

# AWARDS & ACHIEVEMENTS 2013

## January

- The Redwoods/Tokorangi Forest is the recipient of an international Green Flag Award in the programme's inaugural year in Australia and New Zealand. The Parks Forum's Green Flag Award is a worldwide programme which assesses the quality of parks across a number of categories, a number of categories, including safety, quality of the facilities, management of the environment and historical features, and as great places for people to play and recreate.

## April

- RLC finalists in the online services awards.

## May

- Rotorua Museum has received a TripAdvisor hospitality certificate of excellence award, acknowledging its inclusion among the top performing 10 per cent of TripAdvisor listed businesses worldwide.

## September

- Rotorua's reputation for hosting world-class events was recognised on a global scale with the city receiving an International Festivals and Events Association (IFEA) World Festival and Event City Award, which is sponsored internationally by Visa.
- Our team won the 2013 ALGIM Local Government Customer Service Team of the Year Award, while Online Coordinator Margaret Cunningham received the 2013 ALGIM Professional Development Award.

## October

- Rotorua Museum took out the Hospitality & Attractions Business Award at the 2013 Westpac Business Excellence Awards.
- RLC Client Support Manager Paul Spurdle was a finalist in the Westpac Business Excellence Awards' Young Business Leader section.
- Rotorua Museum's Volunteer Guides were runners-up in the Arts and Culture category in the TrustPower Spirit of Rotorua Awards.