

Sent: Thursday, 21 July 2016 4:41 p.m.

Subject: TRIM: Request 3 (Freedom of information) - Ratepayer's Report

I refer to your email of 8 July 2016 and provide the requested information as follows:

- a) The total number of information requests received:
2014/15 – 72
2015/16 – 76
- b) The average amount of time taken for the Council to respond to information requests:
2014/15 – 8.26 days
2015/16 – 7.96 days
- c) The number of information requests that were refused:
2014/15 – 3 declined, 1 partially declined
2015/16 – 3 declined, 1 partially declined
- d) The total amount charged by the Council, if any, to respond to information requests:
2014/15 – Nil
2015/16 – Nil
- e) The total number of complaints to the Ombudsman relating to requests for information directed at your Council (rounded to the nearest ten or hundred):
2014/15 – 1 complaint to the Privacy Commissioner
2015/16 – 2 complaints to the Ombudsman, 1 complaint to the Privacy Commissioner

Council records attendance of its representatives at council/committee meetings. This information is not published but is available on request.

We are obliged to advise that you may contact the Ombudsman at the address below if you have any concerns with the response provided by Council, by writing to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Alternatively, you may email info@ombudsman.parliament.nz or use the online complaints form available at www.ombudsman.parliament.nz/make-a-complaint.

Regards

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