

corporate health indicators

Corporate Health Indicators

In addition to performance targets for the individual activities that Council undertakes, there are some high level strategic indicators that provide a sense of how well the organisation is performing collectively. Each year Council reports on the following corporate health indicators:

	Corporate Health Indicators	Targets
1.	Annual Report	Unqualified Audit NZ opinion
2.	Ten Year Plan amendments	No Audit NZ issues
3.	Ten Year Plan/annual plan	At least 70% targets met annually
4.	Complaints/appeals to external agencies - Ombudsman - Privacy Commissioner - Audit	No complaints, or any complaints determined in Council favour.
5.	Litigation Schedule	Risks manageable
6.	Serious fraud matters (in terms of council policy)	Nil
7.	NRB rating (council staff)	At least 10% above peer group average in satisfaction rating.
8.	Staff turnover (organisationally)	Staff turnover not to exceed 15% per annum
9.	OSH reports	OSH audit reports satisfactory ACC discount rating not less than 15%

