

Parking services review and next steps

9 July



Why do we have parking services?

- To support 'vibrancy' and access to businesses and retail in CBD
- Right amount of parking available in the right place at right price
- Support different customer groups to use or operate in CBD
- Parking is not about revenue, but revenue funds enforcement.

Contract Expiry

- Council required to consider contract extension by the end of June 2025
- Council decision (May) was to not extend contract beyond expiry of end-June 2026
- This decision will conclude an 8-year contract the delivered the entire parking service.

Next steps and Council direction

- Staff have visited a number of other councils and recommend we do not undertake a 'full service' procurement
- Staff have identified a timeline to –
 - Confirm objectives of parking policy (today)
 - Agree a 'mixed-model' for the delivery of parking services (today)
 - Approve high-level s17 assessment (today)
 - New simplified 'framework' for further refinement in process (today)
 - Approve CE to proceed to a tender with a decision on tender outcomes post-election (today).

Council visits and experiences

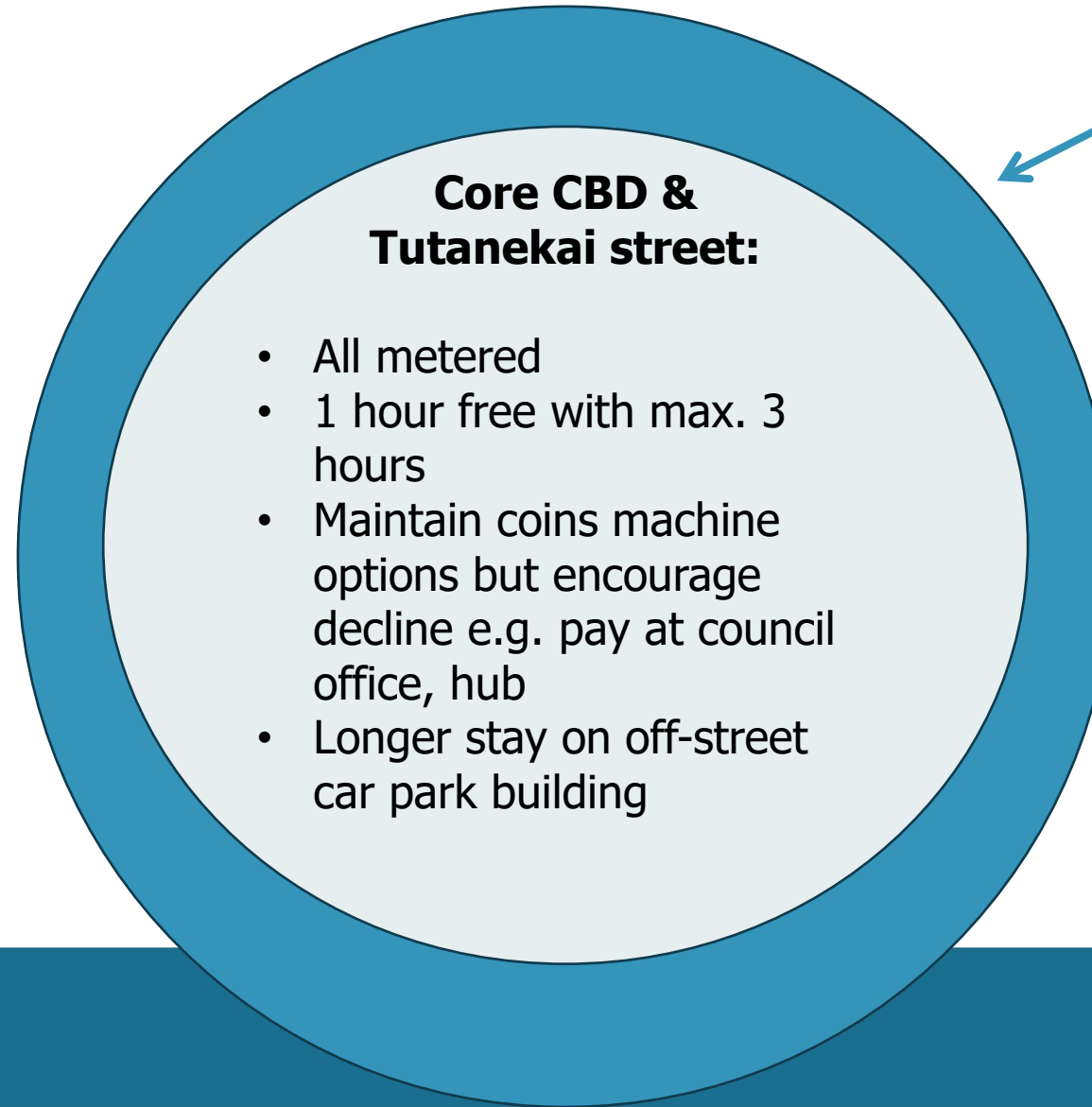
- Hamilton, Tauranga, Auckland, New Plymouth, Napier, Wellington
- 5 full inhouse delivery
- 1 mixed in-house/external delivery
- RLC full outsource.

- Shorter contract to recognize tech change (leasing)
- Generic / high functionality apps
- Only Auckland had no coins
- Less machines / more permits used
- More use of enforcement vehicles

A simplified parking approach?

Simplified framework:

- 1 hour free everywhere
- Less meters and more use of permit
- max 3 hours in core
- More technology use



Core CBD & Tutanekai street:

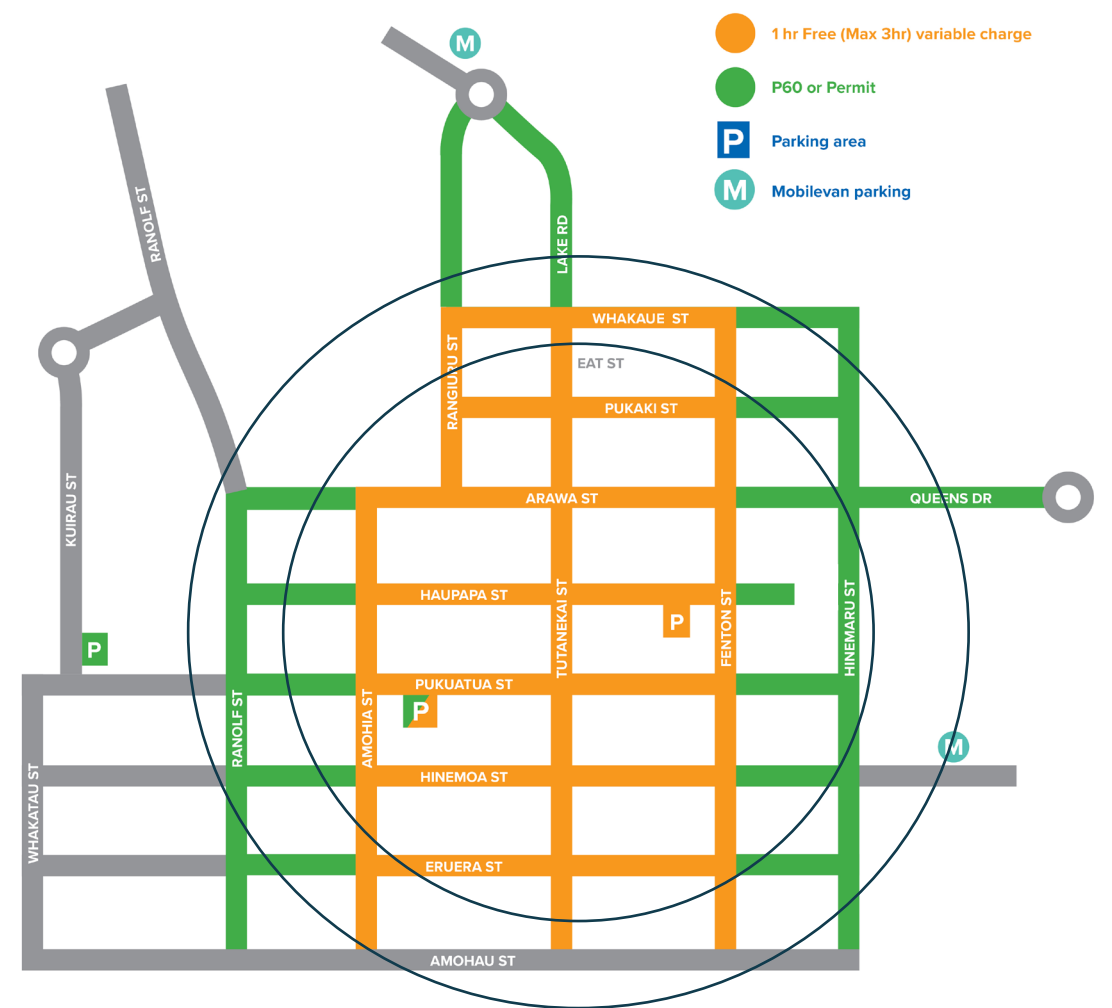
- All metered
- 1 hour free with max. 3 hours
- Maintain coins machine options but encourage decline e.g. pay at council office, hub
- Longer stay on off-street car park building

CBD fringe:

- Non-metered
- P60 or Permit (allows all day – q-code or app)
- Includes – Kuirau park & Queens drive (reserves)



Current elements



Possible new approach?

Two focus groups used for early testing

Parkside and Chamber of Commerce

- Make it simple!
- Business parking for employers in rates?
- Additional worker off-street parking areas
- More loading zones
- Mixed view on coins/ no coins
- More use of technology / council card
- No service charge on transactions (inclusive price)
- Address reliability of machines
- Useability

- Slight map adjustments
- More loading zones
- Enforce approach
- Mixed view on coins/ no coins
- Permit parking discounts for businesses/staff
- Additional off-street parking areas
- Need to consider safety for late/night workers
- Useability
- Support for options to deal with sulphur issues and electronics
- Support for locals dealing with local issues
- Appreciation that 'turnover' is needed

Decisions post-election

- Parking tender outcomes and KPIs
- Begin transition plan
- Update of parking policy / bylaw (recognise areas / enforcement updates)
- Annual Plan decisions – internal parking service budgets and parking fees.



Nga mihi Questions?