

REGULATORY SERVICES



What we do

This activity covers a range of specific functions. Focus areas include:

- Animal Control
- Inspection
- Parking Enforcement

The role of this activity is to:

Animal Control

- Register dogs in the district.
- Provide a complaint resolution service in relation to uncontrolled dogs.
- Control the number of dogs kept on individual properties in the urban area through a kennel licensing regime.
- Undertake mobile patrols to apprehend and impound wandering dogs.
- Provide an animal pound facility for the safe and humane containment of dogs and stock found wandering (1,900 dogs impounded each year; 800 dogs euthanised each year).
- Respond immediately to reports of livestock wandering in public places.
- Provide an educational programme on dog control which is available on an 'on demand' basis to primary and intermediate schools in Rotorua district.

Inspection

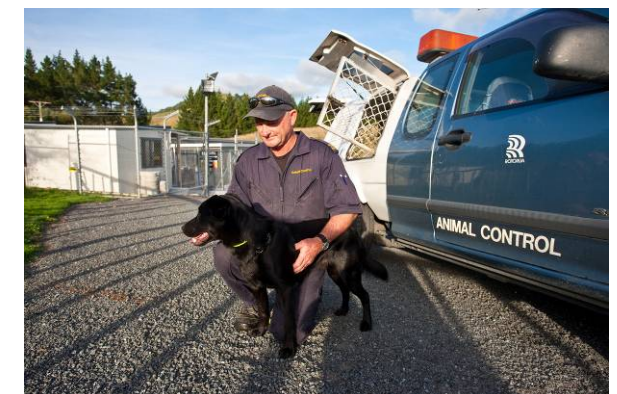
- Promote and conserve public health.
- Register and inspect food premises, hairdressers and camping grounds.
- Investigate health complaints, monitor water supplies, swimming pool water quality and noise control.
- Manage the district licensing agency to ensure managers and licenced premises hold the appropriate liquor licence and to work towards a reduction in abuse of liquor in the community.
- Provide a complaint response service for matters covered by a number of bylaws to minimise nuisance to the general public (this includes signs, obstruction of public property, disposal of abandoned vehicles, littering, prostitution and gambling).
- Administer the Geothermal Safety Bylaw 2008. Provide an advisory role including undertaking testing for the presence of hydrogen sulphide gas with the intention of ensuring as far as possible, the safety of public from geothermal activity.
- Ensure public safety in the handling and storage of hazardous substances.

Parking Enforcement

- Maximise the availability of safe and appropriate parking during working and shopping hours.

Why we do it

- To enhance the public safety, health and wellbeing of residents and visitors.




Major projects

Over the course of the Long-term Plan a number of projects will be undertaken to change levels of service, catch up on deferred works or to provide for additional growth or demands. These projects include:


What is planned?	Why?	Background	Costs	Other options considered
The construction of 25 additional pens for dogs at the pound facility.	To enable greater numbers of dogs to be housed after being seized for not being registered.	The Dog Control Act provides that unregistered dogs may be seized and held until registration is completed. Given the existing number of pens available at the pound, many dogs which should be seized for non-registration are not seized because of lack of space	2013 \$104,719	<ul style="list-style-type: none"> The prospect of undertaking this work in conjunction with private funding is being investigated.

Measuring our achievements

Council will measure its achievements towards the objectives by monitoring the following set of performance measures and targets:

Community outcome	How council contributes	Level of service (What we will do)	Performance measure	Performance targets					
				Current performance 2010/11	Data source	2012/13	2013/14	2014/15	2016 to 2022
Animal Control									
 Safe and Caring	<ul style="list-style-type: none"> By providing safe public places free from uncontrolled dogs and wandering stock. By ensuring safe public places. By minimising risks from nuisances and offensive behaviour. 	Provide safe public places free from uncontrolled dogs and wandering stock.	100% of known dogs registered or served with a notice to register by 30 June annually.	98.4%	Dog registration database	100%	100%	100%	100%
			100% of complaints about wandering stock responded to immediately.	100%	Complaints database	100%	100%	100%	100%
			75% of residents very/fairly satisfied with the control of dogs.	75%	Community satisfaction survey	75%	75%	75%	75%

Measuring our achievements cont.

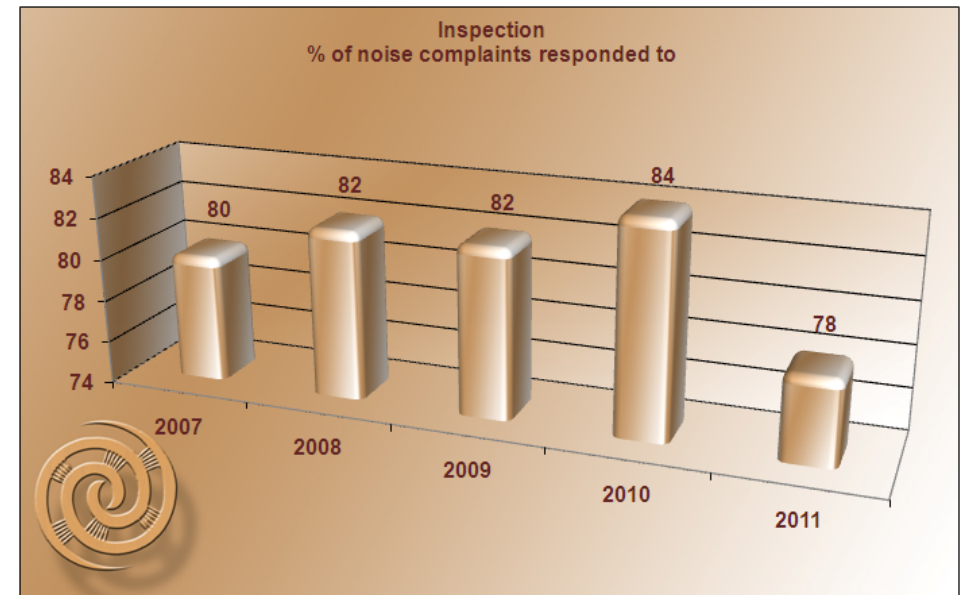
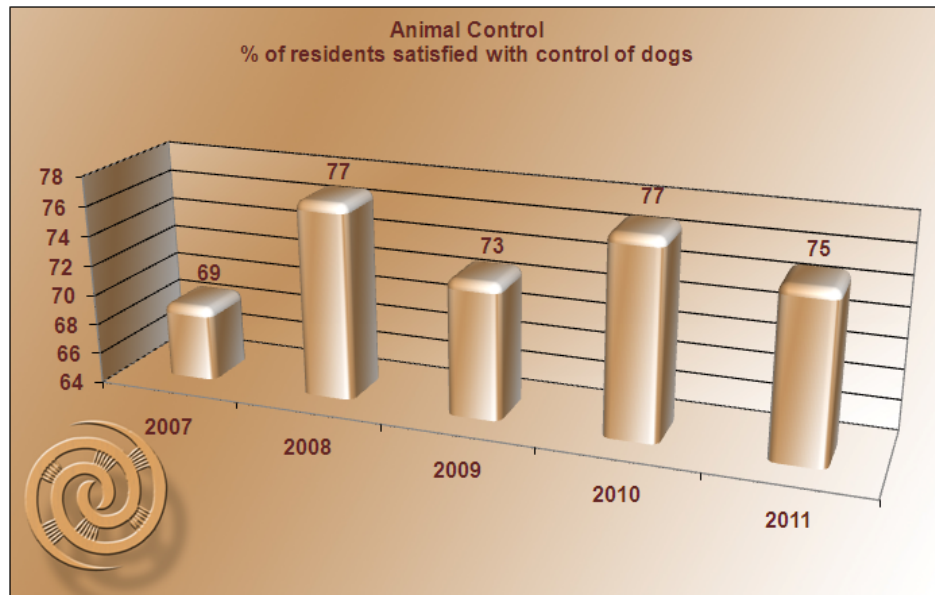
Community outcome	How council contributes	Level of service (What we will do)	Performance measure	Performance targets					
				Current performance 2010/11	Data source	2012/13	2013/14	2014/15	2016 to 2022
Inspection									
 Healthy	<ul style="list-style-type: none"> By protecting and preserving public health. By providing effective responses to developing health issues. 	Ensure district is provided with clean, safe and hygienic food premises, licensed liquor outlets, hairdressers and camping grounds.	100% of all known food premises registered.	100%	Ozone premise inspection database	100%	100%	100%	100%
			100% of all licensed premises are inspected under the Sale of Liquor Act at least once every 12 months to ensure they comply with licence requirements.	100%	Ozone premise inspection database	100%	100%	100%	100%
			80% of residents very/fairly satisfied with noise control service.	78%	Community satisfaction survey	80%	80%	80%	80%



Performance

In order to plan for the future and ensure services are meeting our community's needs and expectations we assess past performance and feedback from the community.

Community Satisfaction Survey Results



Issues/Risks/Negative impacts

Potential negative effects associated with undertaking the activity are described below along with actions undertaken to mitigate the effect. Effects from the activity can influence the social, cultural, environmental and economic wellbeing of the community/district. The negative effect could be physical or a perception.

Issue/Risk/Negative impact	Action Plan
Animal Control	
Failure of dog owners to exercise responsible dog control has the potential for dog attacks and acts of aggression. This affects the social wellbeing and safety of some members of the public.	To continue with a proactive patrolling regime and to increase the presence of staff in those areas which the public identify as having "too many wandering dogs"
Increasing costs resulting from the transfer of central government responsibilities to local authority.	To seek appropriate funding from Central Government to meet costs of additional responsibilities.

Asset management

Key assets

The key assets associated with this activity are:

- Buildings (Pound)
- Fleet

Maintaining our assets

Council assets are maintained as per agreed specifications within service contracts. The performance of assets is regularly reviewed to ensure that current levels of service/community expectations are still being met by the asset/s. Major works are competitively tendered out to specialised contractors ensuring that the final product is of a high standard and delivered at a competitive cost to Council.

Major changes planned for assets

Reason for change	What will be done?	Year 1 (\$000)	Year 2 (\$000)	Year 3 (\$000)	Year 4-10 (\$000)
Increase level of service/backlog	Animal Pound upgrade	-	-	-	105
Renewal and Replacement	Gas and data logger, detectors replacement	4	-	4	6
	Handheld ticket writers replacement	-	36	-	-
	Animal Pound fence, painting and roof renewal	29	-	6	16
Total		33	36	10	127

Activity assumptions used in providing this activity

This activity has been prepared in line with council's significant forecasting assumptions.

Regulatory Services - Funding Impact Statement

	Annual Plan	Long-term Plan Budget >>									
	Budget 2011/12 (\$000)	2012/13 (\$000)	2013/14 (\$000)	2014/15 (\$000)	2015/16 (\$000)	2016/17 (\$000)	2017/18 (\$000)	2018/19 (\$000)	2019/20 (\$000)	2020/21 (\$000)	2021/22 (\$000)
Sources of operating funding											
General Rates, uniform annual general charges, rates penalties	315	627	632	630	639	619	641	650	654	669	691
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-	-	-	-	-	-	-
Subsidies and grants for operating purposes	-	-	-	-	-	-	-	-	-	-	-
Fees, charges and targeted rates for water supply	937	886	914	942	972	1,003	1,032	1,061	1,095	1,132	1,169
Internal charges and overheads recovered	847	938	966	993	1,021	1,049	1,076	1,104	1,137	1,172	1,208
Local authorities fuel tax, fines, infringement fees and other receipts	1,900	1,667	1,719	1,771	1,828	1,887	1,940	1,996	2,059	2,128	2,199
Total operating funding (A)	3,999	4,118	4,231	4,336	4,460	4,558	4,689	4,811	4,945	5,101	5,267
Applications of operating funding											
Payments to staff and suppliers	2,746	2,570	2,619	2,697	2,781	2,868	2,949	3,040	3,126	3,229	3,333
Finance costs	3	2	2	2	2	2	2	2	2	2	2
Internal charges and overheads applied	1,250	1,514	1,574	1,628	1,675	1,688	1,726	1,769	1,817	1,870	1,924
Other operating funding applications	-	-	-	-	-	-	-	-	-	-	-
Total applications of operating funding (B)	3,999	4,086	4,195	4,327	4,458	4,558	4,677	4,811	4,945	5,101	5,259
Surplus (deficit) of operating funding (A - B)	-	32	36	9	2	-	12	-	-	-	8
Sources of capital funding											
Subsidies and grants for capital expenditure	-	-	-	-	-	-	-	-	-	-	-
Development and financial contributions	-	-	-	-	-	-	-	-	-	-	-
Increase (decrease) in debt	-	1	-	1	104	-	1	-	-	-	-
Gross proceeds from sale of assets	-	-	-	-	-	-	-	-	-	-	-
Lump sum contributions	-	-	-	-	-	-	-	-	-	-	-
Total sources of capital funding (C)	-	1	-	1	104	-	-	-	-	-	-
Applications of capital funding											
Capital expenditure											
- to meet additional demand	-	-	-	-	-	-	-	-	-	-	-
- to improve the level of service	-	-	-	-	105	-	-	-	-	-	-
- to replace existing assets	-	33	36	10	1	-	13	-	-	-	8
Increase (decrease) in reserves	-	-	-	-	-	-	-	-	-	-	-
Increase (decrease) in investments	-	-	-	-	-	-	-	-	-	-	-
Total applications of capital funding (D)	-	33	36	10	106	-	13	-	-	-	8
Surplus (deficit) of capital funding (C - D)	-	(32)	(36)	(9)	(2)	-	(12)	-	-	-	(8)
Funding balance ((A - B) + (C - D))	0	0	0	0	0	0	0	0	0	0	0