



# Rotorua Child Health and Library Hub

VISION REPORT  
TĀTAU TĀTAU - WE TOGETHER

**Rotorua 2030**  
**Framework for Discussion**

**ROTORUA**  
LAKES COUNCIL



April 2015

## Support



### Mayor of Rotorua

The Child Health and Library Hub is a wonderful example of what underpins our community's vision for Rotorua - Tātau Tātau – We Together. It's exciting to think of all the possibilities this project can provide for our tamariki.

Hon Steve Chadwick  
JP Rotorua Mayor



### People Portfolio Lead

This project is all about people and fits with our commitment to whanau (families) and young people and the need to collaborate and find new ways to make sure people get the services they need in a way that works for them.

Merepeka Raukawa-  
Tait  
Councillor - People Portfolio  
Lead



### Inner City Portfolio Lead

The Child Health and Library Hub is a flagship project that fits perfectly with the work being done to revitalise our inner city, to create a people- friendly and vibrant city heart where everybody feels welcome.

Karen Hunt  
Councillor - Inner City Portfolio  
Lead

# **Rotorua Child Health and Library Hub**

## Lakes DHB Chairman

The Lakes DHB Board members support a location that is easily accessible for children and their families, and are committed to an integrated model of service delivery for the child health centre.

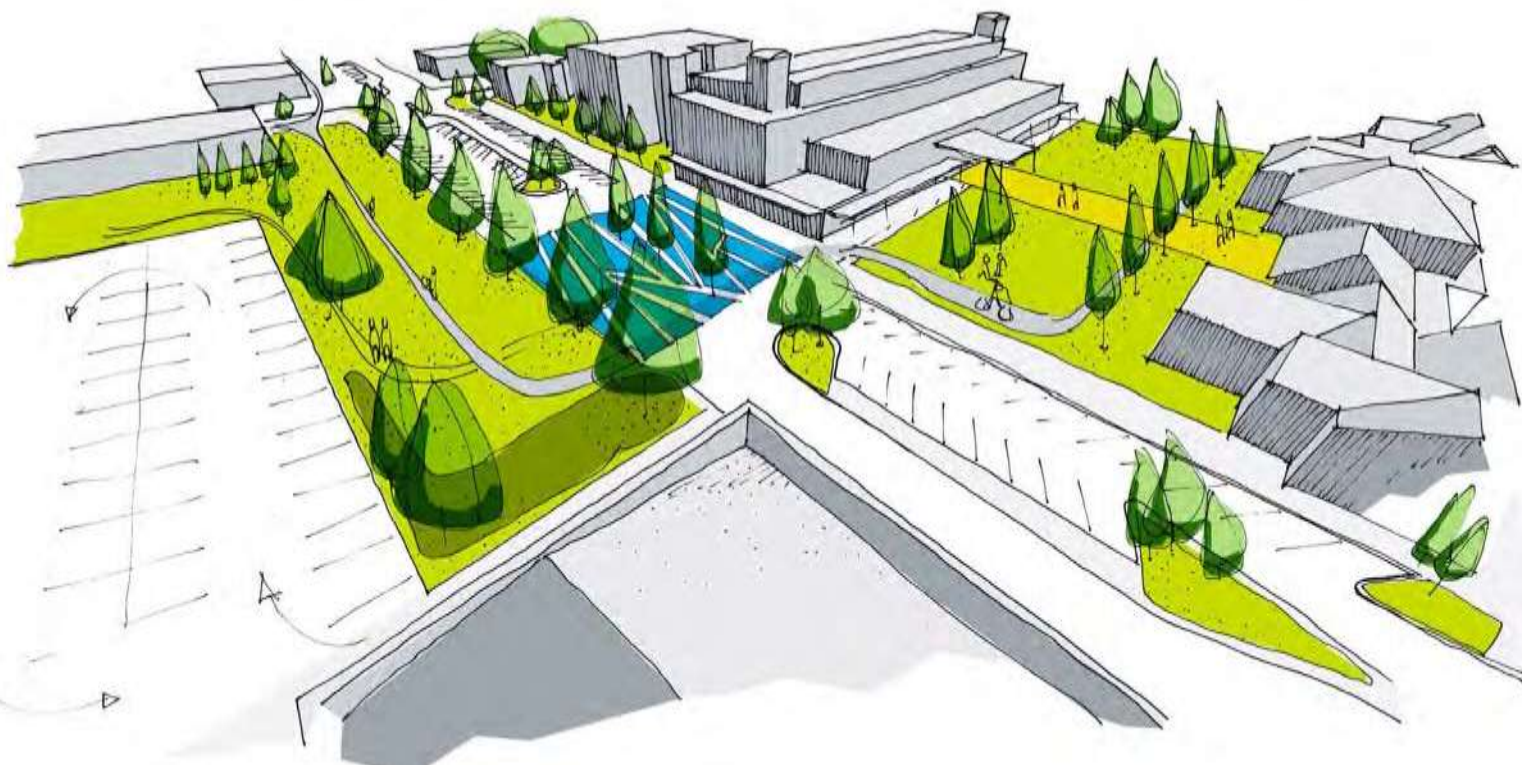
Deryck Skaw  
Chairman - Lakes District Health Board



## Lakes DHB Chief Executive

It's about investing in our children, with a single integrated, dedicated child health service.

Ron Dunham  
Chief Executive - Lakes District Health Board



# Rotorua Cl

## Hub Services

- child development team
- general public health
- child protection services
- mental health services
- parenting advice
- oral health
- library services
- museum
- playground



## Hub Vision

To develop a hub that responds to the needs of children, whanau and communities we serve by providing a co-ordinated, efficient and shared service that focuses on integrated health provision, library and children's services, as well as a shared children's park and plaza.

## Overview

Lakes District Health Board and Rotorua Lakes Council have joined together to explore the potential for a shared facility incorporating child/youth health and related services and community library services.

The preferred option is to co-locate the health and library services within a refitted Rotorua Library building to meet both child/youth health and modern library needs.

The surrounding area would also be developed to incorporate a children's playground and an improved and/or expanded Jean Batten Square.

The refitting of the existing library building – which needs upgrading anyway – is the focal point of the development.

The shared vision is to have a cluster of health services at a central, easily accessible, child/family-friendly site with good parking, access to public transport and links to library/educational facilities.



# Rotorua Child Health

## Hub Goals

### One-Stop-Shop

A one stop shop for child services by providing an integrated, co-located facility offering a range of services for children, including both health literacy and educational literacy.

### Accessible Services

Children's services that are centrally located, convenient and accessible to all.

### Meeting Needs

Child-related services that meet the needs of children and their families/whanau.

### Adding Vibrancy

Contribute towards Rotorua 2030 goals to create a vibrant city heart and resilient communities by working innovatively through community partnerships.





Fuji-Hakone-Izu National Park, Japan

## Strategic Partnerships

A key aspect of the planning for the transformation of the hub has been engagement with possible strategic partners and government agencies such as:

- Rotorua Lakes Council
- Lakes District Health Board
- Te Arawa
- Ministry of Health
- Ministry of Justice
- NZ Police
- Rotorua Trust



# Contribution to Rotorua 2030

## A Resilient Community - He hāpori pūmanawa

- A positive approach to health, wellbeing and learning life skills as a normal part of community activity
- A friendly and safe environment where children, young people and their whanau connect with care, knowledge and innovation
- Heightened community aspirations about what can (and must) be achieved for children in Rotorua. Children's welfare will be at the heart of the hub
- Journeys through services are purposeful, resulting in better outcomes. Robust relationships and arrangements between services ensure that the child/whanau's experience is as 'joined up' and seamless as possible
- Strengths-based, multi-disciplinary delivery around the needs of the person
- Users engaged in hub design and services initially and over time
- Multiple activities for those waiting while a family member is accessing services.
- Partnership with local iwi in direction and design of the hub in terms that have meaning and significance

## Outstanding places to play - Papa whakatipu

- A Child Health and Library Hub that is both functional for health assessment and enjoyable for experiential learning multi-sensory, dual purpose
- Library and child health services overlooking the trees, green space and play space of Jean Batten Park

## Vibrant city heart - Waahi pūmanawa

- Public space surrounds buildings to create the feel of a safe, enjoyable area (clever design to accommodate access/transport requirements)
- Connecting with other community and recreational activities to create a natural easy-to-use hub
- A significant contribution to a revitalised central city, increasing numbers of staff, children and whanau and investing in a Council building and redeveloping and investing in Jean Batten Park
- Reinvention of the library to meet future evolving needs, encouraging increased usage



## Business innovation and prosperity - Whakawhanake pākihi

- Achieves “better public service” commitment through two government agencies working smarter, collectively with greater impact
- Demonstrates stewardship and innovation
- Return on investment exceeds the threshold rate over a timeframe acceptable to the parties funding the project
- Council and DHB assets created by the hub have a value at least equal to the cost of creating them (burden to citizens and taxpayers)

## Employment choices ... He huarahi hōu

- Possible local employment opportunities during the refit of the library
- Enhanced opportunity for children and whanau to use and be exposed to library services and educational tools

## Enhanced environment ... Tiakiana to taiao

- Refit of Rotorua Library provides a more energy efficient, cost effective building
- Integrated transport options reducing energy use
- Access enabled by integrating public transport, walking access and car parks into the hub design
- Hub is an attractive destination within the city scheme with generous space and an exciting range of activities available, supporting the theme of health, wellbeing and life skills
- Transport requirements met in a sensitive way so as not to detract from the openness and accessibility of the hub
- Connect with the Green Corridor to link Government Gardens and Kuirau Park and provide safe travel through the inner city, encouraging sustainable modes of transport



# Rotorua Child Health

## Hub Masterplan

The Child Health and Library Hub firstly seeks to co-locate the DHB services with Rotorua Library. In this location, Jean Batten Square could be enhanced to provide an exciting city green space. This could include an innovative new playground area that could be both for fun and physical assessments. It could include features that reflect our WoodFirst Policy, lakeside location and cultural heritage.

Jean Batten Square could include multi-sensory, dual purpose play equipment, functional for both health assessment and enjoyable for experiential learning. The café located within the Rotorua i-SITE and overlooking Jean Batten Park could also receive a facelift and add value to the space.

Artwork at Jean Batten Square close to Haupapa Street will be seen from Tutanekai Street to encourage foot traffic into the hub.

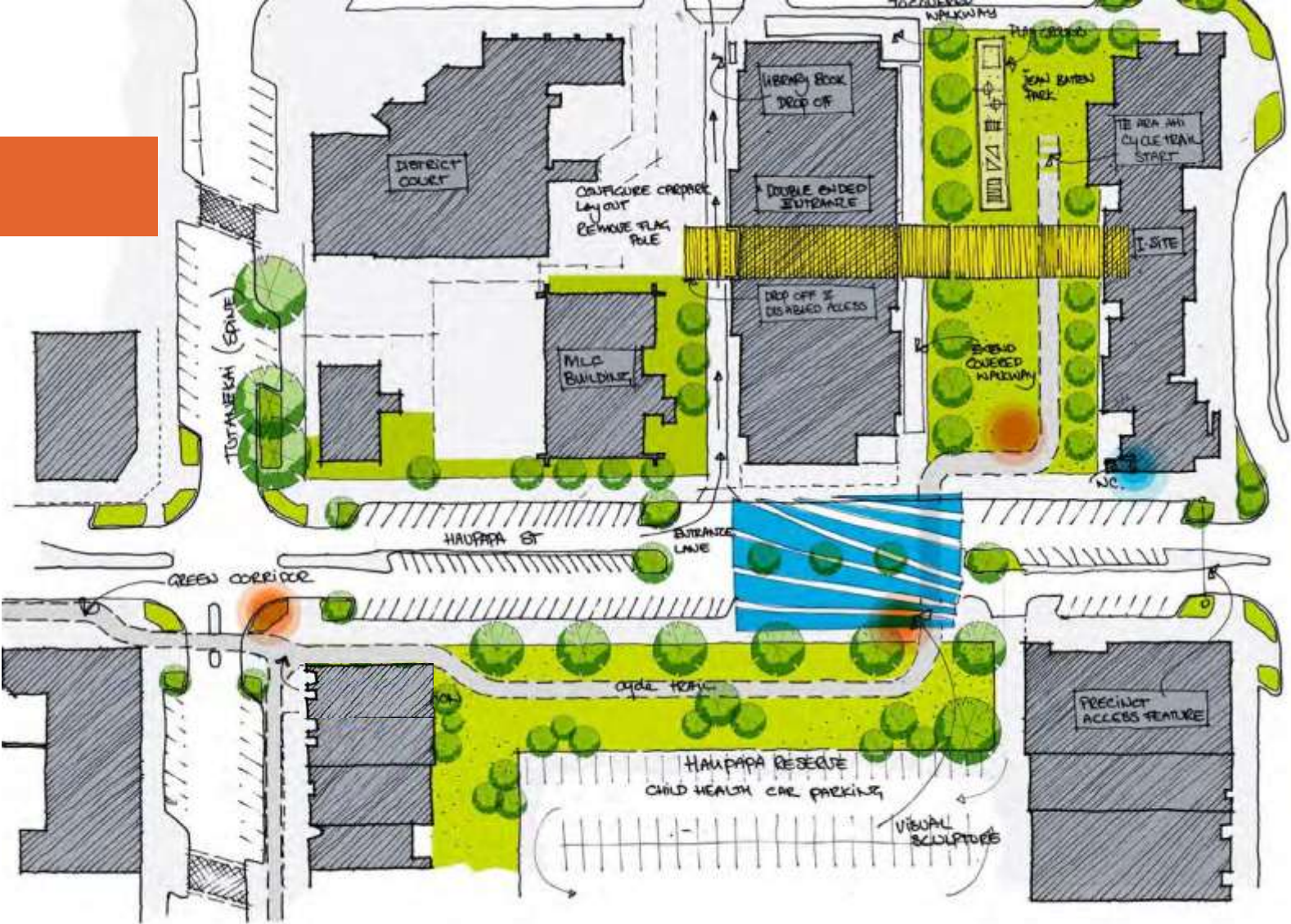
Changes to the inner city bus services will see a bus stop at Arawa Street and this will bring children and their whanau directly to the Child Health and Library Hub.

Haupapa Street will need to be slowed to encourage safe pedestrian movements across into Haupapa Street.

The entrance to the shared building could be from Jean Batten Square and centre on the i-SITE. The building could include enhanced facades to give the hub a sense of prestige and reflect our cultural heritage. Covered walkways will guide pedestrians from Arawa and Haupapa streets to the centre.

A rear access to the side of the building will allow for disabled access, loading and unloading and the library book drop.

Gateway features into the Child Health and Library Hub from Fenton Street will give a sense of arrival and tell of its own unique name and story.



Crossing linking car parking to public space in Whakatane



Library hub in Gisborne



Public space in Italy



Bus stop in New Plymouth

Child Health and Library Hub  
TĀTAU TĀTAU - WE TOGETHER



*Imagination Station in Christchurch Inner City*

# Hub Services

Potential co-location services include: primary care, Well Child Tamariki Ora, child development, child protection team, public health, Plunket, maternity services, specialist education, disability support groups, parenting advice, oral health, paediatric outpatients, infant, child and adolescent mental health services, social services, and library amenities.

Further value can be gained from co-locating the health and community services with public services used by children and young people such as the library, parks and open spaces. There are opportunities provided where there is a better connection between all public services.

Car parking requirements for visitors and mobile services (such as the library bus) will need to be included in the site design to ensure easy access.

Services have been reviewed to ensure the connection and interaction between services does not reduce the community's needs. Shared spaces will be critical to the success of the partnership of the public services.

Service may grow over time and other synergistic community and government services could be included in the project where opportunities present themselves.

**ROTORUA**  
LAKES COUNCIL