

AWARDS & ACHIEVEMENTS 2012

March

- Bronze medal at the Ellerslie International Flower Show regional section for Destination Rotorua Marketing.

April

- Community Business Award at Deloitte Chinese Business Figures Awards for RLC's Destination Rotorua Marketing Business Development Manager-Asia, Shelly Huang.

May

- NZ Association of Local Government Information Management ranks RLC website 7th best in the country.
- National Youth Spaces Award at the 2012 Youth in Local Government conference for RLC's Western Heights and Fordlands youth spaces.

June

- National Award of Excellence in the NZ Property Industry Awards' 'Heritage and Adaptive Reuses of Property' category for RLC's museum extensions.

August

- Rotorua Museum finalist in 2012 Westpac Rotorua Business Excellence Awards.
- RLC Aquatics & Leisure Programmes Manager Louis Sylvester finalist in 2012 Westpac Rotorua Business Excellence Awards.
- Third place spot for RLC entry in Wearable Creationz Awards.
- Bronze accreditation for RLC in WorkWell workplace wellness programme.

September

- Supreme Award in the Association of Local Government Information Management's Customer Service Awards' 'Building Organisational Capability' category for RLC's 'Lean Thinking' programme at the Aquatic Centre.
- 'Ultimate Local Government Customer Service Centre' award in the NZ Society of Local Government Managers' Local Government Excellence Awards.
- Inaugural Trust Power Rotorua Youth Community Spirit Award for RLC Swimsation Instructor Kelsey Horne.

October

- Supreme Award at the 2012 TrustPower Spirit of Rotorua Awards for Keep Rotorua Beautiful programme.
- Rotorua Employee of the Year award for RLC Parks Operations Manager Walter Miller in the 2012 Westpac Business Excellence Awards.

November

- National runner up title for RLC website and online services in ICT Local Government Awards.
- NZ Recreation Association award title of "Fellow" to RLC Parks & Recreation Manager Garry Page.
- Highly commended award for RLC Youth Spaces project from NZ Recreation Association.
- NZ Recreation Association's Ian Galloway Memorial cup for excellence in parks industry to Walter Miller.
- NZ Institute of Surveyors' Award of Excellence for RLC's Whakarewarewa Forest and Redwoods fabric map developed with Canmap Hawley Ltd.

December

- NZ Institute of Chartered Accountants' 2012 Leadership Award for Best Sustainability Reporting in an annual report.