

## We want a city that is accessible to everybody

The purpose of this map is to make it easier for you to plan your journey - whether you are a visitor to our city or you are a local who requires information on mobility-friendly facilities.

Included in this map guide is information regarding mobility parking, AED defibrillator locations, places of interest as well as other contacts that you may find useful.



Please note that some information may have changed after date of print.

## Transport

### CityRide Buses

Free off-peak bus travel for Super Gold cardholders (Mon – Fri 9am – 3pm), Sat, Sun & public holidays. All CityRide buses are accessible. To view Routes and timetables go to: [www.baybus.co.nz](http://www.baybus.co.nz)



### Rotorua Taxis

(Wheelchair van)  
0800 500 000 or 07 348 1111

### Taxi Cabs Rotorua

(Wheelchair van)  
0800 4 TAXIS or 07 347 9797

### Total Mobility Scheme

The Total Mobility Scheme is a national scheme and in Rotorua is administered by the Bay of Plenty Regional Council. If eligible, **registered users are entitled to a 50% discount on taxi fares.**

To register or for more information, please contact the Bay of Plenty Regional Council.



**Is there anywhere where I can't park?**  
The car park still has to be a legal car park (for example, not a loading zone or dotted yellow lines). **There are no privileges for P5, P10 or P15 parks.**

**I am visiting Rotorua and I have an overseas mobility parking permit, can I use it in Rotorua?**  
Yes, providing it is current and on display.

**Can I lend my permit to a friend of family member?**  
No. If you lend someone else your permit and you are not present (even if they have a disability) CCSDA may revoke your membership and cancel your permit.

## Frequently asked questions



### What is different about mobility parking spaces?

Mobility parking spaces are wider than regular parks. Wider parks make it easier to get in and out of your vehicle.

### If there are no mobility parks free, what do I do?

You can park in a regular park, and providing your CCSDA permit is displayed there are special privileges.

### How can I apply for a mobility permit?

You may contact the National Mobility Parking office directly (contact details below) or you can pick up an application form from Rotorua Lakes Council Customer Centre.

### Mobility Parking Office

PO Box 267, Christchurch, 8140  
[mobilityparking@ccsdisabilityaction.org.nz](mailto:mobilityparking@ccsdisabilityaction.org.nz) or 0800 662 7275

## Useful links and resources

### CCS Disability Action

1452B Hinemoa Street  
[www.ccsdisabilityaction.org.nz](http://www.ccsdisabilityaction.org.nz)  
[bop@ccsdisabilityaction.org.nz](mailto:bop@ccsdisabilityaction.org.nz)  
Contact 07 985 4910

### Life Unlimited Store Rotorua

110 Lake Road  
[www.lifeunlimited.net.nz](http://www.lifeunlimited.net.nz)  
[storerotorua@lifeunlimited.net.nz](mailto:storerotorua@lifeunlimited.net.nz)  
Contact 07 349 2513

### Riding for the Disabled

110 Parawai Rd, Ngongotaha.  
[www.rda.org.nz](http://www.rda.org.nz)  
[rotorua.districtrda@gmail.com](mailto:rotorua.districtrda@gmail.com)  
Contact Linda Hunt 07 357 2085



### Parafed Bay of Plenty

[www.parafedbop.co.nz](http://www.parafedbop.co.nz)  
Contact Leanne Flanders  
027 727 2333

### Sport Bay of Plenty

1189 Amohia Street, Rotorua  
[www.sportbop.co.nz](http://www.sportbop.co.nz)  
[admin@sportbop.co.nz](mailto:admin@sportbop.co.nz)  
Contact 07 348 4125

### Toi Ohomai Institute of Technology Disability Support Services

M Block, Mokoia Campus  
[www.waiariki.ac.nz/services-and-facilities/all-services-and-facilities/disability-support-services](http://www.waiariki.ac.nz/services-and-facilities/all-services-and-facilities/disability-support-services)  
[info@toiohomai.ac.nz](mailto:info@toiohomai.ac.nz)  
Contact Health Centre staff 07 346 8883

### Tourist Accommodation

A list of accessible accommodation options in Rotorua is available on the New Zealand Tourism Guide website. Scan this QR code to go directly to the page:



[@RotoruaLakesCouncil](https://www.facebook.com/RotoruaLakesCouncil)  
[info@rotorualakescouncil.nz](mailto:info@rotorualakescouncil.nz)  
P: 07 348 4199  
Rotorua 3046  
Private Bag 3029  
Rotorua  
1061 Haupapa Street  
Civic Centre

## ROTORUA LAKES COUNCIL



## Mobility parking in Rotorua

The Mobility Parking Scheme provides specific parking spaces and parking privileges for people who hold a CCS Disability Action (CCSDA) parking permit.

### Did you know?

- Only people displaying a current permit may use mobility parks. Parking enforcement officers will issue a \$150 infringement notice to anyone using a mobility park without a permit.
- Mobility parking permit holders can use dedicated mobility spaces for as long as they want without paying. All other car parks can be used by permit holders, without having to pay, for double the amount of time specified (except P15 spaces). If no time limit is specified, permit holders may park for as long as required without having to pay. Ensure your valid mobility parking permit is clearly displayed.
- You may use your CCSDA permit all over New Zealand.
- The permit holder does not have to be the driver, but must be a passenger in the vehicle.

## Central AED Defibrillator locations



Please note this is not a complete list of AED locations in Rotorua. For more locations, please download a free app to your smartphone – or you can go straight to the AED website by scanning this QR code:



- The Warehouse** (Central Mall)  
1154 Amohau Street
- Mitre 10 Mega**,  
1542 Amohau Street
- McDonald's**, 1315 Fenton Street
- Pak n Save**, 214 Fenton Street
- Rotorua Police Station**,  
Custody Centre  
1805 Pukuatua Street
- Korowai Aroha Health Centre**  
1281 Hinemoa Street
- i-SITE Rotorua**  
1167 Fenton Street
- Maori Land Court Waiariki – Rotorua** - Hauora House  
1143 Haupapa Street

- IRD**, 1144 Pukaki Street  
(Pukaki Centre)
- Rotorua Hospital – Emergency Department (A&E)**  
20 Pukeroa Street
- Rotorua District Library**  
1238 Pukuatua Street
- Ranolf Medical Centre**  
59 Ranolf Street
- Rotorua Energy Events Centre**  
Queens Drive
- Aquatic Centre**, 18 Tarewa Road
- Rotorua District Court**  
1162 Tutanekei Street
- Rotorua Lakes Council**  
1061 Haupapa Street

### NGONGOTAHA

- Ngongotaha Medical Centre**  
17 Tauhi St
- Ngongotaha Fire Station**  
2 Kokiri St
- Ngongotaha 4 Square**  
1 Hall Rd

See the numbered icons on the map over page for locations of these defibrillators.

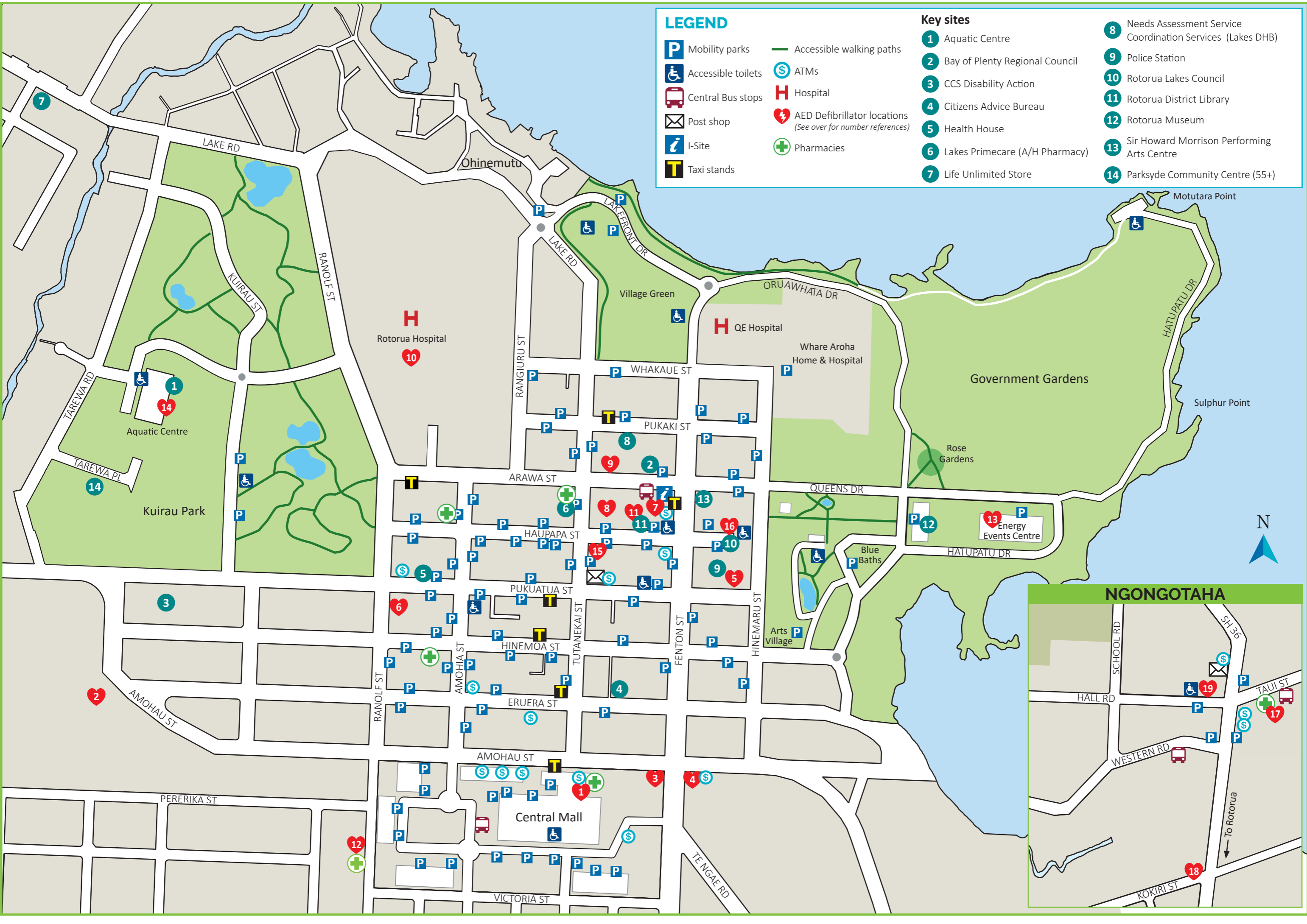
## Access Rotorua



Inside you'll find mobility parking, AED defibrillator locations, places of interest and useful contacts.

A guide to accessible facilities in your city

ROTORUA LAKES COUNCIL



**LEGEND**

- Mobility parks
- Accessible toilets
- Central Bus stops
- Post shop
- i-Site
- Taxi stands
- Accessible walking paths
- ATMs
- Hospital
- AED Defibrillator locations (See over for number references)
- Pharmacies

**Key sites**

- 1 Aquatic Centre
- 2 Bay of Plenty Regional Council
- 3 CCS Disability Action
- 4 Citizens Advice Bureau
- 5 Health House
- 6 Lakes Primicare (A/H Pharmacy)
- 7 Life Unlimited Store
- 8 Needs Assessment Service Coordination Services (Lakes DHB)
- 9 Police Station
- 10 Rotorua Lakes Council
- 11 Rotorua District Library
- 12 Rotorua Museum
- 13 Sir Howard Morrison Performing Arts Centre
- 14 Parksde Community Centre (55+)

