

## Statement of evidence by Samuel Ho

### 1 Introduction

- 1.1 My name is Samuel Ho.
- 1.2 I am the Motel Manager at Ann's Volcanic Motel.
- 1.3 I have been working at Ann's Volcanic Motel for more than 5 years, we started taking emergency housing clients since 2018.
- 1.4 The vacancy rates were roughly 60% pre-covid.

### 2 Contracted Emergency Housing

- 2.1 Entering into a contract to provide emergency housing was more sustainable for the business due to the uncertainty of covid and tourism in New Zealand. Another reason was that entering into the contract gives us moteliers more reassurance and support such as 24/7 on-site security to keep the families that are staying at the motel safe, with the help of the service provider to follow up with families that require support and look after them according to their needs.
- 2.2 If we had not enter the contract, motel business would probably be losing a lot of money or shut down due by now to insufficient tourists in New Zealand.

Date:

10/10/2022

2022

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Samuel Ho