



Tūranga Mahi / Position Description:

Manahautū Hapori Oranga / Deputy CE, Community Wellbeing

Nāu te rourou, nāku te rourou ka ora ai te iwi

With your basket of knowledge, and my basket of knowledge, all will be well

Rotorua Lakes Council is one of the largest employers in Rotorua, building a positive future for our district with approximately 70,000 residents, and visitors numbering in the millions. We are determined to be among the best councils in New Zealand and are committed to continually improve the service provided to our customers, both external and internal.

Our people are central to achieving our Vision 2030 and providing high quality community services that offer best value for money. And we are committed to building a high performing culture based on our **core values** of being *innovative, helpful, respectful, engaging and inspiring*. In addition to our values, there are **core competencies** required of all Council staff, being:

- *Performance Orientation*: A high performer consistently delivering performance outcomes
- *Solutions Focused*: Committed to customer-centred continuous improvement
- *Teamwork*: Contributes effectively within a team providing leadership where appropriate
- *Relationships*: Well-developed interpersonal, and relationship engagement and management skills
- *Collaboration*: Works collaboratively across teams and functions within a matrix organisation
- *Accountability*: Willingly takes accountability and engage in problem solving
- *Te Ao Maori*: Proficiency in te reo Māori me ōna tikanga appropriate to their role¹.

Rotorua is in the heart of the Te Arawa region. 40% of the population are Māori. Being a bicultural city provides a foundation for us to recognise and celebrate our increasing diversity which enriches us as individuals and as a multi-cultural community.

Our top priority is to ensure the health, safety and wellbeing of our people at work. We want you to go home healthy and safe each day. Safety is everyone's job – all of our staff have a shared responsibility to manage our work environments to prevent harm, and to actively engage with health and safety initiatives and procedures. Managers are responsible for the health, safety and wellbeing of the areas and people under their leadership.

Rotorua Lakes Council has statutory responsibility for Civil Defence and Emergency Management (CDEM) within the District. This responsibility extends to all staff, who may be called upon to undertake CDEM roles in addition to their position specific responsibilities.

We are one team. To be successful, it is important that all staff are aligned to and actively support the organisation's direction, working collaboratively, and actively participating in activities and initiatives to advance the organisation e.g. activities to build bicultural capability, improve health and safety, or promote diversity.

¹ This is informed by our Bicultural Competency Framework, and staff are actively supported in gaining competency through our Te Haerenga programme.



The following pages provide the requirements of your specific position. In addition to these, you are also expected to be proactive in knowing and following Council policies and procedures.

TE ĀHUA O TE MAHI - POSITION SPECIFICATION	
MAHI - POSITION:	Manahautū Hapori Oranga / Deputy CE, Community Wellbeing
RANGATIRA - REPORTS TO:	Chief Executive
KĀHUI - GROUP:	Community Wellbeing
TAUNGA MAHI - LOCATION:	Civic Centre
PŪTAKE - POSITION PURPOSE:	Connected, thriving communities that promote wellbeing and inclusion.
NGĀ WHAKARITENGA - DELEGATIONS	<div>Direct reports:</div> <ul style="list-style-type: none">• Director – Community Safety• Manager – Active & Engaged Communities• Manager – Culture, Heritage & Mahi Toi• Programme Director – Community Wellbeing• Director – Thriving Communities• Director – Te Aka Mauri



<p>NGĀ MAHI MATUA - KEY ACCOUNTABILITIES:</p>	<p>Creating a sense of place (building community identity and pride):</p> <ul style="list-style-type: none"> • Positioning our place as a unique and vibrant centre for indigenous development. • Regionally strategic assets will be leveraged to showcase Rotorua as a great place to live, work, visit and invest. • Our district offers exciting opportunities and experiences from a local, regional, national and international perspective. • Rotorua provides a large selection of quality experiences through our amazing natural and heritage assets. <p>Connecting communities (bringing people together to build social cohesion, contribute to and experience their place):</p> <ul style="list-style-type: none"> • Our outstanding places to play support an active community thriving together. • Our engagement and partnerships with local communities, Te Arawa and central government will positively benefit the people of Rotorua. • Council values our strong culture, heritage and creative capacity and the potential this generates for our community. • Council provides quality events for the benefit of our community. <p>Supporting communities (building community capability and resilience):</p> <ul style="list-style-type: none"> • Council appreciates the aspirations of our communities and works with them to achieve their goals. • Council focuses on community learning experiences that improve the wellbeing of our community. • Community safety is a priority and Rotorua is a safe place to live and raise a family. • Our work will reflect and, where possible, activate the Te Arawa 2050 Vision. • Council will lead central government partnership discussions around locality-based service delivery. • Resilience, readiness and effective responsiveness to address emergencies. <p><i>NB: the key accountabilities listed above are not an exhaustive list. You may be expected to undertake additional delegated responsibilities in the course of your employment that are consistent with the purpose of your role.</i></p> <p>There will also be the annual delivery of agreed KPIs.</p>
<p>TE ĀHUA O TE TANGATA - PERSON SPECIFICATION</p>	
<p>NGĀ MAHI MATUA - FORMAL QUALIFICATIONS: (Ngā matau ā-wheako rānei - Or experience recognised as equivalent)</p>	<p>Required:</p> <ul style="list-style-type: none"> • A relevant tertiary qualification and/or proven experience in this functional area.



NGĀ PŪKENGĀ - POSITION SPECIFIC COMPETENCIES AND ATTRIBUTES	<ul style="list-style-type: none">• Proven senior strategic leadership experience in community development and wellbeing in the consistent delivery of agreed/targeted outcomes.• Proven effective experience working in an executive management environment, with experience in actively contributing to strategic thinking, planning decision-making, and managing people, resources, systems and processes.• Political acumen with demonstrated ability to work effectively in a dynamic political environment.• Demonstrated ability to build and maintain strong relationships with external stakeholders, including iwi, the community, businesses, other Councils and central government.• Demonstrated ability to effectively lead and develop people, and play an active leadership role in organisational change.• An in-depth understanding of local government legal framework and environment.• Strong ability to facilitate, influence and encourage others.• Experience applying in-depth analysis to complex issues.• Excellent communication skills, both written and verbal.• Proven ability to work with ambiguity, to manage competing priorities and projects of work.• Proven effective working capabilities in a bicultural setting.
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<p>NGĀ UARATANGA - VALUES:</p>	<p style="text-align: center;">Tatou Tatou – We Together Kotahi Tatou – One Community – One Team</p> <p>WHY WE DO IT..... We believe in empowering our people and providing them with the tools to create value and make a positive difference in their lives and the lives of others</p> <p>HOW WE DO IT..... We do this by working in partnership, making it simple and solutions focused</p> <p>WHAT WE DO..... We provide quality services for our community and people to prosper</p> <p><i>OUR CORE VALUES – PEOPLE FIRST</i></p> <p>RESPECTFUL: Integrity, Listening, Pride, Honesty, Empathy, Understanding, Considerate</p> <p>HELPFUL: Approachable, Supportive, Collaborate, Go the extra mile, Proactive, Friendly, Caring, Guiding</p> <p>ENGAGING: Communication, Connectivity, Partnership, Working Together, Inclusive, Supportive, Responsive</p> <p>INSPIRING: Make a difference, Motivated, Take people with you, Encourage, Have pride in your work, Be proactive, Energised</p> <p>INNOVATIVE: Find solutions, Progressive, Continuous improvement, Empowered</p> <p>BICULTURAL: Willingness to learn and understand the Māori worldview, consideration, leading by example, sharing experiences</p>
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