

ROTORUA DISTRICT PERCEPTIONS OF SAFETY SURVEY

2006

PREPARED BY

APR CONSULTANTS

FOR

ROTORUA DISTRICT COUNCIL

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FOREWORD



Over 400 local residents have participated in the 2006 Rotorua District Perceptions of Safety Survey undertaken during the past three months. The survey process followed that of the 2005 Perceptions of Safety Survey on current perceptions held by local Rotorua residents in regard to safety in the district.

The survey is part of an ongoing monitoring tool for Rotorua District Council and provides residents with an opportunity to have their say on matters of personal safety, safety in neighbourhoods, and safety in public places like the central business district.

Council is committed to creating a safe and caring community for our residents and visitors. Let's continue to work together to achieve this goal.

Kevin Winters

Kevin Winters
Mayor of the Rotorua District

EXECUTIVE SUMMARY

This report presents the results of the Rotorua District Perceptions of Safety Survey undertaken within the Rotorua District of New Zealand, during April and May 2006. A total of 407 local residents were surveyed via telephone to establish:

- perceptions of general safety in the Central Business District (CBD);
- perceptions of general safety in the local neighbourhood and the home during the day-time and night-time;
- perceptions of vehicle safety when parked unattended both in the CBD and around the district;
- actual incidents of crime; and
- residents' awareness of initiatives currently in place to reduce crime.

The key findings are summarised in this section and detailed in the report that follows.

Key Findings

Safety in the CBD

- Three-quarters (75.2%) visited the CBD on a daily or weekly basis (19.9% and 55.3% respectively), compared with 73.9% in 2005.
- During the day-time, 81.2% of respondents felt 'very safe' or 'safe' in the CBD (compared with 86.7% in 2005), while at night-time, safety perception dropped to 23.5% (compared with 26.8% in 2005).

During the day-time, respondents felt most unsafe at:

- Rotorua Central Mall (62.5%)
- City Focus/Post Office and Kuirau Park (both with 37.5%)
- The Streat, park areas and Sulphur Point (each with 25.0%).
- Factors making respondents feel safe in the CBD during the day-time included presence of other people, presence of police, light and security cameras.
- Reasons for feeling unsafe in the CBD during the day-time included the presence of undesirables, groups of people and isolation.

During the night-time, respondents felt most unsafe at:

- City Focus/Post Office (33.3%)
- Kuirau Park and 'other' locations (both with 26.7%)
- The Streat and Lake Front (both with 23.3%).
- Factors making respondents feel safe in the CBD during the night-time included presence of other people, light, the presence of police and security cameras.
- Reasons for feeling unsafe in the CBD during the night-time included groups of people, lack of police presence, poor lighting, undesirables and isolation from other areas.

Vehicle Safety

Respondents were asked if they worry about their vehicle being broken into or stolen when parked in Rotorua's CBD, at any time during the day or night.

During the day-time, 20.6% 'always worry' or 'usually worry' while 30.5% 'sometimes worry' and 43.2% 'never worry'. A further 5.2% of respondents did not park in the CBD during the day-time.

During the night-time, 27.3% 'always worry' or 'usually worry', while 18.1% 'sometimes worry' and 13.6% 'never worry'. Two-fifths of respondents (39.7%) did not park in the CBD during the night-time.

- Two-thirds of respondents (66.7%) felt there are unsafe places to park their vehicle within the CBD (increase of 17.9% since 2005). Of those, the most common mentions included:

- Shops on Pukuatua, Haupapa and Arawa streets (44.2%)
 - Kuirau Park (42.4%)
 - Government Gardens (30.1%)
 - Lake Front (28.6%)
 - Polynesian Spa (19.3%).
- Reasons for vehicle concern included isolated locations, poor street lighting, the high number of break-ins and vehicle theft, targeted crime, low foot traffic and the presence of 'undesirables'.
 - Over half (54.3%) of respondents felt there are unsafe places to park a vehicle in other areas around Rotorua. Of those, the most common mentions included:
 - Blue/Green Lake (33.9%)
 - Kerosene Creek (28.5%)
 - The Redwood Forest car park (28.1%)
 - Okere Falls (24.9%).
 - Other locations specified as unsafe included the lakes (boat ramps and car parks), tourist attractions, isolated locations, poorly lit streets and suburb areas.

Safety in the Local Neighbourhood and Home

During the day-time, 83.5% of respondents felt 'very safe' or 'safe' in their local neighbourhood compared to 65.6% at night-time (in 2005, results were 84.5% and 72.6% respectively).

During the day-time, 93.9% of respondents felt either 'very safe' or 'safe' in their home compared to 87.5% at night-time (in 2005, results were 90.5% and 82.6% respectively).

Safety in Rotorua

- When asked if they felt that Rotorua is generally a safe place to live, a total of 16.7% of respondents stated 'definitely', followed by 'mostly' (60.2%), 'not really' (17.0%) and 'definitely not' (3.2%); there were negligible differences in safety perception since the 2005 survey.
- Those respondents who stated Rotorua is 'not really'/'definitely not' a safe place to live (20.2%) gave reasons including high crime rate (79.3% of those respondents who stated that Rotorua is 'not really'/'definitely not' a safe place to live), too many burglaries/home invasions (46.3%) and assaults/muggings/physical violence (25.6%). Further reasons specified included not safe in some areas/undesirables (23.2%) and problems with young people/street kids/not enough to do (20.7%).
- When asked about trusting other people, 44.0% of respondents stated that they 'can trust people' (44.8% in 2005), while 36.1% stated that you 'can't be too careful when dealing with people'. A further 17.9% could not make a distinction in their trust of other people (ie, 50/50).

Personal Experience with Crime during Last 12 Months (ie, March 2005 - March 2006)

- Nearly one-third (30.5%) of respondents had been verbally abused by a stranger or person that they did not know well.
- A total of 15.2% of respondents identified that they or someone in their household had had items stolen from their vehicle over the past 12 months and 9.1% of respondents identified that they, or someone in their household, had had their vehicle, bike or motorcycle stolen.
- The number of respondents who have experienced burglary in the past 12 months has decreased 4.3% since 2005, to 11.8% (48 respondents).
- Strangers had physically abused 3.7% of respondents while 4.4% of respondents had been frightened for the safety of themselves or family/friends because of the anger, threats or violence of a partner/former partner.

- Only 2.0% of respondents had been victim to theft (or attempted theft) of items they were carrying.
- One-tenth (10.1%) of respondents stated that they had witnessed, or been a victim of a crime, that they had not reported to the police.

Awareness of Crime Reducing Initiatives

- Awareness of the Community Policing Centre has increased since the 2005 survey; 85.5% of respondents were aware of its presence in the central city area, with 89.9% of these respondents being able to pinpoint its correct location at the City Focus.
- Nearly three-quarters of respondents (73.7%) were aware of CCTV in the central city area (up 16.6% since 2005). Of these respondents, 77.0% believed them to be 'very useful' or 'useful' in making the central city area a safer place (up 7.9% since 2005).
- A total of 71.3% of respondents were aware of the liquor ban currently in effect in the central city area (70.1% in 2005). Of these respondents, 71.4% believed the ban to be 'very useful' or 'useful' in making the central city area a safer place.

Ways to Make Rotorua Safer

- Respondents were asked what could be done to make Rotorua a safer place. Comments related to:
 - Policing (32.7%)
 - More security (ie, guards, cameras and Maori wardens) (19.4%)
 - Neighbourhood support (7.9%)
 - Better parenting and support for youth (7.9%)
 - Education (eg, drug and alcohol related), public awareness and attitude change (6.4%)
 - Building/street improvement (5.7%)
 - Penalties/laws (5.4%)
 - Taking responsibility for yourself and being aware (5.2%).

Sample Demographics

- Of the 407 respondents in the sample, 60.7% were females and 39.1% were males.
- Respondents were evenly spread amongst Rotorua's electoral wards. Respondents lived in the following locations:
 - Suburbs (71.3%)
 - Rural setting (17.0%)
 - Ngongotaha (7.1%)
 - Lakeside settlement (2.9%)
 - Central city (1.5%).
- Respondents' ages were as follows: 15 to 34 years (17.7%), 35 to 54 years (31.5%), 55 to 74 (38.4%) and over 75 years of age (11.8%).
- Nearly two-thirds (64.1%) identified themselves as New Zealand Pakeha/European, followed by New Zealand Maori (30.7%), Pacific Island (0.7%) and Asian (0.5%).

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1.0 INTRODUCTION

APR Consultants was commissioned by the Rotorua District Council, to undertake an assessment of Rotorua residents' perceptions of safety within the District. This process is a repeat of the research undertaken in May 2005.

The objectives of this survey were to establish Rotorua District residents' perceptions of safety with regard to:

- perceptions of general safety in the Rotorua District during daylight hours (location(s), and reason(s) for that response);
- perceptions of general safety in the Rotorua District when it is dark (location(s), and reason(s) for that response);
- vehicle safety when parked and left unattended by owner (location(s), and reason(s) for that response);
- actual incidents of crime in the Rotorua District (location(s), crime type, time of day etc); and
- awareness (ie, location of community policing centres in the Rotorua District, CCTV operation, existence of liquor ban).

This report presents the results of telephone interviews conducted with Rotorua District residents in April 2006 and provides comparisons with the April 2005 survey results.

1.1 Definitions

For the purpose of this survey the following definitions have been used:

Definitions	
CBD	The Central Business District is the area between and including Kuirau Park up Ranolf Street to the Lake Front, along to Sulphur Point, down to Victoria Street and back up Ranolf Street (the area covered by the Liquor Ban Bylaw 2003). Key landmark areas included are: <ul style="list-style-type: none"> ▪ Rotorua Central Mall; ▪ Skateboard Park; ▪ Government Gardens/Blue Baths/Polynesian Spa area; and ▪ Ti Street "triangle". Refer to Appendix 1 to view a map of the Rotorua CBD.
Park areas	All park areas in the CBD (ie, gardens, shrubs/trees) including Sulphur Point, Kuirau Park, Government Gardens and the Lake Front.
The Street	Lower end of Tutanekai Street including side streets (ie, high concentrations of bars, restaurants and cafés).

Other definitions relating to crime type are included here for the reader's reference¹.

Definitions	
Burglary (section 231 of Crimes Act 1961)	<p>(1) Every one who commits burglary and is liable to imprisonment for a term not exceeding 10 years who:</p> <ol style="list-style-type: none"> a) Enters any building or ship, or part of a building or ship, without authority and with intent to commit a crime in the building or ship; or b) Having entered any building or ship, remains in it without authority and with intent to commit a crime in the building or ship <p>(2) In this section and in section 232, "building" means any building or structure of any description, whether permanent or temporary; and includes a tent, caravan, or houseboat; and also includes any enclosed yard or any closed cave or closed tunnel.</p> <p>(3) For the purposes of this section and section 232:</p> <ol style="list-style-type: none"> a) entrance into a building or ship is made as soon as any part of the body of the person making the entrance, or any part of any instrument used by that person, is within the building or ship; and b) everyone who gains entrance to a building or ship by any threat or artifice used for that purpose is to be treated as having entered without authority.
Theft (Stealing) (Section 219 of Crimes Act 1961)	<p>(1) Theft or stealing is the act of:</p> <ol style="list-style-type: none"> a) dishonestly and without claim or right, taking any property with intent to deprive any owner permanently of that property or of any interest in that property; or b) dishonestly and without claim or right, using or dealing with any property with intent to deprive any owner permanently of that property or of any interest in that property after obtaining possession or, or control over, the property in whatever manner. <p>(2) An intent to deprive any owner permanently of property includes an intent to deal with property in such a manner that:</p> <ol style="list-style-type: none"> a) the property cannot be returned to any owner in the same condition; or b) any owner is likely to be permanently deprived of the property or of any interest in the property. <p>(3) In this section, taking does not include obtaining ownership or possession of, or control over, any property with the consent of the person from whom it is obtained, whether or not consent is obtained by deception</p> <p>(4) For tangible property, theft is committed by a taking when the offender moves the property or causes it to be moved.</p> <ul style="list-style-type: none"> ▪ <i>Theft ex-car is theft of an item from a car, not theft of the car.</i> ▪ <i>Theft of a car occurs when a car is stolen other than for the purpose of joyriding.</i> ▪ <i>Joyriders or people who take vehicles just for the purpose of transportation are dealt with by this section.</i>

¹ Definitions obtained from Rotorua Police Intelligence Unit, Rotorua Police Station.

Conversion of vehicle or other conveyance (unlawful taking) (section 226 of the Crimes Act 1961)	<p>(1) Every one is liable to imprisonment for a term not exceeding seven years who dishonestly and without claim of right, but not so as to be guilty of theft, takes or uses for his or her own purposes or another person's purposes:</p> <ul style="list-style-type: none"> a) any vehicle, ship or aircraft; or b) any part of any vehicle, ship or aircraft; or c) any horse. <p>(2) Every one is liable to imprisonment for a term not exceeding two years who attempts to commit the offence in subsection (1) or who, dishonestly and without claim of right, interferes with, or gets into or upon, any vehicle, ship or aircraft.</p>
Robbery (Section 234 of the Crimes Act 1961)	<p>(1) Robbery is theft accompanied by violence or threats of violence, to any person or property, used to extort the property stolen or to prevent or overcome resistance to its being stolen.</p>

1.2 Crime in the Media

A summary of crime activity during the past year has been included in Appendix 2. The appendix outlines some crime activity in the Rotorua District as portrayed in the local media; it has been included for general interest only and is not intended to be a complete overview.

2.0 METHODOLOGY

A total of 407 telephone interviews were conducted with Rotorua District residents during the period 18th April to 26th May 2006.

2.1 Sample Details

A random sample of residential telephone numbers was generated using the Rotorua Telecom White Pages. The survey sample was based on Rotorua's four electoral wards and was structured to ensure a sufficient number of respondents from each ward. The sample was also stratified according to gender, age and ethnicity (refer to Table 1).

Table 1 – Sample details

	Number of respondents interviewed	% of respondents interviewed - 2006	% of respondents interviewed - 2005
Electoral ward			
North	104	25.6%	25.9%
South	98	24.1%	24.8%
East	101	24.8%	24.8%
West	103	25.3%	24.4%
Gender			
▪ Male	159	39.1%*	45.2%
▪ Female	247	60.7%	54.8%
Age			
▪ 15 – 34 years	72	17.7%	23.8%
▪ 35 – 54 years	128	31.5%	35.7%
▪ 55 – 74 years	156	38.4%	28.7%
▪ 75+ years	48	11.8%	11.9%
Ethnicity			
▪ NZ Pakeha/European	260	63.9%	63.9%
▪ NZ Maori	125	30.7%	28.9%
▪ Pacific Island	3	0.7%	2.1%
▪ Asian	2	0.5%	2.1%
▪ Other	15	3.7%	3.0%

* The 2006 survey had a high refusal rate from male respondents compared with the 2005 survey.

2.2 Questionnaire Development and Pilot Survey

The questionnaire for the telephone survey was the same as that used in the 2005 Safety Perception Survey, which was designed by APR Consultants and Rotorua District Council; only minor improvements were made to the form following the 2005 research (refer to Appendix 2).

2.3 Telephone Surveying Procedure

Experienced telephone interviewers were briefed and trained to a high standard regarding the survey form and the survey's objectives.

Each interview lasted 10-15 minutes and restrictions were placed on the times for calling respondents. Qualifiers were in place to ensure a minimum respondent age of 15 years. The survey was administered at varying times throughout the day, and interviewers made three calling attempts to each contact in order to mitigate non-response bias.

Quota booster surveying was undertaken to ensure that the sample reflected the demographics of the Rotorua population.

2.4 Results and Analysis

All responses were analysed by computer and an accuracy audit of the data entry process was undertaken on 5.0% of data.

It should be noted that all percentages in this report have been rounded to one decimal place.

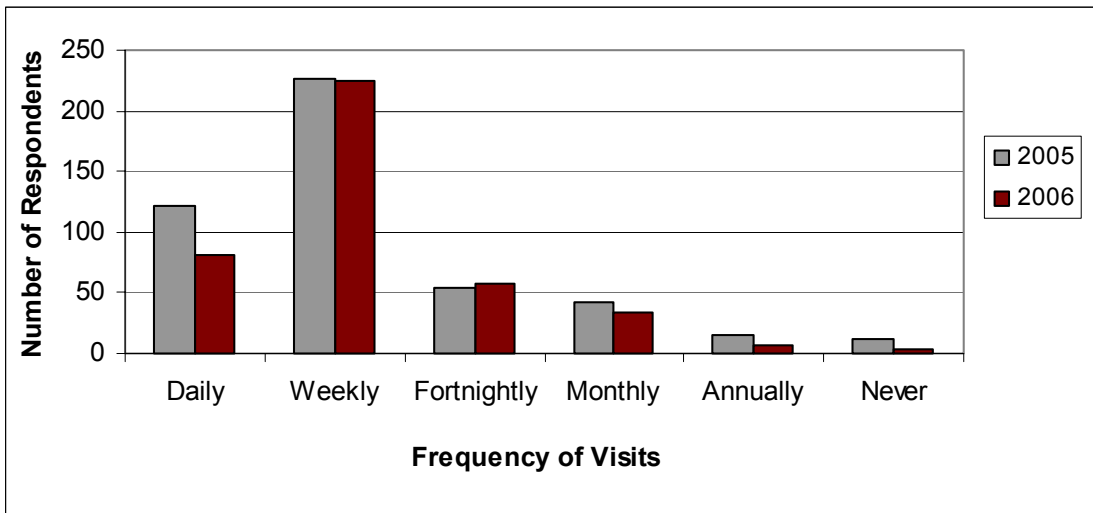
A detailed analysis of the survey results has been provided in Appendix 3.

3.0 RESULTS

3.1 Safety in the Central Business District (CBD)

Respondents were asked to state how often they visit the central city area (refer to Figure 1). One-fifth of respondents (19.9%) visited the CBD daily and over half (55.3%) visited on a weekly basis. A further 57 respondents (14.0%) visited fortnightly, 33 respondents (8.1%) visited monthly and 1.7% visited annually. Only four respondents (1.0%) stated that they never visit the CBD. This is very similar to the 2005 results when 73.9% of respondents visited the CBD on a daily or weekly basis.

Figure 1 – Number of visits to Rotorua's CBD



Respondents more likely to come to the CBD on a daily or weekly basis were:

- Female, NZ Pakeha/European and aged 75+ years.
- 2005 results: female, NZ Pakeha/European and aged 35 to 54 years.

In comparison, respondents more likely to come to the CBD on a fortnightly or monthly basis were:

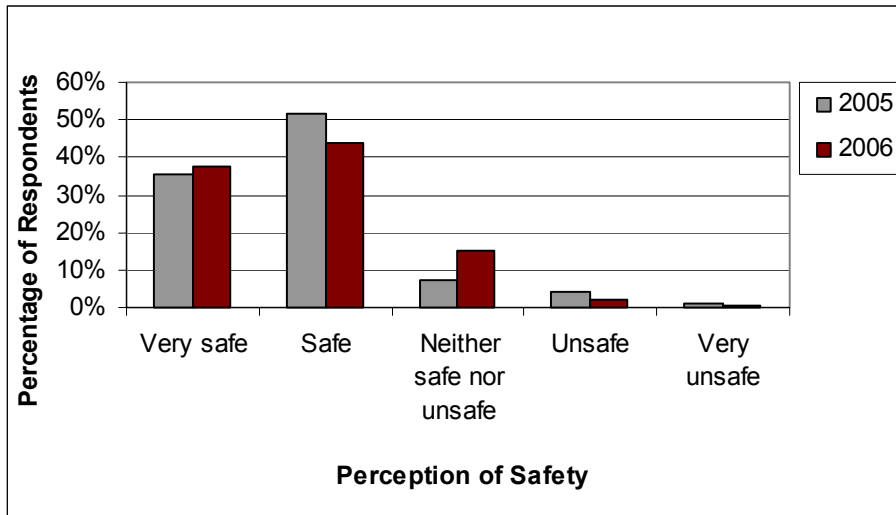
- Male, NZ Maori and aged 55 to 74 years (followed closely by those aged 35 to 54 years).
- 2005 results: male, NZ Maori and aged 15 to 34 years.

3.1.1 Overall Perception of Safety in Rotorua's CBD

Respondents felt generally safer in the CBD during the day-time than during the night-time. Note that the effective sample for the following results is 403 (ie, does not include the four respondents who never visit the CBD).

During the day-time, four-fifths (81.2%) of respondents stated they felt 'very safe' or 'safe' (compared with 86.7% in 2005). A further 15.1% of respondents stated they felt 'neither safe nor unsafe'; increase of 7.8% from the 2005 results. Only 2.7% of respondents (11 people) gave negative safety ratings; 2.0% stated 'unsafe' and 0.7% stated 'very unsafe' (refer to Figure 2).

Figure 2 – Respondents' perceptions of safety in Rotorua's CBD during the day-time



Respondents more likely to feel 'safe' or 'very safe' in the CBD during the day-time were:

- Female, NZ Maori and aged 15 to 34 years.
- 2005 results: evenly spread between male and female, NZ Maori and aged 55 to 74 years (followed closely by 15 to 34 years).

Respondents more likely to feel 'unsafe' or 'very unsafe' in the CBD during the day-time were:

- Evenly spread between male and female, NZ Maori and aged 35 to 54 years.
- 2005 results: male, NZ Pakeha/European and aged 35 to 54 years.

During the night-time, less than one-quarter of respondents (23.5%) stated they felt 'very safe' or 'safe' (compared with 26.8% in 2005). A further 19.1% of respondents stated they felt 'neither safe nor unsafe'. Since 2005, the number of people who gave negative safety ratings has decreased 3.9% to 17.6%; 12.9% stated they felt 'unsafe' and 4.7% stated 'very unsafe' (refer to Figure 3). A further 153 respondents (38.0%) did not visit the CBD during night-time hours, compared with 35.1% in 2005.

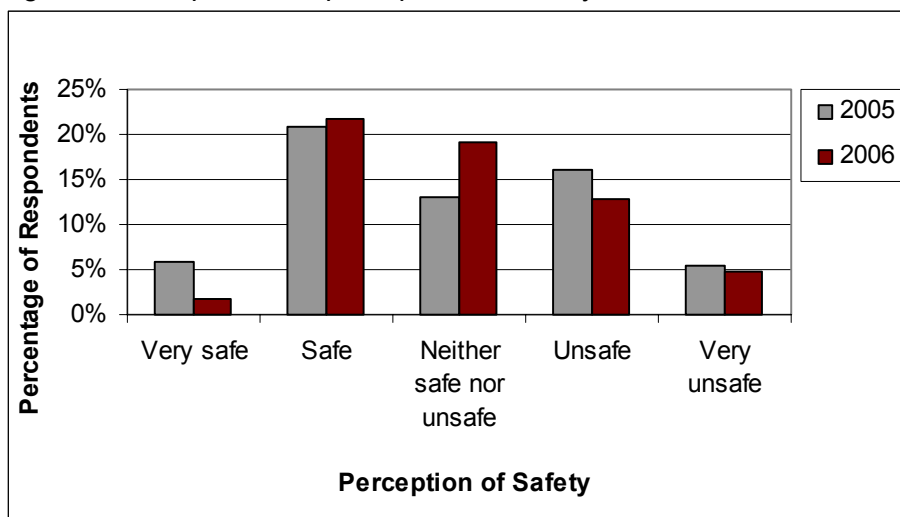
Respondents more likely to feel 'safe' or 'very safe' in the CBD during the night-time were:

- Female, NZ Maori and aged 15 to 34 years.
- 2005 results: male, NZ Maori and aged 15 to 34 years.

Respondents more likely to feel 'unsafe' or 'very unsafe' in the CBD during the night-time were:

- Evenly spread between male and female, NZ Maori and aged 35 to 54 years.
- 2005 results: male, 'other ethnicities' (followed by NZ Pakeha/European) and aged 15 to 34 years.

Figure 3 – Respondents' perceptions of safety in Rotorua's CBD during the night-time



3.1.2 Day-Time Safety in the CBD

Respondents were asked what factors make them feel safe in the central city during the day-time (this question was not asked in the 2005 survey). Factors most commonly mentioned included the presence of other people (48.3%), the presence of police (14.4%), light (9.5%) and security cameras (4.3%). A further 100 respondents (30.6%) specified other factors with comments including “being a male I feel safe”, “haven’t seen anything to make me feel otherwise”, “open streets”, “I am bigger than most people”, “I don’t feel threatened”, “it just feels safe” and “I have never witnessed any crime”. Many respondents commented that help was close by if required (eg, “lots of services are open”, “Maori wardens walking around” and “meter maids that I could call on if I need help”).

The 11 respondents who gave a negative safety rating (2.7% of the total sample) were asked if there are particular areas of the CBD where they felt most unsafe during the day-time (refer to Table 2). A total of eight respondents (2.0%) stated unsafe areas including Rotorua Central Mall (62.5%), City Focus/Post Office and Kuirau Park (both with 37.5%) and The Streat, park areas and Sulphur Point (each with 25.0%). In 2005, the three areas identified as most unsafe were the same; City Focus/Post Office area, Rotorua Central Mall and Kuirau Park.

Table 2 – CBD locations identified to be most unsafe during the day-time

	2006			2005	% tot sample
	Number	Percent	% tot sample	% tot sample	% change
Rotorua Central Mall	5	62.5%	1.2%	0.9%	0.4%
City Focus/Post Office	3	37.5%	0.7%	1.5%	-0.8%
Kuirau Park	3	37.5%	0.7%	0.9%	-0.1%
The Streat (and/or central city bars and clubs)	2	25.0%	0.5%	0.4%	0.1%
The park areas	2	25.0%	0.5%	0.7%	-0.2%
Sulphur Point	2	25.0%	0.5%	0.0%	0.5%
Shops on Eruera and Hinemoa streets	1	12.5%	0.2%	0.4%	-0.2%
Shops on Pukuatua, Haupapa and Arawa streets	1	12.5%	0.2%	0.4%	-0.2%
Lake Front	1	12.5%	0.2%	0.2%	0.0%
Polynesian Spa	1	12.5%	0.2%	0.2%	0.0%
Museum	1	12.5%	0.2%	0.2%	0.0%
Government Gardens	1	12.5%	0.2%	0.2%	0.0%
Shops on or near Tutanekai Street	0	0.0%	0.0%	0.4%	-0.4%
Other	1	12.5%	0.2%	0.2%	0.0%
I feel unsafe everywhere in the CBD	0	0.0%	0.0%	1.7%	-1.7%
Don't know	0	0.0%	0.0%	0.0%	0.0%
Not specified	0	0.0%	0.0%	1.3%	-1.3%
Sample	8		2.0%	5.4%	-3.5%

Note: Not additive as respondents could identify multiple locations

Reasons for feeling unsafe at Rotorua Central Mall during the day-time included the presence of undesirables (eg, “young thugs, drunks and homeless”). Undesirables and “large groups standing around” were identified as making the City Focus/Post Office area unsafe while undesirables and being alone made people feel unsafe in the Kuirau Park area.

3.1.3 Night-Time Safety in the CBD

Respondents were asked what factors make them feel safe in the central city during the night-time (this question was not asked in the 2005 survey). Factors most commonly mentioned included the presence of other people (56.8%), light (27.4%), the presence of police (10.5%) and security cameras (7.4%). A further 20 respondents (21.1%) specified other factors with comments including “I am a male and I am not small”, “I park where I’m going”, “I am always with someone”, “I’m local and feel safe”, “restaurants are all in one area – a hive of activity” and “I’ve never seen any trouble”.

The 71 respondents who gave a negative safety rating (17.6% of the total sample) were asked if there are particular areas of the CBD where they felt most unsafe during the night-time; 42.3% (30 people) stated yes and 52.1% (37 people) no.

A total of 16.7% of respondents felt unsafe everywhere in the CBD during the night-time, compared with only 1.2% in 2005 (refer to Table 3). Areas specified as most unsafe included City Focus/Post Office (33.3%), Kuirau Park and ‘other’ (both with 26.7%) and The Streat and Lake Front (both with 23.3%). In 2005, the City Focus/Post Office was also identified as the most unsafe area followed by The Streat and Kuirau Park.

Table 3 – CBD locations identified to be most unsafe during the night-time

	2006			2005	% tot sample
	Number	Percent	% tot sample	% tot sample	% change
City Focus/Post Office	10	33.3%	2.5%	3.7%	-1.2%
Kuirau Park	8	26.7%	2.0%	2.0%	0.0%
The Streat (and/or central city bars and clubs)	7	23.3%	1.7%	2.0%	-0.2%
Lake Front	7	23.3%	1.7%	1.7%	0.0%
Rotorua Central Mall	4	13.3%	1.0%	1.7%	-0.8%
Museum	4	13.3%	1.0%	0.2%	0.8%
Sulphur Point	4	13.3%	1.0%	0.4%	0.5%
The park areas	3	10.0%	0.7%	1.1%	-0.4%
Government Gardens	3	10.0%	0.7%	0.2%	0.5%
Shops on or near Tutanekai Street	2	6.7%	0.5%	0.9%	-0.4%
Shops on Eruera and Hinemoa streets	1	3.3%	0.2%	1.1%	-0.8%
Shops on Pukuatua, Haupapa and Arawa streets	1	3.3%	0.2%	1.5%	-1.3%
Polynesian Spa	1	3.3%	0.2%	0.2%	0.0%
Other	8	26.7%	2.0%	1.1%	0.9%
I feel unsafe everywhere in the CBD	5	16.7%	1.2%	1.3%	-0.1%
Don't know	0	0.0%	0.0%	0.0%	0.0%
Not specified	0	0.0%	0.0%	0.0%	0.0%
Sample	30		7.4%	10.2%	-2.9%

Note: Not additive as respondents could identify multiple locations

Reasons for feeling unsafe at City Focus/Post Office during the night-time included groups of people (eg, “young people congregate together” and “people hanging around for no apparent reason”), lack of police presence and poor lighting. Reasons for feeling unsafe in Kuirau Park included poor lighting, past crimes which have occurred in the area, undesirables and isolation from other areas. Places for people to hide, fights and the presence of undesirables (eg, drunks, young people, homeless and thieves”) were identified as making The Streat and Lake Front unsafe during the night-time.

Other comments regarding safety in the central city during the night-time included “our car was broken into on our first visit to town and we just don't feel safe now”, “it feels unsafe around the touristy areas” and “it is unsafe anywhere alcohol is being drunk”.

3.2 Vehicle Safety

3.2.1 Vehicle Safety in the CBD

Respondents were asked if they worry about their vehicle being broken into or stolen when parked in Rotorua's CBD, at any time during the day or night. Note that the effective sample for the following results is 403 (ie, does not include the four respondents who never visit the CBD).

During the day-time, 20.6% stated that they 'always worry' or 'usually worry' (11.4% and 9.2% respectively) about their vehicle; this figure has not changed since the 2005 survey (20.5%). A further 30.5% stated that they 'sometimes worry' and 43.2% 'never worry'. A total of 21 respondents (5.2%) identified that they did not park in the CBD during the day-time (compared with 9.8% in 2005).

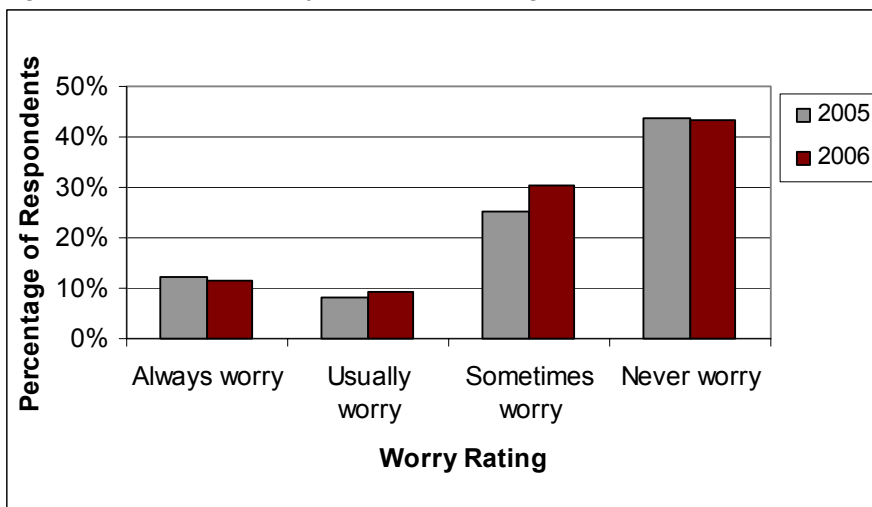
Respondents more likely to 'always worry' or 'usually worry' about their vehicle during the day-time were:

- Female (followed closely by males), NZ Pakeha/European and aged 55 to 74 years.
- 2005 results: male, 'other' ethnicities (followed closely by NZ Pakeha/European) and aged 55 to 74 years.

Respondents more likely to 'sometimes worry' or 'never worry' about their vehicle during the day-time were:

- Male, 'other' ethnicities (followed by NZ Maori) and aged 75+ years (followed closely by those aged 35 to 54).
- 2005 results: male, NZ Pakeha/European and aged 35 to 54 years.

Figure 4 – Level of worry for vehicle being broken into/stolen in Rotorua's CBD during the day-time



During the night-time, more respondents were worried about their vehicle being broken into or stolen when parked in Rotorua's CBD. Over one-quarter (27.3%) stated that they 'always worry' or 'usually worry' (18.4% and 8.9% respectively); there has been negligible change in concern since 2005 when 27.8% stated that they 'always worry' or 'usually worry'. A further 18.1% 'sometimes worry' and 13.6% 'never worry'. Two-fifths of respondents (39.7%) did not park in the CBD during the night-time compared with 35.1% in the 2005 survey (refer to Figure 5).

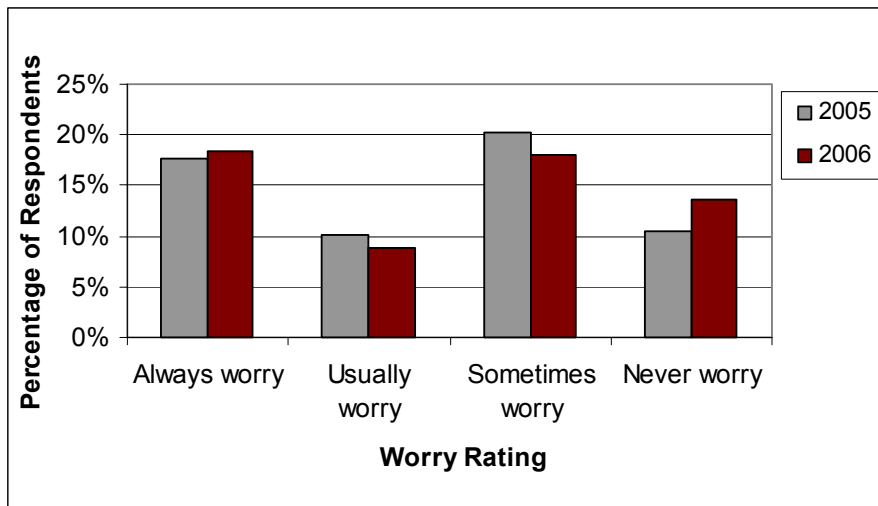
Respondents more likely to 'always worry' or 'usually worry' about their vehicle during the night-time were:

- Male, NZ Pakeha/European and aged 15 to 34 years.
- 2005 results: male, 'other' ethnicities (followed by NZ Maori) and aged 35 to 54 years.

Respondents more likely to 'sometimes worry' or 'never worry' about their vehicle during the night-time were:

- Male, 'other' ethnicities (followed by NZ Maori) and aged 15 to 34 (followed closely by those aged 35 to 54).
- 2005 results: male, 'other' ethnicities (followed by NZ Maori) and aged 15 to 34 (followed closely by those aged 35 to 54).

Figure 5 – Level of worry for vehicle being broken into/stolen in Rotorua's CBD during the night-time



Two-thirds of respondents (66.7%) felt that there are unsafe places to park their vehicle within the central city area; since 2005 there has been a 17.9% increase in those who felt there were unsafe places to park. A further 16.4% felt there were no unsafe areas to park and 15.9% did not know.

Places identified as being most unsafe to park a vehicle in the CBD included shops on Pukuatua, Haupapa and Arawa streets (44.2% of respondents who identified an unsafe place to park), Kuirau Park (42.4%), Government Gardens (30.1%), Lake Front (28.6%) and Polynesian Spa (19.3%) (refer to Table 4). A total of 30 respondents (11.2%) felt unsafe parking everywhere in the CBD (eg, "break-ins happen all over town", "no place is safe" and "vehicles are stolen from everywhere"). In 2005, the places identified as most unsafe to park in the CBD were Kuirau Park, Lake Front and Government Gardens.

Other areas identified as being unsafe to park by 36.8% of respondents (who identified an unsafe place to park) included any poorly lit or isolated streets, Council car park, supermarket car parks, Hinemaru Street, outside Work and Income, Rangiuru Street, Rotorua Hospital and side streets.

Table 4 – Most unsafe places to park a vehicle in Rotorua’s CBD

	2006			2005	% tot sample
	Number	Percent	% tot sample	% tot sample	% change
Shops on Pukuatua, Haupapa and Arawa streets	119	44.2%	29.2%	2.0%	27.3%
Kuirau Park	114	42.4%	28.0%	14.4%	13.6%
Government Gardens	81	30.1%	19.9%	9.2%	10.8%
Lake Front	77	28.6%	18.9%	9.8%	9.1%
Polynesian Spa	52	19.3%	12.8%	5.7%	7.1%
Rotorua Central Mall	34	12.6%	8.4%	5.9%	2.5%
Museum	28	10.4%	6.9%	1.1%	5.8%
Sulphur Point	26	9.7%	6.4%	3.9%	2.5%
The Streat (and/or central city bars and clubs)	20	7.4%	4.9%	2.0%	3.0%
Shops on Eruera and Hinemoa streets	20	7.4%	4.9%	1.1%	3.8%
Shops on or near Tutanekai Street	7	2.6%	1.7%	0.4%	1.3%
City Focus/Post Office	6	2.2%	1.5%	0.4%	1.0%
The park areas	5	1.9%	1.2%	0.9%	0.4%
Other	99	36.8%	24.3%	21.8%	2.5%
I feel unsafe everywhere in the CBD	30	11.2%	7.4%	4.4%	3.0%
Don't know	3	1.1%	0.7%	1.1%	-0.4%
Not specified	1	0.4%	0.2%	0.0%	0.2%
Sample	269		66.1%	48.8%	17.3%

Note: Not additive as respondents could identify multiple locations

Respondents gave a variety of reasons as to why certain areas are unsafe to park within Rotorua’s CBD. General comments included isolated locations, poor street lighting, the high number of break-ins and vehicle theft, targeted crime, low foot traffic and the presence of ‘undesirables’.

The Rotorua Central Mall was described to be isolated at night-time (eg, “at night it is very lonely” and “at night no-one is around”) with little security surveillance, undesirables, poor lighting and a high crime record. Reasons for feeling unsafe at Kuirau Park included poor lighting and darkness (eg, “bush to hide in and no street lights” and “plenty of places for people to hide”), the high number of break-ins in the area and isolation. Respondents felt that the Government Gardens were a safety issue for parking due to it being a targeted location for tourist crime with low foot traffic.

The Lake Front and Polynesian Spa were thought to be deserted at night-time and therefore a target area for car break-ins and theft (eg, “thieves target this area because of the tourists”). Other issues within these areas included kids (eg, “a lot of kids hang-out” and “gangs of youth”), undesirables (eg, “hoods go down there”, “hoons hang around” and “unsavoury characters in the area”), hiding places and the reputation of the areas for crime.

3.2.2 Vehicle Safety around Rotorua

Over half of respondents (54.3% or 221 people) felt that there are unsafe places to park a vehicle in other areas around Rotorua, 13.5% of respondents stated that there are no unsafe places and a further 31.2% of respondents did not know (ie, respondents used their own interpretation of ‘other areas’). Little has changed since 2005, when 53.3% of respondents felt there were unsafe places to park around Rotorua and 16.6% felt there were no unsafe places.

Places perceived by respondents to be most unsafe to park a vehicle around Rotorua included the Blue/Green Lake (33.9% of respondents who identified an unsafe place to park), Kerosene Creek (28.5%), The Redwood Forest car park (28.1%) and Okere Falls (24.9%) (refer to Table 5). In 2005, the places identified as most unsafe to park around Rotorua were Redwood Forest car park, Blue/Green lakes and Kuirau Park.

Other locations specified as unsafe by 128 respondents (57.9% of respondents who identified an unsafe place to park) included the lakes (eg, “all lakes in the area”, “Lake Okareka” and “Tarawera Landing”) and the lake boat ramps. Many tourist attractions were seen to be unsafe including Hell’s

Gate, Skyline Skyrides, Whakarewarewa, Rainbow Springs, Waikite Hot Pools and Waitapu and Waimangu thermal areas. Suburb areas highlighted as unsafe to park a vehicle included Fordlands, Western Heights and Western Heights Shopping Centre, Koutu, Malfroy Road, Old Taupo Road industrial area, Owhata/Te Ngae Road and Sala Street. Generally, any remote areas, bush access areas, (eg, “anywhere you have to park to walk into the bush” and “you can’t leave your car and go hunting”), rest areas (eg, “any lay-by with walks into the bush”) or poorly lit streets (eg, “streets in the suburbs with poor lighting”) were seen to be the most unsafe in which to park a vehicle.

Table 5 – Most unsafe places to park a vehicle in other locations around the Rotorua District

	2006		2005	% change
	Number	Percent	Percent	
Blue/Green Lake	75	33.9%	31.9%	2.1%
Kerosene Creek	63	28.5%	10.4%	18.1%
The Redwood Forest carpark	62	28.1%	41.0%	-13.0%
Okere Falls	55	24.9%	25.5%	-0.6%
Aquatic Centre	14	6.3%	6.4%	0.0%
Waipa	12	5.4%	8.8%	-3.3%
Rainbow Mountain	12	5.4%	2.4%	3.0%
Fenton Street (motel area)	9	4.1%	2.8%	1.3%
Airport	9	4.1%	0.0%	4.1%
Waste Water Motors (private car sales yard on Te Ngae Rd)	2	0.9%	1.2%	-0.3%
Kuirau Park	n/a	n/a	30.3%	n/a
Lake front	n/a	n/a	18.3%	n/a
Polynesian Pools	n/a	n/a	15.5%	n/a
Sulphur Point	n/a	n/a	13.5%	n/a
Government Gardens	n/a	n/a	13.1%	n/a
Museum	n/a	n/a	5.6%	n/a
Near the Readings movie theatre	n/a	n/a	2.0%	n/a
Other	128	57.9%	54.2%	3.7%
Not specified	1	0.5%	0.8%	-0.3%
Sample	221			

Note: Not additive as respondents could identify multiple locations

3.3 Safety in the Local Neighbourhood

Respondents were asked to state how safe they normally feel in their local neighbourhood.

During the day-time, the majority of respondents (83.5%) felt either ‘very safe’ or ‘safe’ in their local neighbourhood (46.9% and 36.6% respectively), compared with 84.5% in 2005. A further 12.3% stated that they felt ‘neither safe nor unsafe’ and 4.2% stated ‘unsafe’; no respondents stated that they felt ‘very unsafe’ (refer to Figure 6).

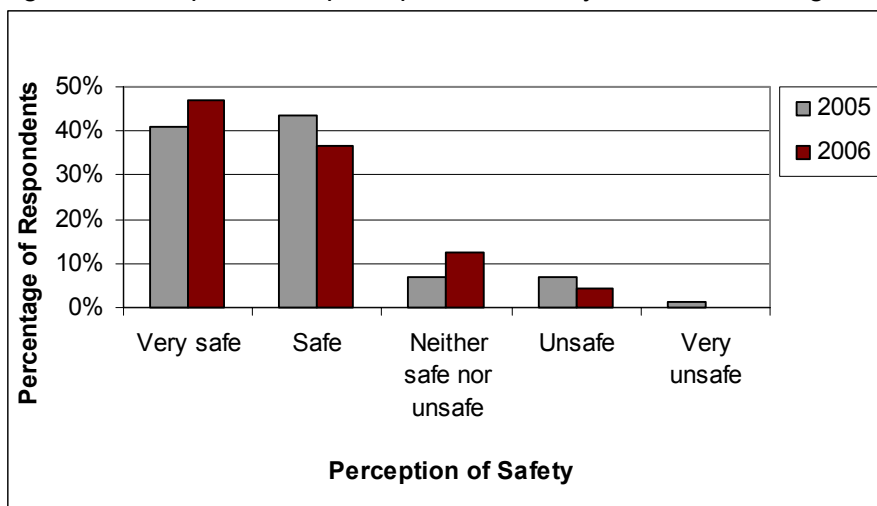
Respondents more likely to feel ‘very safe’ or ‘safe’ in their local neighbourhood during the day-time were:

- Spread evenly between males and females, spread evenly between NZ Pakeha/European and NZ Maori and aged 15 to 34 (followed closely by those aged 75+ years).
- 2005 results: female, NZ Maori and aged 15 to 34 years.

Respondents more likely to feel ‘unsafe’ or ‘very unsafe’ in their local neighbourhood during the day-time were:

- Male, NZ Maori and aged 55 to 74 years.
- 2005 results: male, ‘other’ ethnicities (followed closely by NZ Pakeha/European) and aged 75+ years.

Figure 6 – Respondents' perceptions of safety in their local neighbourhood during the day-time



As in 2005, respondents felt less safe in their local neighbourhood during the night-time; almost two-thirds of respondents (65.6%) felt either 'very safe' or 'safe' (28.7% and 36.9% respectively), compared with 72.6% in 2005. A further 18.7% of respondents felt 'neither safe nor unsafe' while 15.7% stated either 'unsafe' or 'very unsafe' (14.0% and 1.7% respectively) (refer to Figure 7).

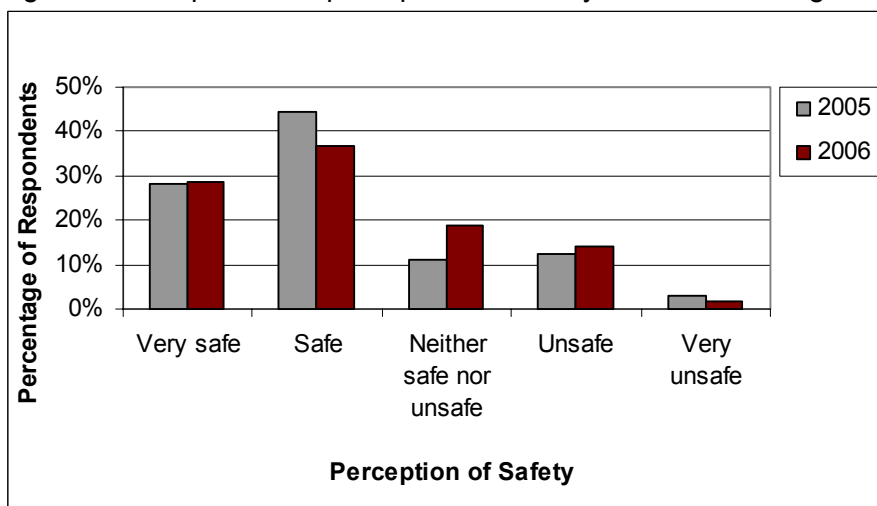
Respondents more likely to feel 'very safe' or 'safe' in their local neighbourhood during the night-time were:

- Male, NZ Maori and aged 15 to 34 years.
- 2005 results: female, NZ Maori and aged 15 to 34 years.

Respondents more likely to feel 'unsafe' or 'very unsafe' in their local neighbourhood during the night-time were:

- Male, NZ Maori and aged 55 to 74 years.
- 2005 results: male, NZ Pakeha/European and aged 35 to 54 years.

Figure 7 – Respondents' perceptions of safety in their local neighbourhood during the night-time



3.4 Safety in the Home

Respondents were also asked to state how safe they normally feel in their home.

During the day-time, 93.9% of respondents felt either 'very safe' or 'safe' in their own home (51.0% and 39.5% respectively), compared with 90.5% in 2005. A further 3.2% stated that they felt 'neither

safe nor unsafe' and only 2.9% stated 'unsafe'. No respondents stated 'very unsafe' (refer to Figure 8).

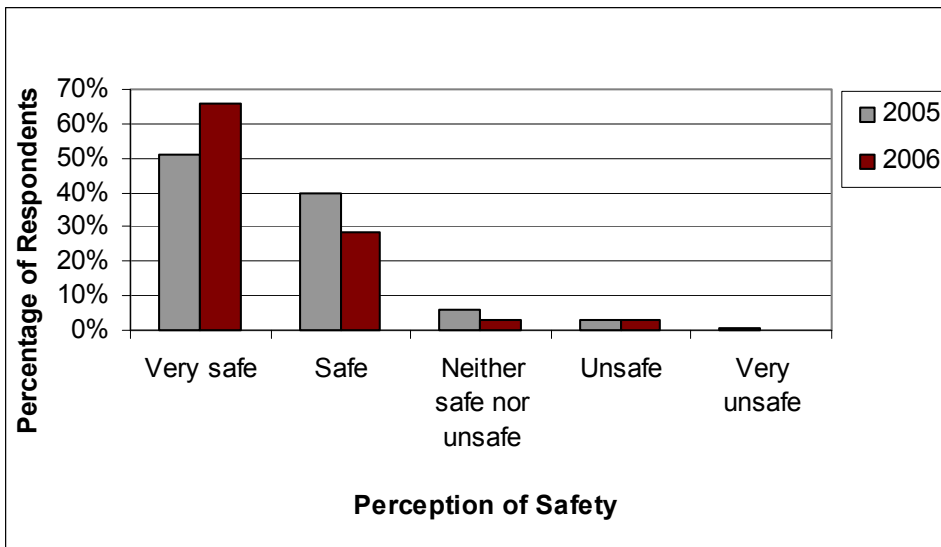
Respondents more likely to feel 'very safe' or 'safe' in their home during the day-time were:

- Female, NZ Pakeha/European and aged 15 to 34 years.
- 2005 results: female, NZ Maori and aged 15 to 34 years.

Respondents more likely to feel 'unsafe' or 'very unsafe' in their home during the day-time were:

- Female, NZ Maori and aged 35 to 54 years (followed closely by those aged 55 to 74 years).
- 2005 results: female, 'other' ethnicities (followed by NZ Pakeha/European) and aged 75+ years.

Figure 8 – Respondents' perceptions of safety in their home during the day-time



As in 2005, respondents felt slightly less safe in their home during the night-time, with 87.5% of respondents feeling either 'very safe' or 'safe' (51.6% and 35.9% respectively), compared with 82.6% in 2005. A further 6.9% of respondents stated that they felt 'neither safe nor unsafe' while 5.6% stated either 'unsafe' or 'very unsafe' (4.9% and 0.7% respectively) (refer to Figure 9).

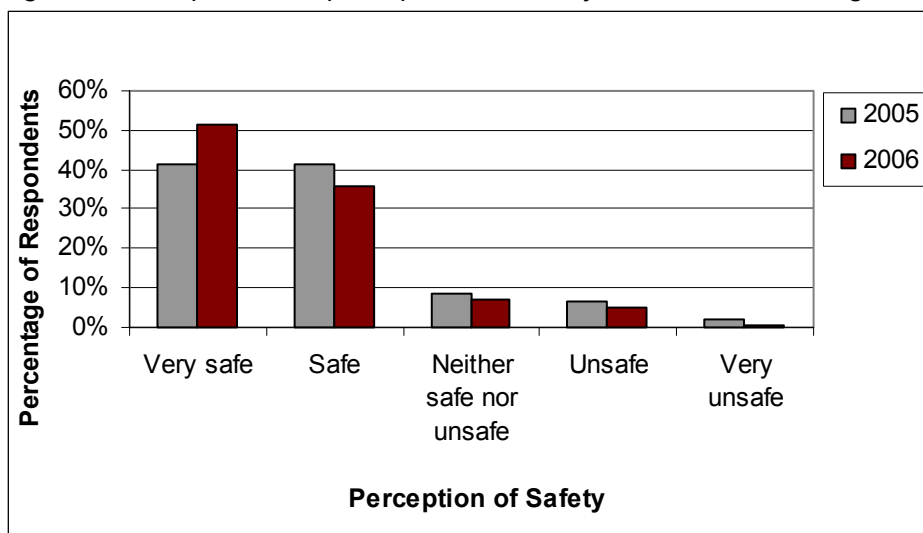
Respondents more likely to feel 'very safe' or 'safe' in their home during the night-time were:

- Female, NZ Pakeha/European and aged 75+ years.
- 2005 results: evenly spread between males and females, NZ Maori and aged 15 to 34 years.

Respondents more likely to feel 'unsafe' or 'very unsafe' in their home during the night-time were:

- Male, NZ Maori and aged 55 to 74 years.
- 2005 results: male, 'other' ethnicities (followed by NZ Pakeha/European) and aged 55 to 74 years.

Figure 9 – Respondents' perceptions of safety in their home during the night-time



3.5 Safety in Rotorua

When asked if Rotorua is generally a safe place to live, three-quarters (76.9%) stated 'definitely' or 'mostly' (16.7% and 60.2% respectively). In 2005, a total of 76.6% stated 'definitely' or 'mostly', showing that opinion has not changed over the past year (refer to Figure 10). A further 17.0% of respondents stated 'not really' and only 3.2% of respondents stated 'definitely not'. Only 12 respondents (2.9%) did not know if Rotorua is generally a safe place to live.

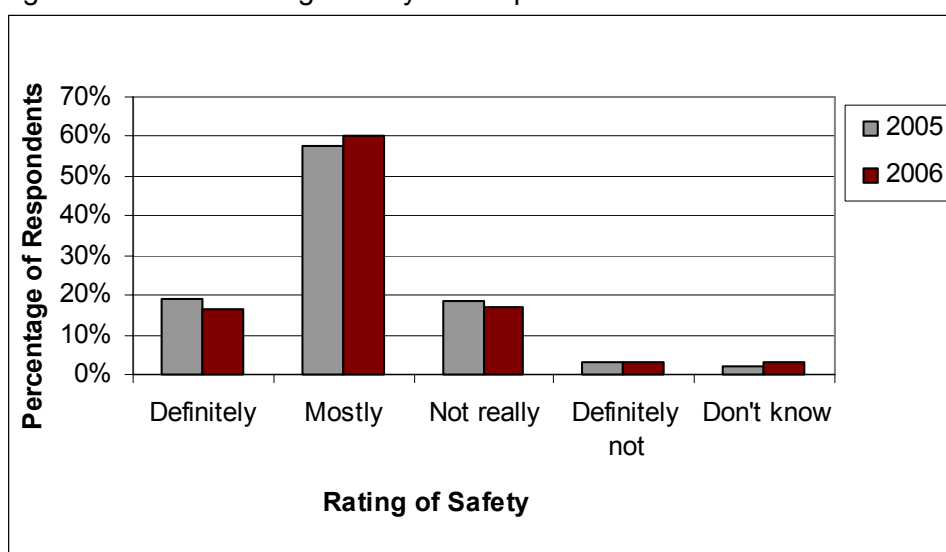
Respondents more likely to say that Rotorua is 'definitely' or 'mostly' a safe place to live were:

- Male, NZ Maori and aged 75+ years.
- 2005 results: female, NZ Maori and split evenly between those aged 15 to 34 and 75+ years.

Respondents more likely to say that Rotorua is 'not really' or 'definitely not' a safe place to live were:

- Female, 'other' ethnicities (followed by NZ Maori) and aged 55 to 74 years.
- 2005 results: male, 'other' ethnicities (followed by NZ Pakeha/European) and aged 55 to 74 years.

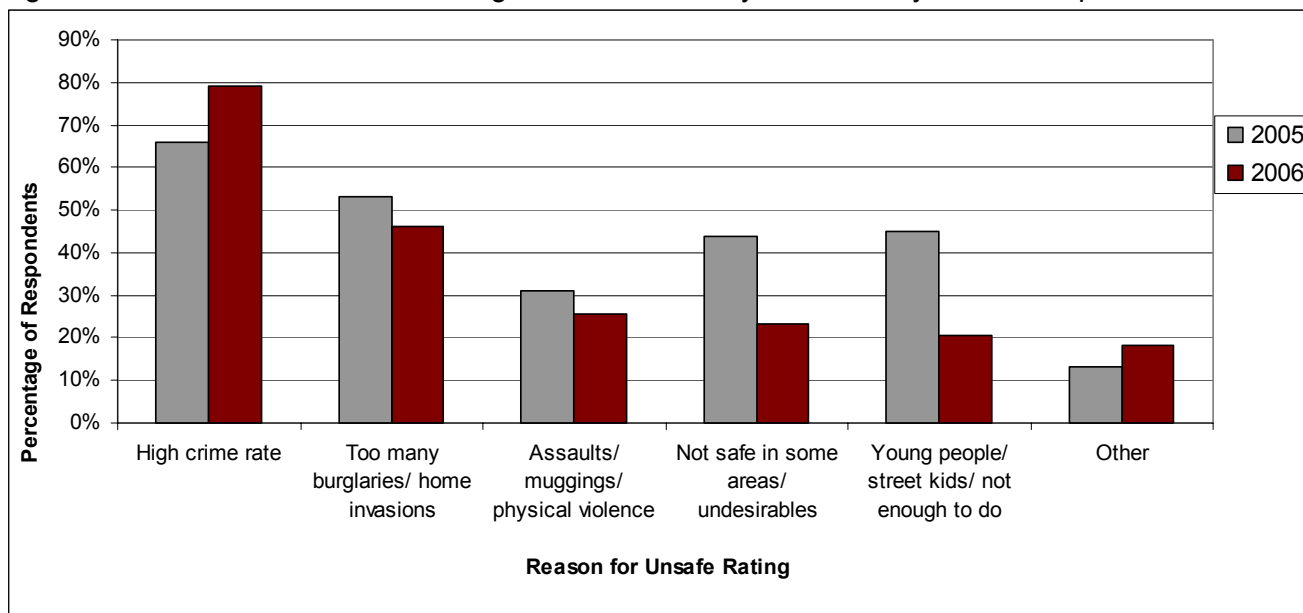
Figure 10 – Is Rotorua generally a safe place to live?



Those respondents who stated Rotorua is 'not really'/'definitely not' a safe place to live (20.2%) gave reasons including high crime rate/too much crime (79.3% of those respondents who stated that Rotorua is 'not really'/'definitely not' a safe place to live), too many burglaries/home invasions (46.3%)

and assaults/muggings/physical violence (25.6%) (refer to Figure 11). Further reasons specified included not safe in some areas/undesirables (23.2%) and problems with young people/street kids/not enough to do (20.7%). A total of 15 respondents (18.3%) identified other reasons including drugs, lack of police in rural areas, low socioeconomic area and tourist related crime.

Figure 11 – Reasons for Rotorua being rated as ‘not really’ or ‘definitely not’ a safe place to live



When asked about trusting other people, 44.0% of respondents stated that they ‘can trust people’, resulting in negligible change since the 2005 survey (44.8%). The number of respondents who stated that you ‘can’t be too careful when dealing with people’ has decreased 6.3% since 2005 (36.1%), while the number of respondents who could not make a distinction in their trust of other people (ie, 50/50) has increased 6.9% since 2005 (17.9%) (refer to Figure 12).

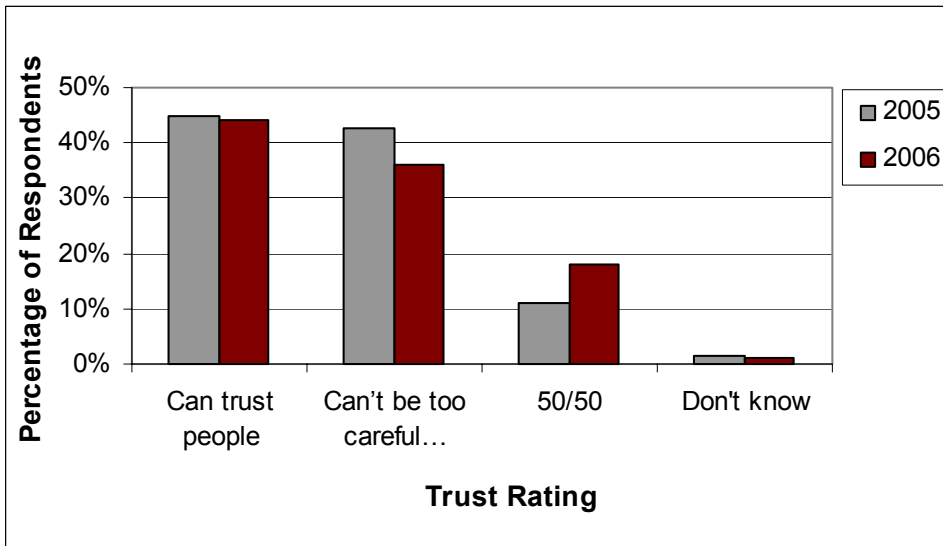
Respondents more likely to feel that they ‘can trust people’ were:

- Male, ‘other’ ethnicities (followed by NZ Pakeha/European) and aged 35 to 74 years.
- 2005 results: male, NZ Maori and aged 75+ years.

In comparison, respondents more likely to feel that they ‘can’t be too careful when dealing with people’ were:

- Female, NZ Pakeha/European and aged 55 to 74 years.
- 2005 results: female, ‘other’ ethnicities (followed by NZ Pakeha/European) and aged 35 to 54 years.

Figure 12 – Respondents' trust in other people



3.6 Personal Experience with Crime

Respondents were asked to comment on various actual incidents of crime that may have happened to them or members of their family over the past 12 months (ie, March 2005 - March 2006) (refer to Table 6). Since 2005, the number of respondents who had experienced different types of crime has either remained the same, or decreased minimally.

Nearly one-third (30.5%) of respondents had been verbally abused by a stranger or person that they did not know well. Respondents more likely to have been verbally abused by a stranger were:

- Male, 'other' ethnicities (followed by NZ Pakeha/European) and aged 15 to 34 years.

A total of 15.2% of respondents identified that they, or someone in their household, had had items stolen from their vehicle over the past 12 months while 37 respondents (9.1%) identified that they, or someone in their household, had their vehicle, bike or motorcycle stolen. The number of respondents who have experienced burglary in the past 12 months has decreased 4.3% since 2005, to 11.8% (48 respondents).

Respondents more likely to have had their vehicle, car or motorcycle stolen were:

- Female, 'other' ethnicities (followed by NZ Maori) and aged 15 to 34 years.
- 2005 results: almost evenly spread between males and females, 'other' ethnicities' (followed by an even split between NZ Pakeha/European and NZ Maori) and aged 35 to 54 years.

Respondents more likely to have experienced burglary were:

- Male, 'other' ethnicities (followed by NZ Maori) and aged 35 to 54 years.
- 2005 results: male, NZ Maori and aged 35 to 54 years.

Strangers had physically abused 3.7% of respondents over the past 12 months (ie, kicked them or used violence against them). Only 4.4% of respondents had been frightened for the safety of themselves or family/friends because of the anger, threats or violence of a partner/former partner. A further 2.0% of respondents had been victim to theft (or attempted theft) of items they were carrying.

A further 11.5% of respondents identified other crimes committed against themselves, or someone in their household, within the past 12 months. Violent crime comments included assault (eg, "a neighbour has put my husband into hospital and threatened us with firearms") and domestic violence (eg, "a stranger was dragging a female across my lawn and assaulting her...she has come to my house since her partner assaulted her").

Other crimes identified included road rage, theft from office premises, drugs (eg, “I had my drink spiked and passed out”), wallet theft (eg, “wallet was pinched from the Post Office”), cell phone theft from school and bullying of children (eg, “my daughter was assaulted by girls from her school” and “our child has been bullied at school”). Other comments related to car damage (eg “our cars have been keyed”) and road accidents (eg, “someone ran into my husband’s parked car and left without leaving a note”).

Respondents had been victim to many different house related crimes including vandalism (eg, “arson attack on our home”, “fence has been vandalised on a number of occasions” and “mail-box was vandalised”) and theft (eg, “BBQ and outdoor furniture were stolen”, “dog was stolen”, “mail has been stolen”, “garden lights and plants were stolen”, “two chainsaws were stolen out of the garden shed” and “motor was stolen off our boat”). Various respondents identified that people had trespassed on their property (eg, “intruders have come onto our property and destroyed plants”, “person was on my property without cause” and “undesirables wander over our farm”).

A total of 41 respondents (10.1%) stated that they had witnessed, or been a victim of a crime, that they had not reported to the police; the number of respondent’s not reporting crimes has dropped 2.7% since the 2005 survey. Respondents more likely to have witnessed, or been a victim of a crime, which was not reported to the police were:

- Male, NZ Maori and aged 35 to 74 years.
- 2005 results: male, ‘other’ ethnicities (followed by NZ Maori) and aged 15 to 34 years.

Table 6 – Respondents’ personal experience with different types of crime

	Yes	No	Don't know/ refused/not specified	Change in number of people who have experienced crime, since 2005
Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?	9.1%	90.4%	0.4%	-1.1%
Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?	15.2%	84.5%	0.2%	-2.0%
Has anyone succeeded in getting into your home or garage without permission?	11.8%	87.0%	1.2%	-4.3%
Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?	2.0%	97.8%	0.2%	-3.3%
Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?	3.7%	96.3%	0.0%	N/A *
Has any stranger or person you do not know well ever verbally abused you?	30.5%	69.5%	0.0%	N/A *
Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?	4.4%	95.1%	0.5%	0.0%
Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months?	11.5%	87.0%	1.5%	-1.6%
Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the police?	10.1%	88.0%	1.9%	-2.7%

* In the 2005 survey, both factors were included in one question but subsequently separated for the 2006 survey

3.7 Awareness of Crime Reducing Initiatives

3.7.1 Community Policing Centre

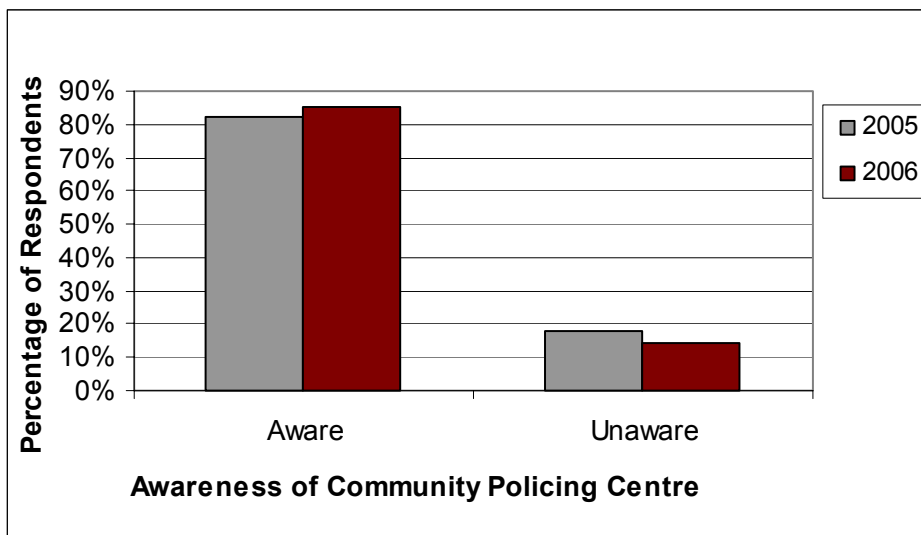
Awareness of the Community Policing Centre has increased since the 2005 survey. A total of 348 respondents (85.5%) were aware that there is a Community Policing Centre in the central city area (compared with 82.4% in 2005), while 59 respondents (14.5%) were unaware (refer to Figure 13).

The majority (89.9%) of those aware of the Community Policing Centre were able to pinpoint its correct location at the City Focus (with some respondents stating “at the Hinemoa and Tutanekai street crossing”, “Hinemoa Street in the Central City”, “in the sail area by the Post Office” or “middle of town”); awareness has remained high over time with a decrease in recall of only 4.1% since the 2005 survey. A further 19 respondents (5.5%) did not know and eight respondents (2.3%) gave an incorrect location (ie, Western Heights, Fenton Street and Central Mall).

Respondents more likely to be aware of the Community Policing Centre were:

- Female, NZ Pakeha/European and aged 35 to 54 years.
- 2005 results: female, NZ Pakeha/European and aged 55 to 74 years (followed closely by those aged 35 to 54 years).

Figure 13 – Respondents’ awareness of the Community Policing Centre in Rotorua’s CBD



3.7.2 Closed Circuit Television Cameras (CCTV)

A total of 300 respondents (73.7%) were aware of CCTV operating in the central city area. This is a large increase in awareness since the 2005 survey when only 57.1% of respondents were aware of CCTV (refer to Figure 14). Respondents more likely to be aware of the CCTV were:

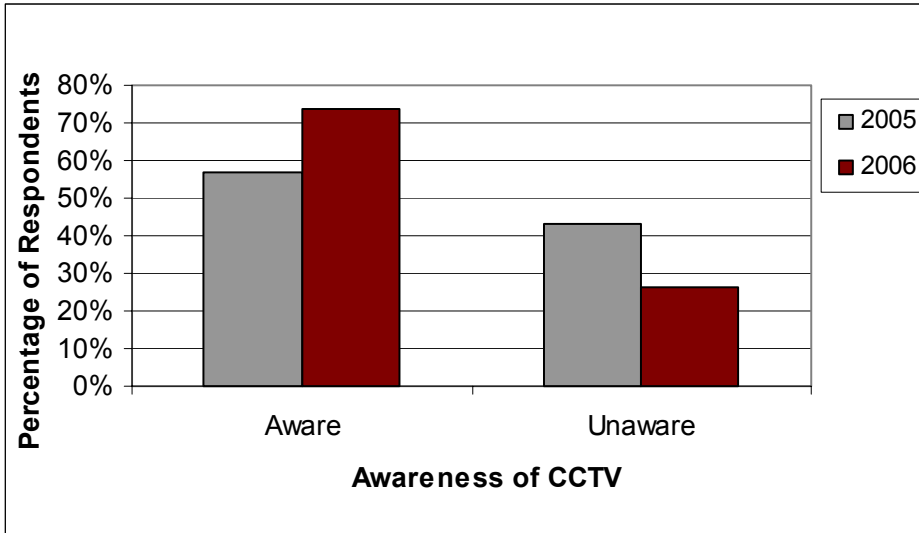
- Female, NZ Pakeha/European and aged 75+ years.
- 2005 results: male, NZ Pakeha/European and aged 55 to 74 years.

Of these respondents, 49.3% believed them to be ‘very useful’ in making the central city area a safer place (increase of 5.1% since the 2005 survey), while 27.7% believed them to be ‘useful’ (increase of 2.8% since the 2005 survey). A further 10.7% of respondents stated they were of ‘some use’ while only 5.3% stated ‘not very useful’ or ‘not at all useful’. A total of 20 respondents (6.7%) did not know how useful CCTV cameras were.

Respondents more likely to see the CCTV as ‘very useful’ or ‘useful’ were:

- Female, NZ Maori and aged 55 to 74 years.
- 2005 results: male, NZ Maori and aged 75+ years.

Figure 14 – Respondents' awareness of CCTV operating in Rotorua's CBD



3.7.3 Liquor Ban

There has been negligible change in awareness since 2005 in regard to the liquor ban in effect in the central city. A total of 290 respondents (71.3%) were aware of the liquor ban, compared with 70.1% in 2005 (refer to Figure 15). Respondents more likely to be aware of the liquor ban were:

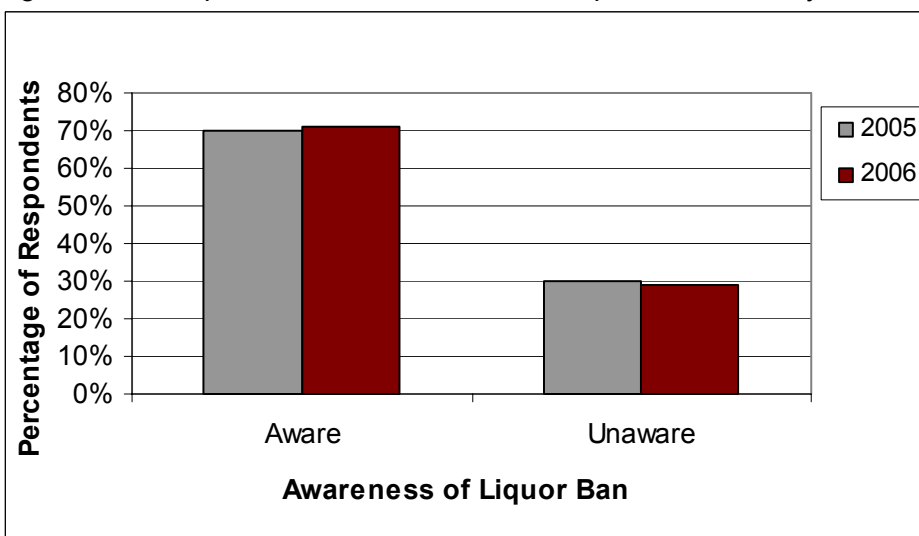
- Female, NZ Maori and aged 35 to 54 years.
- 2005 results: male, NZ Maori and aged 15 to 34 years.

Of these respondents, 41.4% believed the ban to be 'very useful' in making the central city area a safer place (compared with 43.3% in 2005), while 30.0% believed the ban to be 'useful'. A further 18.6% of respondents believed the ban to be of 'some use' while only 5.2% stated 'not very useful' or 'not at all useful'. A total of 12 respondents (4.1%) did not know how useful the liquor ban was.

Respondents more likely to see the liquor ban as 'very useful' or 'useful' were:

- Male, 'other' ethnicities (followed by NZ Pakeha/European) and aged 55 to 74 years.
- 2005 results: male (followed closely by females), NZ Maori and aged 15 to 34 years.

Figure 15 – Respondents' awareness of the liquor ban currently in effect in Rotorua's CBD



3.7.4 Ways to Make Rotorua Safer

Respondents were asked what could be done to make Rotorua a safer place (refer to Table 7). As in the 2005 survey, many comments were made regarding policing (made by 32.7% of respondents). Comments included the need to increase the number of police (eg, “more police on the streets on foot, bikes and in cars”, “more police patrols in town at night”, “more local police walking the beat in the centre of town and in the suburbs” and “more police so police response times are quicker”) and the visibility of police (eg, “more visible policing in cars and on foot patrol” and “provide an obvious presence of law enforcement”). Suggested improvements included “community police should talk to residents about the problems in their area so they can keep safe”, “more plain clothed police walking the foot beat”, “higher profile of police in regard to traffic safety” and “support the police in their work”. It was commented that people would feel safer if there were more policemen walking around the streets (eg, “I think knowing the police are about makes people feel safer”).

More security (ie, guards, cameras and Maori wardens) was identified by 19.4% of respondents (eg, “provide more security cameras in unsafe areas”, “more Maori wardens in town”, “have more security cameras in parks and tourist spots” and “advertise the security camera presence”). Car parks, supermarkets, Blue and Green lakes, Tarawera Landing, Kuirau Park, Polynesian Spa, tourist attractions and poorly lit suburbs were specific areas highlighted as requiring increased security. A number of respondents commented that security cameras need to be monitored regularly and clearly advertised (eg, “cameras are there but it needs to be more widely known that they are operating”).

Neighbourhood support comments made by 7.9% of respondents related to encouraging the set-up of more Neighbourhood Watch groups (eg, “promote active Neighbourhood Watch groups”) and fostering a community spirit. It was commented that “Knight Riders in the Western Heights need to continue as they do an excellent job in reducing crime”.

Better parenting and support for youth was seen as important by 7.9% of respondents. It was seen as important for parents to be responsible for the children (eg, “make parents accountable for their children” and “parents shouldn't let their children stay out late at night”), reduce truancy levels and provide more activities for youth (eg, “provide things that will interest them and keep them out of trouble”). A large variety of parenting issues were raised including the need to teach discipline, respect, honesty and clear morals (eg, “parents need to teach their children right from wrong”).

Education (eg, drug and alcohol related), public awareness and attitude change was identified by 6.4% of respondents (eg, “educate the public on safety issues and how to keep safe”, “educate the tourists about keeping themselves and their belongings safe”). Other education comments included “teach our children that crime is not right especially in the area of domestic violence”, “educate people to report crimes” and “police should go into schools and teach road safety and how to keep safe at home and in the community”.

Building/street improvement comments made by 5.7% of respondents included “improve lighting in the central city”, “better lighting in the suburbs”, “the town needs to look at its traffic engineering”, “Make sure that all street lights are working” and “maintain and improve the rural roads as they are dangerous and need attention”. Some respondents stated that all public areas need to be well lit (eg, “well lit car parks at night are essential... don't have any trees or bushes in car parks”).

A total of 5.4% of respondents wanted harsher penalties/sentences for criminals/offenders (eg, “courts are not tough on sentences so criminals will continue to commit crimes”). Other comments related to prisons (eg, “needs to be a place they never want to go back to” and “make prison a frightening place”), petty crime (eg, “harsher penalties for minor theft”), youth offending (eg, “target the under 17's as they commit crime knowing they cannot be touched” and “the government should make children responsible”) and tourist crime (eg, “harsher penalties for crime against tourists”).

Taking responsibility for yourself and being aware was identified by 5.2% of respondents (eg, “be aware of yourself and your surroundings” and “people need to take personal responsibility for their safety”). The need to report all crime was highlighted by respondents (eg, “people need to look out for each other and note everything out of the ordinary” and “if you see something, no matter how

small or insignificant, report it). Other comments relating to personal responsibility included “do not leave property on display in your vehicle”, “advise guests to lock doors and windows and be aware of their safety” and “the community needs to stop being complacent about crime”.

Table 7 – What could be done to make Rotorua a safer place?

	2006		2005	%
	Number	Percent	Percent	change
More police/more presence/community stations	133	32.7%	38.4%	-5.8%
More security/guards/cameras/Maori Wardens	79	19.4%	11.3%	8.2%
Neighbourhood support	32	7.9%	4.7%	3.2%
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do	32	7.9%	8.9%	-1.1%
Education/attitude adjustment/values/public awareness/drug and alcohol education	26	6.4%	5.9%	0.4%
Building/street improvements (ie, lighting)	23	5.7%	3.8%	1.8%
Penalties/laws	22	5.4%	5.1%	0.3%
People need to take responsibility/be aware/report crime/know your neighbours	21	5.2%	7.0%	-1.8%
Remove gangs of youths/undesirables	16	3.9%	3.6%	0.3%
Remove gangs/groups of people	13	3.2%	1.5%	1.7%
Boy racers.speed	13	3.2%	0.6%	2.6%
Police to attend all crimes/improve response times/increase resources/improve 111 service	11	2.7%	4.7%	-2.0%
Liquor ban	9	2.2%	2.5%	-0.3%
Deal with truancies	8	2.0%	3.0%	-1.0%
Reduce unemployment	6	1.5%	3.4%	-1.9%
Raise the drinking age	6	1.5%	0.8%	0.6%
Advertise surveillance cameras more	5	1.2%	0.8%	0.4%
Reduce nos of bars/gambling establishments	3	0.7%	1.3%	-0.5%
Family violence	3	0.7%	0.6%	0.1%
Doing okay now	0	0.0%	1.9%	-1.9%
Other	19	4.7%	4.7%	0.0%
Not specified	104	25.6%	20.6%	5.0%
Sample	407			

3.8 Sample Demographics

3.8.1 Gender

Of the 407 respondents in the total sample, there was a higher number of female respondents (60.7%) compared to male respondents (39.1%) (refer to Table 8).

Table 8 – Respondents' gender

	2006		2005	%
	Number	Percent	Percent	change
Male	159	39.1%	45.2%	-6.2%
Female	247	60.7%	54.8%	5.9%
Not specified	1	0.2%	0.0%	0.2%
Total	407	100.0%	100.0%	

3.8.2 Location of Residence

As a consequence of sample design, respondents were evenly spread amongst Rotorua's electoral wards; 104 respondents (25.6%) were located in the Northern electoral ward, 98 (24.1%) were located in the Southern ward, 101 (24.8%) were located in the Eastern ward and 103 respondents (25.3%) were located in the Western ward.

A total of 1.5% of respondents identified that they lived in the central city, 71.3% lived in the suburbs and 7.1% lived in Ngongotaha (refer to Table 9). A further 2.9% of respondents lived in a lakeside settlement and 17.0% lived in a rural setting.

Table 9 – Respondents' residence

	2006		2005	%
	Number	Percent	Percent	change
Rotorua city (central city area)	6	1.5%	4.5%	-3.0%
Rotorua suburbs	290	71.3%	72.2%	-0.9%
Ngongotaha	29	7.1%	6.8%	0.3%
Lakeside settlement	12	2.9%	4.0%	-1.1%
Rural	69	17.0%	12.5%	4.4%
Not specified	1	0.2%	0.0%	0.2%
Total	407	100.0%	100.0%	

3.8.3 Age

The survey sample covered a wide range of ages (refer to Table 10). A total of 17.7% of respondents were aged 15 to 34 years of age, 31.5% were aged 35 to 54 years, 38.4% were aged 55 to 74 and 11.8% were over 75 years of age.

Table 10 – Respondents' age

	2006		2005	%
	Number	Percent	Percent	change
15-24	38	9.3%	8.1%	1.3%
25-34	34	8.4%	15.7%	-7.4%
35-44	65	16.0%	16.8%	-0.8%
45-54	63	15.5%	18.9%	-3.4%
55-64	76	18.7%	14.9%	3.8%
65-74	80	19.7%	13.8%	5.9%
75+	48	11.8%	11.9%	-0.1%
Refused	3	0.7%	0.0%	0.7%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

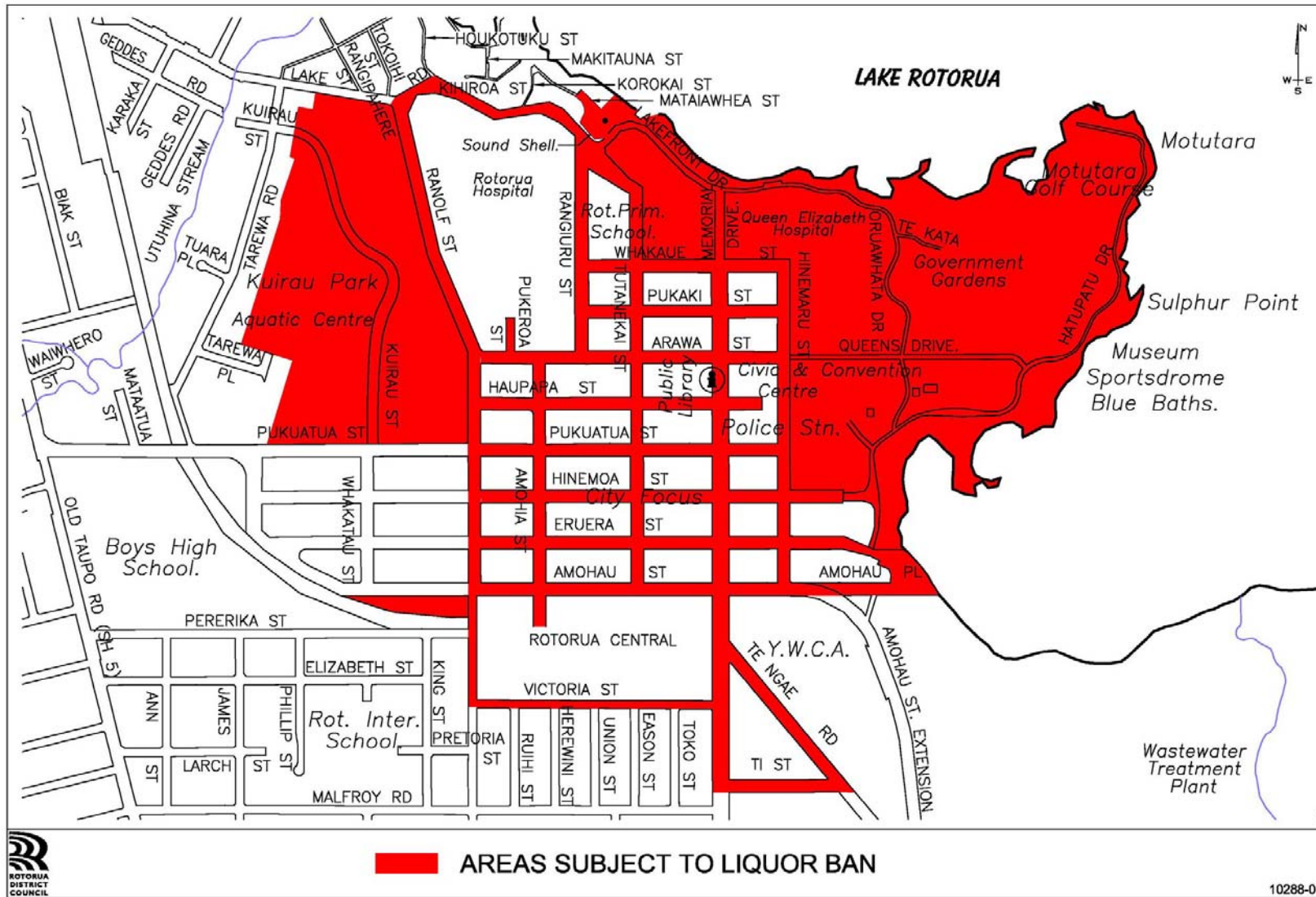
3.8.4 Ethnicity

The majority of respondents identified themselves as New Zealand Pakeha/European (63.9%) followed by New Zealand Maori (30.7%) (refer to Table 11). Only a small number of respondents identified themselves as Pacific Island (0.7%) or Asian (0.5%). Other ethnicities identified by 3.7% of respondents included Australian, British, English, Indian, Kiwi, New Caledonian, New Zealander, Scottish and Welsh.

Table 11 – Respondents' ethnicity

	2006		2005	%
	Number	Percent	Percent	change
New Zealand Pakeha/European	260	63.9%	63.9%	0.0%
New Zealand Maori	125	30.7%	28.9%	1.8%
Pacific Island	3	0.7%	2.1%	-1.4%
Asian	2	0.5%	2.1%	-1.6%
Other	15	3.7%	3.0%	0.7%
Refused	1	0.2%	0.0%	0.2%
Not specified	1	0.2%	0.0%	0.2%
Total	407	100.0%	100.0%	

APPENDIX 1: MAP OF CBD, AREA COVERED BY 2003 LIQUOR BAN BYLAW



APPENDIX 2: CRIME ACTIVITY IN THE ROTORUA MEDIA

The following section provides a summary of some crime activity within the Rotorua District over the past year. Unless otherwise stated, articles have been sourced from the Rotorua Daily Post. The electoral ward in which they occurred has been identified where possible. Articles have been grouped for the purpose of analysis by the categories used in the 2006 survey, as follows:

- Theft of vehicle, bike or motorcycle
- Theft from, or off, vehicle (such as parts or personal possessions)
- Burglary/theft/home invasion/robbery
- Physical abuse from a stranger (ie, hit, kicked or used force or violence)
- Anger, threats or violence of a partner/former partner

Other categories included for the purpose of this analysis are:

- Murder
- Youth
- Driving offences/drunk driving
- Tourist crime
- Other

Theft of vehicle, bike or motorcycle

- “A thief got more than he bargained for when he stole a car and a four year old child sitting in the back seat... an opportunistic thief came along and stole it... the pair spent an agonising 30 minutes waiting for news of the boy, who police found in the back of the car in a supermarket car park” (*Thief Steals Car With Child Inside, 1 June 2006, North ward*).
- “An elderly Rotorua woman is too scared to live in her home after being bashed in the face by a robber who stole her car. The robber hauled the 65 year old from her car, punched her and drove off. The attack took place in the driveway of the woman’s Clayton Road home on Friday night about 9.45pm” (*Elderly Woman Dragged from Car and Bashed by Robber, date unknown, West ward*).

Theft from, or off, vehicle (such as parts or personal possessions)

- “A Rotorua man was on the verge of leaving the country to compete in a 4WD competition in the Australian outback, when thieves struck. They ransacked his car which had been parked outside the Outdoorsman Headquarters on Tarawera Road, stealing thousands of dollars worth of clothing and equipment” (*Man Loses 4WD Gear to Thieves, 8 May 2006, East ward*).
- “The world renowned mountain biker has had all his possessions stolen and one of his friends has been threatened with a knife in the four days they have been in Rotorua...how can we tell people to come here when they could be robbed or have all their things taken?” (*I’ll Never Come Back to Rotorua, 4 May 2006*).
- “Cars parked at various lookouts near the lakes have been broken into by thieves. In one burglary on Calder Road (Lake Okareka), thieves removed a boat from a garage and stole property stored inside it, before removing a bung, causing the vessel to sink. Tourists’ vehicles have also been targeted by thieves at Okere Falls” (*Thieves Zone in on Lakes, 15 February 2006, East ward*).
- “Three heart broken Israeli tourists, who dreamed of coming to New Zealand for years only to have all their possessions stolen, reckon they’ve got a brilliant business idea – security at Kerosene Creek. They stopped at Kerosene Creek at 3.30pm on Monday. They did everything right. A sign that said ‘lock it or lose it’ prompted them to put all their belongings in the boot of their red Ford Laser. They took with them their passports, cash and travel documents...when they

returned everything except the car and a loaf of bread was gone" (*They Locked It... But Lost it All, date unknown, South ward*).

Burglary/theft/home invasion/robbery

- "Mr Ly, who owns Uncle Lee's Takeaways on Ranolf St, has been attacked for the second time this year, and the third time in 18 months. He was knocked unconscious this week after a robber hit him in the head with a piece of wood. Last November Mr Ly spattered an armed teen with a ladle of fat after the teen pulled a knife and demanded money. Mr Ly refused to hand over the money" (*Shop Owner Violently Attacked Twice in One Year, 26 May 2006, East ward*).
- "Security cameras in Rotorua's city centre and some quick-thinking by Farmers staff have helped crack what may be a major shoplifting ring. Three women and a man were spotted by Farmers staff acting oddly in the clothing department just before 2pm yesterday. When the shoppers left the store with suspected unpaid items, staff members contacted police while another employee member jumped into a car to follow them" (*Store Staff Chase Suspected Thieves, 24 May 2006, East ward*).
- "Youths shoplifting and breaking into cars were another holiday pastime Police wanted to stamp out" (*Police to Crack Down on Youths in School Holidays, 19 April 2006*).
- Bach burglaries (*Burglars Target Rotoiti Baches, 12 April 2006, North ward*).
- "As an armed robber held up the owner of Mamaku's sole grocery store, her sister in Auckland listened helplessly on the other end of the phone. When he realised there wasn't much cash in the till, he waved the wheel brace in front of her and demanded cigarettes" (*Nightmares for Woman after Mamaku Shop Robbery, 10 April 2006, North and West ward*).
- "Shortly after a Rotorua woman walked into her home she realised she was not the only person in her Malfroy Road house. The women fled the house, called police and waited in her car outside her home until officers arrived" (*Young Woman Disturbs Would-Be Burglar, 11, March 2006, South and East wards*).
- "Mongrel Mob prospects are suspected to be behind a spate of burglaries in the Ngongotaha area. In the past week, five burglaries were reported in the town, which was unusual for Ngongotaha, and there had been several more burglaries during the past three weeks" (*Gang Link Likely in Burglaries, 5 April 2006, North ward*).
- "Burglars continue to plague Rotorua with an average of 40 a week in the district last year...last year there were more than 2,100 burglaries reported in Rotorua compared with just over 1,900 in 2004. Fifty-seven percent of the crime committed in the Bay of Plenty is dishonesty-related, including burglaries of businesses and homes, theft, stealing cars and receiving stolen property. The results have disappointed Rotorua police who have been trying to reduce burglaries" (*Burglaries Plague Rotorua Residents, 4 April 2006*).
- "A Rotorua home invasion has alarmed residents of a sleepy lakeside settlement already rattled by a crime explosion over the past two months. Three Maori men, one armed with a sawn-off shotgun, burst in on a Lake Okareka man...demanded money before assaulting him and leaving empty handed soon after" (*Okareka Stunned by Home Invasion, 4 February, 2006, East ward*).
- "Thirty-four guns and 12 air pistols were taken from the Outdoorsman Headquarters in Tarawera Road some time on Tuesday night" (*Police Fear Criminals Will Buy Stolen Guns, 2 February 2006, East ward*).
- "Rotorua is reeling from a spate of robberies which saw four businesses held-up in one day. A trio of robbers was involved in three of the four robberies which started with the 1.25am armed hold-up of Fenton Streets Shell service station. Two Eastside dairies and a Mitchell Downs fish and

chip shop were also robbed" (*Four Hold-Ups Rock Rotorua, 18 November 2005, East and West wards*).

- "Rotorua motorists will have to pay for their petrol before they fill up under a proposal aimed at stopping thieves" (*Petrol Thefts have Stations Eyeing Pay Before Pumping, 5 November 2005*).
- "A group of tourists were left shaken last night after an armed, masked man, bust into their Rotorua motel unit and robbed them of cash and several wallets. Police said the solidly-built man, armed with a 'large gun', struck at 8.30pm at the Aywon Motel in Fenton Park" (*Masked Man Robs Tourists in Motel, The New Zealand Herald, 14 October 2005, East ward*).
- "The man allegedly armed with a .22 rifle burst into the Malfroy Netball Clubrooms and tied the trio up and demanded money" (*Terrified Women tied up in Rotorua Netball Club Ordeal, 18 July 2005*).
- Shoplifting at Eastside Foodmarket Pricecutter on Te Ngae Road. "This is the third time we've been robbed. He was approached at the back of the store by a man and told to hand over cash and cigarettes as well as the keys to his Mercedes" (*Robber Strikes Gold after Dairy Hold-Up, 11 July 2005, North ward*).
- "Shop owner is planning on installing bars on his store windows after his Te Ngae shop was targeted by ram-raiders for the ninth time in 18 months. In the early hours of this morning, thieves drove a car through the front window of the Rotorua man's Coin Save store" (*Ninth Ram-Raid at Te Ngae Store, 24 June 2005, North ward*).
- "Residents in Rotorua's western suburbs are being urged to be vigilant after a spate of burglaries in the area... the offences may be being committed by school pupils going to and from school... Rotorua police had recently caught three truants who were committing burglaries in the Mangakakahi and Pukehangi area" (*Truancy Crime Warning, 25 May 2005, West ward*).
- Brutal home invasion in Te Puke. Two men entered a property threatened the owner with a sawn-off shot gun and "beat him with a crowbar" (*Bentleys Face Attackers to Tell of Shattered Lives, 27 April 2005*).
- "Compulsive burglar on the loose in Rotorua District (lakes Rotoiti, Rotoehu and Rotoma)" (*My Life as a Compulsive Burglar, 26 Feb 2005, North ward*).
- "A young Maori man stole a handbag from a woman as she was getting into her car after work" (*Robbers Hit City Service Stations, 16 Feb 2005*).
- "A Rotorua service station attendant has been held-up at gunpoint in the latest of a spate of robberies in the city. Three men, one armed with what is believed to be a handgun, held up the lone attendant in Fenton Street's Shell service station and demanded money" (*Workers Held up at Gunpoint, 17 January 2005, East ward*).

Physical abuse from a stranger (ie, hit, kicked or used force or violence)

- "A teenager was attacked and threatened outside Readings Cinema by two youth who claimed they had a knife" (*Mother's Finger Bitten Off by Son, 28 March 2006, East ward*).
- "A 69 year old Korean tourist walked past a boy racer hangout on Lake Road and was punched several times in the head from behind" (*Mother's Finger Bitten Off by Son, 28 March 2006, West ward*).
- "An unprovoked bashing of an 83 year old man on his doorstep...the elderly man opened the door, and was hit over the head with a weapon similar to the end of a broom handle" (*Mother's Finger Bitten Off by Son, 28 March 2006, East ward*).

- “A Rotorua man is in a critical condition after he was bashed with a bat and repeatedly punched and kicked while out walking in Glenholme (Miller Street) (*Bashing Leaves Walker Critical, 27 March 2006, East ward*).
- “A Rotorua teenager is fighting for his life after being bashed in the head at a boy racer hangout. The 17-year-old boy was attacked just before 10pm while sitting in a vehicle in car park near Lake Road” (*Bashed Youth Fights for Life, 17 February 2006, West ward*).
- “A Mamaku man who caught a thief breaking into his car this morning was stabbed in the head with a screwdriver. The Maraeroa Road resident had heard his car being broken into and had confronted the offender, who then stabbed him in the forehead with the screwdriver he was using to break into the vehicle. The victim was rushed to Rotorua Hospital for emergency treatment” (*Thief Stabs Man in Head, 23 January 2006, West ward*).
- “On Friday at 1.20pm a 26 year old woman was walking through a bush track behind the Polynesian Spa in Rotorua when she was approached by a man who made polite conversation before grabbing her from behind and holding an unknown weapon to her throat as he demanded money” (*Rape, Kidnapping and Robbery – Police Frantic, 9 August 2005, East ward*).
- “A Japanese man and woman were attacked in their car outside Rydges at 10.45pm... an attacker pulled the woman from the passenger seat and threw her to the ground and then grabbed the man from the driver’s side and punched him in the stomach. The assailant took bags from the car containing the tourist’s passports, travel documents, mobile phones, digital cameras and medication” (*Elderly Woman Dragged from Car and Bashed by Robber, date unknown, East ward*).
- “A forensic science breakthrough has led to a Rotorua man’s arrest for the 2001 Christmas Eve bashing of an elderly woman...charges come after the 89 year old was attacked in her home near the corner of Malfroy Road and Toko Street” (*Local Man Arrested for 2001 Bashing, date unknown, East ward*).

Anger, threats or violence of a partner/former partner

- “Sadly the problem (of domestic violence) is not going away and Rotorua’s domestic violence problem is worse than most. Rotorua has the fourth highest number of families seeking refuge in the country, behind Auckland, Christchurch and Hamilton” (*Women Drowning in a Sea of Violence Seek Refuge, 18 July 2005*).

Murder

- “Shaken by this week’s killing in their streets, Western Heights residents are divided on whether the Rotorua suburb is still a safe place to live”. Residents comments included “I normally walk up and down the street, but now I’m too scared”, “there are incidents here almost every day and I think a lot of it’s got to do with people who don’t have jobs who spend all their time at home just arguing with each other” and “the area has changed a lot in the past 50 years... more people live in rental houses and residents have become very transient” (*Suburb Comes to Terms with Killing, 19 January 2006, West ward*).
- “Rotorua police say they have a ‘whodunnit’ on their hands after a mystery killing in Western Heights. A man was shot in the neck near a Gordon Road house about 5.30pm by a gunman who fled. The wounded man had run bleeding down a neighbouring driveway before collapsing on to the back step of the house. The victim who had been wearing running apparel did not live at either house on Gordon Road and was not known to the occupants. Yesterday’s shooting comes less than a day after an alleged stabbing on Roger Street, just a few blocks away”. A local resident stated “it makes you realise it doesn’t just happen on TV. It can happen right on your doorstep. This is very scary” (*Man Shot Dead in Street, 18 January 2006, West ward*).

- “A truck driver arrested in a pre-dawn swoop on a Rotorua home has been charged with murdering an Omokoroa couple. The couple’s bodies were found by kayakers beneath the Wairoa Bridge on State Highway 2 near Tauranga about a week ago” (*Rotorua Arrest in Bridge Couple Killing Enquiry, 7 November 2005*).
- “The killing of a man linked to the Mongrel Mob has Western Heights residents fearing gang tensions... the 26 year old was killed at a Brookland Road house around 6.30pm. Western Heights residents were last night furious their normally peaceful street had become the battlefield for gang violence. A woman who lives on the road said the man’s death was frightening for her and her family because they only lived a few doors away... it makes you want to lock up your house tighter or go and buy a rottweiler” (*Killing Linked to Gangs, 26 August, 2005, West ward*).

Youth

- “The truant free shopping zone instigated by RDC has helped curb teens from shoplifting and gives security officers a good reason to ask truants to leave” (*Shoplifters Step up a Notch, 6 May 2006*).
- “Underage and binge drinking are major concerns in Rotorua, according to a new report which paints a bleak picture of parts of the city’s nightlife” (*Booze Problems Rife in Rotorua, 19 March 2005, East ward*).
- “Retailers in the central business district are being canvassed on their thoughts about the proposed new scheme. Shops that have the ‘no truant zone’ signs in windows have the right to ask anyone who looks under the age of 16 during school hours to present their permission slip that authorises them to be outside school. If they do not have a slip, the shopkeeper can ring police or the school’s truant officer...Police predict that once the truant-free zone is set up, shoplifting and street offences will drop dramatically and Rotorua residents and tourists will feel safer in the central city” (*No Truant Zone for Central City, www.stuff.co.nz, 10 March 2005, East ward*).
- “At least ten Rotorua parents are to be prosecuted for failing to make sure their children are at school. Rotorua police are getting tough on truants, saying it’s time parents were held accountable. Each school day in Rotorua about 1,000 students are absent...it is estimated that about half of those did not have a legitimate excuse” (*Police Set Sights on ‘Lazy’ Parents, The New Zealand Herald, 1 March 2006*).
- “Mud-hurling youngsters have forced a Ngongotaha woman to move out of her home...at least 20 children congregate on the path outside her unit each day and throw mud” (*Terrorising Teens Force Woman out of Her Home, March 2005, North ward*).

Driving offences/drunk driving

- Speeding around schools – new tolerance level for speeding is 5km/hr above the speed limit – “hundreds of drivers are still prepared to speed past schools” (*Ten Tickets for Speedster, 25 March 2006*).
- “A police constable on stake-out duties has come within millimetres of being run over by a crazed driver. The constable was on a covert operation near the Blue Baths and Polynesian Spa in a bid to foil thefts from tourist’s vehicles. What he did was clearly calculated and callous. He was out to maim or murder a sworn officer doing his duty” (*Lunatic Tries to Mow Down Policeman, 14 November 2005, East ward*).
- “Hamurana residents have had enough of hoons churning up reserves in the area and disturbing their evenings with the sound of revving engines resounding across the normally peaceful community... these flaming louts have little respect for anything and have ruined what people have been trying to do to improve the area” (*Hamurana Hoons Anger Residents, 18 April 2005, North ward*).

- “Three school children have been hit by cars in Rotorua within two days after attempting to incorrectly cross roads” (*Police Warn More Care Needed After School Kids Hit by Cars, March 2005*).
- “People are very blasé – they have a ‘don’t care’ attitude towards drink-driving. They don’t see that there’s a problem with getting into a car after having a few too many drinks” (*Potential Killers’ Blasé Attitude, date unknown*).

Tourist crime

- “A 27 year old German hitchhiker was picked up by three men, described as Maori in their late 20s on Rainbow and Fairy Springs Road... they drove him about 20km north to the Mamaku plateau where they threatened him with a weapon and forced him out of their vehicle before stealing his pack and belongings” (*Police Hunt for Tourist’s Robbers, www.stuff.co.nz, 17 June 2005, West and North wards*).
- “Ten percent of burglaries in Rotorua happen at motels and hotels, and police say tourists are viewed as ‘soft targets’ for muggings because they tend to carry cash and valuables... it is a host’s responsibility to warn visitors that they could be targets of crime” (*Don’t Let your Guard Down, October 2005*).
- “The majority of visitor crime in Rotorua occurs during daylight hours. Rotorua belongs to the people...if we all stand up against criminal behaviour then the wolves will no longer feel welcome” (*We All Have a Duty to Look after Our Guests, date unknown*).

Other

- Kaharoa protested against the proposed youth prison (*March 2006*).
- “Two dangerous prisoners who smashed their way out of a Rotorua police cell left a parting message on the wall – ‘Thanx 4 Da Escape Cell’. The cheeky pair squeezed through a 20cm gap in the station cell ceiling” (*Skinny Jail Breakers Thank Cops for ‘Da Escape Cell’, date unknown, East ward*).
- “A man stalking young children and taking photos of them has been spotted again. The man has been seen outside Western Heights Primary School, Kaitao Intermediate and Rotorua Girl’s High School” (*Man Spotted Taking Photos of Children, date unknown, West and South wards*).

APPENDIX 3: ROTORUA DISTRICT PERCEPTIONS OF SAFETY QUESTIONNAIRE 2006

Hello/Kia Ora, this is _____ from APR Consultants. We are currently surveying Rotorua District residents about their perceptions of safety within the district on behalf of the Rotorua District Council. The results from this survey will assist planning for a safe community.

(Is it possible to please speak to someone in your household who is aged over 15 years?)

Can you spare about 10 to 15 minutes of your time to answer some questions? All responses will remain completely confidential and will be grouped with others.

If it is not convenient to talk now, when would it be convenient to call you back? *(Record their details on phone number sheet)*

Information to give respondent if needed:

- All information you give is confidential within the provisions of the Privacy Act and the Market Research Society Code of Ethics.
- Your responses will be grouped with others' before being released (RDC do not have access to individual responses). The purpose is to establish whether there are any trends in the Rotorua District, including the city area.
- Your responses will be used only for the purpose of this research.
- You are welcome to ring my supervisor Caroline at APR Consultants during working hours on 0800 277 937. She will be happy to confirm the purpose of the research and discuss any other matters further with you.
- **The same survey was run last year. The process is being repeated in order to track safety perception within Rotorua.**

- For the purpose of this survey, the CBD is defined as the area between and including Kuirau Park up Ranolf Street to the Lake Front, along to Sulphur Point, down to Victoria Street and back up Ranolf Street. Key landmark areas included are:
 - Rotorua Central Mall;
 - Skateboard Park;
 - Govt Gardens/Blue Baths/Poly Pools area; and
 - Ti Street "triangle".

The first set of questions relate to visiting Rotorua's Central Business District (CBD) and your feeling of safety in this central city area

1. How often do you visit the Rotorua central city area (CBD)? *(please prompt & tick ONE only)*

- O1 Daily
- O2 Weekly
- O3 Fortnightly
- O4 Monthly
- O5 Annually *(how many visits per year?)*
- O6 Never *(skip to Q5)*

2a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the day-time? (please prompt & tick ONE only)

- O1 Very safe (continue to 2b)
- O2 Safe (continue to 2b)
- O3 Neither safe nor unsafe (skip to Q3a)
- O4 Unsafe (skip to Q2c)
- O5 Very unsafe (skip to Q2c)
- O6 Don't know (skip to Q3a)
- O7 Not applicable (ie, don't go into the CBD during the day-time) – (skip to Q3a)

2b. What factors make you feel safe in the CBD during the day-time? (do not prompt - tick all that apply & skip to Q3a)

- O1 Light O6 Other (please specify).....
- O2 Security cameras
- O3 Presence of other people
- O4 Presence of police
- O5 Don't know

2c. Are there particular areas in the CBD where you feel most unsafe?

- O1 Yes (continue to Q2d)
- O2 No (skip to Q3a)
- O3 Don't know (skip to Q3a)

2d. What factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

Safety during the day-time - tick all that apply		Reasons for feeling unsafe
Rotorua Central Mall (the shops surrounding the Warehouse)	<input type="radio"/> O1
City Focus/Post Office	<input type="radio"/> O2	
"The Streat" (and/or central city bars and clubs)	<input type="radio"/> O3	
The park areas	<input type="radio"/> O4	
Shops on or near Tutanekai Street	<input type="radio"/> O5	
Shops on Eruera and Hinemoa streets	<input type="radio"/> O6	
Shops on Pukuatua, Haupapa and Arawa streets	<input type="radio"/> O7	
Lake Front	<input type="radio"/> O8	
Kuirau Park	<input type="radio"/> O9	
Polynesian Spa	<input type="radio"/> O10	
Museum	<input type="radio"/> O11	
Government Gardens	<input type="radio"/> O12	
Sulphur Point	<input type="radio"/> O13	
Other (please be specific)	<input type="radio"/> O14	
.....		
I feel unsafe everywhere in the CBD	<input type="radio"/> O15	
Don't know	<input type="radio"/> O16	

3a. Now thinking about the central city area at night-time how safe do you normally feel in the central city during the night-time? (please prompt & tick ONE only)

- O1 Very safe (continue to 3b)
- O2 Safe (continue to 3b)
- O3 Neither safe nor unsafe (skip to Q4a)
- O4 Unsafe (skip to Q3c)
- O5 Very unsafe (skip to Q3c)
- O6 Don't know (skip to Q4a)
- O7 Not applicable (ie, don't go into the CBD during the night-time) – (skip to Q4a)

3b. What factors make you feel safe in the CBD during the night-time? (do not prompt - tick all that apply & skip to Q4a)

- O1 Light O6 Other (please specify).....
- O2 Security cameras
- O3 Presence of other people
- O4 Presence of police
- O5 Don't know

3c. Are there particular areas in the central city area (CBD) where you feel most unsafe? (please tick ONE only)

- O1 Yes (continue to Q3d)
- O2 No (skip to Q4a)
- O3 Don't know (skip to Q4a)

3d. Where are these unsafe locations and what factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

Safety during the night-time - tick all that apply		Reasons for feeling unsafe
Rotorua Central Mall (the shops surrounding the Warehouse)	<input type="radio"/> O1
City Focus/Post Office	<input type="radio"/> O2
"The Streat" (and/or central city bars and clubs)	<input type="radio"/> O3
The park areas	<input type="radio"/> O4
Shops on or near Tutanekai Street	<input type="radio"/> O5
Shops on Eruera and Hinemoa streets	<input type="radio"/> O6
Shops on Pukuatua, Haupapa and Arawa streets	<input type="radio"/> O7
Lake Front	<input type="radio"/> O8
Kuirau Park	<input type="radio"/> O9
Polynesian Spa	<input type="radio"/> O10
Museum	<input type="radio"/> O11
Government Gardens	<input type="radio"/> O12
Sulphur Point	<input type="radio"/> O13
Other (please be specific)	<input type="radio"/> O14
I feel unsafe everywhere in the CBD	<input type="radio"/> O15
Don't know	<input type="radio"/> O16

The second set of questions relate to when your vehicle is parked in the central city area and other locations around the Rotorua District

4a. During the day-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... (please prompt & tick ONE only)

- O1 Always worry about your vehicle O4 Never worry
 O2 Usually worry O5 Not applicable (ie, don't drive/never park in CBD)
 O3 Sometimes worry O6 Don't know

4b. During the night-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... (please prompt & tick ONE only)

- O1 Always worry about your vehicle O4 Never worry
 O2 Usually worry O5 Not applicable (ie, don't drive/never park in CBD)
 O3 Sometimes worry O6 Don't know

4c. Would you say there are unsafe places to park a vehicle in the central city area? (please tick ONE only)

- O1 Yes (continue to Q4d)
 O2 No (skip to Q5)
 O3 Don't know (skip to Q5)

4d. Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here? ie, are there certain areas where you worry about your vehicle being broken into or stolen? (DO NOT prompt & tick all that apply, list any other mentions and for each location list reasons for feeling unsafe).

Safety during the night-time - tick all that apply		Reasons for feeling unsafe
Rotorua Central Mall (the shops surrounding the Warehouse)	<input type="radio"/> O1
City Focus/Post Office	<input type="radio"/> O2
"The Streat" (and/or central city bars and clubs)	<input type="radio"/> O3
The park areas	<input type="radio"/> O4
Shops on or near Tutanekai Street	<input type="radio"/> O5
Shops on Eruera and Hinemoa streets	<input type="radio"/> O6
Shops on Pukuatua, Haupapa and Arawa streets	<input type="radio"/> O7
Lake Front	<input type="radio"/> O8
Kuirau Park	<input type="radio"/> O9
Polynesian Spa	<input type="radio"/> O10
Museum	<input type="radio"/> O11
Government Gardens	<input type="radio"/> O12
Sulphur Point	<input type="radio"/> O13
Other (please be specific)	<input type="radio"/> O14
It is unsafe to park everywhere in the CBD	<input type="radio"/> O15
Don't know	<input type="radio"/> O16

5. Now think about parking your vehicle in other locations around the Rotorua District, at any time of the day or night.

5a. Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)? (ie, are there certain areas where you worry about your vehicle being broken into or stolen? *(please tick ONE only)*)

- O1** Yes *(continue to Q5b)*
 O2 No *(skip to Q6)*
 O3 Don't know *(skip to Q6)*

5b. Where are the most unsafe places to park a car in other areas around Rotorua? DO NOT prompt, tick all that apply and list other mentions)

- | | |
|---|--|
| <input type="radio"/> O1 Fenton Street (motel area) | <input type="radio"/> O6 Airport |
| <input type="radio"/> O2 The Redwood Forest car park | <input type="radio"/> O7 Okere Falls |
| <input type="radio"/> O3 Waipa | <input type="radio"/> O8 Waste Water Motors <i>(private car sales yard on Te Ngae Rd)</i> |
| <input type="radio"/> O4 Blue/Green Lake | <input type="radio"/> O9 Rainbow Mountain |
| <input type="radio"/> O5 Aquatic Centre | <input type="radio"/> O10 Kerosene Creek |
| | <input type="radio"/> O11 Other <i>(please be specific)</i> |

The third set of questions relate to the safety of Rotorua and the neighbourhood or area that you live in

6a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the day-time? *(please prompt & tick ONE only)*

- | | |
|---|---|
| <input type="radio"/> O1 Very safe | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe | <input type="radio"/> O6 Don't know |
| <input type="radio"/> O3 Neither safe nor unsafe | |
| <input type="radio"/> O4 Unsafe | |

6b. And how safe do you normally feel in your local neighbourhood during the night-time? *(please prompt & tick ONE only)*

- | | |
|---|---|
| <input type="radio"/> O1 Very safe | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe | <input type="radio"/> O6 Don't know |
| <input type="radio"/> O3 Neither safe nor unsafe | |
| <input type="radio"/> O4 Unsafe | |

7a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the day-time? *(please prompt & tick ONE only)*

- | | |
|---|---|
| <input type="radio"/> O1 Very safe | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe | <input type="radio"/> O6 Don't know |
| <input type="radio"/> O3 Neither safe nor unsafe | |
| <input type="radio"/> O4 Unsafe | |

7b. And how safe do you normally feel in your home during the night-time? *(please prompt & tick ONE only)*

- | | |
|---|---|
| <input type="radio"/> O1 Very safe | <input type="radio"/> O5 Very unsafe |
| <input type="radio"/> O2 Safe | <input type="radio"/> O6 Don't know |
| <input type="radio"/> O3 Neither safe nor unsafe | |
| <input type="radio"/> O4 Unsafe | |

8a. Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really' or 'definitely not'? (please prompt & tick ONE only)

- 01 Definitely (skip to Q9)
 03 Not really (continue to Q8b)
 05 Don't know (skip to Q9)
 02 Mostly (skip to Q9)
 04 Definitely not (continue to Q8b)

8b. For what reasons do you say that? PROMPT: Are there any other reasons? (DO NOT prompt and tick all mentions)

- 01 Assaults/muggings/physical violence
 06 Other (specify).....
 02 Too many burglaries/home invasions
 03 Not safe in some areas/undesirables
 04 High crime rate/too much crime
 05 Problems with young people/street kids/not enough to do

9. Generally speaking, do you feel you... (please prompt 1 and 2 & tick ONE only)

- 01 Can trust people
 03 50/50 (do not prompt)
 02 Can't be too careful when dealing with people
 04 Don't know

The fourth set of questions relate to scenarios that might have happened to you or someone else in your household over the last 12 months

10. If there is a question that you cannot or don't wish to answer, please go to the next question. Over the past 12 months, that is, since March 2005... (please prompt)

- Remember that all your responses are confidential and anonymous.
- The purpose is to find out whether there are any patterns between crimes committed and people's feelings of safety.

	Yes (✓)	No (✓)	Don't know (✓)	Refused (✓)
a. Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?				
b. Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?				
c. Has anyone succeeded in getting into your home or garage without permission?				
d. Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?				
e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?				
f. Has any stranger or person you do not know well ever verbally abused you?				
g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?				
h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months? (if yes, please describe)				
i. Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police?				

The fifth set of questions relate to things being done to reduce crime in our community

11. Are you aware that there is a Community Policing Centre in the central city area?

- O1 Yes → If yes, where is it specifically located?
- O2 No

12a. Are you aware that crime prevention closed circuit television cameras are operating in the central city area?

- O1 Yes → (continue to Q12b)
- O2 No → (skip to Q13a)

12b. How useful do you think these cameras are in making the central city area a safer place?
(please prompt & tick ONE only)

- O1 Very useful
- O2 Useful
- O3 Some use
- O4 Not very useful
- O5 Not at all useful
- O6 Don't know

13a. Are you aware that there is a liquor ban in the central city area?

- O1 Yes → (If yes, continue to Q13b)
- O2 No → (skip to Q14)

13b. How useful do you think the liquor ban is in making the central city area a safer place?
(please prompt & tick ONE only)

- O1 Very useful
- O2 Useful
- O3 Some use
- O4 Not very useful
- O5 Not at all useful
- O6 Don't know

14. What could be done that would help make Rotorua a safer place? (Please think about the neighbourhood that you live in, personal safety within the central city, vehicle safety)

.....

.....

.....

.....

.....

Lastly, we have some questions to ensure that we survey a cross-section of residents

15. Gender (ask only if unsure)

- O1 Male
- O2 Female

16. Which of the following best describes where you live? (please prompt and specify location)

<input type="radio"/> OA Rotorua city (central city area)		
<input type="radio"/> OB Rotorua suburbs (please tick ONE location below)		
<input type="radio"/> O1 Fenton Park	<input type="radio"/> O10 Mangakakahi	<input type="radio"/> O19 Springfield
<input type="radio"/> O2 Fordlands	<input type="radio"/> O11 Matipo Heights	<input type="radio"/> O20 Sunnybrook
<input type="radio"/> O3 Glenholme	<input type="radio"/> O12 Ngapuna	<input type="radio"/> O21 Tihiotonga
<input type="radio"/> O4 Hannahs Bay	<input type="radio"/> O13 Ohinemutu	<input type="radio"/> O22 Utuhina
<input type="radio"/> O5 Hillcrest	<input type="radio"/> O14 Owhata	<input type="radio"/> O23 Western Heights
<input type="radio"/> O6 Holdens Bay	<input type="radio"/> O15 Pleasant Heights	<input type="radio"/> O24 Whakarewarewa
<input type="radio"/> O7 Kawaha Point	<input type="radio"/> O16 Pomare	<input type="radio"/> O25 Other (please specify).....
<input type="radio"/> O8 Koutu	<input type="radio"/> O17 Pukehangi
<input type="radio"/> O9 Lynmore	<input type="radio"/> O18 Selwyn Heights
<input type="radio"/> OC Ngongotaha		
<input type="radio"/> OD Lakeside settlement (please tick ONE location below)		
<input type="radio"/> O1 Lake Tarawera	<input type="radio"/> O4 Lake Okareka	<input type="radio"/> O6 Other (please specify).....
<input type="radio"/> O2 Lake Rotoiti	<input type="radio"/> O5 Lake Rotoehu
<input type="radio"/> O3 Lake Rotoma	
<input type="radio"/> OE Rural (please tick ONE location below)		
<input type="radio"/> O1 Atiamuri	<input type="radio"/> O8 Ngakuru	<input type="radio"/> O15 Waiotapu Village
<input type="radio"/> O2 Hamurana	<input type="radio"/> O9 Reporoa	<input type="radio"/> O16 Waiteti
<input type="radio"/> O3 Horohoro	<input type="radio"/> O10 Rerewhakaaitu	<input type="radio"/> O17 Other (please specify).....
<input type="radio"/> O4 Kaharoa	<input type="radio"/> O11 Tarukenga
<input type="radio"/> O5 Kapenga	<input type="radio"/> O12 Tumunui
<input type="radio"/> O6 Mamaku	<input type="radio"/> O13 Waikite Valley
<input type="radio"/> O7 Mourea	<input type="radio"/> O14 Waimangu

17. Please stop me when I reach your age group (please prompt & tick ONE only)

- | | |
|--------------------------------|--|
| <input type="radio"/> O1 15-24 | <input type="radio"/> O5 55-64 |
| <input type="radio"/> O2 25-34 | <input type="radio"/> O6 65-74 |
| <input type="radio"/> O3 35-44 | <input type="radio"/> O7 75+ |
| <input type="radio"/> O4 45-54 | <input type="radio"/> O8 Refused (do not read out) |

18. Which of the following ethnic groups do you mainly identify with? (please prompt & tick all that apply)

- | | |
|---|---|
| <input type="radio"/> O1 NZ Pakeha/European | <input type="radio"/> O4 Asian |
| <input type="radio"/> O2 NZ Maori | <input type="radio"/> O5 Other (please specify) |
| <input type="radio"/> O3 Pacific Island | <input type="radio"/> O6 Refused (do not read out) |

19. Would you like to receive a copy of the final aggregated results from this survey? (if yes, please complete details below)

- APR Consultants will ensure confidentiality by detaching your contact details so that your responses and contact details cannot be matched.
- Results will be available from the district council in approximately two months time.

Name:

Postal address:

Thank you for your participation. We appreciate your time!

If you have any queries, please feel free to contact Caroline at APR Consultants (0800 277 937).

APPENDIX 4: DETAILED SURVEY RESULTS

1. How often do you visit the Rotorua central city area (CBD)? (please prompt & tick ONE only)

	2006		2005	% change
	Number	Percent	Percent	
Daily	81	19.9%	25.9%	-6.0%
Weekly	225	55.3%	48.0%	7.3%
Fortnightly	57	14.0%	11.5%	2.5%
Monthly	33	8.1%	8.9%	-0.8%
Annually	7	1.7%	3.2%	-1.5%
Never	4	1.0%	2.5%	-1.6%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

[skip to Q5]

Annually specified:

	2006			2005		% tot sample % change
	Number	Percent	% tot sample	Percent	% tot sample	
Once	0	0.0%	0.0%	0.0%	0.0%	0.0%
Twice	0	0.0%	0.0%	26.7%	0.9%	-0.9%
Three times	3	42.9%	0.7%	26.7%	0.9%	-0.1%
Four times	1	14.3%	0.2%	20.0%	0.7%	-0.4%
Five times	2	28.6%	0.5%	13.3%	0.4%	0.1%
Six times	0	0.0%	0.0%	6.7%	0.2%	-0.2%
Seven times	0	0.0%	0.0%	6.7%	0.2%	-0.2%
Eight times	0	0.0%	0.0%	0.0%	0.0%	0.0%
Nine times	0	0.0%	0.0%	0.0%	0.0%	0.0%
Ten or more times	1	14.3%	0.2%	0.0%	0.0%	0.2%
Not specified	0	0.0%	0.0%	0.0%	0.0%	0.0%
Total	7	100.0%	1.7%	100.0%	3.3%	-1.5%

Note: % tot sample is the percentage of the total sample (ie, 407 surveys)

2a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the day-time? (please prompt & tick ONE only)

	2006		2005	% change
	Number	Percent	Percent	
Very safe (continue to Q2b)	151	37.5%	35.3%	2.2%
Safe (continue to Q2b)	176	43.7%	51.4%	-7.7%
Neither safe nor unsafe (skip to Q3a)	61	15.1%	7.2%	7.9%
Unsafe (skip to Q2c)	8	2.0%	4.1%	-2.2%
Very unsafe (skip to Q2c)	3	0.7%	1.3%	-0.6%
Don't know (skip to Q3a)	1	0.2%	0.2%	0.0%
Not applicable (skip to Q3a)	3	0.7%	0.4%	0.3%
Not specified	0	0.0%	0.0%	0.0%
Total	403	100.0%	100.0%	

2b. What factors make you feel safe in the CBD during the day-time? (do not prompt - tick all that apply & skip to Q3a)

	Number	Percent
Presence of other people	158	48.3%
Presence of police	47	14.4%
Light	31	9.5%
Security cameras	13	4.0%
Don't know	67	20.5%
Other	100	30.6%
Not specified	4	1.2%
Sample	327	100.0%

Note: Not additive as respondents could identify more than one factor

- Absence of any threats to my safety.
- Being a male I feel safe (x2).
- Being alert to anything going on. I feel safe.
- City Focus area because there is someone there to help if you need it.
- City Focus policing unit.
- Clean streets. Meter maids.
- Community Police Centre. Security guards at the Mall and the Warehouse. Police on foot.
- Do not have any reason to feel unsafe.
- Do not see anything dodgy going on.
- Good clean streets. Haven't seen any gang members.
- Good parking.
- Have never had a problem. I work in the CBD.
- Haven't seen anything to make me feel otherwise.
- I am a six foot male of 18 stone so don't have too many problems with safety.
- I am bigger than most people.
- I am six foot and 120 kgs - I can look after myself.
- I can look after myself (x2).
- I do not feel unsafe, so no reason to worry (x2).
- I don't expect anything to go wrong.
- I don't feel threatened (x2).
- I have never been mugged.
- I have never had a problem or witnessed anything bad.
- I have never seen anything happen in the day-time.
- I have never witnessed any crime (x3).
- I just do what I have to do and come home again.
- I just don't think about it (x2).
- I know the city well so feel confident when I'm in town.
- I know where I'm going.
- I'm a big male (x3).
- I'm a big person so people don't tend to confront me.
- I'm a big person.
- I'm a third degree black belt.
- It feels safer with the Maori wardens around. I have a lot of time for them.
- It just feels safe (x5).
- It never worries me.
- I've never had any trouble so feel safe.
- Just don't feel unsafe (x2).
- Just feel safe as I have moved from Auckland.
- Just feel safe. Have never had a problem.
- Keep an eye out ie, look over your shoulder. I am safety conscious.
- Lots of services open. Help nearby.
- Low crime levels.
- Maori wardens walking around.
- Maori wardens. People are orderly.
- Meter maids that I could call on if I needed help.
- My family has gang associations so if anyone hassles me it will be sorted.
- My husband is with me so I feel safe.
- Never had any problems (x3).
- Never witnessed any trouble.
- Nice music playing in the City Focus.
- No cause for concern.
- No criminal activity.
- No criminal element hanging out there now like there used to be.
- No dark alleys.
- No hang out areas where youths gather.
- No large groups of people hanging around.
- No obvious crime during opening hours.
- No reason to feel unsafe (x2).

- No rough element in town anymore.
- No rough people around during the day.
- No worries – have not seen any trouble.
- Not so many hoons hanging around.
- Nothing has gone wrong – have not witnessed anything personally.
- Nothing has ever happened to me so I don't worry.
- Open areas - not dark and enclosed.
- Open areas with no alleyways for people to hide in.
- Open nature of area (x2).
- Open streets.
- Openness of the road and wide footpaths. Parking wardens.
- Security guards on the streets.
- Security presence.
- Spent seven years in South Auckland Police so can look after myself.
- Streets are open.
- There are no problems in the central city area.
- There are no safety issues.
- There is nothing to be threatened by.
- There is nothing to make me feel unsafe (x2).
- There is nothing to scare me.
- Think carefully about what you are doing.
- Very open and busy.
- We haven't had any problems so feel safe.

2c. Are there particular areas in the CBD where you feel most unsafe?

	Number	Percent
Yes (continue to Q2d)	8	72.7%
No (skip to Q3a)	2	18.2%
Don't know (skip to Q3a)	0	0.0%
Not specified	1	9.1%
Total	11	100.0%

2d. What factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

	2006			2005	% tot sample
	Number	Percent	% tot sample	% tot sample	% change
Rotorua Central Mall	5	62.5%	1.2%	0.9%	0.4%
City Focus/Post Office	3	37.5%	0.7%	1.5%	-0.8%
The Streat (and/or central city bars and clubs)	2	25.0%	0.5%	0.4%	0.1%
The park areas	2	25.0%	0.5%	0.7%	-0.2%
Shops on or near Tutanekai Street	0	0.0%	0.0%	0.4%	-0.4%
Shops on Eruera and Hinemoa streets	1	12.5%	0.2%	0.4%	-0.2%
Shops on Pukuatua, Haupapa and Arawa streets	1	12.5%	0.2%	0.4%	-0.2%
Lake Front	1	12.5%	0.2%	0.2%	0.0%
Kuirau Park	3	37.5%	0.7%	0.9%	-0.1%
Polynesian Spa	1	12.5%	0.2%	0.2%	0.0%
Museum	1	12.5%	0.2%	0.2%	0.0%
Government Gardens	1	12.5%	0.2%	0.2%	0.0%
Sulphur Point	2	25.0%	0.5%	0.0%	0.5%
Other	1	12.5%	0.2%	0.2%	0.0%
I feel unsafe everywhere in the CBD	0	0.0%	0.0%	1.7%	-1.7%
Don't know	0	0.0%	0.0%	0.0%	0.0%
Not specified	0	0.0%	0.0%	1.3%	-1.3%
Sample	8		2.0%	5.4%	-3.5%

Note: Not additive as respondents could identify multiple locations

Other specified:

- Around the court house.

Reason for feeling unsafe:

- Undesirables.

Reasons for feeling unsafe at **Rotorua Central Mall:**

- General dirty area. Undesirables in the area.
- People hang around.
- Undesirables who hang out there (x2).
- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **City Focus/Post Office:**

- Big groups standing around.
- Undesirables who hang out there (x2).

Reasons for feeling unsafe at **"The Street"** (and/or central city bars and clubs):

- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **the park areas:**

- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **shops on or near Tutanekai Street:**

None specified.

Reasons for feeling unsafe at **Shops on Eruera and Hinemoa Streets:**

- Particularly on Amohia Street and Fenton Street.

Reasons for feeling unsafe at **Shops on Pukuatua, Haupapa and Arawa Streets:**

- Youths hang out.

Reasons for feeling unsafe at **Lake Front:**

- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **Kuirau Park:**

- I feel safe but only if I am with someone.
- Undesirables.
- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **Polynesian Spa:**

- I feel safe but only if I am with someone.

Reasons for feeling unsafe at **Museum:**

- I feel safe but only if I am with someone.

Reasons for feeling unsafe at **Government Gardens:**

- I feel safe but only if I am with someone.

Reasons for feeling unsafe at **Sulphur Point:**

- Undesirables.
- With a group I feel safe.

3a. Now thinking about the central city area at night-time how safe do you normally feel in the central city during the night-time? (please prompt & tick ONE only)

	2006		2005	% change
	Number	Percent	Percent	
Very safe (continue to Q3b)	7	1.7%	5.9%	-4.1%
Safe (continue to Q3b)	88	21.8%	20.9%	0.9%
Neither safe nor unsafe (skip to Q4a)	77	19.1%	13.1%	6.0%
Unsafe (skip to Q3c)	52	12.9%	16.1%	-3.2%
Very unsafe (skip to Q3c)	19	4.7%	5.4%	-0.7%
Don't know (skip to Q4a)	6	1.5%	3.5%	-2.0%
Not applicable (skip to Q4a)	153	38.0%	35.1%	2.9%
Not specified	1	0.2%	0.0%	0.2%
Total	403	100.0%	100.0%	

3b. What factors make you feel safe in the CBD during the night-time? (do not prompt - tick all that apply & skip to Q4a)

	Number	Percent
Presence of other people	54	56.8%
Light	26	27.4%
Presence of police	10	10.5%
Security cameras	7	7.4%
Don't know	15	15.8%
Other	20	21.1%
Not specified	1	1.1%
Sample	95	

Note: Not additive as respondents could identify more than one factor

Other specified:

- Because I am male.
- Bouncers outside clubs.
- Everything is close by and central.
- I am a male and I am not small. You just have a feeling. It's common sense.
- I am always in a group and never alone. I know self defence.
- I don't think about it.
- I park outside where I'm going.
- I would not go there at night.
- I'm bigger than most people.
- I'm local and feel safe.
- My own defences. I have not had any problems.
- My perception that it is safe.
- Never had any problems.
- Never seen any trouble.
- No reason to feel unsafe (x2).
- Not having had problems, I feel safe.
- Open areas.
- Restaurants are all in one area. A hive of activity.
- There are places you can go to if need be.

3c. Are there particular areas in the central city area (CBD) where you feel most unsafe? (please tick ONE only)

	2006		2005	% change
	Number	Percent	Percent	
Yes (continue to Q3c)	30	42.3%	47.5%	-5.2%
No (skip to Q4a)	37	52.1%	47.5%	4.6%
Don't know (skip to Q4a)	0	0.0%	1.0%	-1.0%
Not specified	4	5.6%	4.0%	1.6%
Total	71	100.0%	100.0%	

3d. Where are these unsafe locations and what factors/things make you feel unsafe in these places? (tick all locations mentioned, list other mentions and for each location list reasons for feeling unsafe - do not prompt)

	2006			2005	
	Number	Percent	% tot sample	% tot sample	% change
City Focus/Post Office	10	33.3%	2.5%	3.7%	-1.2%
Kuirau Park	8	26.7%	2.0%	2.0%	0.0%
The Street (and/or central city bars and clubs)	7	23.3%	1.7%	2.0%	-0.2%
Lake Front	7	23.3%	1.7%	1.7%	0.0%
Rotorua Central Mall	4	13.3%	1.0%	1.7%	-0.8%
Museum	4	13.3%	1.0%	0.2%	0.8%
Sulphur Point	4	13.3%	1.0%	0.4%	0.5%
The park areas	3	10.0%	0.7%	1.1%	-0.4%
Government Gardens	3	10.0%	0.7%	0.2%	0.5%
Shops on or near Tutanekai Street	2	6.7%	0.5%	0.9%	-0.4%
Shops on Eruera and Hinemoa streets	1	3.3%	0.2%	1.1%	-0.8%
Shops on Pukuatua, Haupapa and Arawa streets	1	3.3%	0.2%	1.5%	-1.3%
Polynesian Spa	1	3.3%	0.2%	0.2%	0.0%
Other	8	26.7%	2.0%	1.1%	0.9%
I feel unsafe everywhere in the CBD	5	16.7%	1.2%	1.3%	-0.1%
Don't know	0	0.0%	0.0%	0.0%	0.0%
Not specified	0	0.0%	0.0%	0.0%	0.0%
Sample	30		7.4%	10.2%	-2.9%

Note: Not additive as respondents could identify multiple locations

Other specified:

- All side streets like Hinemaru Street and Rangiuru Street.
- Anywhere alcohol is being drunk.
- Dark lanes.
- Outside the Novotel.
- Rangiuru Street behind State Insurance building, WINZ building.
- Rangiuru Street.
- There should be cameras outside the ATM machines.
- Tourist areas.

Reason for feeling unsafe:

- Everywhere.
- Feels unsafe around the touristy areas.
- Isolated area. Not many people walk in the area.
- Isolated.
- Poor lighting.
- The car was broken into on our first visit to town and we just don't feel safe now.
- They are targeted.
- Undesirables and druggies.

Reasons for feeling unsafe at **Rotorua Central Mall:**

- Lighting was very poor. I felt very frightened going back to my car.
- Young thugs, drunks, homeless, rapists and tourist muggings.
- Youths hang out in groups.

Reasons for feeling unsafe at **City Focus/Post Office:**

- Gangs of young people. Group in this area.
- No police around.
- People hanging around for no apparent reason.
- People sitting there watching everyone.
- Poor lighting.
- Young people congregate together.
- Young people gather.

Reasons for feeling unsafe at **"The Street"** (and/or central city bars and clubs):

- Drunks, young people, homeless and thieves.
- Drunks.
- Fights, drunks.
- People lurk around there.
- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **the park areas**:

- Drunks, young people, homeless and thieves.
- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **shops on or near Tutanekai Street**:

- Youths hang out at McDonalds.

Reasons for feeling unsafe at **Shops on Eruera and Hinemoa Streets**:

None specified.

Reasons for feeling unsafe at **Shops on Pukuatua, Haupapa and Arawa Streets**:

- Undesirables.

Reasons for feeling unsafe at **Lake Front**:

- Places to hide.
- Undesirables (x2).
- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **Kuirau Park**:

- Isolated, poor lighting.
- Past crimes.
- Undesirables and isolated.
- Undesirables (x2).
- Young thugs, drunks, homeless, rapists, tourist muggings.

Reasons for feeling unsafe at **Polynesian Spa**:

None specified.

Reasons for feeling unsafe at **Museum**:

- Undesirables.

Reasons for feeling unsafe at **Government Gardens**:

- Undesirables.

Reasons for feeling unsafe at **Sulphur Point**:

- Young hoons (drivers).

The second set of questions relate to when your vehicle is parked in the central city area and other locations around the Rotorua District

4a. During the day-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)?
Would you say that you... (please prompt & tick ONE only)

	2006		2005	%
	Number	Percent	Percent	change
Always worry about your vehicle	46	11.4%	12.2%	-0.8%
Usually worry	37	9.2%	8.3%	0.9%
Sometimes worry	123	30.5%	25.3%	5.2%
Never worry	174	43.2%	43.8%	-0.6%
Not applicable	21	5.2%	9.8%	-4.6%
Don't know	1	0.2%	0.4%	-0.2%
Not specified	1	0.2%	0.2%	0.0%
Total	403	100.0%	100.0%	

4b. During the night-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)?
Would you say that you... (please prompt & tick ONE only)

	2006		2005	%
	Number	Percent	Percent	change
Always worry about your vehicle	74	18.4%	17.6%	0.7%
Usually worry	36	8.9%	10.2%	-1.3%
Sometimes worry	73	18.1%	20.3%	-2.1%
Never worry	55	13.6%	10.5%	3.2%
Not applicable	160	39.7%	35.1%	4.6%
Don't know	2	0.5%	0.9%	-0.4%
Not specified	3	0.7%	5.4%	-4.7%
Total	403	100.0%	100.0%	

4c. Would you say there are unsafe places to park a vehicle in the central city area? (please tick ONE only)

	2006		2005	%
	Number	Percent	Percent	change
Yes (continue to Q4d)	269	66.7%	48.8%	17.9%
No (skip to Q5)	66	16.4%	24.8%	-8.5%
Don't know (skip to Q5)	64	15.9%	20.7%	-4.8%
Not specified	4	1.0%	5.7%	-4.7%
Total	403	100.0%	100.0%	

- 4d. Where are the most unsafe places to park a vehicle in the central city area (CBD)? Why is it unsafe to park here? ie, are there certain areas where you worry about your vehicle being broken into or stolen? (DO NOT prompt & tick all that apply, list any other mentions and for each location list reasons for feeling unsafe).

	2006			2005	% tot sample
	Number	Percent	% tot sample	% tot sample	% change
Shops on Pukuatua, Haupapa and Arawa streets	119	44.2%	29.2%	2.0%	27.3%
Kuirau Park	114	42.4%	28.0%	14.4%	13.6%
Government Gardens	81	30.1%	19.9%	9.2%	10.8%
Lake Front	77	28.6%	18.9%	9.8%	9.1%
Polynesian Spa	52	19.3%	12.8%	5.7%	7.1%
Rotorua Central Mall	34	12.6%	8.4%	5.9%	2.5%
Museum	28	10.4%	6.9%	1.1%	5.8%
Sulphur Point	26	9.7%	6.4%	3.9%	2.5%
The Streat (and/or central city bars and clubs)	20	7.4%	4.9%	2.0%	3.0%
Shops on Eruera and Hinemoa streets	20	7.4%	4.9%	1.1%	3.8%
Shops on or near Tutanekai Street	7	2.6%	1.7%	0.4%	1.3%
City Focus/Post Office	6	2.2%	1.5%	0.4%	1.0%
The park areas	5	1.9%	1.2%	0.9%	0.4%
Other	99	36.8%	24.3%	21.8%	2.5%
I feel unsafe everywhere in the CBD	30	11.2%	7.4%	4.4%	3.0%
Don't know	3	1.1%	0.7%	1.1%	-0.4%
Not specified	1	0.4%	0.2%	0.0%	0.2%
Sample	269		66.1%	48.8%	17.3%

Note: Not additive as respondents could identify multiple locations

Area specified	Reasons for feeling unsafe
<input type="radio"/> All side streets (x4).	Poor lighting (x2). Isolation, no foot traffic and no lighting. Isolated (x2).
<input type="radio"/> Alleyway behind the old State Insurance building.	Undesirables.
<input type="radio"/> Amohau Street.	Poor lighting and undesirables.
<input type="radio"/> Anywhere out of light eg, side streets and supermarket car parks.	No lighting, no security.
<input type="radio"/> Anywhere that has poor lighting (x6).	
<input type="radio"/> Areas with poor lighting. Council/police car park.	Isolated area. Poor lighting.
<input type="radio"/> Behind State Insurance.	Secluded area.
<input type="radio"/> By the citizen's club.	Isolated area. Little foot traffic.
<input type="radio"/> Car park building (x4).	Isolated - no foot traffic. Undesirables and isolated (x2). Unsafe because undesirables hang around there (x2). Very isolated place.
<input type="radio"/> Council car park building and the car park opposite the library that you pay to go into.	Undesirables. Isolated, no foot traffic in the area.
<input type="radio"/> Council car park building (x4).	No security, isolated. Undesirables hang out. Very enclosed and I don't feel safe. Low foot traffic and undesirable people.
<input type="radio"/> Countdown car park and outside Citizen's Club.	Targeted area for break-ins and poor lighting.
<input type="radio"/> Countdown car park (x2).	Poor lighting. Break-ins happen there.
<input type="radio"/> Fenton Street where all the pokie places are.	
<input type="radio"/> Hinemaru Street and hospital car park (x2).	Isolated, poor lighting and a lot of break-ins. Isolated and poor lighting.
<input type="radio"/> Hinemaru Street and Pukaki Street.	Isolated. No lighting. Poor lighting.
<input type="radio"/> Hinemaru Street supermarket car parks.	Poor lighting.
<input type="radio"/> Hinemaru Street (x15).	Isolated area (x7). Low foot traffic (x4). Poor lighting (x6). Poor lighting and lack of people around at night.

Area specified	Reasons for feeling unsafe
○ Hinemaru, Pukaki and Whakaue streets.	Poor lighting - no people around.
○ Hospital car park (x6).	Cars are stolen from there. Poor lighting. Vehicles are broken into and stolen from this area. My car was broken into. Vehicles stolen and break-ins.
○ Isolated streets between Fenton Street and the Government Gardens area.	Dark and lots of trees.
○ Outside WINZ car park building.	Undesirables hanging around.
○ Pak 'n' Save and Countdown car parks (x2).	Dark, very poor lighting. Few people around and easy to break in.
○ Pak 'n' Save car park and Hinemaru Street.	Car was stolen. Isolated area.
○ Pak 'n' Save car park (x6).	Break-ins at night (x2). Once they close it (car park), it isn't safe. Targeted area for break-ins (x2). Kids running wild while parents shop.
○ Parking outside the backpackers.	Targeted for tourist crime.
○ Poorly lit side streets.	Isolated area.
○ Pukaki and Whakaue streets.	Isolated - no foot traffic.
○ Pukaki Street and Hinemaru Street (x3).	Isolated. No foot traffic. Isolated area. Low foot traffic. Low foot traffic and poor lighting.
○ Pukaki Street (x3).	Car was stolen. Isolated area. Isolated - no foot traffic.
○ Rangiuuru Street.	Isolated.
○ Rangiuuru and Hinemaru streets (x4).	Gangs of youths. Isolated areas. Isolated low foot traffic. Low foot traffic. Poor lighting and no people walking by.
○ Rangiuuru Street (x5).	Car was broken into. Isolated area (x2). Low foot traffic (x2). Targeted for break-ins.
○ Side streets around Rotorua Primary School (Rangiuuru St).	No lighting.
○ Side streets of the main streets in town.	No lighting in isolated areas.
○ Side streets.	Poorly lit and isolated.
○ Supermarket car parks (x6).	I feel unsafe at night as someone could grab my hand-bag when I return to my car. Break-ins happen as there are no security patrols. No security. People break into cars there. Targeted area for break-ins.
○ Unsafe everywhere except the Warehouse area.	
○ Where there is no light and no access to people.	

Reasons for feeling unsafe at Rotorua Central Mall:

- A lot of break-ins happen here (x3).
- A lot of kids hang out here.
- At night it is very lonely.
- At night no-one is around.
- Easy to steal a car as area is so big.
- Had my hub caps stolen.
- I am hearing of lots of break-ins.
- I have had a car stolen from here.
- Isolated and poor lighting (x2).
- Isolated.

- Light was taken off my car.
- Little security surveillance.
- Low foot traffic (x2).
- Many break-ins in the area.
- No security.
- Poor lighting (x2).
- Targeted area for break-ins (x2).
- Teenagers hang out there.
- Too many odd balls hanging around.
- Undesirable people (x4).

Reasons for feeling unsafe at **City Focus/Post Office**:

- At night time young drunk people are about.
- It is poorly lit.
- Targeted area.
- Undesirables (x2).

Reasons for feeling unsafe at **"The Street"** (and/or central city bars and clubs):

- Car was broken into.
- Drunk people emerging from pubs.
- Drunk people (x6).
- No police presence.
- Undesirables (x3).
- Unruly people.
- Unsafe unless there are people around.

Reasons for feeling unsafe at **the park areas**:

- Lack of people.
- Poor lighting.
- Unsafe unless there are people around.

Reasons for feeling unsafe at **shops on or near Tutanekai Street**:

- A lot of people around.
- Isolated and poorly lit.
- Isolated, little foot traffic at night.
- Too many youth around McDonalds.
- Unsafe unless there are people around.

Reasons for feeling unsafe at **Shops on Eruera and Hinemoa Streets**:

- A lot of people around.
- Cars are stolen here.
- Car got broken into.
- Car was stolen.
- Dark - unlit.
- Dark and isolated.
- Eruera Street by the movie theatre is bad.
- Isolated.
- Isolated and dark (x2).
- Low foot traffic.
- Parking spaces are too small. I worry more about my vehicle being damaged as twice I have come back to find someone has backed into my vehicle on streets with middle of road car parking.
- Poor lighting (x2).
- Streets are too narrow for longer vehicles to be parked safely.
- Targeted area for break-ins.
- Undesirables hang around (x2).
- Unsafe unless there are people around.
- Vehicles are stolen here.
- Vehicles stolen and break-ins.

Reasons for feeling unsafe at **Shops on Pukuatua, Haupapa and Arawa Streets:**

- A lot of people around.
- Isolated area - car park in Pukuatua Street (parking building).
- No foot traffic. Isolated and poor lighting.
- Not much foot traffic.
- Parking spaces are too small.
- Poor lighting (x4).
- Poor lighting. Isolated, low foot traffic.
- Poor lighting and isolated.
- Poor lighting and low foot traffic.
- Undesirables.
- Unsafe unless there are people around.
- Young people.

Reasons for feeling unsafe at **Lake Front:**

- A lot of kids hang-out.
- Break-ins in the area.
- Cars are broken into.
- Cars parked for long periods unattended.
- Car was stolen.
- Dark and isolated area.
- Gangs of youths (x3).
- Groups of youths.
- High number of break-ins in the area (x2).
- Hoods go down there.
- Hoons hang around.
- Horrible people around
- Isolated and low foot traffic at night (x3).
- Isolated and poor lighting (x3).
- Isolated area (x4).
- Isolated at night.
- Isolated and gangs of youths.
- Kids hang out.
- Lots of youth in the area.
- Low foot traffic and more hiding areas (x2).
- Low foot traffic (x2).
- My car was broken into earlier this year.
- No security patrols.
- Not many people around.
- Other person's car was broken into.
- Our car was broken into.
- Poor lighting (x7).
- Quiet area.
- Reputation of the area for crime.
- Targeted area for break-ins (x6).
- Targeted for tourist crime (x3).
- Teenagers gather there.
- Towards Sulphur Point. It is isolated, dark and no people.
- Undesirables and youth.
- Undesirables (x6).
- Unsafe unless there are people around.
- Unsavoury characters in the area.
- Young hoons in area.
- Young people hang out (x2).

Reasons for feeling unsafe at **Kuirau Park:**

- Bush to hide in and no street lights.
- Dark and isolated area (x3).

- Friend's cars broken into.
- Gangs of kids hang-out.
- Groups of young people (x2).
- Hear about a lot of trouble.
- High number of break-ins in the area (x4).
- Isolated and no foot traffic (x2).
- Isolated – undesirables (x4).
- Isolated area (x26).
- Isolated, dark and no people.
- Isolated and poor lighting (x10).
- Isolated. No through traffic.
- Isolated. Plenty of places for people to hide.
- Low foot traffic and more hiding areas.
- Low foot traffic and more hiding areas.
- Never safe - places to hide.
- No foot traffic. Isolated and poor lighting.
- Not a lot of people about and undesirables.
- Not many people about (x2).
- Places for people to hide.
- Poor lighting (x4).
- Predators hang around here.
- Remote area.
- Reputation of the area for crime.
- Targeted area for break-ins (x4).
- Teenagers gather here.
- Too many hiding places - heard that it is unsafe.
- Tourist area targeted by thieves.
- Trouble spot.
- Undesirable people hang out there (x3).
- Undesirables (x12).
- Unsafe unless there are people around.

Reasons for feeling unsafe at **Polynesian Spa**:

- Break-ins happen here (x3).
- Gangs of kids hang-out.
- Isolated and poor lighting (x6).
- Isolated area (x2).
- Isolated, dark and no people.
- It's a tourist area so it's targeted.
- Lots of cars stolen and broken into.
- No foot traffic. Isolated and poor lighting.
- Not many people about.
- Out of the way area.
- Poor lighting (x5).
- Reputation of the area for crime.
- Target for break-ins and stealing cars.
- Targeted area for break-ins (x8).
- Targeted area for crime (x3).
- Targeted area for tourist crime (x2).
- Thieves target this area because of the tourists.
- Unsafe unless there are people around.
- Vehicle was stolen here.

Reasons for feeling unsafe at **Museum**:

- Friend's car was broken into.
- High number of break-ins in the area.
- Isolated and low foot traffic (x2).
- Isolated and dark (x4).

- Isolated (x2).
- Lots of cars stolen and broken into.
- No foot traffic. Isolated and poor lighting.
- Out of the way area.
- Poor lighting (x3).
- Reputation of the area for crime.
- Targeted area for break-ins (x2).
- Targeted area for crime (x2).
- Unsafe unless there are people around.

Reasons for feeling unsafe at **Government Gardens**:

- A family member had a car stolen from here.
- Dark and isolated (x10).
- Friend's car was broken into (x2).
- Gangs of kids hang-out.
- High number of break-ins in the area.
- Isolated and targeted for break-ins (x2).
- Isolated area (x11).
- Isolated at night (x2).
- Isolated and low foot traffic (x2).
- Isolated, dark and no people.
- Isolated with little foot traffic.
- It is a targeted area.
- Low foot traffic.
- Many break-ins of cars in the area.
- No foot traffic. Isolated and poor lighting (x2).
- Not many people about (x2).
- Out of the way and not a lot of foot traffic.
- People cruising around.
- Places for people to hide.
- Poor lighting (x7).
- Poor lighting. Break-ins happen here.
- Reputation of the area for crime.
- Target area for break-ins. We have had our vehicle broken into here.
- Targeted area for break-ins (x2).
- Targeted area for crime (x2).
- Targeted for tourist crime (x4).
- Targets for break-ins and young people hang out there.
- Tourist areas are targeted for break-ins.
- Undesirables in the area (x4).
- Unsafe unless there are people around.

Reasons for feeling unsafe at **Sulphur Point**:

- High number of break-ins in the area.
- Isolated area (x7).
- Kids hang out.
- Not many people around.
- People can hide and jump out on you.
- Poor lighting and isolated (x2).
- Reputation of the area for crime.
- Targeted area for crime.
- Undesirables hang out (x2).
- Unsafe unless there are people around.
- Very quiet.

Reasons for feeling unsafe for respondents who feel unsafe **everywhere in the CBD**:

- A vehicle can be stolen from any of these places.
- At night anywhere is unsafe.

- Break-ins and stolen vehicles can happen anywhere.
- Break-ins happen all over town (x2).
- Break-ins happen everywhere (x10).
- Cars are stolen here.
- Crime happens everywhere (x2).
- Lots of cars are broken into all the time.
- Many break-ins all over town.
- No lighting.
- No place is safe.
- There are so many break-ins. There is no security anywhere.
- Undesirable people are everywhere.
- Vehicles are stolen from everywhere.

5. Now think about parking your vehicle in other locations around the Rotorua District, at any time of the day or night.

5a. Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)? (ie, are there certain areas where you worry about your vehicle being broken into or stolen? *(please tick ONE only)*)

	2006		2005	%
	Number	Percent	Percent	change
Yes (continue to Q5b)	221	54.3%	53.3%	1.0%
No (skip to Q6)	55	13.5%	16.6%	-3.0%
Don't know (skip to Q6)	127	31.2%	21.9%	9.3%
Not specified	4	1.0%	8.3%	-7.3%
Total	407	100.0%	100.0%	

5b. Where are the most unsafe places to park a car in other areas around Rotorua? (*DO NOT prompt, tick all that apply and list other mentions*)

	2006		2005	%
	Number	Percent	Percent	change
Blue/Green Lake	75	33.9%	31.9%	2.1%
Kerosene Creek	63	28.5%	10.4%	18.1%
The Redwood Forest carpark	62	28.1%	41.0%	-13.0%
Okere Falls	55	24.9%	25.5%	-0.6%
Aquatic Centre	14	6.3%	6.4%	0.0%
Waipa	12	5.4%	8.8%	-3.3%
Rainbow Mountain	12	5.4%	2.4%	3.0%
Fenton Street (motel area)	9	4.1%	2.8%	1.3%
Airport	9	4.1%	0.0%	4.1%
Waste Water Motors (private car sales yard on Te Ngae Rd)	2	0.9%	1.2%	-0.3%
Kuirau Park	n/a	n/a	30.3%	n/a
Lake front	n/a	n/a	18.3%	n/a
Polynesian Pools	n/a	n/a	15.5%	n/a
Sulphur Point	n/a	n/a	13.5%	n/a
Government Gardens	n/a	n/a	13.1%	n/a
Museum	n/a	n/a	5.6%	n/a
Near the Readings movie theatre	n/a	n/a	2.0%	n/a
Other	128	57.9%	54.2%	3.7%
Not specified	1	0.5%	0.8%	-0.3%
Sample	221			

Note: Not additive as respondents could identify multiple locations

Other specified - lakes:

- All lakes in the area (x2).
- Lake Okareka (x2).
- Lake Rerewhakaaitu.
- Lake Tarawera (x2).
- Tarawera Landing, Lake Rotoiti and lake boat ramps.

- Tarawera Landing.

Other specified – **tourist attractions:**

- All tourist attractions eg, Whakarewarewa and Rainbow Springs.
- All tourist attractions eg, Skyline Sky Rides and Agrodome.
- All tourist attractions (x2).
- Any holiday attraction.
- Back of Sportsdrome.
- Buried Village.
- Fairy Springs (x4).
- Hamurana Stream parking area.
- Hell's Gate (x4).
- Holden's Bay Park and tourist attraction car parks eg, Hell's Gate.
- Mount Tarawera, Hamurana Springs, tourist spot car parks eg, Whakarewarewa and Rainbow Springs.
- Rainbow Springs.
- Skyline Skyrides (x4).
- Soda Springs.
- Ten pin bowling centre.
- Tikitere Gardens.
- Tourist areas.
- Tourist areas and rest areas.
- Tourist attraction car parks eg, Whakarewarewa and Rainbow Springs.
- Tourist attraction car parks eg, Whakarewarewa Village.
- Tourist attraction car parks (x15).
- Tourist attractions as thieves target these areas (x3).
- Tourist car parks eg, Fairy Springs Road.
- Tourist spot car parks ie, Whaka, Fairy Springs etc.
- Tourist spot. car parks eg, Hell's Gate.
- Tourist spots and all tourist attraction car parks.
- Tourist spots and anywhere that tourists are likely to go.
- Tourist spots eg, Whakarewarewa, Polytechnic car park.
- Tourist spots (x7).
- Tourist spots. All tourist attraction car parks are targeted.
- Trout pools.
- Visitor attractions.
- Waikite Hot Pools (x7).
- Waimangu Volcanic Valley (x2).
- Waiotapu Thermal Valley (x3).

Other specified – **suburbs:**

- Ford Block and Maori Arts and Crafts.
- Ford Block, Malfroy Road and Clayton Road.
- Ford Block (x4).
- Fordlands, Sunset Road and Malfroy Road.
- Fordlands and Western Heights areas (x5).
- Fordlands (x2).
- Hannah's Bay.
- Hinemoa Point.
- Kaingaroa Village.
- Kawaha Point.
- Koutu (x3).
- Lonely side streets (anywhere).
- Malfroy Road and all along Long Mile Road.
- Mamakus, Hell's Gate and the top of Ngongotaha.
- Ngapuna area and Ford Block.
- Ngongotaha Mountain (up Mountain Road).
- Old Taupo Road industrial area.
- Owhata area and Clayton Road.

- Owkata/Te Ngae Road stretch.
- Sala Street.
- Te Ngae shopping centre.
- Vaughan's Road.
- Western Heights and the industrial area of Old Taupo Road.
- Western Heights Shopping Centre and Waiotapu thermal area.
- Western Heights (x4).

Other specified – general:

- Any isolated area.
- Anywhere you have to park to walk into the bush.
- Away from people. In easy low key areas.
- Boyes Beach.
- FRI car park (x2).
- Isolated area like bush areas. You can't leave your car and go hunting.
- Motel and hotels.
- Neil Hunt Park.
- Parks around Rotorua as there often aren't people around.
- Pedlar Street Reserve in the Sunset area. Any lay-by with walks into the bush.
- Poorly lit areas. Isolated areas like lakes and boat ramps.
- Remote areas eg, the lakes and parking to enter the bush.
- Rest areas.
- There are break-ins everywhere in Rotorua. Cars are not safe anywhere.
- Unlit isolated area eg, forestry areas and even streets in the suburbs with poor lighting.
- Waiariki Polytechnic car park (x2).
- Whakarewarewa car park.

The third set of questions relate to the safety of Rotorua and the neighbourhood or area that you live in

6a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the day-time? (please prompt & tick ONE only)

	2006		2005	%
	Number	Percent	Percent	change
Very safe	191	46.9%	41.0%	6.0%
Safe	149	36.6%	43.5%	-6.9%
Neither safe nor unsafe	50	12.3%	6.8%	5.5%
Unsafe	17	4.2%	6.8%	-2.6%
Very unsafe	0	0.0%	1.5%	-1.5%
Don't know	0	0.0%	0.4%	-0.4%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

6b. And how safe do you normally feel in your local neighbourhood during the night-time? (please prompt & tick ONE only)

	2006		2005	%
	Number	Percent	Percent	change
Very safe	117	28.7%	28.0%	0.7%
Safe	150	36.9%	44.6%	-7.7%
Neither safe nor unsafe	76	18.7%	11.0%	7.6%
Unsafe	57	14.0%	12.3%	1.7%
Very unsafe	7	1.7%	3.2%	-1.5%
Don't know	0	0.0%	0.8%	-0.8%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

7a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the day-time? (please prompt & tick ONE only)

	2006		2005	% change
	Number	Percent	Percent	
Very safe	267	65.6%	51.0%	14.6%
Safe	115	28.3%	39.5%	-11.2%
Neither safe nor unsafe	13	3.2%	5.9%	-2.8%
Unsafe	12	2.9%	2.8%	0.2%
Very unsafe	0	0.0%	0.6%	-0.6%
Don't know	0	0.0%	0.2%	-0.2%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

7b. And how safe do you normally feel in your home during the night-time? (please prompt & tick ONE only)

	2006		2005	% change
	Number	Percent	Percent	
Very safe	210	51.6%	41.4%	10.2%
Safe	146	35.9%	41.2%	-5.3%
Neither safe nor unsafe	28	6.9%	8.5%	-1.6%
Unsafe	20	4.9%	6.8%	-1.9%
Very unsafe	3	0.7%	1.9%	-1.2%
Don't know	0	0.0%	0.2%	-0.2%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

8a. Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really' or 'definitely not'? (please prompt & tick ONE only)

	2006		2005	% change
	Number	Percent	Percent	
Definitely (skip to Q9)	68	16.7%	18.9%	-2.2%
Mostly (skip to Q9)	245	60.2%	57.7%	2.4%
Not really (continue to Q8b)	69	17.0%	18.3%	-1.3%
Definitely not (continue to Q8b)	13	3.2%	3.0%	0.2%
Don't know (skip to Q9)	12	2.9%	2.1%	0.8%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

8b. For what reasons do you say that? PROMPT: Are there any other reasons? (DO NOT prompt and tick all mentions)

	2006		2005	% change
	Number	Percent	Percent	
High crime rate/too much crime	65	79.3%	66.0%	13.3%
Too many burglaries/home invasions	38	46.3%	53.0%	-6.7%
Assaults/muggings/physical violence	21	25.6%	31.0%	-5.4%
Not safe in some areas/undesirables	19	23.2%	44.0%	-20.8%
Problems with young people/street kids/not enough to do	17	20.7%	45.0%	-24.3%
Other	15	18.3%	13.0%	5.3%
Not specified	0	0.0%	0.0%	0.0%
Sample	82			

Note: not additive as respondents could identify more than one concern

Other reasons specified:

- Drug problems in Rotorua (x2).
- Gang related crimes and drugs.
- High drug and gang problem.
- Increased use of "P" and the problems that it causes.
- Lack of police presence in rural areas. Slow response times of police when called.
- Low social economic area.

- No respect for other people's belongings.
- Rapes, drugging, beatings and gangs - you hear it everywhere.
- The laws on discipline need changing. Kids know they can get away with things. Parents are not made responsible for their children's behaviour.
- Too many bad people in Rotorua.
- Too many blacks here.
- Tourist vehicles. Break-ins and assaults on tourists.
- Unemployed young Maori teenagers are terrible. They commit crimes and intimidate people.

9. Generally speaking, do you feel you... (please prompt 1 and 2 & tick ONE only)

	2006		2005	% change
	Number	Percent	Percent	
Can trust people	179	44.0%	44.8%	-0.8%
Can't be too careful when dealing with people	147	36.1%	42.5%	-6.3%
50/50 (do not prompt)	73	17.9%	11.0%	6.9%
Don't know	4	1.0%	1.5%	-0.5%
Not specified	4	1.0%	0.2%	0.8%
Total	407	100.0%	100.0%	

The fourth set of questions relate to scenarios that might have happened to you or someone else in your household over the last 12 months

10. If there is a question that you cannot or don't wish to answer, please go to the next question. Over the past 12 months, that is, since March 2005... (please prompt)

a. Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?

	2006		2005	% change
	Number	Percent	Percent	
Yes	37	9.1%	10.2%	-1.1%
No	368	90.4%	88.5%	1.9%
Don't know	0	0.0%	0.8%	-0.8%
Refused	1	0.2%	0.4%	-0.2%
Not specified	1	0.2%	0.0%	0.2%
Total	407	100.0%	100.0%	

b. Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?

	2006		2005	% change
	Number	Percent	Percent	
Yes	62	15.2%	17.2%	-2.0%
No	344	84.5%	81.3%	3.2%
Don't know	0	0.0%	1.1%	-1.1%
Refused	1	0.2%	0.4%	-0.2%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

c. Has anyone succeeded in getting into your home or garage without permission?

	2006		2005	% change
	Number	Percent	Percent	
Yes	48	11.8%	16.1%	-4.3%
No	354	87.0%	79.2%	7.8%
Don't know	4	1.0%	4.2%	-3.3%
Refused	1	0.2%	0.4%	-0.2%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

d. Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?

	2006		2005	% change
	Number	Percent	Percent	
Yes	8	2.0%	5.3%	-3.3%
No	398	97.8%	93.8%	3.9%
Don't know	0	0.0%	0.4%	-0.4%
Refused	1	0.2%	0.4%	-0.2%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?

	2006		2005	% change
	Number	Percent	Percent	
Yes	15	3.7%	15.5%	-11.8%
No	392	96.3%	83.4%	12.9%
Don't know	0	0.0%	0.4%	-0.4%
Refused	0	0.0%	0.6%	-0.6%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

f. Has any stranger or person you do not know well ever verbally abused you?

	2006	
	Number	Percent
Yes	124	30.5%
No	283	69.5%
Don't know	0	0.0%
Refused	0	0.0%
Not specified	0	0.0%
Total	407	100.0%

g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?

	2006		2005	% change
	Number	Percent	Percent	
Yes	18	4.4%	4.5%	0.0%
No	387	95.1%	93.8%	1.2%
Don't know	0	0.0%	0.4%	-0.4%
Refused	0	0.0%	0.8%	-0.8%
Not specified	2	0.5%	0.4%	0.1%
Total	407	100.0%	100.0%	

- h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months? (if yes, please describe)

	2006		2005	% change
	Number	Percent	Percent	
Yes	47	11.5%	13.2%	-1.6%
No	354	87.0%	84.1%	2.9%
Don't know	2	0.5%	1.7%	-1.2%
Refused	2	0.5%	0.8%	-0.4%
Not specified	2	0.5%	0.2%	0.3%
Total	407	100.0%	100.0%	

Crimes described:

- A neighbour has put my husband into hospital and threatened us with firearms.
- A person stopped me outside the National Bank and demanded money from me by threatening to assault me.
- A stranger (male) was dragging a female across my lawn and assaulting her. I have since found out they live nearby as she has come to my house since her partner assaulted her.
- Arson attack on our home.
- Assault. My daughter was assaulted by girls from her school.
- Attempted break-in on a vehicle which caused damage to the vehicle.
- BBQ and outdoor furniture and outdoor heater were stolen. The police were good and caught the gang of locals who were stealing from holiday homes.
- Boat on property was broken into. Mail has been stolen.
- Dog was stolen.
- Drug issue. We had a 'P' house in the area.
- Fence has been vandalised on a number of occasions as I live next to a walk way.
- Garden lights and plants were stolen.
- Harassment and aggravation from the neighbours who have a poor attitude.
- Have had firearms stolen. Our Volvo and Mercedes cars have been keyed and vandalised.
- Hoons doing wheelies in the street. Mail has been interfered with.
- I have had my drink spiked and passed out.
- Letter was stolen. Someone tried to pinch our dog. Intruders have come onto our property and destroyed plants.
- Letter was taken once in the last 12 months and twice in the six months prior to that.
- Mail-box was vandalised.
- Mentally ill neighbour caused problems. He would come onto our property naked and spy on us.
- Motor was stolen off our boat while parked on our property.
- My son rode into a stationary truck that didn't have any lights on it.
- My son's cell phone was stolen from school.
- Our child has been bullied at school.
- People knocking over the letterbox.
- Person was on my property without cause.
- Petty vandalism eg, graffiti, letterbox smashed.
- Rental property was broken into and power tools were stolen while the place was being renovated.
- Road rage.
- School bullying.
- Someone ran into my husband's parked car and left without leaving a note.
- Someone tried to steal petrol from our car.
- Someone used his key to scratch my car.
- Son was punched.
- Stealing fishing tackle from our boat shed.
- Teenagers speeding around our streets. I worry they will lose control and come onto our section as we live on the corner.
- Theft of property from my office. People not paying for work I have done for them: they had no intention of paying.
- Trailer stolen.
- Trailer was stolen out of the driveway and two chainsaws were stolen out of the garden shed.
- Undesirables wander over our farm.
- Vandalism.
- Wallet was pinched from the Post Office. I was assaulted as a result of road rage.

- Wallet was stolen by a relative.
- Weed eater was stolen.

i. Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the Police?

	2006		2005	%
	Number	Percent	Percent	change
Yes	41	10.1%	12.7%	-2.7%
No	358	88.0%	84.7%	3.2%
Don't know	1	0.2%	0.8%	-0.6%
Refused	3	0.7%	1.7%	-1.0%
Not specified	4	1.0%	0.0%	1.0%
Total	407	100.0%	100.0%	

The fifth set of questions relate to things being done to reduce crime in our community

11. Are you aware that there is a Community Policing Centre in the central city area?

	2006		2005	%
	Number	Percent	Percent	change
Yes	348	85.5%	82.4%	3.1%
No	59	14.5%	17.6%	-3.1%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

If yes, where is it specifically located?

- At the Hinemoa St and Tutanekai Street crossing.
- Central mall.
- City Focus (x313).
- Fenton Street (x5).
- Focus, Western Heights.
- Hinemoa Street, Central City.
- Mall and Tutanekai Street.
- Middle Hinemoa Street.
- Middle of town (x2).
- Not able to say (x19).
- Right in sail area by Post Office.
- Sails and at the Western Heights shops.
- Tutanekai/Hinemoa Streets.

12a. Are you aware that crime prevention closed circuit television cameras are operating in the central city area?

	2006		2005	%
	Number	Percent	Percent	change
Yes (continue to Q12b)	300	73.7%	57.1%	16.6%
No (skip to Q13a)	107	26.3%	42.9%	-16.6%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

12b. How useful do you think these cameras are in making the central city area a safer place? (please prompt & tick ONE only)

	2006		2005	%
	Number	Percent	Percent	change
Very useful	148	49.3%	44.2%	5.1%
Useful	83	27.7%	24.9%	2.8%
Some use	32	10.7%	17.8%	-7.2%
Not very useful	13	4.3%	1.9%	2.5%
Not at all useful	3	1.0%	1.9%	-0.9%
Don't know	20	6.7%	7.4%	-0.8%
Not specified	1	0.3%	1.9%	-1.5%
Total	300	100.0%	100.0%	

13a. Are you aware that there is a liquor ban in the central city area?

	2006		2005	%
	Number	Percent	Percent	change
Yes (continue to Q13b)	290	71.3%	70.1%	1.2%
No (skip to Q14)	117	28.7%	29.9%	-1.2%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

13b. How useful do you think the liquor ban is in making the central city area a safer place? (please prompt & tick ONE only)

	2006		2005	%
	Number	Percent	Percent	change
Very useful	120	41.4%	43.0%	-1.6%
Useful	87	30.0%	37.9%	-7.9%
Some use	54	18.6%	n/a	n/a
Not very useful	7	2.4%	7.9%	-5.5%
Not at all useful	8	2.8%	4.2%	-1.4%
Don't know	12	4.1%	5.2%	-1.1%
Not specified	2	0.7%	1.8%	-1.1%
Total	290	100.0%	100.0%	

14. What could be done that would help make Rotorua a safer place? (Please think about the neighbourhood that you live in, personal safety within the central city, vehicle safety)

	2006		2005	% change
	Number	Percent	Percent	
More police/more presence/community stations	133	32.7%	38.4%	-5.8%
More security/guards/cameras/Maori Wardens	79	19.4%	11.3%	8.2%
Neighbourhood support	32	7.9%	4.7%	3.2%
Better parenting/support for youth/curfew/keep youth off the streets/give youth something to do	32	7.9%	8.9%	-1.1%
Education/attitude adjustment/values/public awareness/drug and alcohol education	26	6.4%	5.9%	0.4%
Building/street improvements (ie, lighting)	23	5.7%	3.8%	1.8%
Penalties/laws	22	5.4%	5.1%	0.3%
People need to take responsibility/be aware/report crime/know your neighbours	21	5.2%	7.0%	-1.8%
Remove gangs of youths/undesirables	16	3.9%	3.6%	0.3%
Remove gangs/groups of people	13	3.2%	1.5%	1.7%
Boy racers.speed	13	3.2%	0.6%	2.6%
Police to attend all crimes/improve response times/increase resources/improve 111 service	11	2.7%	4.7%	-2.0%
Liquor ban	9	2.2%	2.5%	-0.3%
Deal with truancies	8	2.0%	3.0%	-1.0%
Reduce unemployment	6	1.5%	3.4%	-1.9%
Raise the drinking age	6	1.5%	0.8%	0.6%
Advertise surveillance cameras more	5	1.2%	0.8%	0.4%
Reduce nos of bars/gambling establishments	3	0.7%	1.3%	-0.5%
Family violence	3	0.7%	0.6%	0.1%
Doing okay now	0	0.0%	1.9%	-1.9%
Other	19	4.7%	4.7%	0.0%
Not specified	104	25.6%	20.6%	5.0%
Sample	407			

Comments coded to more police/more presence:

- A visible police presence with more foot and car patrols.
- Advertise that security cameras are operating in the city. Make parents more responsible for their kids. Youth curfews need to be in place. Police must be proactive on crime prevention and make kids accountable for the crimes they commit. Police need to build better relationships with the community so the public have more confidence in the police.
- Crack down on crime. Arrest them for anything, even petty crime and provide harsher sentences. Especially target the under 17's as they commit crime knowing they cannot be touched.
- Curfew for younger children. More policing visible on foot patrol. More Maori wardens in town.
- Don't put the youth prison in Kaharoa. Residents are very concerned for their safety if this goes ahead.
- Encourage more Neighbourhood Watch groups. More visible policing on foot patrol in the central city.
- Everyone would feel safer if there were more policemen and wardens walking around the streets. Needs other methods like Maori wardens. Security cameras should be combined with other things - they don't replace the police walking around.
- From personal experience I feel very safe but am aware of crimes from what I have heard and read about them. There should be community police and police on the streets in other areas (same approach as in Western Heights with a community police station). Get rid of the 'P' labs because they are run by gangs.
- Have a liquor ban all over the Rotorua District. More visible policing.
- Have a visible police presence in central Rotorua.
- Have community police officers talk to residents about the problems in their area so they can keep safe.
- Have harsher sentences for offenders. Provide more security cameras in unsafe areas. More police so police response times are quicker.
- Have more security cameras in other parts of Rotorua eg, tourist spots. More visible policing in cars and on foot patrol.
- Have more security cameras in parks and tourist spots like the Blue and Green lakes. Have more police patrols in town at night. Have security patrols in tourist attraction car parks.
- Higher profile by police on foot patrol. Higher profile of police in regard to traffic safety. Wherever police have a high profile crime reduces.
- I would feel much safer if the police had a faster response time when you called. Have more police patrols in the suburbs day and night. Have more cameras in every public area.
- Increase police patrol - Neighbourhood Watch security.
- Increase the age of buying alcohol back to 20 years. Have more security cameras in town. More police on foot patrol. Use wardens to walk the streets as well.
- Increase the areas under security camera patrol. Have more visible policing both on foot and in car patrols.

- Increase the numbers of police. Visible policing on the streets both on foot and in cars.
- It has to start within the family unit. A more visible police presence and quicker response times would be great. Community projects working with young people to build their self esteem will reduce crime and make Rotorua a safer place. Cameras are useful if they are monitored.
- It is pretty good at the moment. Provide more police on the beat. I only park directly outside the place I am visiting ie, restaurant.
- Liquor ban needs to be enforced. More police on foot beat at night in the central city.
- More cameras in CBD, particularly in side streets and more street lights. More police on foot or bike. Harsher penalties for minor theft.
- More foot traffic police in town at night. Police need to have a more visible presence.
- More funding for community networks eg, Western Heights Knights (security patrol group in Western Heights). More visible policing. Don't use plain cars, use patrol cars. Is any place safe now?
- More local police walking the beat in the centre of town and in the suburbs.
- More Neighbourhood Support groups, more police, wardens and cameras. There will always be trouble - every place has it. Cars can be broken into anywhere in Rotorua
- More Neighbourhood Watch groups and more things for young people to do. More police in the CBD walking around.
- More plain clothed police walking the foot beat. Also have plain clothed store detectives.
- More police especially walking the streets. Improve the response rate time for police attending crime scenes.
- More police numbers in Rotorua. Have more police walking the beat in town and in the suburban shopping centres.
- More police on beat - on foot. More policing in tourist areas.
- More police on foot beat in the central city. Tourist attractions need to provide better security in the car parks.
- More police on foot beat. Harsher sentences for those that are caught.
- More police on foot beat. More night police on bikes.
- More police on foot in the central city shopping area. Even cars going around slowly would also help. We need the police to be visible.
- More police on foot patrol or if not police some sort of security wardens in the city. Educate people on how to keep safe.
- More police on the beat, either on foot or in smaller cars eg, panda cars. Quicker response times to crime.
- More police on the streets on foot, bikes and in car patrols.
- More police on the streets (x6).
- More police or other people patrolling tourist areas. Has reported suspicious behaviour to community constable but no apparent follow up - would like more police to be seen in rural areas.
- More police or security people around town on foot and in vehicles. Monitor cameras.
- More police patrolling on foot (x11).
- More police patrols on foot beat in the central city and car patrols in the suburbs.
- More police presence on foot patrol in the central city area and suburban shopping centres.
- More police seen in the Rotorua District. An obvious presence of law enforcement.
- More police visible in cars and on foot patrol. The police computer system needs to be upgraded.
- More police visible in cars.
- More police visible on foot patrol and if not police then have security patrols in the central city.
- More police visible on foot patrol, especially at night. The liquor ban needs to be enforced. Security cameras need to be monitored all the time.
- More police visible on the streets, on foot patrol or on bikes. Enforce the liquor ban especially at the Mardi Gras on New Year's Eve.
- More police walking in the central city (x6).
- More police with a visible presence. More patrols of the Mamaku area.
- More police, especially cops on foot patrol in town.
- More police, especially on foot beat in town.
- More policemen on the beat.
- More policing in bars and clubs. Have people watching out for people who spike drinks.
- More policing in rural areas. Harsher penalties for crime against tourists.
- More policing of the central city at night. Make tourists aware of the road rules and make tourists aware of security issues like locking their vehicles and not leaving valuables on display.
- More policing of the lakefront and Kuirau Park to get rid of undesirables. Cameras are there but it needs to be more widely known that they are operating.
- More policing on foot beat. Visible policing in the central city areas.
- More policing, especially walking the streets.
- More regular security patrols in the central city and in the suburbs, especially police patrols in Western Heights.

- More street lighting in the suburbs. More visible police on foot patrol and in cars.
- More visible police patrols on foot in the central city both day and night. Enforce the truancy laws - so many kids are in town during school hours.
- More visible police presence (x5).
- More visible policing and more police on foot beat. Security cameras are only useful if people know that they are there.
- More visible policing and support for the police in their work. Do not leave anything visible in cars.
- More visible policing on foot and in patrol cars (x2).
- More visible policing on foot beat and in car patrol. Have faster police response times to crime. Promote active Neighbourhood Watch groups which promote a community spirit.
- More visible policing on foot patrol. More security patrols in tourist car parks. Monitor all security cameras.
- More visible policing or visible security patrols with guards walking the streets at night. More cameras in the Kuirau Park and at tourist attraction car parks.
- More visible policing with officers on foot patrol in the central city. Have security officers at money machines. I know there would be a cost but the peace of mind would make it worthwhile.
- More visible policing with police on foot beat (x4).
- More visible policing with police on foot patrol. Something needs to be done about the 10 to 12 year olds out at night who commit crime, knowing that the law cannot touch them. Often their parents do not care but I do not know what could be done.
- More visible policing with police walking on foot patrol in the central city area.
- Most things are being done that can be done. There should be people to assist the police. They should be given radios and there should be some way of identifying them. They would free the police to deal with more serious issues. They would act as a deterrent to young people. They could walk the streets. If these people need assistance they could contact the police on their radios.
- Need more visible policing. Some more security cameras would be useful. I would like to see a Community Constable based at Ngongotaha full-time.
- Need to be more proactive in putting police or Maori wardens on the streets in areas where crime happens, especially in areas where tourists are targeted.
- Police areas like the Government Gardens and the Redwoods where cars are broken into.
- Police need to knuckle down and get rid of the gangs, drugs, violence and even killings. It's time to make Rotorua safe again. Set an example for our young ones.
- Presence of the police should be more visible in the central centre of town.
- Presence of visible policing especially on foot patrol.
- Promote more active Neighbourhood Watch. Have a more visible police force in the central area on foot patrol. Don't have just one pair but a number of foot patrols operating at a time.
- Provide a periodic police patrol in Mamaku.
- Provide better protection for tourists - not sure how.
- Provide visible policing or even Maori wardens in the central city. Cameras are only useful if they are advertised.
- Provide visible policing with fast responses to call outs. I was very impressed to see police walking the streets in Rotorua over Easter.
- Raise the drinking age to 20. Increase police numbers in the Rotorua area.
- RDC needs more wardens, more police and harder sentencing. No gangs, drugs and thieves. I am moving out of Rotorua to protect my family as it's no longer a good place. I've never seen the town security cameras operating.
- Rotorua is earning a very poor name overseas as a very unsafe place to visit. There needs to be more policing of all tourist spots and more visible policing in Rotorua and in rural areas.
- Tackle truancy problems and continue police presence near the courthouse. Stop selling liquor at supermarkets after nightclubs close.
- Tighter liquor laws and more policing of the drug scene.
- To see more visible policing walking the beat. More security cameras being used. Educate people on the prevention of crime. Neighbourhood Watch promotes this system.
- Visible police in the central city especially during school holiday periods. I do think the police here do an excellent job. Have Maori wardens patrolling the streets.
- Visible police presence on foot in the central city.
- Visible police walking the beat in the central city. Cameras in the central city need to be monitored more.
- Visible police walking the streets in town and car patrols in suburbs would help. Maori wardens do a good job. Promote Neighbourhood Watch.
- Visible policing on foot patrol or mountain bikes in the central city at night.
- Visible policing on foot patrol. I think knowing the police are about makes people feel safer.
- Visible policing with police walking the foot beat in the central city.

- Visible policing. Have police on foot patrol in the central city. Have Maori wardens policing the central city and tourist spots.
- Visible policing. Support the police more.
- Visible presence of police. Have Maori wardens at certain times. Have more promotion of the Neighbourhood Watch scheme.

Comments coded to **neighbourhood support**:

- Encourage more Neighbourhood Watch groups. More visible policing on foot patrol in the central city.
- Encourage Neighbourhood Support groups.
- Encourage Neighbourhood Watches. Get rid of people riding skateboards in the central city. I feel frightened when teenagers ask me for money but don't know how you stop this.
- Fostering a community spirit where people care about each other.
- Generate a community spirit eg, have a drop-in centre or homeless shelter. Cameras are useful in solving crime but doesn't stop crime happening.
- Have more active Neighbourhood Watches. Advertise the security camera presence.
- Have really strong Neighbourhood Watch programmes.
- If you see something, no matter how small or insignificant, report it. I feel safe because of Neighbourhood Watch.
- Increase police patrol - Neighbourhood Watch security watches.
- Knight riders in the Western Heights need to continue as they do an excellent job in reducing crime.
- More Neighbourhood Watch support groups.
- More Neighbourhood Support groups, more police, wardens and cameras. There will always be trouble - every place has it. Cars can be broken into anywhere in Rotorua
- More Neighbourhood Watch groups and more things for young people to do. More police in the CBD walking around.
- More visible policing on foot beat and in car patrol. Have faster police response times to crime. Promote active Neighbourhood Watch groups which promote a community spirit.
- Neighbourhood Support groups need to be promoted. Promote the community watch scheme.
- People need to look out for each other and note everything out of the ordinary. Promote Neighbourhood Watch.
- Promote more active Neighbourhood Watch. Have a more visible police force in the central area on foot patrol. Don't have just one pair but a number of foot patrols operating at a time.
- Promote the set-up of more Neighbourhood Watches (x3).
- Promote Neighbourhood Watch. It would be nice to have a Shopping Centre Watch along the same lines so people feel protected while in town.
- Promote Neighbourhood Watches (x6).
- Take personal responsibility for your safety.
- To see more visible policing walking the beat. More security cameras being used. Educate people on the prevention of crime. Neighbourhood Watch promotes this system.
- Visible police walking the streets in town and car patrols in suburbs would help. Maori wardens do a good job. Promote Neighbourhood Watch.
- Visible presence of police. Have Maori wardens at certain times. Have more promotion of the Neighbourhood Watch scheme.
- We should encourage more security cameras especially in Ngongotaha. More support for community patrols and Neighbourhood Support. Community Constables should be in the area at the time. Truancy needs to be stopped. People should install security alarms. Elderly people should be looked after better in the community.

Comments coded to **people need to take responsibility for themselves**:

- Advertise that security cameras are operating in the city. Make parents more responsible for their kids. Youth curfews need to be in place. Police must be proactive on crime prevention and make kids accountable for the crimes they commit. Police need to build better relationships with the community so the public have more confidence in the police.
- Be aware of yourself and your surroundings.
- Do not leave property on display in your vehicle. Clear all mail out of letterbox.
- Fostering a community spirit where people care about each other.
- Have a marketing focus on the good things of Rotorua instead of focusing on Rotorua being a high crime scene. The youth here are told they are bad so they conform to the view held of them.
- More cars, more people and more problems. The streets have turned into a race track. Install speed bumps and better lighting to identify people. Teenagers are a problem when they are racing. They hit the bumps and lose control. I send people to the sliding doors at the back of the house so I can identify them.
- More signs advising people to lock cars. Motel owners need to advise guests to lock doors and windows and be aware of their safety.

- More visible policing and support for the police in their work. Do not leave anything visible in cars.
- People being aware of what is happening around them.
- People need to be aware of what is going on and report any crime.
- People need to look out for each other and note everything out of the ordinary. Promote Neighbourhood Watch.
- People need to take personal responsibility for their safety and treat others as they would like to be treated themselves.
- People should change their attitudes. Teach respect. I don't go into the central city at night because of crime.
- Promote more apartment housing as it is a safer way of living.
- Promote public awareness of the unsafe areas in the Rotorua District so people can avoid them.
- Promote safety and security issues for tourists so that they don't become the victims of crime.
- Take the boy racers off the streets of Rotorua. Have judder bars in areas where people speed. Have more security cameras in town. Build communications with your neighbours so they will watch out for you and your property.
- The community needs to stop being complacent about crime. They need to report any crime they see. Provide more pedestrian crossings on Fairy Springs Road for school children.
- There are limited powers. Nothing from the exterior will help much. The changes need to come from within and from the family. Something happening to someone else may cause a person to change. Some families don't care but others do and don't know how to deal with it. Education is essential. Provide parenting courses which are easily accessible, particularly for teenage parents as no-one is teaching them values.
- Tourists need to be more aware. Provide more warning signs about thefts and vehicle thefts.
- We should encourage more security cameras especially in Ngongotaha. More support for community patrols and Neighbourhood Support. Community Constables should be in the area at the time. Truancy needs to be stopped. People should install security alarms. Elderly people should be looked after better in the community.

Comments coded to **advertise surveillance cameras more:**

- Advertise that security cameras are operating in the city. Make parents more responsible for their kids. Youth curfews need to be in place. Police must be proactive on crime prevention and make kids accountable for the crimes they commit. Police need to build better relationships with the community so the public have more confidence in the police.
- Everyone would feel safer if there were more policemen and wardens walking around the streets. Needs other methods like Maori wardens. Security cameras should be combined with other things - they don't replace the police walking around.
- Generate a community spirit eg, have a drop-in centre or homeless shelter. Cameras are useful in solving crime but doesn't stop crime happening.
- More visible policing and more police on foot beat. Security cameras are only useful if people know that they are there.
- Provide visible policing or even Maori wardens in the central city. Cameras are only useful if they are advertised.

Comments coded to **education/attitude adjustment/values/public awareness/drug and alcohol education:**

- Educate the public on safety issues and how to keep safe.
- Educate the tourists about keeping themselves and their belongings safe. Teach our children that crime is not right especially in the area of domestic violence.
- Give the public access to security camera footage when they need it for evidence (I had real problems obtaining footage of an assault outside the courthouse. I was arrested for causing the problem and needed the footage to prove that I wasn't to blame). There needs to be a programme that addresses alcohol, drugs and violence problems in one place (not in a number of places). This needs to happen at the first offence.
- Have a marketing focus on the good things of Rotorua instead of focusing on Rotorua being a high crime scene. The youth here are told they are bad so they conform to the view held of them.
- Have community police officers talk to residents about the problems in their area so they can keep safe.
- Have ethics as part of the school programme so that people are taught the consequences of their actions.
- Have warning signs at places like Kuirau Park and the Polynesian Spa so that tourists are aware of the dangers of parking in these areas.
- I wish we could get through to those who break into the vehicles of tourists as to how much damage they do to all of Rotorua. Tourists go home and tell others that Rotorua isn't a safe place to visit.
- Increase in community based security services eg, Knight Riders in Western Heights. Educate people to report crimes.
- Increase job opportunities, grow the population, do something to encourage educated people to move to the area. Cameras are useful, but only as long as they are monitored.
- Insist on a parenting course for parents whose children are involved in crime. Also make parents accountable for their children's actions.
- Morals have to improve. Parents need to teach their children right from wrong and also spend more time with them.
- More cameras. More police on foot as security and as a deterrent. More notices for tourists about potential crime (tourists haven't got a clue). New Zealand is portrayed as a safe place when it's not.

- More police on foot patrol or if not police some sort of security wardens in the city. Educate people on how to keep safe.
- More policing of the central city at night. Make tourists aware of the road rules and make tourists aware of security issues like locking their vehicles and not leaving valuables on display.
- More signs advising people to lock cars. Motel owners need to advise guests to lock doors and windows and be aware of their safety.
- People should change their attitudes. Teach respect. I don't go into the central city at night because of crime.
- Police should go into schools and teach road safety and how to keep safe at home and in the community.
- Promote more apartment housing as it is a safer way of living.
- Promote public awareness of the unsafe areas in the Rotorua District so people can avoid them.
- Promote safety and security issues for tourists so that they don't become the victims of crime.
- Tackle the drug problem in the Rotorua District.
- Talk to the kids in high schools about theft and intimidation.
- There are limited powers. Nothing from the exterior will help much. The changes need to come from within and from the family. Something happening to someone else may cause a person to change. Some families don't care but others do and don't know how to deal with it. Education is essential. Provide parenting courses which are easily accessible, particularly for teenage parents as no-one is teaching them values.
- To see more visible policing walking the beat. More security cameras being used. Educate people on the prevention of crime. Neighbourhood Watch promotes this system.
- Tourists need to be more aware. Provide more warning signs about thefts and vehicle thefts.

Comments coded to *police to attend all crimes/improve response times/increase resources/improve 111 service*

- Crack down on crime. Arrest them for anything, even petty crime and provide harsher sentences. Especially target the under 17s as they commit crime knowing they cannot be touched.
- I would feel much safer if the police had a faster response time when you called. Have more police patrols in the suburbs day and night. Have more cameras in every public area.
- More police especially walking the streets. Improve the response rate time for police attending crime scenes.
- More police on the beat, either on foot or in smaller cars eg, panda cars. Quicker response times to crime.
- More police or other people patrolling tourist areas. Has reported suspicious behaviour to community constable but no apparent follow up - would like more police to be seen in rural areas.
- More police visible in cars and on foot patrol. The police computer system needs to be upgraded.
- More street lighting in Okere Falls. Fridge magnet with a police hotline number where you could report any suspicious activity. All security cameras need to be continually monitored.
- More visible policing on foot beat and in car patrol. Have faster police response times to crime. Promote active Neighbourhood Watch groups which promote a community spirit.
- Police need to have quicker response times so that the public have confidence in the police.
- Provide visible policing with fast responses to call outs. I was very impressed to see police walking the streets in Rotorua over Easter.
- Visible policing. Support the police more.

Comments coded to *penalties/laws*

- Courts are not tough on sentences so criminals will continue to commit crimes. Prisons are too comfortable as well.
- Crack down on crime. Arrest them for anything, even petty crime and provide harsher sentences. Especially target the under 17s as they commit crime knowing they cannot be touched.
- Don't give bail so freely. People who have committed a serious crime should not get bail at all as they often re-offend before they get to court.
- Don't put the youth prison in Kaharoa. Residents are very concerned for their safety if this goes ahead.
- Harsher penalties for crimes such as assault and burglaries.
- Harsher penalties for smaller crimes.
- Have harsher sentences for criminals, especially on first offences.
- Have harsher sentences for criminals. Come down hard on petty crime.
- Have harsher sentences for offenders (x2).
- Have harsher sentencing for crime. Prison is too easy. Prison needs to be a place they never want to go back to. They need to be working while in prison.
- More cameras in CBD, particularly in side streets and more street lights. More police on foot or bike. Harsher penalties for minor theft.
- More police on foot beat. Harsher sentences for those that are caught.
- More policing in rural areas. Harsher penalties for crime against tourists.

- Need to be tougher with criminals. Have stiffer penalties for all crime.
- RDC needs more wardens, more police and harder sentencing. No gangs, drugs and thieves. I am moving out of Rotorua to protect my family as it's no longer a good place. I've never seen the town security cameras operating.
- Stiffer penalties for offenders. Keep youth busy within the city. Look at curfews for youth.
- Take the prison out of Kaharoa and put it in Waipa Village. No patches to be worn. Gangs need to be wiped out. Educate the kids and have harder penalties for petty crime. Make prison a frightening place, not a comfortable place that they don't want to leave.
- The government should make children responsible. Children are getting away with it. A change of law is needed.
- They need to set a trap like putting a tracking device in the belongings in a tourist vehicle and let it get broken into. Then they need to make a real example of the thieves so as to deter others.
- Tighter liquor laws and more policing of the drug scene.
- Young people should have a curfew. Put the drinking age back up to 21. A longer time in jail for drugs and violent offences.

Comments coded to **more security/guards/cameras/Maori Wardens**:

- Address car break-ins in tourist spots around the region and also in supermarket car parks. Have regular security patrols in all these areas to deter crime.
- Curfew for younger children. More policing visible on foot patrol. More Maori wardens in town.
- Everyone would feel safer if there were more policemen and wardens walking around the streets. Needs other methods like Maori wardens. Security cameras should be combined with other things - they don't replace the police walking around.
- Generate a community spirit eg, have a drop-in centre or homeless shelter. Cameras are useful in solving crime but doesn't stop crime happening.
- Get more security cameras in the city. People won't commit a crime if they think it will be caught on camera.
- Give the public access to security camera footage when they need it for evidence (I had real problems obtaining footage of an assault outside the courthouse. I was arrested for causing the problem and needed the footage to prove that I wasn't to blame). There needs to be a programme that addresses alcohol, drugs and violence problems in one place (not in a number of places). This needs to happen at the first offence.
- Have Maori wardens walking around town and maybe more security patrols in town.
- Have more active Neighbourhood Watches. Advertise the security camera presence.
- Have more Maori warden patrols in the central city.
- Have more security cameras all over Rotorua (x2).
- Have more security cameras in other parts of Rotorua eg, tourist spots. More visible policing in cars and on foot patrol.
- Have more security cameras in parks and tourist spots like the Blue and Green lakes. Have more police patrols in town at night. Have security patrols in tourist attraction car parks.
- Have more security guards patrolling the streets.
- Have more security patrols in the central city, especially at night.
- Have security cameras in car parks.
- Have security cameras in more remote areas and tourist spots eg, Tarawera Landing.
- Have warning signs at places like Kuirau Park and the Polynesian Spa so that tourists are aware of the dangers of parking in these areas.
- I would feel much safer if the police had a faster response time when you called. Have more police patrols in the suburbs day and night. Have more cameras in every public area.
- Improve street lighting in the suburbs. Many streets are very poorly lit. All parks should be more open - cut down trees like they have done in Kuirau Park. Monitor tourist spot car parks - have security patrols in these car parks.
- Increase in community based security services eg, Knight Riders in Western Heights. Educate people to report crimes.
- Increase job opportunities, grow the population, do something to encourage educated people to move to the area. Cameras are useful, but only as long as they are monitored.
- Increase police patrol - Neighbourhood Watch security watches.
- Increase the age of buying alcohol back to 20 years. Have more security cameras in town. More police on foot patrol. Use wardens to walk the streets as well.
- Increase the areas under security camera patrol. Have more visible policing both on foot and in car patrols.
- It has to start within the family unit. A more visible police presence and quicker response times would be great. Community projects working with young people to build their self esteem will reduce crime and make Rotorua a safer place. Cameras are useful if they are monitored.
- It is good to see security guards in the central mall.
- Knight riders in the Western Heights need to continue as they do an excellent job in reducing crime.
- Lock them up when they're caught. More security cameras in a wider area.

- More cameras and harder consequences for young offenders. More public car parks with security.
- More cameras in CBD, particularly in side streets and more street lights. More police on foot or bike. Harsher penalties for minor theft.
- More cameras. Darker, unlit areas ie, around the old Farmers area.
- More cameras. More police on foot as security and as a deterrent. More notices for tourists about potential crime (tourists haven't got a clue). New Zealand is portrayed as a safe place when it's not.
- More funding for community networks eg, Western Heights at Nights (security patrol group in Western Heights). More visible policing. Don't use plain cars, use patrol cars. Is any place safe now?
- More Neighbourhood Support groups, more police, wardens and cameras. There will always be trouble - every place has it. Cars can be broken into anywhere in Rotorua
- More people on the streets.
- More plain clothed police walking the foot beat. Also have plain clothed store detectives.
- More police help to do non-urgent business to free the police. They should wear different uniforms.
- More police on foot beat in the central city. Tourist attractions need to provide better security in the car parks.
- More police on foot patrol or if not police some sort of security wardens in the city. Educate people on how to keep safe.
- More police or security people around town on foot and in vehicles. Monitor cameras.
- More police visible on foot patrol and if not police then have security patrols in the central city.
- More police visible on foot patrol, especially at night. The liquor ban needs to be enforced. Security cameras need to be monitored all the time.
- More policing of the central city at night. Make tourists aware of the road rules and make tourists aware of security issues like locking their vehicles and not leaving valuables on display.
- More policing of the lakefront and Kuirau Park to get rid of undesirables. Cameras are there but it needs to be more widely known that they are operating.
- More regular security patrols in the central city and in the suburbs, especially police patrols in Western Heights.
- More street lighting in Okere Falls. Fridge magnet with a police hotline number where you could report any suspicious activity. All security cameras need to be continually monitored.
- More visible police walking the beat. Have more security cameras in the CBD.
- More visible police walking the beat. More security cameras in hot spots. More youth groups.
- More visible policing and more police on foot beat. Security cameras are only useful if people know that they are there.
- More visible policing on foot patrol. More security patrols in tourist car parks. Monitor all security cameras.
- More visible policing or visible security patrols with guards walking the streets at night. More cameras in the Kuirau Park and at tourist attraction car parks.
- More visible policing with officers on foot patrol in the central city. Have security officers at money machines. I know there would be a cost but the peace of mind would make it worthwhile.
- Most things are being done that can be done. There should be people to assist the police. They should be given radios and there should be some way of identifying them. They would free the police to deal with more serious issues. They would act as a deterrent to young people. They could walk the streets. If these people need assistance they could contact the police on their radios.
- Need more visible policing. Some more security cameras would be useful. I would like to see a Community Constable based at Ngongotaha full-time.
- Need to be more proactive in putting police or Maori wardens on the streets in areas where crime happens, especially in areas where tourists are targeted.
- Need to have more security cameras around town and especially in supermarket car parks.
- Patrol Otonga Road for speeding motorists, perhaps install a speed camera.
- Promote Neighbourhood Watch. It would be nice to have a Shopping Centre Watch along the same lines so people feel protected while in town.
- Provide better protection for tourists - not sure how.
- Provide more security cameras in the Rotorua District, especially in tourist attraction car parks.
- Provide more security cameras. Provide more job opportunities so people have something to do. Provide security in tourist attractions and car parks.
- Provide more security cameras in unsafe areas.
- Provide visible policing or even Maori wardens in the central city. Cameras are only useful if they are advertised.
- Put in security cameras in car parks like supermarket car parks. I do feel that Rotorua is a safe place.
- Put the speed camera back onto Koutu Road as all the speeding motorists have come back now it's gone.
- RDC needs more wardens, more police and harder sentencing. No gangs, drugs and thieves. I am moving out of Rotorua to protect my family as it's no longer a good place. I've never seen the town security cameras operating.

- Reopen the Westend Community Policing Centre. With the pubs in the area you often see drunks during the day and there are a lot of children in the area. The cameras are good as long as the photos they take are of a high enough quality.
- Stop being so politically correct and get on with the job of doing something to reduce crime. Have more security cameras in places like Okere Falls and Kerosene Creek.
- Take the boy racers off the streets of Rotorua. Have judder bars in areas where people speed. Have more security cameras in town. Build communications with your neighbours so they will watch out for you and your property.
- There should be security cameras in tourist areas to prevent crime.
- They need to set a trap like putting a tracking device in the belongings in a tourist vehicle and let it get broken into. Then they need to make a real example of the thieves so as to deter others.
- To see more visible policing walking the beat. More security cameras being used. Educate people on the prevention of crime. Neighbourhood Watch promotes this system.
- Visible police in the central city especially during school holiday periods. I do think the police here do an excellent job. Have Maori wardens patrolling the streets.
- Visible police walking the beat in the central city. Cameras in the central city need to be monitored more.
- Visible police walking the streets in town and car patrols in suburbs would help. Maori wardens do a good job. Promote Neighbourhood Watch.
- Visible policing. Have police on foot patrol in the central city. Have Maori wardens policing the central city and tourist spots.
- Visible presence of police. Have Maori wardens at certain times. Have more promotion of the Neighbourhood Watch scheme.
- We should encourage more security cameras especially in Ngongotaha. More support for community patrols and Neighbourhood Support. Community Constables should be in the area at the time. Truancy needs to be stopped. People should install security alarms. Elderly people should be looked after better in the community.

Comments coded to **building/street improvements (ie, lighting)**:

- Better street lighting in the suburbs, especially Blomfield Street. Control speeding on Pukuatua Street by the Boys' High School.
- Get rid of the speed humps on the lakefront. They are dangerous and damage vehicles. The town needs to look at its traffic engineering. Parking is often tight and the street layout is poor in some parts of town.
- Good lighting in the suburban areas. Make sure that all street lights are working.
- Have a speed bar on Meadowbank Crescent to slow motorists. Have a white line on the middle of our street so drivers stay on their side of the road as there are many children playing in the street.
- Have better lighting around car parks and on the side streets from town.
- Have better street lighting in the suburbs. Have a liquor ban extended to the suburbs as well.
- Improve street lighting in the suburbs. Many streets are very poorly lit. All parks should be more open - cut down trees like they have done in Kuirau Park. Monitor tourist spot car parks - have security patrols in these car parks.
- Improve street lighting in Western Heights, especially in Gordon Road and Old Quarry Road.
- Improve the lighting in the central city (x4).
- Maintain and improve the rural roads as they are dangerous and need attention. There are far too many unsealed roads in the district.
- Making sure all public areas are well lit.
- More cameras in CBD, particularly in side streets and more street lights. More police on foot or bike. Harsher penalties for minor theft.
- More cameras. Darker, unlit areas ie, around the old Farmers area.
- More lighting. Upgrade street lighting all over Rotorua.
- More street lighting in Okere Falls. Fridge magnet with a police hotline number where you could report any suspicious activity. All security cameras need to be continually monitored.
- More street lighting in the suburbs. More visible police on foot patrol and in cars.
- More street lighting so there are not so many dark areas.
- The community needs to stop being complacent about crime. They need to report any crime they see. Provide more pedestrian crossings on Fairy Springs Road for school children.
- The intersection between Owata Road and Vaughans Road is very dangerous; something needs to be done to improve this.
- Well lit car parks at night are essential. Don't have any trees or bushes in car parks.

Comments coded to **better parenting/support for youth:**

- Advertise that security cameras are operating in the city. Make parents more responsible for their kids. Youth curfews need to be in place. Police must be proactive on crime prevention and make kids accountable for the crimes they commit. Police need to build better relationships with the community so the public have more confidence in the police.
- Bring back corporal punishment in schools - young people nowadays have no respect.
- Curfew for under 18 year olds.
- Curfew for younger children. More policing visible on foot patrol. More Maori wardens in town.
- Educate the tourists about keeping themselves and their belongings safe. Teach our children that crime is not right especially in the area of domestic violence.
- Encourage Neighbourhood Watches. Get rid of people riding skateboards in the central city. I feel frightened when teenagers ask me for money but don't know how you stop this.
- Get the young people off the streets and make parents accountable for their children. Raise the drinking age to 20.
- Have a youth curfew in the central city at night.
- Have a youth curfew on the streets at night.
- Have a youth curfew to get the kids off the streets at night.
- Have compulsory military training as it might make some of our youth into better citizens and give them something to do. I worry about parking anywhere as I have all my work tools in the vehicle.
- Have more activities for the youth - things that will interest them and keep them out of trouble. The youth centre doesn't work anymore and kids don't want to go there.
- I would like to see the drinking age increased to 20. I would like to see army training reintroduced for young people to teach discipline. Truancy needs to be stopped. Follow up on kids who skip school.
- Insist on a parenting course for parents whose children are involved in crime. Also make parents accountable for their children's actions.
- It comes back to better parenting - teach honesty and respect.
- It has to start within the family unit. A more visible police presence and quicker response times would be great. Community projects working with young people to build their self esteem will reduce crime and make Rotorua a safer place. Cameras are useful if they are monitored.
- It is complex because of many factors like unemployment and kids from violent families. Parents could have the biggest influence, more so than police.
- Morals have to improve. Parents need to teach their children right from wrong and also spend more time with them.
- More Neighbourhood Watch groups and more things for young people to do. More police in the CBD walking around.
- More parental responsibility for their children's actions. Parents shouldn't let their children stay out late at night.
- More visible police walking the beat. More security cameras in hot spots. More youth groups.
- More visible policing with police on foot patrol. Something needs to be done about the 10 to 12 year olds out at night who commit crime, knowing that the law cannot touch them. Often their parents do not care but I do not know what could be done.
- Need to patrol truancy in Rotorua. Need to bring back compulsory military training to teach respect.
- Parenting education. In the long-term if we help people with their parenting skills our children will have more respect.
- Parents need to be accountable for what their kids do.
- Provide activities of interest to the youth of Rotorua to keep them off the streets.
- Stiffer penalties for offenders. Keep youth busy within the city. Look at curfews for youth.
- Teenagers need somewhere to go where they can enjoy themselves. Crime in Rotorua is related to drugs, boredom and a lack of things for teenagers to do.
- There are limited powers. Nothing from the exterior will help much. The changes need to come from within and from the family. Something happening to someone else may cause a person to change. Some families don't care but others do and don't know how to deal with it. Education is essential. Provide parenting courses which are easily accessible, particularly for teenage parents as no-one is teaching them values.
- Until the economic and social issues affecting some people in Rotorua are addressed, crime won't come down. I don't think more police is the answer. I think it comes down to needing to have better parenting.
- Young children should not be out at night as they commit burglaries.
- Young people should have a curfew. Put the drinking age back up to 21. A longer time in jail for drugs and violent offences.

Comments coded to **remove gangs of youths/undesirables:**

- Continue the programme on school bullies.
- From personal experience I feel very safe but am aware of crimes from what I have heard and read about them. There should be community police and police on the streets in other areas (same approach as in Western Heights with a community police station). Get rid of the 'P' labs because they are run by gangs.

- Get rid of all the druggies.
- Get rid of gang patches. Break up the groups of youths walking around town causing trouble.
- Get rid of the criminal element. Not sure how you do it though.
- Get rid of the gangs of teenagers who hang around McDonalds and the City Focus.
- Get the young people off the streets and make parents accountable for their children. Raise the drinking age to 20.
- Have compulsory military training as it might make some of our youth into better citizens and give them something to do. I worry about parking anywhere as I have all my work tools in the vehicle.
- Hit the families that are highly involved in crime. The police know who they are. Come down hard on 'P' as it is killing our town and tourism.
- I wish we could get through to those who break into the vehicles of tourists as to how much damage they do to all of Rotorua. Tourists go home and tell others that Rotorua isn't a safe place to visit.
- Lock them up when they're caught. More security cameras in a wider area.
- Make sure high school kids don't gather and make trouble in the city during school holidays. Get rid of the cars that go round and round the city with their music blasting out.
- More visible policing with police on foot patrol. Something needs to be done about the 10 to 12 year olds out at night who commit crime, knowing that the law cannot touch them. Often their parents do not care but I do not know what could be done.
- Police need to knuckle down and get rid of the gangs, drugs, violence and even killings. It's time to make Rotorua safe again. Set an example for our young ones.
- Prevent gangs from congregating in groups.
- Young children should not be out at night as they commit burglaries.

Comments coded to deal with truancies:

- Continue to patrol truancy in Rotorua eg, shop keepers refusing to serve them (children who should be at school).
- I am pleased that the notices are up about truant children - carry on with this approach.
- I would like to see the drinking age increased to 20. I would like to see army training reintroduced for young people to teach discipline. Truancy needs to be stopped. Follow up on kids who skip school.
- More visible police patrols on foot in the central city both day and night. Enforce the truancy laws - so many kids are in town during school hours.
- Need to patrol truancy in Rotorua. Need to bring back compulsory military training to teach respect.
- Tackle truancy problems and continue police presence near the courthouse. Stop selling liquor at supermarkets after nightclubs close.
- Tighten up on truancy. Put more measures into place to catch speeding drivers. Speed is a real issue on some Rotorua roads.
- We should encourage more security cameras especially in Ngongotaha. More support for community patrols and Neighbourhood Support. Community Constables should be in the area at the time. Truancy needs to be stopped. People should install security alarms. Elderly people should be looked after better in the community.

Comments coded to reduce numbers of bars/gambling establishments:

- Bar owners should be more responsible and not sell alcohol to intoxicated people.
- More Neighbourhood Watch groups set up. No late night licenses - pub closing times 1 pm.
- Reopen the Westend Community Policing Centre. With the pubs in the area you often see drunks during the day and there are a lot of children in the area. The cameras are good as long as the photos they take are of a high enough quality.

Comments coded to reduce unemployment:

- Increase job opportunities, grow the population, do something to encourage educated people to move to the area. Cameras are useful, but only as long as they are monitored.
- It is complex because of many factors like unemployment and kids from violent families. Parents could have the biggest influence, more so than police.
- Maybe more jobs so the unemployed are not left with nothing to do but steal and be violent to feed themselves.
- More jobs for the younger people. Businesses need to help more. Why should the good kids have to leave Rotorua to get work? Maori are getting the jobs.
- Provide more employment for unskilled people and decrease the handouts so that they have to work and don't have so much free time to get into trouble.
- Provide more security cameras. Provide more job opportunities so people have something to do. Provide security in tourist attractions and car parks.

Comments coded to **family violence**:

- Educate the tourists about keeping themselves and their belongings safe. Teach our children that crime is not right especially in the area of domestic violence.
- Hit the families that are highly involved in crime. The police know who they are. Come down hard on 'P' as it is killing our town and tourism.
- It is complex because of many factors like unemployment and kids from violent families. Parents could have the biggest influence, more so than police.

Comments coded to **liquor ban**:

- Bar owners should be more responsible and not sell alcohol to intoxicated people.
- Extend the liquor ban to all the suburbs.
- Have a liquor ban all over the Rotorua District. More visible policing.
- Have better street lighting in the suburbs. Have a liquor ban extended to the suburbs as well.
- Liquor ban needs to be enforced. More police on foot beat at night in the central city.
- More police visible on foot patrol, especially at night. The liquor ban needs to be enforced. Security cameras need to be monitored all the time.
- More police visible on the streets, on foot patrol or on bikes. Enforce the liquor ban especially at the Mardi Gras on New Year's Eve.
- Tackle truancy problems and continue police presence near the courthouse. Stop selling liquor at supermarkets after nightclubs close.
- The police are doing the best they can. I don't feel safe because of the pit-bulls on the loose. I've seen people in Hinemoa Street at night drinking on the street.

Comments coded to **remove gangs/groups of people**:

- Get rid of all the druggies.
- Get rid of gang patches. Break up the groups of youths walking around town causing trouble.
- Get rid of the criminal element. Not sure how you do it though.
- Get rid of the gangs of teenagers who hang around McDonalds and the City Focus.
- Give the public access to security camera footage when they need it for evidence (I had real problems obtaining footage of an assault outside the courthouse. I was arrested for causing the problem and needed the footage to prove that I wasn't to blame). There needs to be a programme that addresses alcohol, drugs and violence problems in one place (not in a number of places). This needs to happen at the first offence.
- Hit the families that are highly involved in crime. The police know who they are. Come down hard on 'P' as it is killing our town and tourism.
- I wish we could get through to those who break into the vehicles of tourists as to how much damage they do to all of Rotorua. Tourists go home and tell others that Rotorua isn't a safe place to visit.
- Lock them up when they're caught. More security cameras in a wider area.
- Make sure high school kids don't gather and make trouble in the city during school holidays. Get rid of the cars that go round and round the city with their music blasting out.
- Police need to knuckle down and get rid of the gangs, drugs, violence and even killings. It's time to make Rotorua safe again. Set an example for our young ones.
- Prevent gangs from congregating in groups.
- RDC needs more wardens, more police and harder sentencing. No gangs, drugs and thieves. I am moving out of Rotorua to protect my family as it's no longer a good place. I've never seen the town security cameras operating.
- Take the prison out of Kaharoa and put it in Waipa Village. No patches to be worn. Gangs need to be wiped out. Educate the kids and have harder penalties for petty crime. Make prison a frightening place, not a comfortable place that they don't want to leave.

Comments coded to **raise the drinking age**:

- Get the young people off the streets and make parents accountable for their children. Raise the drinking age to 20.
- I would like to see the drinking age increased to 20. I would like to see army training reintroduced for young people to teach discipline. Truancy needs to be stopped. Follow up on kids who skip school.
- Increase the age of buying alcohol back to 20 years. Have more security cameras in town. More police on foot patrol. Use wardens to walk the streets as well.
- Raise the drinking age to 20. Increase police numbers in the Rotorua area.
- Tighter liquor laws and more policing of the drug scene.
- Young people should have a curfew. Put the drinking age back up to 21. A longer time in jail for drugs and violent offences.

Comments coded to **boy racers/speed**:

- Better street lighting in the suburbs, especially Blomfield Street. Control speeding on Pukuatua Street by the Boys' High School.
- Get rid of boy racers.
- Get rid of the boy racers.
- Have a speed bar on Meadowbank Crescent to slow motorists. Have a white line on the middle of our street so drivers stay on their side of the road as there are many children playing in the street.
- Hodgkins Street needs to have judder bars to reduce speed. Cars speed down the street.
- Make sure high school kids don't gather and make trouble in the city during school holidays. Get rid of the cars that go round and round the city with their music blasting out.
- More cars, more people and more problems. The streets have turned into a race track. Install speed bumps and better lighting to identify people. Teenagers are a problem when they are racing. They hit the bumps and lose control. I send people to the sliding doors at the back of the house so I can identify them.
- Patrol Otonga Road for speeding motorists, perhaps install a speed camera.
- Put the speed camera back onto Koutu Road as all the speeding motorists have come back now it's gone.
- Something needs to be done to stop the speeding cars in Upland Road. I've had two cars and a motorbike go through my fence.
- Take the boy racers off the streets of Rotorua. Have judder bars in areas where people speed. Have more security cameras in town. Build communications with your neighbours so they will watch out for you and your property.
- The boy racers need to be stopped, especially the ones who race in the lake front area.
- Tighten up on truancy. Put more measures into place to catch speeding drivers. Speed is a real issue on some Rotorua roads.

Comments coded to **other**:

- Everything is being done that could possibly be done.
- Get rid of the Maoris. I know we can't do this but I get annoyed that they get special treatment.
- I do not think you can make a place completely safe.
- I feel safe now.
- I feel that Rotorua is an okay place and that you will always have undesirables wherever you go.
- I think Rotorua is a safe place. Keep up the good work.
- It is a social problem so no one thing (like more police) will solve the problem.
- It is a state of mind to commit crimes. It is accepted and so it is so hard to break the cycle.
- It is only as safe as you make it.
- Nothing. I like Rotorua. It's a good place to live. I am very happy with how it's going.
- Rotorua is a pretty good place. You have crap everywhere.
- Rotorua is a safe place (x3).
- The Council tries its best. You can't banish all the wrong doers.
- They are doing as much as they can (x2).
- They are doing the best they can.
- They are doing well at the Council in their work to make Rotorua a safer town.

Lastly, we have some questions to ensure that we survey a cross-section of residents

15. Gender

	2006		2005	%
	Number	Percent	Percent	change
Male	159	39.1%	45.2%	-6.2%
Female	247	60.7%	54.8%	5.9%
Not specified	1	0.2%	0.0%	0.2%
Total	407	100.0%	100.0%	

16. Which of the following best describes where you live? (please prompt and specify location)

	2006		2005	%
	Number	Percent	Percent	change
Rotorua city (central city area)	6	1.5%	4.5%	-3.0%
Rotorua suburbs	290	71.3%	72.2%	-0.9%
Ngongotaha	29	7.1%	6.8%	0.3%
Lakeside settlement	12	2.9%	4.0%	-1.1%
Rural	69	17.0%	12.5%	4.4%
Not specified	1	0.2%	0.0%	0.2%
Total	407	100.0%	100.0%	

Rotorua suburbs breakdown:

	2006		2005	%
	Number	Percent	Percent	change
Fenton Park	8	2.8%	0.0%	2.8%
Fordlands	11	3.8%	2.6%	1.1%
Glenholme	21	7.2%	3.8%	3.4%
Hannahs Bay	5	1.7%	11.8%	-10.0%
Hillcrest	8	2.8%	0.9%	1.9%
Holdens Bay	3	1.0%	3.2%	-2.2%
Kawaha Point	19	6.6%	0.9%	5.7%
Koutu	17	5.9%	4.7%	1.2%
Lynmore	37	12.8%	1.2%	11.6%
Mangakakahi	8	2.8%	7.6%	-4.9%
Matipo Heights	2	0.7%	3.8%	-3.1%
Ngapuna	6	2.1%	0.0%	2.1%
Ohinemutu	2	0.7%	0.3%	0.4%
Owhata	23	7.9%	0.0%	7.9%
Pleasant Heights	3	1.0%	7.6%	-6.6%
Pomare	9	3.1%	3.5%	-0.4%
Pukehangi	20	6.9%	5.0%	1.9%
Selwyn Heights	8	2.8%	7.6%	-4.9%
Springfield	25	8.6%	4.4%	4.2%
Sunnybrook	6	2.1%	10.3%	-8.2%
Tihiotonga	0	0.0%	7.1%	-7.1%
Utuhina	10	3.4%	1.5%	2.0%
Western Heights	36	12.4%	4.7%	7.7%
Whakarewarewa	3	1.0%	5.9%	-4.8%
Other	0	0.0%	0.3%	-0.3%
Not specified	0	0.0%	1.2%	-1.2%
Total	290	100.0%	100.0%	

Lakeside settlement breakdown:

	2006		2005	%
	Number	Percent	Percent	change
Lake Tarawera	2	16.7%	5.3%	11.4%
Lake Rotoiti	2	16.7%	26.3%	-9.6%
Lake Rotoma	1	8.3%	10.5%	-2.2%
Lake Okareka	5	41.7%	10.5%	31.1%
Lake Rotoehu	2	16.7%	26.3%	-9.6%
Other	0	0.0%	21.1%	-21.1%
Not specified	0	0.0%	0.0%	0.0%
Total	12	100.0%	100.0%	

Rural breakdown:

	2006		2005	%
	Number	Percent	Percent	change
Atiamuri	4	5.8%	1.7%	4.1%
Hamurana	6	8.7%	13.6%	-4.9%
Horocho	1	1.4%	3.4%	-1.9%
Kaharoa	4	5.8%	8.5%	-2.7%
Kapenga	0	0.0%	0.0%	0.0%
Mamaku	8	11.6%	10.2%	1.4%
Mourea	2	2.9%	3.4%	-0.5%
Ngakuru	8	11.6%	10.2%	1.4%
Reporoa	12	17.4%	16.9%	0.4%
Rerewhakaaitu	5	7.2%	3.4%	3.9%
Tarukenga	0	0.0%	1.7%	-1.7%
Tumunui	1	1.4%	0.0%	1.4%
Waikite Valley	2	2.9%	6.8%	-3.9%
Waimangu	0	0.0%	0.0%	0.0%
Waitapu Village	0	0.0%	3.4%	-3.4%
Waiteti	0	0.0%	1.7%	-1.7%
Other	13	18.8%	15.3%	3.6%
Not specified	3	4.3%	0.0%	4.3%
Total	69	100.0%	100.0%	

Other specified:

- Galetea (x2).
- Murupara (x3).
- Okere Falls (x3).
- Rotokawa.
- Rural Ngongotaha (x2).
- Te Ngae junction left heading towards Mourea.
- Tikitere.

17. Please stop me when I reach your age group (please prompt & tick ONE only)

	2006		2005	%
	Number	Percent	Percent	change
15-24	38	9.3%	8.1%	1.3%
25-34	34	8.4%	15.7%	-7.4%
35-44	65	16.0%	16.8%	-0.8%
45-54	63	15.5%	18.9%	-3.4%
55-64	76	18.7%	14.9%	3.8%
65-74	80	19.7%	13.8%	5.9%
75+	48	11.8%	11.9%	-0.1%
Refused	3	0.7%	0.0%	0.7%
Not specified	0	0.0%	0.0%	0.0%
Total	407	100.0%	100.0%	

18. Which of the following ethnic groups do you mainly identify with? (please prompt & tick all that apply)

	2006		2005	%
	Number	Percent	Percent	change
New Zealand Pakeha/European	260	63.9%	63.9%	0.0%
New Zealand Maori	125	30.7%	28.9%	1.8%
Pacific Island	3	0.7%	2.1%	-1.4%
Asian	2	0.5%	2.1%	-1.6%
Other	15	3.7%	3.0%	0.7%
Refused	1	0.2%	0.0%	0.2%
Not specified	1	0.2%	0.0%	0.2%
Total	407	100.0%	100.0%	

Other specified:

- Australian.
- British.
- Dutch.
- English (x2).
- Indian.
- Kiwi.
- New Caledonia.
- New Zealand Kiwi (x2).
- New Zealander (x3).
- Scottish.
- Welsh.

APPENDIX 4: CROSS TABULATIONS

1. How often do you visit the Rotorua central city area (CBD)? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Daily	5.7%	7.1%	5.4%	1.2%	6.6%	13.3%	10.6%	7.4%	2.0%	3.9%	3.7%	5.4%	6.9%	19.9%
Weekly	7.9%	16.2%	22.9%	8.1%	21.6%	33.4%	38.1%	15.5%	1.7%	14.5%	12.5%	14.3%	13.8%	55.3%
Fortnightly	2.5%	4.7%	6.4%	0.5%	5.4%	8.6%	8.4%	4.9%	0.7%	2.9%	3.9%	3.4%	3.7%	14.0%
Monthly	1.2%	2.9%	2.9%	1.0%	4.2%	3.9%	4.9%	2.7%	0.5%	3.2%	2.9%	1.2%	0.7%	8.1%
Annually	0.2%	0.5%	0.5%	0.5%	1.0%	0.7%	1.5%	0.0%	0.2%	0.5%	0.7%	0.5%	0.0%	1.7%
Never	0.2%	0.0%	0.2%	0.5%	0.2%	0.7%	0.7%	0.2%	0.0%	0.5%	0.2%	0.0%	0.2%	1.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

2a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in the central city during the day-time? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe (skip to Q3a)	8.2%	11.2%	14.1%	3.5%	13.9%	23.3%	24.6%	11.2%	1.7%	9.7%	8.2%	8.7%	10.9%	37.5%
Safe (skip to Q3a)	7.9%	14.4%	16.6%	4.5%	16.6%	27.0%	26.3%	15.6%	1.7%	10.4%	12.2%	10.4%	10.7%	43.7%
Neither safe nor unsafe (skip to Q3a)	1.5%	4.2%	6.2%	3.2%	7.7%	7.4%	11.2%	2.7%	1.2%	4.5%	2.7%	5.0%	2.7%	15.1%
Unsafe (continue to Q2b)	0.0%	1.2%	0.7%	0.0%	0.5%	1.5%	1.5%	0.0%	0.5%	0.2%	0.7%	0.2%	0.7%	2.0%
Very unsafe (continue to Q2b)	0.0%	0.5%	0.2%	0.0%	0.2%	0.5%	0.0%	0.7%	0.0%	0.0%	0.2%	0.5%	0.0%	0.7%
Don't know (skip to Q3a)	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%
Not applicable	0.0%	0.2%	0.2%	0.2%	0.2%	0.5%	0.5%	0.2%	0.0%	0.2%	0.0%	0.2%	0.2%	0.7%
Total	17.6%	31.8%	38.5%	11.4%	39.2%	60.5%	64.0%	30.8%	5.2%	25.3%	24.1%	25.1%	25.3%	100.0%

3a. Now thinking about the central city area at night-time how safe do you normally feel in the central city during the night-time? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe (skip to Q4a)	0.2%	1.0%	0.5%	0.0%	0.5%	1.2%	1.2%	0.5%	0.0%	1.0%	0.2%	0.0%	0.5%	1.7%
Safe (skip to Q4a)	5.7%	8.4%	7.2%	0.2%	10.2%	11.4%	11.9%	8.4%	1.5%	5.5%	5.7%	4.0%	6.7%	21.8%
Neither safe nor unsafe (skip to Q4a)	5.0%	6.7%	6.7%	0.7%	7.2%	11.9%	12.7%	5.5%	1.0%	4.2%	5.5%	5.7%	3.7%	19.1%
Unsafe (continue to Q3b)	2.5%	5.5%	3.5%	1.2%	5.7%	7.2%	7.7%	4.2%	1.0%	2.5%	2.7%	3.0%	4.7%	12.9%
Very unsafe (continue to Q3b)	1.2%	1.7%	1.7%	0.0%	1.5%	3.2%	3.0%	1.5%	0.2%	0.2%	1.7%	2.2%	0.5%	4.7%
Don't know (skip to Q4a)	0.0%	0.7%	0.7%	0.0%	0.5%	1.0%	1.0%	0.5%	0.0%	1.0%	0.0%	0.2%	0.2%	1.5%
Not applicable	3.0%	7.7%	17.9%	9.2%	13.4%	24.6%	26.3%	10.2%	1.5%	10.7%	8.2%	9.9%	8.9%	38.0%
Not specified	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%
Total	17.6%	31.8%	38.5%	11.4%	39.2%	60.5%	64.0%	30.8%	5.2%	25.3%	24.1%	25.1%	25.3%	100.0%

3c. Are there particular areas in the central city area (CBD) where you feel most unsafe? (please tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q3c)	4.2%	22.5%	12.7%	4.2%	19.7%	23.9%	23.9%	14.1%	5.6%	12.7%	9.9%	7.0%	14.1%	43.7%
No (skip to Q4a)	15.5%	16.9%	16.9%	2.8%	21.1%	32.4%	33.8%	18.3%	1.4%	2.8%	15.5%	22.5%	12.7%	53.5%
Don't know (skip to Q4a)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	1.4%	1.4%	0.0%	0.0%	0.0%	2.8%	2.8%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%	2.8%
Total	21.1%	40.8%	29.6%	7.0%	40.8%	59.2%	60.6%	32.4%	7.0%	15.5%	25.4%	29.6%	29.6%	100.0%

4a. During the day-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Always worry about your vehicle	1.5%	2.2%	6.5%	1.2%	4.2%	7.2%	8.7%	2.0%	0.7%	2.7%	3.0%	3.5%	2.0%	11.4%
Usually worry	2.5%	3.7%	2.7%	0.2%	3.7%	5.5%	5.2%	3.7%	0.2%	2.5%	1.2%	3.2%	2.2%	9.2%
Sometimes worry	5.0%	11.2%	10.9%	3.0%	12.4%	18.1%	18.4%	9.7%	2.5%	6.7%	8.4%	6.2%	9.2%	30.5%
Never worry	6.9%	13.6%	16.4%	6.0%	17.6%	25.3%	28.3%	13.2%	1.7%	11.4%	10.7%	10.9%	10.2%	43.2%
Not applicable	1.5%	1.0%	1.7%	1.0%	1.2%	4.0%	3.2%	2.0%	0.0%	1.7%	0.7%	1.2%	1.5%	5.2%
Don't know	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%
Not specified	0.2%	0.0%	0.0%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.2%
Total	17.6%	31.8%	38.5%	11.4%	39.2%	60.5%	64.0%	30.8%	5.2%	25.3%	24.1%	25.1%	25.3%	100.0%

4b. During the night-time, do you worry about your vehicle being broken into or stolen in the central city area (CBD)? Would you say that you... (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Always worry about your vehicle	4.5%	5.7%	7.2%	1.0%	7.2%	11.2%	13.2%	4.2%	1.0%	3.7%	4.5%	6.0%	4.2%	18.4%
Usually worry	2.2%	3.0%	3.5%	0.2%	4.0%	5.0%	4.7%	4.0%	0.2%	1.2%	2.2%	2.0%	3.5%	8.9%
Sometimes worry	4.5%	8.7%	4.5%	0.2%	7.7%	10.4%	11.4%	5.5%	1.2%	4.0%	5.0%	5.0%	4.2%	18.1%
Never worry	3.2%	5.0%	4.7%	0.7%	6.5%	6.9%	7.2%	5.5%	1.0%	3.2%	3.5%	3.0%	4.0%	13.6%
Not applicable	3.0%	9.2%	17.9%	9.2%	13.6%	26.1%	27.0%	10.9%	1.7%	12.4%	8.9%	9.2%	8.9%	39.7%
Don't know	0.0%	0.0%	0.5%	0.0%	0.2%	0.2%	0.0%	0.5%	0.0%	0.5%	0.0%	0.0%	0.0%	0.5%
Not specified	0.2%	0.2%	0.2%	0.0%	0.0%	0.7%	0.5%	0.2%	0.0%	0.2%	0.0%	0.0%	0.5%	0.7%
Total	17.6%	31.8%	38.5%	11.4%	39.2%	60.5%	64.0%	30.8%	5.2%	25.3%	24.1%	25.1%	25.3%	100.0%

4c. Would you say there are unsafe places to park a vehicle in the central city area? (please tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q4d)	12.2%	24.6%	25.3%	4.5%	24.8%	41.7%	41.7%	21.1%	4.0%	14.6%	17.4%	16.6%	18.1%	66.7%
No (skip to Q5)	2.7%	3.7%	6.5%	3.2%	6.9%	9.4%	11.4%	4.5%	0.5%	4.5%	3.0%	4.0%	5.0%	16.4%
Don't know (skip to Q5)	2.5%	3.2%	6.5%	3.5%	7.2%	8.7%	10.2%	5.0%	0.7%	5.5%	3.7%	4.5%	2.0%	15.9%
Not specified	0.2%	0.2%	0.2%	0.2%	0.2%	0.7%	0.7%	0.2%	0.0%	0.7%	0.0%	0.0%	0.2%	1.0%
Total	17.6%	31.8%	38.5%	11.4%	39.2%	60.5%	64.0%	30.8%	5.2%	25.3%	24.1%	25.1%	25.3%	100.0%

5a. Are there unsafe places to park a vehicle in other areas around Rotorua (not in the CBD)? (ie, are there certain areas where you worry about your vehicle being broken into or stolen?) (please tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q5b)	10.1%	20.1%	19.9%	3.9%	22.6%	31.7%	35.6%	15.0%	3.7%	12.0%	14.3%	14.3%	13.8%	54.3%
No (skip to Q6)	3.4%	3.9%	4.7%	1.5%	5.4%	7.9%	8.1%	5.4%	0.0%	3.4%	2.9%	3.4%	3.7%	13.5%
Don't know (skip to Q6)	4.2%	7.4%	13.0%	6.1%	11.1%	20.1%	19.7%	10.1%	1.5%	9.8%	6.6%	7.1%	7.4%	31.2%
Not specified	0.0%	0.0%	0.7%	0.2%	0.0%	1.0%	0.7%	0.2%	0.0%	0.2%	0.2%	0.0%	0.5%	1.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

6a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your local neighbourhood during the day-time? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe	10.1%	14.7%	15.5%	6.1%	17.7%	29.0%	31.4%	14.3%	1.2%	12.3%	12.8%	11.3%	10.6%	46.9%
Safe	6.1%	10.3%	15.7%	4.2%	15.0%	21.6%	22.9%	11.8%	2.0%	9.3%	7.9%	9.6%	9.6%	36.6%
Neither safe nor unsafe	1.0%	5.2%	4.7%	1.5%	4.2%	8.1%	7.4%	2.9%	2.0%	2.7%	2.7%	2.9%	3.9%	12.3%
Unsafe	0.5%	1.2%	2.5%	0.0%	2.2%	2.0%	2.5%	1.7%	0.0%	1.2%	0.7%	1.0%	1.2%	4.2%
Very unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

6b. And how safe do you normally feel in your local neighbourhood during the night-time? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe	4.9%	9.6%	10.1%	3.9%	10.3%	18.2%	18.9%	9.1%	0.7%	8.4%	6.9%	7.4%	6.1%	28.7%
Safe	7.4%	12.0%	13.8%	3.7%	16.2%	20.6%	23.6%	11.8%	1.5%	9.3%	10.3%	9.6%	7.4%	36.9%
Neither safe nor unsafe	2.9%	6.4%	6.1%	2.7%	5.9%	12.8%	13.3%	3.7%	1.7%	4.4%	3.7%	4.4%	6.1%	18.7%
Unsafe	2.5%	2.9%	7.1%	1.5%	6.4%	7.6%	7.6%	5.2%	1.2%	3.2%	2.7%	3.2%	4.9%	14.0%
Very unsafe	0.0%	0.5%	1.2%	0.0%	0.2%	1.5%	0.7%	1.0%	0.0%	0.2%	0.5%	0.2%	0.7%	1.7%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

7a. Thinking about your overall sense of freedom from crime, how safe do you normally feel in your home during the day-time? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe	14.3%	20.6%	21.6%	8.8%	27.3%	38.1%	42.3%	21.6%	1.7%	16.2%	16.7%	16.0%	16.5%	65.6%
Safe	3.2%	8.6%	13.5%	2.5%	9.1%	19.2%	18.2%	7.1%	2.9%	7.9%	5.7%	6.9%	7.9%	28.3%
Neither safe nor unsafe	0.0%	1.0%	1.7%	0.5%	2.0%	1.2%	2.2%	0.7%	0.2%	1.0%	1.0%	0.7%	0.5%	3.2%
Unsafe	0.2%	1.2%	1.5%	0.0%	0.7%	2.2%	1.5%	1.2%	0.2%	0.5%	0.7%	1.2%	0.5%	2.9%
Very unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

7b. And how safe do you normally feel in your home during the night-time? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very safe	10.8%	17.0%	17.0%	6.6%	20.6%	30.7%	33.4%	16.7%	1.5%	14.7%	12.3%	12.8%	11.5%	51.6%
Safe	4.9%	10.8%	15.5%	4.2%	13.3%	22.6%	24.8%	8.6%	2.5%	8.1%	9.1%	8.4%	10.3%	35.9%
Neither safe nor unsafe	1.0%	2.2%	2.9%	0.7%	2.7%	4.2%	3.4%	2.5%	1.0%	1.2%	1.5%	2.5%	1.7%	6.9%
Unsafe	1.0%	1.5%	2.2%	0.2%	2.0%	2.9%	2.0%	2.7%	0.2%	1.0%	1.0%	1.2%	1.7%	4.9%
Very unsafe	0.0%	0.0%	0.7%	0.0%	0.5%	0.2%	0.5%	0.2%	0.0%	0.5%	0.2%	0.0%	0.0%	0.7%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

8a. Do you feel that the Rotorua District is generally a safe place to live? Would you say 'definitely', 'mostly', 'not really' or 'definitely not'? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Definitely (skip to Q9)	3.4%	4.9%	5.7%	2.7%	7.4%	9.1%	10.8%	5.4%	0.5%	4.4%	4.7%	3.2%	4.2%	16.7%
Mostly (skip to Q9)	11.1%	20.1%	21.1%	7.6%	23.6%	36.6%	38.1%	18.9%	3.2%	16.7%	14.0%	14.5%	15.0%	60.2%
Not really (continue to Q8b)	2.9%	4.4%	7.9%	1.2%	5.9%	11.1%	10.8%	5.4%	0.7%	2.7%	3.9%	5.7%	4.7%	17.0%
Definitely not (continue to Q8b)	0.0%	1.2%	2.0%	0.0%	1.5%	1.7%	2.0%	0.7%	0.5%	1.0%	0.7%	0.7%	0.7%	3.2%
Don't know (skip to Q9)	0.2%	0.7%	1.7%	0.2%	0.7%	2.2%	2.5%	0.2%	0.2%	0.7%	0.7%	0.7%	0.7%	2.9%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

9. Generally speaking, do you feel you... (please prompt 1 and 2 & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Can trust people	7.1%	15.7%	15.5%	5.2%	18.9%	25.1%	28.7%	12.5%	2.7%	12.3%	11.5%	9.8%	10.3%	44.0%
Can't be too careful when dealing with people	6.4%	10.3%	15.7%	3.7%	12.8%	23.3%	23.3%	11.1%	1.7%	8.1%	7.9%	9.6%	10.6%	36.1%
50/50 (do not prompt)	3.4%	5.2%	6.4%	2.7%	6.4%	11.3%	10.6%	6.6%	0.7%	5.2%	3.9%	4.7%	3.9%	17.9%
Don't know	0.2%	0.2%	0.2%	0.2%	0.5%	0.5%	0.7%	0.2%	0.0%	0.0%	0.2%	0.2%	0.5%	1.0%
Not specified	0.5%	0.0%	0.5%	0.0%	0.5%	0.5%	0.7%	0.2%	0.0%	0.0%	0.5%	0.5%	0.0%	1.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

10. If there is a question that you cannot or don't wish to answer, please go to the next question. Over the past 12 months, that is, since March 2005... (please prompt)

- Remember that all your responses are confidential and anonymous.
- The purpose is to find out whether there are any patterns between crimes committed and people's feelings of safety.

a. Have you or anyone else in your household had their vehicle, bike or motorcycle stolen?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	3.2%	3.4%	2.2%	0.2%	3.2%	5.9%	4.4%	3.7%	1.0%	1.2%	2.7%	2.2%	2.9%	9.1%
No	14.3%	28.0%	35.9%	11.5%	35.4%	54.8%	59.7%	26.5%	4.2%	24.1%	21.4%	22.4%	22.4%	90.4%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%
Not specified	0.2%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%	0.0%	0.2%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

b. Have you or anyone else in your household had anything stolen from, or off, their vehicle (such as parts or personal possessions)?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	4.2%	5.2%	5.7%	0.2%	5.4%	9.8%	9.3%	4.9%	1.0%	2.9%	3.4%	4.4%	4.4%	15.2%
No	13.5%	26.3%	32.4%	11.5%	33.4%	50.9%	54.8%	25.6%	4.2%	22.4%	20.6%	20.4%	20.9%	84.5%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

c. Has anyone succeeded in getting into your home or garage without permission?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	2.0%	5.4%	3.4%	0.7%	5.2%	6.6%	6.9%	3.7%	1.2%	2.7%	3.2%	2.7%	3.2%	11.8%
No	15.7%	25.3%	34.6%	10.8%	32.9%	53.8%	57.0%	26.3%	3.7%	22.9%	20.4%	21.9%	21.6%	87.0%
Don't know	0.0%	0.5%	0.2%	0.2%	0.7%	0.2%	0.2%	0.7%	0.0%	0.0%	0.2%	0.2%	0.5%	1.0%
Refused	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

d. Has anyone stolen or tried to steal anything you were carrying (ie, from your hands, pocket or bag)?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	0.0%	1.2%	0.7%	0.0%	0.7%	1.0%	1.2%	0.5%	0.2%	0.5%	0.7%	0.5%	0.2%	2.0%
No	17.7%	30.0%	37.6%	11.8%	38.1%	59.7%	62.9%	30.2%	4.7%	25.1%	23.1%	24.3%	25.1%	97.8%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

e. Has any stranger or person you do not know well hit you, kicked you or used force or violence on you in any way?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	1.5%	1.7%	0.5%	0.0%	1.7%	2.0%	1.5%	2.0%	0.2%	0.5%	1.2%	1.0%	1.0%	3.7%
No	16.2%	29.7%	37.8%	11.8%	37.3%	58.7%	62.7%	28.7%	4.9%	25.1%	22.9%	23.8%	24.3%	96.3%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

f. Has any stranger or person you do not know well ever verbally abused you?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	6.9%	11.3%	11.3%	1.0%	13.3%	17.2%	20.4%	7.9%	2.2%	7.4%	7.1%	7.6%	8.4%	30.5%
No	10.8%	20.1%	27.0%	10.8%	25.8%	43.5%	43.7%	22.9%	2.9%	18.2%	17.0%	17.2%	17.0%	69.5%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

g. Have you been frightened for the safety of yourself, your family or friends because of the anger, threats or violence of a partner or former partner?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	0.5%	3.2%	0.5%	0.2%	1.0%	3.4%	2.2%	2.0%	0.2%	0.7%	1.2%	1.2%	1.2%	4.4%
No	17.2%	28.3%	37.6%	11.3%	37.8%	57.0%	61.4%	28.7%	4.9%	24.8%	22.9%	23.1%	24.1%	95.1%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not specified	0.0%	0.0%	0.2%	0.2%	0.2%	0.2%	0.5%	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.5%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

h. Are there any other types of crimes which I haven't mentioned that you or anyone else in your household has been a victim of over the past 12 months? (if yes, please describe)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	1.5%	5.9%	3.4%	0.5%	3.7%	7.9%	7.9%	3.2%	0.5%	3.7%	2.7%	2.0%	3.2%	11.5%
No	16.0%	24.8%	34.4%	11.3%	34.4%	52.3%	56.0%	26.5%	4.4%	21.9%	20.6%	22.6%	21.6%	87.0%
Don't know	0.2%	0.0%	0.2%	0.0%	0.2%	0.2%	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%	0.5%	0.5%
Refused	0.0%	0.5%	0.0%	0.0%	0.5%	0.0%	0.0%	0.2%	0.2%	0.0%	0.5%	0.0%	0.0%	0.5%
Not specified	0.0%	0.2%	0.2%	0.0%	0.2%	0.2%	0.2%	0.2%	0.0%	0.0%	0.2%	0.2%	0.0%	0.5%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

i. Have you witnessed or been a victim of any crime that you have, for whatever reason, not reported to the police?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	1.7%	5.2%	2.9%	0.2%	4.9%	5.2%	6.1%	3.7%	0.2%	2.7%	2.5%	2.2%	2.7%	10.1%
No	16.0%	25.6%	34.2%	11.5%	33.2%	54.5%	57.0%	26.5%	4.4%	22.6%	21.1%	21.6%	22.4%	88.0%
Don't know	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.2%
Refused	0.0%	0.5%	0.2%	0.0%	0.7%	0.0%	0.0%	0.5%	0.2%	0.0%	0.5%	0.0%	0.2%	0.7%
Not specified	0.0%	0.2%	0.7%	0.0%	0.2%	0.7%	0.7%	0.0%	0.2%	0.2%	0.7%	0.7%	0.0%	1.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

11. Are you aware that there is a Community Policing Centre in the central city area?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes	13.0%	28.7%	33.2%	9.8%	31.9%	53.3%	59.0%	22.6%	3.9%	22.1%	19.9%	20.6%	22.6%	85.5%
No	4.7%	2.7%	5.2%	2.0%	7.1%	7.4%	5.2%	8.1%	1.2%	3.4%	4.2%	4.2%	2.7%	14.5%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

12a. Are you aware that crime prevention closed circuit television cameras are operating in the central city area?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q12b)	12.8%	24.1%	27.0%	9.3%	27.5%	45.9%	48.4%	21.9%	3.4%	19.4%	18.4%	15.7%	20.1%	73.7%
No (skip to Q13a)	4.9%	7.4%	11.3%	2.5%	11.5%	14.7%	15.7%	8.8%	1.7%	6.1%	5.7%	9.1%	5.2%	26.3%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

12b. How useful do you think these cameras are in making the central city area a safer place? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very useful	7.3%	12.3%	23.0%	6.7%	16.7%	32.3%	32.0%	16.0%	1.3%	13.3%	12.0%	10.7%	13.3%	49.3%
Useful	5.7%	11.0%	8.3%	2.0%	12.0%	15.7%	19.0%	7.3%	1.3%	7.7%	7.7%	5.0%	7.3%	27.7%
Some use	3.0%	4.3%	2.3%	1.0%	4.3%	6.3%	7.3%	2.7%	0.7%	2.7%	3.0%	2.7%	2.3%	10.7%
Not very useful	0.7%	3.0%	0.3%	0.3%	2.0%	2.3%	1.7%	1.7%	1.0%	0.0%	1.3%	1.3%	1.7%	4.3%
Not at all useful	0.0%	0.7%	0.3%	0.0%	0.7%	0.3%	0.3%	0.3%	0.3%	0.0%	0.7%	0.0%	0.3%	1.0%
Don't know	0.7%	1.0%	2.3%	2.7%	1.7%	5.0%	5.0%	1.7%	0.0%	2.7%	0.3%	1.7%	2.0%	6.7%
Not specified	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%
Total	17.3%	32.7%	36.7%	12.7%	37.3%	62.3%	65.7%	29.7%	4.7%	26.3%	25.0%	21.3%	27.3%	100.0%

13a. Are you aware that there is a liquor ban in the central city area?

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Yes (continue to Q13b)	13.3%	24.8%	24.8%	7.9%	27.8%	43.2%	46.2%	22.4%	2.7%	18.4%	16.7%	15.5%	20.4%	71.3%
No (skip to Q14)	4.4%	6.6%	13.5%	3.9%	11.3%	17.4%	17.9%	8.4%	2.5%	7.1%	7.4%	9.3%	4.9%	28.7%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

13b. How useful do you think the liquor ban is in making the central city area a safer place? (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Very useful	7.6%	13.8%	16.2%	3.1%	15.9%	25.5%	24.1%	14.8%	2.4%	10.0%	9.0%	7.2%	15.2%	41.4%
Useful	4.8%	11.7%	10.7%	2.8%	12.8%	16.9%	22.1%	7.2%	0.7%	9.0%	8.6%	5.5%	6.9%	30.0%
Some use	4.8%	5.5%	4.1%	4.1%	5.5%	13.1%	13.1%	4.8%	0.7%	3.4%	3.4%	5.9%	5.5%	18.6%
Not very useful	0.7%	1.0%	0.7%	0.0%	1.0%	1.4%	0.3%	2.1%	0.0%	0.7%	0.3%	0.7%	0.7%	2.4%
Not at all useful	0.3%	2.1%	0.3%	0.0%	1.7%	1.0%	1.7%	1.0%	0.0%	0.7%	0.7%	1.0%	0.3%	2.8%
Don't know	0.3%	0.3%	2.4%	1.0%	1.4%	2.8%	3.4%	0.7%	0.0%	1.4%	1.4%	1.4%	0.0%	4.1%
Not specified	0.0%	0.3%	0.3%	0.0%	0.7%	0.0%	0.0%	0.7%	0.0%	0.7%	0.0%	0.0%	0.0%	0.7%
Total	18.6%	34.8%	34.8%	11.0%	39.0%	60.7%	64.8%	31.4%	3.8%	25.9%	23.4%	21.7%	28.6%	100.0%

15. Gender

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Male	9.8%	10.8%	14.5%	3.9%	39.1%	0.0%	21.4%	15.0%	2.7%	9.1%	11.3%	11.3%	7.4%	39.1%
Female	7.9%	20.6%	23.6%	7.9%	0.0%	60.7%	42.8%	15.5%	2.5%	16.5%	12.5%	13.5%	17.9%	60.7%
Not specified	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

16. Which of the following best describes where you live? (please prompt and specify location)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
Rotorua city (central city area)	0.2%	1.0%	0.2%	0.0%	1.5%	0.0%	1.2%	0.2%	0.0%	0.0%	1.5%	0.0%	0.0%	1.5%
Rotorua suburbs	14.3%	22.4%	25.3%	9.1%	26.0%	45.0%	48.2%	20.4%	2.7%	10.6%	18.9%	23.8%	17.7%	71.3%
Ngongotaha	0.5%	1.7%	4.2%	0.5%	2.0%	5.2%	4.7%	2.2%	0.2%	6.9%	0.0%	0.2%	0.0%	7.1%
Lakeside settlement	0.5%	1.2%	0.5%	0.7%	1.2%	1.7%	2.2%	0.7%	0.0%	2.7%	0.0%	0.0%	0.2%	2.9%
Rural	2.2%	5.2%	8.1%	1.5%	8.4%	8.6%	7.9%	6.9%	2.2%	5.2%	3.7%	0.7%	7.4%	17.0%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

17. Please stop me when I reach your age group (please prompt & tick ONE only)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
15-24	9.3%	0.0%	0.0%	0.0%	6.9%	2.5%	2.2%	6.9%	0.2%	1.2%	1.7%	5.2%	1.2%	9.3%
25-34	8.4%	0.0%	0.0%	0.0%	2.9%	5.4%	4.2%	4.2%	0.0%	1.7%	1.7%	2.2%	2.7%	8.4%
35-44	0.0%	16.0%	0.0%	0.0%	5.9%	10.1%	10.1%	4.9%	1.0%	3.9%	4.2%	3.2%	4.7%	16.0%
45-54	0.0%	15.5%	0.0%	0.0%	4.9%	10.6%	11.1%	3.4%	1.0%	4.4%	4.9%	2.2%	3.9%	15.5%
55-64	0.0%	0.0%	18.7%	0.0%	5.7%	13.0%	11.5%	5.4%	1.7%	5.7%	3.9%	4.2%	4.9%	18.7%
65-74	0.0%	0.0%	19.7%	0.0%	8.8%	10.6%	14.7%	3.9%	1.0%	5.2%	5.9%	4.2%	4.4%	19.7%
75+	0.0%	0.0%	0.0%	11.8%	3.9%	7.9%	10.3%	1.5%	0.0%	2.9%	1.7%	3.7%	3.2%	11.8%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	0.5%	0.2%	0.5%	0.0%	0.0%	0.2%	0.7%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

18. Which of the following ethnic groups do you mainly identify with? (please prompt & tick all that apply)

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
New Zealand Pakeha/European	6.4%	21.1%	26.3%	10.3%	21.4%	42.8%	64.1%	0.0%	0.0%	15.7%	17.9%	15.7%	14.5%	64.1%
New Zealand Maori	11.1%	8.4%	9.3%	1.5%	15.0%	15.5%	0.0%	30.7%	0.0%	9.1%	4.9%	8.1%	8.6%	30.7%
Pacific Island	0.0%	0.5%	0.2%	0.0%	0.2%	0.5%	0.0%	0.0%	0.7%	0.2%	0.2%	0.0%	0.2%	0.7%
Asian	0.0%	0.2%	0.2%	0.0%	0.2%	0.2%	0.0%	0.0%	0.5%	0.0%	0.2%	0.2%	0.0%	0.5%
Other	0.2%	1.2%	2.2%	0.0%	2.2%	1.5%	0.0%	0.0%	3.7%	0.2%	0.7%	0.7%	2.0%	3.7%
Refused	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%	0.2%	0.0%	0.0%	0.0%	0.2%
Not specified	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%

Wards

	Age				Gender		Ethnicity			Ward				Total
	15 to 34	35 to 54	55 to 74	75+ years	Male	Female	European	Maori	Other	North	South	East	West	
North	2.9%	8.4%	10.8%	2.9%	9.1%	16.5%	15.7%	9.1%	0.7%	25.6%	0.0%	0.0%	0.0%	25.6%
South	3.4%	9.1%	9.8%	1.7%	11.3%	12.5%	17.9%	4.9%	1.2%	0.0%	24.1%	0.0%	0.0%	24.1%
East	7.4%	5.4%	8.4%	3.7%	11.3%	13.5%	15.7%	8.1%	1.0%	0.0%	0.0%	24.8%	0.0%	24.8%
West	3.9%	8.6%	9.3%	3.2%	7.4%	17.9%	14.5%	8.6%	2.2%	0.0%	0.0%	0.0%	25.3%	25.3%
Not specified	0.0%	0.0%	0.0%	0.2%	0.0%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%
Total	17.7%	31.4%	38.3%	11.8%	39.1%	60.7%	64.1%	30.7%	5.2%	25.6%	24.1%	24.8%	25.3%	100.0%