

Introduction

The council is organised around three key operational groups headed by group managers reporting directly to the chief executive. The Rotorua District Council is a high performing local authority with a strong focus on customer service and continuous business improvement.

Staff development and support

The council encourages employees' professional and personal development by identifying individual training requirements through its 'Performance Plus+' staff development and annual review programme.

Council management is committed to ensuring staff have a safe working environment and continually strive to improve the overall health record for all operational staff, including contractors and people from other organisations working with Council. RDC has been accorded the highest possible ACC accreditation status.

Council has a number of initiatives in place to support staff health and wellbeing. These include the Employee Assistance Programme (EAP) which provides independent counselling and its Equal Employment Opportunities Policy and programme.

Staff numbers

The total staff employed by Council is 546.67 fulltime equivalents. Staffing levels are anticipated to remain largely static over the next ten years. Changes in business focus will allow for movements within the organisation other than new major increases in levels of service.

A significant portion of the council's staff complement are related to Castlecorp, a key internal business unit delivering a wide range of RDC services.

Vision, Mission and Values

Rotorua District Council staff work under an organisational vision, mission and set of values that drive the strategic direction, the way the council operates, and the principles employed in providing services for the community.

Rotorua District Council's organisational vision, mission and values are:



vision.mission.values.

vision
An outstanding organisation.
Exceptional people. Workplace of choice.

mission
Shaping a great future together.
Inspired leadership. Superb services.

values

Service: We strive for excellence, continuous improvement and value for customers.


Teamwork: We communicate and co-operate with each other and with our communities - 'tatau tatau'.

Integrity: We act with commitment, honesty, openness and respect for others.

Recognition: We appreciate and acknowledge effort, and we celebrate success.

Satisfaction: We take pride in our work and we have fun together.

DESTINATION
ROTORUA
ROTORUA DISTRICT COUNCIL



whakakitenga, whakatakanga, ngā ūarātanga

whakakitenga
He roopu whakahaere mātāhō
He iwi whakaharahara, he waahi tōtika ki te mahi

whakatakanga
Ko te waihanga ngātahi i te ara whakamua,
He kaiarahi whakaawe, he rātonga tino pai rawa.

ngā ūarātanga

Rātonga: Ka whakapakari kia eke panuku
Ko te whakapai ake i ngā ūarātanga hei painga mo te iwi.

Mahi ā Roopu: Ka whakawhitihiti kōrero ka mahi ngātahi
mo te painga o te hāpori whānui. - 'tatau tatau'

Ngakau Tapatahi: Ka mahi i runga i te tika, i te pono
me te whakaaro nui a tētahi ki tētahi.

Whakamihi: Ka ngākau nuitia ka whakanuia hoki i
ngā whakawhiwhinga.

Manawanuitia: Ka whakahī nga mahi kua oti,
kua tau kua tutuki.

DESTINATION
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Senior Management

