Parking – Policy, Bylaw and Inner-City Parking Reviews

Full Submissions Catalogue

Redacted

ROTORUA
LAKES COUNCIL
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Participate Rotorua Lakes Council

Parking changes survey Results

Dec 15, 2025 - Feb 13, 2026

Project: Parking Changes on the Way

Form: Parking changes survey

Tool Type: Form

Activity ID: 327

Exported: 2026-02-26 08:31:18

Exported By: Dayla.Taljaard

Filter By: No filters applied.

Response No: 1

Contribution ID: 16412
Member ID:
Date Submitted: Feb 13, 2026, 03:25 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Lake Okareka

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

My main issue is the (probably now illegal) surcharge on card payment!!! Hopefully this is just the current contractors approach! I have no problem with card use - I do have a problem with the surcharge.
I also look forward to a CLEAR DISPLAY of hourly rates for the car parking. I could then decide if I needed a cheaper longer term option.
Thank you!

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

As noted - remove card surcharge and display hourly rates!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Averil

Q10 **Last Name**

Short Text

Herbert

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 2

Contribution ID: 16411
Member ID:
Date Submitted: Feb 13, 2026, 10:44 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

It doesn't matter what tge people say, cause council will do whatever they want. They don't really care about us

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

T

Q10 **Last Name**

Short Text

T

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 3

Contribution ID: 16410
Member ID:
Date Submitted: Feb 13, 2026, 02:39 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking for inner city workers is grossly inaccessible/ impractical!

Paying$8+ to park for work is expensive, and honestly unfair! Free parking is not readily available.
Moving your car every hour is Possible, but wasteful use of time.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lee

Q10 **Last Name**

Short Text

Wasserfall

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 4

Contribution ID: 16409
Member ID:
Date Submitted: Feb 12, 2026, 09:57 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Prices have gone up a lot since the machines started taking cards. It’s a rip off to pay card fees too. Coins only. Sometimes machines don’t work either. Go back to simple parking meters. Or if you want to revive the cbd make parking free for 1 hour.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kathryn

Q10 **Last Name**

Short Text

Gribble

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 5

Contribution ID: 16407
Member ID:
Date Submitted: Feb 12, 2026, 09:03 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rose

Q10 **Last Name**

Short Text

Le Vaillant

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 6

Contribution ID: 16406
Member ID:
Date Submitted: Feb 12, 2026, 08:17 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

A good time to review options

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Karen

Q10 **Last Name**

Short Text

Belt

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 7

Contribution ID: 16405
Member ID:
Date Submitted: Feb 12, 2026, 04:55 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Joe

Q10 **Last Name**

Short Text

Blog

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 8

Contribution ID: 16404
Member ID:
Date Submitted: Feb 12, 2026, 03:33 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The parking system definitely needs updating. A charge on card transactions is not good. Taking away cash payment choice is not helpful.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Anne

Q10 **Last Name**

Short Text

Kohi

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 9

Contribution ID: 16403
Member ID:
Date Submitted: Feb 12, 2026, 02:25 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

There should be some type of 2 hours free then small fee.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kay

Q10 **Last Name**

Short Text

Ashby

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 10

Contribution ID: 16402
Member ID:
Date Submitted: Feb 12, 2026, 12:52 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Often the meters don't work and the app isn't easy (easy to pay and realise you have paid for the wrong area, I know people who's banks have marked the app as fraud and their cards get deactivated), just make parking free as long as no one is parking over 24hrs and have people go back to the city centre for shopping etc, the mall and kmart is mostly always in use as it's free parking and you don't have to deal with paying especially with limited money atm (also card fees are dumb on top of paying for the time). Need to keep coin machines as people do still use and carry coins

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Chloe

Q10 **Last Name**

Short Text

Harrison

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 11

Contribution ID: 16401
Member ID:
Date Submitted: Feb 12, 2026, 10:04 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I am a 52 year old Male abd have lived and worked all over Aotearoa New Zealand for over 30 years, parking is always sn isdue but mostly when councils source companys like Wilsons and ipark whom are there solely for revenue gsthering and safly the law is on their side, just like the ird we "the public/consumer are guilty until proven innocent. I am a firm believer in a fair and easy to use osrking system, definetly coins as that is all I use unless Im forced (not happy) to use and pay for tap n pay....very unfair. Please retain coin meters.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

You say the amount of coins being used is 10 or so percent, but of course its going to be low when they arent available or are not working. Thats the ssme crap sirlines say when they cut out regions for glights....no demand, well if its too expensive of coyrse were not gonna use them, if theres stuff all coin parking meters of vourse the turnover wont be there.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Ramon

Q10 **Last Name**

Short Text

Sanders

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 12

Contribution ID: 16400
Member ID:
Date Submitted: Feb 12, 2026, 08:30 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Coins need 2 be accepted and the machines should be maintained most of the time they are broken

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The machines are broken most of the time so people can't put coins in and why charge 4 using a card

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Al

Q10 **Last Name**

Short Text

Mccarty

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 13

Contribution ID: 16399
Member ID:
Date Submitted: Feb 12, 2026, 08:01 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Current technology used is erratic—machine may not work and if you phone the number given you are just advised to go to another machine. As an elderly person with mobility problems this is difficult

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I don’t always carry a credit card but always have eftpos card .

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Pat

Q10 **Last Name**

Short Text

Beamish-White

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 14

Contribution ID: 16398
Member ID:
Date Submitted: Feb 12, 2026, 07:58 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Keep coins

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Linda

Q10 **Last Name**

Short Text

Hayward

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 15

Contribution ID: 16397
Member ID:
Date Submitted: Feb 12, 2026, 07:17 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I think there needs to be a change that allow 1 hour of free parking in the cbd to encourage people to come. I tend to avoid the cbd if possible for parking cost reasons.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Phill

Q10 **Last Name**

Short Text

Rivers

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 16

Contribution ID: 16396
Member ID:
Date Submitted: Feb 12, 2026, 05:48 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

We need meters that's work, they are always broken and you have to walk miles to find a working one, and the need to take coins.
I avoid town at the moment consent tickets and the roads are bad

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep coins, not everyone wants apps or have a debit card.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Nikki

Q10 **Last Name**

Short Text

Sigley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 17

Contribution ID: 16395
Member ID:
Date Submitted: Feb 12, 2026, 12:46 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Only remove coin machines if other means are reliable and do not have surcharges.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Andrew

Q10 **Last Name**

Short Text

McKenzie

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 18

Contribution ID: 16394
Member ID:
Date Submitted: Feb 11, 2026, 11:10 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I don't always carry a debit or credit card and don't enjoy having to pay extra to use a card. I always have coins but can hardly find any and a machine that is working. Makes me not wanna come to town.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Angela

Q10 **Last Name**

Short Text

RELF

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 19

Contribution ID: 16393
Member ID:
Date Submitted: Feb 11, 2026, 09:51 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Stop charging a fee when paying electronically

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Todd

Q10 **Last Name**

Short Text

Campbell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 20

Contribution ID: 16392
Member ID:
Date Submitted: Feb 11, 2026, 08:43 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I live in the inner-city
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I Support higher use of user friendly technology,

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Walter

Q10 **Last Name**

Short Text

Tangohau

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 21

Contribution ID: 16391
Member ID:
Date Submitted: Feb 11, 2026, 07:21 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: I meet with clients

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Wendy

Q10 **Last Name**

Short Text

Holden

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 22

Contribution ID: 16390
Member ID:
Date Submitted: Feb 11, 2026, 06:39 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Hayley

Q10 **Last Name**

Short Text

Coultas

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 23

Contribution ID: 16389
Member ID:
Date Submitted: Feb 11, 2026, 03:57 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree our options need to be updated. Current system is frustrating, and provider faceless, and unwilling to engage when there is a dispute, this is not the Rotorua way and we can do better. Need to maintain free worker parking on outskirts of CBD, need to look after the workers because our CBD is not exciting, or thriving, it's the locals that lift the spirit of our town. Would love an app for payment, machines often not working, and do not appreciate the .50 cent processing fee, significant overcharge if only parking for a short time, hence prefer using coins for short stays.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

We cannot alienate our elderly, and I prefer to use coins for short stay parking as using my card I am charged .50 cents for fees, that's a significant overcharge for using my card on a $2 - $4 purchase. Not okay, the recommended charge for the use of payWave in shops is 1.5% or less, not 50%, we are being scammed

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lisa

Q10 **Last Name**

Short Text

O'Connell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 24

Contribution ID: 16388
Member ID:
Date Submitted: Feb 11, 2026, 02:38 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jo

Q10 **Last Name**

Short Text

Thompson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 25

Contribution ID: 16387
Member ID:
Date Submitted: Feb 11, 2026, 02:29 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Most of the elderly community do not have mobiles. Are probably the 10% using coins.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rhys

Q10 **Last Name**

Short Text

Arama

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 26

Contribution ID: 16386
Member ID:
Date Submitted: Feb 11, 2026, 11:40 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I live in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Keep the layout as it is now.
Extending the layout will make things harder for big whanau/single parent whanau when there are events in the proposed area. Sports event, market events. It'll also result in less spend during those events

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

kaumatua is likely make up that 10% so best keep it for them as they can't work cashless most of the time.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Anipātene

Q10 **Last Name**

Short Text

McDonald

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 27

Contribution ID: 16385
Member ID:
Date Submitted: Feb 11, 2026, 09:52 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I don't believe that the information provided has fully outlined the impacts to be able to agree to the changes. If there are to be changes to the Free parking areas in the CDB e.g. Haupapa St and Queens drive then this should be disclosed. As should information on parking permits and costs. I can see the removal of free parking areas around Haupapa St/Queens Drive potentially causing issues and pushing drivers to use EEC parking spaces instead, which would surely be a negative outcome. This would become like the Kuirau park carpark during the week, which appears to be filled with vehicles from nearby offices rather than park visitors - again, this is surely driving undesired outcome. If all CBD workers are expected to park in the car park building - How many spaces are available vs how many free parking area spaces are being removed for CBD workers. Are bus services increasing in frequency and routes to provide additional support to CBD workers or community members to be able to access the CBD without a vehicle? Overall, there is a lack of detail on the impact of this change.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The main issue is generally the fact that the machines are not always operational. The app is OK when it works but may not be suitable for all users.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Trent

Q10 **Last Name**

Short Text

Lewis

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 28

Contribution ID: 16384
Member ID:
Date Submitted: Feb 10, 2026, 10:34 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Cash is essential. I never use cards for payments.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Marcus

Q10 **Last Name**

Short Text

Philpott

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 29

Contribution ID: 16383
Member ID:
Date Submitted: Feb 10, 2026, 09:16 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Only once the proposal is ready we can vote on them, but welcome a proposal as the current state is terrible

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep most of parks free

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Viviane

Q10 **Last Name**

Short Text

Woolford

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 30

Contribution ID: 16382
Member ID: 2420
Date Submitted: Feb 10, 2026, 07:48 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Brett

Q10 **Last Name**

Short Text

Jeffery

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 31

Contribution ID: 16381
Member ID:
Date Submitted: Feb 10, 2026, 05:37 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I run a business in the inner-city
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Council need to review parking enforcement overall before fiddling with grammar. Adopt the Taupo model what a fantastic place to shop. Council destroyed the central city business with cycle ways and metering parking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Stop charging for parking.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

MD

Q10 **Last Name**

Short Text

Wilkinson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 32

Contribution ID: 16372
Member ID:
Date Submitted: Feb 10, 2026, 12:14 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I believe that Rotorua Council should adopt Taupo's parking policy. Free parking in the city with time limits - ie remove fees based parking

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Deborah

Q10 **Last Name**

Short Text

Haley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 33

Contribution ID: 16371
Member ID:
Date Submitted: Feb 10, 2026, 12:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep coin machines unless terminals accept swipe eftpos. I have paywave turned off on my cards because of security (had abuse of paywave on lost cards and took ages to get $$ back from bank). Paywave and insert-card-cc transactions also attract high fees, 50% of the actual short term park fee, so make machines eftpos capable if coins need to go.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Andi

Q10 **Last Name**

Short Text

Uhl

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 34

Contribution ID: 16370
Member ID:
Date Submitted: Feb 10, 2026, 10:38 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

We need more longer term pay options near office buildings. Working people can’t shift their car to accomodate the short timeframes of 180 mins. I don’t park everyday because I mostly walk but I need the option occasionally to park longer than 180 mins in Pukuatua st and which I would be prepared to pay for.
No more coins

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Debbie

Q10 **Last Name**

Short Text

Holmes

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 35

Contribution ID: 16369
Member ID:
Date Submitted: Feb 10, 2026, 10:02 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

inner city parking of 60 minutes should be free to encourage more people to go into the city centre and shop/eat/visit/etc. machines should still accept coins - it's a bit unfair that the card fee is $0.50 regardless of the time required. And a fee for a text message is crazy - this should be free

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Often the coin machines aren't working - this needs to be remedied and keep the coin option. Not everyone has cards (think of our elderly clientele who don't necessarily have cards/phones or those who don't wish to have an app - especially when the odd washup happens and people are charged for previous parking that they weren't expecting and had no prior warning about). Fees put me off using my card. App puts me off having it due to needing so much extra information - why does it want to know my drivers licence number? This is unnecessary information held by a third party

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Cushla

Q10 **Last Name**

Short Text

Hossack

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 36

Contribution ID: 16368
Member ID:
Date Submitted: Feb 10, 2026, 09:50 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

There is not adequate importance or allowance made for Free parking for city workers/ longer term parking on the CBD fringe.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Richard

Q10 **Last Name**

Short Text

Parker

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 37

Contribution ID: 16367
Member ID:
Date Submitted: Feb 09, 2026, 07:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: My partner works in the city centre

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I am concerned that there is insufficient all day parking for workers. I understand that the parking building is under utilized but it is a long distance for workers towards the lake. In winter (and actually summer as well) it is unsafe for women to walk through the city after the shops have shut. There is still a big homeless problem in Rotorua and my partner feels unsafe walking, potentially in the dark to her vehicle. Our household had struggled financially in recent years with the cost of food, pertol and power and having additional costs of weekly parking would break us. I feel the council is wasted money on unnecessary change. And who paid for the cricket pitch in Murray Linton Park? I hope it wasn't the rate payers

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

As per previous statement- please don't take away any of the all day free parks

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Bill

Q10 **Last Name**

Short Text

Hamilton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 38

Contribution ID: 16366
Member ID:
Date Submitted: Feb 09, 2026, 05:50 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: i live in Tokoroa

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Because it be a lot safer for disablities and the elderly they can pay by eptopos or online through internet banking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

no

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sheree

Q10 **Last Name**

Short Text

Putt

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 39

Contribution ID: 16365
Member ID:
Date Submitted: Feb 09, 2026, 03:20 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I hate hate hate hate hate having to find a meter and pay. It is so time consuming, you hopefully do it right and hopefully it works ok. It is such a hassle and hindrance, when all you want to do is pop into a shop and support local. Most people will struggle to see, then to understand how to do it correctly, then might not have a card on them. Do the machines take cash. And then hopefully they have done it right or they will get fined. Its just really a pain. Charge me any where, on my rates invoice or where ever. But personally please make my life easier and not more at risk for breaking laws and getting fines. Businesses' just want people to be able to park where they can gain easy access to them.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I think if you are requesting payment you need to allow for coins. Is it not a human right to be able to use money? You have to give payment options. I am all for cutting costs. So how much does it cost the council to run the parking. Where does the money go that is collected? Can't we just get rid of it and pay for the upkeep of the parking another way.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Carmen

Q10 **Last Name**

Short Text

Nish

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 40

Contribution ID: 16364
Member ID:
Date Submitted: Feb 09, 2026, 09:49 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Bill

Q10 **Last Name**

Short Text

Trembath

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 41

Contribution ID: 16363
Member ID:
Date Submitted: Feb 08, 2026, 05:17 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The currant system isn't user friendly and stops me from spending anymore time in the cbd then I absolutly have to

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

How else can I pay. I don't have a credit card or the app. The app cost is extra fee on top of the parking fee

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Shirley

Q10 **Last Name**

Short Text

Hallam

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 42

Contribution ID: 16362
Member ID:
Date Submitted: Feb 08, 2026, 04:01 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Or if you remove the coin machines then also remove the additional cost of using electronic money!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Luke

Q10 **Last Name**

Short Text

Ashley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 43

Contribution ID: 16361
Member ID:
Date Submitted: Feb 08, 2026, 01:56 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Without coin payment provision (which work) I would not be able to park for long in the CBD because I do not have any other form of payment I can use.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Pennie

Q10 **Last Name**

Short Text

Skinner

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 44

Contribution ID: 16360
Member ID:
Date Submitted: Feb 08, 2026, 12:51 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Paul

Q10 **Last Name**

Short Text

Richardson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 45

Contribution ID: 16359
Member ID:
Date Submitted: Feb 08, 2026, 07:29 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I'd like free parking for 1 hour everywhere, then pay after that. Pay on an app so it's easy to extend parking times.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Bridget

Q10 **Last Name**

Short Text

Makan

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 46

Contribution ID: 16358
Member ID: 2415
Date Submitted: Feb 08, 2026, 06:48 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Not all people including elderly have access to phones.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Di

Q10 **Last Name**

Short Text

Hayward

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 47

Contribution ID: 16357
Member ID:
Date Submitted: Feb 07, 2026, 09:57 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Needs to happen.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

A surprising number of people use coin payment or avoid paid parking, especially older citizens.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Alison

Q10 **Last Name**

Short Text

Painter

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 48

Contribution ID: 16356
Member ID:
Date Submitted: Feb 07, 2026, 09:33 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current app often fails. Pay my parknon wellington and hamilton never fails. I would also support 1 hr free parking in the cbd..it would make it more appealing to gonin for coffee and shopping

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

App is so much quicker and easier when reloable

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Lara

Q10 **Last Name**

Short Text

Wild

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 49

Contribution ID: 16355
Member ID:
Date Submitted: Feb 07, 2026, 05:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Adele

Q10 **Last Name**

Short Text

Moree

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 50

Contribution ID: 16354
Member ID:
Date Submitted: Feb 07, 2026, 04:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Have no extra charges if you use a card.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Cate

Q10 **Last Name**

Short Text

Frey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 51

Contribution ID: 16353
Member ID:
Date Submitted: Feb 07, 2026, 09:50 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

more costs to restepayer

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

should of keot old meters the whole CBD is shit , dhould be able ti psy cssh everywhere

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Brenda

Q10 **Last Name**

Short Text

Green

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 52

Contribution ID: 16352
Member ID:
Date Submitted: Feb 07, 2026, 09:29 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system is expensive, unreliable and does lacks common sense

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

There is a extra cost for users for electronic transactions and email of receipts. Why is the so if coins cost more. If you want people to like new tech then the cost to users must be the same.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Steve

Q10 **Last Name**

Short Text

Webb

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 53

Contribution ID: 16351
Member ID:
Date Submitted: Feb 07, 2026, 09:07 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Isherveer

Q10 **Last Name**

Short Text

Bhullar

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 54

Contribution ID: 16350
Member ID:
Date Submitted: Feb 06, 2026, 06:13 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Make parking accessible for those of us who work in the city.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The current parking app is often off line so keeping the coin option is important unless you have a much better online app.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Lynne

Q10 **Last Name**

Short Text

Reardon

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 55

Contribution ID: 16349
Member ID:
Date Submitted: Feb 06, 2026, 02:39 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Susan

Q10 **Last Name**

Short Text

Caudwell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 56

Contribution ID: 16348
Member ID:
Date Submitted: Feb 06, 2026, 07:41 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The changes will avoid unwarranted stress I believe a lot of people suffer when parking or looking for somewhere to park especially the senior citizens.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Not everyone carries coins anymore
Eft-pos is the future moving

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Joletta

Q10 **Last Name**

Short Text

Wijohn

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 57

Contribution ID: 16347
Member ID:
Date Submitted: Feb 05, 2026, 10:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Metered parking is ridiculous since free parking is available at the mall. Does the council ever wonder why so many shops are empty in the CBD. Parking in the city pay areas causes anxiety , will my meter money, parking allowance time run out before I’m able to return to my car. Doesn’t attract tourists.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Yes you still want people to pay when it’s costing to have the meters in the first place

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Pauline

Q10 **Last Name**

Short Text

Kean

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 58

Contribution ID: 16346
Member ID:
Date Submitted: Feb 05, 2026, 08:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

More 60 minute/ 30 minute free parking spaces please

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Angela

Q10 **Last Name**

Short Text

Quaife

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 59

Contribution ID: 16345
Member ID:
Date Submitted: Feb 05, 2026, 01:07 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I cannot find enough information to agree or disagree - need more clarity around parking fees please

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Merrily

Q10 **Last Name**

Short Text

Harris

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 60

Contribution ID: 16344
Member ID:
Date Submitted: Feb 05, 2026, 10:34 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Huhana

Q10 **Last Name**

Short Text

Pene

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 61

Contribution ID: 16342
Member ID:
Date Submitted: Feb 04, 2026, 07:54 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

THe current system is faulty with parking meter machines always faulty also the parking app is not easy to use

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Rather than small card only
Coins are handy for small amounts

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Bruce

Q10 **Last Name**

Short Text

Smith

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 62

Contribution ID: 16341
Member ID:
Date Submitted: Feb 04, 2026, 06:49 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Don

Q10 **Last Name**

Short Text

Angus

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 63

Contribution ID: 16340
Member ID:
Date Submitted: Feb 04, 2026, 03:49 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I find the current parking layout very hard to reverse out of safely.
A simpler payment system would be welcome too - perhaps, just much easier to understand when in a hurry.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Again, I'd like to be able to work out how to pay with say, a debit card, within a very short period of time and preferably, without having to put on close-range glasses.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Peter

Q10 **Last Name**

Short Text

Storey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 64

Contribution ID: 16339
Member ID:
Date Submitted: Feb 04, 2026, 03:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Easier to use the better

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I prefer to use coins than using my card I'm in the over 60s it's just easier

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Colleen

Q10 **Last Name**

Short Text

Cave

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 65

Contribution ID: 16337
Member ID:
Date Submitted: Feb 04, 2026, 01:49 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Benjamin

Q10 **Last Name**

Short Text

Buckingham

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 66

Contribution ID: 16336
Member ID:
Date Submitted: Feb 04, 2026, 01:48 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking should belikea lot of cities such as hamilton. First 60 mons free and fees for extra time. It should be the same cbd wide no exceptions and meters need to be no more than 6 cars away

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Don

Q10 **Last Name**

Short Text

Grigg

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 67

Contribution ID: 16335
Member ID:
Date Submitted: Feb 04, 2026, 01:35 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Appointments; Hearing, Sight, Blood Test etc, mostly medical

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

We need more 'parking boxes' between vehicles. I can get a park outside Specsavers and need to walk at least 20 metres distance to pay for parking, then walk back again. A walk is good, but it just seems ridiculous to have to walk so far in the oposite direction to where I need to be.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lynn

Q10 **Last Name**

Short Text

Benfell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 68

Contribution ID: 16334
Member ID:
Date Submitted: Feb 04, 2026, 12:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Tak

Q10 **Last Name**

Short Text

Tothill

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 69

Contribution ID: 16333
Member ID:
Date Submitted: Feb 04, 2026, 12:37 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I have heard that some have had issues using the card payment system over the past 12-18 months, so if this is being reviewed in favour of an easier system, that's good. Permit options for inner-city workers or residents also sounds positive.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I support the council's efforts to review the costs associated with coin-operated machines. However, I think that it's important to maintain some coin-operated machines, especially for older people who might not be as comfortable using cards or other technology to pay. Sometimes a card or technology might not be working for some reason, but a coin option could provide an alternative payment option in cases when this occurs. Rotorua locals who budget weekly, fortnightly, or monthly using cash (as a way of trying to keep intense scrutiny on their spending habits) might prefer to use coins instead of card. Some tourists might not have an appropriate card, but they might have access to some NZ coins during their stay in Rotorua.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Wynne

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 70

Contribution ID: 16332
Member ID:
Date Submitted: Feb 04, 2026, 10:47 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree that the layout and fees need to be reviewed and we need to make it easier for people to pay. It would be essential to seek feedback on the layout and fee proposals.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Julianne

Q10 **Last Name**

Short Text

Wilkinson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 71

Contribution ID: 16331
Member ID:
Date Submitted: Feb 04, 2026, 08:33 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Wesley

Q10 **Last Name**

Short Text

Larey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 72

Contribution ID: 16330
Member ID:
Date Submitted: Feb 04, 2026, 07:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Going completely cashless is going to stop affected residents/visitors from shopping in the inner city, especially the elderly and less technology savvy people. This will then reduce spending in inner city businesses which is not good for the local economy.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Jan

Q10 **Last Name**

Short Text

Lewis

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 73

Contribution ID: 16327
Member ID:
Date Submitted: Feb 03, 2026, 02:42 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Ann

Q10 **Last Name**

Short Text

Lemon

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 74

Contribution ID: 16325
Member ID: 2411
Date Submitted: Feb 03, 2026, 12:27 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Having the ability to purchase say a months worth of parking in an area, zone or all at a discount would be nice.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

For the sake of inclusion. Amongst the other reasons removing physical payment methods disadvantages tourists or people with no access to technology. We take those as staples when in reality they are a privilege

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Jesse

Q10 **Last Name**

Short Text

Evans

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 75

Contribution ID: 16324
Member ID:
Date Submitted: Feb 03, 2026, 09:07 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I agree the central city needs invigorating, but I don't think the parking is the problem. I think it is the empty shops/buildings. I think charging for parking discourages customers from coming into the city center when they can park for free elsewhere (malls). We are in a recession and everyone is finding it hard. There is very little free/or affordable all day parking for workers and taking away more of these parks (using your 100% full we should charge more model) will make it even more difficult for workers who mostly won't have had pay increases to match inflation. The city already lacks appropriate buildings as I know many firms would happily move to new locations if there was a better option. This is not really something the council can fix but no doubt business owners are looking at options and listening to their staff as they also try to work through and out of a recession.
I think the council should spend money on better more important options.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Manaakitanga - please think of our visitors and our elderly. The machines can be difficult to use anyway.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Gretchen

Q10 **Last Name**

Short Text

Gee

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 76

Contribution ID: 16323
Member ID:
Date Submitted: Feb 03, 2026, 06:52 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I run a business in the inner-city
I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Edhouse

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 77

Contribution ID: 16322
Member ID:
Date Submitted: Feb 02, 2026, 10:55 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

If newer technology can reduce the charges for parking then more people will park in the city and keep business alive.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Where there are current coin operated machines remove them for free parking, providing more spacefor people to park and bring foot traffic back to the CBD

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Alison

Q10 **Last Name**

Short Text

Dacre

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 78

Contribution ID: 16321
Member ID:
Date Submitted: Feb 02, 2026, 09:10 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Dallas

Q10 **Last Name**

Short Text

Te Aonui

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 79

Contribution ID: 16320
Member ID:
Date Submitted: Feb 02, 2026, 07:16 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Even though I use the app, having coins metre available is still necessary for some. As long as you have it well advertised where they are.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Hils

Q10 **Last Name**

Short Text

Williams

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 80

Contribution ID: 16319
Member ID:
Date Submitted: Feb 02, 2026, 05:07 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

jay

Q10 **Last Name**

Short Text

k

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 81

Contribution ID: 16318
Member ID:
Date Submitted: Feb 02, 2026, 04:30 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Current parking meters are often faulty . When contacted the provider does not believe they are faulty. Sometimes all meters are faulty in a parking area or street. Often fines are issued as a result of faulty meters

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coins give an option when meters will not work with cards

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Gill

Q10 **Last Name**

Short Text

Brocas

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 82

Contribution ID: 16317
Member ID:
Date Submitted: Feb 01, 2026, 06:22 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Aimee

Q10 **Last Name**

Short Text

Morris

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 83

Contribution ID: 16316
Member ID:
Date Submitted: Feb 01, 2026, 01:26 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Cecilia

Q10 **Last Name**

Short Text

Hauraro

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 84

Contribution ID: 16315
Member ID:
Date Submitted: Jan 31, 2026, 09:02 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Extra charges should not apply if the meters only take cards

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Not enough choices here all meters should accept cards and coins

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Phillippa

Q10 **Last Name**

Short Text

Waters

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 85

Contribution ID: 16314
Member ID:
Date Submitted: Jan 31, 2026, 08:58 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

There needs to be a system that everyone pays but dependant on the amount of time spent in the inner city area. If they are there for a longer period of time, that's great they hopefully are spending so discount it. If they are just popping in to pick something up less than 15 mins then have a one charge ie: .50c but if they are still there after 15mins then they are ticketed Or run it Like the tolls expressway which allows people to pay in advance "top up" which is directly taken from your bank acct.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

There is a generation of older people who still go to the city. Using coins to pay rather than an atm is easier for them. It's tooo confusing for them and holds up people behind them wanting to use the machine.
There's not much council do for the elderly, at least leave this for them.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Angela

Q10 **Last Name**

Short Text

Payne

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 86

Contribution ID: 16313
Member ID:
Date Submitted: Jan 31, 2026, 12:55 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking machines are confusing and can sometimes not be working. Also you need an ap to use them which is inconvenient

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Other options require the use of an ap. If you don't regularly use parking, especially tourists or visitors then they won't have the ap.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Damon

Q10 **Last Name**

Short Text

Skellams

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 87

Contribution ID: 16312
Member ID:
Date Submitted: Jan 31, 2026, 08:02 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Please please can inner city workers have some kind of full week payment option. With kids at 3 different schools I MUST drive my own vehicle to work. By the time I get there after drop off, there are no free parks and I must pay each day to get a park close enough to be able to make it to work on time. The cost is crippling! Because of it, we have no money to do activities on weekends and often times we are left with not enough money for simple things.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Please please can inner city workers have some kind of full week payment option. With kids at 3 different schools I MUST drive my own vehicle to work. By the time I get there after drop off, there are no free parks and I must pay each day to get a park close enough to be able to make it to work on time. The cost is crippling! Because of it, we have no money to do activities on weekends and often times we are left with not enough money for simple things.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Casey

Q10 **Last Name**

Short Text

Hughes

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 88

Contribution ID: 16311
Member ID:
Date Submitted: Jan 31, 2026, 07:30 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Nelson NZ has the best parking system in NZ. Use that. No zones. Includes on street parking as well as parking lots. One hour free and you can move from area to area without paying more.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

What percentage of parking goes to council and what percentage to outside operating system currently should be widely known.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Anne

Q10 **Last Name**

Short Text

Beets

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 89

Contribution ID: 16310
Member ID:
Date Submitted: Jan 31, 2026, 04:08 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Tracy

Q10 **Last Name**

Short Text

Mather

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 90

Contribution ID: 16309
Member ID:
Date Submitted: Jan 30, 2026, 02:44 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The pay system now quite often does not work. Having to then ring and explain the machines arent working and if you are in a hurry can be an issue. Simplifying rgis could help

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Sometimes I dont have my card. Being able to use coins is a bonus

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Donna

Q10 **Last Name**

Short Text

Martin

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 91

Contribution ID: 16308
Member ID:
Date Submitted: Jan 30, 2026, 01:47 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I think this still needs to be an option for people who use cash

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Scott

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 92

Contribution ID: 16307
Member ID:
Date Submitted: Jan 30, 2026, 10:15 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Affordable weekly parking options for inner-city workers would be a significant improvement. Many employees work full days, five days a week, and daily parking fees quickly become unaffordable as free parking becomes harder to find.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

While removing coin payments may seem efficient, it risks excluding some users and creates problems when apps or machines fail. A reduced-coin, rather than zero-coin, approach would be more inclusive. Improving signage and using clearer colour-coding on parking machines to indicate card-only or coin-and-card options would also make payment methods easier to spot at a glance.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Justeen

Q10 **Last Name**

Short Text

Perfect

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 93

Contribution ID: 16306
Member ID:
Date Submitted: Jan 30, 2026, 07:17 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mohit

Q10 **Last Name**

Short Text

Sharma

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 94

Contribution ID: 16305
Member ID:
Date Submitted: Jan 30, 2026, 02:07 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Any changes will be an extra cost to clients.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Ken

Q10 **Last Name**

Short Text

Dell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 95

Contribution ID: 16304
Member ID:
Date Submitted: Jan 30, 2026, 12:54 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

The proposal states that a hierarchy will be implemented with visitors and shoppers ranking higher than workers. It is extremely difficult to find parking as a worker, especially with the obvious safety issues. The proposal does not appear to consider that workers contribute massively to the local economy and should not be seen as a detractor of the CBD. Furthermore, the district plan does not allow for offices outside of the city centre - so it seems that Council doesn't want workers in the cbd, but doesn't want them out of the cbd either. This proposal does not improve the existing poor situation for workers at all.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kayley

Q10 **Last Name**

Short Text

Simmonds

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 96

Contribution ID: 16303
Member ID:
Date Submitted: Jan 29, 2026, 10:23 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Coinless machines would work as long as there is no transaction fee imposed if using contactless payment

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I use the coin option as I don’t want to pay the transaction fee when you use contactless payment.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Yes

Q10 **Last Name**

Short Text

Chris

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 97

Contribution ID: 16302
Member ID:
Date Submitted: Jan 29, 2026, 07:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I can explain why I do not want the parking map extended to include the aquatic centre, but have not been given an opportunity to do so.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Do not extend the policy are to include the aquatic centre. This smacks of a potential money grab

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

David

Q10 **Last Name**

Short Text

Spear

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 98

Contribution ID: 16292
Member ID:
Date Submitted: Jan 29, 2026, 04:26 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Inner city parking needs more 60 and 180 mix parking. Paid parking is frustrating and unncessary. It is disadvantaging people.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

no

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Dennis & Robyn

Q10 **Last Name**

Short Text

Ward

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 99

Contribution ID: 16285
Member ID:
Date Submitted: Jan 29, 2026, 12:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

A lot of older people struggle using the parking machines unlike the old meter system.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

A lot of older people are like me and won't pay to go shopping in central city we just stay away.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Tony

Q10 **Last Name**

Short Text

Cox

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 100

Contribution ID: 16284
Member ID:
Date Submitted: Jan 29, 2026, 09:02 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I live in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Use technology that does not cost a lot and does not have to be changed with every new contractor and what do we have to have to pay for parking

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove all pay options and make parking free with time limits and increase fine charges remove contractors and employ parking wardens to issue fines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Trev

Q10 **Last Name**

Short Text

Wen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 101

Contribution ID: 16283
Member ID:
Date Submitted: Jan 28, 2026, 05:02 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Medical and legal appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I am a Disability Parking Permit holder and some of the parking places are not helpful and illegal parking is not followed up

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Angie

Q10 **Last Name**

Short Text

Taylor

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 102

Contribution ID: 16280
Member ID:
Date Submitted: Jan 28, 2026, 02:35 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Failing parking kiosks make parking harder as you have to find another, nearby, kiosk.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Payment kiosks are often broken. More reliable kiosks should be obtained.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Cameron

Q10 **Last Name**

Short Text

Murray

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 103

Contribution ID: 16279
Member ID:
Date Submitted: Jan 28, 2026, 11:17 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Make cheaper

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Stiff

Q10 **Last Name**

Short Text

McGuiver

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 104

Contribution ID: 16278
Member ID:
Date Submitted: Jan 28, 2026, 08:20 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Koha O Te Atua

Q10 **Last Name**

Short Text

Mercep

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 105

Contribution ID: 16277
Member ID:
Date Submitted: Jan 27, 2026, 10:02 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Make parking free

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Linda

Q10 **Last Name**

Short Text

Logan

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 106

Contribution ID: 16276
Member ID:
Date Submitted: Jan 27, 2026, 06:00 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

They don't charge extra fees to use like a card does

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Laura

Q10 **Last Name**

Short Text

Casey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 107

Contribution ID: 16263
Member ID:
Date Submitted: Jan 27, 2026, 01:33 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

We need to make it accessible for older people who don’t own debit cards, sometimes the cash don’t go in and then there’s the problem of can’t pay,

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

You need to let credit cards be put in and used for payment. Not everyone owns debit card.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Shania

Q10 **Last Name**

Short Text

Te aonui

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 108

Contribution ID: 16261
Member ID:
Date Submitted: Jan 27, 2026, 11:36 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

While I agree with what is being done. I think it misses completely some critical parts. Firstly there should be free parking available outside of the cbd and there should be an "inner-link" bus continually circling to link parking and cbd for those who have a need for parking for the day or work or whatever if hospital car park is full or if some function in town has filled every car park or if they simply don't have enough money to pay your parking fees. Talking about this inner city link bus, there could be one going clockwise and one anti-clockwise. Various existing services should use the same stops so people can transfer to go around the link if they want. A series of other bus circular route improvements that don't cost any money is beyond the scope of this survey. Where to put this free parking? Well that requires creativity but Kuirau Park is under-utilised and poorly configured, there is parking at hospital and central mall and racecourse and Puarenga.

I think that everyone should have 45 minutes of FREE parking in the CDB so that quick visits and purchases can be undertaken. I'm sure that cbd shops already pay enough rates to cover that.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

see my comments above regarding free parking for 45 mintues and free park and ride options with an inner link bus service (cheap but not free).

As a volunteer and committee member and unpaid coach for the Rotorua Yacht Club, I often park in the watersport trust parks by RYC and Coastguard. These parks are free. Not many people use them for city visits (too far to walk I guess) But we have a big problem with tourist buses and their passengers parking across all the parks, climbing up on boats as a photo opportunity and feeding seagulls as a photo opportunity. It would be bad news to introduce car park charging to members, the club is struggling and we do need to park cars with trailers so when there is an event the standard cookie cutter car parks are useless. It would be good to have some tour coach car parks alongside the freedom camp parks to preserve the use of RYC, rowing club, coastguard, young mariners etc. We have a problem with people parking on the boat ramp to eat their takeaways, blocking the ramp. This will be a small issue for the jet boat tour people too I imagine. I'm also constantly retrieving blue gas tanks out of the water in/around the boat ramp where the druggies chuck them after inhaling the contents, plus beer cans, glass etc. Ideally you'd have a few parks for these people where you have currently got landscaping that nobody uses because they're too lazy to get out of their cars. However, if they parked there, they would be out of the way of boat ramp users, and back far enough that their rubbish falls on the ground instead of the lake making it far easier and cheaper to clean up after them.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text chris

Q10 **Last Name**

Short Text mitchell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice Kao
No

Response No: 109

Contribution ID: 16259
Member ID:
Date Submitted: Jan 27, 2026, 09:55 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I strongly believe that the first 60 minutes parking should be free and fees payable after that time. That would bring more people into the city center to use it's facilities

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep coin payments as many older residents and benefit receivers prefer not to have extra charges from using cards and apps.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lynne

Q10 **Last Name**

Short Text

Armstrong

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 110

Contribution ID: 16257
Member ID:
Date Submitted: Jan 26, 2026, 11:40 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The parking difficulties stopped me to go inner city unless it is really necessary. I think that will lead business transaction reduction. We deserve asy no money parking for at least one hour for any place .

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Keiko

Q10 **Last Name**

Short Text

Chiba Walker

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 111

Contribution ID: 16256
Member ID:
Date Submitted: Jan 26, 2026, 08:17 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Peter

Q10 **Last Name**

Short Text

Lewis

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 112

Contribution ID: 16255
Member ID:
Date Submitted: Jan 26, 2026, 01:23 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Denise

Q10 **Last Name**

Short Text

Bluck

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 113

Contribution ID: 16254
Member ID:
Date Submitted: Jan 25, 2026, 11:47 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The parking in Rotorua discourages shopping.
All parking needs to be 2 hours free minimum and have parking areas for those working in the city where they can pay and park at reasonable rates . As it is they are using all out of CBD areas where tourists go eg the Government Gardens and Kuirau Park and filling it up.
Tourists don't stop in Rotorua because it is getting around that we are not an easy, well set up city to visit.
I see parking in most cities as council based revenue gathering from already struggling businesses and shoppers who are targetted by the companies who are contracted to gather huge fines from parking and even go further by policing cars eg fining for expired regos, blocked registration plates etc.
We come into town to shop and not to be moved on within an hour,pay fees to shop and be policed. Corporate control is not a thing we voted on. We voted for a council that will provide great facilities and services for rates collected but we get facilities and services being cut and facilities and public areas not getting attention and maintenance that is not kept up with.
Council has lost sight of their commitment to community and that we ask they operate on our behalf and not dictate or override the will and vision of the average person who wants to live, work and shop in Rotorua.
I remember a council building that had full access to it when the council was still somewhat respected now people don't respect council decisions and the building is locked down for access.
That says alot.
So I will stop there.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Brenda

Q10 **Last Name**

Short Text

Donne

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 114

Contribution ID: 16253
Member ID:
Date Submitted: Jan 25, 2026, 06:41 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Council are already putting costs onto users when a credit card is used. Leave the coin option.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Linda

Q10 **Last Name**

Short Text

Shelford

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 115

Contribution ID: 16252
Member ID:
Date Submitted: Jan 25, 2026, 05:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Keep cash payments as there are still people who prefer it. Not everyone is good with technology or at least keep card payments

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep them - cash is king and unless New Zealand goes cashless there no point removing them

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Te

Q10 **Last Name**

Short Text

Rstu

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 116

Contribution ID: 16251
Member ID:
Date Submitted: Jan 25, 2026, 03:49 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Stephen

Q10 **Last Name**

Short Text

Bowman

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 117

Contribution ID: 16250
Member ID:
Date Submitted: Jan 25, 2026, 08:40 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

My reasoning for keeping coin machines has more to do with the additional charges applied to card payments. I have no problem using my card to pay, but object to the additional card charges when then are no other payment options.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Krista

Q10 **Last Name**

Short Text

Chemis

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 118

Contribution ID: 16249
Member ID:
Date Submitted: Jan 24, 2026, 03:54 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The primary reason coin payment is still preferred by some is the card fee that is high as a percentage of the parking cost. 50c card fee on a short $2.00 parking visit is a 25% cost uplift. If the card fee was removed or met by council the demand for coin use would virtually evaporate overnight!

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

This response is subject to changes to the card fee as outlined in the previous response.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Peter

Q10 **Last Name**

Short Text

Clark

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 119

Contribution ID: 16248
Member ID:
Date Submitted: Jan 24, 2026, 03:27 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If the decision is made to remove coin pay options, there should not be a charge for using eftpos or visa options. That is an unfair concept if given no either choice but to use a card.
There should also be no charge for an email receipt.
I understand there are 15 min parking spacers available throughout the city, but these are often full and often I do not need to stop anywhere for more than 10-15 mins, yet I have to pay for a minimum of 30, I would like to see any future parking options to include a minimum of 15, rather than 30 mins.
And the advice to simply go to another machine to pay for parking when you ring about an inoperative machine should also be scrapped as often that is just not possible, for a whole lot of reasons, from mobility to weather conditions.
If the machine closest to where you are parked, and you ring the supplier to let them know, parking fees should be waived for the max amount of time you are able to park there.
I am not in the group that says all parking fees should be waived. I understand why the revenue is important to the fair running of this city, and I don't mind the current parking restrictions
There have been many suggestions on Facebook as well, many of which I agree with. I hope council does take notice of these and give them the scrutiny they deserve when discussing future parking option's.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Monique

Q10 **Last Name**

Short Text

Arts

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 120

Contribution ID: 16247
Member ID:
Date Submitted: Jan 24, 2026, 02:10 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Without any reference in what is going to changed you say easier and quicker but how. So will say No until what is the solution in making it easier and quicker.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If there was a phone app where you could pay from the car or we ever you may be. Make customer friendly

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mark

Q10 **Last Name**

Short Text

Zohs

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 121

Contribution ID: 16246
Member ID:
Date Submitted: Jan 23, 2026, 11:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current technology whilst it has been effective + useful in part, was often prone to glitches. Would welcome an improved system with parking permit options. However penalties should be placed on CBD business workers parking in the CBD all day.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Increase the charges of coin operated machines and incentivise alternative options to progressively work towards eliminating these machines with the next three years.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mercia

Q10 **Last Name**

Short Text

Yates

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 122

Contribution ID: 16245
Member ID:
Date Submitted: Jan 23, 2026, 08:35 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

No penalises those work in the city.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Make the parking less complicated. Do not extend the paid parking areas to make extra money. Those who work in town that choose to park on the outskirts and walk to their workplace should remain having this option when they already work hard and pay taxes!!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Amy

Q10 **Last Name**

Short Text

Bray

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 123

Contribution ID: 16244
Member ID:
Date Submitted: Jan 23, 2026, 06:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I think better monitoring of carpark use is needed and infringements enforced to ensure compliance. I also think that there should be an increased number of disability parking across the city as well.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coins represent a large enough stream of income to keep the option.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

John

Q10 **Last Name**

Short Text

Paul Te Puia

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 124

Contribution ID: 16243
Member ID:
Date Submitted: Jan 23, 2026, 01:37 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Get rid of current parking meters too unreliable and difficult to navigate for the most

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep first 1/2 hr free then charge. Keepeters simple to use for locals and tourists alike

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Avril

Q10 **Last Name**

Short Text

Aitken

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 125

Contribution ID: 16229
Member ID:
Date Submitted: Jan 23, 2026, 11:50 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Lorraine

Q10 **Last Name**

Short Text

Anderson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 126

Contribution ID: 16227
Member ID: 2406
Date Submitted: Jan 23, 2026, 10:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The understructure at the moment is almost universally broken down. Many machines don't work and nobody ever fixes them. Unlikely the wardens who are very efficient.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The existing machines need regular maintenance. Changing the policies and practices is a waste of money and time if you simply ignore the simple basics such as making sure things work. Ratepayers have been complaining for years about the same terminals.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Glen

Q10 **Last Name**

Short Text

Bailey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 127

Contribution ID: 16226
Member ID:
Date Submitted: Jan 23, 2026, 10:03 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

And please make sure you ticket those who park in disability parks, a lot of the cards have expired, stop those who think they're entitled to park there. Thank you

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Carl

Q10 **Last Name**

Short Text

Robinson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 128

Contribution ID: 16225
Member ID:
Date Submitted: Jan 23, 2026, 09:47 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Keepingorincreasinghandicap parking is appreciated

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Dr Michael

Q10 **Last Name**

Short Text

Heeney

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 129

Contribution ID: 16224
Member ID:
Date Submitted: Jan 23, 2026, 07:08 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Many of us never carry cash now

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Seona

Q10 **Last Name**

Short Text

Stubbs

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 130

Contribution ID: 16223
Member ID:
Date Submitted: Jan 22, 2026, 11:21 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

No

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Dolly

Q10 **Last Name**

Short Text

Jones

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 131

Contribution ID: 16222
Member ID:
Date Submitted: Jan 22, 2026, 10:30 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove the coin payment. Agree with system in place now. ʃ

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

TeMere

Q10 **Last Name**

Short Text

TeMere Kaa

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 132

Contribution ID: 16221
Member ID:
Date Submitted: Jan 22, 2026, 09:22 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Easier, quicker and more flexible sounds good to me!

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I believe it's important to continue to offer a coin option in limited areas of the city for those who prefer to use this option

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Ruth

Q10 **Last Name**

Short Text

Spain

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 133

Contribution ID: 16220
Member ID:
Date Submitted: Jan 22, 2026, 09:21 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Need to be fixed. Half the time the machines don't work or e have to park in the car park across the road by the mall to avoid huge parking costs. Need more free parking

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Should a kept the old parking metres

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sheree

Q10 **Last Name**

Short Text

Jansen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 134

Contribution ID: 16219
Member ID:
Date Submitted: Jan 22, 2026, 04:27 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I object to paying the extra 50c per card transaction on the current parking system. Sometimes that is 50% increase on the parking charge!
I haven't filled in the question relating to the new layout as I could not find the map online and the hard copy wasn't clear.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jill

Q10 **Last Name**

Short Text

Moore

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 135

Contribution ID: 16218
Member ID:
Date Submitted: Jan 22, 2026, 03:24 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

So long as there is an app I am happy

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jane

Q10 **Last Name**

Short Text

Jennings

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 136

Contribution ID: 16217
Member ID:
Date Submitted: Jan 22, 2026, 02:24 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Display the parking requirements more predominantly. At the moment I find it very difficult to know which rules apply and where. Also parking meters could be placed more often. I also like the type of parking meters I found in Tauranga more efficient.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Mariette

Q10 **Last Name**

Short Text

WELLS

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 137

Contribution ID: 16216
Member ID:
Date Submitted: Jan 22, 2026, 12:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Concerning disabled parking I am aware that the Council is generous with parking but more has to happen with non permit vehicles parking in mobility parking areas

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

not really

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Richard

Q10 **Last Name**

Short Text

Barnett

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 138

Contribution ID: 16215
Member ID:
Date Submitted: Jan 22, 2026, 10:49 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Ray

Q10 **Last Name**

Short Text

Glue

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 139

Contribution ID: 16214
Member ID:
Date Submitted: Jan 22, 2026, 09:38 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The credit card machines are really annoying, taking a long time to enter information and extra charges for processing. Admit coins are a bit of a pain as people don't have coins and costs for collection. What about a card based system like we have for the buses, so you top up your card online and then can scan the meters in town.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Katharine

Q10 **Last Name**

Short Text

Challis

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 140

Contribution ID: 16213
Member ID:
Date Submitted: Jan 22, 2026, 08:48 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

As we are a tourist city we are competing with Taupo and Mount Maunganui. There it is free parking for a limited period. All parking in our CBD should be 1 hour free and heavily monitored using drive by technology and drivers heavily ticketed if they are well over the 1 hour limit. This then is supporting the retailers and stops both tourists and locals fumbling with parking meters that many people find difficult (especially older shoppers) to use. This takes away all parking issues and is easy to monitor.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Don’t make parking in Rotorua difficult. It should be an easy operation to assist tourists, locals and retailers.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Brent

Q10 **Last Name**

Short Text

Mexted

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 141

Contribution ID: 16212
Member ID:
Date Submitted: Jan 22, 2026, 07:34 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Makes sense to improve things over time

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I like keeping coin operated but don’t want to waste money

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Ellen

Q10 **Last Name**

Short Text

Richardson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 142

Contribution ID: 16210
Member ID:
Date Submitted: Jan 21, 2026, 08:44 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Mark

Q10 **Last Name**

Short Text

Anderton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 143

Contribution ID: 16209
Member ID:
Date Submitted: Jan 21, 2026, 08:18 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Shopping and appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Like one hour free parking for those innercity appointments but don’t mind paid parking for shopping spree or lunch.
Current app is ok but could be better with street colour coding for all the paid parking- blue-pink- green, red....

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

In future coins will fade out... example Europe , personally I like the app with payment set up but preferably one app fits all cities.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jean-Pierre

Q10 **Last Name**

Short Text

Paalvast

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 144

Contribution ID: 16208
Member ID:
Date Submitted: Jan 21, 2026, 08:14 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I usually use coins for 1-2hrs parking - HATE using my cards for silly little amounts. Cash is STILL King in our household!!!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Erna

Q10 **Last Name**

Short Text

Cullen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 145

Contribution ID: 16207
Member ID:
Date Submitted: Jan 21, 2026, 06:52 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Dan

Q10 **Last Name**

Short Text

Wilson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 146

Contribution ID: 16206
Member ID:
Date Submitted: Jan 21, 2026, 06:51 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

need more

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

john

Q10 **Last Name**

Short Text

hunt

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 147

Contribution ID: 16205
Member ID:
Date Submitted: Jan 21, 2026, 06:42 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Patrick

Q10 **Last Name**

Short Text

Gao

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 148

Contribution ID: 16204
Member ID:
Date Submitted: Jan 21, 2026, 06:26 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I don’t go into the city often, usually for appointments. 99% the coin machines I use don’t work. Ring fault # only to b told find another machine or risk a ticket.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Trish

Q10 **Last Name**

Short Text

Adler

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 149

Contribution ID: 16203
Member ID:
Date Submitted: Jan 21, 2026, 06:16 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Linda

Q10 **Last Name**

Short Text

Hamilton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 150

Contribution ID: 16202
Member ID:
Date Submitted: Jan 21, 2026, 06:04 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Angela

Q10 **Last Name**

Short Text

Wells

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 151

Contribution ID: 16201
Member ID:
Date Submitted: Jan 21, 2026, 06:04 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

John

Q10 **Last Name**

Short Text

Stevenson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 152

Contribution ID: 16200
Member ID:
Date Submitted: Jan 21, 2026, 05:49 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Why do you need my name?

Q10 **Last Name**

Short Text

Why do you need my name?

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 153

Contribution ID: 16199
Member ID:
Date Submitted: Jan 21, 2026, 05:10 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

VERY PLEASED TO SEE YOU ARE TAKING BACK CONTROL OF OUR CITY PARKING :-)
It is important to have local control over city parking which allows Council to make and implement changes when deemed necessary without a third-party involvement

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

We are moving more and more towards a cashless society, but, I have personally come across elderly people frustrated at being at a 'card only' parking payment station. It is important to have a 'user friendly system' especially for older people who don't use credit /debit cards

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Grahame

Q10 **Last Name**

Short Text

Hall

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 154

Contribution ID: 16198
Member ID:
Date Submitted: Jan 21, 2026, 05:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I would prefer the coin payment method because if you use a bank card you get hit with a fee for using your bank card. If no fee was imposed for using a bank card, I would be happier to see it change from coin only.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Helen

Q10 **Last Name**

Short Text

Cunningham

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 155

Contribution ID: 16197
Member ID:
Date Submitted: Jan 21, 2026, 04:48 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Caroline

Q10 **Last Name**

Short Text

Cook

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 156

Contribution ID: 16196
Member ID:
Date Submitted: Jan 21, 2026, 04:44 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Use to work for I park watchdog for 18months

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Electronic machines might not work in Sulphur with problems with current machines, could trial out machines for at least a year on one area before wasting money and putting them throw out the city
1 - first year with trailing meters for payments Have more free timed 60 and 90 min areas and if past that time you can pay longer and more expensive around busy areas 5$ hour past 60min around busy areas
2 permit parking for workings in less busier areas
3. First free timed 60min, 90min or 180min can only use once a day or people abuse it and swap around car parks

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Andrew

Q10 **Last Name**

Short Text

Voss

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 157

Contribution ID: 16195
Member ID:
Date Submitted: Jan 21, 2026, 04:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I run a business in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I have a team that decent all day parking in the city around the bottom of Pukuatua and Fenton street. The parking situation currently already has flow on affects to my business and my teams ability to come and go during the day. The current cost for my team who cant get a long term park is getting out of control. The Wilson parking is frankly dangerous as we have rough sleepers and homeless that make it frankly dangerous to use. happy to discuss, please contact Steve Gale, Diretcor Greenlight Insurance brokers [redacted]

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Use whatever method has least impact on users and cost the rate payer the least.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Stephen John

Q10 **Last Name**

Short Text

Gale

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 158

Contribution ID: 16194
Member ID:
Date Submitted: Jan 21, 2026, 02:08 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I would be happy for coins to be removed if there were no extra charges to use electronic payment methods.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Taryn

Q10 **Last Name**

Short Text

Millar

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 159

Contribution ID: 16193
Member ID:
Date Submitted: Jan 21, 2026, 11:02 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current systems are garbage and a waste of money. Machines don't work half the time and the app constantly has its own stream of issues

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Chris

Q10 **Last Name**

Short Text

Robinson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 160

Contribution ID: 16192
Member ID:
Date Submitted: Jan 21, 2026, 10:18 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Brooke

Q10 **Last Name**

Short Text

Burton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 161

Contribution ID: 16191
Member ID:
Date Submitted: Jan 21, 2026, 10:12 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep coin option

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Karen

Q10 **Last Name**

Short Text

Lowe

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 162

Contribution ID: 16190
Member ID:
Date Submitted: Jan 21, 2026, 09:45 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

What are the proposed changes?

Fees are ridiculously high so having this reviewed would be ideal.

It is also unreasonable to expect payments of a fine when being told it has been emailed. Car registrations do not require an email address, so how is it possible that an infringement notice can be emailed, and then have a collection summons sent in the post?

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If the debit/credit card option is reviewed to accept a normal atm card, the coin meters could probably be wiped. I do not have a debit or credit card so rely on the coin machines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sonia

Q10 **Last Name**

Short Text

Jones

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 163

Contribution ID: 16189
Member ID:
Date Submitted: Jan 21, 2026, 09:10 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Go back to coin operated parking, the price of parking needs to be lower.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Have more coin accepting machines, to make it easier for people. The card option only works if you have the pay wave option.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Pia

Q10 **Last Name**

Short Text

Curtis

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 164

Contribution ID: 16188
Member ID:
Date Submitted: Jan 21, 2026, 08:54 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jackie

Q10 **Last Name**

Short Text

Te Weehi

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 165

Contribution ID: 16187
Member ID:
Date Submitted: Jan 21, 2026, 08:50 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Older people do not always pay via card or paywave. Also removing the costs involved for card payments would be a great step forward. Getting rid of the current app used to pay for parking for a newer more user friendly and more importantly a reliable app for people to use

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mike

Q10 **Last Name**

Short Text

Simmons

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 166

Contribution ID: 16186
Member ID:
Date Submitted: Jan 21, 2026, 08:33 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I disagree with being charged a fee 4 using a card

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I would use a card if I wasn't charged a fee otherwise I will shop elsewhere

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Al

Q10 **Last Name**

Short Text

Mccarty

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 167

Contribution ID: 16185
Member ID:
Date Submitted: Jan 21, 2026, 08:20 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coin operated machines are essential for a lot of people. The eftpos ones cost more with card fees and don’t work a lot of the time.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sophie

Q10 **Last Name**

Short Text

Murphy

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 168

Contribution ID: 16184
Member ID:
Date Submitted: Jan 21, 2026, 08:10 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The system doesn't need fixing but some of the machines do. Sulphur will unfortunately always play a part in longevity of machines.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

We always need cash options. I refuse to go to some shops who don't accept cash

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Josh

Q10 **Last Name**

Short Text

Te Kowhai

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 169

Contribution ID: 16183
Member ID:
Date Submitted: Jan 21, 2026, 07:43 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Current system has many issues

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Wairangi

Q10 **Last Name**

Short Text

Kani

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 170

Contribution ID: 16182
Member ID:
Date Submitted: Jan 20, 2026, 06:49 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

It will be far too expensive for people working in the inner city to park each day, it will end up with people then working from home and town will become to quiet which will have an adverse effect on cafes, stores etc

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kaaren

Q10 **Last Name**

Short Text

Clifton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 171

Contribution ID: 16181
Member ID:
Date Submitted: Jan 20, 2026, 03:45 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Simone

Q10 **Last Name**

Short Text

Walker

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 172

Contribution ID: 16180
Member ID:
Date Submitted: Jan 20, 2026, 02:41 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking in the city should be free like it used to be, myself, whānau and friends avoid going into town and spending at local shops,restaurants and cafes due to parking fees and incredibly frustrating parking meters that either don't work, are card only with no cash option as well as the $0.50c fee to use your card as well. Having to download an app to park in the city is also a reason we avoid going into town and go to free places instead.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

There are barely any in town and they are extremely hard to find, I would use paying cash/coin over card due to the $0.50c fee which is excessive.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rikki

Q10 **Last Name**

Short Text

Naea

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 173

Contribution ID: 16179
Member ID:
Date Submitted: Jan 20, 2026, 11:36 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Not very clear what the changes are? Just wording? The hierachy changed?

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Office workers are far down the list in priority (as we should be, we need shoppers in the CBD) but where are we meant to park? Public transport is not an option for everyone neither is biking to work.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kimberley

Q10 **Last Name**

Short Text

Hughes

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 174

Contribution ID: 16178
Member ID:
Date Submitted: Jan 20, 2026, 08:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Katerina

Q10 **Last Name**

Short Text

Geaney

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 175

Contribution ID: 16177
Member ID:
Date Submitted: Jan 20, 2026, 07:21 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Eve

Q10 **Last Name**

Short Text

Mackenzie

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 176

Contribution ID: 16176
Member ID:
Date Submitted: Jan 19, 2026, 09:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system is very clunky and expensive, a definite deterrent to visiting the CBD

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Joanne

Q10 **Last Name**

Short Text

Allan

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 177

Contribution ID: 16175
Member ID:
Date Submitted: Jan 19, 2026, 06:57 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Most people have debit/credit cards or use the parking app when paying for parking

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Trevor

Q10 **Last Name**

Short Text

Fuller

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 178

Contribution ID: 16174
Member ID:
Date Submitted: Jan 19, 2026, 06:33 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I run a business in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Time limits would be helpful for local businesses.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jemma

Q10 **Last Name**

Short Text

Ragg

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 179

Contribution ID: 16173
Member ID:
Date Submitted: Jan 19, 2026, 04:40 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Selina

Q10 **Last Name**

Short Text

Zhang

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 180

Contribution ID: 16172
Member ID:
Date Submitted: Jan 19, 2026, 03:55 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

William John

Q10 **Last Name**

Short Text

Kingi

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 181

Contribution ID: 16171
Member ID:
Date Submitted: Jan 19, 2026, 03:53 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Keehan

Q10 **Last Name**

Short Text

Whakatihi

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 182

Contribution ID: 16170
Member ID:
Date Submitted: Jan 19, 2026, 03:45 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I run a business in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Erin

Q10 **Last Name**

Short Text

Kingston

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 183

Contribution ID: 16169
Member ID:
Date Submitted: Jan 19, 2026, 03:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I would like improvements to mean we could purchase a coupon to park for a specified period and use it at any area in Rotorua and be able to top it up based on the rego plate

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

No

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Donna

Q10 **Last Name**

Short Text

Copeland

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 184

Contribution ID: 16167
Member ID:
Date Submitted: Jan 19, 2026, 09:50 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

We should have like other cities 1 hr free parking everywhere AND why are you collecting information re: warrants, reg's etc, this is NOT a council job

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Your current system is broken, a lot of the time the machines do not work, then you have to fight with council on why the ticket should not be valid. AND re-iterte warrants and reg's ARE NOT A COUNCIL JOB

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Matthews

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 185

Contribution ID: 16165
Member ID:
Date Submitted: Jan 19, 2026, 08:48 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mary

Q10 **Last Name**

Short Text

Pappon

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 186

Contribution ID: 16164
Member ID:
Date Submitted: Jan 18, 2026, 11:46 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Brittany

Q10 **Last Name**

Short Text

Te Kuru

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 187

Contribution ID: 16163
Member ID:
Date Submitted: Jan 18, 2026, 08:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Raewyn

Q10 **Last Name**

Short Text

Saville

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 188

Contribution ID: 16162
Member ID:
Date Submitted: Jan 18, 2026, 06:47 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Need more free parking with time limits those cone things in the parks were good

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Free parking and parking with time limits

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Gray

Q10 **Last Name**

Short Text

Keyworth

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 189

Contribution ID: 16161
Member ID:
Date Submitted: Jan 18, 2026, 05:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Need some free parking as is done in Hamilton city

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kim

Q10 **Last Name**

Short Text

Stevenson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 190

Contribution ID: 16160
Member ID:
Date Submitted: Jan 18, 2026, 04:07 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Because I work in the inner city, I often end up late to work or late picking up my children from school while trying to find free parking, as I simply cannot afford the $62.50 per week required for paid parking so it would be great if all of the above could be reviewed, especially the fees.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Angela

Q10 **Last Name**

Short Text

Jensen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 191

Contribution ID: 16159
Member ID:
Date Submitted: Jan 18, 2026, 03:03 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I personally have a mobility permit, and there could be more mobility parks.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Adrienne

Q10 **Last Name**

Short Text

Dobbs

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 192

Contribution ID: 16158
Member ID:
Date Submitted: Jan 18, 2026, 01:49 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking in town is confusing, needs to be more easily understood

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

J

Q10 **Last Name**

Short Text

Lao

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 193

Contribution ID: 16157
Member ID:
Date Submitted: Jan 18, 2026, 01:32 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I live in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Greg

Q10 **Last Name**

Short Text

Ellwood

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 194

Contribution ID: 16156
Member ID:
Date Submitted: Jan 17, 2026, 11:20 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I'm not sure the changes (from what I can understand) will materially change the current situation and so it feels like time and effort for no real result.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I know a lot of older people still don't feel comfortable using other payment methods i.e husband's grandma only has an eftpos card and wouldn't know how to use a parking app or electronic parking meter. Would discourage her from travelling to town if she wasn't able to use a parking meter.

I understand that this consultation isn't covering the service provider for the meters themselves. However, if possible I think it makes sense to review this at the same time if the contract allows for it. Almost everytime I have gone into the CBD I have had issues paying for parking either via the app or using the machines. Issues have related to the apps and/or machines not working, being charged too much, being unable to extend my parking time, being double charged initially when I attempt to extend my parking time, the app showing errors and being uncertain whether the request or payment has worked etc. It makes me try and avoid the CBD as much as I can, and I know others may be in a similar boat, which isn't good for local businesses.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Corey

Q10 **Last Name**

Short Text

Gaunt

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 195

Contribution ID: 16155
Member ID:
Date Submitted: Jan 17, 2026, 08:55 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I run a business in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Paying to park in the CBD is silly. It discourages tourism, business and leisure during the week. We are a tourist destination and the system is clunky and overpriced. I want to know the actual return on the costs involved versus the actual money it makes our city. I would wager it is a loss for us all.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Just make CBD parking free. Businesses will thrive, people will be happier and it will cost us all less.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Paul

Q10 **Last Name**

Short Text

Siratovich

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 196

Contribution ID: 16154
Member ID:
Date Submitted: Jan 17, 2026, 12:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Alot of the Total Mobility Permit parking is in the wrong places.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coin accepting machines would be good in the Central business area.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Ann

Q10 **Last Name**

Short Text

Wattam

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 197

Contribution ID: 16153
Member ID:
Date Submitted: Jan 17, 2026, 07:20 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Ally

Q10 **Last Name**

Short Text

Paaka

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 198

Contribution ID: 16152
Member ID:
Date Submitted: Jan 17, 2026, 04:35 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Not all machines are coin accepting anyway and who has time to walk around and find one. The app is easy to use or use a card at the machines. Save some money to put towards other things.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jessica

Q10 **Last Name**

Short Text

Gerlach

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 199

Contribution ID: 16151
Member ID:
Date Submitted: Jan 17, 2026, 12:07 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Don’t think this will help

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I see so many elderly struggling with the card machines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Courtney

Q10 **Last Name**

Short Text

Dodson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 200

Contribution ID: 16150
Member ID:
Date Submitted: Jan 16, 2026, 08:51 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Agree because something needs to change as the current system and process has not work reliably, are not straight forward and sometimes machines break.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coin machines are a must. There are a lot of elderly people or people who prefer cash in Rotorua. Removing the cash option puts those people at a disadvantage especially if there are additional card fees. Removing the cash machines will directly impact our most vulnerable in the community.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Rinel

Q10 **Last Name**

Short Text

van der Spuy

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 201

Contribution ID: 16149
Member ID:
Date Submitted: Jan 16, 2026, 07:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Free parking for the first hour, followed by card and coin options (provided the machines work!)

Have a coin/card machine on one side of the road, card only on the other. 1 per block per street

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Christina

Q10 **Last Name**

Short Text

Roberts

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 202

Contribution ID: 16148
Member ID:
Date Submitted: Jan 16, 2026, 03:43 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Tessa

Q10 **Last Name**

Short Text

Norton-Campbell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 203

Contribution ID: 16147
Member ID:
Date Submitted: Jan 16, 2026, 03:33 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

N

Q10 **Last Name**

Short Text

Y

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 204

Contribution ID: 16146
Member ID:
Date Submitted: Jan 16, 2026, 03:28 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Zones are currently hard to understand and within the same zone, rules can be different, which makes it even harder. The 180 minutes limit, then need to change zone is not thought for workers in the inner-city. Only a few limited car parks have all day options. When working, it is not practical nor always possible to move the car from one zone to another every 3 hours.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Anne-Lise

Q10 **Last Name**

Short Text

Miart

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 205

Contribution ID: 16145
Member ID:
Date Submitted: Jan 16, 2026, 02:18 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I live in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree with the council wanting to improve the city parking systems especially for workers in the inner city a monthly pass would be great

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Peta

Q10 **Last Name**

Short Text

Flavell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 206

Contribution ID: 16144
Member ID:
Date Submitted: Jan 16, 2026, 01:42 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Relying solely on an app that barely functions and takes forever to active is tricky. Why not just have pay wave parking meters like other towns? Simpler...and also an app for this app people

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Goldie

Q10 **Last Name**

Short Text

Beeton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 207

Contribution ID: 16143
Member ID:
Date Submitted: Jan 16, 2026, 11:53 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Happy for it to be more flexible - happy to make alternative modes of transport more accessible to the center - more bike parking in the CBD - connecting suburbs into the CBD via otehr modes would be amazing - not just the bus networks. To not increase the price of parking too high - otherwise our lower socioeconomic families won't be able to afford being in town. If there is a new courthouse going into the center to remove parking from the street front for the courthouse and encourage the new design to have underground car parking for those attending court etc. This will allow more flexability for those visiting the CBD

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Georgina

Q10 **Last Name**

Short Text

D

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 208

Contribution ID: 16141
Member ID:
Date Submitted: Jan 16, 2026, 11:03 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Peter

Q10 **Last Name**

Short Text

Reed

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 209

Contribution ID: 16140
Member ID:
Date Submitted: Jan 16, 2026, 09:22 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Lots of people still prefer cash for parking meters. Technology built into current parking meters to pay, takes too long to process and if you put in say one letter or number in the meter you have to start again. Occasionally not working and can be distant from where you actually park i.e park car , find a meter, pay through card, if you have one (normally ask for credit cards) then go back to car and get out what you need for meetings etc

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Where are they, as most meters are cards. I would go back to coin meteres at every parking space

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

ROY

Q10 **Last Name**

Short Text

HOLMES

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 210

Contribution ID: 16138
Member ID:
Date Submitted: Jan 16, 2026, 07:28 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Make parking free to compete with malls for businesses still in the city. Remove those machines or make them accept eftpos as well

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Stephanie

Q10 **Last Name**

Short Text

Carroll

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 211

Contribution ID: 16137
Member ID:
Date Submitted: Jan 16, 2026, 07:12 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Ann

Q10 **Last Name**

Short Text

Eastcott

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 212

Contribution ID: 16136
Member ID:
Date Submitted: Jan 15, 2026, 10:56 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Elizabeth

Q10 **Last Name**

Short Text

Geraghty

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 213

Contribution ID: 16135
Member ID:
Date Submitted: Jan 15, 2026, 10:02 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I do not use coins, but have friends who only use coins. There needs to be a balance.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Charlotte

Q10 **Last Name**

Short Text

Benton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 214

Contribution ID: 16133
Member ID:
Date Submitted: Jan 15, 2026, 04:47 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Just find changes to parking confusing as to how long you can park in areas and walking to parking meters when you're not able to walk far difficult crossing roads and getting up kerbs and back to car.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

no

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Anna

Q10 **Last Name**

Short Text

Bolten

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 215

Contribution ID: 16132
Member ID:
Date Submitted: Jan 15, 2026, 04:44 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

There isnt enough information to agree to parking changes.
It looks like in CBD from Ranolf Street to Hinemaru Street you are implementing a max 3 hour parking limit. If you work ranolf street side of town there are all day parks on the other side of Ranolf. There does not seem to be any all day parks on Hinemaru (even paid) side of town. Where are these workers meant to park?
There is no info on permit parking either. What does that look like. What are the costs? What will it apply to?
The pricing in the existing parking document is incorrect. you have parking at $1 per hour for a maximum of 3 hours. This was increased to $2 per hour some time ago.
There is also no mention of the 50c per hour all day pink parking on Hinemaru Street, bottom of Eruera Street. these parks are very important for city workers at this end of town. And they are in high demand. If you take these all day parks away where are city workers meant to park?

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

You need to keep coin options. The machines always have issues, and usually you can pay by coins. The app always has issues.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Rachael

Q10 **Last Name**

Short Text

McGarvie

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 216

Contribution ID: 16130
Member ID:
Date Submitted: Jan 15, 2026, 02:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rohana

Q10 **Last Name**

Short Text

Dasanayaka

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 217

Contribution ID: 16129
Member ID:
Date Submitted: Jan 15, 2026, 01:54 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

More options to pay and improvements in zones make sense. Consistency is required

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Stop charging service fees for please to use their cards, this makes no sense.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sam

Q10 **Last Name**

Short Text

Rowley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 218

Contribution ID: 16128
Member ID:
Date Submitted: Jan 15, 2026, 01:54 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Ngaire

Q10 **Last Name**

Short Text

Tucker

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 219

Contribution ID: 16126
Member ID:
Date Submitted: Jan 15, 2026, 12:38 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Definitely needs to be improvements made with inner city parking. Don't take the coin operating ones away as the card payment ones don't always work or the technology is harder to manage for older generation.

I think also that parking should be free in town and would encourage visitors to stay longer and spend more thus affecting positive businesses

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Shared previous question

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Melissa

Q10 **Last Name**

Short Text

Dibley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 220

Contribution ID: 16123
Member ID:
Date Submitted: Jan 15, 2026, 10:23 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

1hr parking maximum in the inner city
Ability to use cash card, instead of credit card.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

We don’t use a credit card as fee is high could we use a cash card?

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Tirita

Q10 **Last Name**

Short Text

Olsen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 221

Contribution ID: 16122
Member ID:
Date Submitted: Jan 15, 2026, 10:21 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking policy should be reviewed regulaly and new technology needs to be implimented

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I have been using the Presto Park app for parking and find my experience with parking to be far better than friends who use the street side machines, which are often fiddly to use and are unserviceable. While an app may not suit everyone, I suspect that people will accept the technology once they get used to it.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Peter

Q10 **Last Name**

Short Text

McKellar

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 222

Contribution ID: 16121
Member ID:
Date Submitted: Jan 15, 2026, 09:42 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Peter

Q10 **Last Name**

Short Text

Roose

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 223

Contribution ID: 16120
Member ID:
Date Submitted: Jan 15, 2026, 09:40 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Crystal

Q10 **Last Name**

Short Text

Wharton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 224

Contribution ID: 16119
Member ID:
Date Submitted: Jan 15, 2026, 09:32 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Monica

Q10 **Last Name**

Short Text

Quirke

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 225

Contribution ID: 16118
Member ID:
Date Submitted: Jan 15, 2026, 09:29 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Current system is a nightmare for locals and tourists.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Too complicated

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

David

Q10 **Last Name**

Short Text

Barrowman

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 226

Contribution ID: 16117
Member ID:
Date Submitted: Jan 15, 2026, 09:03 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Often the machines don't work or the card option fails so we risk getting a ticket. I also do not want to use my card and would rather pay cash.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Emma

Q10 **Last Name**

Short Text

Aitchison

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 227

Contribution ID: 16116
Member ID:
Date Submitted: Jan 15, 2026, 08:31 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Montz

Q10 **Last Name**

Short Text

Corbett

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 228

Contribution ID: 16115
Member ID:
Date Submitted: Jan 15, 2026, 07:14 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system is difficult to use and unreliable. Sometimes you have to go looking for a parking payment machine that is working. Too complicated

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Parking is expensive and makes me stay out of the inner city unless necessary. Often plenty of empty spaces so not sure why payment is even required
Its a hassle when you are only there for a short errand. Also card surcharge increases payments
Prefer coins

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jacqui

Q10 **Last Name**

Short Text

Whalley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 229

Contribution ID: 16114
Member ID:
Date Submitted: Jan 15, 2026, 06:48 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Cheaper for inner city workers to pay all day. So expensive! Make it affordable.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kim

Q10 **Last Name**

Short Text

Devereaux

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 230

Contribution ID: 16113
Member ID:
Date Submitted: Jan 15, 2026, 06:34 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mark

Q10 **Last Name**

Short Text

Ferraris

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 231

Contribution ID: 16112
Member ID:
Date Submitted: Jan 15, 2026, 12:28 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Have free parking in the cbd.
All machines should accept cash.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lisa

Q10 **Last Name**

Short Text

Thompson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 232

Contribution ID: 16111
Member ID:
Date Submitted: Jan 14, 2026, 11:29 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I love the current system where I can use the Presto ap from my car.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Avril

Q10 **Last Name**

Short Text

Walter

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 233

Contribution ID: 16110
Member ID:
Date Submitted: Jan 14, 2026, 10:46 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

H

Q10 **Last Name**

Short Text

F

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 234

Contribution ID: 16109
Member ID:
Date Submitted: Jan 14, 2026, 09:54 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

If you remove affordable nearby parking for workers you potentially remove business from the CBD

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The parking app is fickle. It is difficult to use esp for elderly people and visitors...think of manakitanga .... make things more friendly and usable

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Gretchen

Q10 **Last Name**

Short Text

Gee

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 235

Contribution ID: 16108
Member ID:
Date Submitted: Jan 14, 2026, 09:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree parking in the inner city needs to be easier to navigate and more flexible. Permit options for inner city workers, or more flexible fees, would be great.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coin usage is old, but there should be a phased out approach. I agree, in the long term, coin options should be removed.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Reade

Q10 **Last Name**

Short Text

Nikora

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 236

Contribution ID: 16107
Member ID:
Date Submitted: Jan 14, 2026, 09:27 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Tradesperson who frequently visits the city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

A a tradesperson who frequently does maintenance work for Cafe's and Restaurants could we please have some trade zone only parks to help with the already congested parking situation. Sometimes it can be real pain to get a park on and around Tutanakai Street.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Fraser

Q10 **Last Name**

Short Text

Mackay

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 237

Contribution ID: 16106
Member ID:
Date Submitted: Jan 14, 2026, 07:51 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Andrea

Q10 **Last Name**

Short Text

Clode

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 238

Contribution ID: 16101
Member ID:
Date Submitted: Jan 14, 2026, 02:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Agree with time-limited free parking for shoppers. Also need to retain free all-day parking for workers

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Some multi option/coin-operated machines should still be available and clearly marked (on large signs and roadway); convenient payment is also for customers (e.g. older or visitors, or lost phone etc.), not just cost of managing. Potentially there could also be a couple of coin-operated machines next to every disability parking area.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Jenny

Q10 **Last Name**

Short Text

Clarke

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 239

Contribution ID: 16100
Member ID:
Date Submitted: Jan 14, 2026, 01:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

It's unfair to charge for parking for inner city workers. Also not convient on pocket.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Pitu

Q10 **Last Name**

Short Text

Malesh

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 240

Contribution ID: 16098
Member ID:
Date Submitted: Jan 14, 2026, 10:42 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Access Co-ordinator with CCS Disability Action BoP

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Hopefully, future improvements to the inner-city parking system will include additional mobility parking as the current rate of one space on each street is insufficient.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

As card payment technology and security continues to improve, coin-payment is less likely to be a desirable option. Card payment is much easier for people with reduced mobility and/or limited hand movement, including the elderly with arthritis.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Anthony

Q10 **Last Name**

Short Text

Curl

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 241

Contribution ID: 16095
Member ID:
Date Submitted: Jan 14, 2026, 09:10 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The existing system is discouraging us from visiting the CBD. Parking is expensive, an additional fee is charged if paying by EFTPOS even though it is in many cases the only option to pay, many parking meters are not working taking a extraordinary amount of time to find a parking meter that does work, there is no leniancy from the parking system operator when payment meters were not working and fines were issued even though photographic evidence is submitted of several meters not working in the vicinity. We are treated like criminals when we are trying our best to make a flawed system work, it is becoming just too stressful to visit town as a $70 dollar fine is just unaffordable!

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove card processing costs, adding 50cents to every transaction is making parking rediculously expensive.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Nico

Q10 **Last Name**

Short Text

Smit

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 242

Contribution ID: 16094
Member ID:
Date Submitted: Jan 14, 2026, 08:21 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current app PRESTO has been taking the payments out from my card on days when I didn't even used the car parking (not being at work), it means once the card is saved, they just charge and the refund request process should be clear and easy as it's bit complicated atm. Parking for working people should be free as cost of living is skyrocketing .

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

As some people rely on these

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kamaldeep

Q10 **Last Name**

Short Text

Kaur

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 243

Contribution ID: 16093
Member ID:
Date Submitted: Jan 14, 2026, 07:51 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

As long as the fees do not increase and Technology is reliable and easy to use. I have no issues. Developing more free parking for inner city workers should be a priority so they leave retail parking free for customers.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

This still has a place for a whole generation of users.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Rochelle

Q10 **Last Name**

Short Text

Wolland

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 244

Contribution ID: 16092
Member ID:
Date Submitted: Jan 14, 2026, 06:45 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Free parking for an hour throughout the CBD before having to pay. Free parking in the Pukuatua parking building for business workers

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Lot of older people don't know how to use anything but coin operated machines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Brenda

Q10 **Last Name**

Short Text

McDonald

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 245

Contribution ID: 16091
Member ID:
Date Submitted: Jan 14, 2026, 06:32 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Making inner city parking easier, quicker & flexible has got to be an improvement over existing parking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The problem with card or app only payments is that users have to pay a fee to use their card or app. Having a coin option is fair & equitable. There are still a number of elderly who struggle with app systems & navigating pay machines that only accept card payments. Giving all people fair choice by keeping coin operated machines is the best option.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Judy

Q10 **Last Name**

Short Text

McKinley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 246

Contribution ID: 16090
Member ID:
Date Submitted: Jan 13, 2026, 11:30 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Chris

Q10 **Last Name**

Short Text

Hamilton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 247

Contribution ID: 16089
Member ID:
Date Submitted: Jan 13, 2026, 10:23 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Hamiora

Q10 **Last Name**

Short Text

Werahiko

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 248

Contribution ID: 16088
Member ID:
Date Submitted: Jan 13, 2026, 08:38 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree that Council should do as proposed, carry cost-benefit analysis and bring back to the public for consultation before implementing:
- review of technology: parking machines, apps, and meterless payment options - which can play a key role in keeping costs low.
- Flexible permit options for inner-city workers - "reasonable" being key to keeping costs low and enable business growth and city revitalisation.
- Review of parking fees - as above
- Parking layout, changes to parking zones and timings - consider increasing paid parking hours in some zone so workers do not need to move their cars so often, or tourists can explore the city longer.
- refresh for the parking buildings where essential to keep costs low.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep costs low by reducing maintenance and operation costs. Parking should not be a hurdle to workers and visitors.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Simone

Q10 **Last Name**

Short Text

Garcia

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 249

Contribution ID: 16087
Member ID:
Date Submitted: Jan 13, 2026, 07:47 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I feel like we were only asked about what logistical changed we agreed/disagreed.
Where is the chance to unpack and have some input into our inner city parking system?

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Whilst I agree that for security reasons removed the coin machines. It does seen feesible to have other payment methods offered i.e QR code (faster), online payments etc.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Frances

Q10 **Last Name**

Short Text

Whareraki

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 250

Contribution ID: 16086
Member ID:
Date Submitted: Jan 13, 2026, 05:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Max

Q10 **Last Name**

Short Text

Thrupp

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 251

Contribution ID: 16085
Member ID:
Date Submitted: Jan 13, 2026, 05:02 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I refuse to use a card for a small parking fee. I only use coins

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Why so need my name

Q10 **Last Name**

Short Text

Na

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 252

Contribution ID: 16084
Member ID:
Date Submitted: Jan 13, 2026, 04:50 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

We need new technology and parking layout

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Harinder

Q10 **Last Name**

Short Text

Singh

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 253

Contribution ID: 16083
Member ID:
Date Submitted: Jan 13, 2026, 04:27 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

If we want to bring n encourage more people into the city, there needs to be more free parking. Paying for parking makes more people reconsider being in town

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

John

Q10 **Last Name**

Short Text

Wilkinson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 254

Contribution ID: 16082
Member ID:
Date Submitted: Jan 13, 2026, 04:21 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Machines are always vandalized and don't always work.. apps all the way..

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

App

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sandra

Q10 **Last Name**

Short Text

Cromie

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 255

Contribution ID: 16080
Member ID:
Date Submitted: Jan 13, 2026, 03:10 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Any proposal that makes it easier to pay for parking is great. I love the current app, never have to look for a place to pay.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I think coin machines should be scrapped completely, but for the 10% that still can't use a card or app, a couple of coin machines can be kept, however, the cost can not outweigh the benefit. No one wants to pay higher rates, but things like these will ultimately have a price connected to it, as a human has to collect coins, and labour cost in NZ is high. So if the cost doesn't outweigh the benefit, a couple of coin machines could be kept, if not, people have to move with the times and use a card or app.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mickey

Q10 **Last Name**

Short Text

van der Merwe

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 256

Contribution ID: 16079
Member ID:
Date Submitted: Jan 13, 2026, 03:09 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking system is unreliable and it’s far too expensive

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Andrew

Q10 **Last Name**

Short Text

Willis

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 257

Contribution ID: 16078
Member ID:
Date Submitted: Jan 13, 2026, 02:45 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Have the users had input into the proposed changes?

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Have you considered having a payment method similar to the toll roads?

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Diane

Q10 **Last Name**

Short Text

Steward

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 258

Contribution ID: 16077
Member ID:
Date Submitted: Jan 13, 2026, 02:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree with permitted parking especially for workers in the CBD. It is absolutely fine to have designated areas that are permitted and used by people working so that shoppers and recreational people have a chance to access the places in the CBD they wish to go. A 15 min walk to your workplace is also an excellent chance to stay fit and healthy.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

A cashless society is not always a good one, people should be given options always

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rachel

Q10 **Last Name**

Short Text

Thaugland

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 259

Contribution ID: 16076
Member ID:
Date Submitted: Jan 13, 2026, 02:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Allowing cheaper or free parking options for residents who work in town would be great, find it challenging to find free parking close to work if I arrive after 8:15am and spent lots of time trying to find free parking during the day to avoid the expense

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Shane

Q10 **Last Name**

Short Text

Grayling

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 260

Contribution ID: 16075
Member ID:
Date Submitted: Jan 13, 2026, 02:34 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree with making the technology simple to use and flexible. It is also important that parking is accessible and safe for those who work later hours in the city. The parking building is not a great option after 5:30pm in winter as it is dark and does not feel safe.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Overbeek

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 261

Contribution ID: 16074
Member ID:
Date Submitted: Jan 13, 2026, 02:32 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Reduce parking charge

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Make it card payment and online payment through app

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Aji

Q10 **Last Name**

Short Text

George

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 262

Contribution ID: 16071
Member ID:
Date Submitted: Jan 13, 2026, 02:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

There is always so many issues that happen with card payments or app payments, don't take away coin options - I purposefully seek out these machines as I don't like having to pay ADDITIONAL fees on top of having to pay outrageous parking prices for what's normally a 10 minute visit into town

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Previous answer

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rylie

Q10 **Last Name**

Short Text

Haywood

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 263

Contribution ID: 16070
Member ID:
Date Submitted: Jan 13, 2026, 01:53 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jean

Q10 **Last Name**

Short Text

Badger

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 264

Contribution ID: 16069
Member ID:
Date Submitted: Jan 13, 2026, 01:51 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Please make it fair for workers, and more options to use parking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Ashleigh

Q10 **Last Name**

Short Text

Grant

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 265

Contribution ID: 16068
Member ID:
Date Submitted: Jan 13, 2026, 01:41 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

George

Q10 **Last Name**

Short Text

Baigent

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 266

Contribution ID: 16067
Member ID:
Date Submitted: Jan 13, 2026, 01:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

You need to make it possible for people who don't have credit cards to be able to pay for parking. Alot of older people and non-English speakers also have issues using smartphones and apps to do things like this.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Gretchen

Q10 **Last Name**

Short Text

Sveda

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 267

Contribution ID: 16066
Member ID:
Date Submitted: Jan 13, 2026, 01:29 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system is outdated!!

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Mei

Q10 **Last Name**

Short Text

Rakuraku-Foster

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 268

Contribution ID: 16065
Member ID:
Date Submitted: Jan 13, 2026, 01:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I avoid some of the parking areas as their cost can be quite limiting, so would love more flexibity

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I support moving away from coins but feel there shouldn't be an added eftpos charge

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Amy

Q10 **Last Name**

Short Text

Nielsen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 269

Contribution ID: 16064
Member ID:
Date Submitted: Jan 13, 2026, 01:08 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jenny

Q10 **Last Name**

Short Text

Stewart

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 270

Contribution ID: 16063
Member ID:
Date Submitted: Jan 13, 2026, 12:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Improvements, as long as they are improvements, are always good.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The issue with card payments is the fee is use a card, which makes short term parking very expensive.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Stephanie

Q10 **Last Name**

Short Text

Chand

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 271

Contribution ID: 16062
Member ID:
Date Submitted: Jan 13, 2026, 12:32 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Bring back coins, also each park should clearly have the corresponding colour somewhere easy to see so you can pay correctly. Trying to rely on gps to track your app is silly. Further we should support New Zealand owned and operated apps not French

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Better parking options for inner city workers. And clear signs about time limits and zoning. Each car park needs a clear corresponding colour allocation for ease of use. Parking is far too expensive to justify. $16 a day for and uncovered park is not realistic. We need to refocus on bringing the city back to life and encouraging people to get out. Not scaring them with constant threats of fines and hard to use payment methods. We should encourage shopping by using a validation system if you buy something in store etc

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Samantha

Q10 **Last Name**

Short Text

Northey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 272

Contribution ID: 16061
Member ID:
Date Submitted: Jan 13, 2026, 12:13 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The parking system definitely needs to be reviewed. Working in town means you need to be in town by 7:30am for a free park or you pay ridiculous amounts to park for the day, needing to move your car every 3 hours, impacting on your work schedule, or face a very hefty fine if you don’t move or haven’t renewed your payment. It’s not flexible or worker friendly especially for those of us who are mainly in the Green areas. At times, the app doesn’t work, the machine doesn’t work, and you don’t have time to wait around trying to contact the support number to figure what else to do. The amount is also very unrealistic. Nearly $20 a day in the green zone if you have to park all day. This is especially hard on working parents who are dropping their kids at school and will never be early enough for free parking on the outskirts. There needs to be more consideration given to allow for more flexible options, that are affordable and don’t impact too much on workers and patrons.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The machines and the app are unreliable. You’re also charged additional costs for using your card at the machines, this is where the coin option is better. There should be coin and card at every machine OR extend the free parking zones for up to 60mins to cover a wider area.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Shari

Q10 **Last Name**

Short Text

Brell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 273

Contribution ID: 16060
Member ID:
Date Submitted: Jan 13, 2026, 12:03 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

This survey is really hard to fill out because the information isn't all available in the question

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Eftpos and app based parking should suffice

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Anthony

Q10 **Last Name**

Short Text

Hood

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 274

Contribution ID: 16058
Member ID:
Date Submitted: Jan 13, 2026, 11:44 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The option to pay by coin needs to stay. Some Older people find it hard to use electronic payments and having to pay extra to use your card isn't fair either.
Ensuring machines that work reliably would also be of benefit

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Emma

Q10 **Last Name**

Short Text

Hardie

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 275

Contribution ID: 16057
Member ID:
Date Submitted: Jan 13, 2026, 11:38 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

So long as cash is an option to pay

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Cash/coins is still a part of how people pay, taking the option away would be poor decision making. What if someone had physical money for machines but no money in bank?

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Sean

Q10 **Last Name**

Short Text

A

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 276

Contribution ID: 16056
Member ID:
Date Submitted: Jan 13, 2026, 11:03 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I prefer to pay with coins where possible. The 50c transaction fee for electronic payment is too expensive, particularly when paying for a short parking period (eg $1 parking plus 50c fee)

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Erin

Q10 **Last Name**

Short Text

Firmin

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 277

Contribution ID: 16054
Member ID:
Date Submitted: Jan 13, 2026, 10:59 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Make it cheaper for town workers. Hate paying parking when im trying to work. Absolutely ludicrous that we have to pay so much.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I dont use visa debit. I use eftpos or cash. If u remove this then how do you expect people to pay for parking

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lisa

Q10 **Last Name**

Short Text

Youngson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 278

Contribution ID: 16052
Member ID:
Date Submitted: Jan 13, 2026, 09:07 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree, especially regarding fees and parking. I am here working for eight hours every weekday and parking is a consistent issue. Why are there so few pink parks? And why are the fees for pink vs green parks so vastly different? Some weeks there aren't any pink parks or free parks available no matter how early I arrive, so I have to park in the green zone. I can't afford to pay $16.50 every day for a green park. There should be more pink parks and green parks should be more affordable.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Awhi

Q10 **Last Name**

Short Text

Nikora

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 279

Contribution ID: 16049
Member ID:
Date Submitted: Jan 12, 2026, 03:48 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Demi

Q10 **Last Name**

Short Text

Arbuckle

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 280

Contribution ID: 16048
Member ID:
Date Submitted: Jan 12, 2026, 09:12 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

beth

Q10 **Last Name**

Short Text

robertson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 281

Contribution ID: 16047
Member ID:
Date Submitted: Jan 12, 2026, 08:46 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The pay machines are sometimes faulty so you’re not at fault when they are down. When you’re only wanting to duck in and out but there aren’t enough 15 min parks.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jaime

Q10 **Last Name**

Short Text

Corbett

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 282

Contribution ID: 16046
Member ID:
Date Submitted: Jan 12, 2026, 08:16 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

GG

Q10 **Last Name**

Short Text

GG

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 283

Contribution ID: 16045
Member ID:
Date Submitted: Jan 12, 2026, 07:45 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

The changes are not really transparent on the documents. A simple break down will make it easier to make a decision. I find the documents misleading and confusing. I have asked and spoken to my colleagues and they feel the same way.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Manuela

Q10 **Last Name**

Short Text

van Vuuren

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 284

Contribution ID: 16044
Member ID:
Date Submitted: Jan 12, 2026, 06:20 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Shannon

Q10 **Last Name**

Short Text

Newman

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 285

Contribution ID: 16043
Member ID:
Date Submitted: Jan 12, 2026, 05:20 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Flexible parking is the motivator for me. I currently pay a ridiculous amount for parking as the all day spots are very few and far from my workplace. There should be different options for those who work in the inner city like a reward system or cheaper weekly rate.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Hayley

Q10 **Last Name**

Short Text

Richmond

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 286

Contribution ID: 16042
Member ID:
Date Submitted: Jan 11, 2026, 09:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

You haven't given enough information about what you actually propose in order to be able to agree. You need to outline the plan first. How can I tell that they are improvements??

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If you remove coin operated payments then you also need to get rid of the fee for using a credit card!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Wendy

Q10 **Last Name**

Short Text

Hartley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 287

Contribution ID: 16041
Member ID:
Date Submitted: Jan 11, 2026, 05:56 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

We use disability parking when needed. I've read where that's not a factor. Well it is if no DP i have to find a park for passenger door to open. Then do the pay thing. I use Pukuatua st a lot parks always full. Mixed parking. Always full. Are workers using this area. □□ worse when night market is on (no gripes about the night market great it has come back into town) from Kiwi bank down to Fenton this area is mostly always full. Must be a popular area.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

With coins it is hard to know as only parking landlords know. I think for me I can use coin but find it hard to know that I can. What about overseas tourists. We need to keep coins available or else people will go elsewhere. My thought.. you are making it about making money for parking.. yet you want people to come into our township shop have coffee meet up enjoy the moment not all of us like the mall.. and they do 60 min parking. Unbelievable. How do you have a meal. Go to the toilet. Remember DP here, have a korero with friends shop at the Wharehouse. All in an hour.. while pushing a wheelchair caring for that person looking at clothes for that person. Not much different than the street parking. I do have to say though that Rotorua you have absolutely better parking for Disability than Taupo. Theirs are so few and far between and then only for an hour. So I'm pushing the wheelchair like crazy. Are the time limits checked on who does this □□
You go to Bayfair at the Mount. Amazing □□ easy DP wide parks plenty of them. Perhaps we need to make the whole area a mall from the mall to eat st..covered in parking □□ □□
.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Susan

Q10 **Last Name**

Short Text

Gordon

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 288

Contribution ID: 16040
Member ID:
Date Submitted: Jan 11, 2026, 05:52 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

P

Q10 **Last Name**

Short Text

R

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 289

Contribution ID: 16039
Member ID:
Date Submitted: Jan 11, 2026, 02:38 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I run a business in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

We get a lot of feedback from customers who park on the side streets about the lack of option for using coins. A lot of older consumers do not use their cards for payment options, particularly low value items. Some are saying "we will take the risk in not getting a ticket" if they can't use a coin operated machine.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kirsty

Q10 **Last Name**

Short Text

Evans

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 290

Contribution ID: 16038
Member ID:
Date Submitted: Jan 11, 2026, 02:30 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

There are quite a few problems with the app

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

We are still using coins, keep them

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Zara

Q10 **Last Name**

Short Text

Armstrong

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 291

Contribution ID: 16037
Member ID:
Date Submitted: Jan 11, 2026, 02:11 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

David

Q10 **Last Name**

Short Text

Whalley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 292

Contribution ID: 16036
Member ID:
Date Submitted: Jan 11, 2026, 03:57 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Anything would be better than the present situation.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Why not have an hour free parking in the inner city. Shopping in Taupo is so good and that’s what they have .

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Val

Q10 **Last Name**

Short Text

McHale

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 293

Contribution ID: 16035
Member ID:
Date Submitted: Jan 10, 2026, 06:11 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

If this includes making permit parking in the Pukuatua St car park building more affordable and user friendly for example $25.00 per week (Monday to Friday) on level 2 and roof top it will be utilized by more inner city workers

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Gwen

Q10 **Last Name**

Short Text

McNab

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 294

Contribution ID: 16034
Member ID:
Date Submitted: Jan 10, 2026, 09:36 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Roxanne

Q10 **Last Name**

Short Text

Smith

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 295

Contribution ID: 16033
Member ID:
Date Submitted: Jan 10, 2026, 08:05 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

David

Q10 **Last Name**

Short Text

Macmillan

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 296

Contribution ID: 16032
Member ID:
Date Submitted: Jan 10, 2026, 06:33 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kirsten

Q10 **Last Name**

Short Text

Roderique

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 297

Contribution ID: 16031
Member ID:
Date Submitted: Jan 09, 2026, 10:43 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Taylor

Q10 **Last Name**

Short Text

Muncaster

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 298

Contribution ID: 16030
Member ID:
Date Submitted: Jan 09, 2026, 10:34 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The Parking system now costs the ratepayers via an outsourced company, why not take it back into council control and make it profitable again

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The company that runs the parking is not investing so why is the council talking about investing in these systems ?

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Noel

Q10 **Last Name**

Short Text

Cox

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 299

Contribution ID: 16029
Member ID:
Date Submitted: Jan 09, 2026, 09:53 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Make all all zones the same so we can move around from shopping to appointments easily

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coin availability doesn't affect me, I use the app exclusively

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Bruno

Q10 **Last Name**

Short Text

Santos

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 300

Contribution ID: 16028
Member ID:
Date Submitted: Jan 09, 2026, 09:35 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Ditch ipark
Decrease fines...far too expensive for size of this town

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Increase coin machines as apps charge addition credit card fees. This is not fair.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Maureen

Q10 **Last Name**

Short Text

Simpson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 301

Contribution ID: 16027
Member ID:
Date Submitted: Jan 09, 2026, 07:19 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Belinda

Q10 **Last Name**

Short Text

Cridge

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 302

Contribution ID: 16026
Member ID:
Date Submitted: Jan 09, 2026, 03:45 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I believe that paid parking should apply only during business hours on weekdays, and outside of those hours there should be just a time limit.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

10.5% is a high number

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Yury

Q10 **Last Name**

Short Text

Troshin

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 303

Contribution ID: 16025
Member ID:
Date Submitted: Jan 09, 2026, 03:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Cornee

Q10 **Last Name**

Short Text

Botha

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 304

Contribution ID: 16023
Member ID:
Date Submitted: Jan 09, 2026, 01:30 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Increase in parking cost will happen as part of this and loss of free parks for workers. Too expensive as it stands . Large percentage of pay already spent at the council. Parkng building to dangerous. Suggest the mayor parks there

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If forced to use card, additional fee applies . No coins, no choice

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jacqui

Q10 **Last Name**

Short Text

Morrissey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 305

Contribution ID: 16022
Member ID:
Date Submitted: Jan 09, 2026, 12:23 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Bridget

Q10 **Last Name**

Short Text

Kelly

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 306

Contribution ID: 16021
Member ID:
Date Submitted: Jan 09, 2026, 11:43 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Tenisia

Q10 **Last Name**

Short Text

Chidzurira

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 307

Contribution ID: 16020
Member ID:
Date Submitted: Jan 09, 2026, 11:09 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current payment system regularly doesn't work properly either through the app or in the street.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Should remain as an option for those who don't want to pay extra or don't have a card that will work

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Phillips

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 308

Contribution ID: 16019
Member ID: 2385
Date Submitted: Jan 09, 2026, 11:00 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I live in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I enjoy usibg the presto app on my phone as it makes my life so much easier, I don't have good eyesight and usually require help to use the meter, whereas being able to pay via the meter is do much easier for an elder person

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I am really hoping you cobtinue with the same app payment situation as it is so very helpful to vision impaired people,

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Elaine

Q10 **Last Name**

Short Text

Tocker

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 309

Contribution ID: 16018
Member ID:
Date Submitted: Jan 09, 2026, 10:56 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

There are still people who need coin machines, so removing them fully wouldn't be accommodating to our community as a whole.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Zara

Q10 **Last Name**

Short Text

Lambert

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 310

Contribution ID: 16017
Member ID:
Date Submitted: Jan 09, 2026, 07:34 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Paying at a metre by you car is preferable to walking to find the terminal (which may not be working).

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If it is more cost effective NIT to have cash machines then go not have exhorbitant fees for using a card!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Jos

Q10 **Last Name**

Short Text

Pemberton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 311

Contribution ID: 16016
Member ID:
Date Submitted: Jan 09, 2026, 06:38 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

LESLIE

Q10 **Last Name**

Short Text

MORTEN

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 312

Contribution ID: 16015
Member ID:
Date Submitted: Jan 08, 2026, 11:23 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

A review is needed. Tourists find the parking pay system difficult. Soo many machines don’t work.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Wendy

Q10 **Last Name**

Short Text

Leong

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 313

Contribution ID: 16014
Member ID:
Date Submitted: Jan 08, 2026, 10:55 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Michael

Q10 **Last Name**

Short Text

Dittmer

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 314

Contribution ID: 16013
Member ID:
Date Submitted: Jan 08, 2026, 09:34 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rob

Q10 **Last Name**

Short Text

Ranger

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 315

Contribution ID: 16012
Member ID:
Date Submitted: Jan 08, 2026, 04:24 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I run a business in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree with meter changes but keep current coin meters.
I disagree with extension/ alterations with parking area. That should remain the same.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep city center parking area the same. Do not extend it

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Yolanda

Q10 **Last Name**

Short Text

Adlam

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 316

Contribution ID: 16011
Member ID:
Date Submitted: Jan 08, 2026, 03:41 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If we removed the coin payment option, we need to make sure the credit card charges/fees are kept to a minimum so you are not paying 50 cents to use the card for $1 of parking cost - which equals a 50 percent transaction fee

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jason

Q10 **Last Name**

Short Text

Cameron

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 317

Contribution ID: 16010
Member ID:
Date Submitted: Jan 08, 2026, 03:33 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Reviewing where we need parking for longer shorter stays is a good idea

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Most of the parks in Hinemoa street that are paid parking don't seem to be used alot.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sara

Q10 **Last Name**

Short Text

KING

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 318

Contribution ID: 16009
Member ID:
Date Submitted: Jan 08, 2026, 02:55 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

As long as the options work. The number of parking machines that don't work a on given day makes it extremely frustrating.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Carol

Q10 **Last Name**

Short Text

Hinge

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 319

Contribution ID: 16008
Member ID:
Date Submitted: Jan 08, 2026, 02:13 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Experience of being in town identifies the current allocations of payed/free parking allocations works well. If free parking options are removed within the area this in my view would negatively impact on my choosing to come into the CBD. There is also a huge lack of CBD parking for vehicles with trailers and long vehicle such as utes to park as car parks are not deep enough further liming access to CBD and business within.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Elderly and those without internet or data who use coins deserve equitable rights to park in the CBD. Online option is frustrating with poor reliability - often down or machines not working. Not wasting my time if the technology does not work. I just stop shopping and go back home. I have more free parking options in residential Auckland shopping areas and will wait until I go there. If there are limited shops in the CDB as there are, I will not be charged to browse or have to stop browsing because the free parks are only 60min - Again I leave town or spend very limited time in town due to cost of parking. I also moved from Auckland to Rotorua as part of a lifestyle, the public transport here is unreliable at best (buses don't turn up and cannot be guaranteed to get to work and I would not ride or walk in winter due to safety). The most reliable way to get to work is to drive or ride my bike. In summer I ride my bike however I don't hang around in town as a result (wouldn't utilize shops or hospitality). To improve CBD presence, you would actually be better off (as a CBD worker) encouraging or making it cheaper and easier for me to bring by vehicle to work. Fairness of parking options actually isn't the CDB issue.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Wiggins

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 320

Contribution ID: 16007
Member ID:
Date Submitted: Jan 08, 2026, 01:42 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current technology is a shambles to alot of users

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I have always preferred coin operated parking

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jim

Q10 **Last Name**

Short Text

Scott

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 321

Contribution ID: 16006
Member ID:
Date Submitted: Jan 08, 2026, 01:17 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

T

Q10 **Last Name**

Short Text

Yark

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 322

Contribution ID: 16005
Member ID:
Date Submitted: Jan 08, 2026, 12:16 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Existing system confusing to use and problematic when a kiosk is not working

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Appears to be no consideration given to reducing parking demand through encouraging the use of cycles. e.g. Nelson city (among others) provides weatherproof, secure cycle parking which reduces parking demand and the number of vehicles in the CBD. There has been a good start here with cycle lanes, but I feel we are losing a trick by not giving visitors and inner city workers the ability to securely park cycles.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Wendy

Q10 **Last Name**

Short Text

Applegate

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 323

Contribution ID: 16004
Member ID:
Date Submitted: Jan 08, 2026, 11:52 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I would like availability of the short term 15 minute parks available so you can pop in to the city to visit specific shops and pop in and pop out. If i have to use paid parking I just avoid going to those shops and go to places in the mall rather than use the shops in town as I don't like using the paid parking machines as they are frequently broken so you have to go and use one further down the road or you then have to call the call centre to log it as broken. In the past I have done that however I wouldn't bother now. If i can't get a 15 minute park to pop in then I won't go into shops in the city centre and will go elsewhere - e.g. central mall or down to trade central by kmart etc as parking is free and easy.
I work in inner city Rotorua and park on the outskirts (whakaue street) so that I can get free parking as I can't afford to pay for parking everyday. I would be voting to have free areas of parking for inner city workers (e.g. down Whakaue Street by the Queen Elizabeth building, down through Government Gardens, up behind Rotorua Primary School. I'm happy to walk 5-10minutes to access parking as with my job I am unable to keep moving my car every 60mins as I am based in the library building (working for the hospital).
I have also started biking in to work on some days to avoid having to park as it can be hard to get parks in the free parking area.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I didn't know there were still coin operated machines - i thought they only used cards now.
As I said on my last question answer - as i've had so many issues with the machines I will not use them unless there is a free 15 minute/60minute park available as I avoid using parking in town as much as I can - if there is not a free park available as I drive into town then I will avoid parking and choose to go to a shop out of Rotorua central inner city e.g. I will go an park at free central mall parking and use their shop rather than inner city shop.
Plus it's hard to get the correct coins now so I don't often have coins available if I was to need to use coins.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Melany

Q10 **Last Name**

Short Text

Eason

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 324

Contribution ID: 16003
Member ID:
Date Submitted: Jan 08, 2026, 10:56 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I do not disagree with some proposed improvements. I just hope that there is free parking for those who work an 8am - 5pm. Adding on an extra cost for parking or for a permit would induce extra stress for multiple kaimahi in this area.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

There are still older people who may struggle with phone/ screen operated machines.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Billy

Q10 **Last Name**

Short Text

Martini

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 325

Contribution ID: 16002
Member ID:
Date Submitted: Jan 08, 2026, 10:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Foucs on fine tuning the existing system instead of introducing something new. bringing in anything new will open council to being ridiculed and will anger the older generation who have just started to learn the current system

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

James

Q10 **Last Name**

Short Text

Coppard

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 326

Contribution ID: 16001
Member ID:
Date Submitted: Jan 08, 2026, 09:31 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Morag

Q10 **Last Name**

Short Text

Glue

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 327

Contribution ID: 16000
Member ID:
Date Submitted: Jan 08, 2026, 09:05 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Dharmesh

Q10 **Last Name**

Short Text

(DJ)

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 328

Contribution ID: 15999
Member ID:
Date Submitted: Jan 08, 2026, 08:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

they need to get back to a meter for ea car. not people having to traipse up and down the street trying to find a payment box that works

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

not everyone can work a payment card in these machines.think of the elderly

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

carolyn

Q10 **Last Name**

Short Text

London

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 329

Contribution ID: 15998
Member ID:
Date Submitted: Jan 08, 2026, 07:38 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Really silly at the moment that you have to walk nearly half a street to pay your meter then walk back in the other direction to the shop you intend to go to. This isn't convenient for the elderly or others who have walking disabilities or anyone for that matter especially if you're in a rush.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

These machines aren't even that old. Maybe you should have thought of future proofing them last time yoh replaced them. Rate payers pay enough. This coming from a struggling family!!!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Debbie

Q10 **Last Name**

Short Text

Korner

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 330

Contribution ID: 15997
Member ID:
Date Submitted: Jan 08, 2026, 07:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current app is inconsistent and faults frequently. There needs to be more affordable all day parking for people who work in town.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Amy

Q10 **Last Name**

Short Text

Kirkland

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 331

Contribution ID: 15996
Member ID:
Date Submitted: Jan 08, 2026, 05:46 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Glenn

Q10 **Last Name**

Short Text

Porter

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 332

Contribution ID: 15995
Member ID:
Date Submitted: Jan 07, 2026, 10:45 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

More coin operated machines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Keith

Q10 **Last Name**

Short Text

London

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 333

Contribution ID: 15994
Member ID:
Date Submitted: Jan 07, 2026, 09:51 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Donald

Q10 **Last Name**

Short Text

Blackledge

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 334

Contribution ID: 15993
Member ID:
Date Submitted: Jan 07, 2026, 09:00 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Chris

Q10 **Last Name**

Short Text

Tomasevich

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 335

Contribution ID: 15992
Member ID:
Date Submitted: Jan 07, 2026, 07:41 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Eliminate credit card surcharges would be a great idea

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Only by eliminating credit card payment surcharges

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Wai

Q10 **Last Name**

Short Text

SMITHS

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 336

Contribution ID: 15991
Member ID:
Date Submitted: Jan 07, 2026, 06:33 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Shona Frame

Q10 **Last Name**

Short Text

Frame

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 337

Contribution ID: 15990
Member ID:
Date Submitted: Jan 07, 2026, 02:53 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I refuse to use card payment, so many failures with that system.
Would like to see coing payments widely available

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lizzy

Q10 **Last Name**

Short Text

Peers

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 338

Contribution ID: 15988
Member ID:
Date Submitted: Jan 07, 2026, 01:17 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Needs to be free parking for short visits to shops and longer parking for cafes.With Rotorua so spread out you need to move around parking in different areas which all cost.also parking limit needs to be longer around Reeding Cinema as you need more than 120m when films are often that long.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If you have to pay extra to use a card that is not fair so keep coin machines.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sanchia

Q10 **Last Name**

Short Text

Marquet

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 339

Contribution ID: 15987
Member ID:
Date Submitted: Jan 07, 2026, 12:34 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current technology is a bit hit and miss at the moment..

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Megan

Q10 **Last Name**

Short Text

Peters

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 340

Contribution ID: 15986
Member ID:
Date Submitted: Jan 07, 2026, 12:32 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Hannah

Q10 **Last Name**

Short Text

Henderson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 341

Contribution ID: 15985
Member ID:
Date Submitted: Jan 07, 2026, 11:15 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

More Loading zones in the city for delivery of large office and shop equipment.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Brendan

Q10 **Last Name**

Short Text

Pratt

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 342

Contribution ID: 15984
Member ID:
Date Submitted: Jan 07, 2026, 08:58 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Anna

Q10 **Last Name**

Short Text

White

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 343

Contribution ID: 15983
Member ID:
Date Submitted: Jan 07, 2026, 08:45 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Need to change parking meters which are often not working

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If you want to remove coin machines then give the option to use eftpos, I don't think it is fair to pay extra to use,a credit card.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Geraldine

Q10 **Last Name**

Short Text

Wihapi

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 344

Contribution ID: 15982
Member ID:
Date Submitted: Jan 06, 2026, 10:09 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I run a business in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

helen

Q10 **Last Name**

Short Text

bennett

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 345

Contribution ID: 15981
Member ID:
Date Submitted: Jan 06, 2026, 08:37 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Having a better parking system and flexible parking for workers will be good.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I would recommend having a user friendly and reliable app and parking machines. Having a better parking system for the different rates (if any)

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rebekah

Q10 **Last Name**

Short Text

McKinney

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 346

Contribution ID: 15980
Member ID:
Date Submitted: Jan 06, 2026, 06:56 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

More disability parks near the library, get rid of that middle-of-the-street parking, it is too narrow and awkward to move through, and it only takes a big 4x4 to block the way or make it too narrow to get by

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Wendy

Q10 **Last Name**

Short Text

Allen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 347

Contribution ID: 15979
Member ID:
Date Submitted: Jan 06, 2026, 06:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking needs to be cheaper or free for a period of time.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

No. Looking forward to positive changes to bring vibrancy back to our town.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mary

Q10 **Last Name**

Short Text

Hamill

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 348

Contribution ID: 15978
Member ID:
Date Submitted: Jan 06, 2026, 05:25 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Natalie

Q10 **Last Name**

Short Text

Wineti

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 349

Contribution ID: 15977
Member ID:
Date Submitted: Jan 06, 2026, 05:19 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Updating the parking app so when you go to the help section, it's in English, not Spanish. Adopt local authorities for our local parking, not overseas technology

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If parking prices increase any more than they already have, then people won't shop in the CBD anymore. Businesses aren't getting the same foot traffic they used to because inner city pricing is too high

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Elaina

Q10 **Last Name**

Short Text

Leonard

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 350

Contribution ID: 15976
Member ID:
Date Submitted: Jan 06, 2026, 04:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Katrina

Q10 **Last Name**

Short Text

Lyle

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 351

Contribution ID: 15975
Member ID:
Date Submitted: Jan 06, 2026, 04:17 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Damien James

Q10 **Last Name**

Short Text

Bennett Ngaau

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 352

Contribution ID: 15974
Member ID:
Date Submitted: Jan 06, 2026, 04:09 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Gemma

Q10 **Last Name**

Short Text

Harvey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 353

Contribution ID: 15973
Member ID:
Date Submitted: Jan 06, 2026, 03:26 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Dean

Q10 **Last Name**

Short Text

Spittle

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 354

Contribution ID: 15972
Member ID:
Date Submitted: Jan 06, 2026, 03:02 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree as long as the option for free parking remains. It is vital to have some free spaces!

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

L

Q10 **Last Name**

Short Text

P

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 355

Contribution ID: 15971
Member ID:
Date Submitted: Jan 06, 2026, 02:58 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If you remove these machines you will find less people will pay for their parking. And what about the elderly.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

CUSHLA

Q10 **Last Name**

Short Text

WILMSHURST

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 356

Contribution ID: 15970
Member ID:
Date Submitted: Jan 06, 2026, 02:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system is too fustrating for older people & people with disabilities. The original parking meters worked much better with less issues. Also think there needs to be the first hour free or at thw very least, the first 20 minutes so that if you need to run in to get something quick, you're not getting charged for it

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

There should be more options to pay with coins, rather than fewer options

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Amber

Q10 **Last Name**

Short Text

Worth

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 357

Contribution ID: 15969
Member ID:
Date Submitted: Jan 06, 2026, 02:22 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I am beyond frustrated with how unfair this whole system is. I work in the city, and almost every day I end up with a ticket even when I've done the right thing and PAID properly.
The first issue is parking. I parked in a 180-minute zone. I left the spot for my lunch break, then came back and parked again. I made sure to pay again because I knew I was starting a new session. Despite that, I still received a ticket saying I "exceeded the parking limit." How does that make any sense? I don't track the exact spot I parked in earlier, and because that area is convenient for my workplace, I naturally park there again. I PAID every time, yet I'm still punished for it.
The second issue is even worse. I went to renew my WOF before it expired, my sticker still had 7 days left. On the same day, I was told my car didn't pass and needed a repair, which was quoted and scheduled within the next two days. Meanwhile, I continued using my car to get to work. Then I get hit with a $200 ticket saying my WOF was expired. After investigating, I found out that even though my sticker clearly shows 7 days remaining, the moment you attempt a new WOF and don't pass, it overrides your current valid one in the system. That is absolutely ridiculous.
So let me get this straight: the system forces you to renew your WOF in advance, but if you fail even temporarily, you're instantly treated as if you're breaking the law. And because parking officers have access to NZTA records, they ignore what's printed on the sticker and fine you anyway. This completely screws over people who work in the city and rely on their cars every day.
What really makes me angry is that we are working-class people trying to survive. We pay our taxes, we pay for parking, we try to follow the rules and yet we're the ones constantly penalized. Meanwhile, I see plenty of cars around town with obviously expired WOFs and REGOs, looking unsafe and neglected, and I seriously question whether they're being ticketed at all.
All I want is change, a system that actually makes sense and doesn't punish the very people who keep the city running. Right now, it feels like the rules are designed to trap working people instead of support them.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

A lot of homeless people roaming around these machines to check for trap coins, so I agree to removing coin payment.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Erica

Q10 **Last Name**

Short Text Torres

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice Kao
No

Response No: 358

Contribution ID: 15968
Member ID:
Date Submitted: Jan 06, 2026, 01:54 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I agree with everything except the potential removal of the free car parking's on hinemaru and pūkaki and rangiuru streets as these are very important for us people who work in the cbd we should have these left as is.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep coins but update and fix your current system as the machines always seem to be faulty. Also add more machines.
Make the machines more user friendly for our elderly.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Riki-Lee

Q10 **Last Name**

Short Text

Ainsworth

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 359

Contribution ID: 15967
Member ID:
Date Submitted: Jan 06, 2026, 01:43 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The technology doesnt always work and has proven to fail in the past so keeping an option where we DONT get a ridiculous ticket just because your bloody machine doesnt work is better

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Roxanne

Q10 **Last Name**

Short Text

Longdin

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 360

Contribution ID: 15966
Member ID:
Date Submitted: Jan 06, 2026, 01:39 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Hilary

Q10 **Last Name**

Short Text

Meyer

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 361

Contribution ID: 15965
Member ID:
Date Submitted: Jan 06, 2026, 01:08 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree as long as disability permit parking remains free as we do don't have enough disability car parks. I often have to go home as I can't park.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Increase the number of disability car parks

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kay

Q10 **Last Name**

Short Text

Cole

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 362

Contribution ID: 15964
Member ID:
Date Submitted: Jan 06, 2026, 01:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

1 hour free parking no meters or technology .. traffic wardens like they use too

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

free

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

brent

Q10 **Last Name**

Short Text

hardy

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 363

Contribution ID: 15963
Member ID:
Date Submitted: Jan 06, 2026, 12:39 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

There should be choice and easy pay options for motorosts both locals and visitors

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mark

Q10 **Last Name**

Short Text

Nicholls

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 364

Contribution ID: 15962
Member ID:
Date Submitted: Jan 06, 2026, 12:19 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

My whānau and I avoid town as much as possible during hours of enforcement, as the current system is a hassle to navigate. Machines are often broken, we don't carry change anymore to ensure the homeless stop begging us for money, and we don't want to risk the machines charging our cards an excessive amount of money and risk going into overdraft, as this risks putting our mortgage and obligations to the bank in jeopardy.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Chanel

Q10 **Last Name**

Short Text

Brightwell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 365

Contribution ID: 15961
Member ID:
Date Submitted: Jan 06, 2026, 12:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Peter

Q10 **Last Name**

Short Text

Goodwin

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 366

Contribution ID: 15960
Member ID:
Date Submitted: Jan 06, 2026, 12:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system is terrible and the price hike or parking tickets need to be addressed

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coins are handy when people don't have cash on card keeping coin machines are a must

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Ngaire

Q10 **Last Name**

Short Text

Khan

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 367

Contribution ID: 15959
Member ID:
Date Submitted: Jan 06, 2026, 11:57 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Review the machines used as at times these have failed and we end up with a parking ticket because there machines ain't working. Fees to be cheaper so more people will go to town maybe too.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Although we are moving forward in technology I am reminded of those who are not. Having a coin option is better too

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Natalie

Q10 **Last Name**

Short Text

Stone

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 368

Contribution ID: 15958
Member ID:
Date Submitted: Jan 06, 2026, 11:53 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Easier app, less charges for using app and cards, parking meters that woek, more parking required. Always hard to find a space. More free parking spaces.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If reducing coin machines, less charges for using card to pay

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Lizzy

Q10 **Last Name**

Short Text

GUEST

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 369

Contribution ID: 15957
Member ID:
Date Submitted: Jan 06, 2026, 11:48 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking is too expensive in parts; payment app frequently fails. Time for a change

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Becs

Q10 **Last Name**

Short Text

Carter

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 370

Contribution ID: 15956
Member ID:
Date Submitted: Jan 06, 2026, 11:41 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Agreed with an update as long as prices are not increased.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove cash payments. Card/paywave payments only to reduce cost of maintenance.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jaccob

Q10 **Last Name**

Short Text

Earle

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 371

Contribution ID: 15955
Member ID:
Date Submitted: Jan 06, 2026, 11:39 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I use the app but I think out of towners/tourists would be impacted from the removal of coins.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Matthews

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 372

Contribution ID: 15954
Member ID:
Date Submitted: Jan 06, 2026, 11:35 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Not everyone knows how to pay digitally or do not have a debit card

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Puhi

Q10 **Last Name**

Short Text

Ropitini

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 373

Contribution ID: 15952
Member ID:
Date Submitted: Jan 05, 2026, 04:12 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

would be good to have week parking permit options, no additional fee's to use the app as already paying for the parking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

to make app more user friendly, remove the additional fee's

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Amy

Q10 **Last Name**

Short Text

Roddis

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 374

Contribution ID: 15951
Member ID:
Date Submitted: Jan 05, 2026, 02:32 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

This survey is extremely complicated for the average person to decipher, what a joke. Trying to confuse people with jargon. The inner city parking doesnt work, it is flawed and has been for a long time. The machines are impossible to use, they never work, it deters people from shopping in the city. All day long I have to explain to people who come into the business how to use them, I usually tell them to move to an area that is free. Parking in CBD should be free for one hour blanket policy. Bring life back to the city.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coins are legal tender people have a right to use them

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

G

Q10 **Last Name**

Short Text

W

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 375

Contribution ID: 15950
Member ID:
Date Submitted: Jan 05, 2026, 01:28 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

It would make it easier to know what my time limit is for a particular area. At the moment we have several options on one street which is a bit confusing, so I am trying to drive, read signs, find a park, and watch for others, all at the same time.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I never have coins, so I would never use this option. I understand some people would, but with the expansion of the area that has free, higher turnover parking, people that use coins might not need to pay. Having some machines accepting coins and some not I think would just be confusing.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Karen

Q10 **Last Name**

Short Text

Love

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 376

Contribution ID: 15949
Member ID: 2378
Date Submitted: Jan 05, 2026, 10:30 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

It is so dear to park inner-city

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Teresa

Q10 **Last Name**

Short Text

Hodge

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 377

Contribution ID: 15948
Member ID:
Date Submitted: Jan 04, 2026, 04:47 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Current system seems to have too many glitches when it comes to payinh

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Over 70s are more comfortable with coins

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Alison

Q10 **Last Name**

Short Text

Painter

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 378

Contribution ID: 15947
Member ID:
Date Submitted: Jan 04, 2026, 10:31 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Agree technology needs updating, fees reviewed

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Dont use coins myself but the option is there

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Maude

Q10 **Last Name**

Short Text

Wano

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 379

Contribution ID: 15946
Member ID:
Date Submitted: Jan 04, 2026, 07:45 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Making it quicker means people will go to less places, not stop for coffee. Needs more free 90min parking to entice shoppers back. Need bigger parks for bigger vehicles in set areas - hard to back past motorhomes and big SUVs. If looking at parking building, remember EV vehicles are at least 2x heavier and there is many more of them.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If prices go up, we'll just avoid the CBD. Please build ablutions and concrete block structure (separate 'bed' rooms) plus shared bbq cooking space for homeless away from CBD. Give them dignity, safety and a place to meet together - maybe where Blue Baths used to be.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Helen

Q10 **Last Name**

Short Text

Ramsdale

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 380

Contribution ID: 15945
Member ID:
Date Submitted: Jan 03, 2026, 03:20 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Time for the picture theater can be more easily worked out in the proposal

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I can never find one when I need it anyway

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Carole

Q10 **Last Name**

Short Text

Pearce

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 381

Contribution ID: 15944
Member ID:
Date Submitted: Jan 02, 2026, 12:58 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
Other: Mother of a child who works in the inner city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Reviewing parking options especially increasing availability of parks for all day use, lower fees.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kiri

Q10 **Last Name**

Short Text

Nikora

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 382

Contribution ID: 15943
Member ID:
Date Submitted: Jan 01, 2026, 05:11 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I live in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Get rid of Auckland Co.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove payment for all parking. Get the people to Rotorua City,, free parking.
Have 2 parking spaces outside every Medical facility for Mobility Parking

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Manuariki

Q10 **Last Name**

Short Text

Emery

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 383

Contribution ID: 15942
Member ID:
Date Submitted: Dec 30, 2025, 02:07 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: I visit the city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The electronic system is clunky and needs updating

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Needs a coin option

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Chris

Q10 **Last Name**

Short Text

Malcolm

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 384

Contribution ID: 15941
Member ID:
Date Submitted: Dec 30, 2025, 01:43 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I work within the inner city Monday-Friday so some sort of working "permit" would help immensly to keep my weekly parking costs down.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Machines near my work on Eruera street are frequently not working at all so some updates/improvements are needed for this issue

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Paige

Q10 **Last Name**

Short Text

Karaitiana

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 385

Contribution ID: 15940
Member ID:
Date Submitted: Dec 30, 2025, 11:52 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Work permits should be made, paying everyday to work is costly and drives people away from the city. It’s not safe for me to park in the free areas because I finish late at night and it can be dangerous

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Stop making workers pay for parking !

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Michelle

Q10 **Last Name**

Short Text

Grindley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 386

Contribution ID: 15939
Member ID:
Date Submitted: Dec 30, 2025, 10:55 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I would like to see change and I have read all but its not outlined clearly what change will be. Cost more? Less time at parks? Machines that work, without frustration? No costs for card use? Elderly parking? All elderly over 65s do not have a invalid card, I am 82 and do not have one, but I cannot rush around either. Parking for the elderly only would be great. Our city seems to have moved to where parking is free and easy, the Mall. That's very sad for the shops that have been in the city for years and cannot continue. I know this is not a survey for city Rates but it should be. They are far too high for most to continue in business anymore.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

When using non coin machines most do not work. Trying to use your card is frustrating for most. They do not explain clearly enough when to put your card in. If you do it wrong it won't register your car. Although I dont have the right coinage sometimes I prefer to use coins over cards for the reason its simpler.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

JANET

Q10 **Last Name**

Short Text

Furniss

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 387

Contribution ID: 15938
Member ID:
Date Submitted: Dec 30, 2025, 08:18 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system does not fit requirements of inner-city workers, my hope is that this will be addressed.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Elderly drivers most often do not know how to use the card payment option, and most carry cash. This information is anecdotal from my interactions with these ratepayers in my job.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Alison

Q10 **Last Name**

Short Text

Leigh

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 388

Contribution ID: 15937
Member ID:
Date Submitted: Dec 30, 2025, 12:40 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I hope too see cheaper fines or no fine people ar ehaveing hard time

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Yuvraj

Q10 **Last Name**

Short Text

Taiili

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 389

Contribution ID: 15936
Member ID:
Date Submitted: Dec 28, 2025, 01:22 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

So far can’t disagree but it is all fairly vague and no precise details

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Only in so far as the ‘other payment methods’ don’t include the ‘surcharges’ for using that method

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sandra

Q10 **Last Name**

Short Text

Smaill

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 390

Contribution ID: 15934
Member ID:
Date Submitted: Dec 28, 2025, 03:21 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Currently you are charged 50cents extra for using other payment - credit card option. I would support decreasing coin pay meters if there was no extra charge for other methods

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Carolyn

Q10 **Last Name**

Short Text

Duncum

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 391

Contribution ID: 15933
Member ID:
Date Submitted: Dec 27, 2025, 03:45 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Janet

Q10 **Last Name**

Short Text

Bai

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 392

Contribution ID: 15932
Member ID:
Date Submitted: Dec 26, 2025, 07:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

The cost would not coverr the difference made to inner city parking

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I have heard a lot of clients who complain about the machines that do not accept coins

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Julie

Q10 **Last Name**

Short Text

Fisher

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 393

Contribution ID: 15931
Member ID:
Date Submitted: Dec 25, 2025, 11:55 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Paul

Q10 **Last Name**

Short Text

Sloggett

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 394

Contribution ID: 15930
Member ID:
Date Submitted: Dec 24, 2025, 08:22 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Refer backb to coin meters . Or free to residents rotorua

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Why purchase new coin machines? Where is old ones?

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Shakaina

Q10 **Last Name**

Short Text

Fraser

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 395

Contribution ID: 15929
Member ID:
Date Submitted: Dec 23, 2025, 02:08 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

What we have now is not working.
It needs to be free parking in the cetre of town to try and get people to come back

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

No

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Colin

Q10 **Last Name**

Short Text

Morey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 396

Contribution ID: 15928
Member ID:
Date Submitted: Dec 22, 2025, 07:26 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I run a business in the inner-city
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I think the current app is good but seems clunky. But i'm not happy that there is Facebook tracking pixels in the app which is only evident when going right back to the terms and conditions of the app provider. Why does presto park need to track my movements?

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Nearly everyone has a phone and the ability to pay online. Cash and coins are a thing of the past. Plenty of pearl clutching about elderly and those without phones but most can work an app plus there is still free parking available for those people to use

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Ros

Q10 **Last Name**

Short Text

Morshead

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 397

Contribution ID: 15927
Member ID:
Date Submitted: Dec 22, 2025, 02:14 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

More parking options for over a hour

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Margaret

Q10 **Last Name**

Short Text

Peters

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 398

Contribution ID: 15926
Member ID:
Date Submitted: Dec 22, 2025, 10:09 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The Inner-city parking review must take into consideration those people who are elderly and may not be up to date with using technology, and for those who do not own a credit/debit card.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Ronda

Q10 **Last Name**

Short Text

Ogle

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 399

Contribution ID: 15925
Member ID:
Date Submitted: Dec 22, 2025, 09:07 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

DON

Q10 **Last Name**

Short Text

Angus

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 400

Contribution ID: 15924
Member ID:
Date Submitted: Dec 21, 2025, 09:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking is terrible in the city, a lot of machines don’t work. And by the time you find one that does half your times up. It’s expensive and there’s not enough of the parking available to accommodate the traffic in the city. The mall has more available parking

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Artera

Q10 **Last Name**

Short Text

Smith

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 401

Contribution ID: 15923
Member ID:
Date Submitted: Dec 21, 2025, 02:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I think all park should be free for the first 15 minutes- that means you can pop in for a quick shop without faffing about.
You should enforce the parking at western Heights shops. It’s chaos there, people parking all over the middle of the road.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sarah

Q10 **Last Name**

Short Text

Ziessen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 402

Contribution ID: 15922
Member ID:
Date Submitted: Dec 21, 2025, 01:07 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current machines are useless and often don't work properly if at all. 0800 number is no help. I try not to come into inner city so I don't have to use them. Make it free to use coinless payments then I'll use the app

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

As in previous answer

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Sue

Q10 **Last Name**

Short Text

Mahar

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 403

Contribution ID: 15921
Member ID:
Date Submitted: Dec 21, 2025, 07:48 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I think the parking should be free for a period of time. After that you get fined same as Taup.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Paying is out dated

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Graham

Q10 **Last Name**

Short Text

Wallace

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 404

Contribution ID: 15920
Member ID:
Date Submitted: Dec 20, 2025, 12:22 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I run a business in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I don't know what the proposal is but I am open to review of the status quo.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Paying via electronic means has a steep surcharge. How about remove the surcharge and simply double your prices and be honest about what it will cost people parking. The only reason you can get away with this now is because some machines allow coins so you can pay, in a limited name of circumstances, the marked price.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Fraser

Q10 **Last Name**

Short Text

Newman

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 405

Contribution ID: 15919
Member ID:
Date Submitted: Dec 20, 2025, 10:28 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I live in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Its an awful system that does not work - at least for me - half the time. So, making one that works for all ages to understand. I am a 23-year-old and I struggle, I can't imagine what others are thinking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Id rather use coins then the freaking app it never wants to work properly.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Emily

Q10 **Last Name**

Short Text

Park

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 406

Contribution ID: 15918
Member ID:
Date Submitted: Dec 19, 2025, 08:39 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

More parking flexibility for workers in the CBD or less harsher fines for workers considering there aren't very many parks that are all day or within walking distance. I understand that there are free parking spots around but this can be extremely unsafe and terrifying to have to walk all the way to late at night with the amount of car brake ins and theft that goes on in this city. I believe as workers I think that we deserve more flexibility around parking throughout the day.

A lot of workers are backed up on parking fines because there is no spots close by to park while working and if there is, they are short limits or parking people pick and choose who they want to give a ticket to.

Clearer signage and rules around parking. As a customer service worker we receive a lot of feedback on parking, visitors and tourists struggle to understand how our parking operates, what the signs mean, what hours do parking operate.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Eliana

Q10 **Last Name**

Short Text

Epapara

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 407

Contribution ID: 15917
Member ID:
Date Submitted: Dec 19, 2025, 02:19 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Don't like using the parking building as I didn't feel safe on the few times I have used it, so a refresh would be good. A review of the fees and technology would also be appreciated as I find the current system confusing and have heard a number of others comment on how confused they have been when utilizing it

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Not everyone has the ability to pay using credit/debit cards, a cashless society doesn't always work for these people

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Joanne

Q10 **Last Name**

Short Text

Hatcher

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 408

Contribution ID: 15916
Member ID:
Date Submitted: Dec 19, 2025, 11:07 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system should be improved. Technology: there must be better options than what Rotorua currently has. It makes sense to review layouts in line with changes to our inner city and priorities.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Future proof our parking please. Better technology for seamless transactions at a fair price. If parking buildings can charge on cameras and nameplates what is the equal for roadside parking.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Craig

Q10 **Last Name**

Short Text

Tiriana

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 409

Contribution ID: 15915
Member ID:
Date Submitted: Dec 18, 2025, 04:13 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Payment options need to be easier, more free zones on city limits

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Brett

Q10 **Last Name**

Short Text

Pureveen

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 410

Contribution ID: 15914
Member ID:
Date Submitted: Dec 18, 2025, 03:29 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jayashankar

Q10 **Last Name**

Short Text

Nair

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 411

Contribution ID: 15913
Member ID:
Date Submitted: Dec 18, 2025, 03:09 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I live in the inner-city
I run a business in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Pukuatua St/Hinemoa St parking building has limited flexibility. Possibility of permanent allocated parks to be considered, daily parking vouchers or payment systems to allow business customers to park at business expense

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Parking app with c/card details, similar to Uber app for quick and convenient use by regular parkers

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Glenn

Q10 **Last Name**

Short Text

Tasker

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 412

Contribution ID: 15912
Member ID:
Date Submitted: Dec 18, 2025, 03:08 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I would like to see a review of fees for parking in the inner city, particularly for all day parking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Leanne

Q10 **Last Name**

Short Text

Mackenzie

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 413

Contribution ID: 15911
Member ID:
Date Submitted: Dec 18, 2025, 03:04 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system is not working. The pay machines are too far to walk and sometimes not operating (broken).

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Rewa

Q10 **Last Name**

Short Text

Ututaonga

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 414

Contribution ID: 15910
Member ID:
Date Submitted: Dec 18, 2025, 02:42 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Can't answer these questions because the information provided is insufficient. What exactly is proposed, exactly how much more will this cost and how many fewer free parks will ensue, and how will this affect people?

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Johan

Q10 **Last Name**

Short Text

Laven

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 415

Contribution ID: 15909
Member ID:
Date Submitted: Dec 18, 2025, 02:32 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Having coin operated options would be easier for the older generation. Having a permit option for inner city workers would work really well, as finding all day parking is getting harder.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rachel

Q10 **Last Name**

Short Text

Green

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 416

Contribution ID: 15908
Member ID:
Date Submitted: Dec 18, 2025, 02:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

people working in town shouldn't have to pay $8 plus a day to park there car. half the meters do not work, then you get fined. its also not owned by NZ which is appalling

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

get rid of the machines and go back to just coin operated machines. so many people dont use debit cards or credit cards.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

L

Q10 **Last Name**

Short Text

Y

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 417

Contribution ID: 15907
Member ID:
Date Submitted: Dec 18, 2025, 09:59 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Its important to have free parking in inner city full stop....other towns has killed their inner city with paid parking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

More technology does not better....more free parking would be best.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Brian

Q10 **Last Name**

Short Text

Sinisa

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 418

Contribution ID: 15906
Member ID:
Date Submitted: Dec 18, 2025, 09:55 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Technology moves on - and new tech costs up front but in the long run may reduce operational costs and improve reliability - the current system is unreliable and the contractor is confrontational in its business practice.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Put a QR code on meters and nearby buildings so it can link on smart phones for visitors.
Make sure the app links into the parking system more efficiently than the current one.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

John

Q10 **Last Name**

Short Text

Henderson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 419

Contribution ID: 15905
Member ID:
Date Submitted: Dec 18, 2025, 09:49 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Most of the machines barely work. At my workplace a lot of our customers are elderly and they particularly struggle with the devices

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Most elderly people carry coins and aren’t tech savvy enough to pay by card or pay on the app

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Michaela

Q10 **Last Name**

Short Text

Hendra

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 420

Contribution ID: 15904
Member ID:
Date Submitted: Dec 18, 2025, 09:25 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

There are still a huge number of digitally challenged ratepayers and residents in Rotorua. There needs to be sufficient coin-accepting machines to allow these people to park and pay without facing infringements or the frustration of finding a coin accepting machine.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jane

Q10 **Last Name**

Short Text

Eynon-Richards

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 421

Contribution ID: 15903
Member ID: 2375
Date Submitted: Dec 18, 2025, 08:55 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

inner-city parking should be easier, quicker and more flexible

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

coins are passe. everyone has EFTPOS / credit card

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

raul

Q10 **Last Name**

Short Text

chaves

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 422

Contribution ID: 15902
Member ID:
Date Submitted: Dec 18, 2025, 08:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

App needs to function properly and there should definitely be first hour free parking and charge thereafter.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Most people do not carry coins any longer. I dont carry cash

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

IZZIE

Q10 **Last Name**

Short Text

DAVIES

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 423

Contribution ID: 15901
Member ID:
Date Submitted: Dec 18, 2025, 08:18 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

This whole "participation" thing has no information or links to read what's going on so I'm going to have to go with no.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

provide more full information or links for next time :)

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Samuel

Q10 **Last Name**

Short Text

Arnott

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 424

Contribution ID: 15900
Member ID:
Date Submitted: Dec 18, 2025, 07:37 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Very frustrated with meters that don't work. Many elderly find Meters hard to use.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I begrudge using my card if there is a fee included on top of parking fee. Please keep some of the free parking meters.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Carol

Q10 **Last Name**

Short Text

Hardie

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 425

Contribution ID: 15899
Member ID:
Date Submitted: Dec 18, 2025, 07:08 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation
Other: Meetings with professionals personel like banks, etc

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

There needs to be another level to this question to break it down.

Yes to most not everyone is technically capable if you take away the coin method.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Add more coin machines.
And make it affordable (pay less longer parking times) exspecially near medical Centres, library, Path Lab, churches)

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Dr Iwi

Q10 **Last Name**

Short Text

Te Whau

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 426

Contribution ID: 15898
Member ID:
Date Submitted: Dec 18, 2025, 05:20 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

i think there should be areas where 1 hour is maximum so everyone gets a chance to visit that street. I often struggle to get a park in the retail areas. Also the machines are not easy for older people, they often dont work and the system of machines if difficult for poor eyesight and very frustrating if a mistake is made and you have to start again and its pouring with rain etc.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The coins are much easier for older people there should always be coin options until our population becomes more tech wise. people just avoid town if you make it too
hard.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Diana

Q10 **Last Name**

Short Text

Walker

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 427

Contribution ID: 15897
Member ID:
Date Submitted: Dec 17, 2025, 08:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Make it easier to pay working meters and easy to find meters clear signage around times etc be good to have a discount or option for yearly parking for trades

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Carey

Q10 **Last Name**

Short Text

Cockery

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 428

Contribution ID: 15896
Member ID:
Date Submitted: Dec 17, 2025, 07:25 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Maybe implement a 1 hour or 2 free parking city wide to draw more ppl into the cbd.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Please keep the coin accepting machines they're really handy my mother gets frustrated at the pay wave ones. Most times I pay cash rather then incurr a fee for using my debit card

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Karl

Q10 **Last Name**

Short Text

Adams

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 429

Contribution ID: 15895
Member ID:
Date Submitted: Dec 17, 2025, 07:01 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The proposed review is welcome and timely. My view is that:
- The current parking app can be glitchy at times, so improving reliability and ease of use would make a real difference for users.
- It would also be helpful to better consider the needs of people who work in the city, including clear permit options and simple ways to pre-pay for parking.
- A more consistent and transparent approach to pricing across zones would also help improve understanding and perceptions of why different areas vary so much in price.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

It's really encouraging to see a focus on improving the inner-city experience. Easy-to-use, reliable technology will make a big difference, and approaches like Tauranga's QR code–activated parking receipts show how simple and intuitive parking can be. Clear, friendly communication will also be important as changes are rolled out, particularly around pricing, permits, and how the technology works. Taking a user-first approach and testing improvements with workers, businesses, and visitors would help ensure the system feels practical, fair, and easy to understand.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kaycie

Q10 **Last Name**

Short Text

O'Connor

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 430

Contribution ID: 15894
Member ID:
Date Submitted: Dec 17, 2025, 04:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Yes, current payment methods are extremely confusing. Especially for visitors. We need a modernised system with an App that's simple and easy to use.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Happy to have this option removed as long as the new payment method is simple and easy to use.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Lane

Q10 **Last Name**

Short Text

Parkes

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 431

Contribution ID: 15893
Member ID:
Date Submitted: Dec 17, 2025, 03:00 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

There haven't been any details provided on any proposed improvements to the inner city parking system so it's unclear how anyone is able to agree or disagree with anything. Are some documents missing from the consultation page?

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

It's hard to answer this without having details on what the alternatives would look like in terms of the cost/benefit for each option, and whether that is significant in the scheme of replacing all the machines or not.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Elsa

Q10 **Last Name**

Short Text

Weir

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 432

Contribution ID: 15892
Member ID:
Date Submitted: Dec 17, 2025, 02:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Review tech is good. Fees and free parking at current layout and levels should ramian as is.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I would not like to see fees charged around Government Gardens or lake front.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Matthew

Q10 **Last Name**

Short Text

Glover

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 433

Contribution ID: 15891
Member ID:
Date Submitted: Dec 17, 2025, 01:52 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

There are alot of people who work in the inner city where public transport is not an option for where they reside

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Rotorua has a high aging population who are not tech savvy, and I think we need to keep frequently used coin operated machines for them

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Nadine

Q10 **Last Name**

Short Text

Hiini

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 434

Contribution ID: 15890
Member ID:
Date Submitted: Dec 17, 2025, 12:32 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jia

Q10 **Last Name**

Short Text

Yap

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 435

Contribution ID: **15889**
Member ID:
Date Submitted: **Dec 17, 2025, 11:15 AM**

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Yes, I agree in principle but I would like to input into the layout map when it is available.

The Policy should have included 'Te Ara Watea - Rotorua Accessiblity Policy' as a relevant document in 1.4.

I think the Policy wording creates an unrealistic and out-dated expectation on Pg.3; 2. Principle 4. User Convenience 'Consumers should be able to find a park where and when they need it' I think this sentence should be excluded from the Policy entirely. This attitude is unfortunately still commonplace but RLC should be actively discouraging it. If RLC will be encouraging use of the parking building and workers to park on the outskirts of the CBD this is not in line with this statement. It does not help with compliance outside of the CBD either (such as around schools and recreational facilities). Perhaps in this paragraph there could be content added regarding provision, location and quality of mobility parks instead.

Pg 4; Principle 6: I think that the last sentence requires rephrasing to: 'Special events should be managed using by providing suitable areas to accomodate over-flow parking and, where appropriate - encourage other modes of transport, such as public transport, car-pooling and cycling and ensuring to communicate this in advance of the event.
Principle 8 - Prioritisation: Add motorcycles, bicycles. Perhaps extend 'buses' to 'Public buses and Tour/Charter buses' and extend 'Mobility' to 'Mobility card holders'. What about campervans? was there a reason why they were excluded? Seems unusual for a tourist city.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Either that or remove coin option entirely. Not bothered either way

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Rachel

Q10 **Last Name**

Short Text

Doelman

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 436

Contribution ID: 15888
Member ID:
Date Submitted: Dec 17, 2025, 11:11 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I live in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system has several flaws. Coin machines constantly broken, Card transactions having pointless fees added on. and none of which promotes growth for the inner city.

A model which provides adequate free parking with time limits all through the main CBD would be much more beneficial, with the focus then moving to compliance for people exceeding time limits. This would drastically reduce operational costs of running parking machines. Better designed parking surrounding the CBD for people who work within the CBD, including making the inner city parking building more appealing for city workers.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove machines all together, but coin machines require much greater operational costs. also eliminate transaction fees for areas that may have paid parking (altho I would prefer a free parking concept)

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kurt

Q10 **Last Name**

Short Text

Rencher

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 437

Contribution ID: 15887
Member ID:
Date Submitted: Dec 17, 2025, 09:29 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I agree that efficient demand management is less about providing more carparks, and more to do with incentivised parking through pricing etc. I like that utilisation can be reviewed and changes made on a more responsive basis. The parking areas need to be amended/updated. I would consider incentives, at least on a short-term basis, to improve utilisation of the Pukuatua Street carpark building for long-stay (inner city workers). Hopefully with more users the perceptions on safety etc. will improve.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I prefer to use coins to pay for parking, mainly for two reasons.
1) App fatigue, I don't want another app on my phone that comes with various perceived and real data security issues. Especially as it is not one I interact with often.
2) Card payments come with a horrendous flat 50 cent fee for any payment, which is completely out of portion with paying for half and hour, an hour, or even two hours.

If there was no penalty fee for paying by card, I would find it easier to accept no cash payment options. But I consider it morally wrong to charge a penalty fee for card payment and not provide another free and no hassle way to pay i.e. cash.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Samuel

Q10 **Last Name**

Short Text

Arnet

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 438

Contribution ID: 15886
Member ID:
Date Submitted: Dec 17, 2025, 08:56 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Time for an upgrade

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Reduce cash machines or go cashless.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Steve

Q10 **Last Name**

Short Text

Smith

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 439

Contribution ID: 15885
Member ID:
Date Submitted: Dec 17, 2025, 07:52 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I regularly park in the inner city and have found the payment machines often don't work. The Presto Park app is good but sometimes there is a problem accessing it. I have assisted tourists having difficulty using the payment machines - having a more using friendly experience would be great!

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Is a pre-paid parking card an option for those regularly using car parks in the CBD?

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Tina

Q10 **Last Name**

Short Text

Lynn

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 440

Contribution ID: 15884
Member ID:
Date Submitted: Dec 17, 2025, 06:57 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I feel very strongly that we need to be able to use Eftpos to pay. I do not use a credit card and refuse to pay (all be it tiny) a surcharge for the privilege.
The frustration from coin machines not working has been huge and having to ring Auckland to complain is time consuming and pointless.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Only remove the coin payment method if Eftpos is made available without a surcharge.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Barbara

Q10 **Last Name**

Short Text

Hewitt

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 441

Contribution ID: 15883
Member ID:
Date Submitted: Dec 16, 2025, 09:44 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
Other: And study at library

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Fees are ridiculous, and I hate the added card fee! I also hate using the card, these machines are most of the time not working, and it irritates me when the council worker tells me to go up the road or around the corner to another machine. They worst thing, is I have several networking appointments in town, so I travel to many different businesses, and I don't have the time to walk to find another machine (bear in mind that the next machine isn't broken). I hate our parking in Rotorua cbd. Horrible.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Wipe the card machines because that's a blimin rip off. Bring back coin machines!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Val

Q10 **Last Name**

Short Text

McGrath

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 442

Contribution ID: 15882
Member ID:
Date Submitted: Dec 16, 2025, 08:57 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current app and meters are super temperamental mainly the app so it would be good to have something more reliable.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Personally I use the app or a card most of the time but paying with coins are cheaper as dont have card fees althoigh alot of people dont carry coins anymore.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Mikaela

Q10 **Last Name**

Short Text

Eagles

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 443

Contribution ID: 15881
Member ID:
Date Submitted: Dec 16, 2025, 08:18 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Don't break what isn't broken

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Some coin machines should still be available in high use tourist areas

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Blake

Q10 **Last Name**

Short Text

Jackson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 444

Contribution ID: 15880
Member ID:
Date Submitted: Dec 16, 2025, 08:00 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Get rid of the pay and display. Go back to coin meters or time slot free parking

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

No more pay and display, the colored areas are confusing and not sign posted enough. The meters are run by an Auckland company yes? There is an 09 number to call. Go back to coin meters monitored by RLC

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

David

Q10 **Last Name**

Short Text

Walker

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 445

Contribution ID: 15879
Member ID:
Date Submitted: Dec 16, 2025, 07:08 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Finding app based parking options faster

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Enable online banking payment, not just visa/credit card based transactions. Not everyone has a credit card

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Puti

Q10 **Last Name**

Short Text

Mareroa

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 446

Contribution ID: 15878
Member ID:
Date Submitted: Dec 16, 2025, 06:46 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I hardly go to town and when do is a nightmare trying to work the machines. They are often not working, I'm there for an appointment and if call the number they still expect me to find some way to pay even if I'm running late because of it. Reliability shouldint be a issue

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Get more coin machines!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Jared

Q10 **Last Name**

Short Text

McLean

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 447

Contribution ID: 15877
Member ID:
Date Submitted: Dec 16, 2025, 06:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Free or subsidised parking for workers in city centre who works full time in the office

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Samantha

Q10 **Last Name**

Short Text

Maistrty

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 448

Contribution ID: 15876
Member ID:
Date Submitted: Dec 16, 2025, 04:23 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking in the CBD is confusing - all the different prices and time limits. The fees and times need to be more uniformed.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The machines need to be set up for all eftpos transactions not just paywave ones - the old eftpos cards you have to swipe should be able to make payment.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Tracy

Q10 **Last Name**

Short Text

Elers

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 449

Contribution ID: 15875
Member ID:
Date Submitted: Dec 16, 2025, 03:46 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Koha O Te Atua

Q10 **Last Name**

Short Text

Mercep

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 450

Contribution ID: 15874
Member ID:
Date Submitted: Dec 16, 2025, 03:25 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

William

Q10 **Last Name**

Short Text

Bamford

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 451

Contribution ID: 15873
Member ID:
Date Submitted: Dec 16, 2025, 03:08 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

The city should have all day free parking options on the fringes, like front lake or around Government Gardens.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Katy

Q10 **Last Name**

Short Text

Black

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 452

Contribution ID: 15872
Member ID:
Date Submitted: Dec 16, 2025, 02:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

It needs to be easier for our older community members, and for the visitors that come to our city to park.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Use common sense when it comes to coin-operated machines - if they are used frequently in some areas, make them on both sides (for infirm people, making it easier than crossing backwards and forwards across the street)

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Nickie

Q10 **Last Name**

Short Text

Hunter

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 453

Contribution ID: 15871
Member ID:
Date Submitted: Dec 16, 2025, 02:39 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Frustrating getting a standard length car into angle parking, when 2 trucks either side. Impossible to see when reversing. Would like to see a white line painted on road at approx 5m mark, with wording stating "if your vehicle covers this line, find appropriate parking ".
Yes, council would need to designate areas for trucks, plenty of options in Haupapa St, Eruera St and parts of Tutanaki st.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

TAUPO has easy working system. No meters, love our meters people, injects positivity and communication into our tourism city

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Loz

Q10 **Last Name**

Short Text

Cameron

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 454

Contribution ID: 15870
Member ID:
Date Submitted: Dec 16, 2025, 02:19 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Need a more cohesive and streamline approach.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Perhaps create a gold card display card for oldies as they hate using apps for this sort of thing? Theyre the ones who want the coin option, would probably just be cheaper for Council to rip the coin things out and let oldies have free parking!

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Jenny

Q10 **Last Name**

Short Text

Chapman

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 455

Contribution ID: 15869
Member ID:
Date Submitted: Dec 16, 2025, 01:50 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Need closer paying machines. They can be quite a distance. But the actual system is good, especially able to put in number plate. But phone app needs improvement.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Bring it into this century. No one uses coins. More machines needed. Bring in AI. Just show your credit card and number plate automatically entered. Make it easy and efficient and cheaper.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jenny

Q10 **Last Name**

Short Text

Duncan

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 456

Contribution ID: 15868
Member ID:
Date Submitted: Dec 16, 2025, 10:38 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

as a fulltime inner city worker, the current system is terrible. there are no long term car parks, the current parking pay system is horrendous and permits for workers or those who use the inner city multiple times a week for long periods of times would be awesome.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

i think alot of people have heavily relied on the coin system to save them with the current ipark systems never working, the app always down and so on. so keeping this option open for those who may not have a debit card or access to phone would be great

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Sophie

Q10 **Last Name**

Short Text

Amohau

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 457

Contribution ID: 15867
Member ID:
Date Submitted: Dec 16, 2025, 10:36 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Nikoletta

Q10 **Last Name**

Short Text

Michael

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 458

Contribution ID: 15866
Member ID:
Date Submitted: Dec 16, 2025, 09:39 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sally

Q10 **Last Name**

Short Text

Smyth

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 459

Contribution ID: 15865
Member ID:
Date Submitted: Dec 16, 2025, 09:35 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking meters often are non-functioning making it difficult to use pay to use parks

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

So long as the card payment machine also function correctly

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jacqueline Patricia Traynor

Q10 **Last Name**

Short Text

Scadden

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 460

Contribution ID: 15864
Member ID:
Date Submitted: Dec 16, 2025, 09:34 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I strongly agree with the need for significant improvements, as the current inner-city parking system is inefficient, inflexible, and creates ongoing frustration for people who work in and visit the CBD.

The existing payment technology is unreliable. The parking app frequently fails, and the physical payment machines are often out of order, making it difficult to pay for parking even when users are actively trying to comply. This undermines confidence in the system and leads to unnecessary fines.

Parking availability in the city centre is also extremely limited, particularly during business hours. Short-stay parks are often occupied all day because there are not enough affordable all-day options. This directly impacts local businesses, workers, and people accessing services.

The current time-limit enforcement is particularly problematic. If a driver parks in a time-limited zone, pays, leaves the area, and later returns and pays again, they can still be ticketed for exceeding the time limit despite not parking continuously in the same parking space. This approach is unreasonable, does not reflect real parking behavior, and discourages people from returning to the CBD.

Council should prioritise reliable payment technology, fairer and more flexible enforcement rules, the introduction of affordable CBD worker parking permits, and a significant increase in all-day parking options. Without these changes, the parking system will continue to penalise compliant users and act as a barrier to a functional, accessible, and vibrant city centre.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I support keeping the current number of coin-accepting machines. While digital payment options are useful, they are not accessible or reliable for everyone. Many elderly people do not have the technical ability, confidence, or access to smartphones or parking apps, and some are unfamiliar with card-based payment systems. Removing coin options would unfairly disadvantage these users.

Coin machines also provide an essential backup when the parking app or card payment systems are not working, which is a frequent issue. Without a reliable alternative, people are left unable to pay through no fault of their own, increasing the risk of unfair fines.

Until digital payment systems are consistently reliable and genuinely accessible to all users, coin-accepting machines remain an important part of an inclusive and practical parking system in the CBD.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text Kallista

Q10 **Last Name**

Short Text Gallaher

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice Kao
No

Response No: 461

Contribution ID: 15863
Member ID:
Date Submitted: Dec 16, 2025, 09:07 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Most inner city workers do not earn enough money to be able to afford to pay for parking while they are at work. The outside rim of the city including Hinemaru, Rangiuru, parts of Whakaue and the East ends of Pukuatua, Hinemoa, Eruera should all be free. Also some of the time limited parking in Pukaki St shouldn't be there as it isn't used. If there isn't affordable free parking for workers there won't be any places for people to visit

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Karen

Q10 **Last Name**

Short Text

Prichard

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 462

Contribution ID: 15862
Member ID:
Date Submitted: Dec 16, 2025, 09:03 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I work in the city Monday to Friday and the fees are too expensive, parking down at Kuirau park is not a option as I have to leave urgently at times.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Some people don't always have eftpos cards

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Marcia

Q10 **Last Name**

Short Text

Whakatau

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 463

Contribution ID: 15861
Member ID:
Date Submitted: Dec 16, 2025, 08:59 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Johanna

Q10 **Last Name**

Short Text

Wilson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 464

Contribution ID: 15860
Member ID:
Date Submitted: Dec 16, 2025, 08:56 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

parking that allows people to park in town that work. Especially in health and social services.
updating electronic parking to reduce the many fines given out that are incorrect, therefore having to appeal fines takes up more time with the current systems in place.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

tap and go parking

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Pip

Q10 **Last Name**

Short Text

Newton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 465

Contribution ID: 15859
Member ID:
Date Submitted: Dec 16, 2025, 08:45 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kendra

Q10 **Last Name**

Short Text

Gulliford

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 466

Contribution ID: 15858
Member ID:
Date Submitted: Dec 16, 2025, 08:19 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kyle

Q10 **Last Name**

Short Text

Binnie

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 467

Contribution ID: 15857
Member ID:
Date Submitted: Dec 16, 2025, 07:47 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Andrew

Q10 **Last Name**

Short Text

Pugh

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 468

Contribution ID: 15856
Member ID:
Date Submitted: Dec 16, 2025, 06:23 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

FREE PARKING!
Considering RATES are Out the gate and so are WOF and REGOs and PETROL and DIESEL and RUCS and everything else to do with cars! Meanwhile we pay all these bills and drive around dodging pot holes and crusty roads. FREE PARKING sounds great!

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

FREE PARKING!

Considering RATES are Out the gate and so are WOF and REGOs and PETROL and DIESEL and RUCS and everything else to do with cars!

FREE PARKING

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

TeWai

Q10 **Last Name**

Short Text

Ratu

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 469

Contribution ID: 15855
Member ID:
Date Submitted: Dec 16, 2025, 01:57 AM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The elderly can’t use technology and they will get fined: you have to keep coin machines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jane

Q10 **Last Name**

Short Text

Doe

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 470

Contribution ID: 15854
Member ID:
Date Submitted: Dec 15, 2025, 11:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Current system is unreliable, inefficient and full of mistakes at the operational end. The constant errors/glitches in both the parking meters and the parking apps . The lack of fair pricing and options in the cbd for workers , poorly trained parking staff (mostly the call centre/customer service reps)

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

None of those options - they should increase the options of coin accepting machines in face ALL machines should accept coins/cash as well as other payments

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Te Kirikauri

Q10 **Last Name**

Short Text

Pene

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 471

Contribution ID: 15853
Member ID:
Date Submitted: Dec 15, 2025, 09:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Remove the center road parking
Lower parking costs I.e 30mins free

Parking prepaid cards need to be an option

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Increase the amount of coin machines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kyal

Q10 **Last Name**

Short Text

Neeson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 472

Contribution ID: 15852
Member ID:
Date Submitted: Dec 15, 2025, 08:13 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Stop trying to overcomplicate the system. Bring in free parking for the first hour / 15 in the inner cbd
Have longer stays available further out. and then penalise overstayers. We need to be encouraging users to the cbd not making it difficult

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Free parking

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Leslie Thorn

Q10 **Last Name**

Short Text

Leslie Thorn

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 473

Contribution ID: 15851
Member ID:
Date Submitted: Dec 15, 2025, 08:10 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments
I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The app is not user friendly, constant problems, parking is overpriced and fines are unfair. Especially if you work in town 9-5pm 5 days a week.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coin machines are useful, but unfortunately they often don’t work. Fix them and keep coin option

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Te pae

Q10 **Last Name**

Short Text

Fitzell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 474

Contribution ID: 15850
Member ID:
Date Submitted: Dec 15, 2025, 08:08 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Erika

Q10 **Last Name**

Short Text

Hale

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 475

Contribution ID: 15849
Member ID:
Date Submitted: Dec 15, 2025, 07:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

More wheelchair access parking, more 15 min carparks. Overall 3hour max parking. The carpark building should go back to all day parking

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Make it also eftpos friendly

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Erin

Q10 **Last Name**

Short Text

Frost

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 476

Contribution ID: 15848
Member ID:
Date Submitted: Dec 15, 2025, 07:51 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Cause using card and fees is ridiculous

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Tammy

Q10 **Last Name**

Short Text

Nicholls

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 477

Contribution ID: 15847
Member ID:
Date Submitted: Dec 15, 2025, 07:42 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

There needs to be cheaper parking than the current green and blue zones.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Trudie

Q10 **Last Name**

Short Text

McCallum

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 478

Contribution ID: **15846**
Member ID:
Date Submitted: **Dec 15, 2025, 07:27 PM**

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Emma

Q10 **Last Name**

Short Text

Cooper

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 479

Contribution ID: 15845
Member ID:
Date Submitted: Dec 15, 2025, 07:17 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Making paying easier with machines that actually work. But not changing all the free park by Rotorua primary and down to the ibis unfair on all the staff that work in the area. Parking being $16plus for a day is so unrealistic for most

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Crystal

Q10 **Last Name**

Short Text

Graham

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 480

Contribution ID: 15844
Member ID: 2366
Date Submitted: Dec 15, 2025, 07:10 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Linda

Q10 **Last Name**

Short Text

Hamilton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 481

Contribution ID: 15843
Member ID:
Date Submitted: Dec 15, 2025, 06:56 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kelly

Q10 **Last Name**

Short Text

Halkyard

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 482

Contribution ID: 15842
Member ID:
Date Submitted: Dec 15, 2025, 06:50 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Don’t know why the old system was removed was user friendly. And easy to just pop a coin in and away you go. Many problems with the app and you can’t even get help from it because it’s in French absolutely appalling

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Because using a card is a nuisance and the app is just as bad some elderly struggle with trying to pay it’s hard enough as it is I know many people who won’t go into the cbd because of those stupid machines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jade

Q10 **Last Name**

Short Text

P

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 483

Contribution ID: 15841
Member ID:
Date Submitted: Dec 15, 2025, 06:47 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I live in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

As someone who works in the CBD I'm very keen o explore permits to allow for easier parking in the CBD and not having to pay fees every day to do a payment via the app

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Katrina

Q10 **Last Name**

Short Text

Aro

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 484

Contribution ID: 15840
Member ID:
Date Submitted: Dec 15, 2025, 06:36 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Suburban

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Keep app updated. Make more pay to go available for elderly. Keep at low cost. Or watch people park at the mall and outside inner city limits due to free parking

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Keep for another 20 years, our elderly are not as tech savvy as council may think. Until the country becomes entirely automated there is a need for cash and coin

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

wiremu

Q10 **Last Name**

Short Text

panapa

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 485

Contribution ID: 15839
Member ID:
Date Submitted: Dec 15, 2025, 06:25 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

I always pay by coin, I do not want that faciltiy to be removed.
The existing meters must be very hard to use for visitors whose first language is not Englsh.
The existing system is a pain at times, do the takings excede the costs including machine rental.
Why does the council feel that it has to make money from parking?

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I always use coin payment and I do not want to be forced to use a card.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Malcolm

Q10 **Last Name**

Short Text

Midgley

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 486

Contribution ID: 15838
Member ID:
Date Submitted: Dec 15, 2025, 06:23 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kevin

Q10 **Last Name**

Short Text

McDonald

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 487

Contribution ID: 15837
Member ID:
Date Submitted: Dec 15, 2025, 06:22 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

These machines etc can be difficult for elderly to use, it is important to ensure that machines are designed for accessibility to our entire population.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Theresa

Q10 **Last Name**

Short Text

Harvey

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 488

Contribution ID: 15836
Member ID:
Date Submitted: Dec 15, 2025, 06:19 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Parking needs to be made more accessible and Flexible for our community members. I like that Council are thinking about inner-city workers. We also need to consider our elderly, people who struggle with accessibility and parents with young children. The current app and parking machines can be extremely difficult for these groups of people to use.
I really like the system that New Plymouth has. Paying for a number of a specific car park. This approach can encourage positive community interactions including others paying for each others parking spaces.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

It's important to think of all of our community members - some only have coins. Surely there is a better solution.
First 30 minutes free parking should be a blanketed approach

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Karamea

Q10 **Last Name**

Short Text

Graham-Ratana

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 489

Contribution ID: 15835
Member ID:
Date Submitted: Dec 15, 2025, 06:19 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Improvement shows positive possibilities

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coins are my preference however having the majority of the CBD with other payment options. Change all to the units to be the same. This will reduce coin machine costs like collections & deposits etc

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Joffrey

Q10 **Last Name**

Short Text

Staunton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 490

Contribution ID: 15834
Member ID:
Date Submitted: Dec 15, 2025, 06:07 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coin accepting machines need to still be available to those in our community who still often use and carry cash. It seems appropriate to continue with the current number of machines

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Havana

Q10 **Last Name**

Short Text

Fraser

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 491

Contribution ID: 15833
Member ID:
Date Submitted: Dec 15, 2025, 06:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current machines often don't work and parking needs to be either free or cheaper to rebuild the city

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Old people don't use paywave

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lisa

Q10 **Last Name**

Short Text

Rimmer

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 492

Contribution ID: 15832
Member ID:
Date Submitted: Dec 15, 2025, 06:04 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Rae

Q10 **Last Name**

Short Text

Thomson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 493

Contribution ID: 15831
Member ID:
Date Submitted: Dec 15, 2025, 06:04 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Laurie

Q10 **Last Name**

Short Text

Breadmore

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Āe
Yes

Response No: 494

Contribution ID: 15830
Member ID:
Date Submitted: Dec 15, 2025, 06:03 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Allow workers purchase flexible permits for any space in the city

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove time limits

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

John

Q10 **Last Name**

Short Text

Henry

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 495

Contribution ID: 15829
Member ID:
Date Submitted: Dec 15, 2025, 05:58 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Helen

Q10 **Last Name**

Short Text

Morris

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 496

Contribution ID: 15828
Member ID:
Date Submitted: Dec 15, 2025, 05:57 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

No because you haven't said what the improvements are

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Marion

Q10 **Last Name**

Short Text

Dixon

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 497

Contribution ID: 15827
Member ID:
Date Submitted: Dec 15, 2025, 05:55 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Angela

Q10 **Last Name**

Short Text

Field

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 498

Contribution ID: 15826
Member ID:
Date Submitted: Dec 15, 2025, 05:50 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I don't shop in town if I can't get a free park. I pick cafes for lunch where I can get a free park! I think we need more free parks of 1 hour and 2 hour throughout the CBD. We need the 2 hour for appointments and services as you need flexibility either side - getting there early and going over time. Also shopping needs more than an hour at times. The 15mins ones are good for quick stops. These timed ones, if well monitored, will stop workers parking all day in them. It will keep the workers out of central area but still give them places to park. (Taupo has a good system of 1 and 2 hour parking for free but well monitored so you know you have to move.) At the moment I might want to go into a shop quickly but it is not near any free parks so I don't go - it takes longer to pay on the app (or at the pay stations) than actually doing the quick shop! I want to support the CBD shops and services more and this would help

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If you are going to keep the current system then you need to offer the coin option.
I would prefer that you change the whole system instead. It is annoying that every time you pay with the card it costs you more. Maybe if you open up more free parks, 1 and 2 hour parks you could drop the coin machines as I think they are possibly more for short term parking anyway and out of town visitors/ tourists (an assumption I am making but feels right as can't see too may people carrying around a large pile of coins for ongoing parking.)

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jane

Q10 **Last Name**

Short Text

Pearson

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 499

Contribution ID: 15825
Member ID:
Date Submitted: Dec 15, 2025, 05:46 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I am tired of meters that do not work- ringing the number provided and being told it is up to me to find a working meter or a will likely get a fine. I don’t have time to run up and down streets looking for a working meter. I use the app and it is often not working.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Being able to use fptpos would be great. Many people don’t use a credit card.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sue

Q10 **Last Name**

Short Text

Foster

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 500

Contribution ID: 15824
Member ID:
Date Submitted: Dec 15, 2025, 05:45 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I park in the carpark in haupapa street and use the app, a lot of the time it doesn't work . The parking fees for inner city carparks need to be reduced, it costs me $7.30 to park there for the day I only use it because of safety concerns. Get rid of i.park

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The current parking systems are confusing e.g some take coins and cards, some coins only and some cards only, they should all take cards and coins because its confusing for elderly and visitors

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Lorraine

Q10 **Last Name**

Short Text

Mckearney

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 501

Contribution ID: 15823
Member ID:
Date Submitted: Dec 15, 2025, 05:39 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Don’t believe we should be charged bank fee for using a card.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

More parking available by the library

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Gay

Q10 **Last Name**

Short Text

Bache

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 502

Contribution ID: 15822
Member ID:
Date Submitted: Dec 15, 2025, 05:33 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation
I run a business in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Existing meters are difficult to use and often malfunction. Lack of coin slots is frustrating and surcharges are ridiculous

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Kathryn

Q10 **Last Name**

Short Text

Tokelove

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 503

Contribution ID: 15821
Member ID:
Date Submitted: Dec 15, 2025, 05:31 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

With bigger vehicles these days angle parking does not work.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The number of machines that are not working needs to be addressed. When notified "Go to another machine" not the right answer.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Don

Q10 **Last Name**

Short Text

Blackledge

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 504

Contribution ID: 15820
Member ID:
Date Submitted: Dec 15, 2025, 05:30 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I work in the inner-city
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Fees should be transparent not additional charges for using a card.
Free parking (e.g 2hrs) would encourage people to shop in the cbd again the cost is currently too high
If no free parking, reasonable costs allowing for payment of 15mins not charging for 30mins when its not needed
Vehicles are bigger now, need to remove the parks in the centre row as it is dangerous trying to drive through now when big uses are parked on both sides not allowing enough space to safely pass
Simple to use parking meters that actually work and allow both card and cash at every terminal simplifying use for the elderly

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Removing the unsocialable homeless from the city centre would encourage more people to use the cbd, currently it is not safe to park and walk around

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jessie

Q10 **Last Name**

Short Text

Hornell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 505

Contribution ID: 15819
Member ID:
Date Submitted: Dec 15, 2025, 05:29 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The way parking zones are set up and the app attached is hard to use

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mead

Q10 **Last Name**

Short Text

Norton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 506

Contribution ID: 15818
Member ID:
Date Submitted: Dec 15, 2025, 05:28 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Make sure a app actually works happy to do via online.

What about also making and account can top up and each time it draws the funds then we get a reminder when the balance is low?
Like the toll roads

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Clearly in those areas people carry coins

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sally

Q10 **Last Name**

Short Text

CARR

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 507

Contribution ID: 15817
Member ID:
Date Submitted: Dec 15, 2025, 05:13 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

It is hard to agree when the proposal doesn't outline all the improvements that impact someone parking in the inner city

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

When the app is down cash is a credible option. Also older people prefer to use cash

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Natasha

Q10 **Last Name**

Short Text

Aldridge

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 508

Contribution ID: 15816
Member ID:
Date Submitted: Dec 15, 2025, 05:11 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Kim

Q10 **Last Name**

Short Text

Fincham

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 509

Contribution ID: 15815
Member ID:
Date Submitted: Dec 15, 2025, 05:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Currently charged a fee to use the app on top of the daily rate. App sometimes doesn't work

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Anom

Q10 **Last Name**

Short Text

Anom

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 510

Contribution ID: 15814
Member ID:
Date Submitted: Dec 15, 2025, 05:05 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

I will often pay with coins when the current machines are working, they more often than not are not working. This is to avoid paying extra to pay with a card. If you choose to only have an app or card payments, please don't charge extra for this.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Erin

Q10 **Last Name**

Short Text

Waites

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 511

Contribution ID: 15813
Member ID:
Date Submitted: Dec 15, 2025, 04:59 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

Parking should be free, this will ensure our local businesses get more foot traffic and resulting in more business/ income.
I think the excuse of more money needed for wardens, tecnology and admin is a 'cop out' as none of these costs would be tequired if parking was free in the inner city. Rotorua desperately needs tourism and locals and this will surely deter them from spending time and money in the CBD. This is a sure way to make things even harder for local businesses who are already struggling. Rate payers already pay through their teeth, this is just another salt to the wounds for locals

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove all methods of payments. Rotorua residents shouldnt have to pay to spend time in their local area or businesses.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Tamzyn

Q10 **Last Name**

Short Text

Mac Donnell

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 512

Contribution ID: 15812
Member ID:
Date Submitted: Dec 15, 2025, 04:49 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation
I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Remove the coin payment option in favour of other payment methods?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Harinder

Q10 **Last Name**

Short Text

Singh

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 513

Contribution ID: 15811
Member ID:
Date Submitted: Dec 15, 2025, 04:30 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

There is definitely room for improvement to our city parking system. Am keen to see changes occur that will streamline and make parking easier and cheaper.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Coins are still legal tender. This method needs to be supported.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Scott

Q10 **Last Name**

Short Text

Hearn

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 514

Contribution ID: 15810
Member ID:
Date Submitted: Dec 15, 2025, 04:15 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The current system is not fit for purpose. It is overly expensive, unreliable, and the app frequently does not work as intended

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

If you're getting rid of coins then you need to get rid of the fee for paying with a card. It's classic double dipping.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Melissa

Q10 **Last Name**

Short Text

Katting

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 515

Contribution ID: 15809
Member ID:
Date Submitted: Dec 15, 2025, 04:11 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

You've given literally no clear additional information so I don't know what agreeing or disagreeing with. However presto park is glitchy af

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

The machines hardly work but they are so important for tourists and the elderly- who shouldn't have to walk far to pay for parking

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Monique

Q10 **Last Name**

Short Text

Warena

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 516

Contribution ID: 15808
Member ID:
Date Submitted: Dec 15, 2025, 04:02 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Kao
No I disagree

Q5 **Can you explain further?**

Long Text

you havent addressed free parks for the huge amount of workers here in the CBD - you charge through the nose for parking with limited access for free parking yet we the workers are the ones holding up this city

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

you should have an add more coin machine option - this is an obtuse approach to limit to ecisting when there are already so few

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Jacqui

Q10 **Last Name**

Short Text

Mackle

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 517

Contribution ID: 15807
Member ID:
Date Submitted: Dec 15, 2025, 04:00 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The existing meters are hard to use and very inconvenient, even when they occasionally work and the app freezes making it frustrating to use.
I work 8 hour days and struggle to find a park for the day that doesn't require me to go and move my car every 1-3 hours. This causes a huge disruption to productivity in the office.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

It's not fair that currently there are large fees when using a card over coins to pay for parking as it's the coin machine that have a higher cost to maintain. Instead put fees on the coin machines. We only use coins because of the fees for using a card

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Karin

Q10 **Last Name**

Short Text

Muggleton

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 518

Contribution ID: 15806
Member ID:
Date Submitted: Dec 15, 2025, 03:54 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

Other: Rural

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

It ain't working so try something new

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Cards cost too much. Surchagers, credit card fees

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Dave

Q10 **Last Name**

Short Text

Eddy

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 519

Contribution ID: 15805
Member ID:
Date Submitted: Dec 15, 2025, 03:50 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Klaudia

Q10 **Last Name**

Short Text

Duncan

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 520

Contribution ID: 15804
Member ID:
Date Submitted: Dec 15, 2025, 03:48 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

The technology is an issue. The machines are unreliable. Price is too high. Noticed a lot of businesses closing down and empty retail spaces. Need to offer more free parking options.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Sometimes that's your only option when machines are not working properly.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Mary

Q10 **Last Name**

Short Text

Hamill

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 521

Contribution ID: 15803
Member ID:
Date Submitted: Dec 15, 2025, 03:47 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation
Other: I work on the fringes of the inner city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Policies need to flexible to keep pace with changes in the environment and technology

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Phase out coins in the future but not yet. 10% all transactions is still very high.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Jonathon

Q10 **Last Name**

Short Text

Hagger

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 522

Contribution ID: 15802
Member ID:
Date Submitted: Dec 15, 2025, 03:45 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Fees are overpriced especially for people that own businesses or work in the CBD. Possibly implement a policy for those two types of people, evidenced based approach that would discount those people that park in the CBD everyday because of employment.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Remove most machines, seeing as it is most of thr elderly that use cash, have a designated area for cash payments.

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

Yes, please contact me for future feedback

Q9 **First Name**

Short Text

Jaccob

Q10 **Last Name**

Short Text

Earle

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 523

Contribution ID: 15801
Member ID:
Date Submitted: Dec 15, 2025, 03:45 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I run a business in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Agree: Adopt the amendments (Council's recommended option)

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Agree - Adopt the amendments (Council's recommended option)

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

I would like to see free 60 minute parking in the CBD

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Tania

Q10 **Last Name**

Short Text

Squibb

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 524

Contribution ID: 15800
Member ID:
Date Submitted: Dec 15, 2025, 03:44 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I work in the inner-city

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

M

Q10 **Last Name**

Short Text

J

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 525

Contribution ID: 15799
Member ID:
Date Submitted: Dec 15, 2025, 03:44 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Make parking cheaper, so expensive for 15-30 min parking.

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

There is still a lot that use coins, they are not savvy with apps or technology

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Sally

Q10 **Last Name**

Short Text

Wallace

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Response No: 526

Contribution ID: 15798
Member ID:
Date Submitted: Dec 15, 2025, 03:42 PM

Q1 **What is your connection to inner-city parking?**

Multi Choice

I visit the inner-city for appointments
I visit the inner-city for shopping or recreation

Q2 **Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy?**

Multi Choice

Disagree: Continue with the existing Policy

Q3 **Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?**

Multi Choice

Disagree - Roll over the existing bylaw

Q4 **Do you agree or disagree with the proposed improvements to the inner-city parking- system?**

Multi Choice

Āe
Yes I agree

Q5 **Can you explain further?**

Long Text

Q6 **Should Rotorua Lakes Council:**

Multi Choice

Keep the current number of coin-accepting machines?

Q7 **Is there any other feedback that you would like to share with us?**

Long Text

Q8 **Would you like the opportunity to provide further feedback on operational details?**

Select Box

No, don't contact me for future feedback

Q9 **First Name**

Short Text

Lily

Q10 **Last Name**

Short Text

Zhu

Q12 **Do you wish to present your submission publicly in front of elected members at a hearing?**

Multi Choice

Kao
No

Submission no. 527

[redacted]

From: Catherine Stewart [redacted]
Sent: Wednesday, 17 December 2025 6:52 am
To: Participate
Subject: Submission re parking

Follow Up Flag: Follow up
Flag Status: Flagged

To elected members

I found the feedback questionnaire on parking was "leading" so hence my email.

I was in Taupo recently and thought the city was inviting and parking simple - no cost to park and a choice of one or two hours.

My submission is to remove paid parking and provide one hour and two hour parking options at no cost.

Regards
Catherine Stewart

Submission no. 528

[redacted]

From: Ken [redacted]
Sent: Wednesday, 17 December 2025 12:06 pm
To: Participate
Subject: Parking

Follow Up Flag: Follow up
Flag Status: Flagged

I have some views I would like to share with you. Ken Buchanan

Submission no. 529

[redacted]

From: Eleazar Bramley
Sent: Thursday, 8 January 2026 10:28 am
To: Participate
Subject: Re: Parking Feedback -

Follow Up Flag: Follow up
Flag Status: Flagged

Tēnā Koe

I fully support flexible permits for workers and/or parking subsidy or access to a parking building that is secure and safe as a staff benefit. I would like to put the following points forward for consideration. I speak from the perspective of a council staff member that works at Te Aka Mauri, Rotorua Library. I travel to and from Taupō on a daily basis specifically for work and have done so for the previous 3 years and never had so many parking issues as I have experienced in Rotorua. Not a reputation I think Rotorua should be proud of. The parking situation has been a daily source of expense, stress and safety concerns.

- As the library is centrally located I have to ensure I arrive before 8.30 to secure a park for the day and 8.00 to get any kind of free parking if I cant afford it. This then adds another 10-15 minutes to an already extended day to get to work. This then becomes a time hinderance when starting mid morning or have to leave and return for work appointments when you have to continuously circle looking for parking.
- This is particularly impactful at night in winter when areas are poorly lit and working into the evening
- On top of a cost of living crisis that has seen petrol cost saw for those of us that travel paying to come to work to park
- I have never been able to use the app provided and on occasion not being able to leave work this has resulted in tickets
- Not been able to pay using my debit card
- My car is constantly crapped on by the excessive amounts of seagulls that frequent the area, should I be invoicing for damage to paintjob?
- Tickets blown away then turnup as bills in the mail
- I've had daily feedback regarding the large charges for parking which does negatively impact on the cost for families\patrons wanting to access library facility and council perception
- There is an underutilised parking building next to the Sally Army Opp shop staff could be given swipe card access for subsidised parking, this would have the added benefit of freeing up more parks for public

Nga mihi nui
Eleazar Manutai Bramley

Submission no. 530

[redacted]

From: Jessica and Brian Pickering [redacted]>
Sent: Saturday, 10 January 2026 12:03 pm
To: Participate
Subject: Submission on parking

Follow Up Flag: Follow up
Flag Status: Flagged

I live in Rotorua and regularly park in the city for shopping and recreation. I have Presto Park on my phone and find it easy to use. I rarely use it as I usually use a free park.

I collected the paperwork from the library. The map of Current Layout and Proposed Layout is illegible. It is far too small and very faint.

I would like to make the following comments.

1. Ensure there are at least the same number, or preferably more, of free parks.

2. Do not increase the parking costs.

3. Reposition the P60, P$180 signs etc so that I can easily read them when driving so that I can safely select the park that I want. At the moment they are very difficult to see whilst driving.

4. Amend the regulations so that if somebody doesn't pay because the technology isn't working they are not charged with an offence. If the parking technology isn't working the parking should default to free.

Brian Pickering
[redacted]

Submission no. 531

[redacted]

From: Claudia Cameron [redacted]
Sent: Thursday, 15 January 2026 1:23 pm
To: Participate
Cc: [redacted]
Subject: Parking Review
Attachments: BOPRC Submission - Rotorua Parking Policy, Traffic Bylaw and Inner-city Parking Review - 15 January 2026.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Tēnā koe,

Please find attached the submission from BOPRC on the Parking Policy, Bylaw, and Inner-City Parking review.

If you have any questions regarding this submission, or would like any further information, please do not hesitate to get in touch.

Ngā mihi
Claudia Cameron
Transport Planner
Bay of Plenty Regional Council Toi Moana

P: [redacted]
E:
M
A:

Thriving together – mō te taiao, mō ngā tāngata

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BAY OF PLENTY REGIONAL COUNCIL TOI MOANA

15 January 2026

Parking Team
Rotorua Lakes Council

By Email: participate@rotorualc.nz
Cc: [redacted]

Tēnā koe,

Submission regarding the Parking Policy, Traffic Bylaw and Inner-City Parking Review.

Bay of Plenty Regional Council (BOPRC) welcomes the opportunity to submit on the Rotorua Lakes Council (RLC) parking policy, traffic bylaw and inner-city parking review.

This submission is made in the context of our statutory functions related to regional land transport planning and public transport delivery, alongside our role as a Public Transport Authority (PTA), and our position as a key inner-city stakeholder and partner of RLC.

We acknowledge the importance of an effective parking system to deliver on a variety of our region's transport objectives.

1. Strategic Alignment

Bay of Plenty Regional Public Transport Plan 2022-32 (RPTP)

The RPTP is the region's key statutory public transport planning document, guiding the design and delivery of public transport services, information, and infrastructure. The RPTP also emphasises the importance of delivering interventions that give public transport a competitive advantage over private vehicles.

The RPTP Mode Shift and Carbon Reduction section 4.2.1., includes policy for targeted interventions in urban areas:

> *"Work collaboratively with partners to develop and implement integrated packages of activities designed to achieve mode shift in urban areas. These will include a mix of public transport service provision, bus priority infrastructure and pricing mechanisms (fares and parking) integrated with plans for urban intensification and active transport provision."*

In addition, the RPTP Fares & Parking Policy 7.4, highlights the opportunity to:

> *"Ensure that parking policies in high demand areas in Tauranga and Rotorua served by regular public transport support mode shift in favour of public transport."*

Bay of Plenty Regional Land Transport Plan 2024-34 (RLTP)

The RLTP is the primary document guiding integrated land transport planning and investment within the Bay of Plenty region.

Benefits from an improved parking system, including enhanced CBD vibrancy through reduced congestion, better access, and reduced vehicle travel times, align with key aspects of the RLTP, including:

- The RLTP transport system objectives:
  - Healthy and safe people
  - Environmental sustainability
  - Inclusive access
  - Economic prosperity
  - Resilience and prosperity.
- The identified key priority of tackling traffic congestion and improving efficiency in our main urban centres.
- The following RLTP policies:
  - Policy 2.2 – Develop and implement plans that reduce greenhouse gas emissions and support resilience within our own councils and for our local communities.
  - Policy 3.4 – Ensure local parking policies set out a clear hierarchy for the use and management of on-street space in town and city centres to prioritise active travel, public transport, special purpose, and short stay parking.

Our comments and recommendations are directly informed by the policy frameworks from both key documents.

It is **recommended** that RLC consider the above-mentioned policies in the review of its parking system, particularly pricing.

2. General Feedback

Benefits of parking management

Parking management is a critical lever to directly influence travel behaviour, support equitable access to the CBD, and make public and active transport modes a competitive option. When long-term parking is readily available and inexpensive, it encourages car use and will reduce the perceived benefits of other transport modes. Applying levers, notably increases in parking pricing, provides opportunity for mode shift, congestion reduction, increased network reliability, and reduced emissions while fostering an environment that can support improving urban amenity, safety, and social interaction.

It is **recommended** that RLC consider the potential impacts of parking pricing on travel behaviour to foster better outcomes for the network and CBD.

Parking and bus fare pricing

The Government Policy Statement on land transport 2024 requires PTAs, such as BOPRC, to increase cost recovery from private share revenue. NZTA have set annual targets for private share revenue. To meet these targets, BOPRC has increased its public transport fares. The price rise for a standard fare in

Rotorua will increase from $2.24 to $2.50 from 22 January 2026. It is possible that BOPRC will use its Annual Plan process to review its position in relation to the targets set nationally, and private revenue generated regionally, to ensure an appropriate balance is maintained.

As identified in the RPTP, parking policies and pricing should support mode shift outcomes in favour of public transport where possible. To achieve this RLC and BOPRC need to work closely to coordinate parking and bus fare pricing. Making private vehicle use a less attractive option, particularly for commuters, will not only improve access to the CBD for short term visitors but have the added benefit of reducing congestion at peak times in key corridors.

It is **recommended** that RLC consider the relationship between of parking and bus fare pricing to enable outcomes that support mode shift.

3. Rotorua public transport

BOPRC are continuing work on the review of Rotorua's fixed urban services, with the aim of timetable optimisation, improving reliability, and better meeting community needs. BOPRC will be considering a range of improvements to strengthen the network in the near term. These improvements are intended to complement wider initiatives, and we look forward to working collaboratively with RLC during this process.

Thank you for the opportunity to submit on this review. We look forward to continued collaboration to deliver a more sustainable, accessible, and vibrant Rotorua CBD through integrated parking and public transport management.

Ngā mihi,

[redacted]

Andrew Williams
Manager, Transport Strategy
Bay of Plenty Regional Council

Submission no. 532

[redacted]

From: Rotorua Lakes Council <info@rotorualc.nz>
Sent: Thursday, 5 February 2026 9:20 am
To: Participate
Subject: Fwd: Website enquiry

From: [redacted]
Sent: Wednesday, February 4, 2026 5:03 PM
To: info@rotorualc.nz
Subject: Website enquiry

This whole parking business survey is far too complex which is why we can't be bothered to complete it... But maybe you just want to be able to say that we had our chance to comment...
If you seriously want our opinions just break it down and don't have us going from page to page!

Get Outlook for Android

Submission no. 533

[redacted]

From: [redacted]
Sent: Tuesday, 10 February 2026 10:22 am
To: Participate
Subject: PARKING

Mōrena,

I would like to have my say on the proposed changes to parking meters.

I think that coins should stay as an option, using coins is a way to avoid paying the card 'fee'. Also using coins is faster and more convenient for me (and others). We might be in the minority but I think the option is important.

In addition I think that the card 'fee' should be dropped - this might be a way to get more people paying by card, and at the next review dropping the coin option could be considered again. The fee is very high proportionally if you are only darting in to one shop, and appears to be rather excessive.

I also think that free 60 minutes across the car parks would be good - it would encourage more people into the city centre.

Ngā Mihi,

Annie Lloyd-Jones

Submission no. 534

[redacted]

From: Alison Jones <[redacted]
Sent: Tuesday, 10 February 2026 8:49 pm
To: Participate
Subject: Submission on Proposed Parking Changes

Thank you for the opportunity to make a submission.

1. The most important thing is that the new system needs to be simple , easy to use and reliable.
2. The signage needs to be clear so that we know exactly what the time limit is.
3.The retentionof the current number of machines that accept coins is vital for the senior population. I know that many still use coins as I do myself. This is not the time to do away with this option and if you do it will cause significant stress.
4. I notice that there is some discussion on the use of the parking building. I would not considerthat option as I feel unsafe. There are few people around in the buildingand it makes people feel vulnerable.
5.I think there should be some more free parks that have 90 minute parking in the centre of town .Many peoplewho come to meet friends for lunch need that extra time to get to and from from cafe and 60 minutes is not sufficient.Also for people who come intonthe CBD for appointments,for example, it is not aoways possibleto find a patient park so the availabilityofmore 90 minute free parks would be helpful. This wouuld help for appointments such as dental,medical, optometrist, etc.Again this would be helpful for seniors who have mobilityissues but not enough to have a disability card for parking.Also for families .
6. There needs to be plenty of free parking on the periphery of the CBD for workers .
Thank you.
AlisonJones

Submission no. 353

[redacted]

From: omur [redacted]
Sent: Wednesday, 11 February 2026 6:17 am
To: Participate
Subject: Submission Evidence – Traffic Bylaw 2025 Review – Infringement [redacted]
Attachments: A.jpg; B.jpg; C.jpg; warden pics.png

Follow Up Flag: Follow up
Flag Status: Flagged

To the Rotorua Lakes Council Parking Review Team,

I am submitting formal evidence for the current review of the Traffic Bylaw 2025. Following a direct comparison of the contractor's enforcement photographs and full-context site images, this case raises concerns about enforcement reliability and compliance with Clause 4.1 requirements.

I present Infringement [redacted] as a documented case study supporting bylaw and enforcement review.

1. **Statutory Breach — Rotorua Traffic Bylaw 2025**
Clause 4.1 makes enforcement authority subject to the placement and maintenance of appropriate signs or markings.
Exhibit A confirms there is no prohibitive signage or road marking present at this location, placing the legal basis for enforcement in doubt.

2. **Evidence Presentation Concerns**
The contractor's enforcement photographs in the portal use tight framing that excludes key site context.
Exhibit C (side-by-side comparison image) shows the full scene and confirms the vehicle was positioned on a formed margin, with both the asphalt footpath and red-brick cycleway fully unobstructed.

3. **Infrastructure Ambiguity**
Exhibit B shows a Council-built dropped kerb and red-brick vehicle crossing leading into the area. This creates a reasonable visual interpretation of permitted vehicle access. Enforcement at such locations indicates a mismatch between infrastructure signals and enforcement action.

Taken together, this material raises accountability and process concerns where enforcement powers are delegated to a private contractor. Accuracy, completeness of evidence, and strict statutory compliance are essential for public confidence in enforcement outcomes.

I request that this submission and the attached exhibits be included in the February deliberations, and I seek cancellation of Infringement [redacted] on the grounds outlined above.

Regards,
Omur Onan

Evidence List (attached):
A.jpg — No signage panorama
B.jpg — Dropped kerb and vehicle crossing C.jpg — Full-context comparison image Warden pics.jpg

I park picture provided by their warden online

Submission no. 536

[redacted]

From: [redacted]
Sent: Thursday, 12 February 2026 9:58 am
To: Participate
Subject: PARKING CHANGES FEEDBACK

As a long-term resident and ratepayer in Rotorua I have some concerns about the current parking system in our central city area.

- GOVERNMENT GARDENS
  The long-term parking in this area means that tourists and residents alike are generally unable to find any parking in a reasonable proximity to the area, to engage with it for recreational purposes during the day. And many don't have the physical capacity to walk from further away to do so.

  Recommendations:
  Reduce the time limit to 120 minutes, so that these parking spaces can be used by visitors to the garden and city, rather than those that work in the CBD.

- OUTSIDE SALVATION ARMY SHOP
  This is a large and busy charity shop, doing tremendous mahi across our city, and it receives many donations. At the moment it is very difficult to do drop offs, with only paid parking immediately outside (which is generally always full).

  Recommendation:
  Make the spaces directly outside the shop free 15-minute parks, allowing people to easily make donations that greatly benefit our community.

- LIBRARY
  It is frequently challenging to find parking of any sort at the library, without going round and round the block, or further afield. There are presently a number of spaces allocated for 180 minutes, adjacent to the grass area outside the library on Haupapa Street.

  Recommendation:
  Reduce the time limit to 60 minutes, to enable quicker turnover of vehicles and more access for library patrons.

- KEEP THE COIN OPERATED OPTIONS
  People need coin operated options for parking. At least 10% as your own survey has shown. Some in our community are unable to engage with anything more hi-tech than this. That will always be the case. If these are removed, we are precluding these people from being able to access and engage with our shops & services in the CBD. That is just plain wrong and unethical.

- PUBLIC TRANSPORT CONCESSIONS/PARK & RIDE OPTIONS RECOMMENDATIONS
  Incentivise those who work in the CBD to use public transport, rather than using the spaces around town and adjacent to our parks, which is preventing access to them for recreational use.

Could you please confirm receipt of this feedback.

I would be happy to come and present or further discuss any of these matters. When will this meeting be occurring?

Yours Sincerely
Jonene Edwards

[redacted]

[redacted]

15 January 2026

Re: Parking Changes

Dear Lakes Council

I am concerned that members of the council do not seem at all aware of the way the city looks, the vacant shops, still vagrants and I question why worry about parking as so few people want to shop in town anymore anyway?

There are so few vibrant shops, restaurants are mostly owned by a few and town just isn't appealing. The council have let the once great centre of Rotorua be split: Fairy Springs, Te Ngae shops, Amohau Street shops.

Our roads are not the best especially: Pukuatua St which has just been patched and Amohia St which is diabolical.

Parking, is it for people to come into the city – for whatever reason, or is it to gain revenue?

The present parking payment system is NOT working -technology advancements in that area, with those machines from the word go- were not reliable! Now it seems that payment is being made less accessible and so I would prefer **retaining coin operated machines** and reliability must be a key requirement which the present system just doesn't have.

I note that there are '*various reasons*' for updating bylaws, proposed parking layout being one. I fully understand the need for Disabled Parking places but do question the quantity of these when very often they are not in use or being used illegally – with no enforcement to be seen.

The parking layout on Haupapa St, done so that cyclists are catered for was, and still is, a joke. What cyclist comes into town to shop? There are a multitude of places cyclists can cycle within Rotorua, Haupapa St is not one. The road layout is a mess and dangerous and should be realigned back to what it once was.

When I have driven into town during the school holidays, I have been in to use the great Library Holiday Programme with my grandchild. I can drive around and around trying to find a park close enough so that he doesn't have to walk too far. I would hope council have considered places used the most would have proposed parking layouts to benefit the locals.

'Traffic Bylaws are to manage & regulate traffic flow, ensure public safety and promote efficient use of roads.' In this case there are quite a few places in town that need changing. One extremely dangerous intersection is the Pukuatua St & Amohau St intersection where Amohau St traffic can turn right into Pukuatua St, the give way sign is not understood and needs to be made clearer or done away with.

To regulate flow traffic from Sunset Rd turning right onto Old Taupo needs a right turn lane ONLY and a left turn lane ONLY this will stop the aggressive moves made by many to get into the left lane to turn by Boys High.

Does council know that there used to be a ferry in Ngongotaha that took locals into town? Could this be looked at – with a large parking area – to help the flow of traffic from this area into town?

I sincerely hope that council does update for reasons that do benefit the community & not for some reason not clearly given and look forward to seeing any changes work to provide more parking in high use areas, with easy coin payment methods where necessary.

Yours sincerely,

Tina Muller (Mrs)

Submission no. 538

[redacted]

From: [redacted]
Sent: Friday, 13 February 2026 4:47 pm
To: Participate
Subject: Parking review submission

I don't agree with the removal of the coin machines, for the following reasons:
- Not everyone carries a credit card;
- The additional fee charged for paying by credit card.

It would be good if the machines were better maintained though. They're often faulty.

Carol Peden

Sent from my Galaxy

Submission no. 539

[redacted]

From: Rotorua Lakes Council <info@rotorualc.nz>
Sent: Wednesday, 11 February 2026 1:26 pm
To: [redacted]
Cc: Participate
Subject: Parking
Attachments: image001.png

Kia ora Angela,

Thank you for contacting the Rotorua Lakes Council - Te Kaunihera o ngā Roto o Rotorua.

Your feedback has been passed onto the appropriate team to review.
How can I have my say?
Via council's engagement website Participate – rlc.net.nz/ParkingChanges
In writing to Council – 1061 Haupapa Street
Hard copy form – pick up and drop off at RLC or Library
Over the phone: 07 348 4199 Email – participate@rotorualc.nz subject line Parking
Facebook comment on related posts Parking Policy
In person

Please note the current estimated response time is ***3 to 5 business days*** from the date of submission, depending on the complexity of your request.

For all council enquiries, please contact us on 07 348 4199 (24hours) or info@rotorualc.nz (Monday to Friday 8 am to 5 pm) and a Customer Advisor will be able to assist you.

Kind Regards,

Candice McPhail
Customer Solutions, Rotorua Lakes Council
P: 07 3484199 | **F**: [redacted]
E: info@rotorualc.nz | **W**: rotorualakescouncil.nz
A: 1061 Haupapa St, Private Bag 3029, Rotorua Mail Centre, Rotorua 3046, New Zealand

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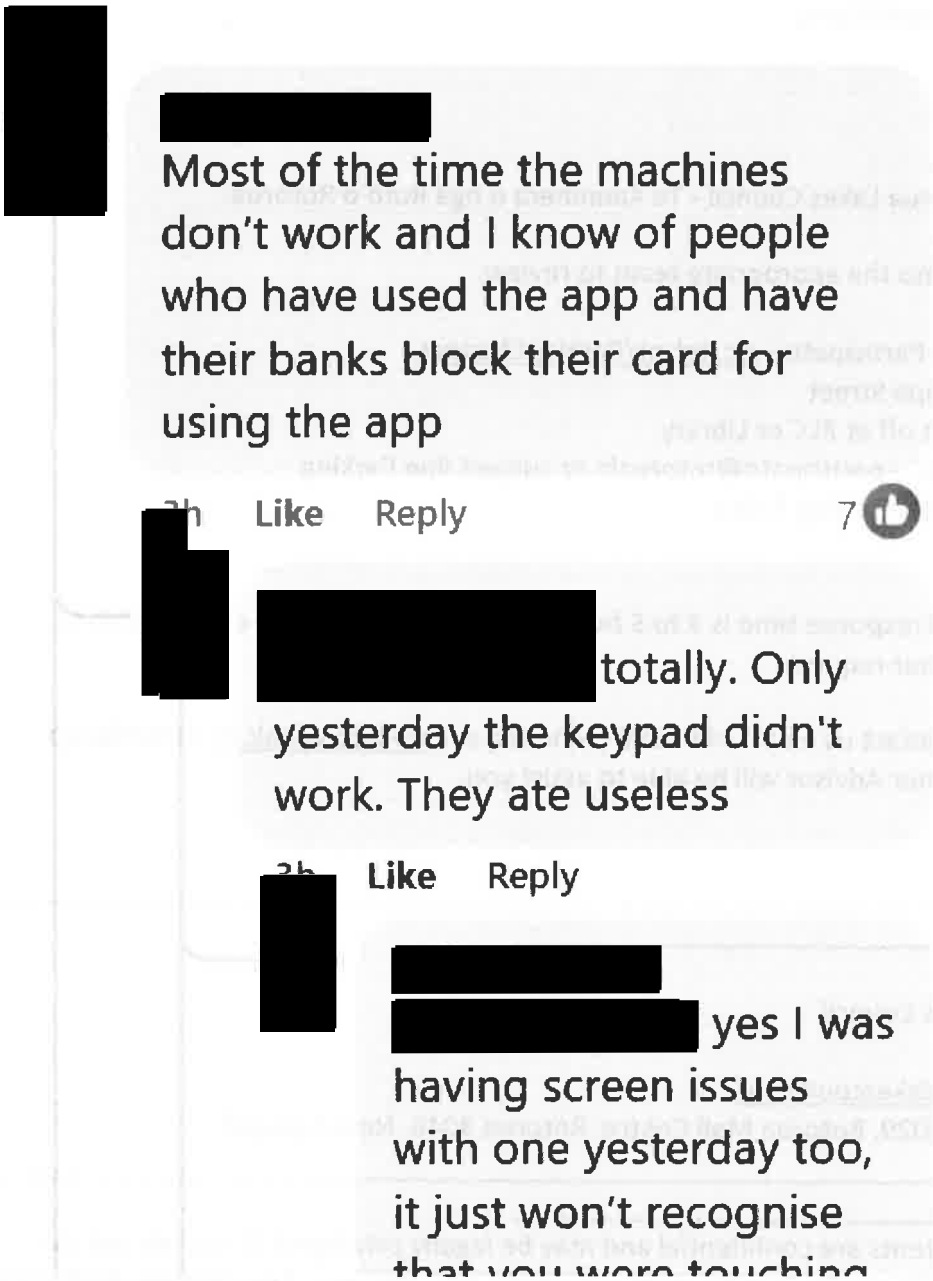
From: [redacted]
Sent: Tuesday, February 10, 2026 10:56 AM
To: info@rotorualc.nz
Subject: RE: iPark & future parking RE: Presto parking app

Good morning,

Additional feedback on iPark's operation, as well as coins 😊. It seems I'm not the only one who experiences the key pad not responding, screenshot below regarding the Daily Post's article on coin payments for parking:

[redacted]

Kind regards,
Angela



From: Rotorua Lakes Council <info@rotorualc.nz>
Sent: Thursday, 5 February 2026 2:08 pm
[redacted]
Subject: Fwd: iPark & future parking RE: Presto parking app

Kia ora Angela,

Thank you for contacting the Rotorua Lakes Council - Te Kaunihera o ngā Roto o Rotorua.

Your feedback has been passed onto the appropriate team to review.

Please note the current estimated response time is ***3 to 5 business days*** from the date of submission, depending on the complexity of your request.

For all council enquiries, please contact us on 07 348 4199 (24hours) or info@rotorualc.nz (Monday to Friday 8 am to 5 pm) and a Customer Advisor will be able to assist you.

Kind Regards,

Ameleina
Customer Solutions, Rotorua Lakes Council
P: 07 3484199 | **F**: 07 3463143
E: info@rotorualc.nz | **W**: rotorualakescouncil.nz
A: 1061 Haupapa St, Private Bag 3029, Rotorua Mail Centre, Rotorua 3046, New Zealand

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From: [redacted]
Sent: Thursday, February 5, 2026 1:48 PM
To: info@rotorualc.nz
Subject: iPark & future parking RE: Presto parking app

Hi Shantae,

Thanks for your response below.

Feedback on the iPark Presto app, both in the app store and online, aren't encouraging – laggy, the app taking payments more than once, laggy, slow resolution of overpayments etc.

Please would you pass on to the panel considering the future parking arrangement for Rotorua, that whatever system is chosen, the parking meters should be **reliable**.

Almost every second time I need to pay for parking, there's a problem with the meter – from the coin operated ones not accepting the coins inserted to the meter not working at all, whether for coin or card.

Today, after an appointment, I wanted to take my mother for a quick coffee at Aroma. We parked in Pukaki Street. From the initial screen advising that parking fines were increased last year the touchscreen responded to move to the next screen, the one to enter the license plate number. The touchscreen then didn't respond at all. None of the touch keys (back, delete etc let alone the alpha keys) worked. I let the screen reset and tried again, several times.

Rather than find another meter in Fenton Street with the risk that one may or may not work, we went home instead.

In the meantime, maintenance may be required on Meter ID 2004. I didn't ring the phone number – I don't see why I should waste even more of my time assisting a company like iPark maintain its

revenue earning equipment. When I rang them in the past, they just told me to find another meter which is something I can do without a phone call to iPark.

With thanks and regards,
Angela

From: Rotorua Lakes Council <info@rotorualc.nz>
Sent: Thursday, 29 January 2026 4:20 pm
To: Angela Wells [redacted]
Subject: Re: Presto parking app

Kia ora Angela,

Thank you for contacting the Rotorua Lakes Council - Te Kaunihera o ngā Roto o Rotorua.

Council is still in the decision process as to how we are going to operate with our parking moving forward. So we are unsure at this stage weather the Presto Parking App will continue to be used.

Please note the current estimated response time is ***3 to 5 business days*** from the date of submission, depending on the complexity of your request.

For all council enquiries, please contact us on 07 348 4199 (24hours) or info@rotorualc.nz (Monday to Friday 8 am to 5 pm) and a Customer Advisor will be able to assist you.

Kind Regards,

Shantae
Customer Solutions, Rotorua Lakes Council
P: 07 3484199 | **F**: 07 3463143
E: info@rotorualc.nz | **W**: rotorualakescouncil.nz
A: 1061 Haupapa St, Private Bag 3029, Rotorua Mail Centre, Rotorua 3046, New Zealand

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Disclaimer: This email and its contents are confidential and may be legally privileged. If you are not the intended recipient, please notify the sender immediately and delete this message. Any copying, disclosure, or use of its contents is strictly prohibited. Thank you.

From: [redacted]
Sent: Thursday, January 29, 2026 10:12 AM
To: info@rotorualc.nz
Subject: Presto parking app

Hi,

I understand that RLC is taking back parking from iPark (yay!).

I'm thinking of downloading the Presto app but before I invest time in setting it up and adding money for a credit (unless they debit charges as used), will RLC continue with the Presto app when I park are finally gone?

Thanks and regards,
Angela

Submission no. 540

PARKING CHANGES ON THE WAY – FEEDBACK FORM

Tō Ingoa | Your Name: Valerie Turner

Tō Īmēra, tō waea rānei | Your Email or Phone Number: [redacted]

Kei te pīrangi koe ki te tū i mua i a matawhānui ki te tāpae atu ki Kaunihera?
Do you wish to present your submission publicly in front of your Councillors at a hearing?

Āe | Yes **Kāo** | No

Q1: What is your connection to inner-city parking?

Please select all that apply to you:

- I live in the inner-city
- I run a business in the inner-city
- I work in the inner-city
- ✓ I visit the inner-city for appointments
- ✓ I visit the inner-city for shopping or recreation
- Other (please specify)

Performance Based Parking Management Practices - Policy Review

Proposed changes: separating the guidelines from the policy to create two standalone documents, wording changes to align with NZTA National Guidelines and support refreshed technology, other clarifications and updating the parking map.

Q2: Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy? E whakaae, whakahē rānei ki ngā whakahounga ki te Performance Based Parking Management Practices - Policy?

Agree: Adopt the amendments (Council's recommended option)

Disagree: Continue with the existing Polic

Traffic Bylaw 2025 review

Proposed changes will update and modernise content, ensure alignment with the proposed Inner-City parking layout, accommodate design updates and technological progress while strengthening enforceability.

Q3: Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?
E whakaae, whakahē rānei ki ngā panonitanga i te Traffic Bylaw 2025?

Agree - Adopt the amendments (Council's recommended option)

Disagree - Roll over the existing bylaw

Inner-city parking review
Council is also proposing improvements to the parking system to make inner-city parking easier, quicker and more flexible. This includes reviewing technology used, permit options, fees and parking layout.

Q4: Do you agree or disagree with the proposed improvements to the inner-city parking- system including its layout? E whakaae, whakahē rānei koe ki ngā whakapainga kua tūtohungia mo te pūnaha tūnga waka o te tāone, ā me ngā wāhi hoki?

Āe | Yes **Kāo |** No

Can you explain further?
Ka tāea e koe ki te whakawhānui ake i ōu kōrero?

Future of coin payments
Council is reviewing the future of coin payments to reduce costs and machine maintenance while shifting to more convenient options. Although coins make up 10.5% of transactions, supporting them requires expenses for machine purchase, maintenance, coin collection, deposit, and security - costs ultimately passed on to users. Currently, about half of CBD parking machines accept coins.

Q5: Should Rotorua Lakes Council:
Me aha tātau:

Keep the current number of coin-accepting machines?

Remove the coin payment option in favour of other payment methods?

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q6: Is there any other feedback that you would like to share with us?
He kōrero anō wāu?

One hour free parking: Maintain what is available now, and extend it to a wider area.

Q7: Would you like the opportunity to provide further feedback on operational details? This includes things like fees, permit durations and locations, or time limited areas.

Yes, please contact me for future feedback

No, don't contact me for future feedback

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua

Submission no. 541

PARKING CHANGES ON THE WAY – FEEDBACK FORM

Tō Ingoa | Your Name: [redacted]

Tō Īmēra, tō waea rānei | Your Email or Phone Number: [redacted]

Kei te pīrangi koe ki te tū i mua i a matawhānui ki te tāpae atu ki Kaunihera?
Do you wish to present your submission publicly in front of your Councillors at a hearing?

- ( ) **Āe** | Yes
- (X) **Kāo** | No

Q1: What is your connection to inner-city parking?

Please select all that apply to you:

- ( ) I live in the inner-city
- ( ) I run a business in the inner-city
- (X) I work in the inner-city
- (X) I visit the inner-city for appointments
- (X) I visit the inner-city for shopping or recreation
- ( ) Other (please specify)

Performance Based Parking Management Practices - Policy Review

Proposed changes: separating the guidelines from the policy to create two standalone documents, wording changes to align with NZTA National Guidelines and support refreshed technology, other clarifications and updating the parking map.

Q2: Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy? E whakaae, whakahē rānei ki ngā whakahounga ki te Performance Based Parking Management Practices - Policy?

- (X) **Agree:** Adopt the amendments (Council's recommended option)
- ( ) **Disagree:** Continue with the existing Polic

Traffic Bylaw 2025 review

Proposed changes will update and modernise content, ensure alignment with the proposed Inner-City parking layout, accommodate design updates and technological progress while strengthening enforceability.

Q3: Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?
E whakaae, whakahē rānei ki ngā panonitanga i te Traffic Bylaw 2025?

- (X) **Agree** - Adopt the amendments (Council's recommended option)
- ( ) **Disagree** - Roll over the existing bylaw

Inner-city parking review
Council is also proposing improvements to the parking system to make inner-city parking easier, quicker and more flexible. This includes reviewing technology used, permit options, fees and parking layout.

Q4: Do you agree or disagree with the proposed improvements to the inner-city parking- system including its layout? E whakaae, whakahē rānei koe ki ngā whakapainga kua tūtohungia mo te pūnaha tūnga waka o te tāone, ā me ngā wāhi hoki?

(X) **Āe |** Yes ( ) **Kāo |** No

Can you explain further?
Ka tāea e koe ki te whakawhānui ake i ōu kōrero?

Future of coin payments
Council is reviewing the future of coin payments to reduce costs and machine maintenance while shifting to more convenient options. Although coins make up 10.5% of transactions, supporting them requires expenses for machine purchase, maintenance, coin collection, deposit, and security - costs ultimately passed on to users. Currently, about half of CBD parking machines accept coins.

Q5: Should Rotorua Lakes Council:
Me aha tātau:

( ) Keep the current number of coin-accepting machines?
( ) Remove the coin payment option in favour of other payment methods?
(X) Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q6: Is there any other feedback that you would like to share with us?
He kōrero anō wāu?

PROVIDING AFFORDABLE CAR PARKS KEEPS THE CITY VIBRANT!

Q7: Would you like the opportunity to provide further feedback on operational details? This includes things like fees, permit durations and locations, or time limited areas.

( ) Yes, please contact me for future feedback
(X) No, don't contact me for future feedback

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua

Submission no. 542

PARKING CHANGES ON THE WAY – FEEDBACK FORM

Tō Ingoa | Your Name: Kim Pears

Tō Īmēra, tō waea rānei | Your Email or Phone Number: [redacted]

Kei te pīrangi koe ki te tū i mua i a matawhānui ki te tāpae atu ki Kaunihera?
Do you wish to present your submission publicly in front of your Councillors at a hearing?

- ☐ **Āe** | Yes
- ☑ **Kāo** | No

Q1: What is your connection to inner-city parking?

Please select all that apply to you:

- ☐ I live in the inner-city
- ☐ I run a business in the inner-city
- ☐ I work in the inner-city
- ☑ I visit the inner-city for appointments
- ☑ I visit the inner-city for shopping or recreation
- ☐ Other (please specify)

Performance Based Parking Management Practices - Policy Review

Proposed changes: separating the guidelines from the policy to create two standalone documents, wording changes to align with NZTA National Guidelines and support refreshed technology, other clarifications and updating the parking map.

Q2: Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy? E whakaae, whakahē rānei ki ngā whakahounga ki te Performance Based Parking Management Practices - Policy?

- ☑ **Agree:** Adopt the amendments (Council's recommended option)
- ☐ **Disagree:** Continue with the existing Polic

Traffic Bylaw 2025 review

Proposed changes will update and modernise content, ensure alignment with the proposed Inner-City parking layout, accommodate design updates and technological progress while strengthening enforceability.

Q3: Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?
E whakaae, whakahē rānei ki ngā panonitanga i te Traffic Bylaw 2025?

- ☑ **Agree** - Adopt the amendments (Council's recommended option)
- ☐ **Disagree** - Roll over the existing bylaw

Inner-city parking review
Council is also proposing improvements to the parking system to make inner-city parking easier, quicker and more flexible. This includes reviewing technology used, permit options, fees and parking layout.

Q4: Do you agree or disagree with the proposed improvements to the inner-city parking- system including its layout? E whakaae, whakahē rānei koe ki ngā whakapainga kua tūtohungia mo te pūnaha tūnga waka o te tāone, ā me ngā wāhi hoki?

○ **Āe |** Yes ○ **Kāo |** No

Can you explain further?
Ka tāea e koe ki te whakawhānui ake i ōu kōrero?

* This is too general to give an opinion about ~~the~~ Need to be more specific. Will fees be increased? will a greater area be covered by fees that are now currently free?

Future of coin payments
Council is reviewing the future of coin payments to reduce costs and machine maintenance while shifting to more convenient options. Although coins make up 10.5% of transactions, supporting them requires expenses for machine purchase, maintenance, coin collection, deposit, and security - costs ultimately passed on to users. Currently, about half of CBD parking machines accept coins.

Q5: Should Rotorua Lakes Council:
Me aha tātau:

- ✓ Keep the current number of coin-accepting machines?
- ○ Remove the coin payment option in favour of other payment methods?
- ○ Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q6: Is there any other feedback that you would like to share with us?
He kōrero anō wāu?

It is important to keep coin-accepting options. Not everyone, especially older people, are comfortable with the technology. Plus, right now when you pay with a card there is additional cost

Q7: Would you like the opportunity to provide further feedback on operational details?
This includes things like fees, permit durations and locations, or time limited areas.

- ○ Yes, please contact me for future feedback
- ○ No, don't contact me for future feedback

This will have the effect making fees higher if the coin option goes, disproportionately disadvantaging the more economically disadvantaged members of the comm

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua

[redacted]

14 Jan 2026

The Mayor.

Rotorua Lakes Council

JX 10503

ROTORUA 3046

Dear Tania,

Re: Proposed Parking Changes

Firstly, excuse me for using your first name but you always seem so approachable, I'm hoping you won't take offence.

I am a senior citizen and a ratepayer who is very proud of our beautiful city.

I recently visited my sister in the Palmerston North area. During my visit, she had to go to renew her parking permit.

I have enclosed the flyer that I received from the lady at the desk as I think it is a very good idea, and a suggestion worthy of serious discussion.

Fortunately, I am a fit (at the moment!) 78 year old, but I do feel for those who are not so fit but do not qualify for a disabled parking permit. Sometimes it's quite a long walk to the machine to pay for parking and, very often, they are not working which is MOST frustrating. Also yesterday, when I went to pay on a machine showing 'Cash and Card', it showed that they are no longer taking cash. Many older people still do not like using card payment or get easily confused with card payment instructions.

I really feel that this idea would be excellent for the older ratepayers in Rotorua, and a very popular solution to a difficulty and inconvenience experienced by many of our senior citizens.

I thank you in advance for consideration of this suggestion.

Yours sincerely

[redacted]

Suzanne Meek

Your permit, made simple

Your permit is linked digitally to your vehicle's number plate.

Our parking wardens can see your permit when they scan your plate – so you can just park, lock, and walk away!

If you will be parking for longer than the hours of the permit
(Monday-Friday, 9am-3pm),
please make sure you pay for parking for the additional time to avoid receiving a ticket.

Keeping your details up to date

If you get a new vehicle or change your number plate, please let us know so your digital permit stays valid.

You can update your details by:
Visiting our Customer Service Centre at The Square

If you have any questions please contact us on

06 356 8199

pncc.govt.nz/parkingpermits

Submission no. 544

PARKING CHANGES ON THE WAY – FEEDBACK FORM

Tō Ingoa | Your Name: Mr Mark Bluck

Tō Īmēra, tō waea rānei | Your Email or Phone Number: [redacted]

Kei te pīrangi koe ki te tū i mua i a matawhānui ki te tāpae atu ki Kaunihera?
Do you wish to present your submission publicly in front of your Councillors at a hearing?

Āe | Yes **Kāo** | (No)

Q1: What is your connection to inner-city parking?

Please select all that apply to you:

- I live in the inner-city
- I run a business in the inner-city
- I work in the inner-city
- (X) I visit the inner-city for appointments
- (X) I visit the inner-city for shopping or recreation
- Other (please specify)

Performance Based Parking Management Practices - Policy Review

Proposed changes: separating the guidelines from the policy to create two standalone documents, wording changes to align with NZTA National Guidelines and support refreshed technology, other clarifications and updating the parking map.

Q2: Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy? E whakaae, whakahē rānei ki ngā whakahounga ki te Performance Based Parking Management Practices - Policy?

(**Agree:**) Adopt the amendments (Council's recommended option)
Disagree: Continue with the existing Polic

Traffic Bylaw 2025 review

Proposed changes will update and modernise content, ensure alignment with the proposed Inner-City parking layout, accommodate design updates and technological progress while strengthening enforceability.

Q3: Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?
E whakaae, whakahē rānei ki ngā panonitanga i te Traffic Bylaw 2025?

(**Agree**) - Adopt the amendments (Council's recommended option)
Disagree - Roll over the existing bylaw

Inner-city parking review
Council is also proposing improvements to the parking system to make inner-city parking easier, quicker and more flexible. This includes reviewing technology used, permit options, fees and parking layout.

Q4: Do you agree or disagree with the proposed improvements to the inner-city parking- system including its layout? E whakaae, whakahē rānei koe ki ngā whakapainga kua tūtohungia mo te pūnaha tūnga waka o te tāone, ā me ngā wāhi hoki?

Āe | (Yes) **Kāo** | No

Can you explain further?
Ka tāea e koe ki te whakawhānui ake i ōu kōrero?

Perhaps consider parking payment be attached to the Bee bus card so it can be swiped & make all parking free with just tickets being used for any infringements such as parking for longer than the allowed time.

Future of coin payments
Council is reviewing the future of coin payments to reduce costs and machine maintenance while shifting to more convenient options. Although coins make up 10.5% of transactions, supporting them requires expenses for machine purchase, maintenance, coin collection, deposit, and security - costs ultimately passed on to users. Currently, about half of CBD parking machines accept coins.

Q5: Should Rotorua Lakes Council:
Me aha tātau:

Keep the current number of coin-accepting machines?

* Remove the coin payment option in favour of other payment methods?

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q6: Is there any other feedback that you would like to share with us?
He kōrero anō wāu?

Q7: Would you like the opportunity to provide further feedback on operational details? This includes things like fees, permit durations and locations, or time limited areas.

Yes, please contact me for future feedback

* No, don't contact me for future feedback

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua

Submission no. 545

PARKING CHANGES ON THE WAY – FEEDBACK FORM

Tō Ingoa | Your Name: Mrs Denise Bluck

Tō Īmēra, tō waea rānei | Your Email or Phone Number: [redacted]

Kei te pīrangi koe ki te tū i mua i a matawhānui ki te tāpae atu ki Kaunihera?
Do you wish to present your submission publicly in front of your Councillors at a hearing?

Āe | Yes **Kāo** | No

Q1: What is your connection to inner-city parking?

Please select all that apply to you:

- I live in the inner-city
- I run a business in the inner-city
- I work in the inner-city
- I visit the inner-city for appointments ✓
- I visit the inner-city for shopping or recreation ✓
- Other (please specify)

Performance Based Parking Management Practices - Policy Review

Proposed changes: separating the guidelines from the policy to create two standalone documents, wording changes to align with NZTA National Guidelines and support refreshed technology, other clarifications and updating the parking map.

Q2: Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy? E whakaae, whakahē rānei ki ngā whakahounga ki te Performance Based Parking Management Practices - Policy?

Agree: Adopt the amendments (Council's recommended option)

Disagree: Continue with the existing Polic

Traffic Bylaw 2025 review

Proposed changes will update and modernise content, ensure alignment with the proposed Inner-City parking layout, accommodate design updates and technological progress while strengthening enforceability.

Q3: Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?
E whakaae, whakahē rānei ki ngā panonitanga i te Traffic Bylaw 2025?

Agree - Adopt the amendments (Council's recommended option)

Disagree - Roll over the existing bylaw

Inner-city parking review
Council is also proposing improvements to the parking system to make inner-city parking easier, quicker and more flexible. This includes reviewing technology used, permit options, fees and parking layout.

Q4: Do you agree or disagree with the proposed improvements to the inner-city parking- system including its layout? E whakaae, whakahē rānei koe ki ngā whakapainga kua tūtohungia mo te pūnaha tūnga waka o te tāone, ā me ngā wāhi hoki?

Āe | (Yes) **Kāo |** No

Can you explain further?
Ka tāea e koe ki te whakawhānui ake i ōu kōrero?

Parking near any specialist -eg Doctors, blood, Xrays etc should be free and of a decent time -eg 1hour at least. There should be more disabled parking in these areas too. Fees should be easy to pay and universal everywhere and these paying areas should be limited to encourage people into the town & recreaton areas.

Future of coin payments
Council is reviewing the future of coin payments to reduce costs and machine maintenance while shifting to more convenient options. Although coins make up 10.5% of transactions, supporting them requires expenses for machine purchase, maintenance, coin collection, deposit, and security - costs ultimately passed on to users. Currently, about half of CBD parking machines accept coins.

Q5: Should Rotorua Lakes Council:
Me aha tātau:

- Keep the current number of coin-accepting machines?
- ✓ Remove the coin payment option in favour of other payment methods?
- Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q6: Is there any other feedback that you would like to share with us?
He kōrero anō wāu?

Q7: Would you like the opportunity to provide further feedback on operational details? This includes things like fees, permit durations and locations, or time limited areas.

- Yes, please contact me for future feedback
- (No) don't contact me for future feedback

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua

Submission no. 546

PARKING CHANGES ON THE WAY – FEEDBACK FORM

Tō Ingoa | Your Name: Kahu Hairmona

Tō Īmēra, tō waea rānei | Your Email or Phone Number: [redacted]

Kei te pīrangi koe ki te tū i mua i a matawhānui ki te tāpae atu ki Kaunihera?
Do you wish to present your submission publicly in front of your Councillors at a hearing?

Āe | Yes **Kāo** | No

Q1: What is your connection to inner-city parking?

Please select all that apply to you:

- I live in the inner-city
- I run a business in the inner-city
- I work in the inner-city
- I visit the inner-city for appointments
- I visit the inner-city for shopping or recreation
- Other (please specify)

Performance Based Parking Management Practices - Policy Review

Proposed changes: separating the guidelines from the policy to create two standalone documents, wording changes to align with NZTA National Guidelines and support refreshed technology, other clarifications and updating the parking map.

Q2: Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy? E whakaae, whakahē rānei ki ngā whakahounga ki te Performance Based Parking Management Practices - Policy?

Agree: Adopt the amendments (Council's recommended option)

Disagree: Continue with the existing Polic

Traffic Bylaw 2025 review

Proposed changes will update and modernise content, ensure alignment with the proposed Inner-City parking layout, accommodate design updates and technological progress while strengthening enforceability.

Q3: Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?
E whakaae, whakahē rānei ki ngā panonitanga i te Traffic Bylaw 2025?

Agree - Adopt the amendments (Council's recommended option)

Disagree - Roll over the existing bylaw

Inner-city parking review
Council is also proposing improvements to the parking system to make inner-city parking easier, quicker and more flexible. This includes reviewing technology used, permit options, fees and parking layout.

Q4: Do you agree or disagree with the proposed improvements to the inner-city parking- system including its layout? E whakaae, whakahē rānei koe ki ngā whakapainga kua tūtohungia mo te pūnaha tūnga waka o te tāone, ā me ngā wāhi hoki?

(**Āe** | Yes) **Kāo** | No

Can you explain further?
Ka tāea e koe ki te whakawhānui ake i ōu kōrero?

The app causes a lot of trouble and it is hard to get in contact with anyone to resolve it. Therefore, leaving hard to pay for parking and risking a fine.

Future of coin payments
Council is reviewing the future of coin payments to reduce costs and machine maintenance while shifting to more convenient options. Although coins make up 10.5% of transactions, supporting them requires expenses for machine purchase, maintenance, coin collection, deposit, and security - costs ultimately passed on to users. Currently, about half of CBD parking machines accept coins.

Q5: Should Rotorua Lakes Council:
Me aha tātau:

Keep the current number of coin-accepting machines?

(Remove the coin payment option in favour of other payment methods?)

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q6: Is there any other feedback that you would like to share with us?
He kōrero anō wāu?

Q7: Would you like the opportunity to provide further feedback on operational details? This includes things like fees, permit durations and locations, or time limited areas.

Yes, please contact me for future feedback

No, don't contact me for future feedback

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua

Submission no. 547

PARKING CHANGES ON THE WAY – FEEDBACK FORM

Tō Ingoa | Your Name: Harry Wheeler

Tō Īmēra, tō waea rānei | Your Email or Phone Number: [redacted]

Kei te pīrangi koe ki te tū i mua i a matawhānui ki te tāpae atu ki Kaunihera?
Do you wish to present your submission publicly in front of your Councillors at a hearing?

Āe | Yes **Kāo** | No

Q1: What is your connection to inner-city parking?

Please select all that apply to you:

- ✓ I live in the inner-city
- I run a business in the inner-city
- I work in the inner-city
- ✓ I visit the inner-city for appointments
- I visit the inner-city for shopping or recreation
- Other (please specify)

Performance Based Parking Management Practices - Policy Review

Proposed changes: separating the guidelines from the policy to create two standalone documents, wording changes to align with NZTA National Guidelines and support refreshed technology, other clarifications and updating the parking map.

Q2: Do you agree or disagree with proposed amendments to the The Performance Based Parking Management Practices – Policy? E whakaae, whakahē rānei ki ngā whakahounga ki te Performance Based Parking Management Practices - Policy?

Agree: Adopt the amendments (Council's recommended option)
Disagree: Continue with the existing Polic

Traffic Bylaw 2025 review

Proposed changes will update and modernise content, ensure alignment with the proposed Inner-City parking layout, accommodate design updates and technological progress while strengthening enforceability.

Q3: Do you agree or disagree with proposed amendments to the Traffic Bylaw 2025?
E whakaae, whakahē rānei ki ngā panonitanga i te Traffic Bylaw 2025?

Agree - Adopt the amendments (Council's recommended option)
Disagree - Roll over the existing bylaw

Inner-city parking review
Council is also proposing improvements to the parking system to make inner-city parking easier, quicker and more flexible. This includes reviewing technology used, permit options, fees and parking layout.

Q4: Do you agree or disagree with the proposed improvements to the inner-city parking- system including its layout? E whakaae, whakahē rānei koe ki ngā whakapainga kua tūtohungia mo te pūnaha tūnga waka o te tāone, ā me ngā wāhi hoki?

/ **Āe |** Yes **Kāo |** No

Can you explain further?
Ka tāea e koe ki te whakawhānui ake i ōu kōrero?

Improvements are welcome as long as parking remains cheap, affordable, and accessible to all.

It should encourage people to spend money in the CBD and not make it harder to do so

Future of coin payments
Council is reviewing the future of coin payments to reduce costs and machine maintenance while shifting to more convenient options. Although coins make up 10.5% of transactions, supporting them requires expenses for machine purchase, maintenance, coin collection, deposit, and security - costs ultimately passed on to users. Currently, about half of CBD parking machines accept coins.

Q5: Should Rotorua Lakes Council:
Me aha tātau:

/ Keep the current number of coin-accepting machines?

Remove the coin payment option in favour of other payment methods?

Reduce the number of coin-accepting machines to areas where coins are most frequently used?

Q6: Is there any other feedback that you would like to share with us?
He kōrero anō wāu?

Parking policy should support a strong and busy city centre, It needs to work for workers, Shoppers, tourists and local businesses - if too expensive / complicated people will avoid town - Inner city workers should not have to pay for parking in the inner city and should be exempt from payment.

Q7: Would you like the opportunity to provide further feedback on operational details? This includes things like fees, permit durations and locations, or time limited areas.

/ Yes, please contact me for future feedback

No, don't contact me for future feedback

ROTORUA LAKES COUNCIL
Te Kaunihera o ngā Roto o Rotorua