Why we do it

To provide a network of open space at a neighbourhood and district level for casual and organised recreation; to contribute to the shape and form of the places in which we live.

To contribute directly and indirectly to the physical, mental, and spiritual health, and to the social, cultural, economic and environmental well-being of the Rotorua community and its environment.

To provide for the burial and cremation of deceased persons of Rotorua District in a manner that is appropriate to the needs of their culture and community.

To protect and enhance ecological and heritage landscape values within the Rotorua District.

What we do

Open space

The council provides and manages 800 hectares of reserve land excluding the Tokorangi Forest, 45 kilometres of walkways, 72 playgrounds with 227 individual pieces of play equipment, and 50 hectares of sports field land. This open space provides for recreation and organised sport. garden environments and green corridors that contribute to the district's natural form, character and amenity values.

Cemeteries/crematorium

The council provides and manages five operational cemeteries and one crematorium to meet the burial and remembrance needs of the community. Cemeteries are located at Rotorua, Mamaku, Reporoa, Ngakuru-Waikite and Kauae. Kauae cemetery is owned by the Kauae Cemetery Trust with council being responsible for its maintenance.

Council purchased land at Horohoro in 2008/09 to provide for burials as land at the existing Rotorua Cemetery and Kauae Cemetery has reached or is nearing capacity. Discussions continue with Ngati Whakauae Tribal Lands over a preferred site on State Highway 5 adjacent to Kauae Cemetery. It is expected that a decision will be made during the 2010/11 year and the chosen site developed accordingly.

Community outcomes

| Community Outcome | How the Council contributes |
|-----------------------|---|
| Safe & Caring | By ensuring our parks, reserves and open spaces are safe, welcoming areas for the community to gather and interact in. By planning facilities and structures in accordance to Crime Prevention Through Environmental Design (CPTED) principles. By meeting a range of community burial and cremation needs. |
| Environment | Through the principle of Kaitiakitanga (guardianship), managing and protecting our natural resources. |
| Health | By providing areas for people to engage in healthy activities. |
| Facilities & Services | Through the provision of facilities, reserves and services to a high quality that are affordable, well maintained and managed. |
| Happening Happening | By providing the opportunity for a range of active and passive recreational and leisure opportunities and events. |

Tokorangi / Whakarewarewa forest parks

Rotorua District Council is responsible for the maintenance of walking and mountain bike trails in the Tokorangi Forest, famous for the magnificent stands of towering Californian Coastal Redwoods. The tracks in the adjacent Whakarewarewa Forest are maintained by volunteer track sponsors.

The council is charged with maintaining and enhancing the landscape, recreational potential and aesthetic value of the forest as a significant backdrop to Rotorua.

Urban design / policy development

The Parks and Recreation Department plays a major role in urban design, being responsible for peer review of all subdivision and landscaping plans submitted to council. This department provides a consultation service to other council departments on landscaping, recreational opportunities and optimal utilisation of potential resources.

The department also manages development of strategic documents for parks and recreation activity in order for the service to be provided within council policy and industry best practice.

Nursery

Council operates an in-house nursery to provide a cost effective supply of quality plants for Council's parks, gardens and displays (indoor and outdoor); environmental improvement and streetscaping projects; The nursery also provides high quality plant material to other local authorities which in turn subsidise the cost of plants used within Rotorua District.

What does the council plan to do in the future

| What is the Council currently doing? | What will we do in years 1 to 3? | What will we do in years 4 to 10? | How will we know if we achieve our objective? (key result areas) |
|---|--|--|--|
| Open Spaces | | | |
| Review strategies and plans (currently started Urban and Rural Reserve Management Plans). | Continuation of the review of Urban and Rural Management Plans. Development / review of existing policies / leases. | Township Management Plan review. Review Rotorua Recreational and the Open Space strategies and 5 yearly sportsfields review. | Received plans, strategies and policies adopted by council and goals implemented into all aspects of future development. |
| Dealing with Iwi Claims (CNI and TPT acts). | Give effect to Council's requirements under legislation. | | A win/win situation for all concerned. |
| Implementation of non-smoking policy. | Complete non-smoking signage and educational campaign. | | Statistical evaluation carried out by Toi Te Ora showing a decrease in smoking. |
| Strategic planning for the development of the Lakefront Reserve. | Finalisation of Lakefront concept plan. Commencement of Lakefront redevelopment works. | Completion of stage 1 Lakefront Development. | Visitor attendance in the area is increased and events and community activities are successfully held there. |
| Land swap/acquisition from/to DOC. | Undertake maintenance audit of land and evaluation of costs. | Implement development where required of the newly acquired land. | Land acquisition completed in accordance with organisational strategies and expectations. |
| | Continuous development of land for neighbourhood parks to maintain a 12 hectares per 1000 population ratio. | Continuous development of land for neighbourhood parks to maintain 12 hectares per 1000 population ratio. | Maintain current level of neighbourhood parks provision. |
| | | Evaluation of relocation of nursery and options for the delivery of the service. | Cost effective provision of services. |



What does the council plan to do in the future

| What is the Council currently doing? | What will we do in years 1 to 3? | What will we do in years 4 to 10? | How will we know if we achieve our objective? (key result areas) |
|---|---|---|--|
| | Construction of two new skate parks in western suburbs. | Construction of two new skate parks in western suburbs. | Skate parks completed. |
| Realignment of open space portfolio to comply with Open Space Strategy. | | | Realignment completed. |
| Planning for the revitalisation of CBD area. | Implementation of the streetscape aspects of the plan, in accordance with existing budgets. | Continue implementation of the plan. | NRB shows an improvement in resident opinion of the look and feel of the CBD area. |
| Purchase of the Westbrook land. (completed early in 2008/09) | Initial redevelopment of the Westbrook land. | Maintenance of the newly created assets. | NRB Survey and 5 yearly sportsfield surveys show an increase in residents' and users' satisfaction levels. |
| | Evaluation of sites for the replacement / expansion of Puarenga Park. May also include consideration of the relocation of Rotoiti Rugby Club. | Development of preferred site to be timed with the development of the Eastern Arterial Route. | Acquisition of suitable land and maintenance of existing level of service. |
| | Development of the second water turf for Hockey. | | Works are completed on time and within allocated budgets. |
| Tokorangi / Whakarewarewa Forest Parks | | | |
| | Redevelopment of toilets and car parking facilities at the forest. | Complete evaluation of service. | Completion to the satisfaction of forest stakeholders. |
| | Support options to safeguard recreational opportunities within Whaka Forest. | | Council has taken all available advocacy opportunities. |
| Cemeteries/Crematorium | | | |
| Strategic planning for the replacement of the Kauae Cemetery. | Resource consents and initial construction of the area. | Final development of the first stage of land required. | Maintaining the same level of accessibility and affordability. |
| | Renewal of cremator. | | Successful maintenance of current service being provided. |



Measuring our achievements

| Level of Service | Performance measures | Current | Performance targets | | | | | | | | | | |
|---|---|---------------|---------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--|
| | | performance | 09/10 | 10/11 | 11/12 | 12/13 | 13/14 | 14/15 | 15/16 | 16/17 | 17/18 | 18/19 | |
| Open Spaces | | | | | | | | | | | | | |
| Enhance the aesthetic look of Rotorua in terms of quality plantings, bedding displays, interpretation and design. | % of residents very/fairly satisfied with level of service. | 90% | 90% | | | | | | | | | | |
| Provide a network of parks, open spaces and wetlands that meet community and environmental needs (environmental sensitivity awareness). | Amount of reserve per 1000 population. | 12 hectares | 12 ha/1000 people | | | | | | | | | | |
| Provide a variety of recreation opportunities and facilities in parks. | % of children's play areas within 500m of dwellings in the urban area. | 90% | 90% | | | | | | | | | | |
| | Kilometres of walkways provided in the District. | 45 kilometres | 45 kms 55 kms | | | | | | | | | | |
| Provide and maintain sports fields for local, regional, national competitions, and participation. | % of residents very/fairly satisfied with the level of service as measured by the NRB survey. | 88% | 88% | | | | | | | | | | |







Measuring our achievements

| Level of Service | Performance measures | Current | Performance targets | | | | | | | | | |
|--|---|------------------|---------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| | | performance | 09/10 | 10/11 | 11/12 | 12/13 | 13/14 | 14/15 | 15/16 | 16/17 | 17/18 | 18/19 |
| Cemeteries/Crematorium | | | | | | | | | | | | |
| Ensure that culturally sensitive, well designed, conveniently located cemeteries and cremation facilities are available in Rotorua District. | Provision of sufficient long term burial plots in Rotorua District main cemetery (shown as the number of years of developed plots). | 4/5 years supply | 3/4 2/3 1/2 5 years years | | | | | | | | | |
| | Provision of sufficient daily cremator capacity. | 6/day | 6/day | | | | | | | | | |



Negative effects

| Negative effects | Mitigation options |
|--|---|
| Open Spaces Labour intensiveness of all activities to maintain the asset result in high costs of maintenance and repairs to be recovered from the ratepayers. | Design to secure minimum maintenance requirements using material that will stand the test of time and enhance the overall feel / theme of the area. |
| Sports fields The cost of establishing and maintaining facilities versus the number of the participants in each code. Increased light spill from sports fields equipment with flood lights. Increased traffic congestion around peak activity periods. Increased noise pollution around sporting/recreation events. | Design of sporting facilities so that onsite provision is adequate to cope with expected uses and to minimise impact on the surrounding area. Tailor activities to size and location of facilities through active management of the areas. |
| Cemeteries The Burials and Cremation Act 1964 as amended does not make provision for cemeteries to be used for any other purposes other than a cemetery – land designated for cemeteries will therefore be a cemetery for years to come. Cemeteries do have a perceived tendency to have a negative effect on neighbouring property values. | Cemeteries are designed to have a 'park like' setting and provide an environment that is aesthetically pleasing. Cemeteries are located away from intense residential areas. |

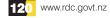
Asset Management

Key Assets

- Parks and reserves
- Flower beds/displays
- Playgrounds
- Walkways
- Forests
- Nursery
- Park furniture
- Buildings
- Minor wastewater treatment

Maintaining our assets

The assets are maintained by council's maintenance contractor Castlecorp. Council assets are maintained as per agreed specifications and are reviewed every 3 years to ensure that the service is up to date with current levels of service requirements. Major works are competitively tendered out to specialised contractors ensuring that the final product is of a high standard and delivered at a competitive cost to council.





Funding considerations

Cemeteries/crematorium

Who benefits from the activity?

- The community as a whole benefits:
 - from the historical significance of those who have passed away.
 - by providing for maintenance of public health through sanitary disposal of the deceased.
- Individuals who benefits are:
 - Users of the service and those who visit.
 - Individuals and families from being able to plan.
 - Those who seek a historical and heritage purpose.

What is the period of benefit?

Benefits are ongoing.

Who creates need for the activity?

The community as a whole with equity of access and affordability.

Funding source

Having regard to the benefits it is considered that:

- Costs of burials and cremations should be funded by user charges;
- Maintenance of the open space, which is essentially a park, should be funded by general rates.
- Funding is approximately 50% from user charges and 50% from general rates.

Public gardens/general reserves

Who benefits from the activity?

- The community as a whole benefits from:
 - Choice of recreational facilities and a healthy active community.
 - Access to lakes, clean water quality, attractive parks, gardens and streetscapes, and high quality reserve facilities.
- Event organisers benefit from commercial opportunities from activities.
- Individuals who take part as activity participants and spectators.

What is the period of benefit?

- Benefits are both short-term and ongoing:
 - Short-term benefits include activities such as planting of annual beds.
 - Long-term benefits include activities such as planting of trees that are not expected to mature for 30 years.

Who creates need for the activity?

The community as a whole for recreational activities and choice.

Funding source

A significant portion of the benefit relates to the public nature of the activity including availability of free access to reserves and amenities that enhance the district's image. The balance of benefits accrue to identifiable users such as sporting bodies. Council policy is to encourage the greatest possible use of reserves. Recent surveys indicate that reserve use is very broad and across all economic groups. Direct recovery of costs is reasonably recovered from identifiable users without dissuading use. Funding is 85% - 95% from general rates and the balance (5% - 15%) from user fees and charges.



Major changes planned for assets

| Reason for change | What will be done? | Year 1 (\$000s) | Year 2 (\$000s) | Year 3 (\$000s) | Year 4 - 10 (\$000s) |
|-----------------------------|---|---|---|--|--|
| Renewals and replacements | Redwoods reserves Tokorangi Triangle General Subtotal | 34 412 13 459 | 49 393 72 512 | 10 836 44 890 | 9 3,236 431 3,674 |
| Increased levels of service | City entrance way Southern Government Gardens lighting Tree Trust development New toilet construction Lakefront development Neil Hunt Park sportsfields Redwoods projects New skate parks General reserves development Subtotal | 125 - - 45 - 116 - 192 478 | - 334 - - 103 - 163 309 399 1,306 | - - - 8,487 - 33 - 180 8,700 | 178 433 1,193 789 30 328 1,197 4,148 |
| Increased demand | Cemeteries New boatramps/jetties New playgrounds Land purchases Kuirau Park Westbrook field General reserves development Subtotal | 31 113 44 210 203 302 55 958 | 1,240 97 23 10 - - 55 1,426 | 58 - - 11 - 175 44 288 | 587 595 107 4,191 - 216 1,952 7,648 |
| | Total | 1,895 | 3,244 | 9,878 | 15,470 |





Financial summary (plan 2009/10 and forecast 2010/11 to 2018/19)

| Public Gardens & Open Spaces | Actual | Annual Plan | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 |
|---------------------------------------|---------|-------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| (\$000s) | 2007/08 | 2008/09 | | | | | | | | | | |
| Operating Expenses | | | | | | | | | | | | |
| Direct Costs | 10,131 | 10,452 | 10,443 | 10,749 | 11,016 | 11,209 | 11,513 | 11,791 | 12,069 | 12,394 | 12,709 | 13,066 |
| Financial Costs | 1,100 | 539 | 942 | 1,166 | 1,217 | 1,373 | 1,442 | 1,509 | 1,397 | 1,406 | 1,380 | 1,180 |
| Depreciation | 1,098 | 1,170 | 1,121 | 1,117 | 1,076 | 1,075 | 1,060 | 1,022 | 1,012 | 1,027 | 1,008 | 1,007 |
| Other | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Costs | 12,329 | 12,161 | 12,506 | 13,032 | 13,309 | 13,657 | 14,015 | 14,322 | 14,478 | 14,827 | 15,097 | 15,253 |
| Revenue | | | | | | | | | | | | |
| Capital Revenue | 1,433 | 880 | 723 | 821 | 913 | 958 | 1,011 | 1,057 | 1,104 | 1,137 | 1,171 | 1,206 |
| Fees and Charges | 1,343 | 1,023 | 1,389 | 1,741 | 1,866 | 1,922 | 2,128 | 2,191 | 2,257 | 2,325 | 2,395 | 2,466 |
| Investment Income | 122 | 32 | 61 | 82 | (5) | 37 | 77 | 106 | 135 | 188 | 228 | (34) |
| Subsidies and Grants | 9 | 7 | - | - | - | - | - | - | - | - | - | - |
| Targeted Rates | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Revenue | 2,907 | 1,942 | 2,173 | 2,644 | 2,774 | 2,917 | 3,216 | 3,354 | 3,496 | 3,650 | 3,794 | 3,638 |
| Internal Recoveries | | | | | | | | | | | | |
| Internal Recoveries | 1,762 | 1,821 | 2,087 | 2,099 | 2,109 | 2,115 | 2,125 | 2,135 | 2,146 | 2,159 | 2,171 | 2,185 |
| Total Internal Recoveries | 1,762 | 1,821 | 2,087 | 2,099 | 2,109 | 2,115 | 2,125 | 2,135 | 2,146 | 2,159 | 2,171 | 2,185 |
| Net Cost of Service | 7,660 | 8,398 | 8,246 | 8,289 | 8,426 | 8,625 | 8,674 | 8,833 | 8,836 | 9,018 | 9,132 | 9,430 |
| Capital Costs | | | | | | | | | | | | |
| Renewals | - | - | 465 | 890 | 894 | 417 | 759 | 540 | 482 | 323 | 613 | 611 |
| Growth | - | - | 804 | 122 | 229 | 109 | 596 | 353 | 105 | 266 | 3,525 | 202 |
| Backlog | - | - | 123 | 62 | - | 82 | 82 | 56 | 48 | 20 | 16 | 189 |
| Level of Service | - | - | 503 | 2,170 | 8,754 | 652 | 104 | 597 | 1,355 | 1,275 | 1,700 | 392 |
| Total Capital | 1,700 | 3,108 | 1,895 | 3,244 | 9,877 | 1,260 | 1,541 | 1,546 | 1,990 | 1,884 | 5,854 | 1,394 |
| Operational Funding | | | | | | | | | | | | |
| Net Cost of Service | | | 8,246 | 8,289 | 8,426 | 8,625 | 8,674 | 8,833 | 8,836 | 9,018 | 9,132 | 9,430 |
| Plus Capital Revenue | - | - | 723 | 821 | 913 | 958 | 1,011 | 1,057 | 1,104 | 1,137 | 1,171 | 1,206 |
| Less Depreciation | - | - | (1,121) | (1,117) | (1,076) | (1,075) | (1,060) | (1,022) | (1,012) | (1,027) | (1,008) | (1,007) |
| Add back Depreciation Funded by Rates | - | - | 465 | 890 | 894 | 417 | 759 | 540 | 482 | 323 | 613 | 611 |
| Self Funding/DC Reserve Movements | - | - | 36 | 57 | (32) | 9 | 49 | 76 | 104 | 157 | 195 | (68) |
| Operations Funded by General Rates | - | - | 8,350 | 8,939 | 9,125 | 8,936 | 9,433 | 9,484 | 9,514 | 9,608 | 10,105 | 10,172 |
| Capital Funding | | | | | | | | | | | | |
| Funding from Depreciation (Rates) | - | - | 465 | 890 | 894 | 417 | 759 | 540 | 482 | 323 | 613 | 611 |
| Loans from/(to) Corporate Fund | - | - | 502 | 314 | 8,753 | 650 | 102 | 517 | 1,354 | 1,191 | 473 | 521 |
| Capital Grants | - | - | - | - | - | - | - | - | - | - | - | - |
| Development Contributions | - | - | 594 | 112 | 218 | 98 | 360 | 130 | 93 | 30 | 67 | 189 |
| Reserves Net | - | - | 334 | 1,928 | 12 | 94 | 319 | 358 | 61 | 341 | 4,701 | 73 |
| Total Capital | 1,700 | 3,108 | 1,895 | 3,244 | 9,877 | 1,259 | 1,540 | 1,545 | 1,990 | 1,885 | 5,854 | 1,394 |

Minor roundings may occur in above totals

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