



**InfraCore**

Essential Contracting Solutions  
He Toki Taukari Whakaea

# **CCO Quarterly Overview**

**4th Quarter FY20**

**April-June 2020**

# Q4 Highlights

## InfraCore's core purpose as a Social Enterprise

- ✓ Key relationships developed with Iwi / Trusts
- ✓ Key relationships built with Ministry of Social Development
- ✓ Memorandum of Understanding signed with The Corrections Department
- ✓ COVID-19 redeployment programme has been successfully completed

# Q4 Highlights

## COVID-19 Redeployment programme overview

- ✓ 25 people for 3 months to clear rural culverts and vegetation control
- ✓ Just 3 weeks mobilization from recruitment through to commencing work
- ✓ Key training delivered included 1<sup>st</sup> Aid, Traffic control and manual handling
- ✓ Recruitment through Iwi, MSD, Corrections Department
- ✓ All project milestones and outcomes have been delivered in full

# Q4 Highlights

## COVID-19 Programme – The Value delivered to the community

- ✓ The employees have demonstrated high engagement and motivation levels, and have welcomed for the opportunity to work. Examples of feedback received:
  - “This has allowed me to pay my mum rent and contribute towards the bills”
  - “I’ve been able to pay my share of the rent”
  - “This has allowed me to pay my own way”
  - “Working at InfraCore has got me back into the workforce and shown me a future”

# Q4 Business Optimisation Initiatives

InfraCore has an ongoing optimisation programme to drive continuous improvement and lead us to a 'business best practice' position.

Initiatives delivered to date:

- ✓ The introduction of new finance and mobile workflow management platforms, this provides meaningful 'Big Data' capture capability
- ✓ A point of sale (PoS) system for the InfraCore Nursery, further adding to our data capturing capability
- ✓ Centralised Fleet Management, bringing efficiency and providing even more data
- ✓ PowerBi dashboard reporting, this allows in-house Big Data interpretation into operational key metrics that facilitate sound decision making, leading to tangible business efficiencies and an improved financial position

# Q4 Summary

Financial Year 2020 has been a year of positive change for InfraCore, despite the challenges we have delivered a strong set of results across the board.

- ✓ Social outcomes delivered
- ✓ Key Relationships forged
- ✓ Staff engagement increased
- ✓ Operational KPIs met
- ✓ Business Best Practice Initiatives delivered
- ✓ Financial delivery above budget

End