

ROTORUA LAKES COUNCIL

HOLIDAY HOURS 2023/24

NORMAL HOURS OF OPERATION APPLY UNLESS STATED BELOW

Some core Council services will continue throughout the holiday period.
For urgent matters please call our 24 hour phone line on 07 348 4199.

ROTORUA LAKES COUNCIL CIVIC CENTRE

Closed from midday, Wed 20 Dec 2023

Reopening: 8am, Mon 8 Jan 2024

Phone: 07 348 4199 (24/7)

ENERGY EVENTS CENTRE

Closed from midday, Wed 20 Dec 2023

Reopening: 8am, Mon 8 Jan 2024

ROTORUA LIBRARY - AT TE AKA MAURI

Closed: Public holidays & Sundays

Open: 9am – 5.30pm, Mon – Fri
10am – 4pm, Sat

Phone: 07 348 4177

**The Rotorua eLibrary is available throughout this time with access to thousands of eBooks, eMagazines and other online resources to library members. Sign up for a free digital membership online to access these resources.*

ROTORUA VISITOR CENTRE & I-SITE (FENTON STREET)

Open 7 days: 8:30am – 5pm

Closed on Christmas Day

Phone: 07 348 5179

REDWOODS I-SITE (TE TOKORANGI DRIVE)

Normal hours:

9am till late (7 days)

Closed on Christmas Day

RUBBISH COLLECTION

There is no rubbish or recycling collection on Christmas Day – all collections will move to one day later than normal. If your normal collection day is Monday, for example, your bins will be collected on Tuesday. Tuesday collections will move to Wednesday, and so on. Friday bins will be collected on Saturday 30 December 2023. Collections will return to normal the following week. There is no change to rubbish and recycling collections over the New Year.

ANIMAL POUND

Closed from midday, Wed 20 Dec 2023

Reopening: 11:30am, Monday 8 Jan 2024

Phone: 07 348 4199 (24/7)

Collection of impounded dogs can be arranged by appointment only.

TRANSFER STATIONS

All are closed on Christmas Day

Normal hours:

Mamaku:

8.30am – 11.30am

Wed & Sat

Normal hours:

Reporoa:

1pm – 4.30pm

Wed & Sat

Normal hours:

Okere Falls:

8.30am – 12pm

Thurs & Sun

Normal hours:

Tarawera:

1pm – 4.30pm

Thurs & Sun

RECYCLING CENTRE (TE NGAE ROAD)

Normal hours:

7.30am – 4.30pm

Mon – Sat including public holidays

Closed on Christmas Day

LANDFILL (STATE HIGHWAY 30)

Normal hours:

7.30am – 4.30pm, Mon – Sat

9.30am – 4.30pm, Sun & public holidays

Closed on Christmas Day

ROTORUA STADIUM

Closed from midday, Wed 20 Dec 2023

Reopening: 8am, Mon 8 Jan 2024

Phone: 07 348 4199 (24/7)

COMMUNITY SAFETY HUB

Closed: Weekends & public holidays

Phone: 07 348 4199

(this number is operated 24/7)

SIR HOWARD MORRISON TICKETMASTER BOX OFFICE (FENTON STREET)

Closed: Fri 22 Dec 2023

Reopening: Fri 12 Jan 2024

ROTORUA AQUATIC CENTRE (OUTDOOR 50M HEATED POOL ONLY)

Open: 6am – 6pm, Sat 23 Dec 2023

Closed on Christmas Day

Open: 7.30am – 9pm, Tues 26 Dec 2023

Open: 6am – 6pm, Sun 31 Dec 2023

Open: 7.30am – 9pm, Mon 1 Jan 2024

Normal operating hours continue outside these days (6am - 9pm daily).

*Mayor Tania Tapsell, councillors,
community board members,
management and staff wish residents
a safe and happy Christmas, and a
prosperous New Year.*



Follow 'Rotorua Lakes Council' online:   

 rotorualakescouncil.nz  07 348 4199

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