

Other Feedback

Background

In addition to feedback we received on our four consultation questions (Aquatic Centre, Community Safety Fund, Fees and Charges and UAGC) and priority areas and guiding strategies (Housing and Thriving Communities, Economic Development, Climate Change and Infrastructure Strategy). We also received a number of submissions both verbal and written concerning other initiatives and topics, which we have recorded as 'Other Feedback'. Key points of other feedback are noted for the committee in the remainder of this decision making report.

Other Feedback

Recommendation

Community Hubs:

- Request to reinstate and provide funding for the Upper Atiamuri Community Hall.
- Request for community hubs particularly for lakes and rural community
- Community Hubs would work and they need to be iwi focused, Ngati Pikiao, and inclusive of the community as a whole.
- Community services funded that can help communities to help themselves.

- 1) That the committee note the feedback.
- 2) That the Council notes the requests for community hubs and considers these within the Housing and Thriving Communities Strategy.

Ngapuna:

- Request for the Ngapuna pump station to be demolished
- Ngapuna village have been experiencing long-term health complications because of the industry surrounding them. They would like this addressed and strategies put in place to clean this up.
- Requested Council please address health issues in Ngapuna.

- 1) That the committee note the feedback.
- 2) That the committee refers the feedback to the Infrastructure business unit to be incorporated where possible.

Power, Internet and Phone Connections (rural and lakes communities)

- Request for better internet connectivity in rural and lakes areas, as the current service is unreliable; there are many blackspots with little to no coverage.
- Frequent power cuts are another concerning issue. They occur too often and sometimes over many hours.

- 1) That the committee note the feedback.
- 2) That the Council continues to advocate and work with partners to look into options to address connectivity issues across the Rotorua District.

Mamaku

- Requested public toilet amenities
- Suggested Council provide funding and the Mamaku community self-manage contracts for lawn mowing maintenance and other grounds work.
- Want more police in Mamaku.
- Requested a designated boy racer pad to improve road safety in the village.

- 1) That the committee note the feedback.
- 2) That the committee refers the feedback to the operations business unit to be incorporated where possible.

<ul style="list-style-type: none"> • Requested Council increase the funding in Mamaku. • Mamaku residents think it is unfair that they pay water rates when others who live in town do not. Suggested everyone should pay for water. • Would like the library bus to return to Mamaku. 	
<p>Consenting Process</p> <ul style="list-style-type: none"> • Housing regulation, compliance and consenting process needs to be addressed if Council wants more houses as it needs to be made easy for the public. • Requested an in-house Council staff member, ideally with a Māori heart, to help advise and navigate members of the community through the consenting process. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the operations business unit.
<p>Roading and Footpaths (particularly for rural and lakes communities)</p> <ul style="list-style-type: none"> • Last 4km of South Rd has been partitioned to be tar sealed. • Requested footpaths along streets off South Road & South Rd up to Tawhero St. • Requested reduce speed limit in urban areas to 40km/hr to improve safety. • Pedestrian safety on rural and lake roads is a problem – it is not safe to cross these roads due to the speed limit. The current speed limits on the main highways make them very unsafe and children can not use the footpaths as the logging trucks on the roads come flying past too fast. Requested slower speeds through these villages, footpaths and lighting. • Need footpaths in rural and lakes communities - footpaths are not on both sides of the road and there is no choice but to have to cross the road which is not safe. • Roads around the District need more regular maintenance. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the Infrastructure business unit to be incorporated where possible.
<p>Public Space</p> <ul style="list-style-type: none"> • Requested better use of public space e.g. dog exercise area in Lynmore near play centre only has grass. Suggested more native planting, pump track, community garden, fruit and citrus trees. There is evidence for urban green space improving mental health outcomes. • Wish to see improvements for our sports grounds made a priority for our kids today and not in 10 years' time. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the operations business unit to be incorporated where possible.

<ul style="list-style-type: none"> • Provide for people with disabilities, consider accessibility of people with mobility challenges - walking frames and wheelchairs as well as pushchairs and strollers (for example when constructing or repairing footpaths and curbs or parks and playgrounds). 	
<p>Three Waters</p> <ul style="list-style-type: none"> • Requested the sewerage station pushed back across the river (Puarenga). It is not handling all the rains especially with the increase forecasted in your climate change plan. • Requested upgrading of the storm water and sewage system problems in Petrie Street. • Encourage Rotorua Lakes Council to ensure full compliance with its Resource Management Act obligations as it relates to three waters infrastructure. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the Infrastructure business unit to be incorporated where possible.
<p>Support for the Elderly Age Group</p> <ul style="list-style-type: none"> • The elderly age group will become an increasingly high proportion of Rotorua’s population within the timescale of this long term plan. It becomes increasingly important that their interests are specifically recognised and provided for. It is urged that, in any proposed policy, programme or project, consideration of the impacts and consequences for the elderly is an automatic and key component of the planning process. As a mechanism to achieve this, it has been recommend that Council considers the creation of a specific role within the Council and/or the creation of an effective means of early consultation with organisations representing the elderly as projects and programmes are developed. • Financial assistance to Parksyde for the following reasons: Towards Parksyde’s operating costs given the benefits offered to Rotorua older people at the Activity Centre and the impending increase of numbers of older people in the city over the next six to eight years. Towards the Leadership role that the Parksyde Trustees are increasingly having to take to ensure the older people in Rotorua are being looked after in terms of planning and facilities eg its role this year facilitating the Age Friendly Rotorua Strategy. Towards the costs of developing and running an Older Persons 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the operations business unit to be incorporated where possible.

<p>Community Services Hub at Parksyde (due to be built 2022-23). Support the development of an Age Friendly City Strategy in terms of both funding and leadership from Council (at both staff and governance levels).</p> <ul style="list-style-type: none"> • Address in the Housing Plan specific reference for accommodation for older people, in and around Kuirau Park/Tarewa Place. 	
<p>Public Transport</p> <ul style="list-style-type: none"> • As part of transport for locals in outlying areas, and to increase public transport for tourists (e.g. walks, cycling etc). I am suggesting that we have a water taxi/bus, that travels around the lake (and maybe Rotoiti as well) with stops along the way (e.g. near Hamurana Springs) and to Mourea. There could be two water taxis, one that goes clockwise the other anti-clockwise. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refer this request to the Bay of Plenty Regional Council.
<p>Other Financing Options:</p> <ul style="list-style-type: none"> • The Council consider asset recycling as another funding option. • The Council introduce new rates for Air BnB properties. • The Council adopt a Development Contributions Policy to help fund development. <p><u>Regarding wastewater remissions:</u></p> <ul style="list-style-type: none"> • Create a new Rates Remission Policy (Section 109 of LGRA 2002) for part remission of the target sewage rate. This could be targeted directly towards non-profit organisations and Marae where the utilisation of Sewage Disposal facilities is low (30-50%) and is verifiable. • Use the existing rates remission for Extraordinary Circumstances which can be targeted to individual properties who apply. This currently specifies that rates can be remitted because of extraordinary circumstances arising from a change to Council's Rating or Rates Remission policies have resulted in unintended consequences for a rating unit. This implies that there needs to have been a change as opposed to a historical inequity. If this was reworded slightly it could then be applied to new as well as historic situations e.g. "Council may remit rates on a rating unit 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the finance business unit to be incorporated where possible.

<p>where it considers it just and equitable to do so because of extraordinary circumstances or arising from a change to Council’s Rating or Rates Remission policies that have resulted in unintended consequences for a rating unit”.</p>	
<p>New Zealand Memorial Museum and Visitor Centre</p> <ul style="list-style-type: none"> Request that Rotorua Lakes Council supports the project to build a Museum and Visitor Centre in Le Quesnoy with a donation equivalent to \$1 per resident of the District, to remember those who gave their lives in the World Wars to give us freedom. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the operations business unit for consideration.
<p>Water Safety</p> <ul style="list-style-type: none"> Recommends that Rotorua Lakes Council continues to recognise preventable drowning in the Bay of Plenty as a critical community issue, which requires a collective response to reduce. RLC recognises that access to safe water-based activities is essential to personal wellbeing as we help the community recover post COVID-19. RLC acknowledges the importance of having a regional water safety strategy in place for the Bay of Plenty and the priority areas for action identified in the Bay of Plenty water safety strategy and considers a long-term contribution for the role of Strategy Manager for the Bay of Plenty water safety strategy and into the drowning prevention priorities identified in the strategy. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refer this request to the Bay of Plenty Regional Council.
<p>Conservation and Biodiversity</p> <ul style="list-style-type: none"> RLC continue support and implementation of He Mahere Taiao mō ngā Wai o Te Arawa - Te Arawa Lakes Environmental Plan. RLC implementation proactive strategies to build relationships and engagement models with tangata whenua, including methods to strengthen Māori representation in Council decision-making relating to conservation and biodiversity. RLC ensures Council’s Long Term Plan incorporates the relevant aspects of the “Proposed national policy statement for indigenous biodiversity” & “Aotearoa NZ Biodiversity Strategy 2020, Te mana o te Taiao”. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the sports, recreation and environment business unit for consideration.

<ul style="list-style-type: none"> • RLC ensures the Department of Conservation remains a partner through the design and implementation phases of the Rotorua Destination Management Plan. • Suggestion that Rotorua Lakes Council considers a sufficient level of funding to support the planning and delivery of local biodiversity programmes. • Expanding the funding available to private landowners who have SNAs on their property and who wish to undertake management of those sites; an appropriate level of expenditure in Council's own parks and reserves budgets where reserves include important biodiversity assets, to support the development of appropriate reserve management plans and delivery programmes (such as pest and weed control) 	
<p>Linton Park Community Centre Funding Request</p> <ul style="list-style-type: none"> • The Linton Park Community Centre leases the land from RLC, has on-going growth, developments, and strategic plans for activity in place. Here is where I ask, for the opportunity to consider and support to redevelop and upgrade our iconic venue. The car-parking is needing an expansion away from the Centre, the public often dump items, drugs and alcohol, rubbish, belongings and hide away. The rubbish and activity here is appalling. We would like to see expansions of the carparking, away from the access to Linton Park Community Centre, our staff are often taking care of issues, moving us away from our core mahi. Currently we fund and finance our own parking lines, judder bars, posts with reflectors, signage, cleaning and maintenance weekly. These costs cannot continue to come from our facility income, we need a more sustainable and viable budget or planning to eliminate our area. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the operations business unit for consideration.
<p>Grants to Community Organisations</p> <ul style="list-style-type: none"> • Council to retain the financial support it provides community organisations via the various grants – Community, Neighbourhood Matching and the Partnership Grants. The CAB urges that the current funding level for grants is retained or increased. 	<ol style="list-style-type: none"> 1) That the committee note the feedback. 2) That the committee refers the feedback to the strategy business unit for consideration.