

### Organic Waste Comment Analysis

<u>Themes</u>	<u>Comments</u>
User pays – options to opt-in or opt-out	<p><i>For user-pays model:</i></p> <ul style="list-style-type: none"> <li>• In order for people to best utilise the Service, there needs to be different options available to suit people's different preferences.</li> <li>• Many people do not want to pay for a service they will not use. Do not see it as fair to pay for something that is not wanted or not utilised.</li> <li>• In order to encourage/reward people that are already composting and or that do not create food or garden waste, there should be an opt-in or opt-out.</li> </ul> <p><i>Against user-pays model:</i></p> <ul style="list-style-type: none"> <li>• Don't agree with opt-out options as it would be impossible to police. The price needs to be paid by all rate payers.</li> </ul>
High rates and rate increase concerns	<p><i>For increasing rates for the Service:</i></p> <ul style="list-style-type: none"> <li>• Unusually for the council this seems a reasonable rates increase for a service that we should have had years ago</li> </ul> <p><i>Against increasing rates for the Service:</i></p> <ul style="list-style-type: none"> <li>• There is a concern that adopting the proposal would result in increases in rates in the future.</li> <li>• The community are not coping with existing costs so there should be no more additional costs.</li> <li>• We have high rates that are too expensive</li> </ul>
<u>Rural Community</u>	<ul style="list-style-type: none"> <li>• Rural communities need to be excluded from this charge as they would have other methods of dealing with organic waste and it is unlikely that this would be used.</li> <li>• Rural community would appreciate a response from Council as to why rural ratepayers, some of whom have access to kerbside collection currently, are not included in the organic waste solutions proposed by RLC.</li> </ul>

	<ul style="list-style-type: none"> <li>• There are rural access inequities to waste recovery and recycling services in the Rotorua District.</li> <li>• Rural community is concerned about any increased costs to them associated with this Service, as it is not a Service that would be well utilised by them they have other (gardens, chickens, pigs, compost etc.) options for their waste.</li> </ul>
Collection frequency	<ul style="list-style-type: none"> <li>• Smell and rodent issues associated with decomposing waste are a major concern.</li> <li>• Fortnightly collection may see more animals getting into bins and more maggots, flies, smells etc.</li> <li>• Food organics need to be collected weekly. Garden organics, could be done fortnightly. <ul style="list-style-type: none"> <li>○ Consider offering an increase in pick up frequency in summer (weekly) due to having more garden waste and going to a fortnightly pickup in winter.</li> </ul> </li> <li>• If the red bin is amended to fortnightly, there is a risk that people will end up mixing rubbish into the wrong bins and ruining everyone's hard work.</li> </ul>
Option 5 – great initiative needed	<ul style="list-style-type: none"> <li>• There is a definite need for this service.</li> <li>• Option 5 seems best value for money.</li> <li>• This is just one of the many things we could do to be cleaner, greener and reduce our carbon footprint.</li> <li>• Support better access to this for the whole community.</li> </ul>
Support collection of garden Green waste	<ul style="list-style-type: none"> <li>• Many people already compost but would like collection of garden green waste.</li> <li>• Garden Organics would significantly cut down on having a compost pile on the lawn which makes for an unsightly amount of waste.</li> <li>• Garden waste collection a great idea as many people cannot afford to go to the dump and tend to dump near streams and local reserves.</li> </ul>
Amount of bins and size	<ul style="list-style-type: none"> <li>• It needs to be easy - one extra bin, more than that – up to five different bins (option four) - is not efficient, especially for those that have little storage space (blocks of</li> </ul>

	<p>flats/apartments) and there is limited kerbside collection space, especially for the likes of high density areas or cul-de-sacs.</p> <ul style="list-style-type: none"><li>• The bin would need to be big to cope with garden waste.</li></ul>
Other	<ul style="list-style-type: none"><li>• A large number of households have in sink garbage grinders which discharge large amounts of food waste into the Council's waste water Infrastructure. This takes up a lot more of the waste water system space than the house holder pays for in their rates. Suggest that the \$35 extra fee be waived if the house holder does not have a connected in sink garbage grinder connected to Council's wastewater system.</li><li>• Non-organic rubbish should be collected once or twice a year to reduce illegal dumping. Similar to how Auckland allows you to leave non-organic trash on the side of the road once a year, then the Dump trucks come and retrieve it or people go around and will utilise it.</li></ul>