HISTORY OF THE ROTORUA BATH HOUSE

Ann Somerville will set the rise and fall of the Great South Seas Spa in context.

**When:** Thursday 21 May, 5.30pm – 7pm

**Where:** Rotorua Lakes Council Chamber

[r](#) [rotoruumuseum.co.nz](http://rotoruumuseum.co.nz)



## HE KŌRERO PUKU KATA HEATH FRANKLIN'S CHOPPER – THE SILENCER

As seen on 7 Days. Amongst the noise and hysteria, snowflakes and trolls, who will give us a bit of bloody shush?

**When:** Thursday 21 May, 7.30pm

**Where:** Energy Events Centre, Rotorua

[f @HeathFranklinChopper](#)



## TE AHUREI WAIATA NGĀKAU PŌURI BLUES MUSIC FESTIVAL

Join BOP Blues Club with artists from across New Zealand and Australia.

**When:** Friday 29 – Sunday 31 May, 3pm – 11.30pm

**Where:** Rotorua Citizen Club, 1146 Rangiuru Street

[r](#) [bopblues.com](http://bopblues.com)



## TE AHUREI TĀKARO-HUHUA AHUTORU O ROTORUA 3D ROTORUA MULTISPORT FESTIVAL

With three events to choose from there's something to challenge everyone.

**When:** Sunday 31 May, from 9.30am

**Where:** Tikitapu (Blue Lake) & Whakarewarewa Forest

[f @3DRotoruaMultiSportFestival](#)



## MATARIKI

The Māori New Year is a time to gather with whānau and friends to reflect on the past, celebrate the present and plan for the future.

**When:** June & July

**Where:** Various Rotorua locations

[r](#) [rotorualakescouncil.nz/matariki](http://rotorualakescouncil.nz/matariki)



## MATARIKI GLOW SHOW

A giant scale glow-in-the-dark puppet show of Māori myths and legends.

**When:** Monday 8 & Tuesday 9 June

**Where:** Energy Events Centre, Rotorua

[r](#) [glowshow.co.nz](http://glowshow.co.nz)



## TE WĀTAKA NGAHURU AUTUMN EVENTS CALENDAR

Check out what's happening in Rotorua this Autumn in the new calendar.

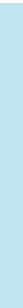
**When:** Available now

**Where:** Rotorua iSite

[r](#) [rotorualakescouncil.nz/whatson](http://rotorualakescouncil.nz/whatson)







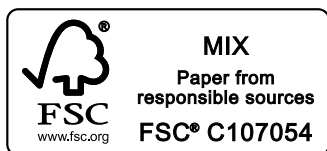
Koinei tō tātau kāinga.  
Ko tātau ōna tāngata.  
Nā tātau tonu i ora ai te ahurea Te Arawa me ōna āhuatanga katoa.  
He iwi auaha tātau e tuku nei i tā tātau e ako nei.  
E kōkiri nei tātau i te angitū, i te hihiri me ngā rerekētanga maha.  
E kaha tautoko nei tātau i te whakapūmāutanga o te taiao.  
Mō te katoa a Rotorua...Tatau tatau.

This is our home.  
We are its people.  
We're the heart of Te Arawa culture and expression.  
We're innovative and we share what we learn.  
We're driving opportunity, enterprise and diversity.  
We're supporting a legacy of sustainability for our environment.  
Rotorua is a place for everyone.  
Tatau tatau - We together.

Rotorua provides many opportunities for people to grow businesses, enjoy their leisure time and develop strong community connections.

In this issue of our magazine, we showcase the people and organisations who are reaching out to offer fantastic services to new and existing residents, and those who are reaching up to new heights, taking on business mentoring and intern opportunities.

**Cover photo:** Members of the Rotorua Multicultural Council and Women's Wellness Programme (left to right): Natela from Russia; Margriet from South Africa, President of the Rotorua Multicultural Council; Sunethra from Sri Lanka; Natasha from Russia; Maristella from Brazil; Astrid from Sweden; Valeria from Russia, Administrator of the Rotorua Multicultural Council; Patrice and Belle from the Philippines.



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🌐 [rotorualakescouncil.nz](http://rotorualakescouncil.nz)

Find Rotorua Lakes Council on:



Our Rotorua - our weekly e-pānui

Keep up-to-date with work, projects, initiatives and decisions involving the council and your community. Sign up at:

🌐 [rotorualakescouncil.nz/epanui](http://rotorualakescouncil.nz/epanui)



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