

# ROTORUA DISTRICT PERCEPTIONS OF SAFETY SURVEY 2012

FOR  
ROTORUA DISTRICT COUNCIL

PREPARED BY  
APR CONSULTANTS

MAY 2012



CONSULTANTS

## FOREWORD



488 local residents participated in the 2012 Rotorua District Perceptions of Safety Survey undertaken during the first half of 2012. The survey process followed that of the 2005, 2006, 2007, 2008, 2009, 2010 and 2011 Perceptions of Safety surveys on current perceptions held by local Rotorua residents in regard to safety in the district.

The survey is part of an ongoing monitoring tool for Rotorua District Council and provides residents with an opportunity to have their say on matters of personal safety, safety in neighbourhoods, and safety in public places like the Central Business District.

Council is committed to creating a safe and caring community for our residents and visitors. Let's continue to work together to achieve this goal.

A handwritten signature in black ink that reads "Kevin Winters". The signature is written in a cursive, flowing style.

Kevin Winters  
Mayor of the Rotorua District

## EXECUTIVE SUMMARY

This report presents the results of the 2012 Rotorua District Perceptions of Safety Survey undertaken within the Rotorua District of New Zealand. A total of 488 local residents were surveyed via telephone interviews and online surveys to establish a total stratified sample of 400 completed surveys. These 400 surveys were stratified to the 2006 Census results. Note that the 2010 Census did not occur due to the Christchurch earthquakes. The surveys were used to determine:

- perceptions of general safety in the Central Business District (CBD);
- perceptions of general safety in the local neighbourhood and the home during the day-time and night-time;
- perceptions of vehicle safety when parked unattended both in the CBD and around the district;
- actual incidents of crime and the frequency of alcohol and drug consumption by offenders; and
- residents' awareness of initiatives currently in place to reduce crime.

The key findings are summarised in this section and detailed in the report that follows.

### Key Findings

#### Safety in the CBD

- One-third of respondents (30.3%) visited the CBD daily and nearly half of the respondents (49.8%) visited on a weekly basis. The 2012 results show a reduced percentage of respondents visiting the CBD on a daily basis, lower than the 2011 and 2010 years, but higher than the 2005 to 2009 rounds of surveys.
- During the day-time, the majority (89.2%) of respondents stated they felt 'very safe' or 'safe'. The 2012 results indicated an increase in feelings of safety from 2011 (85.9%), where there was a decrease and was on par with earlier years ie 2010 (90.9%), 2009 (86.4%) and 2008 (91.8%).

The most commonly mentioned factor for respondents feeling safe in the CBD during the day-time was the presence of other people (47.0%), though this figure dropped from 50.4% in 2011 and 61.4% in 2010. The second highest factors were 'presence of police' (19.2%) and 'light' (18.6%). 'Security cameras' (4.5%) recorded a decrease compared to the 2011 results (5.4%).

- During the day-time, only a small percentage of respondents felt unsafe (3.0%). This was a decrease from 2011 (5.0%) and is similar to earlier years.

Reasons for feeling unsafe in the CBD during the day-time included the presence of 'undesirable people', groups of young people and the bad reputation of the specific area.

During the day-time, the respondents who indicated they felt unsafe felt this way at:

- City Focus (3 responses), (down 1.0% from 2011).
- Rotorua Central Mall (3 responses), (down 0.5% from 2011).
- Kuirau Park (2 responses), (down 0.2% from 2011).

- Regarding feelings of safety within the CBD during the night-time, the 2012 results were slightly down on the 2011 results (29.4% felt either 'very safe' or 'safe' in 2011 compared to 31.9% in 2010) but were higher than in all previous survey periods.

Factors making respondents feel safe in the CBD during the night-time included the 'presence of other people' (44.4%), 'light' (34.2%), 'security cameras' (7.7%) and the 'presence of police' (6.8%).

Reasons for feeling unsafe in the CBD during the night-time included groups of young people, lack of police presence, poor lighting and/or isolation, the presence of 'undesirable people', the reputation of the area, proximity to bars/clubs and negative personal experiences.

During the night-time, the respondents who indicated they felt unsafe felt this way at:

- Kuirau Park (30 responses) (down 3.0% from 2011).
- City Focus (29 responses) (up 3.3% from 2011).
- The shops on Pukuatua, Haupapa and Arawa Streets (18 responses) (down 3.0% from 2011).
- The Streat (18 responses) (up 2.5% from 2011).
- Lake Front (15 responses) (down 0.5% from 2011).

## Vehicle Safety

Respondents were asked if they worry about their vehicle being broken into or stolen when parked in Rotorua's CBD, at any time during the day or night.

- During the day-time, 13.3% stated that they 'always worry' or 'usually worry' about their vehicle; increasing from 2011 (12.1%). Despite the increase from 2011, this is lower than all previous years. A further 26.9% stated that they 'sometimes worry', while over half of respondents (51.8%), 'never worry'. A total of 31 respondents (7.8%) indicated they did not park in the CBD during the day-time (compared with 5.0% in 2011).
- During the night-time, 22.9% stated that they 'always worry' or 'usually worry' (13.6% and 9.3% respectively). This was the lowest level of worry from all previous survey periods. A further 25.4% 'sometimes worry'.
- During the night-time, 19.3% 'never worry'. This was an increase on 2011, was similar to 2010 levels and higher than all earlier periods. One-third of respondents (30.2%) did not park in the CBD during the night-time.
- More than one-half of respondents (61.6%) felt there are unsafe places to park their vehicle within the central city area, a decrease from 2011 (64.1%) and lower than all years from 2005 with the exception of 2008. The most commonly mentioned places included:
  - Kuirau Park (115 responses) (up 2.0% from 2011).
  - Government Gardens (63 responses) (down 0.3% from 2011).
  - Sulphur Point (54 responses) (up 0.8% from 2011).
  - Lake Front (50 responses) (down 1.3% from 2011).
- Reasons for vehicle concern included isolated locations, low foot traffic, bad lighting, the high number of break-ins and vehicle theft, locations that are targeted for break-ins, personal experience with vehicle crime, reputation for theft and break-ins, the presence of "undesirable people" and gangs of youth.
- Over half (57.5%) of respondents felt there are unsafe places to park a vehicle in other areas around Rotorua. This was an increase of 4.0% from 2011. Of those, the most common mentions included:
  - The Redwood Forest car park (42 responses) (up 4.2% from 2011).
  - Blue/Green Lakes (Tikitapu/Rotokakahi) (40 responses) (up 0.7% from 2011).
  - Kerosene Creek (32 responses) (up 4.2% from 2011).
  - Okere Falls (28 responses) (down 0.6% from 2011).

## Safety in the Local Neighbourhood and Home

- During the day-time, the majority of respondents (90.8%) felt either 'very safe' or 'safe' in their local neighbourhood, a slight decrease from 2011 (91.8%) and 2010 (91.1%).
- During the night-time, almost three-quarters of respondents (73.8%) felt either 'very safe' or 'safe' in their local neighbourhood. These results are slightly higher than 2011 (72.8%) and similar to 2010 (73.7%) results.
- During the day-time, 94.3% of respondents felt either 'very safe' or 'safe' in their own home, similar to the results of 2011 (95.0%).
- At night-time, 82.3% of respondents felt either 'very safe' or 'safe' in their home. This was a decrease from 2011 (88.0%) and is lower than previous survey rounds, although not significantly lower.

## Safety in Rotorua

- When asked if Rotorua is generally a safe place to live, the majority (79.5%) of respondents stated 'definitely' or 'mostly'. This was a decrease from the 2011 (85.0%) results and 2010 results (87.4%). A further 17.8% of respondents stated 'not really' and eight respondents (2.0%) stated 'definitely not'.
- Those respondents who stated Rotorua is 'not really'/'definitely not' a safe place to live (19.8%) gave reasons including the high crime rate (40.5% of those who don't feel safe), not being safe in some areas (38.0%) and problems with young people/street kids/not enough to do (34.2%). Further reasons specified included too many burglaries/home invasions (22.8%) and assaults/muggings/physical violence (16.5%). Other reasons included 'drug and alcohol issues', 'gangs', 'youth', 'thieves' and 'beneficiaries'.
- When asked about trusting other people, 49.0% of respondents stated they 'can trust people', an increase on the 2011 results (46.0%) and the highest of all survey rounds. A further 38.0% stated you 'can't be too careful when dealing with people'.

## Personal Experience with Crime during Last 12 Months (i.e. March 2011 - March 2012)

- A total of 11.0% of respondents identified that they, or someone in their household, had their vehicle, bike or motorcycle stolen over the past 12 months since March 2011. This was the same as 2011 and both were higher than all previous survey periods. A further 18.5% identified that they, or someone in their household, had had items stolen from their vehicle. This was higher than 2011 and also the highest figure since surveys began.
- The number of respondents who have experienced someone gaining entry into their home or garage without permission in the past 12 months since March 2011 decreased to 12.3%. This was lower than the 2011 (15.0%) and 2010 (13.6%) periods.
- Only 3.3% of the sample had been a victim to theft (or attempted theft), up from 2.0% in 2011 and 3.1% in 2010.
- Strangers had physically abused 3.5% of respondents over the past 12 months since March 2011 (ie, hit, kicked or punched them or used other violence against them). This was a decrease from the 2011 to 2008 years. Over a third (35.7%) of these respondents were aware their assailant had been drinking alcohol.

- Almost one-third (32.0%) of respondents had been verbally abused by a stranger or person that they did not know well. This was an increase from all previous survey periods. A total of 26.6% of these respondents were aware that the stranger or person in question had been drinking alcohol prior to or during the incident.
- A total of 7.3% of respondents had been frightened for the safety of themselves or family/friends because of the anger, threats or violence of a partner/former partner. This was the same as 2011 which was the largest in all recorded survey periods and an increase by 3.4% from 2010 (3.9%). From the 29 respondents who stated yes, 13 (44.8%) indicated alcohol had been consumed by their partner/former partner.
- A further 17.0% of respondents identified other crimes committed against themselves, or someone in their household, within the past 12 months. Comments around violent crime, such as assault, included “fights on the street in front of house”, and “young lads display threatening behaviour”. Other crimes mentioned included thefts, boy racers, vandalism and con men/con phone calls. Of the 68 respondents, seven (10.3%) were aware the person in question had been drinking alcohol prior to or during the incident.
- A total of 42 respondents (10.5%) stated that they had witnessed, or been a victim of a crime, that they had not reported to the Police. The number of respondents not reporting crimes decreased by 3.5% since 2011, following an earlier increase of 2.9% since the 2010 survey.

### **Awareness of Crime Reducing Initiatives**

- Awareness of the Community Policing Centre decreased considerably in the 2012 survey. A total of 321 respondents (80.3%) were aware there is a Community Policing Centre in the central city area, the lowest recorded figure in the past seven years. The majority (88.5%) of those aware of the Community Policing Centre were able to pinpoint its correct location at the City Focus.
- Just over half of all respondents (51.3%) knew about the City Safe Guardians, with 48.5% not knowing and 0.3% not specifying an answer.
- Of those that knew about the Guardians, 57.6% identified them as being ‘very useful’ or ‘useful’ (30.2% and 27.3% respectively). A further 12.7% identified them as being of ‘some use’ and 7.8% as being ‘not very useful’ or ‘not at all useful’ (4.9% and 2.9% respectively).
- More than two-thirds (69.8%) of respondents were aware of CCTV operating in the central city area. This is the same level of awareness as 2011 (69.8%) but lower than other years with the exception of 2005. Previous years awareness levels were 2010 (77.9%), 2009 (76.5%), 2008 (77.2%), 2007 (77.9%) and 2006 (73.7%). Of these, 73.1% believed CCTV to be either ‘very useful’ or ‘useful’ in making the central city area safer, a slight decrease from the 73.8% recorded in 2011.
- Most respondents (79.8%) were aware of the liquor ban in effect in the central city, compared to 80.5% in 2011 and 86.4% in 2010. Awareness levels are dropping but are higher than the 2009 to 2005 series of surveys. Of those aware of the liquor ban, 70.2% believed the ban to be ‘very useful’ or ‘useful’ in making the central city area safer, a slight decrease from the 2011 results (70.8%).

## Ways to Make Rotorua Safer

- Respondents were asked what could be done to make Rotorua a safer place. As respondents could state more than one answer the following percentages are not additive. Comments related to:
  - Policing (23.3%) (down 10.5% on 2011).
  - More security (i.e. guards, cameras and Maori Wardens) (15.3%) (up 2.3% on 2011).
  - Better parenting/support for youth/keeping youth occupied and off the streets (11.8%) (down 7.0% on 2011).
  - Building/street improvement (6.8%) (up 0.5% on 2011).
  - Penalties/laws (6.5%) (up 1.0% on 2011).
  - Education/attitude adjustment (5.5%) (up 4.5% on 2011).
  - Bars/drinking issues (5.0%) (up 2.5% on 2011).

## Safety Priorities for Rotorua

- Respondents were asked what they considered to be the top safety priorities for Rotorua over the next three years. As respondents could state more than one answer the following percentages are not additive. Comments related to:
  - Better parenting/support for youth/keeping youth occupied and off the streets (12.8%) (up 4.3% from 2011).
  - Road safety/boy racers (11.0%) (down 6.8% from 2011).
  - More Police/increased police presence/community stations (8.0%) (down 2.3% from 2011).
  - Types of crimes (other) that should be targeted (6.5%) (down 1.0% from 2011).
  - Crimes targeting tourists (6.3%) (up 2.5% from 2011).
  - Security/guards/cameras etc (6.3%)(up 2.3% from 2011).
  - Better traffic controls (5.8%) (up 5.3% from 2011).
  - Drinking issues (5.5%) (up 2.5% from 2011).

## Sample Demographics

- Of the 400 respondents in the sample, 54.0% were female and 46.0% were male.
- One quarter (25.0%) of respondents came from each of Rotorua's four wards.
- The survey sample covered a wide range of ages. A total of 26.3% of respondents were aged 15 to 34 years of age, 40.8% were aged 35 to 54 years, 24.8% were aged 55 to 74 and 8.3% were over 75 years of age. None of the respondents refused to give their age grouping.
- Over two-thirds (71.0%) of respondents identified themselves as New Zealand European/Pakeha, followed by New Zealand Maori (29.5%), Asian (4.0%) and Pasifika (3.3%). Another 6.0% specified 'other' ethnicities.

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## 1.0 INTRODUCTION

APR Consultants was commissioned by the Rotorua District Council to undertake an assessment of Rotorua residents' perceptions of safety within the District. This process is a repeat of research undertaken annually from 2005 to 2011.

The objectives of this survey were to establish Rotorua District residents' perceptions of safety with regard to:

- perceptions of general safety in the Rotorua District during daylight hours (location(s), and reason(s) for that response);
- perceptions of general safety in the Rotorua District when it is dark (location(s), and reason(s) for that response);
- vehicle safety when parked and left unattended by owner (location(s), and reason(s) for that response);
- actual incidents of crime in the Rotorua District, and the frequency of alcohol consumption by offenders (location(s), crime type, time of day etc); and
- awareness (ie, location of community policing centres in the Rotorua District, CCTV operation, existence of liquor ban).

This report presents the results of telephone interviews and online surveys conducted with Rotorua District residents in 2012, providing comparisons with the annual survey results from 2005 to 2011.

### 1.1 Definitions

For the purpose of this survey the following definitions have been used:

Definitions	
<b>CBD</b>	The Central Business District is the area between and including Kuirau Park up Ranolf Street to the Lake Front, along to Sulphur Point, down to Victoria Street and back up Ranolf Street (the area covered by the Liquor Ban Bylaw 2003). Key landmark areas included are: <ul style="list-style-type: none"> <li>▪ Rotorua Central Mall;</li> <li>▪ Skateboard Park;</li> <li>▪ Government Gardens/Blue Baths/Polynesian Spa area; and</li> <li>▪ Ti Street "triangle".</li> </ul> Refer to Appendix 1 to view a map of the Rotorua CBD.
<b>Park areas</b>	All park areas in the CBD (ie, gardens, shrubs/trees) including Sulphur Point, Kuirau Park, Government Gardens and the Lake Front.
<b>The Street</b>	Lower end of Tutanekai Street including side streets (ie, high concentrations of bars, restaurants and cafés).

Other definitions relating to crime type are included here for the reader's reference<sup>1</sup>.

<b>Definitions</b>	
<b>Burglary</b> (section 231 of Crimes Act 1961)	<p>(1) Everyone who commits burglary and is liable to imprisonment for a term not exceeding 10 years who:</p> <ol style="list-style-type: none"> <li>a) enters any building or ship, or part of a building or ship, without authority and with intent to commit a crime in the building or ship; or</li> <li>b) having entered any building or ship, remains in it without authority and with intent to commit a crime in the building or ship</li> </ol> <p>(2) In this section and in section 232, "building" means any building or structure of any description, whether permanent or temporary; and includes a tent, caravan, or houseboat; and also includes any enclosed yard or any closed cave or closed tunnel.</p> <p>(3) For the purposes of this section and section 232:</p> <ol style="list-style-type: none"> <li>a) entrance into a building or ship is made as soon as any part of the body of the person making the entrance, or any part of any instrument used by that person, is within the building or ship; and</li> <li>b) everyone who gains entrance to a building or ship by any threat or artifice used for that purpose is to be treated as having entered without authority.</li> </ol>
<b>Theft (Stealing)</b> (Section 219 of Crimes Act 1961)	<p>(1) Theft or stealing is the act of:</p> <ol style="list-style-type: none"> <li>a) dishonestly and without claim or right, taking any property with intent to deprive any owner permanently of that property or of any interest in that property; or</li> <li>b) dishonestly and without claim or right, using or dealing with any property with intent to deprive any owner permanently of that property or of any interest in that property after obtaining possession or control over, the property in whatever manner.</li> </ol> <p>(2) An intent to deprive any owner permanently of property includes an intent to deal with property in such a manner that:</p> <ol style="list-style-type: none"> <li>a) the property cannot be returned to any owner in the same condition; or</li> <li>b) any owner is likely to be permanently deprived of the property or of any interest in the property.</li> </ol> <p>(3) In this section, taking does not include obtaining ownership or possession of, or control over, any property with the consent of the person from whom it is obtained, whether or not consent is obtained by deception.</p> <p>(4) For tangible property, theft is committed by a taking when the offender moves the property or causes it to be moved.</p> <ul style="list-style-type: none"> <li>▪ <i>Theft ex-car is theft of an item from a car, not theft of the car.</i></li> <li>▪ <i>Theft of a car occurs when a car is stolen other than for the purpose of joyriding.</i></li> <li>▪ <i>Joyriders or people who take vehicles just for the purpose of transportation are dealt with by this section.</i></li> </ul>
<b>Conversion of vehicle or other conveyance (unlawful taking)</b> (section 226 of the Crimes Act 1961)	<p>(1) Everyone is liable to imprisonment for a term not exceeding seven years who dishonestly and without claim of right, but not so as to be guilty of theft, takes or uses for his or her own purposes or another person's purposes:</p> <ol style="list-style-type: none"> <li>a) any vehicle, ship or aircraft; or</li> <li>b) any part of any vehicle, ship or aircraft; or</li> <li>c) any horse.</li> </ol> <p>(2) Everyone is liable to imprisonment for a term not exceeding two years who attempts to commit the offence in subsection (1) or who, dishonestly and without claim of right, interferes with, or gets into or upon, any vehicle, ship or aircraft.</p>
<b>Robbery (Section 234 of the Crimes Act 1961)</b>	<p>(1) Robbery is theft accompanied by violence or threats of violence, to any person or property, used to extort the property stolen or to prevent or overcome resistance to its being stolen.</p>

<sup>1</sup> Definitions obtained from Rotorua Police Intelligence Unit, Rotorua Police Station, 2005.

## 2.0 METHODOLOGY

A total of 488 local residents were surveyed via telephone interviews (412 surveys) and online surveys (76 surveys), to establish a total sample of 400 completed surveys stratified to 2006 Census results.

### 2.1 Sample Details

A random sample of residential telephone numbers was generated using the Rotorua Telecom White Pages. The survey sample was based on Rotorua's four electoral wards and was structured to ensure a sufficient number of respondents from each ward. The sample was also stratified according to gender, age and ethnicity (refer to Table 1). Numbers were split into the old Rotorua Ward system to enable cross tabulations to occur and to enable comparisons with early reports.

Table 1 – Sample details

	Number of respondents interviewed	2012 results (%)	2011 results (%)	2010 results * (%)	2009 results (%)	2008 results (%)	2007 results (%)	2006 results (%)	2005 results (%)
Electoral ward									
▪ North	100	25.0%	25.0%	26.0%	25.0%	26.3%	21.3%	25.6%	25.9%
▪ South	100	25.0%	26.3%	25.0%	25.0%	24.3%	24.7%	24.1%	24.8%
▪ East	100	25.0%	24.5%	23.0%	25.0%	24.3%	23.7%	24.8%	24.8%
▪ West	100	25.0%	24.3%	27.0%	25.0%	24.3%	30.3%	25.3%	24.4%
Gender									
▪ Male	184	46.0%	47.5%	50.0%	49.0%	46.7%	40.5%	39.1%	45.2%
▪ Female	216	54.0%	52.5%	50.0%	51.0%	51.9%	58.5%	60.7%	54.8%
Age									
▪ 15 – 34 years	105	26.3%	34.0%	31.0%	19.3%	19.1%	17.6%	17.7%	23.8%
▪ 35 – 54 years	163	40.8%	38.0%	40.0%	35.3%	37.0%	43.4%	31.5%	35.7%
▪ 55 – 74 years	99	24.8%	21.6%	23.0%	33.0%	32.0%	30.7%	38.4%	28.7%
▪ 75+ years	33	8.3%	6.5%	6.0%	12.3%	10.9%	7.6%	11.8%	11.9%
Ethnicity**									
▪ NZ European	284	71.0%	64.3%	66.0%	71.0%	63.5%	64.0%	63.9%	63.9%
▪ NZ Maori	118	29.5%	34.0%	30.0%	24.8%	30.3%	32.1%	30.7%	28.9%
▪ Pasifika	13	3.3%	5.5%	2.0%	2.3%	1.2%	0.6%	0.7%	2.1%
▪ Asian	16	4.0%	2.8%	3.0%	1.5%	3.2%	0.8%	0.5%	2.1%
▪ Other	24	6.0%	5.3%	1.0%	7.5%	6.0%	1.4%	3.7%	3.0%

\* In 2010 results were only reported to 0 dp. This information is unavailable for accurate comparison.

\*\* In 2008 respondents belonging to multiple ethnic groups were included in all groups; therefore 2009 ethnicity data is not additive.

### 2.2 Questionnaire Development

The questionnaire for the telephone survey was similar to that used in the previous Rotorua District Perceptions of Safety Survey, with the original form designed by APR Consultants and Rotorua District Council. Minor improvements were made to the form following the 2005 research, while additional alcohol related questions were added to Q10 for the 2007 research onwards (refer to Appendix 2). In 2010, question 14b was added as an open-ended question to capture views on Rotorua's top safety priorities for the next three years. In 2012, questions were added about the City Safe Guardians project in the Rotorua central city area.

### **2.3 Telephone Surveying Procedure**

Experienced telephone interviewers were briefed and trained to a high standard regarding the survey form and the survey's objectives.

Each interview lasted 10-15 minutes on average and restrictions were placed on the times for calling respondents. Qualifiers were in place to ensure a minimum respondent age of 15 years. The survey was administered at varying times throughout the day, and interviewers made three calling attempts to each contact in order to mitigate non-response bias.

### **2.4 Results and Analysis**

APR Consultants has found that it is increasingly difficult to match phone samples to the population on Census night. This is due to a more mobile community, decreasing levels of home ownership, increasing uptake of cellular phones, less prevalence of telephone land lines and changes to the traditional family composition. This problem is more of an issue when trying to sample groups such as young people and those of Māori ethnicity.

In order to help address this problem, for the 2012 round of surveys, APR Consultants introduced an online version of the Rotorua Perceptions of Safety Survey, and initiated a marketing campaign to target youth. The online questionnaire generated 76 completed surveys, the same number as for the 2011 year. From these 76 surveys, data from 56 online surveys were from traditionally hard-to target groups, such as youth and Māori. These 56 were combined with the telephone surveys to generate the stratified sample of 400 Rotorua Residents, matched to 2006 Census. The online survey process has been a very beneficial tool for accessing the opinions of hard to target Rotorua residents.

During the sampling process, interviewers were instructed to target key areas to ensure that the survey process was keeping in line with Rotorua's population on the 2006 Census night. The overall sample of telephone surveys and usable online surveys was stratified based on gender, ward, ethnicity and age groupings of the 2006 Census results to ensure an accurate reflection of the views of Rotorua's population. Most stratified areas were close enough to the make up of the 2006 Census to ensure that the results accurately reflected the views of the population of Rotorua.

All responses were analysed by computer and an accuracy audit of the data entry process was undertaken on 5.0% of data. At a 95% confidence level, all results have a margin of error of +/- 4.9%.

It should be noted that all percentages in this report have been rounded to one decimal place.

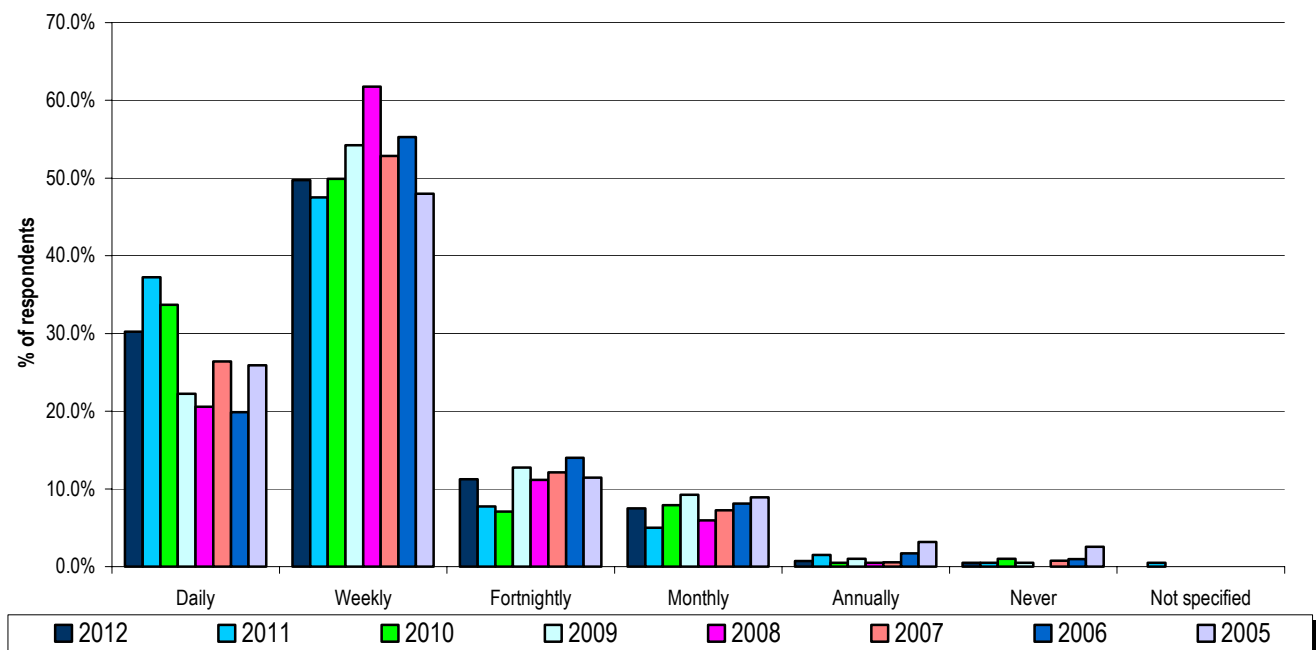
A detailed analysis of the survey results has been provided in Appendix 3.

## 3.0 RESULTS

### 3.1 Safety in the Central Business District (CBD)

Respondents were asked to state how often they visit the central city area (refer to Figure 1). One-third of respondents (30.3%) visited the CBD daily and nearly half of the respondents (49.8%) visited on a weekly basis. A further 45 respondents (11.3%) visited fortnightly, 30 respondents (7.5%) visited monthly and 0.8% visited annually. Two respondents (0.5%) stated they never visit the CBD. The 2012 results show a lower percentage of respondents visiting the CBD on a daily basis (30.3%) compared to 2011 (37.3%) and 2010 (33.7%). Results from other years for visiting the CBD on a daily basis were: 2009 (22.3%), 2008 (20.6%), 2007 (26.4%), 2006 (19.9%) and 2005 (25.9%).

Figure 1 – Number of visits to Rotorua’s CBD

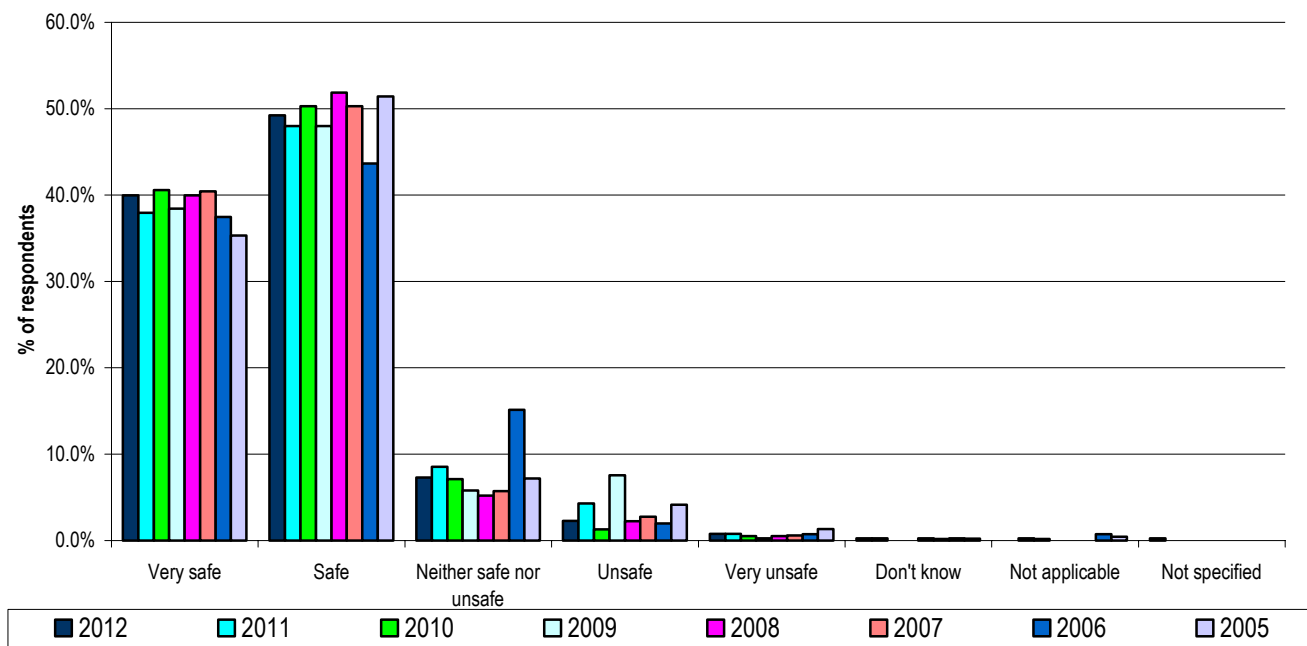


#### 3.1.1 Overall Perception of Safety in Rotorua’s CBD

Respondents felt safer in the CBD during the day-time than during the night-time.

During the day-time, the majority (89.2%) of respondents stated they felt ‘very safe’ or ‘safe’. When compared with results of 85.9% in 2011, 90.9% in 2010, 86.4% in 2009, 91.9% in 2008 and 90.7% in 2007, the 2012 results indicate an increase in feelings of safety from 2011 and is on par with earlier years. A further 7.3% of respondents stated they felt ‘neither safe nor unsafe’. A total of 12 respondents (3.0%) gave negative safety ratings; 2.3% stated ‘unsafe’ and 0.8% stated ‘very unsafe’. These results were similar to the 2011 results.

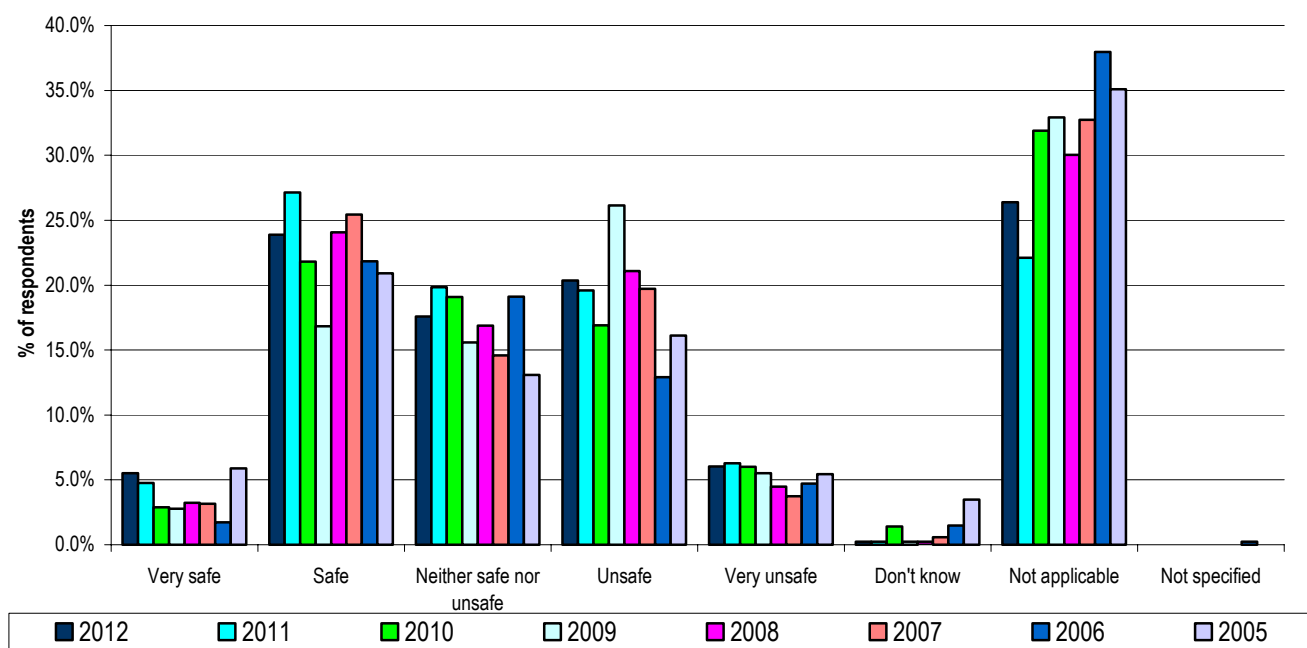
Figure 2 – Respondents' perceptions of safety in Rotorua's CBD during the day-time



Feelings of safety in the CBD during the night-time decreased slightly in 2012, with 29.4% of respondents stating they felt 'very safe' or 'safe'. This dropped slightly from 31.9% in 2011, but was up from 24.7% in 2010.

Around one-fourth (26.4%) of respondents gave a negative safety rating in 2012; with 20.4% stating they felt 'unsafe' and 6.0% stating 'very unsafe' (refer to Figure 3). The number of respondents that gave a negative safety rating increased from the 2011 results (25.9%) and 2010 results (22.9%). Also, 105 respondents (26.4%) stated that they did not visit the CBD during night-time hours. In 2012, a further 17.6% of respondents stated they felt 'neither safe nor unsafe'.

Figure 3 – Respondents' perceptions of safety in Rotorua's CBD during the night-time



### 3.1.2 Day-time Safety in the CBD

The 355 respondents who gave positive safety ratings were asked what factors make them feel safe in the central city during the day-time. The most commonly mentioned factor was the presence of other people (47.0% of respondents who gave a positive safety rating), though this figure dropped from 50.4% in 2011 and 61.4% in 2010. The second highest factor was 'presence of police' (19.2%) and 'light' (18.6%). 'Security cameras' (4.5%) recorded a decrease compared to the 2011 results (5.4%).

A further 169 respondents (47.6%) specified other factors. The most frequently mentioned other factors were "don't have any reason to feel unsafe" (40.8% of other respondents), "able bodied/confident" (15.4% of other respondents), "Maori wardens/security guards" (14.2% of other respondents) and "know area well/been here a long time" (8.9% of other respondents).

The number of respondents who gave a negative safety rating dropped from 2011 results (3.0% in 2012 compared to 5.0% in 2011). They were asked if there were particular areas of the CBD where they felt most unsafe during the day-time. Of these, 12 respondents stated unsafe areas, the highest being City Focus (0.8% of the total sample), Rotorua Central Mall (0.8%), and Kuirau Park (0.5%). 'I feel unsafe everywhere in the CBD' accounted for 0.3% of responses. City Focus, Rotorua Central Mall and Kuirau Park have featured in the top five in all eight survey periods although all showed positive movement in this period.

Table 2 – CBD locations identified to be most unsafe during the day-time

	Number	2012		2011	2010	2012/2011	2011/2010
		Percent	% tot sample	% tot sample	% tot sample	change	change
City Focus	3	30.0%	0.8%	1.7%	0.3%	-1.0%	1.4%
Rotorua Central Mall	3	30.0%	0.8%	1.2%	0.3%	-0.5%	0.9%
Kuirau Park	2	20.0%	0.5%	0.7%	0.3%	-0.2%	0.4%
Shops on or near Tutanekai Street	1	10.0%	0.3%	1.0%	0.3%	-0.7%	0.7%
Shops on Pukuatua, Haupapa and Arawa streets	1	10.0%	0.3%	1.5%	0.3%	-1.2%	1.2%
Sulphur Point	1	10.0%	0.3%	0.5%	0.0%	-0.2%	0.5%
The park areas	1	10.0%	0.3%	0.2%	0.0%	0.0%	0.2%
Government Gardens	0	0.0%	0.0%	0.5%	0.0%	-0.5%	0.5%
Lake Front	0	0.0%	0.0%	0.2%	0.0%	-0.2%	0.2%
Museum	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Polynesian Spa	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Shops on Eruera and Hinemoa streets	0	0.0%	0.0%	0.2%	0.0%	-0.2%	0.2%
The Streat (and/or central city bars and clubs)	0	0.0%	0.0%	0.2%	0.0%	-0.2%	0.2%
Other	5	50.0%	1.3%	0.7%	0.3%	0.5%	0.4%
I feel unsafe everywhere in the CBD	1	10.0%	0.3%	1.0%	0.3%	-0.7%	0.7%
Don't know	1	10.0%	0.3%	0.0%	0.0%	0.3%	0.0%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>10</b>	<b>100.0%</b>	<b>2.5%</b>	<b>4.7%</b>	<b>1.3%</b>	<b>-2.2%</b>	<b>3.4%</b>

Note: Not additive as respondents could identify multiple locations.

Reasons for feeling unsafe at the City Focus during the day time included the presence of 'undesirable people' and young people. Reasons for feeling unsafe at Rotorua Central Mall included 'undesirable people', 'groups of gangs' and 'being abused as you walk through carpark'. Reasons for feeling unsafe at Kuirau Park include 'less people' and 'murder history'.



### 3.1.3 Night-time Safety in the CBD

The 117 respondents who gave positive safety ratings about night time safety in the CBD were asked what factors make them feel safe in the central city during the night time. Factors most commonly mentioned included the presence of other people (44.4%), light (34.2%), security cameras (7.7%) and the presence of police (6.8%).

A total of 66 respondents (56.4%) specified other factors that make them feel safe at night-time. The most common factors identified were 'don't have any reason to feel unsafe' (18.8% of the total sample who gave positive safety ratings), 'with other people' (17.9%) and 'able bodied/confident' (10.3%).

The 105 respondents who gave a negative safety rating (26.4% of the total) were asked if there are particular areas of the CBD where they felt most unsafe during the night time; 77.1% (81 people) stated yes. This was a decrease of 11.2% from the 2011 results and is the lowest figure since the 2008 round of surveys.

Of the respondents who specified unsafe areas, a total of 2.5% of total respondents felt unsafe everywhere in the CBD during the night time. This was a decrease from the 5.0% who felt unsafe everywhere in the CBD in 2011. Areas specified as most unsafe in 2012 included Kuirau Park (7.5% of the entire sample), City Focus (7.3% of the total sample), the shops on Pukuatua, Haupapa and Arawa Streets (4.5%) and The Streat (4.5%). The City Focus had the highest increase, increasing 3.35 from 4.0% of the total sample in 2011. Kuirau Park showed an improvement with the figure dropping 3.0% from 10.6% of the total sample in 2011 to 7.5%.

Table 3 – CBD locations identified to be most unsafe during the night-time

	2012			2011	2010	2012/2011	2011/2010
	Number	Percent	% tot sample	% tot sample	% tot sample	change	change
Kuirau Park	30	37.0%	7.5%	10.6%	6.0%	-3.0%	4.6%
City Focus/Post Office	29	35.8%	7.3%	4.0%	4.3%	3.3%	-0.3%
Shops on Pukuatua, Haupapa and Arawa streets	18	22.2%	4.5%	7.5%	1.8%	-3.0%	5.7%
The Streat (and/or central city bars and clubs)	18	22.2%	4.5%	2.0%	3.0%	2.5%	-1.0%
Lake Front	15	18.5%	3.8%	4.3%	2.8%	-0.5%	1.5%
Rotorua Central Mall	8	9.9%	2.0%	4.0%	3.5%	-2.0%	0.5%
Shops on or near Tutanekei Street	8	9.9%	2.0%	1.0%	2.0%	1.0%	-1.0%
Government Gardens	7	8.6%	1.8%	4.0%	1.3%	-2.3%	2.7%
Shops on Eruera and Hinemoa streets	7	8.6%	1.8%	3.3%	1.5%	-1.5%	1.8%
The park areas	7	8.6%	1.8%	3.3%	1.3%	-1.5%	2.0%
Sulphur Point	6	7.4%	1.5%	4.0%	1.8%	-2.5%	2.2%
Museum	1	1.2%	0.3%	0.5%	0.3%	-0.3%	0.2%
Polynesian Spa	0	0.0%	0.0%	0.5%	0.8%	-0.5%	-0.3%
Other	15	18.5%	3.8%	4.0%	2.3%	-0.3%	1.7%
I feel unsafe everywhere in the CBD	10	12.3%	2.5%	5.0%	4.8%	-2.5%	0.2%
Don't know	0	0.0%	0.0%	0.0%	0.3%	0.0%	-0.3%
Not specified	0	0.0%	0.0%	1.5%	0.0%	-1.5%	1.5%
<b>Sample</b>	<b>81</b>	<b>100.0%</b>	<b>20.4%</b>	<b>0.0%</b>	<b>0.0%</b>		

Note: Not additive as respondents could identify multiple locations.

Reasons for feeling unsafe in the Kuirau Park area during the night time included 'what happened a few months ago (murder)', 'bad reputation', 'poor lighting', the presence of 'undesirable people', 'isolation', 'homeless people' and 'lack of people'. Kuirau Park was identified as an unsafe place at night by less people than in 2011 for this round of surveys.

Reasons for feeling unsafe in City Focus during the night time included the presence of 'undesirable people' including 'youth' and 'drunk people'. It was also identified as being isolated and dark at night. This area was considered less safe than in the 2011 round of surveys.

Reasons for feeling unsafe in shops on Pukuatua, Haupapa and Arawa street areas during the night time included being isolated, dark and the presence of ‘undesirable people’ including ‘youth’. This area was considered more safe than in the 2011 round of surveys.

Reasons for feeling unsafe in The Street area during the night time included ‘drunks’ and ‘undesirables’. This area was considered less safe than in the 2011 round of surveys.

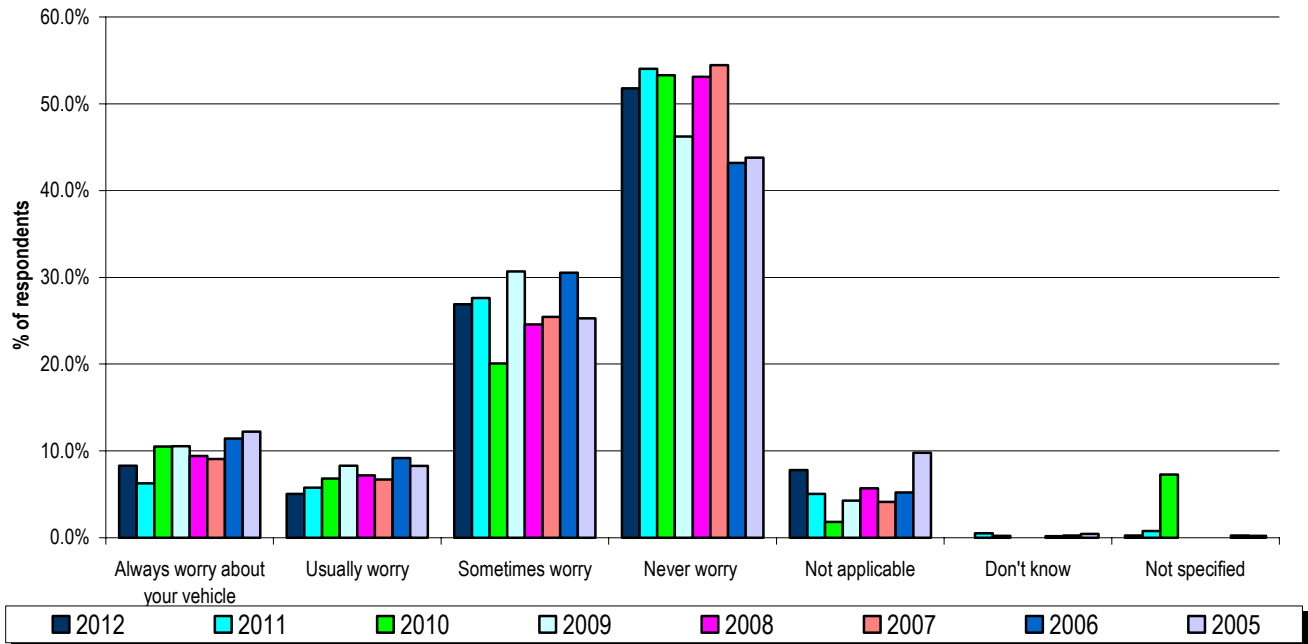
### 3.2 Vehicle Safety

#### 3.2.1 Vehicle Safety in the CBD

Respondents were asked if they worry about their vehicle being broken into or stolen when parked in Rotorua’s CBD, at any time during the day or night.

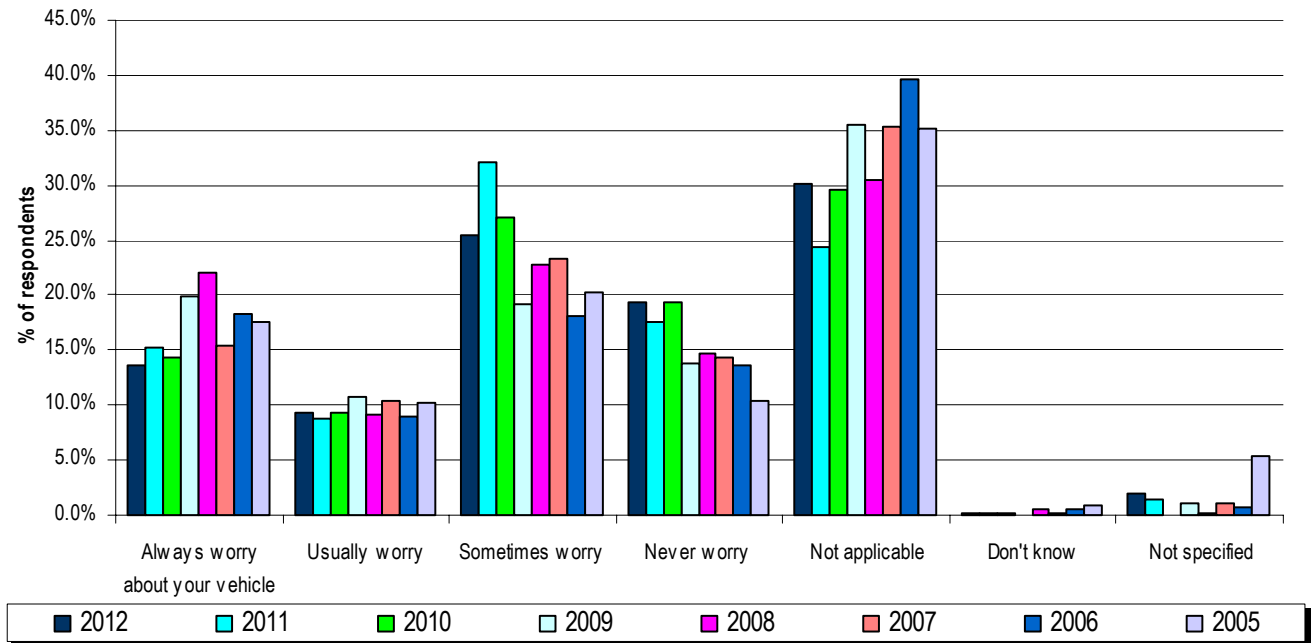
During the day-time, 13.3% stated that they ‘always worry’ or ‘usually worry’ (8.3% and 5.0% respectively) about their vehicle. This was a higher level of worry from 2011 (12.1%), but was lower than 2010 (17.3%), 2009 (18.8%), 2008 (16.6%), 2007 (15.8%), 2006 (20.6%) and 2005 (20.5%). A further 26.9% stated that they ‘sometimes worry’, while over half of respondents (51.8%) ‘never worry’. A total of 31 respondents (7.8%) indicated they did not park in the CBD during the day-time (compared with 5.0% in 2011).

Figure 4 – Level of worry for vehicle being broken into/stolen in Rotorua’s CBD during the day-time



More respondents were worried about their vehicle being broken into or stolen when parked in Rotorua’s CBD during the night time than during the day time.

Figure 5 – Level of worry for vehicle being broken into/stolen in Rotorua’s CBD during the night-time



During the night time, nearly one-fourth of respondents (22.9%) stated that they ‘always worry’ or ‘usually worry’ (13.6% and 9.3% respectively). A further 19.3% stated that they ‘never worry’, an increase of 1.8% from 2011. Nearly a third of respondents (30.2%) did not park in the CBD during the night time.

More than one-half of respondents (61.6%) felt there are unsafe places to park their vehicle within the central city area, a decrease from 2011 (64.1%) and 2010 (62.8%). A further 19.6% felt there were no unsafe areas to park, an increase of 2.8% from 2011. There were 68 respondents (17.1%) who said they did not know and seven respondents (1.8%) did not specify an answer.

Places identified as being most unsafe to park a vehicle in the CBD included Kuirau Park (28.9% of respondents who identified unsafe places to park), the Government Gardens (15.8%), Sulphur Point (13.6%) and the Lake Front (12.6%) (refer to Table 4).

In 2012, the places identified as most unsafe to park were similar to 2011 results.

Other areas identified as being unsafe to park included Hinemaru Street, the hospital car park, Rangiuru Street, supermarkets, the Skate Park and anywhere that is isolated or dark with low foot traffic.

Table 4 – Most unsafe places to park a vehicle in Rotorua’s CBD

	Number	2012		2011	2010	2012/2011	2011/2010
		Percent	% tot sample	% tot sample	% tot sample	change	change
Kuirau Park	115	46.9%	28.9%	26.9%	36.4%	2.0%	-9.5%
Government Gardens	63	25.7%	15.8%	16.1%	14.2%	-0.3%	1.9%
Sulphur Point	54	22.0%	13.6%	12.8%	11.4%	0.8%	1.4%
Lake Front	50	20.4%	12.6%	13.8%	19.9%	-1.3%	-6.1%
Polynesian Spa	32	13.1%	8.0%	6.5%	4.8%	1.5%	1.7%
Rotorua Central Mall	30	12.2%	7.5%	9.5%	11.6%	-2.0%	-2.1%
Museum	18	7.3%	4.5%	3.8%	1.6%	0.8%	2.2%
Shops on Eruera and Hinemoa streets	18	7.3%	4.5%	5.0%	4.7%	-0.5%	0.3%
Shops on Pukuatua, Haupapa and Arawa streets	18	7.3%	4.5%	7.8%	4.3%	-3.3%	3.5%
The park areas	13	5.3%	3.3%	4.3%	6.7%	-1.0%	-2.4%
The Street (and/or central city bars and clubs)	8	3.3%	2.0%	1.5%	5.6%	0.5%	-4.1%
City Focus/Post Office	5	2.0%	1.3%	2.5%	4.5%	-1.3%	-2.0%
Shops on or near Tutanekai Street	3	1.2%	0.8%	0.8%	2.8%	0.0%	-2.0%
Other	71	29.0%	17.8%	16.6%	25.1%	1.3%	-8.5%
It is unsafe to park everywhere in the CBD	9	3.7%	2.3%	5.5%	12.6%	-3.3%	-7.1%
Don't know	3	1.2%	0.8%	1.8%	2.8%	-1.0%	-1.0%
Not specified	10	4.1%	2.5%	4.3%	0.0%	-1.8%	4.3%
<b>Sample</b>	<b>245</b>	<b>0.0%</b>	<b>61.6%</b>	<b>0.0%</b>	<b>0.0%</b>		

Note: Not additive as respondents could identify multiple locations.

Respondents gave a variety of reasons as to why certain areas are unsafe to park within Rotorua’s CBD. General comments included isolated locations, low foot traffic, bad lighting, the high number of break-ins and vehicle theft, locations that are targeted for break-ins, personal experience with vehicle crime, reputation for theft and break-ins, the presence of “undesirable people” and gangs of youth.

Reasons for feeling unsafe in Kuirau Park included descriptions of isolation at night-time with the presence of ‘undesirable people’ including youth and homeless, a bad reputation for crime, poor lighting/darkness and no security.

Respondents felt that the Government Gardens were unsafe for parking due to having a reputation for being an area targeted by criminals breaking into tourist vehicles and also because of its isolation and poor lighting.

Reasons for feeling unsafe at Sulphur Point included being isolated, the presence of ‘undesirable people’, including youth and also a reputation for crime and poor lighting.

Reasons for feeling unsafe at the Lake Front included being isolated, poor lighting, undesirables and a bad reputation for thefts.

### 3.2.2 Vehicle Safety around Rotorua

Over half of the respondents (57.5% or 230 people) felt that there were other areas around Rotorua that were unsafe places to park a vehicle in ie, non CBD areas. This was 4.0% higher than the 2011 figure of 53.5%, but lower than 2010 (58.1%), 2009 (63.0%), 2008 (61.5%) and 2007 (67.1%). A total of 18.8% of respondents felt there were no unsafe places to park in other areas (compared with 23.8% in 2011) and a further 87 respondents (21.8%) did not know, similar to 21.3% in 2011 and 21.0% in 2010.

Places perceived by respondents to be most unsafe to park a vehicle around Rotorua’s non CBD areas included the Redwood Forest car park (18.3%), the Blue/Green Lakes (Tikitapu/Rotokakahi) (17.4%), Kerosene Creek (13.9%) and Okere Falls (12.2%) (refer to Table 5). The same locations have been identified since 2005 as being most unsafe to park (in varying orders).

Other locations specified as unsafe by 150 respondents (65.2% of those that indicated it was unsafe to park a vehicle in locations around the Rotorua District, but outside the CBD) included Rotorua suburbs/streets including Ford Block, Hospital car park, Koutu, Owkata, Western Heights and Sunset Road, (35.7% of those that indicated it was unsafe to park a vehicle in other locations outside the CBD around the Rotorua District). Many tourist attractions were also seen to be unsafe (11.3%) including 'any tourist area', especially 'Hell's Gate', 'Te Puia', 'Skyline Skyrides' and 'Waimangu'. Areas around the lakes and boat ramps (7.4%) were identified including 'Tarawera Landing' and 'Sulphur Point'. A further 10.7% identified anywhere in Rotorua as being unsafe to park a car.

Table 5 – Most unsafe places to park a vehicle in other locations around the Rotorua District

	2012		2011	2010	2012/2011	2011/2010
	Number	Percent	Percent	Percent	change	change
The Redwood Forest carpark	42	18.3%	14.1%	15.6%	4.2%	-1.5%
Blue/Green Lake	40	17.4%	16.7%	13.5%	0.7%	3.2%
Kerosene Creek	32	13.9%	9.7%	18.1%	4.2%	-8.4%
Okere Falls	28	12.2%	12.8%	9.0%	-0.6%	3.8%
Rainbow Mountain	12	5.2%	4.0%	4.5%	1.3%	-0.5%
Aquatic Centre	6	2.6%	4.4%	1.6%	-1.8%	2.8%
Waipa	5	2.2%	1.8%	0.9%	0.4%	0.9%
Fenton Street (motel area)	4	1.7%	0.9%	3.5%	0.9%	-2.6%
Waste Water Motors (private car sales yard on Te Ngae Rd)	3	1.3%	0.4%	1.0%	0.9%	-0.6%
Airport	1	0.4%	0.0%	0.5%	0.4%	-0.5%
Near the Readings movie theatre	n/a	n/a	n/a	n/a	n/a	n/a
Lake front	n/a	n/a	n/a	n/a	n/a	n/a
Kuirau Park	n/a	n/a	n/a	n/a	n/a	n/a
Polynesian Pools	n/a	n/a	n/a	n/a	n/a	n/a
Museum	n/a	n/a	n/a	n/a	n/a	n/a
Government Gardens	n/a	n/a	n/a	n/a	n/a	n/a
Sulphur Point	n/a	n/a	n/a	n/a	n/a	n/a
Other	150	65.2%	64.3%	74.7%	0.9%	-10.4%
Not specified	8	3.5%	4.0%	0.0%	-0.5%	4.0%
<b>Sample</b>	<b>230</b>					

Note: Not additive as respondents could identify multiple locations.

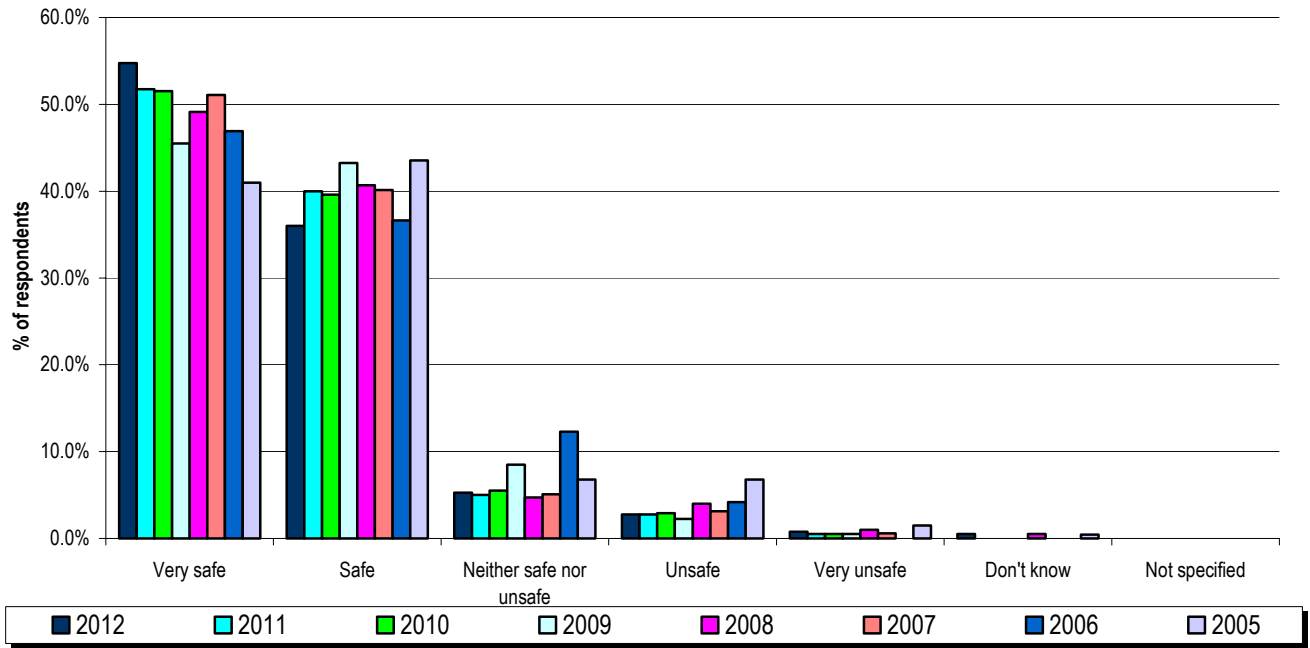
Note: More options were available in the 2005 survey. For subsequent years, selections in these areas have been grouped under the "other" category

### 3.3 Safety in the Local Neighbourhood

Respondents were asked to state how safe they normally feel in their local neighbourhood.

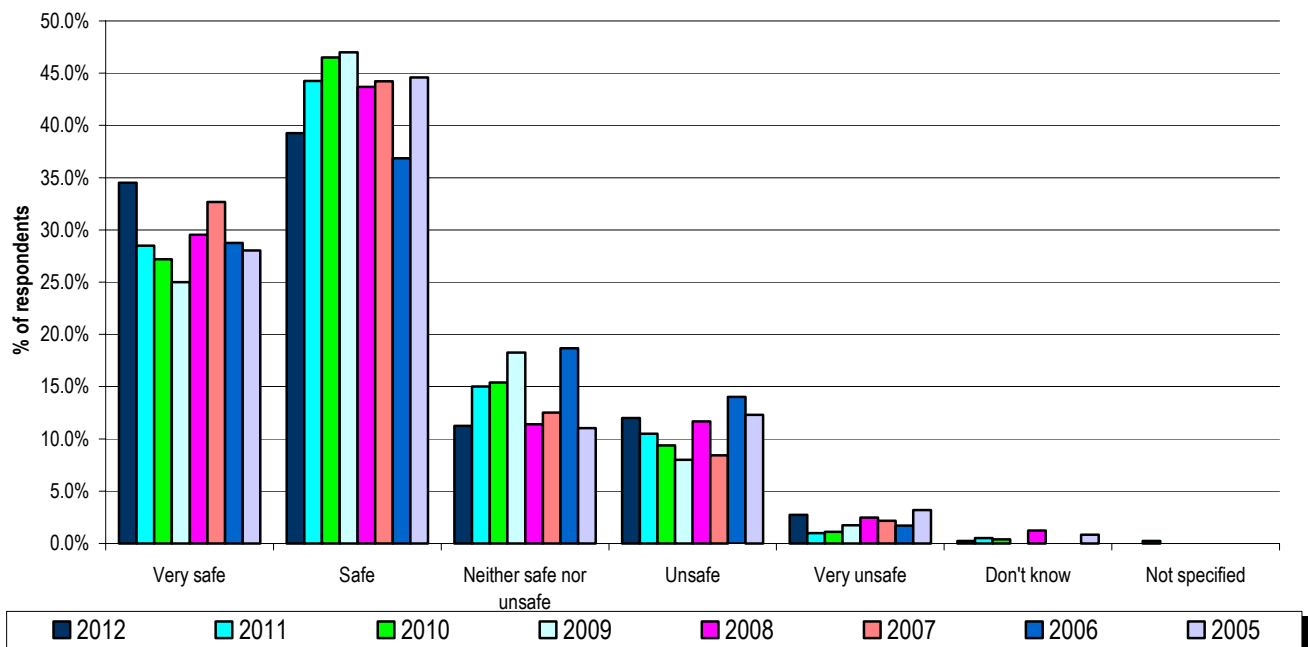
During the day time, the majority of respondents (90.8%) felt either 'very safe' or 'safe' in their local neighbourhood (54.8% and 36.0% respectively), a similar figure to 2011 (91.8%) and 2010 (91.1%). A further 5.3% stated that they felt 'neither safe nor unsafe', while 2.8% stated 'unsafe' and three respondents (0.8%) felt 'very unsafe' (refer to Figure 6).

Figure 6 – Respondents’ perceptions of safety in their local neighbourhood during the day time



As in previous surveys, respondents felt less safe in their local neighbourhood during the night time; almost three-quarters of respondents (73.8%) felt either ‘very safe’ or ‘safe’ (34.5% and 39.3% respectively) during the night time. These results were up slightly compared with results from 2011 (72.8%) and similar to 2010 (73.7%). A further 11.3% of respondents felt ‘neither safe nor unsafe’. Those that felt either ‘unsafe’ or ‘very unsafe’ (14.8%, 12.0% and 2.8% respectively), increased when compared with results from 2011 (11.5%), 2010 (10.5%) and 2009 (9.8%) (refer to Figure 7).

Figure 7 – Respondents’ perceptions of safety in their local neighbourhood during the night time

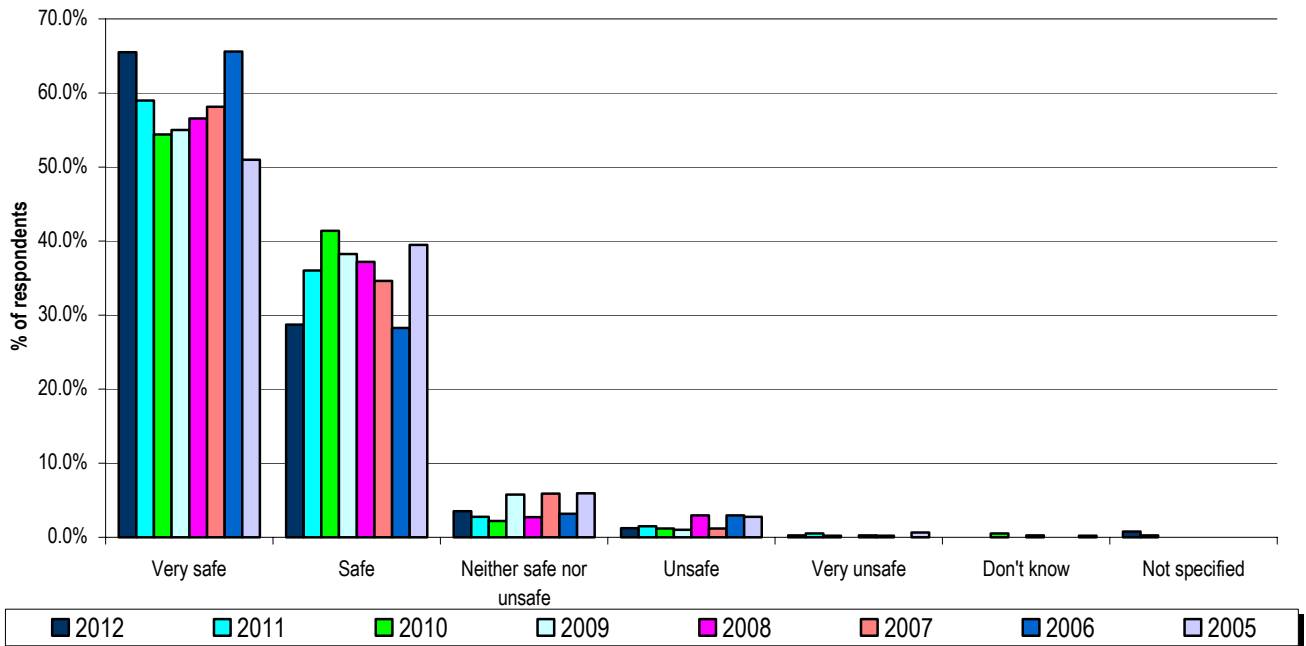


### 3.4 Safety in the Home

Respondents were also asked to state how safe they normally feel in their home.

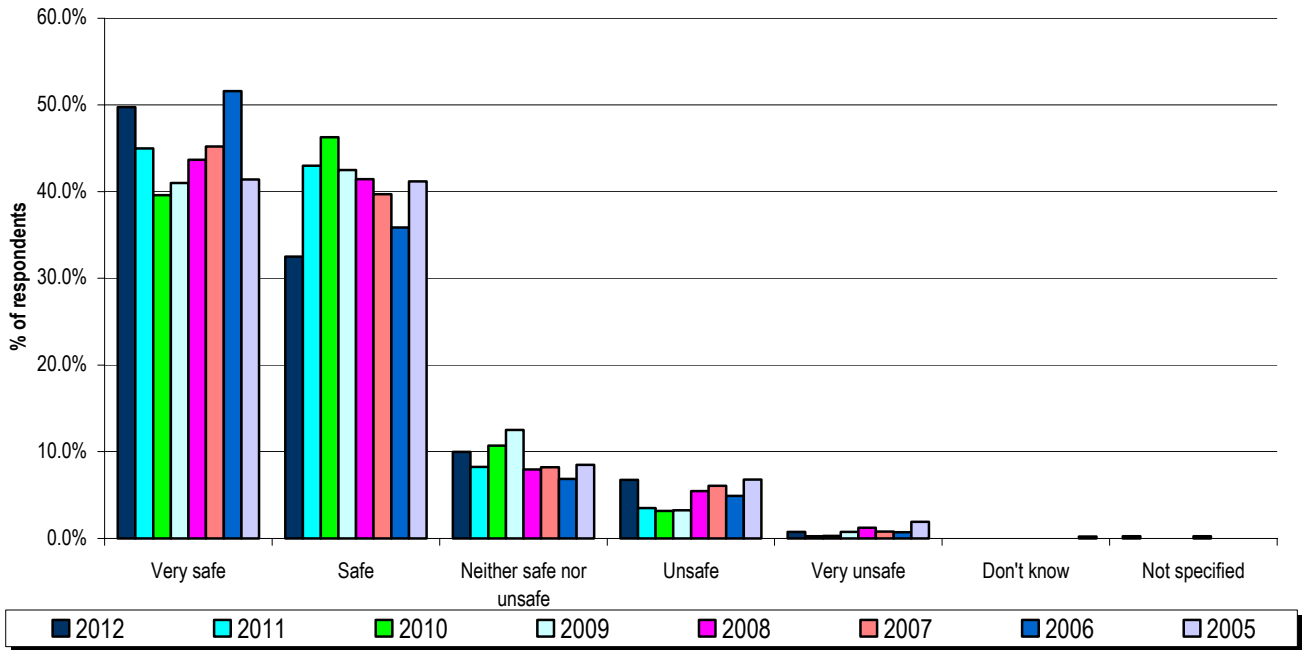
During the day time, 94.3% of respondents felt either 'very safe' or 'safe' in their own home (65.5% and 28.8% respectively), similar to the results of 2011 (95.0%). A further 3.5% stated that they felt 'neither safe nor unsafe', 1.3% stated they felt 'unsafe', and one respondent (0.3%) reported feeling very unsafe (refer to Figure 8).

Figure 8 – Respondents' perceptions of safety in their home during the day-time



As in previous surveys, respondents felt less safe in their home during the night time, with 82.3% of respondents feeling either 'very safe' or 'safe' (49.8% and 32.5% respectively), a decrease from 2011 (88.0%), 2010 (85.9%), 2009 (83.5%), 2008 (85.1%), 2007 (84.9%), 2006 (87.5%) and 2005 (82.6%). A further 10.0% of respondents stated that they felt 'neither safe nor unsafe' while 6.8% stated 'unsafe' and three respondents (0.8%) felt 'very unsafe' (refer to Figure 9).

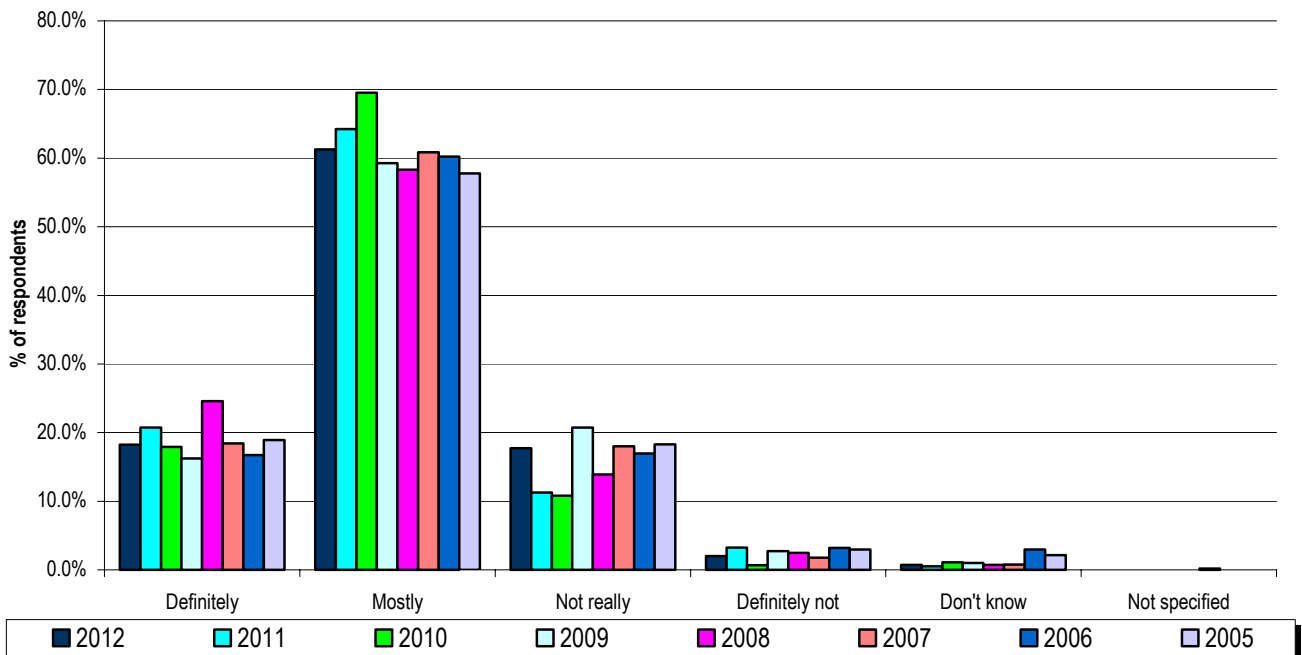
Figure 9 – Respondents’ perceptions of safety in their home during the night time



### 3.5 Safety in Rotorua

When asked if Rotorua is generally a safe place to live, 318 respondents (79.5%) stated ‘definitely’ or ‘mostly’ (18.3% and 61.3% respectively). This was a decrease from 2011 (85.0%) and 2010 (87.4%), but higher than 2009 (75.5%) (refer to Figure 10). A further 17.8% of respondents stated ‘not really’, eight respondents stated ‘definitely not’ (2.0%), while three respondents (0.8%) ‘did not know’ regarding whether Rotorua is generally a safe place to live.

Figure 10 – Is Rotorua generally a safe place to live?



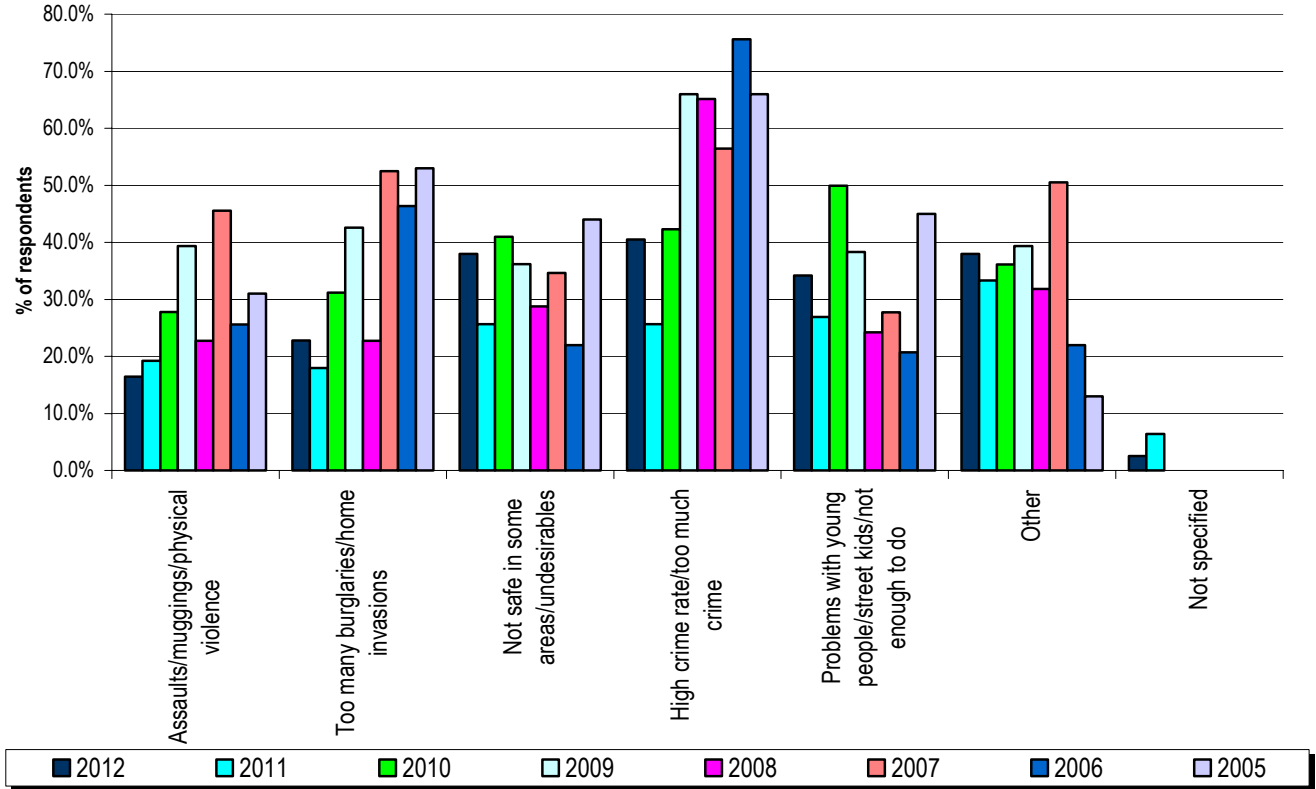
The 79 respondents (19.8% of the total sample) who stated Rotorua is ‘not really’/‘definitely not’ a safe place to live gave reasons including the high crime rate (40.5% of those who don’t feel safe), not being safe in some areas (38.0%) and problems with young people/street kids/not enough to do



(34.2%). Further reasons specified included too many burglaries/home invasions (22.8%) and assaults/muggings/physical violence (16.5%).

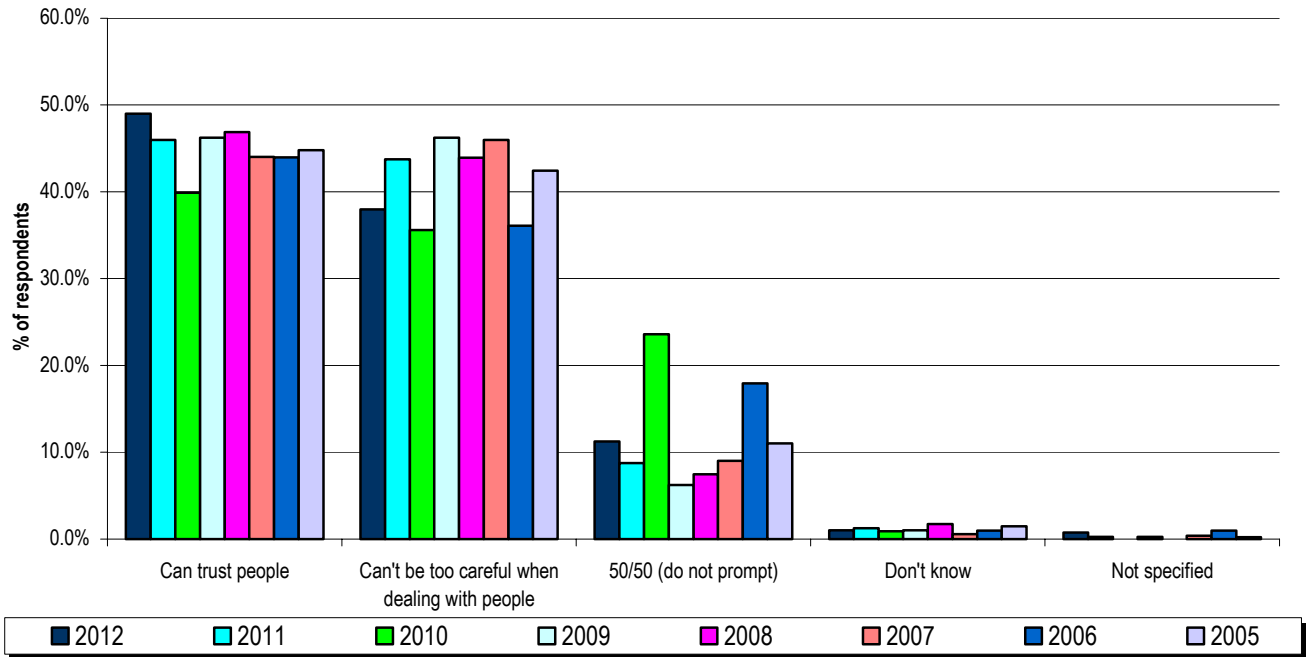
Other reasons for feeling unsafe were identified by 30 respondents (38.0% of those who don't feel safe). These included 'drug and alcohol issues', 'gangs', 'youth', 'thieves' and 'beneficiaries'.

Figure 11 – Reasons for Rotorua being rated as 'not really' or 'definitely not' a safe place to live



When asked about trusting other people, 49.0% of respondents stated they 'can trust people', an increase on the 2011 results (46.0%), 2010 results (39.9%), 2009 results (46.3%), 2008 results (46.9%), 2007 results (44.0%), 2006 results (44.0%) and 2005 results (44.8%). A further 38.0% of respondents stated you 'can't be too careful when dealing with people'. The number of respondents who could not make a distinction was 11.3%. A further 1.8% either didn't know or did not specify an answer (refer to Figure 12).

Figure 12 – Respondents' trust in other people



### 3.6 Personal Experience with Crime

Respondents were asked to comment on various actual incidents of crime that may have happened to them or members of their family over the past 12 months (ie, since March 2011) (refer to Table 6).

A total of 11.0% of respondents identified that they, or someone in their household, had their vehicle, bike or motorcycle stolen over the past 12 months. This was on par with 2011 (11.0%), although these two periods were higher than all the previous periods. Also, 18.5% of respondents identified that they, or someone in their household, had had items stolen from their vehicle. This was an increase from the 17.0% in 2011 and was higher than all previous periods.

The number of respondents who have experienced someone gaining entry into their home or garage without permission in the past 12 months decreased to 12.3% from 15.0% in 2011.

Regarding theft of items respondents were carrying, 3.3% had been a victim to theft (or attempted theft), up from the 2.0% in 2011, similar to the 3.1% in 2010, but higher than the results of 2009, 2008, 2007 and 2006 (1.3%, 1.0%, 1.4% and 2.0% respectively).

Strangers had physically abused 3.5% of respondents over the past 12 months (ie, hit, kicked or punched them or used other violence against them). This was a decrease from 2011 (7.0%) and the lowest of all periods with the exception of 2007 (3.3%). Over a third of respondents who were victims of abuse (35.7%) were aware their assailant had been drinking alcohol.

Almost one-third (32.0%) of respondents had been verbally abused by a stranger or person that they did not know well, the highest figure of any previous survey period. A total of 26.6% of these respondents were aware that the stranger or person in question had been drinking alcohol prior to or during the incident.

A total of 7.3% of respondents had been frightened for the safety of themselves or family/friends because of the anger, threats or violence of a partner/former partner. This was equal to the 2011 period and jointly these were the largest in all recorded survey periods. From the 29 respondents who stated yes, 13 respondents (44.8%) indicated alcohol had been consumed by their partner/former partner.

A further 17.0% of respondents identified other crimes committed against themselves, or someone in their household, within the past 12 months. Comments around violent crime, such as assault, included “fights on the street in front of house”, and “young lads display threatening behaviour”. Other crimes mentioned included thefts, boy racers, vandalism and con men/con phone calls. Of the 68 respondents, seven (10.3%) were aware the person in question had been drinking alcohol prior to or during the incident.

A total of 42 respondents (10.5%) stated that they had witnessed, or been a victim of a crime that they had not reported it to the police. This was lower than 2011 (14.0%) and 2010 (11.1%).

Table 6 – Respondents' personal experience with different types of crime

	2012	2011	2010	2009	2008	2007	2006	2005
Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?	11.0%	11.0%	8.8%	4.8%	7.9%	7.6%	9.1%	10.2%
Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?	18.5%	17.0%	12.9%	11.0%	16.6%	12.9%	15.2%	17.2%
Has anyone succeeded in getting into your home or garage without permission?	12.3%	15.0%	13.6%	8.3%	13.2%	12.5%	11.8%	16.1%
Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?	3.3%	2.0%	3.1%	1.3%	1.0%	1.4%	2.0%	5.3%
Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?	3.5%	7.0%	4.4%	4.3%	4.5%	3.3%	3.7%	N/A*
Has any stranger or person you do not know well ever verbally abused you?	32.0%	28.5%	26.2%	24.5%	24.3%	21.3%	30.5%	N/A*
Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?	7.3%	7.3%	3.9%	3.0%	4.0%	2.7%	4.4%	4.5%
Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months?	17.0%	17.3%	12.0%	18.0%	13.2%	16.8%	11.5%	13.2%
Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police?	10.5%	14.0%	11.1%	7.5%	8.4%	10.4%	10.1%	12.7%

\* In the 2005 survey, both factors were included in one question but subsequently separated for the 2006 survey

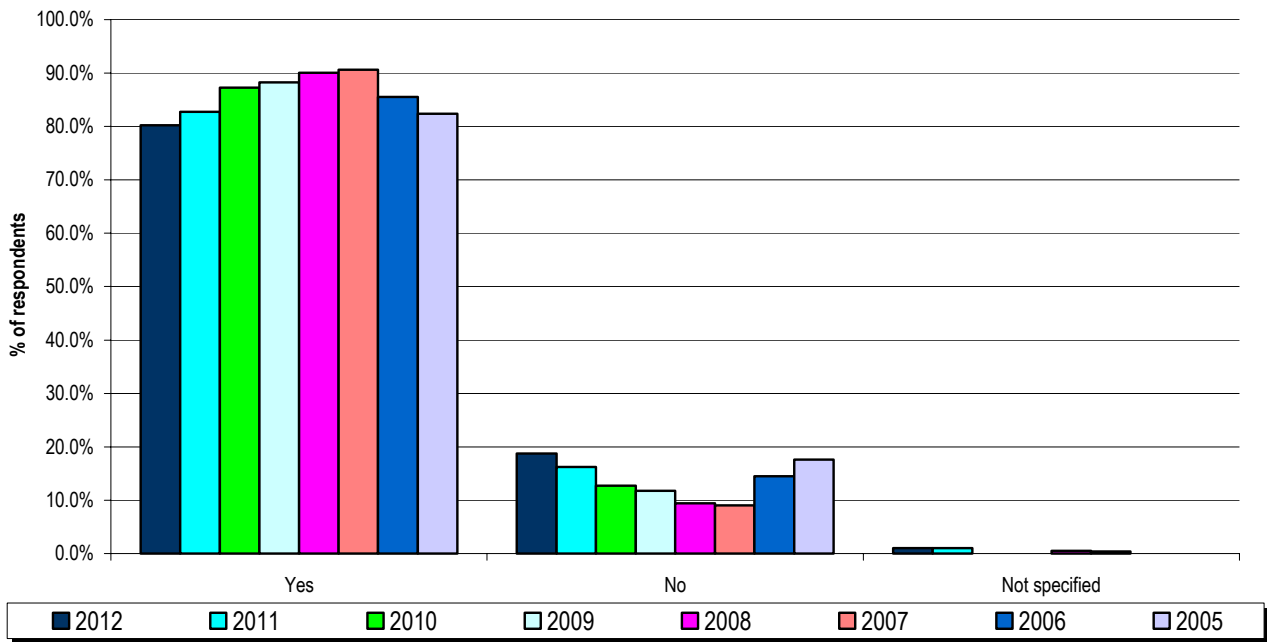
### 3.7 Awareness of Crime Reducing Initiatives

#### 3.7.1 Community Policing Centre

Awareness of the Community Policing Centre decreased in the 2012 survey. A total of 321 respondents (80.3%) were aware there is a Community Policing Centre in the central city area, the lowest recorded figure in the past seven years (refer to Figure 13).

The majority (88.5%) of those aware of the Community Policing Centre in the central city area were able to pinpoint its correct location at the City Focus (with some respondents stating “by the sails”). Other areas identified included Fenton Street (4.7% of those that were aware of a Community Policing Centre), Western Heights (1.2%), Malfroy Road (0.9%) and Te Ngae Shops (0.3%).

Figure 13 – Respondents’ awareness of the Community Policing Centre in Rotorua’s CBD

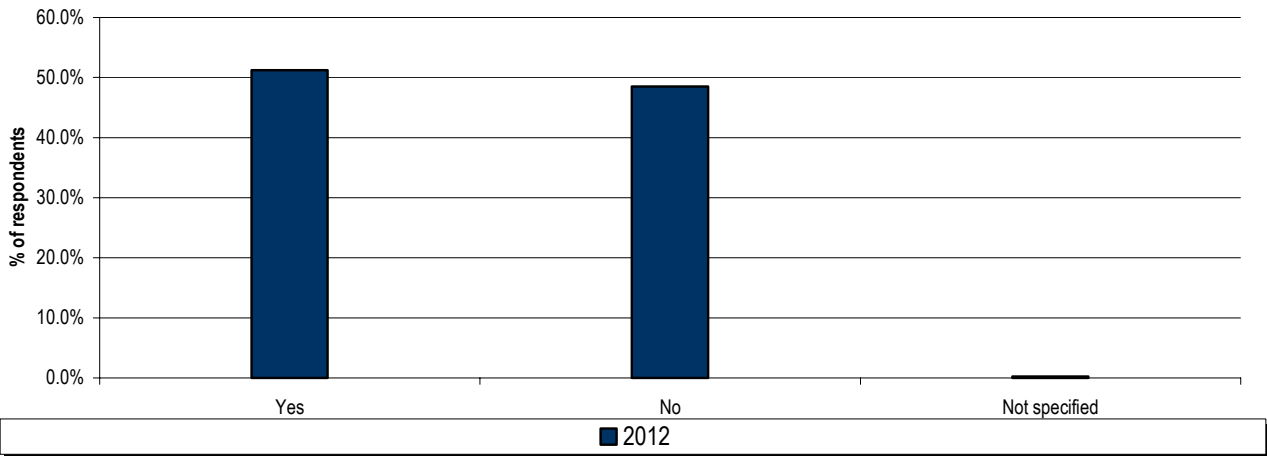


#### 3.7.2 City Safe Guardians

Just over half of all respondents (51.3%) knew about the City Safe Guardians, with 48.5% not knowing and 0.3% not specifying an answer.

Of those that know about the Guardians, 57.6% identified them as being very useful or useful (30.2% and 27.3% respectively). A further 12.7% identified them as being of some use and 7.8% as being ‘not very useful’ or ‘not at all useful’ (4.9% and 2.9% respectively).

Figure 14 – Respondents’ awareness of the City Safe Guardians project operating in the Central City area

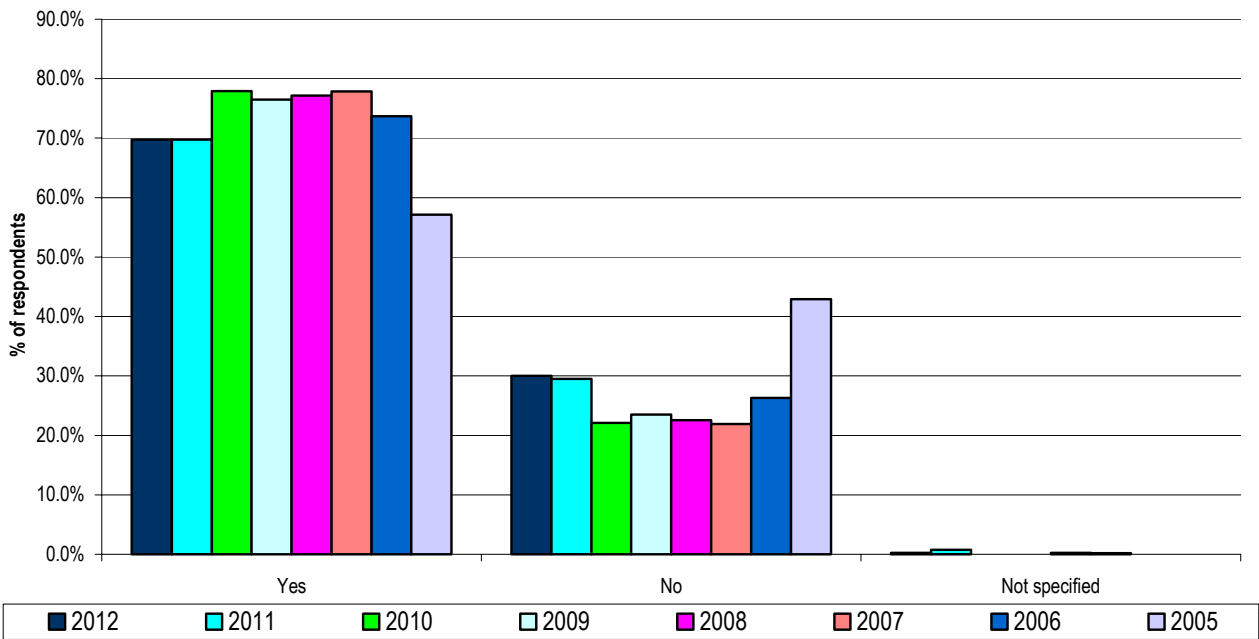


### 3.7.3 Closed Circuit Television Cameras (CCTV)

More than two-thirds of respondents (69.8%) were aware of CCTV operating in the central city area. This was the same as 2011 and a decrease in awareness since 2010 (77.9%), 2009 (76.5%), 2008 (77.2%), 2007 (77.9%) and 2006 (73.7%) results (refer to Figure 15).

Of these respondents, 73.1% believed CCTV to be ‘very useful’ or ‘useful’ in making the central city area a safer place. This compares to 73.8% in 2011, 69.2% in 2010, 72.2% in 2009, 75.6% in 2008, 70.9% in 2007, 77.0% in 2006 and 69.1% in 2005. A further 18.3% of respondents stated they were of ‘some use’ while 5.0% stated ‘not very useful’ or ‘not at all useful’. A total of 10 respondents (3.6%) did not know.

Figure 15 – Respondents’ awareness of CCTV operating in Rotorua’s CBD

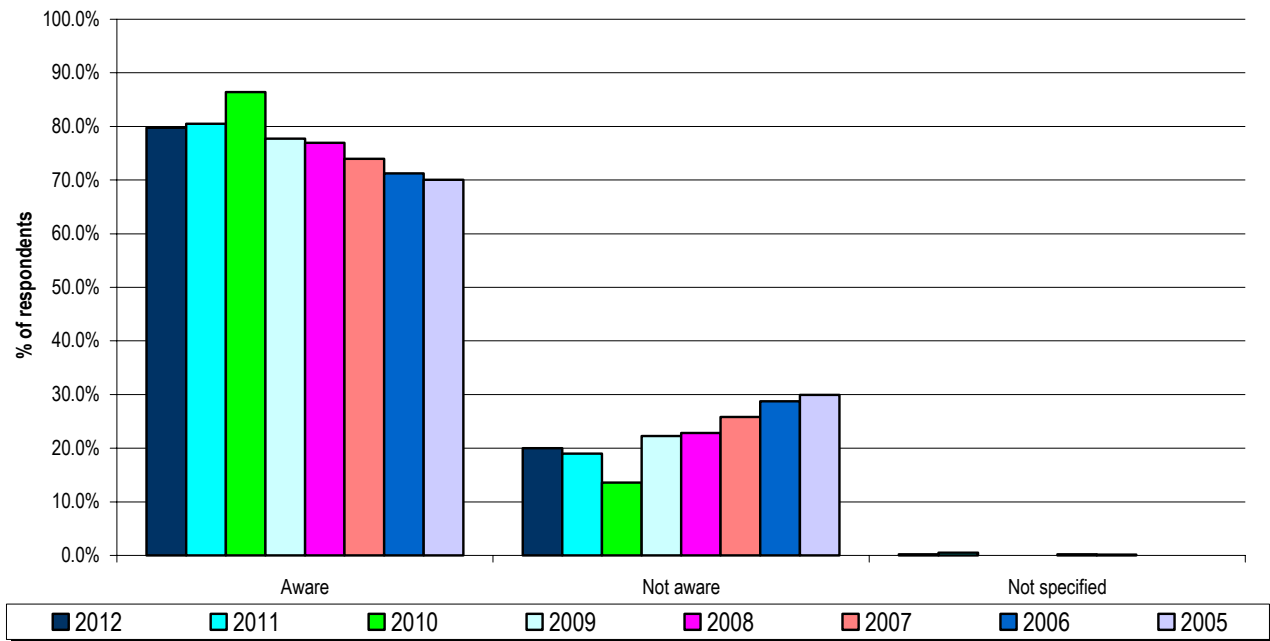


### 3.7.4 Liquor Ban

A total of 319 respondents (79.8%) were aware of the liquor ban in effect in the central city, compared with 80.5% in 2011 and 86.4% in 2010 (refer to Figure 16).

Of these 319 respondents, 70.2% believed the ban to be 'very useful' or 'useful' in making the central city area a safer place. This was a slight decrease on 2011 (70.8%) and an increase on 2010 (67.2%). A further 17.2% of respondents believed the ban to be of 'some use' while 9.7% stated 'not very useful' or 'not at all useful' (down from 9.9% in 2011). A total of nine respondents (2.8%) did not know how useful the liquor ban was.

Figure 16 – Respondents' awareness of the liquor ban currently in effect in Rotorua's CBD



### 3.7.5 Ways to Make Rotorua Safer

Respondents were asked what could be done to make Rotorua a safer place (refer to Table 7a).

As in all previous surveys, the majority of respondents (23.3%) cited increased policing as the most effective way to make the city safer. Many respondents mentioned the importance of a greater and more visible police force, especially on foot patrol, especially at night (eg, "more visible police", "police presence and visibility", "visible police in cars around the CBD at night" and "more police on foot patrol in CBD at night").

Security guards and cameras (monitored), Maori Wardens and community patrols were identified by 15.3% of respondents, up 2.3% from 2011. Numerous respondents commented on the need for more security patrols, on the City Guardians and a higher visibility of Police and Maori Wardens, especially in the city and extending the use of CCTV cameras. Examples of comments include "awareness of City Guardians and their role in our community", "more monitored cameras" and "more patrols".

Better parenting, support for youth, curfew, keep youth off the streets, give youth something to do and youth gangs was identified by 11.8% of respondents, down 7.0% from 2011. Issues raised included the need for proper parenting and inculcating respect in the younger generation both at school and at home, giving youth something to do, stop youth hanging out in groups causing trouble, parents knowing what their children are up to and stop threatening behaviour in youth. Examples of comments include "change the attitude of some youths who haven't been given

guardianship while they were growing up”, “they need discipline”, “get tough on teenagers drinking and wandering the streets”, “concentrate on the groups of young people who just hang around”, “curfew for young people (under 18)”, “more things for them to do”, “monitoring on children skipping school”, “parents need to take responsibility for their children” and “the groups of young people in town are a bit of a worry. They can be very intimidating”.

Building and street improvement comments were made by 6.8% of respondents, up 0.5% from 2011. Many respondents cited the need for increased and/or better lighting in the central city and suburbs. Comments included “few more lights - make the city brighter at night”, “have better lighting in central mall car park”, “more lighting” and “provide better street lighting especially in the suburbs”.

A total of 6.5% of respondents discussed penalties and laws (up 1.0% from 2011), with many recommending harsher and more appropriate sentences for offenders, including bringing back corporal punishment. Comments included “better punishment for crime”, “bring back strap and cane into the classroom”, “more punishment towards unruly teenagers”, “tougher sentences for crime”, “more street patrols with the power to move undesirables out of the city” and “wet bus ticket justice has to go”.

A total of 5.5% of respondents identified education, attitude adjustment, values, public awareness, drug and alcohol education or sense of community (up 4.5% from 2011), with many recommending attitudes having to change, better education of parents, teaching respect, reducing racism and getting to know neighbours. Comments included “attitudes of people need to change, don't know how you do this”, “educate parents”, “people being brought up to have more respect”, “people need to tone down their racist behaviour, attitude and aggression” and “would be great to have a street party or similar to get to know neighbours”.

A total of 5.0% of respondents identified bars, gambling establishments, wholesalers or drinking issues (up 2.5% from 2011), with many recommending expanding the liquor ban, reducing the number of liquor shops or increasing the drinking age. Comments included “alcohol is at the root of many of the crimes in Rotorua”, “ban alcohol in all areas”, “ban the young people from drinking”, “don't have any more liquor stores”, “put drinking age back up and increase the cost of alcohol”, “need to have the power to enforce the liquor ban with the young teens in town”, “change the general culture that says that sort of thing is acceptable – somehow (alcohol and drugs)”.

As in previous years, the three most suggested improvements - Policing, better parenting/support for youth and keeping them occupied and increased security by way of guards, cameras and Maori Wardens - remain the same. The number of respondents (8.0%) who positively stated that Rotorua is “doing okay now” with regard to improved safety decreased by 2.0% from 2011 and dropped from 2010 (11.2%), 2009 (6.5%) and 2008 (8.2%).

### **3.7.6 Safety Priorities for Rotorua**

Respondents were finally asked what safety priorities the Council should focus on for the next three years (refer to Table 7b). The top priority was better parenting/youth issues (12.8% of the total sample), followed by road safety/driver education (11.0%) and increased police presence (8.0%). Youth issues increased by 4.3% from 2011, road safety decreased by 6.8% and more police decreased by 2.3%.

The 51 respondents (12.8%) who cited better parents/youth issues as the top priority, identifying problems with groups of youth causing trouble, boy racers, youth drinking, poor parental control, lack of guidance, getting youth off the streets and poor attitudes. Comments included “City Focus needs to be kept clear of street kids”, “controlling youth is a major safety issue as they intimidate tourists”, “dealing with youth gangs”, “educating parents to control their children”, “keeping our youth off the streets”, “more activities for youth” and “youth intervention”.



44 respondents (11.0%) cited road safety/driver education/boy racers as a top priority, identifying problems with boy racers, increased enforcement and penalties being required, focusing on drink driving and increased driver education. Comments included “better policing of road rules”, “address driving abilities of some people”, “focus on drink driving and safe driving”, “road safety, better treatment for cyclists” and “speed”.

A total of 8.0% of respondents stated increased police presence as a major priority for Rotorua. Areas of focus included more police on foot patrol, cracking down on violent crime, increasing policing numbers and increased patrols at night. Comments included “have more visible policing in the CBD”, “more police” and “police presence”.

Also, 26 respondents (6.5%) identified types of crimes that should be targeted. These included making Kuirau Park safe, tackling petty crime, reducing violent crimes, domestic violence and stopping petty crimes.

Dealing with crimes targeting tourists was the fifth equal highest category. Comments included “make sure the tourists are kept safe”, “raise awareness of possibility of crime especially for tourists”, “tourist protection, this is our life blood” and “we are a theft haven among tourists”.

The other fifth equal highest category was increasing security. Areas of focus included city patrols (including Maori Wardens and City Safe Guardians), more CCTV cameras (being monitored) and increased security in town and suburbs. Comments included “having security cameras gives a sense of safety”, “more police or crime prevention on the street, so that kids know they are being watched and intervention can be immediate”, “more CCTV cameras and make people aware where they are” and “patrols in the city day and night”.

The sixth highest category was better traffic control. Areas of focus included new pedestrian crossings, improving roading, new roundabouts and dealing with speeding drivers.

The seventh highest category involved dealing with alcohol venues and gambling. Areas of focus included drunk youth, raising the drinking age and dealing with alcohol abuse.

Table 7a – What could be done to make Rotorua a safer place?

	2012		2011 Percent	2010 Percent	2012/2011 change	2011/2010 change
	Number	Percent				
More police/more presence/community stations	93	23.3%	33.8%	37.8%	-10.5%	-4.1%
Security/guards/cameras (manned)/Maori Wardens/community patrols	61	15.3%	13.0%	13.2%	2.3%	-0.2%
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs	47	11.8%	18.8%	14.9%	-7.0%	3.9%
Building/street improvements (ie, lighting, trees, walkways)	27	6.8%	6.3%	10.0%	0.5%	-3.8%
Penalties/laws/consequences/discipline	26	6.5%	5.5%	7.4%	1.0%	-1.9%
Doing okay now	24	6.0%	8.0%	11.2%	-2.0%	-3.2%
Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community	22	5.5%	1.0%	7.8%	4.5%	-6.8%
Bars/gambling establishments/wholesalers/drinking issues	20	5.0%	2.5%	6.8%	2.5%	-4.3%
Neighbourhood support	17	4.3%	1.8%	8.6%	2.5%	-6.9%
Reduce unemployment/improve incomes	14	3.5%	4.3%	4.2%	-0.8%	0.1%
Remove gangs/insignia/undesirable people	14	3.5%	4.0%	2.5%	-0.5%	1.5%
People need to take responsibility for themselves/being aware/report crime/know your neighbours	11	2.8%	3.8%	7.4%	-1.0%	-3.7%
Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service	7	1.8%	1.3%	2.1%	0.5%	-0.9%
Liquor ban	6	1.5%	1.3%	3.0%	0.3%	-1.8%
Advertise surveillance cameras more/Advertise successes from these cameras	5	1.3%	0.5%	2.0%	0.8%	-1.5%
Boy racers/road safety	5	1.3%	1.8%	3.2%	-0.5%	-1.5%
Crimes targeting tourists	5	1.3%	0.5%	0.7%	0.8%	-0.2%
Reducing drug use/drug issues	5	1.3%	1.3%	2.2%	0.0%	-1.0%
Deal with truancies	3	0.8%	1.0%	0.5%	-0.3%	0.5%
Racial issues	3	0.8%	0.5%	0.7%	0.3%	-0.2%
Raise the drinking age	2	0.5%	0.3%	2.5%	0.3%	-2.3%
Ban people with criminal records/repeat offenders from the CBD	1	0.3%	0.3%	1.0%	0.0%	-0.8%
Educate against family violence	0	0.0%	0.0%	0.0%	0.0%	0.0%
Stopping tagging	0	0.0%	0.3%	0.3%	-0.3%	-0.1%
Other	21	5.3%	7.3%	9.3%	-2.0%	-2.1%
<b>Sample</b>	<b>400</b>					

Note additive as respondents comments could be coded into more than one category.

Table 7b — What do you see as the top safety priorities for Rotorua in the next three years?

	2012		2011	2010	2012/2011	2011/2010
	Number	Percent	Percent	Percent	change	change
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs	51	12.8%	8.5%	6.4%	4.3%	2.1%
Road safety/boy racers	44	11.0%	17.8%	15.7%	-6.8%	2.1%
More Police/increased presence/community stations	32	8.0%	10.3%	13.1%	-2.3%	-2.9%
Types of crimes (other) that should be targeted	26	6.5%	7.5%	23.5%	-1.0%	-16.0%
Crimes targeting tourists	25	6.3%	3.8%	4.0%	2.5%	-0.3%
Security/guards/cameras (manned)/Maori Wardens/community patrols/unpopular music (to deter loitering youths)	25	6.3%	4.0%	3.0%	2.3%	1.0%
Better traffic controls	23	5.8%	0.5%	11.0%	5.3%	-10.5%
Bars/gambling establishments/wholesalers/drinking issues/liquor ban	22	5.5%	3.0%	5.8%	2.5%	-2.8%
Family violence and education	19	4.8%	5.5%	5.8%	-0.8%	-0.3%
People need to take responsibility for themselves/being aware/report crime/know your neighbours	18	4.5%	1.3%	4.7%	3.3%	-3.5%
Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community	16	4.0%	4.5%	6.3%	-0.5%	-1.8%
Crime prevention	12	3.0%	0.5%	0.0%	2.5%	0.5%
Gangs/insignia/undesirable people	12	3.0%	3.3%	2.3%	-0.3%	1.0%
Building/street improvements (ie, lighting, trees, walkways)	9	2.3%	5.8%	12.7%	-3.5%	-7.0%
Cycling issues	7	1.8%	1.8%	0.0%	0.0%	1.8%
Doing okay now	7	1.8%	0.8%	3.2%	1.0%	-2.5%
Penalties/laws/consequences/discipline	7	1.8%	3.5%	6.5%	-1.8%	-3.0%
Increase Rotorua's prosperity/reduce unemployment	6	1.5%	1.5%	0.0%	0.0%	1.5%
Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service	6	1.5%	1.8%	1.8%	-0.3%	0.0%
Neighbourhood support	4	1.0%	1.0%	2.5%	0.0%	-1.5%
Reducing drug use/drug issues	4	1.0%	2.0%	18.0%	-1.0%	-16.0%
Drink driving education/drink driving	3	0.8%	2.8%	2.4%	-2.0%	0.4%
Protection in Geothermal areas	2	0.5%	1.0%	0.0%	-0.5%	1.0%
Car parking	1	0.3%	0.8%	0.0%	-0.5%	0.8%
Dog control	0	0.0%	0.5%	3.0%	-0.5%	-2.5%
Preparation for natural disasters	0	0.0%	1.0%	0.0%	-1.0%	1.0%
Don't know	88	22.0%	19.3%	0.0%	2.8%	19.3%
Other	14	3.5%	5.0%	4.0%	-1.5%	1.0%
<b>Sample</b>	<b>400</b>					

Note additive as respondents comments could be coded into more than one category.

### 3.8 Sample Demographics

#### 3.8.1 Gender

Of the 400 respondents in the total sample, there was a higher proportion of female respondents (54.0%) compared to male respondents (46.0%).

Table 8 – Respondents' gender

	2012		2011		2010		2009		2008		2007		2006		2005		2011/2010		2010/2009		2009/2008		2008/2007		2007/2006		2006/2005			
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	change	change	change	change	change	change	change	change	change	change		
Male	184	46.0%	184	46.0%	184	46.0%	184	46.0%	184	46.0%	184	46.0%	184	46.0%	184	46.0%	184	46.0%	-1.2%	-0.3%	2.3%	6.1%	1.4%	6.1%	1.4%	6.1%	1.4%	-6.2%		
Female	216	54.0%	216	54.0%	216	54.0%	216	54.0%	216	54.0%	216	54.0%	216	54.0%	216	54.0%	216	54.0%	1.2%	0.3%	-0.9%	-6.7%	-2.2%	-6.7%	-2.2%	-6.7%	-2.2%	5.9%		
Not specified	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%	0.0%	-1.5%	0.5%	0.7%	0.5%	0.7%	0.5%	0.7%	0.2%		
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>												

#### 3.8.2 Location of Residence

Respondents were spread throughout Rotorua's electoral wards; 100 respondents (25.0%) were located in the Northern electoral ward, 100 (25.0%) were located in the Southern ward, 100 (25.0%) were located in the Eastern ward and 100 respondents (25.0%) were located in the Western ward.

A total of 3.3% of respondents identified that they lived in the central city, 73.4% lived in the suburbs and 4.3% lived in Ngongotaha (refer to Table 9). A further 4.8% of respondents lived in a lakeside settlement and 14.3% lived in a rural setting.

Table 9 – Respondents' residence

	2012		2011		2010		2009		2008		2007		2006		2005		2012/2011		2011/2010		2010/2009		2009/2008		2008/2007		2007/2006		2006/2005	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	change	change	change	change	change	change	change	change	change	change	change	
Rotorua city (central city area)	13	3.3%	13	3.3%	13	3.3%	13	3.3%	13	3.3%	13	3.3%	13	3.3%	13	3.3%	13	3.3%	-1.7%	-9.6%	12.9%	0.0%	1.1%	1.1%	1.1%	1.1%	1.1%	1.1%	-3.0%	
Rotorua suburbs	293	73.4%	293	73.4%	293	73.4%	293	73.4%	293	73.4%	293	73.4%	293	73.4%	293	73.4%	293	73.4%	4.2%	-5.2%	7.2%	-15.4%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	3.9%	
Ngongotaha	17	4.3%	17	4.3%	17	4.3%	17	4.3%	17	4.3%	17	4.3%	17	4.3%	17	4.3%	17	4.3%	-2.5%	-4.0%	4.0%	-2.4%	5.3%	5.3%	5.3%	5.3%	5.3%	5.3%	3.2%	
Lakeside settlement	19	4.8%	19	4.8%	19	4.8%	19	4.8%	19	4.8%	19	4.8%	19	4.8%	19	4.8%	19	4.8%	0.3%	4.5%	-4.8%	2.8%	-2.3%	-2.3%	-2.3%	-2.3%	-2.3%	-2.3%	1.4%	
Rural	57	14.3%	57	14.3%	57	14.3%	57	14.3%	57	14.3%	57	14.3%	57	14.3%	57	14.3%	57	14.3%	-0.2%	14.3%	-19.3%	15.8%	-11.9%	-11.9%	-11.9%	-11.9%	-11.9%	-11.9%	4.4%	
Not specified	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%	0.0%	0.0%	-0.7%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.2%	
<b>Total</b>	<b>399</b>	<b>100.0%</b>	<b>399</b>	<b>100.0%</b>	<b>399</b>	<b>100.0%</b>	<b>399</b>	<b>100.0%</b>	<b>399</b>	<b>100.0%</b>	<b>399</b>	<b>100.0%</b>	<b>399</b>	<b>100.0%</b>	<b>399</b>	<b>100.0%</b>	<b>399</b>	<b>100.0%</b>												

### 3.8.3 Age

The survey sample covered a wide range of ages (refer to Table 10). A total of 26.3% of respondents were aged 15 to 34 years of age, 40.8% were aged 35 to 54 years, 24.8% were aged 55 to 74 and 8.3% were over 75 years of age. None of the respondents refused to give their age grouping.

Table 10 – Respondents' age

	2012		2011		2010		2009		2008		2007		2006		2005		2012/2011		2011/2010		2010/2009		2009/2008		2008/2007		2007/2006		2006/2005		
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change	change	change	change	change	change	change	
15-24	50	12.5%	17.5%	17.9%	17.9%	7.0%	9.2%	5.7%	9.3%	8.1%	-5.0%	-0.4%	10.9%	-2.2%	3.5%	-3.7%	1.3%														
25-34	55	13.8%	16.5%	16.4%	16.4%	12.3%	9.9%	11.9%	8.1%	15.7%	-2.8%	0.1%	4.2%	2.3%	-2.0%	3.8%	-7.6%														
35-44	87	21.8%	20.0%	18.0%	18.0%	14.5%	16.9%	21.3%	16.0%	16.8%	1.8%	2.0%	3.5%	-2.4%	-4.5%	5.4%	-0.8%														
45-54	76	19.0%	18.0%	20.0%	20.0%	20.8%	20.1%	22.1%	15.5%	18.9%	1.0%	-2.0%	-0.7%	0.7%	-2.0%	6.6%	-3.4%														
55-64	60	15.0%	13.3%	10.9%	10.9%	18.3%	18.6%	17.4%	18.7%	14.9%	1.8%	2.4%	-7.4%	-0.4%	1.2%	-1.3%	3.8%														
65-74	39	9.8%	8.3%	6.5%	6.4%	14.8%	13.4%	13.3%	19.4%	13.8%	1.5%	-2.2%	-4.4%	1.4%	0.1%	-6.1%	5.6%														
75+	33	8.3%	6.5%	0.0%	0.0%	12.3%	10.9%	7.6%	11.8%	11.9%	1.8%	0.1%	-5.9%	1.3%	3.3%	-4.2%	-0.1%														
Refused	0	0.0%	0.0%	0.0%	0.0%	0.3%	0.5%	0.2%	0.7%	0.0%	0.0%	0.0%	-0.3%	-0.2%	0.3%	-0.5%	0.7%														
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.4%	0.5%	0.0%	0.0%	0.0%	0.0%	-0.5%	0.1%	-0.1%	0.5%														
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>														

### 3.8.4 Ethnicity

Respondents in 2012 could select any number of ethnicities they identified with. There were 284 respondents (71.0%) who identified as New Zealand European/Pakeha, followed by New Zealand Maori (29.5%) (refer to Table 11). Asian respondents made up 4.0% of respondents, Pacific Islands made up 3.3% of the sample and other ethnicities made up 6.0% of respondents. They included Americans, Australians, British, Indians, Irish, New Zealanders and South Africans.

Table 11 – Respondents' ethnicity

	2012		2011		2010		2009		2008		2007		2006		2005		2012/2011		2011/2010		2010/2009		2009/2008		2008/2007		2007/2006		2006/2005	
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change	change	change	change	change	change	change	change
New Zealand European/Pakeha	284	71.0%	64.3%	64.0%	64.0%	71.0%	63.5%	64.0%	63.9%	63.9%	64.0%	63.9%	63.9%	63.9%	63.9%	6.8%	0.2%	-7.0%	7.5%	-0.5%	0.1%	0.0%	7.5%	-0.5%	-0.5%	0.1%	0.0%	0.0%	0.0%	
New Zealand Maori	118	29.5%	34.0%	31.7%	31.7%	24.8%	30.3%	32.1%	30.7%	30.7%	32.1%	30.7%	28.9%	28.9%	28.9%	-4.5%	2.3%	7.0%	-5.5%	-1.8%	1.4%	1.8%	-5.5%	-1.8%	1.4%	1.8%	1.8%	1.8%	1.8%	
Pasifika	13	3.3%	5.3%	2.1%	2.1%	2.3%	1.2%	0.6%	0.7%	0.7%	0.6%	0.7%	2.1%	2.1%	2.1%	-2.0%	3.2%	-0.2%	1.0%	0.7%	-0.2%	-0.2%	1.0%	0.7%	-0.2%	-0.2%	-1.4%	-1.4%	-1.4%	
Asian	16	4.0%	2.8%	3.3%	3.3%	1.5%	3.2%	0.8%	0.5%	0.5%	0.8%	0.5%	2.1%	2.1%	2.1%	1.3%	-0.6%	1.8%	-1.7%	2.4%	0.3%	0.3%	-1.7%	2.4%	0.3%	0.3%	-1.6%	-1.6%	-1.6%	
Other	24	6.0%	5.8%	1.2%	1.2%	7.5%	6.0%	1.4%	3.7%	3.7%	1.4%	3.7%	3.0%	3.0%	3.0%	0.3%	4.6%	-6.3%	1.5%	4.6%	-2.3%	0.1%	1.5%	4.6%	-2.3%	0.1%	0.7%	0.7%	0.7%	
Refused	0	0.0%	0.0%	0.0%	0.0%	0.3%	0.7%	0.4%	0.2%	0.2%	0.4%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.3%	-0.5%	0.4%	0.1%	0.1%	-0.5%	0.4%	0.1%	0.2%	0.2%	0.2%	0.2%	
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.8%	0.2%	0.2%	0.8%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.2%	-0.5%	0.5%	0.2%	-0.2%	-0.5%	0.5%	0.2%	0.2%	0.2%	0.2%	
<b>Sample</b>	<b>400</b>		<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>															

Note: In 2008 respondents belonging to multiple ethnic groups were included in all groups; therefore 2008 or later ethnicity data is not additive.

## 4.0 ALCOHOL AND DRUG RELATED RESULTS

Project CARV (Curbing Alcohol Related Violence) began in Rotorua in February 2007, with the aim of implementing initiatives that reduce alcohol related violence. To support the monitoring and evaluation of this project, several additional alcohol-related questions were asked and an additional section of analysis included in the 2007, 2008, 2009 and 2011 survey. These questions were repeated in 2012 and are analysed below.

### 4.1 Alcohol Related Violence/Crime

Additional alcohol related questions were added to four of the questions regarding personal experience with crime over the past 12 months. Respondents were asked if, to their knowledge, a person had been drinking alcohol and the location of the incident if they answered 'yes' to any of the following questions:

- Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?
- Has any stranger or person you do not know well ever verbally abused you?
- Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?
- Are there any other types of crime that haven't been mentioned that you or anyone else in your household has been a victim of over the past 12 months?

Strangers had physically abused 3.5% of respondents over the past 12 months (ie, hit, kicked or punched them or used other violence against them). This was lower than 2011 (7.0%), 2010 (4.4%), 2009 (4.3%) and 2008 (4.5%). Over a third (35.7%) of these respondents were aware their assailant had been drinking alcohol, a decrease by 10.7% from 2011. Of the five incidents where alcohol was definitely involved, three occurred at home or close to home, one at a bar in town and one in a residential street.

Almost one-third (32.0%) of respondents had been verbally abused by a stranger or person that they did not know well, the highest figure of any previous survey period. Over a quarter (26.6%) of these respondents were aware the stranger or person in question had been drinking alcohol prior to or during the incident. This was similar to 2011 levels but lower than the 2010 results (33.6%). Of the 34 incidents where alcohol was definitely involved, the highest frequencies of mentions identified were in the CBD or at home.

A total of 7.3% of respondents had been frightened for the safety of themselves or family/friends because of the anger, threats or violence of a partner/former partner. This was unchanged from 2011 and were jointly the largest in all recorded survey periods and an increase by 3.4% from the 2010 figure of 3.9%. From the 29 respondents who stated yes, 13 (44.8%) of the respondents indicated alcohol had been consumed by their partner/former partner. Of the 13 incidents where alcohol was definitely involved, nine occurred in respondents' homes.

A further 17.0% of respondents identified other crimes committed against themselves, or someone in their household, within the past 12 months. Of the 68 respondents, seven (10.3%) were aware the person in question had been drinking alcohol prior to or during the incident. Crimes included attempted burglaries, breach of a protection order, road rage and vandalism.

## 4.2 Alcohol and Drug Related Mentions

All open questions were analysed for alcohol and drug specific mentions. The results are listed in the following table.

Question No:	Comment
<p>Q2d: What factors/things make you feel unsafe in these places?</p> <p><i>Follows 'Are there particular areas in the CBD where you feel unsafe?'</i></p>	<p><i>From Other:</i>  <i>Area: Around the tourist areas.</i>  <i>Reason: People sitting around smoking dope/gangs</i></p> <p><i>Area: Skate board park.</i>  <i>Reason: Because of the people hanging round - think there is drug dealing there.</i></p>

Question No:	Comment
<p>Q3b: What factors make you feel safe in the CBD during the night time?</p> <p><i>Follows 'Now thinking about the central city area at night time how safe do you normally feel in the central city during the night time?'</i></p>	<p><i>Reasons for feeling safe <b>with other people:</b></i></p> <ul style="list-style-type: none"> <li>• <i>Bars are close together - don't venture far from them.</i></li> </ul>

Question No:	Comment
<p>Q3d: What factors make you feel unsafe in these places?</p> <p><i>Follows 'Are there particular areas in the CBD where you feel most unsafe?'</i></p>	<p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>Kuirau Park:</b></i></p> <ul style="list-style-type: none"> <li>• <i>Drunk people. Youths drinking and / or on drugs. Also boy racers. Sexual predators.</i></li> <li>• <i>Drunken teens and murder.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>City Focus:</b></i></p> <ul style="list-style-type: none"> <li>• <i>Drunk people. Youths drinking and / or on drugs.</i></li> <li>• <i>Groups with hoodies. Glue sniffers.</i></li> <li>• <i>People loitering out front of bars, who aren't smoking, and hide their faces.</i></li> <li>• <i>Sometimes there are drunk people in city focus.</i></li> <li>• <i>Young kids drinking and being stupid eg, being abusive towards you and towards each other.</i></li> <li>• <i>Youth congregate.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>shops on Pukuatua, Haupapa and Arawa streets:</b></i></p> <ul style="list-style-type: none"> <li>• <i>Too many bars/too many young people hanging around in groups.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>The Street (and/or central city bars and clubs):</b></i></p> <ul style="list-style-type: none"> <li>• <i>Alcohol and drunken idiots.</i></li> <li>• <i>Drunk and out of control and on bikes.</i></li> <li>• <i>Drunk people do dumb things.</i></li> <li>• <i>Drunk people.</i></li> </ul>



	<ul style="list-style-type: none"> <li>• <i>Drunk people. Youths drinking and / or on drugs.</i></li> <li>• <i>Drunken agro people.</i></li> <li>• <i>Drunks coming out of pubs.</i></li> <li>• <i>Drunks.</i></li> <li>• <i>Groups with hoodies. Glue sniffers.</i></li> <li>• <i>Strange people and drinking.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>Lake Front</b>:</i></p> <ul style="list-style-type: none"> <li>• <i>Drunk people. Youths drinking and / or on drugs. Also boy racers.</i></li> <li>• <i>Drunken teens and murder.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>shops on or near Tutanekai Street</b>:</i></p> <ul style="list-style-type: none"> <li>• <i>Drunk people. Youths drinking and / or on drugs.</i></li> <li>• <i>Walking from pub to pub, don't know who is lurking.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>Government Gardens</b>:</i></p> <ul style="list-style-type: none"> <li>• <i>Drunk people. Youths drinking and / or on drugs.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>shops on Eruera and Hinemoa streets</b>:</i></p> <ul style="list-style-type: none"> <li>• <i>Too many bars/too many young people hanging around in groups.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>the park areas</b>:</i></p> <ul style="list-style-type: none"> <li>• <i>Groups with hoodies. Glue sniffers.</i></li> <li>• <i>Known for its drug dealing.</i></li> <li>• <i>People hanging around the parks. They may be intoxicated.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>Sulphur Point</b>:</i></p> <ul style="list-style-type: none"> <li>• <i>Some intoxicated people there.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified feeling unsafe at <b>I feel unsafe everywhere in the CBD</b>:</i></p> <ul style="list-style-type: none"> <li>• <i>Bad atmosphere late at night/too many drunk people/often young people.</i></li> <li>• <i>Young people fuelled with alcohol.</i></li> </ul> <p><i>Reason for feeling unsafe from respondents whom identified <b>other</b>:</i></p> <ul style="list-style-type: none"> <li>• <i>All places: Not a lot of people - young teens getting high and being violent, never to me, but still dangerous. Drunks in the street causing trouble.</i></li> <li>• <i>Bar areas: Can't chance it because of horrendous random acts of crime.</i></li> <li>• <i>Lava Bar: Drunken people outside the pubs.</i></li> <li>• <i>Skate Board Park: Youths hanging round looking to fight.</i></li> <li>• <i>Western Heights: 1. Drunken people outside the pubs. 2. Youths hanging round looking to fight.</i></li> </ul>
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<b>Question No:</b>	<b>Comment</b>
Q4d: Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here?	<p><i>Reason for feeling unsafe from respondents whom identified <b>Government Gardens</b> as an unsafe area to park a vehicle:</i></p> <ul style="list-style-type: none"> <li>• <i>I have seen people drinking or doing drugs in the 'sand pit' area opposite the Princes Gate Hotel then walk through to the gardens. Have heard of cars broken into, smashed windows etc.</i></li> </ul>

	<p>Reason for feeling unsafe from respondents whom identified <b>The Street (and/or central city bars and clubs)</b> as an unsafe area to park a vehicle:</p> <ul style="list-style-type: none"> <li>• Behaviour of alcohol fueled people.</li> <li>• Undesirables in area drinking.</li> </ul> <p>Reason for feeling unsafe from respondents who <b>identified other</b>:</p> <ul style="list-style-type: none"> <li>• City bars: Liquor lowers inhibitions, so to park, say between two bars is not a good thing - so any area where there are a lot of bars.</li> </ul>
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Question No:	Comment
Q5b: Where are the most unsafe places to park a car in other areas around Rotorua?	<p>Comments coded to <b>anywhere in Rotorua</b>:</p> <ul style="list-style-type: none"> <li>• In regards to night, any place is not safe. I had my car broken into and it was parked at In Focus outside a pub, but it was raining.</li> </ul>

Question No:	Comment
<p>Q8b: For what reasons do you say that?</p> <p>Follows "Do you feel that the Rotorua District is generally a safe place to live?"</p>	<p>Other specified:</p> <ul style="list-style-type: none"> <li>• People on 'P' willing to do anything to get more drugs.</li> <li>• Too much drinking.</li> <li>• Too much drugs and alcohol.</li> </ul>

Question No:	Comment
Q14: What could be done that would help make Rotorua a safer place?	<p>Comments coded to <b>more Police/more presence/community stations</b>:</p> <ul style="list-style-type: none"> <li>• Extra lighting around communities. More awareness of neighbourhood watch. More patrolling around CBD after pubs close. Extra cameras.</li> <li>• Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.</li> <li>• Increased police presence on foot patrol late at night when pubs and clubs close.</li> <li>• More Police presence in on our streets especially bars and court house.</li> <li>• We should put more money into our policing as it helps everyone. Control licensing of liquor outlets and clubs so Rotorua continues to be a safe place to live.</li> </ul> <p>Comments coded to <b>security/guards/cameras (manned)/Maori Wardens/community patrols</b>:</p> <ul style="list-style-type: none"> <li>• Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.</li> <li>• Extra lighting around communities. More awareness of neighbourhood watch. More patrolling around CBD after pubs close. Extra cameras.</li> <li>• Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.</li> <li>• Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind</li> </ul>

<p>Q14: What could be done that would help make Rotorua a safer place? (cont...)</p>	<p><i>much of the crime in Rotorua.</i></p> <ul style="list-style-type: none"> <li>• <i>More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.</i></li> </ul> <p><b>Comments coded to <i>better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs</i>:</b></p> <ul style="list-style-type: none"> <li>• <i>Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.</i></li> <li>• <i>Change the attitude of some of youths who haven't been given guardianship while they were growing up. Alcohol is at the root of many of the crimes in Rotorua, so although I enjoy a drink I would be in favour of prohibition to reduce crime.</i></li> <li>• <i>Get tough on teenagers drinking and wandering the streets.</i></li> <li>• <i>Give teenagers something to do. Don't have any more liquor stores.</i></li> <li>• <i>School holidays need to be better controlled. Parties should need to be registered with Council or Police.</i></li> <li>• <i>Ship ##### ##### out of town would be a start! Otherwise more focus on teens out at night who are drinking on the streets and causing problems etc...coz if that problem isn't put to rest now it is only going to get bigger.</i></li> </ul> <p><b>Comments coded to <i>building/street improvements (ie, lighting, trees, walkways)</i>:</b></p> <ul style="list-style-type: none"> <li>• <i>Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.</i></li> </ul> <p><b>Comments coded to <i>penalties/laws/consequences/discipline</i>:</b></p> <ul style="list-style-type: none"> <li>• <i>Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.</i></li> <li>• <i>Get tough on teenagers drinking and wandering the streets.</i></li> <li>• <i>Judges - need to be more severe with penalties for the likes of drink driving and crimes of all sorts.</i></li> </ul> <p><b>Comments coded to <i>bars/gambling establishments/wholesalers/drinking issues</i>:</b></p> <ul style="list-style-type: none"> <li>• <i>A complete liquor ban, alcohol is the root of all evil in Rotorua.</i></li> <li>• <i>A higher drinking age - totally enforced.</i></li> <li>• <i>Ban alcohol in all areas.</i></li> <li>• <i>Ban the young people from drinking. Reduce the number of liquor outlets in Rotorua.</i></li> <li>• <i>Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.</i></li> <li>• <i>Change the attitude of some of youths who haven't been given guardianship while they were growing up. Alcohol is at the root of many of the crimes in Rotorua, so although I enjoy a drink I would be in favour of prohibition to reduce crime.</i></li> <li>• <i>Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.</i></li> <li>• <i>Give teenagers something to do. Don't have any more liquor stores.</i></li> <li>• <i>I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.</i></li> <li>• <i>I think you should have all the bars in one area instead of spread throughout the city, then all the problems will be in one area and easier to police.</i></li> <li>• <i>If you want to have an alcohol ban, what's the point of having bars etc, with outside seating like Hennessy's etc. It is still alcohol and it still assists in the drunken behaviour and violence as if you have a bottle of alcohol on the streets or in a park or at lake front.</i></li> </ul>
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- Increased police presence on foot patrol late at night when pubs and clubs close.
- Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind much of the crime in Rotorua.
- More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.
- Reduce the incidence of excessive alcohol use and binge drinking across the population.
- Reduce the number of liquor outlets in Rotorua. There are far too many and some are very close to schools.
- Shorter hours for licensed premises, alcohol is involved in all sorts of crime and violence.
- Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.
- Watching out for underage drinkers.
- We should put more money into our policing as it helps everyone. Control licensing of liquor outlets and clubs so Rotorua continues to be a safe place to live.

Comments coded to **remove gangs/insignia/undesirable people:**

- Make the town drug free. Make it illegal to wear hoodies around town.
- Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.

Comments coded to **liquor ban:**

- A complete liquor ban, alcohol is the root of all evil in Rotorua.
- Ban alcohol in all areas.
- Have a liquor ban in all the suburbs as well as the CBD as alcohol abuse causes much of the crime.
- Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.
- Liquor ban everywhere in Rotorua and suburbs.
- Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind much of the crime in Rotorua.

Comments coded to **reducing drug use/drug issues:**

- I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.
- Make the town drug free. Make it illegal to wear hoodies around town.
- More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.
- Nothing, as I think it is the drugs that are behind many crimes and I don't think you can get rid of drugs.
- Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.

Comments coded to **raise the drinking age:**

- A higher drinking age - totally enforced.
- I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.

Comments coded to **other:**

- Ban all pokie machines. Only have pokie machines at a casino.
- Make the town drug free. Make it illegal to wear hoodies around town.

Question No:	Comment
Q14b: What do you see as the top safety priorities for Rotorua in the next three years?	<p>Comments coded to <b>better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs:</b></p> <ul style="list-style-type: none"> <li>• Alcohol issues with youth, binge drinking - tackle this issue.</li> <li>• Annihilate gangs of youth on the streets and put a stop to large out of control parties. Idiots who are drunk and like to play chicken with cars need to be arrested and if hit, the driver not responsible. Roads are for vehicles, not drunken idiots.</li> <li>• Control drinking youth and gangsters in general.</li> <li>• Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.</li> <li>• Getting rid of #####!!!!, she is a danger to society!.. But otherwise like I said the teen drinking and behaviour problem.</li> <li>• Promoting alcohol use in moderation. Working with young people. Generating employment.</li> <li>• Reduce violent crime and incidents around alcohol concerning young people and parties.</li> <li>• Reducing alcohol related incidents on the streets especially involving young people.</li> <li>• Targeting youth drinking.</li> <li>• Youth intervention. Better control of liquor stores and outlets selling to underage people.</li> </ul> <p>Comments coded to <b>road safety/boy racers:</b></p> <ul style="list-style-type: none"> <li>• Focus on drink driving and safe driving.</li> <li>• Police presence. Raise drinking age. People paying more attention to road rules.</li> </ul> <p>Comments coded to <b>more Police/increased presence/community stations:</b></p> <ul style="list-style-type: none"> <li>• Controlling the drinking, and cracking down on assault and verbal abuse.</li> <li>• Police presence. Raise drinking age. People paying more attention to road rules.</li> </ul> <p>Comments coded to <b>types of crimes (other) that should be targeted:</b></p> <ul style="list-style-type: none"> <li>• Alcohol &amp; drugs. Violence.</li> <li>• Controlling the drinking, and cracking down on assault and verbal abuse.</li> <li>• Family violence to children. Car thefts. Alcohol related crime.</li> <li>• Reduce violent crime and incidents around alcohol concerning young people and parties.</li> </ul> <p>Comments coded to <b>security/guards/cameras (manned)/Maori Wardens/community patrols/unpopular music (to deter loitering youths):</b></p> <ul style="list-style-type: none"> <li>• Tighten up on liquor bans and controls on bars/clubs. If you have Guardians get them out on the streets. Let them be seen and not just walking around shopping, eating, smoking. Also they need to cover a bigger area - there is 5 of them.</li> </ul> <p>Comments coded to <b>better traffic controls:</b></p> <ul style="list-style-type: none"> <li>• Less alcohol availability especially for teenagers. Traffic light - red light cameras Fenton Street and Lake Road.</li> </ul> <p>Comments coded to <b>bars/ gambling establishments/ wholesalers/ drinking issues/ liquor ban:</b></p> <ul style="list-style-type: none"> <li>• Alcohol &amp; drugs. Violence.</li> <li>• Alcohol issues with youth, binge drinking - tackle this issue.</li> <li>• Alcohol related offences are a big problem. I'm not sure what could be</li> </ul>

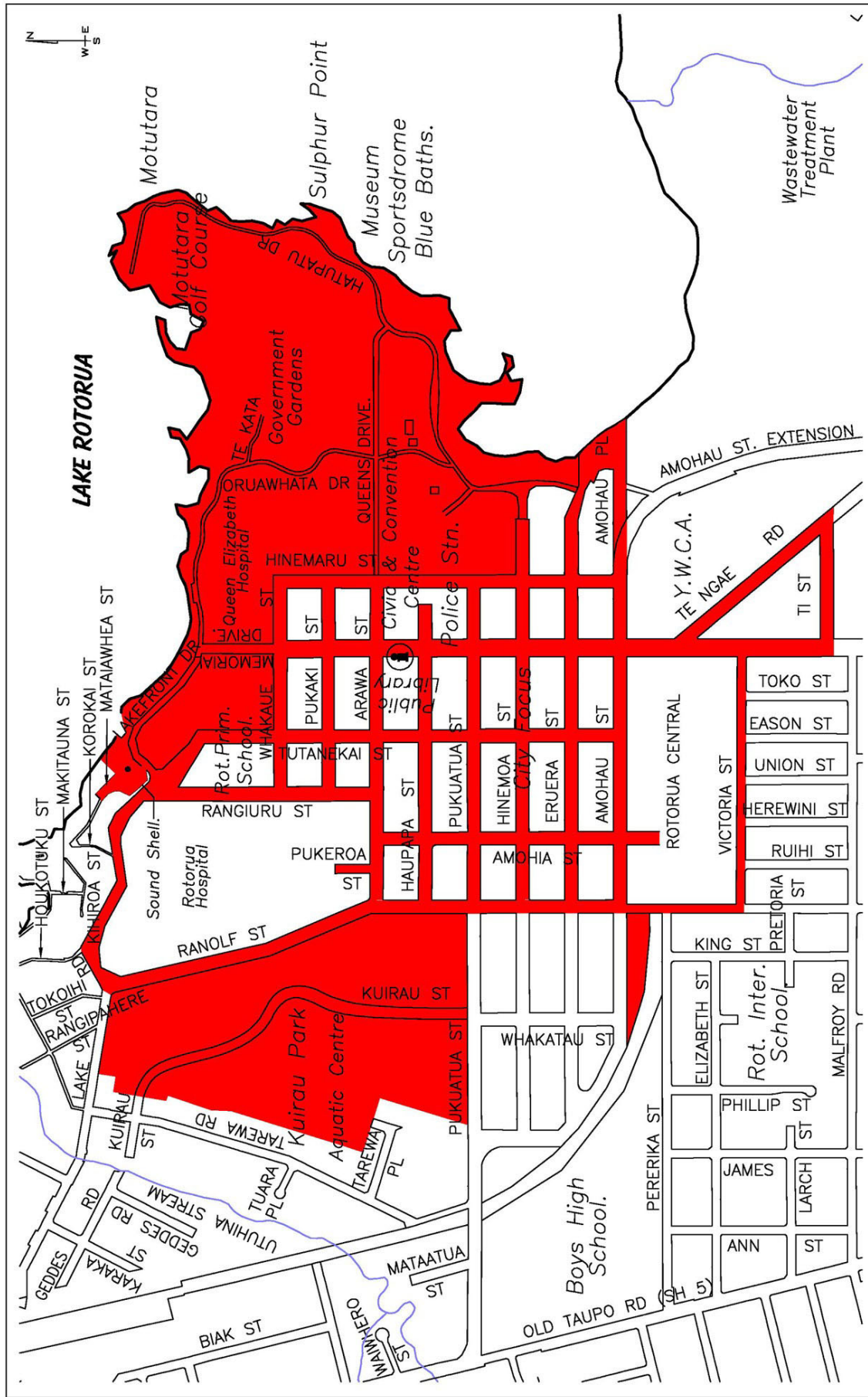
<p>Q14b: What do you see as the top safety priorities for Rotorua in the next three years? (cont...)</p>	<p>done to reduce them.</p> <ul style="list-style-type: none"> <li>• Control drinking youth and gangsters in general.</li> <li>• Crack down on alcohol abuse and family abuse.</li> <li>• Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.</li> <li>• Gangs, drugs, and alcohol.</li> <li>• Getting rid of #####!!!!, she is a danger to society!.. But otherwise like I said the teen drinking and behaviour problem.</li> <li>• Giving the youth something to do and somewhere to go (mainly weekends). Putting up the drinking age.</li> <li>• Less alcohol availability especially for teenagers. Traffic light - red light cameras Fenton Street and Lake Road.</li> <li>• Police presence. Raise drinking age. People paying more attention to road rules.</li> <li>• Promoting alcohol use in moderation. Working with young people. Generating employment.</li> <li>• Reduce gang and alcohol problems in Rotorua.</li> <li>• Reduce number of intoxicated people in town, both at night or day - their unpredictable behaviour is a risk to safety of others.</li> <li>• Reduce violent crime and incidents around alcohol concerning young people and parties.</li> <li>• Reducing alcohol related incidents on the streets especially involving young people.</li> <li>• Reducing domestic violence. Protecting children from violence &amp; neglect. Alcohol abuse reduction.</li> <li>• Screening people who go into shops to buy alcohol to reduce underage drinking.</li> <li>• Targeting youth drinking.</li> <li>• The amount of liquor stores all over Rotorua should be reduced so that alcohol consumption goes down.</li> <li>• Tighten up on liquor bans and controls on bars/clubs. If you have Guardians get them out on the streets. Let them be seen and not just walking around shopping, eating, smoking. Also they need to cover a bigger area - there is 5 of them.</li> <li>• Youth intervention. Better control of liquor stores and outlets selling to underage people.</li> </ul> <p>Comments coded to <b>family violence and education</b>:</p> <ul style="list-style-type: none"> <li>• Crack down on alcohol abuse and family abuse.</li> <li>• Family violence to children. Car thefts. Alcohol related crime.</li> <li>• Reducing domestic violence. Protecting children from violence &amp; neglect. Alcohol abuse reduction.</li> </ul> <p>Comments coded to <b>education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community</b>:</p> <ul style="list-style-type: none"> <li>• Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.</li> </ul> <p>Comments coded to <b>gangs/insignia/undesirable people</b>:</p> <ul style="list-style-type: none"> <li>• Control drinking youth and gangsters in general.</li> <li>• Gangs, drugs, and alcohol.</li> <li>• Reduce gang and alcohol problems in Rotorua.</li> </ul> <p>Comments coded to <b>increase Rotorua's prosperity/reduce unemployment</b>:</p> <ul style="list-style-type: none"> <li>• Giving the youth something to do and somewhere to go (mainly weekends). Putting up the drinking age.</li> <li>• Promoting alcohol use in moderation. Working with young people. Generating employment.</li> </ul> <p>Comments coded to <b>Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service</b>:</p> <ul style="list-style-type: none"> <li>• Family violence to children. Car thefts. Alcohol related crime.</li> </ul>
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	<p><i>Comments coded to <b>reducing drug use/drug issues</b>:</i></p> <ul style="list-style-type: none"><li>• <i>Alcohol &amp; drugs. Violence.</i></li><li>• <i>Drug problem. The trafficking. Dealing in drugs causes most of the social problem in the community.</i></li><li>• <i>Gangs, drugs, and alcohol.</i></li><li>• <i>Reducing the use of drugs. Not just applicable to Rotorua.</i></li></ul> <p><i>Comments coded to <b>drink driving education/drink driving</b>:</i></p> <ul style="list-style-type: none"><li>• <i>Alcohol is a problem with drinking and driving.</i></li><li>• <i>Drink driving.</i></li><li>• <i>Focus on drink driving and safe driving.</i></li></ul>
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**APPENDIX ONE: MAP OF CBD, AREA COVERED BY 2003 LIQUOR BAN BYLAW**



# MAP OF CBD, AREA COVERED BY 2003 LIQUOR BAN BYLAW



■ AREAS SUBJECT TO LIQUOR BAN

**APPENDIX TWO: ROTORUA PERCEPTIONS OF SAFETY SURVEY 2012  
SURVEY FORM**

ID: \_\_\_\_\_

Interviewer: \_\_\_\_\_

# ROTORUA PERCEPTIONS OF SAFETY SURVEY 2012

Hello/Kia Ora, this is \_\_\_\_\_ from APR Consultants. We are currently doing a survey with Rotorua District residents about their perceptions of safety within the district on behalf of the Rotorua District Council. The results from this survey will assist planning for a safe community.

*(Is it possible to please speak to someone in your household who is aged 15 years or older?)*

Can you spare about 10 to 15 minutes of your time to answer some questions? All responses will remain completely confidential and will be grouped with others.

If it is not convenient to talk now, when would it be convenient to call you back? *(Record their details on phone number sheet)*

**Information to give respondent if needed:**

- All information you give is confidential within the provisions of the Privacy Act and the Market Research Society Code of Ethics.
- Your responses will be grouped with others' before being released (RDC do not have access to individual responses). The purpose is to establish whether there are any trends in the Rotorua District, including the city area.
- Your responses will be used only for the purpose of this research.
- You are welcome to ring my supervisor Elvis at APR Consultants during working hours on 0800 277 937. He will be happy to confirm the purpose of the research and discuss any other matters further with you.
- **This survey has been conducted each year since 2005. The process is being repeated in order to track safety perceptions within Rotorua.**
- For the purpose of this survey, the CBD is defined as the area between and including Kuirau Park up Ranolf Street to the Lake Front, along to Sulphur Point, down to Victoria Street and back up Ranolf Street. Key landmark areas included are:
  - Rotorua Central Mall;
  - Skateboard Park;
  - Govt Gardens/Blue Baths/Poly Pools area; and
  - Ti Street "triangle".

**The first set of questions relate to visiting Rotorua's Central Business District (CBD) and your feeling of safety in this central city area**

**1. How often do you visit the Rotorua central city area (CBD)?** *(please prompt & tick ONE only)*

- O1 Daily
- O2 Weekly
- O3 Fortnightly
- O4 Monthly
- O5 Annually *(how many visits per year?)* .....
- O6 Never *(skip to Q5)*

**2a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the daytime?** (please prompt & tick ONE only)

- O1 Very safe (continue to 2b)
- O2 Safe (continue to 2b)
- O3 Neither safe nor unsafe (skip to Q3a)
- O4 Unsafe (skip to Q2c)
- O5 Very unsafe (skip to Q2c)
- O6 Don't know (skip to Q3a)
- O7 Not applicable (ie, don't go into the CBD during the daytime) – (skip to Q3a)

**2b. What factors make you feel safe in the CBD during the daytime?** (do not prompt - tick all that apply & skip to Q3a)

- O1 Light  O6 Other (please specify).....
- O2 Security cameras .....
- O3 Presence of other people .....
- O4 Presence of police .....
- O5 Don't know .....

**2c. Are there particular areas in the CBD where you feel most unsafe? ....**

- O1 Yes (continue to Q2d)
- O2 No (skip to Q3a)
- O3 Don't know (skip to Q3a)

**2d. What factors/things make you feel unsafe in these places?** (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

Safety during the daytime - tick all that apply		Reasons for feeling unsafe
Rotorua Central Mall (the shops surrounding the Warehouse)	<input type="radio"/> O1	..... ..... ..... ..... ..... ..... ..... ..... ..... ..... ..... ..... ..... ..... ..... .....
City Focus	<input type="radio"/> O2	
"The Streat" (and/or central city bars and clubs)	<input type="radio"/> O3	
The park areas	<input type="radio"/> O4	
Shops on or near Tutanekai Street	<input type="radio"/> O5	
Shops on Eruera and Hinemoa streets	<input type="radio"/> O6	
Shops on Pukuatua, Haupapa and Arawa streets	<input type="radio"/> O7	
Lake Front	<input type="radio"/> O8	
Kuirau Park	<input type="radio"/> O9	
Polynesian Spa	<input type="radio"/> O10	
Museum	<input type="radio"/> O11	
Government Gardens	<input type="radio"/> O12	
Sulphur Point	<input type="radio"/> O13	
Other (please be specific)	<input type="radio"/> O14	
..... .....		
I feel unsafe everywhere in the CBD	<input type="radio"/> O15	
Don't know	<input type="radio"/> O16	

**3a. Now thinking about the central city area at nighttime how safe do you normally feel in the central city during the nighttime?** (please prompt & tick ONE only)

- 1 Very safe (continue to 3b)
- 2 Safe (continue to 3b)
- 3 Neither safe nor unsafe (skip to Q4a)
- 4 Unsafe (skip to Q3c)
- 5 Very unsafe (skip to Q3c)
- 6 Don't know (skip to Q4a)
- 7 Not applicable (ie, don't go into the CBD during the nighttime) – (skip to Q4a)

**3b. What factors make you feel safe in the CBD during the nighttime?** (do not prompt - tick all that apply & skip to Q4a)

- 1 Light  6 Other (please specify).....
- 2 Security cameras
- 3 Presence of other people .....
- 4 Presence of police
- 5 Don't know .....

**3c. Are there particular areas in the central city area (CBD) where you feel most unsafe?** (please tick ONE only)

- 1 Yes (continue to Q3d)
- 2 No (skip to Q4a)
- 3 Don't know (skip to Q4a)

**3d. Where are these unsafe locations and what factors/things make you feel unsafe in these places?** (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

Safety during the nighttime - tick all that apply		Reasons for feeling unsafe
Rotorua Central Mall (the shops surrounding the Warehouse)	<input type="radio"/> 1	.....
City Focus	<input type="radio"/> 2	.....
"The Streat" (and/or central city bars and clubs)	<input type="radio"/> 3	.....
The park areas	<input type="radio"/> 4	.....
Shops on or near Tutanekai Street	<input type="radio"/> 5	.....
Shops on Eruera and Hinemoa streets	<input type="radio"/> 6	.....
Shops on Pukuatua, Haupapa and Arawa streets	<input type="radio"/> 7	.....
Lake Front	<input type="radio"/> 8	.....
Kuirau Park	<input type="radio"/> 9	.....
Polynesian Spa	<input type="radio"/> 10	.....
Museum	<input type="radio"/> 11	.....
Government Gardens	<input type="radio"/> 12	.....
Sulphur Point	<input type="radio"/> 13	.....
Other (please be specific) ..... .....	<input type="radio"/> 14	..... .....
I feel unsafe everywhere in the CBD	<input type="radio"/> 15	.....
Don't know	<input type="radio"/> 16	.....

**The second set of questions relate to when your vehicle is parked in the central city area and other locations around the Rotorua District**

**4a. During the daytime, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... (please prompt & tick ONE only)**

- |   |  |
|---|--|
| <input type="radio"/> 1 Always worry about your vehicle | <input type="radio"/> 4 Never worry  |
| <input type="radio"/> 2 Usually worry                   | <input type="radio"/> 5 Not applicable (ie, don't drive/never park in CBD) |
| <input type="radio"/> 3 Sometimes worry                 | <input type="radio"/> 6 Don't know   |

**4b. During the nighttime, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... (please prompt & tick ONE only)**

- |   |  |
|---|--|
| <input type="radio"/> 1 Always worry about your vehicle | <input type="radio"/> 4 Never worry  |
| <input type="radio"/> 2 Usually worry                   | <input type="radio"/> 5 Not applicable (ie, don't drive/never park in CBD) |
| <input type="radio"/> 3 Sometimes worry                 | <input type="radio"/> 6 Don't know   |

**4c. Would you say there are unsafe places to park a vehicle in the central city area? (please tick ONE only)**

- 1 Yes (continue to Q4d)  
2 No (skip to Q5)  
3 Don't know (skip to Q5)

**4d. Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here?** ie, are there certain areas where you worry about your vehicle being broken into or stolen? (DO NOT prompt & tick all that apply, list any other mentions and for each location list reasons for feeling unsafe).

Safety during the nighttime - tick all that apply		Reasons for feeling unsafe
Rotorua Central Mall (the shops surrounding the Warehouse)	<input type="radio"/> 1	.....
City Focus	<input type="radio"/> 2	.....
"The Streat" (and/or central city bars and clubs)	<input type="radio"/> 3	.....
The park areas	<input type="radio"/> 4	.....
Shops on or near Tutanekai Street	<input type="radio"/> 5	.....
Shops on Eruera and Hinemoa streets	<input type="radio"/> 6	.....
Shops on Pukuatua, Haupapa and Arawa streets	<input type="radio"/> 7	.....
Lake Front	<input type="radio"/> 8	.....
Kuirau Park	<input type="radio"/> 9	.....
Polynesian Spa	<input type="radio"/> 10	.....
Museum	<input type="radio"/> 11	.....
Government Gardens	<input type="radio"/> 12	.....
Sulphur Point	<input type="radio"/> 13	.....
Other (please be specific) ..... .....	<input type="radio"/> 14	..... .....
It is unsafe to park everywhere in the CBD	<input type="radio"/> 15	.....
Don't know	<input type="radio"/> 16	.....

**5. Now think about parking your vehicle in other locations around the Rotorua District, at any time of the day or night.**

**5a. Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)?** (ie, are there certain areas where you worry about your vehicle being broken into or stolen? *(please tick ONE only)*)

- O1 Yes *(continue to Q5b)*
- O2 No *(skip to Q6)*
- O3 Don't know *(skip to Q6)*

**5b. Where are the most unsafe places to park a car in other areas around Rotorua?** *DO NOT prompt, tick all that apply and list other mentions)*

- |   |   |
|---|---|
| <input type="radio"/> O1 Fenton Street (motel area) | <input type="radio"/> O6 Airport  |
| <input type="radio"/> O2 The Redwood Forest carpark | <input type="radio"/> O7 Okere Falls  |
| <input type="radio"/> O3 Waipa                      | <input type="radio"/> O8 Waste Water Motors <i>(private car sales yard on Te Ngae Rd)</i> |
| <input type="radio"/> O4 Blue/Green Lake            | <input type="radio"/> O9 Rainbow Mountain   |
| <input type="radio"/> O5 Aquatic Centre             | <input type="radio"/> O10 Kerosene Creek  |
|   | <input type="radio"/> O11 Other <i>(please be specific)</i> .....                         |

**The third set of questions relate to the safety of Rotorua and the neighbourhood or area that you live in**

**6a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the daytime?** *(please prompt & tick ONE only)*

- |  |                                      |
|--|--------------------------------------|
| <input type="radio"/> O1 Very safe               | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe                    | <input type="radio"/> O6 Don't know  |
| <input type="radio"/> O3 Neither safe nor unsafe |                                      |
| <input type="radio"/> O4 Unsafe                  |                                      |

**6b. And how safe do you normally feel in your local neighbourhood during the nighttime?** *(please prompt & tick ONE only)*

- |  |                                      |
|--|--------------------------------------|
| <input type="radio"/> O1 Very safe               | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe                    | <input type="radio"/> O6 Don't know  |
| <input type="radio"/> O3 Neither safe nor unsafe |                                      |
| <input type="radio"/> O4 Unsafe                  |                                      |

**7a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the daytime?** *(please prompt & tick ONE only)*

- |  |                                      |
|--|--------------------------------------|
| <input type="radio"/> O1 Very safe               | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe                    | <input type="radio"/> O6 Don't know  |
| <input type="radio"/> O3 Neither safe nor unsafe |                                      |
| <input type="radio"/> O4 Unsafe                  |                                      |

**7b. And how safe do you normally feel in your home during the nighttime?** *(please prompt & tick ONE only)*

- |  |                                      |
|--|--------------------------------------|
| <input type="radio"/> O1 Very safe               | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe                    | <input type="radio"/> O6 Don't know  |
| <input type="radio"/> O3 Neither safe nor unsafe |                                      |
| <input type="radio"/> O4 Unsafe                  |                                      |

**8a. Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really' or 'definitely not'? (please prompt & tick ONE only)**

- 1 Definitely (*skip to Q9*)      3 Not really (*continue to Q8b*)      5 Don't know (*skip to Q9*)  
2 Mostly (*skip to Q9*)      4 Definitely not (*continue to Q8b*)

**8b. For what reasons do you say that? (DO NOT prompt and tick all mentions)**

**PROMPT: Are there any other reasons?**

- 1 Assaults/muggings/physical violence      6 Other (*specify*).....  
2 Too many burglaries/home invasions  
3 Not safe in some areas/undesirables .....  
4 High crime rate/too much crime  
5 Problems with young people/street kids/not enough to do .....

**9. Generally speaking, do you feel you... (please prompt 1 and 2 & tick ONE only)**

- 1 Can trust people      3 50/50 (*do not prompt*)  
2 Can't be too careful when dealing with people      4 Don't know



**The fourth set of questions relate to scenarios that might have happened to you or someone else in your household over the last 12 months**

**10. If there is a question that you cannot or don't wish to answer, I'll go to the next question.**

**Over the past 12 months, that is, since March 2011...** (please prompt)

- Remember that all your responses are confidential and anonymous.
- The purpose is to find out whether there are any patterns between crimes committed and people's feelings of safety.

	Yes (✓)	No (✓)	Don't know (✓)	Refused (✓)
a. Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?				
b. Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?				
c. Has anyone succeeded in getting into your home or garage without permission?				
d. Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?				
e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?				
<b>If yes</b> , to your knowledge had this person been drinking alcohol? Where were you when this happened? .....				
f. Has any stranger or person you do not know well ever verbally abused you?				
<b>If yes</b> , to your knowledge had this person been drinking alcohol? Where were you when this happened? .....				
g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?				
<b>If yes</b> , to your knowledge had this person been drinking alcohol? Where were you when this happened? .....				
h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household have been a victim of over the past 12 months? (if yes, please describe) ..... .....				
<b>If yes</b> , to your knowledge had this person been drinking alcohol? Where were you when this happened? .....				
i. Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police?				

**The fifth set of questions relate to things being done to reduce crime in our community**

**11. Are you aware that there is a Community Policing Centre in the central city area?**

- Yes → If yes, where is it specifically located? .....
- No

**11a. Are you aware of the City Safe Guardians project operating in the central city area?**

- Yes → (continue to Q11b)
- No → (skip to Q12a)

**11b. How useful do you think the City Safe Guardians project is in making the central city area a safer place? (please prompt & tick ONE only)**

- 1 Very useful 6 Don't know
- 2 Useful
- 3 Some use
- 4 Not very useful
- 5 Not at all useful

**12a. Are you aware that crime prevention closed circuit television cameras are operating in the central city area?**

- 1 Yes → (continue to Q12b)
- 2 No → (skip to Q13a)

**12b. How useful do you think these cameras are in making the central city area a safer place? (please prompt & tick ONE only)**

- 1 Very useful 6 Don't know
- 2 Useful
- 3 Some use
- 4 Not very useful
- 5 Not at all useful

**13a. Are you aware that there is a liquor ban in the central city area?**

- 1 Yes → (If yes, continue to Q13b)
- 2 No → (skip to Q14)

**13b. How useful do you think the liquor ban is in making the central city area a safer place? (please prompt & tick ONE only)**

- 1 Very useful 6 Don't know
- 2 Useful
- 3 Some use
- 4 Not very useful
- 5 Not at all useful

**14. What could be done that would help make Rotorua a safer place? (Please think about the neighbourhood that you live in, personal safety within the central city, vehicle safety)**

.....

.....

.....

**14b. Thinking about all aspects of safety (eg, accidents as well as intentional injuries) what do you see as the top safety priorities for Rotorua in the next three years?** *(Please think about the neighbourhood that you live in, personal safety within the central city, vehicle safety)*

.....

.....

**Lastly, we have some questions to ensure that we survey a cross-section of residents**

**15. Gender** *(ask only if unsure)*

- Male  
 Female

**16. Which of the following best describes where you live?** *(please prompt and specify location)*

<input type="radio"/> <b>OA Rotorua city (central city area)</b>		
<input type="radio"/> <b>OB Rotorua suburbs</b> <i>(please tick ONE location below)</i>		
<input type="radio"/> O1 Fenton Park	<input type="radio"/> O10 Mangakakahi	<input type="radio"/> O19 Springfield
<input type="radio"/> O2 Fordlands	<input type="radio"/> O11 Matipo Heights	<input type="radio"/> O20 Sunnybrook
<input type="radio"/> O3 Glenholme	<input type="radio"/> O12 Ngapuna	<input type="radio"/> O21 Tihiotonga
<input type="radio"/> O4 Hannahs Bay	<input type="radio"/> O13 Ohinemutu	<input type="radio"/> O22 Utuhina
<input type="radio"/> O5 Hillcrest	<input type="radio"/> O14 Owhata	<input type="radio"/> O23 Western Heights
<input type="radio"/> O6 Holdens Bay	<input type="radio"/> O15 Pleasant Heights	<input type="radio"/> O24 Whakarewarewa
<input type="radio"/> O7 Kawaha Point	<input type="radio"/> O16 Pomare	<input type="radio"/> O25 Other <i>(please specify)</i> .....
<input type="radio"/> O8 Koutu	<input type="radio"/> O17 Pukehangi	.....
<input type="radio"/> O9 Lynmore	<input type="radio"/> O18 Selwyn Heights	.....
<input type="radio"/> <b>OC Ngongotaha</b>		
<input type="radio"/> <b>OD Lakeside settlement</b> <i>(please tick ONE location below)</i>		
<input type="radio"/> O1 Lake Tarawera	<input type="radio"/> O4 Lake Okareka	<input type="radio"/> O6 Other <i>(please specify)</i> .....
<input type="radio"/> O2 Lake Rotoiti	<input type="radio"/> O5 Lake Rotoehu	.....
<input type="radio"/> O3 Lake Rotoma		.....
<input type="radio"/> <b>OE Rural</b> <i>(please tick ONE location below)</i>		
<input type="radio"/> O1 Atiamuri	<input type="radio"/> O8 Ngakuru	<input type="radio"/> O15 Waiotapu Village
<input type="radio"/> O2 Hamurana	<input type="radio"/> O9 Reporoa	<input type="radio"/> O16 Waiteti
<input type="radio"/> O3 Horohoro	<input type="radio"/> O10 Rerewhakaaitu	<input type="radio"/> O17 Other <i>(please specify)</i> .....
<input type="radio"/> O4 Kaharoa	<input type="radio"/> O11 Tarukenga	.....
<input type="radio"/> O5 Kapenga	<input type="radio"/> O12 Tumunui	.....
<input type="radio"/> O6 Mamaku	<input type="radio"/> O13 Waikite Valley	.....
<input type="radio"/> O7 Mourea	<input type="radio"/> O14 Waimangu	.....

**17. Please stop me when I reach your age group** *(please prompt & tick ONE only)*

- |                                |   |
|--------------------------------|---|
| <input type="radio"/> O1 15-24 | <input type="radio"/> O5 55-64                            |
| <input type="radio"/> O2 25-34 | <input type="radio"/> O6 65-74                            |
| <input type="radio"/> O3 35-44 | <input type="radio"/> O7 75+                              |
| <input type="radio"/> O4 45-54 | <input type="radio"/> O8 Refused <i>(do not read out)</i> |

**18. Which of the following ethnic groups do you mainly identify with? (please prompt & tick all that apply)**

- 1 NZ Pakeha/European                      4 Asian  
2 NZ Maori                                      5 Other (please specify) .....  
3 Pacific Island                                6 Refused (do not read out)

**19. Would you like to receive a copy of the final aggregated results from this survey? (if yes, please complete details below)**

- APR Consultants will ensure confidentiality by detaching your contact details so that your responses and contact details cannot be matched.
- Results will be available from the district council in July 2012.

**Name:** ..... **Email:** .....

**Postal address:** .....

**If respondents do not complete Q19, please also ask:**

**May I also ask your first name? This is just so my supervisor can do quality control checks on me if necessary.**

First name: .....

**Thank you for your participation. We appreciate your time!  
If you have any queries, please feel free to contact Elvis at APR Consultants.**

## APPENDIX 3: DETAILED SURVEY RESULTS 2012

Note: Results have been weighted by Age Group to match the ratio of the 2006 Census results.

**The first set of questions relate to visiting Rotorua's Central Business District (CBD) and your feeling of safety in this central city area**

1 How often do you visit the Rotorua central city area (CBD)? (please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Daily	121	30.3%	37.3%	33.7%	22.3%	20.6%	26.4%	19.9%	25.9%	-7.0%	3.6%	11.5%	1.7%	-5.8%	6.5%	-6.0%
Weekly	199	49.8%	47.5%	49.9%	54.3%	61.8%	52.8%	55.3%	48.0%	2.3%	-2.4%	-4.4%	-7.5%	8.9%	-2.4%	7.3%
Fortnightly	45	11.3%	7.8%	7.1%	12.8%	11.2%	12.1%	14.0%	11.5%	3.5%	0.7%	-5.7%	1.6%	-1.0%	-1.9%	2.5%
Monthly	30	7.5%	5.0%	7.9%	9.3%	6.0%	7.2%	8.1%	8.9%	2.5%	-2.9%	-1.4%	3.3%	-1.3%	-0.9%	-0.8%
Annually	3	0.8%	1.5%	0.5%	1.0%	0.5%	0.6%	1.7%	3.2%	-0.8%	1.0%	-0.5%	0.5%	-0.1%	-1.1%	-1.5%
Never	2	0.5%	0.5%	1.0%	0.5%	0.0%	0.8%	1.0%	2.5%	0.0%	-0.5%	0.5%	0.5%	-0.8%	-0.2%	-1.6%
Not specified	0	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.5%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

[skip to Q5]

Annually specified:

	2012	
	Number	Percent
Once	0	0.0%
Twice	1	50.0%
Three times	0	0.0%
Four times	0	0.0%
Five times	1	50.0%
Not specified	0	0.0%
<b>Total</b>	<b>2</b>	<b>100.0%</b>

2a Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the daytime? (please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very safe (continue to Q2b)	159	39.9%	37.9%	40.6%	38.4%	40.0%	40.4%	37.5%	35.3%	2.0%	-2.7%	2.2%	-1.5%	-0.5%	3.0%	2.2%
Safe (continue to Q2b)	196	49.2%	48.0%	50.3%	48.0%	51.9%	50.3%	43.7%	51.4%	1.3%	-2.3%	2.3%	-3.9%	1.6%	6.6%	-7.7%
Neither safe nor unsafe (skip to Q3a)	29	7.3%	8.5%	7.1%	5.8%	5.2%	5.7%	15.1%	7.2%	-1.3%	1.4%	1.3%	0.6%	-0.5%	-9.4%	7.9%
Unsafe (skip to Q2c)	9	2.3%	4.3%	1.3%	7.5%	2.2%	2.8%	2.0%	4.1%	-2.0%	3.0%	-6.2%	5.3%	-0.5%	0.8%	-2.2%
Very unsafe (skip to Q2c)	3	0.8%	0.8%	0.5%	0.3%	0.5%	0.6%	0.7%	1.3%	0.0%	0.3%	0.2%	-0.2%	-0.1%	-0.2%	-0.6%
Don't know (skip to Q3a)	1	0.3%	0.3%	0.0%	0.0%	0.2%	0.2%	0.2%	0.2%	0.0%	0.3%	0.0%	-0.2%	0.1%	-0.1%	0.0%
Not applicable (skip to Q3a)	0	0.0%	0.3%	0.2%	0.0%	0.0%	0.0%	0.7%	0.4%	-0.3%	0.1%	0.2%	0.0%	0.0%	-0.7%	0.3%
Not specified	1	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>398</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

2b What factors make you feel safe in the CBD during the daytime? (do not prompt - tick all that apply & skip to Q3a)

	2012		2011	2010	2009	2008	2007	2006	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change
Light	66	18.6%	16.9%	17.4%	22.7%	11.9%	9.8%	9.5%	1.7%	-0.5%	-5.3%	10.8%	2.1%	0.3%
Security cameras	16	4.5%	5.4%	4.4%	2.0%	2.4%	3.0%	4.0%	-0.8%	1.0%	2.4%	-0.4%	-0.6%	-0.9%
Presence of other people	167	47.0%	50.4%	61.4%	48.5%	46.2%	53.0%	48.3%	-3.4%	-11.0%	12.9%	2.3%	-6.8%	4.7%
Presence of police	68	19.2%	16.3%	12.4%	13.1%	13.0%	12.6%	14.1%	2.8%	3.9%	-0.7%	0.1%	0.4%	-1.5%
Don't know	27	7.6%	11.0%	7.3%	9.6%	15.4%	13.0%	20.5%	-3.4%	3.7%	-2.3%	-5.8%	2.4%	-7.4%
Other	169	47.6%	39.7%	29.8%	44.2%	40.8%	40.2%	31.2%	7.9%	9.9%	-14.4%	3.4%	0.6%	9.0%
<b>Sample</b>	<b>355</b>													

Note: Not additive as respondents could identify more than one factor.

*Other specified:*

	Number	Percent
Don't have any reason to feel unsafe	69	40.8%
Able bodied/confident	26	15.4%
Maori wardens/security guards	24	14.2%
Know area well/been here a long time	15	8.9%
Good visibility/open area/light	12	7.1%
No undesirables	9	5.3%
Avoid bad areas	4	2.4%
Good atmosphere/friendly people	4	2.4%
Know I can get help quickly	4	2.4%
Observant and aware	4	2.4%
With other people	4	2.4%
Police presence	3	1.8%
Clean and tidy	2	1.2%
Negative factors	1	0.6%
Other	4	2.4%
<b>Sample</b>	<b>169</b>	

*Comments coded to “don't have any reason to feel unsafe”*

- *Absence of any threatening instances.*
- *Always felt safe in Rotorua.*
- *Can't see any danger.*
- *Can't see any problem.*
- *Don't find any aggression.*
- *Don't have any problems.*
- *Don't see any problem - people around.*
- *Don't see any problems/no gangs around.*
- *Don't see any trouble.*
- *Easy place to walk around. Doesn't seem to be any trouble.*
- *General calm of the air.*
- *Have seen no crime happening.*
- *History. Never had a problem.*
- *I don't expect to find anyone to harm me. I don't even think about feeling unsafe.*
- *I don't feel a sense of being watched. Open area.*
- *I don't notice any problems.*
- *I don't see any crime.*

- *I don't see any problems.*
- *I don't see any threats.*
- *I don't see anything that frightens me. I'm a big guy.*
- *I don't think about feeling unsafe.*
- *I don't think of any reason not to feel safe.*
- *I don't witness crime.*
- *I go in the mornings, so everything is quiet.*
- *I haven't come across crime, so I feel safe.*
- *I haven't seen any crime (x2).*
- *I just do feel safe, I haven't seen any crime.*
- *I just do feel safe.*
- *I just feel quite happy to walk around.*
- *I just feel safe (x5).*
- *I just feel safe. I haven't seen any crime.*
- *I never worry about being unsafe.*
- *I should feel safe, so I do.*
- *I'm normally at school, so don't worry.*
- *It is not threatening.*
- *I've never experienced crime.*
- *I've never felt threatened.*
- *I've never had a bad experience.*
- *I've never had an issue.*
- *I've never seen any problems.*
- *I've never seen anything to make me feel unsafe.*
- *I've not experienced crime.*
- *Just a general feeling of safeness.*
- *Just don't feel threatened.*
- *Just don't feel unsafe.*
- *Just feel safe.*
- *Lack of a sense of any danger.*
- *Never felt threatened.*
- *Never had a problem - male with kids no hassles.*
- *Never had any problems - and ride a mobility scooter.*
- *Never had any problems.*
- *Never had problem.*
- *Never known any different.*
- *Never seen any crime.*
- *No negative experiences before.*



- *No problems.*
- *No reason not to feel safe. Nice community feel about the CBD.*
- *Not crowded. I have no worries.*
- *Nothing happens crime wise. I've never seen any problems.*
- *Nothing has ever happened to me.*
- *See no crime.*
- *There is nothing there that bugs me.*
- *Used to it.*
- *You don't see any problems in the day time.*

Comments coded to **“able bodied/confident”**

- *6' 5", so don't have any problems.*
- *6 foot 4.*
- *Being a guy I don't have any concerns. I'm not a small guy.*
- *Confidence (x2).*
- *Daylight and 6 foot 4 inches.*
- *I do martial arts.*
- *I don't attract trouble.*
- *I don't see anything that frightens me. I'm a big guy.*
- *I'm a big bloke (x2).*
- *I'm a bloke.*
- *I'm a male.*
- *I'm a man.*
- *I'm over 6 foot.*
- *My confidence in myself, wide open spaces, it's my home town, I'm used to it.*
- *My nature - I'm never fearful of anything.*
- *My size and I'm Maori.*
- *My size, 6' 5".*
- *My size, I'm a big fellow, no one bothers me.*
- *My stature.*
- *No one will argue with me.*
- *People are more scared of me than I am of them.*
- *Personal confidence.*
- *There is no threats - I can look after myself.*
- *Tough fellow.*

**Comments coded to “Maori wardens/security guards”**

- City Guardians.
- City patrols.
- City Safe Guardians, Maori Wardens.
- City Safe Guardians (x4).
- Maori Wardens and City Safe Guardians.
- Maori Wardens Police Kiosk in town.
- Maori Wardens walking around.
- Maori Wardens, City Safe Guardians.
- Maori Wardens, security people around banks.
- Maori Wardens (x6).
- Maori Wardens. Security Guards.
- Open businesses. City Guardians.
- Security guards.
- Security patrols.
- Wardens.
- You don't see many street kids. City Guardians. Maori Wardens.

**Comments coded to “know area well/been here a long time”**

- Experience.
- Familiar with area.
- Familiarity and daylight.
- Familiarity (x2).
- Grew up here.
- I know the area very well as I work there.
- I work in there so it is familiar.
- I'm familiar with the area.
- I'm from here. I just feel safe.
- It's my home and community.
- I've lived here so long I just feel safe.
- My confidence in myself, wide open spaces, it's my home town, I'm used to it.
- Work place.
- Work.

**Comments coded to “good visibility/open area/light”**

- *Easy place to walk around, doesn't seem to be any trouble.*
- *Familiarity and daylight.*
- *Good layout, good environment.*
- *I don't feel a sense of being watched. Open area.*
- *It's daytime.*
- *My confidence in myself, wide open spaces, it's my home town, I'm used to it.*
- *Open area (x3).*
- *Open space.*
- *Open.*
- *Wide streets.*

**Comments coded to “no undesirables”**

- *Don't see any problems/no gangs around.*
- *Haven't seen any undesirables.*
- *I don't see layabouts around as much. Not so many young ones around.*
- *Lack of threatening individuals. Well maintained area.*
- *No gang members or prospects.*
- *No rough people around.*
- *Not many young troublesome ones.*
- *Not the bad guys on the street during the day.*
- *You don't see many street kids. City Guardians. Maori Wardens.*

**Comments coded to “avoid bad areas”**

- *Areas I go to in CBD around mall area feel safe.*
- *I go to well populated areas. I avoid the bus stop area in Pukuatua Street.*
- *I pick the time I go in.*
- *Know where I'm going.*

**Comments coded to “good atmosphere/friendly people”**

- *Atmosphere is good.*
- *Feeling of the place.*
- *Good layout, good environment.*
- *No reason not to feel safe. Nice community feel about the CBD.*

**Comments coded to “know I can get help quickly”**

- I know people in there as I work in CBD.
- Know help is not far away.
- Open businesses. City Guardians.
- Shops are open.

**Comments coded to “observant and aware”**

- Feel like I can identify and avoid areas or people that are potentially bad.
- My confidence in myself, wide open spaces, it's my home town, I'm used to it.
- Own awareness of.
- You can see if there are shady people about.

**Comments coded to “with other people”**

- Don't see any problem - people around.
- I go to well populated areas. I avoid bus stop area in Pukuatua Street.
- Know people around.
- Things going on (eg, activities at City Focus).

**Comments coded to “Police presence”**

- Community Police centre.
- Maori Wardens Police Kiosk in town.
- Seeing police cars driving past.

**Comments coded to “clean and tidy”**

- Clean and tidy.
- Lack of threatening individuals. Well maintained area.

**Comments coded to “negative factors”**

- Same as other cities during day times.

**Comments coded to “other”**

- I come from Africa so Rotorua seems very safe to me.
- I keep to myself.
- Ignorance.
- Not many people around.

## 2c Are there particular areas in the CBD where you feel most unsafe?

	2012		2011	2010	2009	2008	2007	2006	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change
Yes (continue to Q2d)	10	83.3%	95.0%	72.6%	80.6%	81.8%	88.2%	72.7%	-11.7%	22.4%	-8.0%	-1.2%	-6.4%	15.5%
No (skip to Q3a)	1	8.3%	0.0%	27.4%	12.9%	18.2%	11.8%	18.2%	8.3%	-27.4%	14.5%	-5.3%	6.4%	-6.4%
Don't know (skip to Q3a)	1	8.3%	5.0%	0.0%	3.2%	0.0%	0.0%	0.0%	3.3%	5.0%	-3.2%	3.2%	0.0%	0.0%
Not specified	0	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%	9.1%	0.0%	0.0%	-3.2%	3.2%	0.0%	-9.1%
<b>Total</b>	<b>12</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>						

## 2d What factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

	2012			2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	change	change	change	change	change	change	change
City Focus	3	30.0%	0.8%	1.7%	0.3%	3.5%	0.5%	2.3%	0.7%	1.5%	-1.0%	1.4%	-3.2%	3.0%	-1.9%	1.6%	-0.8%
Rotorua Central Mall	3	30.0%	0.8%	1.2%	0.3%	3.5%	0.2%	1.4%	1.2%	0.9%	-0.5%	0.9%	-3.2%	3.2%	-1.1%	0.1%	0.4%
Kuirau Park	2	20.0%	0.5%	0.7%	0.3%	1.2%	0.5%	0.6%	0.7%	0.9%	-0.2%	0.4%	-0.9%	0.7%	-0.1%	-0.2%	-0.1%
Shops on or near Tutanekai Street	1	10.0%	0.3%	1.0%	0.3%	0.0%	0.0%	0.2%	0.0%	0.4%	-0.7%	0.7%	0.3%	0.0%	-0.2%	0.2%	-0.4%
Shops on Pukuatua, Haupapa and Arawa st	1	10.0%	0.3%	1.5%	0.3%	1.0%	0.2%	0.6%	0.2%	0.4%	-1.2%	1.2%	-0.7%	0.7%	-0.3%	0.3%	-0.2%
Sulphur Point	1	10.0%	0.3%	0.5%	0.0%	0.2%	0.0%	0.2%	0.5%	0.0%	-0.2%	0.5%	-0.2%	0.2%	-0.2%	-0.3%	0.5%
The park areas	1	10.0%	0.3%	0.2%	0.0%	0.0%	0.0%	0.0%	0.5%	0.7%	0.0%	0.2%	0.0%	0.0%	0.0%	-0.5%	-0.2%
Government Gardens	0	0.0%	0.0%	0.5%	0.0%	0.2%	0.0%	0.2%	0.2%	0.2%	-0.5%	0.5%	-0.2%	0.2%	-0.2%	-0.1%	0.0%
Lake Front	0	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%	0.2%	-0.2%	0.2%	-0.2%	0.2%	0.0%	-0.2%	0.0%
Museum	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.2%	0.0%
Polynesian Spa	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.2%	0.0%
Shops on Eruera and Hinemoa streets	0	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.2%	0.4%	-0.2%	0.2%	0.0%	0.0%	0.0%	-0.2%	-0.2%
The Streat (and/or central city bars and club	0	0.0%	0.0%	0.2%	0.0%	0.5%	0.0%	0.0%	0.5%	0.4%	-0.2%	0.2%	-0.5%	0.5%	0.0%	-0.5%	0.1%
Other	5	50.0%	1.3%	0.7%	0.3%	1.5%	0.5%	0.4%	0.2%	0.2%	0.5%	0.4%	-1.2%	1.0%	0.1%	0.1%	0.0%
I feel unsafe everywhere in the CBD	1	10.0%	0.3%	1.0%	0.3%	1.2%	0.7%	0.4%	0.0%	1.7%	-0.7%	0.7%	-0.9%	0.5%	0.4%	0.4%	-1.7%
Don't know	1	10.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-1.3%
<b>Sample</b>	<b>10</b>	<b>100.0%</b>	<b>2.5%</b>	<b>4.7%</b>	<b>1.3%</b>	<b>6.2%</b>	<b>2.2%</b>	<b>2.9%</b>	<b>2.0%</b>	<b>5.4%</b>	<b>-2.2%</b>	<b>3.4%</b>	<b>-4.9%</b>	<b>0.3%</b>	<b>-0.7%</b>	<b>1.0%</b>	<b>-3.5%</b>

Note: Not additive as respondents could identify multiple locations.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **City Focus**:

- People that congregate there.
- Undesirables in the area.
- Young people hanging around.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **Rotorua Central Mall**:

- Clientele that hang round there.
- Groups of gangs (red and blue bandanas). Being abused as you walk through central mall car park.
- People that congregate there.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **Kuirau Park**:

- Dark and less people.
- Murder history.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **shops on or near Tutanekai Street**:

- Gangsters and youth congregating and skating.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **shops on Pukuatua, Haupapa and Arawa streets**:

- Around Winz and bus stop - too many young louts.
- Undesirables in the area.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **Sulphur Point**:

- Groups of gangs (red and blue bandanas). People who hang around in groups. Undesirable element.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **The park areas**:

- Skate park - what goes on down there.

Other specified:

<b>Other specified</b>	<b>Reasons for feeling unsafe</b>
Anywhere at night.	
Around the tourist areas.	People sitting around smoking dope/gangs
Court House (Tutanekai Street).	Too many gang members in full regalia and view.
Skate board park.	Because of the people hanging round - think there is drug dealing there.
Winz building where I work.	Issues with clients.

3a Now thinking about the central city area at night time how safe do you normally feel in the central city during the night time? (please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very safe (continue to Q3b)	22	5.5%	4.8%	2.9%	2.8%	3.2%	3.2%	1.7%	5.9%	0.8%	1.9%	0.1%	-0.5%	0.1%	1.4%	-4.1%
Safe (continue to Q3b)	95	23.9%	27.1%	21.8%	16.8%	24.1%	25.4%	21.8%	20.9%	-3.3%	5.3%	5.0%	-7.2%	-1.4%	3.6%	0.9%
Neither safe nor unsafe (skip to Q4a)	70	17.6%	19.8%	19.1%	15.6%	16.9%	14.6%	19.1%	13.1%	-2.3%	0.7%	3.5%	-1.3%	2.3%	-4.5%	6.0%
Unsafe (skip to Q3c)	81	20.4%	19.6%	16.9%	26.1%	21.1%	19.7%	12.9%	16.1%	0.8%	2.7%	-9.2%	5.0%	1.4%	6.8%	-3.2%
Very unsafe (skip to Q3c)	24	6.0%	6.3%	6.0%	5.5%	4.5%	3.7%	4.7%	5.4%	-0.3%	0.3%	0.5%	1.1%	0.7%	-1.0%	-0.7%
Don't know (skip to Q4a)	1	0.3%	0.3%	1.4%	0.3%	0.2%	0.6%	1.5%	3.5%	0.0%	-1.1%	1.1%	0.0%	-0.3%	-0.9%	-2.0%
Not applicable (skip to Q4a)	105	26.4%	22.1%	31.9%	32.9%	30.0%	32.7%	38.0%	35.1%	4.3%	-9.8%	-1.0%	2.9%	-2.7%	-5.2%	2.9%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.2%	0.2%
<b>Total</b>	<b>398</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

3b What factors make you feel safe in the CBD during the night time? (do not prompt - tick all that apply & skip to Q4a)

	2012		2011	2010	2009	2008	2007	2006	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change
Light	40	34.2%	29.1%	22.3%	21.8%	18.2%	23.4%	27.4%	5.1%	6.8%	0.5%	3.6%	-5.3%	-3.9%
Security cameras	9	7.7%	7.1%	21.7%	3.8%	8.2%	4.8%	7.4%	0.6%	-14.6%	17.9%	-4.3%	3.4%	-2.5%
Presence of other people	52	44.4%	49.6%	46.2%	41.0%	49.1%	37.9%	47.4%	-5.2%	3.4%	5.2%	-8.1%	11.2%	-9.4%
Presence of police	8	6.8%	12.6%	13.7%	5.1%	10.9%	5.5%	10.5%	-5.8%	-1.1%	8.6%	-5.8%	5.4%	-5.0%
Don't know	7	6.0%	5.5%	7.1%	6.4%	5.5%	10.3%	15.8%	0.5%	-1.6%	0.7%	1.0%	-4.9%	-5.4%
Other	66	56.4%	51.2%	34.4%	64.1%	50.9%	59.3%	31.6%	5.2%	16.8%	-29.7%	13.2%	-8.4%	27.7%
Not specified	0	0.0%	0.0%	0.0%	1.3%	0.9%	0.7%	1.1%	0.0%	0.0%	-1.3%	0.4%	0.2%	-0.4%
<b>Sample</b>	<b>117</b>													

Note: Not additive as respondents could identify more than one factor.

*Other specified:*

	Number	Percent	% tot samp.
Don't have any reason to feel unsafe	22	33.3%	18.8%
With other people	21	31.8%	17.9%
Able bodied/confident	12	18.2%	10.3%
Avoid bad areas	8	12.1%	6.8%
Know area well/been here a long time	8	12.1%	6.8%
Police presence/Maori wardens/security patrols	2	3.0%	1.7%
Know I can get help quickly	1	1.5%	0.9%
Not out in the early morning/late night	1	1.5%	0.9%
Observant and aware	1	1.5%	0.9%
Other	0	0.0%	0.0%
<b>Sample</b>	<b>66</b>		<b>117</b>

Note: % tot samp. Is the percentage out of the entire question (ie, 117 respondents)

*Other comments coded to **don't have any reason to feel unsafe**:*

- *Always felt safe in Rotorua.*
- *Crime free.*
- *Doesn't appear to be any seedy characters.*
- *Don't see any danger.*
- *Don't see youth who might be threatening.*
- *History - never had a problem, know where to go.*
- *I didn't see any threatening people.*
- *I don't feel unsafe, it is not full of dangerous people.*
- *I haven't had any problems, I know the place.*
- *I'm not a target, I don't look like I have money.*
- *I'm with other people and I have never felt unsafe.*
- *It is a good environment with a good layout.*
- *I've never been approached by any strangers - never had a problem.*
- *I've never had a problem.*
- *I've never had any problems.*
- *Never had an issue.*
- *Never had any problems so I feel safe.*
- *Nice and clean, no homeless people around.*
- *No bad people around.*
- *No problems.*
- *No threatening people.*



- *Not threatening.*

Other comments coded to **with other people**:

- *Always with a group.*
- *Always with others.*
- *Always with someone (x3).*
- *Bars are close together - don't venture far from them.*
- *I stick to places I know. I'm with people.*
- *I'm always with my partner.*
- *I'm always with others.*
- *I'm always with someone (x5).*
- *I'm with other people and I have never felt unsafe.*
- *I'm with other people.*
- *With my husband.*
- *With other people (x2).*
- *With other people. Plan venture ahead of time.*
- *With others.*

Other comments coded to **able bodied/confident**:

- *Confidence.*
- *Don't get intimidated.*
- *Have no fear of self defence.*
- *I am a male and am not too worried about other people.*
- *I do martial arts.*
- *I'm a male - going to specific areas.*
- *I'm confident so don't feel unsafe, security patrols.*
- *My size of 6' 5".*
- *Personal ability.*
- *Stature.*
- *Wardens and I can look after myself.*
- *Well built male not looking for trouble.*

Other comments coded to **avoid bad areas**:

- *I'm not far from my car, I only go to safe areas.*
- *Only go to one place; RSA.*
- *Open spaces so you can see a distance ahead.*
- *Own personal situation - I'm a Maori - don't loiter, just go where I want to.*
- *The areas I go to are safe. I know not to go to certain areas at night eg, skateboard park.*

- We park close to the movie theatre - no hoons around.
- We park close to where we are going.
- With other people. Plan venture ahead of time.

Other comments coded to **know area well/been here a long time:**

- Familiarity of the area.
- Familiarity.
- History - never had a problem, know where to go.
- I haven't had any problems, I know the place.
- I stick to places I know. I'm with people.
- I'm a male - going to specific areas.
- Know the area.
- Rotorua is home, I just feel safe.

Other comments coded to **Police presence/Maori Wardens/security patrols:**

- I'm confident so don't feel unsafe, security patrols.
- Wardens and I can look after myself.

Other comments coded to **know I can get help quickly:**

- History - never had a problem, know where to go.

Other comments coded to **not out in the early morning/late night:**

- I'm not there very late.

Other comments coded to **observant and aware:**

- Open spaces so you can see a distance ahead.

3c Are there particular areas in the central city area (CBD) where you feel most unsafe? (please tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes (continue to Q3d)	81	77.1%	88.3%	83.0%	81.0%	60.2%	81.5%	42.3%	47.5%	-11.2%	5.3%	2.0%	20.8%	-21.3%	39.3%	-5.2%
No (skip to Q4a)	21	20.0%	8.7%	14.6%	14.3%	36.9%	10.9%	52.1%	47.5%	11.3%	-5.9%	0.3%	-22.6%	26.0%	-41.2%	4.6%
Don't know (skip to Q4a)	3	2.9%	2.9%	2.3%	2.4%	2.9%	1.7%	0.0%	1.0%	-0.1%	0.6%	-0.1%	-0.5%	1.2%	1.7%	-1.0%
Not specified	0	0.0%	0.0%	0.0%	2.4%	0.0%	5.9%	0.6%	4.0%	0.0%	0.0%	-2.4%	2.4%	-5.9%	0.2%	1.6%
<b>Total</b>	<b>105</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

3d Where are these unsafe locations and what factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

	2012			2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	change	change	change	change	change	change	change
Kuirau Park	30	37.0%	7.5%	10.6%	6.0%	10.1%	2.7%	6.3%	2.0%	2.0%	-3.0%	4.6%	-4.1%	7.3%	-3.5%	4.3%	0.0%
City Focus/Post Office	29	35.8%	7.3%	4.0%	4.3%	6.0%	4.2%	5.9%	2.5%	3.7%	3.3%	-0.3%	-1.7%	1.8%	-1.7%	3.4%	-1.2%
Shops on Pukuatua, Haupapa and Arawa st	18	22.2%	4.5%	7.5%	1.8%	4.8%	4.2%	5.7%	0.2%	1.5%	-3.0%	5.7%	-3.0%	0.6%	-1.5%	5.4%	-1.3%
The Street (and/or central city bars and club	18	22.2%	4.5%	2.0%	3.0%	3.8%	3.7%	1.6%	1.7%	2.0%	2.5%	-1.0%	-0.8%	0.0%	2.2%	-0.2%	-0.2%
Lake Front	15	18.5%	3.8%	4.3%	2.8%	6.5%	3.5%	5.9%	1.7%	1.7%	-0.5%	1.5%	-3.7%	3.1%	-2.4%	4.2%	0.0%
Rotorua Central Mall	8	9.9%	2.0%	4.0%	3.5%	2.8%	3.0%	2.0%	1.0%	1.7%	-2.0%	0.5%	0.7%	-0.2%	1.0%	1.0%	-0.8%
Shops on or near Tutanekei Street	8	9.9%	2.0%	1.0%	2.0%	0.3%	0.7%	0.6%	0.5%	0.9%	1.0%	-1.0%	1.7%	-0.5%	0.2%	0.1%	-0.4%
Government Gardens	7	8.6%	1.8%	4.0%	1.3%	3.5%	2.0%	3.1%	0.7%	0.2%	-2.3%	2.7%	-2.2%	1.5%	-1.1%	2.4%	0.5%
Shops on Eruera and Hinemoa streets	7	8.6%	1.8%	3.3%	1.5%	3.8%	2.0%	3.5%	0.2%	1.1%	-1.5%	1.8%	-2.3%	1.8%	-1.5%	3.3%	-0.8%
The park areas	7	8.6%	1.8%	3.3%	1.3%	0.0%	0.5%	1.0%	0.7%	1.1%	-1.5%	2.0%	1.3%	-0.5%	-0.5%	0.2%	-0.4%
Sulphur Point	6	7.4%	1.5%	4.0%	1.8%	2.0%	1.2%	1.2%	1.0%	0.4%	-2.5%	2.2%	-0.2%	0.8%	0.1%	0.2%	0.5%
Museum	1	1.2%	0.3%	0.5%	0.3%	2.3%	1.2%	0.6%	1.0%	0.2%	-0.3%	0.2%	-2.0%	1.0%	0.7%	-0.4%	0.8%
Polynesian Spa	0	0.0%	0.0%	0.5%	0.8%	2.8%	1.5%	0.6%	0.2%	0.2%	-0.5%	-0.3%	-2.0%	1.3%	0.9%	0.3%	0.0%
Other	15	18.5%	3.8%	4.0%	2.3%	7.0%	4.0%	3.9%	2.0%	1.1%	-0.3%	1.7%	-4.7%	3.1%	0.1%	1.9%	0.9%
I feel unsafe everywhere in the CBD	10	12.3%	2.5%	5.0%	4.8%	4.8%	2.0%	3.5%	1.2%	1.3%	-2.5%	0.2%	0.0%	2.8%	-1.5%	2.3%	-0.1%
Don't know	0	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.2%	0.0%	0.0%	0.0%	-0.3%	0.0%	0.3%	-0.2%	0.2%	0.0%
Not specified	0	0.0%	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-1.5%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>81</b>	<b>100.0%</b>	<b>20.4%</b>														

Note: Not additive as respondents could identify multiple locations.

**Reason for feeling unsafe from respondents whom identified feeling unsafe at Kuirau Park:**

- All the crime that happens there.
- Bad reputation.
- Because of the recent events.
- By reputation.
- Dark areas - no people.
- Dark. Lots of covered areas. Fear of being grabbed etc. Recent assault in the news.
- Drunk people. Youths drinking and / or on drugs. Also boy racers. Sexual predators.
- Drunken teens and murder.
- Groups lurking.
- Isolated - poor lighting.
- Just the people that hang around the area.
- Lack of people. Lack of lighting. Secluded.
- Not safe places to go.
- People walking through the park or sitting in cars.
- Poor lighting isolated.
- Reputation. People's attitude nowadays.

- *The fact someone got murdered there not long ago is an eye opener. The antics you hear about that people do there at night time. Too many trees and shrubs for people to hide behind.*
- *The fact that people were murdered there. It's dangerous because of the hot pools.*
- *The lighting isn't good, so I don't even bother going there anyway.*
- *There has been a murder there recently. There is also homeless people there and Maoris'.*
- *Too many bad occurrences and the name that it has with what happens there.*
- *Undesirables.*
- *What happened a few months ago (murder).*
- *What I've heard that's all - very unsavoury characters hang out there (not experienced it myself).*
- *What you read in the papers.*
- *Wouldn't go there at night.*

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **City Focus**:*

- *All the mongrels that hang around there.*
- *Been threatened by youth.*
- *Dark and often not many people around to protect you if needed.*
- *Drunk people. Youths drinking and / or on drugs.*
- *Gangs of people looking for trouble.*
- *Groups of youth there.*
- *Groups with hoodies. Glue sniffers.*
- *Kids hanging around.*
- *Kids intimidating people.*
- *People congregating.*
- *People hanging around and they intimidate others.*
- *People loitering out front of bars, who aren't smoking, and hide their faces.*
- *Sometimes there are drunk people in city focus.*
- *Teenagers in big groups hang out there.*
- *Too many kids hang around.*
- *Too many people just hanging around.*
- *Too many people.*
- *Too many young hoodlums.*
- *Type of people that hang around there.*
- *Undesirables hanging around.*
- *Undesirables in the area (x4).*
- *Undesirables.*
- *Young kids drinking and being stupid eg, being abusive towards you and towards each other.*
- *Youth congregate.*

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **shops on Pukuatua, Haupapa and Arawa streets:***

- *All side streets are pretty isolated at night.*
- *Bus stops. Undesirables in the area.*
- *Dark and unused.*
- *Deserted at night.*
- *Element of racism, undesirables.*
- *Just the people that hang around the area.*
- *Kids hanging around - bus stop.*
- *No people around - shops all closed.*
- *People always looking for trouble.*
- *Too many bars. Too many young people hanging around in groups.*
- *Too many teenagers.*
- *Too many young people hanging around.*
- *Undesirables in the area.*
- *Undesirables.*
- *Wannabe gangsters.*

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **The Streat (and/or central city bars and clubs):***

- *Alcohol and drunken idiots.*
- *Drunk and out of control and on bikes.*
- *Drunk people do dumb things.*
- *Drunk people.*
- *Drunk people. Youths drinking and / or on drugs.*
- *Drunken agro people.*
- *Drunks coming out of pubs.*
- *Drunks.*
- *Fighting in the area.*
- *Gangs of people looking for trouble.*
- *Groups with hoodies. Glue sniffers.*
- *Strange people and drinking.*
- *Too many people.*
- *Type of people that hang around there.*
- *Undesirables in the area.*
- *Undesirables.*

**Reason for feeling unsafe from respondents whom identified feeling unsafe at Lake Front:**

- Because there are a little amount of lights there and the way towards the Government Gardens from the lake feels unsafe at night.
- Dark and often not many people around to protect you if needed.
- Dark areas - no people.
- Different people that hang out there.
- Drunk people. Youths drinking and / or on drugs. Also boy racers.
- Drunken teens and murder.
- Element of racism, undesirables.
- Not safe places to go.
- People hanging around the Lake Front, around the parks.
- People roaming around at night.
- Poor lighting and undesirables.
- The lighting and individuals hanging around.
- Too many trees/too dark.

**Reason for feeling unsafe from respondents whom identified feeling unsafe at Rotorua Central Mall:**

- Car park is spooky at night.
- Dark and often not many people around to protect you if needed.
- Isolated, poor lighting.
- Type of people that hang around there.
- Undesirables - have seen fights.
- Undesirables in the area.

**Reason for feeling unsafe from respondents whom identified feeling unsafe at shops on or near Tutanekai Street:**

- Drunk people. Youths drinking and / or on drugs.
- Kids hanging around McDonalds.
- Undesirables in the area.
- Undesirables.
- Walking from pub to pub, don't know who is lurking.
- Wannabe gangsters.

**Reason for feeling unsafe from respondents whom identified feeling unsafe at Government Gardens:**

- Drunk people. Youths drinking and / or on drugs.
- Individuals loitering.
- No activity.
- No one around.
- People in their cars.

- Tourist attraction and activity.
- Undesirables.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **shops on Eruera and Hinemoa streets:**

- All side streets are pretty isolated at night.
- Dark and unused.
- Deserted at night.
- No people around - shops all closed.
- Poor lighting at night.
- Too many bars. Too many young people hanging around in groups.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **the park areas:**

- Dark and often not many people around to protect you if needed.
- Groups with hoodies. Glue sniffers.
- Known for its drug dealing.
- People hanging around the parks. They may be intoxicated.
- People roaming around at night.
- The lighting isn't good, so I don't bother going there anyway.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **Sulphur Point:**

- Isolated - poor lighting.
- Lack of people. Lack of lighting. Secluded.
- No one around.
- People.
- Poor lighting. Isolated.
- Some intoxicated people there.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **Museum:**

- Individuals loitering, so if I have to be at the Events Center I quickly make my way to my vehicle, which I park close to the doors if I can.

Reason for feeling unsafe from respondents whom identified feeling unsafe at **I feel unsafe everywhere in the CBD:**

- Bad atmosphere late at night. Too many drunk people. Often young people.
- Lack of other people or police around, and the dark. Particularly Lake Front and Kirau Park.
- Maori population. Just their intimidating manner.
- Undesirables in all areas of the central city.
- Undesirables.
- You always hear about cars and stuff getting broken into.
- Young people fuelled with alcohol.

Other specified:

<b>Other specified</b>	<b>Reasons for feeling unsafe</b>
1. Lava Bar. 2. Skate board park.	1. Drunken people outside the pubs. 2. Youths hanging round looking to fight.
All places.	Not a lot of people - young teens getting high and being violent, never to me, but still dangerous.
Amohia Street.	
Back streets ok with three or more people.	Fear of being robbed.
Bar areas.	Can't chance it because of horrendous random acts of crime.
Drunks in the street causing trouble.	
Everywhere.	Bullies. Guys just want to fight. People standing around waiting for a fight. Dangerous - especially for females.
Ford Block area.	Because there are gangs and gang members roaming the streets.
In places like alleyways behind shops.	No foot traffic.
Just anywhere - dark places.	Not enough light, feel insecure.
Public toilets.	
Skateboard park.	Gangs of youths hang out there.
Skateboard park.	Poor light, isolated.
The side streets off Tutanekai - Pukaki.	Not many people - bad lighting.
Western Heights.	1. Drunken people outside the pubs. 2. Youths hanging round looking to fight.



**The second set of questions relate to when your vehicle is parked in the central city area and other locations around the Rotorua District**

4a During the daytime, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you...  
(please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Always worry about your vehicle	33	8.3%	6.3%	10.5%	10.6%	9.4%	9.1%	11.4%	12.2%	2.0%	-4.2%	-0.1%	1.1%	0.4%	-2.3%	-0.8%
Usually worry	20	5.0%	5.8%	6.8%	8.3%	7.2%	6.7%	9.2%	8.3%	-0.8%	-1.0%	-1.5%	1.1%	0.5%	-2.5%	0.9%
Sometimes worry	107	26.9%	27.6%	20.1%	30.7%	24.6%	25.4%	30.5%	25.3%	-0.8%	7.5%	-10.6%	6.1%	-0.9%	-5.1%	5.2%
Never worry	206	51.8%	54.0%	53.3%	46.2%	53.1%	54.4%	43.2%	43.8%	-2.3%	0.7%	7.1%	-6.9%	-1.3%	11.3%	-0.6%
Not applicable	31	7.8%	5.0%	1.8%	4.3%	5.7%	4.1%	5.2%	9.8%	2.8%	3.2%	-2.5%	-1.4%	1.6%	-1.1%	-4.6%
Don't know	0	0.0%	0.5%	0.2%	0.0%	0.0%	0.2%	0.2%	0.4%	-0.5%	0.3%	0.2%	0.0%	-0.2%	-0.1%	-0.2%
Not specified	1	0.3%	0.8%	7.3%	0.0%	0.0%	0.0%	0.2%	0.2%	-0.5%	-6.5%	7.3%	0.0%	0.0%	-0.2%	0.0%
<b>Total</b>	<b>398</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

4b During the night time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you...  
(please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Always worry about your vehicle	54	13.6%	15.3%	14.3%	19.8%	22.1%	15.4%	18.4%	17.6%	-1.8%	1.0%	-5.5%	-2.2%	6.7%	-3.0%	0.7%
Usually worry	37	9.3%	8.8%	9.4%	10.8%	9.2%	10.5%	8.9%	10.2%	0.5%	-0.6%	-1.4%	1.6%	-1.3%	1.5%	-1.3%
Sometimes worry	101	25.4%	32.2%	27.1%	19.1%	22.8%	23.3%	18.1%	20.3%	-6.8%	5.1%	8.0%	-3.7%	-0.4%	5.2%	-2.1%
Never worry	77	19.3%	17.6%	19.3%	13.8%	14.6%	14.4%	13.6%	10.5%	1.8%	-1.7%	5.5%	-0.8%	0.2%	0.8%	3.2%
Not applicable	120	30.2%	24.4%	29.6%	35.4%	30.5%	35.3%	39.7%	35.1%	5.8%	-5.2%	-5.8%	4.9%	-4.8%	-4.4%	4.6%
Don't know	1	0.3%	0.3%	0.2%	0.0%	0.5%	0.2%	0.5%	0.9%	0.0%	0.1%	0.2%	-0.5%	0.3%	-0.3%	-0.4%
Not specified	8	2.0%	1.5%	0.0%	1.0%	0.2%	1.0%	0.7%	5.4%	0.5%	1.5%	-1.0%	0.8%	-0.7%	0.2%	-4.7%
<b>Total</b>	<b>398</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 4c Would you say there are unsafe places to park a vehicle in the central city area? (please tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes (continue to Q4d)	245	61.6%	64.1%	62.8%	66.6%	57.8%	63.7%	66.7%	48.8%	-2.5%	1.3%	-3.8%	8.8%	-5.9%	-3.0%	17.9%
No (skip to Q5)	78	19.6%	16.8%	22.0%	13.6%	19.1%	17.8%	16.4%	24.8%	2.8%	-5.2%	8.4%	-5.5%	1.4%	1.4%	-8.5%
Don't know (skip to Q5)	68	17.1%	15.3%	15.2%	19.6%	20.8%	17.6%	15.9%	20.7%	1.8%	0.1%	-4.4%	-1.2%	3.3%	1.7%	-4.8%
Not specified	7	1.8%	3.8%	0.0%	0.3%	2.2%	1.0%	1.0%	5.7%	-2.0%	3.8%	-0.3%	-2.0%	1.2%	0.0%	-4.7%
<b>Total</b>	<b>398</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 4d Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here? ie, are there certain areas where you worry about your vehicle being broken into or stolen? (DO NOT prompt &amp; tick all that apply, list any other mentions and for each location list reasons for feeling unsafe).

	2012			2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	change	change	change	change	change	change	change
Kuirau Park	115	46.9%	28.9%	26.9%	36.4%	27.9%	17.1%	21.3%	27.5%	14.4%	2.0%	-9.5%	8.5%	10.8%	-4.2%	-6.2%	13.1%
Government Gardens	63	25.7%	15.8%	16.1%	14.2%	17.6%	11.9%	12.1%	18.7%	9.2%	-0.3%	1.9%	-3.4%	5.7%	-0.2%	-6.5%	9.5%
Sulphur Point	54	22.0%	13.6%	12.8%	11.4%	8.5%	6.9%	3.5%	6.4%	3.9%	0.8%	1.4%	2.9%	1.6%	3.4%	-2.9%	2.5%
Lake Front	50	20.4%	12.6%	13.8%	19.9%	17.6%	16.9%	15.1%	17.7%	9.8%	-1.3%	-6.1%	2.3%	0.7%	1.8%	-2.6%	7.9%
Polynesian Spa	32	13.1%	8.0%	6.5%	4.8%	13.1%	10.9%	7.4%	12.8%	5.7%	1.5%	1.7%	-8.3%	2.1%	3.5%	-5.3%	7.1%
Rotorua Central Mall	30	12.2%	7.5%	9.5%	11.6%	8.5%	8.7%	9.8%	8.4%	5.9%	-2.0%	-2.1%	3.1%	-0.1%	-1.1%	1.4%	2.5%
Museum	18	7.3%	4.5%	3.8%	1.6%	10.6%	5.7%	2.3%	6.9%	1.1%	0.8%	2.2%	-9.0%	4.8%	3.4%	-4.5%	5.8%
Shops on Eruera and Hinemoa streets	18	7.3%	4.5%	5.0%	4.7%	3.5%	4.5%	6.5%	1.2%	1.1%	-0.5%	0.3%	1.2%	-0.9%	-2.0%	5.2%	0.1%
Shops on Pukuatua, Haupapa and Arawa st	18	7.3%	4.5%	7.8%	4.3%	6.3%	7.7%	9.6%	2.7%	2.0%	-3.3%	3.5%	-2.0%	-1.4%	-1.9%	6.9%	0.7%
The park areas	13	5.3%	3.3%	4.3%	6.7%	0.5%	0.7%	1.8%	1.2%	0.9%	-1.0%	-2.4%	6.2%	-0.2%	-1.0%	0.5%	0.4%
The Streat (and/or central city bars and club	8	3.3%	2.0%	1.5%	5.6%	2.0%	2.0%	1.8%	4.9%	2.0%	0.5%	-4.1%	3.6%	0.0%	0.2%	-3.2%	3.0%
City Focus/Post Office	5	2.0%	1.3%	2.5%	4.5%	1.3%	0.5%	1.2%	1.5%	0.4%	-1.3%	-2.0%	3.2%	0.8%	-0.7%	-0.3%	1.0%
Shops on or near Tutanekai Street	3	1.2%	0.8%	0.8%	2.8%	0.5%	0.5%	0.4%	1.0%	0.4%	0.0%	-2.0%	2.3%	0.0%	0.1%	-0.6%	0.5%
Other	71	29.0%	17.8%	16.6%	25.1%	21.9%	21.6%	24.5%	34.4%	21.8%	1.3%	-8.5%	3.2%	0.3%	-2.9%	-9.9%	12.6%
It is unsafe to park everywhere in the CBD	9	3.7%	2.3%	5.5%	12.6%	10.8%	6.2%	6.8%	6.6%	4.4%	-3.3%	-7.1%	1.8%	4.6%	-0.6%	0.2%	2.3%
Don't know	3	1.2%	0.8%	1.8%	2.8%	1.8%	1.2%	2.5%	0.7%	1.1%	-1.0%	-1.0%	1.0%	0.5%	-1.3%	1.8%	-0.4%
Not specified	10	4.1%	2.5%	4.3%	0.0%	0.8%	1.5%	0.2%	0.2%	0.0%	-1.8%	4.3%	-0.8%	-0.7%	1.3%	-0.1%	0.2%
<b>Sample</b>	<b>245</b>		<b>61.6%</b>														

Note: Not additive as respondents could identify multiple locations.

Reason for feeling unsafe from respondents whom identified **Kuirau Park** as an unsafe area to park a vehicle:

- A lot of exits out of the area, so can't block off exit.
- Amount of crime and a lot of homeless people live there.
- At times there are not a lot of other people or cars around and I've seen suspicious people from time to time.
- Because I've had my car broken into there.
- Cars pulling out of parks, not watching for mobile cars and smacking into you. No security. Thieves can break into your vehicles.
- Crime hot spots via media.
- Criminals hang out there.
- Dangerous.
- Dark and away from city area and people.
- Dark and lots of open spaces.
- Dark places.
- Doesn't matter if its night or day. During the day there is not a lot of people around and during the evening not a lot of lights. Dark so crime can be done.
- During the day I feel that there is a certain element of society that walk from their houses over the back of the Aquatic Centre through to town and 'check out' cars parked in Kuirau Park.
- Easily passed by. No one really takes notice of what happens there.
- Easy to get away from.
- Going on recent crime in the area.
- Groups of males roaming.
- Hearsay from others.
- High area of crime.
- High crime area, undesirables.
- High crime area (x3).
- High crime area. Poor lighting.
- Homeless people.
- Isolated - less people around.
- Isolated and too many problem people hanging out there.
- Isolated area.
- Isolated, no security.
- Isolated, poor lighting.
- Isolated, undesirables.
- Isolated (x14).
- Isolation.
- It has a reputation for not being a safe place at night.
- It is quite hidden from the main road and can be a bit dodgy at times.
- Kids and youths hanging around.

- *Known area for crime.*
- *Lack of foot traffic, poor lighting.*
- *Lack of lighting. Kuirau Park has issues with undesirables.*
- *Lack of people around. Places idiots hang out drinking.*
- *Less foot traffic.*
- *Long known for criminal activities.*
- *Lots of young people, poor lighting.*
- *Low foot traffic.*
- *No control of people that go there.*
- *No lights.*
- *Not a good place.*
- *Not a safe area.*
- *Not as well lit and away from town, attracts attention from undesirables.*
- *Obscure areas.*
- *Obvious reasons - all the bad publicity.*
- *People are always wondering around these areas.*
- *People hanging around.*
- *People lurking around there.*
- *People that hang around the area.*
- *Poor lighting - obstructed views.*
- *Poor lighting, isolated (x2).*
- *Poor lighting, strange people.*
- *Poor lighting (x9).*
- *Problems there, darker and more secluded.*
- *Reputation - not well lit.*
- *Reputation - very dark.*
- *Reputation of shady activities.*
- *Reputation, isolated.*
- *Reputation.*
- *Rough people that hang around there.*
- *Shady area.*
- *Target area for break-ins (x2).*
- *Target area for crime - undesirables.*
- *Target for theft.*
- *The lighting is sub-standard and there are trees that cast a lot of dark shadows. Lots of foot traffic after dark.*
- *This area has always been a trouble spot and I have lived in Rotorua all my life. I stay away from Kuirau Park as there is always "something" that has happened there.*
- *Too dark and unprotected. Wouldn't want to walk back to my car in these areas either - especially alone (x2).*

- *Type of people in the area.*
- *Undesirables in the area especially at night.*
- *Undesirables in the area (x4).*
- *Undesirables, isolated, poor lighting.*
- *Undesirables, poor lighting.*
- *Undesirables.*
- *Unsavory characters in the area.*
- *Unsavory people, hidden area.*
- *Very dark and isolated.*
- *Young people that roam in the park at night.*

*Reason for feeling unsafe from respondents whom identified **Government Gardens** as an unsafe area to park a vehicle:*

- *Away from people.*
- *Bad reputation. Tourist target area.*
- *Because it's dark and secluded.*
- *Cars are often broken into around this area. Its not very busy compared to right in town centre. Also, trees shade cars and are possibly not in full view of passers by.*
- *Cars broken into and no one around.*
- *Cars pulling out of parks, not watching for mobile cars and smacking into you. At the parks, there's no security.*
- *Dark. Hoodlums hanging around.*
- *Hearsay from others.*
- *I have seen people drinking or doing drugs in the 'sand pit' area opposite the Princes Gate Hotel then walk through to the gardens. Have heard of cars broken into, smashed windows etc.*
- *I have worked at both the Blue Baths and the Rotorua Museum and during that time a number of campervans have been broken into or behind at the Events Centre, although they usually provide security patrol in the carparks.*
- *Isolated and a target area for tourist crime.*
- *Isolated areas. Young adults roaming around looking for trouble.*
- *Isolated poor lighting.*
- *Isolated target area for break-ins.*
- *Isolated, no security.*
- *Isolated, poor lighting.*
- *Isolated, undesirables.*
- *Isolated (x12).*
- *Isolated. Poor lighting.*
- *Kids and youths hanging around.*
- *Lack of people. During day fine but at night I'd move car to area by Council with cameras around.*
- *Lots of cars parked for long length of time. No visibility for watchers to keep an eye on cars and rightful owners. Easy for 'baddies' to target cars.*
- *Lots of cars. Not a lot of people so opportunities for crimes.*

- Majority stolen cars come from area.
- No one about.
- No people.
- Not a busy area at night.
- Not as well lit and away from town, attracts attention from undesirables.
- Not enough people.
- Not many people and lots of cars.
- Not many people around.
- Not many people.
- Numerous dark areas that the lighting does not cover.
- People hanging around.
- Poor lighting - isolated.
- Poor lighting (x4).
- Prime site for tourists.
- Target area for tourist crime.
- Target area for vehicle crime.
- Target for tourist crime.
- Tourist area but isolated.
- Tourist areas and not well populated.
- Undesirables target area because of tourists in area.
- Undesirables, isolated, poor lighting.

Reason for feeling unsafe from respondents whom identified **Sulphur Point** as an unsafe area to park a vehicle:

- Again this area has a bad reputation. Known for young hoons to hang out. I would not consider parking there and/or leaving my car there while I went for a walk.
- Because it's remote and there's dodgy people there.
- Boaties vehicles become targets.
- Cars broken into and no one around.
- Cars parked unattended. Not a lot of people round.
- Crime hot spots via media.
- Dark and far away from people.
- Dark and no traffic.
- Isolated areas where young people hang around at night.
- Isolated target area for break-ins.
- Isolated. Hoons visit there.
- Isolated, poor lighting (x4).
- Isolated (x9).
- Isolated. Hoons hang out there.

- *Isolation.*
- *It's not very visible being the nature of where it is.*
- *Kids and youths hanging around.*
- *Lack of people walking past and visibility is limited for others to keep an eye out for 'baddies'.*
- *Lack of people.*
- *More isolated than other areas.*
- *No one around.*
- *Not a lot of people are coming and going so no real deterrent for people to break in to cars if parked here.*
- *Not enough lighting.*
- *Not enough people.*
- *Not too many people.*
- *Numerous dark areas that the lighting does not cover .*
- *People hanging around.*
- *People that park there.*
- *Poor lighting.*
- *Poor lighting. Lack of people around. Easy hiding places. Easy to see people coming.*
- *Secluded area, not as many people around there.*
- *Secluded.*
- *Target for crime.*
- *There are a lot of places a criminal could hide and there's usually not many people around there.*
- *Too isolated. Gives would be thieves too much opportunity if the vehicle is left alone.*
- *Type of people out and about.*
- *Undesirables, isolated, poor lighting (x2).*
- *Vehicles get their windows smashed by golf balls.*
- *Young ones hoon around at Sulphur Point.*

*Reason for feeling unsafe from respondents whom identified **Lake Front** as an unsafe area to park a vehicle:*

- *At night because there are not many people around.*
- *At night it would be unsafe as there are not many people down there.*
- *Cars get broken into and people lurking around the Lakefront. No one around and boy racers parking down there.*
- *Crime hot spots via media.*
- *Dark places.*
- *Dark. Hoodlums hanging around.*
- *Easy to get away from if you're doing something wrong - not many people around.*
- *Have had car stolen from there.*
- *Isolated areas where young people hang around at night.*
- *Isolated, undesirables.*
- *Isolated (x7).*

- Kids and youths hanging around.
- Lack of foot traffic, poor lighting.
- Less foot traffic.
- Not a busy place at night.
- Not a lot of people around, especially at night.
- Not as well lit and away from town, attracts attention from undesirables.
- Not many people around.
- Not many people.
- People hanging around.
- People that are there.
- Poor lighting - isolated.
- Poor lighting undesirables.
- Poor lighting (x3).
- Target area for break-ins.
- Target area.
- Target for crime.
- Target for theft.
- The lighting is substandard and there are trees that cast a lot of dark shadows. Lots of foot traffic after dark.
- There are a lot of campers and strangers there and it just causes an uneasy feel about leaving your car there at night.
- Too dark and unprotected. Wouldn't want to walk back to my car in these areas either - especially alone.
- Tourist area. Prime hot spot for vehicle break ins.
- Tourist hot spots that are a bit secluded. The Rotorua locals love these spots because it's away from town and people carry valuable things.
- Type of people out and about.
- Undesirables (x3).
- Wide open spaces.
- Youth in area.

Reason for feeling unsafe from respondents whom identified **Polynesian Spa** as an unsafe area to park a vehicle:

- A lot of wealthy people park around there.
- At night because there are not many people around.
- Bad reputation. Some isolated, dark areas.
- Cars broken into and people lurking around also hiding in bushes. No one around the area.
- Isolated poor lighting.
- Isolated (x2).
- Kids and youths hanging around.
- Lack of people and tourists cars around holding valuables which attract idiots.
- Lack of people walking past and visibility is limited for others to keep an eye out for 'baddies'.
- Lots of tourist vehicles park here so plenty of possible targets for people looking for opportunities to offend.



- *Low foot traffic.*
- *No people. No lights.*
- *Not as well lit and away from town, attracts attention from undesirables.*
- *Not enough people.*
- *Not many people around.*
- *Not many people.*
- *Prime target for tourist vehicles.*
- *Protected by trees.*
- *Target area for break-ins.*
- *Target area for crime.*
- *Target for tourist crime.*
- *Targeted as tourists use the spa and quite often belongings are visible in cars (naive tourists).*
- *The lighting is sub-standard and there are trees that cast a lot of dark shadows. Lots of foot traffic after dark.*
- *Tourist area. Always hearing of cars been broken into. The Poly Pools do not provide security for their customers.*
- *Tourist areas and not well populated.*
- *Tourist hot spots that are a bit secluded. The Rotorua locals love these spots because it's away from town and people carry valuable things.*
- *Tourist spot. Not a lot of people walking round. Vehicles parked there and then occupants have gone to do whatever their business is and the car is unattended. Perfect for a crime.*
- *Undesirables target area because of tourists in area.*
- *Undesirables, isolated, poor lighting.*

*Reason for feeling unsafe from respondents whom identified **Rotorua Central Mall** as an unsafe area to park a vehicle:*

- *Always something going on in car park.*
- *Because there are no regulators like parking meter people.*
- *Cars get broken into. People lurking around. No one around at night.*
- *Easy target.*
- *I have heard of people getting their cars broken into there. Not from personal experience.*
- *Isolated area especially on the outskirts of parking area.*
- *Isolated, low foot traffic.*
- *Isolated (x3).*
- *I've heard theft happens there.*
- *Lots of foot traffic - lots of undesirables.*
- *Lots of people just wondering through.*
- *No security, undesirables.*
- *Not enough lighting.*
- *Not very good security.*
- *Open space where youths are moving through constantly.*
- *People looking for trouble and sometimes being dodgy around the car park.*

- *Poor layout and lack of pedestrian routes make it easier for people looking for opportunities to break into cars.*
- *So many people hanging around.*
- *Such a large area for parking if you have to park at extreme edge near Victoria Street away from shops.*
- *Target area for theft (x3).*
- *That many vehicles, nobody would realise a crime was being committed.*
- *Undesirable people in the area.*
- *Undesirables in the area.*
- *Young people and things in the area.*

*Reason for feeling unsafe from respondents whom identified **Museum** as an unsafe area to park a vehicle:*

- *Bad reputation. Tourist target area.*
- *Cars broken into and no one around when there are no events.*
- *Isolated, poor lighting (x2).*
- *Isolated target area for break-ins.*
- *Isolated (x2).*
- *Kids and youths hanging around.*
- *No people.*
- *Not as well lit and away from town, attracts attention from undesirables.*
- *Not enough people.*
- *Not many people around.*
- *Not many people.*
- *Numerous dark areas that the lighting does not cover.*
- *Poor lighting. Isolated.*
- *Tourist areas and not well populated.*

*Reason for feeling unsafe from respondents whom identified **shops on Eruera and Hinemoa streets** as an unsafe area to park a vehicle:*

- *By the old BNZ building - undesirables.*
- *Deserted at night.*
- *Hinemaru Street/Rangiuru Street.*
- *Hinemoa street is a kind of "lonely" area. Especially down the west end of it.*
- *Isolated at night (x3).*
- *Isolated from people.*
- *Mall and movies. People going to restaurant area.*
- *Not enough lighting to make tourists feel safe.*
- *Not in lit areas and closer to Kuirau Park area.*
- *Parking is so tight.*
- *Particularly Westpac - lack of foot traffic - not enough lighting.*
- *The lighting is substandard and there are trees that cast a lot of dark shadows.*

- *These side streets are not well populated at night.*
- *Undesirables.*

*Reason for feeling unsafe from respondents whom identified **shops on Pukuatua, Haupapa and Arawa streets** as an unsafe area to park a vehicle:*

- *Cars pulling out of parks, not watching for mobile cars and smacking into you.*
- *Congested parking with double parking.*
- *Deserted at night.*
- *Isolated at night (x3).*
- *Isolated from people.*
- *Mall and movies. People going to restaurant area.*
- *Not enough lighting to make tourists feel safe.*
- *Out of foot traffic area.*
- *People are always wondering around these areas.*
- *Poor lighting.*
- *Street very narrow with double parking.*
- *These side streets are not well populated at night.*
- *Type of people out and about.*
- *Undesirable people around and sometimes take their frustration out on cars.*
- *Undesirables around the bus stop.*
- *Undesirables in area.*
- *Vehicle might get coined.*
- *Young people and thugs in the area.*

*Reason for feeling unsafe from respondents whom identified **the park areas** as an unsafe area to park a vehicle:*

- *Because no control of activities that happen there.*
- *Lack of people around. Places for idiots to hide.*
- *Low foot traffic volume.*
- *Lower levels of people around. More places for people to conceal themselves.*
- *Lower volume of foot traffic making it easier to be unnoticed.*
- *Not many people mobilised around those areas.*
- *People hanging around.*
- *Poor lighting.*
- *They are isolated and have a bad reputation.*
- *Too dark and unprotected. Wouldn't want to walk back to my car in these areas either - especially alone.*
- *Tree cover hides potential thieves. Not in view of general public (eg, area of bare land on Hinemaru St) and those listed below.*
- *Undesirable people usually hang around these areas waiting for an opportunity.*

Reason for feeling unsafe from respondents whom identified **The Street (and/or central city bars and clubs)** as an unsafe area to park a vehicle:

- Behaviour of alcohol fueled people.
- Break-ins happen here.
- Car broken into in this area.
- Cars smacking into you while you are not there and then doing a runner.
- Undesirable people in the area.
- Undesirables in area drinking.
- Undesirables in area.
- Undesirables.

Reason for feeling unsafe from respondents whom identified **City Focus** as an unsafe area to park a vehicle:

- All the young kids.
- Cars pulling out of parks, not watching for mobile cars and smacking into you.
- Lots of young people.
- Too quiet and not well lit.
- Undesirables.

Reason for feeling unsafe from respondents whom identified **shops on or near Tutanekai Street** as an unsafe area to park a vehicle:

- Dark areas are targeted.
- Isolated at night (x2).

Reason for feeling unsafe from respondents who **feel it is unsafe to park everywhere in the CBD:**

- Again too many Maoris in Rotorua who just want to steal other people's cars and everything else they can lay their hands on.
- Anywhere you leave your car out of sight.
- Because you run the risk of your car being broken into or stolen immediately it is out of your sight.
- Crime happens everywhere.
- If someone wants to get in they will.
- If they want your car they will take it.
- If you have to leave your car out of your sight, you run a risk of it being stolen or damaged.
- It is up to me to do the best I can to make my car as safe/secure as I can. I never leave valuables in plain sight. I put my sat nav away and leave everything under the boot cover out of sight, that I can't carry with me. That is all one can do.

Other specified:

<b>Other specified</b>	<b>Reasons for feeling unsafe</b>
All day parking by Government Gardens.	Isolated.
All the side streets - Eruera Street and those closer to the Lakefront - Pukaki.	Bad lighting - not enough people.
All unlit areas.	
Almost anywhere if you leave your car unattended.	
Always behind shops.	Out at new places.
Amohia Street.	
Amohia Street/Pukaki. All the side streets but Fenton and Tutanekai.	Badly lit.
Any of the side streets.	Less people around.
Anywhere really.	Can be broken into.
Anywhere there are no Cctv cameras.	No security.
Arawa Street.	Few undesirable bods wandering around.
Areas with no Cctv cameras.	It is a more isolated area (couldn't give me examples).
Behind buildings and in car parks that aren't visible to the public.	Isolated and provides opportunities to break in undetected.
Behind buildings, car parks eg, Lakes Primecare car park.	Isolated.
Cactus Backpackers, Haupapa Street.	Undesirables in the area.
City bars.	Liquor lowers inhibitions, so to park, say between two bars is not a good thing - so any area where there are a lot of bars.
Dark areas.	
Don't know why? If someone has the inclination they will break into.	
Eruera Street, movie theatre area.	Poor lighting.
Hinemaru Street around back packers.	Target area for crime. Target area for tourist crime.
Hinemaru Street outside Novatel.	Isolated. Our vehicle was broken into.
Hinemaru Street.	Dark, undesirables in the area.
Hinemaru Street.	Target area for crime.
Hinemaru Street.	Isolated.
Hinemaru Street.	Isolated.
Hinemaru Street.	Isolated.
Hinemaru Street.	Isolated.
Hinemaru Street.	Isolated.
Hinemaru Street.	Isolated.
Hinemaru Street.	Isolated.
Hinemaru Street.	Poor lighting, isolated.
Hinemaru Street/Amohau Street.	Target area, isolated.

<b>Other specified</b>	<b>Reasons for feeling unsafe</b>
Hinemaru Street/Amohia Street.	Isolated/isolated.
Hinemaru Street/Fenton Street.	Had our car broken into/had our car broken into.
Hinemaru Street/Rangiuru Street.	Isolated poor lighting/isolated poor lighting.
Hospital car park.	Isolated and only one guard on duty for whole area.
Hospital car park.	Cars regularly stolen from here.
Hospital car park.	Isolated.
Hospital.	Roaming people.
Movie theatre area/skate park.	Target areas for break-ins.
Not well lit areas.	Only car in the parking lot.
Ohinemutu.	Dark areas are targeted.
On the perimeters of the CBD.	Not many people/bad lighting.
Outside picture theatre.	Isolated, cars are left here for periods of time.
Outside Rotorua Primary School, Rangiuru Street.	Isolated area.
Pak 'n Save at night.	Isolated.
Pak 'n Save supermarket.	Friends car was stolen there.
Pak 'n Save/Countdown.	Low foot traffic.
Parking building in Pukuatua Street.	No security.
Places with no light.	
Rangiuru / Hinemaru streets.	Too dark at night. Needs more lighting or trees to be cut back to open up what lighting there is. Also some of these areas have no patrols looking after them as foot traffic can be sparse eg, Guardians.
Rangiuru Street.	Isolated area.
Rangiuru Street.	Undesirables.
Rangiuru Street.	Poor lighting, isolated.
Rangiuru Street.	Isolated.
Rangiuru Street.	Target area for crime.
Rangiuru Street.	Poor lighting.
Rangiuru Street/Hinemaru Street.	Dark and isolated.
Ranolf Street rea bordering Kuirau Park.	Undesirables in area.
Ranolf Street.	Isolated.
Ranolf Street.	Isolated.
Restaurants, movie theatre.	
Secluded areas, public car park area. Aquatic Centre.	
Skate park area.	Undesirables.
Skate park/Spotlight.	Had my car broken into.

<b>Other specified</b>	<b>Reasons for feeling unsafe</b>
<i>Skateboard park.</i>	<i>Undesirables.</i>
<i>Skatepark.</i>	<i>Isolated areas where young people hang around at night.</i>
<i>Supermarket/Paradise Valley (stockcars).</i>	<i>Stockcars, New Years Eve are target times for unsafe parking. Masses of cars are cover for a thief.</i>
<i>The skateboard park.</i>	<i>Because of the bad element there - youth looking for trouble to get into</i>
<i>Ti Street.</i>	<i>Low food traffic.</i>
<i>Whakaue/Pukaki Streets.</i>	<i>Not enough space for cars to travel.</i>
<i>Where there is less foot traffic.</i>	<i>Seclusion makes it more vulnerable.</i>

5 Now think about parking your vehicle in other locations around the Rotorua District, at any time of the day or night.

5a Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)? (ie, are there certain areas where you worry about your vehicle being broken into or stolen? (please tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes (continue to Q5b)	230	57.5%	53.5%	58.1%	63.0%	61.5%	67.1%	54.3%	53.3%	4.0%	-4.6%	-4.9%	1.5%	-5.6%	12.8%	1.0%
No (skip to Q6)	75	18.8%	23.8%	20.9%	16.0%	15.4%	12.9%	13.5%	16.6%	-5.0%	2.9%	4.9%	0.6%	2.5%	-0.6%	-3.0%
Don't know (skip to Q6)	87	21.8%	21.3%	21.0%	20.5%	21.6%	19.4%	31.2%	21.9%	0.5%	0.3%	0.5%	-1.1%	2.2%	-11.8%	9.3%
Not specified	8	2.0%	1.5%	0.0%	0.5%	1.5%	0.6%	1.0%	8.3%	0.5%	1.5%	-0.5%	-1.0%	0.9%	-0.4%	-7.3%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

5b Where are the most unsafe places to park a car in other areas around Rotorua? DO NOT prompt, tick all that apply and list other mentions)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
The Redwood Forest carpark	42	18.3%	14.1%	15.6%	24.2%	26.6%	21.0%	28.1%	41.0%	4.2%	-1.5%	-8.6%	-8.4%	5.6%	-7.1%	-13.0%
Blue/Green Lake	40	17.4%	16.7%	13.5%	24.6%	23.4%	29.2%	33.5%	31.9%	0.7%	3.2%	-11.1%	-6.0%	-5.8%	-4.3%	1.6%
Kerosene Creek	32	13.9%	9.7%	18.1%	14.7%	14.9%	18.1%	28.5%	10.4%	4.2%	-8.4%	3.4%	-1.0%	-3.2%	-10.4%	18.1%
Okere Falls	28	12.2%	12.8%	9.0%	24.6%	21.8%	22.4%	24.9%	25.5%	-0.6%	3.8%	-15.6%	-9.6%	-0.7%	-2.4%	-0.6%
Rainbow Mountain	12	5.2%	4.0%	4.5%	5.6%	1.6%	3.5%	5.4%	2.4%	1.3%	-0.5%	-1.1%	3.6%	-1.9%	-1.9%	3.0%
Aquatic Centre	6	2.6%	4.4%	1.6%	4.8%	4.0%	7.9%	6.3%	6.4%	-1.8%	2.8%	-3.2%	-1.4%	-3.8%	1.5%	0.0%
Waipa	5	2.2%	1.8%	0.9%	10.3%	6.0%	2.9%	5.4%	8.8%	0.4%	0.9%	-9.4%	-3.9%	3.1%	-2.5%	-3.3%
Fenton Street (motel area)	4	1.7%	0.9%	3.5%	4.0%	4.0%	4.4%	4.1%	2.8%	0.9%	-2.6%	-0.5%	-2.3%	-0.3%	0.3%	1.3%
Waste Water Motors (private car sales yard on Te Nga)	3	1.3%	0.4%	1.0%	2.4%	2.8%	4.7%	0.9%	1.2%	0.9%	-0.6%	-1.4%	-1.5%	-1.8%	3.8%	-0.3%
Airport	1	0.4%	0.0%	0.5%	0.0%	0.4%	0.6%	4.1%	0.0%	0.4%	-0.5%	0.5%	0.0%	-0.2%	-3.5%	4.1%
Near the Readings movie theatre	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	2.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake front	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	18.3%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Kuirau Park	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	30.3%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Polynesian Pools	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	15.5%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Museum	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	5.6%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Government Gardens	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	13.1%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sulphur Point	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	13.5%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Other	150	65.2%	64.3%	74.7%	50.0%	46.4%	48.7%	59.3%	54.2%	0.9%	-10.4%	24.7%	18.8%	-2.3%	-10.6%	5.1%
Not specified	8	3.5%	4.0%	0.0%	2.4%	1.2%	0.6%	0.5%	0.8%	-0.5%	4.0%	-2.4%	2.3%	0.6%	0.1%	-0.3%
<b>Sample</b>	<b>230</b>															

Note: Not additive as respondents could identify multiple locations.

Note: More options were available in the 2005 survey. For subsequent years, selections in these areas have been grouped under the "other" category



## Other specified:

	Number	Percent	% tot samp.
Specific Rotorua suburbs/streets/locations	82	54.7%	35.7%
Tourist attractions/places where Tourists are	26	17.3%	11.3%
Lakes (boat ramps)	17	11.3%	7.4%
Anywhere in Rotorua	16	10.7%	7.0%
Isolated carparks	12	8.0%	5.2%
Ngongotaha	9	6.0%	3.9%
Rural areas	6	4.0%	2.6%
Rotorua facilities and sports facilities	4	2.7%	1.7%
Walking tracks	2	1.3%	0.9%
Supermarket carparks	1	0.7%	0.4%
Other	2	1.3%	0.9%
<b>Sample</b>	<b>150</b>		<b>230</b>

*Comments coded to specific Rotorua suburbs/streets:*

- 5 Mile gate.
- Any suburb of Rotorua - as there is no policing in the suburbs.
- Certain rural areas and fairly isolated areas (maybe Hamurana Park, Koutu, Linton Park, etc).
- Either ends of CBD roads ie, Hinemaru end and Amohia end.
- Exeter Place.
- Fenton Park. Ten Pin Bowling. Selwyn. Ford Road. Western Heights area. Glenholme.
- Ford Block and Ngapuna.
- Ford Block, Brookland Road. Westbrook by the netball courts.
- Ford Block, hospital.
- Ford Block, Te Ngae Shops (at night), Ngongotaha and Koutu.
- Ford Block, Western Heights behind Koutu.
- Ford Block, Western Heights, Selwyn heights, Koutu and Te Ngae.
- Ford Block, Western Heights.
- Ford Block (x8).
- Ford Block. All the lakes. Glenholme - Miller Street area.
- Ford Road (x2).
- Fordlands, Rangis carpark.
- Fordlands, Victoria Street and Pohutukawa Drive.
- Fordlands (x3).
- Four Mile Gate forest area. Te Ngae Road.
- High crime suburbs.

- *Hinemoa steps.*
- *Holdens Bay, Western Heights.*
- *Homedale area, Western Heights, Koutu, Pohutukawa Drive.*
- *Homedale Street, Ford Block, Western Heights.*
- *Hospital at night. Rougher areas and stadium.*
- *Hospital car park, BMX Track and Te Ngae Road.*
- *Hospital car park (x2).*
- *Industrial areas off Old Taupo Road.*
- *Koutu area.*
- *Koutu parking area by stockcar track.*
- *Koutu Road.*
- *Koutu, one of my friends cars got broken into and things stolen from it after parking on the road outside a friends house for one night.*
- *Koutu, Western Heights, Ford Block and Owhata.*
- *Koutu, Western Heights, Owhata.*
- *Kuirau Park.*
- *Lakefront, Kuirau Park, Sulphur Point.*
- *Malfroy Road - Glenholme.*
- *Miller Street, Glenholme.*
- *Mountain Road.*
- *Ngongotaha, Pleasant Heights, Ford Block, Fenton Park, Western Heights & Clayton Road.*
- *Obviously some streets in Rotorua are known to be "bad". Fordlands, some streets in Owhata, Ngongotaha back streets, Clinkard Ave, Sunrise Ave, Pohutokawa St.*
- *Oderings.*
- *Old Quarry Road/Kea Street - plenty of student cars. Cars have been broken into before.*
- *Old Taupo Road (opposite the Tech).*
- *On streets, especially secluded ones, or ones in the more 'rough' parts of town.*
- *Out towards the netball courts near the Westbrook Tavern.*
- *Owhata, Food Block, Western Heights.*
- *Owhata, Ford Road.*
- *Owhata, Koutu, Fordlands and Ngongotaha.*
- *Owhata, Lynmore.*
- *Owhata, Westside.*
- *Polytech, resthome.*
- *Probably areas along Long Mile Rd, during quiet periods.*
- *Ranolf Street.*
- *Redwoods and Blue Lake.*
- *Redwoods. Kerosene creek. Karenga park.*
- *Sand Pit' area opposite Princes Gate Hotel, Ford Block, Sunset Rd and Clayton Rd.*

- Skyline, Tarawera.
- Sunset Road, Ford Block, Koutu and Western Heights.
- Supermarket carparks. Side streets.
- Tect Park.
- Waiariki Polytech car park at night.
- Western Heights, Fordlands, Thomas Crescent.
- Western Heights, Ngongotaha.
- Western Heights, Selwyn Heights, Koutu & Owhata.
- Western Heights (x3).
- Whaka Village, Skyline, Hells Gate and Tarawera.
- Whakarewarewa, Western Heights and Te Ngae Shopping Centre.

Comments coded to **tourist attractions/places where Tourists are:**

- Agrodome.
- All the tourist areas.
- All the tourist spots (x2).
- Hells Gate, Skyline.
- Hells Gate, Te Puia.
- Hells Gate.
- Lakefront even though covered by CCTV and the Polynesian Pools.
- Rural tourist spots. Paradise Valley car park.
- Skyline car park.
- Skyline, Tarawera.
- Te Puia, Government Gardens, Whaka, Information Centre.
- Te Puia, Whakarewarewa, Agrodome.
- Te Puia (x2).
- Tourist areas (x2).
- Tourist hot spots.
- Tourist spots.
- Tourists - all areas where they go.
- Unsecure tourist attractions ie, where there isn't a security team on duty.
- Waimangu (x2).
- Waiotapu.
- Whaka Village, Skyline, Hells Gate and Tarawera.
- Where lots of tourists go.

Comments coded to **lakes (boat ramps)**:

- All lake parking areas.
- All lakes car parks.
- Back roads. Near the Lakefront. Places where there aren't crowds of people.
- Certain rural areas and fairly isolated areas (maybe Hamurana Park, Koutu, Linton Park, etc).
- DOC car parks. Lake Tarawera, Lake Okareka. Fishing car parks.
- Ford Block. All the lakes. Glenholme - Miller Street area.
- Hannahs Bay, Hamurana.
- Isolated car parks at the lakes especially ones with no lighting.
- Lakefront, Kuirau Park, Sulphur Point.
- Lake Rotoiti.
- Lake Tarawera landing.
- Lakefront even though covered by CCTV and the Polynesian Pools.
- Public reserves at all lakes.
- Redwoods and Blue Lake.
- Sulphur Point (x2).
- Tarawera Landing.

Comments coded to **anywhere in Rotorua**:

- Anywhere outside the CBD area and main roads because of the lighting.
- Anywhere you park your car where others know you will be away from it for a certain length of time and there is no-one to keep an eye out for rightful owners.
- Anywhere (x3).
- At home when no one is home.
- Can't really say, crime is everywhere.
- Depends, wrong place at the wrong time.
- I guess anywhere with no proper lighting.
- In regards to night, any place is not safe. I had my car broken into and it was parked at In Focus outside a pub, but it was raining.
- It is unsafe to park it in your own driveway and it gets broken into. It doesn't matter where you park if they want to get in they will.
- It's not really the area, eg, suburbs. There's dodgy thieves all around Rotorua! My mum's car got broken into last month, in our own car port.
- Residential 'run-down' areas - by that I mean lower socio-economic areas. Streets off the main roads.
- Road sides anywhere.
- Rural and forest car parks. Rougher parts of the city at night.
- Your own home. Anywhere where there is a lack of people - movement and easy hiding places with poor lighting. Most of Rotorua really.

**Comments coded to *isolated carparks*:**

- Anywhere remote - Hannahs Park.
- Back roads. Near the Lakefront. Places where there aren't crowds of people.
- Distance and darkened areas where there are generally not views from populated areas.
- I'd think twice before taking my own vehicle to Kerosene Creek.
- Isolated car parks at the lakes, especially ones with no lighting.
- Paradise Valley, Ngongotaha stream.
- Parking to access walking tracks.
- Redwoods. Kerosene creek. Karenga park.
- Rural and forest car parks. Rougher parts of the city at night.
- Rural tourist spots. Paradise Valley car park.
- Stockcar track area.
- Tree Trust by Polytech.

**Comments coded to *Ngongotaha*:**

- All walking tracks, car parks as people leave cars for a period of time.
- Ford Block, Te Ngae Shops (at night), Ngongotaha and Koutu.
- Ngongotaha, Pleasant Heights, Ford Block, Fenton Park, Western Heights & Clayton Road.
- Ngongotaha (x4).
- Obviously some streets in Rotorua are known to be "bad". Fordlands, some streets in Owhata, Ngongotaha back streets, Clinkard Ave, Sunrise Ave, Pohutokawa St.
- Owhata, Koutu, Fordlands and Ngongotaha.

**Comments coded to *rural areas*:**

- Anywhere on the state highways.
- Certain rural areas and fairly isolated areas (maybe Hamurana Park, Koutu, Linton Park, etc).
- DOC car parks. Lake Tarawera, Lake Okareka. Fishing car parks.
- Outer areas, no specific answer.
- Redwoods. Kerosene creek. Karenga park.
- Rural and forest car parks. Rougher parts of the city at night.

**Comments coded to *Rotorua facilities and sports facilities*:**

- Fenton Park. Ten Pin Bowling. Selwyn. Ford Road. Western Heights area. Glenholme.
- Ford Block, Brookland Road. Westbrook by the netball courts.
- Hospital at night. Rougher areas and stadium.
- Rotorua Golf Club.

Comments coded to **walking tracks**:

- All walking tracks, car parks as people leave cars for a period of time.
- Parking to access walking tracks.

Comments coded to **supermarket carparks**:

- Supermarket carparks. Side streets.

Comments coded to **other**:

- Don't know.
- Polytech, resthome.

**The third set of questions relate to the safety of Rotorua and the neighbourhood or area that you live in**

6a Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the daytime?  
(please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very safe	219	54.8%	51.8%	51.5%	45.5%	49.1%	51.1%	46.9%	41.0%	3.0%	0.2%	6.0%	-3.6%	-1.9%	4.1%	6.0%
Safe	144	36.0%	40.0%	39.6%	43.3%	40.7%	40.1%	36.6%	43.5%	-4.0%	0.4%	-3.7%	2.6%	0.6%	3.5%	-6.9%
Neither safe nor unsafe	21	5.3%	5.0%	5.5%	8.5%	4.7%	5.1%	12.3%	6.8%	0.3%	-0.5%	-3.0%	3.8%	-0.4%	-7.2%	5.5%
Unsafe	11	2.8%	2.8%	2.9%	2.3%	4.0%	3.1%	4.2%	6.8%	0.0%	-0.2%	0.7%	-1.7%	0.8%	-1.0%	-2.6%
Very unsafe	3	0.8%	0.5%	0.5%	0.5%	1.0%	0.6%	0.0%	1.5%	0.3%	0.0%	0.0%	-0.5%	0.4%	0.6%	-1.5%
Don't know	2	0.5%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.4%	0.5%	0.0%	0.0%	-0.5%	0.5%	0.0%	-0.4%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

6b And how safe do you normally feel in your local neighbourhood during the night time? (please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very safe	138	34.5%	28.5%	27.2%	25.0%	29.5%	32.7%	28.7%	28.0%	6.0%	1.3%	2.2%	-4.5%	-3.2%	3.9%	0.7%
Safe	157	39.3%	44.3%	46.5%	47.0%	43.7%	44.2%	36.9%	44.6%	-5.0%	-2.3%	-0.5%	3.3%	-0.6%	7.4%	-7.7%
Neither safe nor unsafe	45	11.3%	15.0%	15.4%	18.3%	11.4%	12.5%	18.7%	11.0%	-3.8%	-0.4%	-2.9%	6.8%	-1.1%	-6.1%	7.6%
Unsafe	48	12.0%	10.5%	9.4%	8.0%	11.7%	8.4%	14.0%	12.3%	1.5%	1.1%	1.4%	-3.7%	3.2%	-5.6%	1.7%
Very unsafe	11	2.8%	1.0%	1.1%	1.8%	2.5%	2.2%	1.7%	3.2%	1.8%	-0.1%	-0.7%	-0.7%	0.3%	0.4%	-1.5%
Don't know	1	0.3%	0.5%	0.4%	0.0%	1.2%	0.0%	0.0%	0.8%	-0.3%	0.1%	0.4%	-1.2%	1.2%	0.0%	-0.8%
Not specified	0	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

7a Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the daytime? (please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very safe	262	65.5%	59.0%	54.4%	55.0%	56.6%	58.1%	65.6%	51.0%	6.5%	4.6%	-0.6%	-1.6%	-1.5%	-7.5%	14.6%
Safe	115	28.8%	36.0%	41.4%	38.3%	37.2%	34.6%	28.3%	39.5%	-7.3%	-5.4%	3.2%	1.0%	2.6%	6.4%	-11.2%
Neither safe nor unsafe	14	3.5%	2.8%	2.2%	5.8%	2.7%	5.9%	3.2%	5.9%	0.8%	0.6%	-3.6%	3.0%	-3.1%	2.7%	-2.8%
Unsafe	5	1.3%	1.5%	1.2%	1.0%	3.0%	1.2%	2.9%	2.8%	-0.3%	0.3%	0.2%	-2.0%	1.8%	-1.8%	0.2%
Very unsafe	1	0.3%	0.5%	0.2%	0.0%	0.2%	0.2%	0.0%	0.6%	-0.3%	0.3%	0.2%	-0.2%	0.1%	0.2%	-0.6%
Don't know	0	0.0%	0.0%	0.5%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	-0.5%	0.5%	-0.2%	0.2%	0.0%	-0.2%
Not specified	3	0.8%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

7b And how safe do you normally feel in your home during the night time? (please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very safe	199	49.8%	45.0%	39.6%	41.0%	43.7%	45.2%	51.6%	41.4%	4.8%	5.4%	-1.4%	-2.7%	-1.5%	-6.4%	10.2%
Safe	130	32.5%	43.0%	46.3%	42.5%	41.4%	39.7%	35.9%	41.2%	-10.5%	-3.3%	3.8%	1.1%	1.7%	3.9%	-5.3%
Neither safe nor unsafe	40	10.0%	8.3%	10.7%	12.5%	7.9%	8.2%	6.9%	8.5%	1.8%	-2.5%	-1.8%	4.6%	-0.3%	1.3%	-1.6%
Unsafe	27	6.8%	3.5%	3.2%	3.3%	5.5%	6.1%	4.9%	6.8%	3.3%	0.3%	-0.1%	-2.2%	-0.6%	1.2%	-1.9%
Very unsafe	3	0.8%	0.3%	0.3%	0.8%	1.2%	0.8%	0.7%	1.9%	0.5%	-0.1%	-0.5%	-0.5%	0.5%	0.0%	-1.2%
Don't know	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.2%
Not specified	1	0.3%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	-0.2%	0.2%	0.0%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							



8a Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really' or 'definitely not'? (please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Definitely ( <i>skip to Q9</i> )	73	18.3%	20.8%	17.9%	16.3%	24.6%	18.4%	16.7%	18.9%	-2.5%	2.9%	1.7%	-8.3%	6.2%	1.7%	-2.2%
Mostly ( <i>skip to Q9</i> )	245	61.3%	64.3%	69.5%	59.3%	58.3%	60.9%	60.2%	57.7%	-3.0%	-5.3%	10.3%	0.9%	-2.5%	0.7%	2.4%
Not really ( <i>continue to Q8b</i> )	71	17.8%	11.3%	10.8%	20.8%	13.9%	18.0%	17.0%	18.3%	6.5%	0.5%	-10.0%	6.9%	-4.1%	1.1%	-1.3%
Definitely not ( <i>continue to Q8b</i> )	8	2.0%	3.3%	0.7%	2.8%	2.5%	1.8%	3.2%	3.0%	-1.3%	2.6%	-2.1%	0.3%	0.7%	-1.4%	0.2%
Don't know ( <i>skip to Q9</i> )	3	0.8%	0.5%	1.1%	1.0%	0.7%	0.8%	2.9%	2.1%	0.3%	-0.6%	0.1%	0.3%	0.0%	-2.2%	0.8%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.2%	0.2%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

8b For what reasons do you say that? (DO NOT prompt and tick all mentions)  
PROMPT: Are there any other reasons?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Assaults/muggings/physical violence	13	16.5%	19.2%	27.8%	39.4%	22.7%	45.5%	25.6%	31.0%	-2.8%	-8.6%	-11.6%	16.6%	-22.8%	19.9%	-5.4%
Too many burglaries/home invasions	18	22.8%	17.9%	31.2%	42.6%	22.7%	52.5%	46.3%	53.0%	4.8%	-13.3%	-11.4%	19.8%	-29.7%	6.1%	-6.7%
Not safe in some areas/undesirables	30	38.0%	25.6%	41.0%	36.2%	28.8%	34.7%	22.0%	44.0%	12.3%	-15.4%	4.8%	7.4%	-5.9%	12.7%	-22.0%
High crime rate/too much crime	32	40.5%	25.6%	42.3%	66.0%	65.2%	56.4%	75.6%	66.0%	14.9%	-16.7%	-23.7%	0.8%	8.7%	-19.2%	9.6%
Problems with young people/street kids/not enough to do	27	34.2%	26.9%	49.9%	38.3%	24.2%	27.7%	20.7%	45.0%	7.3%	-23.0%	11.6%	14.1%	-3.5%	7.0%	-24.3%
Other	30	38.0%	33.3%	36.1%	39.4%	31.8%	50.5%	22.0%	13.0%	4.6%	-2.8%	-3.3%	7.5%	-18.7%	28.5%	9.0%
Not specified	2	2.5%	6.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-3.9%	6.4%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>79</b>															

Note: not additive as respondents could identify more than one concern.

Other specified:

- Always a threat - have to be terribly cautious.
- Because of the murder at the park, Countdown incident and because of the woman who beat up that pregnant lady.
- Crime, nasty comments & fights on our streets. Violence is simmering all the time. Spitting, swearing and generally nasty people on our streets daily.
- Ford Block and Western Heights. And yes, that is my reason.
- Frequent crimes committed. Gang activity. A cycle of violence and disruption coming through in the younger generations.
- Gang problems between red/blues.
- Gangs.
- High unemployment.
- Hoons in cars yelling abuse as they go by.

- *I feel safe because I know how to defend myself, and don't really fear things. But many people do not have this advantage - previous questions asked how I felt, this differs to probably the majority of Rotorua residents who feel insecure and fear our area of the "unseen" bad element thanks to the local rags consistent front page use of the bad news sells papers method it uses.*
- *It is uneasy. You feel like you or your children could get mugged at any time. Cars are unsafe - property regularly broken into.*
- *Lots of gangs.*
- *Lots of isolated areas, intimidating people and news stories about robberies/assaults.*
- *Not enough policing of young and unemployed people.*
- *People don't have morality now.*
- *People on 'P' willing to do anything to get more drugs.*
- *People too poor in Rotorua causes crime.*
- *People's attitudes.*
- *Random tourists have had cars burgled.*
- *Rotorua is a poor town and when you have a lower socio economic population you get more crime against property.*
- *Rural crime. Petrol bikes trailers stolen. Last year the road was done over, bikes, petrol and trailers were stolen. My dogs stopped them here though. The criminals took off but my neighbours got done over.*
- *Sign of the times.*
- *The wide range of gang support. The people who wander the streets, and act unruly. There are heaps of teenagers who act like they own the place and can get away with anything.*
- *There are pockets of the Rotorua area that I feel are not safe at all. For this reason, 'generally' Rotorua can be considered 'not really' safe. Where I live I feel safe.*
- *There is a lot of unemployment and unruly youths whose parents take no responsibility.*
- *Too many beneficiaries not busy with work.*
- *Too many Maoris. Too many gangs.*
- *Too many unemployed Maoris.*
- *Too much drinking.*
- *Too much drugs and alcohol.*

9 Generally speaking, do you feel you... (please prompt 1 and 2 & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Can trust people	196	49.0%	46.0%	39.9%	46.3%	46.9%	44.0%	44.0%	44.8%	3.0%	6.1%	-6.4%	-0.6%	2.9%	0.1%	-0.8%
Can't be too careful when dealing with people	152	38.0%	43.8%	35.6%	46.3%	43.9%	46.0%	36.1%	42.5%	-5.8%	8.2%	-10.7%	2.3%	-2.1%	9.9%	-6.3%
50/50 (do not prompt)	45	11.3%	8.8%	23.6%	6.3%	7.4%	9.0%	17.9%	11.0%	2.5%	-14.9%	17.4%	-1.2%	-1.6%	-8.9%	6.9%
Don't know	4	1.0%	1.3%	0.9%	1.0%	1.7%	0.6%	1.0%	1.5%	-0.3%	0.4%	-0.1%	-0.7%	1.1%	-0.4%	-0.5%
Not specified	3	0.8%	0.3%	0.0%	0.3%	0.0%	0.4%	1.0%	0.2%	0.5%	0.3%	-0.3%	0.3%	-0.4%	-0.6%	0.8%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

**The fourth set of questions relate to scenarios that might have happened to you or someone else in your household over the last 12 months**

10 If there is a question that you cannot or don't wish to answer, I'll go to the next question. Over the past 12 months, that is, since March 2011... (please prompt)

a Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	44	11.0%	11.0%	8.8%	4.8%	7.9%	7.6%	9.1%	10.2%	0.0%	2.2%	4.1%	-3.2%	0.3%	-1.5%	-1.1%
No	351	87.8%	88.0%	90.9%	95.0%	92.1%	90.8%	89.7%	88.5%	-0.3%	-2.9%	-4.1%	2.9%	1.3%	1.1%	1.1%
Don't know	3	0.8%	0.5%	0.3%	0.0%	0.0%	0.0%	0.0%	0.8%	0.3%	0.2%	0.3%	0.0%	0.0%	0.0%	-0.8%
Refused	0	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.2%	0.4%	-0.3%	0.3%	0.0%	0.0%	0.0%	-0.2%	-0.2%
Not specified	2	0.5%	0.3%	0.0%	0.3%	0.0%	1.6%	1.0%	0.0%	0.3%	0.3%	-0.3%	0.3%	-1.6%	0.6%	1.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

b Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	74	18.5%	17.0%	12.9%	11.0%	16.6%	12.9%	15.2%	17.2%	1.5%	4.1%	1.9%	-5.6%	3.7%	-2.3%	-2.0%
No	324	81.0%	82.8%	87.1%	88.3%	82.9%	85.1%	84.5%	81.3%	-1.8%	-4.4%	-1.2%	5.4%	-2.2%	0.6%	3.2%
Don't know	1	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	-1.1%
Refused	0	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.2%	0.4%	-0.3%	0.3%	0.0%	0.0%	0.0%	-0.2%	-0.2%
Not specified	1	0.3%	0.0%	0.0%	0.8%	0.5%	2.0%	0.0%	0.0%	0.3%	0.0%	-0.8%	0.3%	-1.5%	2.0%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

c Has anyone succeeded in getting into your home or garage without permission?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	49	12.3%	15.0%	13.6%	8.3%	13.2%	12.5%	11.8%	16.1%	-2.8%	1.4%	5.4%	-4.9%	0.6%	0.7%	-4.3%
No	343	85.8%	83.5%	85.7%	90.8%	86.1%	83.2%	87.0%	79.2%	2.3%	-2.2%	-5.1%	4.6%	2.9%	-3.8%	7.8%
Don't know	4	1.0%	0.5%	0.7%	0.5%	0.0%	0.0%	1.0%	4.2%	0.5%	-0.2%	0.2%	0.5%	0.0%	-1.0%	-3.3%
Refused	2	0.5%	0.3%	0.0%	0.0%	0.0%	0.0%	0.2%	0.4%	0.3%	0.3%	0.0%	0.0%	0.0%	-0.2%	-0.2%
Not specified	2	0.5%	0.8%	0.0%	0.5%	0.7%	4.3%	0.0%	0.0%	-0.3%	0.8%	-0.5%	-0.2%	-3.6%	4.3%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

d Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	13	3.3%	2.0%	3.1%	1.3%	1.0%	1.4%	2.0%	5.3%	1.3%	-1.1%	1.9%	0.3%	-0.4%	-0.6%	-3.3%
No	380	95.0%	96.0%	96.7%	97.5%	97.0%	96.3%	97.8%	93.8%	-1.0%	-0.7%	-0.8%	0.5%	0.7%	-1.5%	3.9%
Don't know	1	0.3%	0.5%	0.2%	0.0%	0.0%	0.0%	0.0%	0.4%	-0.3%	0.3%	0.2%	0.0%	0.0%	0.0%	-0.4%
Refused	0	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.2%	0.4%	-0.8%	0.8%	0.0%	0.0%	0.0%	-0.2%	-0.2%
Not specified	6	1.5%	0.8%	0.0%	1.3%	2.0%	2.3%	0.0%	0.0%	0.8%	0.8%	-1.3%	-0.7%	-0.4%	2.3%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

e Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	14	3.5%	7.0%	4.4%	4.3%	4.5%	3.3%	3.7%	15.5%	-3.5%	2.6%	0.1%	-0.2%	1.1%	-0.4%	-11.8%
No	384	96.0%	91.3%	95.3%	94.8%	95.5%	95.1%	96.3%	83.4%	4.8%	-4.1%	0.5%	-0.8%	0.4%	-1.2%	12.9%
Don't know	0	0.0%	0.5%	0.2%	0.0%	0.0%	0.0%	0.0%	0.4%	-0.5%	0.3%	0.2%	0.0%	0.0%	0.0%	-0.4%
Refused	1	0.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	-0.6%
Not specified	1	0.3%	1.0%	0.0%	1.0%	0.0%	1.6%	0.0%	0.0%	-0.8%	1.0%	-1.0%	1.0%	-1.6%	1.6%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

If yes, to your knowledge had this person been drinking alcohol?

	2012		2011	2010	2009	2008	2007	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007
	Number	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change
Yes	5	35.7%	46.4%	59.2%	70.6%	38.9%	41.2%	-10.7%	-12.8%	-11.4%	31.7%	-2.3%
No	8	57.1%	35.7%	35.8%	11.8%	50.0%	41.2%	21.4%	-0.1%	24.0%	-38.2%	8.8%
Don't know	0	0.0%	17.9%	5.0%	5.9%	11.1%	5.9%	-17.9%	12.9%	-0.9%	-5.2%	5.2%
Refused	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	1	7.1%	0.0%	0.0%	11.8%	0.0%	11.8%	7.1%	0.0%	-11.8%	11.8%	-11.8%
<b>Total</b>	<b>14</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>					

Where were you when this happened?

Comments specified for yes, person was drinking alcohol:

- At a bar in town.
- At home.
- Home.
- On the street.
- Up the road from my home, down Vaughn's road.

Comments specified for no, person was not drinking alcohol:

- Amohau St Skatepark.
- At my friends house.
- The new cycle track between Russel Road and Kawaha Point Road beside the Waikite Clubrooms.
- Walking home from school.
- Western Heights (x3)

f Has any stranger or person you do not know well ever verbally abused you?

	2012		2011	2010	2009	2008	2007	2006	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change
Yes	128	32.0%	28.5%	26.2%	24.5%	24.3%	21.3%	30.5%	3.5%	2.3%	1.7%	0.2%	3.0%	-9.1%
No	269	67.3%	70.0%	73.0%	75.3%	75.7%	77.9%	69.5%	-2.8%	-3.0%	-2.3%	-0.4%	-2.2%	8.4%
Don't know	2	0.5%	0.3%	0.8%	0.0%	0.0%	0.0%	0.0%	0.3%	-0.6%	0.8%	0.0%	0.0%	0.0%
Refused	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	1	0.3%	1.3%	0.0%	0.3%	0.0%	0.8%	0.0%	-1.0%	1.3%	-0.3%	0.3%	-0.8%	0.8%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>						

If yes, to your knowledge had this person been drinking alcohol?

	2012		2011	2010	2009	2008	2007	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007
	Number	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change
Yes	34	26.6%	26.6%	33.6%	32.7%	27.6%	22.9%	0.0%	-7.0%	0.9%	5.1%	4.6%
No	52	40.6%	29.7%	36.7%	25.5%	27.6%	32.1%	10.9%	-7.0%	11.2%	-2.0%	-4.6%
Don't know	40	31.3%	28.9%	29.7%	36.7%	37.8%	35.8%	2.3%	-0.8%	-7.0%	-1.0%	2.0%
Refused	0	0.0%	2.3%	0.0%	0.0%	0.0%	0.0%	-2.3%	2.3%	0.0%	0.0%	0.0%
Not specified	2	1.6%	12.5%	0.0%	5.1%	7.1%	9.2%	-10.9%	12.5%	-5.1%	-2.0%	-2.0%
<b>Total</b>	<b>128</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>					

Where were you when this happened?

*Comments specified for yes, person was drinking alcohol:*

- *At a pub in Reporoa.*
- *At home (x3).*
- *At my home and in CBD.*
- *At work.*
- *Blue lakes and at home over ringing animal control.*
- *CBD (x2).*
- *Central CBD.*
- *Clubs in town.*
- *Drinking and drugs. CBD.*
- *Drinking and drugs. In the neighbourhood.*
- *Drinking and drugs. Pukuatua Street bus stop.*
- *Drinking and drugs. Ranolf Street.*
- *Drinking or drugs. ATM Hinemoa Street.*
- *Drugs. On Te Ngae Road.*
- *Drugs - Tutanekai Street.*
- *Four Square Reporoa.*
- *Has happened walking to town (Lake Road/Mokoia Road), other high school students in groups verbally abused me for going to a different school.*
- *Home (x2).*
- *In a bar in town.*
- *In town basically drunk idiots gathering causing trouble.*
- *Job with traffic management.*
- *Lava Bar.*
- *Movie theatre - idiots in cars.*
- *Movies area.*
- *Sitting in my car in town.*
- *Skate Board Park.*
- *Sunset Road outside bakery.*
- *Taupo.*
- *Three doors away from home.*
- *Work.*

Comments specified for no, person was not drinking alcohol:

- 1. Walking to car from Countdown, called 'white bitch' by school age kids one time, 2pm in the afternoon. 2. Sitting in car on Fenton Street, second time.
- At school, teenagers these days have no respect for anyone else. They are rude, its disgusting, especially the Maoris are the worst.
- At the Aquatic Centre.
- CBD mall area.
- CBD (x3).
- Central city area.
- Central city.
- Central Mall (x2).
- City Focus (near Starbucks).
- City Focus.
- City Focus; Pak'N'Save.
- Coming home on pushbike.
- Court House - work.
- Devon Street.
- Down the road.
- Edmund Road Park - rugby fields.
- Golds Gym.
- Haupapa Street Atm.
- In my neighbourhood, Manuka Crescent.
- In my own house.
- In our neighbourhood.
- In the city and on the way home.
- In town.
- In town/CBD. Teenagers being immature.
- In your neighbourhood.
- Kuirau Park.
- Middle of town 20 meters from City Focus.
- Mount View Drive.
- Near my work. I was going home.
- Neighbourhood.
- On my own property.
- On the road.
- Outside my gate.
- Outside Whitcoulls.
- Owhata.

- *Pak N Save car park.*
- *Same place.*
- *Serving at SPCA shop.*
- *Supermarket.*
- *The new cycle track between Russel Road and Kawaha Point Road beside the Waikite Clubrooms.*
- *Town.*
- *Walking down the street.*
- *Walking home from school (several different occasions) and in town.*
- *Walking home from school, it was students from a different school. (I didn't know them).*
- *Warehouse area.*
- *Wellington.*
- *Western Heights.*
- *Work.*

*Comments specified for don't know if person was drinking alcohol:*

- *At home, it was the people across the road.*
- *At home.*
- *Can't remember. Happens a lot though.*
- *CBD (it happens all the time, because I'm Asian).*
- *CBD (x5).*
- *Central city daytime.*
- *Central city (x3).*
- *Central mall - young kid.*
- *City Central.*
- *City centre.*
- *Driving, they stepped out in front of us.*
- *Fenton Street.*
- *In my local neighbourhood.*
- *In the car, walking in town.*
- *In the yard by the sheds.*
- *It has happened quite a bit, usually around Te Ngae shops.*
- *Malfroy Road.*
- *On phone in own home - threatened violence.*
- *On the street.*
- *Out the front of my house and a friends house.*
- *Outside bus stop, Pukuatua Street.*
- *Probably most often when people are driving you can see them verbally abusing you!*
- *Pukuatua Street.*



- Race course exercising my dogs.
- Redwoods.
- Road rage in Pukuatua Street.
- Road rage (x2).
- Rotorua Mall.
- Service station in town.
- Town.
- Traffic lights - Fenton Street.
- Walking down Tutanekai St.

g Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	29	7.3%	7.3%	3.9%	3.0%	4.0%	2.7%	4.4%	4.5%	0.0%	3.4%	0.9%	-1.0%	1.2%	-1.7%	0.0%
No	362	90.5%	91.0%	95.3%	96.5%	95.0%	94.9%	95.1%	93.8%	-0.5%	-4.3%	-1.2%	1.5%	0.1%	-0.2%	1.2%
Don't know	3	0.8%	0.8%	0.7%	0.0%	0.2%	0.0%	0.0%	0.4%	0.0%	0.1%	0.7%	-0.2%	0.2%	0.0%	-0.4%
Refused	2	0.5%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.8%	0.5%	0.0%	0.0%	-0.5%	0.5%	0.0%	-0.8%
Not specified	4	1.0%	1.0%	0.0%	0.5%	0.2%	2.3%	0.5%	0.4%	0.0%	1.0%	-0.5%	0.3%	-2.1%	1.9%	0.1%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

If yes, to your knowledge had this person been drinking alcohol?

	2012		2011	2010	2009	2008	2007	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007
	Number	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change
Yes	13	44.8%	37.9%	55.2%	8.3%	43.8%	28.6%	6.9%	-17.3%	46.9%	-35.4%	15.2%
No	7	24.1%	31.0%	32.5%	83.3%	56.3%	50.0%	-6.9%	-1.5%	-50.8%	27.1%	6.3%
Don't know	6	20.7%	10.3%	12.3%	8.3%	0.0%	14.3%	10.3%	-2.0%	4.0%	8.3%	-14.3%
Refused	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	3	10.3%	20.7%	0.0%	0.0%	0.0%	7.1%	-10.3%	20.7%	0.0%	0.0%	-7.1%
<b>Total</b>	<b>29</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>					

Where were you when this happened?

Comments specified for yes, person was drinking alcohol:

- At home (x8).
- Central CBD.
- Drugs. Daughters ex partner. At own home - Lynmore.

- Many places.
- Park at night.
- Skate Board Park.

Comments specified for no, person was not drinking alcohol:

- At home (x3).
- Home.
- It was actually my dads former partner, ##### who works at ##### and is such a bitch. She is a nasty women and can get very angry over very small things. No wonder why she hasn't ever had a real relationship with anyone...
- Rotorua- did not want to be more specific sorry.
- Sister with idiot boyfriend. When she kicked him out of her house for cheating multiple times.

Comments specified for don't know if person was drinking alcohol:

- All over Rotorua (wife is a postman).
- At home.
- CBD.
- Home.
- In my local neighbourhood.
- In neighbourhood (Western Heights).

h Are there any other types of crimes which I haven't mentioned that you or anyone else in your household have been a victim of over the past 12 months? (if yes, please describe)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	68	17.0%	17.3%	12.0%	18.0%	13.2%	16.8%	11.5%	13.2%	-0.2%	5.3%	-6.0%	4.8%	-3.7%	5.3%	-1.6%
No	318	79.5%	80.3%	87.8%	82.0%	86.1%	81.8%	87.0%	84.1%	-0.7%	-7.6%	5.8%	-4.1%	4.3%	-5.2%	2.9%
Don't know	5	1.3%	1.3%	0.0%	0.0%	0.2%	0.0%	0.5%	1.7%	0.0%	1.3%	0.0%	-0.2%	0.2%	-0.5%	-1.2%
Refused	4	1.0%	0.5%	0.2%	0.0%	0.5%	0.0%	0.5%	0.8%	0.5%	0.3%	0.2%	-0.5%	0.5%	-0.5%	-0.4%
Not specified	5	1.3%	0.8%	0.0%	0.0%	0.0%	1.4%	0.5%	0.2%	0.5%	0.8%	0.0%	0.0%	-1.4%	0.9%	0.3%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## Crimes described:

Crime	Alcohol involved?	Where did it happen?
A breach of protection order. It happened to my daughter.	Yes	At home.
Accosted by beggars - groups of young women asking for money. Male with moko asking if we wanted to take his photo for money. Both times I was with overseas visitors.	Yes	In the CBD/in the CBD.
People on my property. Tried to get in but didn't. Gang activity in the street. Fights (domestic violence) on the street in front of my house.	Yes	Off Malfroy Street/James Street.
Road rage - Old Taupo Road roundabout.	Yes	Alcohol and drugs. In my vehicle.
Someone tried to break into my car. Someone tried to break into our garage.	Yes	At home.
Vandalism.	Yes	Drugs. At your home - CBD.
Careless driving causing injury. Father was hit by car.	No	About 100m down the road riding with another cyclist. Fenton St/Sala St roundabout.
Clothes being stolen from washing line.	No	At home.
Con men painters.	No	Home.
Had someone demanding money from me.	No	Outside AA office.
Letterbox was vandalised.	No	Devon Street/Pukehangi Road corner.
My daughter was approached in her vehicle in a case of road rage, they blocked her car off and tried to get into the vehicle only backing off when they realised she had a dog in the car.	No	Central city.
Our child has been bullied at school.	No	Rotorua Intermediate.
People short cut through our property, so trespass on our land.	No	Selwyn Heights.
Phone call computer scam on a regular basis.	No	At home.
Phone calls from people offering to fix the computer.	No	
Someone tried to break-in, they did not succeed.	No	Home.
Trespass issues. Our property backs onto Maori Trust land and all the other neighbours use the area as a rubbish tip, or ride their motorbikes on the land. I pay to use the land to graze my horses there, so it really annoys me.	No	
Two sons have been bullied at school on an almost daily basis at Reporoa Primary School. This is happening to a number of children and Board of Trustees, teachers and the Principal won't do anything.	No	Reporoa Primary School.
An older man approached a four year old boy and asked him to get in the car. Called police and they were there within five minutes and four cars.	Don't know	Hannahs Bay.
Boy racers on Utuhina Road - speeding.	Don't know	At home.
Burglary - from the garage.	Don't know	My home in Tarewa Street (I was out - don't know).
Electric fence reels, petrol stolen from farm.	Don't know	At home on the farm.
Fence was tagged.	Don't know	Hillcrest Avenue.

Crime	Alcohol involved?	Where did it happen?
Fuel stolen from farm bowser supplies.	Don't know	At home.
Gangs of young lads display threatening behaviour.	Don't know	Central mall and Holdens Bay.
Had an axe and a small tarp stolen.	Don't know	At home.
I regularly have rubbish bags left in my hedge. Speeding vehicles up and down our road (High Street).	Don't know	
My daughter and a friend were followed by a car full of youths who were shouting at them.	Don't know	Springfield.
My sister had a rock thrown at her. A car load of people threw rocks at her.	Don't know	Walking on Old Taupo Road near Westend.
Noisey cars and boy racers.	Don't know	At home (street).
Not specified.	Don't know	CBD.
On the streets, domestic fight, gang related fights, had to cross over the other side to avoid.	Don't know	CBD.
Our cars have been keyed.	Don't know	Warehouse car park.
People with stolen vehicle asking for petrol, then they broke into a neighbours home. Garden pots stolen from our garden.	Don't know	At home.
Petrol is stolen from our farm on a regular basis eg, twice a month.	Don't know	On our farm Atiamuri.
Petty theft from boat shed at my home in Lake Tarawera.	Don't know	Don't know - out.
Phone scam regarding computer repairs.	Don't know	Home.
Road Rage.	Don't know	Coming to the Ngongotaha roundabout from Mamaku.
Shoes stolen from back door.	Don't know	Home.
Someone smashed into my car and drove away.	Don't know	Hospital.
Spade and gumboots were stolen from outside my house.	Don't know	At home.
Tagging of car and stolen washing from line and tagging letterbox.	Don't know	
Theft from grounds - stole hose and reel.	Don't know	
Theft.	Don't know	Asleep.
Vehicle broken into yesterday - at the V8s in Hamilton.	Don't know	Hamilton.
We had a P Lab bust just behind us, so we worry about fumes etc.	Don't know	Westbrook, behind our home.
Abuse over the phone.	Not specified	
Broken into my batch at Lake Rotoiti, but because the alarm went off nothing was taken.	Not specified	
Car broken into and stolen emergency locator beacon and survival clothing.	Not specified	
Edmund Road Park - car broken into. Mountain Road - smashed window (rear back).	Not specified	
Fraud in my business, people won't pay especially as they know that under \$7,000 debt isn't worth chasing through the courts.	Not specified	
Garden ornaments stolen from property - and plants stolen/stealing to order because they came twice.	Not specified	
Husband's van got tagged with a vivid.	Not specified	
Mail sent to me by courier and has disappeared from front door.	Not specified	

Crime	Alcohol involved?	Where did it happen?
Parking incident, intimidated into giving money to gang of thugs while trying to get a park from machine. Guy came up and said to my wife outside National Bank "give me \$20".	Not specified	
Road rage.	Not specified	
Roaming dogs causing problems on Pandora Avenue.	Not specified	At home.
School bullying.	Not specified	
Someone knocked into my vehicle at the supermarket and left the scene (hit and run).	Not specified	Supermarket.
Someone with his head in the window of the car asking for money.	Not specified	
Son was swimming at Okere Falls and had his cell phone stolen.	Not specified	Okere Falls.
Stolen statues out of my garden.	Not specified	
Street fights.	Not specified	
Two or three parties up the road with kids on street larking. Police had to be called.	Not specified	
Young neighbour walking up the road with a knife.	Not specified	

If yes, to your knowledge had this person been drinking alcohol?

	2012		2011	2010	2009	2011/2010	2011/2010	2010/2009
	Number	Percent	Percent	Percent	Percent	change	change	change
Yes	7	10.3%	11.6%	18.5%	15.3%	-1.3%	-6.9%	3.2%
No	18	26.5%	13.0%	34.6%	16.7%	13.4%	-21.6%	17.9%
Don't know	39	57.4%	47.8%	45.0%	38.9%	9.5%	2.8%	6.1%
Refused	0	0.0%	1.4%	2.0%	0.0%	-1.4%	-0.6%	2.0%
Not specified	4	5.9%	26.1%	0.0%	29.2%	-20.2%	26.1%	-29.2%
<b>Total</b>	<b>68</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>			

i Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	42	10.5%	14.0%	11.1%	7.5%	8.4%	10.4%	10.1%	12.7%	-3.5%	2.9%	3.6%	-0.9%	-1.9%	0.3%	-2.7%
No	348	87.0%	84.8%	87.7%	92.0%	90.6%	88.8%	88.0%	84.7%	2.3%	-3.0%	-4.3%	1.4%	1.7%	0.9%	3.2%
Don't know	1	0.3%	0.5%	0.7%	0.0%	0.0%	0.0%	0.2%	0.8%	-0.3%	-0.2%	0.7%	0.0%	0.0%	-0.2%	-0.6%
Refused	2	0.5%	0.0%	0.5%	0.0%	0.5%	0.0%	0.7%	1.7%	0.5%	-0.5%	0.5%	-0.5%	0.5%	-0.7%	-1.0%
Not specified	7	1.8%	0.8%	0.0%	0.5%	0.5%	0.8%	1.0%	0.0%	1.0%	0.8%	-0.5%	0.0%	-0.3%	-0.2%	1.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

**The fifth set of questions relate to things being done to reduce crime in our community**

11 Are you aware that there is a Community Policing Centre in the central city area?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	321	80.3%	82.8%	87.3%	88.3%	90.1%	90.6%	85.5%	82.4%	-2.5%	-4.6%	-0.9%	-1.8%	-0.5%	5.1%	3.1%
No	75	18.8%	16.3%	12.7%	11.8%	9.4%	9.0%	14.5%	17.6%	2.5%	3.6%	1.0%	2.3%	0.4%	-5.5%	-3.1%
Not specified	4	1.0%	1.0%	0.0%	0.0%	0.5%	0.4%	0.0%	0.0%	0.0%	1.0%	0.0%	-0.5%	0.1%	0.4%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

If yes, where is it specifically located?

	Number	Percent
City Focus	284	88.5%
Fenton Street	15	4.7%
Western Heights	4	1.2%
Malfroy Road	3	0.9%
Te Ngae Shops	1	0.3%
Don't know	9	2.8%
Other	3	0.9%
Not specified	6	1.9%
<b>Sample</b>	<b>321</b>	<b>100.0%</b>

Note: Not additive as respondents could identify multiple locations

City Focus specified:

- At the sails (x2).
- By Starbucks.
- Central Mall.
- City Centre.
- City Focus - at the sails.
- City Focus (I think).
- City Focus and on Fenton Street.
- City Focus but never seen a cop anywhere near it.
- City Focus, under sails.
- City Focus (x249).
- City Focus. Always a car there and its great to see!
- Fenton Street? In town. City Focus - told.

- *Focus (x2).*
- *In the mall - City Focus.*
- *In the mall.*
- *In the middle.*
- *On the City Focus.*
- *Right in the centre of town.*
- *Sails.*
- *The sails.*
- *Tutanekai Street.*
- *Under the sails (x12).*
- *Underneath shelter in the middle of town.*

*Fenton Street specified:*

- *By the Convention Centre.*
- *By the library.*
- *City Focus and on Fenton Street.*
- *Fenton Street (x8).*
- *Fenton Street? In town. City Focus - told.*
- *I don't know street names, but by the RSA and Council.*
- *Opposite Dominos.*
- *That would be the one next to the police station? I know there is one on Brookland Road and Malfroy next to the shops.*

*Western Heights specified:*

- *Brookland shops.*
- *That would be the one next to the police station? I know there is one on Brookland Road and Malfroy next to the shops.*
- *The Western Heights Shopping Center.*
- *Western Heights.*

*Malfroy Road specified:*

- *Malfroy Road.*
- *That would be the one next to the police station? I know there is one on Brookland Road and Malfroy next to the shops.*
- *West End.*

*Te Ngae Shops specified:*

- *Te Ngae Shops.*

*Don't know specified:*

- *Don't exactly know where.*
- *Don't know (x2).*
- *Not sure (x5).*
- *Unsure.*

*Other specified:*

- *CBD.*
- *City safe.*
- *Hinemoa Street (second storey of a building).*

11a Are you aware of the City Safe Guardians project operating in the central city area?

	2012	
	Number	Percent
Yes	205	51.3%
No	194	48.5%
Not specified	1	0.3%
<b>Total</b>	<b>400</b>	<b>100.0%</b>

11b How useful do you think the City Safe Guardians project is in making the central city area a safer place?

	2012	
	Number	Percent
Very useful	62	30.2%
Useful	56	27.3%
Some use	26	12.7%
Not very useful	10	4.9%
Not at all useful	6	2.9%
Don't know	42	20.5%
Not specified	3	1.5%
<b>Total</b>	<b>205</b>	<b>100.0%</b>



## 12a Are you aware that crime prevention closed circuit television cameras are operating in the central city area?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes (continue to Q12b)	279	69.8%	69.8%	77.9%	76.5%	77.2%	77.9%	73.7%	57.1%	0.0%	-8.2%	1.4%	-0.7%	-0.7%	4.2%	16.6%
No (skip to Q13a)	120	30.0%	29.5%	22.1%	23.5%	22.6%	21.9%	26.3%	42.9%	0.5%	7.4%	-1.4%	0.9%	0.7%	-4.4%	-16.6%
Not specified	1	0.3%	0.8%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	-0.5%	0.8%	0.0%	-0.2%	0.1%	0.2%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 12b How useful do you think these cameras are in making the central city area a safer place? (please prompt &amp; tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very useful	128	45.9%	39.8%	38.5%	44.1%	42.4%	43.7%	49.3%	44.2%	6.1%	1.3%	-5.6%	1.7%	-1.3%	-5.6%	5.1%
Useful	76	27.2%	34.1%	30.7%	28.1%	33.1%	27.1%	27.7%	24.9%	-6.8%	3.4%	2.6%	-5.0%	6.0%	-0.5%	2.8%
Some use	51	18.3%	13.6%	18.0%	16.3%	12.5%	14.6%	10.7%	17.8%	4.7%	-4.4%	1.7%	3.8%	-2.0%	3.9%	-7.2%
Not very useful	12	4.3%	5.7%	5.7%	3.9%	2.6%	5.0%	4.3%	1.9%	-1.4%	0.0%	1.8%	1.3%	-2.5%	0.7%	2.5%
Not at all useful	2	0.7%	0.7%	0.9%	2.0%	3.5%	3.0%	1.0%	1.9%	0.0%	-0.2%	-1.1%	-1.6%	0.5%	2.0%	-0.9%
Don't know	10	3.6%	5.0%	6.1%	5.6%	5.8%	6.5%	6.7%	7.4%	-1.4%	-1.1%	0.5%	-0.2%	-0.7%	-0.1%	-0.8%
Not specified	0	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.3%	1.9%	-1.1%	1.1%	0.0%	0.0%	0.0%	-0.3%	-1.5%
<b>Total</b>	<b>279</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 13a Are you aware that there is a liquor ban in the central city area?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes (continue to Q13b)	319	79.8%	80.5%	86.4%	77.8%	76.9%	74.0%	71.3%	70.1%	-0.8%	-5.9%	8.7%	0.8%	3.0%	2.7%	1.2%
No (skip to Q14)	80	20.0%	19.0%	13.6%	22.3%	22.8%	25.8%	28.7%	29.9%	1.0%	5.4%	-8.7%	-0.6%	-3.0%	-2.9%	-1.2%
Not specified	1	0.3%	0.5%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	-0.3%	0.5%	0.0%	-0.2%	0.1%	0.2%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 13b How useful do you think the liquor ban is in making the central city area a safer place? (please prompt &amp; tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very useful	138	43.3%	41.0%	38.3%	37.9%	45.8%	37.8%	41.4%	43.0%	2.3%	2.7%	0.4%	-7.9%	8.0%	-3.5%	-1.6%
Useful	86	27.0%	29.8%	28.9%	32.2%	28.7%	27.8%	30.0%	37.9%	-2.9%	0.9%	-3.3%	3.4%	0.9%	-2.2%	-7.9%
Some use	55	17.2%	17.1%	16.0%	15.8%	12.3%	18.5%	18.6%	n/a	0.2%	1.1%	0.2%	3.5%	-6.3%	-0.1%	n/a
Not very useful	23	7.2%	6.8%	8.7%	5.1%	6.1%	5.8%	2.4%	7.9%	0.4%	-1.9%	3.6%	-1.0%	0.3%	3.4%	-5.5%
Not at all useful	8	2.5%	3.1%	2.6%	3.9%	2.9%	6.6%	2.8%	4.2%	-0.6%	0.5%	-1.3%	1.0%	-3.7%	3.9%	-1.4%
Don't know	9	2.8%	1.6%	5.5%	4.8%	3.9%	2.6%	4.1%	5.2%	1.3%	-3.9%	0.7%	1.0%	1.2%	-1.5%	-1.1%
Not specified	0	0.0%	0.6%	0.0%	0.3%	0.3%	0.8%	0.7%	1.8%	-0.6%	0.6%	-0.3%	0.0%	-0.5%	0.1%	-1.1%
<b>Total</b>	<b>319</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 14 What could be done that would help make Rotorua a safer place? (Please think about the neighbourhood that you live in, personal safety within the central city, vehicle safety)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
More police/more presence/community stations	93	23.3%	33.8%	37.8%	29.0%	30.0%	35.6%	32.7%	38.4%	-10.5%	-4.1%	8.8%	-1.0%	-5.6%	2.9%	-5.7%
Security/guards/cameras (manned)/Maori Wardens/community patrols	61	15.3%	13.0%	13.2%	12.3%	13.2%	13.9%	19.4%	11.3%	2.3%	-0.2%	1.0%	-0.9%	-0.7%	-5.5%	8.1%
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs	47	11.8%	18.8%	14.9%	14.8%	12.9%	15.5%	11.1%	10.4%	-7.0%	3.9%	0.2%	1.8%	-2.6%	4.4%	0.7%
Building/street improvements (ie, lighting, trees, walkways)	27	6.8%	6.3%	10.0%	4.5%	6.9%	6.3%	5.7%	3.8%	0.5%	-3.8%	5.5%	-2.4%	0.7%	0.6%	1.9%
Penalties/laws/consequences/discipline	26	6.5%	5.5%	7.4%	10.0%	7.4%	4.9%	5.4%	5.1%	1.0%	-1.9%	-2.6%	2.6%	2.6%	-0.5%	0.3%
Doing okay now	24	6.0%	8.0%	11.2%	6.5%	8.2%	6.3%	0.0%	1.9%	-2.0%	-3.2%	4.7%	-1.7%	1.9%	6.3%	-1.9%
Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community	22	5.5%	1.0%	7.8%	4.0%	3.2%	2.0%	6.4%	5.9%	4.5%	-6.8%	3.8%	0.8%	1.3%	-4.4%	0.5%
Bars/gambling establishments/wholesalers/drinking issues	20	5.0%	2.5%	6.8%	3.0%	2.7%	1.2%	0.7%	1.3%	2.5%	-4.3%	3.8%	0.3%	1.6%	0.5%	-0.6%
Neighbourhood support	17	4.3%	1.8%	8.6%	4.3%	4.5%	5.3%	7.9%	4.7%	2.5%	-6.9%	4.4%	-0.2%	-0.8%	-2.6%	3.2%
Reduce unemployment/improve incomes	14	3.5%	4.3%	4.2%	1.8%	2.7%	1.2%	1.5%	3.4%	-0.8%	0.1%	2.5%	-1.0%	1.6%	-0.3%	-1.9%
Remove gangs/insignia/undesirable people	14	3.5%	4.0%	2.5%	4.0%	2.2%	2.0%	3.9%	3.6%	-0.5%	1.5%	-1.5%	1.8%	0.3%	-1.9%	0.3%
People need to take responsibility for themselves/being aware/report crime/know your neighbours	11	2.8%	3.8%	7.4%	3.8%	5.7%	4.5%	5.2%	7.0%	-1.0%	-3.7%	3.7%	-2.0%	1.2%	-0.7%	-1.8%
Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service	7	1.8%	1.3%	2.1%	2.3%	3.2%	1.4%	2.7%	4.7%	0.5%	-0.9%	-0.2%	-1.0%	1.9%	-1.3%	-2.0%
Liquor ban	6	1.5%	1.3%	3.0%	1.3%	1.0%	3.1%	2.2%	2.5%	0.3%	-1.8%	1.8%	0.3%	-2.1%	0.9%	-0.3%
Advertise surveillance cameras more/Advertise successes from these cameras	5	1.3%	0.5%	2.0%	2.8%	0.2%	2.2%	1.2%	0.8%	0.8%	-1.5%	-0.8%	2.5%	-1.9%	1.0%	0.4%
Boy racers/road safety	5	1.3%	1.8%	3.2%	1.3%	0.5%	2.0%	3.2%	0.6%	-0.5%	-1.5%	2.0%	0.8%	-1.5%	-1.2%	2.6%
Crimes targeting tourists	5	1.3%	0.5%	0.7%	2.8%	4.0%	3.1%	n/a	n/a	0.8%	-0.2%	-2.1%	-1.2%	0.8%	n/a	n/a
Reducing drug use/drug issues	5	1.3%	1.3%	2.2%	2.3%	1.2%	2.3%	n/a	n/a	0.0%	-1.0%	-0.1%	1.0%	-1.1%	n/a	n/a
Deal with truanancies	3	0.8%	1.0%	0.5%	0.8%	1.2%	1.0%	2.0%	3.0%	-0.3%	0.5%	-0.3%	-0.5%	0.3%	-1.0%	-1.0%
Racial issues	3	0.8%	0.5%	0.7%	2.5%	0.0%	0.0%	0.0%	0.0%	0.3%	-0.2%	-1.8%	2.5%	0.0%	0.0%	0.0%
Raise the drinking age	2	0.5%	0.3%	2.5%	1.0%	0.5%	0.6%	1.5%	0.8%	0.3%	-2.3%	1.5%	0.5%	-0.1%	-0.9%	0.7%
Ban people with criminal records/repeat offenders from the CBD	1	0.3%	0.3%	1.0%	0.3%	0.7%	0.6%	n/a	n/a	0.0%	-0.8%	0.8%	-0.5%	0.2%	n/a	n/a
Educate against family violence	0	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.7%	0.6%	0.0%	0.0%	0.0%	-0.2%	0.2%	-0.7%	0.1%
Stopping tagging	0	0.0%	0.3%	0.3%	0.0%	0.7%	n/a	n/a	n/a	-0.3%	-0.1%	0.3%	-0.7%	n/a	n/a	n/a
Other	21	5.3%	7.3%	9.3%	7.8%	5.5%	4.7%	4.7%	4.7%	-2.0%	-2.1%	1.6%	2.3%	0.8%	0.0%	0.0%
<b>Sample</b>	<b>400</b>															

Note additive as respondents comments could be coded into more than one category.

Comments coded to **more Police/more presence/community stations:**

- A bigger police presence will deter potential crime.
- A few uniformed Police officers walking around. If they think it helps at Xmas why not the rest of the time?
- A visible police presence, community policing.
- Advertise the CCTV cameras are operating. More visible police on foot patrol in CBD.
- Attitudes of people need to change, don't know how you do this. Better police presence.
- Community policing helps. Have more youth centres or places for bored youths.
- Continuation of what I have just said. Police presence and visibility.
- Cops on foot patrol in the CBD.
- Deterrent effect of police on foot patrol is to be commended.
- Don't know, people's attitudes need to change. Police presence on foot patrol in the central city. A better dress code in town, ban Pj's.
- Double the size of police, more police, more education.
- Extra lighting around communities. More awareness of neighbourhood watch. More patrolling around CBD after pubs close. Extra cameras.
- Feel safer when I know police are making their presence felt.
- From what I read - lots of assaults in the city - maybe more police in those areas.
- Get rid of scum bags, lock them up. More police visible walking the streets. Have more Maori wardens as most of the scum bags are Maori.
- Have more police on foot patrol.
- Have more security cameras. Police force could be more efficient. We own a dairy and had a robbery and the police never found the offenders.
- Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.
- Higher police presence.
- I believe Rotorua is perfectly safe in populated areas in the daytime. However, a more visible Police presence or obvious surveillance cameras would make me feel safer during the evening.
- I notice a high police presence in the CBD this week and as a result there aren't many young people hanging out in town which is good.
- Increase the numbers of police.
- Increased police presence on foot patrol late at night when pubs and clubs close.
- It would be nice to see police on foot patrol in CBD.
- Maybe a bit more of a police presence in the city centre on foot patrol.
- Maybe just get more police out on the street.
- More cops out on the field. More police patrolling suburban areas at night.
- More neighbourhood watch, more police presence. Educating the public on how to keep themselves safe.
- More patrolling by police, both on foot and in vehicles.
- More patrols, police patrols.
- More police - feel they are under staffed.
- More police on foot patrol in CBD and police in cars patrolling suburbs.
- More police on foot patrol in CBD at night.
- More police on foot patrol in CBD. Establishment of neighbourhood support groups.

- *More police on foot patrol in the CBD and also in the suburbs.*
- *More police on foot patrol (x3).*
- *More police on foot patrol. Visible police presence makes people feel safer and deters criminal element.*
- *More police on the beat.*
- *More police on the beat. More police presence.*
- *More police on the beat/visible presence.*
- *More police or security type people wandering around everywhere, not just in town.*
- *More Police presence in our streets especially bars and court house.*
- *More police presence in the CBD on foot patrol.*
- *More police presence, hardly seen very often.*
- *More police presence. Good lighting.*
- *More police presence. More volunteers - a good idea - (guardians). Get rid of the Maori wardens - they look terrible, so fat they can hardly walk and are just ignored by the Maori kids and they don't do anything to keep the Maori kids under control - don't move them on. It's a bad look to have wardens just for Maoris.*
- *More police presence. Not practicable in the current economic climate.*
- *More police that actually care about what's going on in the streets.*
- *More police visible on the foot patrol in the central city.*
- *More Police visibly 'on the beat'. More community policing.*
- *More police, make it safer.*
- *More police, more patrols.*
- *More police (x3).*
- *More police. Concentrate on the groups of young people who just hang around.*
- *More policemen on the beat. Visible police presence. Curfew for young people (under 18) to have them out of the city at night.*
- *More policemen walking on the street. See cops walking around.*
- *More policemen. Parents taking responsibility for their children. Try to stop teenage pregnancies. There are too many of them and the situations they get themselves into causes poverty and domestic violence. Especially young Maori.*
- *More policing from Government not the Council.*
- *More policing.*
- *More security people. Presence of police.*
- *More visible Police in the community.*
- *More visible police.*
- *More visible police. If people know police are within call they may not try assaults etc. Citizens to take responsibility in reporting things to police. Community involvement.*
- *Need more police in the central area. The Council should not be policing. Ratepayers should not be paying for police, the Government should. We are paying twice?*
- *Not much - except perhaps more visible police presence.*
- *Not sure. Maybe have more police and ambulances.*
- *Nothing more could be done unless they have more people patrolling the CBD either police or Wardens.*

- *Old fashioned policing, police on foot a visible presence.*
- *Patrol the streets on horses at night and lasso people up and tow them down to the police station.*
- *Patrolling full time police in pairs walking along the street. One is no good. Need pairs day and night. If can't do that lots of patrol cars around. Maori Wardens - organisation should be funded - they can act as eyes of the police. Higher profile needed for them. They can often intervene when young Maori involved.*
- *Police back on foot patrols.*
- *Police on foot patrol reassures residents and deters crime.*
- *Police on foot patrol through city during day and night, 'moving on' those who are hanging around without a purpose, behaving badly or attracting negative attention.*
- *Police on foot patrol.*
- *Police on the beat act as a deterrent. Try to move on the groups of young people hanging around City Focus - they look as if they are waiting for an opportunity for petty crime.*
- *Police on the beat in pairs.*
- *Police patrols.*
- *Police presence walking on foot patrol.*
- *Police presence. Local Guardians on street.*
- *Policing the streets late at night to get the kids off the streets.*
- *Publish crime figures and noise control call outs regularly so people are aware of trouble spots. More police presence in hot spots.*
- *Regular patrols by marked vehicles eg, Police or City Guardians throughout residential suburbs at intermittent times day and night to make presence known to would-be crims.*
- *Seeing more police around. Make sure it's visual and well lit.*
- *Seeing more police on the beat, walking the beat.*
- *Street kids wandering around need attention. More security, police. More police presence. Better lighting. Mayor should have a walk around town at night by himself.*
- *There could be more Police patrol in all areas 24/7.*
- *There needs to be police on foot patrol.*
- *Visible police in cars around the CBD at night.*
- *We should put more money into our policing as it helps everyone. Control licensing of liquor outlets and clubs so Rotorua continues to be a safe place to live.*

**Comments coded to *security/guards/cameras (manned)/Maori Wardens/community patrols:***

- *A visible police presence, community policing.*
- *Armed forces patrolling streets.*
- *Awareness of City Guardians and their role in our community. Enforcing positive safe behaviour at schools. Endorsing and developing anti-bullying programmes. Employing self defence lessons for students. Developing anger management techniques and discussing safety in our community - what it means to be safe, why people deserve to be safe, and how everyone can contribute to having a safer town.*
- *Better security around town. The City Safe Guardians need to do their job instead of having coffee. They should be in pairs as they can be easily set up. Safety things for them.*

- *Cameras - CCTV.*
- *Carry on with city safe. More monitored cameras.*
- *Carry on with the neighbourhood volunteers patrolling the streets in the suburbs.*
- *Central city needs to be patrolled more at night to control the groups of young people who like to intimidate.*
- *Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.*
- *Extra lighting around communities. More awareness of neighbourhood watch. More patrolling around CBD after pubs close. Extra cameras.*
- *Find more work for people, support of organisations.*
- *Get rid of scum bags, lock them up. More police visible walking the streets. Have more Maori wardens as most of the scum bags are Maori.*
- *Have more cameras around town.*
- *Have more CCTV cameras, it is successful at catching criminals.*
- *Have more neighbourhood watches, have patrols in all suburbs eg, volunteers patrolling the streets.*
- *Have more security cameras. Police force could be more efficient, we own a dairy and had a robbery and the police never found the offenders.*
- *Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.*
- *Have more surveillance of tourist areas especially car parks to reduce tourist crime.*
- *Have security cameras covering the whole of the central city area.*
- *Have security guards in some of the remote tourist parking areas or concealed cameras in some of the locations.*
- *Having regular patrols in the CBD.*
- *I believe Rotorua is perfectly safe in populated areas in daytime, however, a more visible Police presence or obvious surveillance cameras would make me feel safer during the evening.*
- *I think that the problem with security cameras is that there is a delay between the actual crime and the police (or a response team) arriving. Unless a team was constantly on call nearby, then these cameras wouldn't be incredibly useful to help prevent crime.*
- *I think the cameras are a good idea.*
- *I think the cameras area a good idea.*
- *I'd like to see a neighbour watch scheme in my neighbourhood. I like the City Safe Guardians, so I hope they will stay.*
- *I'd like to see more patrols around the lake front and other spots that tourists frequent eg, Government Gardens, Kuirau Park. Introduce a curfew for young people.*
- *In the CBD - quality camera surveillance. Guardians doing a job that should be kept up - they should keep moving groups of youths out of the central city area to other places until they get sick of being moved from place to place and move right away.*
- *It's all good to have CCTV camera's around the place, but if a crime occurs, what actually is happening with the footage in terms of catching the crooks? Does anyone actually have the time to look at them (ie, Police)? I know a shop owner who had items taken (100's of \$ worth). She didn't realise until 30 or so minutes later, recalled them asking directions to another store. She later rang the other store, asked if they had seen them there, they said yes. So she told the police they had gone there and asked for them to look at CCTV footage (camera's were in place on their route), but as far as I'm aware, nothing was ever done about it. I hear frustrating stories like this all the time about small crime and nothing done about it. If Police got on to petty theft (and graffiti taggers) etc sooner, it might stop these type of offenders becoming harder 'crooks' and making our place 'unsafe'. Get rid of the source (petty theft etc), rather than having to spend a lot more time at the other end of the spectrum when they progress to harder crimes!*

- *Make people aware where they are so they know they are monitored. More lighting. Make sure it is policed.*
- *Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind much of the crime in Rotorua.*
- *Maybe more security guards patrolling the central city area.*
- *More cameras.*
- *More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.*
- *More lights and safety people (not Police but the other people) walking around town checking if everything is okay.*
- *More monitoring of the streets, particularly at night time.*
- *More of the City Guardians around the place. It's a reminder to people who intend to do 'unsafe' things that they shouldn't and there are people watching out for people like them.*
- *More patrols like the guardians/more patrolling generally. Better lighting - the city is too dark at night.*
- *More patrols, police patrols.*
- *More police or security type people wandering around everywhere, not just in town.*
- *More police presence. More volunteers - a good idea - (guardians). Get rid of the Maori wardens - they look terrible, so fat they can hardly walk and are just ignored by the Maori kids and they don't do anything to keep the Maori kids under control - don't move them on. It's a bad look to have wardens just for Maoris.*
- *More security people. Presence of police.*
- *More street patrols with the power to move undesirable out of the city.*
- *More surveillance in Kuirau Park.*
- *More surveillance cameras placed around car parks with the ability to catch people who damage other cars and make a run for it.*
- *Need more police in the central area. The Council should not be policing. Ratepayers should not be paying for police, the Government should. We are paying twice?*
- *Not sure, but have someone monitoring the skateboard parks especially.*
- *Nothing more could be done unless they have more people patrolling the CBD either police or Wardens.*
- *Patrolling full time police in pairs walking along the street. One is no good. Need pairs day and night. If can't do that, lots of patrol cars around. Maori Wardens - organisation should be funded - they can act as eyes of the police. Higher profile needed for them. They can often intervene when young Maori involved.*
- *Pay proper attention to the CCTV cameras. Make sure they are monitored warning tourists so that they know they have to take precautions.*
- *Police presence. Local Guardians on street.*
- *Presence of City Safe Guardians is a great help. I work in retail so see them around town.*
- *Presence of people who other people may respect when they don't respect the police eg, Maori Wardens.*
- *Provide more security cameras.*
- *Regular patrols by marked vehicles eg, Police or City Guardians throughout residential suburbs at intermittent times, day and night to make presence known to would-be crims.*
- *Security cameras are a really good idea.*
- *Street kids wandering around need attention. More security, police. More police presence. Better lighting. Mayor should have a walk around town at night by himself.*
- *The Guardians are not doing their job. More interested in shopping and drinking coffee. They do not look approachable.*

- *To maintain what is there at present like Police presence, City Safe Guardians and Maori Wardens as they make the city a safer place.*
- *We had more security cameras around.*
- *We have a security guard in our area. I don't think there is much more that could be done to make us safer.*

Comments coded to **better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs:**

- *Awareness of City Guardians and their role in our community. Enforcing positive safe behaviour at schools. Endorsing and developing anti-bullying programmes. Employing self defence lessons for students. Developing anger management techniques and discussing safety in our community - what it means to be safe, why people deserve to be safe, and how everyone can contribute to having a safer town.*
- *Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.*
- *Bring back strap and cane into the classroom.*
- *Change the attitude of some youths who haven't been given guardianship while they were growing up. Alcohol is at the root of many of the crimes in Rotorua, so although I enjoy a drink I would be in favour of prohibition to reduce crime.*
- *Community policing helps. Have more youth centres or places for bored youths.*
- *Curfew for teenagers/known repeat offenders who have been in trouble with the law more than once within 6 months.*
- *Curfew on the youth - consequences for unlawful youths.*
- *Do something to get the 14-17 youth who hang around the streets intimidating people, off the streets.*
- *Don't know, but there seems to be a lack of respect from the young people in town.*
- *Don't know. It's not just one thing. A combination of a lot of factors need to be addressed - probably the most important is youth unemployment.*
- *Don't know. Would be good to get the young kids off the street. They need discipline. Bring back corporal punishment in schools.*
- *Educate parents.*
- *Family and parents take more responsibility - education of parents flowing onto children.*
- *Get rid of all the people. Where you have people you will have incidents. More deterrents and make parents more liable for damages caused by the kids in question.*
- *Get rid of the young people hanging around the streets. We had a 15 year old burgle our home and steal guns, he was well known to the police.*
- *Get the gangs of kids off the street both in town and in the suburbs, they can be a real problem.*
- *Get the kids back in school or doing something instead of hanging around in town.*
- *Get tough on teenagers drinking and wandering the streets.*
- *Get young kids off the streets and out of the park.*
- *Getting rid of the large groups of young people in CBD as they are very intimidating.*
- *Give teenagers something to do. Don't have any more liquor stores.*
- *I'd like to see more patrols around the lake front and other spots that tourists frequent eg, Government Gardens, Kuirau Park. Introduce a curfew for young people.*
- *In the CBD - quality camera surveillance. Guardians doing a job that should be kept up - they should keep moving groups of youths out of the central city area to other places until they get sick of being moved from place to place and move right away.*
- *More for the younger children/teenagers to do as they are the wanderers and get into trouble. Parental awareness of what children are up to. Give the homeless somewhere to live other than under buildings.*
- *More police. Concentrate on the groups of young people who just hang around.*



- *More policemen on the beat. Visible police presence. Curfew for young people (under 18) to have them out of the city at night.*
- *More policemen. Parents taking responsibility for their children - try to stop teenage pregnancies, there are too many of them and the situations they get themselves into causes poverty and domestic violence. Especially young Maori.*
- *More to occupy unemployed and students (during breaks).*
- *More youth things out there/more things for them to do.*
- *Not enough work for people in Rotorua especially the younger ones. They should be at school or work and not hanging around town. Need to create jobs - industry - for lower socio economic groups to keep them off the streets and out of trouble.*
- *Outlawing the wearing of patches in the CBD. There is too much violence centred around what people are wearing. Also more monitoring on children skipping school. They are getting bored and are causing trouble that can be prevented.*
- *Parents need to take responsibility for their children.*
- *People being brought up to have more respect for others and others property.*
- *Police on the beat act as a deterrent. Try to move on the groups of young people hanging around City Focus - they look as if they are waiting for an opportunity for petty crime.*
- *Policing the streets late at night to get the kids off the streets.*
- *Problems with youth.*
- *Provide a safe environment for youth to gather and hang out, a supervised place.*
- *Reflects on parents - they don't know what their children are up to. Don't know.*
- *Rotorua is doing a fantastic job in public safety by getting groups like City Safe Guardians. Maybe they could do something to improve the safety of school kids when they are mobile coming to and from school.*
- *School holidays need to be better controlled. Parties should need to be registered with Council or Police.*
- *Ship ##### out of town would be a start! Otherwise more focus on teens out at night who are drinking on the streets and causing problems etc...coz if that problem isn't put to rest now it is only going to get bigger.*
- *Stop all the young kids congregating around City Focus day and night.*
- *Street kids wandering around need attention. More security, police. More police presence. Better lighting. Mayor should have a walk around town at night by himself.*
- *Tackle the threatening youth behaviour, not sure how this can be done.*
- *The groups of young people in town are a bit of a worry. They can be very intimidating.*
- *There needs to be things to keep the youth of Rotorua out of trouble, just anything to help them.*
- *Trying to eliminate the amount of teenage youth roaming the streets.*

Comments coded to **building/street improvements (ie, lighting, trees, walkways):**

- *At night the central mall could be better lit.*
- *Change Ford Block area.*
- *Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.*
- *Definitely brighter street lights. Possibly not so many dark allies.*
- *Extra lighting around communities. More awareness of neighbourhood watch. More patrolling around CBD after pubs close. Extra cameras.*
- *Few more lights - make the city brighter at night.*

- *Have better lighting in central mall car park.*
- *Kuirau park needs to be flattened. Trees removed or turned into some thing where a lot of people would be a lot of the time ie, family focused. I see a lot of Mongrel Mob walking the streets in my area. This doesn't make me feel safe at all, especially when I am at work all day. I hear a lot of street fights in the early hours of the morning on the weekends, people yelling and screaming. I have come across some strange people in the CBD during the day time. Clearly some of them may have mental health problems. Considering I work not far from the WINZ office I am seeing a lot of Rotorua's poverty, which leads people to crime.*
- *Make people aware where they are so they know they are monitored. More lighting. Make sure it is policed.*
- *More and better street lighting. Trees and vegetation need cutting back, in some cases severely.*
- *More lighting in Koutu. Trees and bushes cut to lower levels in Kuirau Park.*
- *More lighting. Getting rid of all the bad people.*
- *More lights and safety people (not Police, but the other people) walking around town checking if everything is okay.*
- *More patrols like the guardians/more patrolling generally. Better lighting - the city is too dark at night.*
- *More police presence. Good lighting.*
- *Not sure. Improve street lighting around Springfield area, it is poor compared to other towns I have lived in.*
- *Open up the bus stops that are obscured by trees so that you can see if anyone is there. There is one like this on Iles Road.*
- *Provide better and brighter lighting, good lighting is the biggest deterrent to crime. Publicise the presence of security cameras.*
- *Provide better lighting in Fordlands.*
- *Provide better lighting in suburbs.*
- *Provide better street lighting especially in the suburbs.*
- *Provide good lighting in Fordlands area.*
- *Provide more lights on the fringes of the central city area. Restrict access to Kuirau Park and Suphur Point/Government Gardens after 10pm.*
- *Put in more lights, as the more lighting the safer an area is.*
- *Seeing more police around. Make sure it's visual and well lit.*
- *Street kids wandering around need attention. More security, police. More police presence. Better lighting. Mayor should have a walk around town at night by himself.*
- *The court house shouldn't be in the central city area, it is the only place in town that I feel unsafe and it isn't a good look for a tourist city.*

Comments coded to **penalties/laws/consequences/discipline:**

- *Activities for first offenders. Public displays of service - cleaning up the rivers, lakes and streams around the city - rain, hail or shine.*
- *Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.*
- *Better punishment for crime.*
- *Big part up to the individual. Police being more focused on safety issues rather than revenue making. Not putting oneself in danger.*
- *Bring back strap and cane into the classroom.*
- *Don't have such things as jails, get on wall, a blindfold and a rifle.*
- *Don't know. Would be good to get the young kids off the street. They need discipline. Bring back corporal punishment in schools.*
- *Faster reporting time to emergency calls. More punishment towards unruly teenagers.*
- *Get tough on teenagers drinking and wandering the streets.*

- *Harder on crime.*
- *Have harsher penalties for crime. Don't just concentrate on major crime - people should be penalised for petty crime so they don't do worse things. Crims that debase the city - graffiti/broken glass should be punished.*
- *Have tougher sentences for crime.*
- *Higher fines. Heavy punishment for violent crimes.*
- *I think (in my experience) the Police response is great. They are very quick in responding. To improve the city safety I think harsher punishments need to be dealt to offenders. Push for legal action rather than letting them go with a fine.*
- *It's all good to have CCTV camera's around the place, but if a crime occurs, what actually is happening with the footage in terms of catching the crooks? Does anyone actually have the time to look at them (ie, Police)? I know a shop owner who had items taken (100's of \$ worth). She didn't realise until 30 or so minutes later, recalled them asking directions to another store. She later rang the other store, asked if they had seen them there, they said yes. So she told the police they had gone there and asked for them to look at CCTV footage (camera's were in place on their route), but as far as I'm aware, nothing was ever done about it. I hear frustrating stories like this all the time about small crime and nothing done about it. If Police got on to petty theft (and graffiti taggers) etc sooner, it might stop these type of offenders becoming harder 'crooks' and making our place 'unsafe'. Get rid of the source (petty theft etc), rather than having to spend a lot more time at the other end of the spectrum when they progress to harder crimes!*
- *Judges - need to be more severe with penalties for the likes of drink driving and crimes of all sorts.*
- *Making punishment for crime tougher.*
- *More law enforcement, but that's impossible.*
- *More street patrols with the power to move undesirables out of the city.*
- *Nothing as the law needs to be tightened up - wet bus ticket justice has to go.*
- *Proper sentencing, sentences are far too light.*
- *Put crims inside.*
- *Set traps for these young youths who break into vehicles, like having a vehicle with goods on display, then wait for someone to break into vehicle and then deal out punishment there and then.*
- *Stiffer penalties - when they catch them, they should "shoot the bastards".*
- *Tougher sentencing on criminals who attack and intimidate innocent people.*
- *Yes - change Government. Bring back strapping in schools.*

**Comments coded to *doing okay now*:**

- *Doing a good job, but some areas that aren't so good.*
- *Don't know. I feel very safe.*
- *Don't know, I think there is quite a bit in place already to improve safety. I just don't know how effective it is.*
- *Enough is being done now.*
- *I believe Rotorua is perfectly safe in populated areas in daytime, however, a more visible Police presence or obvious surveillance cameras would make me feel safer during the evening.*
- *I don't know anyone who is a victim of crime, so I'm unsure what could be done.*
- *I love Rotorua and don't think it needs to change.*
- *I think much has been done to combat crime in Rotorua.*

- *I think Rotorua is a super place.*
- *I think Rotorua is already safe.*
- *I think Rotorua is safe.*
- *It's a safe place.*
- *It's fairly safe, just take precautions.*
- *I've never had a problem with safety in Rotorua.*
- *Keep doing what you are doing.*
- *Ngongotaha is really safe, we sleep with our doors unlocked.*
- *Not much. It is pretty safe. I only worry when my sister walks home from work at night because she doesn't have a car at the moment.*
- *Not sure as I think Rotorua is a very safe awesome place to live.*
- *Police are doing a very good job.*
- *Rotorua is a safe place to stay.*
- *Rotorua is doing a fantastic job in public safety by getting groups like City Safe Guardians. Maybe they could do something to improve the safety of school kids when they are mobile coming to and from school.*
- *Rotorua is safe now.*
- *Safe enough.*
- *To maintain what is there at present like Police presence, City Safe Guardians and Maori Wardens as they make the city a safer place.*

Comments coded to **education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community**:

- *Attitudes of people need to change, don't know how you do this. Better police presence.*
- *Awareness of City Guardians and their role in our community. Enforcing positive safe behaviour at schools. Endorsing and developing anti-bullying programmes. Employing self defence lessons for students. Developing anger management techniques and discussing safety in our community - what it means to be safe, why people deserve to be safe, and how everyone can contribute to having a safer town.*
- *Change the basic Rotorua person's attitude. Not a lot of good mentality. Rotorua could have a better image.*
- *Don't know, people's attitudes need to change. Police presence on foot patrol in the central city. A better dress code in town, ban Pj's.*
- *Double the size of police, more police, more education.*
- *Educate parents.*
- *Education.*
- *Family and parents take more responsibility - education of parents flowing onto children.*
- *It is all about personal attitude, not extra law enforcement.*
- *More neighbourhood watch, more police presence. Educating the public on how to keep themselves safe.*
- *More visible police. If people know police are within call they may not try assaults etc. Citizens to take responsibility in reporting things to police. Community involvement.*
- *No worse than it was a year or two ago. I don't know. Don't leave things on seats or visible in your car.*
- *People being brought up to have more respect for others and others property.*
- *People mingling together a lot. People helping each other.*
- *People need to be educated more on how to keep themselves safe.*
- *People need to tone down their racist behaviour, attitude and aggression. It is a really bad look for a tourist town.*

- *People should stop being racist.*
- *People's attitudes.*
- *Pride programme. But not just locals. Get NZ behind Rotorua. Our image is a yawn/poor. Needs major attention.*
- *Provide information to new residents to Rotorua informing them of areas that are unsafe eg, avoiding Kuirau Park after dark.*
- *Send about 25% of the population to an island far away. Those that are left should shake hands and be friendly.*
- *We have Neighbourhood Watch, but would be great to have a street party or similar to get to know neighbours and get people mingling within their street so more aware of people we live by.*

Comments coded to **bars/gambling establishments/wholesalers/drinking issues:**

- *A complete liquor ban, alcohol is the root of all evil in Rotorua.*
- *A higher drinking age - totally enforced.*
- *Ban alcohol in all areas.*
- *Ban the young people from drinking. Reduce the number of liquor outlets in Rotorua.*
- *Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.*
- *Change the attitude of some of youths who haven't been given guardianship while they were growing up. Alcohol is at the root of many of the crimes in Rotorua, so although I enjoy a drink I would be in favour of prohibition to reduce crime.*
- *Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.*
- *Give teenagers something to do. Don't have any more liquor stores.*
- *I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.*
- *I think you should have all the bars in one area instead of spread throughout the city, then all the problems will be in one area and easier to police.*
- *If you want to have an alcohol ban, what's the point of having bars etc, with outside seating like Hennessy's etc. It is still alcohol and it still assists in the drunken behaviour and violence as if you have a bottle of alcohol on the streets or in a park or at lake front.*
- *Increased police presence on foot patrol late at night when pubs and clubs close.*
- *Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind much of the crime in Rotorua.*
- *More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.*
- *Reduce the incidence of excessive alcohol use and binge drinking across the population.*
- *Reduce the number of liquor outlets in Rotorua. There are far too many and some are very close to schools.*
- *Shorter hours for licensed premises, alcohol is involved in all sorts of crime and violence.*
- *Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.*
- *Watching out for underage drinkers.*
- *We should put more money into our policing as it helps everyone. Control licensing of liquor outlets and clubs so Rotorua continues to be a safe place to live.*

Comments coded to **neighbourhood support**:

- A push on encouraging neighbourhood watch groups. Putting up warning signs in high crime areas to warn tourists.
- Don't know, neighbourhood support is a great thing so maybe promote these groups more.
- Extra lighting around communities. More awareness of neighbourhood watch. More patrolling around CBD after pubs close. Extra cameras.
- Have more neighbourhood watches, have patrols in all suburbs eg, volunteers patrolling the streets.
- Have neighbourhood watch groups active in the community.
- I'd like to see a neighbour watch scheme in my neighbourhood. I like the City Safe Guardians, so I hope they will stay.
- More neighbourhood support groups.
- More neighbourhood support network encouragement from Council. Slower speed rating for the residential part of Tarawera Road to help stop speeding.
- More neighbourhood watch programmes around.
- More neighbourhood watch promotion.
- More neighbourhood watch, more police presence. Educating the public on how to keep themselves safe.
- More police on foot patrol in CBD. Establishment of neighbourhood support groups.
- Neighbourhood watch schemes are very good.
- Not sure, neighbourhood meetings once a week.
- Rural. Neighbourhood watch team meetings say every 6 months to just jog peoples minds to be careful.
- Support communities.
- We have Neighbourhood Watch, but would be great to have a street party or similar to get to know neighbours and get people mingling within their street so more aware of people we live by.

Comments coded to **reduce unemployment/improve incomes**:

- Create more employment.
- Don't know. It's not just one thing. A combination of a lot of factors need to be addressed - probably the most important is youth unemployment.
- Employment.
- Find more work for people, support of organisations.
- Get unemployed youth employed. Too many immigrants coming in.
- Give people jobs...
- Kuirau park needs to be flattened. Trees removed or turned into some thing where a lot of people would be a lot of the time ie, family focused. I see a lot of Mongrel Mob walking the streets in my area. This doesn't make me feel safe at all, especially when I am at work all day. I hear a lot of street fights in the early hours of the morning on the weekends, people yelling and screaming. I have come across some strange people in the CBD during the day time. Clearly some of them may have mental health problems. Considering I work not far from the WINZ office I am seeing a lot of Rotorua's poverty, which leads people to crime.
- More work for young men.
- No unemployment.
- Not enough work for people in Rotorua especially the younger ones. They should be at school or work and not hanging around town. Need to create jobs - industry - for lower socio economic groups to keep them off the streets and out of trouble.

- *Raise the average income. We are a lower socio economic town and that always leads to a higher crime rate. Create jobs and light industry.*
- *Reduce the difference between the wealthy and the poor.*
- *This is a very curly question. We have more beneficiaries here than in most districts and have a lower socio economic area. Rotorua is getting behind other cities - Rotorua Council is not encouraging business in Rotorua - not cooperative dealing with businesses. Iwi issues here in Rotorua - more cooperation between Iwi and Council. Rotorua has to sit back and have a good look at themselves. Tourism is dying off in this place.*
- *Underlying issue is poverty - need more jobs in Rotorua. Having no money causes problems and crime.*

**Comments coded to *remove gangs/insignia/undesirable people*:**

- *Ban gangs. There should be no gang presence in the central city.*
- *Cut down on gang intimidation.*
- *Get rid of all the gangs.*
- *Get rid of gang colours.*
- *Get rid of gangs.*
- *Get rid of scum bags, lock them up. More police visible walking the streets. Have more Maori wardens as most of the scum bags are Maori.*
- *Kuirau park needs to be flattened. Trees removed or turned into some thing where a lot of people would be a lot of the time ie, family focused. I see a lot of Mongrel Mob walking the streets in my area. This doesn't make me feel safe at all, especially when I am at work all day. I hear a lot of street fights in the early hours of the morning on the weekends, people yelling and screaming. I have come across some strange people in the CBD during the day time. Clearly some of them may have mental health problems. Considering I work not far from the WINZ office I am seeing a lot of Rotorua's poverty, which leads people to crime.*
- *Make the town drug free. Make it illegal to wear hoodies around town.*
- *More lighting. Getting rid of all the bad people.*
- *No gang patches as in Wanganui. Empowering the police. Truancy should be dealt with.*
- *Outlawing the wearing of patches in the CBD. There is too much violence centred around what people are wearing. Also more monitoring on children skipping school. They are getting bored and are causing trouble that can be prevented.*
- *Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.*
- *Stamp down on the gangs.*
- *The reason I feel unsafe is because of the undesirables that hang out in town using threatening behaviour.*

**Comments coded to *people need to take responsibility for themselves/being aware/report crime/know your neighbours*:**

- *Being careful.*
- *Being good neighbours knowing each other and our community.*
- *Better communication with neighbours in your street vicinity. Keeping an eye out for each other.*
- *Big part up to the individual. Police being more focused on safety issues rather than revenue making. Not putting oneself in danger.*
- *Get to know your neighbours and look out for each other.*
- *I'd like to see tourist crime reduced, the public should report crime more, there is a tendency to turn a blind eye.*
- *It is all about personal attitude, not extra law enforcement.*
- *It's fairly safe, just take precautions.*

- *More visible police. If people know police are within call they may not try assaults etc. Citizens to take responsibility in reporting things to police. Community involvement.*
- *People have to be more aware and keep themselves safe by locking their doors and vehicles.*
- *People mingling together a lot. People helping each other.*

**Comments coded to *Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service:***

- *Arm the police and get rid of the ones causing problems.*
- *Faster reporting time to emergency calls. More punishment towards unruly teenagers.*
- *Have harsher penalties for crime. Don't just concentrate on major crime - people should be penalised for petty crime so they don't do worse things. Crims that debase the city - graffiti/broken glass should be punished.*
- *It's all good to have CCTV camera's around the place, but if a crime occurs, what actually is happening with the footage in terms of catching the crooks? Does anyone actually have the time to look at them (ie, Police)? I know a shop owner who had items taken (100's of \$ worth). She didn't realise until 30 or so minutes later, recalled them asking directions to another store. She later rang the other store, asked if they had seen them there, they said yes. So she told the police they had gone there and asked for them to look at CCTV footage (camera's were in place on their route), but as far as I'm aware, nothing was ever done about it. I hear frustrating stories like this all the time about small crime and nothing done about it. If Police got on to petty theft (and graffiti taggers) etc sooner, it might stop these type of offenders becoming harder 'crooks' and making our place 'unsafe'. Get rid of the source (petty theft etc), rather than having to spend a lot more time at the other end of the spectrum when they progress to harder crimes!*
- *Let all the police have guns to scare off the big guys!*
- *Quicker police response times.*
- *There should be more support for the police, they should be armed as an armed police force earns respect.*

**Comments coded to *liquor ban:***

- *A complete liquor ban, alcohol is the root of all evil in Rotorua.*
- *Ban alcohol in all areas.*
- *Have a liquor ban in all the suburbs as well as the CBD as alcohol abuse causes much of the crime.*
- *Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.*
- *Liquor ban everywhere in Rotorua and suburbs.*
- *Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind much of the crime in Rotorua.*

**Comments coded to *advertise surveillance cameras more/advertise successes from these cameras:***

- *Advertise the Cctv are operating. More visible police on foot patrol in CBD.*
- *Cameras - Cctv.*
- *Make people aware that the cameras are there. Promote not walking in unlit places alone.*
- *Make people aware where they are so they know they are monitored. More lighting. Make sure it is policed.*
- *Provide better and brighter lighting, good lighting is the biggest deterrent to crime. Publicise the present of security cameras.*



Comments coded to **boy racers/road safety**:

- Crack down on bad drivers. Improve road quality.
- Improve vehicle safety.
- More neighbourhood support network encouragement from Council. Slower speed rating for the residential part of Tarawera Road to help stop speeding.
- Put in judder bars to stop the boy racers on Utuhina Road.
- See speed bumps put down this road. Mill Road goes onto Lisa Crescent. Four to six accidents a year. Power poles and have taken out my letter box.

Comments coded to **crimes targeting tourists**:

- A push on encouraging neighbourhood watch groups. Putting up warning signs in high crime areas to warn tourists.
- I'd like to see more patrols around the lake front and other spots that tourists frequent eg, Government Gardens, Kuirau Park. Introduce a curfew for young people.
- I'd like to see tourist crime reduced, the public should report crime more, there is a tendency to turn a blind eye.
- More education for tourists regarding campervan safety so they aren't targets of crime.
- Tackle tourist crime, educate them on areas that aren't safe to be in. Whenever I see young female tourists around Kuirau Park I warn them of the dangers.

Comments coded to **reducing drug use/drug issues**:

- I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.
- Make the town drug free. Make it illegal to wear hoodies around town.
- More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.
- Nothing, as I think it is the drugs that are behind many crimes and I don't think you can get rid of drugs.
- Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.

Comments coded to **deal with truancies**:

- No gang patches as in Wanganui. Empowering the police. Truancy should be dealt with.
- Outlawing the wearing of patches in the CBD. There is too much violence centred around what people are wearing. Also more monitoring on children skipping school. They are getting bored and are causing trouble that can be prevented.
- There should be truancy officers patrolling in town.

Comments coded to **racial issues**:

- Get rid of scum bags, lock them up. More police visible walking the streets. Have more Maori wardens as most of the scum bags are Maori.
- Maori people are very rude and violent. Government should talk to the Maori.
- More police presence. More volunteers - a good idea - (guardians). Get rid of the Maori wardens - they look terrible, so fat they can hardly walk and are just ignored by the Maori kids and they don't do anything to keep the Maori kids under control - don't move them on. It's a bad look to have wardens just for Maoris.

Comments coded to **raise the drinking age**:

- A higher drinking age - totally enforced.
- I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.

Comments coded to **ban people with criminal records/repeat offenders from the CBD**:

- Curfew for teenagers/known repeat offenders who have been in trouble with the law more than once within 6 months.

Comments coded to **other**:

- Ban all pokie machines. Only have pokie machines at a casino.
- Check on things as you are doing with this survey and initiate new programmes to tackle safety as needed.
- Don't know, but feel a bit sad that even in a retirement village like ours there is burglary by young people.
- Don't know, people's attitudes need to change. Police presence on foot patrol in the central city. A better dress code in town, ban Pj's.
- Get rid of all the people. Where you have people you will have incidents. More deterrents and make parents more liable for damages caused by the kids in question.
- Get unemployed youth employed. Too many immigrants coming in.
- Less vandals and thieves.
- Make people aware that the cameras are there. Promote not walking in unlit places alone.
- Make the town drug free. Make it illegal to wear hoodies around town.
- More for the younger children/teenagers to do as they are the wanderers and get into trouble. Parental awareness of what children are up to. Give the homeless somewhere to live other than under buildings.
- More parking for the elderly.
- More policemen. Parents taking responsibility for their children. Try to stop teenage pregnancies. There are too many of them and the situations they get themselves into causes poverty and domestic violence. Especially young Maori.
- Need more police in the central area. The Council should not be policing. Ratepayers should not be paying for police, the Government should. We are paying twice?
- Not sure, I think everything that could be done is being done. Maybe have skateboard park closed off at night as it attracts undesirables.
- Not sure. Maybe have more police and ambulances.
- Provide more lights on the fringes of the central city area. Restrict access to Kuirau Park and Sulphur Point/Government Gardens after 10pm.
- Publish crime figures and noise control call outs regularly so people are aware of trouble spots. More police presence in hot spots.
- Rotorua gets a bad rap, everything bad that happens gets publicised. I'm sure crime is no higher here than anywhere else, you just hear about it more.
- This is a very curly question. We have more beneficiaries here than in most districts and have a lower socio economic area. Rotorua is getting behind other cities - Rotorua Council is not encouraging business in Rotorua - not cooperative dealing with businesses. Iwi issues here in Rotorua - more cooperation between Iwi and Council. Rotorua has to sit back and have a good look at themselves. Tourism is dying off in this place.
- Try to encourage more people to come in to Rotorua. It's too quiet.
- Worldwide - too much crime to get on top of. Do the best we can with what we've got. Don't know. There will always be crime.

14b Thinking about all aspects of safety (eg, accidents as well as intentional injuries) what do you see as the top safety priorities for Rotorua in the next three years? *(Please think about the neighbourhood that you live in, personal safety within the central city and vehicle safety)*

	2012		2011	2010	2012/2011	2011/2010
	Number	Percent	Percent	Percent	change	change
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs	51	12.8%	8.5%	6.4%	4.3%	2.1%
Road safety/boy racers	44	11.0%	17.8%	15.7%	-6.8%	2.1%
More Police/increased presence/community stations	32	8.0%	10.3%	13.1%	-2.3%	-2.9%
Types of crimes (other) that should be targeted	26	6.5%	7.5%	23.5%	-1.0%	-16.0%
Crimes targeting tourists	25	6.3%	3.8%	4.0%	2.5%	-0.3%
Security/guards/cameras (manned)/Maori Wardens/community patrols/unpopular music (to deter loitering youths)	25	6.3%	4.0%	3.0%	2.3%	1.0%
Better traffic controls	23	5.8%	0.5%	11.0%	5.3%	-10.5%
Bars/gambling establishments/wholesalers/drinking issues/liquor ban	22	5.5%	3.0%	5.8%	2.5%	-2.8%
Family violence and education	19	4.8%	5.5%	5.8%	-0.8%	-0.3%
People need to take responsibility for themselves/being aware/report crime/know your neighbours	18	4.5%	1.3%	4.7%	3.3%	-3.5%
Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community	16	4.0%	4.5%	6.3%	-0.5%	-1.8%
Crime prevention	12	3.0%	0.5%	0.0%	2.5%	0.5%
Gangs/insignia/undesirable people	12	3.0%	3.3%	2.3%	-0.3%	1.0%
Building/street improvements (ie, lighting, trees, walkways)	9	2.3%	5.8%	12.7%	-3.5%	-7.0%
Cycling issues	7	1.8%	1.8%	0.0%	0.0%	1.8%
Doing okay now	7	1.8%	0.8%	3.2%	1.0%	-2.5%
Penalties/laws/consequences/discipline	7	1.8%	3.5%	6.5%	-1.8%	-3.0%
Increase Rotorua's prosperity/reduce unemployment	6	1.5%	1.5%	0.0%	0.0%	1.5%
Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service	6	1.5%	1.8%	1.8%	-0.3%	0.0%
Neighbourhood support	4	1.0%	1.0%	2.5%	0.0%	-1.5%
Reducing drug use/drug issues	4	1.0%	2.0%	18.0%	-1.0%	-16.0%
Drink driving education/drink driving	3	0.8%	2.8%	2.4%	-2.0%	0.4%
Protection in Geothermal areas	2	0.5%	1.0%	0.0%	-0.5%	1.0%
Car parking	1	0.3%	0.8%	0.0%	-0.5%	0.8%
Dog control	0	0.0%	0.5%	3.0%	-0.5%	-2.5%
Preparation for natural disasters	0	0.0%	1.0%	0.0%	-1.0%	1.0%
Don't know	88	22.0%	19.3%	0.0%	2.8%	19.3%
Other	14	3.5%	5.0%	4.0%	-1.5%	1.0%
<b>Sample</b>	<b>400</b>					

Note additive as respondents comments could be coded into more than one category.

Comments coded to **better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs:**

- Alcohol issues with youth, binge drinking - tackle this issue.
- Annihilate gangs of youth on the streets and put a stop to large out of control parties. Idiots who are drunk and like to play chicken with cars need to be arrested and if hit, the driver not responsible. Roads are for vehicles, not drunken idiots.
- Ban all vehicles over 1000cc from the central city area. Police should round up all the young people wandering around the streets.
- Can anything be done to assist against the problem of broken homes? Kids growing up in this environment often become troubled and get into trouble. Family workshops in the community?
- Central area - City Focus needs to be kept clear of street kids, so that tourists can walk through there at 2am and not feel intimidated.
- Continue to provide more skate board parks as it keeps youth occupied.
- Continuing to address the factors that under pin family violence and poor parenting.
- Control drinking youth and gangsters in general.
- Controlling youth is a major safety issue as they intimidate tourists. Protect our tourists.
- Controlling youths.
- Cycle safety is important, making room for cyclists on our roads. Youth programmes are good for youth who have nothing to do or don't have anywhere to go.
- Dealing with youth gangs.
- Do something about the young teenagers who hang around in town with a really bad attitude. They are giving Rotorua a really bad name.
- Do something to get rid of the groups of youth in town, they are very off putting if you aren't aware of them.
- Doing something to tackle youth crime, give very tough sentences, no pussy footing around, give sentences to suit the crime.
- Don't know. We as parents make sure our children are growing up to be respectable adults.
- Educating children on what is right and wrong and parenting skills, as I believe that safety starts from the home.
- Educating parents to control their children.
- Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.
- Family support, domestic crime and teenage family support.
- Gang violence. Youth crime. Thermal pools, such as the ones in Kuirau Park.
- Get Maori boys off the street and into a job which hang around the city streets and intimidate.
- Getting kids off the streets. Getting stricter on poor drivers in Rotorua.
- Getting rid of ######!, she is a danger to society!.. But otherwise like I said the teen drinking and behaviour problem.
- Getting rid of the youth who group in town causing trouble. They are very intimidating.
- Keep kids off the streets.
- Keeping our babies and young people safe. More programmes on parental skills for young parents. Provide more activities for our youth, especially for those not interested in sports.
- Keeping our youth off the streets.
- Look at youth.
- Make Rotorua streets safe for kids walking home from school. Curfews. Keep parks open - less trees and bushes. Eliminate hiding areas around suburbs.
- Make sure that tourists are not threatened by local youth. Local youth often hassle Asian visitors and this damages Rotorua's reputation.

- *Making sure our children and the elderly are safe. If there are any problem areas in the suburbs improve them.*
- *Making the central city area safe to walk around, so get rid of the youth hanging out in town looking for trouble.*
- *More activities for our youth, so they don't get up to mischief.*
- *More activities for youth.*
- *More youth activities to keep the kids out of trouble.*
- *More youth places for holidays and stuff so that the youth don't just loiter and cause trouble.*
- *Petty crime, get street kids off the streets all over Rotorua.*
- *Promoting alcohol use in moderation. Working with young people. Generating employment.*
- *Reduce violent crime and incidents around alcohol concerning young people and parties.*
- *Reducing alcohol related incidents on the streets especially involving young people.*
- *Safety of our children.*
- *Safety of tourist vehicles. Child violence, domestic violence.*
- *Something to keep youth off the streets.*
- *Sorting out the kids on the streets. We have far too many young people on the streets late at night.*
- *Targeting youth drinking.*
- *The big problem with Rotorua is the attitude especially by Maori youth who hang around in gangs acting heavy and using foul language to act the man.*
- *They need to crack down on general crime. Get some of those teenagers off the streets in town.*
- *Violence - domestic violence, youth violence.*
- *Youth intervention. Better control of liquor stores and outlets selling to underage people.*
- *Youth suicide. Safety around thermal injuries. Kids home alone.*

**Comments coded to road safety/boy racers:**

- *Ban all vehicles over 1000cc from the central city area. Police should round up all the young people wandering around the streets.*
- *Being able to feel safe walking around the CBD and in the suburbs. I want my young children to feel safe walking to school so maybe lower speed limits around primary schools.*
- *Better lighting. More judder bars on residential streets. More roundabouts and less lights. Families need to be more interactive in their communities.*
- *Better policing of road rules, red lights in particular and speed in urban areas.*
- *Car accidents - safety on our roads.*
- *Children being able to cross roads safely near schools. Speeding is a crime... Non tolerance for physical violence.*
- *Don't know. Maybe address driving abilities of some people, especially cyclists verses drivers.*
- *Don't know, maybe more control on young hooners in the streets at night.*
- *Driver safety, there are a lot of angry people in a hurry out there.*
- *Fine people who don't signal - \$50 first time, \$100 the rest and up and up. Enforce signalling at roundabouts - people who don't signal cause anger and frustration - these people I'm sure have other bad driving skills.*
- *Focus on drink driving and safe driving.*
- *Getting kids off the streets. Getting stricter on poor drivers in Rotorua.*

- *I think lots of young people get fined for traffic offences and they just pay the fine and do the same thing again. So stiffer penalties for re-offenders.*
- *I think the safety priorities should be road safety, crime around the city and domestic violence in the home.*
- *Improve driving.*
- *Improve the education of tourists regarding their use of our roads, some have very little understanding of our road rules.*
- *Improving driver safety in the area.*
- *Make drivers more courteous, it would make roads safer.*
- *People need to learn to stop at traffic lights. Gangs are a problem in the city. Needs to be addressed.*
- *Personal safety - locking up house. Speed needs to be focussed on and safety belts for kids and adults.*
- *Personal safety and vehicle safety.*
- *Police people cutting corners crossing the centre line and also drivers using cell phones.*
- *Police presence. Raise drinking age. People paying more attention to road rules.*
- *Prevention of motor vehicle accidents. More education and increasing the age to learn to drive to 18.*
- *Road accidents maybe. I don't know.*
- *Road safety - Te Ngae Road. Finish the motorway that was proposed 35 years ago.*
- *Road safety. Better treatment for cyclists. Cars think they own the road. Rotorua is a prime mountain biking destination which also doubles as a popular road biking destination. There are often many cyclists on Rotorua's roads at any time. People would rather cut off or dangerously pass a cyclist than wait 2 seconds.*
- *Safer roading. People respecting pedestrians. Better policing.*
- *Speed and driver habits.*
- *Speed on the roads that the average person in Rotorua use. People often exceed 60kms an hour especially in car parks. Also on roads that have parking in the centre.*
- *Stopping petty crimes. Driving safely. More care on roads, particularly around cyclists and also in residential areas where speed is of concern.*
- *The roading down Malfroy and Old Taupo Road need to be fixed for our children. Its too congested. Too narrow a walkway for the kids and that intersection needs an under ground walk way or a child is going to be killed shortly...*
- *They need to do something about Te Ngae Road/Tarawera Road roundabout, we have witnessed a number of accidents there.*
- *Traffic and accidents. Increase in gang activity needs to be addressed.*
- *Traffic education at stop signs.*
- *Traffic rule safety. Roading layout putting in roundabouts in hot spot intersections.*
- *Traffic safety (x4).*
- *Traffic speeds. The people should be made to stay within the limits. Stop speeding.*
- *Try to enforce the speed limit.*
- *Vehicle pedestrian safety and understanding of the road rules.*
- *Young people should pay attention when crossing the street, maybe they could be better educated with road safety.*

Comments coded to **more Police/increased presence/community stations:**

- A few more police on foot patrol in places like the central mall area.
- A more physical presence of patrol in the city - either police or guardians if they look good.
- Advertise better about the City Guardians. Have more police on patrol. I think the more people we have enforcing the law around, the less unsafe things will happen because people will not want to get caught.
- Bring back cowboys with real guns! Maybe they could ban gang colours and patches?
- Controlling the drinking, and cracking down on assault and verbal abuse.
- Get more police to focus on safety in the CBD, it is not the Council's job. More cameras.
- Getting back to having a police presence in the CBD and also in the suburbs makes a difference.
- Greater Police visibility on the streets, patrolling CBD and residential. Cameras in high crime areas in residential areas and monitored.
- Have more visible policing in the CBD.
- Improving the roads, better lighting, increase policing.
- Increased policing.
- Keeping our tourists safe, more police, Maori Wardens and City Safe Guardian patrols.
- Make cycleways safer. More police or crime prevention on the street, so that kids know they are being watched and intervention can be immediate, before things escalate.
- Making the central city area safe to walk around both day and night, have more police patrols especially at night.
- More CCTV cameras and make people aware where they are. More police walking around. More visible police.
- More law enforcement.
- More people in and around in the bus area, more police presence there. If Guardians are supposed to help people, at least have them looking like they could if a situation arose. Council should do more for locals as they do for tourists regarding safety issues. Wooden barriers near parks to prevent idiots ripping up grass.
- More police around at night.
- More police in visual situations would be handy.
- More police visible in Rotorua. The police in Rotorua should be better resourced, so they can have more numbers on duty and quicker response times.
- More police, more cameras, harsher penalties for criminals.
- More Police (x3).
- More policing (x3).
- More visible policing, bobby on the beat is very good.
- People need to be diligent. People need to watch out for each other and police presence.
- Police presence. Raise drinking age. People paying more attention to road rules.
- Regular patrols by marked vehicles eg, Police or City Guardians throughout residential suburbs at intermittent times day and night to make presence known to would-be crims.
- Safer roading. People respecting pedestrians. Better policing.

Comments coded to **types of crimes (other) that should be targeted:**

- A top priority would be to make Kuirau Park safe for residents and tourists.
- Alcohol & drugs. Violence.
- Being able to feel safe walking around the CBD and in the suburbs. I want my young children to feel safe walking to school so maybe lower speed limits around primary schools.
- Children being able to cross roads safely near schools. Speeding is a crime... Non tolerance for physical violence.
- Controlling the drinking, and cracking down on assault and verbal abuse.
- Cracking down on petty crime, burglaries, abuse and violence.
- Family violence and more in the burglary scene. I don't think you can stop tourist crime, it happens all over the world.
- Family violence to children. Car thefts. Alcohol related crime.
- Focus on family violence and violence between people who know each other eg, business relationships gone wrong, schools, friends.
- I think the safety priorities should be road safety, crime around the city and domestic violence in the home.
- Keeping students safe.
- Making the central city area safe to walk around both day and night, have more police patrols especially at night.
- More people in and around in the bus area, more police presence there. If Guardians are supposed to help people, at least have them looking like they could if a situation arose. Council should do more for locals as they do for tourists regarding safety issues. Wooden barriers near parks to prevent idiots ripping up grass.
- Night time safety.
- Petty crime, get street kids off the streets all over Rotorua.
- Preventing home invasion crimes.
- Prevention of theft of vehicles.
- Reduce violent crime and incidents around alcohol concerning young people and parties.
- Reducing the violence. People walking around acting like they own the place and inflicting their violent nature on those who surround them.
- Stopping petty crimes. Driving safely. More care on roads, particularly around cyclists and also in residential areas where speed is of concern.
- Stopping theft.
- Tackle safety issues in CBD and tourist crime especially theft from tourist vehicles.
- Tackle the problem of high break-ins in Rotorua. Unemployed youth see burglary as a way of earning a living.
- Violence - domestic violence, youth violence.
- Violence against each other in the Maori population.
- Violence.

Comments coded to **crimes targeting tourists:**

- A top priority would be to make Kuirau Park safe for residents and tourists.
- Controlling youth is a major safety issue as they intimidate tourists. Protect our tourists.
- Family violence and more in the burglary scene. I don't think you can stop tourist crime, it happens all over the world.
- Install CCTV cameras in tourist car parks. We need to protect our tourists.
- Keeping our tourists safe, more police, Maori Wardens and City Safe Guardian patrols.



- *Keeping tourists safe so Rotorua doesn't get a bad name as well as continuing to work on residents safety.*
- *Keeping tourists safe (x2).*
- *Make sure that tourists are not threatened by local youth. Local youth often hassle Asian visitors and this damages Rotorua's reputation.*
- *Make sure the tourists are kept safe.*
- *Making our tourists feeling safe.*
- *Making sure visitors are safe.*
- *Raise awareness of possibility of crime especially for tourists.*
- *Reducing tourist crime.*
- *Resolve the issues at Kuirau Park. As a tourist area this should be a safe place to visit.*
- *Safety of residents and tourists from low life.*
- *Safety of tourist vehicles. Child violence, domestic violence.*
- *Safety of tourists and the elderly.*
- *Stop tourist crime especially vehicle theft from tourist vehicles.*
- *Tackle crime against tourists. Maybe more surveillance in tourist areas and car parks.*
- *Tackle safety issues in CBD and tourist crime especially theft from tourist vehicles.*
- *There are parts of Rotorua that locals know aren't safe, like Kuirau Park, so tourists need to be aware of these areas.*
- *Tourist protection. This is our life blood. Tourist areas must be protected so tourists feel safe.*
- *Try to stop tourist and campervan theft. This is a very bad look for both Rotorua and the country.*
- *We are a theft haven among tourists.*

Comments coded to **security/guards/cameras (manned)/Maori Wardens/community patrols/unpopular music (to deter loitering youths):**

- *A more physical presence of patrol in the city - either police or guardians if they look good.*
- *Advertise better about the City Guardians. Have more police on patrol. I think the more people we have enforcing the law around, the less unsafe things will happen because people will not want to get caught.*
- *Flood the town with CCTV. If you think you are going to be caught on camera, it is a deterrent.*
- *Get more police to focus on safety in the CBD, it is not the Council's job. More cameras.*
- *Greater police visibility on the streets, patrolling CBD and residential. Cameras in high crime areas in residential areas and monitored.*
- *Having security cameras gives a sense of safety.*
- *Install CCTV cameras in tourist car parks. We need to protect our tourists.*
- *Keeping our tourists safe, more police, Maori Wardens and City Safe Guardian patrols.*
- *Make cycleways safer. More police or crime prevention on the street, so that kids know they are being watched and intervention can be immediate, before things escalate.*
- *Making the central city area safe to walk around both day and night, have more police patrols especially at night.*
- *More CCTV cameras and make people aware where they are. More police walking around. More visible police.*
- *More CCTV cameras. More pedestrian streets.*
- *More CCTV coverage and more monitoring of the cameras.*
- *More lighting and patrols seem to be great at discouraging undesirables from congregating and causing trouble.*

- *More people in and around in the bus area, more police presence there. If Guardians are supposed to help people, at least have them looking like they could if a situation arose. Council should do more for locals as they do for tourists regarding safety issues. Wooden barriers near parks to prevent idiots ripping up grass.*
- *More police, more cameras, harsher penalties for criminals.*
- *More resourcing in the area of City Guardians. Highly visible patrols increase safety, otherwise increase Police funding so they can be more visible.*
- *Patrols in the city day and night.*
- *Provide security patrols in all suburbs as this is a real deterrent to criminals.*
- *Regular patrols by marked vehicles eg, Police or City Guardians throughout residential suburbs at intermittent times day and night to make presence known to would-be crims.*
- *Safety of residents and tourists from low life.*
- *Security in town at night, 24 hours. Prime times needed from 12 to 4-pm and the 9pm to 4am.*
- *Tackle crime against tourists. Maybe more surveillance in tourist areas and car parks.*
- *Tighten up on liquor bans and controls on bars/clubs. If you have Guardians get them out on the streets. Let them be seen and not just walking around shopping, eating and smoking. Also they need to cover a bigger area - there is 5 of them.*
- *We need to have more City Safe Guardians monitoring the town especially in known crime spots.*

Comments coded to **better traffic controls**:

- *Basley Road and Te Ngae Road only one pedestrian crossing. Three retirement villages in that on kilometre stretch - need at least one more crossing.*
- *Better signage on roads eg, take down the warning: railway sign in front of the disused railway on Kawaha Point road.*
- *Children being able to cross roads safely near schools. Speeding is a crime... Non tolerance for physical violence.*
- *Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.*
- *Finish the bypass and get the heavy traffic out of the city - Victoria Street. Better traffic flow. More ring roads.*
- *Good traffic management.*
- *Improving the roading. Let people know that they should report all crime no matter how petty.*
- *Improving the roads, better lighting, increase policing.*
- *In particular our street needs speed bumps as drivers zoom down our street fast and even crash into neighbours fences. Good drag strip.*
- *Intersection state highway 5 - Old Taupo Road needs to be improved. Better signage to turn off to Taupo needs to be improved along Old Taupo Road.*
- *Intersection traffic safety, need a roundabout by Waiariki Polytech, Old Taupo Road intersection.*
- *Less alcohol availability especially for teenagers. Traffic light - red light cameras Fenton Street and Lake Road.*
- *More CCTV cameras. More pedestrian streets.*
- *More pedestrian crossings. Maybe better lighting in the city.*
- *Once Lake Road is finished it will prevent accidents, road safety should be a high priority.*
- *Re-visit all intersections that have a non light control and standardise them so everyone knows what to do. Either have all 'Stop' signs or all 'Give Way' signs - not combination of both.*
- *Signs warning of rural kids bus stops, as drivers speed in the area.*

- The roading down Malfroy and Old Taupo Road need to be fixed for our children. Its too congested. Too narrow a walkway for the kids and that intersection needs an under ground walk way or a child is going to be killed shortly...
- The roundabouts are a good idea, intersections are not so safe.
- They need to do something about Te Ngae Road/Tarawera Road roundabout, we have witnessed a number of accidents there.
- Traffic management, street layouts and traffic movement.
- Traffic roading, foot pathing needs improving.
- Traffic rule safety. Roothing layout putting in roundabouts in hot spot intersections.

Comments coded to **bars/gambling establishments/wholesalers/drinking issues/liquor ban:**

- Alcohol & drugs. Violence.
- Alcohol issues with youth, binge drinking - tackle this issue.
- Alcohol related offences are a big problem. I'm not sure what could be done to reduce them.
- Control drinking youth and gangsters in general.
- Crack down on alcohol abuse and family abuse.
- Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.
- Gangs, drugs, and alcohol.
- Getting rid of ##### #####!, she is a danger to society!.. But otherwise like I said the teen drinking and behaviour problem.
- Giving the youth something to do and somewhere to go (mainly weekends). Putting up the drinking age.
- Less alcohol availability especially for teenagers. Traffic light - red light cameras Fenton Street and Lake Road.
- Police presence. Raise drinking age. People paying more attention to road rules.
- Promoting alcohol use in moderation. Working with young people. Generating employment.
- Reduce gang and alcohol problems in Rotorua.
- Reduce number of intoxicated people in town, both at night or day - their unpredictable behaviour is a risk to safety of others.
- Reduce violent crime and incidents around alcohol concerning young people and parties.
- Reducing alcohol related incidents on the streets especially involving young people.
- Reducing domestic violence. Protecting children from violence & neglect. Alcohol abuse reduction.
- Screening people who go into shops to buy alcohol to reduce underage drinking.
- Targeting youth drinking.
- The amount of liquor stores all over Rotorua should be reduced so that alcohol consumption goes down.
- Tighten up on liquor bans and controls on bars/clubs. If you have Guardians get them out on the streets. Let them be seen and not just walking around shopping, eating and smoking. Also they need to cover a bigger area - there is 5 of them.
- Youth intervention. Better control of liquor stores and outlets selling to underage people.

Comments coded to **family violence and education:**

- Address family violence, abuse and neglect within homes.
- Children and home abuse situations.
- Continuing to address the factors that under pin family violence and poor parenting.
- Crack down on alcohol abuse and family abuse.

- *Domestic abuse.*
- *Domestic violence and crime in general.*
- *Domestic violence needs to be a key aspect of what Rotorua looks into.*
- *Don't know - domestic violence - something to curb that.*
- *Family support, domestic crime and teenage family support.*
- *Family violence and more in the burglary scene. I don't think you can stop tourist crime, it happens all over the world.*
- *Family violence especially against children...the stats are disgusting.*
- *Family violence to children. Car thefts. Alcohol related crime.*
- *Focus on family violence and violence between people who know each other eg, business relationships gone wrong, schools, friends.*
- *I think the safety priorities should be road safety, crime around the city and domestic violence in the home.*
- *More monitoring of domestic violence, maybe more agencies for this?*
- *People need to feel safe in their own homes. Educating people to take personal responsibility for their safety. Provide better lighting in the CBD. Domestic violence in the home, children are more likely to be injured at home than by strangers.*
- *Reducing domestic violence. Protecting children from violence and neglect. Alcohol abuse reduction.*
- *Safety of tourist vehicles. Child violence, domestic violence.*
- *Violence - domestic violence, youth violence.*

Comments coded to **people need to take responsibility for themselves/being aware/report crime/know your neighbours:**

- *Better lighting. More judder bars on residential streets. More roundabouts and less lights. Families need to be more interactive in their communities.*
- *Carry on much the same as what is in place now. Safety is a personal responsibility up to a certain point.*
- *Don't know - I think safety is a state of mind.*
- *Focus on personal safety (x2).*
- *Have quicker police response times when you call them out. Educate people that it isn't safe to walk alone at night.*
- *Not sure as I grow older I'm less likely to be able to protect myself, but I guess this is my responsibility.*
- *People need to be diligent. People need to watch out for each other and police presence.*
- *People need to feel safe in their own homes. Educating people to take personal responsibility for their safety. Provide better lighting in the CBD. Domestic violence in the home, children are more likely to be injured at home than by strangers.*
- *Personal safety - locking up house. Speed needs to be focussed on and safety belts for kids and adults.*
- *Personal safety and vehicle safety.*
- *Personal safety everywhere.*
- *Personal safety in the central city.*
- *Personal safety must be the priority.*
- *Personal safety, being able to walk through the city centre on your own during the day.*
- *Personal safety.*
- *Promote awareness of personal safety eg, being aware of what is happening around you.*
- *Reminding people about personal safety, especially young people. I work shift work and see many young girls walking late at night alone.*

Comments coded to **education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community**:

- Better lighting. More judder bars on residential streets. More roundabouts and less lights. Families need to be more interactive in their communities.
- Children - educating to be safe.
- Children and home abuse situations.
- Educate people on how to keep safe.
- Educating parents to control their children.
- Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.
- Have quicker police response times when you call them out. Educate people that it isn't safe to walk alone at night.
- Keeping a close eye out for criminals. Preparing people for any breaches of their safety. Educating people.
- Keeping our babies and young people safe. More programmes on parental skills for young parents. Provide more activities for our youth, especially for those not interested in sports.
- More consideration for people in general.
- Needs to be an increase in neighbourhood watch groups. Encourage community spirit and build community spirit.
- People need to feel safe in their own homes. Educating people to take personal responsibility for their safety. Provide better lighting in the CBD. Domestic violence in the home, children are more likely to be injured at home than by strangers.
- Reminding people about personal safety, especially young people. I work shift work and see many young girls walking late at night alone.
- Safer communities.
- Support communities.
- We need to have a huge attitude and cultural change towards each other.

Comments coded to **crime prevention**:

- Crime prevention in the central shopping area.
- Domestic violence and crime in general.
- Get rid of all of the criminals.
- Getting the crime rate down.
- If we could get our crime rate down, we would get more visitors.
- Just trying to get crime rates down in CBD, there are too many fights especially around the bus stop in Pukuatua Street area.
- Keep all people who walk around the city safe.
- Keeping a close eye out for criminals. Preparing people for any breaches of their safety. Educating people.
- Keeping CBD safe, no gang patches.
- Keeping tourists safe so Rotorua doesn't get a bad name as well as continuing to work on residents safety.
- Making sure everyone is safe.
- They need to crack down on general crime. Get some of those teenagers off the streets in town.

Comments coded to **gangs/insignia/undesirable people**:

- *Bring back cowboys with real guns! Maybe they could ban gang colours and patches?*
- *Control drinking youth and gangsters in general.*
- *Dealing with youth gangs.*
- *Gang violence. Youth crime. Thermal pools, such as the ones in Kuirau Park.*
- *Gangs, drugs, and alcohol.*
- *Get rid of gang colours would be a start.*
- *Keeping CBD safe, no gang patches.*
- *Keeping the CBD safe. We need to get rid of the gangs and bad element that is in the city.*
- *Less abuse in relation to gangs.*
- *People need to learn to stop at traffic lights. Gangs are a problem in the city - needs to be addressed.*
- *Reduce gang and alcohol problems in Rotorua.*
- *Traffic and accidents. Increase in gang activity needs to be addressed.*

Comments coded to **building/street improvements (ie, lighting, trees, walkways)**:

- *Better lighting. More judder bars on residential streets. More roundabouts and less lights. Families need to be more interactive in their communities.*
- *Improved lighting to prevent assault.*
- *Improvements around Kuirau Park area making it a safer area, perhaps more lighting or pathways through the area.*
- *Improving the roads, better lighting, increase policing.*
- *Lighting in places that are not well lit.*
- *Make Rotorua streets safe for kids walking home from school. Curfews. Keep parks open - less trees and bushes. Eliminate hiding areas around suburbs.*
- *More lighting and patrols seem to be great at discouraging undesirables from congregating and causing trouble.*
- *More pedestrian crossings. Maybe better lighting in the city.*
- *People need to feel safe in their own homes. Educating people to take personal responsibility for their safety. Provide better lighting in the CBD. Domestic violence in the home, children are more likely to be injured at home than by strangers.*

Comments coded to **cycling issues**:

- *Cycle lanes to make it safer to cycle.*
- *Cycle safety is important, making room for cyclists on our roads. Youth programmes are good for youth who have nothing to do or don't have anywhere to go.*
- *Don't know, maybe address driving abilities of some people, especially cyclists verses drivers.*
- *In my work I see a lot of people who have been injured while mountain biking in Redwoods. I'm not sure what could be done to reduce these injuries.*
- *Make cycleways safer. More police or crime prevention on the street, so that kids know they are being watched and intervention can be immediate, before things escalate.*

- *Road safety. Better treatment for cyclists. Cars think they own the road. Rotorua is a prime mountain biking destination which also doubles as a popular road biking destination. There are often many cyclists on Rotorua's roads at any time. People would rather cut off or dangerously pass a cyclist than wait 2 seconds.*
- *Stopping petty crimes. Driving safely. More care on roads, particularly around cyclists and also in residential areas where speed is of concern.*

Comments coded to **doing okay now:**

- *Carry on much the same as what is in place now. Safety is a personal responsibility up to a certain point.*
- *Don't do anything less than what we are doing now.*
- *I don't think much more could be done. I think we are already baby sat a bit too much.*
- *Mostly I think that Rotorua is a reasonably safe place, but trouble areas (such as Ford block) are always going to be more dangerous and there isn't a lot that can be done about it. Other than that I have no reason to doubt the safety procedures already implemented throughout the city.*
- *Safe enough.*
- *That there is a general feeling that Rotorua is a safe place especially for tourists so they feel confident and will come back and recommend it to others.*
- *We have a great police force in Rotorua. I'm not sure what safety priorities should be focused on.*

Comments coded to **penalties/laws/consequences/discipline:**

- *Doing something to tackle youth crime, give very tough sentences, no pussy footing around, give sentences to suit the crime.*
- *Ensuring the Police budgets aren't cut, thus compromising their availability on the streets. Justice system needs to be harder on repeat petty criminals.*
- *Focus on crime, take a tougher stand on sentencing.*
- *Harder punishments for crime so that there is less.*
- *I think lots of young people get fined for traffic offences and they just pay the fine and do the same thing again. So stiffer penalties for re-offenders.*
- *More police, more cameras, harsher penalties for criminals.*
- *Stricter sentencing.*

Comments coded to **increase Rotorua's prosperity/reduce unemployment:**

- *Get better employment rates.*
- *Get Maori boys off the street and into a job which hang around the city streets and intimidate.*
- *Giving the youth something to do and somewhere to go (mainly weekends). Putting up the drinking age.*
- *Giving work to beneficiaries so they don't steal.*
- *Promoting alcohol use in moderation. Working with young people. Generating employment.*
- *Try to provide more employment in Rotorua. The devil finds work for idle hands, so build up work situations so our people can have pride in themselves.*

Comments coded to **Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service:**

- *Ensuring the Police budgets aren't cut, thus compromising their availability on the streets. Justice system needs to be harder on repeat petty criminals.*

- *Family violence to children. Car thefts. Alcohol related crime.*
- *Have quicker police response times when you call them out. Educate people that it isn't safe to walk alone at night.*
- *Improving the roading. Let people know that they should report all crime no matter how petty.*
- *More police visible in Rotorua. The police in Rotorua should be better resourced, so they can have more numbers on duty and quicker response times.*
- *More resourcing in the area of City Guardians. Highly visible patrols increase safety, otherwise increase Police funding so they can be more visible.*

Comments coded to **Neighbourhood Support**:

- *Community watch groups.*
- *Needs to be more increase in Neighbourhood Watch groups. Encourage community spirit and build community spirit.*
- *Neighbourhood safety.*
- *Promote Neighbourhood Watch groups, as it brings a community together.*

Comments coded to **reducing drug use/drug issues**:

- *Alcohol and drugs. Violence.*
- *Drug problem. The trafficking. Dealing in drugs causes most of the social problem in the community.*
- *Gangs, drugs, and alcohol.*
- *Reducing the use of drugs. Not just applicable to Rotorua.*

Comments coded to **drink driving education/drink driving**:

- *Alcohol is a problem with drinking and driving.*
- *Drink driving.*
- *Focus on drink driving and safe driving.*

Comments coded to **protection in geothermal areas**:

- *Gang violence. Youth crime. Thermal pools, such as the ones in Kuirau Park.*
- *Youth suicide. Safety around thermal injuries. Kids home alone.*

Comments coded to **car parking**:

- *Focus on aged care, prevention of falls, making footpaths safer for older people. Address the appalling parking problems at Rotorua Hospital.*

Comments coded to **don't know**:

- *Don't know.*
- *Don't know - domestic violence - something to curb that.*
- *Don't know - I think safety is a state of mind.*
- *Don't know, I don't think that far ahead.*
- *Don't know, maybe address driving abilities of some people, especially cyclists verses drivers.*
- *Don't know, maybe more control on young hoons in the streets at night.*



- *Don't know (x31).*
- *Don't know. We as parents make sure our children are growing up to be respectable adults.*
- *I don't know (x7).*
- *No comment.*
- *No idea (x7).*
- *Not sure as I grow older I'm less likely to be able to protect myself, but I guess this is my responsibility.*
- *Not sure sorry.*
- *Not sure (x33).*

Comments coded to **other**:

- *A lot can be done for the safety of residents in all areas.*
- *Focus on aged care, prevention of falls, making footpaths safer for older people. Address the appalling parking problems at Rotorua Hospital.*
- *Get a bigger Accident & Emergency Department at hospital to cut waiting times.*
- *Home safety, people should feel safe in their homes.*
- *Kevin Winters is a very poor leader and does not show authority as a Mayor should.*
- *Look after the old people.*
- *Making sure our children and the elderly are safe. If there are any problem areas in the suburbs improve them.*
- *Making sure people aren't the target of racial slurs.*
- *Maybe have buses at night as well, so people don't have to walk.*
- *More people in and around in the bus area, more police presence there. If Guardians are supposed to help people, at least have them looking like they could if a situation arose. Council should do more for locals as they do for tourists regarding safety issues. Wooden barriers near parks to prevent idiots ripping up grass.*
- *Safety of tourists and the elderly.*
- *The airport - costing ratepayers too much money.*
- *Top of list. It is the essence of the brand. If this is not sorted then everything else is going to go down from there.*
- *Try to encourage more people to come into Rotorua. It's too quiet.*

**Lastly, we have some questions to ensure that we survey a cross-section of residents**

## 15 Gender (ask only if unsure)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Male	184	46.0%	47.5%	48.7%	49.0%	46.7%	40.5%	39.1%	45.2%	-1.5%	-1.2%	-0.3%	2.3%	6.1%	1.4%	-6.2%
Female	216	54.0%	52.5%	51.3%	51.0%	51.9%	58.5%	60.7%	54.8%	1.5%	1.2%	0.3%	-0.9%	-6.7%	-2.2%	5.9%
Not specified	0	0.0%	0.0%	0.0%	0.0%	1.5%	1.0%	0.2%	0.0%	0.0%	0.0%	0.0%	-1.5%	0.5%	0.7%	0.2%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 16 Which of the following best describes where you live? (please prompt and specify location)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Rotorua city (central city area)	13	3.3%	5.0%	14.6%	1.8%	1.7%	0.6%	1.5%	4.5%	-1.8%	-9.6%	12.9%	0.0%	1.1%	-0.9%	-3.0%
Rotorua suburbs	293	73.3%	69.3%	74.4%	67.3%	82.6%	75.1%	71.3%	72.2%	4.0%	-5.2%	7.2%	-15.4%	7.5%	3.9%	-0.9%
Ngongotaha	17	4.3%	6.8%	10.7%	6.8%	9.2%	3.9%	7.1%	6.8%	-2.5%	-4.0%	4.0%	-2.4%	5.3%	-3.2%	0.3%
Lakeside settlement	19	4.8%	4.5%	0.0%	4.8%	2.0%	4.3%	2.9%	4.0%	0.3%	4.5%	-4.8%	2.8%	-2.3%	1.4%	-1.1%
Rural	58	14.5%	14.5%	0.2%	19.5%	3.7%	15.7%	17.0%	12.5%	0.0%	14.3%	-19.3%	15.8%	-11.9%	-1.3%	4.4%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.7%	0.4%	0.2%	0.0%	0.0%	0.0%	0.0%	-0.7%	0.4%	0.1%	0.2%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## Rotorua suburbs breakdown:

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Fenton Park	12	4.1%	4.7%	n/a	2.6%	1.8%	2.1%	2.8%	0.0%	-0.6%	n/a	n/a	0.8%	-0.3%	-0.7%	2.8%
Fordlands	6	2.0%	1.8%	n/a	2.2%	1.8%	4.2%	3.8%	2.6%	0.2%	n/a	n/a	0.4%	-2.4%	0.4%	1.1%
Glenholme	24	8.2%	8.3%	n/a	5.2%	9.6%	4.9%	7.2%	3.8%	-0.1%	n/a	n/a	-4.4%	4.7%	-2.3%	3.4%
Hannahs Bay	6	2.0%	0.4%	n/a	2.2%	1.5%	1.6%	1.7%	11.8%	1.7%	n/a	n/a	0.7%	-0.1%	-0.2%	-10.0%
Hillcrest	12	4.1%	5.8%	n/a	2.6%	2.4%	4.9%	2.8%	0.9%	-1.7%	n/a	n/a	0.2%	-2.5%	2.2%	1.9%
Holdens Bay	4	1.4%	2.2%	n/a	0.7%	1.5%	1.3%	1.0%	3.2%	-0.8%	n/a	n/a	-0.8%	0.2%	0.3%	-2.2%
Kawaha Point	16	5.5%	3.6%	n/a	2.6%	2.1%	4.7%	6.6%	0.9%	1.9%	n/a	n/a	0.5%	-2.6%	-1.9%	5.7%
Koutu	15	5.1%	4.0%	n/a	4.5%	3.6%	11.2%	5.9%	4.7%	1.1%	n/a	n/a	0.9%	-7.6%	5.3%	1.2%
Lynmore	29	9.9%	9.0%	n/a	16.4%	12.9%	12.8%	12.8%	1.2%	0.9%	n/a	n/a	3.4%	0.2%	0.0%	11.6%
Mangakakahi	15	5.1%	4.3%	n/a	0.4%	4.5%	0.3%	2.8%	7.6%	0.8%	n/a	n/a	-4.1%	4.2%	-2.5%	-4.9%
Matipo Heights	0	0.0%	0.7%	n/a	0.0%	0.0%	0.5%	0.7%	3.8%	-0.7%	n/a	n/a	0.0%	-0.5%	-0.2%	-3.1%
Ngapuna	0	0.0%	0.0%	n/a	0.4%	0.9%	1.8%	2.1%	0.0%	0.0%	n/a	n/a	-0.5%	-0.9%	-0.2%	2.1%
Ohinemutu	3	1.0%	1.1%	n/a	1.9%	0.0%	2.3%	0.7%	0.3%	-0.1%	n/a	n/a	1.9%	-2.3%	1.7%	0.4%
Owhata	26	8.9%	11.2%	n/a	12.6%	11.7%	8.9%	7.9%	0.0%	-2.3%	n/a	n/a	0.9%	2.9%	0.9%	7.9%
Pleasant Heights	3	1.0%	1.8%	n/a	1.1%	1.2%	1.3%	1.0%	7.6%	-0.8%	n/a	n/a	-0.1%	-0.1%	0.3%	-6.6%
Pomare	15	5.1%	4.3%	n/a	1.5%	5.4%	2.9%	3.1%	3.5%	0.8%	n/a	n/a	-3.9%	2.5%	-0.2%	-0.4%
Pukehangi	20	6.8%	11.9%	n/a	9.7%	6.9%	4.7%	6.9%	5.0%	-5.1%	n/a	n/a	2.8%	2.2%	-2.2%	1.9%
Selwyn Heights	8	2.7%	3.6%	n/a	2.2%	1.8%	3.4%	2.8%	7.6%	-0.9%	n/a	n/a	0.4%	-1.6%	0.6%	-4.9%
Springfield	24	8.2%	10.1%	n/a	6.3%	12.0%	9.4%	8.6%	4.4%	-1.9%	n/a	n/a	-5.7%	2.6%	0.8%	4.2%
Sunnybrook	14	4.8%	1.8%	n/a	3.3%	2.7%	2.3%	2.1%	10.3%	3.0%	n/a	n/a	0.6%	0.4%	0.3%	-8.2%
Tihiotonga	2	0.7%	0.0%	n/a	1.9%	1.2%	1.0%	0.0%	7.1%	0.7%	n/a	n/a	0.7%	0.2%	1.0%	-7.1%
Utuhina	7	2.4%	1.8%	n/a	0.4%	2.4%	2.3%	3.4%	1.5%	0.6%	n/a	n/a	-2.0%	0.1%	-1.1%	2.0%
Western Heights	23	7.8%	6.5%	n/a	11.2%	7.5%	9.4%	12.4%	4.7%	1.4%	n/a	n/a	3.6%	-1.9%	-3.0%	7.7%
Whakarewarewa	3	1.0%	0.0%	n/a	1.1%	0.3%	0.8%	1.0%	5.9%	1.0%	n/a	n/a	0.8%	-0.5%	-0.3%	-4.8%
Other	6	2.0%	1.1%	n/a	7.1%	4.2%	1.0%	0.0%	0.3%	1.0%	n/a	n/a	2.9%	3.2%	1.0%	-0.3%
Not specified	0	0.0%	0.0%	n/a	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	n/a	n/a	0.0%	0.0%	0.0%	-1.2%
<b>Total</b>	<b>293</b>	<b>100.0%</b>	<b>100.0%</b>	<b>n/a</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## Lakeside settlement specified:

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Lake Tarawera	2	10.5%	5.6%	n/a	21.1%	25.0%	22.7%	16.7%	5.3%	5.0%	n/a	n/a	-3.9%	2.3%	6.1%	11.4%
Lake Rotoiti	2	10.5%	38.9%	n/a	21.1%	25.0%	13.6%	16.7%	26.3%	-28.4%	n/a	n/a	-3.9%	11.4%	-3.0%	-9.6%
Lake Rotoma	3	15.8%	5.6%	n/a	5.3%	12.5%	18.2%	8.3%	10.5%	10.2%	n/a	n/a	-7.2%	-5.7%	9.8%	-2.2%
Lake Okareka	9	47.4%	38.9%	n/a	52.6%	37.5%	22.7%	41.7%	10.5%	8.5%	n/a	n/a	15.1%	14.8%	-18.9%	31.1%
Lake Rotoehu	0	0.0%	11.1%	n/a	0.0%	0.0%	0.0%	16.7%	26.3%	-11.1%	n/a	n/a	0.0%	0.0%	-16.7%	-9.6%
Other	3	15.8%	0.0%	n/a	0.0%	0.0%	22.7%	0.0%	21.1%	15.8%	n/a	n/a	0.0%	-22.7%	22.7%	-21.1%
Not specified	0	0.0%	0.0%	n/a	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	n/a	n/a	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>19</b>	<b>100.0%</b>	<b>100.0%</b>		<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## Rural breakdown:

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Atiamuri	2	3.4%	5.2%	n/a	1.3%	0.0%	3.8%	5.8%	1.7%	-1.7%	n/a	n/a	1.3%	-3.8%	-2.0%	4.1%
Hamurana	9	15.5%	8.6%	n/a	9.0%	20.0%	12.5%	8.7%	13.6%	6.9%	n/a	n/a	-11.0%	7.5%	3.8%	-4.9%
Horohero	1	1.7%	3.4%	n/a	2.6%	0.0%	0.0%	1.4%	3.4%	-1.7%	n/a	n/a	2.6%	0.0%	-1.4%	-1.9%
Kaharoa	9	15.5%	6.9%	n/a	5.1%	6.7%	7.5%	5.8%	8.5%	8.6%	n/a	n/a	-1.5%	-0.8%	1.7%	-2.7%
Kapenga	0	0.0%	0.0%	n/a	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	n/a	n/a	0.0%	0.0%	0.0%	0.0%
Mamaku	6	10.3%	5.2%	n/a	11.5%	6.7%	17.5%	11.6%	10.2%	5.2%	n/a	n/a	4.9%	-10.8%	5.9%	1.4%
Mourea	1	1.7%	3.4%	n/a	2.6%	0.0%	2.5%	2.9%	3.4%	-1.7%	n/a	n/a	2.6%	-2.5%	-0.4%	-0.5%
Ngakuru	2	3.4%	10.3%	n/a	15.4%	6.7%	7.5%	11.6%	10.2%	-6.9%	n/a	n/a	8.7%	-0.8%	-4.1%	1.4%
Reporoa	12	20.7%	29.3%	n/a	26.9%	6.7%	10.0%	17.4%	16.9%	-8.6%	n/a	n/a	20.3%	-3.3%	-7.4%	0.4%
Rerewhakaaitu	4	6.9%	8.6%	n/a	1.3%	0.0%	3.8%	7.2%	3.4%	-1.7%	n/a	n/a	1.3%	-3.8%	-3.5%	3.9%
Tarukenga	3	5.2%	0.0%	n/a	0.0%	0.0%	1.3%	0.0%	1.7%	5.2%	n/a	n/a	0.0%	-1.3%	1.3%	-1.7%
Tumunui	0	0.0%	0.0%	n/a	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	n/a	n/a	0.0%	0.0%	-1.4%	1.4%
Waikite Valley	2	3.4%	6.9%	n/a	6.4%	6.7%	8.8%	2.9%	6.8%	-3.4%	n/a	n/a	-0.3%	-2.1%	5.9%	-3.9%
Waimangu	0	0.0%	5.2%	n/a	0.0%	0.0%	0.0%	0.0%	0.0%	-5.2%	n/a	n/a	0.0%	0.0%	0.0%	0.0%
Waiotapu Village	1	1.7%	1.7%	n/a	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	n/a	n/a	0.0%	0.0%	0.0%	-3.4%
Waiteti	0	0.0%	0.0%	n/a	0.0%	0.0%	0.0%	0.0%	1.7%	0.0%	n/a	n/a	0.0%	0.0%	0.0%	-1.7%
Other	6	10.3%	5.2%	n/a	17.9%	46.7%	25.0%	18.8%	15.3%	5.2%	n/a	n/a	-28.7%	21.7%	6.2%	3.6%
Not specified	0	0.0%	0.0%	n/a	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%	n/a	n/a	0.0%	0.0%	-4.3%	4.3%
<b>Total</b>	<b>58</b>	<b>100.0%</b>	<b>100.0%</b>	<b>n/a</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 17 Please stop me when I reach your age group (please prompt &amp; tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
15-24	50	12.5%	17.5%	17.9%	7.0%	9.2%	5.7%	9.3%	8.1%	-5.0%	-0.4%	10.9%	-2.2%	3.5%	-3.7%	1.3%
25-34	55	13.8%	16.5%	16.4%	12.3%	9.9%	11.9%	8.1%	15.7%	-2.8%	0.1%	4.2%	2.3%	-2.0%	3.8%	-7.6%
35-44	87	21.8%	20.0%	18.0%	14.5%	16.9%	21.3%	16.0%	16.8%	1.8%	2.0%	3.5%	-2.4%	-4.5%	5.4%	-0.8%
45-54	76	19.0%	18.0%	20.0%	20.8%	20.1%	22.1%	15.5%	18.9%	1.0%	-2.0%	-0.7%	0.7%	-2.0%	6.6%	-3.4%
55-64	60	15.0%	13.3%	10.9%	18.3%	18.6%	17.4%	18.7%	14.9%	1.8%	2.4%	-7.4%	-0.4%	1.2%	-1.3%	3.8%
65-74	39	9.8%	8.3%	10.4%	14.8%	13.4%	13.3%	19.4%	13.8%	1.5%	-2.2%	-4.4%	1.4%	0.1%	-6.1%	5.6%
75+	33	8.3%	6.5%	6.4%	12.3%	10.9%	7.6%	11.8%	11.9%	1.8%	0.1%	-5.9%	1.3%	3.3%	-4.2%	-0.1%
Refused	0	0.0%	0.0%	0.0%	0.3%	0.5%	0.2%	0.7%	0.0%	0.0%	0.0%	-0.3%	-0.2%	0.3%	-0.5%	0.7%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.5%	0.4%	0.5%	0.0%	0.0%	0.0%	0.0%	-0.5%	0.1%	-0.1%	0.5%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## 18 Which of the following ethnic groups do you mainly identify with? (please prompt &amp; tick all that apply)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
New Zealand European/Pakeha	284	71.0%	64.3%	64.0%	71.0%	63.5%	64.0%	63.9%	63.9%	6.8%	0.2%	-7.0%	7.5%	-0.5%	0.1%	0.0%
New Zealand Maori	118	29.5%	34.0%	31.7%	24.8%	30.3%	32.1%	30.7%	28.9%	-4.5%	2.3%	7.0%	-5.5%	-1.8%	1.4%	1.8%
Pasifika	13	3.3%	5.3%	2.1%	2.3%	1.2%	0.6%	0.7%	2.1%	-2.0%	3.2%	-0.2%	1.0%	0.7%	-0.2%	-1.4%
Asian	16	4.0%	2.8%	3.3%	1.5%	3.2%	0.8%	0.5%	2.1%	1.3%	-0.6%	1.8%	-1.7%	2.4%	0.3%	-1.6%
Other	24	6.0%	5.8%	1.2%	7.5%	6.0%	1.4%	3.7%	3.0%	0.3%	4.6%	-6.3%	1.5%	4.6%	-2.3%	0.7%
Refused	0	0.0%	0.0%	0.0%	0.3%	0.7%	0.4%	0.2%	0.0%	0.0%	0.0%	-0.3%	-0.5%	0.4%	0.1%	0.2%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.2%	0.8%	0.2%	0.0%	0.0%	0.0%	0.0%	-0.2%	-0.5%	0.5%	0.2%
<b>Sample</b>	<b>400</b>		<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

Note: In 2008 respondents belonging to multiple ethnic groups were included in all groups; therefore 2008 or later ethnicity data is not additive.

## Other specified:

- American.
- Australian (x3).
- Born in Wales, UK.
- British (x2).
- English.
- European.
- Indian.
- Irish.
- Kiwi.
- Kiwi's.

- *Latin American.*
- *New Zealander (x6).*
- *South African (x2).*
- *Tahitian.*
- *Unspecified.*

Wards that respondents live in:

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
North	100	25.0%	25.0%	25.9%	25.0%	26.3%	21.3%	25.6%	25.9%	0.0%	-0.9%	0.9%	-1.3%	5.0%	-4.2%	-0.3%
South	100	25.0%	26.3%	24.5%	25.0%	24.3%	24.7%	29.2%	24.8%	-1.3%	1.8%	-0.5%	0.7%	-0.3%	-4.6%	4.4%
East	100	25.0%	24.5%	22.6%	25.0%	24.3%	23.7%	18.2%	24.8%	0.5%	1.9%	-2.4%	0.7%	0.6%	5.5%	-6.7%
West	100	25.0%	24.3%	27.0%	25.0%	24.3%	30.3%	26.8%	24.4%	0.8%	-2.8%	2.0%	0.7%	-6.0%	3.6%	2.4%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	-0.7%	0.7%	-0.2%	0.2%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## APPENDIX 4: CROSS TABULATIONS

Note that for the ethnicity section, respondents could identify more than one ethnicity. For the cross tabulation analysis we have coded them to one category only. Where someone has specified European, they have been coded as European. Where they have identified Maori, they have been coded into Maori. Where they have specified both European and Maori, they have been specified as Maori. All other specified ethnicities (including multiple groupings other than European and Maori), (including people identifying themselves as “New Zealander”) have been coded to other.

Note that all results were weighted to 2006 Census age groupings.

### 1. How often do you visit the Rotorua central city area (CBD)? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Daily	8.3%	14.5%	6.0%	1.5%	11.8%	18.5%	19.5%	11.5%	3.8%	5.0%	6.0%	11.5%	7.8%	30.3%
Weekly	14.0%	16.5%	15.0%	4.3%	23.0%	26.8%	36.0%	13.5%	5.5%	14.0%	12.8%	10.8%	12.3%	49.8%
Fortnightly	1.8%	5.5%	2.5%	1.5%	6.5%	4.8%	9.0%	2.5%	1.0%	3.8%	3.0%	1.8%	2.8%	11.3%
Monthly	1.8%	3.8%	1.0%	1.0%	4.0%	3.5%	5.5%	1.8%	1.8%	2.0%	2.5%	0.8%	2.3%	7.5%
Annually	0.5%	0.0%	0.3%	0.0%	0.5%	0.3%	0.8%	0.0%	0.0%	0.3%	0.5%	0.0%	0.0%	0.8%
Never	0.0%	0.5%	0.0%	0.0%	0.3%	0.3%	0.3%	0.3%	0.0%	0.0%	0.3%	0.3%	0.0%	0.5%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

### 2a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the daytime? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe (continue to Q2b)	7.8%	15.1%	12.8%	4.3%	21.4%	18.6%	30.7%	11.1%	3.8%	10.1%	8.8%	9.5%	11.6%	39.9%
Safe (continue to Q2b)	15.3%	20.9%	9.3%	3.8%	20.6%	28.6%	32.9%	16.1%	5.5%	12.3%	13.8%	12.1%	11.1%	49.2%
Neither safe nor unsafe (skip to Q3a)	2.3%	2.8%	2.0%	0.3%	2.3%	5.0%	5.3%	1.5%	1.8%	2.0%	1.8%	1.3%	2.3%	7.3%
Unsafe (skip to Q2c)	0.3%	1.3%	0.8%	0.0%	1.3%	1.0%	1.3%	0.8%	0.8%	0.5%	0.0%	1.5%	0.3%	2.3%
Very unsafe (skip to Q2c)	0.3%	0.5%	0.0%	0.0%	0.5%	0.3%	0.5%	0.0%	0.3%	0.3%	0.0%	0.5%	0.0%	0.8%
Don't know (skip to Q3a)	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%
Not applicable (skip to Q3a)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%
<b>Total</b>	<b>26.4%</b>	<b>40.5%</b>	<b>24.9%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.1%</b>	<b>29.4%</b>	<b>12.1%</b>	<b>25.1%</b>	<b>24.9%</b>	<b>24.9%</b>	<b>25.1%</b>	<b>100.0%</b>

2b. What factors make you feel safe in the CBD during the daytime? (do not prompt - tick all that apply & skip to Q3a)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Light	8.5%	6.8%	3.4%	0.0%	8.5%	10.1%	13.8%	4.5%	2.3%	4.5%	5.9%	3.9%	4.2%	18.6%
Security cameras	1.7%	2.5%	0.3%	0.0%	1.4%	3.1%	2.8%	2.3%	0.3%	1.1%	1.1%	1.4%	0.8%	4.5%
Presence of other people	16.1%	18.9%	9.0%	3.1%	18.0%	29.0%	31.8%	15.2%	4.8%	10.7%	12.4%	13.2%	10.7%	47.0%
Presence of police	6.5%	9.0%	2.5%	1.1%	7.6%	11.5%	15.2%	4.8%	2.3%	5.1%	5.4%	3.7%	5.1%	19.2%
Don't know	2.5%	2.8%	1.7%	0.6%	4.2%	3.4%	5.6%	2.3%	0.6%	2.3%	2.3%	0.8%	2.3%	7.6%
Other	8.5%	20.0%	13.5%	5.6%	26.5%	21.1%	34.9%	14.6%	4.8%	11.5%	12.7%	11.8%	11.5%	47.6%
<b>Sample</b>	<b>25.9%</b>	<b>40.3%</b>	<b>24.8%</b>	<b>9.0%</b>	<b>47.0%</b>	<b>53.0%</b>	<b>71.3%</b>	<b>30.4%</b>	<b>10.4%</b>	<b>25.1%</b>	<b>25.4%</b>	<b>24.2%</b>	<b>25.4%</b>	

Note: Not additive as respondents could identify more than one factor.

2c. Are there particular areas in the CBD where you feel most unsafe?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q2d)	8.3%	50.0%	25.0%	0.0%	41.7%	41.7%	58.3%	25.0%	16.7%	25.0%	0.0%	50.0%	8.3%	83.3%
No (skip to Q3a)	0.0%	8.3%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	8.3%	0.0%	8.3%
Don't know (skip to Q3a)	8.3%	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	8.3%	0.0%	8.3%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>16.7%</b>	<b>58.3%</b>	<b>25.0%</b>	<b>0.0%</b>	<b>58.3%</b>	<b>41.7%</b>	<b>58.3%</b>	<b>25.0%</b>	<b>33.3%</b>	<b>25.0%</b>	<b>0.0%</b>	<b>66.7%</b>	<b>8.3%</b>	<b>100.0%</b>



## 2d. What factors/things make you feel unsafe in these places?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Rotorua Central Mall	0.0%	20.0%	10.0%	0.0%	20.0%	10.0%	30.0%	0.0%	10.0%	10.0%	0.0%	20.0%	0.0%	30.0%
City Focus	0.0%	20.0%	10.0%	0.0%	20.0%	10.0%	30.0%	0.0%	10.0%	0.0%	0.0%	30.0%	0.0%	30.0%
The Street (and/or central city bars and clubs)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
The park areas	0.0%	0.0%	10.0%	0.0%	10.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	10.0%	10.0%
Shops on or near Tutanekai Street	10.0%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	10.0%	0.0%	0.0%	10.0%	0.0%	10.0%
Shops on Eruera and Hinemoa streets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Shops on Pukuatua, Haupapa and Arawa streets	0.0%	10.0%	0.0%	0.0%	10.0%	0.0%	10.0%	0.0%	10.0%	0.0%	0.0%	10.0%	0.0%	10.0%
Lake Front	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Kuirau Park	0.0%	10.0%	10.0%	0.0%	0.0%	20.0%	10.0%	10.0%	0.0%	20.0%	0.0%	0.0%	0.0%	20.0%
Polynesian Spa	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Museum	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Government Gardens	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Sulphur Point	0.0%	10.0%	0.0%	0.0%	0.0%	10.0%	10.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	10.0%
Other	0.0%	40.0%	10.0%	0.0%	30.0%	20.0%	50.0%	0.0%	10.0%	10.0%	0.0%	40.0%	0.0%	50.0%
I feel unsafe everywhere in the CBD	0.0%	10.0%	0.0%	0.0%	10.0%	0.0%	10.0%	10.0%	0.0%	0.0%	0.0%	10.0%	0.0%	10.0%
Don't know	0.0%	0.0%	10.0%	0.0%	0.0%	10.0%	0.0%	10.0%	0.0%	10.0%	0.0%	0.0%	0.0%	10.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>10.0%</b>	<b>60.0%</b>	<b>30.0%</b>	<b>0.0%</b>	<b>50.0%</b>	<b>50.0%</b>	<b>70.0%</b>	<b>30.0%</b>	<b>20.0%</b>	<b>30.0%</b>	<b>0.0%</b>	<b>60.0%</b>	<b>10.0%</b>	

Note: Not additive as respondents could identify multiple locations.

Note: Percentages are out of all responses (ie 10 respondents).

## 3a. Now thinking about the central city area at night-time how safe do you normally feel in the central city during the night-time? (please prompt &amp; tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe (continue to Q3b)	1.3%	2.0%	1.5%	0.8%	3.8%	1.8%	3.8%	2.0%	0.5%	0.8%	2.0%	1.8%	1.0%	5.5%
Safe (continue to Q3b)	5.8%	9.5%	8.0%	0.5%	11.6%	12.3%	17.8%	7.0%	1.8%	6.0%	5.5%	5.3%	7.0%	23.9%
Neither safe nor unsafe (skip to Q4a)	5.8%	9.8%	1.8%	0.3%	7.0%	10.6%	12.1%	5.0%	2.5%	4.0%	7.8%	3.3%	2.5%	17.6%
Unsafe (skip to Q3c)	7.3%	8.8%	3.5%	0.8%	7.3%	13.1%	14.3%	6.5%	3.0%	5.0%	3.5%	6.3%	5.5%	20.4%
Very unsafe (skip to Q3c)	2.5%	2.5%	0.8%	0.3%	1.5%	4.5%	4.0%	1.5%	1.0%	1.0%	0.8%	2.8%	1.5%	6.0%
Don't know (skip to Q4a)	0.0%	0.0%	0.3%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%
Not applicable (skip to Q4a)	3.8%	7.8%	9.0%	5.8%	14.6%	11.8%	18.8%	7.3%	3.3%	8.0%	5.3%	5.5%	7.5%	26.4%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.4%</b>	<b>40.5%</b>	<b>24.9%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.1%</b>	<b>29.4%</b>	<b>12.1%</b>	<b>25.1%</b>	<b>24.9%</b>	<b>24.9%</b>	<b>25.1%</b>	<b>100.0%</b>

3b. What factors make you feel safe in the CBD during the night time? (*do not prompt – tick all that apply & skip to Q4a*)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Light	10.3%	10.3%	12.0%	1.7%	17.1%	17.1%	29.1%	5.1%	3.4%	6.8%	10.3%	6.0%	11.1%	34.2%
Security cameras	3.4%	3.4%	0.9%	0.0%	2.6%	5.1%	4.3%	2.6%	0.9%	0.9%	1.7%	2.6%	2.6%	7.7%
Presence of other people	14.5%	14.5%	13.7%	1.7%	12.8%	31.6%	32.5%	17.1%	2.6%	8.5%	11.1%	10.3%	14.5%	44.4%
Presence of police	3.4%	1.7%	1.7%	0.0%	3.4%	3.4%	5.1%	0.9%	1.7%	1.7%	0.9%	3.4%	0.9%	6.8%
Don't know	0.9%	3.4%	0.9%	0.9%	3.4%	2.6%	5.1%	0.9%	0.0%	0.9%	1.7%	0.0%	3.4%	6.0%
Other	10.3%	23.9%	19.7%	2.6%	34.2%	22.2%	56.4%	19.7%	3.4%	13.7%	13.7%	15.4%	13.7%	56.4%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>23.9%</b>	<b>39.3%</b>	<b>32.5%</b>	<b>4.3%</b>	<b>52.1%</b>	<b>47.9%</b>	<b>73.5%</b>	<b>30.8%</b>	<b>7.7%</b>	<b>23.1%</b>	<b>25.6%</b>	<b>23.9%</b>	<b>27.4%</b>	

Note: Not additive as respondents could identify more than one factor.

Note: Percentages are out of all responses (ie 117 respondents).

3c. Are there particular areas in the central city area (CBD) where you feel most unsafe? (*please tick ONE only*)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes ( <i>continue to Q3d</i> )	25.7%	33.3%	14.3%	3.8%	23.8%	53.3%	53.3%	24.8%	9.5%	16.2%	13.3%	27.6%	20.0%	77.1%
No ( <i>skip to Q4a</i> )	10.5%	7.6%	1.9%	0.0%	7.6%	12.4%	15.2%	5.7%	3.8%	6.7%	2.9%	4.8%	5.7%	20.0%
Don't know ( <i>skip to Q4a</i> )	1.0%	1.9%	0.0%	0.0%	1.9%	1.0%	1.0%	0.0%	1.9%	0.0%	0.0%	1.9%	1.0%	2.9%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>37.1%</b>	<b>42.9%</b>	<b>16.2%</b>	<b>3.8%</b>	<b>33.3%</b>	<b>66.7%</b>	<b>69.5%</b>	<b>30.5%</b>	<b>15.2%</b>	<b>22.9%</b>	<b>16.2%</b>	<b>34.3%</b>	<b>26.7%</b>	<b>100.0%</b>

## 3d. What are these unsafe locations and what factors/things make you feel unsafe in these places?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Rotorua Central Mall	11.1%	3.7%	2.5%	0.0%	0.0%	9.9%	8.6%	2.5%	1.2%	0.0%	3.7%	4.9%	1.2%	9.9%
City Focus	40.7%	13.6%	7.4%	1.2%	13.6%	22.2%	24.7%	9.9%	7.4%	3.7%	7.4%	14.8%	9.9%	35.8%
The Streat (and/or central city bars and clubs)	37.0%	7.4%	2.5%	0.0%	8.6%	13.6%	14.8%	6.2%	3.7%	2.5%	3.7%	6.2%	9.9%	22.2%
The park areas	18.5%	1.2%	1.2%	0.0%	2.5%	6.2%	4.9%	4.9%	0.0%	2.5%	2.5%	1.2%	2.5%	8.6%
Shops on or near Tutanekai Street	11.1%	4.9%	0.0%	1.2%	4.9%	4.9%	8.6%	4.9%	0.0%	2.5%	0.0%	3.7%	3.7%	9.9%
Shops on Eruera and Hinemoa streets	7.4%	2.5%	2.5%	1.2%	6.2%	2.5%	7.4%	2.5%	1.2%	0.0%	1.2%	6.2%	1.2%	8.6%
Shops on Pukuatua, Haupapa and Arawa streets	18.5%	4.9%	8.6%	2.5%	8.6%	13.6%	18.5%	4.9%	3.7%	4.9%	2.5%	11.1%	3.7%	22.2%
Lake Front	25.9%	6.2%	3.7%	0.0%	4.9%	13.6%	12.3%	6.2%	1.2%	4.9%	3.7%	3.7%	6.2%	18.5%
Kuirau Park	37.0%	17.3%	4.9%	2.5%	11.1%	25.9%	28.4%	11.1%	3.7%	11.1%	3.7%	13.6%	8.6%	37.0%
Polynesian Spa	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Museum	0.0%	1.2%	0.0%	0.0%	0.0%	1.2%	0.0%	1.2%	0.0%	1.2%	0.0%	0.0%	0.0%	1.2%
Government Gardens	3.7%	2.5%	3.7%	1.2%	3.7%	4.9%	6.2%	3.7%	0.0%	2.5%	0.0%	3.7%	2.5%	8.6%
Sulphur Point	7.4%	3.7%	0.0%	1.2%	2.5%	4.9%	4.9%	2.5%	0.0%	0.0%	1.2%	3.7%	2.5%	7.4%
Other	14.8%	9.9%	2.5%	1.2%	6.2%	12.3%	9.9%	9.9%	2.5%	4.9%	2.5%	4.9%	6.2%	18.5%
I feel unsafe everywhere in the CBD	11.1%	6.2%	1.2%	1.2%	6.2%	6.2%	9.9%	3.7%	0.0%	3.7%	1.2%	6.2%	1.2%	12.3%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>33.3%</b>	<b>43.2%</b>	<b>18.5%</b>	<b>4.9%</b>	<b>30.9%</b>	<b>69.1%</b>	<b>69.1%</b>	<b>32.1%</b>	<b>12.3%</b>	<b>21.0%</b>	<b>17.3%</b>	<b>35.8%</b>	<b>25.9%</b>	

Note: Not additive as respondents could identify multiple locations.

Note: Percentages are out of all responses (ie 81 respondents).

## 4a. During the daytime, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... (please prompt &amp; tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Always worry about your vehicle	1.3%	3.8%	3.0%	0.3%	4.3%	4.0%	5.5%	2.3%	1.0%	2.3%	2.3%	1.8%	2.0%	8.3%
Usually worry	0.3%	3.3%	1.0%	0.5%	2.8%	2.3%	3.0%	1.5%	1.0%	1.5%	0.8%	1.3%	1.5%	5.0%
Sometimes worry	8.8%	10.3%	6.5%	1.3%	10.6%	16.3%	20.4%	6.8%	3.3%	7.0%	7.0%	7.3%	5.5%	26.9%
Never worry	10.3%	22.4%	13.8%	5.3%	25.1%	26.6%	37.9%	15.6%	5.0%	12.8%	13.3%	11.8%	13.8%	51.8%
Not applicable	5.5%	0.8%	0.5%	1.0%	3.3%	4.5%	4.3%	3.0%	1.8%	1.5%	1.5%	2.5%	2.3%	7.8%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
<b>Total</b>	<b>26.4%</b>	<b>40.5%</b>	<b>24.9%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.1%</b>	<b>29.4%</b>	<b>12.1%</b>	<b>25.1%</b>	<b>24.9%</b>	<b>24.9%</b>	<b>25.1%</b>	<b>100.0%</b>

4b. During the night-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you...  
(please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Always worry about your vehicle	2.5%	8.3%	2.5%	0.3%	6.3%	7.3%	9.8%	4.8%	1.8%	3.5%	3.5%	2.5%	4.0%	13.6%
Usually worry	3.8%	3.0%	1.8%	0.8%	4.3%	5.0%	6.3%	3.0%	0.8%	3.0%	2.0%	3.0%	1.3%	9.3%
Sometimes worry	7.0%	13.1%	5.0%	0.3%	9.8%	15.6%	19.3%	6.0%	3.0%	6.5%	8.3%	6.0%	4.5%	25.4%
Never worry	4.3%	7.8%	6.0%	1.3%	10.6%	8.8%	14.6%	5.0%	1.8%	4.0%	4.3%	5.8%	5.3%	19.3%
Not applicable	7.5%	8.0%	9.3%	5.3%	14.3%	15.8%	20.1%	9.0%	4.3%	8.0%	6.5%	6.5%	9.0%	30.2%
Don't know	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%
Not specified	1.3%	0.0%	0.3%	0.5%	0.8%	1.3%	1.0%	1.3%	0.5%	0.0%	0.3%	1.0%	0.8%	2.0%
<b>Total</b>	<b>26.4%</b>	<b>40.5%</b>	<b>24.9%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.1%</b>	<b>29.4%</b>	<b>12.1%</b>	<b>25.1%</b>	<b>24.9%</b>	<b>24.9%</b>	<b>25.1%</b>	<b>100.0%</b>

4c. Would you say there are unsafe places to park a vehicle in the central city area? (please tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q4d)	14.8%	28.9%	14.1%	3.8%	27.4%	34.2%	44.5%	18.3%	6.3%	14.6%	17.1%	15.3%	14.6%	61.6%
No (skip to Q5)	5.5%	6.8%	5.3%	2.0%	9.8%	9.8%	14.3%	5.3%	1.8%	4.5%	4.3%	5.0%	5.8%	19.6%
Don't know (skip to Q5)	4.5%	4.8%	5.3%	2.5%	8.5%	8.5%	12.1%	4.8%	3.3%	6.0%	3.3%	3.8%	4.0%	17.1%
Not specified	1.5%	0.0%	0.3%	0.0%	0.3%	1.5%	0.3%	1.0%	0.8%	0.0%	0.3%	0.8%	0.8%	1.8%
<b>Total</b>	<b>26.4%</b>	<b>40.5%</b>	<b>24.9%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.1%</b>	<b>29.4%</b>	<b>12.1%</b>	<b>25.1%</b>	<b>24.9%</b>	<b>24.9%</b>	<b>25.1%</b>	<b>100.0%</b>

## 4d. Where are the most unsafe places to park a vehicle in the central city area (CBD)?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Rotorua Central Mall	2.4%	5.3%	3.7%	0.8%	5.3%	6.9%	8.6%	2.9%	1.2%	6.1%	2.4%	2.0%	1.6%	12.2%
City Focus	0.0%	2.0%	0.0%	0.0%	0.8%	1.2%	0.4%	1.6%	0.0%	0.0%	0.4%	0.8%	0.8%	2.0%
The Streat (and/or central city bars and clubs)	0.0%	2.0%	0.8%	0.4%	1.2%	2.0%	1.6%	1.6%	0.4%	0.0%	1.2%	1.6%	0.4%	3.3%
The park areas	3.3%	1.2%	0.8%	0.0%	1.2%	4.1%	3.7%	2.0%	0.0%	1.6%	0.8%	1.2%	1.6%	5.3%
Shops on or near Tutanekai Street	0.4%	0.4%	0.4%	0.0%	0.8%	0.4%	0.4%	0.8%	0.0%	0.8%	0.4%	0.0%	0.0%	1.2%
Shops on Eruera and Hinemoa streets	1.2%	3.7%	2.0%	0.4%	3.7%	3.7%	3.7%	4.9%	0.0%	0.4%	3.3%	1.6%	2.0%	7.3%
Shops on Pukuatua, Haupapa and Arawa streets	2.0%	2.4%	2.0%	0.8%	3.3%	4.1%	3.3%	4.1%	0.4%	1.2%	2.4%	2.0%	1.6%	7.3%
Lake Front	7.3%	8.6%	3.7%	0.8%	8.6%	11.8%	15.1%	6.5%	2.0%	3.3%	8.2%	3.3%	5.7%	20.4%
Kuirau Park	13.1%	23.3%	8.2%	2.4%	17.6%	29.4%	36.3%	12.7%	4.1%	10.2%	15.9%	13.1%	7.8%	46.9%
Polynesian Spa	2.4%	6.9%	3.3%	0.4%	6.1%	6.9%	11.0%	3.3%	0.0%	4.1%	2.0%	4.1%	2.9%	13.1%
Museum	1.6%	3.7%	1.6%	0.4%	4.5%	2.9%	6.1%	2.9%	0.4%	1.2%	2.4%	2.4%	1.2%	7.3%
Government Gardens	3.7%	13.9%	6.1%	2.0%	13.5%	12.2%	22.4%	5.3%	1.6%	8.2%	5.7%	8.2%	3.7%	25.7%
Sulphur Point	6.9%	11.0%	2.4%	1.6%	9.4%	12.7%	17.1%	6.5%	2.0%	4.1%	7.8%	6.9%	3.3%	22.0%
Other	5.7%	13.9%	8.6%	0.8%	13.5%	15.5%	19.6%	10.2%	2.9%	9.4%	7.8%	6.1%	5.7%	29.0%
It is unsafe to park everywhere in the CBD	0.4%	2.4%	0.4%	0.4%	2.0%	1.6%	2.9%	1.2%	0.8%	0.4%	0.4%	2.4%	0.4%	3.7%
Don't know	0.8%	0.4%	0.0%	0.0%	0.8%	0.4%	1.2%	0.0%	0.0%	0.0%	0.8%	0.4%	0.0%	1.2%
Not specified	0.0%	2.0%	2.0%	0.0%	2.0%	2.0%	2.9%	1.2%	0.0%	0.0%	0.0%	0.4%	3.7%	4.1%
<b>Sample</b>	<b>24.1%</b>	<b>46.9%</b>	<b>22.9%</b>	<b>6.1%</b>	<b>44.5%</b>	<b>55.5%</b>	<b>72.2%</b>	<b>29.8%</b>	<b>10.2%</b>	<b>23.7%</b>	<b>27.8%</b>	<b>24.9%</b>	<b>23.7%</b>	

Note: Not additive as respondents could identify multiple locations.

Note: Percentages are out of all responses (ie 245 respondents).

## 5a. Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)? (ie, are there certain areas where you worry about your vehicle being broken into or stolen? (please tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q5b)	13.5%	26.8%	14.8%	2.5%	27.0%	30.5%	44.0%	15.3%	5.8%	14.8%	11.5%	15.3%	16.0%	57.5%
No (skip to Q6)	5.0%	6.3%	4.8%	2.8%	8.8%	10.0%	11.8%	7.0%	2.3%	3.5%	7.3%	4.3%	3.8%	18.8%
Don't know (skip to Q6)	6.0%	7.8%	5.0%	3.0%	10.0%	11.8%	15.0%	6.3%	3.0%	6.8%	5.8%	4.8%	4.5%	21.8%
Not specified	1.8%	0.0%	0.3%	0.0%	0.3%	1.8%	0.3%	1.0%	1.0%	0.0%	0.5%	0.8%	0.8%	2.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## 5b. Where are the most unsafe places to park a car in other areas around Rotorua?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Fenton Street (motel area)	0.4%	0.4%	0.9%	0.0%	0.9%	0.9%	0.9%	0.9%	0.4%	0.0%	0.4%	0.4%	0.9%	1.7%
The Redwood Forest carpark	1.7%	8.3%	7.4%	0.9%	6.1%	12.2%	12.6%	7.4%	1.3%	3.9%	3.5%	4.8%	6.1%	18.3%
Waipa	1.3%	0.4%	0.4%	0.0%	0.4%	1.7%	1.7%	0.4%	0.0%	0.9%	0.4%	0.4%	0.4%	2.2%
Blue/Green Lake	3.0%	8.3%	6.1%	0.0%	9.6%	7.8%	15.7%	3.9%	0.4%	3.5%	3.5%	3.9%	6.5%	17.4%
Aquatic Centre	0.4%	2.2%	0.0%	0.0%	0.9%	1.7%	2.2%	0.0%	0.4%	0.9%	0.4%	0.0%	1.3%	2.6%
Airport	0.0%	0.4%	0.0%	0.0%	0.0%	0.4%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.4%
Okere Falls	0.9%	6.1%	3.9%	1.3%	9.6%	2.6%	9.6%	2.6%	0.9%	5.7%	1.3%	3.5%	1.7%	12.2%
Waste Water Motors (private car sales yard on Te Ngae Rd)	0.0%	0.9%	0.4%	0.0%	0.9%	0.4%	0.9%	0.0%	0.4%	0.0%	0.0%	0.4%	0.9%	1.3%
Rainbow Mountain	0.4%	3.5%	1.3%	0.0%	3.9%	1.3%	4.3%	0.0%	0.9%	0.9%	1.3%	1.7%	1.3%	5.2%
Kerosene Creek	0.9%	7.0%	6.1%	0.0%	10.0%	3.9%	12.2%	0.9%	0.9%	3.5%	3.5%	3.9%	3.0%	13.9%
Government Gardens	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Kuirau Park	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake front	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Museum	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Near the Readings movie theatre	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Polynesian Pools	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sulphur Point	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Other	18.3%	29.6%	14.8%	2.6%	30.0%	35.2%	50.4%	15.2%	7.0%	17.0%	13.9%	18.7%	15.7%	65.2%
Not specified	1.7%	1.3%	0.4%	0.0%	0.9%	2.6%	1.7%	1.7%	0.9%	0.0%	0.0%	0.9%	2.6%	3.5%
<b>Sample</b>	<b>23.5%</b>	<b>46.5%</b>	<b>25.7%</b>	<b>4.3%</b>	<b>47.0%</b>	<b>53.0%</b>	<b>76.5%</b>	<b>26.5%</b>	<b>10.0%</b>	<b>25.7%</b>	<b>20.0%</b>	<b>26.5%</b>	<b>27.8%</b>	

Note: Not additive as respondents could identify multiple locations.

Note: More options were available in the 2005 survey. For subsequent years, selections in these areas have been grouped under the "other" category

Note: Percentages are out of all responses (ie 230 respondents).

6a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the daytime? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe	16.3%	19.8%	14.3%	4.5%	26.5%	28.3%	39.5%	15.3%	6.3%	13.0%	15.3%	14.8%	11.8%	54.8%
Safe	7.3%	16.5%	9.0%	3.3%	14.5%	21.5%	25.8%	10.8%	4.8%	9.5%	8.0%	7.5%	11.0%	36.0%
Neither safe nor unsafe	1.3%	2.8%	1.0%	0.3%	2.3%	3.0%	3.5%	1.5%	0.8%	1.5%	0.8%	1.5%	1.5%	5.3%
Unsafe	0.8%	1.8%	0.3%	0.0%	1.5%	1.3%	1.8%	1.5%	0.0%	0.8%	0.5%	1.0%	0.5%	2.8%
Very unsafe	0.5%	0.0%	0.0%	0.3%	0.8%	0.0%	0.5%	0.0%	0.3%	0.3%	0.3%	0.3%	0.0%	0.8%
Don't know	0.3%	0.0%	0.3%	0.0%	0.5%	0.0%	0.0%	0.5%	0.0%	0.0%	0.3%	0.0%	0.3%	0.5%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

6b. And how safe do you normally feel in your local neighbourhood during the night-time? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe	9.3%	12.0%	10.0%	3.3%	19.0%	15.5%	23.8%	10.0%	3.8%	9.0%	10.3%	10.3%	5.0%	34.5%
Safe	10.0%	16.3%	9.5%	3.5%	17.5%	21.8%	30.3%	10.0%	4.5%	10.3%	9.5%	9.3%	10.3%	39.3%
Neither safe nor unsafe	2.5%	4.8%	3.0%	1.0%	4.5%	6.8%	7.5%	2.5%	2.3%	3.5%	3.0%	2.8%	2.0%	11.3%
Unsafe	2.8%	7.0%	2.0%	0.3%	3.8%	8.3%	8.0%	5.5%	1.3%	2.0%	1.8%	2.3%	6.0%	12.0%
Very unsafe	1.5%	0.8%	0.3%	0.3%	1.3%	1.5%	1.5%	1.3%	0.3%	0.3%	0.5%	0.5%	1.5%	2.8%
Don't know	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

7a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the daytime? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe	18.8%	24.0%	16.8%	6.0%	32.3%	33.3%	48.3%	18.8%	6.8%	16.5%	17.5%	15.5%	16.0%	65.5%
Safe	6.5%	13.3%	6.8%	2.3%	11.0%	17.8%	19.8%	8.5%	4.3%	7.3%	6.3%	7.3%	8.0%	28.8%
Neither safe nor unsafe	0.3%	2.3%	1.0%	0.0%	1.5%	2.0%	1.5%	1.5%	0.8%	0.8%	0.8%	1.5%	0.5%	3.5%
Unsafe	0.0%	1.0%	0.3%	0.0%	0.5%	0.8%	1.0%	0.3%	0.0%	0.5%	0.0%	0.3%	0.5%	1.3%
Very unsafe	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.3%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.5%	0.3%	0.0%	0.0%	0.5%	0.3%	0.5%	0.5%	0.0%	0.0%	0.5%	0.3%	0.0%	0.8%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

7b. And how safe do you normally feel in your home during the night-time? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe	13.3%	18.0%	14.0%	4.5%	25.5%	24.3%	36.0%	14.0%	5.5%	13.3%	13.0%	13.0%	10.5%	49.8%
Safe	8.3%	13.5%	8.3%	2.5%	14.3%	18.3%	24.0%	9.0%	4.0%	7.5%	8.3%	7.0%	9.8%	32.5%
Neither safe nor unsafe	2.5%	4.8%	1.8%	1.0%	3.8%	6.3%	6.5%	3.3%	1.8%	2.3%	2.3%	3.0%	2.5%	10.0%
Unsafe	1.5%	4.3%	0.8%	0.3%	2.0%	4.8%	3.8%	3.3%	0.5%	1.8%	1.3%	1.8%	2.0%	6.8%
Very unsafe	0.5%	0.3%	0.0%	0.0%	0.5%	0.3%	0.5%	0.0%	0.3%	0.3%	0.0%	0.3%	0.3%	0.8%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

8a. Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really' or 'definitely not'? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Definitely (skip to Q9)	5.8%	5.8%	4.5%	2.3%	8.0%	10.3%	11.0%	7.3%	2.5%	3.5%	5.8%	3.8%	5.3%	18.3%
Mostly (skip to Q9)	16.3%	23.8%	17.0%	4.3%	28.8%	32.5%	46.3%	15.5%	6.5%	14.5%	15.8%	14.8%	16.3%	61.3%
Not really (continue to Q8b)	3.3%	10.0%	2.8%	1.8%	8.0%	9.8%	12.3%	5.8%	2.5%	5.8%	2.8%	6.3%	3.0%	17.8%
Definitely not (continue to Q8b)	0.5%	1.3%	0.3%	0.0%	0.8%	1.3%	1.0%	0.8%	0.3%	0.8%	0.5%	0.3%	0.5%	2.0%
Don't know (skip to Q9)	0.5%	0.0%	0.3%	0.0%	0.5%	0.3%	0.5%	0.3%	0.3%	0.5%	0.3%	0.0%	0.0%	0.8%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>



## 8b. For what reasons do you say that?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Assaults/muggings/physical violence	0.0%	26.7%	0.0%	14.3%	20.0%	13.6%	17.0%	15.4%	9.1%	19.2%	15.4%	15.4%	14.3%	16.5%
Too many burglaries/home invasions	20.0%	20.0%	25.0%	42.9%	25.7%	20.5%	26.4%	23.1%	18.2%	15.4%	38.5%	26.9%	14.3%	22.8%
Not safe in some areas/undesirables	6.7%	37.8%	66.7%	57.1%	42.9%	34.1%	37.7%	30.8%	45.5%	61.5%	15.4%	30.8%	28.6%	38.0%
High crime rate/too much crime	20.0%	48.9%	33.3%	42.9%	45.7%	36.4%	45.3%	38.5%	27.3%	38.5%	46.2%	50.0%	21.4%	40.5%
Problems with young people/street kids/not enough to do	26.7%	35.6%	41.7%	28.6%	28.6%	38.6%	28.3%	38.5%	36.4%	23.1%	46.2%	26.9%	57.1%	34.2%
Other	46.7%	37.8%	33.3%	28.6%	34.3%	40.9%	35.8%	115.4%	45.5%	23.1%	30.8%	57.7%	35.7%	38.0%
Not specified	6.7%	2.2%	0.0%	0.0%	2.9%	2.3%	1.9%	130.8%	0.0%	0.0%	0.0%	7.7%	0.0%	2.5%
<b>Sample</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

Note: not additive as respondents could identify more than one concern.

Note: Percentages are out of all responses (ie 79 respondents).

## 9. Generally speaking, do you feel you... (please prompt 1 and 2 &amp; tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Can trust people	12.3%	20.5%	12.3%	4.0%	24.0%	25.0%	35.5%	12.3%	5.8%	12.3%	14.5%	11.0%	11.3%	49.0%
Can't be too careful when dealing with people	8.5%	16.0%	9.8%	3.8%	15.5%	22.5%	27.5%	12.5%	3.8%	9.5%	8.0%	9.5%	11.0%	38.0%
50/50 (do not prompt)	5.0%	3.8%	2.3%	0.3%	5.3%	6.0%	7.0%	4.3%	2.0%	3.0%	2.0%	3.5%	2.8%	11.3%
Don't know	0.3%	0.3%	0.5%	0.0%	0.8%	0.3%	0.5%	0.3%	0.3%	0.0%	0.3%	0.8%	0.0%	1.0%
Not specified	0.3%	0.3%	0.0%	0.3%	0.5%	0.3%	0.5%	0.3%	0.3%	0.3%	0.3%	0.3%	0.0%	0.8%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## 10a. Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	3.3%	6.3%	1.3%	0.3%	5.5%	5.5%	7.8%	4.3%	0.8%	3.0%	2.8%	2.8%	2.5%	11.0%
No	22.8%	33.8%	23.5%	7.8%	40.0%	47.8%	62.5%	24.8%	11.0%	21.8%	22.0%	21.8%	22.3%	87.8%
Don't know	0.3%	0.3%	0.0%	0.3%	0.5%	0.3%	0.3%	0.5%	0.3%	0.3%	0.0%	0.3%	0.3%	0.8%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.5%	0.0%	0.0%	0.0%	0.5%	0.5%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.5%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

10b. Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	4.8%	10.5%	2.8%	0.5%	7.8%	10.8%	12.8%	6.5%	2.0%	5.3%	3.3%	4.8%	5.3%	18.5%
No	21.3%	30.0%	22.0%	7.8%	38.0%	43.0%	58.3%	22.8%	9.8%	19.8%	21.8%	20.0%	19.5%	81.0%
Don't know	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.3%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

10c. Has anyone succeeded in getting into your home or garage without permission?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	4.8%	5.3%	1.8%	0.5%	4.8%	7.5%	7.8%	4.0%	1.8%	2.0%	2.8%	3.5%	4.0%	12.3%
No	20.8%	34.8%	22.8%	7.5%	40.0%	45.8%	61.8%	24.8%	10.0%	22.3%	22.0%	21.5%	20.0%	85.8%
Don't know	0.5%	0.3%	0.3%	0.0%	0.5%	0.5%	0.8%	0.3%	0.0%	0.5%	0.0%	0.0%	0.5%	1.0%
Refused	0.3%	0.3%	0.0%	0.0%	0.3%	0.3%	0.3%	0.3%	0.3%	0.0%	0.0%	0.0%	0.5%	0.5%
Not specified	0.0%	0.3%	0.0%	0.3%	0.5%	0.0%	0.5%	0.3%	0.0%	0.3%	0.3%	0.0%	0.0%	0.5%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

10d. Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	1.0%	1.8%	0.3%	0.3%	1.8%	1.5%	2.3%	1.3%	0.5%	1.0%	1.5%	0.3%	0.5%	3.3%
No	24.8%	38.0%	24.3%	8.0%	43.0%	52.0%	67.3%	28.0%	11.5%	23.5%	23.3%	23.8%	24.5%	95.0%
Don't know	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.3%	1.0%	0.3%	0.0%	1.3%	0.3%	1.3%	0.3%	0.0%	0.5%	0.3%	0.8%	0.0%	1.5%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

10e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	1.8%	1.5%	0.0%	0.3%	2.0%	1.5%	2.8%	1.3%	0.3%	1.0%	1.3%	0.5%	0.8%	3.5%
No	24.5%	38.8%	24.8%	8.0%	43.8%	52.3%	68.0%	28.0%	11.8%	24.0%	23.8%	24.0%	24.3%	96.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
Not specified	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

If yes, to your knowledge had this person been drinking alcohol?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	14.3%	21.4%	0.0%	0.0%	21.4%	14.3%	28.6%	21.4%	0.0%	14.3%	7.1%	0.0%	14.3%	35.7%
No	35.7%	21.4%	0.0%	0.0%	28.6%	28.6%	42.9%	14.3%	7.1%	14.3%	21.4%	14.3%	7.1%	57.1%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	7.1%	7.1%	0.0%	7.1%	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%	7.1%
<b>Total</b>	<b>50.0%</b>	<b>42.9%</b>	<b>0.0%</b>	<b>7.1%</b>	<b>57.1%</b>	<b>42.9%</b>	<b>78.6%</b>	<b>35.7%</b>	<b>7.1%</b>	<b>28.6%</b>	<b>35.7%</b>	<b>14.3%</b>	<b>21.4%</b>	<b>100.0%</b>

Note: Percentages are out of all responses whom identified that person had been drinking alcohol (ie 14 respondents).

10f. Has any stranger or person you do not know well ever verbally abused you?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	11.8%	14.8%	4.0%	1.5%	14.3%	17.8%	21.0%	9.8%	5.8%	7.0%	8.3%	7.3%	9.5%	32.0%
No	14.3%	25.5%	20.8%	6.8%	31.3%	36.0%	49.5%	19.5%	6.3%	18.0%	16.5%	17.3%	15.5%	67.3%
Don't know	0.3%	0.3%	0.0%	0.0%	0.3%	0.3%	0.5%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.5%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

If yes, to your knowledge had this person been drinking alcohol?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	9.4%	10.2%	5.5%	1.6%	14.8%	11.7%	19.5%	7.0%	3.1%	6.3%	6.3%	3.9%	10.2%	26.6%
No	18.0%	18.0%	3.9%	0.8%	15.6%	25.0%	21.1%	15.6%	9.4%	9.4%	13.3%	7.0%	10.9%	40.6%
Don't know	9.4%	17.2%	3.1%	1.6%	13.3%	18.0%	24.2%	7.0%	5.5%	5.5%	5.5%	11.7%	8.6%	31.3%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.8%	0.0%	0.8%	0.8%	0.8%	0.8%	0.8%	0.0%	0.8%	0.8%	0.0%	0.0%	1.6%
<b>Total</b>	<b>36.7%</b>	<b>46.1%</b>	<b>12.5%</b>	<b>4.7%</b>	<b>44.5%</b>	<b>55.5%</b>	<b>65.6%</b>	<b>30.5%</b>	<b>18.0%</b>	<b>21.9%</b>	<b>25.8%</b>	<b>22.7%</b>	<b>29.7%</b>	<b>100.0%</b>

Note: Percentages are out of all responses whom identified that person had been drinking alcohol (ie 128 respondents).

10g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	2.5%	2.8%	1.8%	0.3%	2.5%	4.8%	4.0%	3.5%	0.8%	1.5%	1.8%	1.3%	2.8%	7.3%
No	22.5%	37.0%	23.0%	8.0%	42.3%	48.3%	65.5%	25.3%	11.0%	23.5%	22.3%	23.0%	21.8%	90.5%
Don't know	0.5%	0.3%	0.0%	0.0%	0.3%	0.5%	0.5%	0.3%	0.0%	0.0%	0.5%	0.0%	0.3%	0.8%
Refused	0.3%	0.3%	0.0%	0.0%	0.3%	0.3%	0.3%	0.3%	0.3%	0.0%	0.0%	0.3%	0.3%	0.5%
Not specified	0.5%	0.5%	0.0%	0.0%	0.8%	0.3%	0.8%	0.3%	0.0%	0.0%	0.5%	0.5%	0.0%	1.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

If yes, to your knowledge had this person been drinking alcohol?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	17.2%	10.3%	17.2%	0.0%	17.2%	27.6%	20.7%	24.1%	3.4%	10.3%	13.8%	6.9%	13.8%	44.8%
No	10.3%	10.3%	3.4%	0.0%	3.4%	20.7%	20.7%	6.9%	0.0%	3.4%	3.4%	3.4%	13.8%	24.1%
Don't know	3.4%	17.2%	0.0%	0.0%	6.9%	13.8%	6.9%	13.8%	3.4%	6.9%	0.0%	3.4%	10.3%	20.7%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	3.4%	0.0%	3.4%	3.4%	6.9%	3.4%	6.9%	3.4%	3.4%	0.0%	6.9%	3.4%	0.0%	10.3%
<b>Total</b>	<b>34.5%</b>	<b>37.9%</b>	<b>24.1%</b>	<b>3.4%</b>	<b>34.5%</b>	<b>65.5%</b>	<b>55.2%</b>	<b>48.3%</b>	<b>10.3%</b>	<b>20.7%</b>	<b>24.1%</b>	<b>17.2%</b>	<b>37.9%</b>	<b>100.0%</b>

Note: Percentages are out of all responses whom identified that person had been drinking alcohol (ie 29 respondents).

10h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months? (if yes, please describe)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	3.5%	6.0%	6.3%	1.3%	8.0%	9.0%	12.3%	5.3%	2.3%	3.8%	4.0%	3.3%	6.0%	17.0%
No	20.5%	34.0%	18.3%	6.8%	36.5%	43.0%	56.5%	23.3%	9.0%	20.8%	20.0%	20.8%	18.0%	79.5%
Don't know	1.0%	0.3%	0.0%	0.0%	0.8%	0.5%	0.8%	0.8%	0.3%	0.3%	0.5%	0.0%	0.5%	1.3%
Refused	0.8%	0.3%	0.0%	0.0%	0.3%	0.8%	1.0%	0.0%	0.0%	0.3%	0.0%	0.5%	0.3%	1.0%
Not specified	0.5%	0.3%	0.3%	0.3%	0.5%	0.8%	0.5%	0.3%	0.5%	0.0%	0.5%	0.5%	0.3%	1.3%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

If yes, to your knowledge had this person been drinking alcohol?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	1.5%	2.9%	5.9%	0.0%	7.4%	2.9%	5.9%	4.4%	1.5%	1.5%	1.5%	4.4%	2.9%	10.3%
No	2.9%	11.8%	11.8%	0.0%	10.3%	16.2%	19.1%	7.4%	2.9%	7.4%	4.4%	2.9%	11.8%	26.5%
Don't know	13.2%	20.6%	17.6%	5.9%	27.9%	29.4%	42.6%	17.6%	5.9%	13.2%	14.7%	10.3%	19.1%	57.4%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	2.9%	0.0%	1.5%	1.5%	1.5%	4.4%	4.4%	1.5%	2.9%	0.0%	2.9%	1.5%	1.5%	5.9%
<b>Total</b>	<b>20.6%</b>	<b>35.3%</b>	<b>36.8%</b>	<b>7.4%</b>	<b>47.1%</b>	<b>52.9%</b>	<b>72.1%</b>	<b>30.9%</b>	<b>13.2%</b>	<b>22.1%</b>	<b>23.5%</b>	<b>19.1%</b>	<b>35.3%</b>	<b>100.0%</b>

Note: Percentages are out of all responses whom identified that person had been drinking alcohol (ie 68 respondents).

10i. Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	3.3%	4.0%	3.0%	0.3%	5.3%	5.3%	7.0%	4.8%	0.5%	1.8%	2.5%	2.3%	4.0%	10.5%
No	22.3%	35.5%	21.3%	8.0%	39.5%	47.5%	62.3%	23.8%	11.3%	22.8%	21.5%	22.3%	20.5%	87.0%
Don't know	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%
Refused	0.0%	0.5%	0.0%	0.0%	0.0%	0.5%	0.5%	0.0%	0.0%	0.3%	0.0%	0.3%	0.0%	0.5%
Not specified	0.5%	0.8%	0.5%	0.0%	1.0%	0.8%	1.0%	1.0%	0.3%	0.0%	1.0%	0.3%	0.5%	1.8%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## 11. Are you aware that there is a Community Policing Centre in the central city area?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	17.3%	36.5%	20.8%	5.8%	37.5%	42.8%	59.0%	24.5%	6.8%	20.0%	20.8%	19.3%	20.3%	80.3%
No	8.8%	3.5%	4.0%	2.5%	8.0%	10.8%	11.5%	4.8%	5.0%	5.0%	3.8%	5.3%	4.8%	18.8%
Not specified	0.3%	0.8%	0.0%	0.0%	0.5%	0.5%	0.5%	0.3%	0.3%	0.0%	0.5%	0.5%	0.0%	1.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## 11a. Are you aware of the City Safe Guardians project operating in the central city area?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	10.0%	23.3%	13.8%	4.3%	21.5%	29.8%	36.8%	16.0%	4.8%	12.3%	11.3%	13.0%	14.8%	51.3%
No	16.3%	17.3%	11.0%	4.0%	24.3%	24.3%	34.3%	13.3%	7.3%	12.8%	13.8%	11.8%	10.3%	48.5%
Not specified	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## 11b. How useful do you think the City Safe Guardians project is in making the central city area a safer place?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very useful	5.4%	12.2%	10.7%	2.0%	13.2%	17.1%	21.0%	10.7%	3.4%	8.8%	7.8%	6.3%	7.3%	30.2%
Useful	5.4%	12.2%	7.3%	2.4%	10.7%	16.6%	19.0%	7.8%	2.0%	6.3%	5.9%	6.8%	8.3%	27.3%
Some use	2.4%	6.3%	2.9%	1.0%	4.9%	7.8%	9.8%	2.9%	2.4%	1.5%	2.9%	6.8%	1.5%	12.7%
Not very useful	1.5%	2.9%	0.0%	0.5%	2.0%	2.9%	3.4%	2.0%	0.5%	1.0%	1.0%	1.0%	2.0%	4.9%
Not at all useful	1.5%	1.5%	0.0%	0.0%	1.0%	2.0%	2.4%	1.0%	0.0%	1.0%	0.5%	0.5%	1.0%	2.9%
Don't know	2.4%	10.2%	5.4%	2.4%	9.8%	10.7%	14.6%	6.8%	1.0%	4.9%	3.4%	3.4%	8.8%	20.5%
Not specified	1.0%	0.0%	0.5%	0.0%	0.5%	1.0%	1.5%	0.0%	0.0%	0.5%	0.5%	0.5%	0.0%	1.5%
<b>Total</b>	<b>19.5%</b>	<b>45.4%</b>	<b>26.8%</b>	<b>8.3%</b>	<b>42.0%</b>	<b>58.0%</b>	<b>71.7%</b>	<b>31.2%</b>	<b>9.3%</b>	<b>23.9%</b>	<b>22.0%</b>	<b>25.4%</b>	<b>28.8%</b>	<b>100.0%</b>

## 12a. Are you aware that crime prevention closed circuit television cameras are operating in the central city area?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q12b)	14.8%	30.8%	18.5%	5.8%	33.3%	36.5%	50.3%	20.8%	7.0%	15.8%	18.0%	17.5%	18.5%	69.8%
No (skip to Q13a)	11.5%	9.8%	6.3%	2.5%	12.5%	17.5%	20.8%	8.5%	5.0%	9.3%	7.0%	7.3%	6.5%	30.0%
Not specified	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

12b. How useful do you think these cameras are in making the central city area a safer place? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very useful	6.1%	18.6%	16.8%	4.3%	26.9%	19.0%	30.8%	14.7%	4.7%	12.9%	10.4%	9.7%	12.9%	45.9%
Useful	6.1%	12.2%	7.5%	1.4%	11.1%	16.1%	21.5%	7.2%	2.9%	3.2%	7.9%	9.0%	7.2%	27.2%
Some use	5.4%	9.0%	1.4%	2.5%	6.5%	11.8%	14.0%	5.0%	1.1%	3.2%	5.7%	5.7%	3.6%	18.3%
Not very useful	1.8%	2.2%	0.4%	0.0%	2.2%	2.2%	1.8%	2.5%	0.7%	1.8%	1.1%	0.4%	1.1%	4.3%
Not at all useful	0.0%	0.7%	0.0%	0.0%	0.4%	0.4%	0.7%	0.0%	0.0%	0.4%	0.4%	0.0%	0.0%	0.7%
Don't know	1.8%	1.4%	0.4%	0.0%	0.7%	2.9%	3.2%	0.4%	0.7%	1.1%	0.4%	0.4%	1.8%	3.6%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>21.1%</b>	<b>44.1%</b>	<b>26.5%</b>	<b>8.2%</b>	<b>47.7%</b>	<b>52.3%</b>	<b>72.0%</b>	<b>29.7%</b>	<b>10.0%</b>	<b>22.6%</b>	<b>25.8%</b>	<b>25.1%</b>	<b>26.5%</b>	<b>100.0%</b>

13a. Are you aware that there is a liquor ban in the central city area?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q13b)	22.0%	34.8%	18.5%	4.5%	36.0%	43.8%	55.3%	25.0%	9.8%	18.3%	19.3%	22.0%	20.3%	79.8%
No (skip to Q14)	4.3%	5.8%	6.3%	3.8%	9.8%	10.3%	15.8%	4.3%	2.3%	6.8%	5.8%	2.8%	4.8%	20.0%
Not specified	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

13b. How useful do you think the liquor ban is in making the central city area a safer place? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very useful	10.7%	19.1%	10.3%	3.1%	17.9%	25.4%	27.3%	15.4%	6.9%	9.7%	11.9%	10.3%	11.3%	43.3%
Useful	6.3%	11.3%	8.5%	0.9%	13.8%	13.2%	19.7%	6.0%	3.8%	5.6%	4.1%	9.4%	7.8%	27.0%
Some use	6.0%	7.8%	2.2%	1.3%	6.9%	10.3%	13.2%	5.3%	0.9%	2.8%	5.6%	4.7%	4.1%	17.2%
Not very useful	3.1%	2.5%	1.3%	0.3%	3.8%	3.4%	5.0%	2.5%	0.6%	2.2%	1.3%	2.8%	0.9%	7.2%
Not at all useful	0.0%	1.9%	0.6%	0.0%	1.3%	1.3%	1.9%	0.6%	0.0%	0.9%	0.6%	0.3%	0.6%	2.5%
Don't know	1.6%	0.9%	0.3%	0.0%	1.6%	1.3%	2.2%	1.6%	0.0%	1.6%	0.6%	0.0%	0.6%	2.8%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>27.6%</b>	<b>43.6%</b>	<b>23.2%</b>	<b>5.6%</b>	<b>45.1%</b>	<b>54.9%</b>	<b>69.3%</b>	<b>31.3%</b>	<b>12.2%</b>	<b>22.9%</b>	<b>24.1%</b>	<b>27.6%</b>	<b>25.4%</b>	<b>100.0%</b>

## 14a. What could be done that would help make Rotorua a safer place?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
More police/more presence/community stations	3.8%	11.0%	7.0%	1.5%	11.5%	11.8%	17.0%	6.5%	2.3%	4.8%	5.5%	6.8%	6.3%	23.3%
Neighbourhood support	1.3%	2.0%	0.5%	0.5%	1.3%	3.0%	3.0%	1.5%	0.0%	0.8%	0.8%	2.0%	0.8%	4.3%
People need to take responsibility for themselves/being aware/report crime/know your neighbours	0.0%	1.5%	0.8%	0.5%	1.0%	1.8%	1.5%	1.3%	0.5%	0.0%	1.0%	0.3%	1.5%	2.8%
Advertise surveillance cameras more/Advertise successes from these cameras	0.5%	0.8%	0.0%	0.0%	0.5%	0.8%	0.8%	0.8%	0.0%	0.0%	0.5%	0.5%	0.3%	1.3%
Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community	1.0%	3.0%	1.0%	0.5%	3.0%	2.5%	3.5%	1.5%	1.0%	0.8%	1.0%	2.0%	1.8%	5.5%
Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service	0.3%	0.5%	0.8%	0.3%	0.8%	1.0%	1.8%	0.3%	0.0%	0.8%	0.0%	0.8%	0.3%	1.8%
Penalties/laws/consequences/discipline	1.3%	2.3%	2.3%	0.8%	4.5%	2.0%	5.3%	1.8%	0.5%	1.3%	1.8%	1.3%	2.3%	6.5%
Security/guards/cameras (manned)/Maori Wardens/community patrols	4.3%	5.5%	4.3%	1.3%	7.0%	8.3%	9.8%	5.0%	2.3%	5.8%	2.3%	4.0%	3.3%	15.3%
Building/street improvements (ie, lighting, trees, walkways)	3.0%	3.3%	0.5%	0.0%	2.3%	4.5%	3.8%	2.5%	1.0%	1.3%	1.5%	1.8%	2.3%	6.8%
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs	2.8%	5.3%	3.8%	0.0%	5.3%	6.5%	7.5%	4.5%	2.0%	2.8%	3.3%	3.8%	2.0%	11.8%
Racial issues	0.3%	0.3%	0.0%	0.3%	0.5%	0.3%	0.5%	0.0%	0.3%	0.0%	0.3%	0.5%	0.0%	0.8%
Deal with truancies	0.5%	0.3%	0.0%	0.0%	0.0%	0.8%	0.3%	0.5%	0.0%	0.3%	0.0%	0.5%	0.0%	0.8%
Bars/gambling establishments/wholesalers/drinking issues	1.3%	1.5%	1.5%	0.8%	2.8%	2.3%	3.0%	2.0%	0.5%	1.3%	1.8%	1.3%	0.8%	5.0%
Reduce unemployment/improve incomes	0.3%	1.5%	1.5%	0.3%	2.0%	1.5%	2.5%	1.3%	0.0%	1.0%	0.5%	1.0%	1.0%	3.5%
Educate against family violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Doing okay now	2.5%	1.5%	1.5%	0.5%	1.8%	4.3%	3.8%	2.0%	1.3%	1.8%	1.3%	1.8%	1.3%	6.0%
Liquor ban	0.0%	1.0%	0.3%	0.3%	0.5%	1.0%	0.5%	0.8%	0.5%	0.3%	0.3%	0.3%	0.8%	1.5%
Remove gangs/insignia/undesirable people	1.3%	2.3%	0.0%	0.0%	1.5%	2.0%	3.0%	1.0%	0.0%	1.3%	1.0%	1.0%	0.3%	3.5%
Raise the drinking age	0.3%	0.0%	0.0%	0.3%	0.3%	0.3%	0.5%	0.3%	0.0%	0.0%	0.3%	0.3%	0.0%	0.5%
Crimes targeting tourists	0.3%	0.0%	1.0%	0.0%	0.5%	0.8%	0.8%	0.8%	0.0%	0.3%	0.3%	0.3%	0.5%	1.3%
Reducing drug use/drug issues	0.5%	0.3%	0.3%	0.3%	0.8%	0.5%	1.0%	0.5%	0.0%	0.3%	0.5%	0.3%	0.3%	1.3%
Ban people with criminal records/repeat offenders from the CBD	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
Boy racers/road safety	0.3%	0.8%	0.0%	0.3%	0.5%	0.8%	1.0%	0.0%	0.3%	0.0%	0.5%	0.3%	0.5%	1.3%
Stopping tagging	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	1.0%	2.5%	1.3%	0.5%	2.3%	3.0%	4.0%	1.8%	0.5%	1.5%	1.5%	0.8%	1.5%	5.3%
<b>Sample</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	

Note additive as respondents comments could be coded into more than one category.



14b. Thinking about all aspects of safety (eg, accidents as well as intentional injuries) what do you see as the top safety priorities for Rotorua in the next three years?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
More police/more presence/community stations	0.8%	5.0%	1.8%	0.5%	3.5%	4.5%	6.0%	2.0%	1.3%	1.8%	1.5%	2.3%	2.5%	8.0%
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs	2.8%	7.5%	2.0%	0.5%	3.8%	9.0%	9.5%	3.0%	2.3%	3.0%	5.0%	1.8%	3.0%	12.8%
Security/guards/cameras (manned)/Maori Wardens/community patrols/unpopular music (to deter loitering youths)	1.0%	3.5%	1.3%	0.5%	2.8%	3.5%	4.8%	1.8%	0.5%	2.0%	1.8%	0.8%	1.8%	6.3%
Penalties/laws/consequences/discipline	0.3%	0.8%	0.5%	0.3%	0.8%	1.0%	1.5%	0.0%	0.3%	0.8%	0.5%	0.5%	0.0%	1.8%
Doing okay now	0.5%	0.0%	1.0%	0.3%	1.5%	0.3%	1.8%	0.0%	0.0%	1.0%	0.0%	0.5%	0.3%	1.8%
Building/street improvements (ie, lighting, trees, walkways)	0.3%	1.5%	0.5%	0.0%	1.3%	1.0%	1.5%	0.5%	0.3%	0.0%	0.8%	1.0%	0.5%	2.3%
Neighbourhood support	0.5%	0.3%	0.0%	0.3%	0.3%	0.8%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	1.0%
Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community	0.8%	2.5%	0.8%	0.0%	1.3%	2.8%	2.3%	1.8%	0.3%	0.8%	1.0%	1.3%	1.0%	4.0%
Gangs/insignia/undesirable people	1.3%	1.0%	0.5%	0.3%	1.0%	2.0%	2.0%	1.5%	0.5%	1.3%	0.8%	0.5%	0.5%	3.0%
People need to take responsibility for themselves/being aware/report crime/know your neighbours	0.0%	2.8%	1.8%	0.0%	1.8%	2.8%	2.8%	2.0%	0.3%	0.5%	0.8%	1.5%	1.8%	4.5%
Bars/gambling establishments/wholesalers/drinking issues/liquor ban	2.0%	2.3%	1.3%	0.0%	2.3%	3.3%	2.8%	2.0%	1.3%	1.0%	2.0%	1.5%	1.0%	5.5%
Crimes targeting tourists	1.0%	2.8%	2.0%	0.5%	3.8%	2.5%	5.0%	1.3%	0.8%	2.3%	2.0%	0.8%	1.3%	6.3%
Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service	0.0%	1.5%	0.0%	0.0%	0.5%	1.0%	1.0%	0.0%	0.5%	0.5%	0.5%	0.5%	0.0%	1.5%
Reducing drug use/drug issues	0.3%	0.3%	0.5%	0.0%	0.8%	0.3%	0.5%	0.5%	0.0%	0.0%	0.3%	0.5%	0.3%	1.0%
Road safety/boy racers	2.3%	3.8%	3.8%	1.3%	6.0%	5.0%	8.3%	3.0%	1.0%	2.0%	3.5%	3.5%	2.0%	11.0%
Family violence and education	1.3%	3.3%	0.3%	0.0%	1.5%	3.3%	4.0%	1.0%	0.0%	2.0%	1.0%	1.5%	0.3%	4.8%
Better traffic controls	0.5%	3.0%	1.8%	0.5%	2.8%	3.0%	5.0%	1.0%	0.3%	2.5%	1.0%	2.0%	0.3%	5.8%
Drink driving education/drink driving	0.5%	0.0%	0.0%	0.3%	0.5%	0.3%	0.8%	0.3%	0.0%	0.3%	0.0%	0.3%	0.3%	0.8%
Dog control	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Types of crimes (other) that should be targetted	1.8%	4.5%	0.3%	0.0%	2.0%	4.5%	5.5%	1.3%	0.5%	2.0%	1.3%	2.3%	1.0%	6.5%
Preparation for natural disasters	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Increase Rotorua's prosperity/reduce unemployment	0.5%	0.3%	0.3%	0.5%	0.8%	0.8%	1.0%	0.5%	0.3%	0.5%	0.3%	0.0%	0.8%	1.5%
Cycling issues	0.5%	1.0%	0.3%	0.0%	0.5%	1.3%	1.5%	0.0%	0.3%	0.5%	0.5%	0.8%	0.0%	1.8%
Protection in Geothermal areas	0.3%	0.3%	0.0%	0.0%	0.0%	0.5%	0.3%	0.0%	0.3%	0.3%	0.3%	0.0%	0.0%	0.5%
Crime prevention	1.0%	1.0%	1.0%	0.0%	1.0%	2.0%	2.0%	0.8%	0.5%	1.3%	0.8%	0.5%	0.5%	3.0%
Car parking	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%
Don't know	7.5%	6.3%	5.5%	2.8%	9.3%	12.8%	13.8%	8.0%	2.5%	6.3%	5.8%	6.5%	3.5%	22.0%
Other	1.0%	1.5%	0.8%	0.3%	2.0%	1.5%	2.0%	2.0%	0.3%	1.0%	0.5%	1.0%	1.0%	3.5%
<b>Sample</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	

Note additive as respondents comments could be coded into more than one category.

## 15. Gender

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Male	8.5%	16.3%	15.0%	6.3%	46.0%	0.0%	36.3%	9.8%	4.3%	13.5%	10.0%	13.3%	9.3%	46.0%
Female	17.8%	24.5%	9.8%	2.0%	0.0%	54.0%	34.8%	19.8%	7.8%	11.5%	15.0%	11.8%	15.8%	54.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## 16. Which of the following best describes where you live? (please prompt and specify location)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Rotorua city (central city area)	1.0%	1.3%	0.5%	0.5%	2.3%	1.0%	1.5%	1.5%	0.5%	0.0%	0.0%	3.3%	0.0%	3.3%
Rotorua suburbs	19.5%	30.8%	16.8%	6.3%	30.5%	42.8%	50.0%	23.5%	9.5%	13.3%	19.8%	17.8%	22.5%	73.3%
Ngongotaha	0.5%	1.3%	2.0%	0.5%	2.3%	2.0%	3.3%	1.3%	0.3%	4.3%	0.0%	0.0%	0.0%	4.3%
Lakeside settlement	1.3%	1.0%	2.0%	0.5%	3.0%	1.8%	3.3%	1.5%	0.8%	1.8%	0.3%	2.8%	0.0%	4.8%
Rural	4.0%	6.5%	3.5%	0.5%	8.0%	6.5%	13.0%	1.8%	1.0%	5.8%	5.0%	1.3%	2.5%	14.5%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## Rotorua suburbs breakdown:

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Fenton Park	1.0%	0.7%	1.7%	0.7%	2.0%	2.0%	2.4%	1.7%	0.3%	0.0%	0.0%	4.1%	0.0%	4.1%
Fordlands	0.3%	1.4%	0.3%	0.0%	0.0%	2.0%	0.3%	1.4%	0.7%	0.0%	2.0%	0.0%	0.0%	2.0%
Glenholme	0.7%	3.1%	2.7%	1.7%	4.1%	4.1%	4.8%	3.4%	1.7%	0.0%	0.0%	8.2%	0.0%	8.2%
Hannahs Bay	0.3%	0.7%	0.7%	0.3%	1.4%	0.7%	1.7%	1.0%	0.0%	1.7%	0.3%	0.0%	0.0%	2.0%
Hillcrest	1.7%	1.4%	0.7%	0.3%	2.0%	2.0%	3.1%	1.0%	0.7%	0.0%	3.4%	0.7%	0.0%	4.1%
Holdens Bay	0.3%	0.3%	0.7%	0.0%	0.3%	1.0%	1.4%	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	1.4%
Kawaha Point	1.7%	2.7%	0.7%	0.3%	2.4%	3.1%	4.4%	0.7%	0.3%	5.5%	0.0%	0.0%	0.0%	5.5%
Koutu	1.4%	2.7%	0.7%	0.3%	2.0%	3.1%	2.4%	2.7%	0.3%	0.0%	0.0%	0.0%	5.1%	5.1%
Lynmore	2.0%	5.1%	1.4%	1.4%	5.1%	4.8%	7.8%	1.0%	1.7%	0.3%	0.0%	9.6%	0.0%	9.9%
Mangakakahi	1.0%	3.1%	0.7%	0.3%	2.0%	3.1%	3.1%	1.4%	0.7%	0.0%	0.0%	0.0%	5.1%	5.1%
Matipo Heights	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Ngapuna	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Ohinemutu	0.3%	0.3%	0.3%	0.0%	0.7%	0.3%	0.3%	0.7%	0.0%	0.0%	0.0%	0.3%	0.7%	1.0%
Owhata	2.7%	3.4%	2.4%	0.3%	4.1%	4.8%	6.5%	3.1%	0.7%	8.9%	0.0%	0.0%	0.0%	8.9%
Pleasant Heights	0.3%	0.3%	0.0%	0.3%	0.0%	1.0%	0.0%	0.3%	0.7%	0.0%	0.0%	0.0%	1.0%	1.0%
Pomare	2.0%	2.4%	0.3%	0.3%	1.0%	4.1%	4.1%	2.0%	0.7%	0.0%	5.1%	0.0%	0.0%	5.1%
Pukehangi	1.0%	1.7%	3.4%	0.7%	2.4%	4.4%	5.8%	1.7%	0.7%	0.0%	0.0%	0.0%	6.8%	6.8%
Selwyn Heights	0.7%	0.3%	1.7%	0.0%	1.0%	1.7%	2.0%	1.4%	0.0%	0.0%	0.0%	0.0%	2.7%	2.7%
Springfield	3.1%	3.8%	0.7%	0.7%	4.4%	3.8%	6.8%	1.0%	0.7%	0.0%	8.2%	0.0%	0.0%	8.2%
Sunnybrook	1.0%	3.1%	0.7%	0.0%	2.0%	2.7%	1.7%	2.4%	1.0%	0.0%	4.8%	0.0%	0.0%	4.8%
Tihiotonga	0.3%	0.3%	0.0%	0.0%	0.0%	0.7%	0.3%	0.0%	0.3%	0.0%	0.7%	0.0%	0.0%	0.7%
Utuhina	0.7%	1.7%	0.0%	0.0%	0.7%	1.7%	1.7%	0.7%	0.3%	0.0%	2.4%	0.0%	0.0%	2.4%
Western Heights	2.4%	2.4%	2.4%	0.7%	2.7%	5.1%	5.1%	3.4%	1.0%	0.0%	0.0%	0.3%	7.5%	7.8%
Whakarewarewa	0.3%	0.7%	0.0%	0.0%	0.0%	1.0%	0.7%	0.7%	0.0%	0.0%	0.0%	1.0%	0.0%	1.0%
Other	1.0%	0.3%	0.7%	0.0%	1.0%	1.0%	1.7%	0.3%	0.3%	0.3%	0.0%	0.0%	1.7%	2.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.6%</b>	<b>42.0%</b>	<b>22.9%</b>	<b>8.5%</b>	<b>41.6%</b>	<b>58.4%</b>	<b>68.3%</b>	<b>32.1%</b>	<b>13.0%</b>	<b>18.1%</b>	<b>27.0%</b>	<b>24.2%</b>	<b>30.7%</b>	<b>100.0%</b>

## Lakeside settlement breakdown:

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Lake Tarawera	0.0%	0.0%	10.5%	0.0%	5.3%	5.3%	10.5%	0.0%	0.0%	0.0%	0.0%	10.5%	0.0%	10.5%
Lake Rotoiti	0.0%	0.0%	5.3%	5.3%	5.3%	5.3%	0.0%	10.5%	0.0%	10.5%	0.0%	0.0%	0.0%	10.5%
Lake Rotoma	0.0%	0.0%	10.5%	5.3%	10.5%	5.3%	15.8%	0.0%	0.0%	15.8%	0.0%	0.0%	0.0%	15.8%
Lake Okareka	21.1%	15.8%	10.5%	0.0%	31.6%	15.8%	36.8%	10.5%	10.5%	0.0%	0.0%	47.4%	0.0%	47.4%
Lake Rotoehu	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	5.3%	5.3%	5.3%	0.0%	10.5%	5.3%	5.3%	10.5%	5.3%	10.5%	5.3%	0.0%	0.0%	15.8%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>21.1%</b>	<b>42.1%</b>	<b>10.5%</b>	<b>63.2%</b>	<b>36.8%</b>	<b>68.4%</b>	<b>31.6%</b>	<b>15.8%</b>	<b>36.8%</b>	<b>5.3%</b>	<b>57.9%</b>	<b>0.0%</b>	<b>100.0%</b>

## Rural breakdown:

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Atiamuri	3.4%	0.0%	0.0%	0.0%	0.0%	3.4%	1.7%	0.0%	1.7%	0.0%	3.4%	0.0%	0.0%	3.4%
Hamurana	5.2%	6.9%	3.4%	0.0%	6.9%	8.6%	13.8%	1.7%	0.0%	15.5%	0.0%	0.0%	0.0%	15.5%
Horohero	0.0%	1.7%	0.0%	0.0%	1.7%	0.0%	1.7%	0.0%	0.0%	0.0%	1.7%	0.0%	0.0%	1.7%
Kaharoa	3.4%	5.2%	5.2%	1.7%	12.1%	3.4%	15.5%	1.7%	0.0%	15.5%	0.0%	0.0%	0.0%	15.5%
Kapenga	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mamaku	1.7%	5.2%	3.4%	0.0%	3.4%	6.9%	8.6%	3.4%	1.7%	0.0%	0.0%	0.0%	10.3%	10.3%
Mourea	0.0%	0.0%	1.7%	0.0%	1.7%	0.0%	1.7%	0.0%	0.0%	1.7%	0.0%	0.0%	0.0%	1.7%
Ngakuru	0.0%	1.7%	1.7%	0.0%	3.4%	0.0%	3.4%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%	3.4%
Reporoa	6.9%	12.1%	1.7%	0.0%	10.3%	10.3%	17.2%	3.4%	1.7%	0.0%	20.7%	0.0%	0.0%	20.7%
Rerewhakaaitu	3.4%	3.4%	0.0%	0.0%	3.4%	3.4%	6.9%	0.0%	0.0%	0.0%	0.0%	6.9%	0.0%	6.9%
Tarukenga	0.0%	1.7%	3.4%	0.0%	3.4%	1.7%	3.4%	0.0%	1.7%	0.0%	0.0%	0.0%	5.2%	5.2%
Tumunui	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Waikite Valley	3.4%	0.0%	0.0%	0.0%	1.7%	1.7%	3.4%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%	3.4%
Waimangu	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Waiotapu Village	0.0%	0.0%	1.7%	0.0%	1.7%	0.0%	1.7%	0.0%	0.0%	0.0%	1.7%	0.0%	0.0%	1.7%
Waiteti	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	6.9%	1.7%	1.7%	5.2%	5.2%	10.3%	1.7%	0.0%	6.9%	0.0%	1.7%	1.7%	10.3%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>27.6%</b>	<b>44.8%</b>	<b>24.1%</b>	<b>3.4%</b>	<b>55.2%</b>	<b>44.8%</b>	<b>89.7%</b>	<b>12.1%</b>	<b>6.9%</b>	<b>39.7%</b>	<b>34.5%</b>	<b>8.6%</b>	<b>17.2%</b>	<b>100.0%</b>

## 17. Please stop me when I reach your age group (please prompt &amp; tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
15-24	12.5%	0.0%	0.0%	0.0%	5.5%	7.0%	7.0%	4.8%	3.0%	2.3%	3.8%	3.5%	3.0%	12.5%
25-34	13.8%	0.0%	0.0%	0.0%	3.0%	10.8%	10.5%	2.8%	1.3%	3.5%	5.3%	2.3%	2.8%	13.8%
35-44	0.0%	21.8%	0.0%	0.0%	7.5%	14.3%	16.3%	5.8%	3.0%	4.8%	8.0%	4.3%	4.8%	21.8%
45-54	0.0%	19.0%	0.0%	0.0%	8.8%	10.3%	12.8%	5.8%	2.0%	4.5%	4.3%	5.5%	4.8%	19.0%
55-64	0.0%	0.0%	15.0%	0.0%	8.0%	7.0%	10.5%	4.8%	1.3%	4.3%	2.3%	4.0%	4.5%	15.0%
65-74	0.0%	0.0%	9.8%	0.0%	7.0%	2.8%	7.3%	3.0%	0.5%	3.5%	0.5%	2.3%	3.5%	9.8%
75+	0.0%	0.0%	0.0%	8.3%	6.3%	2.0%	6.8%	2.8%	1.0%	2.3%	1.0%	3.3%	1.8%	8.3%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## 18. Which of the following ethnic groups do you mainly identify with? (please prompt &amp; tick all that apply)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
New Zealand European/Pakeha	17.5%	29.0%	17.8%	6.8%	36.3%	34.8%	71.0%	10.3%	1.3%	20.3%	17.3%	17.3%	16.3%	71.0%
New Zealand Maori	7.5%	11.5%	7.8%	2.8%	9.8%	19.8%	10.3%	29.5%	1.0%	6.3%	7.0%	7.0%	9.3%	29.5%
Pasifika	0.8%	2.0%	0.3%	0.3%	0.8%	2.5%	1.3%	0.8%	3.3%	0.3%	0.8%	1.0%	1.3%	3.3%
Asian	2.0%	1.5%	0.3%	0.3%	0.8%	3.3%	1.0%	0.3%	4.0%	0.0%	1.5%	0.8%	1.8%	4.0%
Other	1.8%	2.3%	1.3%	0.8%	3.0%	3.0%	0.3%	0.0%	6.0%	1.0%	1.5%	2.0%	1.5%	6.0%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	

Note: In 2008 respondents belonging to multiple ethnic groups were included in all groups; therefore from 2008 ethnicity data is not additive.

## Wards

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
North	5.8%	9.3%	7.8%	2.3%	13.5%	11.5%	20.3%	6.3%	1.3%	25.0%	0.0%	0.0%	0.0%	25.0%
South	9.0%	12.3%	2.8%	1.0%	10.0%	15.0%	17.3%	7.0%	3.8%	0.0%	25.0%	0.0%	0.0%	25.0%
East	5.8%	9.8%	6.3%	3.3%	13.3%	11.8%	17.3%	7.0%	3.8%	0.0%	0.0%	25.0%	0.0%	25.0%
West	5.8%	9.5%	8.0%	1.8%	9.3%	15.8%	16.3%	9.3%	3.3%	0.0%	0.0%	0.0%	25.0%	25.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Total</b>	<b>26.3%</b>	<b>40.8%</b>	<b>24.8%</b>	<b>8.3%</b>	<b>46.0%</b>	<b>54.0%</b>	<b>71.0%</b>	<b>29.5%</b>	<b>12.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>25.0%</b>	<b>100.0%</b>

## APPENDIX 5: ALCOHOL AND DRUG RELATED MENTIONS

*The first set of questions relate to visiting Rotorua's Central Business District (CBD) and your feeling of safety in this central city area*

2d What factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

	2012			2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	change	change	change	change	change	change	change
City Focus	3	30.0%	0.8%	1.7%	0.3%	3.5%	0.5%	2.3%	0.7%	1.5%	-1.0%	1.4%	-3.2%	3.0%	-1.9%	1.6%	-0.8%
Rotorua Central Mall	3	30.0%	0.8%	1.2%	0.3%	3.5%	0.2%	1.4%	1.2%	0.9%	-0.5%	0.9%	-3.2%	3.2%	-1.1%	0.1%	0.4%
Kuirau Park	2	20.0%	0.5%	0.7%	0.3%	1.2%	0.5%	0.6%	0.7%	0.9%	-0.2%	0.4%	-0.9%	0.7%	-0.1%	-0.2%	-0.1%
Shops on or near Tutanekai Street	1	10.0%	0.3%	1.0%	0.3%	0.0%	0.0%	0.2%	0.0%	0.4%	-0.7%	0.7%	0.3%	0.0%	-0.2%	0.2%	-0.4%
Shops on Pukuatua, Haupapa and Arawa st	1	10.0%	0.3%	1.5%	0.3%	1.0%	0.2%	0.6%	0.2%	0.4%	-1.2%	1.2%	-0.7%	0.7%	-0.3%	0.3%	-0.2%
Sulphur Point	1	10.0%	0.3%	0.5%	0.0%	0.2%	0.0%	0.2%	0.5%	0.0%	-0.2%	0.5%	-0.2%	0.2%	-0.2%	-0.3%	0.5%
The park areas	1	10.0%	0.3%	0.2%	0.0%	0.0%	0.0%	0.0%	0.5%	0.7%	0.0%	0.2%	0.0%	0.0%	0.0%	-0.5%	-0.2%
Government Gardens	0	0.0%	0.0%	0.5%	0.0%	0.2%	0.0%	0.2%	0.2%	0.2%	-0.5%	0.5%	-0.2%	0.2%	-0.2%	-0.1%	0.0%
Lake Front	0	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%	0.2%	-0.2%	0.2%	-0.2%	0.2%	0.0%	-0.2%	0.0%
Museum	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.2%	0.0%
Polynesian Spa	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.2%	0.0%
Shops on Eruera and Hinemoa streets	0	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.2%	0.4%	-0.2%	0.2%	0.0%	0.0%	0.0%	-0.2%	-0.2%
The Streat (and/or central city bars and club	0	0.0%	0.0%	0.2%	0.0%	0.5%	0.0%	0.0%	0.5%	0.4%	-0.2%	0.2%	-0.5%	0.5%	0.0%	-0.5%	0.1%
Other	5	50.0%	1.3%	0.7%	0.3%	1.5%	0.5%	0.4%	0.2%	0.2%	0.5%	0.4%	-1.2%	1.0%	0.1%	0.1%	0.0%
I feel unsafe everywhere in the CBD	1	10.0%	0.3%	1.0%	0.3%	1.2%	0.7%	0.4%	0.0%	1.7%	-0.7%	0.7%	-0.9%	0.5%	0.4%	0.4%	-1.7%
Don't know	1	10.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-1.3%
<b>Sample</b>	<b>10</b>	<b>100.0%</b>	<b>2.5%</b>	<b>4.7%</b>	<b>1.3%</b>	<b>6.2%</b>	<b>2.2%</b>	<b>2.9%</b>	<b>2.0%</b>	<b>5.4%</b>	<b>-2.2%</b>	<b>3.4%</b>	<b>-4.9%</b>	<b>0.3%</b>	<b>-0.7%</b>	<b>1.0%</b>	<b>-3.5%</b>

Note: Not additive as respondents could identify multiple locations.

Other specified:

Other specified	Reasons for feeling unsafe
Around the tourist areas.	People sitting around smoking dope/gangs
Skate board park.	Because of the people hanging round - think there is drug dealing there.

## 3b What factors make you feel safe in the CBD during the night time? (do not prompt - tick all that apply &amp; skip to Q4a)

	2012		2011	2010	2009	2008	2007	2006	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change
Light	40	34.2%	29.1%	22.3%	21.8%	18.2%	23.4%	27.4%	5.1%	6.8%	0.5%	3.6%	-5.3%	-3.9%
Security cameras	9	7.7%	7.1%	21.7%	3.8%	8.2%	4.8%	7.4%	0.6%	-14.6%	17.9%	-4.3%	3.4%	-2.5%
Presence of other people	52	44.4%	49.6%	46.2%	41.0%	49.1%	37.9%	47.4%	-5.2%	3.4%	5.2%	-8.1%	11.2%	-9.4%
Presence of police	8	6.8%	12.6%	13.7%	5.1%	10.9%	5.5%	10.5%	-5.8%	-1.1%	8.6%	-5.8%	5.4%	-5.0%
Don't know	7	6.0%	5.5%	7.1%	6.4%	5.5%	10.3%	15.8%	0.5%	-1.6%	0.7%	1.0%	-4.9%	-5.4%
Other	66	56.4%	51.2%	34.4%	64.1%	50.9%	59.3%	31.6%	5.2%	16.8%	-29.7%	13.2%	-8.4%	27.7%
Not specified	0	0.0%	0.0%	0.0%	1.3%	0.9%	0.7%	1.1%	0.0%	0.0%	-1.3%	0.4%	0.2%	-0.4%
<b>Sample</b>	<b>117</b>													

Note: Not additive as respondents could identify more than one factor.

## Other specified:

	Number	Percent	% tot samp.
Don't have any reason to feel unsafe	22	33.3%	18.8%
With other people	21	31.8%	17.9%
Able bodied/confident	12	18.2%	10.3%
Avoid bad areas	8	12.1%	6.8%
Know area well/been here a long time	8	12.1%	6.8%
Police presence/Maori wardens/security patrols	2	3.0%	1.7%
Know I can get help quickly	1	1.5%	0.9%
Not out in the early morning/late night	1	1.5%	0.9%
Observant and aware	1	1.5%	0.9%
Other	0	0.0%	0.0%
<b>Sample</b>	<b>66</b>		<b>117</b>

Note: % tot samp. Is the percentage out of the entire question (ie, 117 respondents)

Other comments coded to **with other people**:

- Bars are close together - don't venture far from them.

3d Where are these unsafe locations and what factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

	2012			2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	% tot sample	change	change	change	change	change	change	change
Kuirau Park	30	37.0%	7.5%	10.6%	6.0%	10.1%	2.7%	6.3%	2.0%	2.0%	-3.0%	4.6%	-4.1%	7.3%	-3.5%	4.3%	0.0%
City Focus/Post Office	29	35.8%	7.3%	4.0%	4.3%	6.0%	4.2%	5.9%	2.5%	3.7%	3.3%	-0.3%	-1.7%	1.8%	-1.7%	3.4%	-1.2%
Shops on Pukuatua, Haupapa and Arawa st	18	22.2%	4.5%	7.5%	1.8%	4.8%	4.2%	5.7%	0.2%	1.5%	-3.0%	5.7%	-3.0%	0.6%	-1.5%	5.4%	-1.3%
The Streat (and/or central city bars and club	18	22.2%	4.5%	2.0%	3.0%	3.8%	3.7%	1.6%	1.7%	2.0%	2.5%	-1.0%	-0.8%	0.0%	2.2%	-0.2%	-0.2%
Lake Front	15	18.5%	3.8%	4.3%	2.8%	6.5%	3.5%	5.9%	1.7%	1.7%	-0.5%	1.5%	-3.7%	3.1%	-2.4%	4.2%	0.0%
Rotorua Central Mall	8	9.9%	2.0%	4.0%	3.5%	2.8%	3.0%	2.0%	1.0%	1.7%	-2.0%	0.5%	0.7%	-0.2%	1.0%	1.0%	-0.8%
Shops on or near Tutanekai Street	8	9.9%	2.0%	1.0%	2.0%	0.3%	0.7%	0.6%	0.5%	0.9%	1.0%	-1.0%	1.7%	-0.5%	0.2%	0.1%	-0.4%
Government Gardens	7	8.6%	1.8%	4.0%	1.3%	3.5%	2.0%	3.1%	0.7%	0.2%	-2.3%	2.7%	-2.2%	1.5%	-1.1%	2.4%	0.5%
Shops on Eruera and Hinemoa streets	7	8.6%	1.8%	3.3%	1.5%	3.8%	2.0%	3.5%	0.2%	1.1%	-1.5%	1.8%	-2.3%	1.8%	-1.5%	3.3%	-0.8%
The park areas	7	8.6%	1.8%	3.3%	1.3%	0.0%	0.5%	1.0%	0.7%	1.1%	-1.5%	2.0%	1.3%	-0.5%	-0.5%	0.2%	-0.4%
Sulphur Point	6	7.4%	1.5%	4.0%	1.8%	2.0%	1.2%	1.2%	1.0%	0.4%	-2.5%	2.2%	-0.2%	0.8%	0.1%	0.2%	0.5%
Museum	1	1.2%	0.3%	0.5%	0.3%	2.3%	1.2%	0.6%	1.0%	0.2%	-0.3%	0.2%	-2.0%	1.0%	0.7%	-0.4%	0.8%
Polynesian Spa	0	0.0%	0.0%	0.5%	0.8%	2.8%	1.5%	0.6%	0.2%	0.2%	-0.5%	-0.3%	-2.0%	1.3%	0.9%	0.3%	0.0%
Other	15	18.5%	3.8%	4.0%	2.3%	7.0%	4.0%	3.9%	2.0%	1.1%	-0.3%	1.7%	-4.7%	3.1%	0.1%	1.9%	0.9%
I feel unsafe everywhere in the CBD	10	12.3%	2.5%	5.0%	4.8%	4.8%	2.0%	3.5%	1.2%	1.3%	-2.5%	0.2%	0.0%	2.8%	-1.5%	2.3%	-0.1%
Don't know	0	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.2%	0.0%	0.0%	0.0%	-0.3%	0.0%	0.3%	-0.2%	0.2%	0.0%
Not specified	0	0.0%	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-1.5%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>81</b>	<b>100.0%</b>	<b>20.4%</b>														

Note: Not additive as respondents could identify multiple locations.

**Reason for feeling unsafe from respondents whom identified feeling unsafe at Kuirau Park:**

- Drunk people. Youths drinking and / or on drugs. Also boy racers. Sexual predators.
- Drunken teens and murder.

**Reason for feeling unsafe from respondents whom identified feeling unsafe at City Focus:**

- Drunk people. Youths drinking and / or on drugs.
- Groups with hoodies. Glue sniffers.
- People loitering out front of bars, who aren't smoking, and hide their faces.
- Sometimes there are drunk people in city focus.
- Young kids drinking and being stupid eg, being abusive towards you and towards each other.
- Youth congregate.

**Reason for feeling unsafe from respondents whom identified feeling unsafe at shops on Pukuatua, Haupapa and Arawa streets:**

- Too many bars/too many young people hanging around in groups.



*Reason for feeling unsafe from respondents whom identified feeling unsafe at **The Streat (and/or central city bars and clubs):***

- Alcohol and drunken idiots.
- Drunk and out of control and on bikes.
- Drunk people do dumb things.
- Drunk people.
- Drunk people. Youths drinking and / or on drugs.
- Drunken agro people.
- Drunks coming out of pubs.
- Drunks.
- Groups with hoodies. Glue sniffers.
- Strange people and drinking.

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **Lake Front:***

- Drunk people. Youths drinking and / or on drugs. Also boy racers.
- Drunken teens and murder.

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **shops on or near Tutanekai Street:***

- Drunk people. Youths drinking and / or on drugs.
- Walking from pub to pub, don't know who is lurking.

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **Government Gardens:***

- Drunk people. Youths drinking and / or on drugs.

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **shops on Eruera and Hinemoa streets:***

- Too many bars/too many young people hanging around in groups.

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **the park areas:***

- Groups with hoodies. Glue sniffers.
- Known for its drug dealing.
- People hanging around the parks. They may be intoxicated.

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **Sulphur Point:***

- Some intoxicated people there.

*Reason for feeling unsafe from respondents whom identified feeling unsafe at **I feel unsafe everywhere in the CBD:***

- Bad atmosphere late at night/too many drunk people/often young people.
- Young people fuelled with alcohol.

Other specified:

Other specified	Reasons for feeling unsafe
1. Lava Bar. 2. Skate board park.	1. Drunken people outside the pubs. 2. Youths hanging round looking to fight.
All places.	Not a lot of people - young teens getting high and being violent, never to me, but still dangerous.
Bar areas.	Can't chance it because of horrendous random acts of crime.
Drunks in the street causing trouble.	
Western Heights.	1. Drunken people outside the pubs. 2. Youths hanging round looking to fight.

**The second set of questions relate to when your vehicle is parked in the central city area and other locations around the Rotorua District**

4d Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here? ie, are there certain areas where you worry about your vehicle being broken into or stolen? (DO NOT prompt & tick all that apply, list any other mentions and for each location list reasons for feeling unsafe).

	2012			2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	% tot sample														
Kuirau Park	115	46.9%	28.9%	26.9%	36.4%	27.9%	17.1%	21.3%	27.5%	14.4%	2.0%	-9.5%	8.5%	10.8%	-4.2%	-6.2%	13.1%
Government Gardens	63	25.7%	15.8%	16.1%	14.2%	17.6%	11.9%	12.1%	18.7%	9.2%	-0.3%	1.9%	-3.4%	5.7%	-0.2%	-6.5%	9.5%
Sulphur Point	54	22.0%	13.6%	12.8%	11.4%	8.5%	6.9%	3.5%	6.4%	3.9%	0.8%	1.4%	2.9%	1.6%	3.4%	-2.9%	2.5%
Lake Front	50	20.4%	12.6%	13.8%	19.9%	17.6%	16.9%	15.1%	17.7%	9.8%	-1.3%	-6.1%	2.3%	0.7%	1.8%	-2.6%	7.9%
Polynesian Spa	32	13.1%	8.0%	6.5%	4.8%	13.1%	10.9%	7.4%	12.8%	5.7%	1.5%	1.7%	-8.3%	2.1%	3.5%	-5.3%	7.1%
Rotorua Central Mall	30	12.2%	7.5%	9.5%	11.6%	8.5%	8.7%	9.8%	8.4%	5.9%	-2.0%	-2.1%	3.1%	-0.1%	-1.1%	1.4%	2.5%
Museum	18	7.3%	4.5%	3.8%	1.6%	10.6%	5.7%	2.3%	6.9%	1.1%	0.8%	2.2%	-9.0%	4.8%	3.4%	-4.5%	5.8%
Shops on Eruera and Hinemoa streets	18	7.3%	4.5%	5.0%	4.7%	3.5%	4.5%	6.5%	1.2%	1.1%	-0.5%	0.3%	1.2%	-0.9%	-2.0%	5.2%	0.1%
Shops on Pukuatua, Haupapa and Arawa st	18	7.3%	4.5%	7.8%	4.3%	6.3%	7.7%	9.6%	2.7%	2.0%	-3.3%	3.5%	-2.0%	-1.4%	-1.9%	6.9%	0.7%
The park areas	13	5.3%	3.3%	4.3%	6.7%	0.5%	0.7%	1.8%	1.2%	0.9%	-1.0%	-2.4%	6.2%	-0.2%	-1.0%	0.5%	0.4%
The Street (and/or central city bars and club	8	3.3%	2.0%	1.5%	5.6%	2.0%	2.0%	1.8%	4.9%	2.0%	0.5%	-4.1%	3.6%	0.0%	0.2%	-3.2%	3.0%
City Focus/Post Office	5	2.0%	1.3%	2.5%	4.5%	1.3%	0.5%	1.2%	1.5%	0.4%	-1.3%	-2.0%	3.2%	0.8%	-0.7%	-0.3%	1.0%
Shops on or near Tutanekei Street	3	1.2%	0.8%	0.8%	2.8%	0.5%	0.5%	0.4%	1.0%	0.4%	0.0%	-2.0%	2.3%	0.0%	0.1%	-0.6%	0.5%
Other	71	29.0%	17.8%	16.6%	25.1%	21.9%	21.6%	24.5%	34.4%	21.8%	1.3%	-8.5%	3.2%	0.3%	-2.9%	-9.9%	12.6%
It is unsafe to park everywhere in the CBD	9	3.7%	2.3%	5.5%	12.6%	10.8%	6.2%	6.8%	6.6%	4.4%	-3.3%	-7.1%	1.8%	4.6%	-0.6%	0.2%	2.3%
Don't know	3	1.2%	0.8%	1.8%	2.8%	1.8%	1.2%	2.5%	0.7%	1.1%	-1.0%	-1.0%	1.0%	0.5%	-1.3%	1.8%	-0.4%
Not specified	10	4.1%	2.5%	4.3%	0.0%	0.8%	1.5%	0.2%	0.2%	0.0%	-1.8%	4.3%	-0.8%	-0.7%	1.3%	-0.1%	0.2%
<b>Sample</b>	<b>245</b>		<b>61.6%</b>														

Note: Not additive as respondents could identify multiple locations.

Reason for feeling unsafe from respondents whom identified **Government Gardens** as an unsafe area to park a vehicle:

- I have seen people drinking or doing drugs in the 'sand pit' area opposite the Princes Gate Hotel then walk through to the gardens. Have heard of cars broken into, smashed windows etc.

Reason for feeling unsafe from respondents whom identified **The Streat (and/or central city bars and clubs)** as an unsafe area to park a vehicle:

- Behaviour of alcohol fueled people.
- Undesirables in area drinking.

Other specified:

Other specified	Reasons for feeling unsafe
City bars.	Liquor lowers inhibitions, so to park, say between two bars is not a good thing - so any area where there are a lot of bars.

5 Now think about parking your vehicle in other locations around the Rotorua District, at any time of the day or night.

5b Where are the most unsafe places to park a car in other areas around Rotorua? DO NOT prompt, tick all that apply and list other mentions)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
The Redwood Forest carpark	42	18.3%	14.1%	15.6%	24.2%	26.6%	21.0%	28.1%	41.0%	4.2%	-1.5%	-8.6%	-8.4%	5.6%	-7.1%	-13.0%
Blue/Green Lake	40	17.4%	16.7%	13.5%	24.6%	23.4%	29.2%	33.5%	31.9%	0.7%	3.2%	-11.1%	-6.0%	-5.8%	-4.3%	1.6%
Kerosene Creek	32	13.9%	9.7%	18.1%	14.7%	14.9%	18.1%	28.5%	10.4%	4.2%	-8.4%	3.4%	-1.0%	-3.2%	-10.4%	18.1%
Okere Falls	28	12.2%	12.8%	9.0%	24.6%	21.8%	22.4%	24.9%	25.5%	-0.6%	3.8%	-15.6%	-9.6%	-0.7%	-2.4%	-0.6%
Rainbow Mountain	12	5.2%	4.0%	4.5%	5.6%	1.6%	3.5%	5.4%	2.4%	1.3%	-0.5%	-1.1%	3.6%	-1.9%	-1.9%	3.0%
Aquatic Centre	6	2.6%	4.4%	1.6%	4.8%	4.0%	7.9%	6.3%	6.4%	-1.8%	2.8%	-3.2%	-1.4%	-3.8%	1.5%	0.0%
Waipa	5	2.2%	1.8%	0.9%	10.3%	6.0%	2.9%	5.4%	8.8%	0.4%	0.9%	-9.4%	-3.9%	3.1%	-2.5%	-3.3%
Fenton Street (motel area)	4	1.7%	0.9%	3.5%	4.0%	4.0%	4.4%	4.1%	2.8%	0.9%	-2.6%	-0.5%	-2.3%	-0.3%	0.3%	1.3%
Waste Water Motors (private car sales yard on Te Nga)	3	1.3%	0.4%	1.0%	2.4%	2.8%	4.7%	0.9%	1.2%	0.9%	-0.6%	-1.4%	-1.5%	-1.8%	3.8%	-0.3%
Airport	1	0.4%	0.0%	0.5%	0.0%	0.4%	0.6%	4.1%	0.0%	0.4%	-0.5%	0.5%	0.0%	-0.2%	-3.5%	4.1%
Near the Readings movie theatre	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	2.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake front	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	18.3%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Kuirau Park	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	30.3%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Polynesian Pools	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	15.5%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Museum	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	5.6%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Government Gardens	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	13.1%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sulphur Point	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	13.5%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Other	150	65.2%	64.3%	74.7%	50.0%	46.4%	48.7%	59.3%	54.2%	0.9%	-10.4%	24.7%	18.8%	-2.3%	-10.6%	5.1%
Not specified	8	3.5%	4.0%	0.0%	2.4%	1.2%	0.6%	0.5%	0.8%	-0.5%	4.0%	-2.4%	2.3%	0.6%	0.1%	-0.3%
<b>Sample</b>	<b>230</b>															

Note: Not additive as respondents could identify multiple locations.

Note: More options were available in the 2005 survey. For subsequent years, selections in these areas have been grouped under the "other" category

Other specified:

	Number	Percent	% tot samp.
Specific Rotorua suburbs/streets/locations	82	54.7%	35.7%
Tourist attractions/places where Tourists are	26	17.3%	11.3%
Lakes (boat ramps)	17	11.3%	7.4%
Anywhere in Rotorua	16	10.7%	7.0%
Isolated carparks	12	8.0%	5.2%
Ngongotaha	9	6.0%	3.9%
Rural areas	6	4.0%	2.6%
Rotorua facilities and sports facilities	4	2.7%	1.7%
Walking tracks	2	1.3%	0.9%
Supermarket carparks	1	0.7%	0.4%
Other	2	1.3%	0.9%
<b>Sample</b>	<b>150</b>		<b>230</b>

Comments coded to **anywhere in Rotorua**:

- In regards to night, any place is not safe. I had my car broken into and it was parked at In Focus outside a pub, but it was raining.

**The third set of questions relate to the safety of Rotorua and the neighbourhood or area that you live in**

8b For what reasons do you say that? (DO NOT prompt and tick all mentions)

PROMPT: Are there any other reasons?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Assaults/muggings/physical violence	13	16.5%	19.2%	27.8%	39.4%	22.7%	45.5%	25.6%	31.0%	-2.8%	-8.6%	-11.6%	16.6%	-22.8%	19.9%	-5.4%
Too many burglaries/home invasions	18	22.8%	17.9%	31.2%	42.6%	22.7%	52.5%	46.3%	53.0%	4.8%	-13.3%	-11.4%	19.8%	-29.7%	6.1%	-6.7%
Not safe in some areas/undesirables	30	38.0%	25.6%	41.0%	36.2%	28.8%	34.7%	22.0%	44.0%	12.3%	-15.4%	4.8%	7.4%	-5.9%	12.7%	-22.0%
High crime rate/too much crime	32	40.5%	25.6%	42.3%	66.0%	65.2%	56.4%	75.6%	66.0%	14.9%	-16.7%	-23.7%	0.8%	8.7%	-19.2%	9.6%
Problems with young people/street kids/not enough to do	27	34.2%	26.9%	49.9%	38.3%	24.2%	27.7%	20.7%	45.0%	7.3%	-23.0%	11.6%	14.1%	-3.5%	7.0%	-24.3%
Other	30	38.0%	33.3%	36.1%	39.4%	31.8%	50.5%	22.0%	13.0%	4.6%	-2.8%	-3.3%	7.5%	-18.7%	28.5%	9.0%
Not specified	2	2.5%	6.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-3.9%	6.4%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Sample</b>	<b>79</b>															

Note: not additive as respondents could identify more than one concern.

Other specified:

- People on 'P' willing to do anything to get more drugs.
- Too much drinking.
- Too much drugs and alcohol.

**The fourth set of questions relate to scenarios that might have happened to you or someone else in your household over the last 12 months**

10 If there is a question that you cannot or don't wish to answer, I'll go to the next question. Over the past 12 months, that is, since March 2011... (please prompt)

e Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	14	3.5%	7.0%	4.4%	4.3%	4.5%	3.3%	3.7%	15.5%	-3.5%	2.6%	0.1%	-0.2%	1.1%	-0.4%	-11.8%
No	384	96.0%	91.3%	95.3%	94.8%	95.5%	95.1%	96.3%	83.4%	4.8%	-4.1%	0.5%	-0.8%	0.4%	-1.2%	12.9%
Don't know	0	0.0%	0.5%	0.2%	0.0%	0.0%	0.0%	0.0%	0.4%	-0.5%	0.3%	0.2%	0.0%	0.0%	0.0%	-0.4%
Refused	1	0.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	-0.6%
Not specified	1	0.3%	1.0%	0.0%	1.0%	0.0%	1.6%	0.0%	0.0%	-0.8%	1.0%	-1.0%	1.0%	-1.6%	1.6%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

If yes, to your knowledge had this person been drinking alcohol?

	2012		2011	2010	2009	2008	2007	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007
	Number	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change
Yes	5	35.7%	46.4%	59.2%	70.6%	38.9%	41.2%	-10.7%	-12.8%	-11.4%	31.7%	-2.3%
No	8	57.1%	35.7%	35.8%	11.8%	50.0%	41.2%	21.4%	-0.1%	24.0%	-38.2%	8.8%
Don't know	0	0.0%	17.9%	5.0%	5.9%	11.1%	5.9%	-17.9%	12.9%	-0.9%	-5.2%	5.2%
Refused	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	1	7.1%	0.0%	0.0%	11.8%	0.0%	11.8%	7.1%	0.0%	-11.8%	11.8%	-11.8%
<b>Total</b>	<b>14</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>					

Where were you when this happened?

Comments specified for yes, person was drinking alcohol:

- At a bar in town.
- At home.
- Home.
- On the street.
- Up the road from my home, down Vaughn's road.

Comments specified for no, person was not drinking alcohol:

- Amohau St Skatepark.
- At my friends house.
- The new cycle track between Russel Road and Kawaha Point Road beside the Waikite clubrooms.
- Walking home from school.
- Western Heights (x3)

f Has any stranger or person you do not know well ever verbally abused you?

	2012		2011	2010	2009	2008	2007	2006	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change
Yes	128	32.0%	28.5%	26.2%	24.5%	24.3%	21.3%	30.5%	3.5%	2.3%	1.7%	0.2%	3.0%	-9.1%
No	269	67.3%	70.0%	73.0%	75.3%	75.7%	77.9%	69.5%	-2.8%	-3.0%	-2.3%	-0.4%	-2.2%	8.4%
Don't know	2	0.5%	0.3%	0.8%	0.0%	0.0%	0.0%	0.0%	0.3%	-0.6%	0.8%	0.0%	0.0%	0.0%
Refused	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	1	0.3%	1.3%	0.0%	0.3%	0.0%	0.8%	0.0%	-1.0%	1.3%	-0.3%	0.3%	-0.8%	0.8%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>						

If yes, to your knowledge had this person been drinking alcohol?

	2012		2011	2010	2009	2008	2007	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007
	Number	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change
Yes	34	26.6%	26.6%	33.6%	32.7%	27.6%	22.9%	0.0%	-7.0%	0.9%	5.1%	4.6%
No	52	40.6%	29.7%	36.7%	25.5%	27.6%	32.1%	10.9%	-7.0%	11.2%	-2.0%	-4.6%
Don't know	40	31.3%	28.9%	29.7%	36.7%	37.8%	35.8%	2.3%	-0.8%	-7.0%	-1.0%	2.0%
Refused	0	0.0%	2.3%	0.0%	0.0%	0.0%	0.0%	-2.3%	2.3%	0.0%	0.0%	0.0%
Not specified	2	1.6%	12.5%	0.0%	5.1%	7.1%	9.2%	-10.9%	12.5%	-5.1%	-2.0%	-2.0%
<b>Total</b>	<b>128</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>					

Where were you when this happened?

*Comments specified for yes, person was drinking alcohol:*

- *At a pub in Reporoa.*
- *At home (x3).*
- *At my home and in CBD.*
- *At work.*
- *Blue lakes and at home over ringing animal control.*
- *CBD (x2).*
- *Central CBD.*
- *Clubs in town.*
- *Drinking and drugs. CBD.*
- *Drinking and drugs. In the neighbourhood.*
- *Drinking and drugs. Pukuatua Street bus stop.*
- *Drinking and drugs. Ranolf Street.*
- *Drinking or drugs. ATM Hinemoa Street.*
- *Drugs - On Te Ngae Road.*
- *Drugs - Tutanekai Street.*
- *Four Square Reporoa.*
- *Has happened walking to town (Lake Road/Mokoia Road), other high school students in groups verbally abused me for going to a different school.*
- *Home (x2).*
- *In a bar in town.*
- *In town basically drunk idiots gathering causing trouble.*
- *Job with traffic management.*
- *Lava Bar.*
- *Movie theatre - idiots in cars.*
- *Movies area.*
- *Sitting in my car in town.*
- *Skate board park.*
- *Sunset Road outside bakery.*
- *Taupo.*
- *Three doors away from home.*
- *Work.*

Comments specified for no, person was not drinking alcohol:

- 1. Walking to car from Countdown, called 'white bitch' by school age kids one time, 2pm in the afternoon. 2. Sitting in car on Fenton Street, second time.
- At school, teenagers these days have no respect for anyone else. They are rude, its disgusting, especially the Maories are the worst.
- At the Aquatic Centre.
- CBD mall area.
- CBD (x3).
- Central city area.
- Central city.
- Central Mall (x2).
- City Focus (near Starbucks).
- City Focus.
- City Focus; Pak'N'Save.
- Coming home on pushbike.
- Court house - work.
- Devon Street.
- Down the road.
- Edmund Road Park - rugby fields.
- Golds Gym.
- Haupapa Street Atm.
- In my neighbourhood, Manuka Crescent.
- In my own house.
- In our neighbourhood.
- In the city and on the way home.
- In town.
- In town/CBD. Teenagers being immature.
- In your neighbourhood.
- Kuirau Park.
- Middle of town 20 meters from City Focus.
- Mount View Drive.
- Near my work. I was going home.
- Neighbourhood.
- On my own property.
- On the road.
- Outside my gate.
- Outside Whitcoulls.
- Owhata.



- *Pack and Save car park.*
- *Same place.*
- *Serving at SPCA shop.*
- *Supermarket.*
- *The new cycle track between Russel Road and Kawaha Point Road beside the Waikite Clubrooms.*
- *Town.*
- *Walking down the street.*
- *Walking home from school (several different occasions) and in town.*
- *Walking home from school, it was students from a different school. (I didn't know them.)*
- *Warehouse area.*
- *Wellington.*
- *Western Heights.*
- *Work.*

*Comments specified for don't know if person was drinking alcohol:*

- *At home, it was the people across the road.*
- *At home.*
- *Can't remember. Happens a lot though.*
- *CBD (it happens all the time, because I'm Asian).*
- *CBD (x5).*
- *Central city daytime.*
- *Central city (x3).*
- *Central mall - young kid.*
- *City Central.*
- *City Centre.*
- *Driving, they stepped out in front of us.*
- *Fenton Street.*
- *In my local neighbourhood.*
- *In the car, walking in town.*
- *In the yard by the sheds.*
- *It has happened quite a bit, usually around Te Ngae shops.*
- *Malfroy Road.*
- *On phone in own home - threatened violence.*
- *On the street.*
- *Out the front of my house and a friends house.*
- *Outside bus stop, Pukuatua Street.*
- *Probably most often when people are driving you can see them verbally abusing you!*
- *Pukuatua Street.*

- Race course exercising my dogs.
- Redwoods.
- Road rage in Pukuatua Street.
- Road rage (x2).
- Rotorua Mall.
- Service station in town.
- Town.
- Traffic lights - Fenton Street.
- Walking down Tutanekai St.

g Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	29	7.3%	7.3%	3.9%	3.0%	4.0%	2.7%	4.4%	4.5%	0.0%	3.4%	0.9%	-1.0%	1.2%	-1.7%	0.0%
No	362	90.5%	91.0%	95.3%	96.5%	95.0%	94.9%	95.1%	93.8%	-0.5%	-4.3%	-1.2%	1.5%	0.1%	-0.2%	1.2%
Don't know	3	0.8%	0.8%	0.7%	0.0%	0.2%	0.0%	0.0%	0.4%	0.0%	0.1%	0.7%	-0.2%	0.2%	0.0%	-0.4%
Refused	2	0.5%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.8%	0.5%	0.0%	0.0%	-0.5%	0.5%	0.0%	-0.8%
Not specified	4	1.0%	1.0%	0.0%	0.5%	0.2%	2.3%	0.5%	0.4%	0.0%	1.0%	-0.5%	0.3%	-2.1%	1.9%	0.1%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

If yes, to your knowledge had this person been drinking alcohol?

	2012		2011	2010	2009	2008	2007	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007
	Number	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change
Yes	13	44.8%	37.9%	55.2%	8.3%	43.8%	28.6%	6.9%	-17.3%	46.9%	-35.4%	15.2%
No	7	24.1%	31.0%	32.5%	83.3%	56.3%	50.0%	-6.9%	-1.5%	-50.8%	27.1%	6.3%
Don't know	6	20.7%	10.3%	12.3%	8.3%	0.0%	14.3%	10.3%	-2.0%	4.0%	8.3%	-14.3%
Refused	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	3	10.3%	20.7%	0.0%	0.0%	0.0%	7.1%	-10.3%	20.7%	0.0%	0.0%	-7.1%
<b>Total</b>	<b>29</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>					

Where were you when this happened?

Comments specified for yes, person was drinking alcohol:

- At home (x8).
- Central CBD.
- Drugs. Daughters ex partner. At own home - Lynmore.
- Many places.

- Park at night.
- Skate board park.

Comments specified for no, person was not drinking alcohol:

- At home (x3).
- Home.
- It was actually my dads former partner, ##### who works at ##### and is such a bitch. She is a nasty women and can get very angry over very small things. No wonder why she hasn't ever had a real relationship with anyone...
- Rotorua- did not want to be more specific sorry.
- Sister with idiot boyfriend. When she kicked him out of her house for cheating multiple times.

Comments specified for don't know if person was drinking alcohol:

- All over Rotorua (wife is a postman).
- At home.
- CBD.
- Home.
- In my local neighbourhood.
- In neighbourhood (Western Heights).

h Are there any other types of crimes which I haven't mentioned that you or anyone else in your household have been a victim of over the past 12 months? (if yes, please describe)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes	68	17.0%	17.3%	12.0%	18.0%	13.2%	16.8%	11.5%	13.2%	-0.2%	5.3%	-6.0%	4.8%	-3.7%	5.3%	-1.6%
No	318	79.5%	80.3%	87.8%	82.0%	86.1%	81.8%	87.0%	84.1%	-0.7%	-7.6%	5.8%	-4.1%	4.3%	-5.2%	2.9%
Don't know	5	1.3%	1.3%	0.0%	0.0%	0.2%	0.0%	0.5%	1.7%	0.0%	1.3%	0.0%	-0.2%	0.2%	-0.5%	-1.2%
Refused	4	1.0%	0.5%	0.2%	0.0%	0.5%	0.0%	0.5%	0.8%	0.5%	0.3%	0.2%	-0.5%	0.5%	-0.5%	-0.4%
Not specified	5	1.3%	0.8%	0.0%	0.0%	0.0%	1.4%	0.5%	0.2%	0.5%	0.8%	0.0%	0.0%	-1.4%	0.9%	0.3%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

## Crimes described:

Crime	Alcohol involved?	Where did it happen?
A breach of protection order. It happened to my daughter.	Yes	At home.
Accosted by beggars - groups of young women asking for money. Male with moko asking if we wanted to take his photo for money. Both times I was with overseas visitors.	Yes	In the CBD/in the CBD.
People on my property/tried to get in but didn't. Gang activity in the street. Fights (domestic violence) on the street in front of my house.	Yes	Off Malfroy Street/James Street.
Road rage - Old Taupo Road roundabout.	Yes	Alcohol and drugs. In my vehicle.
Someone tried to break into my car/someone tried to break into our garage.	Yes	At home.
Vandalism.	Yes	Drugs. At your home - CBD.
An older man approached a four year old boy and asked him to get in the car. Called police and they were there within five minutes and four cars.	Don't know	Hannahs Bay.
Boy racers on Uthina Road - speeding.	Don't know	At home.
Burglary - from the garage.	Don't know	My home in Tarewa Street (I was out - don't know).
Electric fence reels, petrol stolen from farm.	Don't know	At home on the farm.
Fence was tagged.	Don't know	Hillcrest Avenue.
Fuel stolen from farm bowser supplies.	Don't know	At home.
Gangs of young lads display threatening behaviour.	Don't know	Central mall and Holdens Bay.
Had an axe and a small tarp stolen.	Don't know	At home.
I regularly have rubbish bags left in my hedge. Speeding vehicles up and down our road (High Street).	Don't know	
My daughter and a friend were followed by a car full of youths who were shouting at them.	Don't know	Springfield.
My sister had a rock thrown at her - a car load of people throw rocks at her.	Don't know	Walking on Old Taupo Road near Westend.
Noisey cars and boy racers.	Don't know	At home (street).
Not specified.	Don't know	CBD.
On the streets, domestic fight, gang related fights, had to cross over the other side to avoid.	Don't know	CBD.
Our cars have been keyed.	Don't know	Warehouse car park.
People with stolen vehicle asking for petrol, then they broke into a neighbours home. Garden pots stolen from our garden.	Don't know	At home.
Petrol is stolen from our farm on a regular basis eg, twice a month.	Don't know	On our farm Atiamuri.
Petty theft from boat shed at my home in Lake Tarawera.	Don't know	Don't know - out.
Phone scam regarding computer repairs.	Don't know	Home.
Road Rage.	Don't know	Coming to the Ngongotaha roundabout from Mamaku.
Shoes stolen from back door.	Don't know	Home.

Crime	Alcohol involved?	Where did it happen?
Someone smashed into my car and drove away.	Don't know	Hospital.
Spade and gumboots were stolen from outside my house.	Don't know	At home.
Tagging of car and stolen washing from line and tagging letterbox.	Don't know	
Theft from grounds - stole hose and reel.	Don't know	
Theft.	Don't know	Asleep.
Vehicle broken into yesterday - at the V8s in Hamilton.	Don't know	Hamilton.
We had a P Lab bust just behind us, so we worry about fumes etc.	Don't know	Westbrook, behind our home.
Abuse over the phone.	Not specified	
Broken into my batch at Lake Rotoiti, but because the alarm went off nothing was taken.	Not specified	
Car broken into and stolen emergency locater beacon and survival clothing.	Not specified	
Edmund Road Park - car broken into. Mountain Road - smashed window (rear back).	Not specified	
Fraud in my business, people won't pay especially as they know that under \$7,000 debt isn't worth chasing through the courts.	Not specified	
Garden ornaments stolen from property - and plants stolen/stealing to order because they came twice.	Not specified	
Husband's van got tagged with a vivid.	Not specified	
Mail sent to me by courier and has disappeared from front door.	Not specified	
Parking incident, intimidated into giving money to gang of thugs while trying to get a park from machine. Guy came up and said to my wife outside National Bank "give me \$20".	Not specified	
Road rage.	Not specified	
Roaming dogs causing problems on Pandora Avenue.	Not specified	At home.
School bullying.	Not specified	
Someone knocked into my vehicle at the supermarket and left the scene (hit and run).	Not specified	Supermarket.
Someone with his head in the window of the car asking for money.	Not specified	
Son was swimming at Okere Falls and had his cell phone stolen.	Not specified	Okere Falls.
Stolen statues out of my garden.	Not specified	
Street fights.	Not specified	
Two or three parties up the road with kids on street larking. Police had to be called.	Not specified	
Young neighbour walking up the road with a knife.	Not specified	

If yes, to your knowledge had this person been drinking alcohol?

	2012		2011	2010	2009	2011/2010	2011/2010	2010/2009
	Number	Percent	Percent	Percent	Percent	change	change	change
Yes	7	10.3%	11.6%	18.5%	15.3%	-1.3%	-6.9%	3.2%
No	18	26.5%	13.0%	34.6%	16.7%	13.4%	-21.6%	17.9%
Don't know	39	57.4%	47.8%	45.0%	38.9%	9.5%	2.8%	6.1%
Refused	0	0.0%	1.4%	2.0%	0.0%	-1.4%	-0.6%	2.0%
Not specified	4	5.9%	26.1%	0.0%	29.2%	-20.2%	26.1%	-29.2%
<b>Total</b>	<b>68</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>			

**The fifth set of questions relate to things being done to reduce crime in our community**

13a Are you aware that there is a liquor ban in the central city area?

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Yes (continue to Q13b)	319	79.8%	80.5%	86.4%	77.8%	76.9%	74.0%	71.3%	70.1%	-0.8%	-5.9%	8.7%	0.8%	3.0%	2.7%	1.2%
No (skip to Q14)	80	20.0%	19.0%	13.6%	22.3%	22.8%	25.8%	28.7%	29.9%	1.0%	5.4%	-8.7%	-0.6%	-3.0%	-2.9%	-1.2%
Not specified	1	0.3%	0.5%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	-0.3%	0.5%	0.0%	-0.2%	0.1%	0.2%	0.0%
<b>Total</b>	<b>400</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

13b How useful do you think the liquor ban is in making the central city area a safer place? (please prompt & tick ONE only)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
Very useful	138	43.3%	41.0%	38.3%	37.9%	45.8%	37.8%	41.4%	43.0%	2.3%	2.7%	0.4%	-7.9%	8.0%	-3.5%	-1.6%
Useful	86	27.0%	29.8%	28.9%	32.2%	28.7%	27.8%	30.0%	37.9%	-2.9%	0.9%	-3.3%	3.4%	0.9%	-2.2%	-7.9%
Some use	55	17.2%	17.1%	16.0%	15.8%	12.3%	18.5%	18.6%	n/a	0.2%	1.1%	0.2%	3.5%	-6.3%	-0.1%	n/a
Not very useful	23	7.2%	6.8%	8.7%	5.1%	6.1%	5.8%	2.4%	7.9%	0.4%	-1.9%	3.6%	-1.0%	0.3%	3.4%	-5.5%
Not at all useful	8	2.5%	3.1%	2.6%	3.9%	2.9%	6.6%	2.8%	4.2%	-0.6%	0.5%	-1.3%	1.0%	-3.7%	3.9%	-1.4%
Don't know	9	2.8%	1.6%	5.5%	4.8%	3.9%	2.6%	4.1%	5.2%	1.3%	-3.9%	0.7%	1.0%	1.2%	-1.5%	-1.1%
Not specified	0	0.0%	0.6%	0.0%	0.3%	0.3%	0.8%	0.7%	1.8%	-0.6%	0.6%	-0.3%	0.0%	-0.5%	0.1%	-1.1%
<b>Total</b>	<b>319</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>							

14 What could be done that would help make Rotorua a safer place? (Please think about the neighbourhood that you live in, personal safety within the central city, vehicle safety)

	2012		2011	2010	2009	2008	2007	2006	2005	2012/2011	2011/2010	2010/2009	2009/2008	2008/2007	2007/2006	2006/2005
	Number	Percent	Percent	Percent	Percent	Percent	Percent	Percent	Percent	change	change	change	change	change	change	change
More police/more presence/community stations	93	23.3%	33.8%	37.8%	29.0%	30.0%	35.6%	32.7%	38.4%	-10.5%	-4.1%	8.8%	-1.0%	-5.6%	2.9%	-5.7%
Security/guards/cameras (manned)/Maori Wardens/community patrols	61	15.3%	13.0%	13.2%	12.3%	13.2%	13.9%	19.4%	11.3%	2.3%	-0.2%	1.0%	-0.9%	-0.7%	-5.5%	8.1%
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs	47	11.8%	18.8%	14.9%	14.8%	12.9%	15.5%	11.1%	10.4%	-7.0%	3.9%	0.2%	1.8%	-2.6%	4.4%	0.7%
Building/street improvements (ie, lighting, trees, walkways)	27	6.8%	6.3%	10.0%	4.5%	6.9%	6.3%	5.7%	3.8%	0.5%	-3.8%	5.5%	-2.4%	0.7%	0.6%	1.9%
Penalties/laws/consequences/discipline	26	6.5%	5.5%	7.4%	10.0%	7.4%	4.9%	5.4%	5.1%	1.0%	-1.9%	-2.6%	2.6%	2.6%	-0.5%	0.3%
Doing okay now	24	6.0%	8.0%	11.2%	6.5%	8.2%	6.3%	0.0%	1.9%	-2.0%	-3.2%	4.7%	-1.7%	1.9%	6.3%	-1.9%
Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community	22	5.5%	1.0%	7.8%	4.0%	3.2%	2.0%	6.4%	5.9%	4.5%	-6.8%	3.8%	0.8%	1.3%	-4.4%	0.5%
Bars/gambling establishments/wholesalers/drinking issues	20	5.0%	2.5%	6.8%	3.0%	2.7%	1.2%	0.7%	1.3%	2.5%	-4.3%	3.8%	0.3%	1.6%	0.5%	-0.6%
Neighbourhood support	17	4.3%	1.8%	8.6%	4.3%	4.5%	5.3%	7.9%	4.7%	2.5%	-6.9%	4.4%	-0.2%	-0.8%	-2.6%	3.2%
Reduce unemployment/improve incomes	14	3.5%	4.3%	4.2%	1.8%	2.7%	1.2%	1.5%	3.4%	-0.8%	0.1%	2.5%	-1.0%	1.6%	-0.3%	-1.9%
Remove gangs/insignia/undesirable people	14	3.5%	4.0%	2.5%	4.0%	2.2%	2.0%	3.9%	3.6%	-0.5%	1.5%	-1.5%	1.8%	0.3%	-1.9%	0.3%
People need to take responsibility for themselves/being aware/report crime/know your neighbours	11	2.8%	3.8%	7.4%	3.8%	5.7%	4.5%	5.2%	7.0%	-1.0%	-3.7%	3.7%	-2.0%	1.2%	-0.7%	-1.8%
Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service	7	1.8%	1.3%	2.1%	2.3%	3.2%	1.4%	2.7%	4.7%	0.5%	-0.9%	-0.2%	-1.0%	1.9%	-1.3%	-2.0%
Liquor ban	6	1.5%	1.3%	3.0%	1.3%	1.0%	3.1%	2.2%	2.5%	0.3%	-1.8%	1.8%	0.3%	-2.1%	0.9%	-0.3%
Advertise surveillance cameras more/Advertise successes from these cameras	5	1.3%	0.5%	2.0%	2.8%	0.2%	2.2%	1.2%	0.8%	0.8%	-1.5%	-0.8%	2.5%	-1.9%	1.0%	0.4%
Boy racers/road safety	5	1.3%	1.8%	3.2%	1.3%	0.5%	2.0%	3.2%	0.6%	-0.5%	-1.5%	2.0%	0.8%	-1.5%	-1.2%	2.6%
Crimes targeting tourists	5	1.3%	0.5%	0.7%	2.8%	4.0%	3.1%	n/a	n/a	0.8%	-0.2%	-2.1%	-1.2%	0.8%	n/a	n/a
Reducing drug use/drug issues	5	1.3%	1.3%	2.2%	2.3%	1.2%	2.3%	n/a	n/a	0.0%	-1.0%	-0.1%	1.0%	-1.1%	n/a	n/a
Deal with truanancies	3	0.8%	1.0%	0.5%	0.8%	1.2%	1.0%	2.0%	3.0%	-0.3%	0.5%	-0.3%	-0.5%	0.3%	-1.0%	-1.0%
Racial issues	3	0.8%	0.5%	0.7%	2.5%	0.0%	0.0%	0.0%	0.0%	0.3%	-0.2%	-1.8%	2.5%	0.0%	0.0%	0.0%
Raise the drinking age	2	0.5%	0.3%	2.5%	1.0%	0.5%	0.6%	1.5%	0.8%	0.3%	-2.3%	1.5%	0.5%	-0.1%	-0.9%	0.7%
Ban people with criminal records/repeat offenders from the CBD	1	0.3%	0.3%	1.0%	0.3%	0.7%	0.6%	n/a	n/a	0.0%	-0.8%	0.8%	-0.5%	0.2%	n/a	n/a
Educate against family violence	0	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.7%	0.6%	0.0%	0.0%	0.0%	-0.2%	0.2%	-0.7%	0.1%
Stopping tagging	0	0.0%	0.3%	0.3%	0.0%	0.7%	n/a	n/a	n/a	-0.3%	-0.1%	0.3%	-0.7%	n/a	n/a	n/a
Other	21	5.3%	7.3%	9.3%	7.8%	5.5%	4.7%	4.7%	4.7%	-2.0%	-2.1%	1.6%	2.3%	0.8%	0.0%	0.0%
<b>Sample</b>	<b>400</b>															

Note additive as respondents comments could be coded into more than one category.

**Comments coded to more Police/more presence/community stations:**

- Extra lighting around communities. More awareness of neighbourhood watch. More patrolling around CBD after pubs close. Extra cameras.
- Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.
- Increased police presence on foot patrol late at night when pubs and clubs close.
- More Police presence in on our streets especially bars and court house.
- We should put more money into our policing as it helps everyone. Control licensing of liquor outlets and clubs so Rotorua continues to be a safe place to live.

**Comments coded to security/guards/cameras (manned)/Maori Wardens/community patrols:**

- Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.
- Extra lighting around communities. More awareness of neighbourhood watch. More patrolling around CBD after pubs close. Extra cameras.
- Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.

- *Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind much of the crime in Rotorua.*
- *More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.*

Comments coded to **better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs:**

- *Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.*
- *Change the attitude of some of youths who haven't been given guardianship while they were growing up. Alcohol is at the root of many of the crimes in Rotorua, so although I enjoy a drink I would be in favour of prohibition to reduce crime.*
- *Get tough on teenagers drinking and wandering the streets.*
- *Give teenagers something to do. Don't have any more liquor stores.*
- *School holidays need to be better controlled. Parties should need to be registered with Council or Police.*
- *Ship ##### out of town would be a start! Otherwise more focus on teens out at night who are drinking on the streets and causing problems etc...coz if that problem isn't put to rest now it is only going to get bigger.*

Comments coded to **building/street improvements (ie, lighting, trees, walkways):**

- *Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.*

Comments coded to **penalties/laws/consequences/discipline:**

- *Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.*
- *Get tough on teenagers drinking and wandering the streets.*
- *Judges - need to be more severe with penalties for the likes of drink driving and crimes of all sorts.*

Comments coded to **bars/gambling establishments/wholesalers/drinking issues:**

- *A complete liquor ban, alcohol is the root of all evil in Rotorua.*
- *A higher drinking age - totally enforced.*
- *Ban alcohol in all areas.*
- *Ban the young people from drinking. Reduce the number of liquor outlets in Rotorua.*
- *Be more strict with teenagers hanging about drunk at night. Make a law that teens should not be allowed out at night. Give them strict punishment. Parents should control their children.*
- *Change the attitude of some of youths who haven't been given guardianship while they were growing up. Alcohol is at the root of many of the crimes in Rotorua, so although I enjoy a drink I would be in favour of prohibition to reduce crime.*
- *Decrease booze shops. Increase lighting in suburban parks. Working well in CBD. More suburban patrols that are capable of moving on people gathering and drinking causing trouble.*
- *Give teenagers something to do. Don't have any more liquor stores.*
- *I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.*



- *I think you should have all the bars in one area instead of spread throughout the city, then all the problems will be in one area and easier to police.*
- *If you want to have an alcohol ban, what's the point of having bars etc, with outside seating like Hennessy's etc. It is still alcohol and it still assists in the drunken behaviour and violence as if you have a bottle of alcohol on the streets or in a park or at lake front.*
- *Increased police presence on foot patrol late at night when pubs and clubs close.*
- *Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind much of the crime in Rotorua.*
- *More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.*
- *Reduce the incidence of excessive alcohol use and binge drinking across the population.*
- *Reduce the number of liquor outlets in Rotorua. There are far too many and some are very close to schools.*
- *Shorter hours for licensed premises, alcohol is involved in all sorts of crime and violence.*
- *Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.*
- *Watching out for underage drinkers.*
- *We should put more money into our policing as it helps everyone. Control licensing of liquor outlets and clubs so Rotorua continues to be a safe place to live.*

Comments coded to **remove gangs/insignia/undesirable people:**

- *Make the town drug free. Make it illegal to wear hoodies around town.*
- *Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.*

Comments coded to **liquor ban:**

- *A complete liquor ban, alcohol is the root of all evil in Rotorua.*
- *Ban alcohol in all areas.*
- *Have a liquor ban in all the suburbs as well as the CBD as alcohol abuse causes much of the crime.*
- *Have more signs of alcohol free area. Get more affective policing on the street along with Guardians that look like they could do something if the situation arose, as in physical attributes.*
- *Liquor ban everywhere in Rotorua and suburbs.*
- *Maori Wardens and City Safe Guardians need to have the power to enforce the liquor ban with the young teens in town. Alcohol is behind much of the crime in Rotorua.*

Comments coded to **reducing drug use/drug issues:**

- *I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.*
- *Make the town drug free. Make it illegal to wear hoodies around town.*
- *More cameras. Less liquor outlets - far too many in town. Most crime is related to drugs and alcohol.*
- *Nothing, as I think it is the drugs that are behind many crimes and I don't think you can get rid of drugs.*
- *Somehow get rid of drugs, alcohol, and gangs. Also change the general culture that says that sort of thing is acceptable...somehow.*

Comments coded to **raise the drinking age:**

- *A higher drinking age - totally enforced.*

- *I think alcohol and drugs have a lot to do with crime. Put drinking age back up and increase the cost of alcohol.*

Comments coded to **other**:

- *Ban all pokie machines. Only have pokie machines at a casino.*
- *Make the town drug free. Make it illegal to wear hoodies around town.*

14b Thinking about all aspects of safety (eg, accidents as well as intentional injuries) what do you see as the top safety priorities for Rotorua in the next three years? *(Please think about the neighbourhood that you live in, personal safety within the central city and vehicle safety)*

	2012		2011	2010	2012/2011	2011/2010
	Number	Percent	Percent	Percent	change	change
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs	51	12.8%	8.5%	6.4%	4.3%	2.1%
Road safety/boy racers	44	11.0%	17.8%	15.7%	-6.8%	2.1%
More Police/increased presence/community stations	32	8.0%	10.3%	13.1%	-2.3%	-2.9%
Types of crimes (other) that should be targeted	26	6.5%	7.5%	23.5%	-1.0%	-16.0%
Crimes targeting tourists	25	6.3%	3.8%	4.0%	2.5%	-0.3%
Security/guards/cameras (manned)/Maori Wardens/community patrols/unpopular music (to deter loitering youths)	25	6.3%	4.0%	3.0%	2.3%	1.0%
Better traffic controls	23	5.8%	0.5%	11.0%	5.3%	-10.5%
Bars/gambling establishments/wholesalers/drinking issues/liquor ban	22	5.5%	3.0%	5.8%	2.5%	-2.8%
Family violence and education	19	4.8%	5.5%	5.8%	-0.8%	-0.3%
People need to take responsibility for themselves/being aware/report crime/know your neighbours	18	4.5%	1.3%	4.7%	3.3%	-3.5%
Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community	16	4.0%	4.5%	6.3%	-0.5%	-1.8%
Crime prevention	12	3.0%	0.5%	0.0%	2.5%	0.5%
Gangs/insignia/undesirable people	12	3.0%	3.3%	2.3%	-0.3%	1.0%
Building/street improvements (ie, lighting, trees, walkways)	9	2.3%	5.8%	12.7%	-3.5%	-7.0%
Cycling issues	7	1.8%	1.8%	0.0%	0.0%	1.8%
Doing okay now	7	1.8%	0.8%	3.2%	1.0%	-2.5%
Penalties/laws/consequences/discipline	7	1.8%	3.5%	6.5%	-1.8%	-3.0%
Increase Rotorua's prosperity/reduce unemployment	6	1.5%	1.5%	0.0%	0.0%	1.5%
Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service	6	1.5%	1.8%	1.8%	-0.3%	0.0%
Neighbourhood support	4	1.0%	1.0%	2.5%	0.0%	-1.5%
Reducing drug use/drug issues	4	1.0%	2.0%	18.0%	-1.0%	-16.0%
Drink driving education/drink driving	3	0.8%	2.8%	2.4%	-2.0%	0.4%
Protection in Geothermal areas	2	0.5%	1.0%	0.0%	-0.5%	1.0%
Car parking	1	0.3%	0.8%	0.0%	-0.5%	0.8%
Dog control	0	0.0%	0.5%	3.0%	-0.5%	-2.5%
Preparation for natural disasters	0	0.0%	1.0%	0.0%	-1.0%	1.0%
Don't know	88	22.0%	19.3%	0.0%	2.8%	19.3%
Other	14	3.5%	5.0%	4.0%	-1.5%	1.0%
<b>Sample</b>	<b>400</b>					

Note additive as respondents comments could be coded into more than one category.

Comments coded to **better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs:**

- Alcohol issues with youth, binge drinking - tackle this issue.
- Annihilate gangs of youth on the streets and put a stop to large out of control parties. Idiots who are drunk and like to play chicken with cars need to be arrested and if hit, the driver not responsible. Roads are for vehicles, not drunken idiots.
- Control drinking youth and gangsters in general.
- Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.
- Getting rid of #####!, she is a danger to society!.. But otherwise like I said the teen drinking and behaviour problem.
- Promoting alcohol use in moderation. Working with young people. Generating employment.
- Reduce violent crime and incidents around alcohol concerning young people and parties.
- Reducing alcohol related incidents on the streets especially involving young people.
- Targeting youth drinking.
- Youth intervention. Better control of liquor stores and outlets selling to underage people.

Comments coded to **road safety/boy racers:**

- Focus on drink driving and safe driving.
- Police presence. Raise drinking age. People paying more attention to road rules.

Comments coded to **more Police/increased presence/community stations:**

- Controlling the drinking, and cracking down on assault and verbal abuse.
- Police presence. Raise drinking age. People paying more attention to road rules.

Comments coded to **types of crimes (other) that should be targeted:**

- Alcohol & drugs. Violence.
- Controlling the drinking, and cracking down on assault and verbal abuse.
- Family violence to children. Car thefts. Alcohol related crime.
- Reduce violent crime and incidents around alcohol concerning young people and parties.

Comments coded to **security/guards/cameras (manned)/Maori Wardens/community patrols/unpopular music (to deter loitering youths):**

- Tighten up on liquor bans and controls on bars/clubs. If you have Guardians get them out on the streets. Let them be seen and not just walking around shopping, eating, smoking. Also they need to cover a bigger area - there is 5 of them.

Comments coded to **better traffic controls:**

- Less alcohol availability especially for teenagers. Traffic light - red light cameras Fenton Street and Lake Road.

Comments coded to **bars/gambling establishments/wholesalers/drinking issues/liquor ban:**

- Alcohol & drugs. Violence.
- Alcohol issues with youth, binge drinking - tackle this issue.

- Alcohol related offences are a big problem. I'm not sure what could be done to reduce them.
- Control drinking youth and gangsters in general.
- Crack down on alcohol abuse and family abuse.
- Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.
- Gangs, drugs, and alcohol.
- Getting rid of ######!, she is a danger to society!.. But otherwise like I said the teen drinking and behaviour problem.
- Giving the youth something to do and somewhere to go (mainly weekends). Putting up the drinking age.
- Less alcohol availability especially for teenagers. Traffic light - red light cameras Fenton Street and Lake Road.
- Police presence. Raise drinking age. People paying more attention to road rules.
- Promoting alcohol use in moderation. Working with young people. Generating employment.
- Reduce gang and alcohol problems in Rotorua.
- Reduce number of intoxicated people in town, both at night or day - their unpredictable behaviour is a risk to safety of others.
- Reduce violent crime and incidents around alcohol concerning young people and parties.
- Reducing alcohol related incidents on the streets especially involving young people.
- Reducing domestic violence. Protecting children from violence & neglect. Alcohol abuse reduction.
- Screening people who go into shops to buy alcohol to reduce underage drinking.
- Targeting youth drinking.
- The amount of liquor stores all over Rotorua should be reduced so that alcohol consumption goes down.
- Tighten up on liquor bans and controls on bars/clubs. If you have Guardians get them out on the streets. Let them be seen and not just walking around shopping, eating, smoking. Also they need to cover a bigger area - there is 5 of them.
- Youth intervention. Better control of liquor stores and outlets selling to underage people.

Comments coded to **family violence and education:**

- Crack down on alcohol abuse and family abuse.
- Family violence to children. Car thefts. Alcohol related crime.
- Reducing domestic violence. Protecting children from violence & neglect. Alcohol abuse reduction.

Comments coded to **education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community:**

- Education and activity for youth to keep them busier. More speed cameras on main roads. Less pokie machines.

Comments coded to **gangs/insignia/undesirable people:**

- Control drinking youth and gangsters in general.
- Gangs, drugs, and alcohol.
- Reduce gang and alcohol problems in Rotorua.

Comments coded to **increase Rotorua's prosperity/reduce unemployment:**

- Giving the youth something to do and somewhere to go (mainly weekends). Putting up the drinking age.
- Promoting alcohol use in moderation. Working with young people. Generating employment.

Comments coded to **Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service:**

- Family violence to children. Car thefts. Alcohol related crime.

Comments coded to **reducing drug use/drug issues:**

- Alcohol & drugs. Violence.
- Drug problem. The trafficking. Dealing in drugs causes most of the social problem in the community.
- Gangs, drugs, and alcohol.
- Reducing the use of drugs. Not just applicable to Rotorua.

Comments coded to **drink driving education/drink driving:**

- Alcohol is a problem with drinking and driving.
- Drink driving.
- Focus on drink driving and safe driving.