

CORPORATE HEALTH INDICATORS

In addition to performance targets for the individual activities that Council undertakes, there are also some high level strategic indicators that provide a sense of how well the organisation is performing collectively. Each year Council reports on the following corporate health indicators.

	Corporate Health Indicators	Targets
1.	Annual Report	Unqualified Audit (NZ) opinion
2.	LTCCP	No Audit (NZ) issues
3.	LTCCP/Annual Plans	At least 70% targets met annually
4.	Complaints/Appeals to External Agencies	Any complaints determined in Council favour
	– Ombudsman	
	– Privacy Commissioner	
	– Audit	
5.	Litigation Schedule	Risks manageable
6.	Serious Fraud Matters (in terms of Council Policy)	Nil
7.	NRB Rating (Council and Staff)	At least 10% above national average
8.	Staff Turnover (organisationally)	No higher attrition than national statistics per annum
9.	OSH Reports	OSH Audit Reports satisfactory ACC discount rating not less than 15%