



**InfraCore**

Essential Contracting Solutions  
He Toki Taukari Whakaea

# **CCO Quarterly Overview**

**FY21 Q2**

**October to December 2020**

# Q4 Highlights

## InfraCore's core purpose as a Social Enterprise

- ✓ In collaboration with MSD – Contract agreed to deliver sustainable work outcomes – agreed in principle
- ✓ MOU signed with The Corrections Department
- ✓ Support offered to local Iwi Trusts and local conservation groups
- ✓ Continued exploration with Council on further opportunities

# Q4 KPI Summary

Strong delivery of the Statement of Intent KPIs continue

- ✓ Financial delivery above budget
- ✓ Operational KPIs green
- ✓ People KPIs, development and performance report as 100%
- ✓ Social enterprise related KPIs report as 100%
- ✓ HSE Engagement green
- ✓ ISO9001 achievement reports as green, submission made for review

# Q4 Business Optimisation Initiatives

InfraCore has an ongoing 'business best practice' optimisation programme

Leveraging off of our data capture and analysis capability, the current Initiatives are underway:

- Analysis of the InfraCore dispatch Centre, including a full business process and operating model review
- Ongoing analysis of Nursery sales trends, volumes, hours of opening and resources utilisation
- Further analysis of tired and costly plant and equipment.
- Exploration of incoming manual workflow from Council, to interface with the InfraCore electronic workflow system
- Further development of a Client facing PowerBi dashboard to provide RLC with real-time self service performance reporting capability

End