

ROTORUA DISTRICT PERCEPTIONS OF SAFETY SURVEY

2008

PREPARED BY

APR CONSULTANTS

FOR

ROTORUA DISTRICT COUNCIL

JUNE 2008



FOREWORD



Over 400 local residents participated in the 2008 Rotorua District Perceptions of Safety Survey undertaken during the first half of 2008. The survey process followed that of the 2005, 2006 and 2007 Perceptions of Safety surveys on current perceptions held by local Rotorua residents in regard to safety in the district.

The survey is part of an ongoing monitoring tool for Rotorua District Council and provides residents with an opportunity to have their say on matters of personal safety, safety in neighbourhoods, and safety in public places like the Central Business District.

Council is committed to creating a safe and caring community for our residents and visitors. Let's continue to work together to achieve this goal.

A handwritten signature in black ink that reads "Kevin Winters". The signature is written in a cursive, flowing style.

Kevin Winters
Mayor of the Rotorua District

EXECUTIVE SUMMARY

This report presents the results of the 2008 Rotorua District Perceptions of Safety Survey undertaken within the Rotorua District of New Zealand. A total of 403 local residents were surveyed via telephone to establish:

- perceptions of general safety in the Central Business District (CBD);
- perceptions of general safety in the local neighbourhood and the home during the day-time and night-time;
- perceptions of vehicle safety when parked unattended both in the CBD and around the district;
- actual incidents of crime and the frequency of alcohol consumption by offenders; and
- residents' awareness of initiatives currently in place to reduce crime.

The key findings are summarised in this section and detailed in the report that follows.

Key Findings

Safety in the CBD

- More than four-fifths (82.4%) of respondents visited the CBD on a daily or weekly basis (20.6% and 61.8% respectively), compared with 79.2% in 2007, 75.2% in 2006 and 73.9% in 2005.
- During the day-time, 91.9% of respondents felt 'very safe' or 'safe' in the CBD (compared with 90.7% in 2007, 81.2% in 2006 and 86.7% in 2005), while 2.7% of respondents felt 'unsafe' or 'very unsafe' (compared with 3.4% in 2007, 2.7% in 2006 and 5.4% in 2005).

Factors making respondents feel safe in the CBD during the day-time included presence of other people, presence of police, light and security cameras.

Reasons for feeling unsafe in the CBD during the day-time included the presence of undesirables and groups of young people, the bad reputation of the specific area and the distance from the town centre.

During the day-time, the respondents who indicated they felt unsafe, felt this way at:

- City Focus/Post Office and Kuirau Park (two respondents each)
- Rotorua Central Mall and shops on Pukuatua, Haupapa and Arawa streets (one respondent each).

- At night-time, respondents who felt 'very safe' or 'safe' in the CBD dropped to 27.3% (compared with 28.6% in 2007, 23.5% in 2006 and 26.8% in 2005), while 25.6% of respondents felt 'unsafe' or 'very unsafe' (compared with 23.4% in 2007, 17.6% in 2006 and 21.5% in 2005).

Factors making respondents feel safe in the CBD during the night-time included presence of other people, light, the presence of police and security cameras.

Reasons for feeling unsafe in the CBD during the night-time included groups of young people, poor lighting, undesirables, the reputation of the area, proximity to bars/clubs and negative personal experience.

During the night-time, the respondents who indicated they felt unsafe, felt this way at:

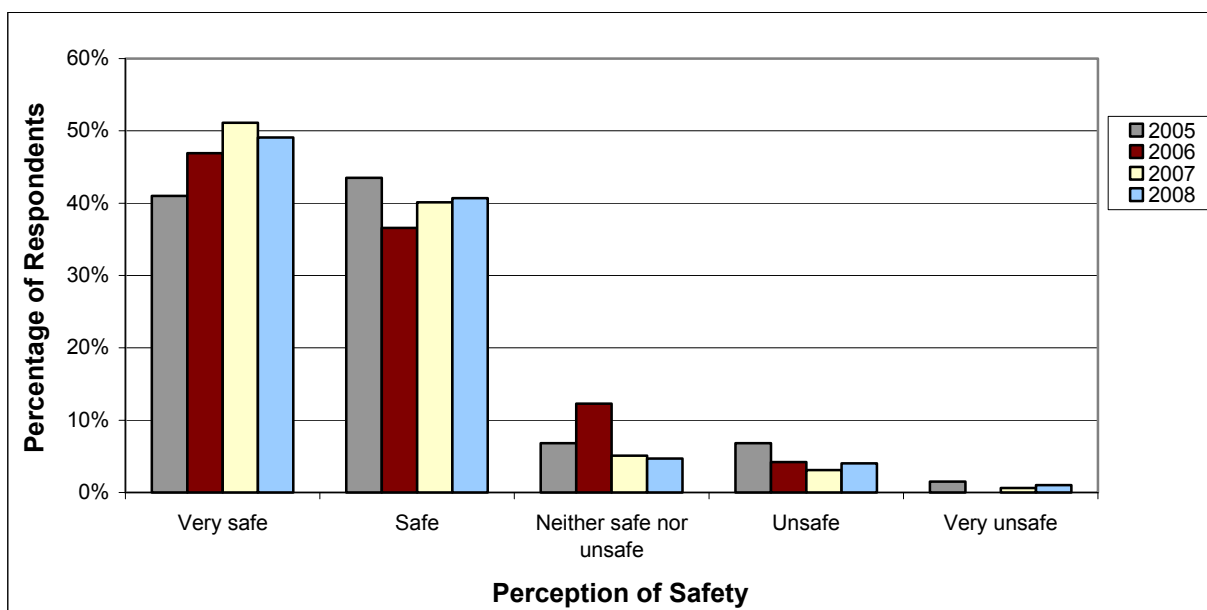
- City Focus/Post Office and the shops on Pukuatua, Haupapa and Arawa streets (17 respondents each)
- The Streat (15 respondents)
- Lake Front (14 respondents).

Vehicle Safety

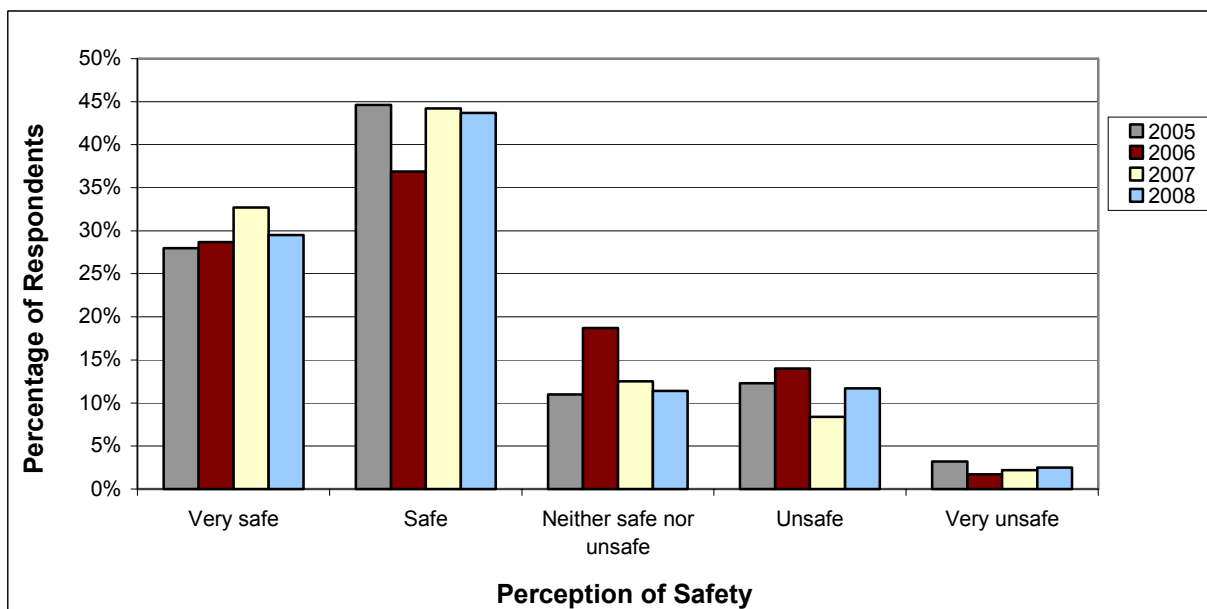
- Respondents were asked if they worry about their vehicle being broken into or stolen when parked in Rotorua's CBD, at any time during the day or night.
- During the day-time, 16.6% 'always worry' or 'usually worry' (compared with 15.8% in 2007, 20.6% in 2006 and 20.5% in 2005), while 24.6% 'sometimes worry' and 53.1% 'never worry'. A further 5.7% of respondents did not park in the CBD during the day-time.
- During the night-time, 31.3% 'always worry' or 'usually worry' (compared with 25.9% in 2007, 27.3% in 2006 and 27.8% in 2005), while 22.8% 'sometimes worry' and 14.6% 'never worry'. Nearly one-third of respondents (30.5%) did not park in the CBD during the night-time.
- More than one-half of respondents (57.8%) felt there are unsafe places to park their vehicle within the CBD (a decrease of 5.9% since 2007). Of those, the most common mentions included:
 - Kuirau Park (69 respondents)
 - Lake Front (68 respondents)
 - Government Gardens (48 respondents)
 - Polynesian Spa (44 respondents)
 - Rotorua Central Mall (35 respondents)
 - Shops on Pukuatua, Haupapa and Arawa streets (31 respondents)
 - 'Other' places mentioned by 87 respondents included supermarket car parks, areas near to the hospitals, side streets, the area around the movie theatre and Spotlight, the area near the car parking building, around the Convention Centre, streets close to the Lake Front (ie, Pukaki, Whakaue and Rangiuuru), Amohia Street and Hinemaru Street.
- Reasons for vehicle concern included isolated locations, poor street lighting, the high number of break-ins and vehicle theft, frequently targeted locations, personal experience with vehicle crime and the presence of 'undesirables'.
- Three-fifths (61.5%) of respondents felt there are unsafe places to park a vehicle in other areas around Rotorua, compared to 67.1% in 2007 and 54.3% in 2006. Of those, the most common mentions included:
 - The Redwood Forest car park (66 respondents)
 - Blue/Green Lake (58 respondents)
 - Okere Falls (54 respondents)
 - Kerosene Creek (37 respondents).

Safety in the Local Neighbourhood and Home

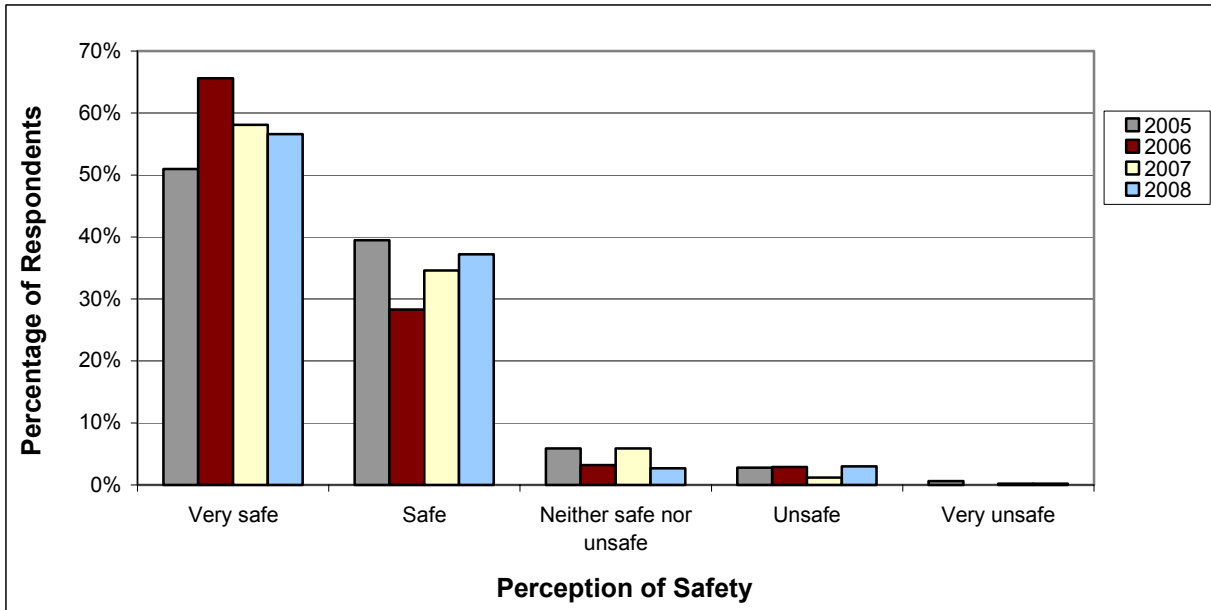
- During the day-time, 89.8% of respondents felt 'very safe' or 'safe' in their local neighbourhood compared to 91.2% in 2007, 83.5% in 2006 and 84.5% in 2005.



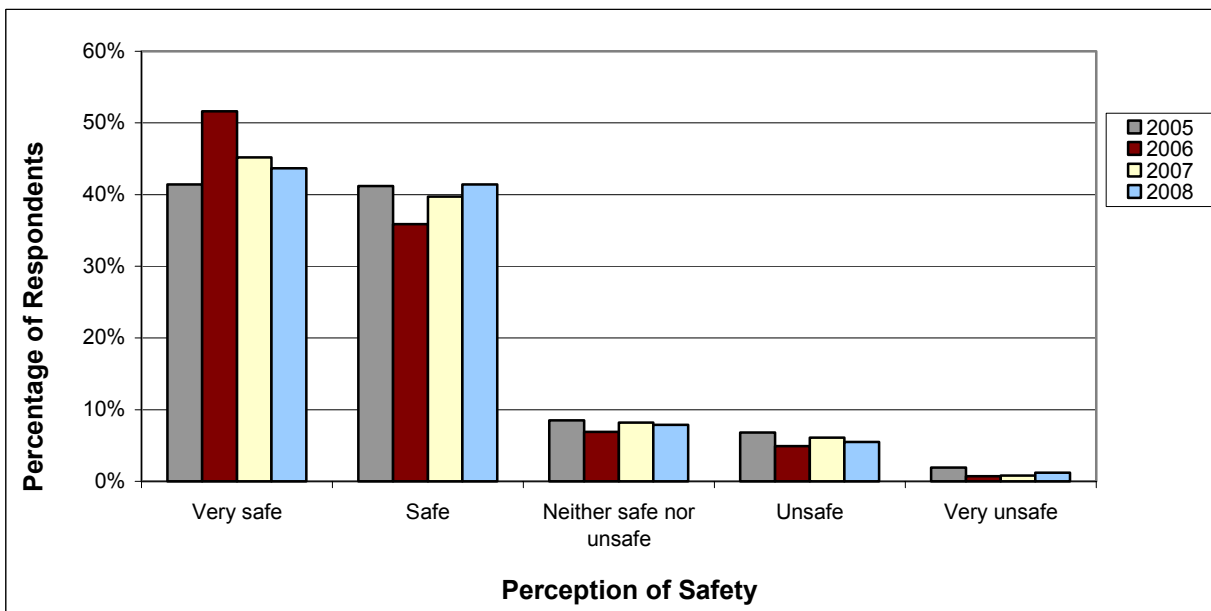
- At night-time 73.2% of respondents felt 'very safe' or 'safe' in their local neighbourhood, compared to 76.9% in 2007, 65.6% in 2006 and 72.6% in 2005.



- During the day-time, 93.8% of respondents felt either 'very safe' or 'safe' in their home compared to 92.7% in 2007, 93.9% in 2006 and 90.5% in 2005.



- At night-time 85.1% of respondents felt 'very safe' or 'safe' in their home, compared to 84.9% in 2007, 87.5% in 2006 and 82.6% in 2005.



Safety in Rotorua

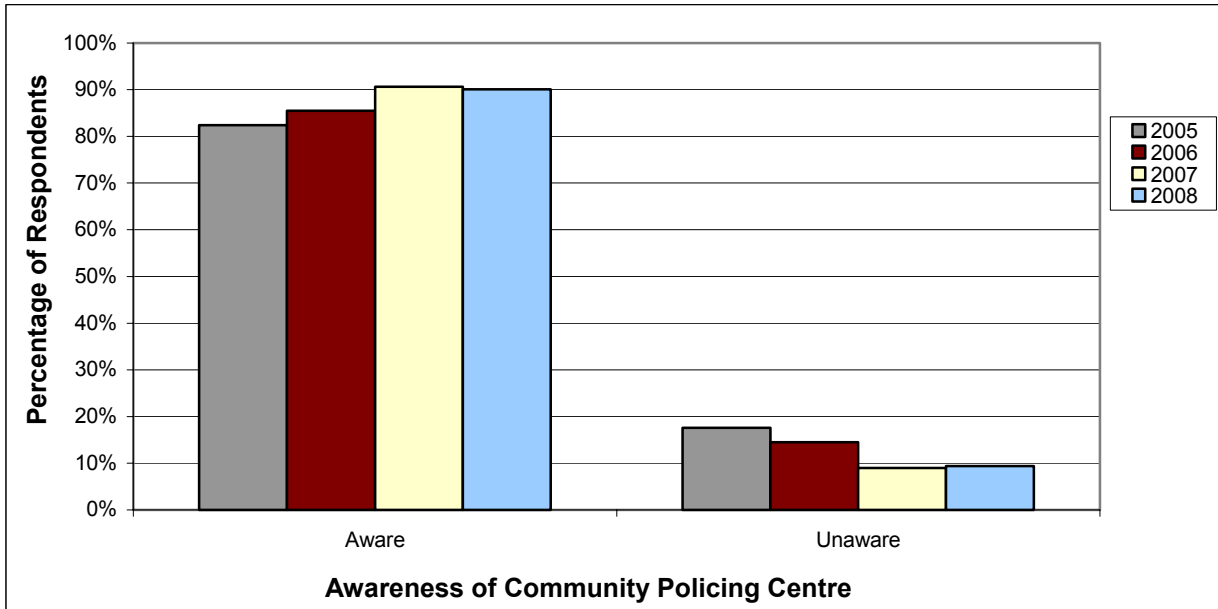
- When asked if they felt that Rotorua is generally a safe place to live, a total of 24.6% of respondents stated 'definitely', followed by 'mostly' (58.3%), 'not really' (13.9%) and 'definitely not' (2.5%).
- Those respondents who stated Rotorua is 'not really'/'definitely not' a safe place to live (16.4%) gave reasons including high crime rate (65.2% of those respondents who stated that Rotorua is 'not really'/'definitely not' a safe place to live), not safe in some areas/undesirables (28.8%) and problems with young people (24.2%). 'Other' reasons specified included drugs, gangs, unemployment, media profile of crime, less police, tourist related crime and personal experience with crime.
- When asked about trusting other people, 46.9% of respondents stated that they 'can trust people', an increase on previous years' results. A similar number (43.9%) stated that you 'can't be too careful when dealing with people' (a decrease from the 2007 results of 46.0%). A further 7.4% could not make a distinction in their trust of other people (ie, 50/50).

Personal Experience with Crime during Last 12 Months (ie, March 2007 - March 2008)

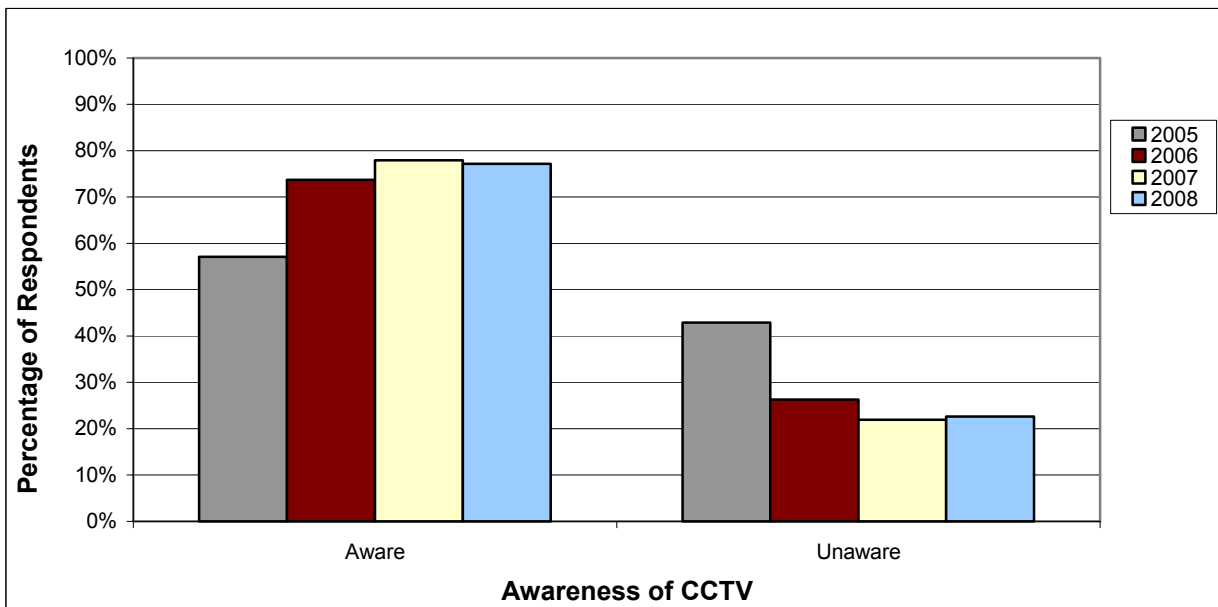
- A total of 16.6% of respondents identified that they or someone in their household had had items stolen from their vehicle over the past 12 months (compared with 12.9% in 2007 and 15.2% in 2006), while 7.9% of respondents identified that they, or someone in their household, had had their vehicle, bike or motorcycle stolen (compared with 7.6% in 2007 and 9.1% in 2006).
- The number of respondents who have experienced someone gaining entry into their home or garage without permission in the past 12 months continued on a small but steady increase to reach 13.2% in 2008, up from 12.5% in 2007 and 11.8% in 2006.
- Four respondents (1.0%) had been victim to theft (or attempted theft) of items they were carrying, continuing the trend of small but steady decreases since 2005.
- Around one-quarter (24.3%) of respondents had been verbally abused by a stranger or person that they did not know well, an increase of 3.0% from 2007. Of the 98 respondents, more than one-quarter (27.6%) were aware the stranger or person in question had been drinking alcohol prior to or during the incident.
- Strangers had physically abused 4.5% of respondents over the past 12 months, an increase on the results for 2007 (3.3%). Over one-third of these respondents (38.9%) were aware their assailant had been drinking alcohol.
- A total of 4.0% of respondents had been frightened for the safety of themselves or family/friends because of the anger, threats or violence of a partner/former partner, up from the 2.7% recorded in 2007 and similar to the 4.4% recorded in 2005. For more than two-thirds (43.8%) of these 16 respondents, alcohol had been consumed by their partner/former partner.
- A further 13.2% of respondents stated that they or someone else in their household had been a victim of a crime (not previously mentioned) over the past 12 months. Crimes mentioned included assault, road rage, theft from a retail business or community facility, suspicious or threatening telephone calls, prowlers, vandalism, theft from property and business related crime. Of the 54 incidences listed, four involved alcohol.
- A total of 34 respondents (8.4%) stated that they had witnessed, or been a victim of a crime, that they had not reported to the police, compared to 10.4% in 2007, 10.1% in 2006 and 12.7% in 2005.

Awareness of Crime Reducing Initiatives

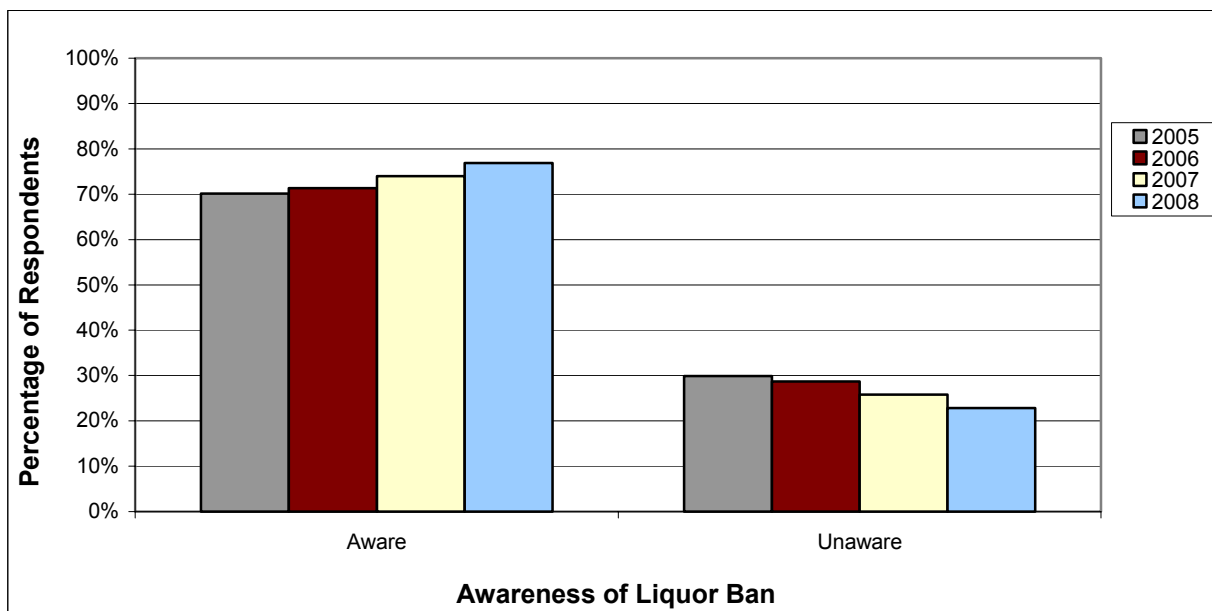
- Awareness of the Community Policing Centre decreased slightly in the 2008 survey. A total of 363 respondents (90.1%) were aware there is a Community Policing Centre in the central city area (compared with 90.6% in 2007, 85.5% in 2006 and 82.4% in 2005). In 2008, 93.4% of these respondents who were aware of the Community Policing Centre were able to pinpoint its correct location at the City Focus.



- More than three-quarters of respondents (77.2%) were aware of CCTV in the central city area; a negligible decrease in awareness since 2007. Of these respondents, 75.5% believed CCTV to be 'very useful' or 'useful' in making the central city area a safer place (an increase from the 70.8% recorded in 2007).



- A total of 76.9% of respondents were aware of the liquor ban currently in effect in the central city area. This is an increase from awareness levels in previous years. Of these respondents, 74.5% believed the ban to be 'very useful' or 'useful' in making the central city area a safer place (up from 65.6% in 2007).

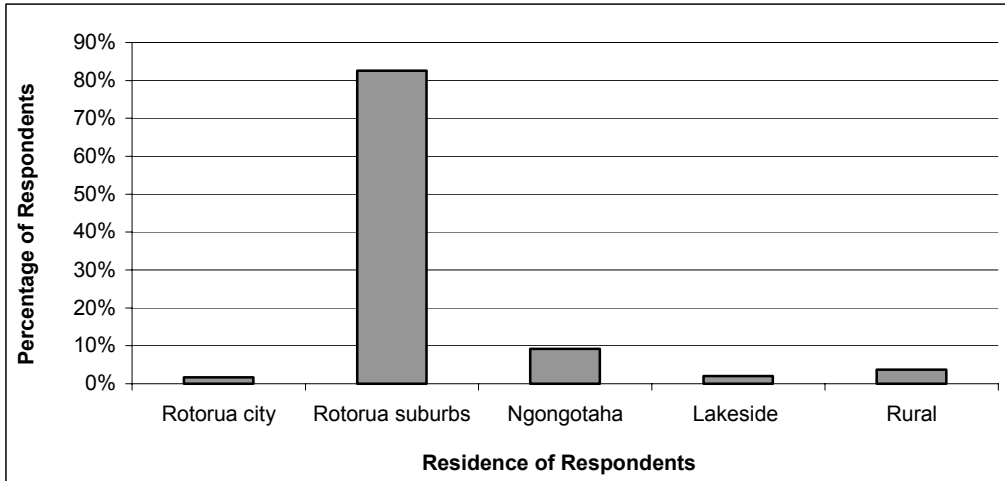


Ways to Make Rotorua Safer

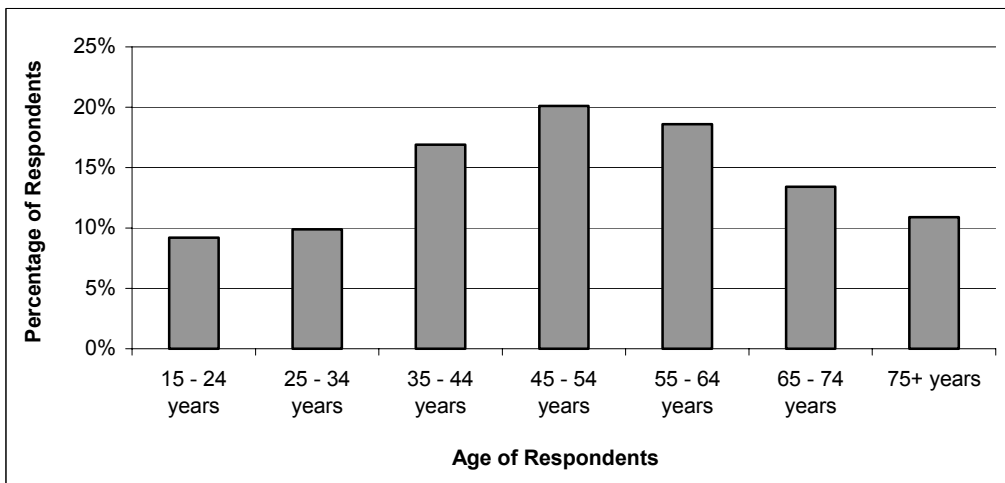
- Respondents were asked what could be done to make Rotorua a safer place. As respondents could state more than one answer the following percentages are not additive. Comments related to:
 - Policing (30.0%)
 - More security (ie, guards, cameras and Maori wardens) (13.2%)
 - Better parenting/support for youth and removing gangs of youths/undesirables (12.9%)
 - Penalties/laws (7.4%)
 - Building/street improvement (6.9%)
 - Taking responsibility for yourself and being aware (5.7%)
 - Neighbourhood support (4.5%)
 - Crime targeting tourists (4.0%).

Sample Demographics

- Of the 403 respondents in the sample, 51.9% were female and 46.7% were male.
- Respondents were spread throughout Rotorua's electoral wards. Respondents lived in the following locations:



- Respondents' ages were as follows:



- Nearly two-thirds (63.5%) identified themselves as New Zealand European/Pakeha, followed by New Zealand Maori (30.3%), Asian (3.2%) and Pasifika (1.2%).

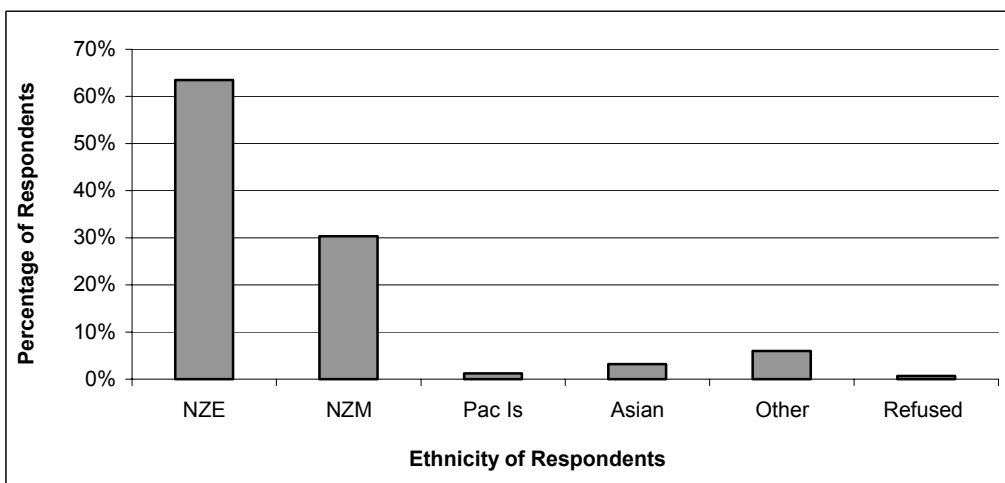


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1.0 INTRODUCTION

APR Consultants was commissioned by the Rotorua District Council to undertake an assessment of Rotorua residents' perceptions of safety within the District. This process is a repeat of research undertaken in 2005, 2006 and 2007.

The objectives of this survey were to establish Rotorua District residents' perceptions of safety with regard to:

- perceptions of general safety in the Rotorua District during daylight hours (location(s), and reason(s) for that response);
- perceptions of general safety in the Rotorua District when it is dark (location(s), and reason(s) for that response);
- vehicle safety when parked and left unattended by owner (location(s), and reason(s) for that response);
- actual incidents of crime in the Rotorua District, and the frequency of alcohol consumption by offenders (location(s), crime type, time of day etc); and
- awareness (ie, location of community policing centres in the Rotorua District, CCTV operation, existence of liquor ban).

This report presents the results of telephone interviews conducted with Rotorua District residents in 2008 and provides comparisons with the 2005, 2006 and 2007 survey results.

1.1 Definitions

For the purpose of this survey the following definitions have been used:

| Definitions | |
|-------------------|--|
| CBD | The Central Business District is the area between and including Kuirau Park up Ranolf Street to the Lake Front, along to Sulphur Point, down to Victoria Street and back up Ranolf Street (the area covered by the Liquor Ban Bylaw 2003). Key landmark areas included are: <ul style="list-style-type: none"> ▪ Rotorua Central Mall; ▪ Skateboard Park; ▪ Government Gardens/Blue Baths/Polynesian Spa area; and ▪ Ti Street "triangle". Refer to Appendix 1 to view a map of the Rotorua CBD. |
| Park areas | All park areas in the CBD (ie, gardens, shrubs/trees) including Sulphur Point, Kuirau Park, Government Gardens and the Lake Front. |
| The Street | Lower end of Tutanekai Street including side streets (ie, high concentrations of bars, restaurants and cafés). |

Other definitions relating to crime type are included here for the reader's reference¹.

| Definitions | |
|---|--|
| Burglary (section 231 of Crimes Act 1961) | <p>(1) Everyone who commits burglary and is liable to imprisonment for a term not exceeding 10 years who:</p> <ol style="list-style-type: none"> a) Enters any building or ship, or part of a building or ship, without authority and with intent to commit a crime in the building or ship; or b) Having entered any building or ship, remains in it without authority and with intent to commit a crime in the building or ship <p>(2) In this section and in section 232, "building" means any building or structure of any description, whether permanent or temporary; and includes a tent, caravan, or houseboat; and also includes any enclosed yard or any closed cave or closed tunnel.</p> <p>(3) For the purposes of this section and section 232:</p> <ol style="list-style-type: none"> a) entrance into a building or ship is made as soon as any part of the body of the person making the entrance, or any part of any instrument used by that person, is within the building or ship; and b) everyone who gains entrance to a building or ship by any threat or artifice used for that purpose is to be treated as having entered without authority. |
| Theft (Stealing) (Section 219 of Crimes Act 1961) | <p>(1) Theft or stealing is the act of:</p> <ol style="list-style-type: none"> a) dishonestly and without claim or right, taking any property with intent to deprive any owner permanently of that property or of any interest in that property; or b) dishonestly and without claim or right, using or dealing with any property with intent to deprive any owner permanently of that property or of any interest in that property after obtaining possession or control over, the property in whatever manner. <p>(2) An intent to deprive any owner permanently of property includes an intent to deal with property in such a manner that:</p> <ol style="list-style-type: none"> a) the property cannot be returned to any owner in the same condition; or b) any owner is likely to be permanently deprived of the property or of any interest in the property. <p>(3) In this section, taking does not include obtaining ownership or possession of, or control over, any property with the consent of the person from whom it is obtained, whether or not consent is obtained by deception.</p> <p>(4) For tangible property, theft is committed by a taking when the offender moves the property or causes it to be moved.</p> <ul style="list-style-type: none"> ▪ <i>Theft ex-car is theft of an item from a car, not theft of the car.</i> ▪ <i>Theft of a car occurs when a car is stolen other than for the purpose of joyriding.</i> ▪ <i>Joyriders or people who take vehicles just for the purpose of transportation are dealt with by this section.</i> |
| Conversion of vehicle or other conveyance (unlawful taking) (section 226 of the Crimes Act 1961) | <p>(1) Everyone is liable to imprisonment for a term not exceeding seven years who dishonestly and without claim of right, but not so as to be guilty of theft, takes or uses for his or her own purposes or another person's purposes:</p> <ol style="list-style-type: none"> a) any vehicle, ship or aircraft; or b) any part of any vehicle, ship or aircraft; or c) any horse. <p>(2) Everyone is liable to imprisonment for a term not exceeding two years who attempts to commit the offence in subsection (1) or who, dishonestly and without claim of right, interferes with, or gets into or upon, any vehicle, ship or aircraft.</p> |
| Robbery (Section 234 of the Crimes Act 1961) | <p>(1) Robbery is theft accompanied by violence or threats of violence, to any person or property, used to extort the property stolen or to prevent or overcome resistance to its being stolen.</p> |

¹ Definitions obtained from Rotorua Police Intelligence Unit, Rotorua Police Station, 2005.

2.0 METHODOLOGY

A total of 403 telephone interviews were conducted with Rotorua District residents during the period 25th March to 11th May 2008.

2.1 Sample Details

A random sample of residential telephone numbers was generated using the Rotorua Telecom White Pages. The survey sample was based on Rotorua's four electoral wards and was structured to ensure a sufficient number of respondents from each ward. The sample was also stratified according to gender, age and ethnicity (refer to Table 1).

Table 1 – Sample details

| | Number of respondents interviewed | 2008 results (%) | 2007 results (%) | 2006 results (%) | 2005 results (%) |
|-----------------|-----------------------------------|------------------|------------------|------------------|------------------|
| Electoral ward | | | | | |
| ▪ North | 106 | 26.3% | 21.3% | 25.6% | 25.9% |
| ▪ South | 98 | 24.3% | 24.7% | 24.1% | 24.8% |
| ▪ East | 98 | 24.3% | 23.7% | 24.8% | 24.8% |
| ▪ West | 98 | 24.3% | 30.3% | 25.3% | 24.4% |
| Gender | | | | | |
| ▪ Male | 188 | 46.7% | 40.5% | 39.1% | 45.2% |
| ▪ Female | 209 | 51.9% | 58.5% | 60.7% | 54.8% |
| Age | | | | | |
| ▪ 15 – 34 years | 77 | 19.1% | 17.6% | 17.7% | 23.8% |
| ▪ 35 – 54 years | 149 | 37.0% | 43.4% | 31.5% | 35.7% |
| ▪ 55 – 74 years | 129 | 32.0% | 30.7% | 38.4% | 28.7% |
| ▪ 75+ years | 44 | 10.9% | 7.6% | 11.8% | 11.9% |
| Ethnicity* | | | | | |
| ▪ NZ European | 256 | 63.5% | 64.0% | 63.9% | 63.9% |
| ▪ NZ Maori | 122 | 30.3% | 32.1% | 30.7% | 28.9% |
| ▪ Pasifika | 5 | 1.2% | 0.6% | 0.7% | 2.1% |
| ▪ Asian | 13 | 3.2% | 0.8% | 0.5% | 2.1% |
| ▪ Other | 24 | 6.0% | 1.4% | 3.7% | 3.0% |

* In 2008 respondents belonging to multiple ethnic groups were included in all groups; therefore 2008 ethnicity data is not additive.

2.2 Questionnaire Development

The questionnaire for the telephone survey was similar to that used in the previous Rotorua District Perceptions of Safety Survey, with the original form designed by APR Consultants and Rotorua District Council. Minor improvements were made to the form following the 2005 research, while additional alcohol related questions were added to Q10 for the 2007 research (refer to Appendix 2).

2.3 Telephone Surveying Procedure

Experienced telephone interviewers were briefed and trained to a high standard regarding the survey form and the survey's objectives.

Each interview lasted 10-15 minutes on average and restrictions were placed on the times for calling respondents. Qualifiers were in place to ensure a minimum respondent age of 15 years. The survey

was administered at varying times throughout the day, and interviewers made three calling attempts to each contact in order to mitigate non-response bias.

Quota booster surveying was undertaken to ensure that the sample reflected the demographics of the Rotorua population.

2.4 Results and Analysis

All responses were analysed by computer and an accuracy audit of the data entry process was undertaken on 5.0% of data. At a 95% confidence level, all results have a margin of error of +/- 4.9%.

It should be noted that all percentages in this report have been rounded to one decimal place.

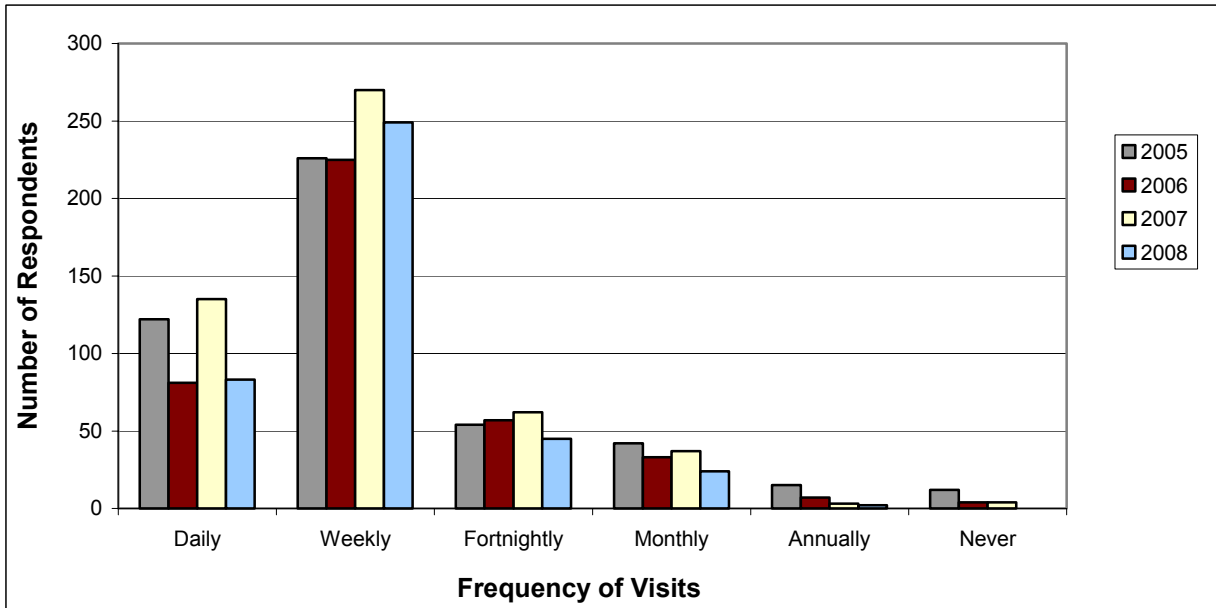
A detailed analysis of the survey results has been provided in Appendix 3.

3.0 RESULTS

3.1 Safety in the Central Business District (CBD)

Respondents were asked to state how often they visit the central city area (refer to Figure 1). One-fifth of respondents (20.6%) visited the CBD daily and three-fifths (61.8%) visited on a weekly basis. A further 45 respondents (11.2%) visited fortnightly, 24 respondents (6.0%) visited monthly and 0.5% visited annually. No respondents stated they never visit the CBD. The 2008 results show a higher percentage of respondents visiting the CBD on a weekly basis (61.8%), compared to 2007 (52.8%), 2006 (55.3%) and 2005 (48.0%) results.

Figure 1 – Number of visits to Rotorua’s CBD

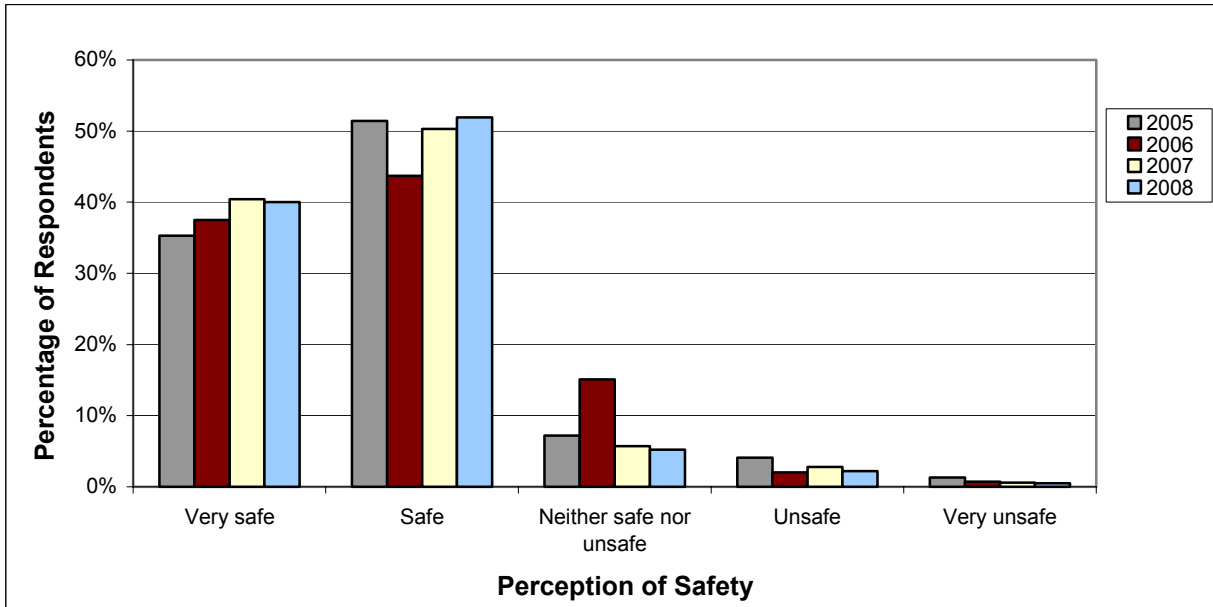


3.1.1 Overall Perception of Safety in Rotorua’s CBD

Respondents felt safer in the CBD during the day-time than during the night-time.

During the day-time, the majority (91.9%) of respondents stated they felt ‘very safe’ or ‘safe’. This can be compared to results of 90.7% in 2007, 81.2% in 2006 and 86.7% in 2005, which highlights that over the last three years residents have been feeling progressively safer in the CBD during the daytime. A further 5.2% of respondents stated they felt ‘neither safe nor unsafe’; similar to the 2007 results. A total of 11 respondents (2.7%) gave negative safety ratings; 2.2% stated ‘unsafe’ and 0.5% stated ‘very unsafe’. This is a decrease from the 2007 results, returning results to the level seen in 2006 (refer to Figure 2).

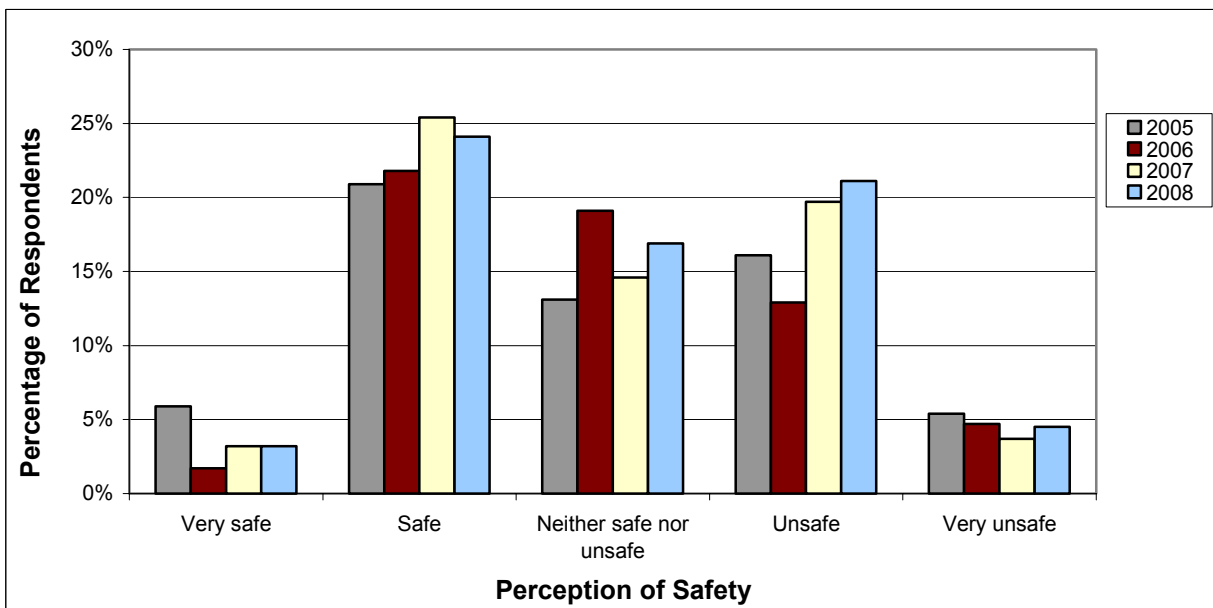
Figure 2 – Respondents' perceptions of safety in Rotorua's CBD during the day-time



Feelings of safety in the CBD during the night-time decreased in 2008, with 27.3% of respondents stating they felt 'very safe' or 'safe' (down from 28.6% in 2007). While feelings of safety have decreased compared with 2007, the 2008 results are an improvement on the 2006 and 2005 results, when 23.5% and 26.8% of respondents respectively said they felt 'very safe' or 'safe'. In 2008 a further 16.9% of respondents stated they felt 'neither safe nor unsafe'.

Around one-quarter (25.6%) of respondents gave a negative safety rating in 2007; with 21.1% stating they felt 'unsafe' and 4.5% stating 'very unsafe' (refer to Figure 3). The number of respondents who gave a negative safety rating has increased over the last three survey periods, with 23.4% of respondents feeling 'unsafe' or 'very unsafe' in the CBD at night-time in 2007 and 17.6% with the same feelings in 2006. A further 121 respondents (30.0%) did not visit the CBD during night-time hours. This is a decrease compared with all previous survey periods.

Figure 3 – Respondents' perceptions of safety in Rotorua's CBD during the night-time



3.1.2 Day-Time Safety in the CBD

The 370 respondents who gave positive safety ratings were asked what factors make them feel safe in the central city during the day-time. The most commonly mentioned factor was the presence of other people (46.2% of respondents who gave a positive safety rating), a decrease from the 53.0% recorded in 2007. Both 'presence of police' (13.0%) and 'light' (11.9%) recorded increases compared to 2007 results, while 'security cameras' decreased from 2007, down to 2.4% of respondents.

A further 151 respondents (40.8%) specified other factors with comments including not being given any reason to feel unsafe, confidence in own ability to look after oneself, being a local person and knowing the area well or being in the CBD with others.

The 11 respondents who gave a negative safety rating (2.7% of the total) were asked if there are particular areas of the CBD where they felt most unsafe during the day-time. A total of nine respondents stated unsafe areas including City Focus/Post Office and Kuirau Park (each with 22.2% or two of the respondents who stated an unsafe area) and Rotorua Central Mall and the shops on Pukuatua, Haupapa and Arawa streets (each with 11.1% or one respondent). The shops on Pukuatua, Haupapa and Arawa streets featured in the top four in both 2007 and 2008, while City Focus/Post Office, Kuirau Park and Rotorua Central Mall have featured in the top four in all four survey periods. All of the top four locations were mentioned less frequently in 2008 than in any other survey period.

Table 2 – CBD locations identified to be most unsafe during the day-time

| | Number | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 change | 2007/2006 change | 2006/2005 change |
|---|----------|---------------|--------------|--------------|--------------|--------------|--------------|-------------|--------------|---------------------|---------------------|---------------------|
| | | Percent | % tot sample | % tot sample | % tot sample | % tot sample | % tot sample | | | | | |
| City Focus/Post Office | 2 | 22.2% | 0.5% | 2.3% | 0.7% | 1.5% | -1.9% | 1.6% | -0.8% | | | |
| Kuirau Park | 2 | 22.2% | 0.5% | 0.6% | 0.7% | 0.9% | -0.1% | -0.2% | -0.1% | | | |
| Rotorua Central Mall | 1 | 11.1% | 0.2% | 1.4% | 1.2% | 0.9% | -1.1% | 0.1% | 0.4% | | | |
| Shops on Pukuatua, Haupapa and Arawa streets | 1 | 11.1% | 0.2% | 0.6% | 0.2% | 0.4% | -0.3% | 0.3% | -0.2% | | | |
| Government Gardens | 0 | 0.0% | 0.0% | 0.2% | 0.2% | 0.2% | -0.2% | -0.1% | 0.0% | | | |
| Lake Front | 0 | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | -0.2% | 0.0% | | | |
| Museum | 0 | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | -0.2% | 0.0% | | | |
| Polynesian Spa | 0 | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | -0.2% | 0.0% | | | |
| Shops on Eruera and Hinemoa streets | 0 | 0.0% | 0.0% | 0.0% | 0.2% | 0.4% | 0.0% | -0.2% | -0.2% | | | |
| Shops on or near Tutaneke Street | 0 | 0.0% | 0.0% | 0.2% | 0.0% | 0.4% | -0.2% | 0.2% | -0.4% | | | |
| Sulphur Point | 0 | 0.0% | 0.0% | 0.2% | 0.5% | 0.0% | -0.2% | -0.3% | 0.5% | | | |
| The park areas | 0 | 0.0% | 0.0% | 0.0% | 0.5% | 0.7% | 0.0% | -0.5% | -0.2% | | | |
| The Street (and/or central city bars and clubs) | 0 | 0.0% | 0.0% | 0.0% | 0.5% | 0.4% | 0.0% | -0.5% | 0.1% | | | |
| Other | 2 | 22.2% | 0.5% | 0.4% | 0.2% | 0.2% | 0.1% | 0.1% | 0.0% | | | |
| I feel unsafe everywhere in the CBD | 3 | 33.3% | 0.7% | 0.4% | 0.0% | 1.7% | 0.4% | 0.4% | -1.7% | | | |
| Don't know | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | | |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | -1.3% | | | |
| Sample | 9 | 100.0% | 2.2% | 2.9% | 2.0% | 5.4% | -0.7% | 1.0% | -3.5% | | | |

Note: Not additive as respondents could identify multiple locations.

Reasons for feeling unsafe at the City Focus/Post Office during the day-time included the presence of undesirables and young people. Undesirables were also identified as making the Rotorua Central Mall unsafe, while the bad reputation and distance from the town centre made people feel unsafe in both the Kuirau Park area and at the shops on Pukuatua, Haupapa and Arawa streets.

3.1.3 Night-Time Safety in the CBD

Respondents were asked what factors make them feel safe in the central city during the night-time. Factors most commonly mentioned included the presence of other people (49.1%), light (18.2%), the presence of police (10.9%) and security cameras (8.2%). All these factors increased in frequency compared with 2007, with the exception of 'light' which decreased by 5.3%, following a decrease of all factors between 2006 and 2007.

A total of 56 respondents (50.9%) specified other factors which make them feel safe at night-time including always with others, no experience of trouble, and a sense of confidence in self. A number of respondents indicated they are not out late, and do not go to isolated areas.

The 103 respondents who gave a negative safety rating (25.6% of the total) were asked if there are particular areas of the CBD where they felt most unsafe during the night-time; 60.2% (62 people) stated yes, a decrease from the 81.5% recorded in 2007, but an increase from the 2005 and 2006 results.

A total of 12.9% of respondents who specified unsafe areas, felt unsafe everywhere in the CBD during the night-time, down from 18.6% in 2007. Areas specified as most unsafe included City Focus/Post Office and the shops on Pukuatua, Haupapa and Arawa streets (each with 27.4%), The Streat (24.2%), and the Lake Front (22.6%). With the exception of The Streat, all four locations recorded a decrease in mentions compared with 2007.

In 2007 Kuirau Park, City Focus/Post Office, the Lake Front and the shops on Pukuatua, Haupapa and Arawa streets were identified as the most unsafe areas.

Table 3 – CBD locations identified to be most unsafe during the night-time

| | 2008 | | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---|-----------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Number | Percent | % tot sample | % tot sample | % tot sample | % tot sample | change | change | change |
| City Focus/Post Office | 17 | 27.4% | 4.2% | 5.9% | 2.5% | 3.7% | -1.7% | 3.4% | -1.2% |
| Shops on Pukuatua, Haupapa and Arawa streets | 17 | 27.4% | 4.2% | 5.7% | 0.2% | 1.5% | -1.5% | 5.4% | -1.3% |
| The Streat (and/or central city bars and clubs) | 15 | 24.2% | 3.7% | 1.6% | 1.7% | 2.0% | 2.2% | -0.2% | -0.2% |
| Lake Front | 14 | 22.6% | 3.5% | 5.9% | 1.7% | 1.7% | -2.4% | 4.2% | 0.0% |
| Rotorua Central Mall | 12 | 19.4% | 3.0% | 2.0% | 1.0% | 1.7% | 1.0% | 1.0% | -0.8% |
| Kuirau Park | 11 | 17.7% | 2.7% | 6.3% | 2.0% | 2.0% | -3.5% | 4.3% | 0.0% |
| Government Gardens | 8 | 12.9% | 2.0% | 3.1% | 0.7% | 0.2% | -1.1% | 2.4% | 0.5% |
| Shops on Eruera and Hinemoa streets | 8 | 12.9% | 2.0% | 3.5% | 0.2% | 1.1% | -1.5% | 3.3% | -0.8% |
| Polynesian Spa | 6 | 9.7% | 1.5% | 0.6% | 0.2% | 0.2% | 0.9% | 0.3% | 0.0% |
| Museum | 5 | 8.1% | 1.2% | 0.6% | 1.0% | 0.2% | 0.7% | -0.4% | 0.8% |
| Sulphur Point | 5 | 8.1% | 1.2% | 1.2% | 1.0% | 0.4% | 0.1% | 0.2% | 0.5% |
| Shops on or near Tutanekei Street | 3 | 4.8% | 0.7% | 0.6% | 0.5% | 0.9% | 0.2% | 0.1% | -0.4% |
| The park areas | 2 | 3.2% | 0.5% | 1.0% | 0.7% | 1.1% | -0.5% | 0.2% | -0.4% |
| Other | 16 | 25.8% | 4.0% | 3.9% | 2.0% | 1.1% | 0.1% | 1.9% | 0.9% |
| I feel unsafe everywhere in the CBD | 8 | 12.9% | 2.0% | 3.5% | 1.2% | 1.3% | -1.5% | 2.3% | -0.1% |
| Don't know | 0 | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | -0.2% | 0.2% | 0.0% |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Sample | 62 | 100.0% | 15.4% | 19.0% | 7.4% | 10.2% | -3.6% | 11.6% | -2.9% |

Note: Not additive as respondents could identify multiple locations.

Reasons for feeling unsafe at the City Focus/Post Office area during the night-time included the presence of undesirables and groups of young people, negative personal experience in the area, frequency of crime and the number of bars/clubs nearby. Reasons for feeling unsafe around the shops on Pukuatua, Haupapa and Arawa streets included poor lighting, the number of bars/clubs, especially those with "rowdy" elements and the presence of undesirables/young people. Drunks, the proximity to bars/clubs and groups of young people were mentioned as reasons for feeling unsafe around The Streat, while groups of young people/undesirables, the reputation of the area and the lack of people around were identified as making the Lake Front unsafe during the night-time.

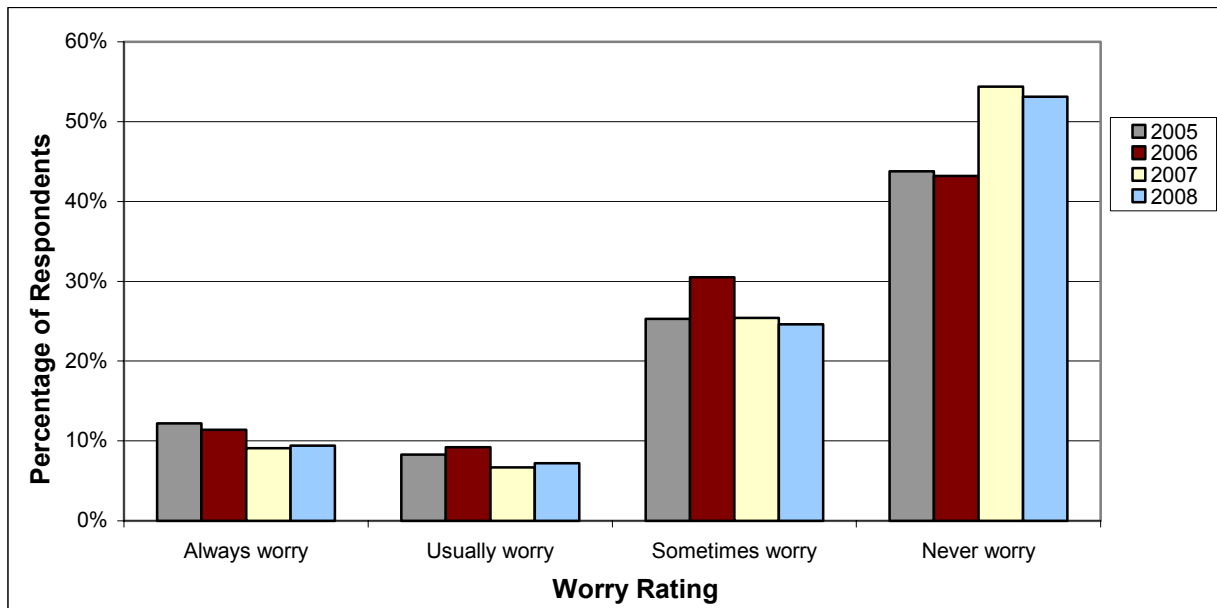
3.2 Vehicle Safety

3.2.1 Vehicle Safety in the CBD

Respondents were asked if they worry about their vehicle being broken into or stolen when parked in Rotorua's CBD, at any time during the day or night.

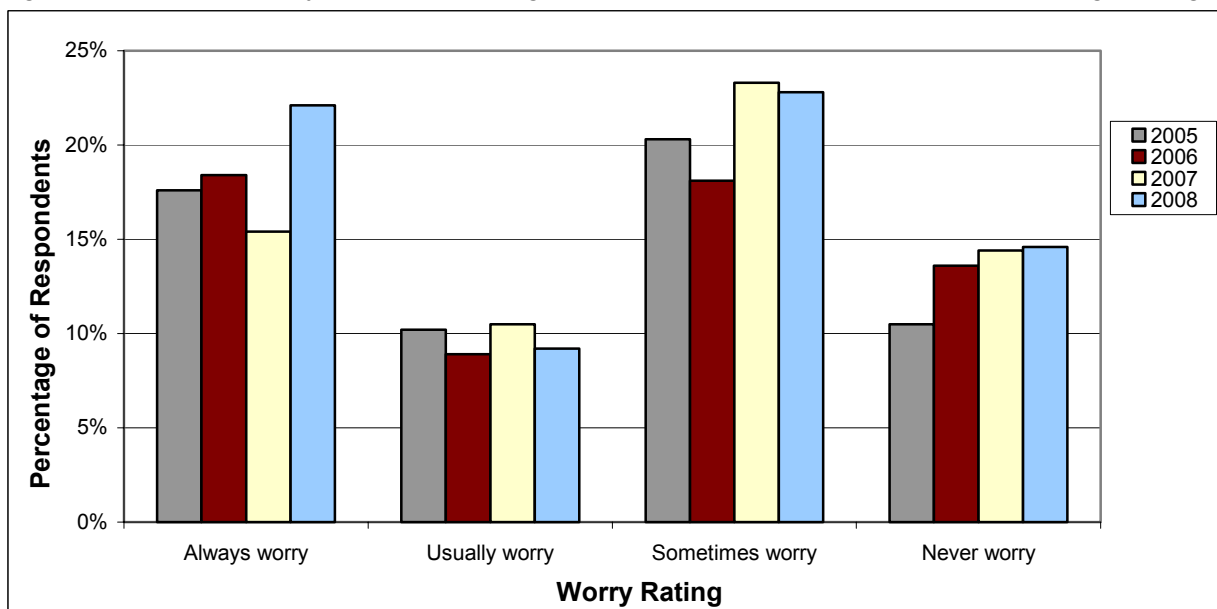
During the day-time, 16.6% stated that they 'always worry' or 'usually worry' (9.4% and 7.2% respectively) about their vehicle; this is an increase from the 15.8% recorded in 2007, but down from the 2006 and 2005 results (20.6% and 20.5% respectively). A further 24.6% stated that they 'sometimes worry', while more than half of respondents (53.1%) 'never worry'. A total of 23 respondents (5.7%) indicated they did not park in the CBD during the day-time (compared with 4.1% in 2007).

Figure 4 – Level of worry for vehicle being broken into/stolen in Rotorua's CBD during the day-time



More respondents were worried about their vehicle being broken into or stolen when parked in Rotorua's CBD during the night-time than during the daytime. Nearly one-third (31.3%) stated that they 'always worry' or 'usually worry' (9.4% and 7.2% respectively); this is an increase from the 25.9% recorded in 2007, with respondents who 'always worry' increasing by 6.7%. In 2008, 22.8% 'sometimes worry' and 14.6% 'never worry' (refer to Figure 5). Nearly one-third of respondents (30.5%) did not park in the CBD during the night-time compared with 35.3% in 2007, 39.7% in 2006 and 35.1% in the 2005 survey.

Figure 5 – Level of worry for vehicle being broken into/stolen in Rotorua's CBD during the night-time



More than one-half of respondents (57.8%) felt there are unsafe places to park their vehicle within the central city area; this is a decrease from both the 2007 results (63.7%) and the 2006 results (66.7%). A further 19.1% felt there were no unsafe areas to park, while a similar number (20.8%) did not know.

Places identified as being most unsafe to park a vehicle in the CBD included Kuirau Park (29.6% of respondents who identified an unsafe place to park), the Lake Front (29.2%), the Government Gardens (20.6%) and the Polynesian Spa (18.9%) (refer to Table 4).

A total of 25 respondents (10.7%) felt unsafe parking everywhere in the CBD; a similar result to 2007.

In 2006 the places identified as most unsafe to park were the same as in 2008, while in 2007 and 2005 the places identified as most unsafe to park included Kuirau Park, the Lake Front, the Government Gardens and Rotorua Central Mall.

Other areas identified as being unsafe to park by 37.3% of respondents (who identified an unsafe place to park) included supermarket car parks, areas near to the hospitals, side streets, the area around the movie theatre and Spotlight, the area near the car parking building, around the Convention Centre, streets close to the Lake Front (ie, Pukaki, Whakaue and Rangiuuru), Amohia Street and Hinemaru Street.

Table 4 – Most unsafe places to park a vehicle in Rotorua's CBD

| | 2008 | | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---|------------|---------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Number | Percent | % tot sample | % tot sample | % tot sample | % tot sample | change | change | change |
| Kuirau Park | 69 | 29.6% | 17.1% | 21.3% | 27.5% | 14.4% | -4.2% | -6.2% | 13.1% |
| Lake Front | 68 | 29.2% | 16.9% | 15.1% | 17.7% | 9.8% | 1.8% | -2.6% | 7.9% |
| Government Gardens | 48 | 20.6% | 11.9% | 12.1% | 18.7% | 9.2% | -0.2% | -6.5% | 9.5% |
| Polynesian Spa | 44 | 18.9% | 10.9% | 7.4% | 12.8% | 5.7% | 3.5% | -5.3% | 7.1% |
| Rotorua Central Mall | 35 | 15.0% | 8.7% | 9.8% | 8.4% | 5.9% | -1.1% | 1.4% | 2.5% |
| Shops on Pukuatua, Haupapa and Arawa streets | 31 | 13.3% | 7.7% | 9.6% | 2.7% | 2.0% | -1.9% | 6.9% | 0.7% |
| Sulphur Point | 28 | 12.0% | 6.9% | 3.5% | 6.4% | 3.9% | 3.4% | -2.9% | 2.5% |
| Museum | 23 | 9.9% | 5.7% | 2.3% | 6.9% | 1.1% | 3.4% | -4.5% | 5.8% |
| Shops on Eruera and Hinemoa streets | 18 | 7.7% | 4.5% | 6.5% | 1.2% | 1.1% | -2.0% | 5.2% | 0.1% |
| The Streat (and/or central city bars and clubs) | 8 | 3.4% | 2.0% | 1.8% | 4.9% | 2.0% | 0.2% | -3.2% | 3.0% |
| The park areas | 3 | 1.3% | 0.7% | 1.8% | 1.2% | 0.9% | -1.0% | 0.5% | 0.4% |
| City Focus/Post Office | 2 | 0.9% | 0.5% | 1.2% | 1.5% | 0.4% | -0.7% | -0.3% | 1.0% |
| Shops on or near Tutanekai Street | 2 | 0.9% | 0.5% | 0.4% | 1.0% | 0.4% | 0.1% | -0.6% | 0.5% |
| Other | 87 | 37.3% | 21.6% | 24.5% | 34.4% | 21.8% | -2.9% | -9.9% | 12.6% |
| It is unsafe to park everywhere in the CBD | 25 | 10.7% | 6.2% | 6.8% | 6.6% | 4.4% | -0.6% | 0.2% | 2.3% |
| Don't know | 5 | 2.1% | 1.2% | 2.5% | 0.7% | 1.1% | -1.3% | 1.8% | -0.4% |
| Not specified | 6 | 2.6% | 1.5% | 0.2% | 0.2% | 0.0% | 1.3% | -0.1% | 0.2% |
| Sample | 233 | | 57.8% | 63.2% | 66.1% | 48.8% | -5.4% | -2.9% | 17.3% |

Note: Not additive as respondents could identify multiple locations.

Respondents gave a variety of reasons as to why certain areas are unsafe to park within Rotorua's CBD. General comments included isolated locations, poor street lighting, the high number of break-ins and vehicle theft, locations that are targeted for break-ins (ie, tourist areas), personal experience with vehicle crime and the presence of 'undesirables'.

Kuirau Park was described to be isolated at night-time with numerous places for people to hide, the presence of undesirables, poor lighting/darkness, a poor reputation and a history of break-ins and theft of vehicles. Reasons for feeling unsafe at the Lake Front included poor lighting and darkness, the high number of break-ins in the area, low foot traffic, isolation and the presence of undesirables and groups of young people. Respondents felt that the Government Gardens area was unsafe for parking due to it having a reputation for being a targeted location for tourist crime, the frequency of break-ins and thefts, the isolation and poor lighting/darkness of the area.

3.2.2 Vehicle Safety around Rotorua

Around three-fifths of respondents (61.5% or 248 people) felt that there are unsafe places to park a vehicle in other areas around Rotorua; this is a decrease of 5.6% on the 2007 results. A total of 15.4% of respondents felt there are no unsafe places to park in other areas (compared with 12.9% in 2007) and a further 21.6% of respondents did not know (compared to 19.4% in 2007).

Places perceived by respondents to be most unsafe to park a vehicle around Rotorua included the Redwood Forest car park (26.6% of respondents who identified an unsafe place to park), the Blue and Green lakes (23.4%), Okere Falls (21.8%) and Kerosene Creek (14.9%) (refer to Table 5). The same locations were identified in 2007 and 2006 as being most unsafe to park (in varying orders).

Other locations specified as unsafe by 115 respondents (46.4% of respondents who identified an unsafe place to park) included the lakes and boat ramps, the International Stadium and reserves. Many tourist attractions were also seen to be unsafe including "all tourist areas", the Agrodome, Buried Village, Hell's Gate, Skyline Skyrides and Te Puia. Suburbs highlighted as unsafe to park a vehicle included Ngongotaha, Fordlands, Fairy Springs, Western Heights, Koutu, Fenton Park, Te Ngae, Glenholme and Hamurana.

Table 5 – Most unsafe places to park a vehicle in other locations around the Rotorua District

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---|------------|---------|---------|---------|---------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| The Redwood Forest carpark | 66 | 26.6% | 21.0% | 28.1% | 41.0% | 5.6% | -7.1% | -13.0% |
| Blue/Green Lake | 58 | 23.4% | 29.2% | 33.5% | 31.9% | -5.8% | -4.3% | 1.6% |
| Okere Falls | 54 | 21.8% | 22.4% | 24.9% | 25.5% | -0.7% | -2.4% | -0.6% |
| Kerosene Creek | 37 | 14.9% | 18.1% | 28.5% | 10.4% | -3.2% | -10.4% | 18.1% |
| Waipa | 15 | 6.0% | 2.9% | 5.4% | 8.8% | 3.1% | -2.5% | -3.3% |
| Aquatic Centre | 10 | 4.0% | 7.9% | 6.3% | 6.4% | -3.8% | 1.5% | 0.0% |
| Fenton Street (motel area) | 10 | 4.0% | 4.4% | 4.1% | 2.8% | -0.3% | 0.3% | 1.3% |
| Waste Water Motors (private car sales yard on Te Ngae Rd) | 7 | 2.8% | 4.7% | 0.9% | 1.2% | -1.8% | 3.8% | -0.3% |
| Rainbow Mountain | 4 | 1.6% | 3.5% | 5.4% | 2.4% | -1.9% | -1.9% | 3.0% |
| Airport | 1 | 0.4% | 0.6% | 4.1% | 0.0% | -0.2% | -3.5% | 4.1% |
| Government Gardens | n/a | n/a | n/a | n/a | 13.1% | n/a | n/a | n/a |
| Kuirau Park | n/a | n/a | n/a | n/a | 30.3% | n/a | n/a | n/a |
| Lake front | n/a | n/a | n/a | n/a | 18.3% | n/a | n/a | n/a |
| Museum | n/a | n/a | n/a | n/a | 5.6% | n/a | n/a | n/a |
| Near the Readings movie theatre | n/a | n/a | n/a | n/a | 2.0% | n/a | n/a | n/a |
| Polynesian Pools | n/a | n/a | n/a | n/a | 15.5% | n/a | n/a | n/a |
| Sulphur Point | n/a | n/a | n/a | n/a | 13.5% | n/a | n/a | n/a |
| Other | 115 | 46.4% | 48.7% | 59.3% | 54.2% | -2.3% | -10.6% | 5.1% |
| Not specified | 3 | 1.2% | 0.6% | 0.5% | 0.8% | 0.6% | 0.1% | -0.3% |
| Sample | 248 | | | | | | | |

Note: Not additive as respondents could identify multiple locations.

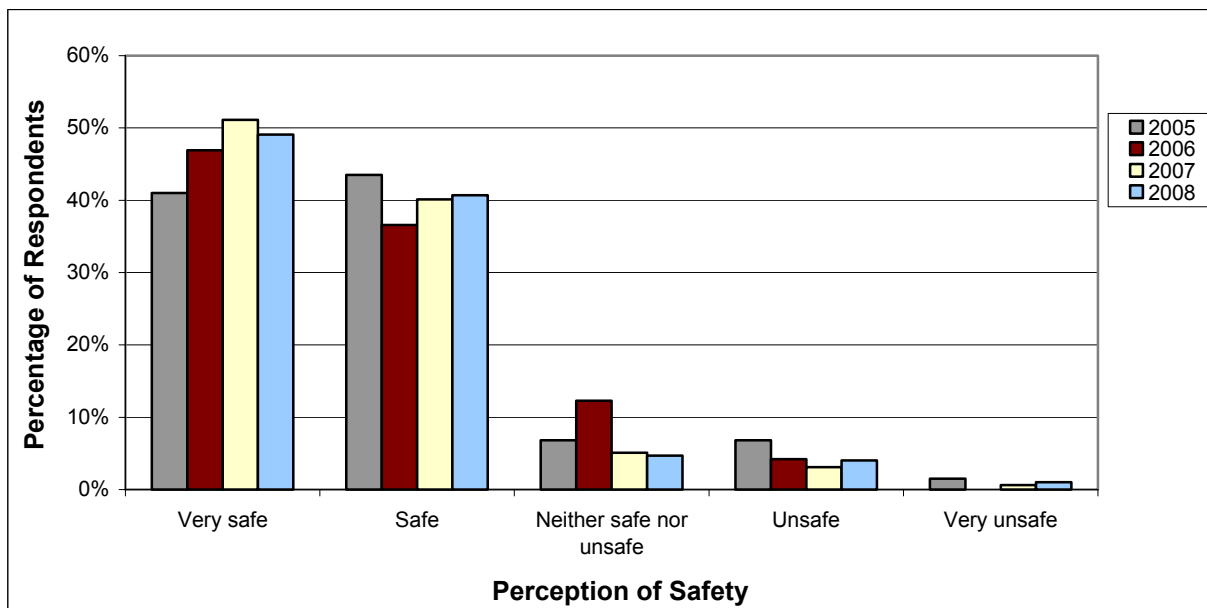
3.3 Safety in the Local Neighbourhood

Respondents were asked to state how safe they normally feel in their local neighbourhood.

During the day-time, the majority of respondents (89.8%) felt either 'very safe' or 'safe' in their local neighbourhood (49.1% and 40.7% respectively), compared with 91.2% in 2007. While the 2008 results show a decrease in feelings of safety compared with 2007, the 2008 results are an improvement on the 83.5% and 84.5% recorded in 2006 and 2005 respectively.

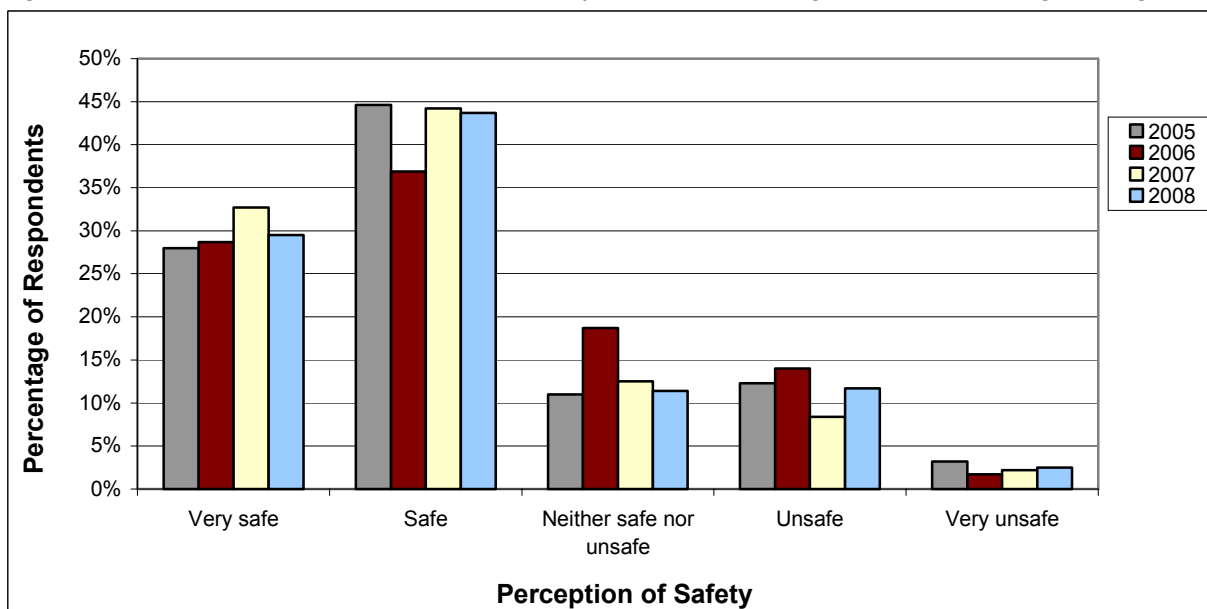
A further 4.7% stated that they felt 'neither safe nor unsafe', while 4.0% stated 'unsafe' and four respondents (1.0%) felt 'very unsafe' (refer to Figure 6).

Figure 6 – Respondents' perceptions of safety in their local neighbourhood during the day-time



As in previous surveys, respondents felt less safe in their local neighbourhood during the night-time; almost three-quarters of respondents (73.2%) felt either 'very safe' or 'safe' (29.5% and 43.7% respectively). These results are down slightly compared with 2007 results (76.9%), but an improvement compared with 2006 (65.6%) and 2005 (72.6%) results. A further 11.4% of respondents felt 'neither safe nor unsafe' while 14.2% stated either 'unsafe' or 'very unsafe' (11.7% and 2.5% respectively) an increase compared with 2007 results (refer to Figure 7).

Figure 7 – Respondents' perceptions of safety in their local neighbourhood during the night-time

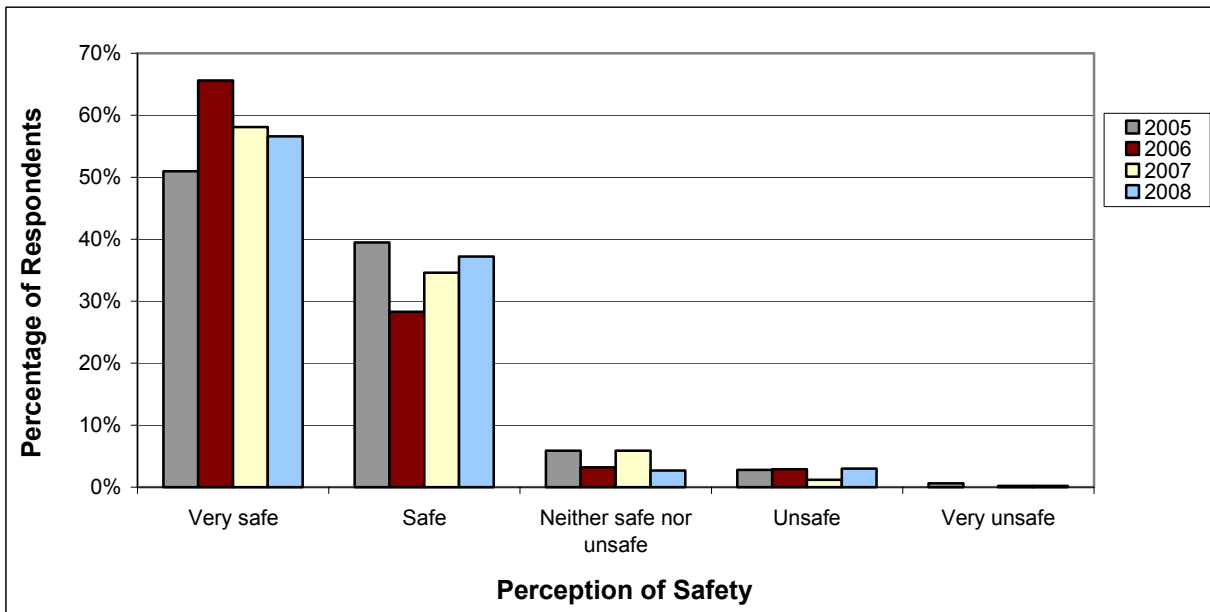


3.4 Safety in the Home

Respondents were also asked to state how safe they normally feel in their home.

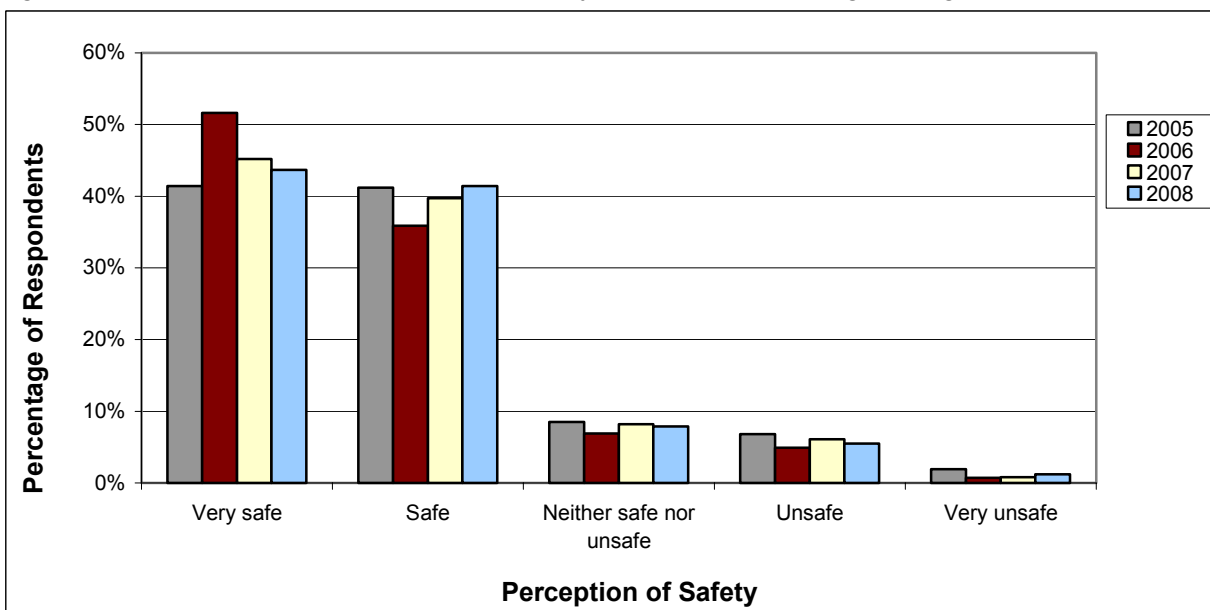
During the day-time, 93.8% of respondents felt either 'very safe' or 'safe' in their own home (56.6% and 37.2% respectively), compared with 92.7% in 2007, taking results back to 2006 levels of perceived safety. A further 2.7% stated that they felt 'neither safe nor unsafe', while 3.2% stated they felt either 'unsafe' or 'very unsafe' (refer to Figure 8).

Figure 8 – Respondents' perceptions of safety in their home during the day-time



As in previous surveys, respondents felt less safe in their home during the night-time, with 85.1% of respondents feeling either 'very safe' or 'safe' (43.7% and 41.1% respectively), compared with 84.9% in 2007. A further 7.9% of respondents stated that they felt 'neither safe nor unsafe' while 6.7% stated either 'unsafe' or 'very unsafe' (5.5% and 1.2% respectively) (refer to Figure 9).

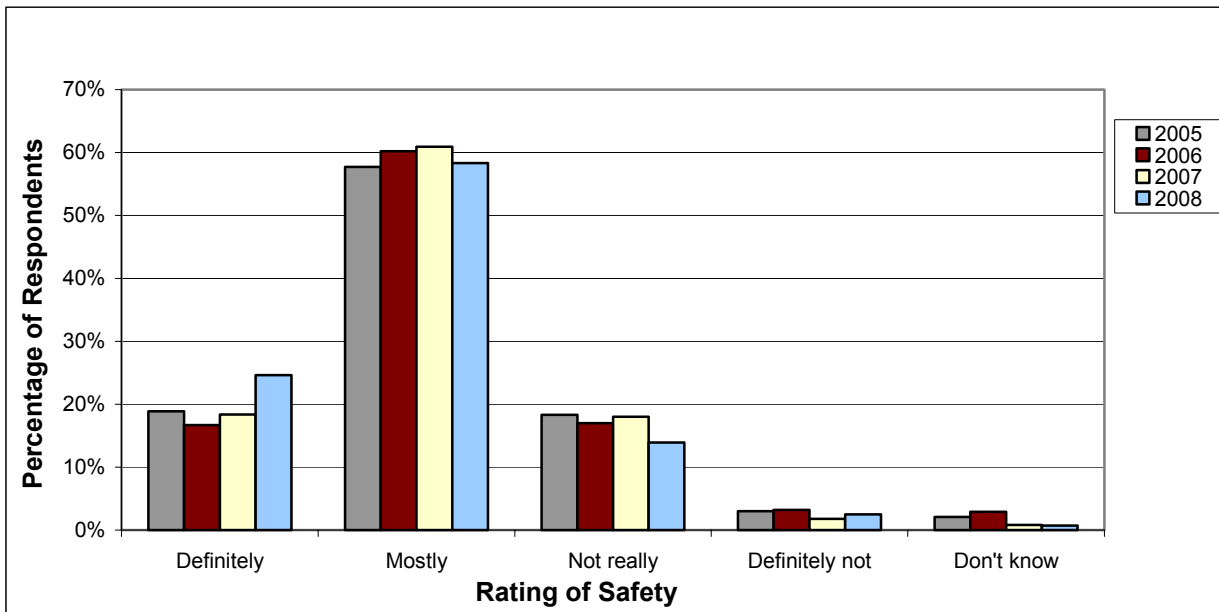
Figure 9 – Respondents' perceptions of safety in their home during the night-time



3.5 Safety in Rotorua

When asked if Rotorua is generally a safe place to live, more than four-fifths (82.9%) stated 'definitely' or 'mostly' (24.6% and 58.3% respectively). This is an increase on all three previous surveys; with those respondents who stated 'definitely' increasing by 6.2% from the 2007 results (refer to Figure 10). In 2008 a further 13.9% of respondents stated 'not really', the smallest number recorded in all four survey periods. Ten respondents (2.5%) stated 'definitely not', while three respondents (0.7%) did not know if Rotorua is generally a safe place to live.

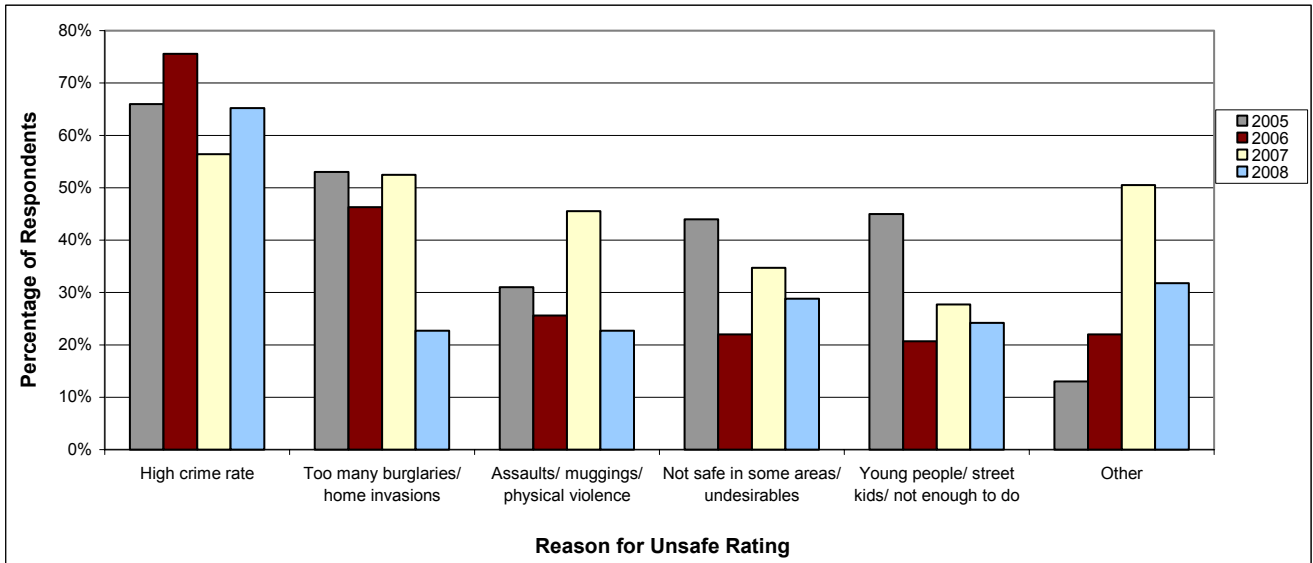
Figure 10 – Is Rotorua generally a safe place to live?



The 66 respondents (16.4% of the total sample) who stated Rotorua is 'not really'/'definitely not' a safe place to live gave reasons including a high crime rate/too much crime (65.2% of those respondents who stated that Rotorua is 'not really'/'definitely not' a safe place to live), not safe in some areas/undesirables (28.8%) and problems with young people/street kids/not enough to do (24.2%) (refer to Figure 11). Further reasons specified included too many burglaries/home invasions and assaults/muggings/physical violence (each with 22.7%). With the exception of high crime rate/too much crime, all factors recorded a decrease in 2008 compared with 2007, with too many burglaries/home invasions down by nearly 30%.

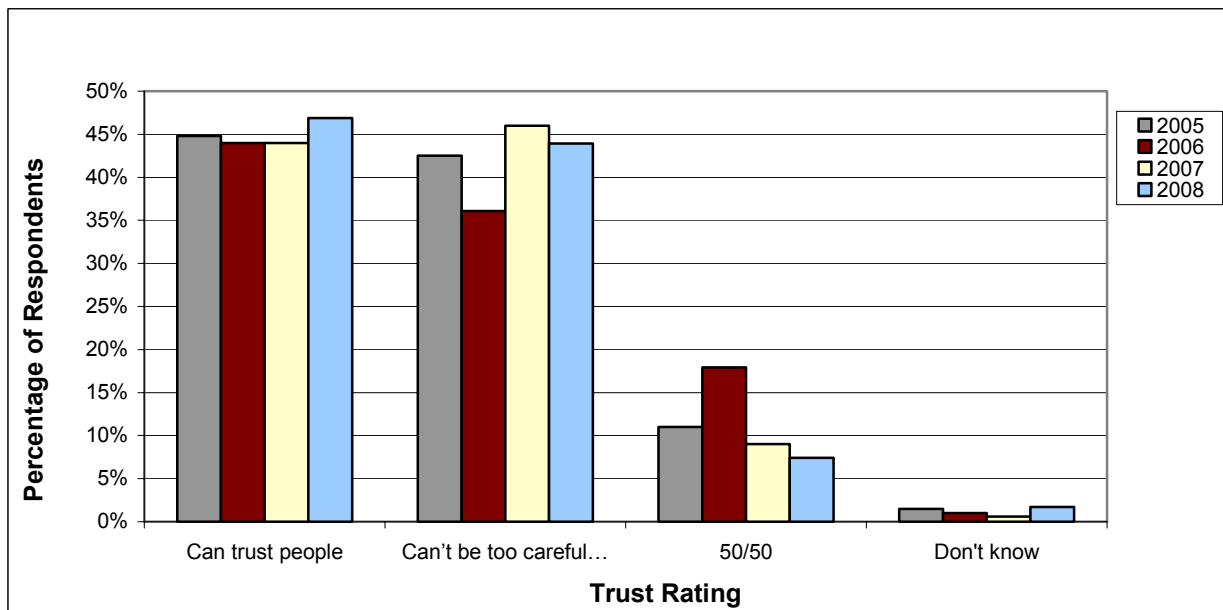
A total of 21 respondents (31.8%) identified other reasons including drugs, gangs, unemployment, media profile of crime, less police, tourist related crime and personal experience with crime.

Figure 11 – Reasons for Rotorua being rated as ‘not really’ or ‘definitely not’ a safe place to live



When asked about trusting other people, 46.9% of respondents stated they ‘can trust people’, an increase on previous years’ results. The number of respondents who stated you ‘can’t be too careful when dealing with people’ has decreased 2.1% since the 2007 results of 46.0%, which was itself an increase from 2006 (9.9%). The number of respondents who could not make a distinction in their trust of other people (7.4%) has decreased since 2006 (refer to Figure 12).

Figure 12 – Respondents’ trust in other people



3.6 Personal Experience with Crime

Respondents were asked to comment on various actual incidents of crime that may have happened to them or members of their family over the past 12 months (ie, since March 2007) (refer to Table 6).

A total of 7.9% of respondents identified that they, or someone in their household, had their vehicle, bike or motorcycle stolen over the past 12 months, while 16.6% identified that they, or someone in their household, had had items stolen from their vehicle. Both these indicators reversed their previous trends of small decreases to record an increase in the frequency of mentions since 2007.

The number of respondents who have experienced someone gaining entry into their home or garage without permission in the past 12 months continued on a small but steady increase to reach 13.2% in 2008, up from 12.5% in 2007 and 11.8% in 2006.

A further 1.0% (or four respondents) had been victim to theft (or attempted theft) of items they were carrying, continuing the trend of small but steady decreases since 2005.

Strangers had physically abused 4.5% of respondents over the past 12 months (ie, hit, kicked or punched them or used other violence against them), an increase on the results for 2007 (3.3%). Over one-third of these respondents (38.9%) were aware their assailant had been drinking alcohol, a decrease from the 41.2% recorded in 2007.

Around one-quarter (24.3%) of respondents had been verbally abused by a stranger or person that they did not know well, an increase of 3.0% from 2007, following a 9.1% decrease between 2006 and 2007. Of the 98 respondents, more than one-quarter (27.6%) were aware the stranger or person in question had been drinking alcohol prior to or during the incident.

A total of 4.0% of respondents had been frightened for the safety of themselves or family/friends because of the anger, threats or violence of a partner/former partner, up from the 2.7% recorded in 2007 and similar to the 4.4% recorded in 2005. For more than two-thirds (43.8%) of these 16 respondents, alcohol had been consumed by their partner/former partner.

A further 13.2% of respondents identified other crimes committed against themselves, or someone in their household, within the past 12 months. Comments around violent crime (such as assault) included "son got attacked outside City Focus area at night" and "I was attacked by my flatmate at home".

Other crimes identified included road rage, dog attack, theft from a retail business or community facility (eg, "my handbag was stolen at the Aquatic Centre"), threatening behaviour, bullying of children (eg, "texting abuse my teenage children experience"), suspicious or threatening telephone calls (eg, "had phone calls with heavy breathing and then they hang up") and prowlers (eg, "someone has entered my section and belted on my window at midnight").

Respondents had been victim to many different home/property related crimes including vandalism (eg, "graffiti on the fence", "our garage door has been tagged twice" and "a window was smashed by throwing a beer bottle through it") and theft (eg, "BBQ was stolen from our back yard", "two concrete urns stolen off our terrace" and "theft from letterbox").

Other respondents identified business related crime such as fraud (eg, "someone committed fraud on my son-in-law's business and stole his database"), shoplifting and businesses being burgled.

Other comments related to arson, neighbouring properties housing gangs and drug dealers and a lack of compensation for goods taken.

A total of 34 respondents (8.4%) stated that they had witnessed, or been a victim of a crime, that they had not reported to the police; the number of respondents not reporting crimes has decreased by 1.9% since the 2007 survey.

Table 6 – Respondents' personal experience with different types of crime

| | 2008 | 2007 | 2006 | 2005 |
|---|-------|-------|-------|-------|
| Have you or anyone else in your household had their vehicle, bike or motorcycle stolen? | 7.9% | 7.6% | 9.1% | 10.2% |
| Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)? | 16.6% | 12.9% | 15.2% | 17.2% |
| Has anyone succeeded in getting into your home or garage without permission? | 13.2% | 12.5% | 11.8% | 16.1% |
| Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)? | 1.0% | 1.4% | 2.0% | 5.3% |
| Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way? | 4.5% | 3.3% | 3.7% | N/A* |
| Has any stranger or person you do not know well ever verbally abused you? | 24.3% | 21.3% | 30.5% | N/A* |
| Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner? | 4.0% | 2.7% | 4.4% | 4.5% |
| Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months? | 13.2% | 16.8% | 11.5% | 13.2% |
| Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the police? | 8.4% | 10.4% | 10.1% | 12.7% |

* In the 2005 survey, both factors were included in one question but subsequently separated for the 2006 survey

3.7 Awareness of Crime Reducing Initiatives

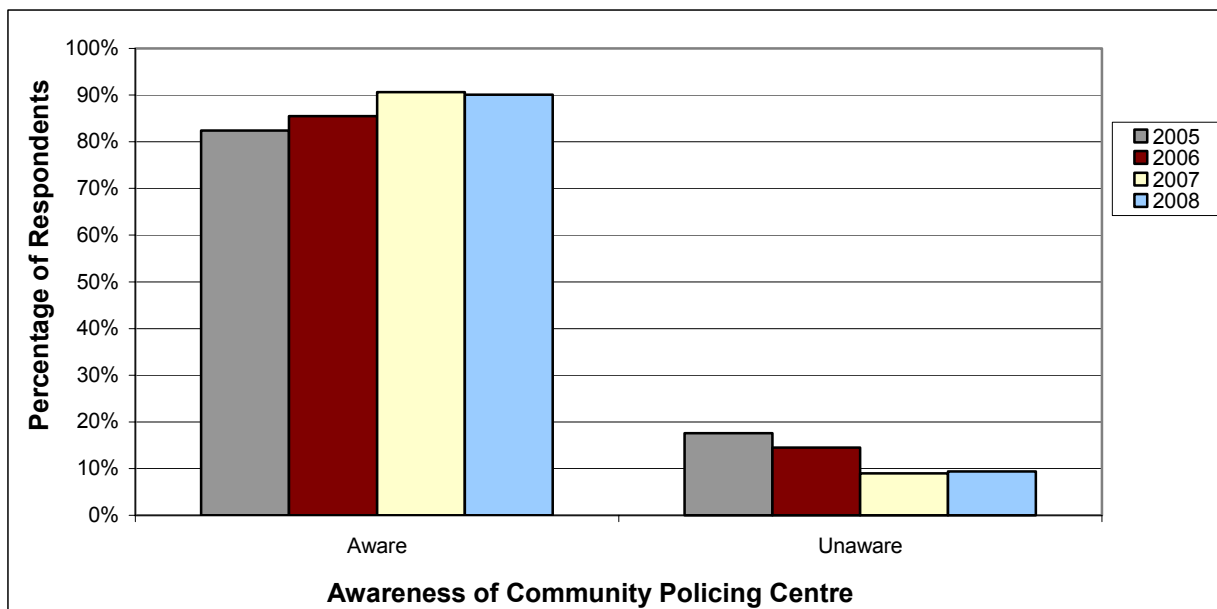
3.7.1 Community Policing Centre

Awareness of the Community Policing Centre decreased slightly in the 2008 survey. A total of 363 respondents (90.1%) were aware there is a Community Policing Centre in the central city area (compared with 90.6% in 2007, 85.5% in 2006 and 82.4% in 2005) (refer to Figure 13).

The majority (93.4%) of those aware of the Community Policing Centre in the central city area were able to pinpoint its correct location at the City Focus (with some respondents stating “centre of town”, “Hinemoa and Tutanekai streets” and “under the sails”). This is an increase from 2007, when 91.6% could pinpoint the correct location.

A further nine respondents (2.5%) did not know and 13 respondents (3.6%) gave an incorrect location (ie, Central Mall, Community House, Fenton Street and Te Ngae). In 2007, 4.3% of respondents gave an incorrect location.

Figure 13 – Respondents’ awareness of the Community Policing Centre in Rotorua’s CBD

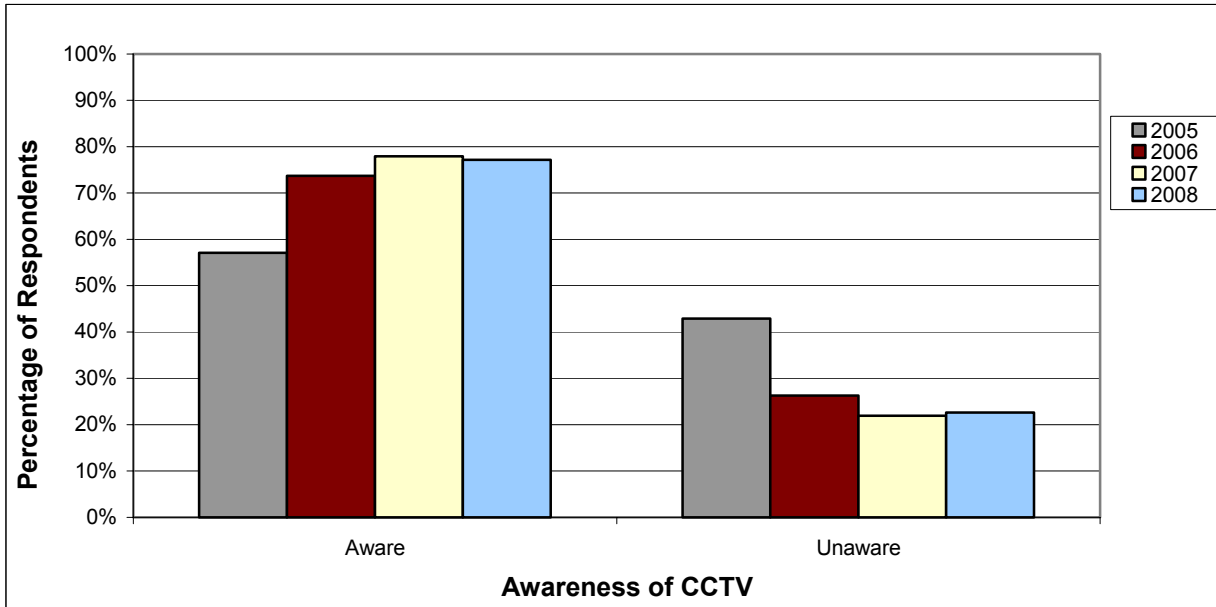


3.7.2 Closed Circuit Television Cameras (CCTV)

A total of 311 respondents (77.2%) were aware of CCTV operating in the central city area. This is a negligible decrease in awareness since 2007 (77.9%), which itself was an increase from both 2006 and 2005 (refer to Figure 14).

Of these 311 respondents, 42.4% believed CCTV to be ‘very useful’ in making the central city area a safer place (decreasing for the second consecutive year), while 33.1% believed them to be ‘useful’ (an increase of 6.0% from the 2007 survey). A further 12.5% of respondents stated they were of ‘some use’ while 6.1% stated ‘not very useful’ or ‘not at all useful’. A total of 18 respondents (5.8%) did not know.

Figure 14 – Respondents' awareness of CCTV operating in Rotorua's CBD

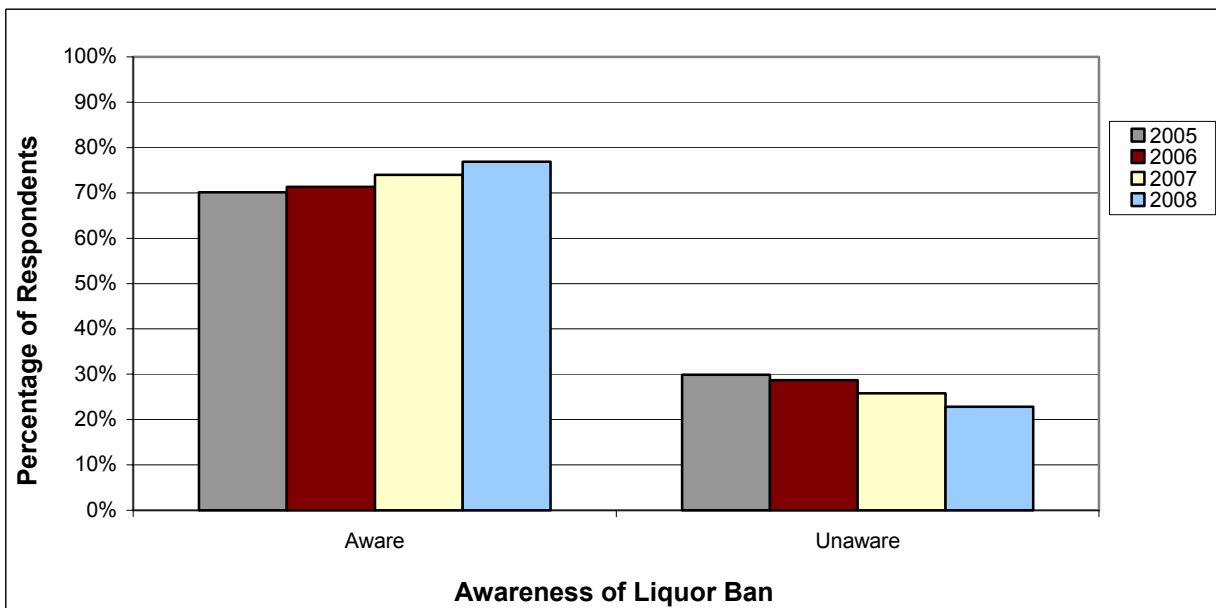


3.7.3 Liquor Ban

There has been a continual increase in awareness since 2005 in regard to the liquor ban in effect in the central city. A total of 310 respondents (76.9%) were aware of the liquor ban, compared with 74.0% in 2007, 71.3% in 2006 and 70.1% in 2005 (refer to Figure 15).

Of these 310 respondents, 45.8% believed the ban to be 'very useful' in making the central city area a safer place (an increase of 8.0% from 2007), while 28.7% believed the ban to be 'useful'. A further 12.3% of respondents believed the ban to be of 'some use' while 9.0% stated 'not very useful' or 'not at all useful' (a decrease of 3.4% from 2007). A total of 12 respondents (3.9%) did not know how useful the liquor ban was.

Figure 15 – Respondents' awareness of the liquor ban currently in effect in Rotorua's CBD



3.7.4 Ways to Make Rotorua Safer

Respondents were asked what could be done to make Rotorua a safer place (refer to Table 7). As in all three previous surveys, many comments were made regarding policing (made by 30.0% of respondents). The majority of these comments were around increasing the police presence with many comments relating to a need for more police 'on the beat' (eg, "more cops on the beat", "more police on foot patrol in the city" and "have a visible police presence in the central city").

More security (ie, guards, manned cameras and Maori Wardens) was identified by 13.2% of respondents. Comments made regarding Maori Wardens and security patrols included "have Maori Wardens in the CBD", "more Maori Wardens - they should be paid by the Council", "promote Neighbourhood Watch and Night Owl schemes" and "more patrols of tourist areas". Numerous respondents commented on the need for more security cameras, with comments including "have more CCTV all over the CBD", "security cameras in toilets", "more security cameras around town" and "have more security television".

Better parenting, support for youth and keeping youth off the streets were seen as important by 12.9% of respondents. Issues raised included educating parents and ensuring they take responsibility for their children (eg, "parents should stay home and look after their children instead of going out boozing" and "parent responsibility for children in town alone at night"), implementation of a curfew (eg, "have a curfew for teenagers") and provision of more activities for youth (eg, "more recreational activities for youth" and "more things for young people to do"). Other suggestions included reinstating corporal punishment in schools, allowing parents to discipline their children and educating young people to respect others.

A total of 7.4% of respondents discussed penalties/laws, with many recommending harsher/more appropriate sentences for offenders. Some respondents also suggested that young people committing crimes should be punished regardless of age (eg, "punish all criminals no matter how young the offender is"), while others recommended adult sentences for youth who commit adult crimes. One respondent also suggested military service for young people who get into trouble.

Building/street improvement comments made by 6.9% of respondents mostly discussed lighting in the district, with comments including "better lighting on main road areas", "have more lighting on the side streets in the CBD", "street lamps/lighting or reserves and parks" and "provide more lights in the central city". Some respondents suggested roading changes (eg, "judder bars on Basley Road to slow traffic down", "speed bumps in Fordlands and Te Ngae", "cycle lanes put in so pedestrians and cyclists don't have to share footpaths" and "cars shouldn't be able to cross Fenton Street heading south from Haupapa Street, they should have to turn left and go around the round-a-bout"), while others recommended changes to the current parking infrastructure (eg, "get rid of parking in the middle of the road" and "too small an area to get in and out of parking spots").

Taking responsibility for yourself and being aware was identified by 5.7% of respondents with increased awareness and taking reasonable precautions a theme (eg, "people need to be responsible for their own safety" and "let your neighbours know if you go away"). Increased public awareness of crime/suspicious behaviour and the need to report it was also highlighted (eg, "people need to be more vigilant in reporting crime" and "people should watch what is happening in their neighbourhood and report crime").

Neighbourhood Support comments made by 4.5% of respondents related to the set-up and promotion of Neighbourhood Watch and other neighbourhood support groups (eg, "have more Neighbourhood Watch groups", "promote neighbourhood support schemes" and "promote Neighbourhood Watch and Night Owl schemes").

Crimes targeting tourists were identified again in 2008, with 16 respondents (4.0%) making comments concerning increased security at visitor sites (eg, "more security in the tourist areas") and increased visitor awareness of possible dangers (eg, "maybe have a flyer to give visitors at the airport and backpackers, advising them how to keep themselves and their property safe").

Table 7 – What could be done to make Rotorua a safer place?

| | 2008 | | 2007 Percent | 2006 Percent | 2005 Percent | 2008/2007 change | 2007/2006 change | 2006/2005 change |
|--|------------|---------|-----------------|-----------------|-----------------|---------------------|---------------------|---------------------|
| | Number | Percent | | | | | | |
| More police/more presence/community stations | 121 | 30.0% | 35.6% | 32.7% | 38.4% | -5.6% | 2.9% | -5.7% |
| More security/guards/cameras (manned)/Maori Wardens/community patrols | 53 | 13.2% | 13.9% | 19.4% | 11.3% | -0.7% | -5.5% | 8.1% |
| Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs | 52 | 12.9% | 15.5% | 11.1% | 10.4% | -2.6% | 4.4% | 0.7% |
| Doing okay now | 33 | 8.2% | 6.3% | 0.0% | 1.9% | 1.9% | 6.3% | -1.9% |
| Penalties/laws | 30 | 7.4% | 4.9% | 5.4% | 5.1% | 2.6% | -0.5% | 0.3% |
| Building/street improvements (ie, lighting, trees, walkways) | 28 | 6.9% | 6.3% | 5.7% | 3.8% | 0.7% | 0.6% | 1.9% |
| People need to take responsibility for themselves/being aware/report crime/know your neighbours | 23 | 5.7% | 4.5% | 5.2% | 7.0% | 1.2% | -0.7% | -1.8% |
| Neighbourhood support | 18 | 4.5% | 5.3% | 7.9% | 4.7% | -0.8% | -2.6% | 3.2% |
| Crimes targeting tourists | 16 | 4.0% | 3.1% | n/a | n/a | 0.8% | n/a | n/a |
| Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community | 13 | 3.2% | 2.0% | 6.4% | 5.9% | 1.3% | -4.4% | 0.5% |
| Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service | 13 | 3.2% | 1.4% | 2.7% | 4.7% | 1.9% | -1.3% | -2.0% |
| Bars/gambling establishments/wholesalers/drinking issues | 11 | 2.7% | 1.2% | 0.7% | 1.3% | 1.6% | 0.5% | -0.6% |
| Reduce unemployment/improve incomes | 11 | 2.7% | 1.2% | 1.5% | 3.4% | 1.6% | -0.3% | -1.9% |
| Remove gangs/insignial/undesirable people | 9 | 2.2% | 2.0% | 3.9% | 3.6% | 0.3% | -1.9% | 0.3% |
| Deal with truancies | 5 | 1.2% | 1.0% | 2.0% | 3.0% | 0.3% | -1.0% | -1.0% |
| Reducing drug use | 5 | 1.2% | 2.3% | n/a | n/a | -1.1% | n/a | n/a |
| Liquor ban | 4 | 1.0% | 3.1% | 2.2% | 2.5% | -2.1% | 0.9% | -0.3% |
| Ban people with criminal records/repeat offenders from the CBD | 3 | 0.7% | 0.6% | n/a | n/a | 0.2% | n/a | n/a |
| Stopping tagging | 3 | 0.7% | n/a | n/a | n/a | n/a | n/a | n/a |
| Boy racers/road safety | 2 | 0.5% | 2.0% | 3.2% | 0.6% | -1.5% | -1.2% | 2.6% |
| Raise the drinking age | 2 | 0.5% | 0.6% | 1.5% | 0.8% | -0.1% | -0.9% | 0.7% |
| Advertise surveillance cameras more/advertise successes from these cameras | 1 | 0.2% | 2.2% | 1.2% | 0.8% | -1.9% | 1.0% | 0.4% |
| Educate against family violence | 1 | 0.2% | 0.0% | 0.7% | 0.6% | 0.2% | -0.7% | 0.1% |
| Other | 22 | 5.5% | 4.7% | 4.7% | 4.7% | 0.8% | 0.0% | 0.0% |
| Sample | 403 | | | | | | | |

Note additive as respondents comments could be coded into more than one category.

3.8 Sample Demographics

3.8.1 Gender

Of the 403 respondents in the total sample, there was a higher number of female respondents (51.9%) compared to male respondents (46.7%). The 2008 survey showed the largest percentage of male respondents for the four survey periods (refer to Table 8).

Table 8 – Respondents' gender

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Male | 188 | 46.7% | 40.5% | 39.1% | 45.2% | 6.1% | 1.4% | -6.2% |
| Female | 209 | 51.9% | 58.5% | 60.7% | 54.8% | -6.7% | -2.2% | 5.9% |
| Not specified | 6 | 1.5% | 1.0% | 0.2% | 0.0% | 0.5% | 0.7% | 0.2% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

3.8.2 Location of Residence

Respondents were spread throughout Rotorua's electoral wards; 106 respondents (26.3%) were located in the Northern electoral ward, 98 (24.3%) were located in the Southern ward, 98 (24.3%) were located in the Eastern ward and 98 respondents (24.3%) were located in the West ward.

A total of 1.7% of respondents identified that they lived in the central city, 82.6% lived in the suburbs and 9.2% lived in Ngongotaha (refer to Table 9). A further 2.0% of respondents lived in a lakeside settlement and 3.7% lived in a rural setting.

Table 9 – Respondents' residence

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|----------------------------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Rotorua city (central city area) | 7 | 1.7% | 0.6% | 1.5% | 4.5% | 1.1% | -0.9% | -3.0% |
| Rotorua suburbs | 333 | 82.6% | 75.1% | 71.3% | 72.2% | 7.5% | 3.9% | -0.9% |
| Ngongotaha | 37 | 9.2% | 3.9% | 7.1% | 6.8% | 5.3% | -3.2% | 0.3% |
| Lakeside settlement | 8 | 2.0% | 4.3% | 2.9% | 4.0% | -2.3% | 1.4% | -1.1% |
| Rural | 15 | 3.7% | 15.7% | 17.0% | 12.5% | -11.9% | -1.3% | 4.4% |
| Not specified | 3 | 0.7% | 0.4% | 0.2% | 0.0% | 0.4% | 0.1% | 0.2% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

3.8.3 Age

The survey sample covered a wide range of ages (refer to Table 10). A total of 19.1% of respondents were aged 15 to 34 years of age, 37.0% were aged 35 to 54 years, 32.0% were aged 55 to 74 and 10.9% were over 75 years of age.

Table 10 – Respondents' age

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| 15-24 | 37 | 9.2% | 5.7% | 9.3% | 8.1% | 3.5% | -3.7% | 1.3% |
| 25-34 | 40 | 9.9% | 11.9% | 8.1% | 15.7% | -2.0% | 3.8% | -7.6% |
| 35-44 | 68 | 16.9% | 21.3% | 16.0% | 16.8% | -4.5% | 5.4% | -0.8% |
| 45-54 | 81 | 20.1% | 22.1% | 15.5% | 18.9% | -2.0% | 6.6% | -3.4% |
| 55-64 | 75 | 18.6% | 17.4% | 18.7% | 14.9% | 1.2% | -1.3% | 3.8% |
| 65-74 | 54 | 13.4% | 13.3% | 19.4% | 13.8% | 0.1% | -6.1% | 5.6% |
| 75+ | 44 | 10.9% | 7.6% | 11.8% | 11.9% | 3.3% | -4.2% | -0.1% |
| Refused | 2 | 0.5% | 0.2% | 0.7% | 0.0% | 0.3% | -0.5% | 0.7% |
| Not specified | 2 | 0.5% | 0.4% | 0.5% | 0.0% | 0.1% | -0.1% | 0.5% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

3.8.4 Ethnicity

Respondents in 2008 could select any number of ethnicities they identified with. Around two-thirds of respondents (63.5%) identified as New Zealand European/Pakeha, followed by New Zealand Maori (30.3%) (refer to Table 11). Thirteen respondents (3.2%) identified as Asian and five respondents (1.2%) as Pasifika. Other ethnicities identified by 6.0% of respondents included Australian, Dutch, English and New Zealander.

Table 11 – Respondents' ethnicity

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|-----------------------------|------------|---------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| New Zealand European/Pakeha | 256 | 63.5% | 64.0% | 63.9% | 63.9% | -0.5% | 0.1% | 0.0% |
| New Zealand Maori | 122 | 30.3% | 32.1% | 30.7% | 28.9% | -1.8% | 1.4% | 1.8% |
| Pasifika | 5 | 1.2% | 0.6% | 0.7% | 2.1% | 0.7% | -0.2% | -1.4% |
| Asian | 13 | 3.2% | 0.8% | 0.5% | 2.1% | 2.4% | 0.3% | -1.6% |
| Other | 24 | 6.0% | 1.4% | 3.7% | 3.0% | 4.6% | -2.3% | 0.7% |
| Refused | 3 | 0.7% | 0.4% | 0.2% | 0.0% | 0.4% | 0.1% | 0.2% |
| Not specified | 1 | 0.2% | 0.8% | 0.2% | 0.0% | -0.5% | 0.5% | 0.2% |
| Sample | 403 | | 100.0% | 100.0% | 100.0% | | | |

Note: In 2008 respondents belonging to multiple ethnic groups were included in all groups; therefore 2008 ethnicity data is not additive.

4.0 ALCOHOL RELATED RESULTS

Project CARV (Curbing Alcohol Related Violence) began in Rotorua in February 2007, with the aim of implementing initiatives that reduce alcohol related violence. To support the monitoring and evaluation of this project, several additional alcohol-related questions were asked and an additional section of analysis included in the 2007 Survey. These questions were repeated in 2008 and are analysed below.

4.1 Alcohol Related Violence/Crime

Additional alcohol related questions were added to four of the questions regarding personal experience with crime over the past 12 months. Respondents were asked if, to their knowledge, a person had been drinking alcohol and the location of the incident if they answered 'yes' to any of the following questions:

- Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?
- Has any stranger or person you do not know well ever verbally abused you?
- Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?
- Are there any other types of crime that haven't been mentioned that you or anyone else in your household has been a victim of over the past 12 months?

Strangers had physically assaulted 4.5% of respondents over the past 12 months (ie, hit, kicked or punched them or used other violence against them), an increase on 1.1% from 2007. Seven of these respondents (38.9%) were aware their assailant had been drinking alcohol, a similar response to 2007 (41.2%). Of the seven incidences where alcohol was definitely involved, two occurred at home, two in specific streets near the CBD, one at a party in the suburbs, one at a Lake Front concert and one outside Rotorua Girls' High School.

Nearly one-quarter (24.3%) of respondents had been verbally abused by a stranger or person that they did not know well, an increase of 3.0% from 2007. Of the 98 respondents, 27.6% were aware the stranger or person in question had been drinking alcohol, an increase from the 2007 results (22.9%). Of the 27 incidences where alcohol was involved, the 34.6% occurred in the CBD, 38.5% occurred in the suburbs and 26.9% occurred at the respondent's place of work.

Sixteen respondents (4.0%) had been frightened for the safety of themselves or family/friends because of the anger, threats or violence of a partner/former partner, up from 2.7% in 2007. For seven of these respondents (43.8%), alcohol had been consumed by their partner/former partner, an increase from the 28.6% recorded in 2007.

A further 13.2% of respondents identified other crimes committed against themselves, or someone in their household, within the past 12 months. Of these, four respondents indicated alcohol was definitely involved. Crimes committed included two incidences of assault (both physical and verbal), one incidence of unspecified violence and one incidence of prowling. Incidences occurred in the CBD and at respondent's homes.

Crime involving alcohol occurred in a number of areas in Rotorua District in 2008. More than one-quarter (29.5%) of crime involving alcohol occurred in the CBD (down from 56.1% in 2007), while more than one-half (54.5%) occurred in various suburbs, with specific suburbs mentioned including:

- Hillcrest (five mentions);
- Glenholme (four mentions);
- Hannahs Bay (two mentions);
- Western Heights (two mentions);

- Lynmore (one mention);
- Pukehangi (one mention); and
- Te Ngae (one mention).

A further seven incidences (16.0% of crime involving alcohol) occurred at the respondents place of work.

4.2 Alcohol Related Mentions

All open questions were analysed for alcohol specific mentions. The results are listed in the following table.

| Question No: | Comment |
|--|---|
| <p>Q2d: What factors make you feel safe in the CBD during the daytime?</p> <p><i>Follows 'Thinking about your overall sense of freedom from crime, how safe do you normally feel in the <u>central city during the daytime?</u>'</i></p> | <p><i>Reasons for feeling safe:</i></p> <ul style="list-style-type: none"> • Liquor ban. • Pubs and night clubs aren't operating. |

| Question No: | Comment |
|--|---|
| <p>Q3d: What factors make you feel unsafe in these places?</p> <p><i>Follows 'Are there particular areas in the CBD where you feel most unsafe?'</i></p> | <p><i>Reasons for feeling unsafe at City Focus / Post Office:</i></p> <ul style="list-style-type: none"> • A lot of clubs around that area where people drink. <p><i>Reasons for feeling unsafe at shops on Pukuatua, Haupapa and Arawa Streets:</i></p> <ul style="list-style-type: none"> • Around the clubs there are always drunks. • Around the clubs. • Clubs in Arawa Street and Haupapa Street have rowdy elements. • Lots of bars, gambling places open very late and lots of young people. • The clubs here are always allowing fights to happen. <p><i>Reasons for feeling unsafe at "The Street" (and/or central city bars and clubs):</i></p> <ul style="list-style-type: none"> • A lot of clubs around that area where people drink. • Anywhere near bars. • Around the bar areas. Never know how the people will be when they come out. • Around the bars. • Because people can be unpredictable nowadays. Never know what they are "on" and what they will do. • Drunk youth in the area. • Drunks in the area (x5). • Too many drunks. • You never know who will come out of the clubs. <p><i>Reasons for feeling unsafe at the Lake Front:</i></p> <ul style="list-style-type: none"> ▪ Drunken youth in area. <p><i>Reasons for feeling unsafe at shops on Eruera and Hinemoa Streets:</i></p> <ul style="list-style-type: none"> • Lots of bars, gambling places open very late and lots of young people. • Lots of clubs - people can be drunk when they come out. |

| Question No: | Comment |
|--|---|
| <p>Q3d: What factors make you feel unsafe in these places (cont...)?</p> <p><i>Follows 'Are there particular areas in the CBD where you feel most unsafe?'</i></p> | <p>Reasons for feeling unsafe everywhere in the CBD:</p> <ul style="list-style-type: none"> • Because people can be unpredictable nowadays. Never know what they are "on" and what they will do. <p>Reasons for feeling unsafe (other):</p> <ul style="list-style-type: none"> • Drunks outside (around the pubs / after chucking out time). • Just the general attitude to women – not only in Rotorua, but everywhere in New Zealand (no particular area – except where the pubs are). |

Of the 22 respondents who made alcohol specific mentions, 20 respondents (91.0%) stated that the proximity to bars/clubs and the number of drunks (including young people) contributed to them feeling unsafe in the CBD at night-time, while one respondent suggested that people are unpredictable, particularly when “on” something, and another felt unsafe because of a general negative attitude towards women.

| Question No: | Comment |
|---|---|
| <p>Q4d: Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here?</p> | <p>Reasons for feeling it is unsafe to park at shops on Pukuatua, Haupapa and Arawa Streets:</p> <ul style="list-style-type: none"> • Arawa Street - is dark and the clubs there attract young people. • Drunks coming out of clubs. • Lots of clubs with unsavoury young people. • Lots of young people in clubs. • Near nightclubs. Lots of drunks coming out. Also very dark along the side of the Citizens' Club and Rotorua Primary. • Too many young people getting drunk. <p>Reasons for feeling it is unsafe to park at shops on Eruera and Hinemoa streets:</p> <ul style="list-style-type: none"> • Insufficient lighting and clubs. <p>Reasons for feeling it is unsafe to park at "The Streat" (and/or central city bars and clubs):</p> <ul style="list-style-type: none"> • Drunks, as they tend to do stupid things. • Near any bars because people might be a bit drunk and do things they wouldn't normally do. • You don't know who will come out of the bars. <p>Reasons for feeling it is unsafe to park at (other):</p> <ul style="list-style-type: none"> ▪ (Outside nightclubs). ▪ Your car might be broken into by drunks (around pubs) |

Of the 12 respondents who made alcohol specific mentions, all felt that areas of the CBD were unsafe to park a vehicle in due to 'drunks' and the proximity to bars/clubs.

| Question No: | Comment |
|---|---|
| <p>Q5b: Where are the most unsafe places to park a car in other areas around Rotorua?</p> | <p>Other specified:</p> <ul style="list-style-type: none"> ▪ Around pubs. |

| Question No: | Comment |
|---|--|
| Q14: What could be done that would help make Rotorua a safer place? | <p><i>Comments coded to more police / more presence / community stations:</i></p> <ul style="list-style-type: none"> • Ban alcohol altogether. More police walking on the streets. • Few more police - security cameras outside pubs - better lighting. • Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city. • More obvious presence of police or wardens. More control of drunkenness in bars. • More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking. <p><i>Comments coded to more security / guards / cameras (manned) / Maori Wardens / community patrols:</i></p> <ul style="list-style-type: none"> • Clamp down on teenagers that drink. Have more CCTV all over the CBD. • Extend the liquor ban to cover the whole of Rotorua. Provide more funding for Western Knights community patrol and Ngongotaha Moreporks. • Few more police - security cameras outside pubs - better lighting. • More obvious presence of police or wardens. More control of drunkenness in bars. <p><i>Comments coded to better parenting / support for youth / curfew / keep youth off the streets / give youth something to do / youth gangs:</i></p> <ul style="list-style-type: none"> • Children are the main problem. Schools have no control. If they don't want to go they just don't go and no-one follows it up and makes them go. Then they do nothing all day and get onto drugs and into trouble. If they don't go to school there should be some sort of boarding school to send them to. It is no use saying to make parents responsible for they are mostly "on the piss" most of the time. • More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking. • More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay. • Parents should stay home and look after their children instead of going out boozing. <p><i>Comments coded to building / street improvements (ie, lighting, trees, walkways):</i></p> <ul style="list-style-type: none"> • Few more police - security cameras outside pubs - better lighting. • Provide more lights in the central city, close the bars by 1am at the latest. <p><i>Comments coded to bars / gambling establishments / wholesalers / drinking issues:</i></p> <ul style="list-style-type: none"> • [Named local establishment]. I was there recently and I had to go outside to have a cigarette but was not allowed to take my drink with me. This was okay by me but I have seen arguments in bars where people find their drink gone. I think there should be an area, say 12ft radius, outside bars where you are allowed to drink. Also having to leave a drink inside unattended is dangerous for women because of date rape. • I think there are too many pubs and bars in the central city and they stay open far too late. • I'd like to see the clubs close earlier in the evening. |

| Question No: | Comment |
|--|--|
| <p>Q14: What could be done that would help make Rotorua a safer place (cont...)?</p> | <p><i>Comments coded to bars / gambling establishments / wholesalers / drinking issues (cont...):</i></p> <ul style="list-style-type: none"> • Increase drinking age. Crack down on people drinking in public places and wandering around the streets (in the suburbs) and sitting in cars drinking, then throwing the bottle out of the window. • It is a phase of our society due to drugs and alcohol. • More obvious presence of police or wardens. More control of drunkenness in bars. • More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking. • More police presence, on the beat where we can see them. Also reduce the number of pokie machines in the clubs all over Rotorua. People lose their money and get angry and abusive and I think some of them turn to stealing. • More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay. • Provide more lights in the central city, close the bars by 1am at the latest. • Reduce liquor outlets. Too many in the city (bars) and too many liquor shops in the suburbs. <p><i>Comments coded to reduce unemployment / improve incomes:</i></p> <ul style="list-style-type: none"> • More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay. • Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families. <p><i>Comments coded to remove gangs/insignia/undesirable people:</i></p> <ul style="list-style-type: none"> • Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city. <p><i>Comments coded to deal with truancies:</i></p> <ul style="list-style-type: none"> • Children are the main problem. Schools have no control. If they don't want to go they just don't go and no-one follows it up and makes them go. Then they do nothing all day and get onto drugs and into trouble. If they don't go to school there should be some sort of boarding school to send them to. It is no use saying to make parents responsible for they are mostly "on the piss" most of the time. <p><i>Comments coded to reducing drug use:</i></p> <ul style="list-style-type: none"> • It is a phase of our society due to drugs and alcohol. • More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay. <p><i>Comments coded to liquor ban:</i></p> <ul style="list-style-type: none"> • Alcohol ban all through the city. • Ban alcohol altogether. More police walking on the streets. • Extend the liquor ban to cover the whole of Rotorua. Provide more funding for Western Knights community patrol and Ngongotaha Moreporks. • Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city. |

| Question No: | Comment |
|---|--|
| Q14: What could be done that would help make Rotorua a safer place (cont...)? | <p><i>Comments coded to raise the drinking age:</i></p> <ul style="list-style-type: none"> • Increase drinking age. Crack down on people drinking in public places - wandering around the streets (in the suburbs) and sitting in cars drinking - then throwing the bottle out of the window. • Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families. <p><i>Comments coded to other:</i></p> <ul style="list-style-type: none"> • Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families. |

A total of 20 respondents made alcohol specific mentions when asked what could be done to help make Rotorua a safer place. One-quarter of respondents (25.0%) recommended extending the liquor ban to cover specific suburbs or all of Rotorua. Three respondents (15.0%) recommended closing bars/clubs earlier and the same number suggested parents should be at home looking after their children instead of going out drinking. Raising the drinking age, reducing the number of clubs/bars and liquor outlets and clamping down on alcohol abuse were each mentioned by two respondents (10.0% each).

Other responses included reducing the number of gambling machines in bars/clubs, installing security cameras outside bars/clubs and greater control of drunkenness in bars/clubs to be exerted. One respondent suggested the lack of safety in Rotorua was a phase in society due to drugs and alcohol. Another suggested a 12 foot radius around bars where drinking was allowed, so that smokers (particularly women) did not have to leave their drinks unattended.

APPENDIX 2: ROTORUA DISTRICT PERCEPTIONS OF SAFETY QUESTIONNAIRE 2008

Hello/Kia Ora, this is _____ from APR Consultants. We are currently surveying Rotorua District residents about their perceptions of safety within the district on behalf of the Rotorua District Council. The results from this survey will assist planning for a safe community.

(Is it possible to please speak to someone in your household who is aged over 15 years?)

Can you spare about 10 to 15 minutes of your time to answer some questions? All responses will remain completely confidential and will be grouped with others.

If it is not convenient to talk now, when would it be convenient to call you back? *(Record their details on phone number sheet)*

Information to give respondent if needed:

- All information you give is confidential within the provisions of the Privacy Act and the Market Research Society Code of Ethics.
- Your responses will be grouped with others' before being released (RDC do not have access to individual responses). The purpose is to establish whether there are any trends in the Rotorua District, including the city area.
- Your responses will be used only for the purpose of this research.
- You are welcome to ring my supervisor Krista at APR Consultants during working hours on 0800 277 937. She will be happy to confirm the purpose of the research and discuss any other matters further with you.
- **The same survey was run in 2005, 2006 and 2007. The process is being repeated in order to track safety perception within Rotorua.**

- For the purpose of this survey, the CBD is defined as the area between and including Kuirau Park up Ranolf Street to the Lake Front, along to Sulphur Point, down to Victoria Street and back up Ranolf Street. Key landmark areas included are:
 - Rotorua Central Mall;
 - Skateboard Park;
 - Govt Gardens/Blue Baths/Poly Pools area; and
 - Ti Street "triangle".

The first set of questions relate to visiting Rotorua's Central Business District (CBD) and your feeling of safety in this central city area

1. How often do you visit the Rotorua central city area (CBD)? *(please prompt & tick ONE only)*
- O1 Daily
 - O2 Weekly
 - O3 Fortnightly
 - O4 Monthly
 - O5 Annually *(how many visits per year?)*
 - O6 Never *(skip to Q5)*

2a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the daytime? (please prompt & tick ONE only)

- O1 Very safe (continue to 2b)
- O2 Safe (continue to 2b)
- O3 Neither safe nor unsafe (skip to Q3a)
- O4 Unsafe (skip to Q2c)
- O5 Very unsafe (skip to Q2c)
- O6 Don't know (skip to Q3a)
- O7 Not applicable (ie, don't go into the CBD during the daytime) – (skip to Q3a)

2b. What factors make you feel safe in the CBD during the daytime? (do not prompt - tick all that apply & skip to Q3a)

- O1 Light O6 Other (please specify).....
- O2 Security cameras
- O3 Presence of other people
- O4 Presence of police
- O5 Don't know

2c. Are there particular areas in the CBD where you feel most unsafe?

- O1 Yes (continue to Q2d)
- O2 No (skip to Q3a)
- O3 Don't know (skip to Q3a)

2d. What factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

| Safety during the daytime - tick all that apply | | Reasons for feeling unsafe |
|--|---------------------------|----------------------------|
| Rotorua Central Mall (the shops surrounding the Warehouse) | <input type="radio"/> O1 | |
| City Focus/Post Office | <input type="radio"/> O2 | |
| "The Street" (and/or central city bars and clubs) | <input type="radio"/> O3 | |
| The park areas | <input type="radio"/> O4 | |
| Shops on or near Tutanekai Street | <input type="radio"/> O5 | |
| Shops on Eruera and Hinemoa streets | <input type="radio"/> O6 | |
| Shops on Pukuatua, Haupapa and Arawa streets | <input type="radio"/> O7 | |
| Lake Front | <input type="radio"/> O8 | |
| Kuirau Park | <input type="radio"/> O9 | |
| Polynesian Spa | <input type="radio"/> O10 | |
| Museum | <input type="radio"/> O11 | |
| Government Gardens | <input type="radio"/> O12 | |
| Sulphur Point | <input type="radio"/> O13 | |
| Other (please be specific) | <input type="radio"/> O14 | |
| | | |
| | | |
| I feel unsafe everywhere in the CBD | <input type="radio"/> O15 | |
| Don't know | <input type="radio"/> O16 | |

3a. Now thinking about the central city area at nighttime how safe do you normally feel in the central city during the nighttime? (please prompt & tick ONE only)

- 01 Very safe (continue to 3b)
- 02 Safe (continue to 3b)
- 03 Neither safe nor unsafe (skip to Q4a)
- 04 Unsafe (skip to Q3c)
- 05 Very unsafe (skip to Q3c)
- 06 Don't know (skip to Q4a)
- 07 Not applicable (ie, don't go into the CBD during the nighttime) – (skip to Q4a)

3b. What factors make you feel safe in the CBD during the nighttime? (do not prompt - tick all that apply & skip to Q4a)

- 01 Light 06 Other (please specify).....
- 02 Security cameras
- 03 Presence of other people
- 04 Presence of police
- 05 Don't know

3c. Are there particular areas in the central city area (CBD) where you feel most unsafe? (please tick ONE only)

- 01 Yes (continue to Q3d)
- 02 No (skip to Q4a)
- 03 Don't know (skip to Q4a)

3d. Where are these unsafe locations and what factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

| Safety during the nighttime - tick all that apply | | Reasons for feeling unsafe |
|--|--------------------------|----------------------------|
| Rotorua Central Mall (the shops surrounding the Warehouse) | <input type="radio"/> 01 | |
| City Focus/Post Office | <input type="radio"/> 02 | |
| "The Streat" (and/or central city bars and clubs) | <input type="radio"/> 03 | |
| The park areas | <input type="radio"/> 04 | |
| Shops on or near Tutaneikai Street | <input type="radio"/> 05 | |
| Shops on Eruera and Hinemoa streets | <input type="radio"/> 06 | |
| Shops on Pukuatua, Haupapa and Arawa streets | <input type="radio"/> 07 | |
| Lake Front | <input type="radio"/> 08 | |
| Kuirau Park | <input type="radio"/> 09 | |
| Polynesian Spa | <input type="radio"/> 10 | |
| Museum | <input type="radio"/> 11 | |
| Government Gardens | <input type="radio"/> 12 | |
| Sulphur Point | <input type="radio"/> 13 | |
| Other (please be specific) | <input type="radio"/> 14 | |
| I feel unsafe everywhere in the CBD | <input type="radio"/> 15 | |
| Don't know | <input type="radio"/> 16 | |

The second set of questions relate to when your vehicle is parked in the central city area and other locations around the Rotorua District

4a. During the daytime, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... *(please prompt & tick ONE only)*

- | | |
|--|--|
| <input type="radio"/> 01 Always worry about your vehicle | <input type="radio"/> 04 Never worry |
| <input type="radio"/> 02 Usually worry | <input type="radio"/> 05 Not applicable <i>(ie, don't drive/park in CBD)</i> |
| <input type="radio"/> 03 Sometimes worry | <input type="radio"/> 06 Don't know |

4b. During the nighttime, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... *(please prompt & tick ONE only)*

- | | |
|--|--|
| <input type="radio"/> 01 Always worry about your vehicle | <input type="radio"/> 04 Never worry |
| <input type="radio"/> 02 Usually worry | <input type="radio"/> 05 Not applicable <i>(ie, don't drive/park in CBD)</i> |
| <input type="radio"/> 03 Sometimes worry | <input type="radio"/> 06 Don't know |

4c. Would you say there are unsafe places to park a vehicle in the central city area? *(please tick ONE only)*

- 01 Yes *(continue to Q4d)*
 02 No *(skip to Q5)*
 03 Don't know *(skip to Q5)*

4d. Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here? *ie, are there certain areas where you worry about your vehicle being broken into or stolen? (DO NOT prompt & tick all that apply, list any other mentions and for each location list reasons for feeling unsafe).*

| Safety during the nighttime - tick all that apply | | Reasons for feeling unsafe |
|---|---------------------------|----------------------------|
| Rotorua Central Mall <i>(the shops surrounding the Warehouse)</i> | <input type="radio"/> 01 | |
| City Focus/Post Office | <input type="radio"/> 02 | |
| "The Streat" <i>(and/or central city bars and clubs)</i> | <input type="radio"/> 03 | |
| The park areas | <input type="radio"/> 04 | |
| Shops on or near Tutanekai Street | <input type="radio"/> 05 | |
| Shops on Eruera and Hinemoa streets | <input type="radio"/> 06 | |
| Shops on Pukuatua, Haupapa and Arawa streets | <input type="radio"/> 07 | |
| Lake Front | <input type="radio"/> 08 | |
| Kuirau Park | <input type="radio"/> 09 | |
| Polynesian Spa | <input type="radio"/> 010 | |
| Museum | <input type="radio"/> 011 | |
| Government Gardens | <input type="radio"/> 012 | |
| Sulphur Point | <input type="radio"/> 013 | |
| Other <i>(please be specific)</i> | <input type="radio"/> 014 | |
| It is unsafe to park everywhere in the CBD | <input type="radio"/> 015 | |
| Don't know | <input type="radio"/> 016 | |

5. Now think about parking your vehicle in other locations around the Rotorua District, at any time of the day or night.

5a. Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)? (ie, are there certain areas where you worry about your vehicle being broken into or stolen? *(please tick ONE only)*)

- O1 Yes *(continue to Q5b)*
- O2 No *(skip to Q6)*
- O3 Don't know *(skip to Q6)*

5b. Where are the most unsafe places to park a car in other areas around Rotorua? *DO NOT prompt, tick all that apply and list other mentions)*

- | | |
|--|---|
| <input type="radio"/> O1 Fenton Street (motel area) | <input type="radio"/> O6 Airport |
| <input type="radio"/> O2 The Redwood Forest car park | <input type="radio"/> O7 Okere Falls |
| <input type="radio"/> O3 Waipa | <input type="radio"/> O8 Waste Water Motors <i>(private car sales yard on Te Ngae Rd)</i> |
| <input type="radio"/> O4 Blue/Green Lake | <input type="radio"/> O9 Rainbow Mountain |
| <input type="radio"/> O5 Aquatic Centre | <input type="radio"/> O10 Kerosene Creek |
| | <input type="radio"/> O11 Other <i>(please be specific)</i> |

The third set of questions relate to the safety of Rotorua and the neighbourhood or area that you live in

6a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the daytime? *(please prompt & tick ONE only)*

- | | |
|--|--------------------------------------|
| <input type="radio"/> O1 Very safe | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe | <input type="radio"/> O6 Don't know |
| <input type="radio"/> O3 Neither safe nor unsafe | |
| <input type="radio"/> O4 Unsafe | |

6b. And how safe do you normally feel in your local neighbourhood during the nighttime? *(please prompt & tick ONE only)*

- | | |
|--|--------------------------------------|
| <input type="radio"/> O1 Very safe | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe | <input type="radio"/> O6 Don't know |
| <input type="radio"/> O3 Neither safe nor unsafe | |
| <input type="radio"/> O4 Unsafe | |

7a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the daytime? *(please prompt & tick ONE only)*

- | | |
|--|--------------------------------------|
| <input type="radio"/> O1 Very safe | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe | <input type="radio"/> O6 Don't know |
| <input type="radio"/> O3 Neither safe nor unsafe | |
| <input type="radio"/> O4 Unsafe | |

7b. And how safe do you normally feel in your home during the nighttime? *(please prompt & tick ONE only)*

- | | |
|--|--------------------------------------|
| <input type="radio"/> O1 Very safe | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe | <input type="radio"/> O6 Don't know |
| <input type="radio"/> O3 Neither safe nor unsafe | |
| <input type="radio"/> O4 Unsafe | |

8a. Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really' or 'definitely not'? (please prompt & tick ONE only)

- 1 Definitely (*skip to Q9*) 3 Not really (*continue to Q8b*) 5 Don't know (*skip to Q9*)
2 Mostly (*skip to Q9*) 4 Definitely not (*continue to Q8b*)

8b. For what reasons do you say that? (DO NOT prompt and tick all mentions)

PROMPT: Are there any other reasons?

- 1 Assaults/muggings/physical violence 6 Other (*specify*).....
2 Too many burglaries/home invasions
3 Not safe in some areas/undesirables
4 High crime rate/too much crime
5 Problems with young people/street kids/not enough to do

9. Generally speaking, do you feel you... (please prompt 1 and 2 & tick ONE only)

- 1 Can trust people 3 50/50 (*do not prompt*)
2 Can't be too careful when dealing with people 4 Don't know

The fourth set of questions relate to scenarios that might have happened to you or someone else in your household over the last 12 months

10. If there is a question that you cannot or don't wish to answer, I'll go to the next question.

Over the past 12 months, that is, since March 2007... (please prompt)

- Remember that all your responses are confidential and anonymous.
- The purpose is to find out whether there are any patterns between crimes committed and people's feelings of safety.

| | Yes (✓) | No (✓) | Don't know (✓) | Refused (✓) |
|---|------------|-----------|-------------------|----------------|
| a. Have you or anyone else in your household had their vehicle, bike or motorcycle stolen? | | | | |
| b. Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)? | | | | |
| c. Has anyone succeeded in getting into your home or garage without permission? | | | | |
| d. Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)? | | | | |
| e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way? If yes , to your knowledge had this person been drinking alcohol? Where were you when this happened? | | | | |
| f. Has any stranger or person you do not know well ever verbally abused you? If yes , to your knowledge had this person been drinking alcohol? Where were you when this happened? | | | | |
| g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner? If yes , to your knowledge had this person been drinking alcohol? Where were you when this happened? | | | | |
| h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household have been a victim of over the past 12 months? (if yes, please describe) If yes , to your knowledge had this person been drinking alcohol? Where were you when this happened? | | | | |
| i. Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police? | | | | |

The fifth set of questions relate to things being done to reduce crime in our community

11. Are you aware that there is a Community Policing Centre in the central city area?

- O1 Yes → If yes, where is it specifically located?
- O2 No

12a. Are you aware that crime prevention closed circuit television cameras are operating in the central city area?

- O1 Yes → (continue to Q12b)
- O2 No → (skip to Q13a)

12b. How useful do you think these cameras are in making the central city area a safer place? (please prompt & tick ONE only)

- O1 Very useful
- O2 Useful
- O3 Some use
- O4 Not very useful
- O5 Not at all useful
- O6 Don't know

13a. Are you aware that there is a liquor ban in the central city area?

- O1 Yes → (If yes, continue to Q13b)
- O2 No → (skip to Q14)

13b. How useful do you think the liquor ban is in making the central city area a safer place? (please prompt & tick ONE only)

- O1 Very useful
- O2 Useful
- O3 Some use
- O4 Not very useful
- O5 Not at all useful
- O6 Don't know

14. What could be done that would help make Rotorua a safer place? (Please think about the neighbourhood that you live in, personal safety within the central city, vehicle safety)

.....

.....

.....

.....

.....

Lastly, we have some questions to ensure that we survey a cross-section of residents

15. Gender (ask only if unsure)

- O1 Male
- O2 Female

16. Which of the following best describes where you live? (please prompt and specify location)

| | | |
|--|--|---|
| <input type="radio"/> OA Rotorua city (central city area) | | |
| <input type="radio"/> OB Rotorua suburbs (please tick ONE location below) | | |
| <input type="radio"/> O1 Fenton Park | <input type="radio"/> O10 Mangakakahi | <input type="radio"/> O19 Springfield |
| <input type="radio"/> O2 Fordlands | <input type="radio"/> O11 Matipo Heights | <input type="radio"/> O20 Sunnybrook |
| <input type="radio"/> O3 Glenholme | <input type="radio"/> O12 Ngapuna | <input type="radio"/> O21 Tihiotonga |
| <input type="radio"/> O4 Hannahs Bay | <input type="radio"/> O13 Ohinemutu | <input type="radio"/> O22 Utuhina |
| <input type="radio"/> O5 Hillcrest | <input type="radio"/> O14 Owhata | <input type="radio"/> O23 Western Heights |
| <input type="radio"/> O6 Holdens Bay | <input type="radio"/> O15 Pleasant Heights | <input type="radio"/> O24 Whakarewarewa |
| <input type="radio"/> O7 Kawaha Point | <input type="radio"/> O16 Pomare | <input type="radio"/> O25 Other (please specify)..... |
| <input type="radio"/> O8 Koutu | <input type="radio"/> O17 Pukehangi | |
| <input type="radio"/> O9 Lynmore | <input type="radio"/> O18 Selwyn Heights | |
| <input type="radio"/> OC Ngongotaha | | |
| <input type="radio"/> OD Lakeside settlement (please tick ONE location below) | | |
| <input type="radio"/> O1 Lake Tarawera | <input type="radio"/> O4 Lake Okareka | <input type="radio"/> O6 Other (please specify)..... |
| <input type="radio"/> O2 Lake Rotoiti | <input type="radio"/> O5 Lake Rotoehu | |
| <input type="radio"/> O3 Lake Rotoma | | |
| <input type="radio"/> OE Rural (please tick ONE location below) | | |
| <input type="radio"/> O1 Atiamuri | <input type="radio"/> O8 Ngakuru | <input type="radio"/> O15 Waioapu Village |
| <input type="radio"/> O2 Hamurana | <input type="radio"/> O9 Reporoa | <input type="radio"/> O16 Waiteti |
| <input type="radio"/> O3 Horohoro | <input type="radio"/> O10 Rerewhakaaitu | <input type="radio"/> O17 Other (please specify)..... |
| <input type="radio"/> O4 Kaharoa | <input type="radio"/> O11 Tarukenga | |
| <input type="radio"/> O5 Kapenga | <input type="radio"/> O12 Tumunui | |
| <input type="radio"/> O6 Mamaku | <input type="radio"/> O13 Waikite Valley | |
| <input type="radio"/> O7 Mourea | <input type="radio"/> O14 Waimangu | |

17. Please stop me when I reach your age group (please prompt & tick ONE only)

- | | |
|--------------------------------|--|
| <input type="radio"/> O1 15-24 | <input type="radio"/> O5 55-64 |
| <input type="radio"/> O2 25-34 | <input type="radio"/> O6 65-74 |
| <input type="radio"/> O3 35-44 | <input type="radio"/> O7 75+ |
| <input type="radio"/> O4 45-54 | <input type="radio"/> O8 Refused (do not read out) |

18. Which of the following ethnic groups do you mainly identify with? (please prompt & tick all that apply)

- | | |
|---|---|
| <input type="radio"/> O1 NZ Pakeha/European | <input type="radio"/> O4 Asian |
| <input type="radio"/> O2 NZ Maori | <input type="radio"/> O5 Other (please specify) |
| <input type="radio"/> O3 Pacific Island | <input type="radio"/> O6 Refused (do not read out) |

19. Would you like to receive a copy of the final aggregated results from this survey? (if yes, please complete details below)

- APR Consultants will ensure confidentiality by detaching your contact details so that your responses and contact details cannot be matched.
- Results will be available from the district council in approximately two months' time.

Name:

Postal address:

If respondents do not complete Q19, please also ask: May I also ask your first name? This is just so my supervisor can do quality control checks on me if necessary. First name:

**Thank you for your participation. We appreciate your time!
If you have any queries, please feel free to contact Krista at APR Consultants.**

APPENDIX 3: DETAILED SURVEY RESULTS 2008

The first set of questions relate to visiting Rotorua's Central Business District (CBD) and your feeling of safety in this central city area.

1. How often do you visit the Rotorua central city area (CBD)? (please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Daily | 83 | 20.6% | 26.4% | 26.4% | 19.9% | 25.9% | 25.9% | 25.9% | -5.8% | 6.5% | 6.5% | 6.5% | -6.0% | -6.0% |
| Weekly | 249 | 61.8% | 52.8% | 52.8% | 55.3% | 48.0% | 48.0% | 48.0% | 8.9% | -2.4% | -2.4% | -2.4% | 7.3% | 7.3% |
| Fortnightly | 45 | 11.2% | 12.1% | 12.1% | 14.0% | 11.5% | 11.5% | 11.5% | -1.0% | -1.9% | -1.9% | -1.9% | 2.5% | 2.5% |
| Monthly | 24 | 6.0% | 7.2% | 7.2% | 8.1% | 8.9% | 8.9% | 8.9% | -1.3% | -0.9% | -0.9% | -0.9% | -0.8% | -0.8% |
| Annually | 2 | 0.5% | 0.6% | 0.6% | 1.7% | 3.2% | 3.2% | 3.2% | -0.1% | -1.1% | -1.1% | -1.1% | -1.5% | -1.5% |
| Never | 0 | 0.0% | 0.8% | 0.8% | 1.0% | 2.5% | 2.5% | 2.5% | -0.8% | -0.2% | -0.2% | -0.2% | -1.6% | -1.6% |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

[skip to Q5]

Annually specified:

- Six times a year.
- Two times a year.

2a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the daytime? (please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------------------------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Very safe (continue to Q2b) | 161 | 40.0% | 40.4% | 40.4% | 37.5% | 35.3% | 35.3% | 35.3% | -0.5% | 3.0% | 3.0% | 3.0% | 2.2% | 2.2% |
| Safe (continue to Q2b) | 209 | 51.9% | 50.3% | 50.3% | 43.7% | 51.4% | 51.4% | 51.4% | 1.6% | 6.6% | 6.6% | 6.6% | -7.7% | -7.7% |
| Neither safe nor unsafe (skip to Q3a) | 21 | 5.2% | 5.7% | 5.7% | 15.1% | 7.2% | 7.2% | 7.2% | -0.5% | -9.4% | -9.4% | -9.4% | 7.9% | 7.9% |
| Unsafe (skip to Q2c) | 9 | 2.2% | 2.8% | 2.8% | 2.0% | 4.1% | 4.1% | 4.1% | -0.5% | 0.8% | 0.8% | 0.8% | -2.2% | -2.2% |
| Very unsafe (skip to Q2c) | 2 | 0.5% | 0.6% | 0.6% | 0.7% | 1.3% | 1.3% | 1.3% | -0.1% | -0.2% | -0.2% | -0.2% | -0.6% | -0.6% |
| Don't know (skip to Q3a) | 1 | 0.2% | 0.2% | 0.2% | 0.2% | 0.2% | 0.2% | 0.2% | 0.1% | -0.1% | -0.1% | -0.1% | 0.0% | 0.0% |
| Not applicable (skip to Q3a) | 0 | 0.0% | 0.0% | 0.0% | 0.7% | 0.4% | 0.4% | 0.4% | 0.0% | -0.7% | -0.7% | -0.7% | 0.3% | 0.3% |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

2b. What factors make you feel safe in the CBD during the daytime? (do not prompt - tick all that apply & skip to Q3a)

| | 2008 | | 2007 | | 2006 | 2008/2007 | 2007/2006 |
|--------------------------|------------|---------|---------|---------|---------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change |
| Light | 44 | 11.9% | 9.8% | 9.5% | 9.5% | 2.1% | 0.3% |
| Security cameras | 9 | 2.4% | 3.0% | 4.0% | 4.0% | -0.6% | -0.9% |
| Presence of other people | 171 | 46.2% | 53.0% | 48.3% | 48.3% | -6.8% | 4.7% |
| Presence of police | 48 | 13.0% | 12.6% | 14.1% | 14.1% | 0.4% | -1.5% |
| Don't know | 57 | 15.4% | 13.0% | 20.5% | 20.5% | 2.4% | -7.4% |
| Other | 151 | 40.8% | 40.2% | 31.2% | 31.2% | 0.6% | 9.0% |
| Sample | 370 | | | | | | |

Note: Not additive as respondents could identify more than one factor.

Other specified:

- A safe place to be. I've never felt threatened.
- Alarm system in my car.
- Because I'm a big bloke.
- Being Maori and I know the area well.
- Can see if anyone is likely to be aggressive and avoid them.
- Crime is less likely in daylight hours.
- Don't feel any threat.
- Don't feel threatened by anything.
- Don't see any problems.
- Don't see anything to alarm me. Don't look at people who might be aggressive.
- Don't think anything bad will happen.
- Don't worry when I'm in town.
- Easy to get around.
- Everything is quite visible.
- Familiarity with the city.
- Feel I'm part of the town.
- Few people about as I go in early.
- Good parking.
- Good sight lines. Lack of litter.
- Hanging around with my mates.
- I am always very careful eg, of my handbag.
- I can protect myself.
- I can run fast if I need to.
- I do not use ATM's.

- I don't feel afraid of anything.
- I don't feel threatened.
- I don't see any crime.
- I don't see any problems.
- I don't see anything to scare me.
- I don't walk around a lot. I avoid the City Focus because undesirables hang out here.
- I face no threat.
- I have grown up in South Auckland so Rotorua seems quite safe.
- I have martial arts training, so I can handle myself.
- I have no problems there.
- I have no reason to feel unsafe.
- I have no reason to think otherwise.
- I haven't had any trouble.
- I haven't had anything go wrong.
- I ignore groups of young people and they ignore me.
- I ignore the riff-raff.
- I just don't feel unsafe.
- I just don't feel unsafe. It is a very open plan.
- I just don't worry.
- I just feel safe, even groups of people don't worry me.
- I just feel safe.
- I know the place well.
- I never have any problems.
- I never think about it.
- I pray about things.
- I take precautions to keep safe.
- I'm a big guy.
- I'm a Christian so no need to worry.
- I'm a man.
- I'm big and brown.
- I'm big.
- I'm from Rotorua so I just feel safe.
- I'm not afraid of w###kers. I keep my wits about me.
- I'm not in there for very long, I go in quickly as I don't want to leave my car for long in case it gets stolen.
- It feels safe.
- It has a safe feel.
- I've always lived here so I feel safe.
- I've lived here for so long.

- I've never felt threatened.
- I've never had a bad experience.
- I've never had a problem.
- I've never had any problems.
- I've never seen anything happening.
- I've never thought of feeling unsafe.
- Just a general feeling it is safe.
- Know everyone.
- Know I'm safe.
- Know the city and the people.
- Layout of town is open.
- Liquor ban.
- Lived here a long time. Know the city well.
- Lived here a long time.
- Lots of activity in the area during the day.
- Lots of other Maoris in town.
- Maori Wardens in the CBD.
- Maori Wardens present.
- Maori Wardens.
- My golf club in the car.
- My hometown. Not a little person.
- My perception of safety in the area.
- Never felt any need not to feel safe.
- Never felt threatened (x2).
- Never had a problem (x2).
- Never had any problem and have lived here a long while.
- Never had any problems (x3).
- Never had trouble.
- Never on my own.
- Never seen or been aware of anything to make me feel anything other than safe.
- Never worry.
- No crime committed during the day.
- No criminals around during day light hours.
- No danger lurking.
- No dark alleys.
- No fear of a crime happening.
- No gangs hanging around.
- No issues about safety.

- No obvious crime happening.
- No one bothers you - good atmosphere.
- No perception of need to be wary of my safety.
- No problems are going to happen.
- No real problem.
- No reason not to feel safe.
- No reason to feel anything other than safe.
- No reason to feel unsafe (x3).
- No threat. City clean and tidy. A nice place to be in.
- No threats (x2).
- No youths around.
- Not a nervous person.
- Not frightened by anything.
- Not so many young people in town during the day.
- Not too many hoods around.
- Nothing bad has ever happened to me, even though I know it does happen.
- Nothing menacing around.
- Nothing presents as a problem.
- Nothing to feel unsafe about.
- Nothing to make me feel unsafe.
- Nothing to worry about (x5).
- Open plan.
- Open space.
- Open.
- Our community is law abiding.
- Pubs and night clubs aren't operating.
- Quiet.
- Raised here. Don't feel any threat.
- Rotorua is a caring community.
- The environment is friendly.
- There aren't any louts about. Open layout of the city.
- There is no crime about during the day.
- There is no crime in this area.
- There is no danger.
- Wide and open area.
- Wide streets.
- With friends.
- With husband always.

- With my mates.
- Would not let anyone push me around.

2c. Are there particular areas in the CBD where you feel most unsafe?

| | 2008 | | 2007 | | 2006 | 2008/2007 | 2007/2006 |
|--------------------------|-----------|---------------|---------------|---------------|---------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change |
| Yes (continue to Q2d) | 9 | 81.8% | 88.2% | 72.7% | -6.4% | 15.5% | |
| No (skip to Q3a) | 2 | 18.2% | 11.8% | 18.2% | 6.4% | -6.4% | |
| Don't know (skip to Q3a) | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Not specified | 0 | 0.0% | 0.0% | 9.1% | 0.0% | -9.1% | |
| Total | 11 | 100.0% | 100.0% | 100.0% | | | |

2d. What factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

| | 2008 | | % tot sample | 2007 | % tot sample | 2006 | % tot sample | 2005 | % tot sample | 2008/2007 | 2007/2006 | 2006/2005 |
|---|----------|---------------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-----------|-----------|-----------|
| | Number | Percent | | | | | | | | | | |
| City Focus/Post Office | 2 | 22.2% | 0.5% | 2.3% | 0.7% | 1.5% | -1.9% | 1.6% | -0.8% | | | |
| Kuirau Park | 2 | 22.2% | 0.5% | 0.6% | 0.7% | 0.9% | -0.1% | -0.2% | -0.1% | | | |
| Rotorua Central Mall | 1 | 11.1% | 0.2% | 1.4% | 1.2% | 0.9% | -1.1% | 0.1% | 0.4% | | | |
| Shops on Pukutua, Haupapa and Arawa streets | 1 | 11.1% | 0.2% | 0.6% | 0.2% | 0.4% | -0.3% | 0.3% | -0.2% | | | |
| Government Gardens | 0 | 0.0% | 0.0% | 0.2% | 0.2% | 0.2% | -0.2% | -0.1% | 0.0% | | | |
| Lake Front | 0 | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | -0.2% | 0.0% | | | |
| Museum | 0 | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | -0.2% | 0.0% | | | |
| Polynesian Spa | 0 | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | -0.2% | 0.0% | | | |
| Shops on Eruera and Hinemoa streets | 0 | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | -0.2% | 0.0% | | | |
| Shops on or near Tutanekai Street | 0 | 0.0% | 0.0% | 0.2% | 0.0% | 0.4% | 0.0% | -0.2% | -0.2% | | | |
| Sulphur Point | 0 | 0.0% | 0.0% | 0.2% | 0.0% | 0.4% | -0.2% | 0.2% | -0.4% | | | |
| The park areas | 0 | 0.0% | 0.0% | 0.2% | 0.5% | 0.0% | -0.2% | -0.3% | 0.5% | | | |
| The Street (and/or central city bars and clubs) | 0 | 0.0% | 0.0% | 0.0% | 0.5% | 0.7% | 0.0% | -0.5% | -0.2% | | | |
| Other | 2 | 22.2% | 0.5% | 0.4% | 0.5% | 0.4% | 0.0% | -0.5% | 0.1% | | | |
| I feel unsafe everywhere in the CBD | 3 | 33.3% | 0.7% | 0.4% | 0.2% | 0.2% | 0.1% | 0.1% | 0.0% | | | |
| Don't know | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 1.7% | 0.4% | 0.4% | -1.7% | | | |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | | |
| Sample | 9 | 100.0% | 2.2% | 2.9% | 2.0% | 5.4% | -0.7% | 1.0% | -3.5% | | | |

Note: Not additive as respondents could identify multiple locations.

Reason for feeling unsafe from respondents whom identified feeling unsafe at City Focus/Post Office:

- Undesirables hang out here.
- Young ones hang out.

Reason for feeling unsafe from respondents whom identified feeling unsafe at Kuirau Park:

- It's further from the town centre/not so many people there.
- My nephew got beaten up there.

Reason for feeling unsafe from respondents whom identified feeling unsafe at Rotorua Central Mall:

- A lot of hoodies around.

Reason for feeling unsafe from respondents whom identified feeling unsafe at shops on Pukuatua, Haupapa and Arawa Streets:

- It's further from the town centre/not so many people there.

Other specified:

| Other specified | Reasons for feeling unsafe |
|--|-----------------------------------|
| Courthouse and Work and Income Office. | Undesirables hang out. |
| Skateboard park | A lot of hoodies around. |

Reason for feeling unsafe from respondents whom identified feeling unsafe everywhere in the CBD:

- Too many gangs in Rotorua.
- Too many hoons in Rotorua, all over town.
- Too many unemployed people hanging around doing nothing but looking for trouble.

- 3a. Now thinking about the central city area at night-time, how safe do you normally feel in the central city during the night-time? (please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------------------------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|------------|--------|------------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Very safe (continue to Q3b) | 13 | 3.2% | 13 | 3.2% | 13 | 1.7% | 13 | 5.9% | 0.1% | 1.4% | 13 | 1.4% | 13 | -4.1% |
| Safe (continue to Q3b) | 97 | 24.1% | 97 | 25.4% | 97 | 21.8% | 97 | 20.9% | -1.4% | 3.6% | 97 | 3.6% | 97 | 0.9% |
| Neither safe nor unsafe (skip to Q4a) | 68 | 16.9% | 68 | 14.6% | 68 | 19.1% | 68 | 13.1% | 2.3% | -4.5% | 68 | -4.5% | 68 | 6.0% |
| Unsafe (skip to Q3c) | 85 | 21.1% | 85 | 19.7% | 85 | 12.9% | 85 | 16.1% | 1.4% | 6.8% | 85 | 6.8% | 85 | -3.2% |
| Very unsafe (skip to Q3c) | 18 | 4.5% | 18 | 3.7% | 18 | 4.7% | 18 | 5.4% | 0.7% | -1.0% | 18 | -1.0% | 18 | -0.7% |
| Don't know (skip to Q4a) | 1 | 0.2% | 1 | 0.6% | 1 | 1.5% | 1 | 3.5% | -0.3% | -0.9% | 1 | -0.9% | 1 | -2.0% |
| Not applicable (skip to Q4a) | 121 | 30.0% | 121 | 32.7% | 121 | 38.0% | 121 | 35.1% | -2.7% | -5.2% | 121 | -5.2% | 121 | 2.9% |
| Not specified | 0 | 0.0% | 0 | 0.0% | 0 | 0.2% | 0 | 0.0% | 0.0% | -0.2% | 0 | -0.2% | 0 | 0.2% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | 403 | | 403 | |

3b. What factors make you feel safe in the CBD during the night-time? (do not prompt - tick all that apply & skip to Q4a)

| | 2008 | | 2007 | | 2006 | 2008/2007 | 2007/2006 |
|--------------------------|------------|---------|---------|---------|---------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change |
| Light | 20 | 18.2% | 23.4% | 27.4% | 27.4% | -5.3% | -3.9% |
| Security cameras | 9 | 8.2% | 4.8% | 7.4% | 7.4% | 3.4% | -2.5% |
| Presence of other people | 54 | 49.1% | 37.9% | 47.4% | 47.4% | 11.2% | -9.4% |
| Presence of police | 12 | 10.9% | 5.5% | 10.5% | 10.5% | 5.4% | -5.0% |
| Don't know | 6 | 5.5% | 10.3% | 15.8% | 15.8% | -4.9% | -5.4% |
| Other | 56 | 50.9% | 59.3% | 31.6% | 31.6% | -8.4% | 27.7% |
| Not specified | 1 | 0.9% | 0.7% | 1.1% | 1.1% | 0.2% | -0.4% |
| Sample | 110 | | | | | | |

Note: Not additive as respondents could identify more than one factor.

Other specified:

- Always two of us and we are always where there are other people.
- Always with friends.
- Always with my mates (x2).
- Always with other people - not there late at night.
- Always with other people (x3).
- Always with other people and never there after midnight.
- Always with people. Park so we don't have to walk far. Not in the city very late at night.
- Always with someone else.
- Am not there at 2am.
- As a male I feel safe.
- Because if anything did go wrong there would be a quick police response.
- Being a man with other mates.
- Being aware of surroundings.
- Confidence in myself to stay out of alleys etc.
- Don't feel threatened.
- Don't go walking around at 2am by myself.
- Don't roam around.
- Few people around.
- CPS system in car with a panic button.
- Have a strong boot.
- I can look after myself because of my martial arts skills.
- I don't go to areas that aren't safe.
- I have no problem there.

- I haven't seen any crime.
- I haven't seen any gathering of youths or any crime.
- I know the area well.
- I know the area. No bad experiences.
- I'm a 46 year-old man.
- Just feel safe. I've never felt threatened.
- Less people around.
- Local knowledge makes me feel safe.
- Maori Wardens on the streets.
- Mostly only go around the Convention Centre and it's quite safe there.
- My own attitude.
- Never had any problems.
- Never have any reason to feel unsafe.
- Never think about it.
- No fear of the CBD.
- Not in there late at night. Really just go in to dinner etc and then go home.
- Not many youths around.
- Open area.
- Open design.
- Open.
- Same as daytime. It's my home town and I'm not a little person.
- Seems to be more activity in the city at night now.
- Self confidence.
- Stay away from trouble spots.
- The places I go to and I'm with people.
- Usually with mates.
- Very rarely there after midnight.
- With my mates.
- With other people - in group.
- With other people I know.

3c. Are there particular areas in the central city area (CBD) where you feel most unsafe? (please tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|--------------------------|------------|---------------|---------------|---------------|---------------|---------|---------|---------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Percent | Percent | Percent | Percent | Percent | Percent | change | change | change | change | change | change |
| Yes (continue to Q3d) | 62 | 60.2% | 81.5% | 42.3% | 47.5% | -21.3% | 39.3% | -5.2% | | | | | | |
| No (skip to Q4a) | 38 | 36.9% | 10.9% | 52.1% | 47.5% | 26.0% | -41.2% | 4.6% | | | | | | |
| Don't know (skip to Q4a) | 3 | 2.9% | 1.7% | 0.0% | 1.0% | 1.2% | 1.7% | -1.0% | | | | | | |
| Not specified | 0 | 0.0% | 5.9% | 5.6% | 4.0% | -5.9% | 0.2% | 1.6% | | | | | | |
| Total | 103 | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | | | | |

3d. Where are these unsafe locations and what factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|--|-----------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Percent | % tot sample | % tot sample | % tot sample | % tot sample | % tot sample | change | change | change | change | change | change |
| City Focus/Post Office | 17 | 27.4% | 4.2% | 5.9% | 2.5% | 3.7% | -1.7% | 3.4% | -1.2% | | | | | |
| Shops on Pukuatua, Haupapa and Arawa streets | 17 | 27.4% | 4.2% | 5.7% | 0.2% | 1.5% | -1.5% | 5.4% | -1.3% | | | | | |
| The Sreat (and/or central city bars and clubs) | 15 | 24.2% | 3.7% | 1.6% | 1.7% | 2.0% | 2.2% | -0.2% | | | | | | |
| Lake Front | 14 | 22.6% | 3.5% | 5.9% | 1.7% | 1.7% | -2.4% | 4.2% | 0.0% | | | | | |
| Rotorua Central Mall | 12 | 19.4% | 3.0% | 2.0% | 1.0% | 1.7% | 1.0% | 1.0% | -0.8% | | | | | |
| Kuirau Park | 11 | 17.7% | 2.7% | 6.3% | 2.0% | 2.0% | -3.5% | 4.3% | 0.0% | | | | | |
| Government Gardens | 8 | 12.9% | 2.0% | 3.1% | 0.7% | 0.2% | -1.1% | 2.4% | 0.5% | | | | | |
| Shops on Eruera and Hinemoa streets | 8 | 12.9% | 2.0% | 3.5% | 0.2% | 1.1% | -1.5% | 3.3% | -0.8% | | | | | |
| Polynesian Spa | 6 | 9.7% | 1.5% | 0.6% | 0.2% | 0.2% | 0.9% | 0.3% | 0.0% | | | | | |
| Museum | 5 | 8.1% | 1.2% | 0.6% | 1.0% | 0.2% | 0.7% | -0.4% | 0.8% | | | | | |
| Sulphur Point | 5 | 8.1% | 1.2% | 1.2% | 1.0% | 0.4% | 0.1% | 0.2% | 0.5% | | | | | |
| Shops on or near Tutanekai Street | 3 | 4.8% | 0.7% | 0.6% | 0.5% | 0.9% | 0.2% | 0.1% | -0.4% | | | | | |
| The park areas | 2 | 3.2% | 0.5% | 1.0% | 0.7% | 1.1% | -0.5% | 0.2% | -0.4% | | | | | |
| Other | 16 | 25.8% | 4.0% | 3.9% | 2.0% | 1.1% | 0.1% | 1.9% | 0.9% | | | | | |
| I feel unsafe everywhere in the CBD | 8 | 12.9% | 2.0% | 3.5% | 1.2% | 1.3% | -1.5% | 2.3% | -0.1% | | | | | |
| Don't know | 0 | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | -0.2% | 0.2% | 0.0% | | | | | |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | | | | |
| Sample | 62 | 100.0% | 15.4% | 19.0% | 7.4% | 10.2% | -3.6% | 11.6% | -2.9% | | | | | |

Note: Not additive as respondents could identify multiple locations.

Reason for feeling unsafe from respondents whom identified feeling unsafe at City Focus/Post Office:

- A lot of clubs around that area where people drink.
- A lot of crime in this area.
- Any place at all where groups of young people decide they will attack you or steal from you.
- I've had some bad experiences in the past and have been verbally abused by people hanging around.
- Loiterers hang round there in groups.
- Mostly the groups of teenagers hanging around there.
- Random groups of young people.
- Type of young people who hang around at night.
- Undesirables in the area (x4).
- Young kids and lowlifes hang out there.
- Young people hanging around.
- Young people in the area.

Reason for feeling unsafe from respondents whom identified feeling unsafe at shops on Pukuatua, Haupapa and Arawa Streets:

- Any place at all where groups of young people decide they will attack you or steal from you.
- Around the bus stop young people hang around - empty building there.
- Around the clubs there are always drunks.
- Around the clubs.
- Badly lit. Isolated at night.
- Bar areas where young people congregate - too many of them in one place.
- Clubs in Arawa Street and Haupapa Street have rowdy elements.
- Groups of young people.
- Lots of bars, gambling places open very late and lots of young people.
- Most unsafe streets in the city. Too many young hoodlums.
- Not very well lit at night.
- The clubs here are always allowing fights to happen.
- Undesirables in area.
- Very dark - not many people.
- Youth gangs hang out.

Reason for feeling unsafe from respondents whom identified feeling unsafe at “The Street” (and/or central city bars and clubs):

- A lot of clubs around that area where people drink.
- Anywhere near bars.
- Around the bar areas. Never know how the people will be when they come out.
- Around the bars.
- Because people can be unpredictable nowadays. Never know what they are "on" and what they will do.
- Big groups of young guys in the area.
- Drunk youth in the area.
- Drunks in the area (x5).
- Too many drunks.
- You never know who will come out of the clubs.
- Young teenagers hang out.

Reason for feeling unsafe from respondents whom identified feeling unsafe at the Lake Front:

- Any place at all where groups of young people decide they will attack you or steal from you.
- Drunken youth in area.
- Groups of kids hanging around.
- Hoons in area.
- Just what I hear.
- Not enough people around these areas.
- Not many people (x2).
- Opportunity for people to confront you. Open spaces and not a lot of people.
- People can hide.
- Undesirables in area.
- Weird people.

Reason for feeling unsafe from respondents whom identified feeling unsafe at Rotorua Central Mall:

- A lot of youths about.
- Any place at all where groups of young people decide they will attack you or steal from you.
- Isolated area.
- Little hoodlums hanging around in hoods.
- Low foot traffic.
- Once the main shops are closed this is so scary. Open and dark.
- Random groups of young people.
- Type of young people who hang around at night.
- Undesirables.
- Very isolated at night once the shops have closed.

- Young people hanging around.
- Young people with hoods.

Reason for feeling unsafe from respondents whom identified feeling unsafe at Kuirau Park:

- All these areas are dark and secluded and no one goes there.
- Amount of attacks that have occurred there.
- Isolated.
- Not enough people around these areas.
- Opportunity for people to confront you. Open spaces and not a lot of people.
- People can hide.
- Too dark, undesirables in the area. Brother was attacked there.
- Too many undesirables on the street at night.
- Very dark. Not many people.

Reason for feeling unsafe from respondents whom identified feeling unsafe at Government Gardens:

- All these areas are dark and secluded and no one goes there.
- Isolated.
- Not enough people around these areas.
- Opportunity for people to confront you. Open spaces and not a lot of people.
- People can hide.
- Quite dark.
- Whole area isolated at night.

Reason for feeling unsafe from respondents whom identified feeling unsafe at shops on Eruera and Hinemoa Streets:

- Isolated area.
- Lots of bars, gambling places open very late and lots of young people.
- Lots of clubs - people can be drunk when they come out.
- Not very well lit at night.
- These are side streets away from the main centre and not many people there.
- Undesirables in area.
- Young people roaming around.
- Youths hang out.

Reason for feeling unsafe from respondents whom identified feeling unsafe at Polynesian Spa:

- All these areas are dark and secluded and no one goes there.
- Isolated.
- Not enough people around these areas.
- Not well lit.
- Opportunity for people to confront you. Open spaces and not a lot of people.
- People can hide.

Reason for feeling unsafe from respondents whom identified feeling unsafe at the Museum:

- All these areas are dark and secluded and no one goes there.
- Not enough people around these areas.
- Opportunity for people to confront you. Open spaces and not a lot of people.
- People can hide.

Reason for feeling unsafe from respondents whom identified feeling unsafe at Sulphur Point:

- All these areas are dark and secluded and no one goes there.
- Boy racers all around these areas.
- Hoods in the area.
- Opportunity for people to confront you. Open spaces and not a lot of people.

Reason for feeling unsafe from respondents whom identified feeling unsafe at shops on or near Tutanekai Street:

- Undesirables in area.
- Undesirables in the area.
- Youths hang out.

Reason for feeling unsafe from respondents whom identified feeling unsafe at the park areas:

- Dark.
- Lots of places to hide.

Other specified:

| Other specified | Reasons for feeling unsafe |
|---|---|
| Amohia Street. | Very isolated at night. |
| Amohia Street and Ranguiru Street. | Near the Citizens' Club is a very dark area bordering Rotorua Primary. |
| Any area around the alleyways between streets - between Pukuatua and Haupapa. Car park at Valentines. | Most people don't know these alleyways exist - but the crims do. Very dark - and can get from Fenton Street round to Amohau Street. |
| Any side street eg, between Tutanekai and Fenton and Tutanekai and Arawa Street. | Not many people. Not very well lit. |
| Anywhere that is sparsely populated. | |
| Anywhere there are groups of young hoodies. | |
| Anywhere there are groups of young men. | 17 to 30 year olds - look scary and unpredictable, don't know what they might do. |
| Around the pubs/after chucking out time. | Drunks outside. |
| Events Centre. | Bushes for people to hide behind - very dark. |
| Hinemaru Street. | Isolated, no foot traffic. |
| No particular area - except where the pubs are. | Just the general attitude to women - not only in Rotorua, but everywhere in NZ. |
| Pak 'n Save car park. | Only the odd car parked - very dark - scary to do your shopping late in the night. |
| Pukuatua Street bus stop. | Undesirables. |
| Ranguiru Street near the Rotorua Citizens' Club and by Rotorua Primary School. | Cars left there unattended. Easy for people to break into them and run away. |
| Skate park. | Young people there even at night/in groups. |
| Skateboard park. | Undesirables in the area. |

Reason for feeling unsafe from respondents who feel unsafe everywhere in the CBD:

- All the hoons in town.
- Because people can be unpredictable nowadays. Never know what they are "on" and what they will do.
- Gangs of youth about.
- It is not a place to walk around at night. I just go to where I'm going and nowhere else eg, the movies and restaurant.
- Problems can happen anywhere.
- Undesirables all over town.

The second set of questions relate to when your vehicle is parked in the central city area and other locations around the Rotorua District

- 4a. During the daytime, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you ...
(please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------------------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Always worry about your vehicle | 38 | 9.4% | 38 | 9.1% | 38 | 11.4% | 38 | 12.2% | 0.4% | -2.3% | -0.8% | 0.4% | -2.3% | -0.8% |
| Usually worry | 29 | 7.2% | 29 | 6.7% | 29 | 9.2% | 29 | 8.3% | 0.5% | -2.5% | 0.9% | 0.5% | -2.5% | 0.9% |
| Sometimes worry | 99 | 24.6% | 99 | 25.4% | 99 | 30.5% | 99 | 25.3% | -0.9% | -5.1% | 5.2% | -0.9% | -5.1% | 5.2% |
| Never worry | 214 | 53.1% | 214 | 54.4% | 214 | 43.2% | 214 | 43.8% | -1.3% | 11.3% | -0.6% | -1.3% | 11.3% | -0.6% |
| Not applicable | 23 | 5.7% | 23 | 4.1% | 23 | 5.2% | 23 | 9.8% | 1.6% | -1.1% | -4.6% | 1.6% | -1.1% | -4.6% |
| Don't know | 0 | 0.0% | 0 | 0.2% | 0 | 0.2% | 0 | 0.4% | -0.2% | -0.1% | -0.2% | -0.2% | -0.1% | -0.2% |
| Not specified | 0 | 0.0% | 0 | 0.0% | 0 | 0.2% | 0 | 0.2% | 0.0% | -0.2% | 0.0% | 0.0% | -0.2% | 0.0% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

- 4b. During the night-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you ...
(please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------------------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Always worry about your vehicle | 89 | 22.1% | 89 | 15.4% | 89 | 18.4% | 89 | 17.6% | 6.7% | -3.0% | 0.7% | 6.7% | -3.0% | 0.7% |
| Usually worry | 37 | 9.2% | 37 | 10.5% | 37 | 8.9% | 37 | 10.2% | -1.3% | 1.5% | -1.3% | -1.3% | 1.5% | -1.3% |
| Sometimes worry | 92 | 22.8% | 92 | 23.3% | 92 | 18.1% | 92 | 20.3% | -0.4% | 5.2% | -2.1% | -0.4% | 5.2% | -2.1% |
| Never worry | 59 | 14.6% | 59 | 14.4% | 59 | 13.6% | 59 | 10.5% | 0.2% | 0.8% | 3.2% | 0.2% | 0.8% | 3.2% |
| Not applicable | 123 | 30.5% | 123 | 35.3% | 123 | 39.7% | 123 | 35.1% | -4.8% | -4.4% | 4.6% | -4.8% | -4.4% | 4.6% |
| Don't know | 2 | 0.5% | 2 | 0.2% | 2 | 0.5% | 2 | 0.9% | 0.3% | -0.3% | -0.4% | 0.3% | -0.3% | -0.4% |
| Not specified | 1 | 0.2% | 1 | 1.0% | 1 | 0.7% | 1 | 5.4% | -0.7% | 0.2% | -4.7% | -0.7% | 0.2% | -4.7% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

| 4c. Would you say there are unsafe places to park a vehicle in the central city area? (please tick ONE only) | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|--|------------|---------------|---------------|---------------|---------------|-------------|---------|---------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Percent | Percent | Percent | Percent | Percent | Percent | change | change | change | change | change | change |
| Yes (continue to Q4d) | 233 | 57.8% | 63.7% | 66.7% | 48.8% | -5.9% | -3.0% | 17.9% | | | | | | |
| No (skip to Q5) | 77 | 19.1% | 17.8% | 16.4% | 24.8% | 1.4% | 1.4% | -8.5% | | | | | | |
| Don't know (skip to Q5) | 84 | 20.8% | 17.6% | 15.9% | 20.7% | 3.3% | 1.7% | -4.8% | | | | | | |
| Not specified | 9 | 2.2% | 1.0% | 1.0% | 5.7% | 1.2% | 0.0% | -4.7% | | | | | | |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | | | | | | | | |

4d. Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here? ie, are there certain areas where you worry about your vehicle being broken into or stolen? (DO NOT prompt & tick all that apply, list any other mentions and for each location list reasons for feeling unsafe).

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---|------------|---------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-----------|--------|-----------|--------|
| | Number | Percent | % tot sample | % tot sample | % tot sample | % tot sample | % tot sample | % tot sample | change | change | change | change | change | change |
| Kuirau Park | 69 | 29.6% | 17.1% | 21.3% | 27.5% | 14.4% | 14.4% | -4.2% | -6.2% | 13.1% | | | | |
| Lake Front | 68 | 29.2% | 16.9% | 15.1% | 17.7% | 9.8% | 9.8% | 1.8% | -2.6% | 7.9% | | | | |
| Government Gardens | 48 | 20.6% | 11.9% | 12.1% | 18.7% | 9.2% | 9.2% | -0.2% | -6.5% | 9.5% | | | | |
| Polynesian Spa | 44 | 18.9% | 10.9% | 7.4% | 12.8% | 5.7% | 5.7% | 3.5% | -5.3% | 7.1% | | | | |
| Rotorua Central Mall | 35 | 15.0% | 8.7% | 9.8% | 8.4% | 5.9% | 5.9% | -1.1% | 1.4% | 2.5% | | | | |
| Shops on Pukutua, Haupapa and Arawa streets | 31 | 13.3% | 7.7% | 9.6% | 2.7% | 2.0% | 2.0% | -1.9% | 6.9% | 0.7% | | | | |
| Sulphur Point | 28 | 12.0% | 6.9% | 3.5% | 6.4% | 3.9% | 3.9% | 3.4% | -2.9% | 2.5% | | | | |
| Museum | 23 | 9.9% | 5.7% | 2.3% | 6.9% | 1.1% | 1.1% | 3.4% | -4.5% | 5.8% | | | | |
| Shops on Eruera and Hinemoa streets | 18 | 7.7% | 4.5% | 6.5% | 1.2% | 1.1% | 1.1% | -2.0% | 5.2% | 0.1% | | | | |
| The Street (and/or central city bars and clubs) | 8 | 3.4% | 2.0% | 1.8% | 4.9% | 2.0% | 2.0% | 0.2% | -3.2% | 3.0% | | | | |
| The park areas | 3 | 1.3% | 0.7% | 1.8% | 1.2% | 0.9% | 0.9% | -1.0% | 0.5% | 0.4% | | | | |
| City Focus/Post Office | 2 | 0.9% | 0.5% | 1.2% | 1.5% | 0.4% | 0.4% | -0.7% | -0.3% | 1.0% | | | | |
| Shops on or near Tutanekai Street | 2 | 0.9% | 0.5% | 0.4% | 1.0% | 0.4% | 0.4% | 0.1% | -0.6% | 0.5% | | | | |
| Other | 87 | 37.3% | 21.6% | 24.5% | 34.4% | 21.8% | 21.8% | -2.9% | -9.9% | 12.6% | | | | |
| It is unsafe to park everywhere in the CBD | 25 | 10.7% | 6.2% | 6.8% | 6.6% | 4.4% | 4.4% | -0.6% | 0.2% | 2.3% | | | | |
| Don't know | 5 | 2.1% | 1.2% | 2.5% | 0.7% | 1.1% | 1.1% | -1.3% | 1.8% | -0.4% | | | | |
| Not specified | 6 | 2.6% | 1.5% | 0.2% | 0.2% | 0.0% | 0.0% | 1.3% | -0.1% | 0.2% | | | | |
| Sample | 233 | | 57.8% | 63.2% | 66.1% | 48.8% | 48.8% | -5.4% | -2.9% | 17.3% | | | | |

Note: Not additive as respondents could identify multiple locations.

*Reason for feeling unsafe from respondents whom identified **Kuirau Park** as an unsafe area to park a vehicle:*

- All tourist areas where people leave their cars and go away.
- Always groups of young people hanging around. Tourist areas - lots of cars broken into.
- Because they are all areas where people leave their cars and go somewhere else. Not many people around.
- Break-ins happen there.
- Cars have been broken into and stolen.
- Dark - not a lot of people.
- Dark and isolated.
- Dark and lots of trees.
- Dark and not well used at night.
- Dark (x5).
- I think these areas are unsafe. Don't go there at night. Lots of trees and places for people to hide.
- Isolated area at night.
- Isolated area (x3).
- Isolated areas.
- Isolated at night.
- Isolated at night/not much traffic around.
- Isolated, dark.
- Isolated, undesirables in the area.
- Isolated (x13).
- Isolated/undesirables in the area.
- Known for break-ins and stealing of cars.
- Looks dangerous at night.
- Lots of areas to hide. Easy to get away from Police.
- Lots of trees and not many people.
- Low foot traffic, poor lighting.
- Low foot traffic.
- Not many people.
- Not safe places at night.
- Places for people to hide.
- Poor lighting (x4).
- Remote area.
- Reputation.
- Target for thefts as cars are parked there all day.
- Targeted area for theft.
- Too isolated.
- Too many break-ins.

- Tourists.
- Undesirables and break-ins in these areas.
- Undesirables hang out.
- Undesirables in the area (x4).
- Wouldn't park anywhere near the Lake Front (ie, Lake Front, Kuirau Park, Polynesian Spa, Museum, Government Gardens and Sulphur Point) except on Tutanekai Street.

Reason for feeling unsafe from respondents whom identified the Lake Front as an unsafe area to park a vehicle:

- A lot of younger people hang out here.
- All tourist areas where people leave their cars and go away.
- Always groups of young people hanging around.
- Because they are all areas where people leave their cars and go somewhere else. Not many people.
- Dark and not well used at night.
- Dark (x3).
- Easy to run away.
- Empty of people but sometimes groups of young ones.
- Groups of young men in cars.
- Had car broken into whilst at the circus there.
- Hoons in cars.
- I think these areas are unsafe. Don't go there at night - lots of trees - places to hide.
- Isolated and no lights.
- Isolated area at night.
- Isolated area (x5).
- Isolated (x7).
- Isolated/undesirables.
- Lots of thieves hang out there.
- Lots of vehicles there unattended and no patrols. Easy for cars to be broken into.
- Lots of vehicles unattended.
- Low foot traffic.
- Not far from restaurant areas so people know you are away for a while.
- Not many people (x2).
- Not a safe place at night.
- Not well lit.
- Parking here presents an opportunity for people to break in as there are not many people around.
- Places for people to hide.
- Poor lighting.
- Remote area.
- Target area for break-ins.

- Things I have heard about or read in the paper.
- Too many boy racers in the area.
- Too many break-ins.
- Tourists park here, so criminals target the area.
- Tourists.
- Undesirable people.
- Undesirable teenagers.
- Undesirables in the area.
- Undesirables (x5).
- Unsafe - boy racers.
- Very open.
- We were broken into there a couple of years ago.
- Weird people hanging around.
- Wouldn't park anywhere near the Lake Front (ie, Lake Front, Kuirau Park, Polynesian Spa, Museum, Government Gardens and Sulphur Point) except on Tutanekai Street.
- Young ones there at night.

*Reason for feeling unsafe from respondents whom identified the **Government Gardens** as an unsafe area to park a vehicle:*

- Because they are all areas where people leave their cars and go somewhere else. Not many people around.
- Break-ins happen here. Poor light.
- Break-ins.
- Cars have been broken into and stolen.
- Dark and no people.
- Dark and not well used at night.
- Dark. No people around.
- High number of break-ins in cars in this area.
- Hoons in the area.
- I think these areas are unsafe. Don't go there at night - lots of trees - places to hide.
- Isolated and poor lighting.
- Isolated area (x2).
- Isolated at night (x2).
- Isolated at night/not much traffic around.
- Isolated (x7).
- Isolated/undesirables.
- Low foot traffic.
- No people.
- Not many people about.
- Not safe places at night.

- Not well lit. Not many people.
- Open spaces. Not many people visible.
- Poor lighting, isolated.
- Target area for break-ins (x3).
- Target area for car thefts.
- Target for tourist vehicles.
- Too many trees.
- Tourist areas - lots of cars broken into.
- Tourist areas. They target cars in these areas.
- Tourist place targeted by thieves (x2).
- Tourist spots.
- Undesirables in the area.
- Vehicles stolen from there.
- Wouldn't park anywhere near the Lake Front (ie, Lake Front, Kuirau Park, Polynesian Spa, Museum, Government Gardens and Sulphur Point) except on Tutanekai Street.

Reason for feeling unsafe from respondents whom identified Polynesian Spa as an unsafe area to park a vehicle:

- All tourist areas where people leave their cars and go away.
- Always groups of young people hanging around. Tourist areas - lots of cars broken into.
- Because they are all areas where people leave their cars and go somewhere else. Not many people around.
- Break-ins happen.
- Break-ins targeted in this area.
- Car broken into.
- Cars get broken into there (x2).
- Dark and not well used at night.
- Free parking around there - tourist place.
- I think these areas are unsafe. Don't go there at night - lots of trees - places to hide.
- Isolated area.
- Isolated at night/not much traffic around.
- Known for break-ins and stealing of cars.
- Looks dangerous at night.
- My car was broken into there.
- My sister's car got broken into.
- My son had his car stolen from here.
- Not a lot of passing traffic.
- Not many people about.
- Not safe places at night.
- Poor lighting, isolated.

- Poor lighting.
- Target area for break-ins (x4).
- Target area for car thefts.
- Targeted for theft.
- Too many break-ins.
- Tourist area - not safe (x3).
- Tourist area and people know if you park there you'll be away for a while.
- Tourist areas. They target cars in these areas.
- Tourist place targeted by thieves (x3).
- Tourist spot - so cars are vulnerable.
- Undesirables and break-ins in these areas.
- We have had a car stolen from there.
- Wouldn't park anywhere near the Lake Front (ie, Lake Front, Kuirau Park, Polynesian Spa, Museum, Government Gardens and Sulphur Point) except on Tutaneikai Street.

Reason for feeling unsafe from respondents whom identified Rotorua Central Mall as an unsafe area to park a vehicle:

- Badly lit.
- Break-ins.
- Cars are broken into.
- Cars get stolen from there.
- Dark and isolated.
- Isolated (x4).
- Isolated at night (x2).
- Isolated, dark.
- It's dark and not many people.
- Less people in the parking area.
- Lots of kids hanging around the car park.
- Low foot traffic.
- More open. Lots of cars but no people near them.
- No patrols.
- No patrols. Lots of unattended cars.
- No people.
- No-one looks after the cars while people are shopping.
- Not many people around.
- Not many people at night.
- Not supervised in the car park.
- Target area for break-ins and it is isolated.
- Too many criminals in the area.

- Too many undesirables.
- Undesirables hang out.
- Undesirables in the area (x3).
- Very dark. Open space.
- Very few people around at night.

Reason for feeling unsafe from respondents whom identified shops on Pukuatua, Haupapa and Arawa Streets as an unsafe area to park a vehicle:

- Always groups of young people hanging around.
- Always seems very dark in Arawa Street.
- Any of the side streets don't have a lot of people.
- Arawa Street - is dark and the clubs there attract young people.
- Bad lighting and trees.
- Bars in Arawa Street and close to Rangiuru Street.
- Bars on Arawa Street - lots of rowdy people.
- Cars parked, but not many people.
- Dark - young people wandering.
- Dark, not many people.
- Deserted at night.
- Double parking on the street makes the area unsafe.
- Drunks coming out of clubs.
- Lots of clubs with unsavoury young people.
- Lots of young people in clubs.
- Lower foot traffic.
- Near nightclubs. Lots of drunks coming out. Also very dark along the side of the Citizens' Club and Rotorua Primary.
- No nightlife there so isolated at night.
- Not a lot of people at night.
- Not as many people about.
- Not many people - dark.
- Not many people.
- Not well lit - not many people.
- Poor lighting.
- Side streets not well lit.
- Too many young people getting drunk.
- Undesirables around WINZ.
- Young groups walking around.

Reason for feeling unsafe from respondents whom identified Sulphur Point as an unsafe area to park a vehicle:

- Cars are often broken into.
- Dark and not well used at night.
- Heard weird things have happened there.
- I think these areas are unsafe. Don't go there at night - lots of trees - places to hide.
- Isolated area, no lights.
- Isolated area (x4).
- Isolated secluded area.
- Isolated (x7).
- No people.
- Open spaces. Not many people visible.
- Poor lighting and isolated.
- Target area for car thefts.
- Target for break-ins.
- Undesirables in the area.
- We have an expensive car, a good one to steal.
- Would be very foolish to park there at night. Too isolated.
- Wouldn't park anywhere near the Lake Front (ie, Lake Front, Kuirau Park, Polynesian Spa, Museum, Government Gardens and Sulphur Point) except on Tutanekai Street.

Reason for feeling unsafe from respondents whom identified the Museum as an unsafe area to park a vehicle:

- Because they are all areas where people leave their cars and go somewhere else. Not many people around.
- Dark and not well used at night.
- I think these areas are unsafe. Don't go there at night - lots of trees - places to hide.
- Isolated area.
- Isolated at night/not much traffic around.
- Isolated, low foot traffic.
- Isolated (x3).
- Know people will be away from their cars.
- Not safe places at night.
- Open spaces. Not many people visible.
- Target area for break-ins.
- Target area for car thefts.
- Tourist areas - lots of cars broken into.
- Tourist areas. They target cars in these areas.
- Tourist place targeted by thieves (x2).
- Tourist spots.

- Wouldn't park anywhere near the Lake Front (ie, Lake Front, Kuirau Park, Polynesian Spa, Museum, Government Gardens and Sulphur Point) except on Tutaneikai Street.

Reason for feeling unsafe from respondents whom identified shops on Eruera and Hinemoa Streets as an unsafe area to park a vehicle:

- A friend had her car window smashed.
- Bad lighting.
- Insufficient lighting and clubs.
- It is dark in these areas and people know you're over in the movies for example.
- Low life's in the area. Poorly lit.
- Near the cinema - car unattended.
- Near the cinema there always seems to be groups of "hoodies".
- Not as many people about.
- Not many people (x2).
- Often groups of young people looking for trouble.
- Poor lighting.
- Quiet at night.
- See groups of young ones roaming around.
- Side streets not well lit.
- Target for theft.
- Undesirables in theatre.

Reason for feeling unsafe from respondents whom identified "The Street" (and/or central city bars and clubs) as an unsafe area to park a vehicle:

- Don't know what people will do.
- Drunks, as they tend to do stupid things.
- Everyone leaves their car to go eat or something, so lots of unattended cars.
- Near any bars because people might be a bit drunk and do things they wouldn't normally do.
- Undesirables in area.
- Undesirables in the area.
- You don't know who will come out of the bars.

Reason for feeling unsafe from respondents whom identified the park areas as an unsafe area to park a vehicle:

- Dark - not a lot of people.
- We have an expensive car, a good one to steal.

Reason for feeling unsafe from respondents whom identified City Focus/Post Office as an unsafe area to park a vehicle:

- Car was broken into.
- Cars are stolen from there.

Reason for feeling unsafe from respondents whom identified shops on or near Tutanekai Street as an unsafe area to park a vehicle:

- Not as many people about.
- Side streets not well lit.

Other specified:

| Other specified | Reasons for feeling unsafe |
|---|---|
| All around the hospital. | Very dark - lots of spaces to run. |
| Amohia Street by Lone Star. | Dark and lots of trees. |
| Amohia Street, Rangiuru Street. | Isolated, poor lighting. |
| Amohia Street. | Low traffic - isolated. |
| Amohia Street. | Poor lighting. Low foot traffic. |
| Amohia Street. | Isolated. Big trees block light. |
| Amohia Street. | Poorly lit. |
| Amohia Street. Hinemoa Street. | Very dark and lots of open space and not many people. |
| Any area around the alleyways between streets - between Pukuatua and Haupapa. | Easy to get away. |
| Any side street - any of the streets Eruera, Hinemoa, Haupapa between Tutanekai Street and Fenton Street. | Not many people in the streets at night. |
| Anywhere where you have to leave your car and go away. | Have to leave your car unattended. |
| Arawa Street. | |
| Area near QE2 Hospital. | Less busy. Feels a bit like people could easily get to your car. |
| Around pubs. | Your car might be broken into by drunks. |
| Around Rotorua Primary School - Rangiuru Street. | Very dark and easy to get away from the area. |
| Back of Rangiuru Street, Novotel and around the Convention Centre | Dark and no people, but lots of parked cars. When your car is parked around this area it is obvious you will be away from it for a few hours. |
| Behind Post Office. | Unlit area. |
| Behind Spotlight. | Isolated. Poor lighting. |
| By Lone Star. | Car was broken into. |
| Car park building. | Target area for theft. |
| Close to hotels. | When some people have had a drink they may have no money or transport and may take your car. |
| Convention Centre. | Dark and everyone has left their cars. |
| Courthouse/Work and Income Office, Pukuatua Street. | Undesirables in the area. |
| Fenton Street. | Very dark at night. |
| Haupapa between Amohia and Ranolf Street. | Low foot traffic. |

| Other specified | Reasons for feeling unsafe |
|---|---|
| Hinemaru Street and Pukaki Street. | Poor lighting, low foot traffic. |
| Hinemaru Street, Rangioru Street. | Isolated. |
| Hinemaru Street, Rangioru Street. | Dark and isolated. |
| Hinemaru Street. | Poor lighting. |
| Hinemaru Street. | Isolated area. |
| Hinemaru Street. | Isolated. Poor lighting. |
| Hinemaru Street. | Isolated, dark, low foot traffic. |
| Hinemaru Street. | Lack of lighting. Isolated. |
| Hinemaru Street. | Poor lighting, low foot traffic. |
| Hinemoa and Eruera Streets between Amohia Street and Ranolf Street. | Poor lighting and big trees. |
| Hinemoa Street. | Not well lit. Not many people. |
| Hospital car park. | Target for break-ins. |
| Hospital car park. | Target for break-ins. |
| Library area. | Undesirable people in the area. |
| Most places are unsafe. | |
| Near Central Pharmacy, Haupapa Street. | Dark and isolated. |
| Near Rotorua Primary and the Citizens Club - Rangioru Street. | Very dark - lots of open space. |
| Near Rotorua Primary School and by the Citizens Club. | Lots of open space and dark. |
| Near Spotlight car park and around movie theatre, Eruera Street. | Vehicles stolen and broken into in this area. |
| Near the RSA and around the Civic Centre. | Very dark. Not many people visible. |
| On Fenton Street from Haupapa up to Pak 'n' Save. | Not many people visible. |
| Outside KFC. | Car was broken into. |
| Outside nightclubs. | |
| Outskirts of town. | We have an expensive car, a good one to steal. |
| Pak 'n Save car park. | No one looks after cars while people are shopping. |
| Pak 'n Save car park. | No security cameras. |
| Pukaki Street. Arawa Street - Government Garden end. | Low foot traffic. |
| Pukaki, Amohia, Rangioru and Hinemaru streets. | Isolated areas with low foot traffic. |
| Pukuatua car park. | No security - crooks in the area - I've had my vehicle broken into. |
| Pukuatua Street outside WINZ. | Undesirables hang out here. |
| QE Hospital area Hinemaru Street. | Isolated, low foot traffic in area. |
| QE Hospital area. | Isolated area. |
| Rangioru Street around the Citizens Club. | Dark - bad element hangs around there. |
| Rangioru Street. | Dark and low foot traffic. |
| Rangioru Street. | Target for thefts as cars are parked here all day. |

| Other specified | Reasons for feeling unsafe |
|--|---|
| Rangiuru Street. | We had a radio stolen from this area. |
| Rangiuru Street. | No lighting. |
| Rangiuru Street. | Isolated, poor lighting. |
| Rangiuru Street. | Cars have been stolen from here. |
| Rangiuru Street. | Low foot traffic. |
| Rangiuru Street. | Isolated, low foot traffic. |
| Ranolf Street by Kuirau Park. | Unlit and isolated area. |
| Recycle centre. | Thefts from cars while people are dropping off rubbish. |
| Residential streets. | |
| Rotorua Hospital. | Not well lit. No people walking around. |
| Service lands, alleyways. | |
| Side streets away from the main part of the CBD. | Isolated and poor lighting. |
| Side streets eg, Pukaki Street and Hospital car park. | Isolated area - car was broken into. |
| Side streets with little foot traffic. | No lighting. |
| Side streets. | Poor lighting. |
| Skateboard area. | Undesirables in the area. |
| Skateboard park. | Lack of people. Groups of young people. |
| Supermarket car parks. | Cars have been stolen from these car parks. |
| Supermarket car parks. | Not well lit. |
| Supermarket car parks. | Isolated and dark - poor lighting. |
| Supermarket car parks, Pukaki Street, Whakaue Street, Rangiuru Street. | Cars broken into and stolen. Isolated areas. |
| The parking building. | |
| Whakaue Street, Rangiuru Street, Hinemaru Street. | Undesirables in the area. |
| Whakaue Street. | No lighting. |
| Whakaue Street. | Isolated, low foot traffic. |
| Where there are few people around. | |

Reason for feeling unsafe from respondents who feel it is unsafe to park everywhere in the CBD:

- Anywhere with poor lighting, but unable to give example.
- Anywhere you have to leave your car unattended for a while.
- Anywhere you have to park and leave your car is a risk.
- Because thieves target cars. Steal them to order so not safe to park.
- Break-ins happen everywhere (x6).
- Break-ins.
- Cars are broken into everywhere.
- Cars are stolen from anywhere.
- I think whenever you park a vehicle and leave it at night you are running the risk of it being broken into or stolen.
- If people want to steal your car, they will, no matter where it is.
- It is unsafe everywhere at night.
- It's unsafe to leave a vehicle - even if locked, when you are going to be away for a few hours.
- Just anywhere they are likely to be stolen.
- My car got broken into by the police station.
- Once it is dark anyone can get to your car.
- Once you leave your car you know there is a chance it can be stolen.
- Once you leave your car you run a risk.
- So many cars get stolen and broken into.
- Think it is just opportunistic. If people see a chance they take it.
- Too many thefts and break-ins to cars.
- Too much crime and vehicles broken into.

5. Now think about parking your vehicle in other locations around the Rotorua District, at any time of the day or night.

5a. Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)? (ie, are there certain areas where you worry about your vehicle being broken into or stolen?) (please tick ONE only)

| | 2008 | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|-------------------------|------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | change | change | change |
| Yes (continue to Q5b) | 248 | 61.5% | 67.1% | 53.3% | -5.6% | 12.8% | 1.0% |
| No (skip to Q6) | 62 | 15.4% | 12.9% | 16.6% | 2.5% | -0.6% | -3.0% |
| Don't know (skip to Q6) | 87 | 21.6% | 19.4% | 21.9% | 2.2% | -11.8% | 9.3% |
| Not specified | 6 | 1.5% | 0.6% | 8.3% | 0.9% | -0.4% | -7.3% |
| Total | 403 | 100.0% | 100.0% | 100.0% | | | |

5b. Where are the most unsafe places to park a car in other areas around Rotorua? (DO NOT prompt, tick all that apply and list other mentions)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---|------------|---------|---------|---------|---------|---------|---------|---------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Percent | Percent | Percent | Percent | Percent | Percent | change | change | change | change | change | change |
| The Redwood Forest carpark | 66 | 26.6% | 21.0% | 28.1% | 41.0% | 5.6% | -7.1% | -13.0% | | | | | | |
| Blue/Green Lake | 58 | 23.4% | 29.2% | 33.5% | 31.9% | -5.8% | -4.3% | 1.6% | | | | | | |
| Okere Falls | 54 | 21.8% | 22.4% | 24.9% | 25.5% | -0.7% | -2.4% | -0.6% | | | | | | |
| Kerosene Creek | 37 | 14.9% | 18.1% | 28.5% | 10.4% | -3.2% | -10.4% | 18.1% | | | | | | |
| Waipa | 15 | 6.0% | 2.9% | 5.4% | 8.8% | 3.1% | -2.5% | -3.3% | | | | | | |
| Aquatic Centre | 10 | 4.0% | 7.9% | 6.3% | 6.4% | -3.8% | 1.5% | 0.0% | | | | | | |
| Fenton Street (motel area) | 10 | 4.0% | 4.4% | 4.1% | 2.8% | -0.3% | 0.3% | 1.3% | | | | | | |
| Waste Water Motors (private car sales yard on Te Ngae Rd) | 7 | 2.8% | 4.7% | 0.9% | 1.2% | -1.8% | 3.8% | -0.3% | | | | | | |
| Rainbow Mountain | 4 | 1.6% | 3.5% | 5.4% | 2.4% | -1.9% | -1.9% | 3.0% | | | | | | |
| Airport | 1 | 0.4% | 0.6% | 4.1% | 0.0% | -0.2% | -3.5% | 4.1% | | | | | | |
| Government Gardens | n/a | n/a | n/a | n/a | 13.1% | n/a | n/a | n/a | | | | | | |
| Kuirau Park | n/a | n/a | n/a | n/a | 30.3% | n/a | n/a | n/a | | | | | | |
| Lake front | n/a | n/a | n/a | n/a | 18.3% | n/a | n/a | n/a | | | | | | |
| Museum | n/a | n/a | n/a | n/a | 5.6% | n/a | n/a | n/a | | | | | | |
| Near the Readings movie theatre | n/a | n/a | n/a | n/a | 2.0% | n/a | n/a | n/a | | | | | | |
| Polynesian Pools | n/a | n/a | n/a | n/a | 15.5% | n/a | n/a | n/a | | | | | | |
| Sulphur Point | n/a | n/a | n/a | n/a | 13.5% | n/a | n/a | n/a | | | | | | |
| Other | 115 | 46.4% | 48.7% | 59.3% | 54.2% | -2.3% | -10.6% | 5.1% | | | | | | |
| Not specified | 3 | 1.2% | 0.6% | 0.5% | 0.8% | 0.6% | 0.1% | -0.3% | | | | | | |
| Sample | 248 | | | | | | | | | | | | | |

Note: Not additive as respondents could identify multiple locations.

Other specified:

- Agrodome, Skyline Skyrides.
- All boat ramps and other areas where fishermen leave vehicles and go fishing.
- All boat ramps.
- All the places where tourists go.
- All tourist spots.
- Any area. Doesn't have to be a rich suburb as thieves have their own transport to get where they want to go.
- Any areas where tourists frequent.
- Any of the lower socio economic areas: Koutu, Western Heights, Fordlands.
- Any tourist areas.
- Any tourist spots.
- Anywhere where tourists go.

- Areas that tourists frequent.
- Around Ford Road area.
- Around pubs.
- Around Waiariki Institute of Technology.
- Bottom of Nursery Hill.
- Buried Village.
- Car park at the gondolas.
- Corlett Street.
- Fairy Springs.
- Ford Block (x7).
- Ford Block and Western Heights (x4).
- Ford Block, Koutu.
- Ford Block, Reily Road and Clinkard Avenue - next to Rotorua Girls' High School.
- Ford Block, Tarewa Street area.
- Ford Block, Western Heights, Fenton Park, Whaka, Hell's Gate.
- Ford Road, Pukuatua Street.
- Ford Road, Turner Drive, Western Heights.
- Fordlands, Western Heights.
- Fordlands.
- Glenholme area.
- Glenholme.
- Gordon Road area, Ford Block.
- Gordon Road, Koutu.
- Hamurana (x2).
- Hamurana Springs.
- Hannah's Bay.
- Hell's Gate (x3).
- Hells Gate, Hamurana Springs.
- Hell's Gate, stadium area.
- Highland Crescent.
- In reserves, Fenton Park and Western Heights.
- International stadium.
- Just in general.
- Kaingaroa Forest area.
- Kawaha Point roads.
- Koutu, Fordland, Clayton Road, Western Heights.
- Koutu, Fordlands and Western Heights.
- Koutu, Western Heights.

- Koutu.
- Kuirau Park (x2).
- Lake Okareka (x2).
- Lake Tarawera car park.
- Malfroy Road.
- New World supermarket.
- Ngongotaha (x2).
- Otonga Road.
- Owhata.
- Recycle centre. Back of the international stadium. Disused area in Ray Board Park.
- Skyline Skyrides.
- Some streets in Owhata. Near Lakes High School. Near Catholic church at the Lake Front.
- Stadium area, Smallbone Park.
- Stadium, Glenholme area.
- Tarawera (x3).
- Tarawera boat ramp area.
- Tarawera boat ramp, Gisborne Point.
- Tarawera landing.
- Tarewa Road.
- Te Ngae Road.
- Te Ngae shops and Ford Block.
- Te Ngae shops, Brookland and Western Heights Shopping Centre.
- Te Puia (x3).
- Te Puia, Fairy Springs.
- Tourist areas (x2).
- Tourist areas. Mountain Road and Paradise Valley.
- Tourist places (x3).
- Tourist spots (x3).
- Unlit streets around motel areas and side streets.
- View Road industrial area.
- Waiotapu Thermal Park.
- Westbrook shopping centre.
- Western Heights (x3).
- Western Heights Shopping Centre.
- Western Heights, Fordlands, Koutu, Riri Street and Owhata.
- Western Heights, Ngongotaha and Te Ngae shopping centre.
- Whaka area.
- Whaka Village car park.

The third set of questions relate to the safety of Rotorua and the neighbourhood or area that you live in

6a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the daytime?
(please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|-------------------------|------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Very safe | 198 | 49.1% | 51.1% | 46.9% | 41.0% | 41.0% | 41.0% | 41.0% | -1.9% | 4.1% | 4.1% | 6.0% | 6.0% | 6.0% |
| Safe | 164 | 40.7% | 40.1% | 36.6% | 43.5% | 43.5% | 43.5% | 43.5% | 0.6% | 3.5% | 3.5% | -6.9% | -6.9% | -6.9% |
| Neither safe nor unsafe | 19 | 4.7% | 5.1% | 12.3% | 6.8% | 6.8% | 6.8% | 6.8% | -0.4% | -7.2% | -7.2% | 5.5% | 5.5% | 5.5% |
| Unsafe | 16 | 4.0% | 3.1% | 4.2% | 6.8% | 6.8% | 6.8% | 6.8% | 0.8% | -1.0% | -1.0% | -2.6% | -2.6% | -2.6% |
| Very unsafe | 4 | 1.0% | 0.6% | 0.0% | 1.5% | 1.5% | 1.5% | 1.5% | 0.4% | 0.6% | 0.6% | -1.5% | -1.5% | -1.5% |
| Don't know | 2 | 0.5% | 0.0% | 0.0% | 0.4% | 0.4% | 0.4% | 0.4% | 0.5% | 0.0% | 0.0% | -0.4% | -0.4% | -0.4% |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | |

6b. And how safe do you normally feel in your local neighbourhood during the night-time? (please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|-------------------------|------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-----------|--------|-----------|--------|-----------|--|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | |
| Very safe | 119 | 29.5% | 32.7% | 28.7% | 28.0% | 28.0% | 28.0% | 28.0% | -3.2% | 3.9% | 3.9% | 0.7% | 0.7% | |
| Safe | 176 | 43.7% | 44.2% | 36.9% | 44.6% | 44.6% | 44.6% | 44.6% | -0.6% | 7.4% | 7.4% | -7.7% | -7.7% | |
| Neither safe nor unsafe | 46 | 11.4% | 12.5% | 18.7% | 11.0% | 11.0% | 11.0% | 11.0% | -1.1% | -6.1% | -6.1% | 7.6% | 7.6% | |
| Unsafe | 47 | 11.7% | 8.4% | 14.0% | 12.3% | 12.3% | 12.3% | 12.3% | 3.2% | -5.6% | -5.6% | 1.7% | 1.7% | |
| Very unsafe | 10 | 2.5% | 2.2% | 1.7% | 3.2% | 3.2% | 3.2% | 3.2% | 0.3% | 0.4% | 0.4% | -1.5% | -1.5% | |
| Don't know | 5 | 1.2% | 0.0% | 0.0% | 0.8% | 0.8% | 0.8% | 0.8% | 1.2% | 0.0% | 0.0% | -0.8% | -0.8% | |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | |

7a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the daytime? (please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|-------------------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Very safe | 228 | 56.6% | 58.1% | 51.0% | 65.6% | 51.0% | 51.0% | 51.0% | -1.5% | -7.5% | -7.5% | 14.6% | 14.6% | |
| Safe | 150 | 37.2% | 34.6% | 39.5% | 28.3% | 39.5% | 39.5% | 39.5% | 2.6% | 6.4% | 6.4% | -11.2% | -11.2% | |
| Neither safe nor unsafe | 11 | 2.7% | 5.9% | 5.9% | 3.2% | 5.9% | 5.9% | 5.9% | -3.1% | 2.7% | 2.7% | -2.8% | -2.8% | |
| Unsafe | 12 | 3.0% | 1.2% | 2.8% | 2.9% | 2.8% | 2.8% | 2.8% | 1.8% | -1.8% | -1.8% | 0.2% | 0.2% | |
| Very unsafe | 1 | 0.2% | 0.2% | 0.6% | 0.0% | 0.6% | 0.6% | 0.6% | 0.1% | 0.2% | 0.2% | -0.6% | -0.6% | |
| Don't know | 1 | 0.2% | 0.0% | 0.2% | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.0% | 0.0% | -0.2% | -0.2% | |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

7b. And how safe do you normally feel in your home during the night-time? (please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|-------------------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | |
| Very safe | 176 | 43.7% | 45.2% | 41.4% | 51.6% | 41.4% | 41.4% | 41.4% | -1.5% | -6.4% | -6.4% | 10.2% | 10.2% | |
| Safe | 167 | 41.4% | 39.7% | 41.4% | 35.9% | 41.2% | 41.2% | 41.2% | 1.7% | 3.9% | 3.9% | -5.3% | -5.3% | |
| Neither safe nor unsafe | 32 | 7.9% | 8.2% | 6.9% | 6.9% | 8.5% | 8.5% | 8.5% | -0.3% | 1.3% | 1.3% | -1.6% | -1.6% | |
| Unsafe | 22 | 5.5% | 6.1% | 4.9% | 4.9% | 6.8% | 6.8% | 6.8% | -0.6% | 1.2% | 1.2% | -1.9% | -1.9% | |
| Very unsafe | 5 | 1.2% | 0.8% | 0.7% | 0.7% | 1.9% | 1.9% | 1.9% | 0.5% | 0.0% | 0.0% | -1.2% | -1.2% | |
| Don't know | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | -0.2% | -0.2% | |
| Not specified | 1 | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

8a. Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really', 'not really' or 'definitely not'? (please prompt & tick ONE only)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|----------------------------------|------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Definitely (skip to Q9) | 99 | 24.6% | 18.4% | 16.7% | 18.9% | 16.7% | 18.9% | 16.7% | 6.2% | 1.7% | 1.7% | 6.2% | 1.7% | -2.2% |
| Mostly (skip to Q9) | 235 | 58.3% | 60.9% | 60.2% | 57.7% | 60.2% | 57.7% | 60.2% | -2.5% | 0.7% | 0.7% | -2.5% | 0.7% | 2.4% |
| Not really (continue to Q8b) | 56 | 13.9% | 18.0% | 17.0% | 18.3% | 17.0% | 18.3% | 17.0% | -4.1% | 1.1% | 1.1% | -4.1% | 1.1% | -1.3% |
| Definitely not (continue to Q8b) | 10 | 2.5% | 1.8% | 3.2% | 3.0% | 3.2% | 3.0% | 3.2% | 0.7% | -1.4% | -1.4% | 0.7% | -1.4% | 0.2% |
| Don't know (skip to Q9) | 3 | 0.7% | 0.8% | 2.9% | 2.1% | 2.9% | 2.1% | 2.9% | 0.0% | -2.2% | -2.2% | 0.0% | -2.2% | 0.8% |
| Not specified | 0 | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | -0.2% | 0.2% | 0.2% | -0.2% | 0.2% | 0.0% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | |

8b. For what reasons do you say that? (DO NOT prompt and tick all mentions) PROMPT: Are there any other reasons?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---|-----------|---------|-----------|---------|--------|---------|--------|---------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Assaults/muggings/physical violence | 15 | 22.7% | 15 | 22.7% | 45.5% | 25.6% | 31.0% | 25.6% | -22.8% | 19.9% | 19.9% | -22.8% | 19.9% | -5.4% |
| Too many burglaries/home invasions | 15 | 22.7% | 15 | 22.7% | 52.5% | 46.3% | 53.0% | 46.3% | -29.7% | 6.1% | 6.1% | -29.7% | 6.1% | -6.7% |
| Not safe in some areas/undesirables | 19 | 28.8% | 19 | 28.8% | 34.7% | 22.0% | 44.0% | 22.0% | -5.9% | 12.7% | 12.7% | -5.9% | 12.7% | -22.0% |
| High crime rate/too much crime | 43 | 65.2% | 43 | 65.2% | 56.4% | 75.6% | 66.0% | 75.6% | 8.7% | -19.2% | -19.2% | 8.7% | -19.2% | 9.6% |
| Problems with young people/street kids/not enough to do | 16 | 24.2% | 16 | 24.2% | 27.7% | 20.7% | 45.0% | 20.7% | -3.5% | 7.0% | 7.0% | -3.5% | 7.0% | -24.3% |
| Other | 21 | 31.8% | 21 | 31.8% | 50.5% | 22.0% | 13.0% | 22.0% | -18.7% | 28.5% | 28.5% | -18.7% | 28.5% | 9.0% |
| Not specified | 0 | 0.0% | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Sample | 66 | | 66 | | | | | | | | | | | |

Note: not additive as respondents could identify more than one concern.

Other specified:

- Drug problem in the area.
- Gangs.
- Grandson robbed at knifepoint outside McDonald's in broad daylight on Tutaneikai Street.
- High unemployment, low income.
- High vandalism rate in school holidays.
- I have been burgled on a number of occasions.
- I just don't feel safe walking anywhere in Rotorua.
- I read about crime in the paper.
- Lack of ownership of the problem by central and local government.
- Lack of police patrols.

- Low socio-economic area with numerous gangs.
- Media reports on crime in Rotorua.
- No one has respect for other people.
- Noisy parties in Ngongotaha.
- So much publicity about things happening here. I feel safer in big cities overseas.
- Some areas are not safe. Abuse when you're walking around at night in Lynmore.
- Too many gangs. Make up of the population of the Rotorua District.
- Too many gangs in the area.
- Tourist crime.
- We have less police than we had nine years ago.
- What I read in the media.

9. Generally speaking, do you feel you (please prompt 1 and 2 & tick ONE only)

| | 2008 | | 2007 Percent | 2006 Percent | 2005 Percent | 2008/2007 change | 2007/2006 change | 2006/2005 change |
|---|------------|---------------|-----------------|-----------------|-----------------|---------------------|---------------------|---------------------|
| | Number | Percent | | | | | | |
| Can trust people | 189 | 46.9% | 44.0% | 44.0% | 44.8% | 2.9% | 0.1% | -0.8% |
| Can't be too careful when dealing with people | 177 | 43.9% | 46.0% | 36.1% | 42.5% | -2.1% | 9.9% | -6.3% |
| 50/50 (do not prompt) | 30 | 7.4% | 9.0% | 17.9% | 11.0% | -1.6% | -8.9% | 6.9% |
| Don't know | 7 | 1.7% | 0.6% | 1.0% | 1.5% | 1.1% | -0.4% | -0.5% |
| Not specified | 0 | 0.0% | 0.4% | 1.0% | 0.2% | -0.4% | -0.6% | 0.8% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

The fourth set of questions relate to scenarios that might have happened to you or someone else in your household over the last 12 months

10. If there is a question that you cannot or don't wish to answer, I'll go to the next question. Over the past 12 months, that is, since March 2007 (please prompt)...

a. Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Yes | 32 | 7.9% | 32 | 7.6% | 32 | 9.1% | 32 | 10.2% | 0.3% | 0.3% | -1.5% | -1.1% | -1.1% | |
| No | 371 | 92.1% | 371 | 90.8% | 371 | 89.7% | 371 | 88.5% | 1.3% | 1.3% | 1.1% | 1.1% | 1.1% | |
| Don't know | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.8% | 0.0% | 0.0% | 0.0% | 0.0% | -0.8% | |
| Refused | 0 | 0.0% | 0 | 0.0% | 0 | 0.2% | 0 | 0.4% | 0.0% | 0.0% | -0.2% | -0.2% | -0.2% | |
| Not specified | 0 | 0.0% | 0 | 1.6% | 0 | 1.0% | 0 | 0.0% | -1.6% | -1.6% | 0.6% | 0.6% | 1.0% | |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

b. Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | |
| Yes | 67 | 16.6% | 67 | 12.9% | 67 | 15.2% | 67 | 17.2% | 3.7% | 3.7% | -2.3% | -2.0% | -2.0% | |
| No | 334 | 82.9% | 334 | 85.1% | 334 | 84.5% | 334 | 81.3% | -2.2% | -2.2% | 0.6% | 0.6% | 3.2% | |
| Don't know | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 1.1% | 0.0% | 0.0% | 0.0% | 0.0% | -1.1% | |
| Refused | 0 | 0.0% | 0 | 0.0% | 0 | 0.2% | 0 | 0.4% | 0.0% | 0.0% | -0.2% | -0.2% | -0.2% | |
| Not specified | 2 | 0.5% | 2 | 2.0% | 2 | 0.0% | 2 | 0.0% | -1.5% | -1.5% | 2.0% | 2.0% | 0.0% | |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

c. Has anyone succeeded in getting into your home or garage without permission?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|---------------|---------------|---------------|---------------|--------|---------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Yes | 53 | 13.2% | 12.5% | 11.8% | 16.1% | 16.1% | 0.6% | 0.7% | 0.6% | 0.7% | 0.7% | -4.3% | 7.8% | -4.3% |
| No | 347 | 86.1% | 83.2% | 87.0% | 79.2% | 79.2% | 2.9% | -3.8% | 2.9% | -3.8% | -3.8% | 7.8% | -3.3% | 7.8% |
| Don't know | 0 | 0.0% | 0.0% | 1.0% | 4.2% | 4.2% | 0.0% | -1.0% | 0.0% | -1.0% | -1.0% | -3.3% | -0.2% | -3.3% |
| Refused | 0 | 0.0% | 0.0% | 0.2% | 0.4% | 0.4% | 0.0% | -0.2% | 0.0% | -0.2% | -0.2% | 0.0% | 0.0% | -0.2% |
| Not specified | 3 | 0.7% | 4.3% | 0.0% | 0.0% | 0.0% | -3.6% | 4.3% | -3.6% | 4.3% | 4.3% | 0.0% | 0.0% | 0.0% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | | | |

d. Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|---------------|---------------|---------------|---------------|--------|---------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Yes | 4 | 1.0% | 1.4% | 2.0% | 5.3% | 5.3% | -0.4% | -0.6% | -0.4% | -0.6% | -0.6% | -3.3% | 3.9% | -3.3% |
| No | 391 | 97.0% | 96.3% | 97.8% | 93.8% | 93.8% | 0.7% | -1.5% | 0.7% | -1.5% | -1.5% | 3.9% | -0.4% | 3.9% |
| Don't know | 0 | 0.0% | 0.0% | 0.0% | 0.4% | 0.4% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | -0.4% | -0.2% | -0.4% |
| Refused | 0 | 0.0% | 0.0% | 0.2% | 0.4% | 0.4% | 0.0% | -0.2% | 0.0% | -0.2% | -0.2% | 0.0% | 0.0% | -0.2% |
| Not specified | 8 | 2.0% | 2.3% | 0.0% | 0.0% | 0.0% | -0.4% | 2.3% | -0.4% | 2.3% | 2.3% | 0.0% | 0.0% | 0.0% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | | | |

e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|---------------|---------------|---------------|---------------|--------|---------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Yes | 18 | 4.5% | 3.3% | 3.7% | 15.5% | 15.5% | 1.1% | -0.4% | 1.1% | -0.4% | -0.4% | -11.8% | 12.9% | -11.8% |
| No | 385 | 95.5% | 95.1% | 96.3% | 83.4% | 83.4% | 0.4% | -1.2% | 0.4% | -1.2% | -1.2% | 12.9% | -0.4% | 12.9% |
| Don't know | 0 | 0.0% | 0.0% | 0.0% | 0.4% | 0.4% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | -0.4% | -0.6% | -0.4% |
| Refused | 0 | 0.0% | 0.0% | 0.0% | 0.6% | 0.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0 | 0.0% | 1.6% | 0.0% | 0.0% | 0.0% | -1.6% | 1.6% | -1.6% | 1.6% | 1.6% | 0.0% | 0.0% | 0.0% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | | | |

If yes, to your knowledge had this person been drinking alcohol?

| | 2008 | | 2007 | | 2008/2007 change |
|---------------|-----------|---------------|-----------|---------------|---------------------|
| | Number | Percent | Number | Percent | |
| Yes | 7 | 38.9% | 7 | 41.2% | -2.3% |
| No | 9 | 50.0% | 9 | 41.2% | 8.8% |
| Don't know | 2 | 11.1% | 2 | 5.9% | 5.2% |
| Refused | 0 | 0.0% | 0 | 0.0% | 0.0% |
| Not specified | 0 | 0.0% | 0 | 11.8% | -11.8% |
| Total | 18 | 100.0% | 18 | 100.0% | |

Where were you when this happened?

Comments specified for yes, person was drinking alcohol:

- At home, the neighbour was drinking and smoking drugs.
- Drinking and smoking P. Outside Girls' High.
- Lake Front at a concert.
- Party - Western Heights.
- Ranolf Street.
- Rental property next to me in Holden Avenue. Complained about loud music at 12.30 am.
- Victoria Street.

Comments specified for no, person was not drinking alcohol:

- At home.
- City Focus at night.
- In my garage in Ngongotaha.
- On drugs. I caught a group of youths stealing from my home.
- On P. At work while renovating a Housing Corp house.
- On P. City Focus, Tutanekai Street area.
- Walking through centre of town.
- Western Heights.

Comments specified for don't know if person was drinking alcohol:

- Can't remember.
- Te Ngae Road.

f. Has any stranger or person you do not know well ever verbally abused you?

| | 2008 | | 2007 | | 2006 | | 2008/2007 | | 2007/2006 | |
|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|-------------|-----------|-------------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent |
| Yes | 98 | 24.3% | 98 | 21.3% | 98 | 30.5% | 0 | 3.0% | 0 | -9.1% |
| No | 305 | 75.7% | 305 | 77.9% | 305 | 69.5% | 0 | -2.2% | 0 | 8.4% |
| Don't know | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% |
| Refused | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% |
| Not specified | 0 | 0.0% | 0 | 0.8% | 0 | 0.0% | 0 | -0.8% | 0 | 0.8% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 0 | 0.0% | 0 | 0.8% |

If yes, to your knowledge had this person been drinking alcohol?

| | 2008 | | 2007 | | 2008/2007 | |
|---------------|-----------|---------------|-----------|---------------|-----------|--------------|
| | Number | Percent | Number | Percent | Number | Percent |
| Yes | 27 | 27.6% | 27 | 22.9% | 0 | 4.6% |
| No | 27 | 27.6% | 37 | 32.1% | 0 | -4.6% |
| Don't know | 37 | 37.8% | 37 | 35.8% | 0 | 2.0% |
| Refused | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% |
| Not specified | 7 | 7.1% | 7 | 9.2% | 0 | -2.0% |
| Total | 98 | 100.0% | 98 | 100.0% | 0 | -2.0% |

Where were you when this happened?

Comments specified for yes, person was drinking alcohol:

- At home, the neighbour.
- At town at night.
- At work. McDonald's on Fenton Street.
- At work (school office).
- At work.
- At work. I'm a bar duty manager.
- CBD and Lake Front on a number of occasions.
- CBD at night.
- Central city shops.
- City Centre.
- City Focus.
- Glenholme area on the street.
- In CBD outside Paper Plus.

- In hospital Emergency Department waiting room.
- In my line of work. I'm a taxi driver.
- In my job, I'm a taxi driver.
- Old Taupo Road lights.
- Puriri Crescent.
- Sunset Road.
- Te Ngae shopping area, Willow Avenue, Charles Road. Lots of instances in Lynmore.
- Walking in Glenholme.
- West End shops.
- Westend.
- Western Heights.
- While at work as a postie.
- Working all around Rotorua.

Comments specified for no, person was not drinking alcohol:

- At home, it was my neighbour.
- At home.
- At the local reserve.
- At the supermarket.
- Bullying. Top of Reef Road, Te Ngae.
- CBD.
- Central mall.
- Coming out of MacDonald's.
- Driving along Clayton Road.
- Flea market, Kuirau Park.
- In a car, it was road rage in Selwyn Heights.
- In a shop (\$2 shop).
- In CBD.
- Malfroy Road roundabout.
- Netball courts.
- Ngongotaha Stream.
- Ngongotaha.
- Person was on drugs. At the local shops.
- Person was on drugs. CBD.
- Person was on drugs. I caught a group of youths stealing from my home.
- Person was on P. At work while renovating a Housing Corp house.
- Phone calls at my home.
- Road rage.

- Visiting a friend.
- Warehouse car park.
- Werrina Crescent. Boys from RBHS were fighting.

Comments specified for don't know if person was drinking alcohol:

- At a supermarket.
- At my home and at Pukuatua Street.
- At the supermarket.
- At work in a shop.
- At work. I'm a Police Officer.
- Car park at Central Mall.
- CBD
- Central City.
- City Focus (x2).
- Eruera Street.
- Glenholme.
- Hamurana - walking my dog.
- In central city.
- In the car in CBD - road rage.
- In the CBD during the day.
- In the mall.
- In town (x2).
- Koutu Park.
- Lake Road.
- Mallard Drive.
- On the road (road rage).
- Owhata.
- Person could have been on drugs. Recycle centre shop.
- Pukuatua Street
- Road rage (x3).
- Robertson Avenue.
- Skateboard park.
- Tutanekei Street.
- Walking the dog in Gordon Road, Western Heights.
- Warehouse car park.
- Western Heights.
- Western Road, Ngongotaha.

Comments specified for not specifying if person was drinking alcohol:

- Air NZ at the airport where I work.
- Ngongotaha shops.
- Pukuatua Street.
- Road rage (x2).
- Te Ngae Road.

- g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Yes | 16 | 4.0% | 16 | 2.7% | 16 | 4.4% | 16 | 4.5% | 1.2% | -1.7% | -1.7% | 0.0% | 0.0% | 0.0% |
| No | 383 | 95.0% | 383 | 94.9% | 383 | 95.1% | 383 | 93.8% | 0.1% | -0.2% | -0.2% | 1.2% | 1.2% | |
| Don't know | 1 | 0.2% | 1 | 0.0% | 1 | 0.0% | 1 | 0.4% | 0.2% | 0.0% | 0.0% | -0.4% | -0.4% | |
| Refused | 2 | 0.5% | 2 | 0.0% | 2 | 0.0% | 2 | 0.8% | 0.5% | 0.0% | 0.0% | -0.8% | -0.8% | |
| Not specified | 1 | 0.2% | 1 | 2.3% | 1 | 0.5% | 1 | 0.4% | -2.1% | 1.9% | 1.9% | 0.1% | 0.1% | |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

If yes, to your knowledge had this person been drinking alcohol?

| | 2008 | | 2007 | | 2008/2007 | |
|---------------|-----------|---------------|-----------|---------------|-----------|--------|
| | Number | Percent | Number | Percent | change | change |
| Yes | 7 | 43.8% | 7 | 28.6% | 0 | 15.2% |
| No | 9 | 56.3% | 9 | 50.0% | 0 | 6.3% |
| Don't know | 0 | 0.0% | 0 | 14.3% | 0 | -14.3% |
| Refused | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% |
| Not specified | 0 | 0.0% | 0 | 7.1% | 0 | -7.1% |
| Total | 16 | 100.0% | 16 | 100.0% | | |

Comments specified for yes, person was drinking alcohol:

- At home (x5).
- Home and work.
- In town while out.

Comments specified for no, person was not drinking alcohol:

- At home - Owhata.

- At home (x4).
- In my garage.
- In town and at home.
- Person was on P. At home in Whakatane.
- Western Heights - at home.

- h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household have been a victim of over the past 12 months? (if yes, please describe)

| | 2008 | | 2007 Percent | 2006 Percent | 2005 Percent | 2008/2007 change | 2007/2006 change | 2006/2005 change |
|---------------|------------|---------------|-----------------|-----------------|-----------------|---------------------|---------------------|---------------------|
| | Number | Percent | | | | | | |
| Yes | 53 | 13.2% | 16.8% | 11.5% | 13.2% | -3.7% | 5.3% | -1.6% |
| No | 347 | 86.1% | 81.8% | 87.0% | 84.1% | 4.3% | -5.2% | 2.9% |
| Don't know | 1 | 0.2% | 0.0% | 0.5% | 1.7% | 0.2% | -0.5% | -1.2% |
| Refused | 2 | 0.5% | 0.0% | 0.5% | 0.8% | 0.5% | -0.5% | -0.4% |
| Not specified | 0 | 0.0% | 1.4% | 0.5% | 0.2% | -1.4% | 0.9% | 0.3% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

Crimes described:

| Crime | Alcohol involved? | Where did it happen? |
|--|-------------------|--------------------------------|
| My daughter was assaulted in an unprovoked attack. | Yes. | Central City |
| Physical and verbal abuse of my husband, he is a part time bouncer. | Yes. | CBD. |
| Someone has entered my section and belted on my window at midnight. | Yes. | Summer Street. |
| Violence towards daughter by her partner. | Yes. | At their home. |
| Children witnessed an assault on their mother in our home by her ex. | No. | At home. |
| I got bitten by a dog while collecting for Red Cross and then the owner abused me. The dog was inside with the owner when it happened. | No. | Pukehangi Road |
| My wife was hit by a car outside the police station. The driver was a tourist. | No. | Hauptapa Street/Fenton Street. |
| Someone committed fraud on my son-in-law's business and stole his database. | No. | Not specified. |
| Two young men came to the door at 8.30pm demanding money. Son had tyre slashed while it was parked in the driveway. | No. | Herewini Street. |
| A sparkie bomb was placed in the letterbox across the road and the fragments smashed our garage door. | Don't know. | Lytton Street |
| About 1.30am I was sitting in the lounge feeding my baby and someone came on to the deck and then went out into the garage. | Don't know. | In my home at Owkata. |
| Business broken into twice in Old Taupo Road. Windows broken and goods stolen. | Don't know. | After hours. I was at home. |
| Car load of people tried to abduct a 15 year-old girl in Ti Street triangle. | Don't know. | Central City. |
| Hoax calls (telephone). | Don't know. | Not specified. |
| Letterbox was damaged. A window was smashed by throwing a beer bottle through it. | Don't know. | Totara Street. |

| Crime | Alcohol involved? | Where did it happen? |
|---|-------------------|--|
| Road rage. | Don't know. | City Centre. |
| Shoplifting from my shop. | Don't know. | <i>Did not wish to give specific location.</i> |
| Some people tried to steal our van but we heard them and chased them. | Don't know. | At home - Mangakakahi. |
| Son assaulted while walking along Pererika Street. | Don't know. | Pererika Street. |
| Son got attacked outside City Focus area at night. | Don't know. | City Centre. |
| Tagging our fence. | Don't know. | Wylie/Ranolf Streets. |
| We were ripped off by a bogus tradesman for nearly \$5,000. | Don't know. | At home. |
| A person in a stolen car ploughed into our property and badly damaged our vehicle. A neighbour stood outside my daughter's bedroom. | Not specified. | Kea Street. |
| Arson. Our garage was burnt down after they robbed it. | Not specified. | Not specified. |
| BBQ was stolen from our back garden. | Not specified. | Not specified. |
| Boy racers in Robertson Avenue. Vehicles race in this area on a regular basis. | Not specified. | Robertson Avenue. |
| Dog attacked my car while I was driving. I feel unsafe in this area because of the dogs roaming. | Not specified. | Owhata. |
| Garden hose stolen from section. | Not specified. | Not specified. |
| Graffiti increasing in our area. Owhata Road hoons racing up the streets leaving skid marks. They go so fast. It's dangerous. | Not specified. | Not specified. |
| Graffiti marks on the power box outside our place. | Not specified. | Not specified. |
| Graffiti on the fence. | Not specified. | Westbrook. |
| Had phone calls with heavy breathing and then they hang up. | Not specified. | Not specified. |
| I had my handbag stolen from Savemart. I had left it in a trolley. | Not specified. | Savemart. |
| I have a house next door that deals in drugs and a gang house across the road and we can't get rid of them, although they are both rental properties. | Not specified. | Westlock Road. |
| I have had a man come to my home on two occasions to threaten me after his partner backed into my car. He wants me to pay for the damage although the insurance company have told him it wasn't my fault. | Not specified. | Not specified. |
| I have had a mentally ill man bother me at work on a number of occasions. | Not specified. | Pukaki Street. |
| I was attacked by my flatmate at home. | Not specified. | Not specified. |
| I've had phone calls where they have been monitoring the house as there have been prowlers in the area. | Not specified. | Not specified. |
| Kick boxing bag stolen from my yard. | Not specified. | Not specified. |
| Lack of compensation for our goods that were taken. | Not specified. | Not specified. |
| My car got vandalised by my ex boyfriend. | Not specified. | Aquarius Drive. |
| My daughter had her wallet stolen from the City Focus. Texting abuse my teenage children experience. Teenage son sexually touched at Lakeside concert. | Not specified. | City Focus. Lake Front. |
| My daughter had things stolen from her garage. She lives next door. | Not specified. | Tania Crescent. |
| My handbag was stolen at the Aquatic Centre. | Not specified. | Aquatic Centre. |
| Not a crime, but people coming knocking on your door pretending to look for someone. | Not specified. | Not specified. |

| Crime | Alcohol involved? | Where did it happen? |
|--|-------------------|----------------------|
| Our garage door has been tagged twice. | Not specified. | Riverholme Drive. |
| Prowling, vandalism. | Not specified. | Not specified. |
| Red light runners on McDonald's corner and skate park corner. | Not specified. | Central City. |
| Seaplane over lake - excess noise. | Not specified. | Not specified. |
| Someone spat on my boy on the way home from school. | Not specified. | Lynmore. |
| Suspicious person calling then subsequently neighbour's house being burgled. | Not specified. | Not specified. |
| Tagging on the fence. | Not specified. | Not specified. |
| Theft from letterbox, I had some cheques stolen. | Not specified. | Lake Okareka. |
| Two concrete urns stolen off our terrace. | Not specified. | Not specified. |

i. Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Yes | 34 | 8.4% | 34 | 10.4% | 34 | 10.1% | 34 | 12.7% | -1.9% | 0.3% | 0.3% | -2.7% | | |
| No | 365 | 90.6% | 365 | 88.8% | 365 | 88.0% | 365 | 84.7% | 1.7% | 0.9% | 0.9% | 3.2% | | |
| Don't know | 0 | 0.0% | 0 | 0.0% | 0 | 0.2% | 0 | 0.8% | 0.0% | -0.2% | -0.2% | -0.6% | | |
| Refused | 2 | 0.5% | 2 | 0.0% | 2 | 0.7% | 2 | 1.7% | 0.5% | -0.7% | -0.7% | -1.0% | | |
| Not specified | 2 | 0.5% | 2 | 0.8% | 2 | 1.0% | 2 | 0.0% | -0.3% | -0.2% | -0.2% | 1.0% | | |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

The fifth set of questions relate to things being done to reduce crime in our community

11. Are you aware that there is a Community Policing Centre in the central city area?

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Yes | 363 | 90.1% | 363 | 90.6% | 363 | 85.5% | 363 | 82.4% | -0.5% | 5.1% | 5.1% | 3.1% | 3.1% | 3.1% |
| No | 38 | 9.4% | 38 | 9.0% | 38 | 14.5% | 38 | 17.6% | 0.4% | -5.5% | -5.5% | -3.1% | -3.1% | -3.1% |
| Not specified | 2 | 0.5% | 2 | 0.4% | 2 | 0.0% | 2 | 0.0% | 0.1% | 0.4% | 0.4% | 0.0% | 0.0% | 0.0% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

If yes, where is it specifically located?

Location specified:

- Central - under the sails.
- Central Mall.
- Centre of town (x3).
- City Focus and Ngongotaha.
- City Focus (x303).
- Community House.
- Don't know (x9).
- Down from the petrol station.
- Fenton Street (x7).
- Fountain on Tutaneikai Street.
- Hinemoa Street and Tutaneikai Street (x2).
- Hinemoa Street.
- In the centre city area where the sails are.
- In the mall.
- Middle of town (x2).
- Near Starbucks (x3).
- Sails - City Focus.
- Te Ngae.
- Town Centre.
- Tutaneikai Street (x2).
- Tutaneikai Street and Eruera Streets.
- Under the sails (x17).

12a. Are you aware that crime prevention closed circuit television cameras are operating in the central city area?

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|------------------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Yes (continue to Q12b) | 311 | 77.2% | 77.9% | 73.7% | 57.1% | -0.7% | 4.2% | 16.6% |
| No (skip to Q13a) | 91 | 22.6% | 21.9% | 26.3% | 42.9% | 0.7% | -4.4% | -16.6% |
| Not specified | 1 | 0.2% | 0.2% | 0.0% | 0.0% | 0.1% | 0.2% | 0.0% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

12b. How useful do you think these cameras are in making the central city area a safer place? (please prompt & tick ONE only)

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|-------------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Very useful | 132 | 42.4% | 43.7% | 49.3% | 44.2% | -1.3% | -5.6% | 5.1% |
| Useful | 103 | 33.1% | 27.1% | 27.7% | 24.9% | 6.0% | -0.5% | 2.8% |
| Some use | 39 | 12.5% | 14.6% | 10.7% | 17.8% | -2.0% | 3.9% | -7.2% |
| Not very useful | 8 | 2.6% | 5.0% | 4.3% | 1.9% | -2.5% | 0.7% | 2.5% |
| Not at all useful | 11 | 3.5% | 3.0% | 1.0% | 1.9% | 0.5% | 2.0% | -0.9% |
| Don't know | 18 | 5.8% | 6.5% | 6.7% | 7.4% | -0.7% | -0.1% | -0.8% |
| Not specified | 0 | 0.0% | 0.0% | 0.3% | 1.9% | 0.0% | -0.3% | -1.5% |
| Total | 311 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

13a. Are you aware that there is a liquor ban in the central city area?

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|------------------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Yes (continue to Q13b) | 310 | 76.9% | 74.0% | 71.3% | 70.1% | 3.0% | 2.7% | 1.2% |
| No (skip to Q14) | 92 | 22.8% | 25.8% | 28.7% | 29.9% | -3.0% | -2.9% | -1.2% |
| Not specified | 1 | 0.2% | 0.2% | 0.0% | 0.0% | 0.1% | 0.2% | 0.0% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

13b. How useful do you think the liquor ban is in making the central city area a safer place? (please prompt & tick ONE only)

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|-------------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Very useful | 142 | 45.8% | 37.8% | 41.4% | 43.0% | 8.0% | -3.5% | -1.6% |
| Useful | 89 | 28.7% | 27.8% | 30.0% | 37.9% | 0.9% | -2.2% | -7.9% |
| Some use | 38 | 12.3% | 18.5% | 18.6% | n/a | -6.3% | -0.1% | n/a |
| Not very useful | 19 | 6.1% | 5.8% | 2.4% | 7.9% | 0.3% | 3.4% | -5.5% |
| Not at all useful | 9 | 2.9% | 6.6% | 2.8% | 4.2% | -3.7% | 3.9% | -1.4% |
| Don't know | 12 | 3.9% | 2.6% | 4.1% | 5.2% | 1.2% | -1.5% | -1.1% |
| Not specified | 1 | 0.3% | 0.8% | 0.7% | 1.8% | -0.5% | 0.1% | -1.1% |
| Total | 310 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

14. What could be done that would help make Rotorua a safer place? (Please think about the neighbourhood that you live in, personal safety within the central city, vehicle safety)

Comments coded:

| | 2008 Number | 2008 Percent | 2007 Percent | 2006 Percent | 2005 Percent | 2008/2007 change | 2007/2006 change | 2006/2005 change |
|--|----------------|-----------------|-----------------|-----------------|-----------------|---------------------|---------------------|---------------------|
| More police/more presence/community stations | 121 | 30.0% | 35.6% | 32.7% | 38.4% | -5.6% | 2.9% | -5.7% |
| More security/guards/cameras (manned)/Maori Wardens/community patrols | 53 | 13.2% | 13.9% | 19.4% | 11.3% | -0.7% | -5.5% | 8.1% |
| Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs | 52 | 12.9% | 15.5% | 11.1% | 10.4% | -2.6% | 4.4% | 0.7% |
| Doing okay now | 33 | 8.2% | 6.3% | 0.0% | 1.9% | 1.9% | 6.3% | -1.9% |
| Penalties/laws | 30 | 7.4% | 4.9% | 5.4% | 5.1% | 2.6% | -0.5% | 0.3% |
| Building/street improvements (ie. lighting, trees, walkways) | 28 | 6.9% | 6.3% | 5.7% | 3.8% | 0.7% | 0.6% | 1.9% |
| People need to take responsibility for themselves/being aware/report crime/know your neighbours | 23 | 5.7% | 4.5% | 5.2% | 7.0% | 1.2% | -0.7% | -1.8% |
| Neighbourhood support | 18 | 4.5% | 5.3% | 7.9% | 4.7% | -0.8% | -2.6% | 3.2% |
| Crimes targeting tourists | 16 | 4.0% | 3.1% | n/a | n/a | 0.8% | n/a | n/a |
| Education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community | 13 | 3.2% | 2.0% | 6.4% | 5.9% | 1.3% | -4.4% | 0.5% |
| Police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service | 13 | 3.2% | 1.4% | 2.7% | 4.7% | 1.9% | -1.3% | -2.0% |
| Bars/gambling establishments/wholesalers/drinking issues | 11 | 2.7% | 1.2% | 0.7% | 1.3% | 1.6% | 0.5% | -0.6% |
| Reduce unemployment/improve incomes | 11 | 2.7% | 1.2% | 1.5% | 3.4% | 1.6% | -0.3% | -1.9% |
| Remove gangs/insignia/undesirable people | 9 | 2.2% | 2.0% | 3.9% | 3.6% | 0.3% | -1.9% | 0.3% |
| Deal with truancies | 5 | 1.2% | 1.0% | 2.0% | 3.0% | 0.3% | -1.0% | -1.0% |
| Reducing drug use | 5 | 1.2% | 2.3% | n/a | n/a | -1.1% | n/a | n/a |
| Liquor ban | 4 | 1.0% | 3.1% | 2.2% | 2.5% | -2.1% | 0.9% | -0.3% |
| Ban people with criminal records/repeat offenders from the CBD | 3 | 0.7% | 0.6% | n/a | n/a | 0.2% | n/a | n/a |
| Stopping tagging | 3 | 0.7% | n/a | n/a | n/a | n/a | n/a | n/a |
| Boy racers/road safety | 2 | 0.5% | 2.0% | 3.2% | 0.6% | -1.5% | -1.2% | 2.6% |
| Raise the drinking age | 2 | 0.5% | 0.6% | 1.5% | 0.8% | -0.1% | -0.9% | 0.7% |
| Advertise surveillance cameras more/advertise successes from these cameras | 1 | 0.2% | 2.2% | 1.2% | 0.8% | -1.9% | 1.0% | 0.4% |
| Educate against family violence | 1 | 0.2% | 0.0% | 0.7% | 0.6% | 0.2% | -0.7% | 0.1% |
| Other | 22 | 5.5% | 4.7% | 4.7% | 4.7% | 0.8% | 0.0% | 0.0% |
| Sample | 403 | | | | | | | |

Note additive as respondents comments could be coded into more than one category.

Comments coded to *more police/more presence/community stations*:

- 90% of crime is done by just a few families in the region, so something needs to be done with this group. More visible police presence in CBD. Promote active neighbourhood support groups.
- A few more police patrols, with foot patrols in the central city.
- A more visible presence of police or security patrols to look after people and vehicles. Provide free bus home for people in the city centre at night.
- Ban alcohol altogether. More police walking on the streets.
- Cops do their best. Maybe more cars patrolling the suburbs at night.
- Cops on the beat again. Have cops around areas where they know groups of young people harass others.
- Don't know - probably more police in the street.
- Don't know, maybe more visible police presence in the region.
- Few more police - security cameras outside pubs - better lighting.
- Have a greater police presence in the central city.
- Have a visible police presence in the central city.
- Have more CCTV cameras, more visible police presence, especially community constables.
- Have more police patrols in Ngongotaha. Give the "moreporks" more funding. Have a more visible police presence in Ngongotaha.
- Have more visible police presence as this might deter some of the criminal activity.
- Have more visible policing to deter crime. Have more police on the streets at night, particularly Thursday, Friday and Saturday nights.
- Have more visible policing with police on push bikes or walking on beat in town and in the suburbs.
- Have Neighbourhood Watch groups in all areas, get to know your neighbours. We need more police as they are under resourced and can't respond to callouts.
- Have police on foot patrol in the central area.
- Have police on foot patrol in the central city.
- Have police on foot patrol.
- Have the police working around the streets. It's reassuring to see them.
- Having a visible police presence. Police walking the beat at random times of the day and night.
- I think perhaps more visible policing, bobbies on the beat along with more Maori Wardens in the CBD.
- I'd like to see more foot patrols by the police in CBD and a higher police profile in tourist spots.
- I'd like to see more police patrols in the suburbs each week. I think regular police cars in the suburbs might deter crime. Crack down on truancy.
- I'd like to see more police presence on the streets, with police on foot patrol.
- I'd like to see police on foot patrol in the CBD and also I'd like to see community police visible and approachable so that youth in the area are aware of a police presence.
- I'd like to see police on foot patrol in the central city.
- I'd like to see the Lake Front patrolled at night by police as many hoons hang out in the area. The Lake Front area should also have better lighting.
- If you see something, report it. More Maori Wardens - they should be paid by the council. More police on the beat. Not aggressive but friendly.
- Improve the lighting in any dark areas of the CBD and suburbs. Have police on foot patrol or on push pikes in the CBD.
- In the central area at night walking from place to place, it is not very well lit - it would be nice to see police or Maori Wardens walking around, or even police cars driving around.

- Increase patrols in tourist spots and in the central city at night.
- Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city.
- Increase the presence of police on foot patrol in the central city.
- It would be good to see more police cars around Rotorua, especially at night. Have Maori Wardens patrolling in the CBD - they make me feel safe.
- Maintain the current police presence and if possible increase it.
- Maybe more police presence. Have noticed in the school holidays there were more police walking around town in the mall. I think this kept the young ones in check and it would be good if this could happen all the time - visible police.
- More cameras. More police walking around.
- More community awareness/watching out for each other. Police walking around. More security in the tourist areas with police, cameras or community Neighbourhood Watch.
- More cops on the beat.
- More cops on the main streets. Lots of people hang around the streets looking intimidating.
- More cops on visible foot beat in the central city area.
- More cops. Make sure kids attend school - be harder on truancy.
- More cops. More patrolling of students. There were a lot of burglaries in Kawaha Point recently and the police were supposed to be monitoring the area - but I didn't see one!
- More light. Policemen to check areas regularly, especially at night.
- More Maori Wardens and more police on foot patrol in the CBD. Promote Neighbourhood Watch groups.
- More obvious police presence in the secluded areas of the CBD. Have more truancy officers in the region.
- More obvious presence of police or wardens. More control of drunkenness in bars.
- More police - more noticeable - preferably walking around, but even in cars would help.
- More police around, especially at night.
- More police in town walking around.
- More police on foot - not in the cars. Police need to get the respect of the public back like they use to have. Get rid of the excess political correctness we have.
- More police on foot in the central city area.
- More police on foot or bike. Visible police presence.
- More police on foot or in cars around town.
- More police on foot patrol and a more visible presence. Security patrols in tourist areas.
- More police on foot patrol and have more Maori Wardens in the CBD.
- More police on foot patrol around the CBD.
- More police on foot patrol around the central city would be one way to make the CBD safer. I think people just ignore the Maori Wardens.
- More police on foot patrol in the CBD and in cars in the suburbs.
- More police on foot patrol in the CBD.
- More police on foot patrol in the city.
- More police on foot patrol in the city. It would be good to see patrols in the suburbs as well.
- More police on foot patrol.
- More police on the beat - visible in town.

- More police on the beat walking the streets.
- More police on the beat. The police station or Te Ngae Shopping Centre station should be open 24 hours a day.
- More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking.
- More police on the streets. Have noticed more police around and this is very good/reassuring.
- More police or Maori Wardens on foot patrol in the CBD.
- More police patrolling the streets.
- More police patrols around Rotorua and have Maori Wardens in the central city area.
- More police patrols in the suburbs, especially at night so people are aware of the police presence.
- More police presence - on the beat where we can see them. Also reduce the number of pokie machines in the clubs all over Rotorua. People lose their money and get angry and abusive and I think some of them turn to stealing.
- More police.
- More policemen on the beat would be good.
- More regulations and stronger laws and have the cops enforcing the laws.
- More security cameras and more police on foot patrol in the CBD and police in cars in the suburbs.
- More security cameras around town. More police presence with police on foot patrol.
- More security in the suburbs. More patrols of police cars in the suburbs.
- More visible police on foot patrol in the CBD, especially in the school holidays.
- More visible police on the beat in the central city. Something needs to be done about the tagging in the city. People need to report all crime.
- More visible police on the streets in town. Something needs to be done about the break-ins at tourist spots. Maybe have a phone number so we could report any suspicious behaviour.
- More visible police presence and more Maori Wardens.
- More visible police presence in CBD, police on foot patrol.
- More visible police presence in the CBD on foot patrol.
- More visible police presence, bobbies on foot patrol. We need to be more intolerant of violence in the home, everyone needs to take a stand and provide education in this area. The new TV adverts are great at educating people that this behaviour is not acceptable.
- More visible police walking around the streets in the central city.
- More visible police.
- Neighbourhood Watch schemes are really good. Have more visible policing - police walking the beat and Maori Wardens.
- Night-time - better police presence.
- Pay the Maori Wardens and have more of them. Police should walk around and not hide in cars.
- Police and security on the street, especially at night. Could employ security people who could be backed up by police. Accountability - young people convicted of a crime should do community work. If they "tag" they should be made to clean it. Better lighting in the city.
- Police need to walk the beat in trouble spots around the CBD. We need to get to know our neighbours and look out for each other.
- Police patrols in city at night. Some sort of patrols in supermarket car parks after dark.
- Police should be walking the pavements in the central city.
- Presence of more policemen in the streets.
- Probably more police walking around at night.

- Promote neighbourhood support schemes. More visible policing in the area.
- Promote Neighbourhood Watch and Night Owl schemes. More visible police on foot patrol in the CBD. Target the kids who are causing the problems as it is a small group who are known to the police but because of their age not much can be done. Need to foster a sense of pride in the community.
- Provide more things for youth eg, clubs where they can meet and play sports. More visible policing and faster response times to callouts. Have harsher penalties.
- Speed bumps in Fordlands and Te Ngae. Better street lighting in the suburbs. Street lamps/lighting of reserves and parks. Have community centres in more places.
- Start taking a harder line with minor crime. More visible police presence, particularly at night in the CBD and on foot.
- The physical presence of police on foot in the central city.
- Theft from vehicles is a big problem, especially in tourist spots. They need to patrol these areas.
- There is a need for the police commander to decentralise the community police back to where it was 12 years ago. We need to have community based policing at West End, Te Ngae, Ngongotaha and Western Heights.
- There isn't much more that can be done. Maybe more police and have quicker response times to callouts.
- There needs to be more police moving around the place at night.
- There should be more community constables and plain clothes police in the CBD.
- They need police on the beat in the central city. Response times to police callouts need to be quicker at the moment. The public can't be confident that a police car will arrive quickly to a callout.
- They should have night patrols in the top end of Clayton Road as big numbers of young people wander the streets late at night.
- To see police on the streets in the central city would go a long way. I'd like to see police on foot in the city at night. More police patrols in Ford Block would also help.
- To see policemen walking the beat.
- Visible police on foot patrol in the central city area.
- We need a few more police. Roads around Fenton Street need to be improved especially around the police station. Cars shouldn't be able to cross Fenton Street heading south from Haupapa Street, they should have to turn left and go around the round-a-bout.
- We need more law enforcing people in evidence everywhere within the Rotorua regions to stop people committing crime. Security cameras don't stop crime, they just identify the criminals.
- We need more police and we need them out in force, visible in the community. We have problems with primary school aged children in our area and don't know where to turn for help.
- We need more police on foot patrol in the central city. More community patrols in the suburbs like the "night riders" in Western Heights. Provide activities for youth so they don't hang out in town.
- We need police on the streets, walking the beat.
- We need tourist police. A group of police or private security guards to patrol tourist areas to protect tourists. Visible foot patrols of police in CBD. Community watch patrols in the suburbs at night. Youth who attack tourists should be punished to the extreme to deter these attacks. Chain gangs for youth offenders.

Comments coded to more security/guards/cameras (manned)/Maori Wardens/community patrols:

- A more visible presence of police or security patrols to look after people and vehicles. Provide a free bus home for people in the city centre at night.
- Better lighting. Anywhere that is badly lit makes it easy to break into cars. Security cameras in toilets - to stop them being smashed. Educate the people, especially the young ones, to respect the city.
- Cameras at the traffic lights and people who drive without a warrant or registration.
- Clamp down on teenagers that drink. Have more CCTV all over the CBD.
- Council needs to go back to having security people patrolling the CBD, especially during the summer to deter crime.
- Extend the liquor ban to cover the whole of Rotorua. Provide more funding for Western Knights community patrol and Ngongotaha Moreporks.
- Few more police - security cameras outside pubs - better lighting.
- Have cameras in the Warehouse car park and have night watch driving through the central mall area at night.
- Have Maori Wardens in the CBD.
- Have more CCTV cameras and sensor lights in dark areas. Have Maori Wardens in the CBD.
- Have more CCTV cameras, more visible police presence especially community constables.
- Have more community patrols like Western Knights. Police need to act on reported crime. We have a drug dealing house in our street and a gang house and I and all my neighbours have rung and reported crime on a number of occasions and nothing happens. The police just say they are building a case. I feel very unsafe.
- Have more Maori Wardens and make them visible to the public.
- Have more security television. Get rid of parking in the middle of the road.
- I think the volunteer night riders who patrol the suburbs at night are an excellent idea.
- I'd like to see more Maori Wardens, especially male Maori Wardens in the central city.
- If you see something, report it. More Maori Wardens - they should be paid by the council. More police on the beat. Not aggressive but friendly.
- Improve lighting in the CBD, especially around the bus stop in Pukuatua Street. Have community patrols around the isolated areas.
- In the central area at night walking from place to place, it is not very well lit. It would be nice to see Police or Maori Wardens walking around, or even police cars driving around.
- It would be good to see more police cars around Rotorua, especially at night. Have Maori Wardens patrolling in the CBD - they make me feel safe.
- More cameras. More police walking around.
- More CCTVs, more patrols of tourist areas. Make tourists aware the campervans are a target.
- More community awareness/watching out for each other. Police walking around. More security in the tourist areas with police, cameras or community Neighbourhood Watch.
- More effective policing. Unfortunately we are such a politically correct society; the police are restricted by what they can do. Have to "talk to people" instead of sorting them out. This applies to Maori Wardens as well.
- More lighting and more security cameras in the central city.
- More Maori Wardens and more police on foot patrol in the CBD. Promote Neighbourhood Watch groups.
- More obvious presence of police or wardens. More control of drunkenness in bars.
- More police on foot patrol and a more visible presence. Security patrols in tourist areas.
- More police on foot patrol and have more Maori Wardens in the CBD.
- More police on foot patrol around the central city would be one way to make the CBD safer. I think people just ignore the Maori Wardens.

- More police or Maori Wardens on foot patrol in the CBD.
- More police patrols around Rotorua and have Maori Wardens in the central city area.
- More security cameras - don't know where. Maybe where tourists go like the Polynesian Spa and Museum.
- More security cameras and more police on foot patrol in the CBD and police in cars in the suburbs.
- More security cameras around town. More police presence with police on foot patrol.
- More security cameras would help.
- More security cameras/wardens on the street.
- More security in the suburbs. More patrols of police cars in the suburbs.
- More visible police presence and more Maori Wardens.
- Neighbourhood Watch schemes are really good. Have more visible policing - police walking the beat and Maori Wardens.
- Pay the Maori Wardens and have more of them. Police should walk around and not hide in cars.
- Police and security on the street, especially at night. Could employ security people who could be backed up by police. Accountability - young people convicted of a crime should do community work. If they "tag" they should be made to clean it. Better lighting in the city.
- Police patrols in city at night. Some sort of patrols in supermarket car parks after dark.
- Polynesian Spa and other tourist spots should employ security guards to patrol car parks. They charge a large enough admission fee to be able to afford to do this.
- Promote Neighbourhood Watch and Night Owl schemes. More visible police on foot patrol in the CBD. Target the kids who are causing the problems as it is a small group who are known to the police but because of their age not much can be done. Need to foster a sense of pride in the community.
- Provide better lighting in the CBD and have more security cameras in the more isolated tourists spots.
- Put up more video cameras.
- The cameras are a good thing. It is important to have good lighting in the central city.
- Tourist spots should have security cameras and guards to catch the criminals that target these areas.
- Wardens - carrying batons on patrol.
- We need more law enforcing people in evidence everywhere within the Rotorua regions to stop people committing crime. Security cameras don't stop crime, they just identify the criminals.
- We need more police on foot patrol in the central city. More community patrols in the suburbs like the "night riders" in Western Heights. Provide activities for youth so they don't hang out in town.
- We need tourist police. A group of police or private security guards to patrol tourist areas to protect tourists. Visible foot patrols of police in CBD. Community watch patrols in the suburbs at night. Youth who attack tourists should be punished to the extreme to deter these attacks. Chain gangs for youth offenders.

Comments coded to better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs:

- Bring punishment back into school and allow parents to discipline their children.
- Children are the main problem. Schools have no control. If they don't want to go they just don't go and no-one follows it up and makes them go. Then they do nothing all day and get onto drugs and into trouble. If they don't go to school there should be some sort of boarding school to send them to. It is no use saying to make parents responsible for they are mostly "on the piss" most of the time.
- Clamp down on teenagers that drink. Have more CCTV all over the CBD.
- Cops on the beat again. Have cops around areas they know groups of young people harass others.
- Corporal punishment should be introduced back into schools.
- Curfew on youth at 10pm - they need to be off the streets.
- Don't know what else could be done. Children who commit adult crimes should be sentenced as adults.
- Educating young people to respect other people and their property. Getting them into meaningful activities.
- Education programmes about where to park your car safely. Parent responsibility for children (teenagers) in town alone at night.
- Encourage the young ones to find work rather than just collecting the dole and causing problems because they are bored.
- Find things for young unemployed kids to do.
- Gang of people (teenagers) sitting in the City Focus area and where there are seats on the corners of streets, they are intimidating and threatening. They need to be moved on.
- Get rid of all the gang colours from the school gangs through to youth gangs like Easts and Wests and the bad gangs.
- Get rid of the gangs of youth who hang out in town. There is a big problem with Maori youth who think they are owed something. They are very aggressive and racist towards European and Asians.
- Get rid of the gangs.
- Get youth off the street and into work.
- Give young something to do - both work and recreation.
- Got to go right back to educating the families.
- Have a curfew at night for the young ones. They should be out of town by 9pm at the latest.
- Have a curfew for teenagers, have them off the streets after 9pm.
- I don't think much more could be done. Maybe have a youth centre so there is somewhere for youth to go.
- Keep the young Maori kids out of town as they are the ones causing the problems.
- Keep young kids out of city at night.
- Kids hanging around the mall and in the Warehouse look a bit frightening. I know the shop has 'No Truant' signs to keep them (school kids) out of shops but it's the older ones who hang around and I think they should be moved on.
- More cops. More patrolling of students. There were a lot of burglaries in Kawaha Point recently and the police were supposed to be monitoring the area - but I didn't see one!
- More organised sport starting in primary school so young kids have something to do. Make it cheap so parents can afford to keep their kids on the team.
- More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking.
- More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay.

- More things for young people to do. Everything is geared to tourists and is very expensive. There is only one bowling alley in Rotorua. We need more things like that which are either free or very cheap.
- More youth doing things. More things for young people to do, especially at night.
- Parents have got to be committed to knowing where their children are and if the children do damage the parents should have to pay. Stop the young ones getting into gangs.
- Parents should look after their children better and be aware of what they are doing.
- Parents should stay home and look after their children instead of going out boozing.
- Promote Neighbourhood Watch and Night Owl schemes. More visible police on foot patrol in the CBD. Target the kids who are causing the problems as it is a small group who are known to the police but because of their age not much can be done. Need to foster a sense of pride in the community.
- Provide more things for youth eg, clubs where they can meet and play sports. More visible policing and faster response times to callouts. Have harsher penalties.
- Roaming youth is an issue.
- Should be a crack down on the gangs of youths roaming the streets late at night.
- Stronger funding of the police force. Curfew on young people under 16 years.
- Target the young gangs that hang out in town. I'm not sure how this can be done as they are all under age.
- The big problem is groups of young people hanging around town both at night and during the day, but I don't know what can be done to prevent this.
- The kids don't have enough to do. They need to learn respect for themselves and other people.
- The police need to be more pro-active and there needs to be stiffer penalties for youth offenders as at the moment they walk free.
- There need to be more activities for the young people to be involved in, especially at night.
- They should have night patrols in the top end of Clayton Road as big numbers of young people wander the streets late at night.
- Tougher sentences - especially for young offenders so they don't keep committing crimes.
- We need more police and we need them out in force - visible in the community. We have problems with primary school aged children in our area and don't know where to turn for help.
- We need more police on foot patrol in the central city. More community patrols in the suburbs like the "night riders" in Western Heights. Provide activities for youth so they don't hang out in town.
- We need to do something to get the young ones focused, I don't know what to suggest as the obvious things don't seem to be working.
- We need tourist police. A group of police or private security guards to patrol tourist areas to protect tourists. Visible foot patrols of police in CBD. Community watch patrols in the suburbs at night. Youth who attack tourists should be punished to the extreme to deter these attacks. Chain gangs for youth offenders.
- Young thieves - make them go to work and use that money to pay people they stole from. They could work for the council or something.
- Youth needs something to do to keep them off the streets at night.
- Youth problems. Not having any fear of harsh sentence if caught [*breaking the law*] so go on doing it.

Comments coded to *doing okay now*:

- Carry on as we are doing. I don't think anything more can be done.
- Do a good job, but too many crazy people around - on drugs.
- Don't know. Okay as it is.
- Don't know. I feel safe.
- Don't know. Police seem to be doing a good job, but the gangs in Rotorua are a problem, but don't know how we could get rid of them.
- Everything is already in place.
- Everything has been done that could be done.
- I can't think of anything as we have never had any problems with crime.
- I don't think much more can be done as the people who commit crime will do so anyway.
- I don't think much more could be done.
- I don't think much more could be done. Maybe have a youth centre so there is somewhere for youth to go.
- I feel Rotorua is already very safe, I don't know what more could be done.
- I think it is a safe place as it is. I don't feel there is a problem.
- I think it is alright now.
- I think it's in hand.
- I think the police are doing a good job.
- I think we are doing all that can be done.
- I think we are going along the right way to make Rotorua safer now.
- It is hard to think of anything more that could be done.
- It is safe already.
- It is very safe now, I don't think there is much more that could be done.
- It's pretty hard to put your finger on that. I think the police do a good job.
- Nothing more can be done. Maybe more sensible dealing with underage people. If they commit a crime of violence they should be sentenced as an adult.
- Okay as it is.
- Police are doing a good job and as long as their numbers are kept up so they can continue to keep on top of things then everything will be okay.
- Pretty good now that there are more police and security cameras. The security cameras in Ngongotaha have made a great difference.
- Rotorua is already safe.
- Rotorua is safe now.
- Rotorua is very safe now.
- Seems okay to me. I see the police out and about early when I'm going to work.
- There isn't much more that can be done. Maybe more police and have quicker response times to callouts.
- They have done all that can be done.
- We are doing what we can now.

Comments coded to penalties/laws:

- 90% of crime is done by just a few families in the region, so something needs to be done with this group. More visible police presence in CBD. Promote active neighbourhood support groups.
- Don't know what else could be done. Children who commit adult crimes should be sentenced as adults.
- Get rid of the Labour Government. Whole business of crime is political. Nothing to do with cleaning up the streets, all to do with being politically correct. Need better and stronger sentencing. People at the top need to change focus on revenue gathering and focus on safety. Better response rate from police when called instead of them having to be on the roads checking WOF's.
- Get the Daily Post to stop headlining crime. The constant negativity from this type of reporting affects our sense of well-being as well as creating a bad image for tourists. There is a bad element in Rotorua that needs addressing by more appropriate sentencing.
- Government needs to make stiffer penalties for crime.
- Harsher penalties for crime, the sentences are much too light.
- Harsher punishment for law breakers.
- Have quick response times to crime. Punish all criminals no matter how young the offender is.
- Have tougher penalties for crime, at the moment the penalty doesn't act as a deterrent.
- More effective policing. Unfortunately we are such a politically correct society; the police are restricted by what they can do. Have to "talk to people" instead of sorting them out. This applies to Maori Wardens as well.
- More jobs to stop young people hanging around doing nothing. Better pay for menial jobs so young ones will take them. Military service for young people who get into trouble. Rotorua needs to do something to stop tourists being targeted.
- More regulations and stronger laws and have the cops enforcing the laws.
- Nothing more can be done. Maybe more sensible dealing with underage people. If they commit a crime of violence they should be sentenced as an adult.
- Parents have got to be committed to knowing where their children are and if the children do damage the parents should have to pay. Stop the young ones getting into gangs.
- Police and security on the street, especially at night. Could employ security people who could be backed up by police. Accountability - young people convicted of a crime should do community work. If they "tag" they should be made to clean it. Better lighting in the city.
- Provide more things for youth eg, clubs where they can meet and play sports. More visible policing and faster response times to callouts. Have harsher penalties.
- Provide tent camps for people who have been in trouble where they are taken out of the city and have to work on the land. They are chained together.
- Shoot the criminals.
- Start taking a harder line with minor crime. More visible police presence, particularly at night in the CBD and on foot.
- The courts need to get a bit tougher.
- The police need to be more pro-active and there needs to be stiffer penalties for youth offenders as at the moment they walk free.
- Tough laws would scare people more.
- Tougher on criminals.
- Tougher penalties for criminals - this country is too lenient on crime.
- Tougher sentences - especially for young offenders so they don't keep committing crimes.

- We need tougher sentences to deter people from crime and until this happens crimes will continue to grow.
- We need tourist police. A group of police or private security guards to patrol tourist areas to protect tourists. Visible foot patrols of police in CBD. Community watch patrols in the suburbs at night. Youth who attack tourists should be punished to the extreme to deter these attacks. Chain gangs for youth offenders.
- Young thieves - make them go to work and use that money to pay people they stole from. They could work for the council or something.
- Youth problems. Not having any fear of harsh sentence if caught [breaking the law] so go on doing it.
- Zero tolerance to crimes of violence. Jail for anyone convicted of a violent crime.

Comments coded to building/street improvements (ie, lighting, trees, walkways):

- Better lighting on main road areas.
- Better lighting. Anywhere that is badly lit makes it easy to break into cars. Security cameras in toilets - to stop them being smashed. Educate the people, especially the young ones, to respect the city.
- Council has held off from developing the infrastructure in the poor area. Money needs to be spent on developing Selwyn Heights, Ford Block and Thomas Crescent shopping centres.
- Cycle lanes put in so pedestrians and cyclists don't have to share footpaths. Parking - in the central business area. Too small an area to get in and out of parking spots.
- Few more police - security cameras outside pubs - better lighting.
- Get Neighbourhood Watch schemes working again. Provide lighting on the lane off Windsor Street.
- Have more CCTV cameras and sensor lights in dark areas. Have Maori Wardens in the CBD.
- Have more lighting on the side streets in the CBD.
- Have more security television. Get rid of parking in the middle of the road.
- I'd like to see the Lake Front patrolled at night by police as many hoons hang out in the area. The Lake Front area should also have better lighting.
- Improve lighting in the CBD, especially around the bus stop in Pukutua Street. Have community patrols around the isolated areas.
- Improve the lighting in any dark areas of the CBD and suburbs. Have police on foot patrol or on push pikes in the CBD.
- In the central area at night walking from place to place, it is not very well lit - it would be nice to see police or Maori Wardens walking around, or even police cars driving around.
- Judder bars on Basley Road to slow traffic down would make the area safer for children in the area.
- More light - policemen check areas regularly especially at night.
- More lighting and more security cameras in the central city.
- More lighting in some areas around the CBD and Government Gardens.
- Pedestrian crossings governed by lights, don't give disabled people long enough time to cross.
- People need to be more vigilant in reporting crime. Footpaths in Harold Crescent, Ford Block, need to be replaced as they were ripped up to lay power cables and haven't been repaired.
- People need to be responsible for their own safety. Clean up the area behind the cricket ground in Ray Board Park.
- Police and security on the street, especially at night. Could employ security people who could be backed up by police. Accountability - young people convicted of a crime should do community work. If they "tag" they should be made to clean it. Better lighting in the city.
- Provide better lighting in the CBD and have more security cameras in the more isolated tourists spots.
- Provide better lighting in the lower end of Pukutua Street towards Fenton Street and any other areas in the central city with little lighting.

- Provide more lights in the central city, close the bars by 1am at the latest.
- Speed bumps in Fordlands and Te Ngae. Better street lighting in the suburbs. Street lamps/lighting of reserves and parks. Have community centres in more places.
- Street lighting improved in the CBD. A little bit dark.
- The cameras are a good thing. It is important to have good lighting in the central city.
- We need a few more police. Roads around Fenton Street need to be improved especially around the police station. Cars shouldn't be able to cross Fenton Street heading south from Haupapa Street, they should have to turn left and go around the round-a-bout.

Comments coded to *people need to take responsibility for themselves/being aware/report crime/know your neighbours*:

- A certain element of Rotorua's population need to have a change of attitude. It also comes down to personal responsibility.
- Everyone has to be aware.
- If you see something, report it. More Maori Wardens - they should be paid by the council. More police on the beat. Not aggressive but friendly.
- Individuals have to take responsibility for their safety and report all crime.
- It is up to the community to improve things - not the council or the police. The community has to take a stance and say we will not tolerate this behaviour.
- It is up to the individual to keep safe.
- Let your neighbours know if you go away.
- More community awareness/watching out for each other. Police walking around. More security in the tourist areas with police, cameras or community Neighbourhood Watch.
- More neighbourhood support groups taking ownership of your street and reporting any crime.
- More visible police on the beat in the central city. Something needs to be done about the tagging in the city. People need to report all crime.
- People need to be aware and be responsible for their own safety by locking vehicles and being aware of their surroundings.
- People need to be aware of their own safety and take precautions like not leaving possessions visible in vehicles.
- People need to be aware of what is happening around them.
- People need to be careful.
- People need to be more vigilant in reporting crime. Footpaths in Harold Crescent, Ford Block, need to be replaced as they were ripped up to lay power cables and haven't been repaired.
- People need to be responsible for their own safety. Clean up the area behind the cricket ground in Ray Board Park.
- People need to be responsible themselves.
- People need to remember not to leave possessions visible in vehicles.
- People need to report all crime.
- People should speak out more - report more things to the police - if you are suspicious, tell the police.
- People should watch what is happening in their neighbourhood and report any crime.
- Promote Neighbourhood Watches in the suburbs. Everyone should have the names and phone numbers of their neighbours so they can check up if something is happening in the street.
- Read the tips police give in the Rotorua Review and follow them. Remember what the police say about opportunity. These tips are simple and work.

Comments coded to *neighbourhood support*:

- 90% of crime is done by just a few families in the region, so something needs to be done with this group. More visible police presence in CBD. Promote active neighbourhood support groups.
- Extend the neighbourhood support groups, it is great that council is now supporting neighbourhood support.
- Get Neighbourhood Watch schemes working again. Provide lighting on the lane off Windsor Street.
- Have more neighbourhood support groups as the police can't be everywhere.
- Have more Neighbourhood Watch groups.
- Have more Neighbourhood Watch meetings in the area. We have a group in our neighbourhood, but there hasn't been a meeting for years and many people have shifted, so we have new neighbours who we don't know.
- Have Neighbourhood Watch groups in all areas. Get to know your neighbours. We need more police as they are under resourced and can't respond to callouts.
- More community awareness/watching out for each other. Police walking around. More security in the tourist areas with police, cameras or community Neighbourhood Watch.
- More Maori Wardens and more police on foot patrol in the CBD. Promote Neighbourhood Watch groups.
- More neighbourhood support groups taking ownership of your street and reporting any crime.
- Neighbourhood Watch is a good idea.
- Neighbourhood Watch is excellent.
- Neighbourhood Watch schemes are really good. Have more visible policing - police walking the beat and Maori Wardens.
- Promote neighbourhood support groups (x2).
- Promote neighbourhood support schemes. More visible policing in the area.
- Promote Neighbourhood Watch and Night Owl schemes. More visible police on foot patrol in the CBD. Target the kids who are causing the problems as it is a small group who are known to the police but because of their age not much can be done. Need to foster a sense of pride in the community.
- Promote Neighbourhood Watch groups in the suburbs. Everyone should have the names and phone numbers of their neighbours so they can check up if something is happening in the street.

Comments coded to *crimes targeting tourists*:

- Campervans which are sign written with "hire me" should be banned, as they are a target for crime.
- I'd like to see more foot patrols by the police in CBD and a higher police profile in tourist spots.
- Increase patrols in tourist spots and in the central city at night.
- Like most people in Rotorua, I am concerned about the crime against tourists. I think penalties for crimes or violence against tourists should be very heavily penalised and the fact that they WILL BE should be widely known and publicised so to deter this sort of thing. Gives Rotorua and New Zealand a very bad image.
- Maybe have a flyer to give visitors at the airport and backpackers, advising them how to keep themselves and their property safe.
- More CCTVs, more patrols of tourist areas. Make tourists aware the campervans are a target.
- More community awareness/watching out for each other. Police walking around. More security in the tourist areas with police, cameras or community Neighbourhood Watch.

- More information about crimes likely to happen to them (for tourists). Crackdown by authorities on senseless vandalism - tagging of men's toilets in Nongotaha/fire lit in female toilets in Hinemoa Street.
- More jobs to stop young people hanging around doing nothing. Better pay for menial jobs so young ones will take them. Military service for young people who get into trouble. Rotorua needs to do something to stop tourists being targeted.
- More police on foot patrol and a more visible presence. Security patrols in tourist areas.
- More visible police on the streets in town. Something needs to be done about the break-ins at tourist spots. Maybe have a phone number so we could report any suspicious behaviour.
- Residents should welcome visitors and warn them of the dangers of leaving vehicles unlocked and things visible in the vehicle.
- Target the people that take advantage of tourists and ban them from the Rotorua area.
- Theft from vehicles is a big problem, especially in tourist spots. They need to patrol these areas.
- Tourists should be made aware of the dangers of theft from vehicles and other safety issues.
- We need tourist police. A group of police or private security guards to patrol tourist areas to protect tourists. Visible foot patrols of police in CBD. Community watch patrols in the suburbs at night. Youth who attack tourists should be punished to deter these attacks. Chain gangs for youth offenders.

Comments coded to education/attitude adjustment/values/public awareness/drug and alcohol education/sense of community:

- A certain element of Rotorua's population need to have a change of attitude. It also comes down to personal responsibility.
- Better lighting. Anywhere that is badly lit makes it easy to break into cars. Security cameras in toilets to stop them being smashed. Educate the people, especially the young ones, to respect the city.
- Don't know. Safety and crime issues in Rotorua reflect the society of New Zealand so until attitudes change nationwide, there will be no change in Rotorua.
- Educating young people to respect other people and their property. Getting them into meaningful activities.
- Education programmes about where to park your car safely. Parent responsibility for children (teenagers) in town alone at night.
- If everybody lived by the Ten Commandments, going back to basic morality. Follow the teachings of Destiny Church.
- People should be more caring about each other.
- People's attitudes. More respect for each other.
- Police need to walk the beat in trouble spots around the CBD. We need to get to know our neighbours and look out for each other.
- Promote Neighbourhood Watch and Night Owl schemes. More visible police on foot patrol in the CBD. Target the kids who are causing the problems as it is a small group who are known to the police but because of their age not much can be done. Need to foster a sense of pride in the community.
- The kids don't have enough to do. They need to learn respect for themselves and other people.
- Unfortunately humankind is changing and people don't care for each other anymore. Until you can change that I don't know how to make anywhere safe.
- You know, people being nice to each other.

Comments coded to police to attend all crimes/response times to improve/increase resources/support/improvements to 111 service:

- Get rid of the Labour Government. Whole business of crime is political. Nothing to do with cleaning up the streets, all to do with being politically correct. Need better and stronger sentencing. People at the top need to change focus on revenue gathering and focus on safety. Better response rate from police when called instead of them having to be on the roads checking WOF's.
- Government needs to fund the police more.
- Have more community patrols like Western Knights. Police need to act on reported crime. We have a drug dealing house in our street and a gang house and I and all my neighbours have rung and reported crime on a number of occasions and nothing happens, the police just say they are building a case. I feel very unsafe.
- Have Neighbourhood Watch groups in all areas, get to know your neighbours. We need more police as they are under resourced and can't respond to callouts.
- Have quick response times to crime. Punish all criminals no matter how young the offender is.
- Improve the police response times to callouts.
- Police need to have faster response times to callouts. I have made two calls regarding assaults I witnessed and on both occasions the response time was unacceptable.
- Police response to be quicker when there's a problem.
- Provide more things for youth eg, clubs where they can meet and play sports. More visible policing and faster response times to callouts. Have harsher penalties.
- Start taking a harder line with minor crime. More visible police presence, particularly at night in the CBD and on foot.
- Stronger funding of the police force. Curfew on young people under 16 years.
- There isn't much more that can be done. Maybe more police and have quicker response times to callouts.
- They need police on the beat in the central city. Response times to police callouts need to be quicker at the moment. The public can't be confident that a police car will arrive quickly to a callout.

Comments coded to bars/gambling establishments/wholesalers/drinking issues:

- [Named local establishment]. I was there recently and I had to go outside to have a cigarette but was not allowed to take my drink with me. This was okay by me but I have seen arguments in bars where people find their drink gone. I think there should be an area, say 12ft radius, outside bars where you are allowed to drink. Also having to leave a drink inside unattended is dangerous for women because of date rape.
- I think there are too many pubs and bars in the central city and they stay open far too late.
- I'd like to see the clubs close earlier in the evening.
- Increase drinking age. Crack down on people drinking in public places and wandering around the streets (in the suburbs) and sitting in cars drinking, then throwing the bottle out of the window.
- It is a phase of our society due to drugs and alcohol.
- More obvious presence of police or wardens. More control of drunkenness in bars.
- More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking.
- More police presence, on the beat where we can see them. Also reduce the number of pokie machines in the clubs all over Rotorua. People lose their money and get angry and abusive and I think some of them turn to stealing.

- More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay.
- Provide more lights in the central city, close the bars by 1am at the latest.
- Reduce liquor outlets. Too many in the city (bars) and too many liquor shops in the suburbs.

Comments coded to *reduce unemployment/improve incomes*:

- Encourage the young ones to find work rather than just collecting the dole and causing problems because they are bored.
- Get youth off the street and into work.
- I think it is a social problem in Rotorua. There are too many unemployed poorly educated people here and that leads to high crime.
- I think that a lot of our crime comes from people on low incomes. Low income is a major cause of crime.
- I think we have to support families in finding employment and suitable affordable housing, and raising their children. It is when people are under pressure that they make stupid decisions.
- More employment for those who hang around in town.
- More jobs to stop young people hanging around doing nothing. Better pay for menial jobs so young ones will take them. Military service for young people who get into trouble. Rotorua needs to do something to stop tourists being targeted.
- More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay.
- People on the dole should be made to do some work for the dole.
- Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families.
- Raise the socio-economic level of the people of Rotorua.

Comments coded to *remove gangs/insignia/undesirable people*:

- Don't know - few too many gangs, but don't know what you can do about them.
- Don't know. Police seem to be doing a good job, but the gangs in Rotorua are a problem, but don't know how we could get rid of them.
- Get rid of all the gang colours from the school gangs through to youth gangs like Easts and Wests and the bad gangs.
- Get rid of gang members.
- Get rid of the undesirables.
- Get rid of these gangs.
- Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city.
- More cops on the main streets. Lots of people hang around the streets looking intimidating.
- No gangs. No drugs.

Comments coded to *deal with truancies*:

- Children are the main problem. Schools have no control. If they don't want to go they just don't go and no-one follows it up and makes them go. Then they do nothing all day and get onto drugs and into trouble. If they don't go to school there should be some sort of boarding school to send them to. It is no use saying to make parents responsible for they are mostly "on the piss" most of the time.
- I'd like to see more police patrols in the suburbs each week. I think regular police cars in the suburbs might deter crime. Crack down on truancy.
- More cops. Make sure kids attend school - be harder on truancy.
- More obvious police presence in the secluded areas of the CBD. Have more truancy officers in the region.

- Too many young people hanging about in town, have truancy officers patrolling the CBD.

*Comments coded to **reducing drug use**:*

- Do a good job, but too many crazy people around - on drugs.
- Don't know. Blitz "P" labs and sellers of "P".
- It is a phase of our society due to drugs and alcohol.
- More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay.
- No gangs. No drugs.

*Comments coded to **liquor ban**:*

- Alcohol ban all through the city.
- Ban alcohol altogether. More police walking on the streets.
- Extend the liquor ban to cover the whole of Rotorua. Provide more funding for Western Knights community patrol and Ngongotaha Moreporks.
- Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city.

*Comments coded to **ban people with criminal records/repeat offenders from the CBD**:*

- Habitual offenders should be banned completely from the CBD.
- I don't know what can be done, I don't think you can start banning people from town unless they have done something wrong.
- Target the people that take advantage of tourists and ban them from the Rotorua area.

*Comments coded to **stopping tagging**:*

- More information about crimes likely to happen to them (for tourists). Crackdown by authorities on senseless vandalism - tagging of men's toilets in Ngongotaha/fire lit in female toilets in Hinemoa Street.
- More visible police on the beat in the central city. Something needs to be done about the tagging in the city. People need to report all crime.
- Stop the sale of spray cans to stop tagging.

*Comments coded to **boy racers/road safety**:*

- Cameras at the traffic lights and people who drive without a warrant or registration.
- The raised area across the roads around the City Focus should either be painted as a pedestrian crossing or have signs up saying that pedestrians have to give way to motorists.

*Comments coded to **raise the drinking age**:*

- Increase drinking age. Crack down on people drinking in public places - wandering around the streets (in the suburbs) and sitting in cars drinking - then throwing the bottle out of the window.
- Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families.

Comments coded to *advertise surveillance cameras more/advertise successes from these cameras*:

- Advertise the fact that there are security cameras operating in the CBD, this will act as a deterrent.

Comments coded to *educate against family violence*:

- More visible police presence, bobbies on foot patrol. We need to be more intolerant of violence in the home, everyone needs to take a stand and provide education in this area. The new TV adverts are great at educating people that this behaviour is not acceptable.

Comments coded to *other*:

- 90% of crime is done by just a few families in the region, so something needs to be done with this group. More visible police presence in CBD. Promote active neighbourhood support groups.
- A more visible presence of police or security patrols to look after people and vehicles. Provide free bus home for people in the city centre at night.
- Can't think of anything now but I'm sure there are many things that could be done.
- Communication on every level. Council should visit high schools making students aware they should respect others and the beautiful city we live in. Daylight saving was a great boost for safety at night. It was lighter and more people around - a better atmosphere.
- Get rid of the Labour Government. Whole business of crime is political. Nothing to do with cleaning up the streets, all to do with being politically correct. Need better and stronger sentencing. People at the top need to change focus on revenue gathering and focus on safety. Better response rate from police when called instead of them having to be on the roads checking WOF's.
- Get the Daily Post to stop headlining crime. The constant negativity from this type of reporting affects our sense of well-being as well as creating a bad image for tourists. There is a bad element in Rotorua that needs addressing by more appropriate sentencing.
- Have more community minded aspects to policy, rather than business, in regard to subdivision. Think of the people.
- I think we have to support families in finding employment and suitable affordable housing, and raising their children. It is when people are under pressure that they make stupid decisions.
- It is the people and cannot do much about that. Rotorua is the second worst place in some crimes and close to the top in others. I went to a seminar given by the police and they told us that.
- Look after the environment.
- Make getting benefits a bit harder so that people have to work for their money.
- Maybe when this current generation grow up there will be less crime. The next generation has had better opportunities.
- More "walking school buses" so children can walk to school.
- More Destiny churches.
- More information about crimes likely to happen to them (for tourists). Crackdown by authorities on senseless vandalism - tagging of men's toilets in Ngongotaha/fire lit in female toilets in Hinemoa Street.
- More police on foot - not in the cars. Police need to get the respect of the public back like they use to have. Get rid of the excess political correctness we have.
- Not from my viewpoint.
- Nothing much.
- Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families.

- Stop the local paper glorifying the bad things. We need positive stuff, not negative.
- Theft from vehicles is a big problem, especially in tourist spots. They need to patrol these areas.
- There is a need for the police commander to decentralise the community police back to where it was 12 years ago. We need to have community based policing at West End, Te Ngae, Ngongotaha and Western Heights.

Lastly, we have some questions to ensure that we survey a cross-section of residents

15. Gender of respondent (ask only if unsure)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|---------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Male | 188 | 46.7% | 188 | 46.7% | 188 | 46.7% | 188 | 46.2% | 6.1% | 1.4% | 1.4% | 6.2% | 1.4% | -6.2% |
| Female | 209 | 51.9% | 209 | 51.9% | 209 | 51.9% | 209 | 54.8% | -6.7% | -2.2% | -2.2% | 5.9% | -2.2% | 5.9% |
| Not specified | 6 | 1.5% | 6 | 1.5% | 6 | 1.0% | 6 | 0.0% | 0.5% | 0.7% | 0.7% | 0.2% | 0.7% | 0.2% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

16. Which of the following best describes where you live? (please prompt and specify location)

| | 2008 | | 2007 | | 2006 | | 2005 | | 2008/2007 | | 2007/2006 | | 2006/2005 | |
|----------------------------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|-----------|--------|-----------|--------|-----------|--------|
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | change | change | change | change | change | change |
| Rotorua city (central city area) | 7 | 1.7% | 7 | 1.7% | 7 | 1.5% | 7 | 4.5% | 1.1% | -0.9% | -0.9% | 3.0% | -0.9% | 3.0% |
| Rotorua suburbs | 333 | 82.6% | 333 | 82.6% | 333 | 71.3% | 333 | 72.2% | 7.5% | 3.9% | 3.9% | 0.3% | 3.9% | 0.3% |
| Ngongotaha | 37 | 9.2% | 37 | 9.2% | 37 | 7.1% | 37 | 6.8% | 5.3% | -3.2% | -3.2% | -1.1% | -3.2% | -1.1% |
| Lakeside settlement | 8 | 2.0% | 8 | 2.0% | 8 | 2.9% | 8 | 4.0% | -2.3% | 1.4% | 1.4% | 4.4% | 1.4% | 4.4% |
| Rural | 15 | 3.7% | 15 | 3.7% | 15 | 17.0% | 15 | 12.5% | -11.9% | -1.3% | -1.3% | 0.2% | -1.3% | 0.2% |
| Not specified | 3 | 0.7% | 3 | 0.7% | 3 | 0.2% | 3 | 0.0% | 0.4% | 0.1% | 0.1% | 0.2% | 0.1% | 0.2% |
| Total | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | 403 | 100.0% | | | | | | |

Rotorua suburb breakdown:

| | 2008 | | 2007 Percent | 2006 Percent | 2005 Percent | 2008/2007 change | 2007/2006 change | 2006/2005 change |
|------------------|------------|---------------|-----------------|-----------------|-----------------|---------------------|---------------------|---------------------|
| | Number | Percent | | | | | | |
| Fenton Park | 6 | 1.8% | 2.1% | 2.8% | 0.0% | -0.3% | -0.7% | 2.8% |
| Fordlands | 6 | 1.8% | 4.2% | 3.8% | 2.6% | -2.4% | 0.4% | 1.1% |
| Glenholme | 32 | 9.6% | 4.9% | 7.2% | 3.8% | 4.7% | -2.3% | 3.4% |
| Hannahs Bay | 5 | 1.5% | 1.6% | 1.7% | 11.8% | -0.1% | -0.2% | -10.0% |
| Hillcrest | 8 | 2.4% | 4.9% | 2.8% | 0.9% | -2.5% | 2.2% | 1.9% |
| Holdens Bay | 5 | 1.5% | 1.3% | 1.0% | 3.2% | 0.2% | 0.3% | -2.2% |
| Kawaha Point | 7 | 2.1% | 4.7% | 6.6% | 0.9% | -2.6% | -1.9% | 5.7% |
| Koutu | 12 | 3.6% | 11.2% | 5.9% | 4.7% | -7.6% | 5.3% | 1.2% |
| Lynmore | 43 | 12.9% | 12.8% | 12.8% | 1.2% | 0.2% | 0.0% | 11.6% |
| Mangakakahi | 15 | 4.5% | 0.3% | 2.8% | 7.6% | 4.2% | -2.5% | -4.9% |
| Matipo Heights | 0 | 0.0% | 0.5% | 0.7% | 3.8% | -0.5% | -0.2% | -3.1% |
| Ngapuna | 3 | 0.9% | 1.8% | 2.1% | 0.0% | -0.9% | -0.2% | 2.1% |
| Ohinemutu | 0 | 0.0% | 2.3% | 0.7% | 0.3% | -2.3% | 1.7% | 0.4% |
| Owhata | 39 | 11.7% | 8.9% | 7.9% | 0.0% | 2.9% | 0.9% | 7.9% |
| Pleasant Heights | 4 | 1.2% | 1.3% | 1.0% | 7.6% | -0.1% | 0.3% | -6.6% |
| Pomare | 18 | 5.4% | 2.9% | 3.1% | 3.5% | 2.5% | -0.2% | -0.4% |
| Pukehangi | 23 | 6.9% | 4.7% | 6.9% | 5.0% | 2.2% | -2.2% | 1.9% |
| Selwyn Heights | 6 | 1.8% | 3.4% | 2.8% | 7.6% | -1.6% | 0.6% | -4.9% |
| Springfield | 40 | 12.0% | 9.4% | 8.6% | 4.4% | 2.6% | 0.8% | 4.2% |
| Sunnybrook | 9 | 2.7% | 2.3% | 2.1% | 10.3% | 0.4% | 0.3% | -8.2% |
| Tihiotonga | 4 | 1.2% | 1.0% | 0.0% | 7.1% | 0.2% | 1.0% | -7.1% |
| Utuhina | 8 | 2.4% | 2.3% | 3.4% | 1.5% | 0.1% | -1.1% | 2.0% |
| Western Heights | 25 | 7.5% | 9.4% | 12.4% | 4.7% | -1.9% | -3.0% | 7.7% |
| Whakarewarewa | 1 | 0.3% | 0.8% | 1.0% | 5.9% | -0.5% | -0.3% | -4.8% |
| Other | 14 | 4.2% | 1.0% | 0.0% | 0.3% | 3.2% | 1.0% | -0.3% |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 1.2% | 0.0% | 0.0% | -1.2% |
| Total | 333 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

Other specified:

- Fairy Springs (x10).
- Hinemoa Point.
- Te Ngae (x2).
- Westend (x2).

Lakeside settlement breakdown:

| | 2008 | | 2007 Percent | 2006 Percent | 2005 Percent | 2008/2007 change | 2007/2006 change | 2006/2005 change |
|---------------|----------|---------------|-----------------|-----------------|-----------------|---------------------|---------------------|---------------------|
| | Number | Percent | | | | | | |
| Lake Tarawera | 2 | 25.0% | 22.7% | 16.7% | 5.3% | 2.3% | 6.1% | 11.4% |
| Lake Rotoiti | 2 | 25.0% | 13.6% | 16.7% | 26.3% | 11.4% | -3.0% | -9.6% |
| Lake Rotoma | 1 | 12.5% | 18.2% | 8.3% | 10.5% | -5.7% | 9.8% | -2.2% |
| Lake Okareka | 3 | 37.5% | 22.7% | 41.7% | 10.5% | 14.8% | -18.9% | 31.1% |
| Lake Rotoehu | 0 | 0.0% | 0.0% | 16.7% | 26.3% | 0.0% | -16.7% | -9.6% |
| Other | 0 | 0.0% | 22.7% | 0.0% | 21.1% | -22.7% | 22.7% | -21.1% |
| Not specified | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 8 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

Rural area breakdown:

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|------------------|-----------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | | | | | | |
| Atiamuri | 0 | 0.0% | 3.8% | 5.8% | 1.7% | -3.8% | -2.0% | 4.1% |
| Hamurana | 3 | 20.0% | 12.5% | 8.7% | 13.6% | 7.5% | 3.8% | -4.9% |
| Horohero | 0 | 0.0% | 0.0% | 1.4% | 3.4% | 0.0% | -1.4% | -1.9% |
| Kaharoa | 1 | 6.7% | 7.5% | 5.8% | 8.5% | -0.8% | 1.7% | -2.7% |
| Kapenga | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Mamaku | 1 | 6.7% | 17.5% | 11.6% | 10.2% | -10.8% | 5.9% | 1.4% |
| Mourea | 0 | 0.0% | 2.5% | 2.9% | 3.4% | -2.5% | -0.4% | -0.5% |
| Ngakuru | 1 | 6.7% | 7.5% | 11.6% | 10.2% | -0.8% | -4.1% | 1.4% |
| Reporoa | 1 | 6.7% | 10.0% | 17.4% | 16.9% | -3.3% | -7.4% | 0.4% |
| Rerewhakaaitu | 0 | 0.0% | 3.8% | 7.2% | 3.4% | -3.8% | -3.5% | 3.9% |
| Tarukenga | 0 | 0.0% | 1.3% | 0.0% | 1.7% | -1.3% | 1.3% | -1.7% |
| Tumunui | 0 | 0.0% | 0.0% | 1.4% | 0.0% | 0.0% | -1.4% | 1.4% |
| Waikite Valley | 1 | 6.7% | 8.8% | 2.9% | 6.8% | -2.1% | 5.9% | -3.9% |
| Waimangu | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Waiotapu Village | 0 | 0.0% | 0.0% | 0.0% | 3.4% | 0.0% | 0.0% | -3.4% |
| Waiteti | 0 | 0.0% | 0.0% | 0.0% | 1.7% | 0.0% | 0.0% | -1.7% |
| Other | 7 | 46.7% | 25.0% | 18.8% | 15.3% | 21.7% | 6.2% | 3.6% |
| Not specified | 0 | 0.0% | 0.0% | 4.3% | 0.0% | 0.0% | -4.3% | 4.3% |
| Total | 15 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

Other specified:

- Brunswick Park (x2)
- Eastside.
- Near Hell's Gate.
- Paradise Valley (x2).
- Pongakawa.

17. Please stop me when I reach your age group (please prompt & tick ONE only)

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| 15-24 | 37 | 9.2% | 5.7% | 9.3% | 8.1% | 3.5% | -3.7% | 1.3% |
| 25-34 | 40 | 9.9% | 11.9% | 8.1% | 15.7% | -2.0% | 3.8% | -7.6% |
| 35-44 | 68 | 16.9% | 21.3% | 16.0% | 16.8% | -4.5% | 5.4% | -0.8% |
| 45-54 | 81 | 20.1% | 22.1% | 15.5% | 18.9% | -2.0% | 6.6% | -3.4% |
| 55-64 | 75 | 18.6% | 17.4% | 18.7% | 14.9% | 1.2% | -1.3% | 3.8% |
| 65-74 | 54 | 13.4% | 13.3% | 19.4% | 13.8% | 0.1% | -6.1% | 5.6% |
| 75+ | 44 | 10.9% | 7.6% | 11.8% | 11.9% | 3.3% | -4.2% | -0.1% |
| Refused | 2 | 0.5% | 0.2% | 0.7% | 0.0% | 0.3% | -0.5% | 0.7% |
| Not specified | 2 | 0.5% | 0.4% | 0.5% | 0.0% | 0.1% | -0.1% | 0.5% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

18. Which of the following ethnic groups do you mainly identify with? (please prompt & tick all that apply)

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|-----------------------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| New Zealand European/Pakeha | 256 | 63.5% | 64.0% | 63.9% | 63.9% | -0.5% | 0.1% | 0.0% |
| New Zealand Maori | 122 | 30.3% | 32.1% | 30.7% | 28.9% | -1.8% | 1.4% | 1.8% |
| Pasifika | 5 | 1.2% | 0.6% | 0.7% | 2.1% | 0.7% | -0.2% | -1.4% |
| Asian | 13 | 3.2% | 0.8% | 0.5% | 2.1% | 2.4% | 0.3% | -1.6% |
| Other | 24 | 6.0% | 1.4% | 3.7% | 3.0% | 4.6% | -2.3% | 0.7% |
| Refused | 3 | 0.7% | 0.4% | 0.2% | 0.0% | 0.4% | 0.1% | 0.2% |
| Not specified | 1 | 0.2% | 0.8% | 0.2% | 0.0% | -0.5% | 0.5% | 0.2% |
| Sample | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

Note: In 2008 respondents belonging to multiple ethnic groups were included in all groups; therefore 2008 ethnicity data is not additive.

Other specified:

- African.
- American (New Zealand citizen).
- Australian (x3).
- Bahraini.
- British.
- Chilean.
- Dutch (x2).
- English (x5).

- Filipino.
- French.
- New Zealander (x3).
- South African.
- Sri Lankan.

Electoral ward specified:

| | 2008 | | 2007 Percent | 2006 Percent | 2005 Percent | 2008/2007 change | 2007/2006 change | 2006/2005 change |
|---------------|------------|---------------|-----------------|-----------------|-----------------|---------------------|---------------------|---------------------|
| | Number | Percent | | | | | | |
| North | 106 | 26.3% | 21.3% | 25.6% | 25.9% | 5.0% | -4.2% | -0.3% |
| South | 98 | 24.3% | 24.7% | 29.2% | 24.8% | -0.3% | -4.6% | 4.4% |
| East | 98 | 24.3% | 23.7% | 18.2% | 24.8% | 0.6% | 5.5% | -6.7% |
| West | 98 | 24.3% | 30.3% | 26.8% | 24.4% | -6.0% | 3.6% | 2.4% |
| Not specified | 3 | 0.7% | 0.0% | 0.2% | 0.0% | 0.7% | -0.2% | 0.2% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

APPENDIX 4: CROSS TABULATIONS

1. How often do you visit the Rotorua central city area (CBD)? (please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| Daily | 4.5% | 8.9% | 6.5% | 0.7% | 9.7% | 10.7% | 10.9% | 5.2% | 4.5% | 6.9% | 4.5% | 5.2% | 3.7% | 20.6% |
| Weekly | 12.4% | 20.3% | 19.9% | 8.7% | 29.8% | 31.0% | 39.5% | 14.1% | 7.9% | 14.9% | 14.1% | 16.1% | 16.1% | 61.8% |
| Fortnightly | 1.5% | 4.5% | 4.5% | 0.7% | 4.5% | 6.5% | 6.2% | 2.7% | 2.2% | 3.0% | 4.2% | 2.0% | 2.0% | 11.2% |
| Monthly | 0.7% | 2.7% | 1.2% | 1.2% | 2.2% | 3.7% | 2.0% | 3.5% | 0.5% | 1.5% | 1.5% | 1.0% | 2.0% | 6.0% |
| Annually | 0.0% | 0.5% | 0.0% | 0.0% | 0.5% | 0.0% | 0.2% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.5% | 0.5% |
| Never | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

2a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the daytime? (please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|---------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| Very safe (continue to Q2b) | 7.2% | 15.4% | 13.4% | 3.7% | 18.6% | 21.1% | 22.8% | 10.4% | 6.7% | 10.7% | 8.9% | 8.9% | 11.4% | 40.0% |
| Safe (continue to Q2b) | 10.4% | 18.9% | 15.6% | 6.7% | 24.3% | 26.3% | 31.8% | 12.9% | 6.9% | 13.2% | 13.6% | 13.2% | 11.2% | 51.9% |
| Neither safe nor unsafe (skip to Q3a) | 1.2% | 1.5% | 1.7% | 0.7% | 2.7% | 2.5% | 2.5% | 1.5% | 1.2% | 1.5% | 1.2% | 1.2% | 1.2% | 5.2% |
| Unsafe (skip to Q2c) | 0.2% | 1.0% | 1.0% | 0.0% | 0.7% | 1.5% | 1.2% | 0.7% | 0.2% | 0.7% | 0.5% | 0.7% | 0.2% | 2.2% |
| Very unsafe (skip to Q2c) | 0.0% | 0.2% | 0.2% | 0.0% | 0.2% | 0.2% | 0.2% | 0.0% | 0.2% | 0.2% | 0.0% | 0.0% | 0.2% | 0.5% |
| Don't know (skip to Q3a) | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% |
| Not applicable (skip to Q3a) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

How often respondents visit the Rotorua central city area (BBD) by respondents overall sense of how safe they feel in the central city during the daytime:

| | Very safe | Safe | Neither safe nor unsafe | Unsafe | Very unsafe | Don't know | Total |
|---------------|--------------|--------------|-------------------------|-------------|-------------|-------------|---------------|
| Daily | 7.9% | 10.7% | 1.2% | 0.7% | 0.0% | 0.0% | 20.6% |
| Weekly | 26.8% | 30.8% | 3.2% | 0.5% | 0.5% | 0.0% | 61.8% |
| Fortnightly | 2.7% | 6.9% | 0.5% | 1.0% | 0.0% | 0.0% | 11.2% |
| Monthly | 2.2% | 3.2% | 0.2% | 0.0% | 0.0% | 0.2% | 6.0% |
| Annually | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.5% |
| Never | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 40.0% | 51.9% | 5.2% | 2.2% | 0.5% | 0.2% | 100.0% |

3a. Now thinking about the central city area at night-time how safe do you normally feel in the central city during the night-time? (please prompt & tick ONE only)

| | Age | | | | | Gender | | Ethnicity | | | | Ward | | | Total |
|---------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Very safe (continue to Q3b) | 0.7% | 1.5% | 1.0% | 0.0% | 2.2% | 1.0% | 1.5% | 1.7% | 0.0% | 1.0% | 1.0% | 0.7% | 0.5% | 3.2% | |
| Safe (continue to Q3b) | 6.2% | 11.4% | 6.0% | 0.2% | 14.6% | 8.9% | 12.4% | 7.4% | 4.0% | 6.7% | 6.5% | 4.7% | 6.2% | 24.1% | |
| Neither safe nor unsafe (skip to Q4a) | 4.7% | 6.9% | 4.2% | 1.0% | 7.4% | 9.4% | 9.7% | 5.0% | 2.2% | 5.2% | 5.2% | 2.7% | 3.7% | 16.9% | |
| Unsafe (skip to Q3c) | 4.5% | 9.9% | 5.7% | 1.0% | 10.9% | 10.2% | 11.2% | 6.5% | 3.5% | 6.7% | 3.2% | 6.2% | 4.5% | 21.1% | |
| Very unsafe (skip to Q3c) | 0.2% | 2.5% | 1.7% | 0.0% | 1.2% | 2.5% | 2.7% | 0.2% | 1.5% | 1.2% | 1.0% | 0.7% | 1.5% | 4.5% | |
| Don't know (skip to Q4a) | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | |
| Not applicable (skip to Q4a) | 2.5% | 4.7% | 13.4% | 9.2% | 10.2% | 19.6% | 21.3% | 4.7% | 4.0% | 5.5% | 7.4% | 9.2% | 7.7% | 30.0% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

3c. Are there particular areas in the central city area (CBD) where you feel most unsafe? (please tick ONE only)

| | Age | | | | | Gender | | Ethnicity | | | | Ward | | | Total |
|--------------------------|--------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes (continue to Q3d) | 11.7% | 31.1% | 16.5% | 1.0% | 28.2% | 30.1% | 32.0% | 19.4% | 8.7% | 21.4% | 8.7% | 11.7% | 16.5% | 60.2% | |
| No (skip to Q4a) | 6.8% | 17.5% | 9.7% | 2.9% | 18.4% | 17.5% | 22.3% | 3.9% | 10.7% | 8.7% | 6.8% | 15.5% | 5.8% | 36.9% | |
| Don't know (skip to Q4a) | 0.0% | 0.0% | 2.9% | 0.0% | 1.0% | 1.9% | 0.0% | 2.9% | 0.0% | 1.0% | 1.0% | 0.0% | 1.0% | 2.9% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 18.4% | 48.5% | 29.1% | 3.9% | 47.6% | 49.5% | 54.4% | 26.2% | 19.4% | 31.1% | 16.5% | 27.2% | 23.3% | 100.0% | |

4a. During the daytime, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you...
(please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|---------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| Always worry about your vehicle | 2.2% | 3.0% | 3.5% | 0.7% | 4.5% | 5.0% | 5.2% | 3.2% | 1.0% | 3.2% | 1.5% | 2.0% | 2.5% | 9.4% |
| Usually worry | 2.0% | 2.7% | 2.0% | 0.5% | 4.0% | 2.7% | 3.2% | 2.2% | 1.7% | 2.7% | 2.5% | 1.2% | 0.7% | 7.2% |
| Sometimes worry | 5.2% | 12.4% | 4.7% | 2.0% | 12.7% | 11.2% | 13.6% | 6.9% | 3.7% | 8.9% | 4.5% | 6.0% | 5.2% | 24.6% |
| Never worry | 8.4% | 18.4% | 19.6% | 6.5% | 23.8% | 29.3% | 32.8% | 11.7% | 8.7% | 10.7% | 14.6% | 12.9% | 14.4% | 53.1% |
| Not applicable | 1.2% | 0.5% | 2.2% | 1.7% | 1.7% | 3.7% | 4.0% | 1.5% | 0.2% | 0.0% | 1.2% | 2.2% | 1.5% | 5.7% |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

4b. During the night-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you...
(please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|---------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| Always worry about your vehicle | 6.5% | 9.4% | 6.0% | 0.2% | 10.7% | 10.7% | 11.4% | 6.5% | 4.0% | 6.9% | 5.2% | 4.7% | 5.0% | 22.1% |
| Usually worry | 1.7% | 4.2% | 2.7% | 0.5% | 5.0% | 4.0% | 5.0% | 2.5% | 1.7% | 2.5% | 2.2% | 3.5% | 1.0% | 9.2% |
| Sometimes worry | 6.0% | 10.9% | 5.0% | 0.7% | 11.9% | 10.7% | 11.7% | 7.9% | 3.2% | 7.9% | 5.0% | 3.7% | 6.2% | 22.8% |
| Never worry | 1.7% | 6.2% | 5.7% | 0.7% | 7.7% | 6.9% | 9.4% | 3.0% | 2.2% | 3.5% | 4.0% | 3.0% | 4.0% | 14.6% |
| Not applicable | 3.2% | 5.7% | 12.7% | 8.9% | 11.4% | 18.9% | 20.8% | 5.5% | 4.2% | 5.2% | 7.9% | 9.2% | 7.9% | 30.5% |
| Don't know | 0.0% | 0.2% | 0.0% | 0.2% | 0.0% | 0.5% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.5% |
| Not specified | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

4c. Would you say there are unsafe places to park a vehicle in the central city area? (please tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|-------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| Yes (continue to Q4d) | 12.2% | 23.6% | 18.1% | 3.7% | 27.8% | 29.0% | 34.0% | 14.9% | 8.7% | 17.4% | 12.2% | 13.6% | 14.1% | 57.8% |
| No (skip to Q5) | 4.0% | 6.7% | 4.7% | 3.7% | 11.2% | 7.9% | 10.4% | 5.0% | 3.7% | 4.5% | 4.5% | 5.0% | 5.0% | 19.1% |
| Don't know (skip to Q5) | 3.0% | 6.7% | 7.7% | 3.2% | 7.7% | 12.7% | 12.4% | 5.7% | 2.7% | 4.0% | 6.9% | 5.0% | 5.0% | 20.8% |
| Not specified | 0.0% | 0.0% | 1.5% | 0.7% | 0.0% | 2.2% | 2.0% | 0.0% | 0.2% | 0.5% | 0.7% | 0.7% | 0.2% | 2.2% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

5a. Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)? (ie, are there certain areas where you worry about your vehicle being broken into or stolen? *(please tick ONE only)*)

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|-------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes (continue to Q5b) | 11.2% | 23.8% | 21.3% | 5.0% | 28.8% | 32.0% | 39.0% | 13.6% | 8.7% | 18.6% | 14.1% | 15.9% | 12.4% | 61.5% | |
| No (skip to Q6) | 4.2% | 6.5% | 2.7% | 2.0% | 9.9% | 5.5% | 6.2% | 5.7% | 3.5% | 4.2% | 4.2% | 2.2% | 4.7% | 15.4% | |
| Don't know (skip to Q6) | 3.7% | 6.5% | 7.2% | 4.0% | 7.9% | 12.9% | 12.2% | 6.2% | 3.2% | 3.2% | 5.5% | 5.7% | 6.9% | 21.6% | |
| Not specified | 0.0% | 0.2% | 0.7% | 0.5% | 0.0% | 1.5% | 1.5% | 0.0% | 0.0% | 0.2% | 0.5% | 0.5% | 0.2% | 1.5% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

6a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the daytime? *(please prompt & tick ONE only)*

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|-------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Very safe | 10.4% | 16.1% | 17.4% | 5.0% | 23.8% | 25.3% | 29.3% | 13.2% | 6.7% | 13.2% | 13.2% | 12.4% | 10.2% | 49.1% | |
| Safe | 7.4% | 16.6% | 10.9% | 5.5% | 19.9% | 19.9% | 22.6% | 11.2% | 6.9% | 10.2% | 9.2% | 9.7% | 11.2% | 40.7% | |
| Neither safe nor unsafe | 0.5% | 2.0% | 1.5% | 0.7% | 1.2% | 3.5% | 3.2% | 0.5% | 1.0% | 1.7% | 0.7% | 0.7% | 1.5% | 4.7% | |
| Unsafe | 0.2% | 2.0% | 1.5% | 0.2% | 1.2% | 2.5% | 3.0% | 0.2% | 0.5% | 1.0% | 1.0% | 1.2% | 0.7% | 4.0% | |
| Very unsafe | 0.5% | 0.0% | 0.5% | 0.0% | 0.2% | 0.5% | 0.5% | 0.2% | 0.2% | 0.2% | 0.2% | 0.0% | 0.5% | 1.0% | |
| Don't know | 0.0% | 0.2% | 0.2% | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.5% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

6b. And how safe do you normally feel in your local neighbourhood during the night-time? *(please prompt & tick ONE only)*

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|-------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Very safe | 6.0% | 9.2% | 11.4% | 3.0% | 13.4% | 16.1% | 18.4% | 6.5% | 4.7% | 8.7% | 7.7% | 8.4% | 4.5% | 29.5% | |
| Safe | 9.2% | 17.9% | 10.7% | 5.5% | 22.8% | 20.6% | 24.1% | 14.1% | 5.5% | 10.2% | 11.7% | 9.7% | 11.7% | 43.7% | |
| Neither safe nor unsafe | 1.2% | 4.2% | 4.5% | 1.5% | 5.2% | 5.7% | 6.7% | 2.0% | 2.7% | 4.0% | 2.5% | 2.0% | 3.0% | 11.4% | |
| Unsafe | 2.0% | 5.0% | 3.7% | 1.0% | 4.2% | 7.4% | 7.2% | 2.0% | 2.2% | 2.5% | 2.2% | 4.0% | 3.0% | 11.7% | |
| Very unsafe | 0.7% | 0.7% | 1.0% | 0.0% | 0.5% | 1.5% | 1.5% | 0.7% | 0.2% | 1.0% | 0.2% | 0.2% | 1.0% | 2.5% | |
| Don't know | 0.0% | 0.0% | 0.7% | 0.5% | 0.5% | 0.5% | 1.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 1.2% | 1.2% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

7a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the daytime? (please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|-------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| Very safe | 10.9% | 21.3% | 17.6% | 6.5% | 26.8% | 29.8% | 34.5% | 13.4% | 8.7% | 13.4% | 16.1% | 14.6% | 11.9% | 56.6% |
| Safe | 6.9% | 12.9% | 12.7% | 4.5% | 19.1% | 17.4% | 20.3% | 11.2% | 5.5% | 10.9% | 7.4% | 7.9% | 10.9% | 37.2% |
| Neither safe nor unsafe | 0.7% | 1.2% | 0.5% | 0.2% | 0.5% | 2.0% | 1.7% | 0.5% | 0.5% | 1.2% | 0.2% | 1.2% | 0.7% | 2.7% |
| Unsafe | 0.2% | 1.2% | 1.2% | 0.2% | 0.0% | 2.5% | 2.0% | 0.2% | 0.7% | 0.5% | 0.5% | 1.2% | 0.7% | 3.0% |
| Very unsafe | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% |
| Don't know | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

7b. And how safe do you normally feel in your home during the night-time? (please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|-------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| Very safe | 9.4% | 15.4% | 13.6% | 5.0% | 20.1% | 23.6% | 25.8% | 11.2% | 6.7% | 10.4% | 12.4% | 11.2% | 9.2% | 43.7% |
| Safe | 6.9% | 15.6% | 13.4% | 5.2% | 21.3% | 19.9% | 25.3% | 10.9% | 5.0% | 11.2% | 9.9% | 9.4% | 10.9% | 41.4% |
| Neither safe nor unsafe | 2.0% | 3.7% | 1.5% | 0.7% | 3.2% | 4.0% | 4.0% | 2.2% | 1.7% | 3.0% | 1.5% | 1.2% | 2.0% | 7.9% |
| Unsafe | 0.5% | 2.0% | 2.5% | 0.5% | 1.7% | 3.7% | 2.5% | 1.2% | 1.7% | 1.0% | 0.2% | 2.2% | 2.0% | 5.5% |
| Very unsafe | 0.2% | 0.2% | 0.7% | 0.0% | 0.0% | 0.7% | 1.0% | 0.0% | 0.2% | 0.5% | 0.2% | 0.2% | 0.2% | 1.2% |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

8a. Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really', 'not really' or 'definitely not'? (please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|----------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| Definitely (skip to Q9) | 6.5% | 7.4% | 7.4% | 3.0% | 13.2% | 11.4% | 11.7% | 8.2% | 4.7% | 5.5% | 6.7% | 6.5% | 5.7% | 24.6% |
| Mostly (skip to Q9) | 11.2% | 22.8% | 17.4% | 6.7% | 27.5% | 30.0% | 34.7% | 15.1% | 8.2% | 16.6% | 13.9% | 11.9% | 15.6% | 58.3% |
| Not really (continue to Q8b) | 1.0% | 5.0% | 6.5% | 1.5% | 5.0% | 8.4% | 9.9% | 1.5% | 2.5% | 3.7% | 2.2% | 5.2% | 2.5% | 13.9% |
| Definitely not (continue to Q8b) | 0.5% | 1.0% | 0.7% | 0.2% | 1.0% | 1.2% | 2.2% | 0.2% | 0.0% | 0.5% | 0.7% | 0.7% | 0.5% | 2.5% |
| Don't know (skip to Q9) | 0.0% | 0.7% | 0.0% | 0.0% | 0.0% | 0.7% | 0.2% | 0.5% | 0.0% | 0.0% | 0.7% | 0.0% | 0.0% | 0.7% |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

9. Generally speaking, do you feel you... (please prompt 1 and 2 & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Can trust people | 7.9% | 17.6% | 15.4% | 6.0% | 19.1% | 27.3% | 28.5% | 12.4% | 6.0% | 9.2% | 15.4% | 13.2% | 8.4% | 46.9% | |
| Can't be too careful when dealing with people | 8.7% | 17.4% | 13.4% | 4.0% | 23.1% | 20.3% | 25.1% | 10.4% | 8.2% | 14.4% | 6.7% | 9.4% | 13.4% | 43.9% | |
| 50/50 (do not prompt) | 2.2% | 1.2% | 2.7% | 1.2% | 4.0% | 3.2% | 4.5% | 2.2% | 0.7% | 1.7% | 2.0% | 1.7% | 2.0% | 7.4% | |
| Don't know | 0.2% | 0.7% | 0.5% | 0.2% | 0.5% | 1.0% | 0.7% | 0.5% | 0.5% | 1.0% | 0.2% | 0.0% | 0.5% | 1.7% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

10. If there is a question that you cannot or don't wish to answer, please go to the next question. Over the past 12 months, that is, since March 2007 ... (please prompt)

- Remember that all your responses are confidential and anonymous.
- The purpose is to find out whether there are any patterns between crimes committed and people's feelings of safety.

a. Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes | 2.0% | 3.7% | 1.7% | 0.5% | 3.5% | 4.5% | 3.0% | 4.0% | 1.0% | 4.0% | 1.0% | 1.2% | 1.7% | 7.9% | |
| No | 17.1% | 33.3% | 30.3% | 10.9% | 43.2% | 47.4% | 55.8% | 21.6% | 14.4% | 22.3% | 23.3% | 23.1% | 22.6% | 92.1% | |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Refused | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

b. Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes | 3.7% | 7.2% | 4.5% | 1.0% | 6.9% | 9.4% | 7.7% | 6.5% | 2.2% | 6.0% | 3.0% | 2.7% | 5.0% | 16.6% | |
| No | 15.4% | 29.5% | 27.3% | 10.4% | 39.5% | 42.2% | 50.6% | 19.1% | 13.2% | 20.3% | 21.1% | 21.3% | 19.4% | 82.9% | |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Refused | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Not specified | 0.0% | 0.2% | 0.2% | 0.0% | 0.2% | 0.2% | 0.5% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | 0.5% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

c. Has anyone succeeded in getting into your home or garage without permission?

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| Yes | 2.5% | 6.0% | 4.2% | 0.5% | 6.7% | 6.5% | 6.0% | 4.7% | 2.2% | 4.2% | 1.7% | 3.7% | 3.5% | 13.2% |
| No | 16.6% | 31.0% | 27.3% | 10.7% | 39.7% | 44.9% | 52.1% | 20.8% | 13.2% | 22.1% | 22.1% | 20.3% | 20.8% | 86.1% |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Refused | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0.0% | 0.0% | 0.5% | 0.2% | 0.2% | 0.5% | 0.7% | 0.0% | 0.0% | 0.0% | 0.5% | 0.2% | 0.0% | 0.7% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

d. Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| Yes | 0.0% | 0.2% | 0.5% | 0.2% | 0.2% | 0.7% | 0.5% | 0.5% | 0.0% | 0.2% | 0.0% | 0.2% | 0.5% | 1.0% |
| No | 18.9% | 36.2% | 30.8% | 10.7% | 45.4% | 50.1% | 56.8% | 24.8% | 15.1% | 25.3% | 23.8% | 23.3% | 23.8% | 97.0% |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Refused | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0.2% | 0.5% | 0.7% | 0.5% | 1.0% | 1.0% | 1.5% | 0.2% | 0.2% | 0.7% | 0.5% | 0.7% | 0.0% | 2.0% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| Yes | 1.5% | 2.0% | 1.0% | 0.0% | 2.2% | 2.2% | 1.7% | 2.0% | 0.5% | 2.0% | 0.7% | 1.0% | 0.7% | 4.5% |
| No | 17.6% | 35.0% | 31.0% | 11.4% | 44.4% | 49.6% | 57.1% | 23.6% | 14.9% | 24.3% | 23.6% | 23.3% | 23.6% | 95.5% |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Refused | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

f. Has any stranger or person you do not know well ever verbally abused you?

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes | 6.0% | 11.2% | 5.2% | 1.7% | 13.9% | 10.2% | 12.4% | 8.4% | 3.2% | 7.4% | 3.7% | 6.7% | 6.0% | 24.3% | |
| No | 13.2% | 25.8% | 26.8% | 9.7% | 32.8% | 41.7% | 46.4% | 17.1% | 12.2% | 18.9% | 20.6% | 17.6% | 18.4% | 75.7% | |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Refused | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes | 0.2% | 2.5% | 0.7% | 0.5% | 3.0% | 1.0% | 1.7% | 1.5% | 0.7% | 1.5% | 0.5% | 1.0% | 1.0% | 4.0% | |
| No | 18.9% | 34.2% | 30.8% | 10.7% | 43.2% | 50.4% | 56.3% | 23.8% | 14.6% | 24.6% | 23.8% | 22.8% | 23.1% | 95.0% | |
| Don't know | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% | |
| Refused | 0.0% | 0.2% | 0.2% | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.5% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months? (if yes, please describe)

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes | 2.2% | 5.5% | 4.0% | 1.5% | 7.4% | 5.2% | 6.5% | 4.5% | 2.2% | 3.7% | 2.0% | 2.2% | 5.2% | 13.2% | |
| No | 16.9% | 31.5% | 27.5% | 9.7% | 39.0% | 46.2% | 51.6% | 21.1% | 13.2% | 22.6% | 22.3% | 21.3% | 19.1% | 86.1% | |
| Don't know | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% | |
| Refused | 0.0% | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.5% | 0.0% | 0.5% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

i. Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police?

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes | 2.0% | 4.5% | 1.2% | 0.5% | 5.0% | 3.5% | 3.7% | 3.7% | 0.7% | 1.7% | 1.2% | 1.5% | 4.0% | 8.4% | |
| No | 16.9% | 32.5% | 30.3% | 10.7% | 41.2% | 47.9% | 54.8% | 21.3% | 14.4% | 24.3% | 22.8% | 22.8% | 19.9% | 90.6% | |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Refused | 0.0% | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.0% | 0.2% | 0.2% | 0.0% | 0.2% | 0.0% | 0.0% | 0.5% | |
| Not specified | 0.2% | 0.0% | 0.2% | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.5% | 0.5% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

11. Are you aware that there is a Community Policing Centre in the central city area?

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes | 17.1% | 35.2% | 28.0% | 9.2% | 41.4% | 47.4% | 52.9% | 22.8% | 14.1% | 22.8% | 22.6% | 22.3% | 21.6% | 90.1% | |
| No | 1.7% | 1.7% | 4.0% | 2.0% | 5.0% | 4.2% | 6.0% | 2.5% | 1.0% | 3.2% | 1.5% | 2.0% | 2.7% | 9.4% | |
| Not specified | 0.2% | 0.0% | 0.0% | 0.2% | 0.2% | 0.2% | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.0% | 0.0% | 0.5% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

12a. Are you aware that crime prevention closed circuit television cameras are operating in the central city area?

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Yes (continue to Q12b) | 13.2% | 28.3% | 26.3% | 8.9% | 35.0% | 40.7% | 46.7% | 19.6% | 10.7% | 20.8% | 17.9% | 19.1% | 18.6% | 77.2% | |
| No (skip to Q13a) | 6.0% | 8.4% | 5.7% | 2.5% | 11.4% | 11.2% | 11.9% | 6.0% | 4.7% | 5.5% | 6.2% | 5.2% | 5.7% | 22.6% | |
| Not specified | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% | |

12b. How useful do you think these cameras are in making the central city area a safer place? (please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | | Ward | | | | Total |
|-------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|-------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | | |
| Very useful | 5.8% | 12.2% | 17.7% | 6.1% | 18.0% | 24.4% | 27.7% | 10.6% | 3.9% | 8.7% | 12.5% | 11.3% | 9.3% | 42.4% | |
| Useful | 5.8% | 14.1% | 10.0% | 3.2% | 14.1% | 17.7% | 19.6% | 8.7% | 4.8% | 9.6% | 5.5% | 8.7% | 9.0% | 33.1% | |
| Some use | 2.6% | 3.9% | 3.9% | 2.3% | 6.1% | 6.1% | 8.4% | 2.3% | 1.9% | 4.2% | 2.6% | 2.6% | 3.2% | 12.5% | |
| Not very useful | 0.6% | 1.3% | 0.6% | 0.0% | 2.3% | 0.3% | 0.6% | 0.6% | 1.3% | 1.6% | 0.3% | 0.3% | 0.3% | 2.6% | |
| Not at all useful | 0.6% | 2.6% | 0.3% | 0.0% | 2.9% | 0.6% | 1.3% | 1.6% | 0.6% | 1.6% | 0.0% | 0.3% | 1.6% | 3.5% | |
| Don't know | 1.6% | 2.6% | 1.6% | 0.0% | 1.9% | 3.5% | 2.9% | 1.6% | 1.3% | 1.3% | 2.3% | 1.6% | 0.6% | 5.8% | |
| Not specified | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Total | 17.0% | 36.7% | 34.1% | 11.6% | 45.3% | 52.7% | 60.5% | 25.4% | 13.8% | 27.0% | 23.2% | 24.8% | 24.1% | 100.0% | |

13a. Are you aware that there is a liquor ban in the central city area?

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| Yes (continue to Q13b) | 14.9% | 29.0% | 25.3% | 7.2% | 37.0% | 39.0% | 45.9% | 20.6% | 10.2% | 21.3% | 18.4% | 17.4% | 19.1% | 76.9% |
| No (skip to Q14) | 4.2% | 7.7% | 6.7% | 4.2% | 9.4% | 12.9% | 12.7% | 5.0% | 5.2% | 5.0% | 5.7% | 6.9% | 5.2% | 22.8% |
| Not specified | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

13b. How useful do you think the liquor ban is in making the central city area a safer place? (please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|-------------------|--------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| Very useful | 8.4% | 17.7% | 15.8% | 3.5% | 21.9% | 23.9% | 26.5% | 13.9% | 5.5% | 11.9% | 11.6% | 10.3% | 11.3% | 45.8% |
| Useful | 5.2% | 10.0% | 10.6% | 2.6% | 13.5% | 14.8% | 20.0% | 5.5% | 3.2% | 8.4% | 6.5% | 7.1% | 6.8% | 28.7% |
| Some use | 3.2% | 3.9% | 3.9% | 1.3% | 6.5% | 5.8% | 6.1% | 4.2% | 1.9% | 2.6% | 3.5% | 2.6% | 3.2% | 12.3% |
| Not very useful | 1.6% | 3.5% | 0.6% | 0.3% | 2.9% | 2.6% | 2.3% | 2.3% | 1.3% | 2.9% | 0.3% | 1.0% | 1.9% | 6.1% |
| Not at all useful | 0.3% | 1.6% | 1.0% | 0.0% | 1.6% | 1.0% | 1.9% | 0.6% | 0.3% | 1.3% | 0.3% | 0.6% | 0.6% | 2.9% |
| Don't know | 0.6% | 1.0% | 1.0% | 1.3% | 1.3% | 2.6% | 2.9% | 0.3% | 0.6% | 0.6% | 1.3% | 1.0% | 1.0% | 3.9% |
| Not specified | 0.0% | 0.0% | 0.0% | 0.3% | 0.3% | 0.0% | 0.0% | 0.0% | 0.3% | 0.0% | 0.3% | 0.0% | 0.0% | 0.3% |
| Total | 19.4% | 37.7% | 32.9% | 9.4% | 48.1% | 50.6% | 59.7% | 26.8% | 13.2% | 27.7% | 23.9% | 22.6% | 24.8% | 100.0% |

15. Gender

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| Male | 11.2% | 16.4% | 14.6% | 4.2% | 21.8% | 23.8% | 24.6% | 13.9% | 7.9% | 11.4% | 11.9% | 10.9% | 11.9% | 46.7% |
| Female | 7.9% | 19.6% | 17.1% | 7.2% | 24.8% | 26.6% | 33.0% | 11.4% | 7.4% | 14.4% | 11.9% | 12.9% | 12.4% | 51.9% |
| Not specified | 0.0% | 1.0% | 0.2% | 0.0% | 0.0% | 1.5% | 1.2% | 0.2% | 0.0% | 0.5% | 0.5% | 0.5% | 0.0% | 1.5% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

16. Which of the following best describes where you live? (please prompt and specify location)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|----------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| Rotorua city (central city area) | 0.0% | 0.7% | 0.7% | 0.2% | 0.7% | 1.0% | 1.2% | 0.2% | 0.2% | 0.0% | 0.0% | 1.7% | 0.0% | 1.7% |
| Rotorua suburbs | 15.4% | 28.5% | 28.0% | 10.4% | 36.7% | 45.2% | 50.6% | 19.1% | 12.7% | 14.4% | 23.6% | 21.1% | 23.6% | 82.6% |
| Ngongotaha | 2.5% | 4.5% | 2.0% | 0.2% | 5.7% | 2.7% | 3.7% | 4.2% | 1.2% | 9.2% | 0.0% | 0.0% | 0.0% | 9.2% |
| Lakeside settlement | 0.7% | 0.7% | 0.2% | 0.2% | 1.2% | 0.7% | 1.0% | 0.7% | 0.2% | 0.7% | 0.0% | 1.2% | 0.0% | 2.0% |
| Rural | 0.5% | 2.2% | 0.7% | 0.0% | 2.0% | 1.7% | 2.0% | 1.0% | 0.7% | 2.0% | 0.7% | 0.2% | 0.7% | 3.7% |
| Not specified | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.5% | 0.2% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.7% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

17. Please stop me when I reach your age group (please prompt & tick ONE only)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| 15-24 | 2.5% | 3.7% | 2.5% | 0.5% | 4.5% | 4.7% | 3.5% | 4.0% | 1.7% | 4.5% | 0.7% | 2.0% | 1.5% | 9.2% |
| 25-34 | 2.7% | 4.0% | 2.2% | 1.0% | 5.7% | 4.0% | 4.7% | 3.0% | 2.2% | 2.5% | 3.2% | 2.2% | 2.0% | 9.9% |
| 35-44 | 2.7% | 7.4% | 5.2% | 1.2% | 8.2% | 8.7% | 11.4% | 4.0% | 1.5% | 4.5% | 3.2% | 3.7% | 5.5% | 16.9% |
| 45-54 | 3.7% | 7.7% | 5.7% | 3.0% | 9.9% | 10.2% | 11.7% | 6.2% | 2.2% | 6.2% | 5.7% | 5.5% | 2.7% | 20.1% |
| 55-64 | 3.5% | 6.0% | 5.5% | 3.5% | 8.2% | 10.2% | 12.9% | 3.0% | 2.5% | 3.5% | 5.2% | 4.7% | 5.0% | 18.6% |
| 65-74 | 2.7% | 5.0% | 5.0% | 0.7% | 6.0% | 6.7% | 7.2% | 3.2% | 3.0% | 3.2% | 2.7% | 3.2% | 4.2% | 13.4% |
| 75+ | 1.2% | 3.2% | 5.2% | 1.2% | 4.2% | 6.5% | 6.7% | 2.0% | 2.2% | 2.0% | 3.2% | 2.5% | 3.2% | 10.9% |
| Refused | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | 0.5% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.5% |
| Not specified | 0.0% | 0.0% | 0.5% | 0.0% | 0.0% | 0.5% | 0.5% | 0.0% | 0.0% | 0.0% | 0.2% | 0.2% | 0.0% | 0.5% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

18. Which of the following ethnic groups do you mainly identify with? (please prompt & tick all that apply)

| | Age | | | | Gender | | Ethnicity | | | Ward | | | | Total |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | West | |
| New Zealand European/Pakeha | 13.2% | 24.1% | 18.9% | 6.9% | 28.0% | 34.0% | 36.0% | 16.6% | 10.9% | 17.1% | 11.4% | 24.1% | 10.2% | 63.5% |
| New Zealand Maori | 4.2% | 11.4% | 11.2% | 3.5% | 13.9% | 16.4% | 21.1% | 5.7% | 3.5% | 9.2% | 12.9% | 0.7% | 7.4% | 30.3% |
| Pasifika | 0.2% | 0.5% | 0.2% | 0.2% | 0.5% | 0.7% | 1.0% | 0.2% | 0.0% | 0.5% | 0.0% | 0.0% | 0.7% | 1.2% |
| Asian | 0.2% | 0.5% | 2.0% | 0.5% | 1.7% | 1.5% | 2.0% | 0.5% | 0.7% | 0.5% | 0.0% | 0.0% | 2.7% | 3.2% |
| Other | 2.2% | 3.5% | 0.0% | 0.2% | 5.7% | 0.2% | 0.5% | 4.2% | 1.0% | 2.7% | 0.0% | 0.2% | 3.0% | 6.0% |
| Refused | 0.2% | 0.5% | 0.0% | 0.0% | 0.0% | 0.7% | 0.5% | 0.2% | 0.0% | 0.5% | 0.0% | 0.0% | 0.2% | 0.7% |
| Not specified | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% |
| Sample | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

Note: In 2008 respondents belonging to multiple ethnic groups were included in all groups; therefore 2008 ethnicity data is not additive.

Wards

| | Age | | | | Gender | | Ethnicity | | | Ward | | | Total | |
|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | 15 to 34 | 35 to 54 | 55 to 74 | 75+ years | Male | Female | European | Maori | Other | North | South | East | | West |
| North | 6.9% | 11.9% | 6.2% | 1.0% | 16.4% | 9.2% | 11.4% | 9.7% | 5.2% | 26.3% | 0.0% | 0.0% | 0.0% | 26.3% |
| South | 5.0% | 8.2% | 8.4% | 2.7% | 9.9% | 13.9% | 16.6% | 4.7% | 3.0% | 0.0% | 24.3% | 0.0% | 0.0% | 24.3% |
| East | 1.7% | 8.4% | 9.4% | 4.7% | 8.2% | 16.1% | 18.4% | 2.0% | 4.0% | 0.0% | 0.0% | 24.3% | 0.0% | 24.3% |
| West | 5.5% | 8.2% | 7.7% | 2.7% | 11.9% | 12.2% | 12.2% | 8.9% | 3.0% | 0.0% | 0.0% | 0.0% | 24.3% | 24.3% |
| Not specified | 0.0% | 0.2% | 0.2% | 0.2% | 0.2% | 0.5% | 0.2% | 0.2% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.7% |
| Total | 19.1% | 37.0% | 32.0% | 11.4% | 46.7% | 51.9% | 58.8% | 25.6% | 15.4% | 26.3% | 24.3% | 24.3% | 24.3% | 100.0% |

APPENDIX 5: ALCOHOL RELATED MENTIONS

Q2b *What factors make you feel safe in the CBD during the daytime? Follows 'thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the daytime'?*

Reasons for feeling safe:

- Liquor ban.
- Pubs and night clubs aren't operating.

Q3d *Where are these unsafe locations and what factors/things make you feel unsafe in these places? Follows 'are there particular areas in the central city area (CBD) where you feel most unsafe?'*

*Reasons for feeling unsafe at **City Focus / Post Office**:*

- A lot of clubs around that area where people drink.

*Reasons for feeling unsafe at shops on **Pukuatua, Haupapa and Arawa Streets**:*

- Around the clubs there are always drunks.
- Around the clubs.
- Clubs in Arawa Street and Haupapa Street have rowdy elements.
- Lots of bars, gambling places open very late and lots of young people.
- The clubs here are always allowing fights to happen.

*Reasons for feeling unsafe at **"The Streat" (and/or central city bars and clubs)**:*

- A lot of clubs around that area where people drink.
- Anywhere near bars.
- Around the bar areas. Never know how the people will be when they come out.
- Around the bars.
- Because people can be unpredictable nowadays. Never know what they are "on" and what they will do.
- Drunk youth in the area.
- Drunks in the area (x5).
- Too many drunks.
- You never know who will come out of the clubs.

*Reasons for feeling unsafe at the **Lake Front**:*

- Drunken youth in area.

*Reasons for feeling unsafe at shops on **Eruera and Hinemoa Streets**:*

- Lots of bars, gambling places open very late and lots of young people.
- Lots of clubs - people can be drunk when they come out.

*Reasons for feeling unsafe **everywhere in the CBD**:*

- Because people can be unpredictable nowadays. Never know what they are "on" and what they will do.

Reasons for feeling unsafe (other):

- Drunks outside (around the pubs / after chucking out time).
- Just the general attitude to women – not only in Rotorua, but everywhere in New Zealand (No particular area – except where the pubs are).

Q4d Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here?

Reasons for feeling it is unsafe to park at shops on Pukuatua, Haupapa and Arawa Streets:

- Arawa Street - is dark and the clubs there attract young people.
- Drunks coming out of clubs.
- Lots of clubs with unsavoury young people.
- Lots of young people in clubs.
- Near nightclubs. Lots of drunks coming out. Also very dark along the side of the Citizens' Club and Rotorua Primary.
- Too many young people getting drunk.

Reasons for feeling it is unsafe to park at shops on Eruera and Hinemoa streets:

- Insufficient lighting and clubs.

Reasons for feeling it is unsafe to park at "The Streat" (and/or central city bars and clubs):

- Drunks, as they tend to do stupid things.
- Near any bars because people might be a bit drunk and do things they wouldn't normally do.
- You don't know who will come out of the bars.

Reasons for feeling it is unsafe to park at (other):

- (Outside nightclubs).
- Your car might be broken into by drunks (around pubs)

Q5b Where are the most unsafe places to park a car in other areas around Rotorua?

Other specified:

- Around pubs.

Q10. Over the past 12 months, that is, since March 2007... (please prompt)

- e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Yes | 18 | 4.5% | 3.3% | 3.7% | 15.5% | 1.1% | -0.4% | -11.8% |
| No | 385 | 95.5% | 95.1% | 96.3% | 83.4% | 0.4% | -1.2% | 12.9% |
| Don't know | 0 | 0.0% | 0.0% | 0.0% | 0.4% | 0.0% | 0.0% | -0.4% |
| Refused | 0 | 0.0% | 0.0% | 0.0% | 0.6% | 0.0% | 0.0% | -0.6% |
| Not specified | 0 | 0.0% | 1.6% | 0.0% | 0.0% | -1.6% | 1.6% | 0.0% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

If yes, to your knowledge had this person been drinking alcohol?

| | 2008 | | 2007 | 2008/2007 |
|---------------|-----------|---------------|---------------|-----------|
| | Number | Percent | Percent | change |
| Yes | 7 | 38.9% | 41.2% | -2.3% |
| No | 9 | 50.0% | 41.2% | 8.8% |
| Don't know | 2 | 11.1% | 5.9% | 5.2% |
| Refused | 0 | 0.0% | 0.0% | 0.0% |
| Not specified | 0 | 0.0% | 11.8% | -11.8% |
| Total | 18 | 100.0% | 100.0% | |

Place attack occurred (alcohol was involved):

- At home, the neighbour was drinking and smoking drugs.
- Drinking and smoking P. Outside Girls' High.
- Lake Front at a concert.

- Party - Western Heights.
- Ranolf Street.
- Rental property next to me in Holden Avenue. Complained about loud music at 12.30 am.
- Victoria Street.

f. *Has any stranger or person you do not know well ever verbally abused you?*

| | 2008 | | 2007 | 2006 | 2008/2007 | 2007/2006 |
|---------------|------------|---------------|---------------|---------------|-----------|-----------|
| | Number | Percent | Percent | Percent | change | change |
| Yes | 98 | 24.3% | 21.3% | 30.5% | 3.0% | -9.1% |
| No | 305 | 75.7% | 77.9% | 69.5% | -2.2% | 8.4% |
| Don't know | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Refused | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not specified | 0 | 0.0% | 0.8% | 0.0% | -0.8% | 0.8% |
| Total | 403 | 100.0% | 100.0% | 100.0% | | |

If yes, to your knowledge had this person been drinking alcohol?

| | 2008 | | 2007 | 2008/2007 |
|---------------|-----------|---------------|---------------|-----------|
| | Number | Percent | Percent | change |
| Yes | 27 | 27.6% | 22.9% | 4.6% |
| No | 27 | 27.6% | 32.1% | -4.6% |
| Don't know | 37 | 37.8% | 35.8% | 2.0% |
| Refused | 0 | 0.0% | 0.0% | 0.0% |
| Not specified | 7 | 7.1% | 9.2% | -2.0% |
| Total | 98 | 100.0% | 100.0% | |

Place abuse occurred (alcohol was involved):

- At home, the neighbour.
- At town at night.
- At work. McDonald's on Fenton Street.
- At work (school office).
- At work.
- At work. I'm a bar duty manager.
- CBD and Lake Front on a number of occasions.
- CBD at night.
- Central city shops.
- City Centre.
- City Focus.
- Glenholme area on the street.
- In CBD outside Paper Plus.
- In hospital Emergency Department waiting room.
- In my line of work. I'm a taxi driver.
- In my job, I'm a taxi driver.
- Old Taupo Road lights.
- Puriri Crescent.
- Sunset Road.
- Te Ngae shopping area, Willow Avenue, Charles Road. Lots of instances in Lynmore.
- Walking in Glenholme.
- West End shops.
- Westend.
- Western Heights.
- While at work as a postie.
- Working all around Rotorua.

g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Yes | 16 | 4.0% | 2.7% | 4.4% | 4.5% | 1.2% | -1.7% | 0.0% |
| No | 383 | 95.0% | 94.9% | 95.1% | 93.8% | 0.1% | -0.2% | 1.2% |
| Don't know | 1 | 0.2% | 0.0% | 0.0% | 0.4% | 0.2% | 0.0% | -0.4% |
| Refused | 2 | 0.5% | 0.0% | 0.0% | 0.8% | 0.5% | 0.0% | -0.8% |
| Not specified | 1 | 0.2% | 2.3% | 0.5% | 0.4% | -2.1% | 1.9% | 0.1% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

If yes, to your knowledge had this person been drinking alcohol?

| | 2008 | | 2007 | 2008/2007 |
|---------------|-----------|---------------|---------------|-----------|
| | Number | Percent | Percent | change |
| Yes | 7 | 43.8% | 28.6% | 15.2% |
| No | 9 | 56.3% | 50.0% | 6.3% |
| Don't know | 0 | 0.0% | 14.3% | -14.3% |
| Refused | 0 | 0.0% | 0.0% | 0.0% |
| Not specified | 0 | 0.0% | 7.1% | -7.1% |
| Total | 16 | 100.0% | 100.0% | |

Place fright occurred (alcohol was involved):

- At home (x5).
- Home and work.
- In town while out.

h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months? (if yes, please describe)

| | 2008 | | 2007 | 2006 | 2005 | 2008/2007 | 2007/2006 | 2006/2005 |
|---------------|------------|---------------|---------------|---------------|---------------|-----------|-----------|-----------|
| | Number | Percent | Percent | Percent | Percent | change | change | change |
| Yes | 53 | 13.2% | 16.8% | 11.5% | 13.2% | -3.7% | 5.3% | -1.6% |
| No | 347 | 86.1% | 81.8% | 87.0% | 84.1% | 4.3% | -5.2% | 2.9% |
| Don't know | 1 | 0.2% | 0.0% | 0.5% | 1.7% | 0.2% | -0.5% | -1.2% |
| Refused | 2 | 0.5% | 0.0% | 0.5% | 0.8% | 0.5% | -0.5% | -0.4% |
| Not specified | 0 | 0.0% | 1.4% | 0.5% | 0.2% | -1.4% | 0.9% | 0.3% |
| Total | 403 | 100.0% | 100.0% | 100.0% | 100.0% | | | |

Crimes described:

| Crime | Alcohol involved? | Where did it happen? |
|---|-------------------|----------------------|
| My daughter was assaulted in an unprovoked attack. | Yes. | Central City |
| Physical and verbal abuse of my husband, he is a part-time bouncer. | Yes. | CBD. |
| Someone has entered my section and belted on my window at midnight. | Yes. | Sumner Street. |
| Violence towards daughter by her partner. | Yes. | At their home. |

Q14 What could be done that would help make Rotorua a safer place?

Comments coded to more police/more presence/community stations:

- Ban alcohol altogether. More police walking on the streets.
- Few more police - security cameras outside pubs - better lighting.
- Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city.
- More obvious presence of police or wardens. More control of drunkenness in bars.
- More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking.

Comments coded to more security/guards/cameras (manned)/Maori Wardens/community patrols:

- Clamp down on teenagers that drink. Have more CCTV all over the CBD.
- Extend the liquor ban to cover the whole of Rotorua. Provide more funding for Western Knights community patrol and Ngongotaha Moreporks.
- Few more police - security cameras outside pubs - better lighting.
- More obvious presence of police or wardens. More control of drunkenness in bars.

Comments coded to better parenting/support for youth/curfew/keep youth off the streets/give youth something to do/youth gangs:

- Children are the main problem. Schools have no control. If they don't want to go they just don't go and no-one follows it up and makes them go. Then they do nothing all day and get onto drugs and into trouble. If they don't go to school there should be some sort of boarding school to send them to. It is no use saying to make parents responsible for they are mostly "on the piss" most of the time.
- More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking.
- More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay.
- Parents should stay home and look after their children instead of going out boozing.

Comments coded to building/street improvements (ie, lighting, trees, walkways):

- Few more police - security cameras outside pubs - better lighting.
- Provide more lights in the central city, close the bars by 1am at the latest.

Comments coded to bars/gambling establishments/wholesalers/drinking issues:

- [Named local establishment]. I was there recently and I had to go outside to have a cigarette but was not allowed to take my drink with me. This was okay by me but I have seen arguments in bars where people find their drink gone. I think there should be an area, say 12ft radius, outside bars where you are allowed to drink. Also having to leave a drink inside unattended is dangerous for women because of date rape.
- I think there are too many pubs and bars in the central city and they stay open far too late.
- I'd like to see the clubs close earlier in the evening.
- Increase drinking age. Crack down on people drinking in public places and wandering around the streets (in the suburbs) and sitting in cars drinking, then throwing the bottle out of the window.
- It is a phase of our society due to drugs and alcohol.
- More obvious presence of police or wardens. More control of drunkenness in bars.
- More police on the street. Young people need more discipline from an early age. Need to be taught you have to take consequences for your actions. Too many parents spend too much time and money in pubs drinking.
- More police presence, on the beat where we can see them. Also reduce the number of pokie machines in the clubs all over Rotorua. People lose their money and get angry and abusive and I think some of them turn to stealing.
- More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay.
- Provide more lights in the central city, close the bars by 1am at the latest.
- Reduce liquor outlets. Too many in the city (bars) and too many liquor shops in the suburbs.

Comments coded to reduce unemployment / improve incomes:

- More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay.
- Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families.

*Comments coded to **remove gangs/insignia/undesirable people:***

- Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city.

*Comments coded to **deal with truancies:***

- Children are the main problem. Schools have no control. If they don't want to go they just don't go and no-one follows it up and makes them go. Then they do nothing all day and get onto drugs and into trouble. If they don't go to school there should be some sort of boarding school to send them to. It is no use saying to make parents responsible for they are mostly "on the piss" most of the time.

*Comments coded to **reducing drug use:***

- It is a phase of our society due to drugs and alcohol.
- More recreational activities for youth. More effort to stamp out drug use and abuse of alcohol. Useful jobs for all people with reasonable pay.

*Comments coded to **liquor ban:***

- Alcohol ban all through the city.
- Ban alcohol altogether. More police walking on the streets.
- Extend the liquor ban to cover the whole of Rotorua. Provide more funding for Western Knights community patrol and Ngongotaha Moreporks.
- Increase the number of police. Extend alcohol ban to suburbs where there are problems with drink and drunks. Keep the gangs out of the city.

*Comments coded to **raise the drinking age:***

- Increase drinking age. Crack down on people drinking in public places - wandering around the streets (in the suburbs) and sitting in cars drinking - then throwing the bottle out of the window.
- Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families.

*Comments coded to **other:***

- Raise the drinking age to 20 years. Deal with poverty in Rotorua, give assistance to people having financial problems and provide more budget help for families.