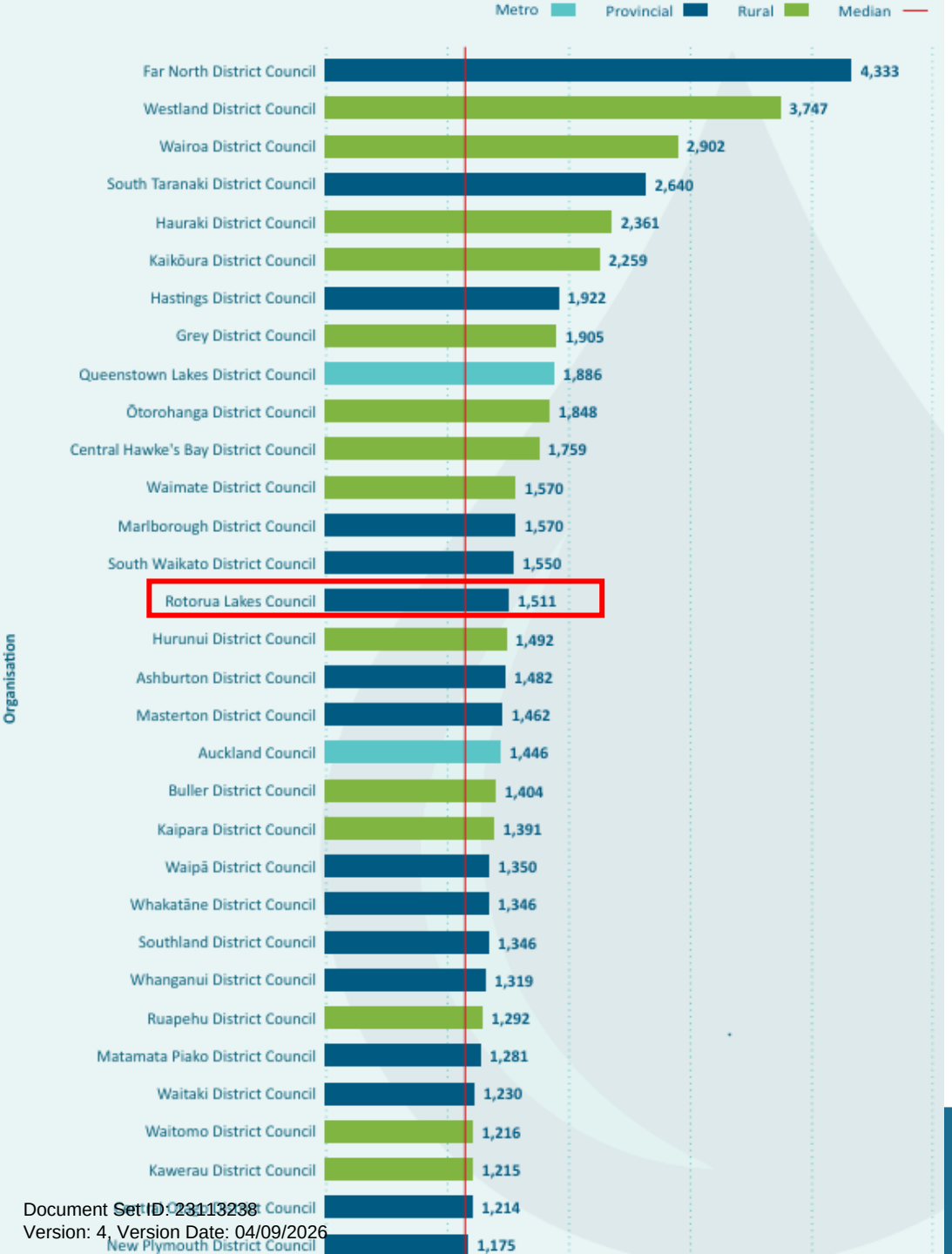
Infrastructure Committee
16 September 2026

Progress Report
June, July, August 2026



ROTORUA
LAKES COUNCIL



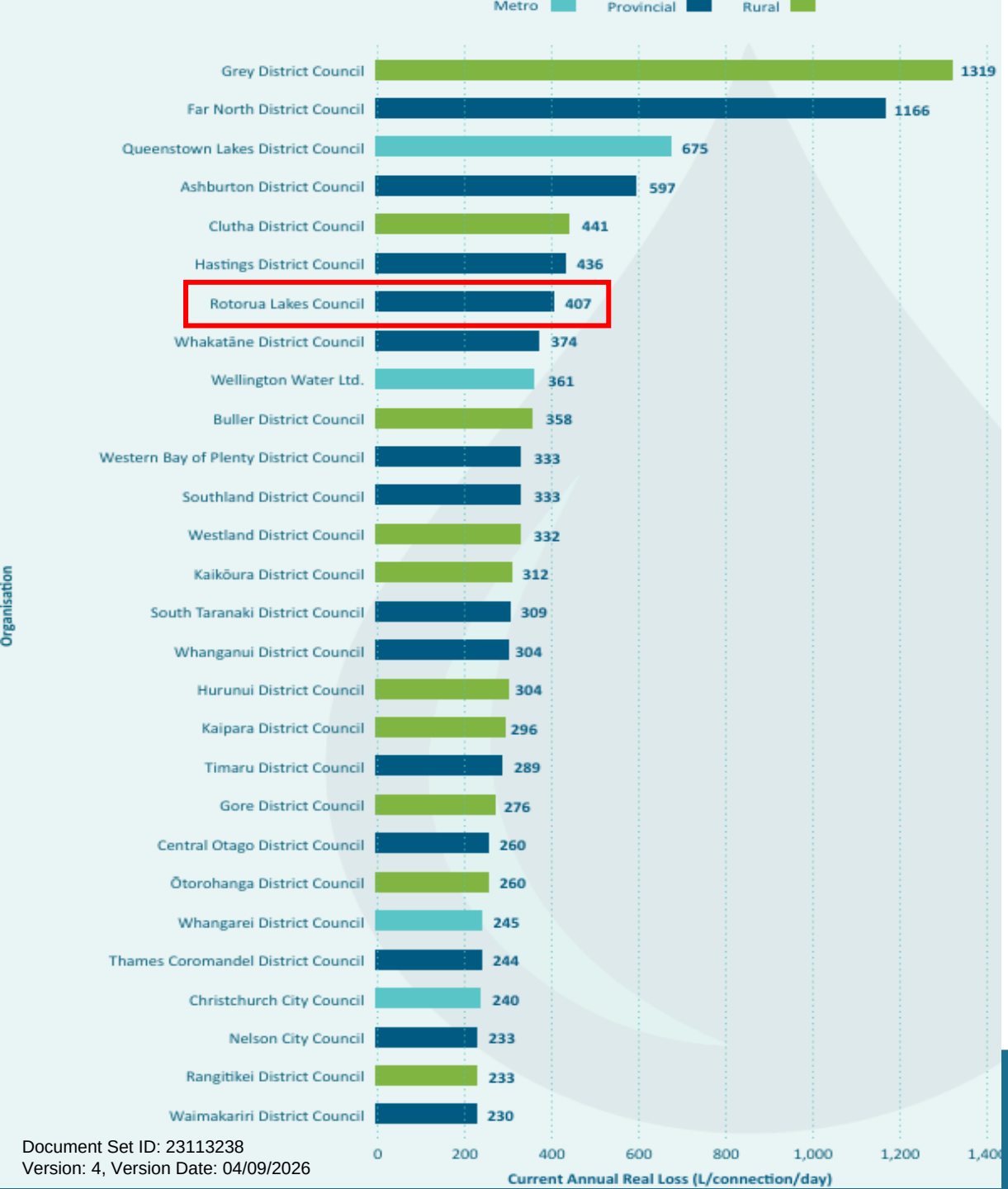
Network Environmental Performance Report 2024/25 - Released by Taumata Arowai July 2026

Water supplied to drinking water network (L/connection/day) per council

- Urban Residential properties not metered
- Includes two farming supplies / higher use
- Historically no water constraints – no sprinkler bans
- Extraction rates within consent limits
- At this point, no reason to restrict water supplies

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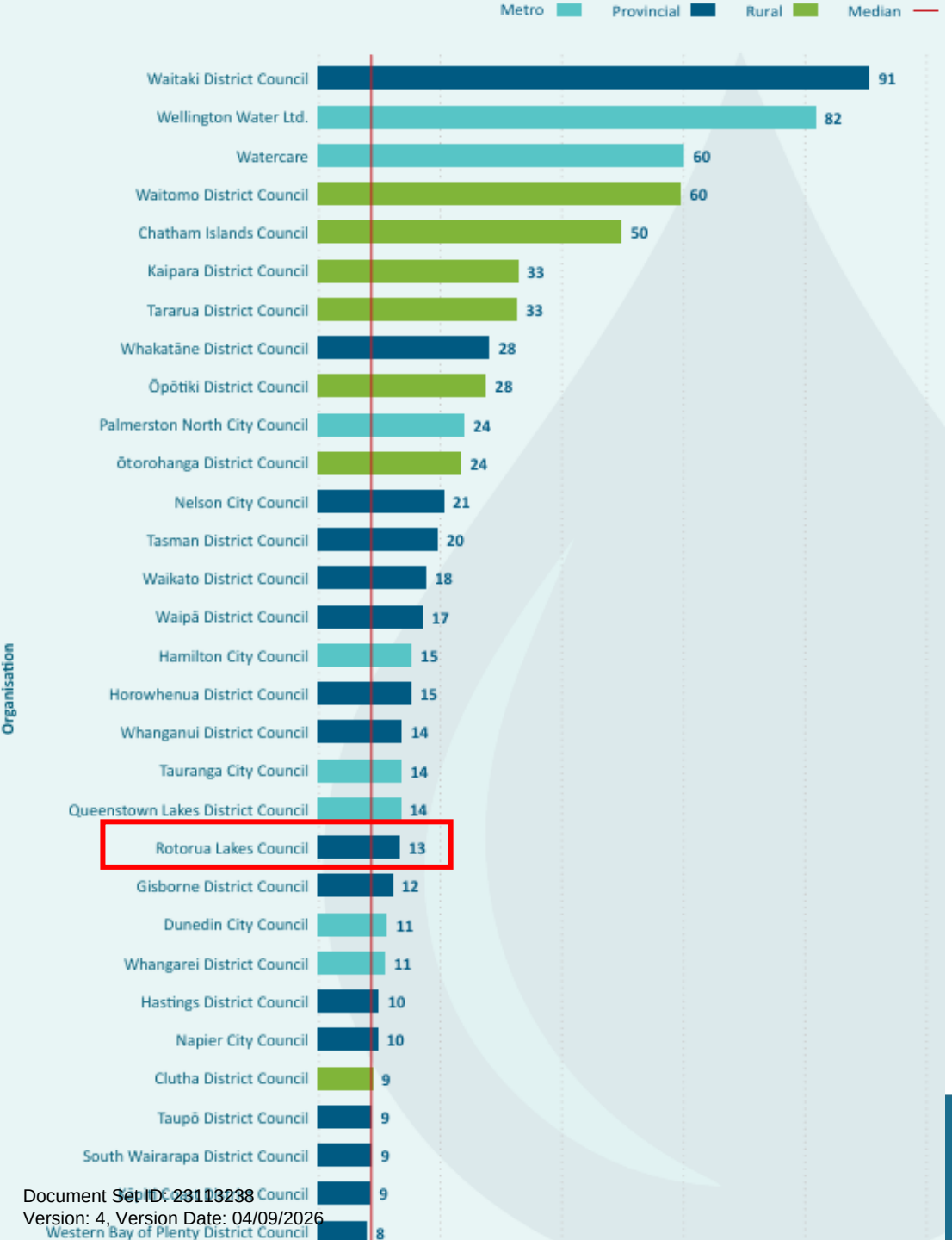


Current Annual Real Loss (L/connection/day) per Council

- Unaccounted not Loss 26%
- Targeted public water main renewal programme
- Reported leaks addressed within KPIs
- Supply areas sectorised to define smaller zones to aid leak detection
- Mean average 15-18%. LEI application for investment.

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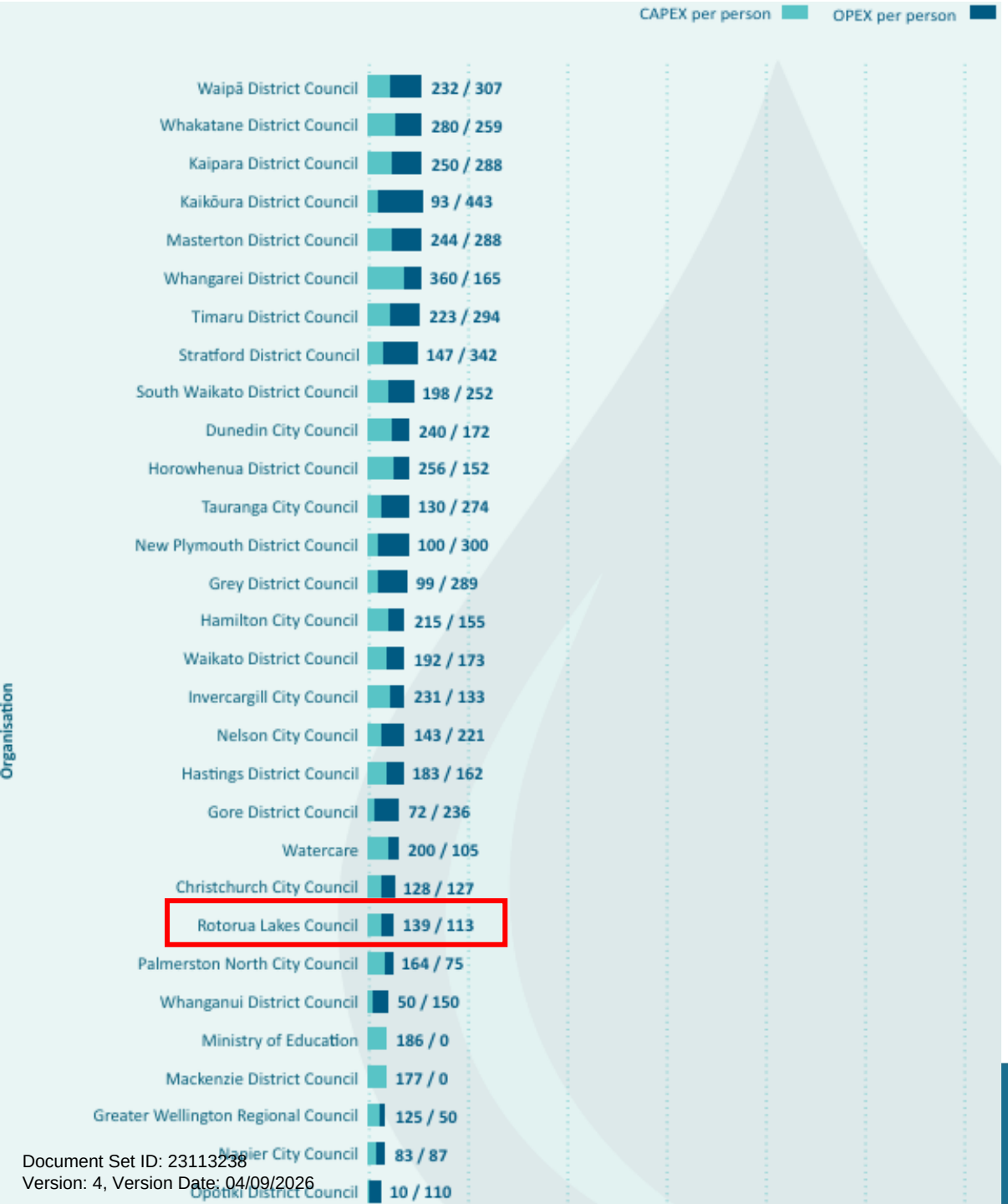


Overflows per 100km of wastewater pipe

- Mainly due to inflow and infiltration, and blockages eg build-up of fat and oil, tree roots, flushing of inappropriate products
- Joint education programme with Trility planned to change behaviour
- Well within KPIs for network
- No national pass/fail rate but consent authorities can impose conditions and require actions to reduce overflow frequency and volume over time

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Drinking Water Capital (CAPEX) and Operational (OPEX) spend per person/year

RLC takes a targeted evidence-based approach to renewals, investing where assets most need it to maximise their useful life.

Investment appropriate to meet network needs and adjusted during IS reviews.

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Water

- 2 x Karamū Tākina water abstraction pumps renewed.
- Pukehangi Rising Main Renewal Contract awarded to Apex Civil.
- Ward Rd and Scott Ave water renewal contract awarded to Goodrick Contractors.
- Ranolf St water main renewal nearing completion.
- Standby generator installed at Ngongotahā water treatment plant and Pukehangi booster pump station.









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Stormwater

- Government Gardens stormwater pipe renewal planned for early 2027.
- Lee Rd drain timber lining complete.
- Tombleson Rd stormwater renewal complete.
- Melrose Ave stormwater drain upgrade nearing completion.





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Wastewater

- Depot St sewer rising main extension contract awarded to GT Civil.
- BoPRC issued Abatement Notice for a broken pipe in Whakarewarewa Forest Land Treatment System.
- Tree fell on sewer pipe bridge over the Utuhina Stream. A temporary repair is in place and Trility is planning permanent repairs.



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CDEM: Capacity & Capability

- Exceeding regional KPI requirements for trained staff for fully operational Emergency Operations Centre (EOC).
- 112 staff and all key positions filled.
- Building capability in Intelligence and Planning functions. Rotorua team playing leadership role in BoP
- Joint training with Police Intelligence team initiated (a first for BoP). Police ops leaders now attending local CDEM training.



ROTORUA LAKES COUNCIL

CDEM: Tier 2 (Regional Exercise)

- Annual Tier 2 (Regional Exercise) planned for Wednesday, 2 September 2026.
- All EOC in the BoP will be activated, EMBoP will have observers in every EOC.
- Scenario will be a Tsunami impacting east coast of BoP.
- Primary role for Rotorua EOC will be providing logistical support to other areas and planning to receive large numbers of evacuated people.
- Opportunity to test new systems and processes developed by Rotorua EOC staff in last year, particularly in respect of Intelligence and Planning functions.

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CDEM: Iwi Engagement and Resilience

- 12-month project funded by National Resilience Fund to increase marae preparedness for emergencies. Programme designed with input from local iwi.
- Includes development of app to provide easy access to resources and assist in networking.
- TPK want to replicate with other iwi.
- Long-term benefit, developing sustainable capability within Te Arawa marae and strengthening marae resilience and capacity of wider CDEM system.



ROTORUA LAKES COUNCIL

CDEM: Community Preparedness

- Ongoing commitment to attending events and presenting to community groups to improve awareness and preparedness.
- Demand for local disaster preparedness booklet remains high. Reaches equivalent of 7% of local households yearly through collection from RLC. Copies also provided to community groups.
- Work continues to increase number of Community Emergency Hubs. Current discussions with reps from seven communities – Kaharoa, Ngongotahā, Rerewhakaaitu, Reporoa, Rotoiti, Rotomā and Rotoehu.





ROTORUA LAKES COUNCIL

Planning

Local Water Done Well: Working Group endorsed final report on Joint CCO investigation in August. Provided to participating Councils for consideration and decision-making.

- Sept RLC Council decision on preferred option for community consultation.
- Waters Working Group being dissolved, having completed its function under the Heads of Agreement.

Property Strategy: Policy & Strategy to Council to adopt Sept to inform LTP.

Infrastructure Strategy/Water Services Strategy/Asset Management Plans: Ready by Nov to inform LTP. Review of strategies, master plans and asset management plans underway.

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Environment

Underway

- Environmental Strategy Review: Aligning with legislative changes and reviewing progress in Y2 of implementation plan. Formal progress reporting scheduled after Y3.
- Trade Waste Discharge Plan: Required under new legislation and being developed with Whakatāne and Opotiki for consultation through LTP. The plan will guide the next Trade Waste Bylaw review.
- Land Treatment System: Assess PFAS and residual organic compound in soils.

Planning

- PFAS and emerging contaminants assessment to inform whether targeted source control or treatment is warranted: Characterise PFAS in our wastewater including contribution from landfill leachate, assess if hospital has significant source of compounds remaining after treatment.

Facilities

Maintenance

- All annual BWOF renewals achieved for the quarter.
- Building faults attended to in the quarter (see table).
- Vaughan Rd Depot decant plan
  - ➢ Assessment of potential sites continues
  - ➢ Contamination, geotechnical assessment and development options to be completed for Vaughan Rd by mid-Sept.

Building Faults Attended				
Property Type	**Jun-26**	**Jul-26**	**Aug-26**	**Total**
Community Halls		3	2	5
Enabling - Community	21	37	33	91
Enabling - Regulatory	11	11	4	26
Heritage	2	4	1	7
Non-enabling Buildings	1	1		2
RLC Admin Buildings	48	40	19	107
Rotorua NZ	31	37	21	89
Toilets blocks open spaces	9	23	5	37
Total	**123**	**156**	**85**	**364**

ROTORUA LAKES COUNCIL

Facilities

Capital Renewals – Civic Centre Roof

- Detailed design complete, application for building consent underway.
- EOI closed Monday, 17 Aug with 3 preferred contractors to be invited to submit through RFT process on Tenderlink.
- On target to award contract late October with a December start.



Facilities

Capital Renewals - EEC & Sportsdrome investigations

- Full investigation into status of the EEC and Sportsdrome ongoing.
- Weathertightness, air quality, fire report, ground scan investigations completed. Mechanical and geotech assessments to be finalised.
- On track to report to Council on target for mid-October.



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Facilities

Capital Renewals – Dog Pound

- Refurbishment food prep, kitchen, storage room and new puppy room complete.
- Engineering drawings for proposed new roof for entire kennel area and stormwater upgrades complete.
- Procurement for payment kiosk, amenities block and new admin building complete.
- Portion of ICT moved in preparation for 3 new buildings and consent application underway.
- RFT on Tenderlink. Aim to award contract early Oct and finish works mid to late Dec.



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Transport

Emergency Works
Ngapouri Rd washout









Road re-opened 24 July

ROTORUA LAKES COUNCIL

Transport

Emergency Works
Mangamingi Rd
washout















Challenging ground conditions made construction difficult

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LAKES COUNCIL

Transport

Planned Projects

- **Emergency Works -** Wāhaio Drive construction planned to start Sept
- **Pavement Rehabilitation** – Neil Rd tender planned for construction Oct
- **Resilience** – Hamurana Rd curve realignment planned for construction Nov

Waste & Climate Change





FOGO Bin Rollout well underway: Progressing well, no unexpected issues to date

- 14,000+ bins delivered by week ending 21 Aug, deliveries continue to mid-Sept followed by mop-up operation
- FOGO collection services begin 1 Oct 2026

SH30 Landfill Investigations: Periodic detailed review of condition and performance of historic closure work. The work includes reviewing landfill capping, surface water infrastructure, leachate and landfill gas infrastructure

15 New litter bins ordered to replace end of life bins

- Five each for Ngongotahā, suburban shops and city

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