



**ROTORUA
LAKES COUNCIL**
Te Kaunihera o ngā Roto o Rotorua

Kaupapataka Agenda

NOTICE OF A MEETING OF COMMUNITY AND DISTRICT DEVELOPMENT COMMITTEE

Date: Wednesday 9 July 2025

Time: 9:30 am

Venue: Council Chamber

MEMBERSHIP

Chair

Cr Kai Fong

Members

Cr Brown (Deputy Chair)

Mayor Tapsell

Cr Barker

Cr Lee

Cr Wang

Cr Waru (Deputy Chair)

Cr Kereopa

Cr Maxwell

Cr Paterson

Cr O'Brien

Quorum

6

**Andrew Moraes
Chief Executive**

NGĀ TUKUNGA HAEPAPA TE KAUNIHERA
COUNCIL DELEGATIONS

COMMUNITY AND DISTRICT DEVELOPMENT

Type of Committee:	Whole of Council Committee
Subordinate to	N/A
Subordinate Committees	N/A
Legislative Basis	Schedule 7, clause 30 (1) (a), Local Government Act 2002.
Purpose	To oversee planning, monitoring, education and enforcement activities, and guide the economic and physical development and growth of the Rotorua District.
Membership	Mayor Deputy Mayor All Councillors
Quorum	6
Meeting frequency	Monthly
Delegations	• Oversee the management of council's planning, monitoring, education and enforcement activities, including: ○ Community safety ○ Regulatory and compliance ○ Environmental health ○ Animal Control ○ Parking Enforcement ○ Noise control ○ Food Act ○ Building Control ○ Consents and inspections ○ Resource Consents ○ Subdivision, land use and development control ○ District Plan ○ Plan Changes ○ Arts and Culture ○ Community wellbeing • Lead and oversee District Plan reviews and associated plan changes • Encourage engagement with the business community, economic agencies and major economic sectors that enables and attracts smart investment • Monitor Council's contribution to the Te Arawa Vision (specifically in relation to Community and District Development outcomes) • Development and implementation of Economic Development Strategy/Framework

	• Development and implementation of a Destination Management Plan • Central business district - revitalised growth and development included focus on Fenton Street Corridor • District growth and development • Council controlled organisations (CCO's) - advising on the content of the annual Statement of Expectations, agreement on Statement of Intent, monitoring against the Statement of Intent the financial and non-financial performance of CCO's • Make appointments and authority to remove appointments to Council-Controlled Organisations (CCO's).
Relevant Statutes	All the duties and responsibilities listed above must be carried out in accordance with the relevant legislation.

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1 KARAKIA WHAKAPUAKI – OPENING KARAKIA

Tūtawa Mai

Tūtawa mai i runga
Tūtawa mai i raro
Tūtawa mai i roto
Tūtawa mai i waho
Kia tau ai te mauri tū
Te mauri ora, ki te katoa
Hāumi e. Hui e. Tāiki e!

Tūtawa Mai

I summon from above
I summon from below
I summon from within
I summon the surrounding environment
The universal vitality and energy to infuse and
enrich all present
Enriched, unified and blessed

2 NGĀ WHAKAPĀHA – APOLOGIES

The Chair invites notice from members of:

1. Leave of absence for future meetings of the Community and District Development Committee; or
2. Apologies, including apologies for lateness and early departure from the meeting, where leave of absence has not previously been granted.

3 WHAKAPUAKITANGA WHAIPĀNGA – DECLARATIONS OF INTEREST

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

4 NGĀ TAKE WHAWHATI TATA KĀORE I TE RĀRANGI TAKE - URGENT ITEMS NOT ON THE AGENDA

Items of business not on the agenda which cannot be delayed

The Chair will give notice of items not on the agenda as follows:

Matters Requiring Urgent Attention as Determined by Resolution of Rotorua Lakes Council

The Chair shall state to the meeting.

1. The reason why the item is not on the agenda; and
2. The reason why discussion of the item cannot be delayed until a subsequent meeting.

The item may be allowed onto the agenda by resolution of the Rotorua Lakes Council.

s.46A (7), LGOIMA

Discussion of minor matters not on the agenda.

Minor Matters relating to the General Business of the Rotorua Lakes Council.

The Chair shall state to the meeting that the item will be discussed, but no resolution, decision, or recommendation may be made in respect of the item except to refer it to a subsequent meeting of the Rotorua Lakes Council for further discussion

s.46A (7), LGOIMA

5 TE WHAKAŪ I NGĀ MENETI - CONFIRMATION OF MINUTES

**5.1 MINUTES OF THE COMMUNITY AND DISTRICT DEVELOPMENT COMMITTEE MEETING
HELD ON 11 JUNE 2025**

RECOMMENDATION

That the minutes of the Community and District Development Committee Meeting held 11 June 2025 be confirmed as a true and correct record.

Minutes (Draft)

Community and District Development Committee meeting
held Wednesday 11 June 2025 at 9:30 am
Council Chamber, Rotorua Lakes Council

- MEMBERS PRESENT: Cr Kai Fong (Chair)
Cr Brown (Deputy Chair), Cr Waru (Deputy Chair), Cr Barker, Cr Lee,
Cr Maxwell, Cr Paterson, Cr O'Brien, Cr Wang
Mayor Tapsell (via Zoom)
- APOLOGIES: Mayor Tapsell for lateness
Cr Kereopa for early departure (Cr Kereopa did not attend the meeting)
- STAFF PRESENT: A Moraes, Chief Executive;
T Collé, Group Manager, Organisational Performance & Innovation;
J-P Gaston, Group Manager, Destination Development;
S Michael, Group Manager, Infrastructure and Assets;
A Wilson, Group Manager, Community Experience;
P Warbrick, Manahautū Te Arawa Hourua;
D Jensen, Chief Financial Officer;
R Pitkethley, Manager, Active and Engaged Communities;
K Smith, Senior Policy Advisor, Housing, Growth & Partnerships;
J Wilkinson, Director, Te Aka Mauri;
K-A Panapa, Director, Thriving Communities;
L Timmer, Manager, Customer Solutions;
S Brown, Director, Museum & Heritage;
M Owen, Director, Community Safety;
G Kieck, Manager, Governance, Strategy & Compliance;
N Michael, Executive of Communications, Mayor's Office;
D Thorne, Communications Advisor;
D Cossar, Governance & Democracy Lead;
G Konara, Governance & Democracy Advisor;

The meeting opened at 9.31am.

The Chair welcomed elected members, media, staff and members of the public.

Attendance: Cr Lee and Cr Paterson joined the meeting at 9.32am.

1 KARAKIA WHAKAPUAKI – OPENING KARAKIA

Cr O'Brien opened the meeting with a Karakia.

2 NGĀ WHAKAPĀHA – APOLOGIES

RESOLVED CDD 25/06-046

Moved: Cr O'Brien

Seconded: Cr Wang

- 1. That the apologies from Mayor Tapsell for lateness be accepted.**
- 2. That the apologies from Cr Kereopa for early departure be accepted.**

CARRIED

3 WHAKAPUAKITANGA WHAIPĀNGA – DECLARATIONS OF INTEREST

Nil

4 TE WHAKAŪ I NGĀ MENETI - CONFIRMATION OF MINUTES

**4.1 MINUTES OF THE COMMUNITY AND DISTRICT DEVELOPMENT COMMITTEE MEETING
HELD ON 14 MAY 2025**

RESOLVED CDD 25/06-047

Moved: Cr Waru

Seconded: Cr Barker

- 1. That the minutes of the Community and District Development Committee Meeting held 14 May 2025 be confirmed as a true and correct record.**

CARRIED

**5 NGĀ TAKE WHAWHATI TATA KĀORE I TE RĀRANGI TAKE – URGENT ITEMS NOT ON THE
AGENDA**

The Chair noted that the Chief Executive has brought forward a verbal update relating to homelessness in the CBD as an urgent item.

The reason for not being included in the agenda is because the update was brought to the attention of the staff after the agenda was published.

This matter cannot wait until a next meeting due to timing.

There will be no decision making on this matter.

This verbal update is in the public excluded session due to an obligation of confidence and to avoid any damage to the public interest.

RESOLVED CDD 25/06-048

Moved: Cr Barker

Seconded: Cr Brown

1. **That a verbal update on homelessness in the CBD be received at this meeting in the public excluded session"**

CARRIED

6 NGĀ TĀPAETANGA - PRESENTATIONS

Nil

7 PŪRONGO KAIMAHI – STAFF REPORTS

7.1 ROTORUA STADIUM

RESOLVED CDD 25/06-049

Moved: Cr Wang

Seconded: Cr O'Brien

1. **That the report 'Rotorua Stadium' be received.**

CARRIED

Alex Wilson and Rob Pitkethley overviewed the report and spoke to a presentation titled "Rotorua Stadium" (ECM -21349083)

RESOLVED CDD 25/06-050

Moved: Cr Wang

Seconded: Cr Waru

2. That the Committee identifies options of operating models as listed in the table below for further investigation to explore the future operation for the Rotorua Stadium.

Options	Description
1	a) Status quo – mix of community sport, tournaments and large events when available. b) Status quo – with utilisation targets established across all facility sub-types
2	Home of one code – dedicated use with training, games and tournaments of code type
3	Sports tournaments and multi-code community sport only, no major events
4	Outsourced operations – eg CLM Nelson Stadium model
5	Decommission building and consider alternative use of building site, retain fields
6	Decommission whole site and fund new fields elsewhere
7	Public Private Partnership with operations and investment by partner
8	Independent Community Trust Model

CARRIED

7.2 PROPOSED PLAN CHANGE 8 - NATURAL HAZARDS - ADOPTION OF PROPOSAL FOR NOTIFICATION

RESOLVED CDD 25/06-051

Moved: Cr O'Brien

Seconded: Cr Waru

1. That the report 'Proposed Plan Change 8 - Natural Hazards - Adoption of Proposal for Notification' be received.

CARRIED

Jean-Paul Gaston and Kim Smith overviewed the report and spoke to a presentation titled "Plan Change 8 – Natural Hazards – Proposed Changes for Notification" (ECM -21349078).

RESOLVED CDD 25/06-052

Moved: Cr Wang

Seconded: Cr Brown

2. That the Committee approves the changes to the Rotorua District Plan set out in the Section 32 Report for notification, for submissions as Proposed Plan Change 8, subject to recommendation 4.
3. That the Committee adopts the attached report as the assessment of costs, benefits, efficiency and effectiveness required under section 32 of the Resource Management Act 1991 subject to recommendation 4.
4. That the Committee delegates to the Chief Executive to approve the final section 32 evaluation before notification for submission, subject to:
 - minor editorial changes
 - requirements related to national direction for natural hazards
 - geothermal system mapping updates.

CARRIED

7.3 COMMUNITY EXPERIENCE PROGRESS REPORT

RESOLVED CDD 25/06-053

Moved: Cr Barker

Seconded: Cr Lee

1. That the report 'Community Experience Progress Report' be received.

CARRIED

Alex Wilson overviewed the report and spoke to a presentation titled "Community Experience Progress Report" (ECM -21343233).

Attendance: Mayor Tapsell joined the meeting at 10.55am via Zoom.

The meeting adjourned at 10.55am.

The meeting resumed at 11.12am.

Attendance: Mayor Tapsell joined the meeting at 11.13am via Zoom.

Julianne Wilkinson, Laurie Timmer and Kelly-Anne Panapa answered questions from councillors.

7.4 COMMUNITY SAFETY PROGRESS REPORT
RESOLVED CDD 25/06-054 Moved: Cr Wang Seconded: Cr O'Brien 1. That the report 'Community Safety Progress Report' be received. CARRIED

Jean-Paul Gaston and Mihi Owen overviewed the report.

**8 HE WHAKATAUNGA KIA HOKI ATU TE ARONGA O TE HUI HAI HUI TŪMATAWHĀNUI –
RESOLUTION TO MOVE INTO PUBLIC EXCLUDED (TO CONSIDER AND ADOPT CONFIDENTIAL
ITEMS)**

RESOLVED CDD 25/06-055 Moved: Cr Wang Seconded: Cr Waru 1. That Community and District Development Committee resolves to exclude the public on the grounds contained in Section 48(1) of the Local Government Official Information and Meetings Act:		
General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under section 48 for the passing of this resolution
8.1 – Verbal Update on homelessness in the CBD	s7(2)(c)(ii) - The withholding of the information is necessary to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information	s48(1)(a)(i) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would

	would be likely otherwise to damage the public interest	exist under section 6 or section 7	
Plain English	Due to an obligation of confidence and to avoid any damage to the public interest.		
			CARRIED

The meeting moved into public excluded session at 12.02pm.

CLOSED SESSION

The meeting moved out of public excluded session at 12.35pm.

OPEN SESSION

10 TE KARAKIA WHAKAMUTUNGA – CLOSING KARAKIA

Cr O'Brien closed the meeting with a karakia.

The Meeting closed at 12.36pm

To be confirmed at the Community and District Development Committee meeting on 9 July 2025.

Note: -Rotorua Lakes Council is the operating name of Rotorua District Council District Council

6 NGĀ TĀPAETANGA - PRESENTATIONS

Nil

7 PŪRONGO KAIMAHI – STAFF REPORTS

7.1 ROTORUANZ - CCO REPORTING -3RD QUARTER FY25

Doc ID: 21372709
Prepared by: Andrew Wilson, Chief Executive, RotoruaNZ
Approved by: Andrew Wilson, Chief Executive, RotoruaNZ
Attachments: 1. RotoruaNZ 3rd Quarter Report - FY25

HE TŪTOHUNGA RECOMMENDATION

1. That the report 'RotoruaNZ - CCO Reporting -3rd Quarter FY25' be received.



ROTORUANZ LIMITED CCO QUARTERLY REPORT

3rd Quarter Report

Report writer: Andrew Wilson, Chief Executive

Report approver: Andrew Wilson, Chief Executive

WHAT WE'RE WORKING TOWARDS

The purpose of RotoruaNZ is to unlock the economic potential of Rotorua. This reflects RotoruaNZ's primary role as the Regional Tourism Organisation (RTO) and Economic Development Agency (EDA). RotoruaNZ will continue to work as a key partner in the economic development components of Rotorua Lakes Council's stated priorities for 2022-25. We'll look to the Te Arawa 2050 Vision to understand and intertwine the moemoea and aspirations identified by Te Arawa whānui. The strengths of our region include the natural environment, our vibrant and expressive Māori culture and the rich, invigorating experiences that are accessible to all. We'll continue to leverage these strengths in our positioning and marketing of Rotorua to the rest of New Zealand and the world.

Our core activities:

Reputation Rebuild – a 3-year plan to build local pride in place

Creating positive change through community engagement and positive local media acknowledging that pride starts from within. Year one involves incentivising involvement from locals, businesses and media in campaigns, awards, activities and events, harnessing user-generated content. Seeking out and showcasing positive stories through a new (owned) community-led media platform that encourages input from the whole community.

Marketing and communications – Strengthening Rotorua's reputation and building brand equity

We will focus on building our reputation as a vibrant world class visitor destination in a way that is authentic and meaningful to both visitors and local community. Our stories will reflect the destination brand and focus on both our people and place ensuring our destination values are well understood and resonate with our target audiences. We will ensure Rotorua is recognised as an attractive place to live, work and play, and a viable investment destination in areas of comparative advantage including the tourism, and forestry and wood processing sectors.

Delivery of the Rotorua events strategy - strengthening Rotorua's reputation, enhancing vibrancy and delivering economic impact

We provide a range of activities, events and experiences that connect and engage our community. We aim to continue to deliver events that support local business opportunities, stimulate our economy and promote our district. Major events and venues are about showcasing and leveraging event venues, attractions and services in Rotorua. Our major venues include the Sir Howard Morrison Centre and the Energy Events Centre. We will focus on executing against the Rotorua events strategy, with an emphasis on economic growth,



building brand Rotorua and vibrancy outcomes. We will take a focused and transparent approach to the allocation of resource and budget, ensuring clear line of sight with the event strategy.

Destination Sales and programming - Delivering sales and vibrant programming across key commercial venues (Energy Events Centre and Sir Howard Morrison Centre), international, business events, education and groups.

We will deliver and develop key strategies for optimising growth of the visitor economy for the Destination through venue programming, events, business events, and tourism trade. Across our venues, we will focus on the attraction of commercial clients which maximise revenue, wider economic benefit and cost recovery for RotoruaNZ, in alignment with the Rotorua Events Strategy. This will continue to be balanced against community events, ensuring a particular focus on the performing arts at Sir Howard Morrison Centre.

As the convention bureau for Rotorua, we will focus on successfully bidding for conferences, incentives and meetings. We'll be recognised as one of New Zealand's top 5 destinations for business events and conference delivery through the provision of outstanding local knowledge and high-quality service tailored to the needs of the business events markets both domestic and international. We will coordinate and represent Rotorua operators in key international markets. Our focus is on growing the value of international visitation through the trade channel to the local community.

Visitor services and venue operations: Providing high quality service delivery across operational teams

We will focus on enhancing the customer and visitor experience in the delivery of services across our operational teams. This includes but is not limited to the customer service interactions, provision of technology, audio-visual, food & beverage and other services that are central to the customer experience. We will focus on the efficiency of delivery in the management of operations in the venues. We will ensure we deliver outstanding visitor services where they are most needed by being strategic about where our i-Site centers operate. We will provide innovative and relevant booking services and industry knowledge to cater schools, sporting codes and other groups who choose to locate themselves in Rotorua for educational or extracurricular purposes.



Strategy and Investment - Delivering economic development initiatives, with a focus on priority sectors- tourism and forestry- and facilitating broader business growth initiatives.

We will leverage our connections with regional and central government agencies, the private sector and education providers to identify trends and market information that will support continued investment and reinvestment decision-making by local businesses and landowners. We will work with partners to coordinate local business networks that foster growth, connectivity, innovation and collaboration across both our districts, and business needs. We will continue to support business growth and innovation through the provision of research and insights. We will continue to strengthen our relationships with Te Arawa iwi and mana whenua in support of their economic development aspirations. We will support local businesses in the attraction of investment, or the removal of barriers, for growth and retention. We will work closely with council to progress a Rotorua District Business and Industrial Land Strategy, which will guide the priorities for investment and development of industrial land and commercial business parks. We will provide advocacy and policy input, in response to central and local government priorities in line with council direction (e.g. government reforms or legislative change). We will provide targeted support in key economic sectors and council priorities as required. We will take a leadership role in responding to government's regional economic development policy and infrastructure settings, in line with council direction.

PROGRESS AGAINST SOI

Quarterly Highlights

Reputation Rebuild – a 3-year plan to build local pride in place

MAI ROTORUA

- The Advent calendar promotion on Mai Rotorua saw a significant increase in engagement and reach (17,000).
- Followers on Mai Rotorua Facebook and Instagram platforms have grown. Web visitors increased by 54% as at the beginning of this year.
- With the acquisition of the events and venues teams, we relocated the Rotorua Nui events platform to the new [Events](#) page on Mai Rotorua, and Nui was deactivated at the end of February.
- As of mid-May, there are a total of 1,456 My Card users.

Marketing and Communications – Strengthening Rotorua's reputation and building brand equity

Campaign:

- The Robe Trip campaign was live from 17 February - 31 March:
 - Fully integrated marketing campaign – targeted to the Auckland 'couple' market.



- The Official Invitation Campaign hero video featured Rotorua Mayor Tania Tapsell, and received more than 100k organic views in the first two weeks.
- The Autumn/Winter edition of Rotorua Magazine features the campaign - 53k copies have been distributed in Auckland, Wellington, BOP and Waikato.
- The Robe-Trip landing page brought in 11,608 new users.
- Auckland spend transactions were up 9.4% vs last year, compared to -4.4% against the rest of NZ for the period mid-February to end March.
- 39% increase in Aucklanders considering Rotorua for a future holiday.
- 15% uplift in perceptions of Rotorua as a romantic getaway.
- 10% more Aucklanders seeing Rotorua as a special or indulgent destination.

Delivery of the Rotorua events strategy - strengthening Rotorua's reputation, enhancing vibrancy and delivering economic impact

Highlights:

- We secured the Samoa vs Fiji test match, in partnership with Lakapi Samoa, to be played at the Rotorua International Stadium on 6 September, 2025.
- We submitted eight Rotorua applications to the Regional Events Promotion Fund (REPF) Round 2 and received the highest amount of all regions - \$181,750 across seven events.

Event Investment Fund:

- Tarawera Ultra Marathon
- National Secondary Schools Waka Ama Champs
- Lakeside Concert
- Crankworx
- Wander Women Adventure Race
- Xterra Multisport Festival
- Rotorua Marathon
- ANZMRL Aotearoa Māori Rugby League



Destination Sales and programming - Delivering sales and vibrant programming across key commercial venues (Energy Events Centre and Sir Howard Morrison Centre), international, business events, education and groups.

Highlights:

- International comedian Sarah Millican experienced a sold-out show. Both Dracula's and Supergroove added more shows to their run here in Rotorua following sold out shows.
- Jimmy Carr Rotorua tour announced (Jan 2026) – first show sold out, another show added.

Sir Howard Morrison Centre

February

- Josh Wolf: High on Life Tour - US comedian Josh Wolf
- Toi Ohomai International Student Welcome
- Mainfreight Annual Awards Dinner

March

- Opera in the Pā
- Johnny Cash and The Outlaws - A tribute show to Johnny Cash
- NZSO presents: Timeless Beauty
- The Elixir of Love – NZ Opera - NZ Opera and SHMC partnership to deliver a free performance to Rotorua schools
- Chinese Hypnotist Comedy Show - Haiming
- Te Whare Tapere Rehearsal
- RNZB: Tutus on Tour
- Grip Leadership Student Conference
- Prima Facie - Single woman play performed by Cassandra Woodhouse as part of NZ Theatre Company
- Women in Governance - Bi-annual women in governance conference

April:

- The Bruce Springsteen Show - tribute band
- Supergroove - Aotearoa Tour. Two shows at SHMC
- Te Kāhui Raraunga - Te Whare Tapere/Te Kāhui Raraunga hosted a data workshop for rangatahi.
- Teen Tech - 2 Day workshop with 12 students to learn about technical aspects in a theatre
- Ben Elton - International Comedian Ben Elton with his touring show "Authentic Stupidity"
- ANZAC DAY - Community event held in Sir Owen Glenn Theatre



May:

- Public Libraries of NZ Conference - Networking and exhibition style event
- TRENZ Opening Pōwhiri - Welcome for 700+ TRENZ members
- Heath Franklins Chopper - Comedian Heath Franklin
- Super 8 Schools Cultural Festival
- NZ Artist Marlon Williams on tour with his new album Te Whare Tiwekaweka
- Te Ahi Orokohanga - one day event hosted by local company DNA and Ngā Kura ā Iwi
- I Am Still Here - Jack Grace production
- Rockquest - Regional finals for Bay of Plenty
- Opus Orchestra: Party Time - An interactive concert with Georgia Jamieson-Emms
- Punjabi Folk and Sufi Night - International Punjabi artist performing folk and sufi music
- Showquest

Energy Events Centre

- We hosted two exhibitions:
 - Rotorua Home & Garden Show
 - Bidfood Show 2025
- We hosted six conferences:
 - Beef & Lamb Conference
 - TRENZ Expo 2025
 - Water New Zealand Stormwater Conference 2025
 - 2025 Rotary 9920 & 9930 Combined Conference
 - CSANZ New Zealand Annual Scientific Meeting 2025
 - RANZCO NZ Conference 2025
- We hosted two sporting tournaments:
 - BOP Grapplers Tournament
 - Whai vs Nuggets
- We hosted two community events:
 - Te Poua Aroha
 - Kaumatua Olympics

Trade International Team

- We facilitated the North Island China Roadshow, this successful roadshow benefited greatly from the presence of our industry partners' higher-tier management support, including the Mayor. Auckland was invited to attend with RotoruaNZ, we travelled through Beijing, Shanghai, Chengdu, Guangzhou and Shenzhen. It was the first time a Tourism Region had visited the Vice President of Air China at their Head Office in Beijing. This roadshow featured in media throughout China and featured on the 100% Pure WeChat Page.



AGENDA

- Our Trade Team organised, delivered, and hosted three Pre-TRENZ famils for Rotorua in May 2025, targeting the Eastern, Western, and Indian markets. These famils gave top travel sellers from these regions an immersive Rotorua experience and were timed ahead of TRENZ to maximise impact. Participating agents were hosted for two nights and showcased a range of tourism product, positioning Rotorua as a must-stay, three to four night destination. Generous industry support helped deliver a seamless experience.
- RotoruaNZ played a key role as host city for TRENZ 2025, held in May at the Energy Events Centre. As the largest international tourism business event in New Zealand, this year's TRENZ was an unparalleled opportunity to showcase Rotorua to hundreds of international buyers. RotoruaNZ delivered the host city gift for all buyers, produced a destination video shown at the event, and helped support the execution of side events in conjunction with Tourism Industry Aotearoa and Tourism New Zealand.
- We hosted the Delta Vacations Diamond Elite Incentive Famil in May 2025. This high-value famil brought 26 top-performing US travel sellers to Rotorua for five nights. Rotorua was selected as one of only three global destinations – alongside St Lucia and Crete – to participate in the program.
- In April, we delivered the Explore Show Auckland in partnership with our ECNI colleagues. This was a key event for RotoruaNZ and the wider Central North Island (CNI) group, enabling operators to train ITOs before the TRENZ rush. Two international agents (from Australia and Germany) also participated before heading into the Rotorua pre-TRENZ famil.
- We continued planning and industry coordination for the North Island Showcase – Australia, taking place in September 2025. This joint initiative of North Island RTOs and operators replaces Rotorua's stand-alone roadshow in Australia. Ten Rotorua operators will attend this event.
- We began logistics and collateral preparation for several major international sales engagements taking place between June–July and September–October 2025:
 - The Philippines and India Sales Mission with General Travel (20 June–4 July), targeting high-growth and priority markets.
 - Global Travel Marketplace in Fort Lauderdale (10–12 July) – RotoruaNZ will attend as the only New Zealand RTO, alongside Tourism New Zealand, Air New Zealand, wholesaler/ITO ANZCRO. This premier North American event will include 100 top-tier travel advisors and is a key growth opportunity for the USA market.
 - Europe sales calls and Tourism New Zealand Kiwi Link UK/Europe – a key initiative to drive interest during the Northern Hemisphere's off-season.
 - Tourism New Zealand Kiwi Link North America – continuing to support long-term growth in priority North American markets.
- We attended the annual RTO/ITO Event in Auckland on 18–19 March 2025, organised by Regional Tourism New Zealand (RTNZ). This event involves meeting



1:1 with 60 ITOs over two days and plays a crucial role in ensuring that NZ based inbound tour operators (ITOs) are fully briefed about Rotorua's products ahead of the contracting season and travel trade events, both of which generally commence in April. By engaging with ITOs at the RTO/ITO Event prior to TRENZ, this allows our trade team to focus on meeting with international travel agents at TRENZ. The team met with Product Managers and/or Managing Directors. Many of the larger ITOs also brought reservation team members.

- We promoted WeChat's hospitality-focused campaign to interested stakeholders and operators are now working directly with the WeChat team based in Auckland. WeChat and RotoruaNZ have been collaborating on the next phase of the campaign to engage the wider industry. The WeChat team, including their representatives from Auckland, Australia, and their head office in China, visited Rotorua to deliver a dedicated training session for our local industry partners.

Business Events Team

- On Track - As at 09 June 2025 the value of leads won is \$9.550m and the year end June 2025 projection is \$10.435m (vs year end target of $\geq$ \$10.0m)
- The business events sector has shifted into a more stabilised, highly competitive phase following the initial post-COVID recovery surge. Extended decision-making timelines, tightening budgets, and increased competition for high-yield events are defining market behaviour. The Business Events team are responding by prioritising immediate pipeline conversion, actively working to secure pending opportunities and strengthen year-end financial outcomes. Our commercial approach remains firmly client-led, with a focus on maximising conversion across domestic, Australian, and international markets.
- RotoruaNZ exhibited under the 100% Pure New Zealand brand at AIME 2025, engaging directly with Australian PCOs, corporate buyers, and senior event decision-makers. This presence provided valuable in-market exposure, allowed us to deepen relationships with key partners, and positioned Rotorua strongly for high-value conference and incentive business from Australia.
- The current pipeline reflects a solid mix of confirmed and highly active opportunities, with particular momentum building in the Australian corporate, association, and PCO segments. We are maintaining strong conversion pressure across all leads to drive short-term outcomes, while continuing to build mid- to long-term business through targeted activity and sector partnerships.

Visitor services and venue operations - Providing high quality service delivery across operational teams

i-SITE

Sales Performance:

- We have performed well overall this year. Jan to March we had with a 2% increase on FY24 – compared to a 5% decrease in i-Site sales nationally. Positive results for April and May. All three i-SITES showed increased sales on same month last year. This period we saw footfall increase compared to April/May last year along with sales. Once again retail sales continue to grow strongly - May is traditionally one of our two quietest months (along with June).
- Our i-Sites accounted for over 30% of the national i-Site sales.
- Strong sales in our retail, coffee, and Waipa Forest Camp helped our overall sales.
- The Fenton Street i-SITE once again achieved the highest sales increase in May, with the Redwoods i-SITE ranking second nationally among the top eight i-SITES. Waipa also performed strongly, coming close to the top performers in the third-tier i-SITES.
- Waipa Forest Camp is showing strong growth with a lot of positive feedback. In excess of 1975 campervans booked in this period, over 4100 pax stayed. Most are NZMCA Members.
- Feedback indicates that some campers are mountain bikers from other regions, who would normally drive in and out but are now staying and using the facilities.

Staff:

- We employed a number of university students who have returned this year to work through their holidays. For some this is their last year, others have secured roles in i-Sites where they are studying.
- We are collaborating with the Toi Ohomai Internship program and will be taking 4 to 5 interns; we will provide some real-life industry experience and mentoring.

School and Groups Activity:

- Rotorua Education Network have experienced a strong start to 2025, with 253 school groups visiting between Jan and May – totaling over 8700 pax.



Strategy and Investment - Delivering economic development initiatives, with a focus on priority sectors- tourism and forestry- and facilitating broader business growth initiatives.

- We submitted our Regional Deal proposal on 28 February. The focus areas included: tourism: supply and demand, Forestry and bioeconomy: accelerating a high-value woody biomass industry, energy and decarbonisation, freight and logistics. This was signed off by Rotorua Lakes Council, Taupō District Council and Bay of Plenty Regional Council. The first regional deal will be announced in the next couple of months.
- We have been progressing the Te Papa Tipu Innovation park RIF application. WSP has been contracted to do a spatial plan and infrastructure assessment, which informed the submitted RIF application form. We are working on a full business case, with the support of consultant. The adjacent BioFactory is now being treated as a separate application and a business case has been drafted and a RIF application submitted. We are supporting a number of other projects in their applications, which are nearing completion.
- We launched a new commercial accommodation dashboard on our website. The latest Business Pulse survey was deployed in early March with focus topics being the inner-city, mixed-use infrastructure and the Airport. Findings were presented in May and the online dashboard has been updated.
- The inner-city blueprint project is underway, which is aiming to replicate the work that Priority One led in Tauranga, outlining the committed development projects in their Inner City. We are working closely with Rotorua Lakes Council on this and initiating conversations with developers and landowners.
- We have written a number of submissions, including:
 - Geothermal Plan Change
 - Science System Phase 2 Review
 - DOC consultation on charging for access to conservation land
 - DOC consultation on modernising conservation land management

FINANCIAL MANAGEMENT

Profit & Loss

RotoruaNZ Limited

For the period 1 July 2024 to 31 March 2025

	YTD Actual	YTD Budget	Var NZD
Income			
Total Income	\$9,240,484	\$9,496,510	-\$256,026
Expenses			
Operating Expenses (Admin, Operating, Bank, Directors, R&M)	\$1,759,877	\$2,628,606	-\$868,729
Programme Delivery	\$2,767,200	\$2,128,950	\$638,250
Staff Costs	\$4,004,257	\$4,202,431	-\$198,174
Total Expenses	\$8,531,334	\$8,959,987	-\$428,653
Non-Operating Expenses	\$80,406	\$67,226	\$13,180
Net Surplus/(Deficit)	\$628,744	\$469,297	\$159,447

NON-FINANCIAL PERFORMANCE MANAGEMENT

The 2024-25 Key Performance Measures	Achieved 5	On Track 19	Not Available 1	Off Track 5	Not Achieved 0
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Measures	YE Result June 2024	YE Target June 2025	Actual Jul 2024-Jun 2025	Status	Comment
Marketing and communications - Strengthening Rotorua's reputation and building brand equity					
Domestic visitor card expenditure in Rotorua (based on Marketview Tourism Tool dataset)	\$323.5m ¹	≥ \$320m	\$310.3m*	On Track	* \$310.3m for the 11 months to May 2025 There has been strong growth in domestic visitor card spending during the summer season which has driven the 3.5% growth in spending for the 11 months to May 2025 over the same period of the previous year.
International visitor card expenditure in Rotorua (based on Marketview Tourism Tool dataset)	\$128.4m ¹	≥ \$135m	\$123.6m*	Off Track	* \$123.6m for the 11 months to May 2025 There has been strong growth in spending from the US market, however that growth has been more than offset by declines in most other international markets. For the 11 months to May 2025 international visitor spending was marginally down over the same period of the previous year and almost certainly will not achieve the June 2025 year end target of \$135m.

Measures	YE Result June 2024	YE Target June 2025	Actual Jul 2024-Jun 2025	Status	Comment
% of commercial accommodation occupied (based on MBIE ADP dataset)	55.9%	≥ 57%	57.8%*	Off Track	* 57.8% for the 10 months to April 2025 Room nights occupied for the 10 months to April 2025 are up 2.3% over the same period of the previous year, however occupancy (ie. room nights occupied as a percent of room nights available) is down one percentage point as a result of increased capacity mostly attributable to visitor accommodation that had been repurposed during COVID being returned to use as visitor accommodation. Further downward pressure on occupancy is expected with the upcoming seasonal winter lull in demand and as more repurposed properties return to offering visitor accommodation. The hotel sector accounts for almost half of all commercial visitor accommodation capacity and is recording steady growth in occupancy.
% of local visitor economy stakeholders satisfied with RotoruaNZ services (Survey of Rotorua attraction, hospitality, food & beverage businesses)	80%	≥ 75%	68.3%*	Off Track	* 68.3% as at 18 June 2025; survey closes on 30 June 2025 Question in the RotoruaNZ stakeholder satisfaction survey, asking Rotorua businesses to rate their satisfaction that RotoruaNZ supports 'Rotorua as a whole', 'their industry' and 'their own business'. The figure is calculated as an average of these three selections using % satisfied plus % very satisfied (Tourism, Accommodation and Hospitality & Food Services businesses only).
% of domestic travellers that have visited Rotorua overnight within the past 12 months (based on Angus & Associates, VIP dataset)	11%	≥ 15%	11%*	Off Track	* 11% for the year ending March 2025 Rotorua's market share of overnight domestic visitors has declined each year from a high of 17% in 2018 when the survey commenced. With 11% market share as at year ending March 2025, there is almost no probability of achieving the 15% target in the next survey period.
% of domestic travellers find Rotorua highly appealing as a destination for a short break or holiday (based on Angus & Associates, VIP dataset)	36%	≥ 37%	34%*	Off Track	* 34% for the year ending December 2024 Rotorua's domestic traveller appeal has again declined to the 34% survey low in year ending June 2023. The decline follows increases in each of the previous recent surveys, however there is little probability of achieving the 37% target in the next survey period. This metric is only reported for the year ending periods June and December.

Measures	YE Result June 2024	YE Target June 2025	Actual Jul 2024-Jun 2025	Status	Comment
Net Promoter Score (NPS) of domestic visitors to Rotorua within the past 12 months who would recommend Rotorua as a travel destination (based on Angus & Associates, VIP dataset)	+21	≥ +12	+21*	On Track	* +21 for the year ending December 2024 Rotorua's domestic visitor Net Promoter Score has remained constant at +21, indicating Rotorua continues to have loyal supporters recommending Rotorua as a travel destination. This metric is only reported for the year ending periods June and December.
% of domestic travellers who definitely or probably will visit Rotorua within the next 12 months (based on Angus & Associates, VIP dataset)	37%	≥ 35%	35%*	On Track	* 35% for the year ending December 2024 Domestic traveller intention to visit Rotorua is currently at the 35% target and will possibly be at least that good in the next survey period. This metric is only reported for the year ending periods June and December.
Destination sales - Delivering sales across key commercial venues (Energy Events Centre and Sir Howard Morrison Centre), international, business events, education and groups, and in-destination					
i-SITE to be financially self-sufficient	+\$177,654	≥ \$0	-\$14,374*	On Track	* -\$14,374 for the 10 months to April 2025 Steady demand over the summer months has resulted in a near neutral position for the 10 months to April 2025.
Business events - value of bids won in financial year (based on MBIE CDS dataset and RotoruaNZ lead sheet confirmed conferences)	\$12.60m ²	≥ \$10m	\$7.21m*	On Track	* \$7.21m for the 11 months to May 2025 Demand for business events has softened now that the post-COVID surge of 'catch-up' events has passed, however the combined teams of RotoruaNZ business events marketing and Events and Venues Rotorua sales are on track to possibly achieving the \$10 million target. Having secured 2 conferences worth \$1.3m in early June and another large conference of almost \$1m expected to be finalised before the end of June.
Education and Group Bookings - annual value of school bookings through the Rotorua Education Network	\$2.073m	≥ \$1.45m	\$2.192m*	Achieved	* \$2.192m for the 10 months to April 2025 There has been very strong demand for school group bookings with the annual target having already been well exceeded.

Measures	YE Result June 2024	YE Target June 2025	Actual Jul 2024-Jun 2025	Status	Comment
The number of event days that the <u>Sir Howard Morrison Centre</u> is occupied from total possible available days using booking information	Not measured	Establish baseline	Total: 32.3%	Achieved	Utilisation is based on a 'space day' calculation, which is the total number of potential days across the key spaces being utilised. Only the larger commercial spaces have been included in this calculation. Maintenance is not included. Baseline utilisation calculated using Momentus booking information for the 2024 calendar year as extracted in April 2025.
	Not measured	Establish baseline	Commercial: 18.0%	Achieved	As above
	Not measured	Establish baseline	Community: 14.4%	Achieved	As above
The number of people attending events at the <u>Sir Howard Morrison Centre</u>	Not measured	Establish baseline	52,331	Achieved	As above, people attending events is based on the larger commercial spaces and excluding maintenance. People attending events is calculated using Momentus 'actual attendance' data for the 2024 calendar year as extracted in April 2025.
The number of event days that the <u>Energy Events Centre</u> is occupied from total possible available days using booking information	Not measured	Establish baseline	Total: 22.9%	Achieved	As above for SHMC utilisation
	Not measured	Establish baseline	Commercial: 20.8%	Achieved	As above
	Not measured	Establish baseline	Community: 2.2%	Achieved	As above
The number of people attending events at the <u>Energy Event Centre</u>	Not measured	Establish baseline	62,384	Achieved	As above for SHMC people attended
Major events and events delivery support - Strengthening Rotorua's reputation, enhancing vibrancy and delivering economic impact					
Delivery against the event strategy Fund distribution	Not measured	Establish baseline	Tier 1: 53%	Achieved	Baseline distribution of funds is based on how funds for the 2024/25 year would have been distributed if the newly adopted RotoruaNZ event funding policy was in place.
	Not measured	Establish baseline	Tier 2: 27%	Achieved	As above
	Not measured	Establish baseline	Tier 3: 20%	Achieved	As above

Measures	YE Result June 2024	YE Target June 2025	Actual Jul 2024-Jun 2025	Status	Comment
Events funded	Not measured	Establish baseline	Tier 1: 1	Achieved	As above
	Not measured	Establish baseline	Tier 2: 6	Achieved	As above
Visitor services and venue operations - Providing high quality service delivery across operational teams					
Post event evaluation satisfaction rate	Not measured	Establish baseline	N/A	Not Available	Event organiser survey to determine perceptions of SHMC and EEC is underway. A baseline satisfaction rating will be calculated after the survey closes on 30 June 2025.
Business growth, insights, and innovation - Delivering economic development initiatives, with a focus on priority sectors – tourism and forestry – and facilitating broader business growth initiatives					
The number of Te Arawa economic development projects directly supported by RotoruaNZ	2	>= 2	2	Achieved	- Supporting Marae / Papakainga / Cultural tourism project through regional infrastructure fund process. - Supporting potential new Maori tourism development opportunity through feasibility
The number of actions supported or delivered by RotoruaNZ in the Forest Futures Action Plan	2	>= 2	2	Achieved	- Action 13: Identify and drive opportunities for the uptake of wood-based bio-products (e.g., biofuels, biochemicals, bio plastics etc.) - Leading the project with Scion on the creation of Bio-innovation park as part of the regional infrastructure fund application - Action 12: Establish a bio-pilot testing facility in Rotorua. - Working alongside Scion on the BioFactory business case and Regional Infrastructure Fund application.
The number of projects identified in the Rotorua Destination Management Plan directly delivered or supported by RotoruaNZ	4	>= 4	4	Achieved	- In-depth Auckland qualitative and quantitative market research conducted, aligned to our tourism strategic objective to grow key markets Tourism forecasts have been completed, mapping out Rotorua's potential market growth over the next 10 years - Creating a more connected destination: creation of digital My Card system and process - Inner city blueprint project has kicked off

Measures	YE Result June 2024	YE Target June 2025	Actual Jul 2024-Jun 2025	Status	Comment
The number of submissions written by RotoruaNZ and/or projects supported to apply for a government fund	Not measured	>= 3	3	Achieved	• Geothermal Plan Change • Science System Phase 2 Review • DOC submissions - DOC consultation on charging for access to conservation land - DOC consultation on modernising conservation land management
% of local businesses satisfied with the quality of RotoruaNZ's destination data and insights developed to support decision making by business (Survey of all Rotorua businesses)	72%	>= 75%	74.0%*	On Track	* 74.0% as at 18 June 2025; survey closes on 30 June 2025 Question in the RotoruaNZ stakeholder satisfaction survey, asking Rotorua businesses to rate RotoruaNZ effectiveness at providing 'Data, research and insights'. The figure is calculated using the weighted average of responses on the five point effectiveness scale. The overall result across all industries is marginally short of the target, however filtering the responses to the visitor industry results in higher satisfaction, which is possibly reflective of the increased resources invested into reporting tourism data and insights.

¹ Marketview spend is subject to revision and therefore the value published herewith and in the Statement of Intent will not reconcile to the latest value published by Marketview for the June 2024 year.

² Events are typically won more than 12 months in advance of the event date. As business events occur the tentative room nights held are adjusted to reflect actual room nights and therefore the value published herewith and in the Statement of Intent will not reconcile to the latest value in RotoruaNZ business records for the June 2024 year.

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7.2 PARKING SERVICES - CONTRACT STATUS AND TENDER APPROACH

Doc ID: 21377754

Prepared by: Kurt Williams, Principal Advisor - Community Safety & Regulatory Services

Approved by: Andrew Moraes, Chief Executive

Attachments:

1. (Base) Parking Management Policy principles (under separate cover)
2. Draft Parking Framework/Layout Plans (under separate cover)
3. Local Government Act Section 17a (basic) report (under separate cover)

**1. TE PŪTAKE
PURPOSE**

The purpose of the report is to:

- Establish a timeline for the review and delivery of refreshed parking services;
- Provide information on visits to six other councils to research the approaches being undertaken to deliver effective and efficient parking services elsewhere;
- Seek a decision on the best service delivery option for Rotorua Lakes Council going forward;
- Identify proposed elements for external procurement and elements for internal delivery;
- Update Council's parking policy (base policy only);
- Detail a preliminary parking framework/layout for engagement.

This report follows a Council decision on 28 May 2025 to not extend the current parking contract past its expiry date of 30 June 2026. Further information is now provided and approval sought for a refreshed service delivery model through a tender process.

**2. TE TUHINGA WHAKARĀPOPOTOTANGA
EXECUTIVE SUMMARY**

This report seeks the Committee's adoption of:

- Updated base parking management policy principles (Part 1 review);
- S17a analysis for the delivery of the parking service and to receive information obtained from the visits to six other councils;
- Mixed model of service delivery for parking services. Council will directly deliver parking enforcement and customer service/financial management and contract the delivery of parking infrastructure and technology solutions;
- A timeframe and scope for a competitive tender process for parking 'infrastructure' and technology solutions;
- A timeline that will provide the new Council (post-October elections) with the timeframes to sign off the tender process, initiate a review and required amendments to the parking bylaw and confirm parking fees and any required transition plan.

This package of decisions will enable staff to make suitable preparations to ensure the uninterrupted delivery of this service and provide the new Council the opportunity to finalise delivery.

**HE TŪTOHUNGA
RECOMMENDATION**

1. That the report 'Parking Services - Contract Status and Tender Approach' and all supporting documents be received.

2. That the Committee approve:

- (a) the updated 'base' Parking Management Policy principles (Part 1 review)
- (b) a draft parking framework/layout plan for refinement through tender, financial modelling and community feedback processes
- (c) the parking services section 17a (basic) assessment
- (d) the future option for parking services delivery (post-June 2026) as a mixed model of delivery with Council providing the staffing and that the parking infrastructure/software and maintenance will be provided via a contract
- (e) delegation to the CE for approval of the requirements and initiating a competitive tender process for parking infrastructure/software and maintenance.

**3. TE TĀHUHU
BACKGROUND**

Rotorua Lakes Council is required under the Local Government Act 2002 and the Transport Act 1962 to manage and ensure parking compliance in its district. Council's parking policy also helps ensure appropriate levels of parking spaces are available for different user groups, a usable layout, and appropriate turnover of parking spaces to support businesses, their customers and staff, and the vibrancy of the central business district (CBD).

Parking services are not a stand-alone activity, nor is the key purpose the collection of revenue. These services are the foundation of CBD development strategies and transport and roading network ambitions, while also playing a key role in helping to achieve a vibrant and successful CBD precinct. Parking services should be customer centric and recognise the importance of providing for and enforcing, a range of parking areas aimed at specific user needs.

In 2017 and in response to failing technology and low enforcement rates, Council awarded a parking services contract (number 18/008) to Innovative Parking Solutions Limited (i-Park). The contract covers management of public parking, supply of technology, enforcement services (parking wardens), back office (infringement and appeal) processing and customer services. This was a fully outsourced delivery approach. Council was responsible for the parking policy and setting tariffs (hourly fee) for time limited paid parking areas.

At a full Council meeting on 28 May 2025, the Council resolved to not extend the contract past the contract expiry date of 30 June 2026. i-Park have since been formally notified of this and will begin working with staff on a suitable transition plan to allow both parties sufficient time for future planning and operational adjustment during the remaining term.

Council's focus now needs to shift to considering and deciding on what an effective and efficient parking service will consist of post contract expiry. This will allow staff to begin working on the next steps while also ensuring continuous service delivery for the community over this period.

To assist Council with decision-making on the preferred style of future service delivery, staff recently visited six other Councils to research and determine 'what good looks like' and obtain feedback on their chosen service delivery models and technology/asset/maintenance providers. Council had not researched these factors since the implementation of the parking contract and technology has most likely changed since then. It was noted that none of the councils visited use an entirely contracted out model such as the current model in Rotorua. Further detail on the key findings is provided in this report.

To enable work to begin in earnest and within the available timeframe, a decision is sought from Council on the preferred style of parking service delivery when the current contract expires, supported by key guiding documents to assist with any resulting change.

4. TE MATAPAKI ME NGĀ KŌWHIRINGA DISCUSSION AND OPTIONS

The following information is intended to help Council make an informed decision and ensure the chosen model represents the most cost effective, efficient and appropriate method. Further detail on the advantages and disadvantages of each option are discussed in the attached section 17a style report.

It is noted the proposed options do not represent a significant change in service delivery and are instead focused on taking the learnings from the last seven years under the fully contracted out model, comparing these to observations from recent site visits and reconfirming which parties will provide the various elements of this core council service.

Following research (site visits to six other councils), it is clear the current model is no longer reflective of best practice, with all councils visited maintaining higher levels of in-house service delivery (wardens and key back-office staff), data collection and analysis and customer service components. Rotorua Lakes Council's current model was not reflected in any of the councils visited.

Based on the information collected, the following are considered viable options:

Option 1). Full in-house delivery and up-front purchase of all required hardware with software and maintenance agreements.

Option 2). Full outsourced delivery model (Status quo)

Option 3). Mixed model delivery i.e. people-based services/council staff and infrastructure/software and maintenance provided via contract or lease. This is the preferred option.

After considering the available options, it is recommended Rotorua Lakes Council regains more ownership and control of this core service by proceeding with a 'mixed delivery model' consisting of council parking wardens (staff), customer services, financial control and a suitable procurement process to acquire, through lease/purchase arrangements, the infrastructure/technology solutions with a hardware/software provider to stay ahead of technological progress and increase and maintain suitable service levels. This can be achieved through Option 3 (the preferred option). It is anticipated

that the lease would be shorter than usual (potentially 5 years) in light of the increasing speed of technological advancements including AI.

**5. TE TINO AROMATAWAI
ASSESSMENT OF SIGNIFICANCE**

Parking services are a core service of Council and of significant public interest regardless of the monetary cost of delivery contracts. Council intends to address public engagement in a variety of ways, using different mechanisms across the next 12 months.

Council has made a decision to not extend the current contract under the current contract requirements. I-Park has been notified of this.

**6. NGĀ KŌRERA O TE HAPORI ME TE WHAKATAIRANGA
COMMUNITY INPUT/ENGAGEMENT AND PUBLICITY**

While not specifically triggering Council's significance policy in terms of the need to undertake wider public consultation, we recognise that this activity is quite technical in nature, is often not well understood and is often emotive despite its underlying importance in creating a vibrant, accessible and effective CBD.

Appropriate levels of consultation are planned with the Reserves Protocols Committee (where required), the Chamber of Commerce, CBD business sectors, test user groups and specific interest groups such as Disability NZ and Grey Power, to ensure the resulting layout and service is efficient, fit-for-purpose and representative of all main user groups, in accordance with the objectives of the parking policy.

It is also noted that a small number of updates to Council's Traffic Bylaw will likely be required to ensure alignment with the revised parking policy and to ensure it is fit-for-purpose for enforcement. These updates and approvals with need to be completed simultaneously. Whether or not any additional consultation on these documents is required will be largely dependent on the scale and nature of the updates.

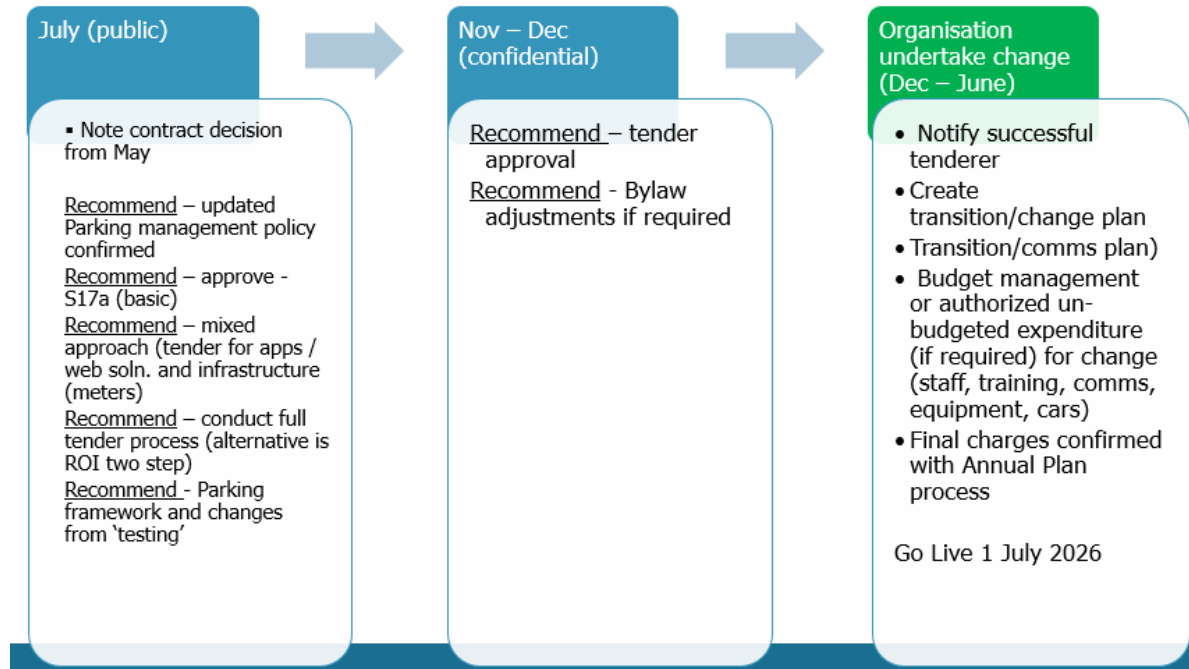
The following table (Figure 1) contains further high-level detail on the timeframe involved with the proposed changes, up to and including the go-live date of the revised parking service.

Also attached (Attachment 1) is a copy of the (base) Parking Management Policy principles. The policy principles to be reconfirmed are Part 1 of a two-part review of the policy. The second part will update the areas of parking application and the methods of delivery. This will occur after the tender process. Attachment 2 is a draft parking framework/layout plan for community 'testing' and Attachment 3 is a report largely following the format of a Local Government Act 2002 section 17a report which details the options available, outcome assessments and outlines the advantages and disadvantages of each option.

A well timed and extensive multi-channel communications and implementation plan will accompany this project, alongside legal review at relevant points to ensure all key requirements are met in a timely manner. This will need to be phased appropriately to effectively assist in educating users.

The 2026/27 Annual Plan process will be used to set the final fees and parking arrangements and will allow wider community feedback.

Figure 1: Predicted timing of key decisions and deadlines



7. HE WHAIWHAKAARO CONSIDERATIONS

7.1. Mahere Pūtea Financial/Budget Considerations

Preliminary financial modelling is attached below. Considerations must include to the following:

- At this stage, the tender process is yet to be completed. The outcomes of this will affect these figures.
- Due to the many variables that are yet to be confirmed through the tender and procurement processes, this preliminary modelling is restricted to whether the extension of free parking (initial 1 hour free per day) for all casual parkers is financially sustainable, based on the last 12 months of occupation and length of stay in the CBD.
- Parking is always sensitive to customer behaviour change and any change to layout and/or pricing typically adversely affects revenue for a period of time until customers adjust. This is expected and does not necessarily constitute a failure of the system or changes unless sustained over an extended period.
- It is noted that Rotorua Lakes Council is the only example we are aware of that is currently fully contracting out its parking services. Based on discussions with other Councils, further efficiencies are deemed likely to be gained by bringing parking back 'in-house'.

7.2. Kaupapa Here Me Ngā Hiraunga Whakariterite Policy and Planning Implications

The recommendations in this report are intended to achieve increased compliance and foster consistency with the council's parking policy and to meet council's annual plan ambitions in terms of cost effectiveness for the Rotorua Community. As previously stated, to achieve the intent of the proposed parking layout, this will require a number of amendments to the current bylaw and policy.

These changes are needed to reflect the importance of providing suitable solutions for commuters, while also reducing abuse of short-term parking in the heart of the CBD (through enforcement). This work is yet to be completed and tested through the appropriate channels, however the documents attached (namely the draft policy and the draft parking layout changes) provide information to begin these discussions with the community.

The main changes in the policy are focused on Council being able to apply a lower charge, or free parking in places where the current policy would otherwise expect a fee increase or time limit due to higher occupation levels. This would only be applied where it is deemed to benefit a specific customer base, support inner city vibrancy and remain enforceable. An example of this is commuter/worker parking which needs to be addressed to ensure vehicles are parked in suitable all day parking areas and not circulating through car parks designed to allow convenience shopping.

Any approved changes to the parking map will need to be approved and gazetted as per standard practice.

7.3. Te Aromatawai Whakapātanga Ki Te Tāngata Whenua Tāngata Whenua Impact Assessment

There are no new implications for mana whenua from this report. Engagement continues in line with existing strategies and commitments.

7.4. Tūraru Risks

- **Perception and approach** - Parking is a council service most residents will use at some point and any change typically attracts high levels of public interest. Public perception of parking is often poor with users typically unaware that the revenue received assists in maintaining and improving the CBD, including areas that they are using to park. Due to the timing of this report, and the fact that many of the important strategic activities which parking supports are currently also being revised, there is a very real risk that parking activities are assessed and considered as stand-alone activities, which they are not. Care must be taken to ensure parking activities do not become unnecessarily separated from future-focused plans relating to CBD vibrancy, the Future Development Strategy and alternative transportation goals. Where pressures (high occupancy levels) exist, there is likely a tendency to add more parking into the mix. This is not feasible in Rotorua given the lack of additional land in the CBD. The answer lies in the more strategic and effective use of existing parking supply. Viable alternative transport options must also form part of council's wider parking strategy.
- **Adverse effect on the community** – No one likes to pay for parking but it is ultimately a 'user pays' system that must pay for itself financially. Despite often held community views, the primary purpose of parking activities is not to collect revenue. Enforcement activities are aimed at minimising the abuse of the parking system to ensure suitable turnover of parks and therefore availability. However, parking charges must remain affordable and be proportionate for the

communities served. At times, the parking policy may trigger changes in areas (e.g. worker parking) and may even involve charging for parking in areas that were previously not charged. Even in areas which often see 100% occupancy, council must ensure parking fees remain largely appropriate for the user groups served. While it is not impossible to cater for every individual's financial situation, it is recognised that some individuals are more sensitive to price fluctuations and as such, it is important that viable alternative transport options are built in.

- **Health and Safety** – A parking regime which is effectively controlling occupation levels should see fairly consistent use of all areas. The presence of people in these areas also helps to prevent the occurrence of crime (passive surveillance). Health and safety of staff undertaking parking enforcement activities continues to be an ongoing concern to manage. Technology such as license plate reading (LPR) scan cars are helping to reduce the frequency of issues faced by parking staff. Wherever possible, parking areas should be appropriately lit to address the Crime Prevention Through Environmental Design (CPTED) principles, including carpark buildings.
- **Financial security of funding** – The ability for parking services to effectively pay for itself largely relies on customers consistently paying for parking and secondly, the collection of infringement fines. Parking activities have in the past been impacted by unanticipated factors such as Covid-19 and are susceptible to contractual increases, CPI charges and the ability to successfully collect infringement fines owed at a reasonable cost. While the Government raised infringement fines in October 2024, this has not necessarily led to greater revenue being collected by the council as some fines are escalated to Court/Baycorp, attracting additional fees with no guarantee of collection. As such, reliance on Infringement revenue to pay for parking services is not the preferred outcome but remains a driver. While financial forecasting is always completed for parking services, the results are largely dependent on how many people are using the system and pay to do so. Changes or updates to parking practices and/or layout often results in a temporary reduction in users as users adapt.
- **Political** – Despite being an essential community and operational service, parking services especially enforcement are frequently thought of negatively. So long as the parking policy is being followed, the potential for political interference should not occur. A frequent misconception is that 'free' parking will solve concerns. Free parking still requires enforcement and the resulting infringements issued (overstaying) are not a reliable source of income to pay for the services required. This can result in a parking system that is unable to support itself financially. Parking services should always be considered in conjunction with other crucial planning/strategy documents to which they align as this provides a more holistic view of the purpose and benefits of a fit-for-purpose parking system.
- **Legal** – The provision and enforcement of parking systems is founded on legislative requirements. Unsuitable or unreasonable parking activities can attract legal challenge. However, there is an abundance of case law so this is not considered a significant risk. Any contractual/supply agreements will naturally be reviewed by legal counsel to minimise any risks.
- **Timeframes** – Given the inherent complexity of what is a legally bound activity and the financial, recruiting, training, technology and procurement requirements, the timeframe provided to complete the required actions is tight, but possible. If the preferred option is supported by Council, a transition process will also be carried out alongside the introduction of the new/reviewed services to ensure a successful, timely handover of relevant functions of the service to support a seamless transition by 30 June 2026.

**7.5. Te Whaimana
Authority**

As detailed in Rotorua Lakes Council's delegations register, the Community and District Development Committee has the delegated authority to make the decisions requested in this report.

7.3 PROGRESS REPORT - HOUSING, CONSENTING AND PLANNING

Doc ID: **21379137**
Prepared by: **Jean-Paul Gaston, Group Manager, Destination Development**
Approved by: **Andrew Moraes, Chief Executive**
Attachments: **1. Long-run housing data**

**1. TE PŪTAKE
PURPOSE**

This report provides the quarterly update on housing, consenting and development.

These quarterly reports are intended to traverse Council's strategic/statutory planning and growth requirements and consenting delivery and monitoring.

**HE TŪTOHUNGA
RECOMMENDATION**

- 1. That the report 'Progress Report - Housing, Consenting and Planning' be received.**

**2. TE TĀHUHU
BACKGROUND**

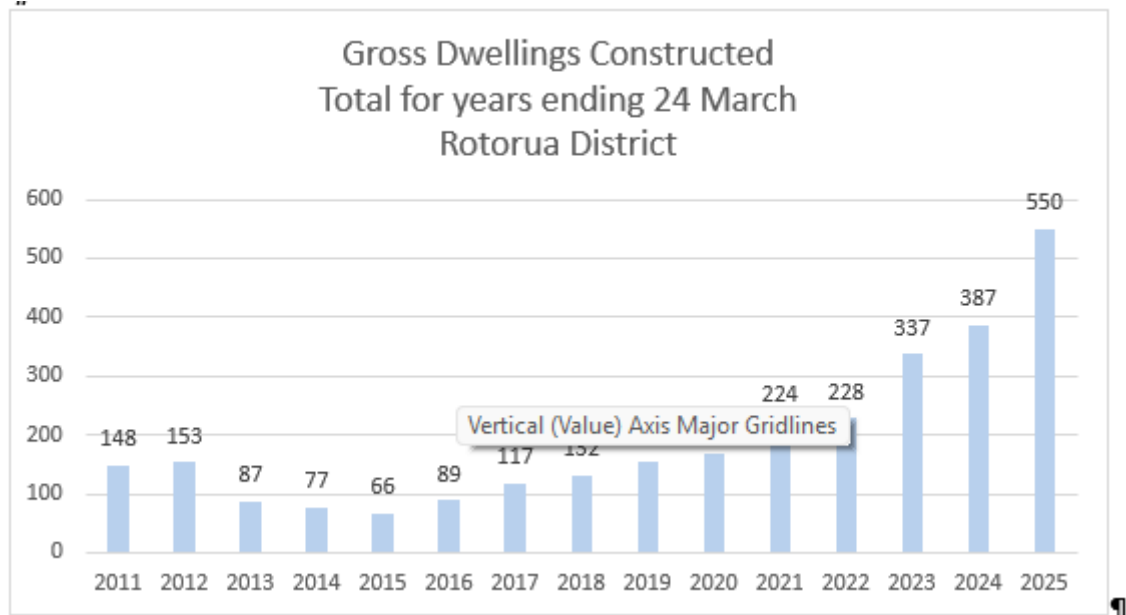
This report details actions to support long-term development planning, monitoring, consenting processes and improvements.

**3. TE MATAPAKI ME NGĀ KŌWHIRINGA
DISCUSSION AND OPTIONS**

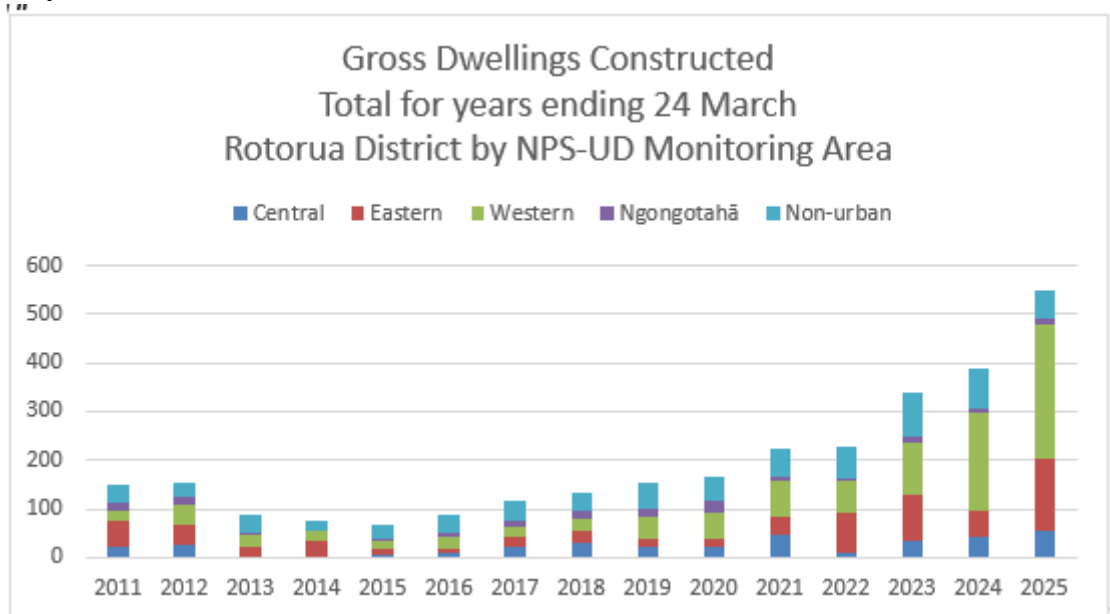
3.1 KEY HOUSING DEVELOPMENT INFORMATION

Gross and net dwelling (house) completion is at its highest level for 15 years (see graph 1 below). Location information identifies that most homes are being built in the western area of the city with the next most significant development area being the eastern area (see graph 2 below).

Graph 1

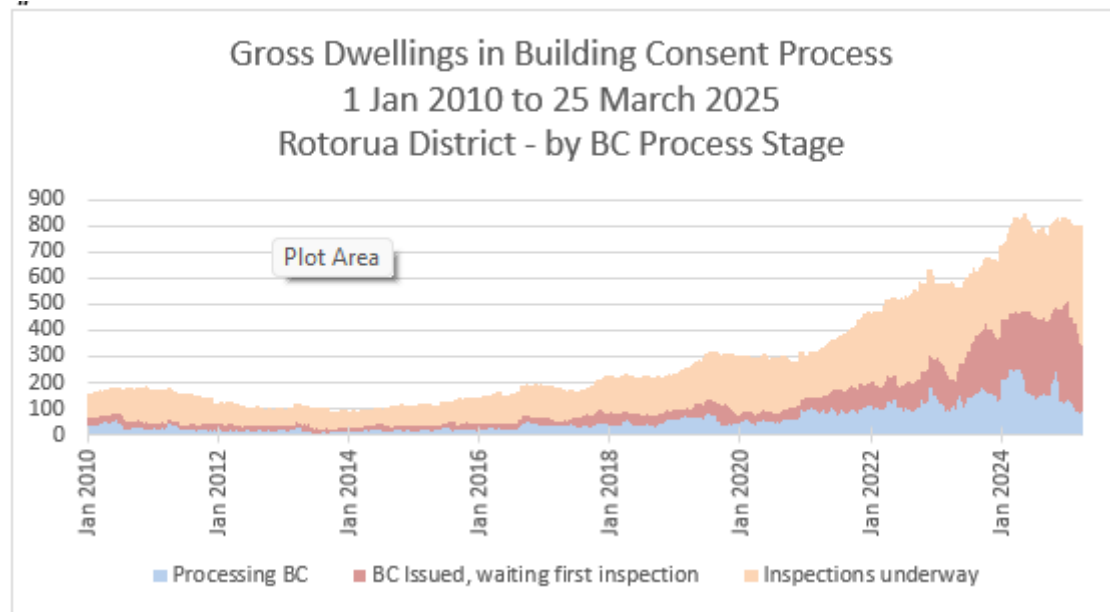


Graph 2



Graph 3, below, tracks the building pipeline and shows lodged building consent applications (BCs), BCs awaiting first inspection and building projects that are currently underway. The graph indicates a drop in new consents being lodged and those awaiting a first inspection. This reflects a drop in activity from the high created by the Kainga Ora build programme. It is expected that we will see an increase, though to a more limited peak, being created by Community Housing Provider (CHP) and iwi housing development, supported by the Ministry of Housing and Urban development.

Graph 3



Data collation of housing development information is continuing, and the team is examining the effects of national and local policy changes to development types (eg. District Plan rules), Government funding and changes in housing need/affordability. Some initial information on trends is provided in attachment 1.

Gross dwellings in Building Consent Process

BC Process Stage	1 Jan 2025	25 Mar 2025	change
Inspections underway	316	455	+139
BC Issued, waiting first inspection	371	251	-120
Processing BC	136	94	-42
Total	823	800	-23

3.2 PLANNING & BUILDING

LIMs (issued in 4 months to 26 June)

- March – 102
- April - 99
- May - 118
- To 26 June - 59

Code of Compliance Certificates (CCC)

- March – 44
- April – 54
- May – 52
- To 26 June - 37

Consent Planning

- April – 23 resource consents granted (8 subdivision; 15 land use)
- May – 20 resource consents granted (10 subdivision; 10 land use)
- June (to 24/06/25) – 20 resource consents granted (9 subdivision; 11 land use).

Note: Only land use and subdivision applications are reported on. Other application types such as easement approvals and cancellations, s223/224 applications, consent notice cancellations, deemed permitted boundary activities and the like are not included in these figures.

Consent Processing Improvements

- The team is still not fully resourced but the recent employment of two new planners will enable Council to continue to reduce its reliance on external contractors for processing resource consents. However, the team having recently taken over the monitoring of resource consents function (previously with the compliance team), within current staffing numbers, means resourcing remains stretched.
- Best practice workshops continue as we seek improvements in process times and communication with consent applicants.
- Work on refining and recovering all actual consent application costs continues with the successful introduction of a cost recovery / time tracking programme.

Building Process Improvements

- Staff are currently addressing findings from the biannual BCA accreditation audit completed the second week of April.

3.3 ROTORUA HOUSING PLAN

- The Rotorua Housing Plan identifies the priorities and key actions to address known challenges and enable greater housing delivery over the next 3-5 years. A key objective of the Housing Plan is to 'Enable Iwi and Hāpu Housing Aspirations'.
- An Advisory Group has been established to oversee finalisation of the identified actions of the Housing Plan. The first meeting was held 9 June 2025.
- On 15 June 2025, Associate Minister Tama Potaka announced government funding had been approved to deliver 39 Māori housing affordable rentals to be delivered by Ōwhata Kōhanga Rakau, and a further 80 affordable rentals in the early stages of being progressed for approval, demonstrating progress in the implementation of the Housing Plan.

3.4 POLICY PLANNING

- We sought approval from the Community & District Development Committee in May to proceed with a new District Plan change focused on refining specific definitions and rules (Plan Change 10). This addresses a series of refinements to definitions and rules within the District Plan that have arisen through plan implementation, statutory hearings processes and evolving development practices. The issues being addressed include the definition of tourist accommodation, provision for boarding houses, the community housing definition (and provisions) and other minor amendments to the District Plan. We are intending to present the proposed plan change to Council in August to seek approval to notify the plan change for public submissions.
- At the Community & District Development Committee in May, we also outlined the proposed scope of the Natural Hazards Plan Change (Plan Change 8) and obtained approval from the Committee to proceed. The Committee agreed to notify Plan Change 8 at its meeting in June. The

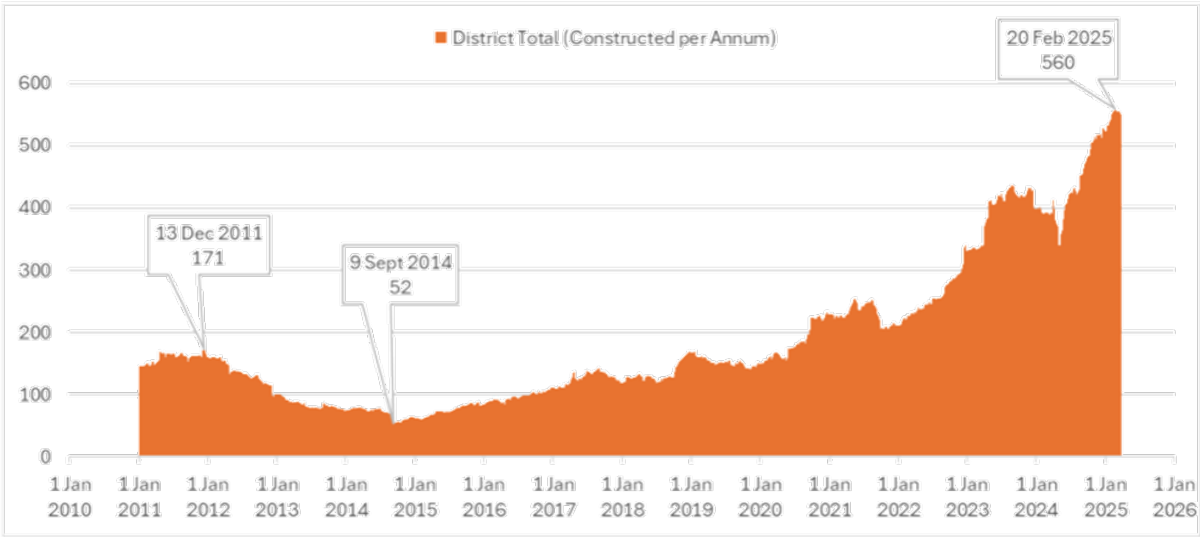
first submission period is expected to start mid-July. The closing date for the further submission period will likely be in November or December 2025.

- Council and Bay of Plenty Regional Council (BOPRC) have agreed to review and update the existing Memorandum of Understanding between the two organisations to work collaboratively to improve stormwater management and reduce flood risk. The Regional Council also provided a letter of support for a variation of funding from the Infrastructure Acceleration Fund. This will allow for clearer discussions about potential misalignments on policy or project provisions.
- A joint BOPRC and RLC technical working group has been formed to consider planning for flood management, focussed particularly on the Utuhina Catchment. This forms part of a wider initiative to collaborate on managing flood risk and stormwater within Rotorua and the Utuhina Catchment
- Draft content for the Papakainga toolkit document is now complete. We are currently waiting for design work to be completed before circulating the draft document to mana whenua and other key external stakeholders for feedback and review, before finalising this work.
- Initial discussions have been held regarding the scope of the Māori Spatial Planning work that was proposed by the Te Arawa 2050 Vision Committee. These discussions have focussed on roles and responsibilities and development of project plan phases. Confirmation of a project work plan will be achieved within the next few weeks. This action will also be added to the Housing Plan actions. The work plan will include the following outputs:
 - *a Māori Housing Spatial Plan Document* – A published resource mapping future development opportunities and supporting information;
 - *Land Classification Map* – Categorised development potential of the Rotorua Lakes Council territory using a simple traffic light system;
 - *Additional supporting maps* – ie. Opportunities and constraints and future Action Plan outline.
- An Industrial Economic Land Assessment and draft Industrial Land Strategy and Implementation Plan has been completed and was presented to the Committee in May. The Committee endorsed the assessment, strategy and action plan and next steps to finalise the strategy and implementation plan, following feedback from stakeholders and partners responsible for actions.
- The Future Development Strategy (FDS) outlined four key locality plans - Ngongotahā, Western, Eastern and Central Area. In line with the FDS growth scenario the hierarchy, role and extent of commercial centres within these localities will be reconsidered through a future plan change, once there is more certainty regarding Resource Management Act reform. In the meantime, some work has been progressed in relation to Ngongotahā and the Central area (see below).
- Phase 1 of development of a 'Regeneration Framework' for the Ngongotahā town/village centre has been completed. This included significant stakeholder engagement that both confirmed and further tested the themes previously identified in the FDS relating to the future growth of Ngongotahā. Insights include a desire to build on the 'local village feel' and strong community identity. There is also interest in supporting the 'rural character' and enhancing the physical attributes that are key to the local Ngongotahā environment. This includes a commitment towards maintaining and better use/enhancement of natural assets of the area. Feedback also affirms that business and essential services contribute significantly to the local quality of life
- Work has started on development of a 'Revitalisation Framework' for Rotorua's City Centre that builds on previous work. This will occur in parallel to development of an inner city blueprint reflecting development opportunities, currently being undertaken by RotoruaNZ.

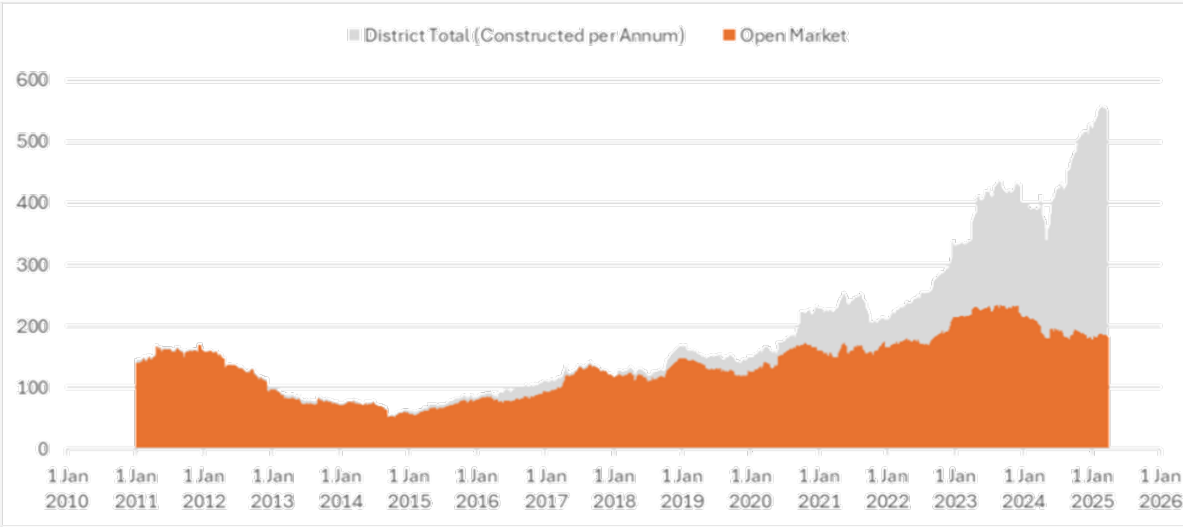
3.5 COUNCIL DEVELOPMENT PROJECTS

- Work continues to progress on proposed development of Council-owned land at 61 Kawaha Point Road, including negotiations with Council's preferred development partner.
- Work continues with Council's preferred CHP partner to develop a full future proposal for the Pensioner Housing portfolio. A final decision to confirm next steps will be sought from Council later this month.
- Development support continues in relation to approximately 28 large developments (10 or more dwellings) which includes 14 Māori housing developments.

Attachment 1: Long-run housing data



Displaying the same data as a rate per annum makes it easier to see the trend
Dwellings constructed per annum, 1 January 2011 to 24 March 2025
Annual rate of dwelling supply
District maximum, year ending 20 February 2025, 560 dwellings constructed
Lowest annual rate of supply, 9-11 September 2014, 52
Peak prior to 2014, was in December 2011, 171
General upward trend since the 2014 trough, currently peaking at over 500 per annum, approx 3 times greater than previous peak in 2011
10 times greater than lowest period in 2014



To better understand the trend in annual rate of supply we can look at specific sectors with the District Total

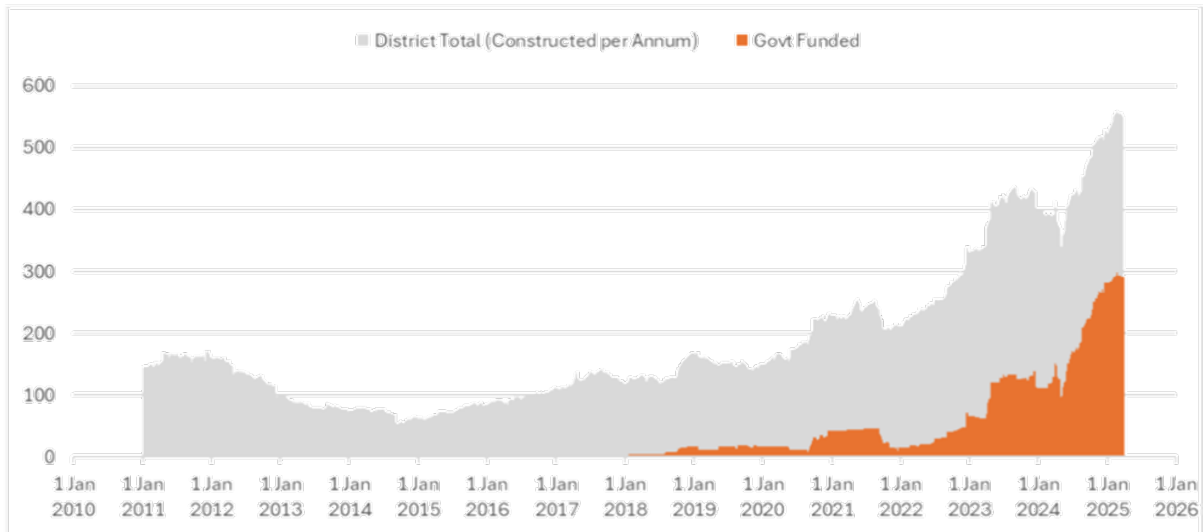
Open market sector are dwellings constructed that are open for anyone to own or live in, and have been constructed for owner/occupier, holiday homes, spec build and sale, or rental investment as a private landlord.

Open market sector was the most dominant supplier of dwellings until about 2015, often times up to 99% of annual supply.

Since 2015 the open market share of District supply has decreased and is currently approximately about a third of dwelling supply.

The peak period of open market supply was in August 2023, 235 dwellings per annum, compared to the previous peak in December 2011 of 170 dwellings per annum. This is roughly 40% increase in peak supply rate for 2023 compared to 2011.

Since approx April 2024, the open market sector has been supplying dwellings at between 175 and 195 per annum.



The Government Funded sector includes dwellings constructed for affordable rentals or affordable ownership, with all, or at least part of the development, funded by Government.

Most often this is for affordable rentals (either income related rent or sub-market rent) where eligibility to rent or purchase these properties is restricted by household income and other criteria.

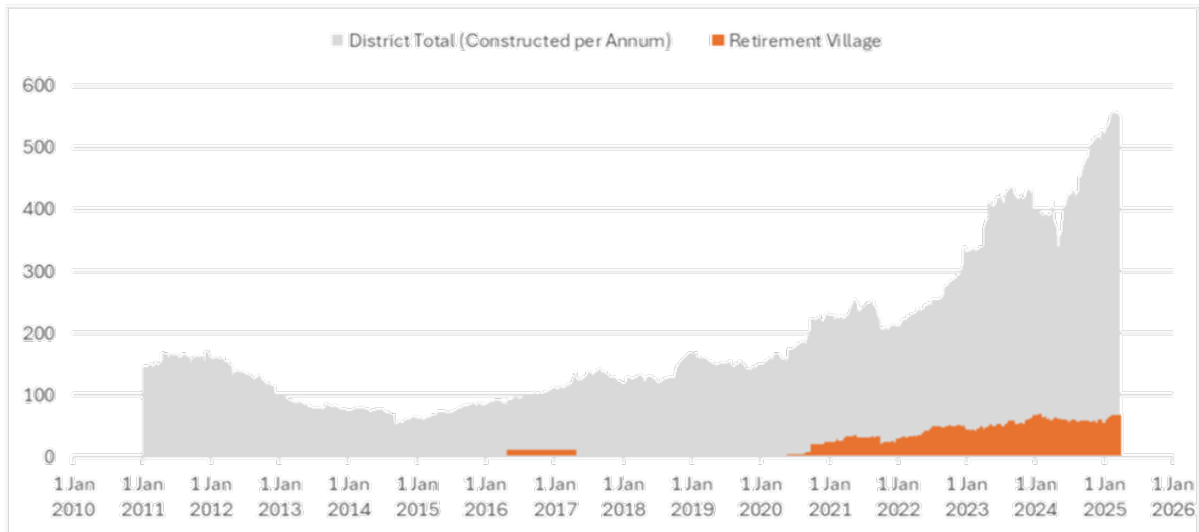
In addition to this sector including all developments undertaken by Kainga Ora and Community Housing Providers, it also includes developments by non-government developers, where all or a proportion of the dwellings built will be for affordable rental or ownership, such as 45 Frank Street.

This sector can include dwellings that may be sold on the open market. We still classify these dwellings as part of the Government Funded sector because Government Funding has enabled the development of the site. Without the government funding, the site may not have been developed with the same number, type and price point of dwellings, development of the site may have started later, or not at all.

We can see that in the most recent years the trend in annual supply of Government Funded dwellings matches the trend of the District Total.

Government funded sector was nil up until 2018, since then it's share of District supply has increased to just over half of all supply.

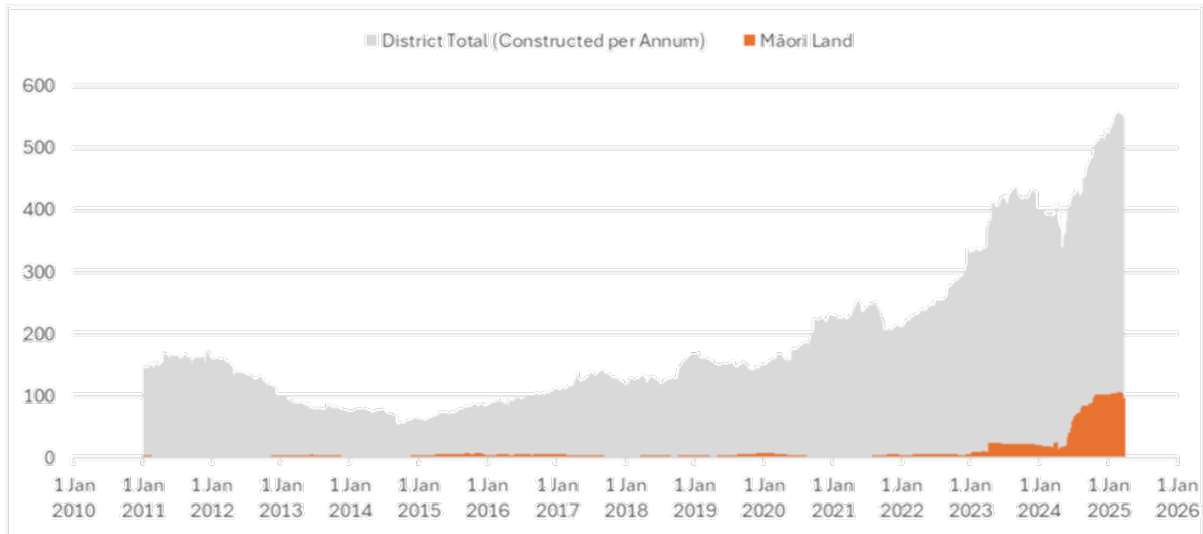
The peak annual supply was very recent, in February 2025 at 300 dwellings per annum and by 24 March 2024 was at 290 with Government funding.



Retirement Village sector are dwellings where purchase / occupancy is limited by age, the dwelling supply shown here are those that are for independent living within a retirement village, and so exclude Aged Care units.

Apart from a single development in 2016 of 11 dwellings, there had been no consistent supply of dwellings until 2020. Since late 2023, annual supply of retirement dwellings has been steady at between 55 to 70 dwellings per annum.

This Retirement Village supply is across four Developments, expansions at existing villages Glenbrae (11 dwellings in 2016, 12 dwellings in 2019), and Regency Park (28 constructed between Dec 2021 to October 2024). New villages at Lynmore Rise (64 dwellings constructed between Feb 2020 and Dec 2022), and at Freedom Village (135 dwellings constructed between Sept 2022 and 24 March 2025, with a further 59 still to be constructed).

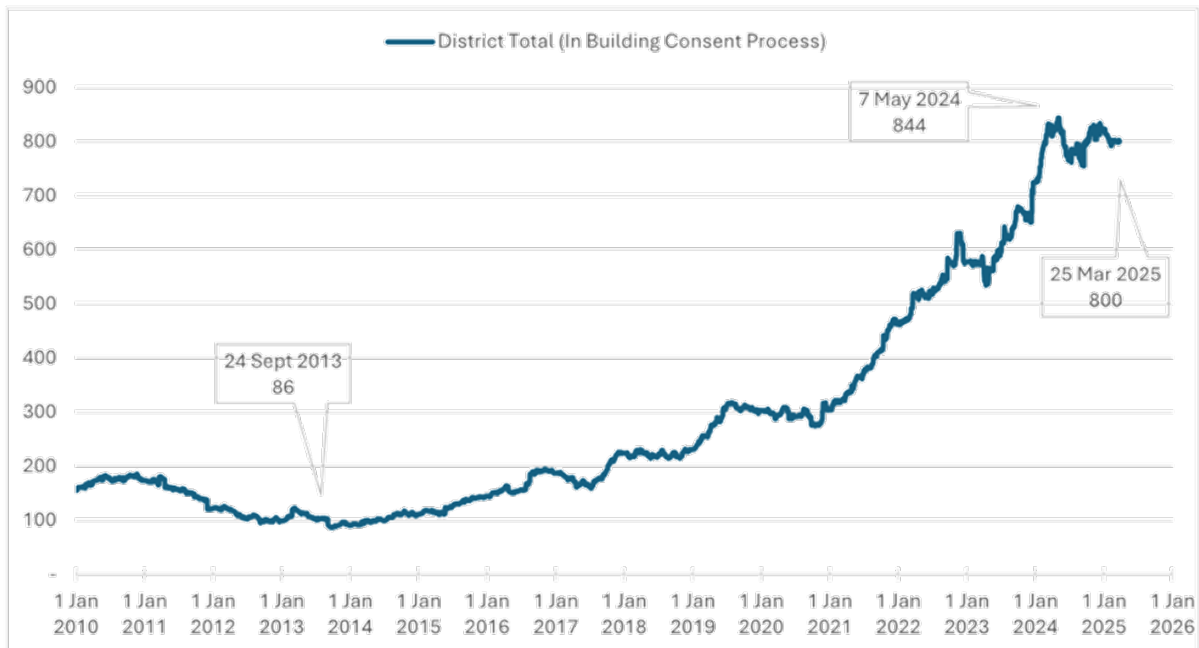


This sector shows dwelling supply on Māori Land, where occupancy or ownership will usually be restricted to those who whakapapa to the land.

Note that this sector *excludes* the 64 dwellings built on Māori Land for the Lynmore Rise Retirement Village.

In the 13.25 years from 1 Jan 2010 to 2nd April 2024, 60 dwellings were constructed on Māori Land, an average of 4.5 per annum.

In the approximately two years from 3rd April 2023 to 24 March 2025, 120 dwellings have been constructed on Māori Land, at an average of 60 per annum. This has been from three developments Ngāti Uenukukopako (15 dwellings in April 2023), Manawa gardens stage 1 (80 dwellings between March and August 2024), and Owhata 2B (26 dwellings constructed between September 2024 and 24 March 2025, with 67 still to be constructed). Each of these developments are also *included* in the Government Funded sector.



An important dwellings supply measure is the dwellings in a Building Consent process. This is a “lead” measure and provides an indication of how many Dwellings may be constructed in the future eg generally 2 years.

The other measure we have, Number of dwellings Constructed, is a “lag” measure, it indicates what has already happened.

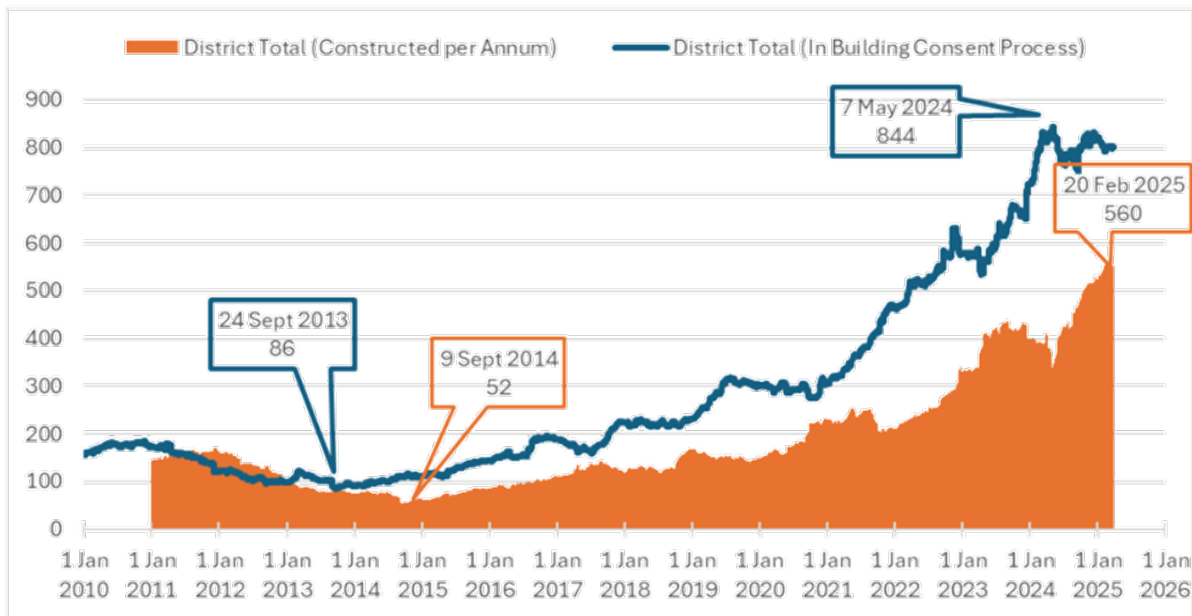
Lead measures (Dwellings in process) are proactive, predictive metrics that influence future outcomes, “Dwellings that **are/were being** supplied”

Lag measures (Dwellings constructed) are reactive, historical metrics that show what has already happened, “Dwellings that **have already been** supplied”

The lowest number of dwellings in building consent process was 86 on 24 September 2013.

There has been a generally upwards trend until the maximum of 844 on 7 May 2024.

We see a generally flat trend / slight decline to the latest figures we have on 24 March 2025, 800 dwellings in process.



Plotting both measures on the same chart helps show the lead and lag.

The pattern of the lead measure is roughly followed about a year or so later by the lag measure. The patterns of the two measures do not exactly match however.

This is for several reasons;

The length of time between lodging building consent and final building inspection can vary from between a few months to a few years. Depending on the method of construction (traditional on-site build vs relocation). Other factors include the amount of land and site development that has already occurred.

The lowest annual rate of supply was in September 2014, which followed about a year after the lowest point of dwelling consents in process.

We can see from the recent peak on 7 May 2024 and the pattern in the lead measure up until 25 March 2025 that we might expect the annual rate of supply through the rest of 2025 and early 2026 to remain steady at between 500 and 550 dwellings per annum.

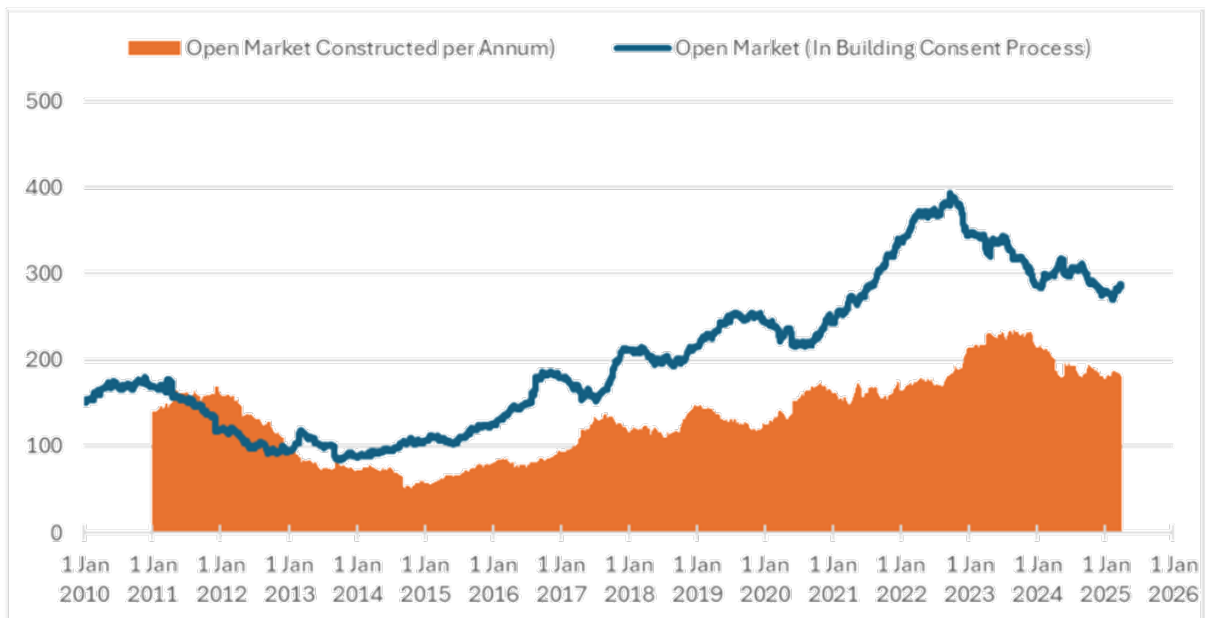
For the 550 dwellings constructed in the year ending 24 March 2025:

- The median number of days from lodging building consent to final inspection was 373 days.
- 31 (6%) were 6 months or less, 263 (48%) were 12 months or less and 502 (91%) were 2 years or less from lodging building consent to final inspection.

Scale of development	Most recent Building Consent Process event			Total
	Lodged	Issued	Inspections	
1 to 3	47	64	156	267
4 to 9	14	24	73	111
10 to 19	4	18	84	106
20 to 49	1	52	42	95
50 to 99	12	70	71	153
100 to 499	11	18	20	49
1000 to 9999	5	4	10	19
Total	94	250	456	800

- A third (267/800) of the dwellings in process are from 196 small scale developments (where each individual development is supplying 1 to 3 dwellings) from 204 individual building consents.
- A fifth (153/800) of the dwellings in process are from 5 relatively large developments (supplying 50 to 99 dwellings) from 27 building consents.

Scale of development	Developments	Building Consents	Dwellings
1 to 3	196	204	267
4 to 9	23	35	111
10 to 19	10	29	106
20 to 49	7	53	95
50 to 99	5	27	153
100 to 499	4	26	49
1000 to 9999	1	19	19
Total	246	393	800



We see a peak of 393 dwellings in process on 22 September 2022 then a falling trend to latest figure of 285 dwellings in process on 25 March 2025.

8 HE WHAKATAUNGA KIA HURI ATU TE ARONGA O TE HUI KI TE HUI TŪMATAITI – RESOLUTION TO MOVE INTO PUBLIC EXCLUDED (TO CONSIDER AND ADOPT CONFIDENTIAL ITEMS)

PUBLIC EXCLUDED

1. Exclusion of the Public
2. The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

RECOMMENDATION		
That Community and District Development Committee resolves to exclude the public on the grounds contained in Section 48(1) of the Local Government Official Information and Meetings Act:		
General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under section 48 for the passing of this resolution
8.1 - Confidential Minutes of the Community and District Development Committee Meeting held on 11 June 2025	Please refer to the relevant clause/s in the open meeting minutes	Good reason for withholding exists under Section 48(1)(a)
8.2 - Eat Streat Charter and Occupation Agreement Review	s7(2)(a) - the withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons s7(2)(b)(ii) - the withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information s7(2)(h) - the withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities	s48(1)(a)(i) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7

Plain English	To protect information that is commercially sensitive and to protect persons who either supplied the information or who the information is about; and to enable Council to carry out commercial activities without prejudice or disadvantage.
Consideration has been given to public interest in this matter and officers' advice is that the above reasons for confidentiality outweigh the public interest in this matter.	

9 TE KARAKIA WHAKAMUTUNGA – CLOSING KARAKIA

Kia whakairia te tapu
Kia wātea ai te ara
Kia turuki whakataha ai
Kia turuki whakataha ai
Hāumi e. Hui e. Tāiki e!

Restrictions are moved aside
So the pathway is clear
To return to every day activities
To return to every day activities
Allied, enriched, unified, and blessed