

Frequently asked questions

Where can I buy more council rubbish bags?

Additional bags can be purchased individually or in a bundle of 10. After 31st of October, 2016, you can buy them from these places:

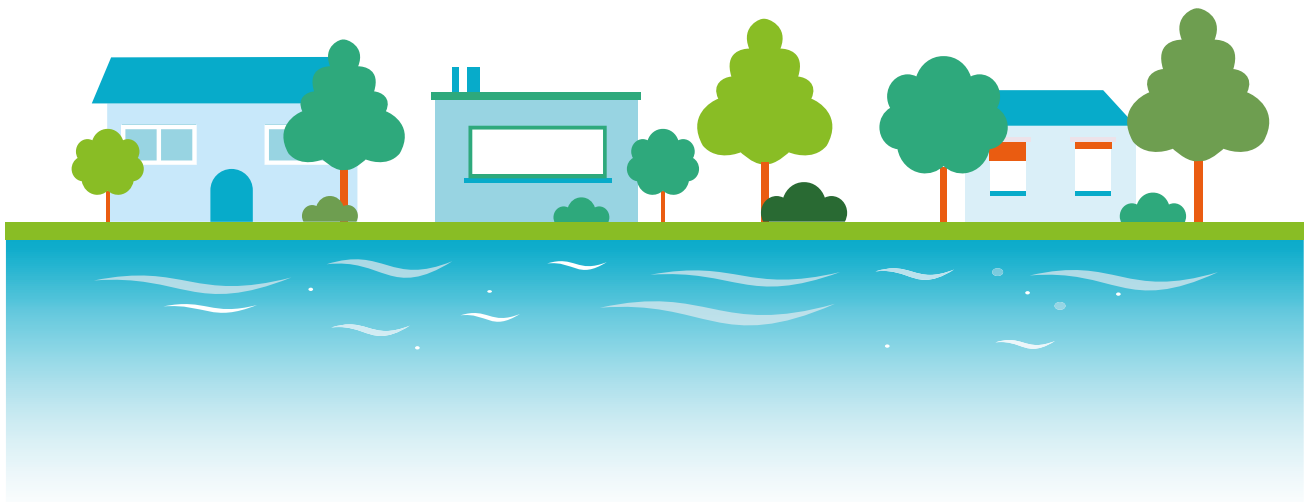
- Recycling Centre (24 Te Ngae Road, Rotorua)
- Landing Café, Tarawera (RD5 Lake Tarawera Road)
- Rotomā Roadhouse Store (178 State Highway 30, Rotomā)
- Ōkere Falls Transfer Station (during opening hours)
- Tarawera Transfer Station (during opening hours)

What if I have a holiday home or rent out my property?

It's essential as a responsible homeowner to talk to your property manager or tenant about the changes.

If you have a home at Tarawera, please let your property manager or tenant know:

- that they should take their rubbish and recycling to the transfer station
- their household rubbish needs to be put into the red council rubbish bags if they are going to be dropped off at the transfer station



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Who's servicing the transfer stations?

- Our region is now being looked after by Smart Environmental
- It strives to recycle as much as possible and limit the amount of waste going to the landfill
- The New Zealand owned company is the third largest waste and recycling company in Aotearoa
- Smart Environmental is committed to investing in the communities and employs locally



smart
environmental

What else do I need to know?

- We are talking with your local ratepayers associations about creating collection points that will make rubbish and recycling disposal more convenient for you
- Collection points would be a single place for residents of an area to drop off their rubbish and recycling ready for pick up



Where do I go for further information?

Visit the council website www.rotorualakescouncil.nz/rubbish
or phone the council on 07 348 4199