

We want a city that is accessible to everybody

The purpose of this map is to make it easier for you to plan your journey - whether you are a visitor to our city or you are a local who requires information on mobility-friendly facilities.

Included in this map guide is information regarding mobility parking, AED defibrillator locations, places of interest as well as other contacts that you may find useful.



Please note that some information may have changed after date of print.

Transport

CityRide Buses

Free off-peak bus travel for Super Gold cardholders (Mon – Fri 9am – 3pm), Sat, Sun & public holidays. All CityRide buses are accessible. To view Routes and timetables go to: www.baybus.co.nz



Rotorua Taxis

(Wheelchair van)
0800 500 000 or 07 348 1111

Taxi Cabs Rotorua

(Wheelchair van)
0800 4 TAXIS or 07 347 9797

Total Mobility Scheme

The Total Mobility Scheme is a national scheme and in Rotorua is administered by the Bay of Plenty Regional Council. If eligible, **registered users are entitled to a 50% discount on taxi fares.**

To register or for more information, please contact the Bay of Plenty Regional Council.



Useful links and resources

CCS Disability Action

1452B Hinemoa Street
www.ccsdisabilityaction.org.nz
bop@ccsdisabilityaction.org.nz
Contact 07 985 4910

Life Unlimited Store Rotorua

110 Lake Road
www.lifeunlimited.net.nz
storerotorua@lifeunlimited.net.nz
Contact 07 349 2513

Riding for the Disabled

110 Parawai Rd, Ngongotaha.
www.rda.org.nz
rotorua.districtrda@gmail.com
Contact Linda Hunt 07 357 2085



Parafed Bay of Plenty

www.parafedbop.co.nz
Contact Leanne Flanders
027 727 2333

Sport Bay of Plenty

1189 Amohia Street, Rotorua
www.sportbop.co.nz
admin@sportbop.co.nz
Contact 07 348 4125

Toi Ohomai Institute of Technology Disability Support Services

M Block, Mokoia Campus
www.waiariki.ac.nz/services-and-facilities/all-services-and-facilities/disability-support-services
info@toiohomai.ac.nz
Contact Health Centre staff 07 346 8883

Tourist Accommodation

A list of accessible accommodation options in Rotorua is available on the New Zealand Tourism Guide website. Scan this QR code to go directly to the page:



[Facebook](https://www.facebook.com/rotorualakescouncil)
[Instagram](https://www.instagram.com/rotorualakescouncil)
[TikTok](https://www.tiktok.com/@rotorualakescouncil)
P: 07 348 4199
E: info@rotorualakescouncil.nz
P: 07 348 4199
Rotorua 3046
Private Bag 3029
Rotorua
1061 Haupapa Street
Civic Centre

ROTORUA LAKES COUNCIL



Mobility parking in Rotorua



The Mobility Parking Scheme provides specific parking spaces and parking privileges for people who hold a CCS Disability Action (CCSDA) parking permit.

Did you know?

- Only people displaying a current permit may use mobility parks. Parking enforcement officers will issue a \$150 infringement notice to anyone using a mobility park without a permit.
- Mobility parking permit holders can use dedicated mobility spaces for as long as they want without paying. All other car parks can be used by permit holders, without having to pay, for double the amount of time specified (except P15 spaces). If no time limit is specified, permit holders may park for as long as required without having to pay. Ensure your valid mobility parking permit is clearly displayed.
- You may use your CCSDA permit all over New Zealand.
- The permit holder does not have to be the driver, but must be a passenger in the vehicle.

Frequently asked questions

- What is different about mobility parking spaces?**
Mobility parking spaces are wider than regular parks. Wider parks make it easier to get in and out of your vehicle.
- If there are no mobility parks free, what do I do?**
You can park in a regular park, and providing your CCSDA permit is displayed there are special privileges.
- How can I apply for a CCSDA mobility permit?**
You may contact CCSDA directly (contact details below) or you can pick up an application form from Rotorua Lakes Council Customer Centre.

CCS Disability Action
1452B Hinemoa St, ph 07 985 4910
www.ccsdisabilityaction.org.nz
bop@ccsdisabilityaction.org.nz

- Is there anywhere where I can't park?**
The car park still has to be a legal car park (for example, not a loading zone or dotted yellow lines). **There are no privileges for P5, P10 or P15 parks.**
- I am visiting Rotorua and I have an overseas mobility parking permit, can I use it in Rotorua?**
Yes, providing it is current and on display.
- Can I lend my permit to a friend of family member?**
No. If you lend someone else your permit and you are not present (even if they have a disability) CCSDA may revoke your membership and cancel your permit.

Central AED Defibrillator locations



Please note this is not a complete list of AED locations in Rotorua. For more locations, please download a free app to your smartphone – or you can go straight to the AED website by scanning this QR code:



- The Warehouse** (Central Mall)
1154 Amohau Street
- Mitre 10 Mega**,
1542 Amohau Street
- McDonald's**, 1315 Fenton Street
- Pak n Save**, 214 Fenton Street
- Rotorua Police Station**,
Custody Centre
1805 Pukuatua Street
- Korowai Aroha Health Centre**
1281 Hinemoa Street
- i-SITE Rotorua**
1167 Fenton Street
- Maori Land Court Waiariki – Rotorua** - Hauora House
1143 Haupapa Street

- IRD**, 1144 Pukaki Street
(Pukaki Centre)
- Rotorua Hospital – Emergency Department (A&E)**
20 Pukeroa Street
- Rotorua District Library**
1238 Pukuatua Street
- Ranolf Medical Centre**
59 Ranolf Street
- Rotorua Energy Events Centre**
Queens Drive
- Aquatic Centre**, 18 Tarewa Road
- Rotorua District Court**
1162 Tutanakai Street
- Rotorua Lakes Council**
1061 Haupapa Street

NGONGOTAHA

- Ngongotaha Medical Centre**
17 Tauki St
- Ngongotaha Fire Station**
2 Kokiri St
- Ngongotaha 4 Square**
1 Hall Rd

See the numbered icons on the map over page for locations of these defibrillators.

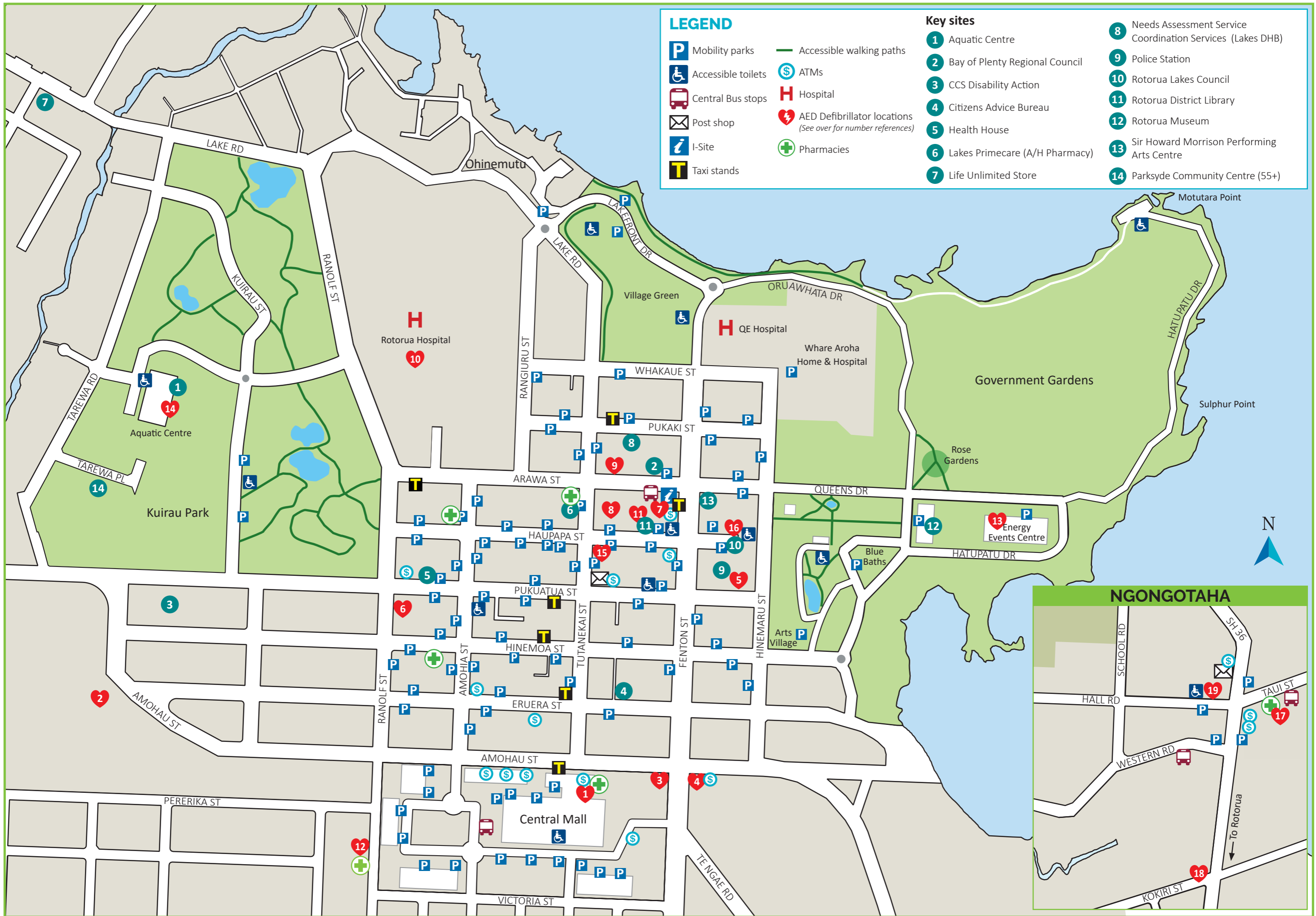
Access Rotorua



Inside you'll find mobility parking, AED defibrillator locations, places of interest and useful contacts.

A guide to accessible facilities in your city

ROTORUA LAKES COUNCIL



LEGEND

Mobility parks	Accessible walking paths
Accessible toilets	ATMs
Central Bus stops	Hospital
Post shop	AED Defibrillator locations <i>(See over for number references)</i>
I-Site	Pharmacies
Taxi stands	

Key sites

Aquatic Centre	Needs Assessment Service Coordination Services (Lakes DHB)
Bay of Plenty Regional Council	Police Station
CCS Disability Action	Rotorua Lakes Council
Citizens Advice Bureau	Rotorua District Library
Health House	Rotorua Museum
Lakes Primecare (A/H Pharmacy)	Sir Howard Morrison Performing Arts Centre
Life Unlimited Store	Parksyde Community Centre (55+)

